# Mutually Beneficial Cooperation with UHG

#### A Trusted Strategic Partner

We select and introduce solutions into Taiwan that benefit individuals and the medical environment, drawing on our over 65 years of professional medical industry experience.





#### Taking the Lead to Introduce Advanced Imaging Health Examinations

We introduced concepts pioneered by the Japan YAMANAKA Imaging Center, the world's first high-level medical imaging health examination center. In 2000, the VGH-H-TI Imaging Center was established in collaboration with Taipie Veterans General Hospital.

Representing only the fifth installation of the latest MRI equipment worldwide and the first installation in Asia, it was delivered to Taipe in full support of VGH-HT Imaging Center's adoption of MRI in innovative health examination programs.

#### Market Deployment of Da Vinci Surgical System

Recognizing the trend toward surgical robots, we teamed up with the US company, Intuitive Surgical Inc., to establish a new venture called Unison Surgicals, and promote the da Vinci Surgical System's minimally invasive surgical robot. By 2018, the venture had successfully cultivated the market with an installed capacity of over 40 units covering all of medical centers in Taiwan. We had more than 500 doctors trained, annual surgeries performed exceeding 8,000 per year, and extensive application in seven major medical departments. In the same year, Unison Surgicals was sold to Intuitive Surgical, Inc., with the two merged companies becoming a model for the industry.



We introduced the first UVD robot in 2019, with Asia's first and most comprehensive clinical test being carried out at Tungs' Taichung Metroharbor Hospital. In 2020, the continuing spread of the novel coronavirus pandemic and its worldwide prevention efforts highlight the importance of infection control in hospitals.

Accordingly, our vigorous promotions in this area have prompted many medical centers and regional hospitals to take the initiative to contact us.



## Introducing Taiwan's First Robotic Arm Interactive Orthopedic System, First Computer Assisted Surgical Device

As part of our efforts to promote "precision treatment," we introduced Taiwan's first robotic arm interactive orthopedic system in 2013. The island's total number of surgeries in this area exceeds China, Japan, and Singapore.

We also took the lead in Asia by introducing its first computer-assisted surgical device, and in 2018 Taiwan witnessed its first use in the region for spinal surgery. By 2020, Taiwan ranked second in the world in cumulative spinal surgery applications.





## **One-Stop Integration Service**

The service encompasses site planning before equipment installation, including room design planning, construction of the building premises, and license acquisition. It also entails hands-on equipment training services after installation, and product technical seminars are regularly held. Furthermore, we conduct clinical application training sessions to assist every physician in more precisely completing surgeries, thereby improving medical quality.

## 90 professionals

The professional customer service team comprises 90 individuals who go overseas to receive training from the original manufacturers every year.

Furthermore, technicians achieve repair tasks with high efficiency through mutual support and by sharing their experiences.

# 365 days 24 hours

Our monitoring center remotely monitors the temperature and humidity of the equipment, and provides uninterrupted maintenance services 24 hours a day, 365 days a year. Equipped with the most significant instrument component warehouse and computer management system in Asia, the annual system operation rate exceeds 95%.

One - Stop Integration Service ensures proper individual instrument and equipment setup, handover, and operation to provide the most appropriate front-line medical services at medical services.

## **200** days

### PET Center Constructed from the Ground Up in 200 days

The development processes were perfectly connected at all stages, from planning the entire building site to installing the PET scanner, cyclotrons, drug output, instrument setup, license acquisition, maintenance, clinical application training, and other services.



