

# Go Squared Ltd.

Disclosure Report

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## **Disclosure Materials**

Certified B Corporations must complete a Disclosure Questionnaire to identify potentially sensitive issues related to the company (e.g. historical fines, sanctions, material litigation, or sensitive industry practices).

This component does not affect the company's score on the B Impact Assessment. If the company answers affirmatively to any items in the Disclosure Questionnaire that B Lab deems relevant for public stakeholders, then, as a condition of their certification, the company must:

- Be transparent about details of the disclosure issues identified on the company's public B Impact Report
- 2) Describe how the company has addressed this issue
- 3) Demonstrate that management practices are in place to avoid similar issues from arising in the future, when necessary.

In all cases, the Standards Advisory council reserves the right to refuse certification if the company is ultimately deemed not to uphold the spirit and integrity of the community.

In addition to the voluntary indication of sensitive issues in the Disclosure Questionnaire, companies pursuing Certification also are subject to a background check by B Lab staff. Background checks include a review of public records, news sources, and search engines for company names, brands, executives/founders, and other relevant topics.

Sensitive issues identified through background checks may or may not be within the scope of questions in the Disclosure Questionnaire, but undergo the same review process and are subject to the same possible review by the Standards Advisory Council, including ineligibility for B Corp Certification, required remediation, or disclosure.

This document contains a copy of the company's completed Disclosure Questionnaire and related disclosure documentation provided by the company



## **Disclosure Questionnaire**

#### **Industries and Products**

#### Yes No Please indicate if the company is involved in production of or trade in any of the following. Select Yes for all options that **Animal Products or Services** $\boxed{}$ **Biodiversity Impacts** Chemicals $\boxed{}$ **Disclosure Alcohol Disclosure Firearms Weapons** $\boxed{}$ **Disclosure Mining** $\boxed{}$ **Disclosure Pornography** $\boxed{}$ **Disclosure Tobacco** $\boxed{}$ **Energy and Emissions Intensive** $\boxed{}$ Industries Gambling $\square$ **Genetically Modified Organisms** $\square$ Illegal Products or Subject to $\square$ **Phase Out** Industries at Risk of Human $\boxed{}$ **Rights Violations Monoculture Agriculture Nuclear Power or Hazardous** $\square$ **Materials** Payday, Short Term, or High $\boxed{}$ **Interest Lending** Water Intensive Industries **Tax Advisory Services** $\square$

#### **Outcomes & Penalties**

	Yes	No	
Please indicate if the company has had any formal complaint to a regulatory agency or been assessed any fine or sanction in the past five years for any of the following practices or policies. Check all that apply.			
Anti-Competitive Behavior		$\checkmark$	
Breaches of Confidential Information		$\checkmark$	
Bribery, Fraud, or Corruption		$\checkmark$	
Company has filed for bankruptcy		$\checkmark$	
Consumer Protection		V	
Financial Reporting, Taxes, Investments, or Loans		N	
Hazardous Discharges Into Air/Land/Water (Past 5 Yrs)		N	
Labor Issues			
Large Scale Land Conversion, Acquisition, or Relocation		K	
Litigation or Arbitration			
On-Site Fatality		V	
Penalties Assessed For Environmental Issues		N	
Political Contributions or International Affairs		N	
Recalls			
Significant Layoffs		V	
Violation of Indigenous Peoples Rights		V	
Other			



### **Practices**

	Yes	No
Please indicate if the following statements are true regarding whether or not the company engages in the following practices. Check all that apply. If the statement is true, select "Yes." If false, select "No."		
Animal Testing		$\checkmark$
Company/Suppliers Employ Under Age 15 (Or Other ILO Minimum Age)		$\vee$
Company prohibits freedom of association/collective bargaining		$\checkmark$
Company workers are prisoners		
Conduct Business in Conflict Zones		$\checkmark$
Confirmation of Right to Work		$\checkmark$
Does not transparently report corporate financials to government		$\checkmark$
Employs Individuals on Zero-Hour Contracts		$\checkmark$
Facilities located in sensitive ecosystems		$\checkmark$
ID Cards Withheld or Penalties for Resignation		$\checkmark$
No formal Registration Under Domestic Regulations		$\checkmark$
No signed employment contracts for all workers		<b>∀</b>
Overtime For Hourly Workers Is Compulsory		<b>∀</b>
Payslips not provided to show wage calculation and deductions		$\checkmark$

	Yes	No
Sale of Data		V
Tax Reduction Through Corporate Shells		N
Workers cannot leave site during non-working hours		N
Workers not Provided Clean Drinking Water or Toilets		N
Workers paid below minimum wage		K
Workers Under Bond		V
Other	$\checkmark$	

## Supply Chain Disclosures

	Yes	No
Please indicate if any of the following statements are true regarding your company's significant suppliers.		
Business in Conflict Zones		V
Child or Forced Labor		V
Negative Environmental Impact		V
Negative Social Impact		$\checkmark$
Other		$\checkmark$



## **Disclosure Questionnaire Statement**

Disclosure Questionnaire Category: Clients in Controversial and Ineligible Industries

Topic	Clients in Controversial and Ineligible Industries
Summary of Issue	GoSquared has clients in the following industries: Defense/Offensive Firearms/Weapons, Gambling, Phonography and Pharmaceuticals.
	The types of services offered to these clients include: - Website analytics software services.
Size/Scope of Issue (e.g. \$ financial implication, # of individuals affected)	In the last fiscal year, 0.16% of the company's annual revenue was from clients in the Defense industry, 2.79% from Gambling industry, 0.24% from Pharmaceuticals and 0.03% from Pornography.
Impact on Stakeholder(s)	Companies that work with clients in controversial industries can directly or indirectly increase the harmful impact to stakeholders by enabling business growth. Therefore, companies that work with clients in these industries should have practices in place to ensure that their impact is aimed at decreasing the negative impacts of the industry.
	Companies offering certain types of services and products to controversial clients are required to have at minimum a grievance/complaints mechanism and a whistleblower protection policy.
Implemented Management Practices	GoSquared has the following mechanisms in place to manage the risks associated with serving clients in the controversial industries:
	Grievance/complaints mechanism. This is accessible to the public through a Grievance Form available on the company's website. The policy applies to all stakeholders, including employees, customers, suppliers, and community members. The grievance process consists of the following steps, including targeted deadlines to ensure timely management:
	Step 1: Submission of Grievance  • Stakeholders must submit their grievance in writing, detailing



the nature of the complaint and relevant circumstances.

• Deadline: Grievances must be submitted within 30 days of the incident.

Step 2: Acknowledgment of Grievance

• The company will acknowledge receipt of the grievance within 5 business days.

Step 3: Investigation

- An internal team will investigate the grievance, gathering necessary information and interviewing relevant parties.
- Deadline: The investigation will be completed within 15 business days of acknowledgment.

Step 4: Resolution

- Based on the findings, a resolution will be proposed to the stakeholder.
- Deadline: The stakeholder will receive the resolution proposal within 5 business days after the investigation's completion. Step 5: Final Decision
- The stakeholder can accept or appeal the resolution. If an appeal is made, an additional review will occur.
- Deadline: Final decisions on appeals will be communicated within 10 business days of the appeal submission.

GoSquared prohibits any retaliation against any employee or stakeholder who has filed a complaint or has participated in a grievance resolution process.

Whistleblower Protection Policy. The purpose of this policy is to detail how serious wrongdoing, illegal, unethical or inappropriate behavior and practices are to be addressed and controlled by the company. Stakeholders may report their concerns through our grievance form to ensure confidentiality and anonymity where desired. The company will maintain confidentiality to the fullest extent possible during the investigation process, sharing information only with those who need to know. GoSquared explicitly prohibits any form of retaliation against individuals who, in good faith, report concerns or participate in investigations related to such reports. Any stakeholder found to have engaged in retaliation against an individual for reporting concerns will face disciplinary action, up to and including termination of employment or contract. The identity of the Whistleblower, if known, shall remain confidential to those persons directly involved in applying this policy, unless the issue requires investigation by the police or other



	appropriate authority, in which case members are subject to legal action. The company conducts regular training to promote awareness of this policy and ensure that all stakeholders understand their rights and the protections afforded to them under this policy.
Report	Grievance mechanism link