Well Movement Pty Ltd SCORE COMPLETION VERSION NAME SECTOR COMPANY SIZE 102.1 100% 6 Active Assessment Wholesale/Retail 10-49

As wholly-owned subsidiary of **FP Ability Pty Ltd, Well Movement Pty Ltd** is required to make its full B Impact Assessment transparent. The PDF contains a completed B Impact Assessment that has been reviewed by B Lab with **Well Movement Pty Ltd** as part of their certification as a B Corporation. Answers to questions that would reveal sensitive information (e.g. that would advantage competitors or prejudice litigation) are highlighted with a "Sensitive" textbox.

Sensitive

Mission & Engagement

2.6

Level of Impact Focus

Describe your company's approach to creating positive impact.

This is an unweighted question that will not impact your score and is asked only for research/benchmarking purposes.

Creating positive social or environmental impact is not a focus for our business

We occasionally think about the social and environmental impact of some aspects of our business, but not frequently.

We frequently consider our social and environmental impact, but it isn't a high priority in decision-making.

We consistently incorporate social and environmental impact into decision-making because we consider it important to the success and profitability of our business.

We treat our social and environmental impact as a primary measure of success for our business and prioritize it even in cases where it may not drive profitability.

Points Available: 0.00

Mission Statement Characteristics

Does your company's formal, written corporate mission statement include any of the following?

A formal written corporate mission statement is one that is either publicly facing or formally shared with the employees of the company. Please check all that apply.

No social or environmental commitment

A general commitment to social or environmental responsibility (e.g. to conserve the environment)

A commitment to a specific positive social impact (e.g. poverty alleviation, sustainable economic development)

A commitment to a specific positive environmental impact (e.g. reducing waste sent to landfills through upcycled products)

A commitment to serve a target beneficiary group in need (e.g. low-income customers, smallholder farmers)

We have no written mission statement

Points Earned: 0.33 of 0.33

Mission Statement

Please share the text of your formal mission statement here.

Able Foods is committed to being the leading specialist provider of delicious and nutritious home-delivered meals to the disability and older Australian communities, so they can live healthier, happier, and more independent lives.

Points Available: 0.00

Social and Environmental Decision-Making

How does your company integrate social and environmental performance into decision-making?

Your answers determine which future questions in the assessment are applicable to your company.

☑ Employee training that includes social or environmental issues material to our company or its mission

Manager roles with job descriptions that explicitly incorporate social and environmental performance

✓ Performance reviews that formally incorporate social and environmental issues

Compensation and job descriptions of executive team members that include social and environmental performance

Board of Directors review of social and environmental performance

We measure our externalities in monetary terms and incorporate them into our financial balances

Other - please describe

☐ None of the above

Points Earned: 0.53 of 0.67

Social and Environmental Performance Training How are social or environmental performance principles and practices incorporated into employee training programs? Please check all that apply. Only included informally in orientation, training, or instruction Specific, formal training is integrated into new employee and new manager training Specific, formal training is integrated into ongoing employee and manager training ☑ Workers articulate goals and achievements related to social and environmental metrics as an individual or part of a workplace team All supervisors and managers receive training on how to communicate social and environmental goals to employees and implement accountability for results None of the above Points Earned: 0.67 of 0.67 Social and Environmental Management Reviews What percentage of full-time managers had a formal written performance evaluation in the last year that included social or environmental goals? \bigcirc 0 01-49% 050-99% 0 100% Points Earned: 0.67 of 0.67 Stakeholder Engagement Has your company done any of the following to engage stakeholders about your social and environmental performance? ✓ We have an advisory board that includes stakeholder representation We have a formal stakeholder engagement plan or policy that includes identification of relevant stakeholder groups ✓ We have created mechanisms to identify and engage traditionally underrepresented stakeholder groups or demographics We have formal and regular processes in place to gather information from stakeholders (focus groups, surveys, community meetings, etc.) We have formal procedures to address results from stakeholder engagement, with a designated individual or team responsible for appropriate follow ups. We report the results of stakeholder engagement on social and environmental performance to the highest level of oversight in the company, such as the Board We publicly report on stakeholder engagement mechanisms and results Other - please describe No formal stakeholder engagement Points Earned: 0.33 of 0.33 **Management of Material Social and Environmental Issues** How does your company identify, measure, and manage the most material social and environmental issues relevant to your operations and business model? Answers 3-5 can only be selected if a materiality assessment has been conducted and answer 2 applies. We track impact metrics that we've chosen based on company mission or executive decision We have conducted a materiality assessment of our company using stakeholder engagement mechanisms or research We have identified and measure metrics based on the results of the materiality assessment we conducted for the company We have set performance targets for all identified material issues and measurements We measure the material social and environmental outcomes produced by our performance on our KPIs over time None of the above

Points Earned: 0.13 of 0.67

Identification of Material Issues

Based on the processes you have highlighted, what are the material issues that have been identified?

Food insecurity, access to appropriate, safe and nutritious food, diet and nutrition, health and wellbeing, independence, choice and control over eating habits and knowledge of nutrition and health eating.

Points Available: 0.00

OPERATIONS

Ethics & Transparency

4.8

Governance Structures
What is the company's highest level of corporate oversight?
Owner or Manager Governed (including Board of Directors with only owners/ executives)
O Management, Executive Committee, or Democratic Governance
O Non-Fiduciary Advisory Board
O Board of Directors (with at least one member who is not an executive or owner of the company)
Points Earned: 0.57 of 0.57
nternal Good Governance
How does your company support internal management and good governance?
✓ We have a formal organizational chart outlining the management and reporting structure of the company
✓ We have written job descriptions for all employees outlining responsibilities and decision-making authority
✓ We have management team meetings to plan strategy or make operational decisions
Other - please describe
□ None of the above
Points Earned: 0.57 of 0.57
Governing Body Characteristics

Points Earned: 0.43 of 0.57

Which of the following apply to your company's Board of Directors?

lease check all that apply.
☐ Meets at least twice annually
✓ Meets at least quarterly
✓ Includes at least one independent member
☐ Includes at least 50% independent members
Oversees executive compensation
☐ Has an Audit Committee with at least one independent member
☐ Has a Compensation Committee with at least one independent member
Company is a cooperative and elects Board from membership
☐ None of the above
□ N/A - no Board of Directors

Governing Body Stakeholder Representation
Does your company's Board of Directors have voting seats representing:
Select all that apply.
☐ Executive employees
□ Non-executive employees
Community expertise (e.g. local university representative)
☐ Environmental expertise (e.g. environmental nonprofits)
☐ Customers
✓ None of the above
□ N/A - no Board of Directors
Points Available: 0.29
Ethics Policies and Practices
What practices does your company have in place to promote ethical decision-making and prevent corruption?
✓ A written Code of Ethics
✓ A written whistleblower policy
✓ We have created internal financial controls
☐ We have conducted an ethics-focused risk assessment in the last two years
Other (please describe)
☐ None of the above
Points Earned: 0.43 of 0.57
Instruction on Code of Ethics
How does your company instruct employees regarding your Code of Ethics on behavioral expectations, bribery, and corruption?
Please check all that apply.
✓ We instruct the Board of Directors on the Code at least annually
☐ We instruct all newly hired workers on the Code
We instruct managers on the Code on an ongoing basis
☐ We instruct all non-managerial workers on the Code on an ongoing basis
✓ We communicate changes to the Code whenever it is updated
Other - please describe
☐ No Code of Ethics or equivalent, or no training on the Code
Points Earned: 0.38 of 0.57
Reviewed / Audited Financials
Does the company produce financials that are verified annually by an independent source through an Audit or Review?
○ No
O Yes, through a review
Yes, through an audit
Points Earned: 0.57 of 0.57

Financial Controls

Does your company maintain any of the following financial controls?

Please check all that apply.
✓ Segregation of Accounts Receivable and Accounts Payable duties
✓ Segregation of payment authorization, execution, and/or record keeping
✓ Access to accounting software systems is limited to appropriate personnel
✓ Access to credit or ATM cards is limited to appropriate personnel
☐ Routine management or third-party reviews of inventory management system
IT systems have different password protection systems that are changed periodically with different access levels according to the position of the staff member
accessing the data
☐ None of the above
Points Earned: 0.57 of 0.57
Company Transparency What information does the company make publicly available and transparent?
Your answers determine which future questions in the assessment are applicable to your company.
Beneficial ownership of the company
✓ Financial performance (must be transparent to employees at minimum)
✓ Social and environmental performance (e.g. impact reports)
✓ Membership of the Board of Directors
□ None of the above
Points Earned: 0.43 of 0.57
Financial Transparency with Employees
How does your company formally share financial information with full-time employees?
Fuelude companyation data Places shoeld all that each

Exclude compensation data. Please check all that apply.

\square We have no formal documented process to share financial information with employees
Our company discloses all financial information (except salary info) at least yearly
Our company discloses all financial information (except salary info) at least quarterly
☑ In addition to sharing financials, our company also has an intentional education program around shared financials
\square In addition to sharing financials with employees, our company publicly reports its financial statements

Points Earned: 0.43 of 0.57

Impact Reporting

Does your company publicly share information on your social or environmental performance on an annual basis?

,,,,
✓ We provide descriptions of our social and environmental programs and performance
✓ We voluntarily share social or environmental performance scorecards
Specific quantifiable social or environmental indicators or outcomes are made public
☐ We set public targets and share progress to those targets
✓ We present information in a formal report that allows comparison to previous time periods
Reporting information / structure is based on a comprehensive third party standard (ex. GRI or B Impact Assessment)
A third party has validated / assured the accuracy of the information reported
☐ Impact reporting is integrated with financial reporting
☐ We don't report publicly on social or environmental performance

Points Earned: 0.51 of 0.57

This section asks for your company to provide important financial information that will be referenced later in the assessment.

Last Fiscal Year

On what date did your last fiscal year end?

If your company has not yet completed its first fiscal year, please put your anticipated fiscal year end date.

On what date did your last fiscal year end? 30 Jun 2023

Points Available: 0.00

Reporting Currency

Select your reporting currency

O Australian Dollar - AUD

Points Available: 0.00

Revenue Year Before Last

Total Earned Revenue

From the fiscal year before last

If your company has not yet completed its first fiscal year, please put \$0

From the fiscal year before last

Sensitive

Points Available: 0.00

Revenue Last Year

Total Earned Revenue

From the last fiscal year

This question will be used for scored calculation questions later in the assessment. Please complete for accurate scoring. If your company has not yet completed its first fiscal year, please put \$0

From the last fiscal year

Sensitive

Points Available: 0.00

Net Income Last Year

Net Income

From the last fiscal year

If your company has not yet completed its first fiscal year, please put \$0

From the last fiscal year

Sensitive

Net Income Year Before Last

Net Income

From the fiscal year before last

From the fiscal year before last

Sensitive

Points Available: 0.00

IMPACT BUSINESS MODELS

Mission Locked - Impact Business Model

10.0

Recognizes corporate forms and amendments that preserve mission and/or considers stakeholders regardless of company ownership

Mission Lock

Separate from a mission statement, what has your company done to legally ensure that its social or environmental performance is a part of its decision-making over time, regardless of company ownership?

This question is related to the legal requirement for Certified B Corps, Click "Learn" for more information and resources about this requirement.

- O Signed a contract or Board resolution committing to adopting a legal form that requires consideration of all stakeholders (e.g. signed B Corp Agreement)
- Adopted a specific legal entity or governance structure that preserves mission over time, but does not require consideration of all stakeholders in its decision-making (e.g. cooperative)
- As a company wholly owned by another company that has not done so, amended corporate governing documents or adopted a legal entity that requires consideration of all stakeholders in its decision-making (e.g. benefit corporation, completed B Corp legal amendment)
- As an independent or publicly-owned business, amended corporate governing documents or adopted a legal entity that requires consideration of all stakeholders in its decision-making (e.g. benefit corporation, completed B Corp legal amendment)
- O None of the above

Points Earned: 10.00 of 10.00

Workers

OPERATIONS

Workers Impact Area Introduction

0.0

This section identifies who should be considered a "worker" in the B Impact Assessment and reports your worker-related metrics. It also identifies whether your company is designed to deliver a specific, material, positive impact for its workers, and if so, opens the Worker Impact Business Model section that is most applicable.

Majority Hourly vs. Salaried Workers

Are the majority (greater than 50%) of your employees paid on a fixed salary or a daily or hourly wage?

This is a REQUIRED question that determines the set of additional questions your company will respond to regarding your employee impact.

Fixed Salary

O Daily or hourly wage

Use Of Contracted Labor Is any of your company's labor performed by subcontracted organizations or individuals, such as outsourced staffing services or independent contractors? Your answers determine which future questions in the assessment are applicable to your company. Yes, some of our labor is contracted to third party subcontractors that manage staff on our behalf Yes, we hire individual independent contractors who are contracted to work greater than 20 hours per week for your company over an indefinite period or longer than 6 months We utilize individual independent contractors who do not work greater than 20 hours per week for us over an indefinite period or longer than 6 months None of the above Points Available: 0.00 Independent Contractor Instructions

For the remainder of the Workers section, you should consider individual independent contractors who work greater than 20 hours per week for your company over an indefinite period or longer than 6 months as "employees" or "workers"

Ok, I will consider all independent contractors that meet these specifications in my responses to the remaining questions in the Workers section.

Points Available: 0.00

Workers Impact Business Model Introduction

Is your company structured to benefit its employees in either of the following ways?

Your answers determine which future questions in the assessment are applicable to your company.

- Ownership structures that provide significant equity (>40%) and empowerment to all employees (e.g. employee-owned companies, cooperatives)
- Providing high quality jobs or professional development for individuals with chronic barriers to employment (workforce development programs)
- ✓ None of the above

Points Available: 0.00

of Full Time Workers

Number of Total Full-Time Workers

Current Total Full-Time Workers

Please click "Learn More" to understand how to answer this question.

Current Total Full-Time Workers 19

☐ We do not track this

Points Available: 0.00

of Full Time Workers Last Year

Number of Total Full-Time Workers

Total full-time workers twelve months ago

Please click "Learn More" to understand how to answer this question.

Total full-time workers twelve months ago 17

☐ We do not track this

# of Part Time Workers	
Number of Total Part-Time Workers	
Current Total Part-Time Workers	
Please click "Learn More" to understand how to answer this question.	
Current Total Part-Time Workers 3	
☐ We do not track this	
Points Available: 0.00	
# of Part Time Workers Last Year	
Number of Total Part-Time Workers	
Total part-time workers twelve months ago	
Please click "Learn More" to understand how to answer this question.	
Total part-time workers twelve months ago 3	
☐ We do not track this	
Points Available: 0.00	
# of Temporary Workers	
Number of Total Temporary Workers	
Current Total Temporary Workers	
Please click "Learn More" to understand how to answer this question.	
Current Total Temporary Workers 0	
☐ We do not track this	
Points Available: 0.00	
# of Temporary Workers Last Year	
Number of Total Temporary Workers	
Total temporary workers twelve months ago	
Please click "Learn More" to understand how to answer this question.	
Total temporary workers twelve months ago 0	
☐ We do not track this	
Points Available: 0.00	
E:	OPERATIONS
Financial Security	9.2
Lowest Paid Wage	
What is the company's lowest wage as calculated on an hourly basis?	
Please exclude students and interns in this calculation.	
What is the company's lowest wage as calculated on an hourly basis?	
Sensitive	

% of Employees Paid Individual Living Wage What percentage of employees on an FTE (Full Time Equivalent) basis are paid at least the equivalent of a living wage for an individual? Please exclude students and interns in this calculation. O<75% ○75-89% 090-99% 0 100% O N/A Points Earned: 2.52 of 2.52 % of Employees Paid Family Living Wage What percentage of employees on an FTE (Full Time Equivalent) basis are paid at least the equivalent of a living wage for a family? Please exclude students and interns in this calculation. 0<75% ○ 75-89% 090-99% 0 100% O N/A Points Earned: 2.52 of 2.52 % Above the Minimum Wage What percentage above the legal minimum wage does your lowest-paid hourly employee earn? Please answer this question ONLY taking into account hourly workers. If you do not have hourly workers, select N/A. 0% - Lowest wage is equivalent to minimum wage 01-9% 010-29% ○ 30-49% 050-75% 075%+ N/A - We do not employ hourly workers Points Available: 1.26 **Initiatives To Increase Wages and Benefits** If it is not possible to verify a living wage in your country, has your company participated in any leadership initiatives/agreements to increase wages or benefits to workers provided in your country or industry? Examples include commissioning a living wage calculation. Select N/A if living wage already exists. O Yes ONo N/A - Living wage already exists Points Available: 1.26

Compensation Policies and Practices Does your company offer any of the following additional financial benefits to non-executive workers? Your answers determine which future questions in the assessment are applicable to your company. Cost of living adjustments that match inflation rates of the country ✓ Bonuses or profit-sharing ✓ Employee ownership opportunities None of the above Points Earned: 1.26 of 1.26 **Employees Receiving a Bonus** What percentage of full-time and part-time employees, excluding founders and executives, received a monetary bonus in the last fiscal year? 00% 01-24% 025-49% 050-74% **0** 75-99% 0100% O N/A Points Earned: 0.94 of 1.26 Significance of Bonuses What was the equivalent percentage of profits that were distributed as bonuses to non-executive workers in the last fiscal year? O No bonus payout, or no bonus plan 5% or less 05-10% 010-15% 0 15-20% ○>20% O Bonuses were paid to non-executive workers, despite the company not earning a profit Points Earned: 0.16 of 1.26 % Participation in Employee Ownership What percentage of all full-time employees have been granted stock, stock options, or stock equivalents (including participation in an ESOP or other qualified ownership plans) in the company? Select N/A if your company is a consumer/shared services cooperative, a producer cooperative or a nonprofit. 00% 0 1-24% 025-49% 050-74% O 75-99% 0 100% O N/A

Points Earned: 0.31 of 1.26

% of Company Owned by Non-Executive Employees			
What percentage of the company is owned by workers who are not executives or founders?			
O _{0%}			
● 1-4%			
○ 5-24% ○ 25-49%			
O Don't Know			
Points Earned: 0.63 of 2.52			
Retirement Programs			
Do employees have access to any of the following savings programs for retirement?			
✓ Government-sponsored pension or superannuation plans			
☐ Private Pension or Provident Funds			
Plan that specifically includes Socially-Responsible Investing option			
☐ None of the above			
Points Earned: 0.94 of 1.26			
Financial Services for Employees			
What financial products, programs, or services does your company provide that help to meet financial health need	de of hourly		
employees?	13 Of Flourity		
Please answer this question ONLY taking into account hourly workers. If you do not have hourly workers, select N/A.			
☐ Direct deposit			
Access to free or affordable banking services or payroll cards (e.g. free ATM debit card)			
☐ Financial management tools or coaching			
☐ Emergency or short-term savings programs			
☐ Low-interest or interest-free loans			
Debt management, refinancing, or loan payment contributions			
Employer match for deposits into savings accounts			
Paychecks issued off-schedule on a need basis			
☐ Tax preparation services			
Other - please describe			
☐ None of the above			
✓ N/A - We do not employ hourly workers			
Points Available: 0.63			
Health, Wellness, & Safety	OPERATION 3.3		
Government Provision Of Healthcare			
How is healthcare provided in the country where the majority of employees reside?			
Universal Provision of Basic Healthcare Services (e.g. United Kingdom)			
Ogovernment-mandated or -provided health insurance programs (e.g. Switzerland)			
O None of the Above			
Points Available: 0.00			
I OILLO AVAIIADIO, U.UU			

What percentage of workers receive healthcare coverage either through a government plan or paid by the company?
If healthcare is covered through the company, only consider workers for which the company pays the majority of healthcare costs.
O<75%
● 75-84%
O 85-94%
O 95%+
Points Earned: 0.67 of 2.00
Supplementary Health Benefits
What benefits does your company provide to all full-time tenured workers to supplement government programs?
Only select benefits the company pays the majority of costs to all full-time tenured workers. Select Other if the company covers less than 50% of the expenses for the
benefits listed or other benefits offered.
☐ Disability coverage or accident insurance
☐ Life insurance
Private dental insurance
Private supplemental health insurance
Other - please describe
✓ None of the above
Points Available: 2.00
Supplementary Health Benefits Eligibility for Part-Time Workers
When do part-time workers become eligible to participate in the supplementary benefits offered by your company?
If applicable, please select one answer indicating tenure requirements (answers 1-2), and one answer indicating weekly hour requirements (answers 3-4).
Part-time workers are not eligible at time of hire, but become eligible to participate within their first 6 months of employment
Part-time workers are eligible to participate at time of hire
Part-time workers are only eligible if they work more than 20 hours a week
Part-time workers are eligible even if they work less than 20 hours a week
✓ We do not offer supplementary health benefits to part-time workers
□ N/A - We don't have part-time employees
Points Available: 2.00
Health and Wellness Initiatives
What health and wellness initiatives or policies does your company offer beyond insurer-provided programs?
Check all that apply.
☑ We sponsor and encourage workers to participate in health and wellness activities during the workweek (e.g. walking or steps programs)
✓ We offer incentives for workers to complete health risk assessments or participate in health and wellness activities (e.g., a fund for exercise equipment, subsidized gym
membership)
✓ Employees have access to behavioral health counseling services, web resources, or Employee Assistance Programs
Spouses, partners, or children of employees are provided access to behavioral health counseling services, web resources, or Employee Assistance Programs
✓ We have policies and programs in place to prevent ergonomic-related injuries in the workspace
Over 25% of workers have completed a health risk assessment in the last twelve months
☐ Management receives reports on aggregate participation in worker wellness programs
Other - please describe
Company does not offer any formal health and wellness initiatives
Points Earned: 2.00 of 2.00

Healthcare Coverage

W I O (D 1)	
Worker Safety Practices	
What are your company's occupational health and safety policies?	
✓ We have written policies and practices to minimize on-the-job employee accidents and injuries	
Data on injury, accident, lost, or absentee days are recorded and made transparent for all workers	
A worker health and safety committee helps monitor and advise on health and safety programs	
☐ None of the above	
Points Earned: 0.67 of 2.00	
	OPERATIONS
Career Development	2.2
Professional Development Policies and Practices	
Does your company provide any of the following training opportunities to workers for professional development	ent?
Your answers determine which future questions in the assessment are applicable to your company.	
✓ We have a formal onboarding process for new employees	
✓ We offered ongoing training on core job responsibilities to employees within the last year	
We have a policy to encourage internal promotions and hiring for advanced positions (e.g. posting job openings internally first)	
We provide cross-skills training for career advancements or transitions (e.g. management training for non-managers)	
✓ We provide cross-skills training for career advancements or transitions (e.g. management training for non-managers)✓ We provide non-career-specific life-skill training (e.g. financial literacy, English as a Second Language)	
	:)
We provide non-career-specific life-skill training (e.g. financial literacy, English as a Second Language)	;)

Points Earned: 0.54 of 0.58

Amount of Training for New Hires

What was the average amount of training that a newly hired worker received in the past twelve months?

Use average of both full-time and part-time employees.

\bigcirc	No	trai	ni	ng
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On-the-job training (one day to one week)

On-the-job training (one week to one month)

O Apprenticeship or technical training (over one month)

 \bigcirc N/A - No new hires during the last 12 months

Points Earned: 0.39 of 0.58

Employee Review Process

Which of the following is included or applies to your company's formal process for providing performance feedback to employees?
Check all that apply.

nts Earned: 1.17 of 1.17	
□ None of the above	
All tenured employees receive feedback	
✓ A 360-degree feedback process	
Clearly-identified and achievable goals	
Social and environmental goals	
☐ Written guidance for career development	
✓ Peer and subordinate input	
✓ Process has a regular schedule and is conducted at least annually	
ock all that apply.	

Internal Promotions

What percentage of employees has been internally promoted within the last 12 months?

Exclude material owners in your calculation.

00%

01-5%

06-15%

0 15%+

Points Earned: 0.19 of 0.58

Intern Hiring Practices

How does your company manage the hiring and treatment of interns?

Check all that apply. If there is no third party living wage calculated for your country of operations, please do not select "payment of a living wage."

\square We have a formalized policy or program outlining the objectives of internships or internship programs for participants
We partner with education institutions to provide internship opportunities or work-study programs

☐ We pay interns a living wage

Our interns receive formal performance reviews

Our interns have a formal opportunity to provide feedback on experience

 $\hfill \Box$ We have hired interns on as full-time permanent employees in the past two years

☐ Intern tenures are restricted to not exceed one year if interns are not currently enrolled in school

□ None of the above

✓ N/A - Our company does not employ interns

Points Available: 0.58

OPERATIONS

Career Development (Salaried)

0.6

Skills-Based Training Participation
Excluding newly hired workers, what % of full-time and part-time workers received the following types of formal training during the last 12 months?
Skills-based training to advance core job responsibilities
 ○ 0% ○ 1-24% ● 25-49% ○ 50-74% ○ 75%+ ○ Don't know
Points Earned: 0.09 of 0.19
Cross-Job Skills Training Participation
Excluding newly hired workers, what % of full-time and part-time workers received the following types of formal training during the last 12 months?
Skills-based training on cross-job functions beyond regular responsibilities (e.g. public speaking training, management training for non-managers)
○ 0%
External Professional Development Participation
What percentage of full-time workers has participated in external professional development or lifelong learning opportunities in the past fiscal year?
Professional development should be paid for in advance, reimbursed or subsidized by the company. 0% 1-24% 25-49% 50-74% 75%+
Points Earned: 0.09 of 0.38
Subsidized Educational Opportunities
What percentage of full-time workers received advancement or reimbursement for continuing education opportunities in the last fiscal year?
Continuing education opportunities include GED, college credits, industry-recognized accreditation, etc. O 0 O 1-5% O 6-15% O 15%+ Points Earned: 0.25 of 0.38

What are your company's policies and practices around career development and promotion?	
Employees who seek to take a short-term leave or sabbatical will have their jobs guaranteed upon return	
Our company will make an effort to find a place for employees who seek to take a long-term leave or sabbatical upon their return	
✓ Employees are able to make lateral moves or change career direction or pace when possible	
☐ None of the above	
Points Earned: 0.13 of 0.19	
Engagement 9 Catiofaction	OPERATIONS
Engagement & Satisfaction	3.8
Employee Handbook Information	
What is included in your company's written and accessible employee handbook?	
✓ A non-discrimination statement	
✓ An anti-harassment policy with reporting mechanisms, processes, and disciplinary procedures	
✓ A statement on work hours	
✓ Policies on pay and performance issues	
✓ Policies on benefits, training and leave	
Grievance resolution process	
☐ Disciplinary procedures and possible sanctions	
A neutrality statement regarding workers' right to bargain collectively and freedom of association	
Prohibition of child labor and forced or compulsory labor	
☐ We have no written employee handbook	
Points Earned: 0.33 of 0.33	
Paid Secondary Caregiver Leave	
What secondary parental leave policies are available to your workers, either through your company or a government pro	ogram?
Select all that apply, but only select one answer indicating the total amount of paid time equivalent (answers 2-4). See "Learn More" for further instructions.	
☐ Workers receive unpaid time off for secondary parental leave	
✓ Workers receive up to 2 weeks (or full pay equivalent) paid leave	
☐ Workers receive between 2 to 5 weeks (or full pay equivalent) paid leave	
☐ Workers receive greater than 5 weeks (or full pay equivalent) paid leave	
Policy does not distinguish between primary and secondary caregiving, or provides equivalent time and pay to both	
☐ No secondary caregiver leave is offered to employees	
Points Earned: 0.40 of 0.67	
Supplementary Benefits	
What supplementary benefits are provided to a majority of non-managerial workers?	
Including full time and part time employees. Please check all that apply.	
On-site childcare	
Off-site subsidized childcare	
✓ Free or subsidized meals	
Policy to support breastfeeding mothers	
Other - please describe	
☐ None of the above	
Points Earned: 0.93 of 1.33	

Career Development Policies

Worker Empowerment
How does your company engage and empower workers?
 ✓ We have formalized feedback and complaint mechanisms beyond direct reporting lines to address concerns and improve company practices ☐ We have processes in place to provide input from employees prior to operational and/or strategic policy or practice changes ✓ Employee complaint / input mechanisms are reviewed at least every other year, with input from employees themselves into the process ✓ Company tracks usage of input/ feedback / complaint mechanisms and resolution / implementation rates ☐ We have adopted open book management or self-management principles within the workplace ☐ Workers have opportunity to elect member(s) to the Board of Directors ☐ Other - please describe ☐ None of the above
Points Earned: 0.50 of 0.67
Surveying and Benchmarking Engagement and Attrition Does your company monitor and evaluate your worker satisfaction and engagement in any of the following ways? Your answers determine which future questions in the assessment are applicable to your company. We calculate employee attrition rate We benchmark employee attrition rate to relevant benchmarks We regularly (at least once a year) conduct employee satisfaction or engagement surveys We benchmark employee satisfaction to relevant industry benchmarks We disaggregate calculations based on different demographic groups to identify trends We outperform industry benchmarks on attrition We outperform industry benchmarks on satisfaction None of the above
Departed Employees Number of full-time and part-time workers that departed or left the company in the last twelve months Enter 0 if None. Number of full-time and part-time workers that departed or left the company in the last twelve months Sensitive Points Available: 0.00
Employee Satisfaction
What percent of your employees are "Satisfied" or "Engaged"?
Select N/A if satisfaction or engagement is not formally surveyed. <65% 65-80% 81-90% 90%+ N/A

Points Earned: 1.33 of 1.33

Number of Paid Days Off
What is the annual minimum number of paid days off (including holidays) for full-time employees?
O 0-15 work days
○ 16-22 work days
○ 23-29 work days
○ 30-35 work days
● 36+ work days
Points Earned: 0.60 of 0.60
Paid Primary Caregiver Leave for Salary Workers
Which of the following describe the primary parental leave policies for salaried workers, either through the company or government program?
If applicable, please select one answer indicating total time off (answers 1-3), and one answer indicating fully paid time off (answers 4-7).
Primary caregivers receive 4-12 weeks of time off for parental leave (including unpaid and paid leave)
Primary caregivers receive 13 weeks to 6 months of time off for parental leave (including unpaid and paid leave)
Primary caregivers receive more than 6 months of time off for parental leave (including unpaid and paid leave).
√ 4-12 weeks of primary parental leave (or equivalent) is fully paid
13-18 weeks of primary parental leave (or equivalent) is fully paid
19-24 weeks of primary parental leave (or equivalent) is fully paid
☐ More than 24 weeks of primary parental leave (or equivalent) is fully paid
☐ Primary caregivers receive less than 4 weeks off or no time off for parental leave
Points Earned: 0.30 of 0.60
Worker Flexibility Options
What job flexibility options does the company provide, whenever feasible, in writing and in practice for the majority of workers?
Please check all that apply.
Part-time work schedules at the request of workers
☐ Flex-time work schedules allowing freedom to vary start and stop times
✓ Telecommuting (e.g. working from home one or more days per week)
☐ Job-sharing
☐ None of the above
Points Earned: 0.15 of 0.60
Workplace Flexibility in Practice
Which of the following flexible workplace practices have been used in the past 12 months?
Please check all that apply.
☐ Managers or executives worked part-time or in a job-share
✓ Managers or executives are in a telecommuting position
✓ We hired new people into permanent positions that are telecommuting
☐ We hired new people into permanent positions that are part-time or job-share
☐ We have transitioned staff into part-time, job-share, or telecommuting positions
Other - please describe
☐ None of the above
Points Earned: 0.60 of 0.60

Attrition Rate for Salaried Workers

What percentage of full-time and part-time salaried workers left the company during the last twelve months?

Calculation should include voluntary and involuntary separation, but exclude workers dismissed with cause.

Sensitive

Points Available: 0.60

Community

OPERATIONS

Community Impact Area Introduction

0.0

This section identifies whether your company is designed to deliver a specific, material, positive impact for its community, and if so, opens the Community Impact Business Model section that is most applicable.

Community Oriented Impact Business Model

Does your company's business model create a specific positive benefit for stakeholders such as charitable partners, vendors or suppliers in need, or your local community?

Your answers determine which future questions in the assessment are applicable to your company.

O Yes

No

Points Available: 0.00

OPERATIONS

Diversity, Equity, & Inclusion

6.1

Diverse Ownership and Leadership

Is your company majority-owned or -led by individuals from any of the following underrepresented groups?

Please select all that apply.

Led by a woman
Led by an individual from an underrepresented racial or ethnic minority
Led by another underrepresented individual (veterans, LGBT, etc.)
☐ Majority owned by women
☐ Majority owned by individuals from underrepresented racial or ethnic minorities
☐ Majority owned by other underrepresented individuals (veterans, LGBT, etc.)
✓ None of the above

Creating and Managing Inclusive Work Environments
Which of the following practices does your company have in place around diversity, equity, and inclusion?
 ✓ We include a statement in all our job postings with a commitment to diversity, equity, and inclusion ☐ We conduct anonymous or "blind" reviews of applications or resumes without attaching names or identifiable characteristics ✓ We conduct analyses of our job description language and requirements to ensure they are inclusive and equitable ✓ We offer trainings for all employees on topics related to diversity, equity, and inclusion ☐ We have set specific, measurable diversity improvement goals ☐ We have conducted a pay equity analysis by gender, race/ethnicity, or other demographic factors and, if necessary, implemented equal compensation improvement plans or policies ☐ None of the above Points Earned: 0.41 of 0.69
Measurement of Diversity
What attributes of a diverse workforce does your company track, either through anonymous surveys or other methods legal in your jurisdiction?
If collecting this type of demographic data is not legal in your jurisdiction, select None of the Above. ✓ Socioeconomic status (as determined by low income residence, education level, etc.) ☐ Race or ethnicity ✓ Gender ✓ Age ✓ Other - please describe ☐ None of the above
Points Earned: 0.69 of 0.69
Low Income Workers
What percentage of your workforce lives in poor/very poor or low-income areas or does not have college degree? 0% 01-9% 010-19% 20-29% 030%+ Don't Know Points Earned: 0.34 of 0.69
Women Workers
How many of your non-managerial workers identify as women? 0% 1-9% 10-24% 25-39% 40-49% 50%+ Don't know
Points Earned: 0.69 of 0.69

Age Diversity in Workforce
What percentage of your workforce is either under the age of twenty four or over the age of fifty?
\bigcirc 0%
1 -9%
O 10-19%
O 20-29%
○30%+
O Don't Know
Points Earned: 0.11 of 0.69
Workers from Other Underrepresented Populations
What percentage of your workforce identifies as part of another underrepresented social group other than the demographics
featured above (e.g. individuals with disabilities, LGBTQ+ individuals, individuals who have been incarcerated, etc.)?
Demographics featured in other questions and excluded here: Socioeconomic status, Race or ethnicity, Gender, Age
\bigcirc 0%
O 1-9%
O 10-19%
O 20-29%
○ Don't Know
Points Earned: 0.69 of 0.69
High to Low Pay Ratio
What multiple is the highest compensated individual paid, inclusive of bonus, as compared to the lowest paid full-time worker?
O>20x
○16-20x
○11-15x
○ 6-10x
○ 1-5x
Points Earned: 0.69 of 0.69
Female Management
How many of your company managers identify as women?
O 0%
O 1-9%
O 10-24%
O 25-39%
O 40-49%
O Don't know
○ N/A
Points Earned: 0.69 of 0.69

Management from Underrepresented Populations
How many of your company managers identify as from another underrepresented social group?
If collecting this type of demographic data is not legal in your jurisdiction, select Don't Know.
○ 0%
O 1-9%
O 10-19%
O 20-29%
○ Don't know
Points Earned: 0.69 of 0.69
Female Directors
How many of your company Board Directors identify as women?
O _{0%}
O 1-9%
O 10-24%
○ 40-49%
O 50%+
O Don't know
O n/a
Points Earned: 0.46 of 0.69
Directors from Underrepresented Populations
How many of your company Board Directors identify as from another underrepresented social group?
For this question, please do not take gender into consideration as gender is assessed in a different question.
O _{0%}
O 1-9%
O 10-19%
O 20-29%
O Don't know
O n/a
Points Earned: 0.69 of 0.69
Supplier Diversity Policies or Programs
Does your company have any of the following policies or programs in place to promote diversity within your supply chain?
☐ We track diversity of ownership among our suppliers
☐ We have a policy to give preferences to suppliers with ownership from underrepresented populations
☐ We have formal targets to make a specific percentage of purchases from suppliers with diverse ownership
☐ We have a formal program to purchase and provide support to suppliers with diverse ownership
✓ None of the above
N/A - Collecting supplier data or having preferential treatment policies is illegal in my country of operations
Points Available: 0.34

Supplier Ownership Diversity What percentage of your purchases were from companies that are majority-owned by women or individuals from underrepresented populations? 00% 01-9% 010-24% 025-39% 040-49% 050%+ ODon't Know Points Available: 0.69 **OPERATIONS Economic Impact** 3.7 **Geographic Structure and Scope** We realize that for companies with more than one office, the definition of local involvement is a more complicated one to answer. Please tell us a bit about the structure of your company geographically. Able Foods has a head office in Sydney that majority of the employees attend twice per week. Able Foods also has a small number of employees in Melbourne with a shared office. Additionally, Able Foods has 2 employee who work remotely. Points Available: 0.00 **New Jobs Added Last Year** Number of full-time and part-time jobs that have been added to your company's payroll. Enter 0 if none or if your company has no workers. Last twelve months: Last twelve months: ✓ We do not track this Points Available: 0.00 Job Growth Rate What was your company's net job growth rate for full-time and part-time positions over the last 12 months? ONLY include newly created jobs that are paid a living wage.

If there is no living wage data available for your country of operations, include new jobs that pay 10% or more above a minimum wage.

0% (no growth on a net basis)

01-14%

015-24%

025%+

Points Earned: 0.78 of 2.35

Non-accredited Investor Ownership
What percentage of the company is owned by individuals who would qualify as non-accredited investors?
◎ 0%
○1-9%
O 10-24%
O 25-49%
○ 50%+
○ Don't know
Points Available: 1.18
Local Ownership
Is the majority (over 50%) of the company's ownership located locally to at least two-thirds of the company's workforce?
"Local" is defined as being part of the same community. While the size and distance of a community may vary by context, they should generally be based on a small-scale
economically and culturally connected area like a metropolitan area or a city/town.
○ No
○ Don't know
Points Earned: 1.18 of 1.18
National Sourcing
What percentage of your company's Cost of Goods Sold (including value-adding activities) was spent within the country of
operations, from in-country registered companies or national citizens?
\bigcirc 0%
○ 1-19%
O 20-39%
O 40-59%
O 60-79%
Points Earned: 1.18 of 1.18
Local Purchasing and Hiring Policies
What written local purchasing or hiring policies does your company have in place?
"Local" is defined as being part of the same community. While the size and distance of a community may vary by context, they should generally be based on a small-scale
economically and culturally connected area like a metropolitan area or a city/town.
✓ Written preference at each facility to purchase from local suppliers
Formal targets or goals for the amount of local purchasing
Ready-to-use lists of preferred local suppliers and vendors for specific facilities
✓ Written preference for hiring and recruiting local managers
☐ Incentives for staff to live within 20 miles of local company facility
Other (please describe)
☐ No written local purchasing or hiring policies in place
Points Earned: 0.59 of 0.59

Spending on Local Suppliers
What percentage of your company's expenses (excluding labor) was spent with independent suppliers local to the company's headquarters or relevant facilities in the last fiscal year?
Please click "Learn More" to understand how to answer this question.
O<20%
O 20-39%
O 40-59%
○ 60%+
On't know
Points Available: 1.18
Facilities in Low-Income Communities
What percentage of your workforce is low-income or does not have a college degree AND is also employed in company facilities located in low-income communities?
O<10%
O 10-19%
O 20-29%
○30%+
Open't Know
Points Available: 1.18
Impactful Banking Services
What characteristics apply to the financial institution that provides the majority of your company's banking services?
Certified CDFI or national equivalent social investment organization
Certified B Corporation
Member of the Global Alliance for Banking on Values
Cooperative bank or credit union
Local bank committed to serving the community

Points Available: 1.18

✓ None of the above

☐ Independently owned bank

Civic Engagement & Giving

OPERATIONS

2.1

Corporate Citizenship Program How does your company take part in civic engagement? Your answers determine which future questions in the assessment are applicable to your company. Financial or in-kind product donations (excluding political causes) Community investments Community or pro-bono service ✓ Advocacy for adopting improved social or environmental policies or performance ✓ Partnerships with charitable organizations or membership with community organizations Discounted products or services to qualified underserved groups Free use of company facilities to host community events Equity or ownership in the company granted to a nonprofit Other - please describe None of the above Points Earned: 0.44 of 0.55 **Charitable Giving and Community Investment Policies and Practices** What are your company's practices regarding donations or community investments? We have a formal statement on the intended social or environmental impact of our company's philanthropy We have a formal donations commitment (e.g. 1% for the planet) ✓ We match individual workers' charitable donations ✓ We allow our workers or customers to select charities to receive our company's donations We have screening practices for charitable contributions or impact measurement mechanisms for our community investments None of the above Points Earned: 0.44 of 0.55 % of Revenue Donated What was the equivalent percentage of revenue donated to charity during the last fiscal year? Please include tax deductible in-kind donations but do not include pro bono time. O No donations last fiscal year Less than 0.1% of revenue 0.1-0.4% of revenue 0.5-0.9% of revenue O 1-1.9% of revenue ○2%+ of revenue O Don't know Points Earned: 0.44 of 2.21 **Total Amount of Charitable Donations**

Total amount (in currency terms) donated to registered charities in the last fiscal year

Report with the currency specified in "Reporting currency" for this metric.

Total amount (in currency terms) donated to registered charities in the last fiscal year

Sensitive

Policy Advocacy for Social and Environmental Standards Has your company worked with policymakers to develop or advocate for policy changes explicitly designed to improve social or environmental outcomes in the past two years? Yes, company has offered support in name and/or signed petitions Yes, company has provided active staff time or financial support Yes, company has directly introduced, testified, made recommendations or provided expertise to advance standards Yes, and efforts resulted in a specific institutional, industry or regulatory reform Other - please describe None of the above Points Earned: 0.55 of 0.55 **Advancing Social and Environmental Performance** How has your company worked with its stakeholders (including competitors) to improve behavior or performance on social or environmental issues in the past two years? We have worked with other industry players on a cooperative initiative on relevant social and environmental standards for our industry We have provided data or contributed to academic research on social or environmental topics We participate in panel presentations or other public forums on social or environmental topics ✓ We provide public resources for other businesses or stakeholders on improving social or environmental performance Other - please describe None of the above Points Earned: 0.28 of 0.28 **OPERATIONS Supply Chain Management** 4.9 **Significant Supplier Descriptions** Please select the types of companies that represent your Significant Suppliers: Significant Suppliers represent 80% of your company's purchases in currency terms (excluding salaries on payroll and bonuses, rent, utilities, and taxes). ✓ Product Manufacturers Professional Service Firms (Consulting, Legal, Accounting) ☐ Independent Contractors ☐ Marketing and advertising Office Supplies ☐ Benefits Providers Technology Raw materials Farms ✓ Other - please describe Points Available: 0.00

Social or Environmental Screening of Suppliers

Does your company screen or evaluate Significant Suppliers for social and environmental impact?

This question determines the set of supplier-focused questions your company will respond to.

O Yes

No

Outsourced Staffing Services Does your company outsource support services (staffing) essential to the delivery of your services to other individuals or organizations? Your answers determine which future questions in the assessment are applicable to your company. Yes O No Points Available: 0.00 **Outsourced Staffing Screening Topics** Does your company review or set requirements regarding the labor practices of its outsourced staffing service providers that includes the following topics? Your answers determine which future questions in the assessment are applicable to your company. Compliance with all local laws and regulations ✓ Compliance with international human rights and labor standards (for employees and contractors) ✓ Payment at or above industry benchmarks Payment of a living wage (for employees and contractors) ✓ Employee benefits provided ✓ Professional development opportunities Other labor practices None of the above □ N/A Points Earned: 0.52 of 0.52 % of Outsourced Services Accountable to Code of Conduct? What % of your outsourced staffing services (on a currency basis) are accountable to the formalized code of conduct or requirements described in the previous question? 00% 01-20% 021-49% 050-74% ○ 75-99% 0100% O N/A Points Earned: 0.26 of 2.09 **Screening / Monitoring for Services** Which of the following methods are used to evaluate the social or environmental impact of your outsourced staffing services? Your answers determine which future questions in the assessment are applicable to your company. Company shares policies or rules with subcontractors but does not have a verification process in place Company requires subcontractors complete self-designed assessment Company utilizes third party risk or impact assessment tools (BIA) Company conducts routine audits/reviews of subcontractors at least every two years Ompany has third parties conduct routine audits/reviews of subcontractors at least every two year Other ☐ None of the above

Points Earned: 0.05 of 0.52

% of Outsourced Staffing Services Screened / Monitored What % of your outsourced staffing services (on a currency basis) are evaluated based on the methods selected in the previous question? 00% 01-20% 021-49% 050-74% ○ 75-99% 0 100% O N/A Points Earned: 2.09 of 2.09 **Suppliers in Low-Income Communities** What percentage of your Significant Suppliers is located in low-income communities or create employment opportunities for other chronically underemployed populations? Significant Suppliers represent 80% of your company's purchases in currency terms (excluding salaries on payroll and bonuses, rent, utilities, and taxes). 0<10% 010-19% 020-30% ○30%+ ODon't Know Points Available: 0.52 **Supplier Code of Conduct** Is there a formal written Supplier Code of Conduct policy that specifically holds your company's suppliers accountable for social and environmental performance? Your answers determine which future questions in the assessment are applicable to your company. O Yes No Points Available: 1.04 **Length of Supplier Relationships** What is the average tenure of your company's relationships with suppliers? O Average tenure of supplier relationships is less than 12 months. O Average tenure of supplier relationships is greater than 12 months. O Average tenure of supplier relationships is greater than 36 months. O Average tenure of supplier relationships is greater than 60 months. Our company has had a relationship with a majority of our suppliers (on a currency basis) since our first year of operations. O Don't Know Points Earned: 0.70 of 1.04

Independent Contractor Practices

What are your company's policies regarding independent contractors that do not work greater than 20 hours per week for your company over an indefinite period or longer than 6 months?

Individual independent contractors who work greater than 20 hours per week for your company over an indefinite period or longer than 6 months should be considered in the
Workers section
☐ We have a formal routine process for independent contractors to receive post-project or -contract performance feedback
☐ We have a formal routine process for independent contractors to communicate post-project or post-contract feedback to the company

Our independent contractors are verified to either work on a time-bound basis, split their time with work for other clients, or have been offered employment

✓ Independent contractors are paid a living wage (calculated as hourly wage when living wage data is available)

We have independent contractors, but have not engaged in any of these practices

N/A - We haven't used independent contractors in the last year

Points Earned: 1.04 of 1.04

Social or Environmental Purchases

What percentage of materials or products purchased have third-party social or environmental certification or approval or are from Significant Suppliers that are purpose-driven or have third-party company level certification or approval?

Significant Suppliers represent 80% of your company's purchases in currency terms (excluding salaries on payroll and bonuses, rent, utilities, and taxes).

 \bigcirc 0

01-24%

025-49%

050-74%

○75%+

O Don't know

Points Earned: 0.26 of 1.04

Environment

OPERATIONS

Environment Impact Area Introduction

0.0

This section asks about your environmental footprint to determine which questions are applicable later on in the assessment. It also identifies whether your company's product/service is designed to deliver a specific, material, positive environmental impact, and if so, opens the Environmental Impact Business Model section that is most applicable.

Type of Facilities

What kind of facilities does your business primarily operate in?

Your answers determine which future questions in the assessment are applicable to your company.

O Company-owned office space

Leased office space

O Co-working Space

O Virtual or home offices

Environmental Business Model

Are your company's products/services or processes structured to restore or preserve the environment in any of the following
ways? (Please note: the environmental impact of your day-to-day operations will be assessed in the remaining sections of the
Environment Impact Area. This question is specifically asking about your products/services or innovative production processes.)

Environment impact / tod. The question is specimally asking about your products/celvices of immerative production p	10000000.)	
Answering affirmatively will opt you into additional sections of the B Impact Assessment with more specific questions about this Impact Business Model. Through an innovative manufacturing, wholesale or agriculture process which is designed to significantly reduce environmental impact compared to typical pract		
☐ Through a product or service that preserves, conserves, or restores the environment or resources		
✓ None of the above		
Points Available: 0.00		
Environmental Management	operations 4.8	
Green Building Standards		
What percentage of company facilities (by area, both owned by company or leased) is certified to meet the requirement accredited green building program?	าts of an	
<20%		
O 20-49%		
○50-79%		
○80%+		
○ N/A		
Points Available: 1.25		
Facility Improvement with Landlord		
If you lease your facilities, have you worked with your landlord to implement or maintain any of the following?		
✓ Energy efficiency improvements		
☐ Water efficiency improvements		
✓ Waste reduction programs (including recycling)		
□ None of the above		
□ N/A - Company does not lease majority of facilities		
Points Earned: 0.83 of 1.25		
Virtual Office Stewardship		
How does your company encourage good environmental stewardship in how employees manage their virtual offices?		
✓ We have a written policy encouraging environmentally preferred products and practices in employee virtual offices (e.g. recycling)		
✓ Our company shares resources with employees regarding environmental stewardship in home offices (e.g. energy efficiency)		
✓ We have a policy in place for the safe disposal of e-waste and other hazardous materials purchased for employee home offices		
Employees are provided with a list of environmentally-preferred vendors for office supplies		
☐ None of the above		
□ N/A		

Points Earned: 2.50 of 2.50

Environmental Management Systems

Does your company have an environmental management system (EMS) covering waste generation, energy usage, water usage, and carbon emissions that includes any of the following?
Checkboxes 3-6 can only be selected if Checkbox 2 applies. Policy statement documenting our organization's commitment to the environment
☐ Assessment undertaken of the environmental impact of our organization's business activities
☐ Stated objectives and quantifiable targets for environmental aspects of our organization's operations
☐ Programming designed, with allocated resources, to achieve these targets ☐ Periodic compliance reviews and auditing to evaluate programs conducted
☐ Third-party auditing and certification of EMS
✓ We have no environmental management system
We have no environmental management system
Points Available: 2.50
Environmentally Certified Products
During the last fiscal year, what percentage of your products sold had a product certification that assesses the environmental
impacts of the product or its production process?
Select N/A only if there is no physical product being sold.
○0%
● 1-24%
O 25-49%
O 50-74%
○75%+
○ N/A
Points Earned: 0.31 of 1.25
Environmental Assessment and Product Design
Has your company incorporated environmental considerations into product design by conducting any of the following during the last 24 months with regard to a majority of the products you manufacture or sell?
A majority of products represent at least 50% of revenues.
☐ Life Cycle Assessment
☐ Cradle-to-Cradle Certification
☐ Source reduction exercise
☐ Toxicity reduction exercise
Review of product materials, design, reuse or recyclability
Reclamation programs for used products or parts
Other - please describe
None of the above

Points Earned: 1.25 of 1.25

□ N/A - Our revenue is generated from a service

Air & Climate 2.3

Monitoring Energy Usage

Does your company monitor, record, or report its energy usage?

Please select one answer option indicating if the company monitors energy use and potentially sets targets (answers 1-4). If the company sets targets, answer option 5 may
apply in addition.
☐ We do not currently monitor and record usage
✓ We monitor and record usage but have set no reduction targets
We monitor usage and have set intensity targets (e.g. relative to dollars of revenue, volume produced, etc.) that are being monitored
☐ We monitor usage and have set absolute reduction targets regardless of company growth
☐ We have met specific reduction targets during the reporting period
Points Earned: 0.15 of 0.61
Total Energy Use
Total energy used (Gigajoules) during the last 12 months:
Total energy used (Gigajoules) during the last 12 months: 39.25
☐ We do not track this
Points Available: 0.00
Total Renewable Energy Use
Total energy used from renewable resources (Gigajoules) during the last 12 months:
Total energy used from renewable resources (Gigajoules) during the last 12 months:
☐ We do not track this
Points Available: 0.00
Renewable Energy Usage
What percentage of energy use is produced from renewable sources?
Include electricity and other energy consumption from heating, hot water, etc.
● 0%
○1-24%
O 25-49%
○ 50-74%
○ 75-99%
O 100%
○ Don't Know
Points Available: 0.31

What percentage of energy use is produced from low-impact renewable sources?
Include electricity and other energy consumption from heating, hot water, etc. Please include both purchased and onsite-generated renewable energy.
0 0%
O 1-24%
O 25-49%
O 50-74%
O 75-99%
O _{100%}
○ Don't know
Points Available: 1.22
Facility Energy Efficiency
For what systems has your company used energy conservation or efficiency measures for a majority of your corporate facilities (by
square feet) in the past year?
✓ Equipment: Energy Star appliances, automatic sleep modes, after-hour timers, etc.
✓ Lighting: natural light, CF bulbs, occupancy sensors, daylight dimmers, task lighting, etc.
✓ HVAC: programmable thermostat, timers, occupancy sensors, shade sun-exposed walls, double-paned windows, etc.
Other - please describe
☐ None of the above
□ N/A - We utilize virtual office
Points Earned: 0.61 of 0.61
Energy Use Reductions Have conservation and efficiency improvements led to energy savings for your facilities? If so, by how much?
Please calculate based on changes from last year or annualized from a base year, referring to electricity use and other energy consumption from heating, hot water, etc.
○ 1-4%
○ 5-9%
○ 10-14%
○ 15-20%
○ >20%
Don't know
Points Available: 1.22
Monitoring Greenhouse Gas Emissions
How does your company manage its greenhouse gas emissions for at least Scope 1 and 2?
Please select only one answer option indicating if the company monitors greenhouse gas emissions and potentially sets targets (answers 1-4). If the company sets targets
and/or achieved carbon neutrality, answers 5 or 6 may apply in addition.
✓ We do not currently monitor and record emissions
☐ We regularly monitor and record emissions but have not set any reduction targets
We regularly monitor and record emissions and have set specific reduction targets relative to previous performance (e.g. a 5% reduction of GHGs from baseline year)
We regularly monitor and record emissions and have set specific science-based targets necessary to achieve global goals to address climate change
☐ We have met the specific reduction targets set during this reporting period
☐ We have achieved carbon neutrality
Points Available: 0.61

Low Impact Renewable Energy Use

Greenhouse Gas Emissions Reduced
What percentage of Scope 1 and 2 GHG emissions has been saved due to efficiency improvements implemented by your company?
O _{0%}
O 1-4%
O 5-9%
O 10-14%
O 15-20%
O 20%+
Opon't Know
Points Available: 1.22
Ton Miles Reduction
Have you reduced the ton miles (relative to revenues) of your distribution and supply chain, and if so, by how much?
Calculate by comparing ton-miles from the year prior or annualized from a baseline year.
O _{0%}
O 1-9%
O 10%-20%
O _{21-50%}
O>50%
O Not tracked / Unknown
Points Available: 0.61
Supply Chain GHG Management
Supply Chain GHG Management Has your company taken action to track and manage the greenhouse emissions produced through your supply chain? (absolute reduction)
Has your company taken action to track and manage the greenhouse emissions produced through your supply chain? (absolute
Has your company taken action to track and manage the greenhouse emissions produced through your supply chain? (absolute reduction)
Has your company taken action to track and manage the greenhouse emissions produced through your supply chain? (absolute reduction) Only select practices if you track and manage greenhouse emissions produced for at least 50% of your company suppliers (on a cost basis).
Has your company taken action to track and manage the greenhouse emissions produced through your supply chain? (absolute reduction) Only select practices if you track and manage greenhouse emissions produced for at least 50% of your company suppliers (on a cost basis). We don't track or evaluate greenhouse emissions from our supply chain
Has your company taken action to track and manage the greenhouse emissions produced through your supply chain? (absolute reduction) Only select practices if you track and manage greenhouse emissions produced for at least 50% of your company suppliers (on a cost basis). We don't track or evaluate greenhouse emissions from our supply chain We have conducted an analysis of our value chain, including suppliers, services, and materials, to identify material risk contributions of greenhouse gas emissions
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Has your company taken action to track and manage the greenhouse emissions produced through your supply chain? (absolute reduction) Only select practices if you track and manage greenhouse emissions produced for at least 50% of your company suppliers (on a cost basis). We don't track or evaluate greenhouse emissions from our supply chain We have conducted an analysis of our value chain, including suppliers, services, and materials, to identify material risk contributions of greenhouse gas emissions We have purchased certified carbon credits to offset some or all of the greenhouse gas emissions from our supply chain We set targets for reducing greenhouse gas emissions through our supply chain
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Has your company taken action to track and manage the greenhouse emissions produced through your supply chain? (absolute reduction) Only select practices if you track and manage greenhouse emissions produced for at least 50% of your company suppliers (on a cost basis). We don't track or evaluate greenhouse emissions from our supply chain We have conducted an analysis of our value chain, including suppliers, services, and materials, to identify material risk contributions of greenhouse gas emissions We have purchased certified carbon reduits to offset some or all of the greenhouse gas emissions from our supply chain We set targets for reducing greenhouse gas emissions through our supply chain We have seen a reduction in GHG emissions in our supply chain in the last twelve months We have achieved a carbon-neutral supply chain Points Available: 0.61 Offsetting Supplier GHG Emissions What % of your company's Scope 3 greenhouse gas emissions were offset by certified carbon credits? O 1-24% 25-49% 50-74% 75-99%

Supply Chain GHG Improvement
What practices has your company implemented for a majority of suppliers (on a cost basis) to reduce the greenhouse gas emissions produced through your supply chain?
 □ We collaborate with or require suppliers to collect data and report on greenhouse gas emissions □ We screen suppliers to reduce greenhouse gas emissions (e.g. performance of suppliers, selection of materials, source locations) □ We provide support or resources for our supply chain in adopting greenhouse gas minimized operations (e.g. online tools, applying questionnaires and surveys, collaborating in industrywide surveys)
 ☐ We audit and provide help to suppliers to complete corrective actions ✓ None of the above
Points Available: 0.61
Reducing Impact of Travel/Commuting
Does your company have any programs or policies in place to reduce the environmental footprint caused by travel/commuting?
 □ Employees are subsidized/incentivized for use of public transportation, carpooling, or biking to work ✓ Facilities are designed to facilitate use of public transportation, biking, or cleaner burning vehicles (e.g. electric chargers) ✓ Employees are encouraged to use virtual meeting technology to reduce in person meetings ✓ Company has a written policy limiting corporate travel □ None of the above
Points Earned: 0.61 of 0.61
Sourcing % of COGS from Local Suppliers
What % of the following was spent with suppliers located within 200 miles (or 322 km) of where the end product was used during the last fiscal year?
Sourcing of COGS Local to Customers
 ○ 0% ○ 1-9% ◎ 10-19% ○ 20-29% ○ 30%+ ○ Don't know
Points Earned: 0.61 of 1.22
Sourcing % raw materials from Local Suppliers
What % of the following was spent with suppliers located within 200 miles (or 322 km) of where the end product was used during the last fiscal year?
Raw materials (in currency terms) grown or harvested
By company or local independent suppliers.

Managing Impact of Transportation

Has your company adopted any of the following technique	ues for minimizing the transportation-related environmental im	pact of its
distribution and supply chain?		

distribution and supply chain?	
Please check all that apply.	
Utilize clean or low-emission vehicles (e.g. hybrid, LPG, electric) to transport and distribute product	
✓ Utilize strategic planning software to minimize fuel usage and shipping footprint	
☐ Train drivers and handlers in fuel efficient techniques	
✓ Utilize freight or shipping methods with lower environmental impacts (e.g. avoiding air shipment)	
Other - please describe	
☐ None of the above	
Points Earned: 0.41 of 0.61	
% GHG Emissions Offset	
If your company purchased certified carbon credits in the reporting period, what $\%$ of Scope 1 at	and 2 GHG emissions were offset?
O _{0%}	
O 1-24%	
○ 25-49%	
O 50-74%	
○75-99%	
○100%	
O Don't know	
● N/A - No carbon offsets purchased	
Points Available: 0.61	
	OPERATIONS
Water	0.0
Monitoring and Managing Water Use	
Does your company monitor and manage your water usage?	
Please select only one answer option indicating if the company monitors water usage and potentially sets targets (answers 1-4).	If the company sets targets, answer option 5
may apply in addition.	
✓ We do not currently monitor and record water usage	
☐ We regularly monitor and record water usage but have not set any reduction targets	
☐ We monitor and record water usage and have set specific reduction targets relative to previous performance (e.g. a 5% re	eduction of water usage from baseline year)

We regularly monitor and record emissions and have set science-based targets necessary to achieve sustainable usage linked to our local watershed

 $\hfill \Box$ We have met specific reduction targets set during this reporting period

Water Conservation Practices
What water conservation methods have been implemented at the majority of your corporate offices or plant facilities:
Please check all that apply.
Low-flow faucets, taps, toilets, urinals, or showerheads
Grey-water usage for irrigation
Low-volume irrigation
☐ Harvest rainwater
Other - please describe
✓ None of the above
□ N/A - Our company has a virtual office
Points Available: 1.75
Supply Chain Water Management
How does your company track and manage the water footprint of your supply chain?

Only select practices if you track and manage the water footprint for at least 50% of your company suppliers (on a cost basis).

✓ We do not track the water footprint of our supply chain

☐ We have conducted an analysis of our value chain, including suppliers, services, and materials, to identify material areas of water usage

☐ We have targets for reducing water footprint through our supply chain

☐ We have seen a reduction of our water footprint in our supply chain in the past twelve months

 $\hfill \Box$ We have verified that all water use in supply chain is science-based and sustainable

Points Available: 1.75

Supply Chain Water Improvement

What practices has your company implemented for a majority of suppliers (on a cost basis) to reduce the water footprint of your supply chain?

 $\hfill \Box$ We collaborate with or require suppliers to collect data and report on water footprint

We screen suppliers to fit good water management practices (e.g. individual supplier practices, materials and ingredients, locations in context of water scarcity)

We provide support or resources for supply chain in adopting water management (e.g. online tools, applying questionnaires and surveys, collaborating in industrywide surveys)

We audit and provide help to suppliers to complete corrective actions

✓ None of the above

Points Available: 1.75

OPERATIONS

Land & Life 4.2

Monitoring and Reporting Non-hazardous Waste

Points Earned: 0.36 of 0.72

How does your company monitor and manage your waste production?

Please select one answer option indicating if the company monitors waste production and potentially sets targets (answers 1-4). If the company sets targets, answers 5
and/or 6 may apply in addition.
✓ We do not currently monitor and record waste production
☐ We regularly monitor and record waste production but have not set any reduction targets
We regularly monitor and record waste production and have set specific reduction targets relative to previous performance (e.g. a 5% reduction of waste to landfill from
baseline year)
☐ We regularly monitor and record waste produced and have set a zero waste target
☐ We have met the specific reduction targets set during this reporting period
☐ We produce zero waste to landfill / ocean
Points Available: 0.72
Recycling Programs
Does the company have a company-wide recovery and recycling program that includes the following?
Please check all that apply.
✓ Paper
✓ Cardboard
✓ Plastic
☐ Glass & metal
✓ Composting
□ None of the above
Points Earned: 0.72 of 0.72
Waste Reduction Programs
Does your company have a formal program to evaluate how to reduce its generation of hazardous, universal, and/or non-hazardous waste?
Tidzardous waste:
○ Yes
● No
O Already maximized - we have achieved Zero Waste
Points Available: 0.72
Supply Chain Waste Management
How does your company track and manage waste in your supply chain?
Only select practices if you track and manage waste for at least 50% of your company suppliers (on a cost basis).
☐ We don't track the solid waste impacts of our supply chain
We have conducted an analysis of our value chain, including suppliers, services, and materials, to identify material areas of waste production
☐ We have set targets for reducing solid waste in the supply chain
✓ We have seen a reduction of waste produced in our value chain in the past twelve months
☐ We have achieved zero waste or a closed-loop supply chain

Supply Chain Waste Improvement
What practices has your company implemented for a majority of suppliers (on a cost basis) to reduce waste in your supply chain?
☐ We collaborate with or require suppliers to collect data and report on waste production
☐ We screen or require suppliers to meet standards related to solid waste production
✓ We have implemented initiatives to reduce waste at the source or divert waste from landfills or incineration in the supply chain
We audit and provide help to suppliers to complete corrective actions
☐ None of the above
Points Earned: 0.18 of 0.72
Source Reduction
Have any of your products been source reduced in the last fiscal year?
This includes reducing the volume of material needed for a product through material selection, production process, product design, etc.
Yes
○ No
O N/A: My revenues are generated from a service so source reduction cannot be conducted.
Points Earned: 0.72 of 0.72
Programs to Reduce End of Life Waste
Does the company have in place an active end-of-life product/component reclamation program to increase the useful life of parts
and components?
○ Yes
No No
○ N/A
Points Available: 0.72
Environment Impact Packaging
How does your company minimize the environmental impact of the packaging of your products?
Select all practices that apply and are verifiable, regardless of the % of product/packaging the practice applies to.
✓ We have conducted a formal assessment of our packaging design and materials to identify opportunities to minimize environmental impact
✓ We have source-reduced packaging within the last two years
Our packaging materials are certified to meet independent standards for environmental impact
✓ Our packaging is recyclable and provides instructions on how to recycle it correctly
✓ Our packaging is non-toxic
Our packaging materials are designed to have less overall environmental impact than common alternatives
□ None of the above
□ N/A - Our products do not have packaging materials
Points Earned: 0.58 of 0.72

% of Recyclable/Biodegradable Materials
What % of material (by weight or volume) is made of recyclable (and labeled as such) or biodegradable materials in the areas where they are sold (product + packaging)?
O<20%
O 20-49%
© 50-74%
O 75-99%
O _{100%}
○ Don't Know ○ N/A
Points Earned: 0.36 of 0.72
% of Environmentally Preferred Input Materials
What % of material (by weight or volume) comes from recycled materials, reused components, and/or certified sustainably sourced materials?
O <20%
© 20-49%
○ 50-74%
○ 75-99%
O 100%
○ Don't Know
O N/A - We do not sell a physical product
Points Earned: 0.24 of 1.44
Hazardous Waste Disposal
Can your company verify that your hazardous waste is always disposed of responsibly?
This includes batteries, paint, electronic equipment, etc.
● Yes
○ No
○ N/A - We have eliminated hazardous waste
Points Earned: 0.72 of 0.72
Tracking Chemicals in the Supply Chain
Does your company do any of the following to track chemicals in the supply chain for the majority of materials?
Please check all that apply.
✓ Do not track chemicals in the supply chain
Require suppliers to disclose specified chemicals of concern
Ask suppliers if they know all the chemical ingredients intentionally added to their product and all residuals of high concern present in the product (asking if they know
only, not to provide the data to you)
Require suppliers to provide chemical information to a third party
☐ Disclose all by-products, contaminants or trace materials to the public
Points Available: 0.72

Chemical Reduction Methods
Which of the following environmentally preferred products have been purchased for the majority of your corporate facilities?
✓ Non-toxic janitorial products
Unbleached / chlorine free paper products
☐ Soy-based inks or other low VOC inks
Recycled/environmentally preferred office supplies (paper, pens, notebooks, etc.)
Other - please describe
☐ None of the above
Points Earned: 0.36 of 0.72
Supply Chain Chemical Management
How does your company track and manage toxins or hazardous waste in your supply chain?
Only select practices if you track and manage toxins or hazardous waste for at least 50% of your company suppliers (on a cost basis).
✓ We don't track toxins or hazardous waste in our supply chain
☐ We have conducted an analysis of our value chain, including suppliers, services, and materials, to identify material risks of toxins and/or production of hazardous w
☐ We have set targets for reducing toxins and hazardous waste in our supply chain
☐ We have verified that there are no harmful toxins or hazardous waste in our supply chain
Points Available: 0.72
Supply Chain Chemical Improvement
What practices has your company implemented for a majority of suppliers (on a cost basis) to reduce toxins or hazardous waste
your supply chain?
☐ We collaborate with or require suppliers to collect data and report on chemicals
We screen or require suppliers to meet standards related to toxins or hazardous waste
☐ We provide support or resources to reduce toxins in the supply chain (e.g.online tools, applying questionnaires and surveys, collaborating in industrywide surveys)
☐ We audit and provide help to suppliers to complete corrective actions
✓ None of the above
Points Available: 0.72
Supply Chain Biodiversity Management
How does your company track and manage your supply chain's impact on biodiversity?
Only select practices if you track and manage the impact on biodiversity for at least 50% of your company suppliers (on a cost basis).
✓ We don't evaluate our supply chain impact on biodiversity
☐ We have conducted an analysis of our value chain, including suppliers, services, and materials, to identify material risks to biodiversity
☐ We set targets for reducing impact on biodiversity through our supply chain
☐ We have verified that our supply chain creates no (or positive) biodiversity impact
Points Available: 0.72

Supply Chain Biodiversity Improvement

Supply Shall Bloatersity improvement	
What practices has your company implemented for a majority of suppliers (on a cost basis) to reduce your supply chain on biodiversity?	's impact
 □ We collaborate with or require suppliers to collect data and report on biodiversity impact □ We screen suppliers to fit good biodiversity practices □ We provide support or resources for our supply chain in adopting biodiversity-friendly operations (e.g. online tools, applying questionnaires and surveys, or supply the content of the collect data and report on biodiversity impact 	collaborating
in industrywide surveys)	
☐ We audit and provide help to suppliers to complete corrective actions	
✓ None of the above	
Points Available: 0.72	
Customers	
Customore Impact Area Introduction	OPERATIONS
Customers Impact Area Introduction	0.0
This section identifies whether your company's product/service is designed to deliver a specific, material, positive impact for its customer the value normally provided from goods or services), and if so, opens the Customer Impact Business Model section that is most applicable to the value normally provided from goods or services, and if so, opens the Customer Impact Business Model section that is most applicable to the value normally provided from goods or services.	
Customer Impact Business Model Introduction	
Do any of your company's products/services address a social or economic problem for your customers and/or their ben	eficiaries?
Your answers determine which future questions in the assessment are applicable to your company. O Yes No	
Points Available: 0.00	
Customer Focus of Product or Service	
Is the social or economic problem addressed by your product/service one that is faced directly by your customers and/c clients' beneficiaries?	or your
If you answer "No" here, be sure to revisit the Environment and/or Community sections to ensure your business model impact is appropriately captured.	
O No, customers support in our ability to produce a positive social/economic impact, but the primary beneficiaries are other stakeholders (i.e. we donate to	charities
based on sales to customers, we sell fair trade products to our customers, we sell environmentally beneficial products to our customers)	
Points Available: 0.00	
Positive Impact of Product/Service	
How would you describe the positive outcome for customers created by your product/service?	

Able Foods' social impact is baked into our business model - Able Foods drives improvements in access and outcomes through our healthy home delivered meals. Able Foods increases access to healthy, safe and appropriate food, increases health and wellbeing, independence and choice and control over meal habits.

Beneficial Product Type

Which of the following most closely matches the outcome and/or problem solved for your customers as defined above? Only select multiple answer options if your company sells various products or services with distinct outcomes, or if a single product or service achieves multiple outcomes. Access to products/services that fulfill basic human needs for individuals without prior access (e.g. providers of electricity or clean drinking water to rural poor communities, affordable housing projects, waste and sanitation systems or disposal) Improved or maintained health and wellness (e.g. medical equipment, medical services and medicines, preventative health services or products, healthy living products, exercise and sporting products, prescription eyeglasses) Improved education or skills development (e.g. schools, textbooks, tutoring services, career leadership training, education tools, games and software) Increased economic opportunity for underserved groups (e.g., financial or insurance services or benefits consulting for the underserved, new mechanisms to connect products to market) Increased operational success or capital for purpose driven or underserved enterprises (e.g., impact investing or fundraising platforms, nonprofit accounting services) Increased social and/or environmental impact for businesses or other organizations (e.g. sustainability consulting) Increased access to arts, media, or culture (e.g. independent media, artisanal crafts, photography, information services) Improves market access through physical or technological infrastructure (e.g. mobile telecommunications, business technologies or software, roads, bridges, railways, ports, building and construction materials not previously available) ☐ None of the above Points Available: 0.00 **Health and Environmental Impact** Does the specific health impact of your product / service also have a significant positive environmental impact? If a distinct environmental impact is created which is unrelated to the specific health impact, please select No. Yes applies if the health impact also has a direct significant positive environmental impact. O Yes No Points Available: 0.00 **Impact on Underserved Populations** Does your product or service benefit underserved populations, either directly or by supporting organizations that directly serve them? Answering affirmatively will opt you into additional sections of the B Impact Assessment with more specific questions about this Impact Business Model. Our products or services directly support underserved populations Our products or services support organizations that directly support underserved populations O Don't know O None of the above Points Available: 0.00 **Total Customer Organizations Total Number of Customers** Organizations served in the last 12 months: Organizations served in the last 12 months:

Organizations s

Total Customer Individuals

Total Number of Customers

Individuals served in the last 12 months:

Individuals served in the last 12 months:

Sensitive

Points Available: 0.00

OPERATIONS

3.8

Customer Stewardship

Managing Customer Stewardship

Doos	our company	do any	of the fol	llowing to	managa th	no impact	and value	croated t	for volu	rouetomore	or	concumore	
Dues v	our company	uo any	or the lo	nowing to	manage u	ne impact	and value	created	or your	Customers	OI	Consumers	ŗ

- We offer product / service guarantees, warranties, or protection policies
- ✓ We have third party quality certifications or accreditations
- ✓ We have formal quality control mechanisms
- ☑ We have feedback / customer service feedback or complaint mechanisms
- ✓ We monitor customer or consumer satisfaction
- ✓ We assess the outcomes produced for our customers through the use of our product or service
- \square We have written policies in place for ethical marketing, advertisement, or customer engagement
- ✓ We manage the privacy and security of client / customer data
- None of the above

Points Earned: 0.63 of 0.63

Quality Assurance

Do you use an established third party methodology to manage quality assurance for your products or services?

Examples include PDSA, Six Sigma, DMAIC, TQM, Zero Defects, etc

O Yes

No

Points Available: 0.63

Supplier Quality Assurance Reviews

What % of Significant Suppliers (on currency basis) are subjected to regular quality assurance reviews or audits?

0-49%

050-62%

063-75%

○ >75%

Points Earned: 1.25 of 1.25

Are any of the following true regarding mechanisms for customers to provide feedback, ask questions, or file complaints? Products and/or websites feature customer service contact information Product / service reviews are made available in their entirety to public Company responds to all direct inquiries or complaints within a month of receipt Company offers live time support to customers Other None of the above	
Points Earned: 0.63 of 0.63	
Monitoring Customer Satisfaction and Retention	
Which of the following are true of your company with regards to customer or client satisfaction and/or retention?	
Company monitors customer satisfaction	
✓ Company shares customer satisfaction internally within the company	
Company shares customer satisfaction publicly	
Company has specified targets for customer / client satisfaction	
☐ In the last year, company has achieved specified targets for satisfaction	
☐ None of the above	
Points Earned: 0.25 of 0.63	
Managing Product Impacts	
Does the company do any of the following with regards to managing the potential impact their products have on customers /	
beneficiaries?	
✓ Company regularly monitors customer outcomes and well-being	
✓ Company has formal program to incorporate customer testing and feedback into product design	
Company has formal programs in place to continuously improve outcomes produced for customers (including reducing negative effects or increasing positive effects	ts)
Other	
☐ None of the above	
Points Earned: 0.63 of 0.63	
Data Usage and Privacy	
Does your company have any of the following to address data usage and privacy issues?	
✓ Company has a formal publicly available data and privacy policy	
Company makes all users aware of information collected, length of time it is preserved, how it's used, and whether and how it is shared with other entities (public of time).	r
private)	
✓ All customers have option to decide how their data can be used	
Company's all email list building and email marketing strategies are GDPR compliant	
Other	
None of the above	
□ N/A - Company does not collect sensitive data	

Points Earned: 0.47 of 0.63

Feedback and Complaint Channels

IMPACT BUSINESS MODELS

Health & Wellness Improvement - Impact Business Model

3.9

Health Product Description

Which	of the	following	hest	describes	vour hea	alth related	product or	service?
V V I II C I I	OI LIIC	TOHOWING	DOGL	acscribes	your no	aitii i Ciatca	product or	SCI VICC:

Your answer to this unscored question is combined with other answers to automatically calculate your score in this section of the assessment.	
Our product reduces health risk, such as by producing healthy alternatives to products that are traditionally unhealthy or toxic to consumers (healthy food alternative	/es
that meet rigorous government standards, BPA free, etc.)	
Our product/service contributes to the positive development of individual health and well-being (wellness programs, sporting equipment)	
Our product/service supports healthcare through improving the efficiency or access to healthcare systems (health insurance, drug tracking, hospital equipment, etc.	:.)
Our product/service directly provides healthcare that cures or prevents illness/disability	
O None of the above	
Points Available: 0.00	
Severity Of Health Issue Addressed	
What is the severity of the health issue or issues addressed by your product/service?	
Please click on "Learn" for instructions. Your answer to this unscored question is combined with other answers to automatically calculate your score in this section of the	
assessment.	
OLow	
○ High	
O My product/service enables healthcare that cures or prevents illnesses/disabilities of all kinds	
My product/service does not address a particular ailment, it contributes to overall positive health outcomes	
○ Don't know	
Points Available: 0.00	
Extent of Positive Health Outcomes	
Which of the following best describes the extent to which your product/service contributes to the positive health outcome?	
Answering affirmatively will opt you into additional sections of the B Impact Assessment with more specific questions about this Impact Business Model.	
O My product/service has been demonstrated to effectively and substantially address the stated health problem, independent of other factors	
My product contributes to the stated positive health outcome, but does so dependent upon other resources/circumstances outside of our control	
Points Available: 0.00	
Revenue from Health Product/Service	
What were your total revenues last fiscal year from the previous products or services?	
Your answer to this unscored question is combined with other answers to automatically calculate your score in this section of the assessment.	
What were your total revenues last fiscal year from the previous products or services? Approx.99.44%	
We do not track this	
Points Available: 0.00	

Tracking Beneficiaries

Does your company track the amount of any of the following beneficiary categories served?

You will be asked to report the # of beneficiaries reached for each category selected

Individuals

Households

Communities

Businesses or nonprofit organizations

Governments

None of the above

Points Available: 0.00

Organizations Served

How many beneficiaries from the beneficiary category listed below were served through the provision of your health and wellness improvement products/services in the last 12 months? Estimates within +/- 5% acceptable. Do not double count across different beneficiary categories.

Businesses and nonprofits

Businesses and nonprofits

Sensitive

Points Available: 0.00

Individuals Served

How many beneficiaries from the beneficiary category listed below were served through the provision of your health and wellness improvement products/services in the last 12 months? Estimates within +/- 5% acceptable. Do not double count across different beneficiary categories.

Individuals

Individuals

Sensitive

Points Available: 0.00

Client Tracking Methods

Please provide a brief description of how you track your customer/client/beneficiary figures.

We keep accurate real time customer loge eg: weekly deliveries, number of meals including breakdown of texture modified meals, revenue, new customers, breakdown of client type, new Home Care Package provider organisations and universities

Management of Health Outcomes How does your company measure and manage the results, outcomes, effects, or impact of your product or service? Select all that apply. 🗹 We have formally defined the outcomes sought by our product or service and have developed a theory of change for them ☑ We have based our impactful product or service business model on established secondary research that demonstrates potential impact We have directly and formally engaged stakeholders in understanding their desires and needs when developing, refining, and or delivering our products or services We are verified to meet third-party standards for impact (e.g. we have impact-related product certifications) ☑ We measure near-term outcomes of the product or service to determine whether it is meeting the needs and expectations of our beneficiaries We measure long-term outcomes in order to assess whether the results of our product produce lasting positive impacts for our beneficiaries We have identified and measure and manage the unintentional or potential negative impacts of the product or service in addition to intentional positive effects We have identified and managed potential causes that could lead to a failure to deliver the positive outcome, to do so less efficiently than possible, or to produce other negative effects None of the above Points Earned: 1.25 of 1.25 **Outcome Measurement** How has your company measured outcomes or determined whether your product or service contributes to the positive outcomes previously identified in the question "Health Product Description"? We surveyed beneficiaries to understand outcomes created We used non-randomized control groups to compare performance We used randomized control groups to determine the level of causality of our product or service ✓ We used aggregated third-party data to benchmark and compare impact performance ✓ Our selected methods determined that the product or service contributed to the outcome Other - please describe None of the above Points Earned: 1.25 of 1.25 **Efficacy of Health Product/Service** For what percentage of your beneficiaries can you verify your positive impact on the outcome stated above? 00% 01-25% 026-49% 050-74% ○ 75-99% 0 100% O Don't know Points Earned: 0.16 of 1.25 **Long Term Outcomes**

Does your outcome measurement demonstrate that your company is creating long-term or permanent outcomes for your beneficiaries?

Yes

ONo

Points Earned: 1.25 of 1.25

Innovative Health Products

Is there something different or innovative about the company's health product/service that has changed the industry? Is this something that is replicable, unique at the time that it was created, and that has been emulated by other organizations?

Able Foods was the first registered NDIS provider of healthy meals in Australia and the first meal provider that offers both standard meals and texture-modified meals for people with dysphagia. This has since been emulated by other meal delivery providers. See full description in case study.

Points Available: 0.00

IMPACT BUSINESS MODELS

Serving Underserved Populations (Direct) - Impact Business Model 16.2

This IBM section is applicable if your company has qualified for a previous Customer IBM, and you can verify that your positive product/service impact directly benefits low income or traditionally underserved populations.

Underserved Beneficiaries Overview

Describe the beneficiaries or end-users of your products or services and how you characterize them as underserved.

Individuals living with a disability through National Disability Insurance Scheme (NDIS) funding and older Australians through Home Care Package (HCP) funding.

Points Available: 0.00

Tracking Underserved Beneficiaries

How do you determine that the bene-	iaries of your product	t or service are underserved?
-------------------------------------	------------------------	-------------------------------

v	We collect demographic	data about our benefi	ciaries (e.g. income	e level) that might gu	ialify them as traditionall	v underserved

We collect data ourselves about the access ou		

\checkmark	We rely on or conduct	secondary research	n about the markets	and beneficiaries we	serve to determine	level of access to	products and outcomes

☐ Other -	please	describe
-----------	--------	----------

☐ None of the above

Points Available: 0.00

Underserved Beneficiary Types

Based on the results of how you track the demographics that you serve, which of the following best describe the populations that you serve?

Your answer to this unscored question is combined with other answers to automatically calculate your score in this section of the assessment.

$\overline{}$								
()	I OW	Income	Poor	or	Van	Poor	Individuals	

0	Other	individuals	without	access to	o no	sitive	outcomes	delivered	bv :	the	product	or	service

- O Individuals at the bottom of the pyramid
- O Don't Know

O N/A

Underserved Group Demographics
If relevant, which of the following beneficiary groups is your product/service targeting?
☐ Young children (younger than 5 years old)
Children and adolescents (5 years of age or older but younger than 18)
Adults
✓ Elderly/older adults
✓ Persons with disabilities
☐ Minority/previously excluded populations
Women
☐ Pregnant women
Other at risk populations
☐ None of the above
Points Available: 0.00
Revenue from Serving In Need Populations
How much revenue was generated in the last fiscal year from sales to the underserved beneficiary group identified in the question
"Underserved Beneficiary Types"?
How much revenue was generated in the last fiscal year from sales to the underserved beneficiary group identified in the question "Underserved Beneficiary Types"?
Approx. 99.44%
☐ We do not track this
Points Available: 0.00
% of Customers In-need
What % of customers/end beneficiaries of your product or service in the last 12 months were from an underserved population identified in the question "Underserved Beneficiary Types"?
Your answer to this unscored question is combined with other answers to automatically calculate your score in this section of the assessment.
What % of customers/end beneficiaries of your product or service in the last 12 months were from an underserved population identified in the question "Underserved
Beneficiary Types"? 98
☐ We do not track this
Points Available: 0.00
Tracking Beneficiaries
If tracked, which unit of measure do you use to measure the amount of beneficiaries reached?
You will be asked to report the # of beneficiaries reached for each category selected
✓ Individuals
Households
☐ Communities
✓ Businesses and nonprofits
Governments
U Other - please describe
☐ None of the above
Points Available: 0.00

Underserved Organizations

How many businesses or non-profits served qualify in the previously selected underserved populations during the last 12 months? Estimates within +/- 5% are acceptable.

How many businesses or non-profits served qualify in the previously selected underserved populations during the last 12 months? Estimates within +/- 5% are acceptable.

Sensitive

Points Available: 0.00

Underserved Individuals

How many individuals served qualify in the previously selected underserved populations during the last 12 months? Do not duplicate individuals and households. Estimates within +/- 5% are acceptable.

How many individuals served qualify in the previously selected underserved populations during the last 12 months? Do not duplicate individuals and households. Estimates within +/- 5% are acceptable.

Sensitive

Points Available: 0.00

Underserved Client Tracking

How would you calculate the total number of underserved customers/clients that your company has reached?

- Most customers or clients continue with us year by year, and the figures reported for the last 12 months roughly reflect the total number of beneficiaries to date
 The figures reported for the last 12 months are in addition to previous clients, and the total number of beneficiaries should be calculated by adding together the
- O Don't know We don't track this or don't sell direct to underserved customers or clients

Points Available: 0.00

numbers for each year

Increasing Accessibility for Underserved Groups

Does your company do any of the following to improve the access or impact of your product for the underserved populations that you serve?

Company utilizes a cross-subsidization model whereby higher pricing for middle and high-income clients facilitates offering lower/subsidized pricing for low income
clients/customers

- Product/service is accompanied by a zero-interest or below market- financing option (directly from company or through finance partner) with small repayment amounts to provide the poor access to purchase
- ✓ Product/service pricing model includes transparent pricing for all customers
- ✓ Vendor provides training on safe use and/or maintenance of the product/service
- Pricing can be verified to be equal or lower than market alternatives not targeted to underserved populations
- ✓ Product information is assessed and developed to match the literacy level and needs of end users
- ✓ Product design has unique specifications from common alternatives to make it more specific for underserved groups (e.g. smaller volume packages to reduce upfront costs)
- These product/service attributes do not apply to our company

Points Earned: 1.80 of 1.80

Innovative Practices to Increase Accesssibility

Use the field below to describe any innovative technology, distribution, or pricing models selected previously.

Able Foods has a fit-for-purpose business and service delivery model that has been developed to support the unique needs of people living with disabilities, older Australians and their government funding requirements. Able Foods' do the following to improve the accessibility, inclusivity and impact of its product for people living with disabilities and older Australians: Training on the safe use of the product and service All Able Foods products have printed heating and storage instructions to ensure they are safe to consume. Additionally, these instructions are accessible on the Able Foods website and at the point of purchase. Able Foods expert staff can create safe, individual meal plans that meet specific dietary requirements or food allergies. These meal plans can be printed with instructions for support staff. Product information is developed to match the literacy levels and needs of end users Able Foods creates simple nutrition resources that translate scientific information into easy-to-understand information Able Foods' product and service information is written in simple language Product design has unique specifications from common alternatives to make it more specific for the target audience Able Foods food packaging has been designed to be easy to prepare (microwave) and open, with a larger tab in one corner and an adhesive that peels away easily for those with limited strength or dexterity Able Foods has a range of easy-to-chew and IDDSI compliant texture modified meals to cater to those with difficulties chewing or swallowing Able Foods has a menu designed specifically for people living with disability and older Australians, including the nutritional content, flavour profile, and style of the meals. Able Foods has a traditional home-style and pub-style classic menu without complex flavour profiles to suit the needs of its customers. Accessibility of website and communications Able Foods has an accessibility widget on the website Able Foods uses alternative text (Alt text) and image descriptions for all email communication and social media posts Able Foods uses Web Content Accessibility Guidelines (WCAG 2.0) to ensure all electronic and material content meets colour visual accessibility guidelines Caters communication to the preferences of individual clients Able Foods meals can be ordered via a set-and-forget meal plan, an online store, email, SMS and calling the client support team. Able Foods offers a verbal signature for service agreements for greater accessibility. Able Foods has printed material available for menus and any important service updates to ensure it caters to all communication preferences and requirements. Product pricing model: Able Foods has an internally complex split-price model where the cost of meal preparation and delivery is funded through an individual's NDIS or HCP package, and the individual pays for the cost of the ingredients. This innovative pricing model has been adopted better to support Able Foods' beneficiaries' health needs while being sensitive to their financial situation. Without such a model, these beneficiaries would not be able to access nutritious, appropriate food. Able Foods' pricing model has many unique and innovative aspects designed and implemented to give access to as many beneficiaries as possible. These include: Split payments - most providers require clients to pay the full cost of the service upfront, and then the client must organise to be reimbursed by a third-party organisation. This process means individuals who do not have the funds to pay the full cost of the service upfront or do not have the means to request reimbursement are unable to access the service. Able Foods only requires its clients to pay for their small out-of-pocket cost (\$3.00 for a main meal) upfront and invoices their third-party organisation directly for the remaining cost. Copayment pricing model - Able Foods recognises that the majority of its clients receive a fortnightly pension. Able Foods offers a service whereby a client can opt for the day of the week and a weekly or fortnightly cadence to make payment for their portion of the cost. Payment through Trustee & Guardian - Trustee & Guardians (TAG) is a government agency that supports people as financial managers or guardians. Most home delivered meal providers require an upfront payment of either the full cost or the client's co-payment. Able Foods service allows individuals whose finances are managed through a TAG to request their portion of the cost of the service is invoiced directly to their TAG. **include here amount of clients or rev that came through TAG). Transparent pricing model Able Foods' pricing model is transparent for all clients. It is accessible via the website, on service agreements and via hardcopy brochures for individuals who are not tech-savvy. To support this complex and highly individualised pricing model, Able Foods has a dedicated accounts team, a specialised client support team available for phone calls and tailored technology systems.

Points Available: 0.00

BoP Clients Served

If relevant, how many individuals served in the last 12 months qualify as being at the bottom of the pyramid, with incomes below \$2.50/day? Estimates within +/- 5% are acceptable.

Do not double-count (e.g. if you report 5 households, do not also report the number of individuals in those 5 households).

If relevant, how many individuals served in the last 12 months qualify as being at the bottom of the pyramid, with incomes below \$2.50/day? Estimates within +/- 5% are acceptable.

BoP Households Served

If relevant, how many customers/clients served in the last 12 months qualify as being at the bottom of the pyramid with incomes below \$2.50/day? Estimates within +/- 5% are acceptable.

Do not double-count (e.g. if you report 5 households, do not also report the number of individuals in those 5 households).

If relevant, how many customers/clients served in the last 12 months qualify as being at the bottom of the pyramid with incomes below \$2.50/day? Estimates within +/5% are acceptable.

We do not track this

Points Available: 0.00

Percent of BoP Beneficiaries

What percentage of your customers or beneficiaries in the last 12 months qualifies as being at the bottom of the pyramid with incomes below \$2.50 per day?

Estimates within +/- 5% are acceptable. See currency converter in help text to get local currency terms.

What percentage of your customers or beneficiaries in the last 12 months qualifies as being at the bottom of the pyramid with incomes below \$2.50 per day?

✓ We do not track this

Points Available: 14.40

Revenue Products Benefiting Bottom of Pyramid

How much revenue was generated in the last fiscal year through sales to clients/customers that have been verified to live on less than \$2.50 per day?

How much revenue was generated in the last fiscal year through sales to clients/customers that have been verified to live on less than \$2.50 per day?

✓ We do not track this

Points Available: 0.00

Disclosure Questionnaire

Disclosure Industries

Disclosure questions on specific production and trade.

Disclosure Alcohol

Please indicate if your company is involved in the production, operation, trade, or sale of any the following:

Alcohol

Please also select "Yes" if your company serves clients in this industry

O Yes

No

Disclosure Tobacco Please indicate if your company is involved in the production, operation, trade, or sale of any the following: Tobacco Please also select "Yes" if your company serves clients in this industry No Points Available: 0.00 **Disclosure Firearms Weapons** Please indicate if your company is involved in the production, operation, trade, or sale of any the following: Firearms, weapons or munitions Please also select "Yes" if your company serves clients in this industry O Yes O No Points Available: 0.00 **Disclosure Pornography** Please indicate if your company is involved in the production, operation, trade, or sale of any the following: Pornography Please also select "Yes" if your company serves clients in this industry O Yes No Points Available: 0.00 **Disclosure Fossil Fuels** Please indicate if your company is involved in the production, operation, trade, or sale of any the following: Fossil-fuel-based oil, natural gas, or coal extraction, distribution, sale, etc. Please also select "Yes" if your company serves clients in this industry O Yes No Points Available: 0.00 **Disclosure Mining** Please indicate if your company is involved in the production, operation, trade, or sale of any the following:

Mining

Please also select "Yes" if your company serves clients in this industry

O Yes

No

Disclosure Nuclear Power or Hazardous Materials Please indicate if your company is involved in the production, operation, trade, or sale of any the following: Nuclear power, radioactive materials or hazardous waste Please also select "Yes" if your company serves clients in this industry No Points Available: 0.00 **Disclosure Prisons** Please indicate if your company is involved in the production, operation, trade, or sale of any the following: Prisons Please also select "Yes" if your company serves clients in this industry O Yes O No Points Available: 0.00 **Disclosure Bottled Water** Please indicate if your company is involved in the production, operation, trade, or sale of any the following: Bottled water O Yes O No Points Available: 0.00 **Disclosure Animal Products or Services** Please indicate if your company is involved in the production, operation, trade, or sale of any the following: Animal-based products or services (including seafood) O Yes ON O Points Available: 0.00 **Disclosure Genetically Modified Organisms** Please indicate if your company is involved in the production, operation, trade, or sale of any the following: Genetically modified organisms Please also select "Yes" if your company serves clients in this industry

O Yes

No

Disclosure Biodiversity Impacts Please indicate if your company is involved in the production, operation, trade, or sale of any the following: Industries with a large potential biodiversity impact (including logging or logging equipment, agriculture, etc.) O Yes O No Points Available: 0.00 **Disclosure Energy and Emissions Intensive Industries** Please indicate if your company is involved in the production, operation, trade, or sale of any the following: Energy- and emissions-intensive industries O Yes No Points Available: 0.00 **Disclosure Water Intensive Industries** Please indicate if your company is involved in the production, operation, trade, or sale of any the following: Water-intensive industries O Yes No Points Available: 0.00 **Disclosure Illegal Products or Subject to Phase Out** Please indicate if your company is involved in the production, operation, trade, or sale of any the following: Products or activities that are illegal under country laws or regulations where they have operated, banned in international conventions or agreements, or subject to international phase-out or regulation O Yes ON O Points Available: 0.00 **Disclosure Industries at Risk of Human Rights Violations** Please indicate if your company is involved in the production, operation, trade, or sale of any the following: Industries reliant upon materials at high risk of human rights infringements (e.g. conflict minerals) O Yes O No

Other Disclosure Industries Please indicate if your company is involved in the production, operation, trade, or sale of any the following: Other industries that may cause social or environmental harm or are subject to stakeholder criticism or concern O Yes No Points Available: 0.00 **Company Explanation Of Disclosure Item Flags** If you selected "Yes" to any of the "Disclosure Industries" listed above, please provide a detailed explanation of the company's involvement for each affirmative response: If this does not apply to you, please enter "Does not apply" in the text area below. Does not apply Points Available: 0.00 **Disclosure Practices** Disclosure questions on sensitive practices. No formal Registration Under Domestic Regulations Please indicate if your company engages in any of the following practices: Company is not formally registered in accordance with all relevant regulations and requirements If your company is a formally registered business, select "No." O Yes O No Points Available: 0.00 **Tax Reduction Through Corporate Shells** Please indicate if your company engages in any of the following practices: Company uses corporate shells or other structural means, such as establishing multiple corporate entities, to minimize tax payments O Yes

O No

Points Available: 0.00

Operates in conflict zones

Please indicate if your company engages in any of the following practices:

Company operates in conflict zones

O Yes

No

Sale of Data Please indicate if your company engages in any of the following practices: Company sells or provides access to consumer or user data O Yes No Points Available: 0.00 Facilities located in sensitive ecosystems Please indicate if your company engages in any of the following practices: Company facilities are located adjacent to or in sensitive ecosystems O Yes No Points Available: 0.00 **Animal Testing** Please indicate if your company engages in any of the following practices: Company's products are tested on animals O Yes No Points Available: 0.00 **Marketing of Breastmilk Substitutes** Please indicate if your company engages in any of the following practices: Marketing of breastmilk substitutes O Yes No Points Available: 0.00 Activities against freedom of association/collective bargaining Please indicate if your company engages in any of the following practices: Company has taken a public stance against unionization, has engaged in activities that may be perceived as taking a stance against union organizing, or prohibits workers from freely associating and bargaining collectively for the terms of one's employment ○Yes O No Points Available: 0.00

Workers Under Bond Please indicate if your company engages in any of the following practices: Company hires workers that are under bond, debt, or other obligation to the company or to labor brokers O Yes No Points Available: 0.00 **Confirmation of Right to Work** Please indicate if your company engages in any of the following practices: Company does not confirm that workers have the legal right to work in jurisdiction of operations, or company does not keep personnel records that include evidence of the date of birth of each worker O Yes ON O Points Available: 0.00 **Employs Individuals on Zero-Hour Contracts** Please indicate if your company engages in any of the following practices: Company employs individuals on zero-hour contracts O Yes ON O Points Available: 0.00 Company workers are prisoners Please indicate if your company engages in any of the following practices: Company uses workers who are prisoners O Yes ON O Points Available: 0.00 Company Employs Workers Under Age 15 (Or Other ILO Minimum Age) Please indicate if your company engages in any of the following practices: Company employs workers under the age of 15 (or other minimum work age covered by the International Labour Organization Convention No. 138) and/or company does not keep personnel records that include evidence of the date of birth of each O Yes No Points Available: 0.00

Overtime For Hourly Workers Is Compulsory Please indicate if your company engages in any of the following practices: Overtime work is compulsory and exceeds 48 hours in a week O Yes O No Points Available: 0.00 **Other Disclosure Practices** Please indicate if your company engages in any of the following practices: Other sensitive practices that may cause social or environmental harm, or are subject to stakeholder concern $\bigcirc \, \mathrm{Yes}$ No Points Available: 0.00 **Company Explanation Of Disclosure Item Flags** If you selected "Yes" to any of the "Disclosure Practices" listed above, please provide a detailed explanation of the company's engagement in each practice marked in the affirmative: If this does not apply to you, please enter "Does not apply" in the text area below. Does not apply Points Available: 0.00 **Disclosure Outcomes & Penalties** Disclosure questions concerning litigation, relocation of communities, accidents, and on-the-job fatality. **On-Site Fatality** Please indicate if your company has experienced any of the following in the past 5 years: Company has had an operational or on-the-job fatality Oyes No Points Available: 0.00 Litigation or Arbitration Please indicate if your company has experienced any of the following in the past 5 years: Litigation or arbitration against company either ongoing, settled, or found against the company O Yes

O No

Company has filed for bankruptcy Please indicate if your company has experienced any of the following in the past 5 years: Company has filed for bankruptcy O Yes O No Points Available: 0.00 **Bribery, Fraud, or Corruption** Please indicate if your company has had a formal complaint to a regulatory agency or been assessed a fine or sanction in the past five years for any of the following: Bribery, fraud, or corruption O Yes No Points Available: 0.00 **Anti-Competitive Behavior** Please indicate if your company has had a formal complaint to a regulatory agency or been assessed a fine or sanction in the past five years for any of the following: Anti-competitive behavior O Yes No Points Available: 0.00 Financial Reporting, Taxes, Investments, or Loans Please indicate if your company has had a formal complaint to a regulatory agency or been assessed a fine or sanction in the past five years for any of the following: Financial reporting, tax payments, investments, or loans ○ Yes No Points Available: 0.00 **Political Contributions or International Affairs** Please indicate if your company has had a formal complaint to a regulatory agency or been assessed a fine or sanction in the past five years for any of the following: Political contributions or international affairs O Yes

O Yes
No

Labor Issues Please indicate if your company has had a formal complaint to a regulatory agency or been assessed a fine or sanction in the past five years for any of the following: Labor issues (including safety and discrimination) O Yes

Recalls

Points Available: 0.00

No

Please indicate if your company has experienced any of the following in the past 5 years:

Recalls due to quality control issues

O Yes

O No

Points Available: 0.00

Breaches of Confidential Information

Please indicate if your company has experienced any of the following in the past 5 years:

Breaches of individual privacy and/or losses of individual confidential data

O Yes

O No

Points Available: 0.00

Consumer Protection

Please indicate if your company has had a formal complaint to a regulatory agency or been assessed a fine or sanction in the past five years for any of the following:

Consumer protection (including product safety and marketing claims)

O Yes

O No

Points Available: 0.00

Significant Layoffs

Please indicate if your company has experienced any of the following in the past 5 years:

Company has had layoffs of more than 20% of the workforce

O Yes

O No

Hazardous Discharges Into Air/Land/Water (Past 5 Yrs) Please indicate if your company has experienced any of the following in the past 5 years: Company sites have experienced accidental discharges to air, land or water of hazardous substances O Yes No Points Available: 0.00 Large Scale Land Conversion, Acquisition, or Relocation Please indicate if your company has experienced any of the following in the past 5 years: Construction or operation of company involved large scale land acquisition, convergence, or degradation (including the construction or refurbishment of dams), or resulted in the resettlement or economic displacement of 5,000 or more people O Yes O No Points Available: 0.00 **Penalties Assessed For Environmental Issues** Please indicate if your company has had a formal complaint to a regulatory agency or been assessed a fine or sanction in the past five years for any of the following: Environmental management penalties, including animal welfare O Yes No Points Available: 0.00 Violation of Indigenous Peoples Rights Please indicate if your company has had a formal complaint to a regulatory agency or been assessed a fine or sanction in the past five years for any of the following: Infringing on indigenous people's rights, for instance by utilizing lands owned or used by indigenous peoples without full documented consent of such peoples O Yes No Points Available: 0.00 Other Disclosure Outcomes & Penalties Please indicate if your company has had a formal complaint to a regulatory agency or been assessed a fine or sanction in the past five years for any of the following:

Other penalties, complaints, or grievances filed or levied against the company for negative impacts on local communities, human rights, or other stakeholder concerns

O Yes

Company Explanation Of Disclosure Item Flags

If you selected "Yes" to any of the "Disclosure Outcomes & Penalties" listed above, please provide a detailed explanation of the company's experience related to each affirmative response:

If this does not apply to you, please enter "Does not apply" in the text area below.

Does not apply

Points Available: 0.00

Supply Chain Disclosure

Disclosure questions concerning the significant suppliers of the company

Supplier Child Labor, Prison Labor, or Forced Labor

Please indicate if any of the following statements are true regarding your company's suppliers:

Employment of workers under the age of 15, use of workers who are currently prisoners, or other practices that are relevant to risk of forced labor

Yes
No
Don't Know

Points Available: 0.00

Suppliers in Conflict Zones

Please indicate if any of the following statements are true regarding your company's suppliers:

Operation in conflict zones

O Yes

No

O Don't Know

Points Available: 0.00

Suppliers Negative Social Impact

Please indicate if any of the following statements are true regarding your company's suppliers:

Practices or outcomes that produced substantial negative impacts regarding human rights, labor conditions, or local communities

O Yes

No

O Don't Know

Points Available: 0.00

Suppliers Negative Environmental Impact

Please indicate if any of the following statements are true regarding your company's suppliers:

Practices or outcomes that produced substantial negative environmental impact

O Yes

O No

O Don't Know