

Sousa Andrade Construtora e Incorporadora

SCORE COMPLETION VERSION NAME

84.8 100% 6 Active Assessment

SECTOR COMPANY SIZE

Service with Significant Environmental Footprint 50-249

As majority-owned subsidiary of Andrade Vale Participações, Sousa Andrade Construtora e Incorporadora is required to make its full B Impact Assessment transparent. The PDF contains a completed B Impact Assessment that has been reviewed by B Lab with Sousa Andrade Construtora e Incorporadora as part of their certification as a B Corporation. Answers to questions that would reveal sensitive information (e.g. that would advantage competitors or prejudice litigation) are highlighted with a "Sensitive" textbox.

Sensitive

Mission & Engagement

3.3

Level of Impact Focus

Describe your company's approach to creating positive impact.

This is an unweighted question that will not impact your score and is asked only for research/benchmarking purposes.
O Creating positive social or environmental impact is not a focus for our business
OWe occasionally think about the social and environmental impact of some aspects of our business, but not frequently.
OWe frequently consider our social and environmental impact, but it isn't a high priority in decision-making.
We consistently incorporate social and environmental impact into decision-making because we consider it important to the
success and profitability of our business.
O We treat our social and environmental impact as a primary measure of success for our business and prioritize it even in cases
where it may not drive profitability.
where it may not drive profitability. Points Available: 0.00
Points Available: 0.00
Points Available: 0.00 Mission Statement Characteristics
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Points Available: 0.00 Mission Statement Characteristics Does your company's formal, written corporate mission statement include any of the following? A formal written corporate mission statement is one that is either publicly facing or formally shared with the employees of the company. Please check all that apply.

Points Earned: 0.14 of 0.29

We have no written mission statement

Mission Statement

Please share the text of your formal mission statement here.

Desenvolver e entregar empreendimentos imobiliários, respeitando os impactos sociais e ambientais, através de uma gestão que conecte a felicidade dos nossos colaboradores com a dos nossos clientes.

A commitment to a specific positive environmental impact (e.g. reducing waste sent to landfills through upcycled products)

A commitment to serve a target beneficiary group in need (e.g. low-income customers, smallholder farmers)

Points Available: 0.00

Social and Environmental Decision-Making

How does your company integrate social and environmental performance into decision-making?	
Your answers determine which future questions in the assessment are applicable to your company.	
Employee training that includes social or environmental issues material to our company or its mission	
✓ Manager roles with job descriptions that explicitly incorporate social and environmental performance	
✓ Performance reviews that formally incorporate social and environmental issues	
Compensation and job descriptions of executive team members that include social and environmental performance	
✓ Board of Directors review of social and environmental performance	
☐ We measure our externalities in monetary terms and incorporate them into our financial balances	
Other - please describe	
☐ None of the above	
Points Earned: 0.57 of 0.57	
Social and Environmental Performance Training	
How are social or environmental performance principles and practices incorporated into employee	
training programs?	
Please check all that apply.	
Only included informally in orientation, training, or instruction	
Specific, formal training is integrated into new employee and new manager training	
Specific, formal training is integrated into ongoing employee and manager training	
✓ Workers articulate goals and achievements related to social and environmental metrics as an individual or part of a workplace	
team	
✓ All supervisors and managers receive training on how to communicate social and environmental goals to employees and	
implement accountability for results	
None of the above	
Points Earned: 0.57 of 0.57	
Social and Environmental Management Reviews	
What percentage of full-time managers had a formal written performance evaluation in the last year	
that included social or environmental goals?	
\bigcirc 0	

0 01-49% 050-99% 100%

Points Earned: 0.57 of 0.57

Mission-driven Executive Compensation

Which of your executives have their compensation tied to achieving specific social and environmental metrics or objectives?

Please check all that apply.
None
Our CEO or President
Senior managers reporting to the CEO or President
Points Earned: 0.29 of 0.57
Board Review of Social or Environmental Performance
Does the Board of Directors or equivalent governing body review your company's social or environmental performance on at least an annual basis?
O No, our Board doesn't review that
Yes, the Board receives a general update on the company's social or environmental performance
Yes, the Board reviews key performance indicators (KPIs) on the company's social or environmental performance
O N/A - Our company has no Board of Directors or equivalent governing body
Points Earned: 0.57 of 0.57
Stakeholder Engagement
Has your company done any of the following to engage stakeholders about your social and environmental performance?
☐ We have an advisory board that includes stakeholder representation
✓ We have a formal stakeholder engagement plan or policy that includes identification of relevant stakeholder groups
✓ We have created mechanisms to identify and engage traditionally underrepresented stakeholder groups or demographics
☐ We have formal and regular processes in place to gather information from stakeholders (focus groups, surveys, community
meetings, etc.)
We have formal procedures to address results from stakeholder engagement, with a designated individual or team responsible
for appropriate follow ups.
We report the results of stakeholder engagement on social and environmental performance to the highest level of oversight in
the company, such as the Board
☐ We publicly report on stakeholder engagement mechanisms and results
Other - please describe
☐ No formal stakeholder engagement
Points Earned: 0.21 of 0.29

Management of Material Social and Environmental Issues

How does your company identify, me	easure, and manage t	the most material s	ocial and environmental
issues relevant to your operations an	nd business model?		

✓ We track impact metrics that we've chosen based on company mission or executive decision
☐ We have conducted a materiality assessment of our company using stakeholder engagement mechanisms or research
☐ We have identified and measure metrics based on the results of the materiality assessment we conducted for the company
✓ We have set performance targets for all identified material issues and measurements
✓ We measure the material social and environmental outcomes produced by our performance on our KPIs over time
☐ None of the above

Points Earned: 0.40 of 0.57

Identification of Material Issues

Based on the processes you have highlighted, what are the material issues that have been identified?

Points Available: 0.00

OPERATIONS

Ethics & Transparency

3.0

Governance Structures

What is the company's highest level of corporate oversight?

- Owner or Manager Governed (including Board of Directors with only owners/ executives)
- Management, Executive Committee, or Democratic Governance
- O Non-Fiduciary Advisory Board
- O Board of Directors (with at least one member who is not an executive or owner of the company)

Points Earned: 0.10 of 0.41

Code of Ethics

What is required by your company's Code of Ethics?

- Prohibition of bribes in any form, including kickbacks or gifts, on any portion of contract payments or soft dollar practices
- Formal oversight policy covering direct or indirect political contributions, charitable donations, and sponsorships
- ✓ Public disclosure of financial and in-kind contributions to political parties, politicians, lobby groups, charitable organizations,

and advocacy groups

Other - please describe

☐ None of the above

N/A - No Code of Ethics

Points Earned: 0.41 of 0.41

Instruction on Code of Ethics

How does your company instruct employees regarding your Code of Ethics on behavioral expectations, bribery, and corruption?

Please check all that apply.	
✓ We instruct the Board of Directors on the Code at least annually	
✓ We instruct all newly hired workers on the Code	
✓ We instruct managers on the Code on an ongoing basis	
✓ We instruct all non-managerial workers on the Code on an ongoing basis	
✓ We communicate changes to the Code whenever it is updated	
Other - please describe	
☐ No Code of Ethics or equivalent, or no training on the Code	
Points Earned: 0.41 of 0.41	
Anti-Corruption Practices	
Which of the following anti-corruption reporting and prevention systems are in place?	
✓ Written employee whistle-blowing policy with confidentiality policy	
✓ Circulation of whistle-blowing policy to all employees and business partners	
Communication of the anti-corruption system at least annually to the relevant internal and external stakeholders	
✓ Annual training on the anti-corruption system	
✓ Providing supporting tools and guidance (e.g. self-assessment survey for high-risk departments)	
Anonymous mechanisms to report concerns and grievances	
☑ Individual or department oversight with direct access to Board of Directors	
☐ We take part of a collective action/coalition with governments, community-based organizations, NGOs and other businesses	s to
act against corruption	
Other - please describe	
☐ None of the above	
Points Earned: 0.41 of 0.41	
Monitoring Ethics and Corruption	
Does your company do any of the following with regard to monitoring and reporting on your anti-	
corruption programme?	
Responsibility for the monitoring has been clearly assigned and resources have been made available	
☐ Mechanisms are in place for continuous monitoring (internal employee self-evaluations, automated controls monitoring)	
☐ The management of the company (e.g. Board of Directors, Audit Committee) review the results of internal and external revie	:WS
and ensure that required changes are implemented in an appropriate and prompt manner	
External independent assurance is conducted to provide further security to management and stakeholders regarding the	
effectiveness of the anti-corruption programme	
Regular reporting announcements about the program are made at least annually to relevant internal and external stakeholds	ers

Points Available: 0.41

✓ None of the above

(workshops, CEO announcement, newsletter)

Financial Reporting Standards Which financial reporting standards did your company comply with in the last fiscal year? O IFRS, the International Financial Reporting Standards (via the International Accounting Standards Board) O GAAP, the Generally Accepted Accounting Principles (via independent U.S. standards body) O Local accounting standard (via local independent standard setting body) Other - please describe O None of the above O N/A - Our company is pre-revenue Points Earned: 0.41 of 0.83 **Reviewed / Audited Financials** What type of individual or entity conducted the review of your company's financials? O Locally-accredited auditing firm or CPA/CFA O Internationally-accredited auditing firm or CPA/CFA O None, finances were neither audited nor reviewed Points Available: 0.21 **Financial Controls** Does your company maintain any of the following financial controls? Please check all that apply. ☑ IT systems have different password protection systems that are changed periodically with different access levels according to the position of the staff member accessing the data Fraud risk assessment is conducted at least annually, with any identified internal control deficiencies communicated to Board of Directors and senior management ☑ Lines of financial reporting, responsibilities, and limits for the authorization, approval, and verification of disbursements are all documented in writing ✓ Financial control activities are documented, and at a minimum, cover controls around cash disbursement, accounts receivable, accounts payable, and inventory management

Points Earned: 0.41 of 0.41

☐ None of the above

Company Transparency What information does the company make publicly available and transparent? Your answers determine which future questions in the assessment are applicable to your company. Beneficial ownership of the company Financial performance (must be transparent to employees at minimum) Social and environmental performance (e.g. impact reports) Membership of the Board of Directors None of the above Points Earned: 0.31 of 0.41 **Financial Transparency with Employees** How does your company formally share financial information with full-time employees? Exclude compensation data. Please check all that apply. We have no formal documented process to share financial information with employees Our company discloses all financial information (except salary info) at least yearly Our company discloses all financial information (except salary info) at least quarterly In addition to sharing financials, our company also has an intentional education program around shared financials In addition to sharing financials with employees, our company publicly reports its financial statements Points Earned: 0.21 of 0.41 Impact Reporting Does your company publicly share information on your social or environmental performance on an annual basis? We provide descriptions of our social and environmental programs and performance We voluntarily share social or environmental performance scorecards Specific quantifiable social or environmental indicators or outcomes are made public We set public targets and share progress to those targets

Points Earned: 0.31 of 0.41

OPERATIONS

Governance Metrics

0.0

This section asks for your company to provide important financial information that will be referenced later in the assessment.

Reporting information / structure is based on a comprehensive third party standard (ex. GRI or B Impact Assessment)

We present information in a formal report that allows comparison to previous time periods

✓ A third party has validated / assured the accuracy of the information reported

Impact reporting is integrated with financial reporting

We don't report publicly on social or environmental performance

Last Fiscal Year On what date did your last fiscal year end? If your company has not yet completed its first fiscal year, please put your anticipated fiscal year end date. On what date did your last fiscal year end? 31 Dec 2022 Points Available: 0.00 **Reporting Currency** Select your reporting currency O Brazilian Real- BRL Points Available: 0.00 **Revenue Year Before Last** Total Earned Revenue From the fiscal year before last If your company has not yet completed its first fiscal year, please put \$0 From the fiscal year before last **Sensitive** Points Available: 0.00 **Revenue Last Year** Total Earned Revenue From the last fiscal year This question will be used for scored calculation questions later in the assessment. Please complete for accurate scoring. If your company has not yet completed its first fiscal year, please put \$0 From the last fiscal year Sensitive Points Available: 0.00 **Net Income Last Year** Net Income

From the last fiscal year

If your company has not yet completed its first fiscal year, please put \$0

From the last fiscal year Sensitive

Points Available: 0.00

Net Income From the fiscal year before last From the fiscal year before last Sensitive Points Available: 0.00 Payments to Government Payments to government in the last fiscal year Select N/A if company is pre-revenue. Payments to government in the last fiscal year We do not track this

Points Available: 0.00

IMPACT BUSINESS MODELS

Mission Locked - Impact Business Model

7.5

Recognizes corporate forms and amendments that preserve mission and/or considers stakeholders regardless of company ownership

Mission Lock

Separate from a mission statement, what has your company done to legally ensure that its social or environmental performance is a part of its decision-making over time, regardless of company ownership?

This question is related to the legal requirement for Certified B Corps. Click "Learn" for more information and resources about this requirement.

O Signed a contract or Board resolution committing to adopting a legal form that requires consideration of all stakeholders (e.g. signed B Corp Agreement)

Adopted a specific legal entity or governance structure that preserves mission over time, but does not require consideration of all stakeholders in its decision-making (e.g. cooperative)

• As a company wholly owned by another company that has not done so, amended corporate governing documents or adopted a legal entity that requires consideration of all stakeholders in its decision-making (e.g. benefit corporation, completed B Corp legal amendment)

As an independent or publicly-owned business, amended corporate governing documents or adopted a legal entity that requires consideration of all stakeholders in its decision-making (e.g. benefit corporation, completed B Corp legal amendment)

O None of the above

Points Earned: 7.50 of 10.00

Workers

OPERATIONS

This section identifies who should be considered a "worker" in the B Impact Assessment and reports your worker-related metrics. It also identifies whether your company is designed to deliver a specific, material, positive impact for its workers, and if so, opens the Worker Impact Business Model section that is most applicable.

Majority Hourly vs. Salaried Workers

Are the majority (greater than 50%) of your employees paid on a fixed salary or a daily or hourly wage?

This is a REQUIRED question that determines the set of additional questions your company will respond to regarding your employee impact.

Fixed Salary

O Daily or hourly wage

Points Available: 0.00

Use Of Contracted Labor

Is any of your company's labor performed by subcontracted organizations or individuals, such as outsourced staffing services or independent contractors?

Your answers determine which future questions in the assessment are applicable to your company.

✓ Yes, some of our labor is contracted to third party subcontractors that manage staff on our behalf

Yes, we hire individual independent contractors who are contracted to work 20+ hours per week for the company indefinitely, or for longer than a 6 month period

While we utilize independent contractors, they do not work for us greater than 20 hours per week for longer than a 6 month period

None of the above

Points Available: 0.00

Independent Contractor Instructions

For the remainder of the Workers section, you should consider independent contractors that work for the company 20+ hours per week over a 6+ month period as "employees" or "workers"

Ok, I will consider all independent contractors that meet these specifications in my responses to the remaining questions in the Workers section.

Points Available: 0.00

Workers Impact Business Model Introduction Is your company structured to benefit its employees in either of the following ways? Your answers determine which future questions in the assessment are applicable to your company. Ownership structures that provide significant equity (>40%) and empowerment to all employees (e.g. employee-owned companies, cooperatives) Providing high quality jobs or professional development for individuals with chronic barriers to employment (workforce development programs) None of the above Points Available: 0.00

of Full Time Workers

Number of Total Full-Time Workers

Current Total Full-Time Workers

Please click "Learn More" to understand how to answer this question.

Current Total Full-Time Workers 132

We do not track this

Points Available: 0.00

of Full Time Workers Last Year

Number of Total Full-Time Workers

Total full-time workers twelve months ago

Please click "Learn More" to understand how to answer this question.

Total full-time workers twelve months ago 125

☐ We do not track this

Points Available: 0.00

of Part Time Workers

Number of Total Part-Time Workers

Current Total Part-Time Workers

Please click "Learn More" to understand how to answer this question.

Current Total Part-Time Workers 0

☐ We do not track this

Points Available: 0.00

# of Part Time Workers Last Year	
Number of Total Part-Time Workers	
Total part-time workers twelve months ago	
Please click "Learn More" to understand how to answer this question.	
Total part-time workers twelve months ago 0	
☐ We do not track this	
Points Available: 0.00	
# of Temporary Workers	
Number of Total Temporary Workers	
Current Total Temporary Workers	
Please click "Learn More" to understand how to answer this question.	
Current Total Temporary Workers 0	
☐ We do not track this	
Points Available: 0.00	
# of Temporary Workers Last Year	
Number of Total Temporary Workers	
Total temporary workers twelve months ago	
Please click "Learn More" to understand how to answer this question.	
Total temporary workers twelve months ago 0	
☐ We do not track this	
Points Available: 0.00	
	OPERATIONS
Financial Security	2.2
Lowest Paid Wage	
What is the company's lowest wage as calculated on an hourly basis?	
Please exclude students and interns in this calculation.	
What is the company's lowest wage as calculated on an hourly basis? 1122	
☐ We do not track this	
Points Available: 0.00	

% of Employees Paid Individual Living Wage What percentage of employees on an FTE (Full Time Equivalent) basis are paid at least the equivalent of a living wage for an individual? Please exclude students and interns in this calculation. O <75% O 75-89% 090-99% 0100% O N/A Points Available: 2.52 % of Employees Paid Family Living Wage What percentage of employees on an FTE (Full Time Equivalent) basis are paid at least the equivalent of a living wage for a family? Please exclude students and interns in this calculation. O <75% O 75-89% 090-99% 0100% O N/A Points Available: 2.52 % Above the Minimum Wage What percentage above the legal minimum wage does your lowest-paid hourly employee earn? Please answer this guestion ONLY taking into account hourly workers. If you do not have hourly workers, select N/A.

0% - Lowest wage is equivalent to minimum wage
O 1-9%
O 10-29%
○ 30-49%
○ 50-75%
○75%+
N/A - We do not employ hourly workers

Points Available: 1.26

Initiatives To Increase Wages and Benefits

Points Earned: 0.31 of 1.26

If it is not possible to verify a living wage in your country, has your company participated in any leadership initiatives/agreements to increase wages or benefits to workers provided in your country or industry?

•
Examples include commissioning a living wage calculation. Select N/A if living wage already exists.
○ Yes
No
O N/A - Living wage already exists
Points Available: 1.26
Compensation Policies and Practices
Does your company offer any of the following additional financial benefits to non-executive workers?
Your answers determine which future questions in the assessment are applicable to your company.
✓ Cost of living adjustments that match inflation rates of the country
✓ Bonuses or profit-sharing
Employee ownership opportunities
☐ None of the above
Points Earned: 0.84 of 1.26
Employees Receiving a Bonus
What percentage of full-time and part-time employees, excluding founders and executives, received
a monetary bonus in the last fiscal year?
O _{0%}
O 1-24%
25-49%
O 50-74%
O 75-99%
O 100%
○ N/A

What was the equivalent percentage of profits that were distributed as bonuses to non-executive workers in the last fiscal year? O No bonus payout, or no bonus plan 5% or less O 5-10% 010-15% 0 15-20% O>20% O Bonuses were paid to non-executive workers, despite the company not earning a profit Points Earned: 0.16 of 1.26 % Participation in Employee Ownership What percentage of all full-time employees have been granted stock, stock options, or stock equivalents (including participation in an ESOP or other qualified ownership plans) in the company? Select N/A if your company is a consumer/shared services cooperative, a producer cooperative or a nonprofit. 0% 01-24% 025-49% 050-74% O 75-99% 0100% O N/A Points Available: 1.26 **Retirement Programs** Do employees have access to any of the following savings programs for retirement? Government-sponsored pension or superannuation plans Private Pension or Provident Funds Plan that specifically includes Socially-Responsible Investing option None of the above

Significance of Bonuses

Points Earned: 0.94 of 1.26

Financial Services for Employees

What financial products, programs, or services does your company provide that help to meet financial health needs of hourly employees?

Please answer this question ONLY taking into account hourly workers. If you do not have hourly workers, select N/A	١.
☐ Direct deposit	
Access to free or affordable banking services or payroll cards (e.g. free ATM debit card)	
☐ Financial management tools or coaching	
Emergency or short-term savings programs	
☐ Low-interest or interest-free loans	
Debt management, refinancing, or loan payment contributions	
Employer match for deposits into savings accounts	
Paychecks issued off-schedule on a need basis	
☐ Tax preparation services	
Other - please describe	
☐ None of the above	
✓ N/A - We do not employ hourly workers	
Points Available: 0.63	
	OPERATIONS
Health, Wellness, & Safety	7.8
Government Provision Of Healthcare How is healthcare provided in the country where the majority of employees reside?	
 Universal Provision of Basic Healthcare Services (e.g. United Kingdom) 	
O Government-mandated or -provided health insurance programs (e.g. Switzerland)	
O None of the Above	
Points Available: 0.00	
Healthcare Coverage	
What percentage of workers receive healthcare coverage either through a government by the company?	plan or paid
If healthcare is covered through the company, only consider workers for which the company pays the majority of he	althcare costs.
O<75%	
O 75-84%	
O 85-94%	
95%+	
Points Earned: 1.18 of 1.18	

Supplementary Health Benefits

What benefits does your company provide to all full-time tenured workers to supplement government programs?

Only select benefits the company pays the majority of costs to all full-time tenured workers. Select Other if the company covers less than 50% of the expenses for the benefits listed or other benefits offered.

✓ Disability coverage or accident insurance
✓ Life insurance
✓ Private dental insurance
✓ Private supplemental health insurance
✓ Extension of health benefits to spouse and children
$\hfill \Box$ Access to local medical services or clinic (on-site or subsidized)
Other - please describe
None of the above

Points Earned: 1.18 of 1.18

Supplementary Health Benefits Eligibility for Part-Time Workers

When do part-time workers become eligible to participate in the supplementary benefits offered by your company?

If applicable, please select one answer indicating tenure requirements (answers 1-2), and one answer indicating weekly hour requirements (answers 3-4).

Part-time workers are not eligible at time of hire, but become eligible to participate within their first 6 months of employment
Part-time workers are eligible to participate at time of hire
Part-time workers are only eligible if they work more than 20 hours a week
Part-time workers are eligible even if they work less than 20 hours a week
☐ We do not offer supplementary health benefits to part-time workers
✓ N/A - We don't have part-time employees

Points Available: 1.18

Worker Safety Practices

What are your company's occupational health and safety policies?

- ✓ We have written policies and practices to minimize on-the-job employee accidents and injuries
- ZData on injury, accident, lost, or absentee days are recorded and made transparent for all workers
- A worker health and safety committee helps monitor and advise on health and safety programs
- ☐ None of the above

Points Earned: 0.78 of 1.18

What is required in your company's formal safety and health program? Annual safety and health training for all workers, including at least one emergency drill per year ☑ Data on injury, accident, lost, or absentee days are recorded and made transparent for all workers Formal safety reporting system for employees to submit their safety concerns A safety position, safety committee, or safety program representative who reports to a senior level position (e.g. Vice President or higher) A documented standard procedure for investigating the root causes of accidents and major incidents Implementation of corrective actions after an incident is investigated An annual evaluation of the safety and health system and includes senior management in the evaluation We have no formal safety and health program Points Earned: 2.35 of 2.35 **Handling Hazardous Materials** What are your company policies around hazardous or dangerous materials on-site? Hazardous materials include chemicals, gasoline or fuel, fertilizer, pesticides, etc. 🗹 All workers who are in contact with hazardous materials receive initial and on-going (at least twice yearly) training for proper storage, handling, and disposal of materials All workers who handle hazardous materials are required to wear protective gear, including clothing, eye and foot protection ✓ All workers are made aware of all health risks associated with handling hazardous materials ✓ We monitor the health of all workers who work with hazardous materials and provide them with annual health check-ups Other - please describe ☐ None of the above N/A - No hazardous or dangerous materials used on-site Points Farned: 1.18 of 1.18 **Machinery Practices** What are your company practices regarding equipment or machinery used by workers? This includes machinery, vehicles, etc. Check all that apply. Select N/A only if the company has no equipment. All workers who use equipment receive initial and ongoing training on proper operation and emergency shut-off of the machinery ✓ All workers are required to wear appropriate protective gear, including clothing, eye, and foot protection, when working with We regularly inspect whether our workers are using appropriate protective gear and operating machinery correctly Our machinery is checked at least once per year for necessary maintenance issues Signs regarding hazards and proper use of equipment are posted on or near equipment in the local language Other - please describe None of the above □ N/A Points Earned: 1.18 of 1.18

Health and Safety Program

Indoor Air Quality Monitoring

Does the company monitor indoor environmental quality to ensure a healthy and comfortable work space and avoid "Sick Building Syndrome"?

Select	N/A if you	have	no fac	ilities.
\circ	Yes			
	No			
\bigcirc	N/A			

Points Available: 0.59

OPERATIONS

Career Development

2.7

Formal Employment

What percentage of individuals working for the company are formally employed on the payroll of the company?

00%

01-24%

025-49%

O 50-74%

0 75-99%

0100%

Points Earned: 0.44 of 0.50

Professional Development Policies and Practices

Does your company provide any of the following training opportunities to workers for professional development?

Your answers determine which future questions in the assessment are applicable to your company.

- ✓ We have a formal onboarding process for new employees
- We offered ongoing training on core job responsibilities to employees within the last year
- We have a policy to encourage internal promotions and hiring for advanced positions (e.g. posting job openings internally first)
- ✓ We provide cross-skills training for career advancements or transitions (e.g. management training for non-managers)
- We provide non-career-specific life-skill training (e.g. financial literacy, English as a Second Language)
- ✓ We facilitate or have an allocated budget for external professional development opportunities, (e.g. conference attendance, online trainings)
- We provide reimbursements or programs for intensive continuing education credentials (e.g. college degrees, professional licensures)

☐ None of the above

Points Earned: 0.50 of 0.50

Amount of Training for New Hires

What was the average amount of training that a newly hired worker received in the past twelve months?

Use average of both full-time and part-time employees.
O No training
On-the-job training (one day to one week)
On-the-job training (one week to one month)
O Apprenticeship or technical training (over one month)
O N/A - No new hires during the last 12 months
Points Earned: 0.33 of 0.50
Employee Review Process
Which of the following is included or applies to your company's formal process for providing performance feedback to employees?
Check all that apply.
☑ Process has a regular schedule and is conducted at least annually
Peer and subordinate input
✓ Written guidance for career development
☐ Social and environmental goals
✓ Clearly-identified and achievable goals
A 360-degree feedback process
✓ All tenured employees receive feedback
☐ None of the above
Points Earned: 0.80 of 1.00
Internal Promotions
What percentage of employees has been internally promoted within the last 12 months?
Exclude material owners in your calculation.
O _{0%}
○ 1-5%
O 6-15%
○ 15%+
Points Earned: 0.17 of 0.50

Intern Hiring Practices

How does your company manage the hiring and treatment of interns?

Check all that apply. If there is no third party living wage calculated for your country of operations, please do not select "payment of a living wage."

✓ We have a formalized policy or program outlining the objectives of internships or internship programs for participants
✓ We partner with education institutions to provide internship opportunities or work-study programs
☐ We pay interns a living wage
✓ Our interns receive formal performance reviews
Our interns have a formal opportunity to provide feedback on experience
✓ We have hired interns on as full-time permanent employees in the past two years
☐ Intern tenures are restricted to not exceed one year if interns are not currently enrolled in school
☐ None of the above
□ N/A - Our company does not employ interns

Points Earned: 0.50 of 0.50

OPERATIONS

Career Development (Salaried)

1.1

Skills-Based Training Participation

Excluding newly hired workers, what % of full-time and part-time workers received the following types of formal training during the last 12 months?

Skills-based training to advance core job responsibilities

00%

01-24%

025-49%

050-74%

0 75%+

O Don't know

Points Earned: 0.30 of 0.30

Cross-Job Skills Training Participation
Excluding newly hired workers, what % of full-time and part-time workers received the following types of formal training during the last 12 months?
Skills-based training on cross-job functions beyond regular responsibilities (e.g. public speaking training, management training for non-managers)
○ 0%

Points Earned: 0.22 of 0.30

1-24%25-49%50-74%75%+

O Don't know

Life Skill Training Participation

Excluding newly hired workers, what % of full-time and part-time workers received the following types of formal training during the last 12 months?

Training on life skills for personal development (e.g. literacy, personal financial planning)

○ 0%
○ 1-24%
○ 25-49%
○ 50-74%
○ 75%+
○ Don't know

Points Earned: 0.30 of 0.30

External Professional Development Participation

What percentage of full-time workers has participated in external professional development or lifelong learning opportunities in the past fiscal year?

Professional development should be paid for in advance, reimbursed or subsidized by the company.

○ 0% ○ 1-24% ○ 25-49% ○ 50-74% ○ 75%+

Points Earned: 0.30 of 0.60

OPERATIONS

Employee Handbook Information
What is included in your company's written and accessible employee handbook?
✓ A non-discrimination statement
An anti-harassment policy with reporting mechanisms, processes, and disciplinary procedures
✓ A statement on work hours
✓ Policies on pay and performance issues
✓ Policies on benefits, training and leave
✓ Grievance resolution process
✓ Disciplinary procedures and possible sanctions
A neutrality statement regarding workers' right to bargain collectively and freedom of association
✓ Prohibition of child labor and forced or compulsory labor
☐ We have no written employee handbook
Points Earned: 0.25 of 0.25
Non-Discrimination Policy
What is covered in your company's written non-discrimination policy on hiring and the workplace?
Please check all that apply.
✓ Gender
✓ Race
✓ Color
✓ Disability
✓ Political opinion
Sexual orientation
✓ Age
✓ Religion
✓ HIV status
☐ We have no written non-discrimination policy
Points Earned: 0.25 of 0.25
Paid Secondary Caregiver Leave
What secondary parental leave policies are available to your workers, either through your company
or a government program?
Select all that apply, but only select one answer indicating the total amount of paid time equivalent (answers 2-4). See "Learn" for
further instructions.
☐ Workers receive unpaid time off for secondary parental leave
☐ Workers receive up to 2 weeks (or full pay equivalent) paid leave
☐ Workers receive between 2 to 5 weeks (or full pay equivalent) paid leave
☐ Workers receive greater than 5 weeks (or full pay equivalent) paid leave
Policy does not distinguish between primary and secondary caregiving, or provides equivalent time and pay to both
✓ No secondary caregiver leave is offered to employees

Points Available: 0.50

What supplementary benefits are provided to a majority of non-managerial workers?
Including full time and part time employees. Please check all that apply.
✓ Free transportation or transit subsidy
✓ Free or subsidized meals
On-site or subsidized childcare
Free or subsidized housing
Other - please describe
□ None of the above
Points Earned: 0.80 of 1.00
Worker Empowerment
How does your company engage and empower workers?
✓ We have formalized feedback and complaint mechanisms beyond direct reporting lines to address concerns and improve
company practices
✓ We have processes in place to provide input from employees prior to operational and/or strategic policy or practice changes
Employee complaint / input mechanisms are reviewed at least every other year, with input from employees themselves into the
process
Company tracks usage of input/ feedback / complaint mechanisms and resolution / implementation rates
We have adopted open book management or self-management principles within the workplace
Workers have opportunity to elect member(s) to the Board of Directors
☐ Other - please describe☐ None of the above
□ None of the above
Points Earned: 0.50 of 0.50
Worker / Management Conflict Mediation
Has your company identified one of the following designated agents to mediate complaints or issue
between workers or workers and management?
An informally-designated worker who passes information to other workers
☐ Union representative
✓ Human Resources-designated representative
Employee Representative who has been mutually-designated by company management and employees
☐ Third-party ombudsman
Other - please describe
□ None of the above
Points Earned: 0.25 of 0.50

Supplementary Benefits

Surveying and Benchmarking Engagement and Attrition

Does your company monitor and evaluate your worker satisfaction and engagement in any of the following ways?

Your answers determine which future questions in the assessment are applicable to your company.
✓ We calculate employee attrition rate
✓ We benchmark employee attrition rate to relevant benchmarks
✓ We regularly (at least once a year) conduct employee satisfaction or engagement surveys
✓ We benchmark employee satisfaction to relevant industry benchmarks
☐ We disaggregate calculations based on different demographic groups to identify trends
✓ We outperform industry benchmarks on attrition
✓ We outperform industry benchmarks on satisfaction
☐ None of the above
Points Earned: 0.50 of 0.50
Departed Employees
Number of full-time and part-time workers that departed or left the company in the last twelve months
Enter 0 if None.
Number of full-time and part-time workers that departed or left the company in the last twelve months
Number of fair time and part time workers that departed of left the company in the last twelve months
Sensitive
Points Available: 0.00
Employee Satisfaction
What percent of your employees are "Satisfied" or "Engaged"?
Select N/A if satisfaction or engagement is not formally surveyed.
O<65%
O 65-80%
O 90%+
○ N/A
Points Earned: 0.75 of 1.00

Labor Practices Review

Have your company's labor practices been certified or reviewed by an independent third party in the last twelve months?



ONo

Points Earned: 0.50 of 0.50

2.0

Engagement & Satisfaction (Salaried)

Number of Paid Days O

What is the annual minimum number of paid days off (including holidays) for full-time employees?			
O 0-15 work days O 16-22 work days O 23-29 work days O 30-35 work days O 36+ work days			
Points Earned: 1.00 of 1.00			
aid Primary Caregiver Leave for Salary Workers			
hich of the following describe the primary parental leave policies for salaried workers, either brough the company or government program?			
applicable, please select one answer indicating total time off (answers 1-3), and one answer indicating fully paid time off (answers 4-			
Primary caregivers receive 4-12 weeks of time off for parental leave (including unpaid and paid leave)			
Primary caregivers receive 13 weeks to 6 months of time off for parental leave (including unpaid and paid leave)			
✓ Primary caregivers receive more than 6 months of time off for parental leave (including unpaid and paid leave).			
4-12 weeks of primary parental leave (or equivalent) is fully paid			
13-18 weeks of primary parental leave (or equivalent) is fully paid			
19-24 weeks of primary parental leave (or equivalent) is fully paid			
✓ More than 24 weeks of primary parental leave (or equivalent) is fully paid			
Primary caregivers receive less than 4 weeks off or no time off for parental leave			
pints Earned: 1.00 of 1.00			

Attrition Rate for Salaried Workers

What percentage of full-time and part-time salaried workers left the company during the last twelve months?

Calculation should include voluntary and involuntary separation, but exclude workers dismissed with cause.

Sensitive

Community

This section identifies whether your company is designed to deliver a specific, material, positive impact for its community, and if so, opens the Community Impact Business Model section that is most applicable.

Community Oriented Impact Business Model

Does your company's business model create a specific positive benefit for stakeholders such as charitable partners, vendors or suppliers in need, or your local community?

Your answers determine which future questior	s in the assessment	are applicable to your	company.
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O Yes

O No

Points Available: 0.00

OPERATIONS

3.9

Diversity, Equity, & Inclusion

Inclusive Hiring Practices

How does your company create an inclusive recruiting and hiring process?

✓ We include a statement in all our job postings with a commitment to diversity, equity, and inclusion

✓ We don't ask about incarceration history during our application process

☐ We conduct anonymous or "blind" reviews of applications or resumes without attaching names or identifiable characteristics

We actively recruit through organizations or services that serve individuals from underrepresented populations

We conduct analyses of our job description language and requirements to ensure they are inclusive and equitable

None of the above

Points Earned: 0.24 of 0.61

Diverse Ownership and Leadership

Is your company majority-owned or -led by individuals from any of the following underrepresented groups?

Please select all that apply.

Led	by	а	woman
-----	----	---	-------

Led by an individual from an underrepresented racial or ethnic minority

Led by another underrepresented individual (veterans, LGBT, etc.)

☐ Majority owned by women

Majority owned by individuals from underrepresented racial or ethnic minorities

Majority owned by other underrepresented individuals (veterans, LGBT, etc.)

✓ None of the above

Points Available: 0.61

Inclusive Work Environments How does your company create an equitable and inclusive workplace for employees? We have designated an individual or group explicitly responsible for diversity, equity, and inclusion (i.e. a Diversity Manager or Inclusion Committee) We offer trainings for all employees on topics related to diversity, equity, and inclusion We have voluntary employee resource or affinity groups Our facilities are designed to meet accessibility requirements for individuals with physical disabilities Our facility restrooms are gender-neutral or gender-inclusive We have programs in place to provide mentorship, apprenticeships, or internships for individuals from underrepresented groups We accommodate learning or emotional disabilities in work processes and workplace policies ☐ None of the above Points Earned: 0.36 of 0.61 Management of Diversity, Equity, and Inclusion How does your company manage and improve your workplace diversity and inclusivity? ☑ We anonymously survey employees on gender identity, race/ethnicity, disability status, and other demographic factors to track the diversity of our workforce We have set specific, measurable diversity improvement goals that are reviewed by senior executives or our Board of Directors We have conducted a pay equity analysis by gender, race/ethnicity, or other demographic factors and, if necessary, implemented equal compensation improvement plans or policies ✓ We analyze job categories, satisfaction, promotion, retention rates, or benefits by different demographic groups, and if necessary, have implemented corrective actions for inequitable results We specifically analyze diversity, equity, and inclusion data for individuals who are part of multiple underrepresented groups None of the above Points Farned: 0.45 of 0.61 **Measurement of Diversity** What attributes of a diverse workforce does your company track, either through anonymous surveys or other methods legal in your jurisdiction? If collecting this type of demographic data is not legal in your jurisdiction, select None of the Above. Socioeconomic status (as determined by low income residence, education level, etc.) Race or ethnicity

Points Earned: 0.61 of 0.61

None of the above

Other - please describe

✓ Gender✓ Age

What percentage of your workforce lives in poor/very poor or low-income areas or does not have college degree? 00% 01-9% 010-19% 020-29% ○30%+ O Don't Know Points Earned: 0.15 of 0.61 **Workers from Ethnic or Racial Minorities** What percentage of your workforce identifies as being from a racial or ethnic minority? 00% 01-9% 010-19% 020-29% ○30%+ O Don't Know Points Earned: 0,51 of 0,61 **Women Workers** How many of your non-managerial workers identify as women? 00% 01-9% 0 10-24% 025-39% 040-49% ○50%+ O Don't know Points Earned: 0.20 of 0.61

Low Income Workers

What percentage of your workforce is either under the age of twenty four or over the age of fifty?
O _{0%}
O 1-9%
O 10-19%
© 20-29%
○30%+
O Don't Know
Points Earned: 0.51 of 0.61
High to Low Pay Ratio
What multiple is the highest compensated individual paid, inclusive of bonus, as compared to the lowest paid full-time worker?
○ >20x
○ 16-20x
● 11-15x
○ 6-10x
○ 1-5x
Points Earned: 0.30 of 0.61
Female Management
How many of your company managers identify as women?
O _{0%}
O 1-9%
O 10-24%
© 25-39%
O 40-49%
○ 50%+
O Don't know
○ N/A
Points Earned: 0.40 of 0.61

Age Diversity in Workforce

How many of your company managers identify as from another underrepresented social group?
If collecting this type of demographic data is not legal in your jurisdiction, select Don't Know.
○ 0%
O 1-9%
1 0-19%
O 20-29%
○ 30%+
○ Don't know
Points Earned: 0.20 of 0.61
Supplier Diversity Policies or Programs
Does your company have any of the following policies or programs in place to promote diversity within your supply chain?
☐ We track diversity of ownership among our suppliers
☐ We have a policy to give preferences to suppliers with ownership from underrepresented populations
☐ We have formal targets to make a specific percentage of purchases from suppliers with diverse ownership
☐ We have a formal program to purchase and provide support to suppliers with diverse ownership
✓ None of the above
N/A - Collecting supplier data or having preferential treatment policies is illegal in my country of operations
Points Available: 0.30
Supplier Ownership Diversity
What percentage of your purchases were from companies that are majority-owned by women or individuals from underrepresented populations?
O 0%
O 1-9%
O 10-24%
O 25-39%
O 40-49%
○50%+
Opon't Know
Points Available: 0.61

OPERATIONS

5.5

Management from Underrepresented Populations

Economic Impact

Geographic Structure and Scope

We realize that for companies with more than one office, the definition of local involvement is a more complicated one to answer. Please tell us a bit about the structure of your company geographically.

Apenas Goiânia

Points Available: 0.00

New Jobs Added Last Year

Number of full-time and part-time jobs that have been added to your company's payroll. Enter 0 if none or if your company has no workers.

Last twelve months:

Last twelve months: 76

We do not track this

Points Available: 0.00

Job Growth Rate

What was your company's net job growth rate for full-time and part-time positions over the last 12 months? ONLY include newly created jobs that are paid a living wage.

If there is no living wage data available for your country of operations, include new jobs that pay 10% or more above a minimum wage.

0% (no growth on a net basis)

01-14%

0 15-24%

025%+

Points Earned: 0.89 of 2.67

Non-accredited Investor Ownership

What percentage of the company is owned by individuals who would qualify as non-accredited investors?

0%

01-9%

010-24%

025-49%

O 50%+

O Don't know

Points Available: 1.33

Local Ownership

Is the majority (over 50%) of the company's ownership located locally to at least two-thirds of the company's workforce?

"Local" is defined as being part of the same community. While the size and distance of a community may vary by context, they should generally be based on a small-scale economically and culturally connected area like a metropolitan area or a city/town.

Yes

O No

O Don't know

Points Earned: 1.33 of 1.33

Local Purchasing and Hiring Policies

What written local purchasing or hiring policies does your company have in place?

"Local" is defined as being part of the same community. While the size and distance of a community may vary by context, they should generally be based on a small-scale economically and culturally connected area like a metropolitan area or a city/town.

✓ Written preference at each facility to purchase from local suppliers

Formal targets or goals for the amount of local purchasing

Ready-to-use lists of preferred local suppliers and vendors for specific facilities

Written preference for hiring and recruiting local managers with equitable compensation

Preference for hiring and recruiting local staff (management and non-management) with training for employees

Incentives for staff to live within 40 km of local company facility

Other - please describe

No written local purchasing or hiring policies in place

Points Earned: 0.67 of 0.67

National Sourcing

What percentage of your company's Cost of Goods Sold (including value-adding activities) was spent within the country of operations, from in-country registered companies or national citizens?

00%

01-19%

020-39%

040-59%

060-79%

080%+

Points Earned: 1,33 of 1,33

Spending on Local Suppliers

Please click "Learn More" to understand how to answer this question.

What percentage of your company's expenses (excluding labor) was spent with independent suppliers local to the company's headquarters or relevant facilities in the last fiscal year?

<20%
 20-39%
 40-59%
 60%+
 Don't know

Points Earned: 1.33 of 1.33

Focus on Local Customers

Do a majority of your customers live locally to your company's headquarters or production facilities?

"Local" is defined as being part of the same community. While the size and distance of a community may vary by context, they should generally be based on a small-scale economically and culturally connected area like a metropolitan area or a city/town.

O Yes

No

Points Available: 1.33

OPERATIONS

Civic Engagement & Giving

4.4

Corporate Citizenship Program

How does your company take part in civic engagement?

Your answers determine which future questions in the assessment are applicable to your company.

- Financial or in-kind donations (excluding political causes)
- Community investments
- ✓ Community or pro-bono service
- Advocacy for adopting improved social or environmental policies or performance
- ✓ Partnerships with charitable organizations or membership with community organizations
- Discounted products or services to qualified underserved groups
- Free use of company facilities to host community events
- Equity or ownership in the company granted to a nonprofit
- Other please describe
- None of the above

Points Earned: 0.53 of 0.53

Civic Memberships and Partnerships Does your company have membership or a civic partnership with any of the following types of organizations? Check all that apply. Business or trade association

✓ Chamber of Commerce

☐ Governmental institution
✓ Local academic institution
☐ Cooperative
☐ Other - please describe
☐ None

Points Earned: 0.27 of 0.27

Community Service Policies and Practices

How does your company manage employee community service?

- ✓ We have hosted or organized company service days in the last year
- ✓ The company offers paid time off for community service
- ✓ 20 hours or more a year of paid time off
- Our company monitors and records total volunteer hours
- Our company has set community service or pro-bono targets
- Other please describe

None of the above

Points Earned: 0.53 of 0.53

% of Employees Volunteer Service

What percentage of employees took paid time off for volunteer service last year?

00%

0 1-24%

025-49%

050-74%

075%+

O Don't know

Points Earned: 0.27 of 1.07

Total Amount of Volunteer Service Hours

Number of hours volunteered by full-time and part-time employees of the organization during the last fiscal year

This should include both paid and unpaid time spent volunteering during traditional work hours, either for company-organized events or for employee-initiated activities.

Number of hours volunteered by full-time and part-time employees of the organization during the last fiscal year 2975 We do not track this Points Available: 0.00 **Volunteer Service Per Capita** What was the percentage of per capita worker time donated as volunteer, community service, or probono time in the reporting period? Calculate by total volunteer hours / total hours worked, generally 2000 hours per FTE. 00% 0.1-0.5% of time 0.6-1% of time ○ 1.1-2% of time 2%+ of time O Don't know Points Earned: 0.53 of 1.07 **Charitable Giving and Community Investment Policies and Practices** What are your company's practices regarding donations or community investments? We have a formal statement on the intended social or environmental impact of our company's philanthropy We have a formal donations commitment (e.g. 1% for the planet)

We have screening practices for charitable contributions or impact measurement mechanisms for our community investments

Points Available: 0.53

✓ None of the above

We match individual workers' charitable donations

We allow our workers or customers to select charities to receive our company's donations

Relative Input for Community Investments If you use an independent methodology to measure total commitment to community investment, what is the equivalent % of revenue contributed in the form of community investment? O None O Less than 0.1% of revenues O.1-0.4% of revenues 0.5-0.9% of revenues O 1-1.9% of revenues 0 > 2% Points Earned: 0.67 of 1.07 % of Revenue Donated What was the equivalent percentage of revenue donated to charity during the last fiscal year? Please include tax deductible in-kind donations but do not include pro bono time. O No donations last fiscal year O Less than 0.1% of revenue 0.1-0.4% of revenue 0.5-0.9% of revenue 1-1.9% of revenue 2%+ of revenue O Don't know Points Earned: 0.85 of 2.13 **Total Amount of Charitable Donations**

Total amount (in currency terms) donated to registered charities in the last fiscal year

Report with the currency specified in "Reporting currency" for this metric.

Total amount (in currency terms) donated to registered charities in the last fiscal year

Sensitive

Policy Advocacy for Social and Environmental Standards

Has your company worked with policymakers to develop or advocate for policy changes explicitly designed to improve social or environmental outcomes in the past two years?

	✓ Yes, company has offered support in name and/or signed petitions	
	✓ Yes, company has provided active staff time or financial support	
	Yes, company has directly introduced, testified, made recommendations or provided expertise to advance standards	
	Yes, and efforts resulted in a specific institutional, industry or regulatory reform	
	Other - please describe	
	☐ None of the above	
Po	Points Earned: 0.53 of 0.53	

Advancing Social and Environmental Performance

How has your company worked with its stakeholders (including competitors) to improve behavior or performance on social or environmental issues in the past two years?

✓ We have worked with other industry players on a cooperative initiative on relevant social and environmental standards for our industry
 ☐ We have provided data or contributed to academic research on social or environmental topics
 ✓ We participate in panel presentations or other public forums on social or environmental topics

We provide public resources for other businesses or stakeholders on improving social or environmental performance

Other - please describe

☐ None of the above

Points Earned: 0.27 of 0.27

OPERATIONS

Supply Chain Management

5.1

Significant Supplier Descriptions

Please select the types of companies that represent your Significant Suppliers:

All companies have significant suppliers, which are defined as the largest suppliers of the company amounting to approximately 80% of non-labor costs. Select all that apply.

✓ Product Manufacturers

✓ Professional Service Firms (Consulting, Legal, Accounting)

✓ Independent Contractors

✓ Marketing and advertising

✓ Office Supplies

✓ Benefits Providers

Technology

✓ Raw materials

Farms

Other - please describe

Social or Environmental Screening of Suppliers
Does your company screen or evaluate Significant Suppliers for social and environmental impact?
This question determines the set of supplier-focused questions your company will respond to.
Yes
○ No
Points Available: 0.00
Supplier Screen Topics
What does your company formally screen for regarding the social or environmental practices and performance of your suppliers?
Compliance with all local laws and regulations, including those related to social and environmental performance
✓ Good governance, including policies related to ethics and corruption
✓ Positive practices beyond what is required by regulations (e.g. environmentally-friendly manufacturing process, excellent labor practices)
✓ Third-party certifications related to positive social and/or environmental performance
U Other - please describe
☐ We have no formal screening process in place
Points Earned: 0.89 of 0.89
Supplier Evaluation Practices
What methods does your company use to evaluate the social or environmental impact of your suppliers?
✓ We share policies or rules with suppliers but we don't have a verification process in place
✓ We require suppliers to complete an assessment we designed
☐ We use third-party risk or impact assessment tools (Sedex, BIA)
We conduct routine audits or reviews of suppliers at least every two years
We have third parties conduct routine audits or reviews of suppliers at least every two years
U Other (please describe)
☐ None of the above
Points Earned: 0.67 of 0.89
Outsourced Staffing Services
Does your company outsource support services (staffing) essential to the delivery of your services to other individuals or organizations?
Your answers determine which future questions in the assessment are applicable to your company.
Yes
○ No
Points Available: 0.00

Outsourced Staffing Screening Topics

Does your company review or set requirements regarding the labor practices of its outsourced staffing service providers that includes the following topics?

Your answers determine which future questions in the assessment are applicable to your company.
✓ Compliance with all local laws and regulations
Compliance with international human rights and labor standards (for employees and contractors)
Payment at or above industry benchmarks
Payment of a living wage (for employees and contractors)
☐ Employee benefits provided
Professional development opportunities
Other labor practices
☐ None of the above
□ N/A
Points Earned: 0.09 of 0.44
% of Outsourced Services Accountable to Code of Conduct?
What % of your outsourced staffing services (on a currency basis) are accountable to the formalized code of conduct or requirements described in the previous question?
O _{0%}
O 1-20%
O 21-49%
● 50-74%
O 75-99%
O 100%
○ N/A
Points Earned: 1.11 of 1.78
Screening / Monitoring for Services
Which of the following methods are used to evaluate the social or environmental impact of your outsourced staffing services?
Your answers determine which future questions in the assessment are applicable to your company.
✓ Company shares policies or rules with subcontractors but does not have a verification process in place
✓ Company requires subcontractors complete self-designed assessment
Company utilizes third party risk or impact assessment tools (BIA)
Company conducts routine audits/reviews of subcontractors at least every two years
Company has third parties conduct routine audits/reviews of subcontractors at least every two year
Other
☐ None of the above
Points Earned: 0.16 of 0.44

% of Outsourced Staffing Services Screened / Monitored What % of your outsourced staffing services (on a currency basis) are evaluated based on the methods selected in the previous question? 0% 01-20% 021-49% 050-74% O 75-99% 0100% O N/A Points Available: 1.78 **Supplier Code of Conduct**

Is there a formal written Supplier Code of Conduct policy that specifically holds your company's suppliers accountable for social and environmental performance?

Your answers determine which future questions in the assessment are applicable to your company.



Points Earned: 0.89 of 0.89

Improving Impact of Suppliers

Does the company have any of the following policies or programs to improve the social and/or environmental impact of suppliers, either in cases of noncompliance or more broadly?

Company formulates corrective action or improvement plans with goals for continuous improvement of their supplier
performance
Company requires a specific time period for suppliers to make changes to remediate code of conduct non-compliance or
otherwise terminates contract
Company provides training and/or resources on improving social or environmental performance to suppliers, either from the
company itself or through a third party
Company provides training and/or resources to its own staff, focused on managing their own practices and relationships with
suppliers to enable the suppliers to improve their performance
Company has participated in collaborative initiatives with other companies to help improve the social or environmental impact
of their supply chain
Company incentivizes social and environmental performance or improvement through contract terms, prices, or other means
Company has achieved quantifiable improvements on social or environmental performance of its supply chain
Other
✓ None of the above

Length of Supplier Relationships	
What is the average tenure of your company's relationships with suppliers?	
 Average tenure of supplier relationships is less than 12 months. Average tenure of supplier relationships is greater than 12 months. Average tenure of supplier relationships is greater than 36 months. Average tenure of supplier relationships is greater than 60 months. Our company has had a relationship with a majority of our suppliers (on a currency basis) since our first year of Don't Know Points Earned: 0.89 of 0.89	
Supplier Certifications	
During the last fiscal year, what percentage of your Significant Suppliers (on currency bas internationally-recognized product certifications?	is) had
Select 0% if you do not know whether your Significant Suppliers are certified.	
Points Earned: 0.44 of 0.89	
Environment	
Environment Impact Area Introduction	OPERATIONS 0.0
This section asks about your environmental footprint to determine which questions are applicable late assessment. It also identifies whether your company's product/service is designed to deliver a specifi positive environmental impact, and if so, opens the Environmental Impact Business Model section tha applicable.	c, material,
Type of Facilities	
What kind of facilities does your business primarily operate in?	
Your answers determine which future questions in the assessment are applicable to your company. Company-owned office space Leased office space Co-working Space Virtual or home offices	
Points Available: 0.00	

Majority of Purchases Physical Product or Services

Are the majority of your non-labor expenses from services or physical products?

Your answers determine which future questions in the assessment are applicable to your company.

Physical products

O Services or non-physical products like software

Points Available: 0.00

Environmental Business Model

Are your company's products/services or processes structured to restore or preserve the environment in any of the following ways? (Please note: the environmental impact of your day-to-day operations will be assessed in the remaining sections of the Environment Impact Area. This question is specifically asking about your products/services or innovative production processes.)

Answering affirmatively will opt you into additional sections of the B Impact Assessment with more specific questions about this Impact Business Model.

Through an innovative manufacturing, wholesale or agriculture process which is designed to significantly reduce environmental impact compared to typical practices for the industry

Through a product or service that preserves, conserves, or restores the environment or resources

✓ None of the above

Points Available: 0.00

OPERATIONS

Environmental Management

5.6

Facility Environmental Efficiency

What environmental efficiency practices are in place in a majority of your company's offices and plant facilities?

V	Buildings employ energ	vy savina stratogios (o	a oporav	, uso monitorina	officient appliances	and lighting	ronowable operavi	100)
	bullalings employ energ	y saviriy strategies (e	.g. energy	, use monitoring,	emolem appliances	and lightling,	reflewable effergy (15E)

Buildings use systems for increasing water efficiency (e.g. water efficient appliances, fixtures, and landscaping)

Buildings use systems to monitor and improve air quality (e.g. increased ventilation)

Building construction or operations make use of sustainable materials (e.g. reclaimed products)

New building sites are chosen based on sustainability considerations (e.g. minimizing impact on ecosystems and waterways)

Buildings are LEED certified or LEED equivalent certified

Other - please describe

None of the above

N/A - No offices or plant facilities

Points Earned: 0.47 of 1.18

Virtual Office Stewardship How does your company encourage good environmental stewardship in how employees manage their virtual offices? We have a written policy encouraging environmentally preferred products and practices in employee virtual offices (e.g. Our company shares resources with employees regarding environmental stewardship in home offices (e.g. energy efficiency) We have a policy in place for the safe disposal of e-waste and other hazardous materials purchased for employee home offices Employees are provided with a list of environmentally-preferred vendors for office supplies None of the above □ N/A Points Earned: 2.35 of 2.35 **Environmental Management Systems** Does your company have an environmental management system (EMS) covering waste generation, energy usage, water usage, and carbon emissions that includes any of the following? Please check all that apply. Policy statement documenting our organization's commitment to the environment Assessment undertaken of the environmental impact of our organization's business activities Stated objectives and quantifiable targets for environmental aspects of our organization's operations ✓ Programming designed, with allocated resources, to achieve these targets Periodic compliance reviews and auditing to evaluate programs conducted Third-party auditing and certification of EMS We have no environmental management system Points Earned: 2.35 of 2.35 **Environmentally Certified Products**

During the last fiscal year, what percentage of your products sold had a product certification that assesses the environmental impacts of the product or its production process?

Select N/A only if there is no physical product being sold.

○ 0%
○ 1-24%
○ 25-49%
○ 50-74%
○ 75%+
○ N/A

Type of Footprint Assessments Has the company's footprint assessments included any of the following? Assessment conducted for upstream supply chain only Assessment conducted for only a portion of value chain (other than or in addition to upstream supply chain) Formal life cycle assessments conducted internally Formal life cycle assessments conducted or verified by a third party Use of third party frameworks or methodologies (such as Ellen Macarthur Foundation Circularity Indicators, Product Environmental Profiles. GHG Protocol or Carbon Disclosure Project) Company has a life cycle based certification or equivalent (Cradle to Cradle) Other None of the above Points Earned: 0.21 of 0.59 % of Products with Type of Footprint Assessment What % of your products have undergone the specific type(s) of environmental footprint assesesment selected in the previous question? 00% 0 1-20% 021-49% 050-74% O 75-99% 0100% O N/A Points Earned: 0.29 of 2.35 **OPERATIONS** Air & Climate 8.4 **Monitoring Energy Usage** Does your company monitor, record, or report its energy usage? Include electricity and other energy consumption from heating, hot water, etc. Your answers determine which future questions in the assessment are applicable to your company. We do not currently monitor and record usage ✓ We monitor and record usage but have set no reduction targets ☑ We monitor usage and have set intensity targets (e.g. relative to dollars of revenue, volume produced, etc.) that are being monitored We monitor usage and have set absolute reduction targets regardless of company growth We have met specific reduction targets during the reporting period

Points Earned: 0.49 of 0.65

Total Energy Use					
Total energy used (Gigajoules) during the last 12 months:					
otal energy used (Gigajoules) during the last 12 months: 71902 We do not track this					
Points Available: 0.00					
Total Renewable Energy Use					
Total energy used from renewable resources (Gigajoules) during the last 12 months:					
Total energy used from renewable resources (Gigajoules) during the last 12 months: 71902 We do not track this					
Points Available: 0.00					
Electricity Sources					
From what sources does your company get its electricity?					
Please check all that apply.					
☐ Diesel-generators					
✓ Municipal power grid (sources unknown or not renewable)					
Municipal power grid (at least 10% of municipal power is generated from renewable sources such as solar, wind or small-scale hydropower)					
☐ Bio-fuel or other clean or renewable-based generators					
✓ Renewable energy sources (including on-site renewable)					
Other - please describe					
Points Earned: 0.65 of 0.65					
Renewable Energy Usage					
What percentage of energy use is produced from renewable sources?					
Include electricity and other energy consumption from heating, hot water, etc.					
O _{0%}					
O _{1-24%}					
© 25-49%					
O 50-74%					
O 75-99%					
O 100%					
O Don't Know					
Points Earned: 0.12 of 0.33					

Low Impact Renewable Energy Use What percentage of energy use is produced from low-impact renewable sources? Include electricity and other energy consumption from heating, hot water, etc. Please include both purchased and onsite-generated renewable energy. 0% 01-24% 025-49% 050-74% O 75-99% 0100% O Don't know Points Available: 1.30 **Environmentally Efficient Equipment** What % of new equipment purchased (by total cost) during the last 24 months was energy efficient or otherwise environmentally-preferred? Select N/A if no capital expenditures were made during the last 24 months. 0% (no equipment) <50% (some equipment)</p> 50%+ (majority of equipment) 0 100% (all equipment) O N/A - No new equipment purchased Points Earned: 0.22 of 0.33 **Energy Use Reductions** Have conservation and efficiency improvements led to energy savings for your facilities? If so, by how much? Please calculate based on changes from last year or annualized from a base year, referring to electricity use and other energy consumption from heating, hot water, etc.

O _{0%}
O 1-4%
O 5-9%
0 10-14%
O 15-20%
○>20%
O Don't know

Points Earned: 0.78 of 1.30

Monitoring Greenhouse Gas Emissions How does your company manage its greenhouse gas emissions for at least Scope 1 and 2? Your answers determine which future questions in the assessment are applicable to your company. We do not currently monitor and record emissions ✓ We regularly monitor and record emissions but have not set any reduction targets ✓ We regularly monitor and record emissions and have set specific reduction targets relative to previous performance (e.g. a 5%) reduction of GHGs from baseline year) We regularly monitor and record emissions and have set specific science-based targets necessary to achieve global goals to address climate change We have met the specific reduction targets set during this reporting period We have achieved carbon neutrality Points Earned: 0.49 of 0.65 **Total Scope 1 GHGs** Total Greenhouse Gas Emissions (metric tonnes of CO2 equivalent) in: Scope 1: Scope 1: 59 We do not track this Points Available: 0.00 **Total Scope 2 GHGs** Total Greenhouse Gas Emissions (metric tonnes of CO2 equivalent) in: Scope 2: Scope 2: 7 We do not track this Points Available: 0.00 Total Scope 3 GHGs Total Greenhouse Gas Emissions (metric tonnes of CO2 equivalent) in: Scope 3:

Scope 3:

We do not track this

Carbon Intensity What is your current Carbon Intensity for Scopes 1 and 2 (measured in metric tons of CO2/\$million of revenue), not including the use of carbon credits or offsets? Please use USD to allow for standardized comparisons. >100 81-100

>100 81-100 61-80 41-60 21-40 1-20 0 Don't know

Points Earned: 0,65 of 0,65

Carbon Intensity

What is your current Carbon Intensity for Scopes 1 and 2, measured in tons of CO2/\$million of revenue, including the use of carbon credits or offsets?

Please use USD to accurately evaluate the answer option.

O >100 O 81-100

061-80

O 41-60

021-40

1-20

00

O Don't know

Points Earned: 1.30 of 1.30

Greenhouse Gas Emissions Reduced

What percentage of Scope 1 and 2 GHG emissions has been saved due to efficiency improvements implemented by your company?

0%
1-4%
5-9%
10-14%
15-20%
20%+

O Don't Know

Points Earned: 0.52 of 1.30

Shipping Policies			
Has your company implemented an environmentally-efficient shipping or distribution policy?			
○ Yes			
○ No			
Points Available: 0.33			
Supply Chain GHG Management			
Has your company taken action to track and manage the greenhouse emissions produced through your supply chain? (absolute reduction)			
Only select practices if you track and manage greenhouse emissions produced for at least 50% of your company suppliers (on a cost			
basis).			
☐ We don't track or evaluate greenhouse emissions from our supply chain			
✓ We have conducted an analysis of our value chain, including suppliers, services, and materials, to identify material risk			
contributions of greenhouse gas emissions			
We have purchased certified carbon credits to offset some or all of the greenhouse gas emissions from our supply chain			
✓ We set targets for reducing greenhouse gas emissions through our supply chain □ We have seen a reduction in GHG emissions in our supply chain in the last twelve months			
We have achieved a carbon-neutral supply chain			
we have achieved a carbon-fleutial supply chain			
Points Earned: 0.33 of 0.65			
Offsetting Supplier GHG Emissions			
What % of your company's Scope 3 greenhouse gas emissions were offset by certified carbon credits?			
◎ 0			
O 1-24%			
O 25-49%			
O 50-74%			
O 75-99%			
O 100%			
O Don't know			

What practices has your company implemented for a majority of suppliers (on a cost basis) to reduce the greenhouse gas emissions produced through your supply chain? We collaborate with or require suppliers to collect data and report on greenhouse gas emissions We screen suppliers to reduce greenhouse gas emissions (e.g. performance of suppliers, selection of materials, source locations) We provide support or resources for our supply chain in adopting greenhouse gas minimized operations (e.g. online tools, applying questionnaires and surveys, collaborating in industrywide surveys) We audit and provide help to suppliers to complete corrective actions ☐ None of the above Points Earned: 0.16 of 0.65 **Sourcing % of COGS from Local Suppliers** What % of the following was spent with suppliers located within 200 miles (or 322 km) of where the end product was used during the last fiscal year? Sourcing of COGS Local to Customers 00% 01-9% 010-19% 020-29% 030%+ O Don't know Points Earned: 1,30 of 1,30 Sourcing % raw materials from Local Suppliers What % of the following was spent with suppliers located within 200 miles (or 322 km) of where the end product was used during the last fiscal year? Raw materials (in currency terms) grown or harvested By company or local independent suppliers. 00% 01-9% 010-19% 020-29% 030%+ O Don't know

Points Earned: 1,30 of 1,30

Supply Chain GHG Improvement

Managing Impact of Transportation

Points Available: 0.00

Has your company adopted any of the following techniques for minimizing the transportation-related environmental impact of its distribution and supply chain?

on the contract of the distribution and capping chains	
Please check all that apply.	
Utilize clean or low-emission vehicles (e.g. hybrid, LPG, electric) to transport and distribute product	
Utilize strategic planning software to minimize fuel usage and shipping footprint	
Train drivers and handlers in fuel efficient techniques	
Utilize freight or shipping methods with lower environmental impacts (e.g. avoiding air shipment)	
Other - please describe	
☐ None of the above	
Points Earned: 0.16 of 0.65	
Types of Carbon Credits Purchased	
Has your company purchased any of the following types of carbon credits during	the last fiscal year?
☐ Voluntary Carbon Credits	
Certified Carbon Credits	
✓ None	
Points Available: 0.33	
Motor	OPERATIONS
Water	3.0
Monitoring and Managing Water Use	
Does your company monitor and manage your water usage?	
Your answers determine which future questions in the assessment are applicable to your company.	
☐ We do not currently monitor and record water usage	
\square We regularly monitor and record water usage but have not set any reduction targets	
✓ We monitor and record water usage and have set specific reduction targets relative to previous performs.	mance (e.g. a 5%
reduction of water usage from baseline year)	
We regularly monitor and record emissions and have set science-based targets necessary to achieve	sustainable usage linked
to our local watershed	
✓ We have met specific reduction targets set during this reporting period	
Points Earned: 1.31 of 1.75	
Total Water Use	
Total water use (liters) during the last 12 months	
Total water use (liters) during the last 12 months 124000	
☐ We do not track this	

Water Conservation Practices

What water conservation methods have been implemented at the majority of your corporate offices or plant facilities:

Please check all that apply.
✓ Low-flow faucets, taps, toilets, urinals, or showerheads
Grey-water usage for irrigation
✓ Low-volume irrigation
✓ Harvest rainwater
Other - please describe
☐ None of the above
□ N/A - Our company has a virtual office
Points Earned: 1.75 of 1.75
Supply Chain Water Management
How does your company track and manage the water footprint of your supply chain?
Only select practices if you track and manage the water footprint for at least 50% of your company suppliers (on a cost basis).
✓ We do not track the water footprint of our supply chain
☐ We have conducted an analysis of our value chain, including suppliers, services, and materials, to identify material areas of
water usage
☐ We have targets for reducing water footprint through our supply chain
☐ We have seen a reduction of our water footprint in our supply chain in the past twelve months
☐ We have verified that all water use in supply chain is science-based and sustainable
Points Available: 1.75
Supply Chain Water Improvement
What practices has your company implemented for a majority of suppliers (on a cost basis) to reduce
the water footprint of your supply chain?
☐ We collaborate with or require suppliers to collect data and report on water footprint
☐ We screen suppliers to fit good water management practices (e.g. individual supplier practices, materials and ingredients,
locations in context of water scarcity)
We provide support or resources for supply chain in adopting water management (e.g. online tools, applying questionnaires and
surveys, collaborating in industrywide surveys)
We audit and provide help to suppliers to complete corrective actions
✓ None of the above

Points Available: 1.75

Land & Life 4.9

OPERATIONS

Monitoring and Reporting Non-hazardous Waste How does your company monitor and manage your waste production? Your answers determine which future questions in the assessment are applicable to your company. We do not currently monitor and record waste production We regularly monitor and record waste production but have not set any reduction targets We regularly monitor and record waste production and have set specific reduction targets relative to previous performance (e.g. a 5% reduction of waste to landfill from baseline year) We regularly monitor and record waste produced and have set a zero waste target ✓ We have met the specific reduction targets set during this reporting period We produce zero waste to landfill / ocean Points Earned: 0.65 of 0.87 **Waste Disposal Methods** How does your company dispose of a majority of non-hazardous waste or garbage? Incinerate, burn, or dispose on-site (uncertified) ✓ Third-party garbage collection with no certification for disposal ✓ Municipal garbage collection ✓ Composting garbage Private third-party disposal with certified responsible disposal that can be documented On-site disposal that is compliant with internationally-accepted methods (third-party reviewed or audited) ✓ Waste is separated and recycled or reused for company's own production or donated/provided to other facilities Other - please describe Points Earned: 0.87 of 0.87 Non-hazardous Waste Generated Waste Produced: Non-Hazardous Waste (metric tonnes) during the last 12 months Waste Produced: Non-Hazardous Waste (metric tonnes) during the last 12 months 124 We do not track this Points Available: 0.00

Total Waste Disposed

Waste Disposed (metric tonnes) during the last 12 months

Waste Disposed (metric tonnes) during the last 12 months 93

We do not track this

Total Waste Recycled
Waste Disposed: Recycled/Reused (metric tonnes) during the last 12 months
Waste Disposed: Recycled/Reused (metric tonnes) during the last 12 months 93 We do not track this
Points Available: 0.00
Recycling Programs
Does your company have any of the following recycle/reduce/reuse programs in 80% of the facilities?
✓ We recycle and reuse materials on-site with clearly-marked bins for use
 ✓ We have a written recycle/reduce/reuse policy that is posted at plant facilities with clearly-marked bins ☐ Other - please describe ☐ None of the above
Points Earned: 0.87 of 0.87
Waste Reduction Programs
Does your company have a formal program to evaluate how to reduce its generation of hazardous, universal, and/or non-hazardous waste?
Yes
○ No
OAlready maximized - we have achieved Zero Waste
Points Earned: 0.87 of 0.87
Supply Chain Waste Management
How does your company track and manage waste in your supply chain?
Only select practices if you track and manage waste for at least 50% of your company suppliers (on a cost basis).
 ✓ We don't track the solid waste impacts of our supply chain ☐ We have conducted an analysis of our value chain, including suppliers, services, and materials, to identify material areas of waste production ☐ We have set targets for reducing solid waste in the supply chain
☐ We have seen a reduction of waste produced in our value chain in the past twelve months ☐ We have achieved zero waste or a closed-loop supply chain

Supply Chain Waste Improvement What practices has your company implemented for a majority of suppliers (on a cost basis) to reduce waste in your supply chain? We collaborate with or require suppliers to collect data and report on waste production We screen or require suppliers to meet standards related to solid waste production We have implemented initiatives to reduce waste at the source or divert waste from landfills or incineration in the supply chain We audit and provide help to suppliers to complete corrective actions ✓ None of the above Points Available: 0.87 % of Recyclable/Biodegradable Materials What % of material (by volume) is made of recyclable (and labeled as such) or biodegradable materials in the areas where they are sold (product + packaging)? 0<20% 020-49% 050-74% O 75-99% 0100% Opn't Know O N/A Points Available: 0.87 % of Environmentally Preferred Input Materials What % of material (by volume) comes from recycled materials, reused components, and/or certified sustainably sourced materials?

o <20%
O 20-49%
O 50-74%
O 75-99%
O 100%
O Don't Know
O N/A - We do not sell a physical product

Reducing Waste Optional unweighted metrics: Approximately by what % has your company reduced solid and hazardous waste generation (normalized for revenue changes) over the following periods? The past two years The past two years 0 ☐ We do not track this Points Available: 0.00 **Hazardous Waste Disposal** Can your company verify that your hazardous waste is always disposed of responsibly? This includes batteries, paint, electronic equipment, etc. Yes ONo O N/A - We have eliminated hazardous waste Points Earned: 0.87 of 0.87 Hazardous Materials On-Site If your company uses any hazardous materials on site, check all of the procedures that your company follows. Hazardous materials include chemicals, pesticides, and fertilizer. Select N/A if you use no hazardous materials and chemicals. ☑ Written procedures for safe storage, use and disposal of each hazardous material available in the national language(s) of work All hazardous materials are kept in sealed containers in a locked storeroom located in a separate area from regular business activities All containers with hazardous materials are labeled, with instructions for proper storage, use and disposal ☐ None of these procedures □ N/A Points Earned: 0.87 of 0.87 Supply Chain Chemical Management How does your company track and manage toxins or hazardous waste in your supply chain? Only select practices if you track and manage toxins or hazardous waste for at least 50% of your company suppliers (on a cost basis). ✓ We don't track toxins or hazardous waste in our supply chain We have conducted an analysis of our value chain, including suppliers, services, and materials, to identify material risks of toxins and/or production of hazardous waste

Points Available: 0.87

We have set targets for reducing toxins and hazardous waste in our supply chain

We have verified that there are no harmful toxins or hazardous waste in our supply chain

Supply Chain Chemical Improvement
What practices has your company implemented for a majority of suppliers (on a cost basis) to reduce
toxins or hazardous waste in your supply chain?
☐ We collaborate with or require suppliers to collect data and report on chemicals
☐ We screen or require suppliers to meet standards related to toxins or hazardous waste
☐ We provide support or resources to reduce toxins in the supply chain (e.g.online tools, applying questionnaires and surveys,
collaborating in industrywide surveys)
We audit and provide help to suppliers to complete corrective actions
✓ None of the above
Points Available: 0.87
Supply Chain Biodiversity Management
How does your company track and manage your supply chain's impact on biodiversity?
Only select practices if you track and manage the impact on biodiversity for at least 50% of your company suppliers (on a cost basis
✓ We don't evaluate our supply chain impact on biodiversity
☐ We have conducted an analysis of our value chain, including suppliers, services, and materials, to identify material risks to biodiversity
☐ We set targets for reducing impact on biodiversity through our supply chain
We have verified that our supply chain creates no (or positive) biodiversity impact
Points Available: 0.87
Supply Chain Biodiversity Improvement
What practices has your company implemented for a majority of suppliers (on a cost basis) to reduce your supply chain's impact on biodiversity?
☐ We collaborate with or require suppliers to collect data and report on biodiversity impact
☐ We screen suppliers to fit good biodiversity practices
Ue provide support or resources for our supply chain in adopting biodiversity-friendly operations (e.g. online tools, applying
questionnaires and surveys, collaborating in industrywide surveys)
We audit and provide help to suppliers to complete corrective actions
✓ None of the above
Points Available: 0.87

Customers

OPERATIONS

Customers Impact Area Introduction

0.0

This section identifies whether your company's product/service is designed to deliver a specific, material, positive impact for its customers (beyond the value normally provided from goods or services), and if so, opens the Customer Impact Business Model section that is most applicable.

Customer Impact Business Model Introduction

Do any of your company's products/services address a social or economic problem for your customers and/or their beneficiaries?

Your answers determine which future questions in the assessment are applicable to your company.

O Yes

Points Available: 0.00

OPERATIONS

Customer Stewardship

4.5

Managing Customer Stewardship

Does your company do any of the following to manage the impact and value created for your customers or consumers?

- ✓ We offer product / service guarantees, warranties, or protection policies
- ✓ We have third party quality certifications or accreditations
- ✓ We have formal quality control mechanisms
- ✓ We have feedback / customer service feedback or complaint mechanisms
- ✓ We monitor customer or consumer satisfaction
- ✓ We assess the outcomes produced for our customers through the use of our product or service
- We have written policies in place for ethical marketing, advertisement, or customer engagement
- We manage the privacy and security of client / customer data
- ☐ None of the above

Points Earned: 0.45 of 0.45

Product / Service Warranties

What percentage of your products or services are covered by a formal warranty or guarantee?

0%

01-9%

010-24%

025-49%

050-74%

75-99%

0 100%

O N/A

Points Earned: 0.45 of 0.45

Product Accreditations and Certifications What % your products or services have been reviewed and certified by an accreditation body focused on quality? This can include process certifications like ISO9000 or industry specific quality accreditations.

○ 0%
○ 1-9%
○ 10-24%
○ 25-49%
○ 50-74%
○ 75-99%
● 100%
○ N/A

Points Earned: 0,91 of 0,91

Quality Assurance

Do you use an established third party methodology to manage quality assurance for your products or services?

Examples include PDSA, Six Sigma, DMAIC, TQM, Zero Defects, etc

O Yes

O No

Points Earned: 0.45 of 0.45

Feedback and Complaint Channels

Are any of the following true regarding mechanisms for customers to provide feedback, ask questions, or file complaints?

- ✓ Products and/or websites feature customer service contact information
- Product / service reviews are made available in their entirety to public
- Company responds to all direct inquiries or complaints within a month of receipt
- ✓ Company offers live time support to customers

Other

☐ None of the above

Points Earned: 0.45 of 0.45

Monitoring Customer Satisfaction and Retention Which of the following are true of your company with regards to customer or client satisfaction and/or retention? Company monitors customer satisfaction Company shares customer satisfaction internally within the company Company shares customer satisfaction publicly Company has specified targets for customer / client satisfaction In the last year, company has achieved specified targets for satisfaction None of the above

Managing Product Impacts

Does the company do any of the following with regards to managing the potential impact their products have on customers / beneficiaries?

- Company regularly monitors customer outcomes and well-being
- Company has formal program to incorporate customer testing and feedback into product design
- Company has formal programs in place to continuously improve outcomes produced for customers (including reducing negative effects or increasing positive effects)

Other

None of the above

Points Earned: 0.45 of 0.45

Managing Marketing and Advertising

Does the company have any of the following practices with regard to ensuring accurate, ethical, and positive marketing and advertising?

- Company makes transparent potential risks and negative impacts of products, including, when appropriate ingredient lists
- Company has formal policies to review the accuracy and ethics of marketing and advertising
- Company complies with independent marketing and advertising standards relevant to their sector or industry
- Company has programs in place to promote social and or environmental causes through its marketing and advertising
- Company gets input of the communities that are featured on the company's messaging and advertising campaigns and is inclusive of the culture of those communities.

Other

☐ None of the above

Points Earned: 0.45 of 0.45

Data Usage and Privacy Does your company have any of the following to address data usage and privacy issues? Company has a formal publicly available data and privacy policy Company makes all users aware of information collected, length of time it is preserved, how it's used, and whether and how it is shared with other entities (public or private) ✓ All customers have option to decide how their data can be used Company's all email list building and email marketing strategies are GDPR compliant Other ☐ None of the above N/A - Company does not collect sensitive data Points Earned: 0.34 of 0.45 **Data Security Management** Does the company have any of the following practices to ensure security of private data? ✓ Data privacy is included in company wide risk management compliance processes All employees with access to data are trained on data privacy policies Company has a formal code of conduct that defines unauthorized uses of data ☐ Internal audits of data security External audits of data security ☐ Simulated hacks on data security Other None of the above N/A - Company does not collect sensitive data Points Earned: 0.16 of 0.45 **Disclosure Questionnaire Disclosure Industries** Disclosure questions on specific production and trade. **Disclosure Alcohol** Please indicate if your company is involved in the production, operation, trade, or sale of any the following: Alcohol Please also select "Yes" if your company serves clients in this industry O Yes ON

Disclosure Tobacco

Please indicate if your company is involved in the production, operation, trade, or sale of any the following:

Tobacco

Please also select "Yes" if your company serves clients in this industry

O Yes

No

Points Available: 0.00

Disclosure Gambling

Please indicate if your company is involved in the production, operation, trade, or sale of any the following:

Gambling

Please also select "Yes" if your company serves clients in this industry

O Yes

No

Points Available: 0.00

Disclosure Firearms Weapons

Please indicate if your company is involved in the production, operation, trade, or sale of any the following:

Firearms, weapons or munitions

Please also select "Yes" if your company serves clients in this industry

O Yes

No

Points Available: 0.00

Disclosure Pornography

Please indicate if your company is involved in the production, operation, trade, or sale of any the following:

Pornography

Please also select "Yes" if your company serves clients in this industry

O Yes

No

Disclosure Fossil Fuels

Please indicate if your company is involved in the production, operation, trade, or sale of any the following:

Fossil-fuel-based oil, natural gas, or coal extraction, distribution, sale, etc.

Please also select "Yes" if your company serves clients in this industry

O Yes

No

Points Available: 0.00

Disclosure Mining

Please indicate if your company is involved in the production, operation, trade, or sale of any the following:

Mining

Please also select "Yes" if your company serves clients in this industry

O Yes

No

Points Available: 0.00

Disclosure Nuclear Power or Hazardous Materials

Please indicate if your company is involved in the production, operation, trade, or sale of any the following:

Nuclear power, radioactive materials or hazardous waste

Please also select "Yes" if your company serves clients in this industry

O Yes

No

Points Available: 0.00

Disclosure Prisons

Please indicate if your company is involved in the production, operation, trade, or sale of any the following:

Prisons

Please also select "Yes" if your company serves clients in this industry

O Yes

No

Disclosure Volunteer Placement to Orphanages

Please indicate if your company is involved in the production, operation, trade, or sale of any the following:

Organizing volunteer programs to orphanages or child care organizations

O Yes

O No

Points Available: 0.00

Disclosure Animal Products or Services

Please indicate if your company is involved in the production, operation, trade, or sale of any the following:

Animal-based products or services (including seafood)

O Yes

No

Points Available: 0,00

Disclosure Genetically Modified Organisms

Please indicate if your company is involved in the production, operation, trade, or sale of any the following:

Genetically modified organisms

Please also select "Yes" if your company serves clients in this industry

O Yes

No

Points Available: 0.00

Disclosure Biodiversity Impacts

Please indicate if your company is involved in the production, operation, trade, or sale of any the following:

Industries with a large potential biodiversity impact (including logging or logging equipment, agriculture, etc.)

O Yes

No

Disclosure Energy and Emissions Intensive Industries Please indicate if your company is involved in the production, operation, trade, or sale of any the following: Energy- and emissions-intensive industries Yes No Points Available: 0.00

Disclosure Water Intensive Industries

Please indicate if your company is involved in the production, operation, trade, or sale of any the following:

Water-intensive industries

O Yes

No

Points Available: 0.00

Disclosure Illegal Products or Subject to Phase Out

Please indicate if your company is involved in the production, operation, trade, or sale of any the following:

Products or activities that are illegal under country laws or regulations where they have operated, banned in international conventions or agreements, or subject to international phase-out or regulation

O Yes

No

Points Available: 0.00

Disclosure Industries at Risk of Human Rights Violations

Please indicate if your company is involved in the production, operation, trade, or sale of any the following:

Industries reliant upon materials at high risk of human rights infringements (e.g. conflict minerals)

O Yes

O No

Other Disclosure Industries

Please indicate if your company is involved in the production, operation, trade, or sale of any the following:

Other industries that may cause social or environmental harm or are subject to stakeholder criticism or concern

O Yes

Points Available: 0.00

Company Explanation Of Disclosure Item Flags

If you selected "Yes" to any of the "Disclosure Industries" listed above, please provide a detailed explanation of the company's involvement for each affirmative response:

If this does not apply to you, please enter "Does not apply" in the text area below.

Não tivemos questões marcadas Sim

Points Available: 0.00

Disclosure Practices

Disclosure questions on sensitive practices.

No formal Registration Under Domestic Regulations

Please indicate if your company engages in any of the following practices:

Company is not formally registered in accordance with all relevant regulations and requirements

If your company is a formally registered business, select "No."

O Yes

No

Points Available: 0.00

Tax Reduction Through Corporate Shells

Please indicate if your company engages in any of the following practices:

Company uses corporate shells or other structural means, such as establishing multiple corporate entities, to minimize tax payments

O Yes

O No

Does not transparently report corporate financials to government Please indicate if your company engages in any of the following practices: Company withholds corporate financials from government O Yes No Points Available: 0.00 **Operates in conflict zones** Please indicate if your company engages in any of the following practices: Company operates in conflict zones O Yes No Points Available: 0.00 Sale of Data Please indicate if your company engages in any of the following practices: Company sells or provides access to consumer or user data O Yes No Points Available: 0.00 Facilities located in sensitive ecosystems Please indicate if your company engages in any of the following practices: Company facilities are located adjacent to or in sensitive ecosystems O Yes No Points Available: 0.00 **Animal Testing** Please indicate if your company engages in any of the following practices: Company's products are tested on animals O Yes No Points Available: 0.00

Marketing of Breastmilk Substitutes Please indicate if your company engages in any of the following practices: Marketing of breastmilk substitutes O Yes No Points Available: 0.00 **Workers not Provided Clean Drinking Water ot Toilets** Please indicate if your company engages in any of the following practices: Company does not provide clean drinking water and clean toilets to employees during shifts O Yes No Points Available: 0.00 Workers paid below minimum wage Please indicate if your company engages in any of the following practices: A portion of workers, contractors, subcontractors or day-workers are paid below minimum wage O Yes O No Points Available: 0.00 No signed employment contracts for all workers Please indicate if your company engages in any of the following practices: Company does not have a signed contract of employment with each worker in a language they understand O Yes ON Points Available: 0.00 Payslips not provided to show wage calculation and deductions Please indicate if your company engages in any of the following practices: Company does not provide payslips or equivalent to all workers to show how wages are calculated and any deductions made O Yes No Points Available: 0.00

Activities against freedom of association/collective bargaining

Please indicate if your company engages in any of the following practices:

Company has taken a public stance against unionization, has engaged in activities that may be perceived as taking a stance against union organizing, or prohibits workers from freely associating and bargaining collectively for the terms of one's employment

O Yes

No

Points Available: 0.00

Workers cannot leave site during non-working hours

Please indicate if your company engages in any of the following practices:

Company prohibits workers from freely leaving the site during non-working hours or at the end of their shift

This includes workers who live on site.

O Yes

No

Points Available: 0.00

ID Cards Withheld or Penalties for Resignation

Please indicate if your company engages in any of the following practices:

Company keeps workers' original ID cards or passports and/or does not allow workers to resign freely without penalty, even if advance notice is given

O Yes

No

Points Available: 0.00

Workers Under Bond

Please indicate if your company engages in any of the following practices:

Company hires workers that are under bond, debt, or other obligation to the company or to labor brokers

O Yes

No

Confirmation of Right to Work Please indicate if your company engages in any of the following practices: Company does not confirm that workers have the legal right to work in jurisdiction of operations, or company does not keep personnel records that include evidence of the date of birth of each worker O Yes ON Points Available: 0.00 **Employs Individuals on Zero-Hour Contracts** Please indicate if your company engages in any of the following practices: Company employs individuals on zero-hour contracts O Yes No Points Available: 0.00 Company workers are prisoners Please indicate if your company engages in any of the following practices: Company uses workers who are prisoners O Yes No Points Available: 0.00 Company Employs Workers Under Age 15 (Or Other ILO Minimum Age) Please indicate if your company engages in any of the following practices: Company employs workers under the age of 15 (or other minimum work age covered by the International Labour Organization Convention No. 138) and/or company does not keep personnel records that include evidence of the date of birth of each O Yes ON O Points Available: 0.00 **Overtime For Hourly Workers Is Compulsory** Please indicate if your company engages in any of the following practices: Overtime work is compulsory and exceeds 48 hours in a week O Yes

Points Available: 0.00

No

Other Disclosure Practices

Please indicate if your company engages in any of the following practices:

Other sensitive practices that may cause social or environmental harm, or are subject to stakeholder concern

O Yes

O No

Points Available: 0.00

Company Explanation Of Disclosure Item Flags

If you selected "Yes" to any of the "Disclosure Practices" listed above, please provide a detailed explanation of the company's engagement in each practice marked in the affirmative:

If this does not apply to you, please enter "Does not apply" in the text area below.

Não se aplica

Points Available: 0.00

Disclosure Outcomes & Penalties

Disclosure questions concerning litigation, relocation of communities, accidents, and on-the-job fatality.

On-Site Fatality

Please indicate if your company has experienced any of the following in the past 5 years:

Company has had an operational or on-the-job fatality

O Yes

No

Points Available: 0.00

Litigation or Arbitration

Please indicate if your company has experienced any of the following in the past 5 years:

Litigation or arbitration against company either ongoing, settled, or found against the company

O Yes

O No

Company has filed for bankruptcy Please indicate if your company has experienced any of the following in the past 5 years: Company has filed for bankruptcy O Yes O No Points Available: 0.00 **Bribery, Fraud, or Corruption** Please indicate if your company has had a formal complaint to a regulatory agency or been assessed a fine or sanction in the past five years for any of the following: Bribery, fraud, or corruption

O Yes

No

Points Available: 0.00

Anti-Competitive Behavior

Please indicate if your company has had a formal complaint to a regulatory agency or been assessed a fine or sanction in the past five years for any of the following:

Anti-competitive behavior

O Yes

ON O

Points Available: 0.00

Financial Reporting, Taxes, Investments, or Loans

Please indicate if your company has had a formal complaint to a regulatory agency or been assessed a fine or sanction in the past five years for any of the following:

Financial reporting, tax payments, investments, or loans

O Yes

ON O

Political Contributions or International Affairs

Please indicate if your company has had a formal complaint to a regulatory agency or been assessed a fine or sanction in the past five years for any of the following:

a fine or sanction in the past five years for any of the following:

Political contributions or international affairs

O Yes

Points Available: 0.00

ON

Labor Issues

Please indicate if your company has had a formal complaint to a regulatory agency or been assessed a fine or sanction in the past five years for any of the following:

Labor issues (including safety and discrimination)

O Yes

No

Points Available: 0.00

Recalls

Please indicate if your company has experienced any of the following in the past 5 years:

Recalls due to quality control issues

O Yes

No

Points Available: 0.00

Breaches of Confidential Information

Please indicate if your company has experienced any of the following in the past 5 years:

Breaches of individual privacy and/or losses of individual confidential data

O Yes

O No

Points Available: 0.00

Consumer Protection

Please indicate if your company has had a formal complaint to a regulatory agency or been assessed a fine or sanction in the past five years for any of the following:

Consumer protection (including product safety and marketing claims)

O Yes

No

Significant Layoffs Please indicate if your company has experienced any of the following in the past 5 years: Company has had layoffs of more than 20% of the workforce Yes No Points Available: 0.00 Hazardous Discharges Into Air/Land/Water (Past 5 Yrs) Please indicate if your company has experienced any of the following in the past 5 years: Company sites have experienced accidental discharges to air, land or water of hazardous substances Yes No

Large Scale Land Conversion, Acquisition, or Relocation

Please indicate if your company has experienced any of the following in the past 5 years:

Construction or operation of company involved large scale land acquisition, convergence, or degradation (including the construction or refurbishment of dams), or resulted in the resettlement or economic displacement of 5,000 or more people

O Yes
No

Points Available: 0.00

Points Available: 0.00

Penalties Assessed For Environmental Issues

Please indicate if your company has had a formal complaint to a regulatory agency or been assessed a fine or sanction in the past five years for any of the following:

Environmental management penalties, including animal welfare

O Yes
No

Violation of Indigenous Peoples Rights

Please indicate if your company has had a formal complaint to a regulatory agency or been assessed a fine or sanction in the past five years for any of the following:

Infringing on indigenous people's rights, for instance by utilizing lands owned or used by indigenous peoples without full documented consent of such peoples

O Yes

No

Points Available: 0.00

Other Disclosure Outcomes & Penalties

Please indicate if your company has had a formal complaint to a regulatory agency or been assessed a fine or sanction in the past five years for any of the following:

Other penalties, complaints, or grievances filed or levied against the company for negative impacts on local communities, human rights, or other stakeholder concerns

O Yes

No

Points Available: 0.00

Company Explanation Of Disclosure Item Flags

If you selected "Yes" to any of the "Disclosure Outcomes & Penalties" listed above, please provide a detailed explanation of the company's experience related to each affirmative response:

If this does not apply to you, please enter "Does not apply" in the text area below.

Não se aplica

Points Available: 0.00

Supply Chain Disclosure

Disclosure questions concerning the significant suppliers of the company

Supplier Child Labor, Prison Labor, or Forced Labor

Please indicate if any of the following statements are true regarding your company's suppliers:

Employment of workers under the age of 15, use of workers who are currently prisoners, or other practices that are relevant to risk of forced labor

O Yes

No

O Don't Know

Suppliers in Conflict Zones Please indicate if any of the following statements are true regarding your company's suppliers: Operation in conflict zones Yes No Don't Know Points Available: 0.00

Suppliers Negative Social Impact

Please indicate if any of the following statements are true regarding your company's suppliers:

Practices or outcomes that produced substantial negative impacts regarding human rights, labor conditions, or local communities

Yes
No
Don't Know

Points Available: 0.00

Suppliers Negative Environmental Impact

Please indicate if any of the following statements are true regarding your company's suppliers:

Practices or outcomes that produced substantial negative environmental impact

O Yes

O No

O Don't Know