

#### **Vital Proteins LLC**

#### **Certified B Corporation**

SCORE COMPLETION VERSION NAME SECTOR COMPANY SIZE 80.6 100% 6 Active Assessment Wholesale/Retail 250-999

As a wholly-owned subsidiary of Nestle S.A., Vital Proteins LLC is required to make its full B Impact Assessment transparent. The PDF contains a completed B Impact Assessment that has been reviewed by B Lab with Vital Protiens LLC as part of their certification as a B Corporation. Answers to questions that would reveal sensitive information (e.g. that would advantage competitors or prejudice litigation) are highlighted with a "Sensitive" textbox.

**Sensitive** 

#### **OPERATIONS**

**Mission & Engagement** 

2.1

## **Level of Impact Focus**

Describe your company's approach to creating positive impact.

This is an unweighted question that will not impact your score and is asked only for research/benchmarking purposes. Ocreating positive social or environmental impact is not a focus for our business OWe occasionally think about the social and environmental impact of some aspects of our business, but not frequently. We frequently consider our social and environmental impact, but it isn't a high priority in decision-making. We consistently incorporate social and environmental impact into decision-making because we consider it important to the success and profitability of our business. O We treat our social and environmental impact as a primary measure of success for our business and prioritize it even in cases where it may not drive profitability. Points Available: 0.00 Mission Statement Characteristics Does your company's formal, written corporate mission statement include any of the following? A formal written corporate mission statement is one that is either publicly facing or formally shared with the employees of the company. Please check all that apply. No social or environmental commitment A general commitment to social or environmental responsibility (e.g. to conserve the environment) A commitment to a specific positive social impact (e.g. poverty alleviation, sustainable economic development) A commitment to a specific positive environmental impact (e.g. reducing waste sent to landfills through upcycled products) A commitment to serve a target beneficiary group in need (e.g. low-income customers, smallholder farmers)

Points Earned: 0.19 of 0.25

We have no written mission statement

#### **Mission Statement**

Please share the text of your formal mission statement here.

Vital Proteins® is here to help make the most of every moment, every day. Because we know that feeling our best, looking our best and performing our best starts from within. Wellness is a journey and we're here to support you every step of the way.

Points Available: 0.00

# **Social and Environmental Decision-Making**

How does your company integrate social and environmental performance into decision-making?

# **Mission-driven Executive Compensation**

Which of your executives have their compensation tied to achieving specific social and environmental metrics or objectives?

Please check all that apply.
✓ None
Our CEO or President
Senior managers reporting to the CEO or President
Points Available: 0.50
Board Review of Social or Environmental Performance
Does the Board of Directors or equivalent governing body review your company's social or environmental performance on at least an annual basis?
O No, our Board doesn't review that
O Yes, the Board receives a general update on the company's social or environmental performance
Yes, the Board reviews key performance indicators (KPIs) on the company's social or environmental performance
O N/A - Our company has no Board of Directors or equivalent governing body
Points Earned: 0.50 of 0.50
Stakeholder Engagement
Has your company done any of the following to engage stakeholders about your social and environmental performance?
✓ We have an advisory board that includes stakeholder representation
Ue have a formal stakeholder engagement plan or policy that includes identification of relevant stakeholder groups
Ue have created mechanisms to identify and engage traditionally underrepresented stakeholder groups or demographics
We have formal and regular processes in place to gather information from stakeholders (focus groups, surveys, community meetings, etc.)
Ue have formal procedures to address results from stakeholder engagement, with a designated individual or team responsible for
appropriate follow ups.
☑ We report the results of stakeholder engagement on social and environmental performance to the highest level of oversight in the
company, such as the Board
☐ We publicly report on stakeholder engagement mechanisms and results
✓ Other - please describe
☐ No formal stakeholder engagement
Points Earned: 0.21 of 0.25

### **Management of Material Social and Environmental Issues**

How does your company identify, measure, and manage the most material social and environmental issues relevant to your operations and business model?

	✓ We track impact metrics that we've chosen based on company mission or executive decision
	☐ We have conducted a materiality assessment of our company using stakeholder engagement mechanisms or research
	☐ We have identified and measure metrics based on the results of the materiality assessment we conducted for the company
	☐ We have set performance targets for all identified material issues and measurements
	☐ We measure the material social and environmental outcomes produced by our performance on our KPIs over time
	☐ None of the above
_	
20	ints Earned: 0.10 of 0.50

# Identification of Material Issues

Based on the processes you have highlighted, what are the material issues that have been identified?

Local community engagement and giving back, sustainability, safety & employee health, people/community/values and personal growth, ingredients, packaging, and operations to meet environmental commitments

Points Available: 0.00

# **Ethics & Transparency**

**OPERATIONS** 

3.6

#### **Governance Structures**

What is the company's highest level of corporate oversight?

- Owner or Manager Governed (including Board of Directors with only owners/ executives)
- Management, Executive Committee, or Democratic Governance
- O Non-Fiduciary Advisory Board
- O Board of Directors (with at least one member who is not an executive or owner of the company)

Points Earned: 0.12 of 0.46

What is required by your company's Code of Ethics?
<ul> <li>✓ Prohibition of bribes in any form, including kickbacks or gifts, on any portion of contract payments or soft dollar practices</li> <li>✓ Formal oversight policy covering direct or indirect political contributions, charitable donations, and sponsorships</li> <li>☐ Public disclosure of financial and in-kind contributions to political parties, politicians, lobby groups, charitable organizations, and advocacy groups</li> <li>☐ Other - please describe</li> <li>☐ None of the above</li> <li>☐ N/A - No Code of Ethics</li> </ul> Points Earned: 0.31 of 0.46
Instruction on Code of Ethics
How does your company instruct employees regarding your Code of Ethics on behavioral expectations, bribery, and corruption?
Please check all that apply.
<ul> <li>✓ We instruct the Board of Directors on the Code at least annually</li> <li>✓ We instruct all newly hired workers on the Code</li> <li>☐ We instruct managers on the Code on an ongoing basis</li> <li>☐ We instruct all non-managerial workers on the Code on an ongoing basis</li> <li>✓ We communicate changes to the Code whenever it is updated</li> <li>☐ Other - please describe</li> <li>☐ No Code of Ethics or equivalent, or no training on the Code</li> </ul>
Points Earned: 0.46 of 0.46
Breached Code of Ethics Breachment Policy
In cases where there are material breaches to your company's Code of Ethics, what actions are formally outlined for your company?
<ul> <li>✓ Breaches, including case details, are reported to Board of Directors</li> <li>□ Breaches, including case details, are reported publicly</li> <li>✓ Reported breaches are investigated promptly via independent party</li> <li>✓ Employees are dismissed or disciplined if found in breach</li> <li>✓ Contracts with business partners in breach are terminated</li> <li>✓ Company makes improvements to anti-corruption program based on reported cases</li> <li>□ Other - please describe</li> <li>□ None of the above</li> <li>□ N/A - No Business Code of Conduct</li> </ul>
Points Earned: 0.46 of 0.46

**Code of Ethics** 

# Which of the following anti-corruption reporting and prevention systems are in place? ✓ Written employee whistle-blowing policy with confidentiality policy Circulation of whistle-blowing policy to all employees and business partners Communication of the anti-corruption system at least annually to the relevant internal and external stakeholders Annual training on the anti-corruption system. Providing supporting tools and guidance (e.g. self-assessment survey for high-risk departments) Anonymous mechanisms to report concerns and grievances Individual or department oversight with direct access to Board of Directors We take part of a collective action/coalition with governments, community-based organizations, NGOs and other businesses to act against corruption Other - please describe None of the above Points Farned: 0.46 of 0.46 **Monitoring Ethics and Corruption** Does your company do any of the following with regard to monitoring and reporting on your anticorruption programme? Responsibility for the monitoring has been clearly assigned and resources have been made available Mechanisms are in place for continuous monitoring (internal employee self-evaluations, automated controls monitoring) The management of the company (e.g. Board of Directors, Audit Committee) review the results of internal and external reviews and ensure that required changes are implemented in an appropriate and prompt manner Lexternal independent assurance is conducted to provide further security to management and stakeholders regarding the effectiveness of the anti-corruption programme Regular reporting announcements about the program are made at least annually to relevant internal and external stakeholders (workshops, CEO announcement, newsletter) None of the above Points Earned: 0.37 of 0.46 **Audited Financials** Does the company produce financials that are audited annually by an internationally accredited Certified Public Accountant (CPA)? Yes $\bigcirc$ No Points Earned: 0.46 of 0.46

**Anti-Corruption Practices** 

#### **Financial Controls**

Does your company maintain any of the following financial controls?

Please check all that apply.

IT systems have different password protection systems that are changed periodically with different access levels according to	o the
position of the staff member accessing the data	

- Fraud risk assessment is conducted at least annually, with any identified internal control deficiencies communicated to Board of Directors and senior management
- Lines of financial reporting, responsibilities, and limits for the authorization, approval, and verification of disbursements are all documented in writing
- Financial control activities are documented, and at a minimum, cover controls around cash disbursement, accounts receivable, accounts payable, and inventory management

None of the above

Points Earned: 0.46 of 0.46

# **Company Transparency**

What information does the company make publicly available and transparent?

Your answers determine which future questions in the assessment are applicable to your company.

	Beneficial	ownership	of the	company
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- Financial performance (must be transparent to employees at minimum)
- Social and environmental performance (e.g. impact reports)
- ☐ Membership of the Board of Directors
- None of the above

Points Earned: 0.12 of 0.46

### **Financial Transparency with Employees**

How does your company formally share financial information with full-time employees?

Exclude compensation data. Please check all that apply.

- We have no formal documented process to share financial information with employees
- Our company discloses all financial information (except salary info) at least yearly
- Our company discloses all financial information (except salary info) at least quarterly
- ✓ In addition to sharing financials, our company also has an intentional education program around shared financials
- ✓ In addition to sharing financials with employees, our company publicly reports its financial statements

Points Earned: 0.46 of 0.46

## **Governance Metrics**

**OPERATIONS** 

0.0

This section asks for your company to provide important financial information that will be referenced later in the assessment.

# **Last Fiscal Year** On what date did your last fiscal year end? If your company has not yet completed its first fiscal year, please put your anticipated fiscal year end date. On what date did your last fiscal year end? 31 Dec 2021 Points Available: 0.00 **Reporting Currency** Select your reporting currency US Dollar - USD Points Available: 0.00 **Revenue Year Before Last** Total Earned Revenue From the fiscal year before last If your company has not yet completed its first fiscal year, please put \$0 From the fiscal year before last **Sensitive** ☐ We do not track this Points Available: 0.00 **Revenue Last Year** Total Earned Revenue From the last fiscal year

This question will be used for scored calculation questions later in the assessment. Please complete for accurate scoring. If your company has not yet completed its first fiscal year, please put \$0

From the last fiscal year

☐ We do not track this

Sensitive

Points Available: 0.00

Net Income Last Year	
Net Income	
From the last fiscal year	
If your company has not yet completed its first fiscal year, please put \$0  From the last fiscal year  We do not track this  Points Available: 0.00	
Net Income Year Before Last	
Net Income	
From the fiscal year before last	
From the fiscal year before last  Sensitive  We do not track this	
Points Available: 0.00	
Mission Locked - Impact Business Model	IMPACT BUSINESS MODELS <b>7.5</b>
Recognizes corporate forms and amendments that preserve mission and/or considers stakely company ownership	nolders regardless of
Mission Lock	
Separate from a mission statement, what has your company done to legally ensurenvironmental performance is a part of its decision-making over time, regardless ownership?	
This question is related to the legal requirement for Certified B Corps. Click "Learn" for more information and requirement.	resources about this
O Signed a contract or Board resolution committing to adopting a legal form that requires consideration signed B Corp Agreement)	of all stakeholders (e.g.
Adopted a specific legal entity or governance structure that preserves mission over time, but does no stakeholders in its decision-making (e.g. cooperative)	t require consideration of all
• As a company wholly owned by another company that has not done so, amended corporate governir legal entity that requires consideration of all stakeholders in its decision-making (e.g. benefit corporation, amendment)	
As an independent or publicly-owned business, amended corporate governing documents or adopted consideration of all stakeholders in its decision-making (e.g. benefit corporation, completed B Corp legal None of the above	

Points Earned: 7.50 of 10.00

#### **OPERATIONS**

# **Workers Impact Area Introduction**

0.0

This section identifies who should be considered a "worker" in the B Impact Assessment and reports your worker-related metrics. It also identifies whether your company is designed to deliver a specific, material, positive impact for its workers, and if so, opens the Worker Impact Business Model section that is most applicable.

### Majority Hourly vs. Salaried Workers

Are the majority (greater than 50%) of your employees paid on a fixed salary or a daily or hourly wage?

This is a REQUIRED question that determines the set of additional questions your company will respond to regarding your employee impact.

O Fixed Sala	ry
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O Daily or hourly wage

Points Available: 0.00

#### **Use Of Contracted Labor**

Is any of your company's labor performed by subcontracted organizations or individuals, such as outsourced staffing services or independent contractors?

Your answers determine which future questions in the assessment are applicable to your company.

- Yes, some of our labor is contracted to third party subcontractors that manage staff on our behalf
- Yes, we hire individual independent contractors who are contracted to work 20+ hours per week for the company indefinitely, or for longer than a 6 month period
- While we utilize independent contractors, they do not work for us greater than 20 hours per week for longer than a 6 month period
- ☐ None of the above

Points Available: 0.00

## **Independent Contractor Instructions**

For the remainder of the Workers section, you should consider independent contractors that work for the company 20+ hours per week over a 6+ month period as "employees" or "workers"

Ok, I will consider all independent contractors that meet these specifications in my responses to the remaining questions in the Workers section.

Points Available: 0.00

### **Workers Impact Business Model Introduction**

Is your company structured to benefit its employees in either of the following ways? Your answers determine which future questions in the assessment are applicable to your company. Ownership structures that provide significant equity (>40%) and empowerment to all employees (e.g. employee-owned companies, cooperatives) Providing high quality jobs or professional development for individuals with chronic barriers to employment (workforce development programs) ✓ None of the above Points Available: 0.00 # of Full Time Workers Number of Total Full-Time Workers Current Total Full-Time Workers Please click "Learn More" to understand how to answer this question. Current Total Full-Time Workers 391 ☐ We do not track this Points Available: 0.00 # of Full Time Workers Last Year Number of Total Full-Time Workers Total full-time workers twelve months ago Please click "Learn More" to understand how to answer this question. Total full-time workers twelve months ago 362 ☐ We do not track this Points Available: 0.00 # of Part Time Workers Number of Total Part-Time Workers **Current Total Part-Time Workers** Please click "Learn More" to understand how to answer this question. Current Total Part-Time Workers 4 ☐ We do not track this Points Available: 0.00

# of Part Time Workers Last Year	
Number of Total Part-Time Workers	
Total part-time workers twelve months ago	
Please click "Learn More" to understand how to answer this question.	
Total part-time workers twelve months ago 2	
☐ We do not track this	
Points Available: 0.00	
# of Temporary Workers	
Number of Total Temporary Workers	
Current Total Temporary Workers	
Please click "Learn More" to understand how to answer this question.	
Current Total Temporary Workers 413	
☐ We do not track this	
Points Available: 0.00	
# of Temporary Workers Last Year	
Number of Total Temporary Workers	
Total temporary workers twelve months ago	
Please click "Learn More" to understand how to answer this question.	
Total temporary workers twelve months ago 131	
☐ We do not track this	
Points Available: 0.00	
Financial Security	OPERATIONS 7.1
Lowest Paid Wage	
What is the company's lowest wage as calculated on an hourly basis?	
Please exclude students and interns in this calculation.	
What is the company's lowest wage as calculated on an hourly basis?  Sensitive	
☐ We do not track this	
Points Available: 0.00	

# 

Points Earned: 1.36 of 2.72

# % of Employees Paid Family Living Wage

What percentage of employees on an FTE (Full Time Equivalent) basis are paid at least the equivalent of a living wage for a family?

Please exclude students and interns in this calculation.

**○** <75%

O N/A

○ 75-89%

090-99%

0100%

O N/A

Points Available: 2.72

# % Above the Minimum Wage

What percentage above the legal minimum wage does your lowest-paid hourly employee earn?

Please answer this question ONLY taking into account hourly workers. If you do not have hourly workers, select N/A.

$\bigcirc$ 0% - Lowest wage is equivalent to minimum wage
O 1-9%
O 10-29%

30-49%

**0** 50-75%

○ 75%+

O N/A - We do not employ hourly workers

Points Earned: 1.09 of 1.36

# **Compensation Policies and Practices** Does your company offer any of the following additional financial benefits to non-executive workers? Your answers determine which future questions in the assessment are applicable to your company. Cost of living adjustments that match inflation rates of the country ✓ Bonuses or profit-sharing Employee ownership opportunities ☐ None of the above Points Earned: 0.91 of 1.36 **Employees Receiving a Bonus** What percentage of full-time and part-time employees, excluding founders and executives, received a monetary bonus in the last fiscal year? On% 01-24% 025-49% 050-74% O 75-99% 0 100% O N/A

Points Earned: 1.36 of 1.36

# **Significance of Bonuses**

What was the equivalent percentage of profits that were distributed as bonuses to non-executive workers in the last fiscal year?

O No bonus payout, or no bonus plan
○ 5% or less
○ 5-10%
<b>1</b> 0-15%
O 15-20%
○>20%
O Bonuses were paid to non-executive workers, despite the company not earning a profit

Points Farned: 0.85 of 1.36

# % Participation in Employee Ownership

What percentage of all full-time employees have been granted stock, stock options, or stock equivalents (including participation in an ESOP or other qualified ownership plans) in the company?

Select N/A if your company is a consumer/shared services cooperative, a producer cooperative or a nonprofit.	
● 0%	
O 1-24%	
O 25-49%	
O 50-74%	
○75-99%	
O 100%	
○ N/A	
Points Available: 1.36	
Employee Retirement Plan	
Employee Retirement Plan  What kind of Employee Retirement Plan is available for all tenured workers at your company?	
What kind of Employee Retirement Plan is available for all tenured workers at your company?	
What kind of Employee Retirement Plan is available for all tenured workers at your company?  Retirement plans may include Pensions, Profit sharing, 401(k), etc.	
What kind of Employee Retirement Plan is available for all tenured workers at your company?  Retirement plans may include Pensions, Profit sharing, 401(k), etc.  Retirement plan is available with no company match	
What kind of Employee Retirement Plan is available for all tenured workers at your company?  Retirement plans may include Pensions, Profit sharing, 401(k), etc.  Retirement plan is available with no company match  Partial match of 4% or less	
What kind of Employee Retirement Plan is available for all tenured workers at your company?  Retirement plans may include Pensions, Profit sharing, 401(k), etc.  Retirement plan is available with no company match Partial match of 4% or less Partial match greater than 4%	

Points Earned: 0.91 of 1.36

Retirement plan is not available for all tenured workers

# **Financial Services for Employees**

What financial products, programs, or services does your company provide that help to meet financial health needs of hourly employees?

Please answer this question ONLY taking into account hourly workers. If you do not have hourly workers, select N/A.

✓ Direct deposit
Access to free or affordable banking services or payroll cards (e.g. free ATM debit card)
✓ Financial management tools or coaching
✓ Emergency or short-term savings programs
✓ Low-interest or interest-free loans
Debt management, refinancing, or loan payment contributions
Employer match for deposits into savings accounts
Paychecks issued off-schedule on a need basis
☐ Tax preparation services
Other - please describe
☐ None of the above
□ N/A - We do not employ hourly workers

Points Earned: 0.68 of 0.68

# Health, Wellness, & Safety

**OPERATIONS** 

6.9

### **Healthcare Plan**

Your company's healthcare plan available to all full-time workers includes:

Select all that apply.

Sicol all that apply.
✓ Coinsurance of 80%+ covered by healthcare plan
Company payment of 80%+ of individual premium
Company payment of 80%+ of family coverage premium
Out-of-pocket maximum for individual coverage of \$2000 or less (net of company HSA or equivalent contribution)
✓ Annual deductible for individual coverage of \$1000 or less (net of company HSA or equivalent contribution)
Co-payment of \$20 or less per primary care visit paid for by worker
Prescription drug coverage wherein workers pay \$10 or less for generic drugs, \$30 or less for brand name drugs, and \$50 or less for
non-formulary drugs
Explicit coverage of transgender-inclusive healthcare
☐ None of the above

Points Earned: 0.64 of 1.60

# **Healthcare Eligibility for Part Time Workers**

Points Earned: 1.44 of 1.60

When do part-time workers become eligible to participate in healthcare plans offered by your company?

If applicable, please select one answer indicating tenure requirements (answers 1-2), and one answer indicating weekly hour requirements (answers 3-4).	ts
Part-time workers are not eligible at time of hire, but become eligible to participate within their first 6 months of employment	
Part-time workers are eligible to participate at time of hire	
Part-time workers are only eligible if they work more than 20 hours a week	
Part-time workers are eligible even if they work less than 20 hours a week	
✓ Part-time workers are not eligible to participate in company-sponsored insurance plans	
□ N/A - We don't have part-time employees	
Points Available: 0.80	
Workers Participating in Healthcare Plan	
On an FTE basis, what percentage of your employees is enrolled in the healthcare coverage previously	r
identified?	
Select N/A if workers only receive health care through a national plan.	
○<70%	
● 70-79%	
O 80-89%	
O 90-99%	
O 100%	
○ N/A	
Points Earned: 0.20 of 0.80	
Supplementary Health Benefits	
What additional benefits are offered to all full-time tenured workers?	
Only select benefits the company pays the majority of costs to all full-time tenured workers. Select Other if the company covers less that	n
50% of the expenses for the benefits listed or other benefits offered.	
✓ Dental insurance	
✓ Short-term disability	
✓ Long-term disability	
Structured account mechanism for qualified medical expenses (e.g. HSA, HRA, FSA)	
Domestic partner or civil union spousal benefits	
✓ Life insurance	
☐ No additional benefits	
Other - please describe	

#### **Health and Wellness Initiatives**

What health and wellness initiatives or policies does your company offer beyond insurer-provided programs?

Check all that apply.

✓ We sponsor and encourage workers to participate in health and wellness activities during the workweek (e.g. walking or steps
programs)
✓ We offer incentives for workers to complete health risk assessments or participate in health and wellness activities (e.g., a fund for
exercise equipment, subsidized gym membership)
✓ Employees have access to behavioral health counseling services, web resources, or Employee Assistance Programs
Spouses, partners, or children of employees are provided access to behavioral health counseling services, web resources, or
Employee Assistance Programs
☐ We have policies and programs in place to prevent ergonomic-related injuries in the workspace
Over 25% of workers have completed a health risk assessment in the last twelve months
☐ Management receives reports on aggregate participation in worker wellness programs
Other - please describe
Company does not offer any formal health and wellness initiatives
oints Earned: 0.64 of 0.80

### **Management Commitment to Health and Safety**

What are your company practices regarding management's commitment to worker health and safety?

Select those that apply to all company worksites.

- We have a written safety and health policy to minimize on-the-job employee accidents and injuries
- ✓ Safety and health is integrated into our overall management planning process, and workers are involved in safety planning, resource allocation, audits, etc.
- Safety and health concerns are communicated through regular safety and health trainings
- ✓ We have specific safety and health program goals and objectives, with specific indicators to measure progress
- Senior management addresses safety issues through written communications or in company gatherings at least quarterly
- We have a formal safety reporting system for employees to submit their safety concerns
- Our safety procedures are easily accessible for all on-site personnel, including workers, non-managerial staff, and visitors
- We participate in an external program demonstrating commitment and excellence in safety and health (e.g. Voluntary Protection

Program)

Ρ

☐ N/A - No manufacturing or wholesale facilities

None of the above

Points Earned: 0.80 of 0.80

### **Health and Safety Audit Practices**

Your	company's	practices	related t	to insi	pections	and	audits	include:
IOUI	Company 3	practices	Telateu i	10 11 131		anu	audits	ii iciaac.

Select those that apply to all company worksites. A written procedure for performing safety and health inspections Routine safety and health inspections at least quarterly Use of information discovered through analyses to improve safety processes (e.g. baseline hazards analysis, incident analysis, employee concerns, sampling results from inspections) ✓ Documentation of results of the routine inspections Inspection reports that clearly indicate what needs to be corrected, with documented accountability for closure N/A - No manufacturing or wholesale facilities ☐ None of the above Points Earned: 0.80 of 0.80 **Tracking Hazards** When eliminating and tracking hazards, your company: Select those that apply to all company worksites. Viginitarial Follows the preferred hierarchy to eliminate or control the hazard (first engineering, then administrative, then work practices, and finally Personal Protective Equipment) Regularly assesses use of Personal Protective Equipment (PPE) Conducts follow-up studies to ensure that hazard controls are adequate Oocuments and addresses hazard controls in appropriate procedures (e.g. safety and health rules, inspections, training, etc.) ☐ None of the above Points Earned: 0.80 of 0.80 **Controlling Worker Exposure to Hazardous Material** How has your company assessed and managed worker exposure to hazardous materials? Assessment indicates some exposure, but we have taken no action to date Assessment indicates some exposure, and we have implemented a mitigation and control strategy Assessment indicates no exposure O We have not conducted an assessment

Points Earned: 0.27 of 0.40

# **Indoor Air Quality Audits**

What is included in your company's annual indoor air quality audit of all company facilities	What	is included	in your con	npany's annua	ıl indoor air	quality a	audit of all	company fa	acilities?
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Select all options that apply.
✓ No smoking within 25 feet of building entrances
☐ Indoor ventilation rates compliant with ASHRAE Standard 62.1 or EN 16798-1
☐ Minimum air intake separation distance compliant with ASHRAE Standard 62.1 or EN 16798-3
Operations and maintenance manual for ventilation equipment compliant with ASHRAE Standard 62.1
✓ HVAC filters compliant with ASHRAE Standard 52.2 or ISO 16890
☐ Temperature and relative humidity levels (PMV and PPD) in compliance with ASHRAE Standard 55 EN-16798 or ISO 7730
☐ Written IAQ complaint response policy
☐ None of the above
Points Earned: 0.53 of 0.80

## **Evaluating Health and Safety Practices**

What is included in your company's measurement and evaluation practices in relation to occupational safety and health?

Select those that apply to all company worksites.

		A standardized third-	party safety	management syste	em (e.g	. ISO	18001,	BS	8800	
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- ✓ A safety position, safety committee, or safety program representative who reports to a senior-level position (Vice President or higher)
- A documented standard procedure for investigating accidents and major incidents
- ✓ Investigation and documentation of the root causes of accidents and incidents
- Implementation of corrective actions after root causes of an accident or incident are determined
- ✓ Transparency of injury or illness trends and trend data to all workers
- ✓ An annual evaluation of the safety and health system that includes senior management in the evaluation
- ✓ An employee safety recognition program
- Regular Safety Perception Surveys to engage with workers
- None of the above

Points Earned: 0.80 of 0.80

# **Career Development**

**OPERATIONS** 

2.9

# **Professional Development Policies and Practices**

Does your company provide any of the following training opportunities to workers for professional development?

Your answers determine which future questions in the assessment are applicable to your company.
✓ We have a formal onboarding process for new employees
✓ We offered ongoing training on core job responsibilities to employees within the last year
Use have a policy to encourage internal promotions and hiring for advanced positions (e.g. posting job openings internally first)
✓ We provide cross-skills training for career advancements or transitions (e.g. management training for non-managers)
✓ We provide non-career-specific life-skill training (e.g. financial literacy, English as a Second Language)
✓ We facilitate or have an allocated budget for external professional development opportunities, (e.g. conference attendance, online
trainings)
✓ We provide reimbursements or programs for intensive continuing education credentials (e.g. college degrees, professional
licensures)
☐ None of the above
Points Earned: 0.41 of 0.41
Amount of Training for New Hires
What was the average amount of training that a newly hired worker received in the past twelve months?
Use average of both full-time and part-time employees.
○ No training
On-the-job training (one day to one week)
On-the-job training (one week to one month)
O Apprenticeship or technical training (over one month)
○ N/A - No new hires during the last 12 months
Points Earned: 0.27 of 0.41
Paid Professional Development Days
How many paid days of professional development do the majority of full time workers receive in a single
year?
○ 0 days
O 1-4 days
○ 5-9 days
○ 10+ days
O No formal policy
Points Available: 0.41

# What management training and coaching do new and existing managers regularly receive? Check all that apply. ✓ Providing ongoing praise and corrective feedback Conflict negotiation and resolution Group dynamics and optimal team functioning ✓ Performance evaluation systems ✓ Other - please describe ☐ None of the above Points Earned: 0.41 of 0.41 **Employee Review Process** Which of the following is included or applies to your company's formal process for providing performance feedback to employees? Check all that apply. Process has a regular schedule and is conducted at least annually Peer and subordinate input ✓ Written guidance for career development Social and environmental goals Clearly-identified and achievable goals A 360-degree feedback process ✓ All tenured employees receive feedback None of the above Points Earned: 0.82 of 0.82 **Internal Promotions** What percentage of employees has been internally promoted within the last 12 months? Exclude material owners in your calculation. 00% 01-5% 06-15% 0 15%+

Points Earned: 0.41 of 0.41

**Management Training** 

# **Intern Hiring Practices**

How does your company manage the hiring and treatment of interns?

Check all that apply. If there is no third party living wage calculated for your country of operations, please do not select "pay	yment of a
living wage."	
We have a formalized policy or program outlining the objectives of internships or internship programs for participants	3
We partner with education institutions to provide internship opportunities or work-study programs	
✓ We pay interns a living wage	
✓ Our interns receive formal performance reviews	
Our interns have a formal opportunity to provide feedback on experience	
☐ We have hired interns on as full-time permanent employees in the past two years	
☐ Intern tenures are restricted to not exceed one year if interns are not currently enrolled in school	
☐ None of the above	
□ N/A - Our company does not employ interns	
Points Earned: 0.41 of 0.41	
End of Employment Support	
What are your formal company policies regarding employee termination and layoffs?	
✓ We have a policy to provide written notice of employee performance prior to termination	
✓ We have a policy to provide performance improvement plans or stated corrective time periods prior to termination	
✓ We have a policy to provide at minimum 2+ weeks of severance per year of employment	
✓ We provide outplacement services for terminated employees	
☐ We don't have written termination or severance policies	
Points Earned: 0.21 of 0.21	
	OPERATIONS
Career Development (Salaried)	0.6
Skills-Based Training Participation	
Excluding newly hired workers, what % of full-time and part-time workers received the follow of formal training during the last 12 months?	ing types
Skills-based training to advance core job responsibilities	
O 0%	
O 1-24%	
© 25-49%	
O 50-74%	
O 75%+	

Points Earned: 0.09 of 0.19

O Don't know

## **Cross-Job Skills Training Participation**

Excluding newly hired workers, what % of full-time and part-time workers received the following types of formal training during the last 12 months?

Skills-based training on cross-job functions beyond regular responsibilities (e.g. public speaking training, management training for non-managers)

○ 0%
○ 1-24%
○ 25-49%
○ 50-74%
○ 75%+
○ Don't know

Points Earned: 0.05 of 0.19

# **Life Skill Training Participation**

Excluding newly hired workers, what % of full-time and part-time workers received the following types of formal training during the last 12 months?

Training on life skills for personal development (e.g. literacy, personal financial planning)

1-24% 25-49% 50-74%

00%

O Don't know

Points Earned: 0.19 of 0.19

# **External Professional Development Participation**

What percentage of full-time workers has participated in external professional development or lifelong learning opportunities in the past fiscal year?

Professional development should be paid for in advance, reimbursed or subsidized by the company.

0%
01-24%
025-49%
050-74%
075%+

Points Earned: 0.09 of 0.38

### **Subsidized Educational Opportunities**

What percentage of full-time workers received advancement or reimbursement for continuing education opportunities in the last fiscal year?

Continuing education opportunities include GED, college credits, industry-recognized accreditation, etc.

0

01-5%

06-15%

0 15%+

Points Available: 0.38

### **Career Development Policies**

What are your company's policies and practices around career development and promotion?

- Employees who seek to take a short-term leave or sabbatical will have their jobs guaranteed upon return
- Our company will make an effort to find a place for employees who seek to take a long-term leave or sabbatical upon their return
- Employees are able to make lateral moves or change career direction or pace when possible
- None of the above

Points Earned: 0.19 of 0.19

# **Engagement & Satisfaction**

**OPERATIONS** 

3.9

# **Employee Handbook Information**

What is included in your company's written and accessible employee handbook?

- ✓ A non-discrimination statement
- ✓ An anti-harassment policy with reporting mechanisms, processes, and disciplinary procedures
- A statement on work hours
- ✓ Policies on pay and performance issues
- ✓ Policies on benefits, training and leave
- Grievance resolution process
- Disciplinary procedures and possible sanctions
- A neutrality statement regarding workers' right to bargain collectively and freedom of association
- Prohibition of child labor and forced or compulsory labor
- We have no written employee handbook

Points Earned: 0.33 of 0.33

## **Paid Secondary Caregiver Leave**

What secondary parental leave policies are available to your workers, either through your company or a government program?

Select all that apply, but only select one answer indicating the total amount of paid time equivalent (answers 2-4). See "Learn" for further instructions.

	✓ Workers receive unpaid time off for secondary parental leave
	☐ Workers receive up to 2 weeks (or full pay equivalent) paid leave
	☐ Workers receive between 2 to 5 weeks (or full pay equivalent) paid leave
	✓ Workers receive greater than 5 weeks (or full pay equivalent) paid leave
	Policy does not distinguish between primary and secondary caregiving, or provides equivalent time and pay to both
	☐ No secondary caregiver leave is offered to employees
Poi	ints Earned: 0.67 of 0.67

### **Supplementary Benefits**

What supplementary benefits are provided to a majority of non-managerial workers?

Including full time and part time employees. Please check all that apply.

On-site childcare
Off-site subsidized childcare
✓ Free or subsidized meals
Policy to support breastfeeding mothers
Other - please describe
None of the above

Points Earned: 0.93 of 1.33

# **Worker Empowerment**

How does your company engage and empower workers?

- ✓ We have formalized feedback and complaint mechanisms beyond direct reporting lines to address concerns and improve company practices
   ✓ We have processes in place to provide input from employees prior to operational and/or strategic policy or practice changes
- Employee complaint / input mechanisms are reviewed at least every other year, with input from employees themselves into the process
- Company tracks usage of input/ feedback / complaint mechanisms and resolution / implementation rates
- ✓ We have adopted open book management or self-management principles within the workplace
- Workers have opportunity to elect member(s) to the Board of Directors
- Other please describe
- ☐ None of the above

Points Earned: 0.67 of 0.67

# **Surveying and Benchmarking Engagement and Attrition**

Does your company monitor and evaluate your worker satisfaction and engagement in any of the following ways?

Your answers determine which future questions in the assessment are applicable to your company.
✓ We calculate employee attrition rate
✓ We benchmark employee attrition rate to relevant benchmarks
✓ We regularly (at least once a year) conduct employee satisfaction or engagement surveys
☐ We benchmark employee satisfaction to relevant industry benchmarks
✓ We disaggregate calculations based on different demographic groups to identify trends
☐ We outperform industry benchmarks on attrition
✓ We outperform industry benchmarks on satisfaction
☐ None of the above
Points Earned: 0.67 of 0.67
Departed Employees
Number of full-time and part-time workers that departed or left the company in the last twelve months
Enter 0 if None.
Number of full-time and part-time workers that departed or left the company in the last twelve months  Sensitive
☐ We do not track this
Points Available: 0.00
Employee Satisfaction
What percent of your employees are "Satisfied" or "Engaged"?
Select N/A if satisfaction or engagement is not formally surveyed.
O<65%
● 65-80%
O 81-90%
○90%+
○ N/A
Points Earned: 0.67 of 1.33

**Engagement & Satisfaction (Salaried)** 

OPERATIONS

1.5

# **Number of Paid Days Off** What is the annual minimum number of paid days off (including holidays) for full-time employees? 0-15 work days 16-22 work days 23-29 work days 30-35 work days 36+ work days Points Earned: 0.30 of 0.60 **Paid Primary Caregiver Leave for Salary Workers** Which of the following describe the primary parental leave policies for salaried workers, either through the company or government program? If applicable, please select one answer indicating total time off (answers 1-3), and one answer indicating fully paid time off (answers 4-7). Primary caregivers receive 4-12 weeks of time off for parental leave (including unpaid and paid leave) Primary caregivers receive 13 weeks to 6 months of time off for parental leave (including unpaid and paid leave) Primary caregivers receive more than 6 months of time off for parental leave (including unpaid and paid leave). ✓ 4-12 weeks of primary parental leave (or equivalent) is fully paid 13-18 weeks of primary parental leave (or equivalent) is fully paid 19-24 weeks of primary parental leave (or equivalent) is fully paid More than 24 weeks of primary parental leave (or equivalent) is fully paid Primary caregivers receive less than 4 weeks off or no time off for parental leave Points Earned: 0.18 of 0.60 **Worker Flexibility Options** What job flexibility options does the company provide, whenever feasible, in writing and in practice for the majority of workers? Please check all that apply. ✓ Part-time work schedules at the request of workers Flex-time work schedules allowing freedom to vary start and stop times ✓ Telecommuting (e.g. working from home one or more days per week) ✓ Job-sharing ☐ None of the above Points Earned: 0.45 of 0.60

# **Workplace Flexibility in Practice**

Which of the following flexible workplace practices have been used in the past 12 months?

Please check all that apply.
☐ Managers or executives worked part-time or in a job-share
✓ Managers or executives are in a telecommuting position
✓ We hired new people into permanent positions that are telecommuting
☐ We hired new people into permanent positions that are part-time or job-share
✓ We have transitioned staff into part-time, job-share, or telecommuting positions
Other - please describe
☐ None of the above
Points Earned: 0.60 of 0.60

#### **Attrition Rate for Salaried Workers**

What percentage of full-time and part-time salaried workers left the company during the last twelve months?

Calculation should include voluntary and involuntary separation, but exclude workers dismissed with cause.

**Sensitive** 

#### Community

# **Community Impact Area Introduction**

**OPERATIONS** 

0.0

This section identifies whether your company is designed to deliver a specific, material, positive impact for its community, and if so, opens the Community Impact Business Model section that is most applicable.

## **Community Oriented Impact Business Model**

Does your company's business model create a specific positive benefit for stakeholders such as charitable partners, vendors or suppliers in need, or your local community?

Your answers determine which future questions in the assessment are applicable to your company.

O Yes

No

Points Available: 0.00

Inclusive Hiring Practices
How does your company create an inclusive recruiting and hiring process?
<ul> <li>✓ We include a statement in all our job postings with a commitment to diversity, equity, and inclusion</li> <li>✓ We don't ask about incarceration history during our application process</li> <li>✓ We conduct anonymous or "blind" reviews of applications or resumes without attaching names or identifiable characteristics</li> <li>✓ We actively recruit through organizations or services that serve individuals from underrepresented populations</li> </ul>
✓ We conduct analyses of our job description language and requirements to ensure they are inclusive and equitable  None of the above
Points Earned: 0.61 of 0.61
Diverse Ownership and Leadership
ls your company majority-owned or -led by individuals from any of the following underrepresented groups?
Please select all that apply.
✓ Led by a woman
Led by an individual from an underrepresented racial or ethnic minority
Led by another underrepresented individual (veterans, LGBT, etc.)
☐ Majority owned by women
☐ Majority owned by individuals from underrepresented racial or ethnic minorities
☐ Majority owned by other underrepresented individuals (veterans, LGBT, etc.)
None of the above
Points Earned: 0.30 of 0.61
Inclusive Work Environments
How does your company create an equitable and inclusive workplace for employees?
✓ We have designated an individual or group explicitly responsible for diversity, equity, and inclusion (i.e. a Diversity Manager or
Inclusion Committee)
✓ We offer trainings for all employees on topics related to diversity, equity, and inclusion
✓ We have voluntary employee resource or affinity groups
Our facilities are designed to meet accessibility requirements for individuals with physical disabilities
✓ Our facility restrooms are gender-neutral or gender-inclusive
We have programs in place to provide mentorship, apprenticeships, or internships for individuals from underrepresented groups
✓ We accommodate learning or emotional disabilities in work processes and workplace policies

Points Earned: 0.61 of 0.61

☐ None of the above

# Management of Diversity, Equity, and Inclusion How does your company manage and improve your workplace diversity and inclusivity? We anonymously survey employees on gender identity, race/ethnicity, disability status, and other demographic factors to track the diversity of our workforce ✓ We have set specific, measurable diversity improvement goals that are reviewed by senior executives or our Board of Directors We have conducted a pay equity analysis by gender, race/ethnicity, or other demographic factors and, if necessary, implemented equal compensation improvement plans or policies We analyze job categories, satisfaction, promotion, retention rates, or benefits by different demographic groups, and if necessary, have implemented corrective actions for inequitable results We specifically analyze diversity, equity, and inclusion data for individuals who are part of multiple underrepresented groups ☐ None of the above Points Earned: 0.45 of 0.61

### **Measurement of Diversity**

What attributes of a diverse workforce does your company track, either through anonymous surveys or other methods legal in your jurisdiction?

If collecting this type of demographic data is not legal in your jurisdiction, select None of the Above.

Socioeconomic status (as determined by low income residence, education level, etc.)
✓ Race or ethnicity
<b>✓</b> Gender
✓ Age

Other - please describe

None of the above

Points Earned: 0.45 of 0.61

#### **Workers from Ethnic or Racial Minorities**

What percentage of your workforce identifies as being from a racial or ethnic minority?

00%

01-9%

010-19%

020-29%

030%+

O Don't Know

Points Earned: 0.61 of 0.61

Women Workers
How many of your non-managerial workers identify as women?
<ul> <li>○ 0%</li> <li>○ 1-9%</li> <li>○ 10-24%</li> <li>○ 25-39%</li> <li>○ 40-49%</li> <li>● 50%+</li> <li>○ Don't know</li> </ul> Points Earned: 0.61 of 0.61
Age Diversity in Workforce
What percentage of your workforce is either under the age of twenty four or over the age of fifty?
○ 0% ○ 1-9% ○ 10-19% ○ 20-29% ○ 30%+ ○ Don't Know  Points Earned: 0.30 of 0.61
High to Low Pay Ratio
What multiple is the highest compensated individual paid, inclusive of bonus, as compared to the lowest paid full-time worker?
<ul> <li>&gt;20x</li> <li>16-20x</li> <li>11-15x</li> <li>6-10x</li> <li>1-5x</li> </ul>
Points Earned: 0.30 of 0.61

Female Management
How many of your company managers identify as women?
○ 0% ○ 1-9% ○ 10-24% ○ 25-39% ○ 40-49% ⑤ 50%+ ○ Don't know ○ N/A  Points Earned: 0.61 of 0.61
Management from Underrepresented Populations
How many of your company managers identify as from another underrepresented social group?
If collecting this type of demographic data is not legal in your jurisdiction, select Don't Know.  0% 01-9% 010-19% 020-29% 030%+ Don't know  Points Earned: 0.40 of 0.61
Supplier Diversity Policies or Programs
Does your company have any of the following policies or programs in place to promote diversity within your supply chain?
✓ We track diversity of ownership among our suppliers
✓ We have a policy to give preferences to suppliers with ownership from underrepresented populations
✓ We have formal targets to make a specific percentage of purchases from suppliers with diverse ownership  ☐ We have a formal program to purchase and provide support to suppliers with diverse ownership
□ None of the above
N/A - Collecting supplier data or having preferential treatment policies is illegal in my country of operations
Points Earned: 0.23 of 0.30

# **Supplier Ownership Diversity**

What percentage of your purchases were from companies that are majority-owned by women or individuals from underrepresented populations?

○0%
<b>1</b> -9%
O 10-24%
O 25-39%
O 40-49%
○50%+
O Don't Know

Points Earned: 0.08 of 0.61

# **Economic Impact**

**OPERATIONS** 

2.9

# **Geographic Structure and Scope**

We realize that for companies with more than one office, the definition of local involvement is a more complicated one to answer. Please tell us a bit about the structure of your company geographically.

We have a three physical locations, but employees are located all over the world.

Points Available: 0.00

#### **Job Growth Rate**

What was your company's net job growth rate for full-time and part-time positions over the last 12 months? ONLY include newly created jobs that are paid a living wage.

If there is no living wage data available for your country of operations, include new jobs that pay 10% or more above a minimum wage.

0% (no growth on a net basis)
O 1-5%
O 6-15%

Points Earned: 2.35 of 2.35

>15%

# **New Jobs Added Last Year**

Points Available: 1.18

Number of full-time and part-time jobs that have been added to your company's payroll. Enter 0 if none or if your company has no workers.

Last twelve months:
Last twelve months: 76
☐ We do not track this
Points Available: 0.00
Non-accredited Investor Ownership
What percentage of the company is owned by individuals who would qualify as non-accredited investors?
O <sub>0%</sub>
O 1-4%
O 5-14%
O 15-24%
○ 25%+
On't know
Points Available: 1.18
Local Ownership
ls the majority (over 50%) of the company's ownership located locally to the majority of the company's workforce?
'Local" is defined as being part of the same community. While the size and distance of a community may vary by context, they should
generally be based on a small-scale economically and culturally connected area like a metropolitan area or a city/town.
○ Yes
○ No
○ Don't know

# What percentage of your company's Cost of Goods Sold (including value-adding activities) was spent within the country of operations, from in-country registered companies or national citizens? 00% 01-19% 0 20-39% 040-59% 060-79% 080%+ Points Earned: 0.29 of 1.18 **Local Purchasing and Hiring Policies** What written local purchasing or hiring policies does your company have in place? "Local" is defined as being part of the same community. While the size and distance of a community may vary by context, they should generally be based on a small-scale economically and culturally connected area like a metropolitan area or a city/town. Written preference at each facility to purchase from local suppliers Formal targets or goals for the amount of local purchasing Ready-to-use lists of preferred local suppliers and vendors for specific facilities Written preference for hiring and recruiting local managers Incentives for staff to live within 20 miles of local company facility Other (please describe) ☐ No written local purchasing or hiring policies in place Points Earned: 0.29 of 0.59 **Spending on Local Suppliers** What percentage of your company's expenses (excluding labor) was spent with independent suppliers local to the company's headquarters or relevant facilities in the last fiscal year? Please click "Learn More" to understand how to answer this question. ○<20% 020-39% 040-59% 060%+ O Don't know

**National Sourcing** 

Points Available: 1.18

#### **Impactful Banking Services**

What	characteristics	apply to	the f	inancial	institution	that	provides	the	majority	of	your	compa	any's
oank	ing services?												

Certified CDFI or national equivalent social investment organization
Certified B Corporation
☐ Member of the Global Alliance for Banking on Values
Cooperative bank or credit union
☐ Local bank committed to serving the community
☐ Independently owned bank
✓ None of the above

Points Available: 1.18

#### **Civic Engagement & Giving**

**OPERATIONS** 

2.6

#### **Corporate Citizenship Program**

How does your company take part in civic engagement?

Your answers determine which future questions in the assessment are applicable to your company.

- Financial or in-kind donations (excluding political causes)
- ✓ Community investments
- ✓ Community or pro-bono service
- Advocacy for adopting improved social or environmental policies or performance
- ✓ Partnerships with charitable organizations or membership with community organizations
- Discounted products or services to qualified underserved groups
- Free use of company facilities to host community events
- Equity or ownership in the company granted to a nonprofit
- Other please describe
- None of the above

Points Earned: 0.55 of 0.55

# **Community Service Policies and Practices** How does your company manage employee community service? We have hosted or organized company service days in the last year The company offers paid time off for community service 20 hours or more a year of paid time off Our company monitors and records total volunteer hours Our company has set community service or pro-bono targets Other - please describe None of the above Points Earned: 0.55 of 0.55 % of Employees Volunteer Service What percentage of employees took paid time off for volunteer service last year? 00% 01-24% 025-49% 050-74% ○ 75%+ O Don't know Points Earned: 0.28 of 1.10 **Total Amount of Volunteer Service Hours** Number of hours volunteered by full-time and part-time employees of the organization during the last fiscal year This should include both paid and unpaid time spent volunteering during traditional work hours, either for company-organized events or for employee-initiated activities. Number of hours volunteered by full-time and part-time employees of the organization during the last fiscal year 313 ☐ We do not track this

Points Available: 0.00

# Volunteer Service Per Capita What was the percentage of per capita worker time donated as volunteer, community service, or pro bono time in the reporting period? Calculate by total volunteer hours / total hours worked, generally 2000 hours per FTE.

Points Earned: 0.37 of 1.10

● 0.1-0.5% of time
○ 0.6-1% of time
○ 1.1-2% of time
○ 2%+ of time
○ Don't know

#### **Charitable Giving and Community Investment Policies and Practices**

What are your company's practices regarding donations or community investments?

We have a formal statement on the intended social or environmental impact of our company's philanthropy
☐ We have a formal donations commitment (e.g. 1% for the planet)
☐ We match individual workers' charitable donations
☐ We allow our workers or customers to select charities to receive our company's donations
☐ We have screening practices for charitable contributions or impact measurement mechanisms for our community investments
✓ None of the above

Points Available: 0.55

#### **Relative Input for Community Investments**

If you use an independent methodology to measure total commitment to community investment, what is the equivalent % of revenue contributed in the form of community investment?

None
Less than 0.1% of revenues
0.1-0.4% of revenues
0.5-0.9% of revenues
1-1.9% of revenues
>2%

Points Earned: 0.14 of 1.10

What was the equivalent percentage of revenue donated to charity during the last fiscal year?
Please include tax deductible in-kind donations but do not include pro bono time.
O No donations last fiscal year
Less than 0.1% of revenue
O.1-0.4% of revenue
O 0.5-0.9% of revenue
O 1-1.9% of revenue
O 2%+ of revenue
○ Don't know
Points Earned: 0.44 of 2.21
Total Amount of Charitable Donations
Total amount (in currency terms) donated to registered charities in the last fiscal year
Report with the currency specified in "Reporting currency" for this metric.
Total amount (in currency terms) donated to registered charities in the last fiscal year Sensitive
☐ We do not track this
Points Available: 0.00
Advancing Social and Environmental Performance
How has your company worked with its stakeholders (including competitors) to improve behavior or
performance on social or environmental issues in the past two years?
We have worked with other industry players on a cooperative initiative on relevant social and environmental standards for our industry
We have provided data or contributed to academic research on social or environmental topics
✓ We participate in panel presentations or other public forums on social or environmental topics
✓ We provide public resources for other businesses or stakeholders on improving social or environmental performance
Other - please describe
☐ None of the above
Points Earned: 0.28 of 0.28

# **Supply Chain Management**

% of Revenue Donated

OPERATIONS

5.6

### **Significant Supplier Descriptions**

Please select the types of companies that represent your Significant Suppliers:

All companies have significant suppliers, which are defined as the largest suppliers of the company amounting to approximately 80% of
non-labor costs. Select all that apply.
☐ Product Manufacturers
Professional Service Firms (Consulting, Legal, Accounting)
☐ Independent Contractors
✓ Marketing and advertising
☐ Office Supplies
☐ Benefits Providers
☐ Technology
✓ Raw materials
Farms
Other - please describe
Points Available: 0.00
Social or Environmental Screening of Suppliers
Social of Environmental Screening of Suppliers
Does your company screen or evaluate Significant Suppliers for social and environmental impact?
Does your company screen or evaluate Significant Suppliers for social and environmental impact?
Does your company screen or evaluate Significant Suppliers for social and environmental impact?  This question determines the set of supplier-focused questions your company will respond to.
Does your company screen or evaluate Significant Suppliers for social and environmental impact?  This question determines the set of supplier-focused questions your company will respond to.    Yes
Does your company screen or evaluate Significant Suppliers for social and environmental impact?  This question determines the set of supplier-focused questions your company will respond to.   Yes  No
Does your company screen or evaluate Significant Suppliers for social and environmental impact?  This question determines the set of supplier-focused questions your company will respond to.  Yes  No  Points Available: 0.00  Supplier Screen Topics  What does your company formally screen for regarding the social or environmental practices and
Does your company screen or evaluate Significant Suppliers for social and environmental impact?  This question determines the set of supplier-focused questions your company will respond to.  Yes  No  Points Available: 0.00  Supplier Screen Topics  What does your company formally screen for regarding the social or environmental practices and performance of your suppliers?
Does your company screen or evaluate Significant Suppliers for social and environmental impact?  This question determines the set of supplier-focused questions your company will respond to.  Yes  No  Points Available: 0.00  Supplier Screen Topics  What does your company formally screen for regarding the social or environmental practices and performance of your suppliers?  Compliance with all local laws and regulations, including those related to social and environmental performance
Does your company screen or evaluate Significant Suppliers for social and environmental impact?  This question determines the set of supplier-focused questions your company will respond to.  Yes  No  Points Available: 0.00  Supplier Screen Topics  What does your company formally screen for regarding the social or environmental practices and performance of your suppliers?
Does your company screen or evaluate Significant Suppliers for social and environmental impact?  This question determines the set of supplier-focused questions your company will respond to.  Yes  No  Points Available: 0.00  Supplier Screen Topics  What does your company formally screen for regarding the social or environmental practices and performance of your suppliers?  Compliance with all local laws and regulations, including those related to social and environmental performance
Does your company screen or evaluate Significant Suppliers for social and environmental impact?  This question determines the set of supplier-focused questions your company will respond to.  Yes  No  Points Available: 0.00  Supplier Screen Topics  What does your company formally screen for regarding the social or environmental practices and performance of your suppliers?  Compliance with all local laws and regulations, including those related to social and environmental performance Good governance, including policies related to ethics and corruption  Positive practices beyond what is required by regulations (e.g. environmentally-friendly manufacturing process, excellent labor
Does your company screen or evaluate Significant Suppliers for social and environmental impact?  This question determines the set of supplier-focused questions your company will respond to.  Yes  No  Points Available: 0.00  Supplier Screen Topics  What does your company formally screen for regarding the social or environmental practices and performance of your suppliers?  Compliance with all local laws and regulations, including those related to social and environmental performance  Good governance, including policies related to ethics and corruption  Positive practices beyond what is required by regulations (e.g. environmentally-friendly manufacturing process, excellent labor practices)
Does your company screen or evaluate Significant Suppliers for social and environmental impact?  This question determines the set of supplier-focused questions your company will respond to.  Yes No  Points Available: 0.00  Supplier Screen Topics  What does your company formally screen for regarding the social or environmental practices and performance of your suppliers?  Compliance with all local laws and regulations, including those related to social and environmental performance Good governance, including policies related to ethics and corruption Positive practices beyond what is required by regulations (e.g. environmentally-friendly manufacturing process, excellent labor practices) Third-party certifications related to positive social and/or environmental performance

# **Supplier Evaluation Practices** What methods does your company use to evaluate the social or environmental impact of your suppliers? We share policies or rules with suppliers but we don't have a verification process in place We require suppliers to complete an assessment we designed We use third-party risk or impact assessment tools (Sedex, BIA) We conduct routine audits or reviews of suppliers at least every two years We have third parties conduct routine audits or reviews of suppliers at least every two years Other (please describe) None of the above Points Earned: 0.15 of 0.62 **Outsourced Staffing Services** Does your company outsource support services (staffing) essential to the delivery of your services to other individuals or organizations? Your answers determine which future questions in the assessment are applicable to your company. Yes O No Points Available: 0.00 **Outsourced Staffing Screening Topics** Does your company review or set requirements regarding the labor practices of its outsourced staffing service providers that includes the following topics? Your answers determine which future questions in the assessment are applicable to your company. Compliance with all local laws and regulations Compliance with international human rights and labor standards (for employees and contractors) Payment at or above industry benchmarks Payment of a living wage (for employees and contractors)

Points Earned: 0.12 of 0.31

Other labor practices

None of the above

□ N/A

Employee benefits provided

Professional development opportunities

# What % of your outsourced staffing services (on a currency basis) are accountable to the formalized code of conduct or requirements described in the previous question? 00% 01-20% 021-49% 050-74% O 75-99% 0 100% O N/A Points Earned: 1.23 of 1.23 **Screening / Monitoring for Services** Which of the following methods are used to evaluate the social or environmental impact of your outsourced staffing services? Your answers determine which future questions in the assessment are applicable to your company. Company shares policies or rules with subcontractors but does not have a verification process in place Company requires subcontractors complete self-designed assessment Company utilizes third party risk or impact assessment tools (BIA) Company conducts routine audits/reviews of subcontractors at least every two years Company has third parties conduct routine audits/reviews of subcontractors at least every two year Other None of the above Points Earned: 0.03 of 0.31 % of Outsourced Staffing Services Screened / Monitored What % of your outsourced staffing services (on a currency basis) are evaluated based on the methods selected in the previous question? 00% 01-20% 021-49% 050-74% O 75-99% 0 100% O N/A Points Earned: 1.23 of 1.23

% of Outsourced Services Accountable to Code of Conduct?

# **Suppliers in Low-Income Communities** What percentage of your Significant Suppliers is located in low-income communities or create employment opportunities for other chronically underemployed populations? O<10% 0 10-19% 020-30% ○30%+ O Don't Know Points Earned: 0.10 of 0.31 **Supplier Code of Conduct** Is there a formal written Supplier Code of Conduct policy that specifically holds your company's suppliers accountable for social and environmental performance? Your answers determine which future questions in the assessment are applicable to your company. Yes O No Points Earned: 0.62 of 0.62 **Supplier Code of Conduct Topics**

What areas of social and environmental performance are specifically included in your company's Supplier Code of Conduct policy?

✓ Bribery, corruption, and fraud
✓ Working hours
✓ Freely chosen employment
✓ Compensation
✓ Child labor
✓ Freedom of association
✓ Health and safety
✓ Use of materials
✓ Product's environmental impact
✓ Information on how the Code will be monitored and reviewed (e.g. self-audits, site visits)
□ N/A - No Supplier Code of Conduct

Points Earned: 0.31 of 0.31

# % of Suppliers Accountable to Code of Conduct What % of your suppliers (on a currency basis) are accountable to the formalized code of conduct or requirements described in the previous question? 0% 01-20% 021-49% 050-74% O 75-99% 0 100% O N/A Points Available: 1.23 **Disclosure of Suppliers** What percentage of Significant Suppliers (on currency basis) are made transparent on your company's website? 0% 01-49% 050-79% 080%+ O Don't know Points Available: 0.62 Support for Improved Supply Chain Social or Environmental Performance How does your company encourage improved social and environmental performance among your suppliers? We provide incentives for suppliers with strong social and environmental performance We set goals and expectations with suppliers to improve their social and environmental performance We provide resources to suppliers to improve their social and environmental performance

Other - please describe

None of the above

Points Earned: 0.62 of 0.62

### **Improving Impact of Suppliers**

Does the company have any of the following policies or programs to improve the social and/or environmental impact of suppliers, either in cases of noncompliance or more broadly?

Company formulates corrective action or improvement plans with goals for continuous improvement of their supplier performance
Company requires a specific time period for suppliers to make changes to remediate code of conduct non-compliance or otherwise
terminates contract
✓ Company provides training and/or resources on improving social or environmental performance to suppliers, either from the
company itself or through a third party
Company provides training and/or resources to its own staff, focused on managing their own practices and relationships with
suppliers to enable the suppliers to improve their performance
Company has participated in collaborative initiatives with other companies to help improve the social or environmental impact of
their supply chain
Company incentivizes social and environmental performance or improvement through contract terms, prices, or other means
✓ Company has achieved quantifiable improvements on social or environmental performance of its supply chain
Other
☐ None of the above
☐ None of the above
None of the above Points Earned: 0.26 of 0.31
Points Earned: 0.26 of 0.31  % of Suppliers with Programs to Improve Impact  For what % of your suppliers (on a currency basis) do the policies and programs selected in the
Points Earned: 0.26 of 0.31  % of Suppliers with Programs to Improve Impact  For what % of your suppliers (on a currency basis) do the policies and programs selected in the previous question apply?
None of the above  Points Earned: 0.26 of 0.31  **More of Suppliers with Programs to Improve Impact  For what % of your suppliers (on a currency basis) do the policies and programs selected in the previous question apply?  **One of the above  **Double To Suppliers with Programs to Improve Impact  **One of the above  **One of
None of the above  Points Earned: 0.26 of 0.31  % of Suppliers with Programs to Improve Impact  For what % of your suppliers (on a currency basis) do the policies and programs selected in the previous question apply?  0%  1-20%
Points Earned: 0.26 of 0.31  % of Suppliers with Programs to Improve Impact  For what % of your suppliers (on a currency basis) do the policies and programs selected in the previous question apply?  0%  1-20% 21-49%

Points Earned: 0.15 of 1.23

O N/A

# **Length of Supplier Relationships** What is the average tenure of your company's relationships with suppliers? O Average tenure of supplier relationships is less than 24 months. O Average tenure of supplier relationships is greater than 24 months. O Average tenure of supplier relationships is greater than 60 months. O Average tenure of supplier relationships is greater than 96 months. Our company has had a relationship with a majority of our suppliers (on a currency basis) since our first year of operations. O Don't Know Points Earned: 0.21 of 0.62 **Support for In Need Suppliers** Does your company do any of the following to support small scale or other in-need suppliers? We review suppliers for potential training needs We have a formal education or support program for selected suppliers We provide small scale suppliers the same contracts, prices, and payment terms (such as days payable outstanding) as other suppliers ✓ We pay 30 days payable outstanding to small scale suppliers A formal mechanism is in place for suppliers to provide us feedback (e.g. supplier satisfaction surveys) We have a formal grievance mechanism to address complaints and resolve disputes Other (please describe) None of the above Points Earned: 0.21 of 0.62 Social or Environmental Purchases What percentage of materials or products purchased have third-party social or environmental certification or approval or are from Significant Suppliers that are purpose-driven or have third-party company level certification or approval? $\bigcirc$ 0 0 1-24% 025-49% 050-74% 075%+ O Don't know Points Earned: 0.15 of 0.62 **Environment**

This section asks about your environmental footprint to determine which questions are applicable later on in the assessment. It also identifies whether your company's product/service is designed to deliver a specific, material, positive environmental impact, and if so, opens the Environmental Impact Business Model section that is most applicable.

#### **Environmental Business Model**

Are your company's products/services or processes structured to restore or preserve the environment in any of the following ways? (Please note: the environmental impact of your day-to-day operations will be assessed in the remaining sections of the Environment Impact Area. This question is specifically asking about your products/services or innovative production processes.)

Answering affirmatively will opt you into additional sections of the B Impact Assessment with more specific questions about this Impact Business Model.

Through an innovative manufacturing, wholesale or agriculture process which is designed to significantly reduce environmental impact compared to typical practices for the industry

Through a product or service that preserves, conserves, or restores the environment or resources

None of the above

Points Available: 0.00

#### **Description of Positive Environmental Product / Service Impact**

How would you describe the positive outcome for the environment created by your product/service?

Collagen is a by-product of beef production and uses an ingredient that would otherwise be discarded.

Points Available: 0.00

#### **Environmental Product or Service Impact**

Is the environmental impact you've described part of your products' or services' impact (excluding packaging), or is it a part of the way that your company operates?

Companies should earn revenue from the product or service that has an environmental impact. Please do not include pro bono efforts within this section.

• The impact is created by a revenue-generating product/service line (e.g. selling non-toxic cleaning products, sustainability consultancy)

O The impact is created by the company's daily operations (e.g. using non-toxic cleaning products in the company's headquarters) and not the core product/service

Points Available: 0.00

#### **Environmental Product Benefits**

In what way or ways does your product/service conserve the environment?

Please select ONE option per product line. You may select an additional option if your product line has two separate environmental attributes. U Provides or is powered by renewable energy or cleaner-burning energy than market alternatives (e.g. solar panel manufacturers/installers, hybrid vehicles) Conserves or diverts resources (including energy, water, materials, etc.) Conserves or preserves the well-being of land and/or animals (e.g. land protection or reforestation services, sustainably harvested agricultural products) ✓ Reduces or is made of less toxic/hazardous substances (e.g. brownfield remediation services, organic certified food, non-toxic cleaners) Lieux Educates, measures, researches, or provides information to solve environmental problems (e.g. environmental consulting or auditing) None of the above Points Available: 0.00 **Resource Conservation Overview** Tell us more about how your product or service reduces energy, GHG emissions, water and/or waste. Uses waste product from cows and fish Points Available: 0.00 **Direct Impact on Resource Conservation** Is resource conservation a direct positive environmental impact of your product or service? O Yes No, it is an indirect result of one of the other answers selected in the question "Environmental Product Benefits" Points Available: 0.00 Land/wildlife Conservation Overview Tell us more about how your product or service conserves natural resources RFA ingredient certification Points Available: 0.00

#### **Direct Impact on Land / Wildlife Conservation**

Is land/wildlife conservation, beyond what is required by law, a direct positive environmental impact of your product or service?

Answering affirmatively will opt you into additional sections of the B Impact Assessment with more specific questions about this Impact Business Model.



O No, it is an indirect result of one of the other answers selected in the question "Environmental Product Benefits"

Points Available: 0.00

#### **Toxin / Pollution Reduction Overview**

Tell us more about how your product or service reduces use of toxic or hazardous substances, prevents pollution or remediates discharges to air, land or water

We use organic ingredients in several products

Points Available: 0.00

#### **Direct Impact on Less Toxic or Toxin Remediation**

Is being less toxic or providing toxin remediation, beyond what is required by law, a direct positive environmental impact of your product or service?

Answering affirmatively will opt you into additional sections of the B Impact Assessment with more specific questions about this Impact Business Model.



 $\bigcirc$  No, it is an indirect result of one of the other answers selected in the question "Environmental Product Benefits"

Points Available: 0.00

#### **Environmental Management**

**OPERATIONS** 

5.7

#### **Green Building Standards**

What percentage of company facilities (by area, both owned by company or leased) is certified to meet the requirements of an accredited green building program?

<20%
<20-49%

050-79%

080%+

O N/A

Points Available: 0.80

### **Facility Improvement with Landlord**

If you lease your facilities, have you worked with your landlord to implement or maintain any of the	ne
following?	

Points Earned: 0.80 of 0.80

#### **Environmental Purchasing Policy Topics**

✓ We don't have an environmentally preferable purchasing policy

Does the company have a written and circulated environmentally preferable purchasing (EPP) policy that includes any of the following?

Building and construction
✓ Carpets
Cleaning
Electronics
Fleets
Food or food services
Landscaping
☐ Meetings and conferences
Office supplies
Paper
Product input materials

Points Earned: 0.80 of 0.80

Other - please describe

### **Environmental Management Systems**

Does your company have an environmental management system (EMS) covering waste generation, energy usage, water usage, and carbon emissions that includes any of the following?

Please check all that apply.	
✓ Policy statement documenting our organization's commitment to the environment	
Assessment undertaken of the environmental impact of our organization's business activities	
Stated objectives and quantifiable targets for environmental aspects of our organization's operations	
Programming designed, with allocated resources, to achieve these targets	
Periodic compliance reviews and auditing to evaluate programs conducted	
☐ Third-party auditing and certification of EMS	
☐ We have no environmental management system	
Points Earned: 0.53 of 1.60	
Environmentally Certified Products	
During the last fiscal year, what percentage of your products sold had a product certification that assesses the environmental impacts of the product or its production process?	
Select N/A only if there is no physical product being sold.	
O 0%	
O 25-49%	
O 50-74%	
○ 75%+	
○ n/a	
Points Earned: 0.20 of 0.80	
Product Design for the Environment	
Which of the following practices are in place to integrate environmental considerations (DFE) into the	
design of products and services?	
Source reduction employed in reducing materials use in products	
Standardized product components or parts to maximize useful life via disassembly or reprocessing	
✓ Identified resource content on manufactured items to enable eventual recycling	
Program that facilitates maintenance, servicing, and reassembly of company's own products	
Program wherein company takes back similar products from other manufacturers for disassembly or reprocessing	
Company participation in a product reclamation program established by another party	
Other - please describe	
☐ None of the above	

Points Earned: 0.80 of 0.80

Type of Footprint Assessments
Has the company's footprint assessments included any of the following?
Assessment conducted for upstream supply chain only  Assessment conducted for only a portion of value chain (other than or in addition to upstream supply chain)  Formal life cycle assessments conducted internally  Formal life cycle assessments conducted or verified by a third party  Use of third party frameworks or methodologies (such as Ellen Macarthur Foundation Circularity Indicators, Product Environmental Profiles, GHG Protocol or Carbon Disclosure Project)  Company has a life cycle based certification or equivalent (Cradle to Cradle)  Other  None of the above
% of Products with Type of Footprint Assessment
What % of your products have undergone the specific type(s) of environmental footprint assessment selected in the previous question?
<ul> <li>○ 0%</li> <li>○ 1-20%</li> <li>○ 21-49%</li> <li>○ 50-74%</li> <li>○ 75-99%</li> <li>● 100%</li> <li>○ N/A</li> </ul>
Points Earned: 1.60 of 1.60
Assessment Conducted of Environmental Footprint of Value Chain  Have you conducted a formal assessment to measure the environmental footprint of your value chain (including supply chain, product usage, and end-of-life) that covers the following topics?
<ul> <li>Impacts on biodiversity</li> <li>✓ Impacts on climate (Scope 3 Carbon Emissions)</li> <li>☐ Toxin or hazardous material impact</li> <li>☐ Land preservation (including material extraction)</li> <li>☐ Water supply</li> <li>☐ Other</li> <li>☐ None of the above</li> </ul>
Points Earned: 0.16 of 0.80

### Management of Material Environmental Impact in Value Chain

How has your company utilized the res	ults of your environmenta	al footprint assessment to	manage and
minimize your overall impact?			

✓ Company has used assessments to develop specific strategies to reduce impacts f	or at least most material impacts identified
across value chain and product lines	
Company has set public targets or commitments to reduce material value chain and	
☐ Company has met incremental targets in the last two years and/or can demonstrate	e being on target to achieve long term goals
Other	
☐ None of the above (No EIA conducted)	
Points Earned: 0.27 of 0.80	
Impact of Product Usage	
Which of the following are true regarding practices in place to mana product usage?	ge and minimize the impact of
Company has conducted studies of consumer behavior and/or disposal to understa	and impact of product usage
Company has conducted analysis of product lifetime and usability and it materially products	exceeds (>5%) lifetime of related competitive
✓ Company has created partnerships and/or marketing campaigns to engage custom	ers or other post production value chain users to
minimize environmental footprint of usage	
Other	
☐ None of the above	
Points Earned: 0.27 of 0.80	
Air & Climate	operations 5.3
Monitoring Energy Usage	
Does your company monitor, record, or report its energy usage?	
Include electricity and other energy consumption from heating, hot water, etc. Your answe	rs determine which future questions in the
assessment are applicable to your company.	
☐ We do not currently monitor and record usage	
✓ We monitor and record usage but have set no reduction targets	
We monitor usage and have set intensity targets (e.g. relative to dollars of revenue,	volume produced, etc.) that are being monitored

We monitor usage and have set absolute reduction targets regardless of company growth

We have met specific reduction targets during the reporting period

Points Earned: 0.15 of 0.59

Total Energy Use
Total energy used (Gigajoules) during the last 12 months:
Total energy used (Gigajoules) during the last 12 months: 12114
☐ We do not track this
Points Available: 0.00
Total Renewable Energy Use
Total energy used from renewable resources (Gigajoules) during the last 12 months:
Total energy used from renewable resources (Gigajoules) during the last 12 months: 6160
Points Available: 0.00
Renewable Energy Usage
What percentage of energy use is produced from renewable sources?
Include electricity and other energy consumption from heating, hot water, etc.
○0%
O 1-24%
O 25-49%
● 50-74%
○ 75-99%
O 100%
○ Don't Know
Points Earned: 0.18 of 0.29
Low Impact Renewable Energy Use
What percentage of energy use is produced from low-impact renewable sources?
Include electricity and other energy consumption from heating, hot water, etc. Please include both purchased and onsite-generated
renewable energy.
○ 0%
O 1-24%
O 25-49%
● 50-74%
O 75-99%
○ 100%
○ Don't know
Points Earned: 0.71 of 1.18

# **Facility Energy Efficiency**

For what systems has your company used energy conservation or efficiency measures for a r	majority	of
your corporate facilities (by square feet) in the past year?		

	✓ Equipment: Energy Star appliances, automatic sleep modes, after-hour timers, etc.
	✓ Lighting: natural light, CF bulbs, occupancy sensors, daylight dimmers, task lighting, etc.
	✓ HVAC: programmable thermostat, timers, occupancy sensors, shade sun-exposed walls, double-paned windows, etc.
	Other - please describe
	☐ None of the above
	□ N/A - We utilize virtual office
Po	pints Earned: 0.59 of 0.59

#### **Energy Use Reductions**

Have conservation and efficiency improvements led to energy savings for your facilities? If so, by how much?

Please calculate based on changes from last year or annualized from a base year, referring to electricity use and other energy consumption from heating, hot water, etc.

O 0%
O 1-4%
O 5-9%
O 10-14%
O 15-20%
○>20%
O Don't know

Points Available: 1.18

#### **Monitoring Greenhouse Gas Emissions**

How does your company manage its greenhouse gas emissions for at least Scope 1 and 2?

Your answers determine which future questions in the assessment are applicable to your company.

☐ We do not currently monitor and record emissions
✓ We regularly monitor and record emissions but have not set any reduction targets
☐ We regularly monitor and record emissions and have set specific reduction targets relative to previous performance (e.g. a 5%
reduction of GHGs from baseline year)
☐ We regularly monitor and record emissions and have set specific science-based targets necessary to achieve global goals to
address climate change
☐ We have met the specific reduction targets set during this reporting period
We have achieved carbon neutrality

Points Earned: 0.15 of 0.59

# Total Greenhouse Gas Emissions (metric tonnes of CO2 equivalent) in: Scope 1: Scope 1: 681.82 ☐ We do not track this Points Available: 0.00 **Total Scope 2 GHGs** Total Greenhouse Gas Emissions (metric tonnes of CO2 equivalent) in: Scope 2: Scope 2: 10032.48 ☐ We do not track this Points Available: 0.00 **Total Scope 3 GHGs** Total Greenhouse Gas Emissions (metric tonnes of CO2 equivalent) in: Scope 3: Scope 3: 172996.18 We do not track this Points Available: 0.00 **Carbon Intensity** What is your current Carbon Intensity for Scopes 1 and 2 (measured in metric tons of CO2/\$million of revenue), not including the use of carbon credits or offsets? Please use USD to allow for standardized comparisons. O>100 081-100 061-80 O 41-60 **21-40** 01-20 $\bigcirc$ 0 O Don't know Points Earned: 0.47 of 0.59

**Total Scope 1 GHGs** 

# What is your current Carbon Intensity for Scopes 1 and 2, measured in tons of CO2/\$million of revenue, including the use of carbon credits or offsets? Please use USD to accurately evaluate the answer option. $\bigcirc$ >100 081-100 061-80 O 41-60 21-40 01-20 $\bigcirc$ 0 O Don't know Points Earned: 0.94 of 1.18 **Greenhouse Gas Emissions Reduced** What percentage of Scope 1 and 2 GHG emissions has been saved due to efficiency improvements implemented by your company? 00% 01-4% 05-9% 010-14% 0 15-20% 020%+ ODon't Know Points Available: 1.18 **Reducing Carbon Emissions from Transportation** Does the company currently use any of the following specific practices to reduce carbon emissions from transportation? Company policy and practice that requires inbound freight or shipping to be transported via lowest impact methods (such as avoiding shipment by air transport) Company policy and practice that requires outbound freight or shipping is transported via lowest impact methods ✓ None of the above

**Carbon Intensity** 

Points Available: 0.59

# **Ton Miles Reduction** Have you reduced the ton miles (relative to revenues) of your distribution and supply chain, and if so, by how much? Calculate by comparing ton-miles from the year prior or annualized from a baseline year. 00% 01-9% 010%-20% O 21-50% O >50% O Not tracked / Unknown Points Available: 0.59 **Supply Chain GHG Management** Has your company taken action to track and manage the greenhouse emissions produced through your supply chain? (absolute reduction) Only select practices if you track and manage greenhouse emissions produced for at least 50% of your company suppliers (on a cost basis). We don't track or evaluate greenhouse emissions from our supply chain ✓ We have conducted an analysis of our value chain, including suppliers, services, and materials, to identify material risk contributions of greenhouse gas emissions ✓ We have purchased certified carbon credits to offset some or all of the greenhouse gas emissions from our supply chain ✓ We set targets for reducing greenhouse gas emissions through our supply chain We have seen a reduction in GHG emissions in our supply chain in the last twelve months We have achieved a carbon-neutral supply chain Points Earned: 0.44 of 0.59 Offsetting Supplier GHG Emissions What % of your company's Scope 3 greenhouse gas emissions were offset by certified carbon credits? **O** 01-24% 025-49% 050-74% O 75-99% 0 100%

Points Available: 1.18

O Don't know

# **Supply Chain GHG Improvement**

What practices has your company implemented for a majority of suppliers (on a cost basis) to re-	duce
the greenhouse gas emissions produced through your supply chain?	

✓ We screen supplie ✓ We provide suppo questionnaires and su	
Reducing Imp	act of Travel/Commuting
	y have any programs or policies in place to reduce the environmental footprint
Facilities are desig	osidized/incentivized for use of public transportation, carpooling, or biking to work uned to facilitate use of public transportation, biking, or cleaner burning vehicles (e.g. electric chargers) couraged to use virtual meeting technology to reduce in person meetings ritten policy limiting corporate travel
Points Earned: 0.29 o	f 0.59
Sourcing % of	COGS from Local Suppliers
	owing was spent with suppliers located within 200 miles (or 322 km) of where the end during the last fiscal year?
Sourcing of COGS Lo	ocal to Customers
○ 0% ○ 1-9% ○ 10-19% ○ 20-29%	Sensítive

Points Earned: 0.29 of 1.18

○30%+

O Don't know

# Sourcing % raw materials from Local Suppliers

What % of the following was spent with suppliers located within 200 miles (or 322 km) of where the end product was used during the last fiscal year? Raw materials (in currency terms) grown or harvested By company or local independent suppliers. 00% 01-9% 010-19% 020-29% ○30%+ O Don't know Points Earned: 0.29 of 1.18 **Managing Impact of Transportation** Has your company adopted any of the following techniques for minimizing the transportation-related environmental impact of its distribution and supply chain?

Please check all that apply.

Utilize clean or low-emission vehicles (e.g. hybrid, LPG, electric) to transport and distribute product
✓ Utilize strategic planning software to minimize fuel usage and shipping footprint
☐ Train drivers and handlers in fuel efficient techniques
Utilize freight or shipping methods with lower environmental impacts (e.g. avoiding air shipment)
Other - please describe
☐ None of the above

Points Earned: 0.39 of 0.59

#### % GHG Emissions Offset

If your company purchased certified carbon credits in the reporting period, what % of Scope 1 and 2 GHG emissions were offset?

0%
O 1-24%
25-49%
○ 50-74%
75-99%
O 100%
O Don't know
N/A - No carbon offsets purchased

Points Available: 0.59

Water OPERATIONS
1.8

## **Monitoring and Managing Water Use**

Does your company monitor and manage your water usage?

our answers determine which future questions in the assessment are applicable to your company.
☐ We do not currently monitor and record water usage
✓ We regularly monitor and record water usage but have not set any reduction targets
☐ We monitor and record water usage and have set specific reduction targets relative to previous performance (e.g. a 5% reduction of
water usage from baseline year)
We regularly monitor and record emissions and have set science-based targets necessary to achieve sustainable usage linked to
our local watershed
☐ We have met specific reduction targets set during this reporting period
Points Earned: 0.44 of 1.75
Total Water Use
otal water use (liters) during the last 12 months
Total water use (liters) during the last 12 months 62467
☐ We do not track this
Points Available: 0.00
Water Conservation Practices
What water conservation methods have been implemented at the majority of your corporate offices or
plant facilities:
Please check all that apply.
✓ Low-flow faucets, taps, toilets, urinals, or showerheads
Grey-water usage for irrigation
☐ Low-volume irrigation
☐ Harvest rainwater
Other - please describe
☐ None of the above
□ N/A - Our company has a virtual office

# **Supply Chain Water Management**

Points Earned: 0.18 of 0.72

بحججاء بتنجلا		احصمانا حساسا					-11-0
How does '	vour company	/ track and	manage the	water tootprii	ποιν	our supply	cnain?

Only select practices if you track and manage the water footprint for at least 50% of your company suppliers (on a cost basis).
☐ We do not track the water footprint of our supply chain
✓ We have conducted an analysis of our value chain, including suppliers, services, and materials, to identify material areas of water usage
✓ We have targets for reducing water footprint through our supply chain
☐ We have seen a reduction of our water footprint in our supply chain in the past twelve months
We have verified that all water use in supply chain is science-based and sustainable
Points Earned: 0.88 of 1.75
Supply Chain Water Improvement
What practices has your company implemented for a majority of suppliers (on a cost basis) to reduce the water footprint of your supply chain?
We collaborate with or require suppliers to collect data and report on water footprint
We screen suppliers to fit good water management practices (e.g. individual supplier practices, materials and ingredients, locations
in context of water scarcity)
We provide support or resources for supply chain in adopting water management (e.g. online tools, applying questionnaires and
surveys, collaborating in industrywide surveys)
☐ We audit and provide help to suppliers to complete corrective actions
✓ None of the above
Points Available: 1.75
Land & Life 4.9
Monitoring and Reporting Non-hazardous Waste
How does your company monitor and manage your waste production?
Your answers determine which future questions in the assessment are applicable to your company.
☐ We do not currently monitor and record waste production
✓ We regularly monitor and record waste production but have not set any reduction targets
We regularly monitor and record waste production and have set specific reduction targets relative to previous performance (e.g. a
5% reduction of waste to landfill from baseline year)
☐ We regularly monitor and record waste produced and have set a zero waste target
☐ We have met the specific reduction targets set during this reporting period
☐ We produce zero waste to landfill / ocean

Non-hazardous Waste Generated
Waste Produced: Non-Hazardous Waste (metric tonnes) during the last 12 months
Waste Produced: Non-Hazardous Waste (metric tonnes) during the last 12 months 407  We do not track this
Points Available: 0.00
Total Waste Disposed
Waste Disposed (metric tonnes) during the last 12 months
Waste Disposed (metric tonnes) during the last 12 months 407  We do not track this
Points Available: 0.00
Total Waste Recycled
Waste Disposed: Recycled/Reused (metric tonnes) during the last 12 months
Waste Disposed: Recycled/Reused (metric tonnes) during the last 12 months 1135  We do not track this
Points Available: 0.00
Recycling Programs
What % of your facilities on a square foot basis have a facility-wide recycling program that has ongoin collection of at least all standard materials in your area?
○<20%
O 21-40%
<b>a</b> 41-60%
○ 61-80%
○>80%
Points Earned: 0.36 of 0.72
Waste Reduction Programs
Does your company have a formal program to evaluate how to reduce its generation of hazardous, universal, and/or non-hazardous waste?
○Yes
No
O Already maximized - we have achieved Zero Waste
Points Available: 0.72

### **Supply Chain Waste Management**

How does your company track and manage waste in your supply chain?

Only select practices if you track and manage waste for at least 50% of your company suppliers (on a cost basis).
☐ We don't track the solid waste impacts of our supply chain
✓ We have conducted an analysis of our value chain, including suppliers, services, and materials, to identify material areas of waste
production
✓ We have set targets for reducing solid waste in the supply chain
☐ We have seen a reduction of waste produced in our value chain in the past twelve months
☐ We have achieved zero waste or a closed-loop supply chain
Points Earned: 0.36 of 0.72
Supply Chain Waste Improvement
What practices has your company implemented for a majority of suppliers (on a cost basis) to reduce waste in your supply chain?
✓ We collaborate with or require suppliers to collect data and report on waste production
✓ We screen or require suppliers to meet standards related to solid waste production
We have implemented initiatives to reduce waste at the source or divert waste from landfills or incineration in the supply chain
☐ We audit and provide help to suppliers to complete corrective actions
☐ None of the above
Points Earned: 0.36 of 0.72
Environment Impact Packaging
How does your company minimize the environmental impact of the packaging of your products?
Select all practices that apply and are verifiable, regardless of the % of product/packaging the practice applies to.
✓ We have conducted a formal assessment of our packaging design and materials to identify opportunities to minimize environmental
impact
✓ We have source-reduced packaging within the last two years
Our packaging materials are certified to meet independent standards for environmental impact
✓ Our packaging is recyclable and provides instructions on how to recycle it correctly
Our packaging is non-toxic
Our packaging materials are designed to have less overall environmental impact than common alternatives
☐ None of the above
□ N/A - Our products do not have packaging materials
Points Earned: 0.43 of 0.72

# What % of material (by volume) is made of recyclable (and labeled as such) or biodegradable materials in the areas where they are sold (product + packaging)? 0<20% 020-49% 0 50-74% O 75-99% 0 100% O Don't Know O N/A Points Earned: 0.36 of 0.72 % of Environmentally Preferred Input Materials What % of material (by volume) comes from recycled materials, reused components, and/or certified sustainably sourced materials? <20%</p> 020-49% 050-74% O 75-99% 0 100% O Don't Know O N/A - We do not sell a physical product Points Available: 1.44 **Programs to Reduce End of Life Waste** Which of the following practices are in place to reduce waste to landfill after the usage of your product and/or its packaging? Company has a product/packaging reclamation and recycling program designed and implemented by the company or a third party Company has a product/packaging reclamation and reuse program designed and implemented by the company or a third party Company takes back similar products or packaging from other companies as part of its reclamation program Company includes information about their reclamation programs on product labels / packaging Ompany includes information about their reclamation programs in advertising campaigns Company has achieved circularity (no waste created) in its products and packaging Other ☐ None of the above Points Farned: 0.22 of 0.72

% of Recyclable/Biodegradable Materials

### **Reducing Waste**

Points Earned: 0.48 of 0.72

Optional unweighted metrics: Approximately by what % has your company reduced solid and hazardous waste generation (normalized for revenue changes) over the following periods?

The past two years	
The past two years	
✓ We do not track this	
Points Available: 0.00	
Hazardous Waste Disposal	
Can your company verify that your haza	ardous waste is always disposed of responsibly?
This includes batteries, paint, electronic equipment,	etc.
Yes	
ONo	
O N/A - We have eliminated hazardous waste	
Points Earned: 0.72 of 0.72	
Tracking Chemicals in the Sup	oply Chain
Does your company do any of the follow materials?	wing to track chemicals in the supply chain for the majority of
Please check all that apply.	
Do not track chemicals in the supply chain	
✓ Require suppliers to disclose specified chemic	cals of concern
Ask suppliers if they know all the chemical ing	redients intentionally added to their product and all residuals of high concern present
in the product (asking if they know only, not to pro	ovide the data to you)
Require suppliers to provide chemical informa	tion to a third party
Disclose all by-products, contaminants or trace	ce materials to the public

# **Chemical Reduction Methods** Which of the following environmentally preferred products have been purchased for the majority of your corporate facilities? Non-toxic janitorial products Unbleached / chlorine free paper products Soy-based inks or other low VOC inks Recycled/environmentally preferred office supplies (paper, pens, notebooks, etc.) Other - please describe ✓ None of the above Points Available: 0.72 **Chemical Management** Does your company have a program in place to identify and eliminate potential chemicals and materials of concern in your product and/or process and identify and phase-in safer alternatives (e.g. chemical/material options with reduced toxicity)? Company has completed a study of all materials (including scarce metals and minerals) in product and chemicals to 1000ppm level Company has completed a study of all materials in product and chemicals to 100ppm level Company has undergone an evaluation of products and processes to identify potential toxic contaminants from production ✓ Company has identified specific chemicals of concern classes (e.g., carcinogens, mutagens, reproductive toxins, endocrine disruptors, persistent or bioaccumulative substances) Company has established a Restricted Substances List (RSL), has a positive screen or other decision process for chemicals Company has established metrics and goals for the reduction or elimination of chemicals of concern Company publicly discloses the chemicals and/or materials in your product (e.g., on a label, website, via 800 number for information, etc.) There are no potential chemicals or materials of concern in my industry ☐ None of the above Points Earned: 0.72 of 0.72 **Supply Chain Chemical Management** How does your company track and manage toxins or hazardous waste in your supply chain? Only select practices if you track and manage toxins or hazardous waste for at least 50% of your company suppliers (on a cost basis). We don't track toxins or hazardous waste in our supply chain

✓ We have conducted an analysis of our value chain, including suppliers, services, and materials, to identify material risks of toxins and/or production of hazardous waste

We have set targets for reducing toxins and hazardous waste in our supply chain

We have verified that there are no harmful toxins or hazardous waste in our supply chain

Points Earned: 0.36 of 0.72

# Supply Chain Chemical Improvement What practices has your company implemented for a majority of suppliers (on a cost basis) to reduce

toxins or hazardous waste in your supply chain?
✓ We collaborate with or require suppliers to collect data and report on chemicals
☐ We screen or require suppliers to meet standards related to toxins or hazardous waste
☐ We provide support or resources to reduce toxins in the supply chain (e.g.online tools, applying questionnaires and surveys,
collaborating in industrywide surveys)
☐ We audit and provide help to suppliers to complete corrective actions
☐ None of the above
Points Earned: 0.18 of 0.72
Supply Chain Biodiversity Management
How does your company track and manage your supply chain's impact on biodiversity?
Only select practices if you track and manage the impact on biodiversity for at least 50% of your company suppliers (on a cost basis).
✓ We don't evaluate our supply chain impact on biodiversity
☐ We have conducted an analysis of our value chain, including suppliers, services, and materials, to identify material risks to
biodiversity
☐ We set targets for reducing impact on biodiversity through our supply chain
We have verified that our supply chain creates no (or positive) biodiversity impact
Points Available: 0.72
Supply Chain Biodiversity Improvement
What practices has your company implemented for a majority of suppliers (on a cost basis) to reduce
your supply chain's impact on biodiversity?
✓ We collaborate with or require suppliers to collect data and report on biodiversity impact
☐ We screen suppliers to fit good biodiversity practices
We provide support or resources for our supply chain in adopting biodiversity-friendly operations (e.g. online tools, applying
questionnaires and surveys, collaborating in industrywide surveys)
☐ We audit and provide help to suppliers to complete corrective actions
None of the above

Points Earned: 0.18 of 0.72

# Land/wildlife Conservation - Impact Business Model

IMPACT BUSINESS MODELS

0.3

This IBM section is applicable if your company's products/services preserve or restore natural environments and/or protect animals (e.g. reforestation, sustainably harvested agriculture, protected parks)

#### **Land/wildlife Conservation Description**

Which of the following product or service descriptions apply?

Your answer to this unscored question is combined with other answers to automatically calculate your score in this section of the assessment. O Product or service requires specific practices to ensure the humane treatment of animals used as inputs in the product's creation (e.g. humane certified eggs) Product or service requires specific practices to ensure the sustainable harvesting or use of natural products and materials (e.g. FSC certified paper; MSC seafood; shade-grown coffee) O Product or service directly prevents environment/ecosystem degradation (e.g. protected parks; wildlife management services) O Product or service improves natural environments previously damaged by degradation (e.g. reforestation; endangered species repopulation) OThese descriptions do not apply to our company's product/service (Skip the remainder of this section) Points Available: 0.00 Revenue from Land/wildlife Conservation What were your total revenues last fiscal year from the previous products or services? Your answer to this unscored question is combined with other answers to automatically calculate your score in this section of the assessment. What were your total revenues last fiscal year from the previous products or services? 2.61% of total revenue ☐ We do not track this Points Available: 0.00 **Tracking Environmental Metrics** Which of the following environmental metrics does your company track regarding the environmental impact of your product or service? You will be asked to report each environmental metric selected CO2 saved/offset by product/service (metric tons) Liters of water saved/offset by product/service Number of wildlife species protected/saved Metric tons of waste saved from landfill or incineration Number of hectares protected None of the above Points Available: 0.00

#### Management of Land/wildlife Conservation

How does your company measure and manage the results, outcomes, effects, or impact of your product or service?

Please select all that apply.
We have formally defined the outcomes sought by our product or service and have developed a theory of change for them
We have based our impactful product or service business model on established secondary research that demonstrates potential
impact
Ue have directly and formally engaged stakeholders in understanding their desires and needs when developing, refining, and or
delivering our products or services
☐ We are verified to meet third-party standards for impact (e.g. we have impact-related product certifications)
☐ We measure near-term outcomes of the product or service to determine whether it is meeting the needs and expectations of our
beneficiaries
☐ We measure long-term outcomes in order to assess whether the results of our product produce lasting positive impacts for our
beneficiaries
We have identified and measure and manage the unintentional or potential negative impacts of the product or service in addition to
intentional positive effects
We have identified and managed potential causes that could lead to a failure to deliver the positive outcome, to do so less efficiently
than possible, or to produce other negative effects
✓ None of the above
Points Available: 1.07

#### **Innovative Land/wildlife Conservation**

Is there something different or innovative about the product/service that has changed the industry? Is this something that is replicable, unique at the time that it was created, and that has been emulated by other organizations?

RFA certified ingredients, MSC certification

Points Available: 0.00

# Toxin Reduction / Remediation - Impact Business Model

IMPACT BUSINESS MODELS

0.0

This IBM section is applicable if your company's products/services reduce or remediate toxins or pollution (e.g. organic certified products, non-toxic cleaners, non-GMO verified products)

# **Toxin / Pollution Reduction Description**

Points Available: 0.00

Which of the following product or service descriptions apply?

Your answer to this unscored question is combined with other answers to automatically calculate your score in this section of the assessment.

OProduct minimizes need of toxic chemicals compared to market alternatives (e.g. non-GMO verified products in jurisdictions where
this is not legally required, Nontoxic Certified Red List Evaluation)
O Product/services use less toxic/hazardous chemicals or materials than market alternatives (e.g. certified non-toxic cleaners, organic
certified food)
O Product/service remediates environmental damage after discharges to air, land or water (e.g. brownfield remediation, oil spill clean-
up)
O Product/service directly prevents pollution or hazardous discharge (e.g. pollution management technologies)
O These descriptions do not apply to our company's product/service (Skip the remainder of this section)
Points Available: 0.00
Revenue from Toxin Reduction / Remediation
What were your total revenues last fiscal year from the previous products or services?
Your answer to this unscored question is combined with other answers to automatically calculate your score in this section of the
assessment.
What were your total revenues last fiscal year from the previous products or services? 7140788.43
☐ We do not track this
Points Available: 0.00
Tracking Environmental Metrics
Which of the following environmental metrics does your company track regarding the environmental
impact of your product or service?
You will be asked to report each environmental metric selected
CO2 saved/offset by product/service (metric tons)
Liters of water saved/offset by product/service
kWh saved/off-set
☐ Metric tons of waste saved from landfill or incineration
The average % toxic/hazardous material reduction or pollution prevention (by weight or volume) achieved by the product or service
✓ None of the above

#### % Toxin Reduction

What is the average % toxic/hazardous	material reduction o	or pollution preve	ntion (by weight	or volume)
achieved by the product or service?				

What is the avera	age % toxic/hazardous material reduction or pollution prevention (by weight or volume) achieved by the product or
service?	
✓ We do not tra	ck this
Points Available:	0.00

#### **Management of Toxin Reduction**

How does your company measure and manage the results, outcomes, effects, or impact of your product or service?

Select all that apply.

☐ We have based our impactful product or service business model on established secondary research that demonstrates potential
impact
We have directly and formally engaged stakeholders in understanding their desires and needs when developing, refining, and or
delivering our products or services
☐ We are verified to meet third-party standards for impact (e.g. we have impact-related product certifications)
☐ We measure near-term outcomes of the product or service to determine whether it is meeting the needs and expectations of our
beneficiaries
☐ We measure long-term outcomes in order to assess whether the results of our product produce lasting positive impacts for our
beneficiaries
☐ We have identified and measure and manage the unintentional or potential negative impacts of the product or service in addition to
intentional positive effects
☐ We have identified and managed potential causes that could lead to a failure to deliver the positive outcome, to do so less efficiently
than possible, or to produce other negative effects
✓ None of the above

Points Available: 1.07

### **Innovative Toxin Reduction / Remediation**

Is there something different or innovative about the company's basic product or service that has changed the industry? Is this something that is replicable, unique at the time that it was created, and that has been emulated by other organizations?

Providing collagen peptides

Points Available: 0.00

#### **Customers**

This section identifies whether your company's product/service is designed to deliver a specific, material, positive impact for its customers (beyond the value normally provided from goods or services), and if so, opens the Customer Impact Business Model section that is most applicable.

#### **Customer Impact Business Model Introduction**

Do any of your company's products/services address a social or economic problem for your customers and/or their beneficiaries?

Your answers determine which future questions in the assessment are applicable to your company.

YesNo

Points Available: 0.00

#### **Customer Focus of Product or Service**

Is the social or economic problem addressed by your product/service one that is faced directly by your customers and/or your clients' beneficiaries?

If you answer "No" here, be sure to revisit the Environment and/or Community sections to ensure your business model impact is appropriately captured.



O No, customers support in our ability to produce a positive social/economic impact, but the primary beneficiaries are other stakeholders (i.e. we donate to charities based on sales to customers, we sell fair trade products to our customers, we sell environmentally beneficial products to our customers)

Points Available: 0.00

### **Positive Impact of Product/Service**

How would you describe the positive outcome for customers created by your product/service?

Improved health

#### **Beneficial Product Type**

Which of the following most closely matches the outcome and/or problem solved for your customers as defined above?

Only select the ONE most relevant option for each product line. This will guide you to a series of questions specific to the type of impact

you indicate you are creating. Access to products/services that fulfill basic human needs for individuals without prior access (e.g. providers of electricity or clean drinking water to rural poor communities, affordable housing projects, waste and sanitation systems or disposal) Improved or maintained health and wellness (e.g. medical equipment, medical services and medicines, preventative health services or products, healthy living products, exercise and sporting products, prescription eyeglasses) Improved education or skills development (e.g. schools, textbooks, tutoring services, career leadership training, education tools, games and software) Uncreased economic opportunity for underserved groups (e.g. financial or insurance services or benefits consulting for the underserved, new mechanisms to connect products to market) Increased operational success or capital for purpose driven or underserved enterprises (e.g. impact investing or fundraising platforms, nonprofit accounting services) ☐ Increased social and/or environmental impact for businesses or other organizations (e.g. sustainability consulting) Uncreased access to arts, media, or culture (e.g. independent media, artisanal crafts, photography, information services) Improves market access through physical or technological infrastructure (e.g. mobile telecommunications, business technologies or software, roads, bridges, railways, ports, building and construction materials not previously available) None of the above Points Available: 0.00 **Health and Environmental Impact** Does the health impact of your product / service also have a significant positive environmental impact? Less toxic products, for example, have a positive environmental impact in addition to a human health impact. This impact is captured in the Environment Impact Area instead of this section.

Points Available: 0.00

O Yes

# **Impact on Underserved Populations**

**Customer Stewardship** 

Does your product or service benefit underserved populations, either directly or by supporting organizations that directly serve them?

swering affirmatively will opt you into additional sections of the B Impact Assessment with more specific questions about this Impact	
siness Model.	
Our products or services directly support underserved populations	
Our products or services support organizations that directly support underserved populations	
O Don't know	
None of the above	
ints Available: 0.00	
otal Customer Organizations	
tal Number of Customers	
ganizations served in the last 12 months:	
Organizations served in the last 12 months: Sensitive	
We do not track this	
ints Available: 0.00	
otal Customer Individuals	
tal Number of Customers	
dividuals served in the last 12 months:	
Individuals served in the last 12 months: Sensitive	
We do not track this	
ints Available: 0.00	

**OPERATIONS** 

3.8

# **Managing Customer Stewardship**

Points Earned: 0.38 of 0.38

Does your company do any of the following to manage the impact and value created for your customers or consumers?

✓ We offer product / service of	guarantees, warranties, or protection policies	
✓ We have third party quality	certifications or accreditations	
✓ We have formal quality con	ntrol mechanisms	
✓ We have feedback / custon	mer service feedback or complaint mechanisms	
✓ We monitor customer or co	onsumer satisfaction	
☐ We assess the outcomes p	produced for our customers through the use of our product or service	
☐ We have written policies in	place for ethical marketing, advertisement, or customer engagement	
✓ We manage the privacy and	d security of client / customer data	
☐ None of the above		
Points Earned: 0.38 of 0.38		
Product / Service V	Varranties	
	Warranties products or services are covered by a formal warranty or guarantee?	
What percentage of your		
What percentage of your		
What percentage of your  0%  1-9%		
What percentage of your  0% 01-9% 010-24%		
What percentage of your  0% 01-9% 010-24% 025-49%		
What percentage of your  ○ 0%  ○ 1-9%  ○ 10-24%  ○ 25-49%  ○ 50-74%		
What percentage of your  ○ 0%  ○ 1-9%  ○ 10-24%  ○ 25-49%  ○ 50-74%  ○ 75-99%		

#### **Product Accreditations and Certifications**

63-75%>75%

Points Earned: 0.77 of 0.77

What % your products or services have been reviewed and certified by an accreditation body focused on quality? This can include process certifications like ISO9000 or industry specific quality accreditations. 00% 01-9% 010-24% 025-49% 050-74% O 75-99% 0100% O N/A Points Earned: 0.77 of 0.77 **Quality Assurance** Do you use an established third party methodology to manage quality assurance for your products or services? Examples include PDSA, Six Sigma, DMAIC, TQM, Zero Defects, etc Yes O No Points Earned: 0.38 of 0.38 **Supplier Quality Assurance Reviews** What % of Significant Suppliers (on currency basis) are subjected to regular quality assurance reviews or audits? 0-49% 050-62%

# **Feedback and Complaint Channels** Are any of the following true regarding mechanisms for customers to provide feedback, ask questions, or file complaints? ✓ Products and/or websites feature customer service contact information Product / service reviews are made available in their entirety to public Company responds to all direct inquiries or complaints within a month of receipt Company offers live time support to customers Other ☐ None of the above Points Earned: 0.29 of 0.38 **Monitoring Customer Satisfaction and Retention** Which of the following are true of your company with regards to customer or client satisfaction and/or retention? ✓ Company monitors customer satisfaction Company shares customer satisfaction internally within the company Company shares customer satisfaction publicly Company has specified targets for customer / client satisfaction In the last year, company has achieved specified targets for satisfaction None of the above Points Earned: 0.23 of 0.38 **Managing Product Impacts** Does the company do any of the following with regards to managing the potential impact their products have on customers / beneficiaries?

Company regularly monitors customer outcomes and well-being
✓ Company has formal program to incorporate customer testing and feedback into product design
Company has formal programs in place to continuously improve outcomes produced for customers (including reducing negative
effects or increasing positive effects)
Other
□ None of the above

Points Earned: 0.13 of 0.38

### **Data Usage and Privacy**

Does your company	have any of the	following to address	data usage and	privacy issues?
-------------------	-----------------	----------------------	----------------	-----------------

□ N/A - Company does not collect sensitive data
☐ None of the above
Other
Company's all email list building and email marketing strategies are GDPR compliant
All customers have option to decide how their data can be used
shared with other entities (public or private)
Ompany makes all users aware of information collected, length of time it is preserved, how it's used, and whether and how it is
✓ Company has a formal publicly available data and privacy policy

#### **Data Security Management**

Does the company have any of the following practices to ensure security of private data?

- ✓ Data privacy is included in company wide risk management compliance processes
- All employees with access to data are trained on data privacy policies
- Company has a formal code of conduct that defines unauthorized uses of data
- ✓ Internal audits of data security
- ✓ External audits of data security
- Simulated hacks on data security

Other

None of the above

N/A - Company does not collect sensitive data

Points Earned: 0.38 of 0.38

# Health & Wellness Improvement - Impact Business Model

IMPACT BUSINESS MODELS

0.9

This IBM section is applicable if your company's products/services promote the health and wellness of individuals (e.g. healthcare products/services, exercise equipment, BPA-free products).

# **Health Product Description**

Which of the following best describes your health related product or service?

Your answer to this unscored question is combined with other answers to automatically calculate your score in this section of the
assessment.
Our product reduces health risk, such as by producing healthy alternatives to products that are traditionally unhealthy or toxic to
consumers (healthy food alternatives that meet rigorous government standards, BPA free, etc.)
Our product/service contributes to the positive development of individual health and well-being (wellness programs, sporting
equipment)
Our product/service supports healthcare through improving the efficiency or access to healthcare systems (health insurance, drug
tracking, hospital equipment, etc.)
Our product/service directly provides healthcare that cures or prevents illness/disability
O None of the above
Points Available: 0.00
Severity Of Health Issue Addressed
What is the severity of the health issue or issues addressed by your product/service?
Please click on "Learn" for instructions. Your answer to this unscored question is combined with other answers to automatically calculate
your score in this section of the assessment.
OLow
○ Mid
OHigh
O My product/service enables healthcare that cures or prevents illnesses/disabilities of all kinds
My product/service does not address a particular ailment, it contributes to overall positive health outcomes
○ Don't know
Points Available: 0.00
Extent of Positive Health Outcomes
Which of the following best describes the extent to which your product/service contributes to the
positive health outcome?
Answering affirmatively will opt you into additional sections of the B Impact Assessment with more specific questions about this Impact
Business Model.
O My product/service has been demonstrated to effectively and substantially address the stated health problem, independent of other
factors
OMy product contributes to the stated positive health outcome, but does so dependent upon other resources/circumstances outside
of our control

# Revenue from Health Product/Service What were your total revenues last fiscal year from the previous products or services? Your answer to this unscored question is combined with other answers to automatically calculate your score in this section of the assessment. What were your total revenues last fiscal year from the previous products or services? 70.30% of total revenue We do not track this Points Available: 0.00 **Tracking Beneficiaries** Does your company track the amount of any of the following beneficiary categories served? You will be asked to report the # of beneficiaries reached for each category selected ✓ Individuals ✓ Households ☐ Communities ☐ Businesses or nonprofit organizations ✓ Governments None of the above Points Available: 0.00 **Households Served** How many beneficiaries from the beneficiary category listed below were served through the provision of your health and wellness improvement products/services in the last 12 months? Estimates within +/-5% acceptable. Do not double count across different beneficiary categories. Households **Sensitive** ☐ We do not track this Points Available: 0.00 **Governments Served** How many beneficiaries from the beneficiary category listed below were served through the provision of your health and wellness improvement products/services in the last 12 months? Estimates within +/-

5% acceptable. Do not double count across different beneficiary categories.

Governments	Sensitive
☐ We do no	t track this

#### Individuals Served

How many beneficiaries from the beneficiary category listed below were served through the provision of your health and wellness improvement products/services in the last 12 months? Estimates within +/- 5% acceptable. Do not double count across different beneficiary categories.

Individuals

Sensitive

☐ We do not track this

Points Available: 0.00

#### **Client Tracking Methods**

Please provide a brief description of how you track your customer/client/beneficiary figures.

We track numbers of customers, customer reviews, consumer complaints. Our Customer Advocate Team successfully closes an average of 5,600 consumer contacts per month. Customers & Consumer engagements are tracked via Salesforce CRM regardless of contact method (phone, email, chat) with unique Case Numbers assigned and the following information is collected with the current standard of case resolution within one working day

Points Available: 0.00

#### **Management of Health Outcomes**

How does your company measure and manage the results, outcomes, effects, or impact of your product or service?

Select all that apply.

✓ We have formally defined the outcomes sought by our product or service and have developed a theory of change for them
✓ We have based our impactful product or service business model on established secondary research that demonstrates potential
impact
✓ We have directly and formally engaged stakeholders in understanding their desires and needs when developing, refining, and or
delivering our products or services
☐ We are verified to meet third-party standards for impact (e.g. we have impact-related product certifications)
☐ We measure near-term outcomes of the product or service to determine whether it is meeting the needs and expectations of our
beneficiaries
☐ We measure long-term outcomes in order to assess whether the results of our product produce lasting positive impacts for our
beneficiaries
☐ We have identified and measure and manage the unintentional or potential negative impacts of the product or service in addition to
intentional positive effects
We have identified and managed potential causes that could lead to a failure to deliver the positive outcome, to do so less efficiently

Points Earned: 0.94 of 1.25

None of the above

than possible, or to produce other negative effects

#### **Innovative Health Products**

Is there something different or innovative about the company's health product/service that has changed the industry? Is this something that is replicable, unique at the time that it was created, and that has been emulated by other organizations?

Yes, prior to Vital Proteins, collagen peptides and other ingredients that provided glycine were available, but were not available in a format that encouraged compliance. This format of collagen made it easy to consume daily and essentially created the category today, which has been emulated by other dietary supplement manufacturers.

Points Available: 0.00

#### **Disclosure Questionnaire**

### **Disclosure Industries**

Disclosure questions on specific production and trade.

#### **Disclosure Alcohol**

Please indicate if your company is involved in the production, operation, trade, or sale of any the following:

Alcohol

Please also select "Yes" if your company serves clients in this industry

O Yes

O No

Points Available: 0.00

#### **Disclosure Tobacco**

Please indicate if your company is involved in the production, operation, trade, or sale of any the following:

Tobacco

Please also select "Yes" if your company serves clients in this industry

O Yes

O No

#### **Disclosure Firearms Weapons**

Please indicate if your company is involved in the production, operation, trade, or sale of any the following:

Firearms, weapons or munitions

Please also select "Yes" if your company serves clients in this industry

O Yes



Points Available: 0.00

#### **Disclosure Pornography**

Please indicate if your company is involved in the production, operation, trade, or sale of any the following:

Pornography

Please also select "Yes" if your company serves clients in this industry

O Yes



Points Available: 0.00

#### **Disclosure Fossil Fuels**

Please indicate if your company is involved in the production, operation, trade, or sale of any the following:

Fossil-fuel-based oil, natural gas, or coal extraction, distribution, sale, etc.

Please also select "Yes" if your company serves clients in this industry

O Yes



Points Available: 0.00

#### **Disclosure Mining**

Please indicate if your company is involved in the production, operation, trade, or sale of any the following:

Mining

Please also select "Yes" if your company serves clients in this industry

O Yes



#### **Disclosure Nuclear Power or Hazardous Materials**

Please indicate if your company is involved in the production, operation, trade, or sale of any the following:

Nuclear power, radioactive materials or hazardous waste

Please also select "Yes" if your company serves clients in this industry

O Yes

O No

Points Available: 0.00

#### **Disclosure Prisons**

Please indicate if your company is involved in the production, operation, trade, or sale of any the following:

**Prisons** 

Please also select "Yes" if your company serves clients in this industry

O Yes

No

Points Available: 0.00

#### **Disclosure Bottled Water**

Please indicate if your company is involved in the production, operation, trade, or sale of any the following:

Bottled water

O Yes

No

Points Available: 0.00

#### **Disclosure Animal Products or Services**

Please indicate if your company is involved in the production, operation, trade, or sale of any the following:

Animal-based products or services (including seafood)

O Yes

O No

### **Disclosure Genetically Modified Organisms**

Please indicate if your company is involved in the production, operation, trade, or sale of any the following:

Genetically modified organisms

Please also select "Yes" if your company serves clients in this industry

O Yes



Points Available: 0.00

#### **Disclosure Biodiversity Impacts**

Please indicate if your company is involved in the production, operation, trade, or sale of any the following:

Industries with a large potential biodiversity impact (including logging or logging equipment, agriculture, etc.)

O Yes



Points Available: 0.00

#### **Disclosure Energy and Emissions Intensive Industries**

Please indicate if your company is involved in the production, operation, trade, or sale of any the following:

Energy- and emissions-intensive industries

O Yes

No

Points Available: 0.00

#### **Disclosure Water Intensive Industries**

Please indicate if your company is involved in the production, operation, trade, or sale of any the following:

Water-intensive industries

O Yes

No

### Disclosure Illegal Products or Subject to Phase Out

Please indicate if your company is involved in the production, operation, trade, or sale of any the following:

Products or activities that are illegal under country laws or regulations where they have operated, banned in international conventions or agreements, or subject to international phase-out or regulation

O Yes

No

Points Available: 0.00

#### **Disclosure Industries at Risk of Human Rights Violations**

Please indicate if your company is involved in the production, operation, trade, or sale of any the following:

Industries reliant upon materials at high risk of human rights infringements (e.g. conflict minerals)

O Yes

No

Points Available: 0.00

#### **Other Disclosure Industries**

Please indicate if your company is involved in the production, operation, trade, or sale of any the following:

Other industries that may cause social or environmental harm or are subject to stakeholder criticism or concern

O Yes

O No

Points Available: 0.00

### **Company Explanation Of Disclosure Item Flags**

If you selected "Yes" to any of the "Disclosure Industries" listed above, please provide a detailed explanation of the company's involvement for each affirmative response:

If this does not apply to you, please enter "Does not apply" in the text area below.

The company manufactures and sells animal-based products, primarily collagen from cows and fish, but also milk for protein products. Production of collagen involves purchasing hides and bones from cows and scales, skin and bones from fish. Vital Proteins does not directly raise cattle, but is involved in the supply chain for cattle.

Points Available: 0.00

# **Disclosure Practices**

Disclosure questions on sensitive practices.

# No formal Registration Under Domestic Regulations Please indicate if your company engages in any of the following practices: Company is not formally registered in accordance with all relevant regulations and requirements If your company is a formally registered business, select "No." O Yes No Points Available: 0.00 **Tax Reduction Through Corporate Shells** Please indicate if your company engages in any of the following practices: Company uses corporate shells or other structural means, such as establishing multiple corporate entities, to minimize tax payments O Yes ON Points Available: 0.00 **Operates in conflict zones** Please indicate if your company engages in any of the following practices: Company operates in conflict zones O Yes No Points Available: 0.00 Sale of Data

Please indicate if your company engages in any of the following practices:

Company sells or provides access to consumer or user data

O Yes

No

# Facilities located in sensitive ecosystems Please indicate if your company engages in any of the following practices: Company facilities are located adjacent to or in sensitive ecosystems O Yes No Points Available: 0.00 **Animal Testing** Please indicate if your company engages in any of the following practices: Company's products are tested on animals O Yes No Points Available: 0.00 **Marketing of Breastmilk Substitutes** Please indicate if your company engages in any of the following practices: Marketing of breastmilk substitutes O Yes O No Points Available: 0.00 Activities against freedom of association/collective bargaining Please indicate if your company engages in any of the following practices: Company has taken a public stance against unionization, has engaged in activities that may be perceived as taking a stance against union organizing, or prohibits workers from freely associating and bargaining collectively for the terms of one's employment O Yes ON O Points Available: 0.00

# **Workers Under Bond** Please indicate if your company engages in any of the following practices: Company hires workers that are under bond, debt, or other obligation to the company or to labor brokers O Yes No Points Available: 0.00 **Confirmation of Right to Work** Please indicate if your company engages in any of the following practices: Company does not confirm that workers have the legal right to work in jurisdiction of operations, or company does not keep personnel records that include evidence of the date of birth of each worker O Yes ON Points Available: 0.00 **Employs Individuals on Zero-Hour Contracts** Please indicate if your company engages in any of the following practices: Company employs individuals on zero-hour contracts O Yes No Points Available: 0.00 Company workers are prisoners Please indicate if your company engages in any of the following practices:

Company uses workers who are prisoners

O Yes

No

### Company Employs Workers Under Age 15 (Or Other ILO Minimum Age)

Please indicate if your company engages in any of the following practices:

Company employs workers under the age of 15 (or other minimum work age covered by the International Labour Organization Convention No. 138) and/or company does not keep personnel records that include evidence of the date of birth of each

O Yes

No

Points Available: 0.00

#### **Overtime For Hourly Workers Is Compulsory**

Please indicate if your company engages in any of the following practices:

Overtime work is compulsory and exceeds 48 hours in a week

O Yes

O No

Points Available: 0.00

#### **Other Disclosure Practices**

Please indicate if your company engages in any of the following practices:

Other sensitive practices that may cause social or environmental harm, or are subject to stakeholder concern

O Yes

O No

Points Available: 0.00

#### **Company Explanation Of Disclosure Item Flags**

If you selected "Yes" to any of the "Disclosure Practices" listed above, please provide a detailed explanation of the company's engagement in each practice marked in the affirmative:

If this does not apply to you, please enter "Does not apply" in the text area below.

We use animal by-products, but we do not raise animals. Additionally, we make several beverages, but that is a small portion of our revenue.

Points Available: 0.00

### **Disclosure Outcomes & Penalties**

Disclosure questions concerning litigation, relocation of communities, accidents, and on-the-job fatality.

# **On-Site Fatality** Please indicate if your company has experienced any of the following in the past 5 years: Company has had an operational or on-the-job fatality O Yes No Points Available: 0.00 **Litigation or Arbitration** Please indicate if your company has experienced any of the following in the past 5 years: Litigation or arbitration against company either ongoing, settled, or found against the company O Yes No Points Available: 0.00 Company has filed for bankruptcy Please indicate if your company has experienced any of the following in the past 5 years: Company has filed for bankruptcy O Yes O No Points Available: 0.00 **Bribery, Fraud, or Corruption**

Please indicate if your company has had a formal complaint to a regulatory agency or been assessed a fine or sanction in the past five years for any of the following:

Bribery, fraud, or corruption

O Yes

No

#### **Anti-Competitive Behavior**

Please indicate if your company has had a formal complaint to a regulatory agency or been assessed a fine or sanction in the past five years for any of the following:

Anti-competitive behavior O Yes No Points Available: 0.00 Financial Reporting, Taxes, Investments, or Loans Please indicate if your company has had a formal complaint to a regulatory agency or been assessed a fine or sanction in the past five years for any of the following: Financial reporting, tax payments, investments, or loans O Yes O No Points Available: 0.00 **Political Contributions or International Affairs** Please indicate if your company has had a formal complaint to a regulatory agency or been assessed a fine or sanction in the past five years for any of the following: Political contributions or international affairs O Yes No Points Available: 0.00 Labor Issues Please indicate if your company has had a formal complaint to a regulatory agency or been assessed a fine or sanction in the past five years for any of the following: Labor issues (including safety and discrimination) O Yes No Points Available: 0.00

# Please indicate if your company has experienced any of the following in the past 5 years: Recalls due to quality control issues O Yes No Points Available: 0.00 **Breaches of Confidential Information** Please indicate if your company has experienced any of the following in the past 5 years: Breaches of individual privacy and/or losses of individual confidential data O Yes No Points Available: 0.00 **Consumer Protection** Please indicate if your company has had a formal complaint to a regulatory agency or been assessed a fine or sanction in the past five years for any of the following: Consumer protection (including product safety and marketing claims) Yes O No Points Available: 0.00 **Significant Layoffs** Please indicate if your company has experienced any of the following in the past 5 years: Company has had layoffs of more than 20% of the workforce O Yes No Points Available: 0.00

Recalls

# Hazardous Discharges Into Air/Land/Water (Past 5 Yrs) Please indicate if your company has experienced any of the following in the past 5 years: Company sites have experienced accidental discharges to air, land or water of hazardous substances O Yes No Points Available: 0.00 Large Scale Land Conversion, Acquisition, or Relocation Please indicate if your company has experienced any of the following in the past 5 years: Construction or operation of company involved large scale land acquisition, convergence, or degradation (including the construction or refurbishment of dams), or resulted in the resettlement or economic displacement of 5,000 or more people O Yes O No Points Available: 0.00 **Penalties Assessed For Environmental Issues** Please indicate if your company has had a formal complaint to a regulatory agency or been assessed a fine or sanction in the past five years for any of the following: Environmental management penalties, including animal welfare O Yes No Points Available: 0.00 **Violation of Indigenous Peoples Rights** Please indicate if your company has had a formal complaint to a regulatory agency or been assessed a fine or sanction in the past five years for any of the following: Infringing on indigenous people's rights, for instance by utilizing lands owned or used by indigenous peoples without

full documented consent of such peoples

O Yes O No

#### Other Disclosure Outcomes & Penalties

Please indicate if your company has had a formal complaint to a regulatory agency or been assessed a fine or sanction in the past five years for any of the following:

Other penalties, complaints, or grievances filed or levied against the company for negative impacts on local communities, human rights, or other stakeholder concerns

O Yes

O No

Points Available: 0.00

#### **Company Explanation Of Disclosure Item Flags**

If you selected "Yes" to any of the "Disclosure Outcomes & Penalties" listed above, please provide a detailed explanation of the company's experience related to each affirmative response:

If this does not apply to you, please enter "Does not apply" in the text area below.

Points Available: 0.00

# **Supply Chain Disclosure**

Disclosure questions concerning the significant suppliers of the company

### Supplier Child Labor, Prison Labor, or Forced Labor

Please indicate if any of the following statements are true regarding your company's suppliers:

Employment of workers under the age of 15, use of workers who are currently prisoners, or other practices that are relevant to risk of forced labor

O Yes

O No

O Don't Know

Points Available: 0.00

# **Suppliers in Conflict Zones**

Please indicate if any of the following statements are true regarding your company's suppliers:

Operation in conflict zones

O Yes

No

O Don't Know

# **Suppliers Negative Social Impact**

Please indicate if any of the following statements are true regarding your company's suppliers:

Practices or outcomes that produced substantial negative impacts regarding human rights, labor conditions, or local communities

O Yes

No

O Don't Know

Points Available: 0.00

## **Suppliers Negative Environmental Impact**

Please indicate if any of the following statements are true regarding your company's suppliers:

Practices or outcomes that produced substantial negative environmental impact

O Yes

No

O Don't Know