



DISCLOSURE MATERIALS

Certified B Corporations must complete a Disclosure Questionnaire to identify potentially sensitive issues related to the company (e.g. historical fines, sanctions, material litigation, or sensitive industry practices).

This component does not affect the company's score on the B Impact Assessment. If the company answers affirmatively to any items in the Disclosure Questionnaire and B Lab deems them to be material, the company must:

- 1) Be transparent about the disclosure issues identified on the company's public B Impact Report
- 2) Describe how the company has addressed this issue.
- 3) Demonstrate that management systems are in place to avoid similar issues from arising in the future.

In all cases, the Standards Advisory council reserves the right to refuse certification if the company is ultimately deemed not to uphold the spirit of the community.

In addition to the voluntary indication of sensitive issues in the Disclosure Questionnaire, companies pursuing Certification also are subject to background checks by B Lab staff. Background checks include a review of public records, news sources, and search engines for company names, brands, executives/founders, and other relevant topics.

Sensitive issues identified through background checks may or may not be within the scope of questions in the Disclosure Questionnaire, but undergo the same review process and are subject to the same possible review by the Standards Advisory Council, including ineligibility for B Corp Certification, required remediation, or disclosure.

This document contains a copy of the company's completed Disclosure Questionnaire and related disclosure documentation provided by the company.



DISCLOSURE QUESTIONNAIRE

Company Name: Silver Chef
Date Submitted: 03/01/2018

Disclosure Industries	Yes	No
Please indicate if the company is involved in production of or trade in any the following. Select Yes for all options that apply.		
Any product or activity deemed illegal under host country laws or regulations or international conventions and agreements		√
Alcohol (excluding beer and wine)		√
Commercial loggings and logging equipment		√
Firearms, weapons or munitions		√
Genetically modified organisms		√
Fossil fuel-based oil or coal utility		√
Ozone depleting substances subject to international phase out		√
Persistent organic pollutants (POPs) that are banned or scheduled to be phased out of production		√
Pesticides/herbicides subject to international phase out or bans		√
Pharmaceuticals subject to international phase-outs or bans		√
Payday lending		√
Pornography		√
Radioactive materials		√
Tobacco		√
Unbonded asbestos		√
Wildlife or wildlife products regulated under the Convention on International Trade in Endangered Species of Wild Fauna and Flora (CITES)		√

Disclosure Penalties	Yes	No
Please indicate if the company has had any formal complaint to a regulatory agency or been assessed any fine or sanction in the past five years for any of the following practices or policies. Check all that apply.		
Diversity and equal opportunity		√
Employee safety or workplace conditions		√
Environmental issues		√
Financial reporting		√
Geographic operations or international affairs		√
Investments or Loans		√
Labor issues (internal and supply chain)		√
Marketing		√
Political contributions		√
Taxes		√
Animal Welfare		√
Bribery, Fraud or corruption		√

Disclosure Outcomes	True	False
Please indicate if the following statements are true regarding if the company has experienced any of the following in the past 5 years. Check all that apply. If the statement is true, select "True." If false, select "False."		
Company has had an operational or on-the-job fatality		√
Company sites have experiences accidental discharges to air, land or water of hazardous substances		√
Construction or operation of company facilities resulted in physical resettlement or economic displacement involving 5,000 or more people near your facility		√
Material recalls due to quality control issues		
Material litigation or arbitration against company		√
Company has filed for bankruptcy		√
Company has had material breaches of individual's confidential information		√

Disclosure Practices	True	False
Please indicate if the following statements are true regarding whether or not the company engages in the following practices. Check all that apply. If the statement is true, select "True." If false, select "False."		
Company is not formally registered in accordance with domestic regulations		√
Company has reduced or minimized taxes through the use of corporate shells or structural means		√
Company facilities are located adjacent to or in sensitive ecosystems		√
Company employs workers under the age of 15 (or other minimum work age covered by the International Labour Organization Convention No. 138) and/or company does not keep personnel records that include evidence of the date of birth of each		√
Overtime work for hourly workers is compulsory		√
Company uses workers who are prisoners		√
Company prohibits workers from freely associating and bargaining collectively for the terms of one's employment		√
Animal testing is conducted		√
Company exploitatively operates in conflict zones		√
Company employs individuals on zero-hour contracts		√

Other Disclosures	True	False
Are there any other sensitive aspects of the business that are necessary to disclose?	√	

Supplier Disclosure	Yes	No	Don't Know
Please indicate if any of the following statements are true regarding your company's significant suppliers.			
Significant Suppliers employ workers under the age of 15 (or other minimum work age covered by the International Labour Organization Convention No. 138)		√	
Significant Suppliers use any workers who are prisoners		√	
Significant Suppliers have had an operational or on-the-job fatality		√	
Significant Suppliers' sites have experienced accidental discharges to air, land or water of hazardous substances		√	
Construction or operation of Significant Suppliers' facilities resulted in physical resettlement or economic displacement involving 5,000 or more people near their facility		√	
Construction or operation of Significant Suppliers involved large scale land acquisition		√	
Construction or operation of Significant Suppliers involved large scale land conversion and/or degradation		√	
Construction or operation of Significant Suppliers involved the construction or refurbishment of dams		√	
Significant Suppliers have had material fines or sanctions in the last five years regarding the issues indicated in DQ4.1		√	
Significant Suppliers exploitatively operate in conflict zones		√	



B Corp Certification - Disclosure Questionnaire Documentation

PROVIDED BY: Silver Chef Group

UPDATED AS OF: 03/01/2018

DISCLOSURE QUESTIONNAIRE CATEGORY	Other Disclosures
ISSUE DATE	2017
TOPIC	Complaint regarding subsidiary, GoGetta
SUMMARY OF ISSUE	In 2017, B Lab received a complaint regarding Silver Chef's subsidiary, GoGetta, regarding the company's lending practices. B Lab reviewed the allegations with Silver Chef and determined the company experienced a portion of problematic loans stemming from certain asset classes and broker relationships. For a time, this led to an uptick of loans that were not in good standing amidst a period of high growth for the business. In reviewing the factors with the company, it was determined Silver Chef voluntarily investigated and remediated the issues that may have led to this circumstance prior to B Lab's inquiry.
SIZE/SCOPE OF ISSUE (e.g. \$ financial implication, # of individuals affected)	N/A - Confidential
IMPACT ON STAKEHOLDER(S)	Borrowers whose loans were not in good standing were written off as "bad debt" through a debt forgiveness plan.
RESOLUTION	In addition to discontinuing financing for certain asset classes such as light commercial vehicles, Silver Chef restructured its GoGetta broker network, introduced training programs, and refined lending criteria. As of 2018, Silver Chef has exited the GoGetta business entirely. The company services existing contracts but does not take on any new customers.
IMPLEMENTED MGT PRACTICES	Implemented staff education/training programs. Introduced purpose-driven collections model to support customers who are having business and payment troubles, to help improve cash flow of the borrower's business.
REPORT	https://www.silverchefgroup.com.au/irm/PDF/1925_0/SilverChef31Dec2017HalfYearASXMediaRelease
OTHER MANAGEMENT COMMENTS	
RELATED INCIDENTS (YES/NO)	No