

#### Advancing Humanity S.r.I. Società Benefit

SCORE COMPLETION VERSION NAME

80.3 100% 6 Active Assessment

SECTOR COMPANY SIZE

Service with Significant Environmental Footprint 1-9

As wholly-owned subsidiary of Adecco Italia Holding, Advancing Humanity S.r.I. Società Benefit is required to make its full B Impact Assessment transparent. The PDF contains a completed B Impact Assessment that has been reviewed by B Lab with Advancing Humanity S.r.I. Società Benefit as part of their certification as a B Corporation. Answers to questions that would reveal sensitive information (e.g. that would advantage competitors or prejudice litigation) are highlighted with a "Sensitive" textbox.

Sensitive

# **Mission & Engagement**

3.8

#### **Level of Impact Focus**

Describe your company's approach to creating positive impact.

This is an unweighted question that will not impact your score and is asked only for research/benchmarking purposes.

Creating positive social or environmental impact is not a focus for our business

We occasionally think about the social and environmental impact of some aspects of our business, but not frequently.

We frequently consider our social and environmental impact, but it isn't a high priority in decision-making.

We consistently incorporate social and environmental impact into decision-making because we consider it important to the success and profitability of our business.

We treat our social and environmental impact as a primary measure of success for our business and prioritize it even in cases where it may not drive profitability.

Points Available: 0.00

#### **Mission Statement Characteristics**

Does your company's formal, written corporate mission statement include any of the following?

A formal written corporate mission statement is one that is either publicly facing or formally shared with the employees of the company. Please check all that apply.

☐ No social or environmental commitment

A general commitment to social or environmental responsibility (e.g. to conserve the environment)

A commitment to a specific positive social impact (e.g. poverty alleviation, sustainable economic development)

A commitment to a specific positive environmental impact (e.g. reducing waste sent to landfills through upcycled products)

A commitment to serve a target beneficiary group in need (e.g. low-income customers, smallholder farmers)

We have no written mission statement

Points Earned: 0.38 of 0.50

#### **Mission Statement**

Please share the text of your formal mission statement here.

La Mission di Phyd, e quindi la visione di lungo termine, è da individuarsi nella volontà di promuovere rapporti virtuosi tra persone e aziende, affinchè da questo derivi, per le prime, maggiore realizzazione ed occupabilità e, per le seconde, maggiore attrattività di nuovi talenti e maggior competitività. Per entrambi è fondamentale accrescere la propria auto consapevolezza, in modo oggettivo e strutturato, su quelle che sono le proprie competenze o quelle dei propri dipendenti, sulla capacità di ricoprire un determinato ruolo, e su quali competenze aggiornare e ampliare per essere a prova di futuro.

Points Available: 0.00

#### **Social and Environmental Decision-Making**

How does your company integrate social and environmental performance into decision-making?

Your answers determine which future questions in the assessment are applicable to your company. Employee training that includes social or environmental issues material to our company or its mission Manager roles with job descriptions that explicitly incorporate social and environmental performance Performance reviews that formally incorporate social and environmental issues Compensation and job descriptions of executive team members that include social and environmental performance Board of Directors review of social and environmental performance We measure our externalities in monetary terms and incorporate them into our financial balances Other - please describe ☐ None of the above

Points Earned: 1.00 of 1.00

#### **Board Review of Social or Environmental Performance**

Does the Board of Directors or equivalent governing body review your company's social or environmental performance on at least an annual basis?

O No, our Board doesn't review that O Yes, the Board receives a general update on the company's social or environmental performance O Yes, the Board reviews key performance indicators (KPIs) on the company's social or environmental performance

O N/A - Our company has no Board of Directors or equivalent governing body

Points Earned: 1.00 of 1.00

# **Stakeholder Engagement**

Has your company done any of the following to engage stakeholders about your social and er

nvironmental performance?
☐ We have an advisory board that includes stakeholder representation
✓ We have a formal stakeholder engagement plan or policy that includes identification of relevant stakeholder groups
✓ We have created mechanisms to identify and engage traditionally underrepresented stakeholder groups or demographics
☑ We have formal and regular processes in place to gather information from stakeholders (focus groups, surveys, community
meetings, etc.)
☑ We have formal procedures to address results from stakeholder engagement, with a designated individual or team responsible
for appropriate follow ups.
We report the results of stakeholder engagement on social and environmental performance to the highest level of oversight in
the company, such as the Board
☐ We publicly report on stakeholder engagement mechanisms and results
Other - please describe
☐ No formal stakeholder engagement

Points Earned: 0.50 of 0.50

#### **Social/Environmental Key Performance Indicators**

Are there key performance indicators (KPIs) or metrics that your company tracks at least annually to determine if you are meeting your social or environmental objectives?

We measure KPIs/metrics or outputs that we have identified and defined in order to determine if we are achieving our social and environmental objectives

We measure social and environmental outcomes over time (examples: 3rd-party impact assessments, progress out of poverty indexing, beneficiary outcome surveys, etc.)

We don't track key social or environmental performance indicators

Points Earned: 1.00 of 1.00

**OPERATIONS** 

# **Ethics & Transparency**

5.3

#### **Governance Structures**

What is the company's highest level of corporate oversight?

- Owner or Manager Governed (including Board of Directors with only owners/ executives)
- O Management, Executive Committee, or Democratic Governance
- O Non-Fiduciary Advisory Board
- O Board of Directors (with at least one member who is not an executive or owner of the company)

Points Earned: 0.71 of 0.71

#### **Internal Good Governance**

How does your company support internal management and good governance?

- ✓ We have a formal organizational chart outlining the management and reporting structure of the company
- ✓ We have written job descriptions for all employees outlining responsibilities and decision-making authority
- We have management team meetings to plan strategy or make operational decisions
- Other please describe
- None of the above

Points Earned: 0.71 of 0.71

# **Governing Body Characteristics**

Which of the following apply to your company's Board of Directors or equivalent governing body?

Please check all that apply.

- ✓ Meets at least twice annually
- ✓ Includes at least one independent member
- Oversees executive compensation
- Company is a cooperative and elects Board from membership
- None of the Above
- N/A no Board of Directors or equivalent

Points Earned: 0.47 of 0.71

# **Governing Body Stakeholder Representation** Does your company's Board of Directors have voting seats representing: Select all that apply. Executive employees ✓ Non-executive employees Community expertise (e.g. local university representative) Environmental expertise (e.g. environmental nonprofits) Customers None of the above □ N/A - no Board of Directors Points Earned: 0.18 of 0.35 **Ethics Policies and Practices** What practices does your company have in place to promote ethical decision-making and prevent corruption? A written Code of Ethics A written whistleblower policy ✓ We have created internal financial controls ✓ We have conducted an ethics-focused risk assessment in the last two years Other (please describe) None of the above Points Earned: 0.71 of 0.71 **Reviewed / Audited Financials** Does the company produce financials that are reviewed or audited by the Board, other formal governing body, or independent third party? Yes O No Points Earned: 0.71 of 0.71 **Company Transparency** What information does the company make publicly available and transparent? Your answers determine which future questions in the assessment are applicable to your company. Beneficial ownership of the company Financial performance (must be transparent to employees at minimum) Social and environmental performance (e.g. impact reports) ✓ Membership of the Board of Directors None of the above

Points Earned: 0.53 of 0.71

#### **Financial Transparency with Employees**

How does your company formally share financial information with full-time employees?

Exclude compensation data. Please check all that apply.

- ✓ We have no formal documented process to share financial information with employees
- Our company discloses all financial information (except salary info) at least yearly
- Our company discloses all financial information (except salary info) at least quarterly
- ☑ In addition to sharing financials, our company also has an intentional education program around shared financials
- In addition to sharing financials with employees, our company publicly reports its financial statements

Points Earned: 0.71 of 0.71

#### Impact Reporting

Does your company publicly share information on your social or environmental performance on an annual basis?

- ✓ We provide descriptions of our social and environmental programs and performance
- ✓ We voluntarily share social or environmental performance scorecards
- Specific quantifiable social or environmental indicators or outcomes are made public
- We set public targets and share progress to those targets
- We present information in a formal report that allows comparison to previous time periods
- Reporting information / structure is based on a comprehensive third party standard (ex. GRI or B Impact Assessment)
- A third party has validated / assured the accuracy of the information reported
- ✓ Impact reporting is integrated with financial reporting
- We don't report publicly on social or environmental performance

Points Earned: 0.64 of 0.71

**OPERATIONS** 

# **Governance Metrics**

0.0

This section asks for your company to provide important financial information that will be referenced later in the assessment

#### **Last Fiscal Year**

On what date did your last fiscal year end?

If your company has not yet completed its first fiscal year, please put your anticipated fiscal year end date.

On what date did your last fiscal year end? 31 Dec 2022

Points Available: 0.00

# **Reporting Currency**

Select your reporting currency

Euro - EUR

Points Available: 0.00

novondo rodi Bororo Edot
Total Earned Revenue
From the fiscal year before last
From the fiscal year before last  We do not track this  Points Available: 0.00
Revenue Last Year
Total Earned Revenue
From the last fiscal year
This question will be used for scored calculation questions later in the assessment. Please complete for accurate scoring. If your company has not yet completed its first fiscal year, please put \$0  From the last fiscal year  Sensitive  We do not track this
Points Available: 0.00
Net Income Last Year
Net Income
From the last fiscal year
From the last fiscal year  We do not track this  Points Available: 0.00
Net Income Year Before Last
Net Income
From the fiscal year before last
From the fiscal year before last  Sensitive  We do not track this
Points Available: 0.00

Revenue Year Refore Last

IMPACT BUSINESS MODELS

# **Mission Locked - Impact Business Model**

7.5

Recognizes corporate forms and amendments that preserve mission and/or considers stakeholders regardless of company ownership

#### **Mission Lock**

Separate from a mission statement, what has your company done to legally ensure that its social or environmental performance is a part of its decision-making over time, regardless of company ownership?

This question is related to the legal requirement for Certified B Corps. Click "Learn" for more information and resources about this requirement.

- Signed a contract or Board resolution committing to adopting a legal form that requires consideration of all stakeholders (e.g. signed B Corp Agreement)
- Adopted a specific legal entity or governance structure that preserves mission over time, but does not require consideration of all stakeholders in its decision-making (e.g. cooperative)
- As a company wholly owned by another company that has not done so, amended corporate governing documents or adopted a legal entity that requires consideration of all stakeholders in its decision-making (e.g. benefit corporation, completed B Corp legal amendment)
- As an independent or publicly-owned business, amended corporate governing documents or adopted a legal entity that requires consideration of all stakeholders in its decision-making (e.g. benefit corporation, completed B Corp legal amendment)
- O None of the above

Points Earned: 7.50 of 10.00

#### **Workers**

**OPERATIONS** 

# **Workers Impact Area Introduction**

0.0

This section identifies who should be considered a "worker" in the B Impact Assessment and reports your worker-related metrics. It also identifies whether your company is designed to deliver a specific, material, positive impact for its workers, and if so, opens the Worker Impact Business Model section that is most applicable.

# Majority Hourly vs. Salaried Workers

Are the majority (greater than 50%) of your employees paid on a fixed salary or a daily or hourly wage?

This is a REQUIRED question that determines the set of additional questions your company will respond to regarding your employee impact.

Fixed Salary

O Daily or hourly wage

Points Available: 0.00

# **Use Of Contracted Labor**

Is any of your company's labor performed by subcontracted organizations or individuals, such as outsourced staffing services or independent contractors?

Your answers determine which future questions in the assessment are applicable to your company.  Yes, some of our labor is contracted to third party subcontractors that manage staff on our behalf  Yes, we hire individual independent contractors who are contracted to work 20+ hours per week for the company indefinitely, or for longer than a 6 month period  While we utilize independent contractors, they do not work for us greater than 20 hours per week for longer than a 6 month period  None of the above
Points Available: 0.00
Workers Impact Business Model Introduction
Is your company structured to benefit its employees in either of the following ways?
Your answers determine which future questions in the assessment are applicable to your company.
Ownership structures that provide significant equity (>40%) and empowerment to all employees (e.g. employee-owned companies, cooperatives)
Providing high quality jobs or professional development for individuals with chronic barriers to employment (workforce
development programs)  None of the above
Points Available: 0.00
# of Full Time Workers
Number of Total Full-Time Workers
Current Total Full-Time Workers
Please click "Learn More" to understand how to answer this question.
Current Total Full-Time Workers 5
☐ We do not track this
Points Available: 0.00
# of Full Time Workers Last Year
Number of Total Full-Time Workers
Total full-time workers twelve months ago
Please click "Learn More" to understand how to answer this question.
Total full-time workers twelve months ago 2  We do not track this
Points Available: 0.00

# of Part Time Workers	
Number of Total Part-Time Workers	
Current Total Part-Time Workers	
Please click "Learn More" to understand how to answer this question.	
Current Total Part-Time Workers 0  We do not track this	
Points Available: 0.00	
# of Part Time Workers Last Year	
Number of Total Part-Time Workers	
Total part-time workers twelve months ago	
Please click "Learn More" to understand how to answer this question.	
Total part-time workers twelve months ago 0	
☐ We do not track this	
Points Available: 0.00	
# of Temporary Workers	
Number of Total Temporary Workers	
Current Total Temporary Workers	
Please click "Learn More" to understand how to answer this question.	
Current Total Temporary Workers 0	
☐ We do not track this	
Points Available: 0.00	
# of Temporary Workers Last Year	
Number of Total Temporary Workers	
Total temporary workers twelve months ago	
Please click "Learn More" to understand how to answer this question.	
Total temporary workers twelve months ago 0	
☐ We do not track this	

Points Available: 0.00

# **Financial Security**

**OPERATIONS** 

4.3

# **Lowest Paid Wage** What is the company's lowest wage as calculated on an hourly basis? Please exclude students and interns in this calculation. What is the company's lowest wage as calculated on an hourly basis? 13.69 ☐ We do not track this Points Available: 0.00 % of Employees Paid Individual Living Wage What percentage of employees on an FTE (Full Time Equivalent) basis are paid at least the equivalent of a living wage for an individual? Please exclude students and interns in this calculation. O <75% O 75-89% 090-99% 0100% O N/A Points Available: 2.52 % of Employees Paid Family Living Wage What percentage of employees on an FTE (Full Time Equivalent) basis are paid at least the equivalent of a living wage for a family? Please exclude students and interns in this calculation. ○<75% O 75-89%

Points Available: 2.52

○ 90-99% ○ 100% ○ N/A

# % Above the Minimum Wage What percentage above the legal minimum wage does your lowest-paid hourly employee earn? Please answer this question ONLY taking into account hourly workers. If you do not have hourly workers, select N/A. 0% - Lowest wage is equivalent to minimum wage 01-9% 010-29% ○ 30-49% 050-75% 075%+ N/A - We do not employ hourly workers Points Available: 1.26 **Initiatives To Increase Wages and Benefits** If it is not possible to verify a living wage in your country, has your company participated in any leadership initiatives/agreements to increase wages or benefits to workers provided in your country or industry? Examples include commissioning a living wage calculation. Select N/A if living wage already exists. O Yes No O N/A - Living wage already exists Points Available: 1.26

# **Compensation Policies and Practices**

Does your company offer any of the following additional financial benefits to non-executive workers?

Your answers determine which future questions in the assessment are applicable to your company.

Cost of living adjustments that match inflation rates of the country

✓ Bonuses or profit-sharing

Employee ownership opportunities

☐ None of the above

Points Earned: 0.84 of 1.26

# **Employees Receiving a Bonus** What percentage of full-time and part-time employees, excluding founders and executives, received a monetary bonus in the last fiscal year? 00% 01-24% 025-49% 050-74% O 75-99% 0 100% O N/A Points Earned: 1.26 of 1.26 Significance of Bonuses What was the equivalent percentage of profits that were distributed as bonuses to non-executive workers in the last fiscal year? O No bonus payout, or no bonus plan 05% or less 05-10% 010-15% 0 15-20% O>20% Denuses were paid to non-executive workers, despite the company not earning a profit Points Earned: 1.26 of 1.26 % Participation in Employee Ownership What percentage of all full-time employees have been granted stock, stock options, or stock equivalents (including participation in an ESOP or other qualified ownership plans) in the company? Select N/A if your company is a consumer/shared services cooperative, a producer cooperative or a nonprofit. 0% 01-24% 025-49% 050-74% O 75-99%

○ 100% ○ N/A

Points Available: 1.26

Retirement Programs	
Do employees have access to any of the following savings programs for retirement?	
✓ Government-sponsored pension or superannuation plans	
Private Pension or Provident Funds	
Plan that specifically includes Socially-Responsible Investing option	
☐ None of the above	
Points Earned: 0.94 of 1.26	
Financial Services for Employees	
What financial products, programs, or services does your company provide that help to m	neet
financial health needs of hourly employees?	
Please answer this question ONLY taking into account hourly workers. If you do not have hourly workers, select N/A.	
☐ Direct deposit	
Access to free or affordable banking services or payroll cards (e.g. free ATM debit card)	
☐ Financial management tools or coaching	
☐ Emergency or short-term savings programs	
☐ Low-interest or interest-free loans	
Debt management, refinancing, or loan payment contributions	
☐ Employer match for deposits into savings accounts	
Paychecks issued off-schedule on a need basis	
☐ Tax preparation services	
Other - please describe	
☐ None of the above	
✓ N/A - We do not employ hourly workers	
Points Available: 0.63	
Health, Wellness, & Safety	OPERATIONS 7.5
Government Provision Of Healthcare	
How is healthcare provided in the country where the majority of employees reside?	
Ouniversal Provision of Basic Healthcare Services (e.g. United Kingdom)	
Government-mandated or -provided health insurance programs (e.g. Switzerland)	
O None of the Above	
Points Available: 0.00	

Healthcare Coverage
What percentage of workers receive healthcare coverage either through a government plan or paid by the company?
If healthcare is covered through the company, only consider workers for which the company pays the majority of healthcare costs.  <75% 75-84% 85-94% 95%+ Points Earned: 3.33 of 3.33
Supplementary Health Benefits
What benefits does your company provide to all full-time tenured workers to supplement governmen programs?
Only select benefits the company pays the majority of costs to all full-time tenured workers. Select Other if the company covers less
than 50% of the expenses for the benefits listed or other benefits offered.
Disability coverage or accident insurance
☐ Life insurance
✓ Private dental insurance
✓ Private supplemental health insurance
Other - please describe
☐ None of the above
Points Earned: 2.50 of 3.33
Supplementary Health Benefits Eligibility for Part-Time Workers
When do part-time workers become eligible to participate in the supplementary benefits offered by your company?
If applicable, please select one answer indicating tenure requirements (answers 1-2), and one answer indicating weekly hour

requ

uirements (answers 3-4).
Part-time workers are not eligible at time of hire, but become eligible to participate within their first 6 months of employment
Part-time workers are eligible to participate at time of hire
Part-time workers are only eligible if they work more than 20 hours a week
✓ Part-time workers are eligible even if they work less than 20 hours a week
☐ We do not offer supplementary health benefits to part-time workers
□ N/A - We don't have part-time employees

Points Earned: 1.67 of 3.33

**OPERATIONS** 

# **Professional Development Policies and Practices**

Does your company provide any of the following training opportunities to workers for professional development?

our answers determine which future questions in the assessment are applicable to your company.
✓ We have a formal onboarding process for new employees
✓ We offered ongoing training on core job responsibilities to employees within the last year
✓ We have a policy to encourage internal promotions and hiring for advanced positions (e.g. posting job openings internally first the promotion of the prom
✓ We provide cross-skills training for career advancements or transitions (e.g. management training for non-managers)
✓ We provide non-career-specific life-skill training (e.g. financial literacy, English as a Second Language)
☑ We facilitate or have an allocated budget for external professional development opportunities, (e.g. conference attendance,
online trainings)
✓ We provide reimbursements or programs for intensive continuing education credentials (e.g. college degrees, professional
licensures)
☐ None of the above
Points Earned: 0.88 of 0.88
Amount of Training for New Hires
What was the average amount of training that a newly hired worker received in the past twelve months?
Jse average of both full-time and part-time employees.
○ No training
On-the-job training (one day to one week)
On-the-job training (one week to one month)

Points Earned: 0.88 of 0.88

# **Employee Review Process**

O Apprenticeship or technical training (over one month)

O N/A - No new hires during the last 12 months

Which of the following is included or applies to your company's formal process for providing performance feedback to employees?

Check all that apply.

✓ Process has a regular schedule a	nd is conducted at least annually
Peer and subordinate input	
✓ Written guidance for career devel	opment
Social and environmental goals	
✓ Clearly-identified and achievable	goals
A 360-degree feedback process	
✓ All tenured employees receive fee	edback
☐ None of the above	

Points Earned: 1.75 of 1.75

# **Skills-Based Training Participation**

Excluding newly hired workers, what % of full-time and part-time workers received the following types of formal training during the last 12 months?

Skills-based training to advance core job responsibilities

0%
1-24%
25-49%
50-74%
75%+
Don't know

Points Earned: 0.21 of 0.21

# **Cross-Job Skills Training Participation**

Excluding newly hired workers, what % of full-time and part-time workers received the following types of formal training during the last 12 months?

Skills-based training on cross-job functions beyond regular responsibilities (e.g. public speaking training, management training for non-managers)

○ 0%
○ 1-24%
○ 25-49%
○ 50-74%
○ 75%+
○ Don't know

Points Earned: 0.21 of 0.21

# **Life Skill Training Participation**

Excluding newly hired workers, what % of full-time and part-time workers received the following types of formal training during the last 12 months?

Training on life skills for personal development (e.g. literacy, personal financial planning)

0%
1-24%
25-49%
50-74%
75%+

O Don't know

Points Earned: 0.21 of 0.21

#### **External Professional Development Participation**

What percentage of full-time workers has participated in external professional development or lifelong learning opportunities in the past fiscal year?

Points Earned: 0.43 of 0.43

#### **Subsidized Educational Opportunities**

What percentage of full-time workers received advancement or reimbursement for continuing education opportunities in the last fiscal year?

Continuing education opportunities include GED, college credits, industry-recognized accreditation, etc.

**0** 

01-5%

06-15%

015%+

Points Available: 0.43

**OPERATIONS** 

3.3

# **Engagement & Satisfaction**

**Employee Handbook Information** 

What is included in your company's written and accessible employee handbook?

,

✓ A non-discrimination statement

✓ An anti-harassment policy with reporting mechanisms, processes, and disciplinary procedures

✓ A statement on work hours

✓ Policies on pay and performance issues

Policies on benefits, training and leave

Grievance resolution process

✓ Disciplinary procedures and possible sanctions

✓ A neutrality statement regarding workers' right to bargain collectively and freedom of association

Prohibition of child labor and forced or compulsory labor

We have no written employee handbook

Points Earned: 0,33 of 0,33

#### **Paid Secondary Caregiver Leave**

Points Earned: 0.67 of 0.67

What secondary parental leave policies are available to your workers, either through your company or a government program?

Select all that apply, but only select one answer indicating the total amount of paid time equivalent (answers 2-4). See "Learn" for further instructions. Workers receive unpaid time off for secondary parental leave ✓ Workers receive up to 2 weeks (or full pay equivalent) paid leave Workers receive between 2 to 5 weeks (or full pay equivalent) paid leave Workers receive greater than 5 weeks (or full pay equivalent) paid leave Policy does not distinguish between primary and secondary caregiving, or provides equivalent time and pay to both No secondary caregiver leave is offered to employees Points Earned: 0.27 of 0.67 **Supplementary Benefits** What supplementary benefits are provided to a majority of non-managerial workers? Including full time and part time employees. Please check all that apply. On-site childcare Off-site subsidized childcare Free or subsidized meals Policy to support breastfeeding mothers Other - please describe ☐ None of the above Points Earned: 0.60 of 1.33 **Worker Empowerment** How does your company engage and empower workers? ✓ We have formalized feedback and complaint mechanisms beyond direct reporting lines to address concerns and improve company practices ✓ We have processes in place to provide input from employees prior to operational and/or strategic policy or practice changes Employee complaint / input mechanisms are reviewed at least every other year, with input from employees themselves into the process ✓ Company tracks usage of input/ feedback / complaint mechanisms and resolution / implementation rates We have adopted open book management or self-management principles within the workplace Workers have opportunity to elect member(s) to the Board of Directors Other - please describe None of the above

# **Surveying and Benchmarking Engagement and Attrition**

Does your company monitor and evaluate your worker satisfaction and engagement in any of the following ways?

Your answers determine which future questions in the assessment are applicable to your company.			
✓ We calculate employee attrition rate			
✓ We benchmark employee attrition rate to relevant benchmarks			
✓ We regularly (at least once a year) conduct employee satisfaction or engagement surveys			
☐ We benchmark employee satisfaction to relevant industry benchmarks			
☐ We disaggregate calculations based on different demographic groups to identify trends			
☐ We outperform industry benchmarks on attrition			
☐ We outperform industry benchmarks on satisfaction			
☐ None of the above			
Points Earned: 0.50 of 0.67			
Departed Employees			
Number of full-time and part-time workers that departed or left the company in the last twelve			
months			
Enter 0 if None.			
Number of full-time and part-time workers that departed or left the company in the last twelve months  Sensitive			
☐ We do not track this			
Points Available: 0.00			
Employee Satisfaction			
What percent of your employees are "Satisfied" or "Engaged"?			
Select N/A if satisfaction or engagement is not formally surveyed.			
O<65%			
O 65-80%			
<ul><li>81-90%</li></ul>			
O 90%+			
○ N/A			
Points Earned: 1.00 of 1.33			

**Engagement & Satisfaction (Salaried)** 

**OPERATIONS** 

2.3

# **Number of Paid Days Off** What is the annual minimum number of paid days off (including holidays) for full-time employees? O 0-15 work days O 16-22 work days O 23-29 work days O 30-35 work days 0 36+ work days Points Earned: 1.00 of 1.00 Paid Primary Caregiver Leave for Salary Workers Which of the following describe the primary parental leave policies for salaried workers, either through the company or government program? If applicable, please select one answer indicating total time off (answers 1-3), and one answer indicating fully paid time off (answers 4-7). Primary caregivers receive 4-12 weeks of time off for parental leave (including unpaid and paid leave) Primary caregivers receive 13 weeks to 6 months of time off for parental leave (including unpaid and paid leave) Primary caregivers receive more than 6 months of time off for parental leave (including unpaid and paid leave). 4-12 weeks of primary parental leave (or equivalent) is fully paid 13-18 weeks of primary parental leave (or equivalent) is fully paid 19-24 weeks of primary parental leave (or equivalent) is fully paid More than 24 weeks of primary parental leave (or equivalent) is fully paid Primary caregivers receive less than 4 weeks off or no time off for parental leave Points Earned: 0.30 of 1.00 Attrition Rate for Salaried Workers What percentage of full-time and part-time salaried workers left the company during the last twelve

months?

Calculation should include voluntary and involuntary separation, but exclude workers dismissed with cause.

Sensitive

#### Community

**OPERATIONS** 

# **Community Impact Area Introduction**

0.0

This section identifies whether your company is designed to deliver a specific, material, positive impact for its community, and if so, opens the Community Impact Business Model section that is most applicable.

#### **Community Oriented Impact Business Model**

Does your company's business model create a specific positive benefit for stakeholders such as charitable partners, vendors or suppliers in need, or your local community?

Your answers determine which future questions in the assessment are applicable to your company.

Points Available: 0.00

O No

**OPERATIONS** 

# **Diversity, Equity, & Inclusion**

3.8

# **Diverse Ownership and Leadership**

Is your company majority-owned or -led by individuals from any of the following underrepresented groups?

Please select all that apply.

✓ Led by a woman
Led by an individual from an underrepresented racial or ethnic minority
Led by another underrepresented individual (veterans, LGBT, etc.)
☐ Majority owned by women
$\hfill \square$ Majority owned by individuals from underrepresented racial or ethnic minorities
☐ Majority owned by other underrepresented individuals (veterans, LGBT, etc.)
☐ None of the above

Points Earned: 0.34 of 0.69

# **Creating and Managing Inclusive Work Environments**

Which of the following practices does your company have in place around diversity, equity, and inclusion?

☑ We include a statement in all our job postings with a commitment to diversity, equity, and inc	lusion
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- We conduct anonymous or "blind" reviews of applications or resumes without attaching names or identifiable characteristics
- We conduct analyses of our job description language and requirements to ensure they are inclusive and equitable
- ✓ We offer trainings for all employees on topics related to diversity, equity, and inclusion
- We have set specific, measurable diversity improvement goals
- We have conducted a pay equity analysis by gender, race/ethnicity, or other demographic factors and, if necessary,

implemented equal compensation improvement plans or policies

☐ None of the above

Points Earned: 0.69 of 0.69

# **Measurement of Diversity**

What attributes of a diverse workforce does your company track, either through anonymous surveys or other methods legal in your jurisdiction?

If collecting this type of demographic data is not legal in your jurisdiction, select None of the Above.
Socioeconomic status (as determined by low income residence, education level, etc.)
✓ Race or ethnicity
✓ Gender
✓ Age
Other - please describe
None of the above
Points Earned: 0.69 of 0.69
Low Income Workers
What percentage of your workforce lives in poor/very poor or low-income areas or does not have college degree?
<b>◎</b> 0%
○ 1-9%
O 10-19%
O 20-29%
○ 30%+
O Don't Know
Points Available: 0.69
Workers from Ethnic or Racial Minorities
What percentage of your workforce identifies as being from a racial or ethnic minority?
<b>0</b> %
○ 1-9%
O 10-19%
O 20-29%
○ 30%+
O Don't Know
Points Available: 0.69

Women Workers
How many of your non-managerial workers identify as women?
<b>0</b> 0%
O 1-9%
O 10-24%
O 25-39%
O 40-49%
○ 50%+
○ Don't know
Points Available: 0.69
Age Diversity in Workforce
What percentage of your workforce is either under the age of twenty four or over the age of fifty?
● 0%
○ 1-9%
O 10-19%
O 20-29%
○30%+
○ Don't Know
Points Available: 0.69
High to Low Pay Ratio
What multiple is the highest compensated individual paid, inclusive of bonus, as compared to the lowest paid full-time worker?
○>20x
○ 16-20x
○11-15x
○ 6-10x
● 1-5x
Points Earned: 0.69 of 0.69

Female Management
How many of your company managers identify as women?
<ul> <li>○ 0%</li> <li>○ 1-9%</li> <li>○ 10-24%</li> <li>○ 25-39%</li> <li>○ 40-49%</li> <li>● 50%+</li> <li>○ Don't know</li> <li>○ N/A</li> </ul> Points Earned: 0,69 of 0,69
Management from Underrepresented Populations
How many of your company managers identify as from another underrepresented social group?
If collecting this type of demographic data is not legal in your jurisdiction, select Don't Know.
Female Directors
How many of your company Board Directors identify as women?
○ 0% ○ 1-9% ○ 10-24% ○ 25-39% ○ 40-49% ○ 50%+ ○ Don't know ○ N/A
Female Directors  How many of your company Board Directors identify as women?

Directors from Underrepresented Populations
How many of your company Board Directors identify as from another underrepresented social group?
f collecting this type of demographic data is not legal in your jurisdiction, select N/A.
<b>○</b> 0%
O 1-9%
O 10-19%
O 20-29%
○30%+
O Don't know
○ N/A
Points Available: 0.69
Supplier Diversity Policies or Programs  Does your company have any of the following policies or programs in place to promote diversity within your supply chain?  ✓ We track diversity of ownership among our suppliers  ☐ We have a policy to give preferences to suppliers with ownership from underrepresented populations  ☐ We have formal targets to make a specific percentage of purchases from suppliers with diverse ownership  ☐ We have a formal program to purchase and provide support to suppliers with diverse ownership  ☐ None of the above  ☐ N/A - Collecting supplier data or having preferential treatment policies is illegal in my country of operations  Points Earned: 0.09 of 0.34
Supplier Ownership Diversity
What percentage of your purchases were from companies that are majority-owned by women or
ndividuals from underrepresented populations?
● 0%
O 1-9%
O 10-24%

Points Available: 0.69

O Don't Know

○ 25-39% ○ 40-49% ○ 50%+

**OPERATIONS** 

#### **Geographic Structure and Scope**

We realize that for companies with more than one office, the definition of local involvement is a more complicated one to answer. Please tell us a bit about the structure of your company geographically.

L'azienda ha sede a Milano, Lombardia, ma svolge la sua attività su territorio nazionale italiano grazie alla sua piattaforma digitale.

Points Available: 0.00

#### **Job Growth Rate**

What was your company's net job growth rate for full-time and part-time positions over the last 12 months? ONLY include newly created jobs that are paid a living wage.

If there is no living wage data available for your country of operations, include new jobs that pay 10% or more above a minimum wage.

0% (no growth on a net basis)
O 1-24%
25-49%
<b>o</b> 50%+

Points Earned: 2.50 of 2.50

#### **New Jobs Added Last Year**

Number of full-time and part-time jobs that have been added to your company's payroll. Enter 0 if none or if your company has no workers.

Last twelve months:

Last twelve months:	3
☐ We do not track	this

Points Available: 0.00

# **Non-accredited Investor Ownership**

What percentage of the company is owned by individuals who would qualify as non-accredited investors?

<b>0</b> %
O 1-9%
010-24%
O 25-49%
○50%+
O Don't know

Points Available: 1.25

#### **Local Ownership**

Is the majority (over 50%) of the company's ownership located locally to at least two-thirds of the company's workforce?

"Local" is defined as being part of the same community. While the size and distance of a community may vary by context, they should generally be based on a small-scale economically and culturally connected area like a metropolitan area or a city/town.

O Yes

Points Available: 1.25

O Don't know

No

#### **National Sourcing**

What percentage of your company's Cost of Goods Sold (including value-adding activities) was spent within the country of operations, from in-country registered companies or national citizens?

0%
1-19%
20-39%
40-59%
60-79%
80%+

Points Earned: 1.25 of 1.25

# **Spending on Local Suppliers**

What percentage of your company's expenses (excluding labor) was spent with independent suppliers local to the company's headquarters or relevant facilities in the last fiscal year?

Please click "Learn More" to understand how to answer this question.

O<20%

020-39%

040-59%

060%+

O Don't know

Points Earned: 1.25 of 1.25

# **Facilities in Low-Income Communities** What percentage of your workforce is low-income or does not have a college degree AND is also employed in company facilities located in low-income communities? <10% 010-19% 020-29% 030%+ O Don't Know Points Available: 1.25 **Impactful Banking Services** What characteristics apply to the financial institution that provides the majority of your company's banking services? Certified CDFI or national equivalent social investment organization Certified B Corporation Member of the Global Alliance for Banking on Values Cooperative bank or credit union Local bank committed to serving the community ✓ Independently owned bank None of the above Points Earned: 0.63 of 1.25 **OPERATIONS Civic Engagement & Giving** 1.3 **Corporate Citizenship Program** How does your company take part in civic engagement? Your answers determine which future questions in the assessment are applicable to your company. Financial or in-kind donations (excluding political causes) Community investments ☐ Community or pro-bono service Advocacy for adopting improved social or environmental policies or performance Partnerships with charitable organizations or membership with community organizations Discounted products or services to qualified underserved groups Free use of company facilities to host community events Equity or ownership in the company granted to a nonprofit Other - please describe ☐ None of the above

Points Earned: 0.38 of 0.64

Charitable Giving and Community Investment Policies and Practices
What are your company's practices regarding donations or community investments?
<ul> <li>We have a formal statement on the intended social or environmental impact of our company's philanthropy</li> <li>We have a formal donations commitment (e.g. 1% for the planet)</li> <li>We match individual workers' charitable donations</li> <li>✓ We allow our workers or customers to select charities to receive our company's donations</li> <li>We have screening practices for charitable contributions or impact measurement mechanisms for our community investments</li> <li>None of the above</li> </ul> Points Earned: 0,26 of 0,64
Relative Input for Community Investments
If you use an independent methodology to measure total commitment to community investment, what is the equivalent % of revenue contributed in the form of community investment?  None  Less than 0.1% of revenues  0.1-0.4% of revenues  1-1.9% of revenues  1-1.9% of revenues  >2%  Points Earned: 0.16 of 1.28
% of Revenue Donated
What was the equivalent percentage of revenue donated to charity during the last fiscal year?
Please include tax deductible in-kind donations but do not include pro bono time.
O No donations last fiscal year
■ Less than 0.1% of revenue
○ 0.1-0.4% of revenue
O.5-0.9% of revenue
O 1-1.9% of revenue
O 2%+ of revenue
○ Don't know
Points Earned: 0.51 of 2.56
Total Amount of Charitable Donations
Total amount (in currency terms) donated to registered charities in the last fiscal year
Report with the currency specified in "Reporting currency" for this metric.
Total amount (in currency terms) donated to registered charities in the last fiscal year  We do not track this
Points Available: 0.00

# Advancing Social and Environmental Performance How has your company worked with its stakeholders (including competitors) to improve behavior or performance on social or environmental issues in the past two years? We have worked with other industry players on a cooperative initiative on relevant social and environmental standards for our industry We have provided data or contributed to academic research on social or environmental topics We participate in panel presentations or other public forums on social or environmental topics

We provide public resources for other businesses or stakeholders on improving social or environmental performance

Points Earned: 0.03 of 0.32

Other - please describeNone of the above

# Supply Chain Management

**OPERATIONS** 

2.9

# **Significant Supplier Descriptions**

Please select the types of companies that represent your Significant Suppliers:

All companies have significant suppliers, which are defined as the largest suppliers of the company amounting to approximately 80% of non-labor costs. Select all that apply.

Product Manufacturers

- Professional Service Firms (Consulting, Legal, Accounting)
- ✓ Independent Contractors
- ✓ Marketing and advertising
- ✓ Office Supplies
- ☐ Benefits Providers
- Technology
- Raw materials
- Farms
- Other please describe

Points Available: 0.00

# **Social or Environmental Screening of Suppliers**

Does your company screen or evaluate Significant Suppliers for social and environmental impact?

This question determines the set of supplier-focused questions your company will respond to.

Yes

O No

Points Available: 0.00

# **Supplier Screen Topics**

What does your company formally screen for regarding the social or environmental practices and performance of your suppliers?

Compliance with all local laws and regulations, including those related to social and environmental performance
✓ Good governance, including policies related to ethics and corruption
✓ Positive practices beyond what is required by regulations (e.g. environmentally-friendly manufacturing process, excellent labor
practices)
☐ Third-party certifications related to positive social and/or environmental performance
Other - please describe
We have no formal screening process in place
Points Earned: 1.04 of 1.04
Supplier Evaluation Practices
What methods does your company use to evaluate the social or environmental impact of your suppliers?
☐ We share policies or rules with suppliers but we don't have a verification process in place
✓ We require suppliers to complete an assessment we designed
☐ We use third-party risk or impact assessment tools (Sedex, BIA)
☐ We conduct routine audits or reviews of suppliers at least every two years
☐ We have third parties conduct routine audits or reviews of suppliers at least every two years
Other (please describe)

Points Earned: 0.52 of 1.04

☐ None of the above

# **Outsourced Staffing Services**

Does your company outsource support services (staffing) essential to the delivery of your services to other individuals or organizations?

Your answers determine which future questions in the assessment are applicable to your company.

Oyes

No

Points Available: 0.00

# Suppliers in Low-Income Communities What percentage of your Significant Suppliers is located in low-income communities or create employment opportunities for other chronically underemployed populations? Output O

# **Supplier Code of Conduct**

Points Available: 0.52

Is there a formal written Supplier Code of Conduct policy that specifically holds your company's suppliers accountable for social and environmental performance?

Your answers determine which future questions in the assessment are applicable to your company.



ONo

Points Earned: 1.04 of 1.04

#### **Length of Supplier Relationships**

What is the average tenure of your company's relationships with suppliers?

O Average tenure of supplier relationships is less than 12 months.

O Average tenure of supplier relationships is greater than 12 months.

O Average tenure of supplier relationships is greater than 36 months.

O Average tenure of supplier relationships is greater than 60 months.

Our company has had a relationship with a majority of our suppliers (on a currency basis) since our first year of operations.

O Don't Know

Points Earned: 0.35 of 1.04

#### Social or Environmental Purchases

What percentage of materials or products purchased have third-party social or environmental certification or approval or are from Significant Suppliers that are purpose-driven or have third-party company level certification or approval?

0 1-24% 0 25-49% 0 50-74% 0 75%+

Points Available: 1.04

**OPERATIONS** 

# **Environment Impact Area Introduction**

0.0

This section asks about your environmental footprint to determine which questions are applicable later on in the assessment. It also identifies whether your company's product/service is designed to deliver a specific, material, positive environmental impact, and if so, opens the Environmental Impact Business Model section that is most applicable.

#### **Type of Facilities**

What kind of facilities does your business primarily operate in?

Your answers determine which future questions in the assessment are applicable to your company.

Company-owned office space

Leased office space

Co-working Space

Virtual or home offices

#### **Majority of Purchases Physical Product or Services**

Are the majority of your non-labor expenses from services or physical products?

Your answers determine which future questions in the assessment are applicable to your company.

O Physical products

Points Available: 0.00

O Services or non-physical products like software

Points Available: 0.00

#### **Environmental Business Model**

Are your company's products/services or processes structured to restore or preserve the environment in any of the following ways? (Please note: the environmental impact of your day-to-day operations will be assessed in the remaining sections of the Environment Impact Area. This question is specifically asking about your products/services or innovative production processes.)

Answering affirmatively will opt you into additional sections of the B Impact Assessment with more specific questions about this Impact Business Model.

pact Business Model.
Through an innovative manufacturing, wholesale or agriculture process which is designed to significantly reduce environmental
impact compared to typical practices for the industry
☐ Through a product or service that preserves, conserves, or restores the environment or resources
✓ None of the above

Points Available: 0.00

**OPERATIONS** 

What percentage of company facilities (by area, both owned by company or leased) is certified to meet the requirements of an accredited green building program?		
<ul> <li>&lt;20%</li> <li>● 20-49%</li> <li>○ 50-79%</li> <li>○ 80%+</li> <li>○ N/A</li> </ul> Points Earned: 0.48 of 1.43		
Facility Improvement with Landlord		
f you lease your facilities, have you worked with your landlord to implement or maintain any of the ollowing?		
<ul> <li>✓ Energy efficiency improvements</li> <li>✓ Waste reduction programs (including recycling)</li> <li>□ None of the above</li> <li>□ N/A - Company does not lease majority of facilities</li> </ul>		
Points Earned: 1.43 of 1.43		
/irtual Office Stewardship		
How does your company encourage good environmental stewardship in how employees manage heir virtual offices?		
<ul> <li>✓ We have a written policy encouraging environmentally preferred products and practices in employee virtual offices (e.g. recycling)</li> <li>✓ Our company shares resources with employees regarding environmental stewardship in home offices (e.g. energy efficiency)</li> <li>☐ We have a policy in place for the safe disposal of e-waste and other hazardous materials purchased for employee home offices</li> <li>☐ Employees are provided with a list of environmentally-preferred vendors for office supplies</li> <li>☐ None of the above</li> <li>☐ N/A</li> </ul>		

**Green Building Standards** 

Points Earned: 2.14 of 2.86

# **Environmental Management Systems**

Does your company have an environmental management system (EMS) covering waste generation energy usage, water usage, and carbon emissions that includes any of the following?			
Please check all that apply.  Policy statement documenting our organization's commitment to the environment  Assessment undertaken of the environmental impact of our organization's business activities  Stated objectives and quantifiable targets for environmental aspects of our organization's operations  We have no environmental management system			
Points Available: 1.43			
Air & Climate 1.9			
Monitoring Energy Usage			
Does your company monitor, record, or report its energy usage?			
Include electricity and other energy consumption from heating, hot water, etc. Your answers determine which future questions in the assessment are applicable to your company.			
☐ We do not currently monitor and record usage			
<ul> <li>✓ We monitor and record usage but have set no reduction targets</li> <li>☐ We monitor usage and have set intensity targets (e.g. relative to dollars of revenue, volume produced, etc.) that are being monitored</li> </ul>			
☐ We monitor usage and have set absolute reduction targets regardless of company growth			
We have met specific reduction targets during the reporting period			
Points Earned: 0.24 of 0.97			
Total Energy Use			
Total energy used (Gigajoules) during the last 12 months:			
Total energy used (Gigajoules) during the last 12 months: 518.951  We do not track this			
Points Available: 0.00			
Total Renewable Energy Use			
Total energy used from renewable resources (Gigajoules) during the last 12 months:			

Total energy used from renewable resources (Gigajoules) during the last 12 months:

✓ We do not track this

Points Available: 0.00

# What percentage of energy use is produced from renewable sources? Include electricity and other energy consumption from heating, hot water, etc. 0% 01-24% 025-49% 050-74% O 75-99% 0 100% O Don't Know Points Available: 0.48 Low Impact Renewable Energy Use What percentage of energy use is produced from low-impact renewable sources? Include electricity and other energy consumption from heating, hot water, etc. Please include both purchased and onsite-generated renewable energy. ○ 0% 01-24% 025-49% 050-74% O 75-99% 0100% O Don't know Points Available: 1.94 **Facility Energy Efficiency** For what systems has your company used energy conservation or efficiency measures for a majority of your corporate facilities (by square feet) in the past year? Equipment: Energy Star appliances, automatic sleep modes, after-hour timers, etc. ✓ Lighting: natural light, CF bulbs, occupancy sensors, daylight dimmers, task lighting, etc. ✓ HVAC: programmable thermostat, timers, occupancy sensors, shade sun-exposed walls, double-paned windows, etc. Other - please describe None of the above N/A - We utilize virtual office

Renewable Energy Usage

Points Earned: 0.97 of 0.97

### **Monitoring Greenhouse Gas Emissions**

How does your company manage its greenhouse gas emissions for at least Scope 1 and 2?

Your answers determine which future questions in the assessment are applicable to your company.
✓ We do not currently monitor and record emissions
☐ We regularly monitor and record emissions but have not set any reduction targets
We regularly monitor and record emissions and have set specific reduction targets relative to previous performance (e.g. a 5%
reduction of GHGs from baseline year)
We regularly monitor and record emissions and have set specific science-based targets necessary to achieve global goals to
address climate change
☐ We have met the specific reduction targets set during this reporting period
☐ We have achieved carbon neutrality
Points Available: 0.97
Reducing Impact of Travel/Commuting
Does your company have any programs or policies in place to reduce the environmental footprint caused by travel/commuting?
Employees are subsidized/incentivized for use of public transportation, carpooling, or biking to work
☐ Facilities are designed to facilitate use of public transportation, biking, or cleaner burning vehicles (e.g. electric chargers)
Employees are encouraged to use virtual meeting technology to reduce in person meetings
Company has a written policy limiting corporate travel
☐ None of the above
Points Earned: 0.73 of 0.97
% GHG Emissions Offset
If your company purchased certified carbon credits in the reporting period, what % of Scope 1 and 2 GHG emissions were offset?
● 0%
O 1-24%
O 25-49%
O 50-74%
O 75-99%
O 100%
O Don't know
O N/A - No carbon offsets purchased
Points Available: 0.97
OPERATIONS

Water 0.7

# **Monitoring and Managing Water Use**

Does your company monitor and manage your water usag	Does:	vour compan	v monitor	and manage	vour water	usage
--	-------	-------------	-----------	------------	------------	-------

Your answers determine which future questions in the assessment are applicable to your company.				
✓ We do not currently monitor and record water usage				
☐ We regularly monitor and record water usage but have not set any reduction targets				
☐ We monitor and record water usage and have set specific reduction targets relative to previous performance (e.g. a 5%				
reduction of water usage from baseline year)				
Ue regularly monitor and record emissions and have set science-based targets necessary to achieve sustainable	e usage linked			
to our local watershed				
☐ We have met specific reduction targets set during this reporting period				
Points Available: 3.50				
Water Conservation Practices				
What water conservation methods have been implemented at the majority of your corpor	ate offices			
or plant facilities:				
Please check all that apply.				
Low-flow faucets, taps, toilets, urinals, or showerheads				
Grey-water usage for irrigation				
☐ Low-volume irrigation				
☐ Harvest rainwater				
✓ Other - please describe				
☐ None of the above				
□ N/A - Our company has a virtual office				
Points Earned: 0.70 of 3.50				
Land 9 Life	OPERATIONS			
Land & Life	3.2			
Monitoring and Reporting Non-hazardous Waste				
How does your company monitor and manage your waste production?				
Your answers determine which future questions in the assessment are applicable to your company.				
✓ We do not currently monitor and record waste production				
☐ We regularly monitor and record waste production but have not set any reduction targets				
We regularly monitor and record waste production and have set specific reduction targets relative to previous po	erformance (e.g.			
a 5% reduction of waste to landfill from baseline year)				
We regularly monitor and record waste produced and have set a zero waste target				
We have met the specific reduction targets set during this reporting period				
☐ We produce zero waste to landfill / ocean				
Points Available: 1.44				

# **Recycling Programs** Does the company have a company-wide recovery and recycling program that includes the following? Please check all that apply. ✓ Paper Cardboard ✓ Plastic ✓ Glass & metal ☐ Composting ☐ None of the above Points Earned: 1.44 of 1.44 % of Recyclable/Biodegradable Materials What % of material (by volume) is made of recyclable (and labeled as such) or biodegradable materials in the areas where they are sold (product + packaging)? **0** < 20% 020-49% 050-74% O 75-99% 0100% O Don't Know O N/A Points Available: 1.44 **Hazardous Waste Disposal**

Can your company verify that your hazardous waste is always disposed of responsibly?

This includes batteries, paint, electronic equipment, etc.

O Yes

○ No

O N/A - We have eliminated hazardous waste

Points Earned: 1.44 of 1.44

Chemical Reduction Methods	
Which of the following environmentally preferred products have been purchased for the majority o your corporate facilities?	f
<ul> <li>Non-toxic janitorial products</li> <li>Unbleached / chlorine free paper products</li> <li>Soy-based inks or other low VOC inks</li> <li>Recycled/environmentally preferred office supplies (paper, pens, notebooks, etc.)</li> <li>✓ Other - please describe</li> <li>None of the above</li> </ul>	
Points Earned: 0.36 of 1.44	
Customers	
Customers Impact Area Introduction 0.0	ONS
This section identifies whether your company's product/service is designed to deliver a specific, material, positive impact for its customers (beyond the value normally provided from goods or services), and if so, opens the Customer Impact Business Model section that is most applicable.	ve
Customer Impact Business Model Introduction	
Do any of your company's products/services address a social or economic problem for your customers and/or their beneficiaries?	
Your answers determine which future questions in the assessment are applicable to your company.  O Yes  No	
Points Available: 0.00	
Customer Focus of Product or Service	
Is the social or economic problem addressed by your product/service one that is faced directly by your customers and/or your clients' beneficiaries?	r
If you answer "No" here, be sure to revisit the Environment and/or Community sections to ensure your business model impact is appropriately captured.	

O Yes

O No, customers support in our ability to produce a positive social/economic impact, but the primary beneficiaries are other stakeholders (i.e. we donate to charities based on sales to customers, we sell fair trade products to our customers, we sell environmentally beneficial products to our customers)

#### **Positive Impact of Product/Service**

How would you describe the positive outcome for customers created by your product/service?

La società contribuisce, attraverso assessment, orientamento e un algoritmo AI, alla consapevolezza della persona rispetto al ruolo ricoperto o ambito, e tramite formazione personalizzata, alla diffusione all'interno della società del concetto di occupabilità. Sviluppa formazione continuata e continuativa per poter dare alle persone di ogni classe ed estrazione sociale la possibilità di conoscere le loro competenze attuali e aspirare a sempre nuovi ruoli ed essere occupabile il più a lungo possibile. Supporta le aziende nella creazione di un rapporto più maturo e flessibile con i propri dipendenti, conoscendoli meglio, posizionandoli al meglio, puntando sulla loro formazione continua e favorendo virtuosismi interni ed esterni.

Points Available: 0.00

#### **Beneficial Product Type**

Which of the following most closely matches the outcome and/or problem solved for your customers as defined above?

Only select the ONE most relevant option for each product line. This will guide you to a series of questions specific to the type of impact you indicate you are creating.

Access to products/services that fulfill basic human needs for individuals without prior access (e.g. providers of electricity or
clean drinking water to rural poor communities, affordable housing projects, waste and sanitation systems or disposal)
☐ Improved or maintained health and wellness (e.g. medical equipment, medical services and medicines, preventative health
services or products, healthy living products, exercise and sporting products, prescription eyeglasses)
☑ Improved education or skills development (e.g. schools, textbooks, tutoring services, career leadership training, education tools
games and software)
☐ Increased economic opportunity for underserved groups (e.g. financial or insurance services or benefits consulting for the
underserved, new mechanisms to connect products to market)
☐ Increased operational success or capital for purpose driven or underserved enterprises (e.g. impact investing or fundraising
platforms, nonprofit accounting services)
☐ Increased social and/or environmental impact for businesses or other organizations (e.g. sustainability consulting)
☐ Increased access to arts, media, or culture (e.g. independent media, artisanal crafts, photography, information services)
☐ Improves market access through physical or technological infrastructure (e.g. mobile telecommunications, business
technologies or software, roads, bridges, railways, ports, building and construction materials not previously available)
☐ None of the above

Points Available: 0.00

#### **Education Product/Service Overview**

Please tell us more about how your product or service promotes education or professional development and advancement.

Attraverso la piattaforma la società distribuisce contenuti e servizi propri e di terzi utili a colmare i gap di competenze esistenti tra le necessità attuali e future del mercato del lavoro e quelle possedute dalle persone. A tal fine la società sviluppa, produce e commercializza prodotti e servizi inerenti al settore descritto con particolare attenzione a quelli di volta in volta più innovativi e a maggior valore. Per favorire l'incontro con gli utilizzatori della piattaforma la società può dotarsi di spazi fisici aperti al pubblico e può erogare servizi di ristorazione e bar con somministrazione di bevande e alimenti.

#### **Product or Service Focus on Education**

Points Available: 0.00

Is the support of education or knowledge the direct result of your revenue generating products or services?

Your answers determine which future questions in the assessment are applicable to your company. O Yes, the support of education or knowledge building is a core part of our product / service O No, we provide or support education in other ways (e.g. through speaking engagements, through marketing and advertising, etc.) Points Available: 0.00 Product or Service Focus on Environmental Issues Is your revenue generating educational product or service focused exclusively on environmental issues? If your educational product or service is specifically focused on environmental issues, be sure the revisit the Environment section to ensure that your impact is captured. O Yes No Points Available: 0.00 **Impact on Underserved Populations** Does your product or service benefit underserved populations, either directly or by supporting organizations that directly serve them? Answering affirmatively will opt you into additional sections of the B Impact Assessment with more specific questions about this Impact Business Model. Our products or services directly support underserved populations Our products or services support organizations that directly support underserved populations Opn't know O None of the above Points Available: 0.00 **Total Customer Organizations** Total Number of Customers Organizations served in the last 12 months: Organizations served in the last 12 months: 37 We do not track this

# **Total Customer Individuals Total Number of Customers** Individuals served in the last 12 months: Individuals served in the last 12 months: 8128 ☐ We do not track this Points Available: 0.00 **OPERATIONS Customer Stewardship** 4.2 **Managing Customer Stewardship** Does your company do any of the following to manage the impact and value created for your customers or consumers? We offer product / service guarantees, warranties, or protection policies We have third party quality certifications or accreditations We have formal quality control mechanisms ✓ We have feedback / customer service feedback or complaint mechanisms We monitor customer or consumer satisfaction We assess the outcomes produced for our customers through the use of our product or service We have written policies in place for ethical marketing, advertisement, or customer engagement ✓ We manage the privacy and security of client / customer data ☐ None of the above Points Earned: 0.67 of 1.00 **Feedback and Complaint Channels** Are any of the following true regarding mechanisms for customers to provide feedback, ask questions, or file complaints? ✓ Products and/or websites feature customer service contact information Product / service reviews are made available in their entirety to public Company responds to all direct inquiries or complaints within a month of receipt Company offers live time support to customers

Other

None of the above

Points Earned: 1.00 of 1.00

# Monitoring Customer Satisfaction and Retention Which of the following are true of your company with regards to customer or client satisfaction and/or retention? Company monitors customer satisfaction Company shares customer satisfaction internally within the company Company shares customer satisfaction publicly

Points Earned: 0.60 of 1.00

None of the above

#### **Managing Product Impacts**

Does the company do any of the following with regards to managing the potential impact their products have on customers / beneficiaries?

Company regularly monitors customer outcomes and well-being

Company has specified targets for customer / client satisfaction

In the last year, company has achieved specified targets for satisfaction

- Company has formal program to incorporate customer testing and feedback into product design
- Company has formal programs in place to continuously improve outcomes produced for customers (including reducing negative effects or increasing positive effects)

Other

None of the above

Points Earned: 1.00 of 1.00

#### **Data Usage and Privacy**

Does your company have any of the following to address data usage and privacy issues?

- Company has a formal publicly available data and privacy policy
- Company makes all users aware of information collected, length of time it is preserved, how it's used, and whether and how it is shared with other entities (public or private)
- ✓ All customers have option to decide how their data can be used
- Company's all email list building and email marketing strategies are GDPR compliant

Other

☐ None of the above

N/A - Company does not collect sensitive data

Points Earned: 1.00 of 1.00

IMPACT BUSINESS MODELS

# **Education - Impact Business Model**

1.5

This IBM section is applicable if your company's products/services enhance the skills and knowledge of individuals (e.g. primary/secondary schools, textbooks, tutoring services, career training).

# **Education Product/Service Description**

Points Available: 0.00

Which of the following product or service descriptions best fit your company?

Your answer to this unscored question is combined with other answers to automatically calculate your score in this section of the
assessment.
O Products/services offer or promote access to general knowledge (e.g. books, generalized information)
O Products/services support education or education/professional development initiatives (e.g. educational toys, grading software
O Products/services provide ongoing professional development and advancement of knowledge (e.g. training programs for
professionals, service learning, textbooks, specialized research or scientific journals)
O Products/ services provide essential educational credentials and academic development (e.g. primary or secondary school,
accredited trade schools and career training, etc.)
O These descriptions do not apply to our company's product/service
Points Available: 0.00
Revenues from Education
What were your total revenues last fiscal year from the previous products or services?
Your answer to this unscored question is combined with other answers to automatically calculate your score in this section of the
assessment.
What were your total revenues last fiscal year from the previous products or services? 6.6%
We do not track this
Points Available: 0.00
Tracking Beneficiaries
Does your company track the amount of any of the following beneficiary categories served?
You will be asked to report the # of beneficiaries reached for each category selected
✓ Individuals
Households
☐ Communities
☐ Businesses or nonprofit organizations
Governments
☐ None of the above

#### Individuals Served

How many beneficiaries from the beneficiary category listed below were educated through the provision of your products/services in the last 12 months? Estimates within +/- 5% acceptable. Do not double count across different beneficiary categories.

Individuals		
Individuals 442		
☐ We do not track this		
Points Available: 0.00		

#### **Client Tracking Methods**

Please provide a brief description of how you track your customer/client/beneficiary figures.

Gli amministratori del sistema Phyd monitorano attraverso il sistema di Powerbi (piattaforma di business intelligence e analytics di Microsoft) come gli utenti crescano a livello aggregato le proprie competenze attraverso la % di copertura di ruolo e indice di occupabilità.

Points Available: 0.00

#### **Management of Education**

How does your company measure and manage the results, outcomes, effects, or impact of your product or service?

Select all that apply.

We have formally defined the outcomes sought by our product or service and have developed a theory of change for them
☐ We have based our impactful product or service business model on established secondary research that demonstrates potential
impact
We have directly and formally engaged stakeholders in understanding their desires and needs when developing, refining, and or
delivering our products or services
We are verified to meet third-party standards for impact (e.g. we have impact-related product certifications)
☐ We measure near-term outcomes of the product or service to determine whether it is meeting the needs and expectations of our
beneficiaries
☐ We measure long-term outcomes in order to assess whether the results of our product produce lasting positive impacts for our
beneficiaries
We have identified and measure and manage the unintentional or potential negative impacts of the product or service in
addition to intentional positive effects
We have identified and managed potential causes that could lead to a failure to deliver the positive outcome, to do so less
efficiently than possible, or to produce other negative effects
☐ None of the above

Points Earned: 0.27 of 1.07

#### Innovative Educational Product/Service

Is there something different or innovative about the company's education product/service that has changed the industry? Is this something that is replicable, unique at the time that it was created, that has been emulated by other organizations?

Is there something different or innovative about the company's education product/service that has changed the industry? Is this something that is replicable, unique at the time that it was created, that has been emulated by other organizations?

L'innovazione è determinata

Points Available: 0.00

#### **Disclosure Questionnaire**

#### **Disclosure Industries**

Disclosure questions on specific production and trade.

#### **Disclosure Alcohol**

Please indicate if your company is involved in the production, operation, trade, or sale of any the following:

Alcohol

Please also select "Yes" if your company serves clients in this industry

O Yes

No

Points Available: 0.00

#### **Disclosure Tobacco**

Please indicate if your company is involved in the production, operation, trade, or sale of any the following:

Tobacco

Please also select "Yes" if your company serves clients in this industry

O Yes

No

#### **Disclosure Gambling**

Please indicate if your company is involved in the production, operation, trade, or sale of any the following:

Gambling

Please also select "Yes" if your company serves clients in this industry

O Yes

No

Points Available: 0.00

#### **Disclosure Firearms Weapons**

Please indicate if your company is involved in the production, operation, trade, or sale of any the following:

Firearms, weapons or munitions

Please also select "Yes" if your company serves clients in this industry

O Yes

No

Points Available: 0.00

#### **Disclosure Pornography**

Please indicate if your company is involved in the production, operation, trade, or sale of any the following:

Pornography

Please also select "Yes" if your company serves clients in this industry

O Yes

No

Points Available: 0.00

#### **Disclosure Fossil Fuels**

Please indicate if your company is involved in the production, operation, trade, or sale of any the following:

Fossil-fuel-based oil, natural gas, or coal extraction, distribution, sale, etc.

Please also select "Yes" if your company serves clients in this industry

O Yes

O No

# Disclosure Mining Please indicate if your company is involved in the production, operation, trade, or sale of any the following: Mining Please also select "Yes" if your company serves clients in this industry Yes No Points Available: 0.00 Disclosure Nuclear Power or Hazardous Materials

Please indicate if your company is involved in the production, operation, trade, or sale of any the following:

Nuclear power, radioactive materials or hazardous waste

Please also select "Yes" if your company serves clients in this industry

O Yes

No

Points Available: 0.00

#### **Disclosure Prisons**

Please indicate if your company is involved in the production, operation, trade, or sale of any the following:

Prisons

Please also select "Yes" if your company serves clients in this industry

O Yes

No

Points Available: 0.00

#### **Disclosure Volunteer Placement to Orphanages**

Please indicate if your company is involved in the production, operation, trade, or sale of any the following:

Organizing volunteer programs to orphanages or child care organizations

O Yes

No

#### **Disclosure Animal Products or Services**

Please indicate if your company is involved in the production, operation, trade, or sale of any the following: Animal-based products or services (including seafood) O Yes ON O Points Available: 0.00 **Disclosure Genetically Modified Organisms** Please indicate if your company is involved in the production, operation, trade, or sale of any the following: Genetically modified organisms Please also select "Yes" if your company serves clients in this industry O Yes No Points Available: 0.00 **Disclosure Biodiversity Impacts** Please indicate if your company is involved in the production, operation, trade, or sale of any the following: Industries with a large potential biodiversity impact (including logging or logging equipment, agriculture, etc.) O Yes No Points Available: 0.00 **Disclosure Energy and Emissions Intensive Industries** 

Please indicate if your company is involved in the production, operation, trade, or sale of any the following:

Energy- and emissions-intensive industries

O Yes

No

**Disclosure Water Intensive Industries** Please indicate if your company is involved in the production, operation, trade, or sale of any the following: Water-intensive industries O Yes ON O Points Available: 0.00 Disclosure Illegal Products or Subject to Phase Out Please indicate if your company is involved in the production, operation, trade, or sale of any the following: Products or activities that are illegal under country laws or regulations where they have operated, banned in international conventions or agreements, or subject to international phase-out or regulation O Yes No Points Available: 0.00 Disclosure Industries at Risk of Human Rights Violations Please indicate if your company is involved in the production, operation, trade, or sale of any the following: Industries reliant upon materials at high risk of human rights infringements (e.g. conflict minerals) O Yes O No Points Available: 0.00 Other Disclosure Industries Please indicate if your company is involved in the production, operation, trade, or sale of any the

Please indicate if your company is involved in the production, operation, trade, or sale of any the following:

Other industries that may cause social or environmental harm or are subject to stakeholder criticism or concern

O Yes

No

#### **Company Explanation Of Disclosure Item Flags**

If you selected "Yes" to any of the "Disclosure Industries" listed above, please provide a detailed explanation of the company's involvement for each affirmative response:

If this does not apply to you, please enter "Does not apply" in the text area below.

Non applica

Points Available: 0.00

#### **Disclosure Practices**

Disclosure questions on sensitive practices.

#### No formal Registration Under Domestic Regulations

Please indicate if your company engages in any of the following practices:

Company is not formally registered in accordance with all relevant regulations and requirements

If your company is a formally registered business, select "No."

O Yes

No

Points Available: 0.00

#### Tax Reduction Through Corporate Shells

Please indicate if your company engages in any of the following practices:

Company uses corporate shells or other structural means, such as establishing multiple corporate entities, to minimize tax payments

O Yes

No

Points Available: 0.00

#### Operates in conflict zones

Please indicate if your company engages in any of the following practices:

Company operates in conflict zones

O Yes

O No

# Sale of Data Please indicate if your company engages in any of the following practices: Company sells or provides access to consumer or user data O Yes O No Points Available: 0.00 Facilities located in sensitive ecosystems Please indicate if your company engages in any of the following practices: Company facilities are located adjacent to or in sensitive ecosystems O Yes No Points Available: 0.00 **Animal Testing** Please indicate if your company engages in any of the following practices: Company's products are tested on animals O Yes O No Points Available: 0.00 **Marketing of Breastmilk Substitutes** Please indicate if your company engages in any of the following practices: Marketing of breastmilk substitutes O Yes ON Points Available: 0.00 Activities against freedom of association/collective bargaining Please indicate if your company engages in any of the following practices: Company has taken a public stance against unionization, has engaged in activities that may be perceived as taking a stance against union organizing, or prohibits workers from freely associating and bargaining collectively for the terms of one's employment O Yes O No Points Available: 0.00

# **Workers Under Bond** Please indicate if your company engages in any of the following practices: Company hires workers that are under bond, debt, or other obligation to the company or to labor brokers O Yes O No Points Available: 0.00 **Confirmation of Right to Work** Please indicate if your company engages in any of the following practices: Company does not confirm that workers have the legal right to work in jurisdiction of operations, or company does not keep personnel records that include evidence of the date of birth of each worker O Yes No Points Available: 0.00 **Employs Individuals on Zero-Hour Contracts** Please indicate if your company engages in any of the following practices: Company employs individuals on zero-hour contracts O Yes No Points Available: 0.00 Company workers are prisoners Please indicate if your company engages in any of the following practices: Company uses workers who are prisoners O Yes O No Points Available: 0,00 Company Employs Workers Under Age 15 (Or Other ILO Minimum Age) Please indicate if your company engages in any of the following practices: Company employs workers under the age of 15 (or other minimum work age covered by the International Labour Organization Convention No. 138) and/or company does not keep personnel records that include evidence of the date of birth of each O Yes

Points Available: 0.00

O No

#### **Overtime For Hourly Workers Is Compulsory**

Please indicate if your company engages in any of the following practices:

Overtime work is compulsory and exceeds 48 hours in a week

O Yes

O No

Points Available: 0.00

#### **Other Disclosure Practices**

Please indicate if your company engages in any of the following practices:

Other sensitive practices that may cause social or environmental harm, or are subject to stakeholder concern

O Yes

No

Points Available: 0.00

#### **Company Explanation Of Disclosure Item Flags**

If you selected "Yes" to any of the "Disclosure Practices" listed above, please provide a detailed explanation of the company's engagement in each practice marked in the affirmative:

If this does not apply to you, please enter "Does not apply" in the text area below.

Non applica

Points Available: 0.00

#### **Disclosure Outcomes & Penalties**

Disclosure questions concerning litigation, relocation of communities, accidents, and on-the-job fatality.

#### **On-Site Fatality**

Please indicate if your company has experienced any of the following in the past 5 years:

Company has had an operational or on-the-job fatality

O Yes

O No

# **Litigation or Arbitration** Please indicate if your company has experienced any of the following in the past 5 years: Litigation or arbitration against company either ongoing, settled, or found against the company O Yes O No Points Available: 0.00 Company has filed for bankruptcy Please indicate if your company has experienced any of the following in the past 5 years: Company has filed for bankruptcy O Yes No Points Available: 0.00 **Bribery, Fraud, or Corruption** Please indicate if your company has had a formal complaint to a regulatory agency or been assessed a fine or sanction in the past five years for any of the following: Bribery, fraud, or corruption O Yes No Points Available: 0.00 Anti-Competitive Behavior Please indicate if your company has had a formal complaint to a regulatory agency or been assessed a fine or sanction in the past five years for any of the following: Anti-competitive behavior Oyes No Points Available: 0.00 Financial Reporting, Taxes, Investments, or Loans Please indicate if your company has had a formal complaint to a regulatory agency or been assessed a fine or sanction in the past five years for any of the following: Financial reporting, tax payments, investments, or loans

○ Yes

No

#### **Political Contributions or International Affairs**

Please indicate if your company has had a formal complaint to a regulatory agency or been assessed

a fine or sanction in the past five years for any of the following: Political contributions or international affairs O Yes No Points Available: 0.00 **Labor Issues** Please indicate if your company has had a formal complaint to a regulatory agency or been assessed a fine or sanction in the past five years for any of the following: Labor issues (including safety and discrimination) O Yes O No Points Available: 0.00 Recalls Please indicate if your company has experienced any of the following in the past 5 years: Recalls due to quality control issues O Yes No Points Available: 0.00 **Breaches of Confidential Information** Please indicate if your company has experienced any of the following in the past 5 years: Breaches of individual privacy and/or losses of individual confidential data

O Yes O No

#### **Consumer Protection**

Please indicate if your company has had a formal complaint to a regulatory agency or been assessed a fine or sanction in the past five years for any of the following:

Consumer protection (including product safety and marketing claims) O Yes ON O Points Available: 0.00 Significant Layoffs Please indicate if your company has experienced any of the following in the past 5 years: Company has had layoffs of more than 20% of the workforce O Yes No Points Available: 0.00 Hazardous Discharges Into Air/Land/Water (Past 5 Yrs) Please indicate if your company has experienced any of the following in the past 5 years: Company sites have experienced accidental discharges to air, land or water of hazardous substances O Yes No Points Available: 0.00 Large Scale Land Conversion, Acquisition, or Relocation Please indicate if your company has experienced any of the following in the past 5 years: Construction or operation of company involved large scale land acquisition, convergence, or degradation (including

the construction or refurbishment of dams), or resulted in the resettlement or economic displacement of 5,000 or more people

O Yes ON O

#### Penalties Assessed For Environmental Issues

Please indicate if your company has had a formal complaint to a regulatory agency or been assessed a fine or sanction in the past five years for any of the following:

Environmental management penalties, including animal welfare

O Yes

Points Available: 0.00

#### **Violation of Indigenous Peoples Rights**

Please indicate if your company has had a formal complaint to a regulatory agency or been assessed a fine or sanction in the past five years for any of the following:

Infringing on indigenous people's rights, for instance by utilizing lands owned or used by indigenous peoples without full documented consent of such peoples

O Yes

No

Points Available: 0.00

#### Other Disclosure Outcomes & Penalties

Please indicate if your company has had a formal complaint to a regulatory agency or been assessed a fine or sanction in the past five years for any of the following:

Other penalties, complaints, or grievances filed or levied against the company for negative impacts on local communities, human rights, or other stakeholder concerns

O Yes

No

Points Available: 0.00

#### **Company Explanation Of Disclosure Item Flags**

If you selected "Yes" to any of the "Disclosure Outcomes & Penalties" listed above, please provide a detailed explanation of the company's experience related to each affirmative response:

If this does not apply to you, please enter "Does not apply" in the text area below.

Non applica

Points Available: 0,00

#### **Supply Chain Disclosure**

Disclosure questions concerning the significant suppliers of the company

# Supplier Child Labor, Prison Labor, or Forced Labor Please indicate if any of the following statements are true regarding your company's suppliers: Employment of workers under the age of 15, use of workers who are currently prisoners, or other practices that are relevant to risk of forced labor O Yes ON O Don't Know Points Available: 0.00 **Suppliers in Conflict Zones** Please indicate if any of the following statements are true regarding your company's suppliers: Operation in conflict zones O Yes O No O Don't Know Points Available: 0.00 **Suppliers Negative Social Impact** Please indicate if any of the following statements are true regarding your company's suppliers: Practices or outcomes that produced substantial negative impacts regarding human rights, labor conditions, or local communities O Yes O No O Don't Know Points Available: 0.00 **Suppliers Negative Environmental Impact** Please indicate if any of the following statements are true regarding your company's suppliers: Practices or outcomes that produced substantial negative environmental impact O Yes

O No

O Don't Know