



Australian Ethical Investment Limited				Certified B Corporation	
SCORE	COMPLETION	VERSION	NAME	SECTOR	COMPANY SIZE
168.5	100%	6	Active Assessment	Service	50-249

As publicly traded company, Australian Ethical Investment Limited is required to make its full B Impact Assessment transparent. The PDF contains a completed B Impact Assessment that has been reviewed by B Lab with Australian Ethical Investment Limited as part of their certification as a B Corporation. Answers to questions that would reveal sensitive information (e.g. that would advantage competitors or prejudice litigation) are highlighted with a "Sensitive" textbox.

Sensitive

Below you will find a selection of questions from your assessment. For each question that has a cloud icon, please upload documentation that validates your response. Instructions on how to document your answers are associated with each question.

[LEARN MORE](#)

Governance

Ethics & Transparency

OPERATIONS

7.7

Governance Structures

What is the company's highest level of corporate oversight?

- ☐ Owner or Manager Governed (including Board of Directors with only owners/ executives)
- ☐ Management, Executive Committee, or Democratic Governance
- ☐ Non-Fiduciary Advisory Board
- ☒ Board of Directors (with at least one member who is not an executive or owner of the company)

Points Earned: 0.75 of 0.75

Governing Body Characteristics

Which of the following apply to your company's Board of Directors?

Please check all that apply.

- ☒ Meets at least twice annually
- ☒ Meets at least quarterly
- ☒ Includes at least one independent member
- ☒ Includes at least 50% independent members
- ☒ Oversees executive compensation
- ☒ Has an Audit Committee with at least one independent member
- ☒ Has a Compensation Committee with at least one independent member
- ☐ Company is a cooperative and elects Board from membership
- ☐ None of the above
- ☐ N/A - no Board of Directors

Points Earned: 0.75 of 0.75

Code of Ethics

What is required by your company's Code of Ethics?

- ☒ Prohibition of bribes in any form, including kickbacks or gifts, on any portion of contract payments or soft dollar practices
- ☒ Formal oversight policy covering direct or indirect political contributions, charitable donations, and sponsorships
- ☐ Public disclosure of financial and in-kind contributions to political parties, politicians, lobby groups, charitable organizations, and advocacy groups
- ☐ Other - please describe
- ☐ None of the above
- ☐ N/A - No Code of Ethics

Points Earned: 0.50 of 0.75

Reviewed / Audited Financials

Does the company produce financials that are verified annually by an independent source through an Audit or Review?

- ☐ No
- ☐ Yes, through a review
- ☒ Yes, through an audit

Points Earned: 0.75 of 0.75

Company Transparency

What information does the company make publicly available and transparent?

Your answers determine which future questions in the assessment are applicable to your company.

- ☐ Beneficial ownership of the company
- ☒ Financial performance (must be transparent to employees at minimum)
- ☒ Social and environmental performance (e.g. impact reports)
- ☒ Membership of the Board of Directors
- ☐ None of the above

Points Earned: 0.56 of 0.75

Impact Reporting

Does your company publicly share information on your social or environmental performance on an annual basis?

- ☒ We provide descriptions of our social and environmental programs and performance
- ☒ We voluntarily share social or environmental performance scorecards
- ☒ Specific quantifiable social or environmental indicators or outcomes are made public
- ☒ We set public targets and share progress to those targets
- ☒ We present information in a formal report that allows comparison to previous time periods
- ☒ Reporting information / structure is based on a comprehensive third party standard (ex. GRI or B Impact Assessment)
- ☒ A third party has validated / assured the accuracy of the information reported
- ☐ Impact reporting is integrated with financial reporting
- ☐ We don't report publicly on social or environmental performance

Points Earned: 0.75 of 0.75

Governance Metrics

OPERATIONS
0.0

This section asks for your company to provide important financial information that will be referenced later in the assessment.

Last Fiscal Year

On what date did your last fiscal year end?

If your company has not yet completed its first fiscal year, please put your anticipated fiscal year end date.

On what date did your last fiscal year end?

Points Available: 0.00

Revenue Last Year

Total Earned Revenue

From the last fiscal year

This question will be used for scored calculation questions later in the assessment. Please complete for accurate scoring. If your company has not yet completed its first fiscal year, please put \$0

From the last fiscal year

- ☐ We do not track this

Points Available: 0.00

Mission Locked - Impact Business Model

IMPACT BUSINESS MODELS
10.0

Recognizes corporate forms and amendments that preserve mission and/or considers stakeholders regardless of company ownership

Mission Lock

Separate from a mission statement, what has your company done to legally ensure that its social or environmental performance is a part of its decision-making over time, regardless of company ownership?

This question is related to the legal requirement for Certified B Corps. Click "Learn" for more information and resources about this requirement.

- ☐ Signed a contract or Board resolution committing to adopting a legal form that requires consideration of all stakeholders (e.g. signed B Corp Agreement)
- ☐ Adopted a specific legal entity or governance structure that preserves mission over time, but does not require consideration of all stakeholders in its decision-making (e.g. cooperative)
- ☐ As a company wholly owned by another company that has not done so, amended corporate governing documents or adopted a legal entity that requires consideration of all stakeholders in its decision-making (e.g. benefit corporation, completed B Corp legal amendment)
- ☒ As an independent or publicly-owned business, amended corporate governing documents or adopted a legal entity that requires consideration of all stakeholders in its decision-making (e.g. benefit corporation, completed B Corp legal amendment)
- ☐ None of the above

Points Earned: 10.00 of 10.00

Workers

Workers Impact Area Introduction

OPERATIONS
0.0

This section identifies who should be considered a "worker" in the B Impact Assessment and reports your worker-related metrics. It also identifies whether your company is designed to deliver a specific, material, positive impact for its workers, and if so, opens the Worker Impact Business Model section that is most applicable.

of Full Time Workers

Number of Total Full-Time Workers

Current Total Full-Time Workers

Please click "Learn More" to understand how to answer this question.

Current Total Full-Time Workers

☐ We do not track this

Points Available: 0.00

of Full Time Workers Last Year

Number of Total Full-Time Workers

Total full-time workers twelve months ago

Please click "Learn More" to understand how to answer this question.

Total full-time workers twelve months ago

☐ We do not track this

Points Available: 0.00

of Part Time Workers

Number of Total Part-Time Workers

Current Total Part-Time Workers

Please click "Learn More" to understand how to answer this question.

Current Total Part-Time Workers

☐ We do not track this

Points Available: 0.00

of Part Time Workers Last Year

Number of Total Part-Time Workers

Total part-time workers twelve months ago

Please click "Learn More" to understand how to answer this question.

Total part-time workers twelve months ago

☐ We do not track this

Points Available: 0.00

Financial Security

OPERATIONS
13.7

Lowest Paid Wage

What is the company's lowest wage as calculated on an hourly basis?

Please exclude students and interns in this calculation.

What is the company's lowest wage as calculated on an hourly basis?

☐ We do not track this

Points Available: 0.00

% of Employees Paid Individual Living Wage

What percentage of employees on an FTE (Full Time Equivalent) basis are paid at least the equivalent of a living wage for an individual?

Please exclude students and interns in this calculation.

- ☐ <75%
- ☐ 75-89%
- ☐ 90-99%
- ☒ 100%
- ☐ N/A

Points Earned: 2.96 of 2.96

% of Employees Paid Family Living Wage

What percentage of employees on an FTE (Full Time Equivalent) basis are paid at least the equivalent of a living wage for a family?

Please exclude students and interns in this calculation.

- ☐ <75%
- ☐ 75-89%
- ☐ 90-99%
- ☒ 100%
- ☐ N/A

Points Earned: 2.96 of 2.96

Compensation Policies and Practices

Does your company offer any of the following additional financial benefits to non-executive workers?

Your answers determine which future questions in the assessment are applicable to your company.

- ☒ Cost of living adjustments that match inflation rates of the country
- ☒ Bonuses or profit-sharing
- ☒ Employee ownership opportunities
- ☐ None of the above

Points Earned: 1.48 of 1.48

Employees Receiving a Bonus

What percentage of full-time and part-time employees, excluding founders and executives, received a monetary bonus in the last fiscal year?

- ☐ 0%
- ☐ 1-24%
- ☐ 25-49%
- ☐ 50-74%
- ☒ 75-99%
- ☐ 100%
- ☐ N/A

Points Earned: 1.11 of 1.48

Significance of Bonuses

What was the equivalent percentage of profits that were distributed as bonuses to non-executive workers in the last fiscal year?

- ☐ No bonus payout, or no bonus plan
- ☐ 5% or less
- ☐ 5-10%
- ☐ 10-15%
- ☐ 15-20%
- ☒ >20%
- ☐ Bonuses were paid to non-executive workers, despite the company not earning a profit

Points Earned: 1.48 of 1.48

% Participation in Employee Ownership

What percentage of all full-time employees have been granted stock, stock options, or stock equivalents (including participation in an ESOP or other qualified ownership plans) in the company?

Select N/A if your company is a consumer/shared services cooperative, a producer cooperative or a nonprofit.

- ☐ 0%
- ☐ 1-24%
- ☐ 25-49%
- ☐ 50-74%
- ☒ 75-99%
- ☐ 100%
- ☐ N/A

Points Earned: 1.48 of 1.48

Retirement Programs

Do employees have access to any of the following savings programs for retirement?

- ☒ Government-sponsored pension or superannuation plans
- ☐ Private Pension or Provident Funds
- ☒ Plan that specifically includes Socially-Responsible Investing option
- ☐ None of the above

Points Earned: 1.48 of 1.48

Health, Wellness, & Safety

OPERATIONS
9.6

Healthcare Coverage

What percentage of workers receive healthcare coverage either through a government plan or paid by the company?

If healthcare is covered through the company, only consider workers for which the company pays the majority of healthcare costs.

- ☐ <75%
- ☐ 75-84%
- ☐ 85-94%
- ☒ 95%+

Points Earned: 2.67 of 2.67

Supplementary Health Benefits

What benefits does your company provide to all full-time tenured workers to supplement government programs?

Only select benefits the company pays the majority of costs to all full-time tenured workers. Select Other if the company covers less than 50% of the expenses for the benefits listed or other benefits offered.

- ☐ Disability coverage or accident insurance
- ☐ Life insurance
- ☐ Private dental insurance
- ☐ Private supplemental health insurance
- ☒ Other - please describe
- ☐ None of the above

Points Earned: 0.27 of 2.67

Supplementary Health Benefits Eligibility for Part-Time Workers

When do part-time workers become eligible to participate in the supplementary benefits offered by your company?

If applicable, please select one answer indicating tenure requirements (answers 1-2), and one answer indicating weekly hour requirements (answers 3-4).

- ☐ Part-time workers are not eligible at time of hire, but become eligible to participate within their first 6 months of employment
- ☒ Part-time workers are eligible to participate at time of hire
- ☐ Part-time workers are only eligible if they work more than 20 hours a week
- ☒ Part-time workers are eligible even if they work less than 20 hours a week
- ☐ We do not offer supplementary health benefits to part-time workers
- ☐ N/A - We don't have part-time employees

Points Earned: 2.67 of 2.67

Health and Wellness Initiatives

What health and wellness initiatives or policies does your company offer beyond insurer-provided programs?

Check all that apply.

- ☒ We sponsor and encourage workers to participate in health and wellness activities during the workweek (e.g. walking or steps programs)
- ☒ We offer incentives for workers to complete health risk assessments or participate in health and wellness activities (e.g., a fund for exercise equipment, subsidized gym membership)
- ☒ Employees have access to behavioral health counseling services, web resources, or Employee Assistance Programs
- ☒ Spouses, partners, or children of employees are provided access to behavioral health counseling services, web resources, or Employee Assistance Programs
- ☒ We have policies and programs in place to prevent ergonomic-related injuries in the workspace
- ☐ Over 25% of workers have completed a health risk assessment in the last twelve months
- ☒ Management receives reports on aggregate participation in worker wellness programs
- ☐ Other - please describe
- ☐ Company does not offer any formal health and wellness initiatives

Points Earned: 2.67 of 2.67

Indoor Air Quality Monitoring

Does the company monitor indoor environmental quality to ensure a healthy and comfortable work space and avoid "Sick Building Syndrome"?

Select N/A if you have no facilities.

- ☒ Yes
- ☐ No
- ☐ N/A

Points Earned: 1.33 of 1.33

Professional Development Policies and Practices

Does your company provide any of the following training opportunities to workers for professional development?

Your answers determine which future questions in the assessment are applicable to your company.

- ☒ We have a formal onboarding process for new employees
- ☒ We offered ongoing training on core job responsibilities to employees within the last year
- ☒ We have a policy to encourage internal promotions and hiring for advanced positions (e.g. posting job openings internally first)
- ☒ We provide cross-skills training for career advancements or transitions (e.g. management training for non-managers)
- ☒ We provide non-career-specific life-skill training (e.g. financial literacy, English as a Second Language)
- ☒ We facilitate or have an allocated budget for external professional development opportunities, (e.g. conference attendance, online trainings)
- ☒ We provide reimbursements or programs for intensive continuing education credentials (e.g. college degrees, professional licensures)
- ☐ None of the above

Points Earned: 0.71 of 0.71

Employee Review Process

Which of the following is included or applies to your company's formal process for providing performance feedback to employees?

Check all that apply.

- ☒ Process has a regular schedule and is conducted at least annually
- ☒ Peer and subordinate input
- ☒ Written guidance for career development
- ☐ Social and environmental goals
- ☒ Clearly-identified and achievable goals
- ☐ A 360-degree feedback process
- ☒ All tenured employees receive feedback
- ☐ None of the above

Points Earned: 1.41 of 1.41

Engagement & Satisfaction

Paid Secondary Caregiver Leave

What secondary parental leave policies are available to your workers, either through your company or a government program?

Select all that apply, but only select one answer indicating the total amount of paid time equivalent (answers 2-4). See "Learn" for further instructions.

- ☐ Workers receive unpaid time off for secondary parental leave
- ☐ Workers receive up to 2 weeks (or full pay equivalent) paid leave
- ☒ Workers receive between 2 to 5 weeks (or full pay equivalent) paid leave
- ☐ Workers receive greater than 5 weeks (or full pay equivalent) paid leave
- ☐ Policy does not distinguish between primary and secondary caregiving, or provides equivalent time and pay to both
- ☐ No secondary caregiver leave is offered to employees

Points Earned: 0.52 of 0.87

Supplementary Benefits

What supplementary benefits are provided to a majority of non-managerial workers?

Including full time and part time employees. Please check all that apply.

- ☐ On-site childcare
- ☐ Off-site subsidized childcare
- ☒ Free or subsidized meals
- ☒ Policy to support breastfeeding mothers
- ☒ Other - please describe
- ☐ None of the above

Points Earned: 1.65 of 1.73

Worker Empowerment

How does your company engage and empower workers?

- ☒ We have formalized feedback and complaint mechanisms beyond direct reporting lines to address concerns and improve company practices
- ☒ We have processes in place to provide input from employees prior to operational and/or strategic policy or practice changes
- ☒ Employee complaint / input mechanisms are reviewed at least every other year, with input from employees themselves into the process
- ☒ Company tracks usage of input/ feedback / complaint mechanisms and resolution / implementation rates
- ☐ We have adopted open book management or self-management principles within the workplace
- ☐ Workers have opportunity to elect member(s) to the Board of Directors
- ☐ Other - please describe
- ☐ None of the above

Points Earned: 0.87 of 0.87

Engagement & Satisfaction (Salaried)

OPERATIONS
2.5

Number of Paid Days Off

What is the annual minimum number of paid days off (including holidays) for full-time employees?

- ☐ 0-15 work days
- ☐ 16-22 work days
- ☐ 23-29 work days
- ☐ 30-35 work days
- ☒ 36+ work days

Points Earned: 0.70 of 0.70

Community

Diversity, Equity, & Inclusion

OPERATIONS
5.3

Women Workers

How many of your non-managerial workers identify as women?

- ☐ 0%
- ☐ 1-9%
- ☐ 10-24%
- ☐ 25-39%
- ☐ 40-49%
- ☒ 50%+
- ☐ Don't know

Points Earned: 0.91 of 0.91

Female Management

How many of your company managers identify as women?

- ☐ 0%
- ☐ 1-9%
- ☐ 10-24%
- ☐ 25-39%
- ☒ 40-49%
- ☐ 50%+
- ☐ Don't know
- ☐ N/A

Points Earned: 0.91 of 0.91

Economic Impact

OPERATIONS
3.1

Job Growth Rate

What was your company's net job growth rate for full-time and part-time positions over the last 12 months? ONLY include newly created jobs that are paid a living wage.

If there is no living wage data available for your country of operations, include new jobs that pay 10% or more above a minimum wage.

- ☐ 0% (no growth on a net basis)
- ☐ 1-14%
- ☒ 15-24%
- ☐ 25%+

Points Earned: 2.67 of 4.00

Civic Engagement & Giving

OPERATIONS
9.1

% of Employees Volunteer Service

What percentage of employees took paid time off for volunteer service last year?

- ☐ 0%
- ☐ 1-24%
- ☐ 25-49%
- ☒ 50-74%
- ☐ 75%+
- ☐ Don't know

Points Earned: 1.24 of 1.66

Volunteer Service Per Capita

What was the percentage of per capita worker time donated as volunteer, community service, or pro bono time in the reporting period?

Calculate by total volunteer hours / total hours worked, generally 2000 hours per FTE.

- ☐ 0%
- ☒ .1-.9% of time
- ☐ 1-2.4% of time
- ☐ 2.5-5% of time
- ☐ 5%+ of time
- ☐ Don't know

Points Earned: 0.55 of 1.66

Charitable Giving and Community Investment Policies and Practices

What are your company's practices regarding donations or community investments?

- ☒ We have a formal statement on the intended social or environmental impact of our company's philanthropy
- ☒ We have a formal donations commitment (e.g. 1% for the planet)
- ☒ We match individual workers' charitable donations
- ☐ We allow our workers or customers to select charities to receive our company's donations
- ☒ We have screening practices for charitable contributions or impact measurement mechanisms for our community investments
- ☐ None of the above

Points Earned: 0.83 of 0.83

Relative Input for Community Investments

If you use an independent methodology to measure total commitment to community investment, what is the equivalent % of revenue contributed in the form of community investment?

- ☐ None
- ☐ Less than 0.1% of revenues
- ☐ 0.1-0.4% of revenues
- ☐ 0.5-0.9% of revenues
- ☐ 1-1.9% of revenues
- ☒ >2%

Points Earned: 1.66 of 1.66

% of Revenue Donated

What was the equivalent percentage of revenue donated to charity during the last fiscal year?

Please include tax deductible in-kind donations but do not include pro bono time.

- ☐ No donations last fiscal year
- ☐ 0.1-0.4% of revenue
- ☐ 0.5-1% of revenue
- ☒ 1.1-2.4% of revenue
- ☐ 2.5-5% of revenue
- ☐ 5%+ of revenue
- ☐ Don't know

Points Earned: 1.99 of 3.31

Supply Chain Management

OPERATIONS
4.6

Supplier Screen Topics

What does your company formally screen for regarding the social or environmental practices and performance of your suppliers?

- ☒ Compliance with all local laws and regulations, including those related to social and environmental performance
- ☒ Good governance, including policies related to ethics and corruption
- ☒ Positive practices beyond what is required by regulations (e.g. environmentally-friendly manufacturing process, excellent labor practices)
- ☒ Third-party certifications related to positive social and/or environmental performance
- ☐ Other - please describe
- ☐ We have no formal screening process in place

Points Earned: 0.76 of 0.76

Outsourced Staffing Screening Topics

Does your company review or set requirements regarding the labor practices of its outsourced staffing service providers that includes the following topics?

Your answers determine which future questions in the assessment are applicable to your company.

- ☒ Compliance with all local laws and regulations
- ☒ Compliance with international human rights and labor standards (for employees and contractors)
- ☐ Payment at or above industry benchmarks
- ☒ Payment of a living wage (for employees and contractors)
- ☐ Employee benefits provided
- ☐ Professional development opportunities
- ☐ Other labor practices
- ☐ None of the above
- ☐ N/A

Points Earned: 0.28 of 0.38

% of Outsourced Services Accountable to Code of Conduct?

What % of your outsourced staffing services (on a currency basis) are accountable to the formalized code of conduct or requirements described in the previous question?

- ☐ 0%
- ☐ 1-20%
- ☐ 21-49%
- ☐ 50-74%
- ☐ 75-99%
- ☒ 100%
- ☐ N/A

Points Earned: 1.52 of 1.52

% of Outsourced Staffing Services Screened / Monitored

What % of your outsourced staffing services (on a currency basis) are evaluated based on the methods selected in the previous question?

- ☐ 0%
- ☐ 1-20%
- ☐ 21-49%
- ☐ 50-74%
- ☐ 75-99%
- ☒ 100%
- ☐ N/A

Points Earned: 1.52 of 1.52

Designed to Give - Impact Business Model

IMPACT BUSINESS MODELS
17.1

This IBM section is applicable to companies that have a formal standing commitment to donate significant portions of company profits, revenue, equity, or time to charitable causes.

Designed to Give Description

Are any of the following true regarding your charitable giving structure?

Your answers determine which future questions in the assessment are applicable to your company.

- ☐ 20% or more of my company is owned by a nonprofit organization
- ☐ We are formally committed to donate more than 20% of profits to charity each year.
- ☐ We are formally committed to donate the equivalent of 5% of revenues or more to charitable partners each year (including in-kind product donations).
- ☐ We are formally committed to donate the equivalent of 5% or more of our time through pro-bono services
- ☒ We have created and provide the majority of funding for a nonprofit foundation, of which at least 10% of company profits (or 2% of sales) are donated each year
- ☐ None of the above

Points Earned: 12.63 of 12.63

Total Donations

How much was donated during the last fiscal year?

Please respond with the currency selected in "Reporting Currency"

How much was donated during the last fiscal year?

Sensitive

☐ We do not track this

Points Available: 0.00

% Revenue Donated to Charity

Based on the above structures and commitments in place, what is the equivalent percentage of company revenues that was donated or distributed to nonprofit partners in the last fiscal year?

- ☒ 0-4.9% revenues
- ☐ 5-7.4% revenues
- ☐ 7.5-9.9% revenues
- ☐ 10-12.4% revenues
- ☐ 12.5%+ revenues

Points Available: 12.63

Charitable Giving Practices

Does your company do any of the following?

- ☐ Play a leadership role with recipient charitable organizations (e.g. board or advisory board participation)
- ☒ Use a third-party screen to ensure that recipient organizations meet specific guidelines to qualify for donations
- ☒ Use a third-party screen to ensure that recipient organizations are efficiently allocating resources (e.g. Guidestar, Charity Navigator)
- ☒ Company screens charitable partners based on their own criteria
- ☐ None of the above

Points Earned: 1.58 of 1.58

Defining Outcomes

Has your company defined the outcomes (separate from the outputs) it seeks through your donations?

Defined outcomes include specific targets that are based on existing literature (improved quality of life, ancillary benefits for customers/clients) that can be measured.

- ☒ Yes
- ☐ No

Points Earned: 0.79 of 0.79

Outcome Measurement

How has your company measured outcomes or determined whether your formal giving commitment contributes to positive outcomes for the beneficiaries of your charity partners?

- ☒ We surveyed beneficiaries to understand outcomes created
- ☐ We used non-randomized control groups to compare performance
- ☐ We used randomized control groups to determine the level of causality of our charitable contributions
- ☐ We used aggregated third-party data to benchmark and compare impact performance
- ☒ Our selected methods determined that our charitable contributions contributed to the outcome
- ☐ Other - please describe
- ☐ None of the above

Points Earned: 0.59 of 0.79

Efficacy of Charitable Giving

For what percentage of your beneficiaries can you verify your positive impact on the outcome stated above?

- ☐ 0%
- ☐ 1-25%
- ☐ 26-49%
- ☐ 50-74%
- ☐ 75-99%
- ☒ 100%
- ☐ Don't know

Points Earned: 0.79 of 0.79

Long Term Outcomes

Does your outcome measurement demonstrate that your company is creating long-term or permanent outcomes for your beneficiaries?

- ☒ Yes
- ☐ No

Points Earned: 0.79 of 0.79

Environment

Environmental Management

OPERATIONS
4.5

Green Building Standards

What percentage of company facilities (by area, both owned by company or leased) is certified to meet the requirements of an accredited green building program?

- ☐ <20%
- ☐ 20-49%
- ☐ 50-79%
- ☒ 80%+
- ☐ N/A

Points Earned: 1.17 of 1.17

Environmental Purchasing Policy Topics

Does the company have a written and circulated environmentally preferable purchasing (EPP) policy that includes any of the following?

- ☒ Building and construction
- ☐ Carpets
- ☒ Cleaning
- ☐ Electronics
- ☐ Fleets
- ☒ Food or food services
- ☐ Landscaping
- ☐ Meetings and conferences
- ☒ Office supplies
- ☒ Paper
- ☐ Product input materials
- ☐ Other - please describe
- ☐ We don't have an environmentally preferable purchasing policy

Points Earned: 1.17 of 1.17

Virtual Office Stewardship

How does your company encourage good environmental stewardship in how employees manage their virtual offices?

- ☐ We have a written policy encouraging environmentally preferred products and practices in employee virtual offices (e.g. recycling)
- ☐ Our company shares resources with employees regarding environmental stewardship in home offices (e.g. energy efficiency)
- ☒ We have a policy in place for the safe disposal of e-waste and other hazardous materials purchased for employee home offices
- ☐ Employees are provided with a list of environmentally-preferred vendors for office supplies
- ☐ None of the above
- ☐ N/A

Points Earned: 1.17 of 2.33

Recycling Programs

Does the company have a company-wide recovery and recycling program that includes the following?

Please check all that apply.

- ☒ Paper
- ☒ Cardboard
- ☒ Plastic
- ☒ Glass & metal
- ☒ Composting
- ☐ None of the above

Points Earned: 1.00 of 1.00

Hazardous Waste Disposal

Can your company verify that your hazardous waste is always disposed of responsibly?

This includes batteries, paint, electronic equipment, etc.

- ☒ Yes
- ☐ No
- ☐ N/A - We have eliminated hazardous waste

Points Earned: 1.00 of 1.00

Customers

Customer Stewardship

Managing Customer Stewardship

Does your company do any of the following to manage the impact and value created for your customers or consumers?

- ☐ We offer product / service guarantees, warranties, or protection policies
- ☒ We have third party quality certifications or accreditations
- ☒ We have formal quality control mechanisms
- ☒ We have feedback / customer service feedback or complaint mechanisms
- ☒ We monitor customer or consumer satisfaction
- ☒ We assess the outcomes produced for our customers through the use of our product or service
- ☒ We have written policies in place for ethical marketing, advertisement, or customer engagement
- ☒ We manage the privacy and security of client / customer data
- ☐ None of the above

Points Earned: 0.56 of 0.56

Product Accreditations and Certifications

What % your products or services have been reviewed and certified by an accreditation body focused on quality?

This can include process certifications like ISO9000 or industry specific quality accreditations.

- ☐ 0%
- ☐ 1-9%
- ☐ 10-24%
- ☐ 25-49%
- ☐ 50-74%
- ☐ 75-99%
- ☒ 100%
- ☐ N/A

Points Earned: 1.11 of 1.11

Monitoring Customer Satisfaction and Retention

Which of the following are true of your company with regards to customer or client satisfaction and/or retention?

- ☒ Company monitors customer satisfaction
- ☒ Company shares customer satisfaction internally within the company
- ☒ Company shares customer satisfaction publicly
- ☒ Company has specified targets for customer / client satisfaction
- ☒ In the last year, company has achieved specified targets for satisfaction
- ☐ None of the above

Points Earned: 0.56 of 0.56

Managing Product Impacts

Does the company do any of the following with regards to managing the potential impact their products have on customers / beneficiaries?

- ☒ Company regularly monitors customer outcomes and well-being
- ☒ Company has formal program to incorporate customer testing and feedback into product design
- ☒ Company has formal programs in place to continuously improve outcomes produced for customers (including reducing negative effects or increasing positive effects)
- ☐ Other
- ☐ None of the above

Points Earned: 0.56 of 0.56

Targeted for Investment - Impact Business Model

IMPACT BUSINESS MODELS
16.3

Key metrics on asset under management in microfinance, positive impact, ESG-screened investments and advocacy.

Percent AUM Microfinance Investments Positive Screen

What % of your assets under management are either: 1. invested in community and microfinance investments? 2. invested in positive impact investments?

- ☐ 0%
- ☐ 1-9%
- ☒ 10-24%
- ☐ 25-50%
- ☐ >50%
- ☐ N/A

Points Earned: 4.67 of 9.33

Percent AUM ESG Screened

What % of your assets under management are invested in investments screened by ESG criteria?

- ☐ 0%
- ☐ 1-24%
- ☐ 25-49%
- ☐ 50-74%
- ☒ 75-100%
- ☐ N/A

Points Earned: 4.67 of 4.67

Percent AUM Negative Screened

What % of your assets under management are invested in negatively screened investments?

- ☐ 0%
- ☐ 1-24%
- ☐ 25-49%
- ☐ 50-74%
- ☐ 75-99%
- ☒ 100%
- ☐ N/A

Points Earned: 2.33 of 2.33

Percent Of AUM Shareholder Advocacy

In total, what % of your assets under management are invested for shareholder advocacy purposes?

- ☐ 0%
- ☐ 1-24%
- ☐ 25-49%
- ☐ 50-75%
- ☒ >75%
- ☐ N/A

Points Earned: 4.67 of 4.67

Investment Criteria - Impact Business Model

IMPACT BUSINESS MODELS
21.0

Questions include process, policies and practices on evaluating the social and environmental criteria for investments, allocation of staff time and resources for this purpose, and utilization of third-party ratings.

Formal Process Social Environmental Criteria Review

For what percent of your investments does your company have a formal written process to review potential investments for social and environmental criteria that is discussed in an investment committee review?

- ☐ 0%
- ☐ 1-24%
- ☐ 25-49%
- ☐ 50-74%
- ☐ 75-99%
- ☒ 100%

Points Earned: 6.46 of 6.46

Minimum Bar for Performance

For what percent of your investments is there a minimum bar for investment in terms of social and environmental performance that companies must exceed in order to receive investment?

- ☐ 0
- ☐ 1-24%
- ☐ 25-49%
- ☐ 50-74%
- ☐ 75-99%
- ☒ 100%

Points Earned: 6.46 of 6.46

Staff Dedicated to Evaluation

Does your company have in-house staff dedicated to evaluating the social and environmental performance of potential and current investments?

- ☒ Yes
- ☐ No

Points Earned: 3.23 of 3.23

Third Party Research Used To Measure Performance

Does your company utilize third party research or ratings regarding companies' social and environmental performance?

- ☒ Yes
- ☐ No

Points Earned: 1.62 of 1.62

Investment Policies Evaluate ESG Performance

Does your company's investment policies take into consideration how a company's ESG performance affects its financial performance and risk profile?

- ☒ Yes
- ☐ No

Points Earned: 1.62 of 1.62

Process To Evaluate Investment Preferences

Does your company have a process in place to determine whether or not funds offered by other companies meet your clients' social and environmental investment preferences?

- ☒ Yes
☐ No
☐ N/A

Points Earned: 1.62 of 1.62

Leadership & Outreach - Impact Business Model

IMPACT BUSINESS MODELS
4.0

Questions include client education and investment policy with clients.

Educates Clients On Mission Performance Of Investments

For what percent of your clients does your company provide education on how to improve the mission performance of their investments?

- ☐ 0
☐ 1-24%
☐ 25-49%
☐ 50-74%
☐ 75-99%
☒ 100%

Points Earned: 4.00 of 4.00

Develops Investment Policy With Clients

For what percent of your clients does your company develop a mutually agreed upon investment policy addressing issues regarding social and environmental goals as well as appropriate investment objectives and constraints?

- ☒ 0%
☐ 1-24%
☐ 25-49%
☐ 50-74%
☐ 75-99%
☐ 100%

Points Available: 2.00

Portfolio Management - Impact Business Model **5.5**

IMPACT BUSINESS MODELS

Questions include monitoring, reporting and improving social and environmental performance of your company's investments.

Formal Process Monitor Performance Of Portfolio

For what percent of your portfolio does your company have a formal process to monitor the social and environmental performance of investments using the same criteria as it does for investment decisions?

- ☐ 0%
- ☐ 1-24%
- ☐ 25-49%
- ☐ 50-74%
- ☐ 75-99%
- ☒ 100%

Points Earned: 2.40 of 2.40

Frequency Of Social Environmental Performance Review

If yes, how often does your company review the social and environmental performance of its portfolio?

- ☐ Every quarter
- ☐ Every 6 months
- ☒ Annually
- ☐ Bi-Annually
- ☐ Never

Points Earned: 0.72 of 1.20

Education To Investees

Do you provide education to the management of your investments on how to improve their companies' social and/or environmental performance?

- ☒ Yes
- ☐ No

Points Earned: 1.20 of 1.20

Proxy Voting Policy Incorporating Values

For your public investments, does your company have a proxy voting policy that incorporates social and environmental values?

Choose n/a only if your firm does not make any public investments.

- ☒ Yes
- ☐ No
- ☐ N/A

Points Earned: 1.20 of 1.20

Questions on your annual impact reporting practice, and transparency of proxy voting records and shareholder advocacy.

Portfolio Reporting Broadest Audience

What is the broadest audience that your company shares reports on the social and environmental performance of your portfolio with?

- ☐ Management
- ☐ Employees & Investors
- ☒ Broader Public
- ☐ None of the Above

Points Earned: 1.50 of 1.50

Portfolio Reporting At Least Annual

Does your company share reports on the social and environmental performance of its portfolio to the parties mentioned previously at least annually?

Choose N/A only if your company does not report on its social and environmental performance.

- ☒ Yes
- ☐ No
- ☐ N/A

Points Earned: 1.50 of 1.50

Transparency Proxy Voting Record

To whom does your company make its proxy voting record transparent ?

Choose n/a only if your company does not have proxy voting record.

- ☐ Your clients
- ☒ The public
- ☐ None of the above
- ☐ N/A

Points Earned: 1.50 of 1.50

Transparency To Clients Shareholder Advocacy

Does your company make its shareholder advocacy efforts transparent to its clients?

Choose n/a only if your company does not engage in any shareholder advocacy efforts.

- ☒ Yes
- ☐ No
- ☐ N/A

Points Earned: 1.50 of 1.50

Disclosure Outcomes & Penalties

Disclosure questions concerning litigation, relocation of communities, accidents, and on-the-job fatality.

Breaches of Confidential Information

Please indicate if your company has experienced any of the following in the past 5 years:

Breaches of individual privacy and/or losses of individual confidential data

☒ Yes

☐ No

Points Available: 0.00