Compliant

Setting The Standard

**Expert Management Systems &
ISO Certification Consultancy**

Carbon
Neutral
Britain

CARBON NEUTRAL
BUSINESS 2025

Contents

About Us

Who we are and what we stand for

Compliant
Setting The Standard

WHO WE ARE *AND* WHAT WE STAND FOR

At Compliant, understanding who we are and what drives us is vital to building solid partnerships.

Being UKAS certified to ISO 9001 Quality, ISO 14001 Environmental, ISO 45001 Occupational Health and Safety, ISO 27001 Information Security, and ISO 22301 Business Continuity ourselves.

How can we not get you certified?

Our staff are also trained as lead auditors by BSI across the same standards above, enabling us to talk and understand all ISO Standards.

MARK HENDERSON
Director and Lead Auditor

Mark founded Compliant in 2016 and enjoys working with clients across the UK and Worldwide.

As a BSI-trained Lead Auditor across these same standards, Mark possesses comprehensive knowledge of the ISO process and excels at helping clients achieve their certifications within the agreed timeframes.

CARBON NEUTRAL

Carbon Neutral Britain

Sustainability is a core value at Compliant.

Through our partnership with **Carbon Neutral Britain**, we have taken significant steps to measure, reduce, and offset our carbon footprint, ensuring that our operations are now fully carbon-neutral.

This initiative aligns with our mission to lead by example and encourage sustainable practices across the businesses we work with.
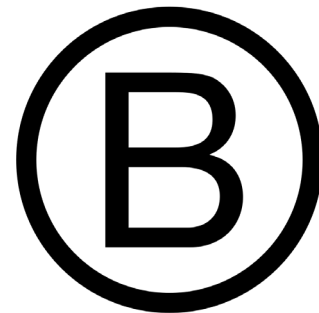
B CORP

Becoming a certified B Corp

In addition to achieving carbon neutrality, Compliant is actively taking steps to meet the standards set by B Lab to become a certified B Corporation.

This certification represents our dedication to transparency, accountability, and social and environmental responsibility.

By meeting rigorous standards, we aim to solidify our business position prioritising people and the planet.

We walk the walk too...

ISO 9001
QUALITY MANAGEMENT

ISO 14001
ENVIRONMENTAL MANAGEMENT

ISO 27001
INFORMATION SECURITY MANAGEMENT

ISO 45001
HEALTH & SAFETY MANAGEMENT

ISO 22301
BUSINESS CONTINUITY MANAGEMENT

The ISO Process

The three year cycle we guide you through

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1 The Gap Analysis

GAP Analysis to do a comparison of actual business performance with the potential or desired performance of a quality management system.

It will identify the responsible and relevant persons within the organisation and the companies operational process flows.
It will also identify gaps that are required to be satisfied by the ISO standard.

2 Documentation and Folder Structure

Develop or enhance an existing management folder structure for document retrieval and versioning.

Implement the Intergrated Management Systsme (IMS) ensuring complete synergy with the existing system or create a new and more robust version.

3 Assessment
Stage 1

Complete assessment to see all relevant documents relating to the management system are in place.

An internal audit is carried out and an agreed scope in preparation for the Stage 1 Certification Audit.

4 Internal Audit

A full check on all documentation and making sure process flows are accurate and a comprehensive understanding of the IMS to ensure the business meets the requirements of the standard.

Check all controls are implemented, maintenances of KPI's and any corrective actions. Continuous Improvement. Meetings with the Management team to ensure compliance and understanding in preparation of the Stage 2 On Site Audit.

5 Assessment
Stage 2

Stage 2 audit at client premises and possibly a site visit if necessary.

Certification achieved.

6 Ongoing Certification Support

Ongoing Support and Improvement.

Periodic maintenance of IMS to ensure all controls continue to be implemented, maintain risk based internal audit to include audit of controls. Complete Management reviews, review KPI's and corrective actions and continually seek improvement.

ISO Standards

What standards we can
support you through

ISO 9001

Quality Management

ISO 9001 is the internationally ISO standard recognised for quality management. Working with UK & International clients, Compliant help businesses achieve ISO 9001.

Organisations that hold an ISO 9001 certificate are recognised in the UK and internationally for high quality in the way that their business is managed.

This provides a big advantage when growing your business.

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ISO 14001

Environmental Management

Is your business keen to ensure your environmental management systems are delivered to a high standard?

ISO 14001 is the most accepted global standard of its kind.
If your business wants to put competency at the forefront of your operations, Compliant can talk you through how this certification will improve and validate the way you work.

ISO 27001

Information Security

ISO 27001 certification demonstrates that your business has systems in place to protect corporate information and data, whether this is online or offline.

Protect corporate information, manage threats and gain customer confidence.

ISO 45001

Health and Safety

The ISO 45001 Standard for Occupational Health and Safety (OH&S) provides organisations with a solution to better manage health and safety risks, while reducing associated costs.

Improve occupational health & safety performance, reduce work related accidents and protect your reputation.

ISO 22301

Business Continuity

This international standard details the requirements of a business continuity management system (BCMS).

It enables organisations to prepare for disruptive incidents that might otherwise prevent them from achieving their objectives. Users will be better prepared for disruptions and will recover more quickly, minimising the impact on employees, customers and suppliers.

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Other ISO Standards

ISO 13485 Medical Devices, ISO 20000-1 IT Service Management Systems, ISO 42001 AI Governance, ISO 41001 Facilities Management, ISO 50001 Energy Management and ISO 55000 Asset Management.

If you need support with a certification that isn't listed in our services please get in touch today. We can help get you started!

Our IRCA qualified consultants cover a wide variety of industry sectors. This includes micro businesses through to multinationals.

We provide; New ISO Implementation and Certification Projects; Outsources ISO System Maintenance; Internal Auditing and Management Reviews and ISO Legal Compliant and ISO Training.

Other Services

Explore other offerings that
can take your business
to the next level

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Achilles Accreditation

Achilles Accreditation Consultants Compliant, can help you attain Achilles, Avetta, CHAS, Constructionline, SMAS & SSIP.

For businesses that feel ISO certification is a future goal, an Achilles, Alcumus SafeContractor, Avetta, CHAS, Constructionline, SMAS or SSIP standard may be the accreditation to gain.

Alternatively, if you already have an ISO standard and wish to 'top up' your accreditations, these may be for you.

Working with you, we'll find out more about your business, your goals, objectives and support you to gain these recognised standards.

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Health and Safety

Compliant are expert Health and Safety Consultants helping businesses gain accreditations to drive them forward.

Compliant specialise in providing tailored health and safety services and ISO 45001 certification throughout the UK.

All our health and safety consultants are personable and flexible. Above all they are responsive with time served industry experience. However we ensure the interpretation of legislation remains relevant and our clients understand the impact on their business.

More info available on our website.

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ISO and Business Training Courses

Other courses are available

Compliant deliver a wide range of ISO training courses including ISO 9001, 14001, 22301, 27001, 45001 and PAS 2030 Green Deal courses..

Other courses are available so call on 0333 456 5000

National Highways Sector Schemes (NHSS)

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The National Highways Sector Schemes (NHSS) are bespoke quality management systems based on the ISO 9001 standard and are for organisations working on the UK road network.

National Highways Sector Schemes (NHSS) are based on ISO 9001 with additional requirements for highways activities. Developed in conjunction with all parts of the highways industry and the United Kingdom Accredited Service, they were designed to provide an industry benchmark and to give assurance to clients that standards were being consistently applied.

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Non-UKAS ISO Certification

Not all businesses need UKAS-accredited certifications.

Many organisations need an ISO certification but don't need the system to be externally certified by a UKAS accredited body. This may be due to your customer base not requesting this or you simply want to work to a quality management system to improve your processes but do not need external certification.

A non-UKAS ISO certification will be a lower cost due to no external surveillance having to take place, the team at Compliant will audit your system and provide you with a certificate to state you are working to the ISO standard. We will also provide you with a logo that can be used on your website, marketing literature to show you are ISO certified.

PAS 2035/2030:2019

Explore PAS 2035/2030:2019 standards for energy retrofits in buildings.

Sponsored by the UK Government's Department for Business, Energy and Industrial Strategy (BEIS), this PAS is a key document in a framework of new and existing standards on how to conduct effective energy retrofits of existing buildings.

PAS 2035 covers how to assess dwellings for retrofit, identify improvement options, design and specify Energy Efficiency Measures (EEM) and monitor retrofit projects.

Meanwhile PAS 2030, which was redeveloped in conjunction with PAS 2035, covers the installation, commissioning and handover of retrofit projects. Organizations which trade using the Trustmark Government endorsed Quality scheme are required to comply with PAS 2035.

Ongoing Support

What is included within ongoing support
with Compliant LTD

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01.

Annual Document Refresh & Update

We conduct a full annual review and update of every document within your Management System.

This is a mandatory requirement set by UKAS for all ISO certifications and ensures continued compliance with the latest standards.

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02.

Dedicated Key Account Manager

Each client is assigned a dedicated Key Account Manager who serves as your primary point of contact. In addition, access to our qualified lead auditor Mark Henderson for expert guidance and support as needed.
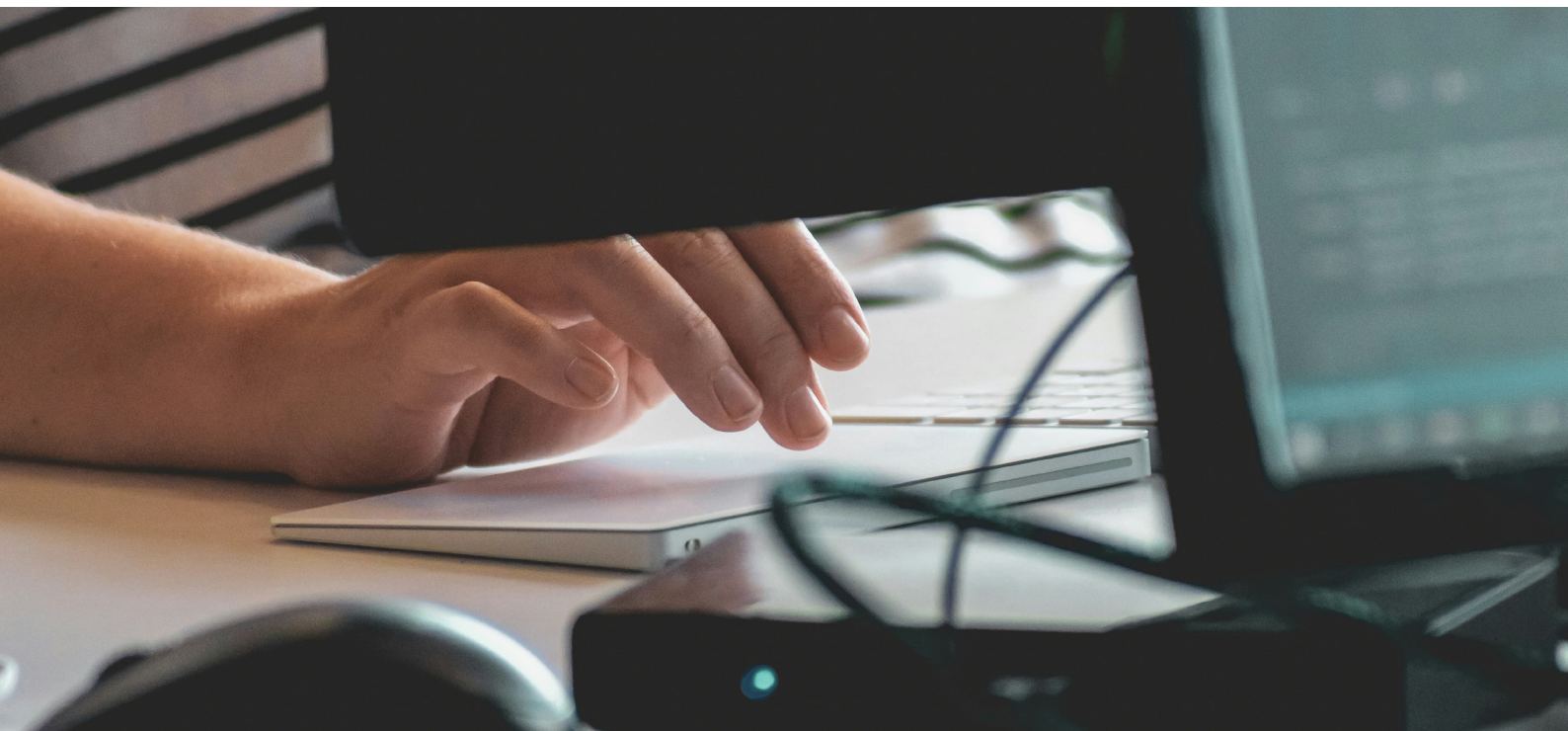
03.

Tailored Documentation Management

We customise your existing documentation, ensuring it is relevant and correctly integrated into your Management System. Any redundant documents are archived to maintain clarity and efficiency.

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04.

Regular Audit Support Meetings

We schedule monthly or bi-monthly audit support meetings, depending on your preference, to prepare for upcoming ISO audits and address any compliance concerns in advance.

05.

Unlimited Access to Documentation & Templates

Our clients have full access to our extensive library of ISO documentation and templates, including ISO 9001 (Quality Management) and ISO 22301 (Business Continuity), ensuring you always have the necessary resources at your disposal.

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06.

Legislative & Compliance Updates

We continuously monitor regulatory changes and provide timely updates to keep your organisation informed and compliant with evolving legislation.

07.

Internal Audits & Audit Planning

Our team assists in planning and coordinating internal audits, ensuring all required documentation is in place and identifying any areas for improvement ahead of external assessments.

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08.

Management Reviews & Document Collation

We facilitate Management Reviews, compiling and organising
all necessary documentation to ensure a seamless review
process and adherence to ISO requirements.

09.

Secure Online Portal Access

Clients gain exclusive access to our newly launched online portal, secured with two-factor authentication, where all essential documents and audit records can be safely stored and accessed.

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10.

Coordination with Accreditation Body

We manage the scheduling and planning of external audits by coordinating directly with the the accreditation body, eliminating any administrative burden for your team.

11.

Full Audit Support on Audit Day

On the day of the external audit, we provide comprehensive support, liaising directly with the accreditation body auditor to ensure a smooth and successful assessment.

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12.

Competency Certifications for Tender Support

Clients can utilise our company's competency certifications to enhance their tender documentation and strengthen their bids for new business opportunities.

13.

Seamless & Non-Intrusive Integration

Our flexible approach ensures minimal disruption to your daily operations. We work around your business needs to provide support in a way that is efficient and unobtrusive.

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14.

On-Site Visits Available

Our team is available to visit client sites as required, providing hands-on support and ensuring compliance measures are effectively implemented.

15.

No Audit Charges for First Three Years

As part of our commitment to client success, we do not charge for audits in years 1, 2, or 3, offering significant cost savings while ensuring full compliance with ISO standards.

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