



## DISCLOSURE MATERIALS

Certified B Corporations must complete a Disclosure Questionnaire to identify potentially sensitive issues related to the company (e.g. historical fines, sanctions, material litigation, or sensitive industry practices).

This component does not affect the company's score on the B Impact Assessment. If the company answers affirmatively to any items in the Disclosure Questionnaire and B Lab deems them to be material, the company must:

- 1) Be transparent about the disclosure issues identified on the company's public B Impact Report
- 2) Describe how the company has addressed this issue.
- 3) Demonstrate that management systems are in place to avoid similar issues from arising in the future.

In all cases, the Standards Advisory council reserves the right to refuse certification if the company is ultimately deemed not to uphold the spirit of the community.

In addition to the voluntary indication of sensitive issues in the Disclosure Questionnaire, companies pursuing Certification also are subject to background checks by B Lab staff. Background checks include a review of public records, news sources, and search engines for company names, brands, executives/founders, and other relevant topics.

Sensitive issues identified through background checks may or may not be within the scope of questions in the Disclosure Questionnaire, but undergo the same review process and are subject to the same possible review by the Standards Advisory Council, including ineligibility for B Corp Certification, required remediation, or disclosure.

**This document contains a copy of the company's completed Disclosure Questionnaire and related disclosure documentation provided by the company.**



## DISCLOSURE QUESTIONNAIRE

Company Name: Courrieros  
Date Submitted: 1/16/2017

| Disclosure Industries   | Yes | No |
|---|-----|----|
| Please indicate if the company is involved in production of or trade in any the following. Select Yes for all options that apply.         |     |    |
| Any product or activity deemed illegal under host country laws or regulations or international conventions and agreements                 |     | √  |
| Gambling  |     | √  |
| Pharmaceuticals subject to international phase-outs or bans   |     | √  |
| Payday lending  |     | √  |
| Pornography   |     | √  |
| Wildlife or wildlife products regulated under the Convention on International Trade in Endangered Species of Wild Fauna and Flora (CITES) |     | √  |

| Disclosure Penalties  | Yes | No |
|---|-----|----|
| Please indicate if the company has had any formal complaint to a regulatory agency or been assessed any fine or sanction in the past five years for any of the following practices or policies. Check all that apply. |     |    |
| Diversity and equal opportunity   |     | √  |
| Employee safety or workplace conditions   |     | √  |
| Environmental issues  |     | √  |
| Financial reporting   |     | √  |
| Geographic operations or international affairs  |     | √  |
| Investments or Loans  |     | √  |
| Labor issues (internal and supply chain)  |     | √  |
| Marketing   |     | √  |
| Political contributions   |     | √  |
| Taxes   |     | √  |
| Bribery, Fraud or corruption  |     | √  |

| Supplier Disclosure  | Yes | No | Don't Know |
|--|-----|----|------------|
| Please indicate if any of the following statements are true regarding your company's significant suppliers.  |     |    |            |
| Significant Suppliers employ workers under the age of 15 (or other minimum work age covered by the International Labour Organization Convention No. 138)                     |     | √  |            |
| Significant Suppliers use any workers who are prisoners  |     | √  |            |
| Significant Suppliers have had an operational or on-the-job fatality   |     |    | √          |
| Significant Suppliers' sites have experienced accidental discharges to air, land or water of hazardous substances  |     | √  |            |
| Construction or operation of Significant Suppliers' facilities resulted in physical resettlement or economic displacement involving 5,000 or more people near their facility |     | √  |            |
| Construction or operation of Significant Suppliers involved large scale land acquisition   |     | √  |            |
| Construction or operation of Significant Suppliers involved large scale land conversion and/or degradation   |     | √  |            |
| Construction or operation of Significant Suppliers involved the construction or refurbishment of dams  |     | √  |            |
| Significant Suppliers have had material fines or sanctions in the last five years regarding the issues indicated in DQ4.1  |     | √  |            |
| Significant Suppliers exploitatively operate in conflict zones   |     | √  |            |

| Disclosure Practices  | True | False |
|---|------|-------|
| Please indicate if the following statements are true regarding whether or not the company engages in the following practices. Check all that apply. If the statement is true, select "True." If false, select "False."                        |      |       |
| Company is not formally registered in accordance with domestic regulations  |      | √     |
| Company has reduced or minimized taxes through the use of corporate shells or structural means  |      | √     |
| Company does not transparently report corporate financials to government  |      | √     |
| Company facilities are located adjacent to or in sensitive ecosystems   |      | √     |
| Company does not provide clean drinking water to employees at all times   |      | √     |
| A portion of workers, contractors, subcontractors or day-workers are paid below minimum wage  |      | √     |
| Company does not have a signed contract of employment with each worker  |      | √     |
| Company employs workers under the age of 15 (or other minimum work age covered by the International Labour Organization Convention No. 138) and/or company does not keep personnel records that include evidence of the date of birth of each |      | √     |
| Overtime work for hourly workers is compulsory  |      | √     |
| Company does not provide payslips or equivalent to all workers to show how wages are calculated and any deductions made   |      | √     |
| Company uses workers who are prisoners  |      | √     |
| Company prohibits workers from freely associating and bargaining collectively for the terms of one's employment   |      | √     |
| Company prohibits workers from freely leaving the site during non-working hours or at the end of their shift  |      | √     |
| Company keeps workers' original ID cards/Passports  |      | √     |
| Company exploitatively operates in conflict zones   |      | √     |
| Company employs individuals on zero-hour contracts  |      | √     |

| Disclosure Outcomes  | True | False |
|--|------|-------|
| Please indicate if the following statements are true regarding if the company has experienced any of the following in the past 5 years. Check all that apply. If the statement is true, select "True." If false, select "False." |      |       |
| Company has had an operational or on-the-job fatality  | √    |       |
| Company sites have experienced accidental discharges to air, land or water of hazardous substances   |      | √     |
| Construction or operation of company facilities resulted in physical resettlement or economic displacement involving 5,000 or more people near your facility   |      | √     |
| Material litigation or arbitration against company   |      | √     |
| Company has filed for bankruptcy   |      | √     |
| Company has had material breaches of individual's confidential information   |      | √     |

# B Corp Certification - Disclosure Questionnaire Documentation

PROVIDED BY:

**Courrieros**

UPDATED AS OF:

**01/16/2017**

|  |   |
|--|---|
| <b>CATEGORY</b>  | Outcomes - On the Job Fatality  |
| <b>ISSUE DATE</b>  | Monday, October 27, 2014  |
| <b>ISSUE DESCRIPTION</b>   | During a delivery, a traffic accident occurred with a Courrieros employee that resulted in death.   |
| <b>SUMMARY OF ISSUE</b>  | The worker involved was a recent hire of Courrieros who had previous experience as a courier. The employee participated in the regular training for couriers before starting delivery shifts. On a delivery, the employee was hit by a large vehicle, taken to the hospital, and died shortly thereafter.   |
| <b>SIZE/SCOPE OF ISSUE (e.g. % of product affected, # of individuals affected, etc.)</b> | This type of incident had not occurred before or since at Courrieros, which currently has 49 employees, 44 of which are couriers.   |
| <b>DESCRIPTION OF EFFECTS OF THE ISSUE</b>   | After the accident, the Courrieros team was very shaken, and 4 couriers resigned. Though Courrieros had safety practices in place, management took steps to further reinforce safety into the company's culture.  |
| <b>RESOLUTION</b>  | The family of the courier was awarded compensation from insurance. There was no lawsuit or settlement resulting from the incident.  |
| <b>IMPLEMENTED MGT PRACTICES</b>   | The company made the selection process more rigorous (candidate has to have at least one year of experience cycling). Courrieros doubled the training time and implemented measures to reinforce safety as a core value of the company. Cyclists receive a printed manual when hired that includes safety policy, values, and expectations. The office space also has banners reminding couriers to be safe (wear their helmets, respect traffic laws). |
| <b>REPORT</b>  | N/A   |
| <b>OTHER MANAGEMENT COMMENTS</b>   | We have had a significant decrease in accidents.  |
| <b>RELATED INCIDENTS (YES/NO)</b>  | No  |

