

Valrhon	a				Certified B Corporation
SCORE 91.0	COMPLETION 100%	VERSION 6	NAME Active Assessment	SECTOR Manufacturing	COMPANY SIZE 250-999

As wholly-owned subsidiary of **Groupe Savencia**, **Valrhona** is required to make its full B Impact Assessment transparent. The PDF contains a completed B Impact Assessment that has been reviewed by B Lab with **Valrhona** as part of their certification as a B Corporation. Answers to questions that would reveal sensitive information (e.g. that would advantage competitors or prejudice litigation) are highlighted with a "Sensitive" textbox.

Sensitive

Mission & Engagement

2.8

Level of Impact Focus

Describe your company's approach to creating positive impact.

This is an unweighted question that will not impact your score and is asked only for research/benchmarking purposes. Oreating positive social or environmental impact is not a focus for our business OWe occasionally think about the social and environmental impact of some aspects of our business, but not frequently. O We frequently consider our social and environmental impact, but it isn't a high priority in decision-making. 🔘 We consistently incorporate social and environmental impact into decision-making because we consider it important to the success Owe treat our social and environmental impact as a primary measure of success for our business and prioritize it even in cases where it may not drive profitability. Points Available: 0.00 **Mission Statement Characteristics** Does your company's formal, written corporate mission statement include any of the following? A formal written corporate mission statement is one that is either publicly facing or formally shared with the employees of the company. Please check all that apply. No social or environmental commitment A general commitment to social or environmental responsibility (e.g. to conserve the environment) A commitment to a specific positive social impact (e.g. poverty alleviation, sustainable economic development) A commitment to a specific positive environmental impact (e.g. reducing waste sent to landfills through upcycled products) A commitment to serve a target beneficiary group in need (e.g. low-income customers, smallholder farmers) We have no written mission statement

Mission Statement

Points Earned: 0.25 of 0.25

Please share the text of your formal mission statement here.

Together, good becomes better. Our mission is to foster a collective movement which brings together all cocoa, chocolate and gastronomy players to push the boundaries and create a fair and sustainable cocoa sector and a gastronomy that does good and tastes great.

Points Available: 0.00

Social and Environmental Decision-Making

How does your company integrate social and environmental performance into decision-making?
Your answers determine which future questions in the assessment are applicable to your company.
✓ Employee training that includes social or environmental issues material to our company or its mission
☐ Manager roles with job descriptions that explicitly incorporate social and environmental performance
✓ Performance reviews that formally incorporate social and environmental issues
Compensation and job descriptions of executive team members that include social and environmental performance
✓ Board of Directors review of social and environmental performance
☐ We measure our externalities in monetary terms and incorporate them into our financial balances
Other - please describe
☐ None of the above
Points Earned: 0.30 of 0.50
Social and Environmental Performance Training
How are social or environmental performance principles and practices incorporated into employee
training programs?
Please check all that apply.
Only included informally in orientation, training, or instruction
Specific, formal training is integrated into new employee and new manager training
Specific, formal training is integrated into ongoing employee and manager training
Workers articulate goals and achievements related to social and environmental metrics as an individual or part of a workplace team
All supervisors and managers receive training on how to communicate social and environmental goals to employees and implemental
accountability for results
None of the above
Points Earned: 0.50 of 0.50
Social and Environmental Management Reviews
What percentage of full-time managers had a formal written performance evaluation in the last year that included social or environmental goals?
\bigcirc 0
O 1-49%
O 50-99%
● 100%

Points Earned: 0.50 of 0.50

Board Review of Social or Environmental Performance		
Does the Board of Directors or equivalent governing body review your company's social or environmental performance on at least an annual basis?		
 No, our Board doesn't review that Yes, the Board receives a general update on the company's social or environmental performance Yes, the Board reviews key performance indicators (KPIs) on the company's social or environmental performance N/A - Our company has no Board of Directors or equivalent governing body 		
Points Earned: 0.50 of 0.50		
Stakeholder Engagement		
Has your company done any of the following to engage stakeholders about your social and environmental performance?		
☐ We have an advisory board that includes stakeholder representation		
✓ We have a formal stakeholder engagement plan or policy that includes identification of relevant stakeholder groups		
✓ We have created mechanisms to identify and engage traditionally underrepresented stakeholder groups or demographics		
✓ We have formal and regular processes in place to gather information from stakeholders (focus groups, surveys, community meetings,		
etc.)		
We have formal procedures to address results from stakeholder engagement, with a designated individual or team responsible for		
appropriate follow ups.		
✓ We report the results of stakeholder engagement on social and environmental performance to the highest level of oversight in the		
company, such as the Board		

Points Earned: 0.25 of 0.25

Other - please describe

No formal stakeholder engagement

Management of Material Social and Environmental Issues

We publicly report on stakeholder engagement mechanisms and results

How does your company identify, measure, and manage the most material social and environmental issues relevant to your operations and business model?

- ✓ We track impact metrics that we've chosen based on company mission or executive decision
- ✓ We have conducted a materiality assessment of our company using stakeholder engagement mechanisms or research
- We have identified and measure metrics based on the results of the materiality assessment we conducted for the company
- We have set performance targets for all identified material issues and measurements
- ☑ We measure the material social and environmental outcomes produced by our performance on our KPIs over time
- None of the above

Points Earned: 0.50 of 0.50

Identification of Material Issues

Based on the processes you have highlighted, what are the material issues that have been identified?

Living conditions of cocoa producers (fair income, infrastructure, human rights, fight against child labor, entrepreneurship). Forest protection (fight against deforestation, preservation of biodiversity, organic practices, agroforestry). Fight against climate change (carbon neutrality, responsible product offer). Promotion of the gastronomic professions and responsible gastronomy. Listening to our main stakeholders (employees, customers, suppliers, local communities).

Points Available: 0.00

OPERATIONS

Ethics & Transparency

4.8

Governance Structures

What is the company's highest level of corporate oversight?

- Owner or Manager Governed (including Board of Directors with only owners/ executives)
- O Management, Executive Committee, or Democratic Governance
- O Non-Fiduciary Advisory Board
- Board of Directors (with at least one member who is not an executive or owner of the company)

Points Earned: 0.46 of 0.46

Governing Body Characteristics

Which of the following apply to your company's Board of Directors?

Please check all that apply.

- ✓ Meets at least twice annually
- Meets at least quarterly
- Includes at least one independent member
- ☐ Includes at least 50% independent members
- ✓ Oversees executive compensation
- Has an Audit Committee with at least one independent member
- Has a Compensation Committee with at least one independent member
- Company is a cooperative and elects Board from membership
- None of the above
- N/A no Board of Directors

Points Earned: 0.46 of 0.46

Governing Body Stakeholder Representation Does your company's Board of Directors have voting seats representing: Select all that apply. Executive employees Non-executive employees Community expertise (e.g. local university representative) Environmental expertise (e.g. environmental nonprofits) Customers ✓ None of the above N/A - no Board of Directors Points Available: 0.23 **Conflict of Interest Questionnaire** Do all Board members and officers complete an annual conflict of interest questionnaire? O Yes No O N/A - No Board of Directors or equivalent Points Available: 0.23 Code of Ethics What is required by your company's Code of Ethics? Prohibition of bribes in any form, including kickbacks or gifts, on any portion of contract payments or soft dollar practices

- Formal oversight policy covering direct or indirect political contributions, charitable donations, and sponsorships
- Dublic disclosure of financial and in-kind contributions to political parties, politicians, lobby groups, charitable organizations, and advocacy groups

Other - please describe

☐ None of the above

N/A - No Code of Ethics

Points Earned: 0.42 of 0.46

Instruction on Code of Ethics

How does your company instruct employees regarding your Code of Ethics on behavioral expectations, bribery, and corruption?

ase check all that apply.
☐ We instruct the Board of Directors on the Code at least annually
✓ We instruct all newly hired workers on the Code
✓ We instruct managers on the Code on an ongoing basis
☐ We instruct all non-managerial workers on the Code on an ongoing basis
✓ We communicate changes to the Code whenever it is updated
Other - please describe
☐ No Code of Ethics or equivalent, or no training on the Code
ints Earned: 0.46 of 0.46
reached Code of Ethics Breachment Policy
reached Code of Ethics Breachment Policy cases where there are material breaches to your company's Code of Ethics, what actions are formally tlined for your company?
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cases where there are material breaches to your company's Code of Ethics, what actions are formally tlined for your company? Breaches, including case details, are reported to Board of Directors Breaches, including case details, are reported publicly Reported breaches are investigated promptly via independent party Employees are dismissed or disciplined if found in breach
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Points Earned: 0.46 of 0.46

Anti-Corruption Practices Which of the following anti-corruption reporting and prevention systems are in place? Written employee whistle-blowing policy with confidentiality policy Circulation of whistle-blowing policy to all employees and business partners Communication of the anti-corruption system at least annually to the relevant internal and external stakeholders Annual training on the anti-corruption system Providing supporting tools and guidance (e.g. self-assessment survey for high-risk departments) Anonymous mechanisms to report concerns and grievances ✓ Individual or department oversight with direct access to Board of Directors We take part of a collective action/coalition with governments, community-based organizations, NGOs and other businesses to act against corruption ✓ Other - please describe ☐ None of the above Points Earned: 0.46 of 0.46 **Monitoring Ethics and Corruption** Does your company do any of the following with regard to monitoring and reporting on your anticorruption programme? Responsibility for the monitoring has been clearly assigned and resources have been made available ☐ Mechanisms are in place for continuous monitoring (internal employee self-evaluations, automated controls monitoring) The management of the company (e.g. Board of Directors, Audit Committee) review the results of internal and external reviews and ensure that required changes are implemented in an appropriate and prompt manner External independent assurance is conducted to provide further security to management and stakeholders regarding the effectiveness of the anti-corruption programme Regular reporting announcements about the program are made at least annually to relevant internal and external stakeholders (workshops, CEO announcement, newsletter) None of the above Points Earned: 0.18 of 0.46

Audited Financials

Does the company produce financials that are audited annually by an internationally accredited Certified Public Accountant (CPA)?

O Yes

O No

Points Earned: 0.46 of 0.46

Financial Controls

Does your company maintain any of the following financial controls?

Please check all that apply.

IT systems have different password protection systems that are changed periodically with different access levels according to	the
position of the staff member accessing the data	

- Fraud risk assessment is conducted at least annually, with any identified internal control deficiencies communicated to Board of Directors and senior management
- Lines of financial reporting, responsibilities, and limits for the authorization, approval, and verification of disbursements are all documented in writing
- Financial control activities are documented, and at a minimum, cover controls around cash disbursement, accounts receivable, accounts payable, and inventory management

None of the above

Points Earned: 0.46 of 0.46

Company Transparency

What information does the company make publicly available and transparent?

Your answers determine which future questions in the assessment are applicable to your company.

- Beneficial ownership of the company
- Financial performance (must be transparent to employees at minimum)
- Social and environmental performance (e.g. impact reports)
- Membership of the Board of Directors
- None of the above

Points Earned: 0.23 of 0.46

Financial Transparency with Employees

How does your company formally share financial information with full-time employees?

Exclude compensation data. Please check all that apply.

- We have no formal documented process to share financial information with employees
- Our company discloses all financial information (except salary info) at least yearly
- Our company discloses all financial information (except salary info) at least quarterly
- ✓ In addition to sharing financials, our company also has an intentional education program around shared financials
- In addition to sharing financials with employees, our company publicly reports its financial statements

Points Earned: 0.35 of 0.46

Impact Reporting

Does your company publicly share information on your social or environmental performance on an annual basis?

We provide descriptions of our social and environmental programs and performance
✓ We voluntarily share social or environmental performance scorecards
Specific quantifiable social or environmental indicators or outcomes are made public
✓ We set public targets and share progress to those targets
✓ We present information in a formal report that allows comparison to previous time periods
Reporting information / structure is based on a comprehensive third party standard (ex. GRI or B Impact Assessment
A third party has validated / assured the accuracy of the information reported
☐ Impact reporting is integrated with financial reporting

Points Earned: 0.46 of 0.46

OPERATIONS

Governance Metrics

0.0

This section asks for your company to provide important financial information that will be referenced later in the assessment.

Last Fiscal Year

On what date did your last fiscal year end?

If your company has not yet completed its first fiscal year, please put your anticipated fiscal year end date.

On what date did your last fiscal year end? 31 Dec 2021

We don't report publicly on social or environmental performance

Points Available: 0.00

Reporting Currency

Select your reporting currency

O Euro - EUR

Points Available: 0.00

Revenue Year Before Last

Total Earned Revenue

From the fiscal year before last

If your company has not yet completed its first fiscal year, please put \$0

From the fiscal year before last

Sensitive

Points Available: 0.00

Revenue Last Year

Total Earned Revenue

From the last fiscal year

This question will be used for scored calculation questions later in the assessment. Please complete for accurate scoring. If your company has not yet completed its first fiscal year, please put \$0

From the last fiscal year

Points Available: 0.00

Net Income Last Year

Net Income

From the last fiscal year

If your company has not yet completed its first fiscal year, please put \$0

From the last fiscal year

Points Available: 0.00

Net Income Year Before Last

Net Income

From the fiscal year before last

From the fiscal year before last

Points Available: 0.00

IMPACT BUSINESS MODELS

Mission Locked - Impact Business Model

7.5

Recognizes corporate forms and amendments that preserve mission and/or considers stakeholders regardless of company ownership

Mission Lock

Separate from a mission statement, what has your company done to legally ensure that its social or environmental performance is a part of its decision-making over time, regardless of company ownership?

This question is related to the legal requirement for Certified B Corps. Click "Learn" for more information and resources about this requirement.

- O Signed a contract or Board resolution committing to adopting a legal form that requires consideration of all stakeholders (e.g. signed B Corp Agreement)
- Adopted a specific legal entity or governance structure that preserves mission over time, but does not require consideration of all stakeholders in its decision-making (e.g. cooperative)
- As a company wholly owned by another company that has not done so, amended corporate governing documents or adopted a legal entity that requires consideration of all stakeholders in its decision-making (e.g. benefit corporation, completed B Corp legal amendment)
- As an independent or publicly-owned business, amended corporate governing documents or adopted a legal entity that requires consideration of all stakeholders in its decision-making (e.g. benefit corporation, completed B Corp legal amendment)
- O None of the above

Points Earned: 7.50 of 10.00

Workers

OPERATIONS

Workers Impact Area Introduction

0.0

This section identifies who should be considered a "worker" in the B Impact Assessment and reports your worker-related metrics. It also identifies whether your company is designed to deliver a specific, material, positive impact for its workers, and if so, opens the Worker Impact Business Model section that is most applicable.

Majority Hourly vs. Salaried Workers

Are the majority (greater than 50%) of your employees paid on a fixed salary or a daily or hourly wage?

This is a REQUIRED question that determines the set of additional questions your company will respond to regarding your employee impact.

Fixed Salary

O Daily or hourly wage

Points Available: 0.00

Use Of Contracted Labor

Points Available: 0.00

Is any of your company's labor performed by subcontracted organizations or individuals, such as outsourced staffing services or independent contractors?

Your answers determine which future questions in the assessment are applicable to your company. Yes, some of our labor is contracted to third party subcontractors that manage staff on our behalf Yes, we hire individual independent contractors who are contracted to work 20+ hours per week for the company indefinitely, or for longer than a 6 month period While we utilize independent contractors, they do not work for us greater than 20 hours per week for longer than a 6 month period None of the above
Workers Impact Business Model Introduction
Is your company structured to benefit its employees in either of the following ways?
Your answers determine which future questions in the assessment are applicable to your company.
Ownership structures that provide significant equity (>40%) and empowerment to all employees (e.g. employee-owned companies, cooperatives)
Providing high quality jobs or professional development for individuals with chronic barriers to employment (workforce development
programs) None of the above
Points Available: 0.00
of Full Time Workers
Number of Total Full-Time Workers
Current Total Full-Time Workers
Please click "Learn More" to understand how to answer this question.
Current Total Full-Time Workers 1028
☐ We do not track this
Points Available: 0.00
of Full Time Workers Last Year
Number of Total Full-Time Workers
Total full-time workers twelve months ago
Please click "Learn More" to understand how to answer this question.
Total full-time workers twelve months ago 832 We do not track this

# of Part Time Workers	
Number of Total Part-Time Workers	
Current Total Part-Time Workers	
Please click "Learn More" to understand how to answer this question. Current Total Part-Time Workers 82 We do not track this	
Points Available: 0.00	
# of Part Time Workers Last Year	
Number of Total Part-Time Workers	
Total part-time workers twelve months ago	
Please click "Learn More" to understand how to answer this question. Total part-time workers twelve months ago 59	
☐ We do not track this	
Points Available: 0.00	
# of Temporary Workers	
Number of Total Temporary Workers	
Current Total Temporary Workers	
Please click "Learn More" to understand how to answer this question.	
Current Total Temporary Workers 0	
☐ We do not track this	
Points Available: 0.00	
# of Temporary Workers Last Year	
Number of Total Temporary Workers	
Total temporary workers twelve months ago	
Please click "Learn More" to understand how to answer this question.	
Total temporary workers twelve months ago 0 We do not track this	

Points Available: 0.00

Lowest Paid Wage

What is the company's lowest wage as calculated on an hourly basis?

Please exclude students and interns in this calculation.

What is the company's lowest wage as calculated on an hourly basis?

Sensitive

Points Available: 0.00

% of Employees Paid Individual Living Wage

What percentage of employees on an FTE (Full Time Equivalent) basis are paid at least the equivalent of a living wage for an individual?

Please exclude students and interns in this calculation.

- 0<75%
- O 75-89%
- 090-99%
- 0100%
- O N/A

Points Earned: 1.89 of 2.52

% of Employees Paid Family Living Wage

What percentage of employees on an FTE (Full Time Equivalent) basis are paid at least the equivalent of a living wage for a family?

Please exclude students and interns in this calculation.

- O <75%
- O 75-89%
- 090-99%
- 0 100%
- O N/A

Points Earned: 1.68 of 2.52

% Above the Minimum Wage What percentage above the legal minimum wage does your lowest-paid hourly employee earn? Please answer this question ONLY taking into account hourly workers. If you do not have hourly workers, select N/A. 0% - Lowest wage is equivalent to minimum wage 01-9% 010-29% ○ 30-49% 050-75% 075%+ N/A - We do not employ hourly workers Points Available: 1.26 **Initiatives To Increase Wages and Benefits** If it is not possible to verify a living wage in your country, has your company participated in any leadership initiatives/agreements to increase wages or benefits to workers provided in your country or industry? Examples include commissioning a living wage calculation. Select N/A if living wage already exists. O Yes O No N/A - Living wage already exists Points Available: 1.26 **Compensation Policies and Practices**

Does your company offer any of the following additional financial benefits to non-executive workers?

Your answers determine which future questions in the assessment are applicable to your company.

Cost of living adjustments that match inflation rates of the country
✓ Bonuses or profit-sharing

Employee ownership opportunities

☐ None of the above

Points Earned: 0.84 of 1.26

Employees Receiving a Bonus What percentage of full-time and part-time employees, excluding founders and executives, received a monetary bonus in the last fiscal year? 00% 01-24% 025-49% 050-74% O 75-99% 0 100% O N/A Points Earned: 1.26 of 1.26 Significance of Bonuses What was the equivalent percentage of profits that were distributed as bonuses to non-executive workers in the last fiscal year? O No bonus payout, or no bonus plan 05% or less 05-10% 0 10-15% 0 15-20% O >20% O Bonuses were paid to non-executive workers, despite the company not earning a profit Points Earned: 0.79 of 1.26 % Participation in Employee Ownership What percentage of all full-time employees have been granted stock, stock options, or stock equivalents (including participation in an ESOP or other qualified ownership plans) in the company? Select N/A if your company is a consumer/shared services cooperative, a producer cooperative or a nonprofit. 0% 01-24% 025-49% 050-74% O 75-99%

Points Available: 1.26

○ 100% ○ N/A

Retirement Programs
Do employees have access to any of the following savings programs for retirement?
✓ Government-sponsored pension or superannuation plans
✓ Private Pension or Provident Funds
✓ Plan that specifically includes Socially-Responsible Investing option
☐ None of the above
Points Earned: 1.26 of 1.26
Financial Services for Employees
What financial products, programs, or services does your company provide that help to meet financial health needs of hourly employees?
Please answer this question ONLY taking into account hourly workers. If you do not have hourly workers, select N/A.
☐ Direct deposit
Access to free or affordable banking services or payroll cards (e.g. free ATM debit card)
☐ Financial management tools or coaching
☐ Emergency or short-term savings programs
☐ Low-interest or interest-free loans
Debt management, refinancing, or loan payment contributions
Employer match for deposits into savings accounts
Paychecks issued off-schedule on a need basis
☐ Tax preparation services
Other - please describe
☐ None of the above
✓ N/A - We do not employ hourly workers
Points Available: 0.63
Health. Wellness. & Safety 8.4
Health, Wellness, & Safety 8.4
Government Provision Of Healthcare
How is healthcare provided in the country where the majority of employees reside?
O Universal Provision of Basic Healthcare Services (e.g. United Kingdom)
Ogovernment-mandated or -provided health insurance programs (e.g. Switzerland)
O None of the Above
Points Available: 0.00

Disability coverage or accident insurance

Life insurance

✓ Private dental insurance

Private supplemental health insurance

Other - please describe

☐ None of the above

Points Earned: 0.95 of 0.95

Supplementary Health Benefits Eligibility for Part-Time Workers

When do part-time workers become eligible to participate in the supplementary benefits offered by your company?

If applicable, please select one answer indicating tenure requirements (answers 1-2), and one answer indicating weekly hour requirements (answers 3-4).

Part-time workers are not eligible at time of hire, but become eligible to participate within their first 6 months of employment

Part-time workers are eligible to participate at time of hire

Part-time workers are only eligible if they work more than 20 hours a week

✓ Part-time workers are eligible even if they work less than 20 hours a week

We do not offer supplementary health benefits to part-time workers

□ N/A - We don't have part-time employees

Points Earned: 0.95 of 0.95

Health and Wellness Initiatives

What health and wellness initiatives or policies does your company offer beyond insurer-provided programs?

Check all that apply.

	✓ We sponsor and encourage workers to participate in health and wellness activities during the workweek (e.g. walking or steps
	programs)
	✓ We offer incentives for workers to complete health risk assessments or participate in health and wellness activities (e.g., a fund for
	exercise equipment, subsidized gym membership)
	✓ Employees have access to behavioral health counseling services, web resources, or Employee Assistance Programs
	Spouses, partners, or children of employees are provided access to behavioral health counseling services, web resources, or
	Employee Assistance Programs
	✓ We have policies and programs in place to prevent ergonomic-related injuries in the workspace
	Over 25% of workers have completed a health risk assessment in the last twelve months
	☐ Management receives reports on aggregate participation in worker wellness programs
	Other - please describe
	Company does not offer any formal health and wellness initiatives
Po	pints Earned: 0.95 of 0.95

Worksite Characteristics

What safety processes are in place at all of your company worksites?

\square At the beginning of every shift, a briefing with front-line workers is held to share new information or discuss the work for the day
✓ Results of hazard analyses or routine activities are documented
Potential hazards are identified, analyzed, and managed when new materials or equipment are purchased or new processes are
mplemented
✓ Workers have written permission to shut down unsafe processes
☐ None of the above

Points Earned: 0.64 of 0.95

Management Commitment to Health and Safety

What are your company practices regarding management's commitment to worker health and safety?

Select those that apply to all company worksites.

We have a written safety and health policy to minimize on-the-job employee accidents and injuries

Safety and health is integrated into our overall management planning process, and workers are involved in safety planning, resource allocation, audits, etc.

Safety and health concerns are communicated through regular safety and health trainings

We have specific safety and health program goals and objectives, with specific indicators to measure progress

Senior management addresses safety issues through written communications or in company gatherings at least quarterly

We have a formal safety reporting system for employees to submit their safety concerns

Our safety procedures are easily accessible for all on-site personnel, including workers, non-managerial staff, and visitors

We participate in an external program demonstrating commitment and excellence in safety and health (e.g. Voluntary Protection Program)

N/A - No manufacturing or wholesale facilities

None of the above

Health and Safety Audit Practices

Your company's practices related to inspections and audits include:

Select those that apply to all company worksites.

- A written procedure for performing safety and health inspections
- Routine safety and health inspections at least guarterly
- ✓ Use of information discovered through analyses to improve safety processes (e.g. baseline hazards analysis, incident analysis, employee concerns, sampling results from inspections)
- ✓ Documentation of results of the routine inspections
- ☑ Inspection reports that clearly indicate what needs to be corrected, with documented accountability for closure
- N/A No manufacturing or wholesale facilities
- ☐ None of the above

Points Earned: 0.95 of 0.95

Tracking Hazards

When eliminating and tracking hazards, your company:

Select those that apply to all company worksites.

Follows the preferred hierarchy to eliminate or control the hazard (first engineer	ering, then administrative, then work practices, and
finally Personal Protective Equipment)	

- Regularly assesses use of Personal Protective Equipment (PPE)
- Conducts follow-up studies to ensure that hazard controls are adequate
- Occuments and addresses hazard controls in appropriate procedures (e.g. safety and health rules, inspections, training, etc.)
- None of the above

Points Earned: 0.95 of 0.95

Controlling Worker Exposure to Hazardous Material

How has your company assessed and managed worker exposure to hazardous materials?

- Assessment indicates some exposure, but we have taken no action to date
- O Assessment indicates some exposure, and we have implemented a mitigation and control strategy
- Assessment indicates no exposure
- O We have not conducted an assessment

Points Earned: 0.48 of 0.48

Indoor Air Quality Audits

What is included in your company's annual indoor air quality audit of all company facilities?

Select all options that apply.

☐ No smoking within 25 feet of building entrances
☐ Indoor ventilation rates compliant with ASHRAE Standard 62.1 or EN 16798-1
☐ Minimum air intake separation distance compliant with ASHRAE Standard 62.1 or EN 16798-3
Operations and maintenance manual for ventilation equipment compliant with ASHRAE Standard 62.1
HVAC filters compliant with ASHRAE Standard 52.2 or ISO 16890
☐ Temperature and relative humidity levels (PMV and PPD) in compliance with ASHRAE Standard 55 EN-16798 or
☐ Written IAQ complaint response policy

ISO 7730

Points Available: 0.95

✓ None of the above

Evaluating Health and Safety Practices

What is included in your company's measurement and evaluation practices in relation to occupational safety and health?

Select those that apply to all company worksites.

- A standardized third-party safety management system (e.g. ISO 18001, BS 8800)
- ✓ A safety position, safety committee, or safety program representative who reports to a senior-level position (Vice President or higher)
- A documented standard procedure for investigating accidents and major incidents
- Investigation and documentation of the root causes of accidents and incidents
- Implementation of corrective actions after root causes of an accident or incident are determined
- ✓ Transparency of injury or illness trends and trend data to all workers
- An annual evaluation of the safety and health system that includes senior management in the evaluation
- An employee safety recognition program
- Regular Safety Perception Surveys to engage with workers
- None of the above

Points Earned: 0.95 of 0.95

OPERATIONS

Career Development

1.8

Professional Development Policies and Practices

Does your company provide any of the following training opportunities to workers for professional development?

Your answers determine which future questions in the assessment are applicable to your company.

- ✓ We have a formal onboarding process for new employees
- We offered ongoing training on core job responsibilities to employees within the last year
- We have a policy to encourage internal promotions and hiring for advanced positions (e.g. posting job openings internally first)
- ✓ We provide cross-skills training for career advancements or transitions (e.g. management training for non-managers)
- ✓ We provide non-career-specific life-skill training (e.g. financial literacy, English as a Second Language)
- We facilitate or have an allocated budget for external professional development opportunities, (e.g. conference attendance, online trainings)
- ✓ We provide reimbursements or programs for intensive continuing education credentials (e.g. college degrees, professional licensures)
- None of the above

Points Earned: 0.41 of 0.41

What was the average amount of training that a newly hired worker received in the past twelve months? Use average of both full-time and part-time employees. O No training On-the-job training (one day to one week) On-the-job training (one week to one month) O Apprenticeship or technical training (over one month) O N/A - No new hires during the last 12 months Points Earned: 0.14 of 0.41 **Management Training** What management training and coaching do new and existing managers regularly receive? Check all that apply. Providing ongoing praise and corrective feedback Conflict negotiation and resolution Group dynamics and optimal team functioning Performance evaluation systems Other - please describe ✓ None of the above Points Available: 0.41 **Employee Review Process** Which of the following is included or applies to your company's formal process for providing performance feedback to employees? Check all that apply. Process has a regular schedule and is conducted at least annually Peer and subordinate input Written guidance for career development Social and environmental goals Clearly-identified and achievable goals A 360-degree feedback process All tenured employees receive feedback None of the above

Amount of Training for New Hires

Points Earned: 0.66 of 0.82

What percentage of employees has been internally promoted within the last 12 months?
Exclude material owners in your calculation.
O _{0%}
O _{1-5%}
● 6-15%
O 15%+
Points Earned: 0.27 of 0.41
Intern Hiring Practices
How does your company manage the hiring and treatment of interns?
Check all that apply. If there is no third party living wage calculated for your country of operations, please do not select "payment of a living
wage."
We have a formalized policy or program outlining the objectives of internships or internship programs for participants
✓ We partner with education institutions to provide internship opportunities or work-study programs
☐ We pay interns a living wage
✓ Our interns receive formal performance reviews
Our interns have a formal opportunity to provide feedback on experience
✓ We have hired interns on as full-time permanent employees in the past two years
✓ Intern tenures are restricted to not exceed one year if interns are not currently enrolled in school
☐ None of the above
□ N/A - Our company does not employ interns
Points Earned: 0.41 of 0.41
End of Employment Support
What are your formal company policies regarding employee termination and layoffs?
We have a policy to provide written notice of employee performance prior to termination
We have a policy to provide performance improvement plans or stated corrective time periods prior to termination
We have a policy to provide at minimum 2+ weeks of severance per year of employment☐ We provide outplacement services for terminated employees
✓ We don't have written termination or severance policies
— The dath that a whiteh termination of devolution policion

Points Available: 0.21

Internal Promotions

Career Development (Salaried)

OPERATIONS

0.4

Skills-Based Training Participation Excluding newly hired workers, what % of full-time and part-time workers received the following types of formal training during the last 12 months? Skills-based training to advance core job responsibilities

○ 0%
○ 1-24%
○ 25-49%
○ 50-74%
○ 75%+
○ Don't know

Points Earned: 0.14 of 0.19

Cross-Job Skills Training Participation

Excluding newly hired workers, what % of full-time and part-time workers received the following types of formal training during the last 12 months?

Skills-based training on cross-job functions beyond regular responsibilities (e.g. public speaking training, management training for non-managers)

0%
1-24%
25-49%
50-74%
75%+
Don't know

Points Earned: 0.09 of 0.19

Life Skill Training Participation

Excluding newly hired workers, what % of full-time and part-time workers received the following types of formal training during the last 12 months?

Training on life skills for personal development (e.g. literacy, personal financial planning)

0%
1-24%
25-49%
50-74%
75%+
Don't know

Points Earned: 0.05 of 0.19

Subsidized Educational Opportunities

What percentage of full-time workers received advancement or reimbursement for continuing education opportunities in the last fiscal year?

Continuing education opportunities include GED, college credits, industry-recognized accreditation, etc.

0

01-5%

06-15%

0 15%+

Points Available: 0.38

Career Development Policies

What are your company's policies and practices around career development and promotion?

- Employees who seek to take a short-term leave or sabbatical will have their jobs guaranteed upon return
- Our company will make an effort to find a place for employees who seek to take a long-term leave or sabbatical upon their return
- Employees are able to make lateral moves or change career direction or pace when possible
- ☐ None of the above

Points Earned: 0.13 of 0.19

OPERATIONS

2.7

Engagement & Satisfaction

Employee Handbook Information

What is included in your company's written and accessible employee handbook?

- A non-discrimination statement
- An anti-harassment policy with reporting mechanisms, processes, and disciplinary procedures
- A statement on work hours
- ✓ Policies on pay and performance issues
- ✓ Policies on benefits, training and leave
- Grievance resolution process
- ✓ Disciplinary procedures and possible sanctions
- A neutrality statement regarding workers' right to bargain collectively and freedom of association
- Prohibition of child labor and forced or compulsory labor
- ☐ We have no written employee handbook

Points Earned: 0.33 of 0.33

Paid Secondary Caregiver Leave

What secondary parental leave policies are available to your workers, either through your company or a government program?

Select all that apply, but only select one answer indicating the total amount of paid time equivalent (answers 2-4). See "Learn" for further	
nstructions.	
☐ Workers receive unpaid time off for secondary parental leave	
☐ Workers receive up to 2 weeks (or full pay equivalent) paid leave	
✓ Workers receive between 2 to 5 weeks (or full pay equivalent) paid leave	
☐ Workers receive greater than 5 weeks (or full pay equivalent) paid leave	
Policy does not distinguish between primary and secondary caregiving, or provides equivalent time and pay to both	
☐ No secondary caregiver leave is offered to employees	
Points Earned: 0.40 of 0.67	
Supplementary Benefits	
What supplementary benefits are provided to a majority of non-managerial workers?	
ncluding full time and part time employees. Please check all that apply.	
On-site childcare	
Off-site subsidized childcare	
✓ Free or subsidized meals	
✓ Policy to support breastfeeding mothers	
Other - please describe	
None of the above	
Points Earned: 0.93 of 1.33	
Worker Empowerment	
How does your company engage and empower workers?	
☑ We have formalized feedback and complaint mechanisms beyond direct reporting lines to address concerns and improve company	,
practices	
☐ We have processes in place to provide input from employees prior to operational and/or strategic policy or practice changes	
Employee complaint / input mechanisms are reviewed at least every other year, with input from employees themselves into the	
process	
Company tracks usage of input/ feedback / complaint mechanisms and resolution / implementation rates	
☐ We have adopted open book management or self-management principles within the workplace	
☐ Workers have opportunity to elect member(s) to the Board of Directors	
✓ Other - please describe	
☐ None of the above	

Points Earned: 0.40 of 0.67

Surveying and Benchmarking Engagement and Attrition

Does your company monitor and evaluate your worker satisfaction and engagement in any of the following ways?

Your answers determine which future questions in the assessment are applicable to your company.
✓ We calculate employee attrition rate
✓ We benchmark employee attrition rate to relevant benchmarks
✓ We regularly (at least once a year) conduct employee satisfaction or engagement surveys
✓ We benchmark employee satisfaction to relevant industry benchmarks
✓ We disaggregate calculations based on different demographic groups to identify trends
☐ We outperform industry benchmarks on attrition
☐ We outperform industry benchmarks on satisfaction
☐ None of the above
Points Earned: 0.67 of 0.67
Departed Employees
Number of full-time and part-time workers that departed or left the company in the last twelve months
Enter 0 if None.
Number of full-time and part-time workers that departed or left the company in the last twelve months
Sensitive
Points Available: 0.00
Employee Satisfaction
What percent of your employees are "Satisfied" or "Engaged"?
Select N/A if satisfaction or engagement is not formally surveyed.
O 65-80%
O 81-90%
○ 90%+
○ N/A
Points Available: 1.33

Engagement & Satisfaction (Salaried)

OPERATIONS

2.1

Number of Paid Days Off
What is the annual minimum number of paid days off (including holidays) for full-time employees?
 0-15 work days 16-22 work days 23-29 work days 30-35 work days 36+ work days
Points Earned: 0.60 of 0.60
Paid Primary Caregiver Leave for Salary Workers
Which of the following describe the primary parental leave policies for salaried workers, either through the company or government program?
If applicable, please select one answer indicating total time off (answers 1-3), and one answer indicating fully paid time off (answers 4-7). Primary caregivers receive 4-12 weeks of time off for parental leave (including unpaid and paid leave) Primary caregivers receive 13 weeks to 6 months of time off for parental leave (including unpaid and paid leave) Primary caregivers receive more than 6 months of time off for parental leave (including unpaid and paid leave). 4-12 weeks of primary parental leave (or equivalent) is fully paid 13-18 weeks of primary parental leave (or equivalent) is fully paid More than 24 weeks of primary parental leave (or equivalent) is fully paid Primary caregivers receive less than 4 weeks off or no time off for parental leave
Worker Flexibility Options What job flexibility options does the company provide, whenever feasible, in writing and in practice for the majority of workers?
Please check all that apply.
✓ Part-time work schedules at the request of workers ☐ Flex-time work schedules allowing freedom to vary start and stop times ☐ Telecommuting (e.g. working from home one or more days per week) ☐ Job-sharing ☐ None of the above
Points Earned: 0.15 of 0.60

Workplace Flexibility in Practice

Which of the following flexible workplace practices have been used in the past 12 montl

Please check all that apply.

✓ Managers or executives worked part-time or in a job-share

✓ Managers or executives are in a telecommuting position

☐ We hired new people into permanent positions that are telecommuting

☐ We hired new people into permanent positions that are part-time or job-share

✓ We have transitioned staff into part-time, job-share, or telecommuting positions

☐ Other - please describe

☐ None of the above

Attrition Rate for Salaried Workers

What percentage of full-time and part-time salaried workers left the company during the last twelve months?

Calculation should include voluntary and involuntary separation, but exclude workers dismissed with cause.

Sensitive

Points Earned: 0.20 of 0.60

Community

OPERATIONS

Community Impact Area Introduction

0.0

This section identifies whether your company is designed to deliver a specific, material, positive impact for its community, and if so, opens the Community Impact Business Model section that is most applicable.

Community Oriented Impact Business Model

Does your company's business model create a specific positive benefit for stakeholders such as charitable partners, vendors or suppliers in need, or your local community?

Your answers determine which future questions in the assessment are applicable to your company.



O No

Points Available: 0.00

Community Oriented Business Models

Is your company structured to benefit community stakeholders in any of the following ways?	
Your answers determine which future questions in the assessment are applicable to your company.	
A producer-owned cooperative structure in which suppliers share control and benefits of company operations (e.g. fare cooperative, artisanal cooperative)	mer
✓ Purchasing fair or direct trade to improve livelihoods for underserved groups in your supply chain	
A micro-distribution or micro-franchising model that provides economic opportunities to underserved groups	
A formal standing commitment to donate a significant portion of sales, profits, or ownership to charitable causes (>2% profits/ownership)	sales, >20%
A community-focused business model that supports and builds the economic vitality of local communities	
☐ None of the above	
Points Available: 0.00	
Supporting Underserved Suppliers	
Does your company source from and/or provide support to populations in low-income, poor, of markets through your supply chain purchasing practices (e.g. fair trade certified products, directions).	
Answering affirmatively will opt you into additional sections of the B Impact Assessment with more specific questions about t Business Model.	his Impact
Yes	
○ No	
Points Available: 0.00	
Diversity, Equity, & Inclusion	OPERATIONS 3.6
Inclusive Hiring Practices	
How does your company create an inclusive recruiting and hiring process?	
✓ We include a statement in all our job postings with a commitment to diversity, equity, and inclusion✓ We don't ask about incarceration history during our application process	
☐ We conduct anonymous or "blind" reviews of applications or resumes without attaching names or identifiable characters.	eristics
We actively recruit through organizations or services that serve individuals from underrepresented populations	
☐ We conduct analyses of our job description language and requirements to ensure they are inclusive and equitable	

Points Earned: 0.24 of 0.61

☐ None of the above

Diverse Ownership and Leadership

Is your company majority-owned or -led by individuals from any of the following underrepresented groups?

Please select all that apply.
Led by a woman
Led by an individual from an underrepresented racial or ethnic minority
Led by another underrepresented individual (veterans, LGBT, etc.)
☐ Majority owned by women
☐ Majority owned by individuals from underrepresented racial or ethnic minorities
☐ Majority owned by other underrepresented individuals (veterans, LGBT, etc.)
✓ None of the above
Points Available: 0.61
Inclusive Work Environments
How does your company create an equitable and inclusive workplace for employees?
We have designated an individual or group explicitly responsible for diversity, equity, and inclusion (i.e. a Diversity Manager or
Inclusion Committee)
☐ We offer trainings for all employees on topics related to diversity, equity, and inclusion
✓ We have voluntary employee resource or affinity groups
Our facilities are designed to meet accessibility requirements for individuals with physical disabilities
✓ Our facility restrooms are gender-neutral or gender-inclusive
We have programs in place to provide mentorship, apprenticeships, or internships for individuals from underrepresented groups
We accommodate learning or emotional disabilities in work processes and workplace policies
☐ None of the above
Points Earned: 0.36 of 0.61
Management of Diversity, Equity, and Inclusion
How does your company manage and improve your workplace diversity and inclusivity?
☐ We anonymously survey employees on gender identity, race/ethnicity, disability status, and other demographic factors to track the
diversity of our workforce
We have set specific, measurable diversity improvement goals that are reviewed by senior executives or our Board of Directors
✓ We have conducted a pay equity analysis by gender, race/ethnicity, or other demographic factors and, if necessary, implemented
equal compensation improvement plans or policies
✓ We analyze job categories, satisfaction, promotion, retention rates, or benefits by different demographic groups, and if necessary,
have implemented corrective actions for inequitable results
We specifically analyze diversity, equity, and inclusion data for individuals who are part of multiple underrepresented groups
☐ None of the above

Points Earned: 0.30 of 0.61

Measurement of Diversity

What attributes of a diverse workforce does your company track, either through anonymous surveys or	-
other methods legal in your jurisdiction?	

If collecting this type of demographic data is not legal in your jurisdiction, select None of the Above.
Socioeconomic status (as determined by low income residence, education level, etc.)
☐ Race or ethnicity
✓ Gender
✓ Age
Other - please describe
None of the above
Points Earned: 0.30 of 0.61
Women Workers
How many of your non-managerial workers identify as women?
O _{0%}
O 1-9%
O 10-24%
O 25-39%
O 40-49%
● 50%+
O Don't know
Points Earned: 0.61 of 0.61
Age Diversity in Workforce
What percentage of your workforce is either under the age of twenty four or over the age of fifty?
O 0%
O 1-9%
O 10-19%
○ 30%+
O Don't Know
Points Farned: 0.51 of 0.61

High to Low Pay Ratio What multiple is the highest compensated individual paid, inclusive of bonus, as compared to the lowest paid full-time worker? O>20x 0 16-20x O 11-15x O 6-10x ○ 1-5x Points Earned: 0.15 of 0.61 **Female Management** How many of your company managers identify as women? 00% 01-9% 010-24% 025-39% 040-49% **0** 50%+ O Don't know O N/A Points Earned: 0.61 of 0.61 **Management from Underrepresented Populations** How many of your company managers identify as from another underrepresented social group? If collecting this type of demographic data is not legal in your jurisdiction, select Don't Know. 00% 01-9% 010-19% 020-29% ○30%+ Opn't know

Points Available: 0.61

Female Directors
How many of your company Board Directors identify as women?
 ○ 0% ○ 1-9% ○ 10-24% ○ 25-39% ○ 40-49% ○ 50%+ ○ Don't know ○ N/A Points Earned: 0.61 of 0.61
Directors from Underrepresented Populations
How many of your company Board Directors identify as from another underrepresented social group?
If collecting this type of demographic data is not legal in your jurisdiction, select N/A.
Supplier Diversity Policies or Programs
Does your company have any of the following policies or programs in place to promote diversity within your supply chain? We track diversity of ownership among our suppliers We have a policy to give preferences to suppliers with ownership from underrepresented populations We have formal targets to make a specific percentage of purchases from suppliers with diverse ownership We have a formal program to purchase and provide support to suppliers with diverse ownership
✓ None of the above □ N/A - Collecting supplier data or having preferential treatment policies is illegal in my country of operations
Points Available: 0.30

Supplier Ownership Diversity

What percentage of your purchases were from companies that are majority-owned by women or individuals from underrepresented populations?

O 0%
O 1-9%
O 10-24%
O 25-39%
040-49%
○50%+
ODon't Know

Points Available: 0.61

OPERATIONS

Economic Impact

3.3

Geographic Structure and Scope

We realize that for companies with more than one office, the definition of local involvement is a more complicated one to answer. Please tell us a bit about the structure of your company geographically.

The company's headquarters are located in Tain l'Hermitage, France. Production is spread over three sites in Tain l'Hermitage. We also have 6 subsidiaries and commercial offices abroad: United States, Japan, Hong-Kong, Dubai, Italy and Spain. We have 4 Valrhona schools around the world: New York, Tokyo, Paris and Tain l'Hermitage.

Points Available: 0.00

Job Growth Rate

What was your company's net job growth rate for full-time and part-time positions over the last 12 months? ONLY include newly created jobs that are paid a living wage.

If there is no living wage data available for your country of operations, include new jobs that pay 10% or more above a minimum wage.

0% (no growth on a net basis)
1-5%

6-15%

O >15%

Points Earned: 1.57 of 2.35

New Jobs Added Last Year

Points Available: 1.18

Number of full-time and part-time jobs that have been added to your company's payroll. Enter 0 if none or if your company has no workers.

Last twelve months:	
Last twelve months: 83	
☐ We do not track this	
Points Available: 0.00	
Non-accredited Investor Ownership	
What percentage of the company is owned by individuinvestors?	als who would qualify as non-accredited
0 %	
O 1-4%	
O 5-14%	
O 15-24%	
○ 25%+	
O Don't know	
Points Available: 1.18	
Local Ownership	
Is the majority (over 50%) of the company's ownership workforce?	located locally to the majority of the company's
"Local" is defined as being part of the same community. While the size a	nd distance of a community may vary by context, they should
generally be based on a small-scale economically and culturally connect	ed area like a metropolitan area or a city/town.
○ Yes	
No	
O Don't know	

National Sourcing What percentage of your company's Cost of Goods Sold (including value-adding activities) was spent within the country of operations, from in-country registered companies or national citizens? 00% 01-19% 020-39% 40-59% O 60-79% 080%+ Points Earned: 0.59 of 1.18 **Local Purchasing and Hiring Policies** What written local purchasing or hiring policies does your company have in place? "Local" is defined as being part of the same community. While the size and distance of a community may vary by context, they should generally be based on a small-scale economically and culturally connected area like a metropolitan area or a city/town. Written preference at each facility to purchase from local suppliers Formal targets or goals for the amount of local purchasing Ready-to-use lists of preferred local suppliers and vendors for specific facilities Written preference for hiring and recruiting local managers Incentives for staff to live within 20 miles of local company facility Other (please describe) ✓ No written local purchasing or hiring policies in place Points Available: 0.59 **Spending on Local Suppliers** What percentage of your company's expenses (excluding labor) was spent with independent suppliers local to the company's headquarters or relevant facilities in the last fiscal year? Please click "Learn More" to understand how to answer this question. **0** < 20% 020-39% O 40-59% 060%+

O Don't know

Impactful Banking Services

What characteristics apply to the financial ins	stitution that provides	the majority of your	company's
banking services?			

Certified CDFI or national equivalent social investment organization
Certified B Corporation
☐ Member of the Global Alliance for Banking on Values
✓ Cooperative bank or credit union
Local bank committed to serving the community
☐ Independently owned bank
☐ None of the above

Points Earned: 1.18 of 1.18

OPERATIONS

3.3

Civic Engagement & Giving

Corporate Citizenship Program

How does your company take part in civic engagement?

Your answers determine which future questions in the assessment are applicable to your company.

- Financial or in-kind donations (excluding political causes)
- ✓ Community investments
- ✓ Community or pro-bono service
- Advocacy for adopting improved social or environmental policies or performance
- ✓ Partnerships with charitable organizations or membership with community organizations
- Discounted products or services to qualified underserved groups
- Free use of company facilities to host community events
- Equity or ownership in the company granted to a nonprofit
- Other please describe
- ☐ None of the above

Points Earned: 0.55 of 0.55

Community Service Policies and Practices How does your company manage employee community service? We have hosted or organized company service days in the last year The company offers paid time off for community service 20 hours or more a year of paid time off Our company monitors and records total volunteer hours Our company has set community service or pro-bono targets Other - please describe None of the above Points Earned: 0.28 of 0.55 % of Employees Volunteer Service What percentage of employees took paid time off for volunteer service last year? 00% 0 1-24% 025-49% 050-74% 075%+ O Don't know Points Earned: 0.28 of 1.10 **Total Amount of Volunteer Service Hours** Number of hours volunteered by full-time and part-time employees of the organization during the last fiscal year This should include both paid and unpaid time spent volunteering during traditional work hours, either for company-organized events or for employee-initiated activities. Number of hours volunteered by full-time and part-time employees of the organization during the last fiscal year 1818

We do not track this

Volunteer Service Per Capita

What was the percentage of per capita worker time donated as volunteer, community service, or pro bono time in the reporting period?

Calculate by total volunteer hours / total hours worked, generally 2000 hours per FTE.
O _{0%}
● 0.1-0.5% of time
○ 0.6-1% of time
○ 1.1-2% of time
O 2%+ of time
O Don't know
Points Earned: 0.37 of 1.10
Charitable Giving and Community Investment Policies and Practices
What are your company's practices regarding donations or community investments?
✓ We have a formal statement on the intended social or environmental impact of our company's philanthropy
☐ We have a formal donations commitment (e.g. 1% for the planet)
☐ We match individual workers' charitable donations
✓ We allow our workers or customers to select charities to receive our company's donations
☐ We have screening practices for charitable contributions or impact measurement mechanisms for our community investments
□ None of the above
Points Earned: 0.28 of 0.55
Relative Input for Community Investments
If you use an independent methodology to measure total commitment to community investment, what is the equivalent % of revenue contributed in the form of community investment?
ONone
○ Less than 0.1% of revenues
O 0.1-0.4% of revenues
O 0.5-0.9% of revenues
O 1-1.9% of revenues
○ >2%
Points Earned: 0.14 of 1.10

% of Revenue Donated

70 Of Neverlue Donated	
What was the equivalent percentage of revenue donated to charity during the last fiscal year?	
Please include tax deductible in-kind donations but do not include pro bono time.	
○ No donations last fiscal year	
O Less than 0.1% of revenue	
● 0.1-0.4% of revenue	
O 0.5-0.9% of revenue	
O 1-1.9% of revenue	
○ 2%+ of revenue	
○ Don't know	
Points Earned: 0.88 of 2.21	
Total Amount of Charitable Donations	
otal amount (in currency terms) donated to registered charities in the last fiscal year	
Report with the currency specified in "Reporting currency" for this metric.	
Total amount (in currency terms) donated to registered charities in the last fiscal year	
Sensitive	
Points Available: 0.00	
Policy Advocacy for Social and Environmental Standards	
Has your company worked with policymakers to develop or advocate for policy changes explicitly	
designed to improve social or environmental outcomes in the past two years?	
Yes, company has offered support in name and/or signed petitions	
Yes, company has provided active staff time or financial support	
Yes, company has directly introduced, testified, made recommendations or provided expertise to advance standards	

Yes, and efforts resulted in a specific institutional, industry or regulatory reform

Other - please describe

☐ None of the above

Points Earned: 0.28 of 0.55

Advancing Social and Environmental Performance

How has your company worked with its stakeholders (including competitors) to improve	behavior	or
performance on social or environmental issues in the past two years?		

✓ We have worked with other industry players on a cooperative initiative on relevant social and environmental standards for our industry
✓ We have provided data or contributed to academic research on social or environmental topics
✓ We participate in panel presentations or other public forums on social or environmental topics
✓ We provide public resources for other businesses or stakeholders on improving social or environmental performance
Other - please describe
None of the above

Points Earned: 0.28 of 0.28

OPERATIONS

Supply Chain Management

5.4

Significant Supplier Descriptions

Please select the types of companies that represent your Significant Suppliers:

All companies have significant suppliers, which are defined as the largest suppliers of the company amounting to approximately 80% of non-labor costs. Select all that apply.

✓ Product Manufacturers
 ✓ Professional Service Firms (Consulting, Legal, Accounting)
 ☐ Independent Contractors
 ✓ Marketing and advertising
 ☐ Office Supplies
 ☐ Benefits Providers
 ✓ Technology

Farms

Other - please describe

Points Available: 0.00

✓ Raw materials

Social or Environmental Screening of Suppliers

Does your company screen or evaluate Significant Suppliers for social and environmental impact?

This question determines the set of supplier-focused questions your company will respond to.

Yes

O No

Supplier Screen Topics

What does your company formally	screen for re	garding the	social or	environmental	practices a	and
performance of your suppliers?						

✓ Compliance with all local laws and regulations, including those related to social and environmental performance
✓ Good governance, including policies related to ethics and corruption
Positive practices beyond what is required by regulations (e.g. environmentally-friendly manufacturing process, excellent labor
practices)
✓ Third-party certifications related to positive social and/or environmental performance
Other - please describe
☐ We have no formal screening process in place
Points Earned: 0.62 of 0.62
Supplier Evaluation Practices
What methods does your company use to evaluate the social or environmental impact of your suppliers?
✓ We share policies or rules with suppliers but we don't have a verification process in place
✓ We require suppliers to complete an assessment we designed
✓ We use third-party risk or impact assessment tools (Sedex, BIA)
✓ We conduct routine audits or reviews of suppliers at least every two years
✓ We have third parties conduct routine audits or reviews of suppliers at least every two years
Other (please describe)
☐ None of the above
Points Earned: 0.62 of 0.62
Outsourced Staffing Services
Does your company outsource support services (staffing) essential to the delivery of your services to other individuals or organizations?

Your answers determine which future questions in the assessment are applicable to your company.



ONo

Outsourced Staffing Screening Topics

Does your company review or set requirements regarding the labor practices of its outsourced staffing service providers that includes the following topics?

Your answers determine which future questions in the assessment are applicable to your company.
Compliance with all local laws and regulations
Compliance with international human rights and labor standards (for employees and contractors)
Payment at or above industry benchmarks
Payment of a living wage (for employees and contractors)
Employee benefits provided
Professional development opportunities
Other labor practices
✓ None of the above
□ N/A
Points Available: 0.31
% of Outsourced Services Accountable to Code of Conduct?
% of Outsourced Services Accountable to Code of Conduct? What % of your outsourced staffing services (on a currency basis) are accountable to the formalized
What % of your outsourced staffing services (on a currency basis) are accountable to the formalized
What % of your outsourced staffing services (on a currency basis) are accountable to the formalized code of conduct or requirements described in the previous question?
What % of your outsourced staffing services (on a currency basis) are accountable to the formalized code of conduct or requirements described in the previous question? © 0%
What % of your outsourced staffing services (on a currency basis) are accountable to the formalized code of conduct or requirements described in the previous question? © 0% ○ 1-20%
What % of your outsourced staffing services (on a currency basis) are accountable to the formalized code of conduct or requirements described in the previous question? © 0% ○ 1-20% ○ 21-49%
What % of your outsourced staffing services (on a currency basis) are accountable to the formalized code of conduct or requirements described in the previous question? © 0% ○ 1-20% ○ 21-49% ○ 50-74%
What % of your outsourced staffing services (on a currency basis) are accountable to the formalized code of conduct or requirements described in the previous question? © 0% ○ 1-20% ○ 21-49% ○ 50-74% ○ 75-99%

Screening / Monitoring for Services

Which of the following methods are used to evaluate the social or environmental impact of your outsourced staffing services?

Your answers determine which future questions in the assessment are applicable to your company.
Company shares policies or rules with subcontractors but does not have a verification process in place
Company requires subcontractors complete self-designed assessment
Company utilizes third party risk or impact assessment tools (BIA)
Company conducts routine audits/reviews of subcontractors at least every two years
Company has third parties conduct routine audits/reviews of subcontractors at least every two year
Other
✓ None of the above
Points Available: 0.31
% of Outsourced Staffing Services Screened / Monitored
What % of your outsourced staffing services (on a currency basis) are evaluated based on the methods selected in the previous question?
0 %
O 1-20%
O 21-49%
O 50-74%
O 75-99%
O 100%
○ N/A
Points Available: 1.23
Suppliers in Low-Income Communities
What percentage of your Significant Suppliers is located in low-income communities or create employment opportunities for other chronically underemployed populations?
O<10%
O 10-19%
O 20-30%
O Don't Know
Points Earned: 0.31 of 0.31

Supplier Code of Conduct Is there a formal written Supplier Code of Conduct policy that specifically holds your company's suppliers accountable for social and environmental performance? Your answers determine which future questions in the assessment are applicable to your company. Yes No

Supplier Code of Conduct Topics

Points Earned: 0.62 of 0.62

What areas of social and environmental performance are specifically included in your company's Supplier Code of Conduct policy?

☑ Bribery, corruption, and fraud
☐ Working hours
✓ Freely chosen employment
Compensation
✓ Child labor
✓ Freedom of association
✓ Health and safety
✓ Use of materials
✓ Product's environmental impact
☐ Information on how the Code will be monitored and reviewed (e.g. self-audits, site visits)
□ N/A - No Supplier Code of Conduct

Points Earned: 0.31 of 0.31

% of Suppliers Accountable to Code of Conduct

What % of your suppliers (on a currency basis) are accountable to the formalized code of conduct or requirements described in the previous question?

O 0%
O 1-20%
2 1-49%
O 50-74%
75-99%
O 100%
Ω N/Δ

Points Earned: 0.46 of 1.23

Disclosure of Suppliers
What percentage of Significant Suppliers (on currency basis) are made transparent on your company's website?
○ 0% ○ 1-49%
O 50-79%
○80%+
○ Don't know
Points Earned: 0.21 of 0.62
Support for Improved Supply Chain Social or Environmental Performance
How does your company encourage improved social and environmental performance among your suppliers?
☐ We provide incentives for suppliers with strong social and environmental performance
☐ We set goals and expectations with suppliers to improve their social and environmental performance
✓ We provide resources to suppliers to improve their social and environmental performance
Other - please describe
□ None of the above
Points Earned: 0.31 of 0.62
Improving Impact of Suppliers
Does the company have any of the following policies or programs to improve the social and/or
environmental impact of suppliers, either in cases of noncompliance or more broadly?
Company formulates corrective action or improvement plans with goals for continuous improvement of their supplier performance
Company requires a specific time period for suppliers to make changes to remediate code of conduct non-compliance or otherwise
terminates contract
Company provides training and/or resources on improving social or environmental performance to suppliers, either from the company
itself or through a third party
Company provides training and/or resources to its own staff, focused on managing their own practices and relationships with
suppliers to enable the suppliers to improve their performance
Company has participated in collaborative initiatives with other companies to help improve the social or environmental impact of their
supply chain
✓ Company incentivizes social and environmental performance or improvement through contract terms, prices, or other means
Operation that a plantage of an autificial and an account of a control of the con
Company has achieved quantifiable improvements on social or environmental performance of its supply chain
Other

For what % of your suppliers (on a currency basis) do the policies and programs selected in the previous question apply? 00% 01-20% 21-49% 050-74% O 75-99% 0 100% O N/A Points Earned: 0.46 of 1.23 **Length of Supplier Relationships** What is the average tenure of your company's relationships with suppliers? O Average tenure of supplier relationships is less than 24 months. O Average tenure of supplier relationships is greater than 24 months. O Average tenure of supplier relationships is greater than 60 months. O Average tenure of supplier relationships is greater than 96 months. Our company has had a relationship with a majority of our suppliers (on a currency basis) since our first year of operations. O Don't Know Points Earned: 0.62 of 0.62 **Support for In Need Suppliers** Does your company do any of the following to support small scale or other in-need suppliers? We review suppliers for potential training needs We have a formal education or support program for selected suppliers We provide small scale suppliers the same contracts, prices, and payment terms (such as days payable outstanding) as other suppliers We pay 30 days payable outstanding to small scale suppliers A formal mechanism is in place for suppliers to provide us feedback (e.g. supplier satisfaction surveys) We have a formal grievance mechanism to address complaints and resolve disputes Other (please describe) None of the above

% of Suppliers with Programs to Improve Impact

Points Earned: 0.62 of 0.62

Social or Environmental Purchases

What percentage of materials or products purchased have third-party so certification or approval or are from Significant Suppliers that are purpos company level certification or approval?	
○ 0	
Points Earned: 0.15 of 0.62	
Supply Chain Poverty Alleviation - Impact Business Model	IMPACT BUSINESS MODELS 5.0
This IBM section is applicable to companies that reduce poverty in their supply chaconditions, and support for underserved suppliers in low-income, poor, or very pootrade).	
Purchasing From Underserved Suppliers	
Do you purchase directly from underserved suppliers in low-income, poor	or, or very poor markets?
Yes, I purchase directly from underserved suppliers	
O No, I purchase from brokers or other companies that are verified to be purchasing from a	nd supporting underserved suppliers
Points Available: 0.00	
Types Of Underserved Suppliers	
What types of suppliers from low-income, poor, or very poor markets are	e in your supply chain?

-)				
	Small-scale	Footorion	in I	Indoroom tod	Markata
	i Small-scale	raciones	III U	maerservea	Markers

- ✓ Fair Wage/ Labor Certified Plantation/Estate Farms in Underserved Markets
- ✓ Worker or Producer-Owned Cooperatives
- ✓ Small-Holder Small Scale Farms/Suppliers in Underserved Markets (less than 50 employees)
- ☐ Micro-entrepreneurs/artisans in underserved markets

Beneficial Trade Terms for Underserved Suppliers

Are any of the following trade terms provided to the underserved suppliers in your supply chain?

Your answer to this unscored question is combined with other answers to automatically calculate your score in this section of the assessment.

- ✓ A premium is paid beyond market price for community support and development
- Input materials come from a relationship where contracts are signed and executed for the next year
- ✓ Input materials come from a relationship where the contract price was partially or fully paid in advance to significant suppliers (including loans through a partner organization)
- ✓ Pricing of product is determined collaboratively with suppliers
- On-site visits are made to suppliers on at least an annual basis.
- None of the above

Points Available: 0.00

% Purchases with Beneficial Trade Terms

What % of your cost of materials in the last fiscal year came from underserved suppliers that received the previous trade terms?

Your answer to this unscored question is combined with other answers to automatically calculate your score in this section of the assessment.

What % of your cost of materials in the last fiscal year came from underserved suppliers that received the previous trade terms?

Sensitive

Points Available: 0.00

Purchases from Suppliers with Beneficial Terms

What is the total cost of materials sourced through the previous trade terms?

What is the total cost of materials sourced through the previous trade terms?

Sensitive

Points Available: 0.00

Tracking Supplier Premiums

Do you track the premium paid to suppliers?

O Yes

O No

Methodology to Determine Premium Paid

Describe in the text box the methodology your company uses to calculate producer price premium.

Describe in the text box the methodology your company uses to calculate producer price premium. Dans tous nos achats de fève

Points Available: 0.00

Innovative Supply Chain Poverty Alleviation

Is there something different or innovative about the company's approach to sourcing from small-scale suppliers that has changed the industry? Is this something replicable, unique at the time it was created, and that has been emulated by other organizations? Please explain.

Le cacao est côté en bourse et expose les producteurs à la volatilité du marché à terme. Nous ne représentons "que" 0,15 % de la production mondiale de cacao et nous militons pour des prix fixes et des prix minimum garantis. Nos partenariats à long terme appuient cette démarche.

Points Available: 0.00

Support for Small-Scale Suppliers

Does the company provide or participate in support services for underserved suppliers?

This question factors into a calculated question that contributes to your overall score.

- ✓ Capacity building to improve the efficiency of operations for the supplier
- ✓ Capacity building to improve the social or environmental practices of the supplier
- Support and training to improve quality and maintain quality assurance for the supplier
- We do not purchase directly from underserved suppliers, or we do not provide capacity building services

Points Available: 0.00

% of Purchases from Supported Small-Scale Suppliers

What % of your total cost of materials in the last fiscal year came from underserved suppliers that have received the above capacity building support?

Your answer to this unscored question is combined with other answers to automatically calculate your score in this section of the assessment.

What % of your total cost of materials in the last fiscal year came from underserved suppliers that have received the above capacity building support?

Sensitive

Verification of Fair Wages and Working Conditions

Are working conditions and wages of suppliers verified to meet credible standards to ensure dignity and equitable economic empowerment for employees? If so, what methodology is used to determine standards?

Your answer to this unscored question is combined with other answers to automatically calculate your score in this section of the assessment.

✓ Suppliers meet third party certification standards (such as Fair Trade Certification)

Workers receive wage equivalent to or greater than a third party fair or living wage calculation for the relevant industry/product/market

Suppliers are not verified to meet third party labor standards

Points Available: 0.00

Purchasing From Underserved Suppliers

What % of your cost of materials in the last fiscal year came from underserved suppliers that are verified by either of the methodologies selected in the previous question?

Your answer to this unscored question is combined with other answers to automatically calculate your score in this section of the assessment.

What % of your cost of materials in the last fiscal year came from underserved suppliers that are verified by either of the methodologies selected in the previous question?

Sensitive

Points Available: 0.00

Wage and Working Conditions Screening

How are wage and working conditions screened and monitored to ensure that continual compliance with the previous standards?

Suppliers are verified or certified by a third party to meet standards

 \bigcirc Company visits and reviews supplier facilities and documents compliance with the standards above

O None of the above

Points Earned: 0.58 of 0.58

Third Party Certification of Supply Chain

Are the company's trade practices or purchases certified by a third party?

✓ Fair Trade International
☐ Fair Trade USA
☐ Rainforest Alliance

Other - please describe

☐ No

Tracking Impact on Workers

Does your company track the impact of your work with small-scale suppliers on the lives of suppliers' employees?



O No

Points Earned: 0.58 of 0.58

Tracking Impact Explanation

If your company tracks the impact of your work with small-scale suppliers on the lives of suppliers' employees, please explain how.

Nous conduisons des enquêtes pour évaluer les besoins primaires et prioritaires des pays. Puis nous analysons les résultats des enquêtes pour construire les actions et les plans de progrès.

Points Available: 0.00

Supply Chain Transparency

Do customers and/or the public have access to information about the company's supply chain practices?

O Customers have access to information about suppliers being sourced from, including their location

Oustomers can access information on the social and environmental standards required of suppliers

O None of the above

Points Earned: 0.58 of 0.58

Environment

OPERATIONS

Environment Impact Area Introduction

0.0

This section asks about your environmental footprint to determine which questions are applicable later on in the assessment. It also identifies whether your company's product/service is designed to deliver a specific, material, positive environmental impact, and if so, opens the Environmental Impact Business Model section that is most applicable.

Environmental Business Model

Are your company's products/services or processes structured to restore or preserve the environment in any of the following ways? (Please note: the environmental impact of your day-to-day operations will be assessed in the remaining sections of the Environment Impact Area. This question is specifically asking about your products/services or innovative production processes.)

Answering affirmatively will opt you into additional sections of the B Impact Assessment with more specific questions about this Impact Business Model.

Through an innovative manufacturing, wholesale or agriculture process which is designed to significantly reduce environmental impact compared to typical practices for the industry

Through a product or service that preserves, conserves, or restores the environment or resources

None of the above

Points Available: 0.00

OPERATIONS

Environmental Management

4.9

Green Building Standards

What percentage of company facilities (by area, both owned by company or leased) is certified to meet the requirements of an accredited green building program?

<20%
<20-49%

050-79%

080%+

O N/A

Points Available: 0.80

Facility Improvement with Landlord

If you lease your facilities, have you worked with your landlord to implement or maintain any of the following?

□ Energy efficiency improvements
 □ Water efficiency improvements
 □ Waste reduction programs (including recycling)
 □ None of the above
 ✓ N/A - Company does not lease majority of facilities

Environmental Purchasing Policy Topics

✓ Periodic compliance reviews and auditing to evaluate programs conducted

✓ Third-party auditing and certification of EMS☐ We have no environmental management system

Points Earned: 1.60 of 1.60

Does the company have a written and circulated environmentally preferable purchasing (EPP) policy that
includes any of the following?
☐ Building and construction
☐ Carpets
☐ Cleaning
☐ Electronics
✓ Fleets
✓ Food or food services
☐ Landscaping
☐ Meetings and conferences
Office supplies
✓ Paper
Product input materials
✓ Other - please describe
☐ We don't have an environmentally preferable purchasing policy
Points Earned: 0.80 of 0.80
Environmental Management Systems
Does your company have an environmental management system (EMS) covering waste generation,
energy usage, water usage, and carbon emissions that includes any of the following?
Please check all that apply.
✓ Policy statement documenting our organization's commitment to the environment
Assessment undertaken of the environmental impact of our organization's business activities
✓ Stated objectives and quantifiable targets for environmental aspects of our organization's operations
✓ Programming designed, with allocated resources, to achieve these targets

Environmentally Certified Products

During the last fiscal year, what percentage of your products sold had a product certification that assesses the environmental impacts of the product or its production process?

Select N/A only if there is no physical product being sold.
0 %
O 1-24%
O 25-49%
O 50-74%
O 75%+
○ N/A
Points Available: 0.80
Product Design for the Environment
Which of the following practices are in place to integrate environmental considerations (DFE) into the design of products and services?
Source reduction employed in reducing materials use in products
Standardized product components or parts to maximize useful life via disassembly or reprocessing
☑ Identified resource content on manufactured items to enable eventual recycling
Program that facilitates maintenance, servicing, and reassembly of company's own products
Program wherein company takes back similar products from other manufacturers for disassembly or reprocessing
Company participation in a product reclamation program established by another party
Other - please describe
☐ None of the above
Points Earned: 0.53 of 0.80
Type of Footprint Assessments
Has the company's footprint assessments included any of the following?
✓ Assessment conducted for upstream supply chain only
Assessment conducted for only a portion of value chain (other than or in addition to upstream supply chain)
✓ Formal life cycle assessments conducted internally
Formal life cycle assessments conducted or verified by a third party
Use of third party frameworks or methodologies (such as Ellen Macarthur Foundation Circularity Indicators, Product Environmental
Profiles, GHG Protocol or Carbon Disclosure Project)
Company has a life cycle based certification or equivalent (Cradle to Cradle)
Other
☐ None of the above
Points Earned: 0.30 of 0.40

% of Products with Type of Footprint Assessment What % of your products have undergone the specific type(s) of environmental footprint assessment selected in the previous question? 0% 01-20% 021-49% 050-74% O 75-99% 0100% O N/A Points Available: 1.60 **Assessment Conducted of Environmental Footprint of Value Chain** Have you conducted a formal assessment to measure the environmental footprint of your value chain (including supply chain, product usage, and end-of-life) that covers the following topics? ☐ Impacts on biodiversity ✓ Impacts on climate (Scope 3 Carbon Emissions) Toxin or hazardous material impact Land preservation (including material extraction) ☐ Water supply Other None of the above Points Earned: 0.16 of 0.80 Management of Material Environmental Impact in Value Chain How has your company utilized the results of your environmental footprint assessment to manage and minimize your overall impact? Company has used assessments to develop specific strategies to reduce impacts for at least most material impacts identified across value chain and product lines Company has set public targets or commitments to reduce material value chain and product impacts over time ☑ Company has met incremental targets in the last two years and/or can demonstrate being on target to achieve long term goals Other None of the above (No EIA conducted)

Points Earned: 0.80 of 0.80

Impact of Product Usage
Which of the following are true regarding practices in place to manage and minimize the impact of product usage?
 ✓ Company has conducted studies of consumer behavior and/or disposal to understand impact of product usage ✓ Company has conducted analysis of product lifetime and usability and it materially exceeds (>5%) lifetime of related competitive products ✓ Company has created partnerships and/or marketing campaigns to engage customers or other post production value chain users to minimize environmental footprint of usage ☐ Other ☐ None of the above
Points Earned: 0.80 of 0.80
Air & Climate 8.2
Monitoring Energy Usage
Does your company monitor, record, or report its energy usage?
Include electricity and other energy consumption from heating, hot water, etc. Your answers determine which future questions in the assessment are applicable to your company. We do not currently monitor and record usage We monitor and record usage but have set no reduction targets We monitor usage and have set intensity targets (e.g. relative to dollars of revenue, volume produced, etc.) that are being monitored We monitor usage and have set absolute reduction targets regardless of company growth We have met specific reduction targets during the reporting period
Points Earned: 0.57 of 0.57
Total Energy Use
Total energy used (Gigajoules) during the last 12 months:
Total energy used (Gigajoules) during the last 12 months: 29.34 We do not track this
Points Available: 0.00

Total Renewable Energy Use

Total energy used from renewable resources (Gigajoules) during the last 12 months:

Total energy used from renewable resources (Gigajoules) during the last 12 months: 29.34

We do not track this

What percentage of energy use is produced from renewable sources? Include electricity and other energy consumption from heating, hot water, etc. 00% 01-24% 025-49% 50-74% O 75-99% 0 100% O Don't Know Points Earned: 0.18 of 0.28 Low Impact Renewable Energy Use What percentage of energy use is produced from low-impact renewable sources? Include electricity and other energy consumption from heating, hot water, etc. Please include both purchased and onsite-generated renewable energy. 0% 01-24% 025-49% 050-74% O 75-99% ○ 100% O Don't know Points Available: 1.13 **Facility Energy Efficiency** For what systems has your company used energy conservation or efficiency measures for a majority of your corporate facilities (by square feet) in the past year? Equipment: Energy Star appliances, automatic sleep modes, after-hour timers, etc. Lighting: natural light, CF bulbs, occupancy sensors, daylight dimmers, task lighting, etc. ✓ HVAC: programmable thermostat, timers, occupancy sensors, shade sun-exposed walls, double-paned windows, etc. Other - please describe None of the above N/A - We utilize virtual office Points Earned: 0.57 of 0.57

Renewable Energy Usage

Energy Use Reductions

Have conservation and efficiency improvements led to energy savings for your facilities? If so, by how much?

Please calculate based on changes from last year or annualized from a base year, referring to electricity use and other energy consumption
from heating, hot water, etc.
○ 0%
1-4%
○5-9%
O 10-14%
O 15-20%
○>20%
○ Don't know
Points Earned: 0.23 of 1.13
Monitoring Greenhouse Gas Emissions
How does your company manage its greenhouse gas emissions for at least Scope 1 and 2?
Your answers determine which future questions in the assessment are applicable to your company.
☐ We do not currently monitor and record emissions
We regularly monitor and record emissions but have not set any reduction targets
✓ We regularly monitor and record emissions and have set specific reduction targets relative to previous performance (e.g. a 5%
reduction of GHGs from baseline year)
☑ We regularly monitor and record emissions and have set specific science-based targets necessary to achieve global goals to addres
climate change
✓ We have met the specific reduction targets set during this reporting period
☐ We have achieved carbon neutrality
Points Earned: 0.57 of 0.57
Total Scope 1 GHGs
Total Greenhouse Gas Emissions (metric tonnes of CO2 equivalent) in:
Scope 1:
Scope 1:

Total Scope 2 GHGs

Total Greenhouse Gas Emissions (metric tonnes of CO2 equivalent) in:

Scope 2:

Scope 2:

Sensitive

Points Available: 0.00

Total Scope 3 GHGs

Total Greenhouse Gas Emissions (metric tonnes of CO2 equivalent) in:

Scope 3:

Scope 3:

Sensitive

Points Available: 0.00

Monitoring Air Emissions

How does your company monitor and manage your significant air emissions?

- O Company does not currently monitor and record emissions
- Ocompany monitors and records emissions (no reduction targets)
- O Company monitors emissions and has specific reduction targets
- O Company monitors emissions and has met specific reduction targets during the reporting period
- O Eliminated emissions of this by-product entirely

O N/A

Points Earned: 0.14 of 0.57

Carbon Intensity

What is your current Carbon Intensity for Scopes 1 and 2, not including the use of carbon credits or offsets?

Please measure intensity in metric tons of CO2/\$million of revenue. Please use USD to accurately evaluate the answer option.

O Manufacturing: >950 / Utilities: >6,000

O Manufacturing: 751-950 / Utilities: 5,001-6,000

O Manufacturing: 601-750 / Utilities: 4,001-5,000

O Manufacturing: 451-600 / Utilities: 3.001-4.000

O Manufacturing: 301-450 / Utilities: 2,001-3,000

O Manufacturing: 151-300 / Utilities: 1,001-2,000

OManufacturing: 0-150 / Utilities: 0-1,000

O Don't know

Points Earned: 0.57 of 0.57

Carbon Intensity

What is your current Carbon Intensity for Scopes 1 and 2, measured in tons of CO2/\$million of revenue, including the use of carbon credits or offsets?

Please use USD to accurately evaluate the answer option.

O Manufacturing: >950 / Utilities: >6,000

O Manufacturing: 751-950 / Utilities: 5,001-6,000

O Manufacturing: 601-750 / Utilities: 4,001-5,000

O Manufacturing: 451-600 / Utilities: 3,001-4,000

Manufacturing: 301-450 / Utilities: 2,001-3,000

O Manufacturing: 151-300 / Utilities: 1,001-2,000

O Manufacturing: 1-150 / Utilities: 1-1,000

Manufacturing: 0 / Utilities: 0

O Don't know

Points Earned: 1.13 of 1.13

What percentage of Scope 1 and 2 GHG emissions has been saved due to efficiency improvements implemented by your company? 00% 01-4% 05-9% 010-14% 0 15-20% 0 20%+ O Don't Know Points Earned: 1.13 of 1.13 **Reducing Carbon Emissions from Transportation** Does the company currently use any of the following specific practices to reduce carbon emissions from transportation? Company policy and practice that requires inbound freight or shipping to be transported via lowest impact methods (such as avoiding shipment by air transport) Company policy and practice that requires outbound freight or shipping is transported via lowest impact methods None of the above Points Earned: 0.57 of 0.57 **Ton Miles Reduction** Have you reduced the ton miles (relative to revenues) of your distribution and supply chain, and if so, by how much? Calculate by comparing ton-miles from the year prior or annualized from a baseline year. 00% 01-9% 010%-20% O 21-50% O >50% O Not tracked / Unknown

Greenhouse Gas Emissions Reduced

Points Earned: 0.14 of 0.57

Supply Chain GHG Management

Has your company taken action to track and manage the greenhouse emissions produced through your supply chain? (absolute reduction)

Only select practices if you track and manage greenhouse emissions produced for at least 50% of your company suppliers (on a cost basis
of greenhouse gas emissions
☐ We have purchased certified carbon credits to offset some or all of the greenhouse gas emissions from our supply chain
✓ We set targets for reducing greenhouse gas emissions through our supply chain
✓ We have seen a reduction in GHG emissions in our supply chain in the last twelve months
We have achieved a carbon-neutral supply chain
Points Earned: 0.57 of 0.57
Offsetting Supplier GHG Emissions
What % of your company's Scope 3 greenhouse gas emissions were offset by certified carbon credits?
● 0
O 1-24%
O 25-49%
O 50-74%
○ 75-99%
O 100%
O Don't know
Points Available: 1.13
Supply Chain GHG Improvement
What practices has your company implemented for a majority of suppliers (on a cost basis) to reduce the greenhouse gas emissions produced through your supply chain?
✓ We collaborate with or require suppliers to collect data and report on greenhouse gas emissions
☐ We screen suppliers to reduce greenhouse gas emissions (e.g. performance of suppliers, selection of materials, source locations)
☑ We provide support or resources for our supply chain in adopting greenhouse gas minimized operations (e.g. online tools, applying
questionnaires and surveys, collaborating in industrywide surveys)
We audit and provide help to suppliers to complete corrective actions
None of the above
Points Earned: 0.28 of 0.57

Reducing Impact of Travel/Commuting Does your company have any programs or policies in place to reduce the environmental footprint caused by travel/commuting? Employees are subsidized/incentivized for use of public transportation, carpooling, or biking to work Facilities are designed to facilitate use of public transportation, biking, or cleaner burning vehicles (e.g. electric chargers) Employees are encouraged to use virtual meeting technology to reduce in person meetings Company has a written policy limiting corporate travel None of the above Points Earned: 0.57 of 0.57 **Sourcing % of COGS from Local Suppliers** What % of the following was spent with suppliers located within 200 miles (or 322 km) of where the end product was used during the last fiscal year? Sourcing of COGS Local to Customers 00% 01-9% 010-19% 020-29% ○30%+

Points Available: 1.13

ODon't know

Sourcing % raw materials from Local Suppliers

What % of the following was spent with suppliers located within 200 miles (or 322 km) of where the end product was used during the last fiscal year?

Raw materials (in currency terms) grown or harvested

By company or local independent suppliers.

○ 0%
○ 1-9%
○ 10-19%
○ 20-29%
○ 30%+
○ Don't know

Managing Impact of Transportation

Has your company adopted any of the following techniques for minimizing the transportation-related environmental impact of its distribution and supply chain?

1112	
Please check all that apply.	
✓ Utilize clean or low-emission vehicles (e.g. hybrid, LPG, electric) to transport and distribute product	
Utilize strategic planning software to minimize fuel usage and shipping footprint	
☐ Train drivers and handlers in fuel efficient techniques	
✓ Utilize freight or shipping methods with lower environmental impacts (e.g. avoiding air shipment)	
✓ Other - please describe	
None of the above	
Points Earned: 0.52 of 0.57	
% GHG Emissions Offset	
If your company purchased certified carbon credits in the reporting period, what % of Scope GHG emissions were offset?	1 and 2
O _{0%}	
O 1-24%	
○ 25-49%	
○ 50-74%	
○ 75-99%	
100%	
O Don't know	
O N/A - No carbon offsets purchased	
Points Earned: 0.57 of 0.57	
Water	OPERATIONS 3.7
Monitoring and Managing Water Use	
Does your company monitor and manage your water usage?	
Your answers determine which future questions in the assessment are applicable to your company.	
☐ We do not currently monitor and record water usage	
We regularly monitor and record water usage but have not set any reduction targets	
✓ We monitor and record water usage and have set specific reduction targets relative to previous performance (e.g. a 5	% reduction of
water usage from baseline year)	
We regularly monitor and record emissions and have set science-based targets necessary to achieve sustainable usa	ge linked to our
local watershed	
✓ We have met specific reduction targets set during this reporting period	

Points Earned: 0.60 of 0.80

Total Water Use
Total water use (liters) during the last 12 months
Total water use (liters) during the last 12 months 301695
☐ We do not track this
Points Available: 0.00
Water Conservation Practices
What water conservation methods have been implemented at the majority of your corporate offices or plant facilities:
Please check all that apply.
Low-flow faucets, taps, toilets, urinals, or showerheads
☐ Grey-water usage for irrigation
☐ Low-volume irrigation
☐ Harvest rainwater
✓ Other - please describe
☐ None of the above
□ N/A - Our company has a virtual office
Points Earned: 0.16 of 0.80
Water Harvested On-Site or From Recycled Sources
What % of water used by the company is harvested on site or is from recycled sources?
0 0
O 1-24%
O 25-49%
○ 50-74%
O 75-99%
O 100%
○ Don't Know

Monitoring Toxic Wastewater

\ \ / _ : _ _	- t TI t - II	l .	al a a a willa a a	la a 4 la a			la		wastewater?
wynich	OT THE TOIL	iawina .	MASCRINAS.	now the	company	monitors	nazardolle	and toyle	MARTAMATAY /
V V I II C I I		IO VVIII IO	ucoci ibco	IIOVV LIIC	COILIDALIV	11101111013	i iazai abas	and toxic	wastewater:

Points Earned: 1.60 of 1.60

Supply Chain Water Management

How does your company track and manage the water footprint of your supply chain?

Only select practices if you track and manage the water footprint for at least 50% of your company suppliers (on a cost basis).	
✓ We do not track the water footprint of our supply chain	
We have conducted an analysis of our value chain, including suppliers, services, and materials, to identify material areas of water	er
usage	
☐ We have targets for reducing water footprint through our supply chain	
☐ We have seen a reduction of our water footprint in our supply chain in the past twelve months	
We have verified that all water use in supply chain is science-based and sustainable	
Points Available: 0.80	
Supply Chain Water Improvement	
What practices has your company implemented for a majority of suppliers (on a cost basis) to reduce water footprint of your supply chain?	the
☐ We collaborate with or require suppliers to collect data and report on water footprint	
We screen suppliers to fit good water management practices (e.g. individual supplier practices, materials and ingredients, locatic context of water scarcity)	ons in
We provide support or resources for supply chain in adopting water management (e.g. online tools, applying questionnaires and	
surveys, collaborating in industrywide surveys)	
We audit and provide help to suppliers to complete corrective actions	
✓ None of the above	
Points Available: 0.80	
OPERAT	TIONS
Land & Life 5.7	
Monitoring and Reporting Non-hazardous Waste	
How does your company monitor and manage your waste production?	
Your answers determine which future questions in the assessment are applicable to your company.	
☐ We do not currently monitor and record waste production	
☐ We regularly monitor and record waste production but have not set any reduction targets	
✓ We regularly monitor and record waste production and have set specific reduction targets relative to previous performance (e.g. and the set of the s	a 5%
reduction of waste to landfill from baseline year)	
☐ We regularly monitor and record waste produced and have set a zero waste target	
✓ We have met the specific reduction targets set during this reporting period	
☐ We produce zero waste to landfill / ocean	

Points Earned: 0.46 of 0.62

Non-hazardous Waste Generated
Waste Produced: Non-Hazardous Waste (metric tonnes) during the last 12 months
Waste Produced: Non-Hazardous Waste (metric tonnes) during the last 12 months 1869 We do not track this
Points Available: 0.00
Total Waste Disposed
Waste Disposed (metric tonnes) during the last 12 months
Waste Disposed (metric tonnes) during the last 12 months 1877 We do not track this
Points Available: 0.00
Total Waste Recycled
Waste Disposed: Recycled/Reused (metric tonnes) during the last 12 months
Waste Disposed: Recycled/Reused (metric tonnes) during the last 12 months 1684 We do not track this
Points Available: 0.00
Recycling Programs
What % of your facilities on a square foot basis have a facility-wide recycling program that has ongoing collection of at least all standard materials in your area?
○<20%
O 21-40%
○ 41-60% ○ 61-80%
● >80%
Points Earned: 0.62 of 0.62
Waste Reduction Programs
Does your company have a formal program to evaluate how to reduce its generation of hazardous, universal, and/or non-hazardous waste?
○ Yes
● No
O Already maximized - we have achieved Zero Waste
Points Available: 0.62

Supply Chain Waste Management

How does your company track and manage waste in your supply chain?

Only select practices if you track and manage waste for at least 50% of your company suppliers (on a cost basis).
✓ We don't track the solid waste impacts of our supply chain
We have conducted an analysis of our value chain, including suppliers, services, and materials, to identify material areas of waste production
☐ We have set targets for reducing solid waste in the supply chain
☐ We have seen a reduction of waste produced in our value chain in the past twelve months
☐ We have achieved zero waste or a closed-loop supply chain
Points Available: 0.62
Supply Chain Waste Improvement
What practices has your company implemented for a majority of suppliers (on a cost basis) to reduce waste in your supply chain?
✓ We collaborate with or require suppliers to collect data and report on waste production
☐ We screen or require suppliers to meet standards related to solid waste production
☐ We have implemented initiatives to reduce waste at the source or divert waste from landfills or incineration in the supply chain
☐ We audit and provide help to suppliers to complete corrective actions
☐ None of the above
Points Earned: 0.15 of 0.62
Environment Impact Packaging
How does your company minimize the environmental impact of the packaging of your products?
Select all practices that apply and are verifiable, regardless of the % of product/packaging the practice applies to.
✓ We have conducted a formal assessment of our packaging design and materials to identify opportunities to minimize environmental
impact
✓ We have source-reduced packaging within the last two years
✓ Our packaging materials are certified to meet independent standards for environmental impact
Our packaging is recyclable and provides instructions on how to recycle it correctly
✓ Our packaging is non-toxic
✓ Our packaging materials are designed to have less overall environmental impact than common alternatives
☐ None of the above
□ N/A - Our products do not have packaging materials
Points Earned: 0.62 of 0.62

What % of material (by volume) is made of recyclable (and labeled as such) or biodegradable materials in the areas where they are sold (product + packaging)? 0<20% 020-49% 050-74% 75-99% 0 100% O Don't Know O N/A Points Earned: 0.51 of 0.62 **Controlling Community Exposure to Emissions** Has your company conducted an assessment of local communities' exposure to hazardous emissions from your manufacturing facilities and taken appropriate steps to mitigate? We have not conducted an assessment Assessment indicates some exposure, but we have taken no action to date O Assessment indicates some exposure, and we have implemented a mitigation and control strategy O Assessment indicates no exposure Points Available: 0.31 % of Environmentally Preferred Input Materials What % of material (by volume) comes from recycled materials, reused components, and/or certified sustainably sourced materials? 0<20% 020-49% 050-74% O 75-99% 0 100% ODon't Know N/A - We do not sell a physical product

% of Recyclable/Biodegradable Materials

Programs to Reduce End of Life Waste

Which of the following practices are in place to reduce waste to landfill after the usage of your product and/or its packaging?
Company has a product/packaging reclamation and recycling program designed and implemented by the company or a third party ✓ Company has a product/packaging reclamation and reuse program designed and implemented by the company or a third party Company takes back similar products or packaging from other companies as part of its reclamation program Company includes information about their reclamation programs on product labels / packaging Company includes information about their reclamation programs in advertising campaigns Company has achieved circularity (no waste created) in its products and packaging Other None of the above
Monitoring Hazardous Waste
How does your company monitor and manage your hazardous waste production?
 □ Company does not currently monitor and record emissions ✓ Company monitors and records emissions (no reduction targets) □ Company monitors emissions and has specific reduction targets □ We regularly monitor and record emissions and have set a zero hazardous waste target □ Company has met specific reduction targets during the reporting period □ Eliminated emissions of this by-product entirely
Points Earned: 0.15 of 0.62
Total Hazardous Waste Produced
Waste Produced: Hazardous Waste (metric tonnes) during the last 12 months
Waste Produced: Hazardous Waste (metric tonnes) during the last 12 months 8.56 We do not track this
Points Available: 0.00
Reducing Waste
Optional unweighted metrics: Approximately by what % has your company reduced solid and hazardous waste generation (normalized for revenue changes) over the following periods?
The past two years
The past two years 1
Points Available: 0.00

Can your company verify that your hazardous waste is always disposed of responsibly? This includes batteries, paint, electronic equipment, etc. Yes O No O N/A - We have eliminated hazardous waste Points Earned: 0.62 of 0.62 **Tracking Chemicals in the Supply Chain** Does your company do any of the following to track chemicals in the supply chain for the majority of materials? Please check all that apply. Do not track chemicals in the supply chain Require suppliers to disclose specified chemicals of concern Ask suppliers if they know all the chemical ingredients intentionally added to their product and all residuals of high concern present in the product (asking if they know only, not to provide the data to you) Require suppliers to provide chemical information to a third party Disclose all by-products, contaminants or trace materials to the public Points Earned: 0.21 of 0.62 **Chemical Reduction Methods** Which of the following environmentally preferred products have been purchased for the majority of your corporate facilities? ✓ Non-toxic janitorial products Unbleached / chlorine free paper products Soy-based inks or other low VOC inks Recycled/environmentally preferred office supplies (paper, pens, notebooks, etc.) Other - please describe None of the above

Hazardous Waste Disposal

Points Earned: 0.46 of 0.62

Chemical Management

Does your company have a program in place to identify and eliminate potential chemicals and materials of concern in your product and/or process and identify and phase-in safer alternatives (e.g. chemical/material options with reduced toxicity)?
Company has completed a study of all materials (including scarce metals and minerals) in product and chemicals to 1000ppm level Company has completed a study of all materials in product and chemicals to 100ppm level
Company has undergone an evaluation of products and processes to identify potential toxic contaminants from production
Company has identified specific chemicals of concern classes (e.g., carcinogens, mutagens, reproductive toxins, endocrine
disruptors, persistent or bioaccumulative substances)
Company has established a Restricted Substances List (RSL), has a positive screen or other decision process for chemicals
Company has established metrics and goals for the reduction or elimination of chemicals of concern
Company publicly discloses the chemicals and/or materials in your product (e.g., on a label, website, via 800 number for information
etc.)
☐ There are no potential chemicals or materials of concern in my industry
None of the above
Points Earned: 0.62 of 0.62
How does your company track and manage toxins or hazardous waste in your supply chain? Only select practices if you track and manage toxins or hazardous waste for at least 50% of your company suppliers (on a cost basis). We don't track toxins or hazardous waste in our supply chain We have conducted an analysis of our value chain, including suppliers, services, and materials, to identify material risks of toxins and/or production of hazardous waste We have set targets for reducing toxins and hazardous waste in our supply chain We have verified that there are no harmful toxins or hazardous waste in our supply chain Points Earned: 0.31 of 0.62
Supply Chain Chemical Improvement
What practices has your company implemented for a majority of suppliers (on a cost basis) to reduce
toxins or hazardous waste in your supply chain?
We collaborate with or require suppliers to collect data and report on chemicals
✓ We screen or require suppliers to meet standards related to toxins or hazardous waste
✓ We provide support or resources to reduce toxins in the supply chain (e.g.online tools, applying questionnaires and surveys, collaborating in industrywide surveys)
We audit and provide help to suppliers to complete corrective actions

Points Earned: 0.31 of 0.62

☐ None of the above

Supply Chain Biodiversity Management How does your company track and manage your supply chain's impact on biodiversity? Only select practices if you track and manage the impact on biodiversity for at least 50% of your company suppliers (on a cost basis). ✓ We don't evaluate our supply chain impact on biodiversity We have conducted an analysis of our value chain, including suppliers, services, and materials, to identify material risks to biodiversity We set targets for reducing impact on biodiversity through our supply chain We have verified that our supply chain creates no (or positive) biodiversity impact Points Earned: 0.31 of 0.62 **Supply Chain Biodiversity Improvement** What practices has your company implemented for a majority of suppliers (on a cost basis) to reduce your supply chain's impact on biodiversity? We collaborate with or require suppliers to collect data and report on biodiversity impact We screen suppliers to fit good biodiversity practices We provide support or resources for our supply chain in adopting biodiversity-friendly operations (e.g. online tools, applying questionnaires and surveys, collaborating in industrywide surveys) ✓ We audit and provide help to suppliers to complete corrective actions None of the above Points Earned: 0.31 of 0.62

Customers

OPERATIONS

Customers Impact Area Introduction

0.0

This section identifies whether your company's product/service is designed to deliver a specific, material, positive impact for its customers (beyond the value normally provided from goods or services), and if so, opens the Customer Impact Business Model section that is most applicable.

Customer Impact Business Model Introduction

Do any of your company's products/services address a social or economic problem for your customers and/or their beneficiaries?

Your answers determine which future questions in the assessment are applicable to your company.



O No

Customer Focus of Product or Service

Is the social or economic problem addressed by your product/service one that is faced directly by your customers and/or your clients' beneficiaries?

If you answer "No" here, be sure to revisit the Environment and/or Community sections to ensure your business model impact is appropriately captured.



O No, customers support in our ability to produce a positive social/economic impact, but the primary beneficiaries are other stakeholders (i.e. we donate to charities based on sales to customers, we sell fair trade products to our customers, we sell environmentally beneficial products to our customers)

Points Available: 0.00

Positive Impact of Product/Service

How would you describe the positive outcome for customers created by your product/service?

Komuntu 80 % est la preuve concrète des engagements de Valrhona pour créer une filière cacao juste et durable, et une gastronomie créative et responsable, 100 % des bénéfices de ce chocolat collectés durant l'année des 100 ans seront reversés à nos partenaires producteurs de cacao. Au 04.01.2023 : 86 850 €. En ce qui concerne Graines de Patissier, 40% des jeunes issus de ce programme d'insertion trouve le chemin d'une formation ou de l'emploi. Ce qui sur un public en réinsertion est un résulat plus que positif.

Beneficial Product Type

Which of the following most closely matches the outcome and/or problem solved for your customers as defined above?

Only select the ONE most relevant option for each product line. This will guide you to a series of questions specific to the type of impact you

indicate you are creating. Access to products/services that fulfill basic human needs for individuals without prior access (e.g. providers of electricity or clean drinking water to rural poor communities, affordable housing projects, waste and sanitation systems or disposal) Umproved or maintained health and wellness (e.g. medical equipment, medical services and medicines, preventative health services or products, healthy living products, exercise and sporting products, prescription eyeglasses) ☑ Improved education or skills development (e.g. schools, textbooks, tutoring services, career leadership training, education tools, games and software) Increased economic opportunity for underserved groups (e.g. financial or insurance services or benefits consulting for the underserved, new mechanisms to connect products to market) Increased operational success or capital for purpose driven or underserved enterprises (e.g. impact investing or fundraising platforms, nonprofit accounting services) ☐ Increased social and/or environmental impact for businesses or other organizations (e.g. sustainability consulting) Uncreased access to arts, media, or culture (e.g. independent media, artisanal crafts, photography, information services) Improves market access through physical or technological infrastructure (e.g. mobile telecommunications, business technologies or software, roads, bridges, railways, ports, building and construction materials not previously available) None of the above Points Available: 0.00

Education Product/Service Overview

Please tell us more about how your product or service promotes education or professional development and advancement.

Nous étions les premiers chocolatiers à créer une école de formation pour nos clients afin de les faire monter en créativité et en technicité, depuis ce modèle a été reproduit par nos concurrents Barry Callebaut (Chocolate Academy) et Puratos.

Points Available: 0.00

Product or Service Focus on Education

Is the support of education or knowledge the direct result of your revenue generating products or services?

Your answers determine which future questions in the assessment are applicable to your company.

Yes, the support of education or knowledge building is a core part of our product / service

O No, we provide or support education in other ways (e.g. through speaking engagements, through marketing and advertising, etc.)

Product or Service Focus on Environmental Issues

Is your revenue generating educational product or service focused exclusively on environmental issues?

If your educational product or service is specifically focused on environmental issues, be sure the revisit the Environment section to ensure that your impact is captured.

O Yes

ON O

Points Available: 0.00

Impact on Underserved Populations

Does your product or service benefit underserved populations, either directly or by supporting organizations that directly serve them?

Answering affirmatively will opt you into additional sections of the B Impact Assessment with more specific questions about this Impact Business Model.

Our products or services directly support underserved populations

Our products or services support organizations that directly support underserved populations

O Don't know

O None of the above

Points Available: 0.00

Total Customer Organizations

Total Number of Customers

Organizations served in the last 12 months:

Organizations served in the last 12 months:

Sensitive

Points Available: 0.00

Total Customer Individuals

Total Number of Customers

Individuals served in the last 12 months:

Individuals served in the last 12 months:

Sensitive

Points Available: 0.00

Customer Stewardship

OPERATIONS

wanaging Customer Stewardship
Does your company do any of the following to manage the impact and value created for your customers or consumers?
✓ We offer product / service guarantees, warranties, or protection policies
✓ We have third party quality certifications or accreditations
✓ We have formal quality control mechanisms
✓ We have feedback / customer service feedback or complaint mechanisms
✓ We monitor customer or consumer satisfaction
☐ We assess the outcomes produced for our customers through the use of our product or service
☐ We have written policies in place for ethical marketing, advertisement, or customer engagement
☑ We manage the privacy and security of client / customer data
☐ None of the above
Points Earned: 0.38 of 0.38
Product / Service Warranties
What percentage of your products or services are covered by a formal warranty or guarantee?
O _{0%}
O 1-9%
O 10-24%
O 25-49%
O 50-74%
O 75-99%
● 100%
○ N/A
Points Earned: 0.38 of 0.38
Product Accreditations and Certifications
What % your products or services have been reviewed and certified by an accreditation body focused or quality?
This can include process certifications like ISO9000 or industry specific quality accreditations.
0%
○ 1-9%
O 10-24%
O 25-49%
O 50-74%

Points Earned: 0.77 of 0.77

O 75-99% **0**100% O N/A

Quality Assurance

Do you use an established third party methodology to manage quality assurance for your products or services?

Examples include PDSA, Six Sigma, DMAIC, TQM, Zero Defects, etc

O Yes

No

Points Earned: 0.38 of 0.38

Supplier Quality Assurance Reviews

What % of Significant Suppliers (on currency basis) are subjected to regular quality assurance reviews or audits?

0-49%

050-62%

O 63-75%

>75%

Points Earned: 0.77 of 0.77

Feedback and Complaint Channels

Are any of the following true regarding mechanisms for customers to provide feedback, ask questions, or file complaints?

- ✓ Products and/or websites feature customer service contact information
- ✓ Product / service reviews are made available in their entirety to public
- Company responds to all direct inquiries or complaints within a month of receipt
- Company offers live time support to customers

Other

☐ None of the above

Points Earned: 0.38 of 0.38

Monitoring Customer Satisfaction and Retention

Which	of the	following	are true	of your	company	with	regards	to	customer	or c	lient	satisfaction	and/	or
retenti	on?													

✓ Company monitors customer satisfaction	
✓ Company shares customer satisfaction internally within the company	
Company shares customer satisfaction publicly	
✓ Company has specified targets for customer / client satisfaction	
✓ In the last year, company has achieved specified targets for satisfaction	
☐ None of the above	
Points Earned: 0.31 of 0.38	

Managing Product Impacts

Does the company do any of the following with regards to managing the potential impact their products have on customers / beneficiaries?

Company regularly monitors customer outcomes and well-being

Company has formal program to incorporate customer testing and feedback into product design

Company has formal programs in place to continuously improve outcomes produced for customers (including reducing negative effects or increasing positive effects)

✓ Other

None of the above

Points Earned: 0.33 of 0.38

Data Usage and Privacy

Does your company have any of the following to address data usage and privacy issues?

Company has a formal publicly available data and privacy policy

Company makes all users aware of information collected, length of time it is preserved, how it's used, and whether and how it is shared with other entities (public or private)

All customers have option to decide how their data can be used

Company's all email list building and email marketing strategies are GDPR compliant

Other

None of the above

N/A - Company does not collect sensitive data

Points Earned: 0.38 of 0.38

Data Security Management Does the company have any of the following practices to ensure security of private data? ✓ Data privacy is included in company wide risk management compliance processes

✓ Data privacy is included in company wide risk management compliance processes
✓ All employees with access to data are trained on data privacy policies
Company has a formal code of conduct that defines unauthorized uses of data
✓ Internal audits of data security
✓ External audits of data security
Simulated hacks on data security
Other
☐ None of the above
□ N/A - Company does not collect sensitive data

Points Earned: 0.38 of 0.38

IMPACT BUSINESS MODELS

Education - Impact Business Model

1.7

This IBM section is applicable if your company's products/services enhance the skills and knowledge of individuals (e.g. primary/secondary schools, textbooks, tutoring services, career training).

Education Product/Service Description

Which of the following product or service descriptions best fit your company?

Your answer to this unscored question is combined with other answers to automatically calculate your score in this section of the assessment.

O Products/services offer or promote access to general knowledge (e.g. books, generalized information)
O Products/services support education or education/professional development initiatives (e.g. educational toys, grading software)
O Products/services provide ongoing professional development and advancement of knowledge (e.g. training programs for
professionals, service learning, textbooks, specialized research or scientific journals)

O Products/ services provide essential educational credentials and academic development (e.g. primary or secondary school, accredited trade schools and career training, etc.)

O These descriptions do not apply to our company's product/service

Points Available: 0.00

Revenues from Education

What were your total revenues last fiscal year from the previous products or services?

Your answer to this unscored question is combined with other answers to automatically calculate your score in this section of the assessment.

What were your total revenues last fiscal year from the previous products or services? Approx. 3.65%

☐ We do not track this

Tracking Beneficiaries

Does your company track the amount of any of the following beneficiary categories served?
You will be asked to report the # of beneficiaries reached for each category selected
☐ Individuals
Households
Communities
☐ Businesses or nonprofit organizations
Governments
✓ None of the above
Points Available: 0.00
Management of Education
How does your company measure and manage the results, outcomes, effects, or impact of your productor service?
Select all that apply.
✓ We have formally defined the outcomes sought by our product or service and have developed a theory of change for them
We have based our impactful product or service business model on established secondary research that demonstrates potential
impact
✓ We have directly and formally engaged stakeholders in understanding their desires and needs when developing, refining, and or
delivering our products or services
✓ We are verified to meet third-party standards for impact (e.g. we have impact-related product certifications)
☐ We measure near-term outcomes of the product or service to determine whether it is meeting the needs and expectations of our
beneficiaries
☐ We measure long-term outcomes in order to assess whether the results of our product produce lasting positive impacts for our
beneficiaries
☐ We have identified and measure and manage the unintentional or potential negative impacts of the product or service in addition to
intentional positive effects
We have identified and managed potential causes that could lead to a failure to deliver the positive outcome, to do so less efficient

Points Earned: 1.07 of 1.07

None of the above

than possible, or to produce other negative effects

Innovative Educational Product/Service

Is there something different or innovative about the company's education product/service that has changed the industry? Is this something that is replicable, unique at the time that it was created, that has been emulated by other organizations?

Is there something different or innovative about the company's education product/service that has changed the industry? Is this something that is replicable, unique at the time that it was created, that has been emulated by other organizations?

Nous étions les premiers chc

Points Available: 0.00

Disclosure Questionnaire

Disclosure Industries

Disclosure questions on specific production and trade.

Disclosure Alcohol

Please indicate if your company is involved in the production, operation, trade, or sale of any the following:

Alcohol

Please also select "Yes" if your company serves clients in this industry

O Yes

No

Points Available: 0.00

Disclosure Tobacco

Please indicate if your company is involved in the production, operation, trade, or sale of any the following:

Tobacco

Please also select "Yes" if your company serves clients in this industry

O Yes

No

Disclosure Firearms Weapons

Please indicate if your company is involved in the production, operation, trade, or sale of any the following:

Firearms, weapons or munitions

Please also select "Yes" if your company serves clients in this industry

O Yes

No

Points Available: 0.00

Disclosure Pornography

Please indicate if your company is involved in the production, operation, trade, or sale of any the following:

Pornography

Please also select "Yes" if your company serves clients in this industry

O Yes

No

Points Available: 0.00

Disclosure Fossil Fuels

Please indicate if your company is involved in the production, operation, trade, or sale of any the following:

Fossil-fuel-based oil, natural gas, or coal extraction, distribution, sale, etc.

Please also select "Yes" if your company serves clients in this industry

O Yes

No

Points Available: 0.00

Disclosure Mining

Please indicate if your company is involved in the production, operation, trade, or sale of any the following:

Mining

Please also select "Yes" if your company serves clients in this industry

O Yes

No

Disclosure Nuclear Power or Hazardous Materials

Please indicate if your company is involved in the production, operation, trade, or sale of any the following: Nuclear power, radioactive materials or hazardous waste Please also select "Yes" if your company serves clients in this industry O Yes No Points Available: 0.00 **Disclosure Prisons** Please indicate if your company is involved in the production, operation, trade, or sale of any the following: Prisons Please also select "Yes" if your company serves clients in this industry O Yes ON O Points Available: 0.00 **Disclosure Bottled Water** Please indicate if your company is involved in the production, operation, trade, or sale of any the following: Bottled water O Yes ON O Points Available: 0.00 **Disclosure Animal Products or Services** Please indicate if your company is involved in the production, operation, trade, or sale of any the following: Animal-based products or services (including seafood) O Yes

Points Available: 0.00

No

Disclosure Monoculture Agriculture Please indicate if your company is involved in the production, operation, trade, or sale of any the following: Monoculture agriculture O Yes ON O Points Available: 0.00 **Disclosure Genetically Modified Organisms** Please indicate if your company is involved in the production, operation, trade, or sale of any the following: Genetically modified organisms Please also select "Yes" if your company serves clients in this industry O Yes ON O Points Available: 0.00 **Disclosure Biodiversity Impacts** Please indicate if your company is involved in the production, operation, trade, or sale of any the following: Industries with a large potential biodiversity impact (including logging or logging equipment, agriculture, etc.)

O Yes
No

Points Available: 0.00

Disclosure Energy and Emissions Intensive Industries

Please indicate if your company is involved in the production, operation, trade, or sale of any the following:

Energy- and emissions-intensive industries



O No

Disclosure Water Intensive Industries Please indicate if your company is involved in the production, operation, trade, or sale of any the following: Water-intensive industries Yes O No Points Available: 0.00 **Disclosure Chemicals** Please indicate if your company is involved in the production, operation, trade, or sale of any the following: Chemicals, including those reliant on chemicals that meet the Substances of Very High Concern (SVHC) criteria under REACH REACH is the European Union's chemical regulation, currently the world's most stringent chemical regulation. See help text for list of industries. O Yes ON O Points Available: 0.00 Disclosure Illegal Products or Subject to Phase Out Please indicate if your company is involved in the production, operation, trade, or sale of any the following: Products or activities that are illegal under country laws or regulations where they have operated, banned in international conventions or agreements, or subject to international phase-out or regulation O Yes ON O Points Available: 0.00 **Disclosure Industries at Risk of Human Rights Violations** Please indicate if your company is involved in the production, operation, trade, or sale of any the

following:

Industries reliant upon materials at high risk of human rights infringements (e.g. conflict minerals)

Yes O No

Other Disclosure Industries

Please indicate if your company is involved in the production, operation, trade, or sale of any the following:

Other industries that may cause social or environmental harm or are subject to stakeholder criticism or concern

O Yes

O No

Points Available: 0.00

Company Explanation Of Disclosure Item Flags

If you selected "Yes" to any of the "Disclosure Industries" listed above, please provide a detailed explanation of the company's involvement for each affirmative response:

If this does not apply to you, please enter "Does not apply" in the text area below.

Does not apply

Points Available: 0.00

Disclosure Practices

Disclosure questions on sensitive practices.

No formal Registration Under Domestic Regulations

Please indicate if your company engages in any of the following practices:

Company is not formally registered in accordance with all relevant regulations and requirements

If your company is a formally registered business, select "No."

O Yes

ON O

Points Available: 0.00

Tax Reduction Through Corporate Shells

Please indicate if your company engages in any of the following practices:

Company uses corporate shells or other structural means, such as establishing multiple corporate entities, to minimize tax payments

O Yes

ON O

Operates in conflict zones
Please indicate if your company engages in any of the following practices:
Company operates in conflict zones
○ No
Points Available: 0.00
Sale of Data
Please indicate if your company engages in any of the following practices:
Company sells or provides access to consumer or user data
○ Yes No
Points Available: 0.00
Facilities located in sensitive ecosystems
Please indicate if your company engages in any of the following practices:
Company facilities are located adjacent to or in sensitive ecosystems
○ Yes
○ No
Points Available: 0.00
Animal Testing
Please indicate if your company engages in any of the following practices:
Company's products are tested on animals
○ Yes
○ No
Points Available: 0.00
Marketing of Breastmilk Substitutes
Please indicate if your company engages in any of the following practices:
Marketing of breastmilk substitutes
○ Yes No
Points Available: 0.00

Activities against freedom of association/collective bargaining

Please indicate if your company engages in any of the following practices:

Company has taken a public stance against unionization, has engaged in activities that may be perceived as taking a stance against union organizing, or prohibits workers from freely associating and bargaining collectively for the terms of one's employment

O Yes

Points Available: 0.00

Workers Under Bond

Please indicate if your company engages in any of the following practices:

Company hires workers that are under bond, debt, or other obligation to the company or to labor brokers

O Yes

No

Points Available: 0.00

Confirmation of Right to Work

Please indicate if your company engages in any of the following practices:

Company does not confirm that workers have the legal right to work in jurisdiction of operations, or company does not keep personnel records that include evidence of the date of birth of each worker

O Yes

No

Points Available: 0.00

Employs Individuals on Zero-Hour Contracts

Please indicate if your company engages in any of the following practices:

Company employs individuals on zero-hour contracts

O Yes

ON O

Company workers are prisoners Please indicate if your company engages in any of the following practices: Company uses workers who are prisoners O Yes ON O Points Available: 0.00 Company Employs Workers Under Age 15 (Or Other ILO Minimum Age) Please indicate if your company engages in any of the following practices: Company employs workers under the age of 15 (or other minimum work age covered by the International Labour Organization Convention No. 138) and/or company does not keep personnel records that include evidence of the date of birth of each O Yes ON O Points Available: 0.00 **Overtime For Hourly Workers Is Compulsory** Please indicate if your company engages in any of the following practices: Overtime work is compulsory and exceeds 48 hours in a week O Yes No Points Available: 0.00

Other Disclosure Practices

Please indicate if your company engages in any of the following practices:

Other sensitive practices that may cause social or environmental harm, or are subject to stakeholder concern

O Yes

ON O

Company Explanation Of Disclosure Item Flags

If you selected "Yes" to any of the "Disclosure Practices" listed above, please provide a detailed explanation of the company's engagement in each practice marked in the affirmative:

If this does not apply to you, please enter "Does not apply" in the text area below.

Does not apply

Points Available: 0.00

Disclosure Outcomes & Penalties

Disclosure questions concerning litigation, relocation of communities, accidents, and on-the-job fatality.

On-Site Fatality

Please indicate if your company has experienced any of the following in the past 5 years:

Company has had an operational or on-the-job fatality

O Yes

No

Points Available: 0.00

Litigation or Arbitration

Please indicate if your company has experienced any of the following in the past 5 years:

Litigation or arbitration against company either ongoing, settled, or found against the company

O Yes

No

Points Available: 0.00

Company has filed for bankruptcy

Please indicate if your company has experienced any of the following in the past 5 years:

Company has filed for bankruptcy

O Yes

O No

Bribery, Fraud, or Corruption

Please indicate if your company has had a formal complaint to a regulatory agency or been assessed a fine or sanction in the past five years for any of the following:

Bribery, fraud, or corruption

Yes

No

Points Available: 0.00

Anti-Competitive Behavior

Please indicate if your company has had a formal complaint to a regulatory agency or been assessed a fine or sanction in the past five years for any of the following:

Anti-competitive behavior

YesNo

Points Available: 0.00

Financial Reporting, Taxes, Investments, or Loans

Please indicate if your company has had a formal complaint to a regulatory agency or been assessed a fine or sanction in the past five years for any of the following:

Financial reporting, tax payments, investments, or loans

O Yes
No

Points Available: 0.00

Political Contributions or International Affairs

Please indicate if your company has had a formal complaint to a regulatory agency or been assessed a fine or sanction in the past five years for any of the following:

Political contributions or international affairs

O Yes

Labor Issues

Please indicate if your company has had a formal complaint to a regulatory agency or been assessed a fine or sanction in the past five years for any of the following:

Labor issues (including safety and discrimination) O Yes ON O Points Available: 0.00 Recalls Please indicate if your company has experienced any of the following in the past 5 years: Recalls due to quality control issues Yes ONo Points Available: 0.00 **Breaches of Confidential Information** Please indicate if your company has experienced any of the following in the past 5 years: Breaches of individual privacy and/or losses of individual confidential data O Yes No Points Available: 0.00 **Consumer Protection** Please indicate if your company has had a formal complaint to a regulatory agency or been assessed a fine or sanction in the past five years for any of the following:

Consumer protection (including product safety and marketing claims)

O Yes

No

Significant Layoffs Please indicate if your company has experienced any of the following in the past 5 years: Company has had layoffs of more than 20% of the workforce O Yes No Points Available: 0.00 Hazardous Discharges Into Air/Land/Water (Past 5 Yrs) Please indicate if your company has experienced any of the following in the past 5 years: Company sites have experienced accidental discharges to air, land or water of hazardous substances O Yes No Points Available: 0.00 Large Scale Land Conversion, Acquisition, or Relocation Please indicate if your company has experienced any of the following in the past 5 years: Construction or operation of company involved large scale land acquisition, convergence, or degradation (including the construction or refurbishment of dams), or resulted in the resettlement or economic displacement of 5,000 or more people O Yes No Points Available: 0.00

Penalties Assessed For Environmental Issues

Please indicate if your company has had a formal complaint to a regulatory agency or been assessed a fine or sanction in the past five years for any of the following:

Environmental management penalties, including animal welfare

O Yes

ON O

Violation of Indigenous Peoples Rights

Please indicate if your company has had a formal complaint to a regulatory agency or been assessed a fine or sanction in the past five years for any of the following:

Infringing on indigenous people's rights, for instance by utilizing lands owned or used by indigenous peoples without full documented consent of such peoples

O Yes
No

Points Available: 0.00

Other Disclosure Outcomes & Penalties

Please indicate if your company has had a formal complaint to a regulatory agency or been assessed a fine or sanction in the past five years for any of the following:

Other penalties, complaints, or grievances filed or levied against the company for negative impacts on local communities, human rights, or other stakeholder concerns

O Yes

O No

Points Available: 0.00

Company Explanation Of Disclosure Item Flags

If you selected "Yes" to any of the "Disclosure Outcomes & Penalties" listed above, please provide a detailed explanation of the company's experience related to each affirmative response:

If this does not apply to you, please enter "Does not apply" in the text area below.

Does not apply

Points Available: 0.00

Supply Chain Disclosure

Disclosure questions concerning the significant suppliers of the company

Supplier Child Labor, Prison Labor, or Forced Labor

Please indicate if any of the following statements are true regarding your company's suppliers:

Employment of workers under the age of 15, use of workers who are currently prisoners, or other practices that are relevant to risk of forced labor

O Yes

ON O

O Don't Know

Suppliers in Conflict Zones Please indicate if any of the following statements are true regarding your company's suppliers: Operation in conflict zones O Yes No O Don't Know Points Available: 0.00 **Suppliers Negative Social Impact** Please indicate if any of the following statements are true regarding your company's suppliers: Practices or outcomes that produced substantial negative impacts regarding human rights, labor conditions, or local communities O Yes No O Don't Know Points Available: 0.00 **Suppliers Negative Environmental Impact** Please indicate if any of the following statements are true regarding your company's suppliers:

Practices or outcomes that produced substantial negative environmental impact

O Yes
No

O Don't Know