NATUR	ALIA				Certified B Corporation
SCORE <b>80.1</b>	COMPLETION 100%	VERSION 6	NAME <b>2020 - Active</b>	SECTOR Wholesale/Retail	SIZE 1000+

As wholly-owned subsidiary of Monoprix, NATURALIA is required to make its full B Impact Assessment transparent. The PDF contains a completed B Impact Assessment that has been reviewed by B Lab with NATURALIA as part of their certification as a B Corporation. Answers to questions that would reveal sensitive information (e.g. that would advantage competitors or prejudice litigation) are highlighted with a "Sensitive" textbox.

Sensitive

## Mission & Engagement

1.0

## **Level of Impact Focus**

Describe your company's approach to creating positive impact.
This is an unweighted question that will not impact your score and is asked only for research/benchmarking purposes.
Oreating positive social or environmental impact is not a focus for our business
OWe occasionally think about the social and environmental impact of some aspects of our business, but not frequently.
OWe frequently consider our social and environmental impact, but it isn't a high priority in decision-making.
O We consistently incorporate social and environmental impact into decision-making because we consider it important to the
success and profitability of our business.
OWe treat our social and environmental impact as a primary measure of success for our business and prioritize it even in cases
where it may not drive profitability.
Points Available: 0.00
Mission Statement Characteristics
Does your company's formal, written corporate mission statement include any of the following?
A formal written corporate mission statement is one that is either publicly facing or formally shared with the employees of the company.
Please check all that apply.
☐ No social or environmental commitment
A general commitment to social or environmental responsibility (e.g. to conserve the environment)
A commitment to a specific positive social impact (e.g. poverty alleviation, sustainable economic development)
A commitment to a specific positive environmental impact (e.g. reducing waste sent to landfills through upcycled products)
A commitment to serve a target beneficiary group in need (e.g. low-income customers, smallholder farmers)
☐ We have no written mission statement
Points Earned: 0.09 of 0.17
Mission Statement
Please share the text of your formal mission statement here.
Please share the text of your formal mission statement here. Raison d'être : Donner la libε

## **Social and Environmental Decision-Making**

☐ None of the above

How does your company integrate social and environmental performance into decision-making?

Your answers determine which future questions in the assessment are applicable to your company.  ✓ Employee training that includes social or environmental issues material to our company or its mission  ☐ Manager roles with job descriptions that explicitly incorporate social and environmental performance  ☐ Performance reviews that formally incorporate social and environmental issues  ☐ Compensation and job descriptions of executive team members that include social and environmental performance
☐ Board of Directors review of social and environmental performance
We measure our externalities in monetary terms and incorporate them into our financial balances
✓ Other - please describe
☐ None of the above
Points Earned: 0.10 of 0.35
Social and Environmental Performance Training
How are social or environmental performance principles and practices incorporated into employee training programs?
Please check all that apply.
✓ Only included informally in orientation, training, or instruction
Specific, formal training is integrated into new employee and new manager training
☐ Specific, formal training is integrated into ongoing employee and manager training
Workers articulate goals and achievements related to social and environmental metrics as an individual or part of a workplace team
All supervisors and managers receive training on how to communicate social and environmental goals to employees and
implement accountability for results
☐ None of the above
Points Available: 0.35
Methods of Engagement
What methods does the company use to solicit feedback from stakeholders on its social and
environmental performance on material issues?
✓ Stakeholder surveys and /or focus groups
☐ Townhall meetings or forums
✓ Individual meetings with stakeholders or stakeholder representatives
✓ Stakeholder focused working groups and / or advisory panels
Stakeholder advisory councils that report directly to senior executives and/or Board of Directors
Other

Points Earned: 0.35 of 0.35

#### **Management of Material Social and Environmental Issues**

How does your company identify, measure, and manage the most material social and environmental issues relevant to your operations and business model?

- We have conducted a materiality assessment of our company using stakeholder engagement mechanisms or research
- ✓ We have identified and measure metrics based on the results of the materiality assessment we conducted for the company
- We have set performance targets for all identified material issues and measurements
- We measure the material social and environmental outcomes produced by our performance on our KPIs over time
- ☐ None of the above

Points Earned: 0.35 of 0.35

#### Identification of Material Issues

Based on the processes you have highlighted, what are the material issues that have been identified?

Based on the processes you have highlighted, what are the material issues that have been identified? Notre politique RSE est cons

Points Available: 0.00

#### **Frequency of Materiality Assessment Updates**

How frequently does your company conduct or review its materiality assessment of social and environmental issues?

$\Box$	Company	conducts a	complete materiality	assessment or u	pdate at least	every other v	vear
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- Company conducts a complete materiality assessment every year
- Company reviews or conducts a materiality assessment "update" every year
- Company has created materiality review processes to identify and adjust material issues more frequently than annually
- ☐ None of the above

Points Earned: 0.10 of 0.35

## **Addressing Stakeholder / Human Rights Grievances**

Does your company have any of the following practices to address stakeholder grievar numan rights allegations?	nces and/or
☐ Company issues a public report identifying cases surfaced from grievance mechanisms (and other human rigallegations), along with company responses ☐ Company has evidence of successful remedy (to the satisfaction of the stakeholder affected) for all grievance. ☑ Company has implemented or revised company practices, and publicly reported those changes, to mitigate or grievance mechanism in the last year ☐ Human rights policies, reviews, and diligence mechanisms are overseen by the Board of Directors ☐ None of the above	es in the last year
Ethics & Transparency	OPERATIONS 1.9
Governance Structures	
What is the company's highest level of corporate oversight?	
Owner or Manager Governed (including Board of Directors with only owners/ executives)  Management, Executive Committee, or Democratic Governance  Non-Fiduciary Advisory Board  Board of Directors (with at least one member who is not an executive or owner of the company)	
Points Earned: 0.08 of 0.33	
Shareholder Engagement	
Which of the following apply to your shareholder engagement practices?	
Our company permits proxy voting by means of paper ballot, electronic voting, proxy voting services, or other. We have mechanisms in place for shareholders to cast confidential votes. Our company's ownership structure follows one-share, one-vote standard. Shareholders have formal rights to vote on changes in corporate articles, by-laws, governance structures, an provisions	
Shareholders have the right to nominate Board members	
Shareholder communications include company's financial and ESG performance  None of the above	

Points Earned: 0.08 of 0.33

## **Code of Ethics**

What is required by your company's Code of Ethics?
✓ Prohibition of bribes in any form, including kickbacks or gifts, on any portion of contract payments or soft dollar practices  ☐ Formal oversight policy covering direct or indirect political contributions, charitable donations, and sponsorships  ☐ Public disclosure of financial and in-kind contributions to political parties, politicians, lobby groups, charitable organizations, and advocacy groups  ☐ Other - please describe  ☐ None of the above  ☐ N/A - No Code of Ethics
Points Earned: 0.11 of 0.33
Code of Ethics Training
Which of the following stakeholder groups are required to participate in regular training on your company's Code of Ethics?
Please check all that apply.
Executives and senior managers  Business partners, contractors, and suppliers  Subsidiaries  Joint ventures  None of the above
nstruction on Code of Ethics
How does your company instruct employees regarding your Code of Ethics on behavioral expectations, bribery, and corruption?
Please check all that apply.
✓ We instruct the Board of Directors on the Code at least annually
✓ We instruct all newly hired workers on the Code
✓ We instruct managers on the Code on an ongoing basis
☐ We instruct all non-managerial workers on the Code on an ongoing basis
☐ We communicate changes to the Code whenever it is updated
✓ Other - please describe
☐ No Code of Ethics or equivalent, or no training on the Code

Points Earned: 0.33 of 0.33

## **Breached Code of Ethics Breachment Policy**

In cases where there are material breaches to your company's Code of Ethics, what actions are formally outlined for your company?

☐ Breaches, including case details, are reported to Board of Directors	
Breaches, including case details, are reported publicly	
Reported breaches are investigated promptly via independent party	
Employees are dismissed or disciplined if found in breach	
✓ Contracts with business partners in breach are terminated	
Company makes improvements to anti-corruption program based on reporte	d cases
✓ Other - please describe	
☐ None of the above	
□ N/A - No Business Code of Conduct	
Points Earned: 0.28 of 0.33	
Anti-Corruption Practices	
Which of the following anti-corruption reporting and prevention	systems are in place?
Which of the following anti-corruption reporting and prevention  Written employee whistle-blowing policy with confidentiality policy	systems are in place?
_	systems are in place?
✓ Written employee whistle-blowing policy with confidentiality policy	
✓ Written employee whistle-blowing policy with confidentiality policy  ☐ Circulation of whistle-blowing policy to all employees and business partners	
<ul> <li>✓ Written employee whistle-blowing policy with confidentiality policy</li> <li>☐ Circulation of whistle-blowing policy to all employees and business partners</li> <li>✓ Communication of the anti-corruption system at least annually to the relevant</li> </ul>	t internal and external stakeholders
<ul> <li>✓ Written employee whistle-blowing policy with confidentiality policy</li> <li>☐ Circulation of whistle-blowing policy to all employees and business partners</li> <li>✓ Communication of the anti-corruption system at least annually to the relevan</li> <li>✓ Annual training on the anti-corruption system</li> </ul>	t internal and external stakeholders
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<ul> <li>✓ Written employee whistle-blowing policy with confidentiality policy</li> <li>☐ Circulation of whistle-blowing policy to all employees and business partners</li> <li>✓ Communication of the anti-corruption system at least annually to the relevan</li> <li>✓ Annual training on the anti-corruption system</li> <li>☐ Providing supporting tools and guidance (e.g. self-assessment survey for high</li> <li>✓ Anonymous mechanisms to report concerns and grievances</li> </ul>	t internal and external stakeholders h-risk departments)
<ul> <li>✓ Written employee whistle-blowing policy with confidentiality policy</li> <li>☐ Circulation of whistle-blowing policy to all employees and business partners</li> <li>✓ Communication of the anti-corruption system at least annually to the relevan</li> <li>✓ Annual training on the anti-corruption system</li> <li>☐ Providing supporting tools and guidance (e.g. self-assessment survey for hig</li> <li>✓ Anonymous mechanisms to report concerns and grievances</li> <li>☐ Individual or department oversight with direct access to Board of Directors</li> </ul>	t internal and external stakeholders h-risk departments)
<ul> <li>✓ Written employee whistle-blowing policy with confidentiality policy</li> <li>☐ Circulation of whistle-blowing policy to all employees and business partners</li> <li>✓ Communication of the anti-corruption system at least annually to the relevan</li> <li>✓ Annual training on the anti-corruption system</li> <li>☐ Providing supporting tools and guidance (e.g. self-assessment survey for hig</li> <li>✓ Anonymous mechanisms to report concerns and grievances</li> <li>☐ Individual or department oversight with direct access to Board of Directors</li> <li>☐ We take part of a collective action/coalition with governments, community-based</li> </ul>	t internal and external stakeholders h-risk departments)

Points Earned: 0.27 of 0.33

## **Monitoring Ethics and Corruption**

Does your company do any of the following with regard to monitoring and reporting on your anticorruption programme?

Points Earned: 0.22 of 0.33	
☐ None of the above	
☐ Majority of financial controls are automated	
accounts payable, and inventory management	
✓ Financial control activities are documented, and at a minimum, cover controls are	ound cash disbursement, accounts receivable,
authorization, approval, and verification of disbursements	
Job descriptions for managers and employees clearly define lines of financial rep	
Formal internal audit department has direct access to the Board of Directors and	Audit Committee
Directors and senior management	included and domination to bound to
✓ Fraud risk assessment is conducted at least annually and any internal control def	iciencies identified are communicated to Board o
Please check all that apply.	
Does your company maintain any of the following financial control	s?
Financial Controls	
Points Earned: 0.27 of 0.33	
☐ None of the above	
(workshops, CEO announcement, newsletter)	
✓ Regular reporting announcements about the program are made at least annually	to relevant internal and external stakeholders
effectiveness of the anti-corruption programme	
✓ External independent assurance is conducted to provide further security to mana	gement and stakeholders regarding the
ensure that required changes are implemented in an appropriate and prompt manner	
☐ The management of the company (e.g. Board of Directors, Audit Committee) review	ew the results of internal and external reviews and
✓ Mechanisms are in place for continuous monitoring (internal employee self-evaluation)	ations, automated controls monitoring)
Responsibility for the monitoring has been clearly assigned and resources have b	een made available

## C

What information does the company make publicly available and transparent?

Your answers determine which future questions in the assessment are applicable to your company.

ar anomore determine which ratare questions in the assessment are applied
☐ Beneficial ownership of the company
Financial performance (must be transparent to employees at minimum)
Social and environmental performance (e.g. impact reports)
☐ Membership of the Board of Directors
None of the above

Points Earned: 0.08 of 0.33

#### **Financial Transparency with Employees**

How does your company formally share financial information with full-time employees?

Exclude compensation data. Please check all that apply.

$\bigcup_{i}$	We have no	formal	documented	process	to	share	financial	information	with	emplo	yees
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Our company discloses all financial information (except salary info) at least yearly

Our company discloses all financial information (except salary info) at least quarterly

In addition to sharing financials, our company also has an intentional education program around shared financials

In addition to sharing financials with employees, our company publicly reports its financial statements

Points Earned: 0.08 of 0.33

#### **Executive Compensation Disclosure**

Does your company have a written statement or policy to publicly disclose executive compensation?

O Yes



Points Available: 0.17

**OPERATIONS** 

## **Governance Metrics**

0.0

This section asks for your company to provide important financial information that will be referenced later in the assessment.

#### **Last Fiscal Year**

On what date did your last fiscal year end?

If your company has not yet completed its first fiscal year, please put your anticipated fiscal year end date.

On what date did your last fiscal year end? December 31st, 2019

Points Available: 0.00

## **Reporting Currency**

Select your reporting currency

O Euro - EUR

#### **Revenue Year Before Last**

Total Earned Revenue

From the fiscal year before last

If your company has not yet completed its first fiscal year, please put \$0

From the fiscal year before last

Sensitive

Points Available: 0.00

#### **Revenue Last Year**

Total Earned Revenue

From the last fiscal year

This question will be used for scored calculation questions later in the assessment. Please complete for accurate scoring. If your company has not yet completed its first fiscal year, please put \$0

From the last fiscal year

Sensitive

Points Available: 0.00

#### **Net Income Last Year**

Net Income

From the last fiscal year

If your company has not yet completed its first fiscal year, please put \$0

From the last fiscal year

Sensitive

Points Available: 0.00

#### **Net Income Year Before Last**

Net Income

From the fiscal year before last

From the fiscal year before last

Sensitive

Points Available: 0.00

IMPACT BUSINESS MODELS

Recognizes corporate forms and amendments that preserve mission and/or considers stakeholders regardless of company ownership

#### **Mission Lock**

Separate from a mission statement, what has your company done to legally ensure that its social or environmental performance is a part of its decision-making over time, regardless of company ownership?

Signed a contract or Board resolution committing to adopting a legal form that requires consideration of all stakeholders (e.g. signed B Corp Agreement)

Adopted a specific legal entity or governance structure that preserves mission over time, but does not require consideration of all stakeholders in its decision-making (e.g. cooperative)

• As a company wholly owned by another company that has not done so, amended corporate governing documents or adopted a legal entity or governance structure that requires consideration of all stakeholders in its decision-making (e.g. benefit corporation)

As an independent or publicly-owned business, amended corporate governing documents or adopted a legal entity or governance structure that requires consideration of all stakeholders in its decision-making (e.g. benefit corporation)

O None of the above

Points Earned: 7.50 of 10.00

#### **Workers**

## **Workers Impact Area Introduction**

**OPERATIONS** 

0.0

This section gives you a chance to articulate the qualifications for being considered a worker in the company before answering related questions.

## Majority Hourly vs. Salaried Workers

Are the majority (greater than 50%) of your employees paid on a fixed salary or a daily or hourly wage?

This is a REQUIRED question that determines the set of additional questions your company will respond to regarding your employee impact.

Fixed Salary

O Daily or hourly wage

#### **Use Of Contracted Labor**

Points Available: 0.00

Is any of your company's labor performed by subcontracted organizations or individuals, such as outsourced staffing services or independent contractors?

Your answers determine which future questions in the assessment are applicable to your company.
✓ Yes, some of our labor is contracted to third party subcontractors that manage staff on our behalf
Yes, we hire individual independent contractors who are contracted to work 20+ hours per week for the company indefinitely, or
for longer than a 6 month period
While we utilize independent contractors, they do not work for us greater than 20 hours per week for longer than a 6 month period
None of the above
Points Available: 0.00
Workers Impact Business Model Introduction
Is your company structured to benefit its employees in either of the following ways?
Your answers determine which future questions in the assessment are applicable to your company.
Ownership structures that provide significant equity (>40%) and empowerment to all employees (e.g. employee-owned
companies, cooperatives)
Providing high quality jobs or professional development for individuals with chronic barriers to employment (workforce
development programs)
✓ None of the above
Points Available: 0.00
# of Full Time Workers
Number of Total Full-Time Workers
Current Total Full-Time Workers
Current Total Full-Time Workers 1394
☐ We do not track this
Points Available: 0.00
# of Full Time Workers Last Year
Number of Total Full-Time Workers
Total full-time workers twelve months ago
Total full-time workers twelve months ago 1209
We do not track this

# of Part Time Workers	
Number of Total Part-Time Workers	
Current Total Part-Time Workers	
Current Total Part-Time Workers 330  We do not track this	
Points Available: 0.00	
# of Part Time Workers Last Year	
Number of Total Part-Time Workers	
Total part-time workers twelve months ago	
Total part-time workers twelve months ago 302	
☐ We do not track this	
Points Available: 0.00	
# of Temporary Workers	
Number of Total Temporary Workers	
Current Total Temporary Workers	
Current Total Temporary Workers 76	
☐ We do not track this	
Points Available: 0.00	
# of Temporary Workers Last Year	
Number of Total Temporary Workers	
Total temporary workers twelve months ago	
Total temporary workers twelve months ago $\boxed{39}$ $\square$ We do not track this	

Points Available: 0.00

## **Financial Security**

**OPERATIONS** 

3.8

## **Lowest Paid Wage**

What is the company's lowest wage as calculated on an hourly basis?
Please exclude students and interns in this calculation.
What is the company's lowest wage as calculated on an hourly basis? 10.29  We do not track this
Points Available: 0.00
% of Employees Paid Individual Living Wage
What percentage of employees on an FTE (Full Time Equivalent) basis are paid at least the equivalent of a living wage for an individual?
Please exclude students and interns in this calculation.
Points Available: 2.34
% of Employees Paid Family Living Wage
What percentage of employees on an FTE (Full Time Equivalent) basis are paid at least the equivalent of a living wage for a family?
Please exclude students and interns in this calculation.  <75% 75-89% 90-99% 100% N/A
Points Available: 2.34

## % Above the Minimum Wage What percentage above the legal minimum wage does your lowest-paid hourly employee earn? 0% - Lowest wage is equivalent to minimum wage 01-9% 010-29% ○ 30-49% 050-75% 075%+ O N/A - We do not employ hourly workers Points Earned: 0.23 of 1.17 **Initiatives To Increase Wages and Benefits** If it is not possible to verify a living wage in your country, has your company participated in any leadership initiatives/agreements to increase wages or benefits to workers provided in your country or industry? Examples include commissioning a living wage calculation. Select N/A if living wage already exists. O Yes ON O O N/A - Living wage already exists Points Available: 1.17 **Compensation Policies and Practices** Does your company offer any of the following additional financial benefits to non-executive workers? Your answers determine which future questions in the assessment are applicable to your company. Cost of living adjustments that match inflation rates of the country Bonuses or profit-sharing

Employee ownership opportunities

☐ None of the above

Points Earned: 0.78 of 1.17

## **Employees Receiving a Bonus**

What percentage of full-time and part-time employees, excluding founders and executives, received a monetary bonus in the last fiscal year?
<ul> <li>○ 0%</li> <li>○ 1-24%</li> <li>○ 25-49%</li> <li>○ 50-74%</li> <li>○ 75-99%</li> <li>○ 100%</li> <li>○ N/A</li> <li>Points Earned: 1.17 of 1.17</li> </ul>
Significance of Bonuses
What was the equivalent percentage of profits that were distributed as bonuses to non-executive workers in the last fiscal year?
<ul> <li>○ No bonus payout, or no bonus plan</li> <li>○ 5% or less</li> <li>○ 5-10%</li> <li>○ 10-15%</li> <li>○ 15-20%</li> <li>○ &gt;20%</li> <li>○ Bonuses were paid to non-executive workers, despite the company not earning a profit</li> </ul> Points Earned: 0.44 of 1.17
% Participation in Employee Ownership
What percentage of all full-time employees have been granted stock, stock options, or stock equivalents (including participation in an ESOP or other qualified ownership plans) in the company?
Select N/A if your company is a consumer/shared services cooperative, a producer cooperative or a nonprofit.   0%  1-24%  25-49%  50-74%  75-99%  100%

Points Available: 1.17

O N/A

Retirement Programs	
Do employees have access to any of the following savings programs for retirement?	
✓ Government-sponsored pension or superannuation plans ✓ Private Pension or Provident Funds □ Plan that specifically includes Socially-Responsible Investing option □ None of the above  Points Earned: 1.17 of 1.17	
Financial Services for Employees	
What financial products, programs, or services does your company provide that help to meet financial health needs of hourly employees?	
Check all that apply.	
☐ Direct deposit	
Access to free or affordable banking services or payroll cards (e.g. free ATM debit card)	
Financial management tools or coaching	
Emergency or short-term savings programs	
Low-interest or interest-free loans	
Debt management, refinancing, or loan payment contributions	
Employer match for deposits into savings accounts	
☐ Paychecks issued off-schedule on a need basis	
☐ Tax preparation services	
☐ Other - please describe	
✓ None of the above	
☐ N/A - We do not employ hourly workers	
Points Available: 0.59	
OPERATIONS	
Health, Wellness, & Safety 8.2	
Government Provision Of Healthcare	
How is healthcare provided in the country where the majority of employees reside?	

O Universal Provision of Basic Healthcare Services (e.g. United Kingdom)

O Government-mandated or -provided health insurance programs (e.g. Switzerland)

O None of the Above

## **Healthcare Coverage** What percentage of employees is eligible for health care benefits either through company or government plan? O <75% O 75-84% 085-94% 095%+ Points Earned: 1.05 of 1.05 **Supplementary Health Benefits** What benefits does your company provide to all full-time tenured workers to supplement government programs? ✓ Disability coverage or accident insurance ✓ Life insurance ✓ Private dental insurance ✓ Private supplemental health insurance Other - please describe ☐ None of the above Points Earned: 1.05 of 1.05 **Supplementary Health Benefits Eligibility for Part-Time Workers** When do part-time workers become eligible to participate in the supplementary benefits offered by your company? If applicable, please select one answer indicating tenure requirements (answers 1-2), and one answer indicating weekly hour

C	quirements (answers 3-4).
	Part-time workers are not eligible at time of hire, but become eligible to participate within their first 6 months of employment
	✓ Part-time workers are eligible to participate at time of hire
	Part-time workers are only eligible if they work more than 20 hours a week
	✓ Part-time workers are eligible even if they work less than 20 hours a week
	☐ We do not offer supplementary health benefits to part-time workers
	□ N/A - We don't have part-time employees

Points Earned: 1.05 of 1.05

#### **Health and Wellness Initiatives**

What health and wellness initiatives or policies does your company offer beyond insurer-provided programs?

Check all that apply.

We sponsor and encourage workers to participate in health and wellness activities during the workweek (e.g. walking or steps programs)

We offer incentives for workers to complete health risk assessments or participate in health and wellness activities (e.g., a fund for exercise equipment, subsidized gym membership)

□ Employees have access to behavorial health counseling services, web resources, or Employee Assistance Programs
□ Spouses, partners, or children of employees are provided access to behavioral health counseling services, web resources, or Employee Assistance Programs

✓ We have policies and programs in place to prevent ergonomic-related injuries in the workspace
□ Over 25% of workers have completed a health risk assessment in the last twelve months

Over 25% of workers have completed a health risk assessment in the last twelve month.

Management receives reports on aggregate participation in worker wellness programs.

Other - please describe

Company does not offer any formal health and wellness initiatives

Points Earned: 0.84 of 1.05

#### **Management Commitment to Health and Safety**

What are your company practices regarding management's commitment to worker health and safety?

Select those that apply to all company worksites.

✓ We have a written safety and health policy to minimize on-the-job employee accidents and injuries

Safety and health is integrated into our overall management planning process, and workers are involved in safety planning, resource allocation, audits, etc.

✓ Safety and health concerns are communicated through regular safety and health trainings

☐ We have specific safety and health program goals and objectives, with specific indicators to measure progress

Senior management addresses safety issues through written communications or in company gatherings at least quarterly

✓ We have a formal safety reporting system for employees to submit their safety concerns

✓ Our safety procedures are easily accessible for all on-site personnel, including workers, non-managerial staff, and visitors

We participate in an external program demonstrating commitment and excellence in safety and health (e.g. Voluntary Protection

Program)

□ N/A - No manufacturing or wholesale facilities

None of the above

Points Earned: 1.05 of 1.05

## **Health and Safety Audit Practices**

Your company's practices related to inspections and audits include:

Select those that apply to all company worksites.
✓ A written procedure for performing safety and health inspections
✓ Routine safety and health inspections at least quarterly
✓ Use of information discovered through analyses to improve safety processes (e.g. baseline hazards analysis, incident analysis,
employee concerns, sampling results from inspections)
✓ Documentation of results of the routine inspections
✓ Inspection reports that clearly indicate what needs to be corrected, with documented accountability for closure
□ N/A - No manufacturing or wholesale facilities
☐ None of the above
Points Earned: 1.05 of 1.05
Tracking Hazards
When eliminating and tracking hazards, your company:
Select those that apply to all company worksites.
☐ Follows the preferred hierarchy to eliminate or control the hazard (first engineering, then administrative, then work practices, and
finally Personal Protective Equipment)
✓ Regularly assesses use of Personal Protective Equipment (PPE)
Conducts follow-up studies to ensure that hazard controls are adequate
Oocuments and addresses hazard controls in appropriate procedures (e.g. safety and health rules, inspections, training, etc.)
☐ None of the above
Points Earned: 0.70 of 1.05
Controlling Worker Exposure to Hazardous Material
How has your company assessed and managed worker exposure to hazardous materials?
O Assessment indicates some exposure, but we have taken no action to date
O Assessment indicates some exposure, and we have implemented a mitigation and control strategy
O Assessment indicates no exposure
O We have not conducted an assessment
Points Farned: 0.35 of 0.53

## **Indoor Air Quality Audits**

What is included in your company's annual indoor air quality audit of all company facilities?

Select all options that apply.
☐ No smoking within 25 feet of building entrances
Compliance with the following criteria in ASHRAE Standard 62.1 1010, Ventilation for Acceptable Indoor Air Quality: Ventilation
rates for applicable spaces meeting combined outdoor air rate in cfm per person shown in Table 6.1 (Compliance may be shown
through CO2 measurement, BMS data or volumetric measurements.)
Compliance with Table 5.1, Air Intake Minimum Separation Distances
Compliance with Operations and Maintenance Section 8 via documented O&M records
HVAC Filters - ASHRAE 52.1 2007 MERV rating of at least 8, with no air by pass
☐ Temperature and relative humidity levels in compliance with ASHRAE Standard 55
☐ Written IAQ Compliant response policy
✓ None of the above
Points Available: 1.05
Evaluating Health and Safety Practices
Evaluating Health and Safety Practices  What is included in your company's measurement and evaluation practices in relation to occupational
What is included in your company's measurement and evaluation practices in relation to occupational
What is included in your company's measurement and evaluation practices in relation to occupational safety and health?
What is included in your company's measurement and evaluation practices in relation to occupational safety and health?  Select those that apply to all company worksites.
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What is included in your company's measurement and evaluation practices in relation to occupational safety and health?  Select those that apply to all company worksites.  A standardized third-party safety management system (e.g. ISO 18001, BS 8800)  A safety position, safety committee, or safety program representative who reports to a senior-level position (Vice President or higher)  A documented standard procedure for investigating accidents and major incidents  Investigation and documentation of the root causes of accidents and incidents  Implementation of corrective actions after root causes of an accident or incident are determined
What is included in your company's measurement and evaluation practices in relation to occupational safety and health?  Select those that apply to all company worksites.  A standardized third-party safety management system (e.g. ISO 18001, BS 8800)  A safety position, safety committee, or safety program representative who reports to a senior-level position (Vice President or higher)  A documented standard procedure for investigating accidents and major incidents  Investigation and documentation of the root causes of accidents and incidents  Implementation of corrective actions after root causes of an accident or incident are determined  Transparency of injury or illness trends and trend data to all workers
What is included in your company's measurement and evaluation practices in relation to occupational safety and health?  Select those that apply to all company worksites.  A standardized third-party safety management system (e.g. ISO 18001, BS 8800)  A safety position, safety committee, or safety program representative who reports to a senior-level position (Vice President or higher)  A documented standard procedure for investigating accidents and major incidents  Investigation and documentation of the root causes of accidents and incidents  Implementation of corrective actions after root causes of an accident or incident are determined  Transparency of injury or illness trends and trend data to all workers  An annual evaluation of the safety and health system that includes senior management in the evaluation

Points Earned: 1.05 of 1.05

OPERATIONS

## **Professional Development Policies and Practices**

Does your company provide any of the following training opportunities to workers for professional development?

our answers determine which future questions in the assessment are applicable to your company.
✓ We have a formal onboarding process for new employees
✓ We offered ongoing training on core job responsibilities to employees within the last year
✓ We have a policy to encourage internal promotions and hiring for advanced positions (e.g. posting job openings internally first)
✓ We provide cross-skills training for career advancements or transitions (e.g. management training for non-managers)
✓ We provide non-career-specific life-skill training (e.g. financial literacy, English as a Second Language)
✓ We facilitate or have an allocated budget for external professional development opportunities, (e.g. conference attendance, online trainings)
✓ We provide reimbursements or programs for intensive continuing education credentials (e.g. college degrees, professional
licensures)
None of the above
Points Earned: 0.41 of 0.41
Amount of Training for New Hires
Vhat was the average amount of training that a newly hired worker received in the past twelve
nonths?
se average of both full-time and part-time employees.
○ No training
On-the-job training (one day to one week)
On-the-job training (one week to one month)
O Apprenticeship or technical training (over one month)
○ N/A - No new hires during the last 12 months
Points Earned: 0.14 of 0.41
Paid Professional Development Days
low many paid days of professional development do the majority of full time workers receive in a
ingle year?
○ 0 days
● 1-4 days
○ 5-9 days
○ 10+ days
O No formal policy

Points Earned: 0.14 of 0.41

# Management Training What management training and coaching do new and e

What management training and coaching do new and existing managers regularly receive?
Check all that apply.
✓ Providing ongoing praise and corrective feedback
✓ Conflict negotiation and resolution
✓ Group dynamics and optimal team functioning
✓ Performance evaluation systems
Other - please describe
☐ None of the above
Points Earned: 0.41 of 0.41
Employee Review Process
Which of the following is included or applies to your company's formal process for providing
performance feedback to employees?
Check all that apply.
✓ Process has a regular schedule and is conducted at least annually
Peer and subordinate input
✓ Written guidance for career development
☐ Social and environmental goals
✓ Clearly-identified and achievable goals
A 360-degree feedback process
✓ All tenured employees receive feedback
☐ None of the above
Points Earned: 0.66 of 0.82
nternal Promotions
What percentage of employees has been internally promoted within the last 12 months?
Exclude material owners in your calculation.
○0%
○ 1-5%
○ 6-15%
15%+

Points Earned: 0.41 of 0.41

#### **Intern Hiring Practices**

How does your company manage the hiring and treatment of interns?

Check all that apply. If there is no third party living wage calculated for your country of operations, please do not select "payment of a living wage." We have a formalized policy or program outlining the objectives of internships or internship programs for participants We partner with education institutions to provide internship opportunities or work-study programs We pay interns a living wage Our interns receive formal performance reviews Our interns have a formal opportunity to provide feedback on experience ✓ We have hired interns on as full-time permanent employees in the past two years. ✓ Intern tenures are restricted to not exceed one year if interns are not currently enrolled in school ☐ None of the above N/A - Our company does not employ interns Points Earned: 0.41 of 0.41 **End of Employment Support** What are your formal company policies regarding employee termination and layoffs? We have a policy to provide written notice of employee performance prior to termination We have a policy to provide performance improvement plans or stated corrective time periods prior to termination We have a policy to provide at minimum 2+ weeks of severance per year of employment We provide outplacement services for terminated employees We don't have written termination or severance policies Points Earned: 0.11 of 0.21

## **Career Development (Salaried)**

**OPERATIONS** 

0.9

#### **Skills-Based Training Participation**

Excluding newly hired workers, what % of full-time and part-time workers received the following types of formal training during the last 12 months?

Skills-based training to advance core job responsibilities

○0%
O 1-24%
025-49%
O 50-74%
<del>0</del> 75%+
O Don't know

#### **Cross-Job Skills Training Participation**

Excluding newly hired workers, what % of full-time and part-time workers received the following types of formal training during the last 12 months?

Skills-based training on cross-job functions beyond regular responsibilities (e.g. public speaking training, management training for non-managers)

0%
1-24%
25-49%
50-74%
75%+

Points Earned: 0.05 of 0.19

## **Life Skill Training Participation**

Excluding newly hired workers, what % of full-time and part-time workers received the following types of formal training during the last 12 months?

Training on life skills for personal development (e.g. literacy, personal financial planning)

○ 0%
○ 1-24%
○ 25-49%
○ 50-74%
○ 75%+
○ Don't know

Points Available: 0.19

## **External Professional Development Participation**

What percentage of full-time workers has participated in external professional development or lifelong learning opportunities in the past fiscal year?

Professional development should be paid for in advance, reimbursed or subsidized by the company.

0% 1-24% 25-49% 50-74%

0 75%+

Points Earned: 0.38 of 0.38

#### **Subsidized Educational Opportunities**

What percentage of full-time workers received advancement or reimbursement for continuing education opportunities in the last fiscal year?

Continuing education opportunities include GED, college credits, industry-recognized accreditation, etc.

0

01-5%

06-15%

0 15%+

Points Earned: 0.12 of 0.38

#### **Career Development Policies**

What are your company's policies and practices around career development and promotion?

- Employees who seek to take a short-term leave or sabbatical will have their jobs guaranteed upon return
- Our company will make an effort to find a place for employees who seek to take a long-term leave or sabbatical upon their return
- Employees are able to make lateral moves or change career direction or pace when possible
- None of the above

Points Earned: 0.19 of 0.19

OPERATIONS

## **Engagement & Satisfaction**

3.4

## **Employee Handbook Information**

What is included in your company's written and accessible employee handbook?

- ✓ A non-discrimination statement
- ✓ An anti-harassment policy with reporting mechanisms, processes, and disciplinary procedures
- ✓ A statement on work hours
- ✓ Policies on pay and performance issues
- Policies on benefits, training and leave
- ✓ Grievance resolution process
- ✓ Disciplinary procedures and possible sanctions
- ✓ A neutrality statement regarding workers' right to bargain collectively and freedom of association
- ✓ Prohibition of child labor and forced or compulsory labor
- We have no written employee handbook

Points Earned: 0.28 of 0.28

## **Paid Secondary Caregiver Leave**

What secondary parental leave policies are available to your workers, either through your company or a government program?

Select all that apply, but only select one answer indicating the total amount of paid time equivalent (answers 2-4). See "Learn" for further
nstructions.
☐ Workers receive unpaid time off for secondary parental leave
☐ Workers receive up to 2 weeks (or full pay equivalent) paid leave
✓ Workers receive between 2 to 5 weeks (or full pay equivalent) paid leave
☐ Workers receive greater than 5 weeks (or full pay equivalent) paid leave
Policy does not distinguish between primary and secondary caregiving, or provides equivalent time and pay to both
☐ No secondary caregiver leave is offered to employees
Points Earned: 0.33 of 0.56
Supplementary Benefits
What supplementary benefits are provided to a majority of non-managerial workers?
ncluding full time and part time employees. Please check all that apply.
On-site childcare
Off-site subsidized childcare
✓ Free or subsidized meals
Policy to support breastfeeding mothers
✓ Other - please describe
☐ None of the above
Points Earned: 0.50 of 1.11
Worker Empowerment
How does your company engage and empower workers?
✓ We have formalized feedback and complaint mechanisms beyond direct reporting lines to address concerns and improve
company practices
✓ We have processes in place to provide input from employees prior to operational and/or strategic policy or practice changes
Employee complaint / input mechanisms are reviewed at least every other year, with input from employees themselves into the
process
Company tracks usage of input/ feedback / complaint mechanisms and resolution / implementation rates
☐ We have adopted open book management or self-management principles within the workplace
☐ Workers have opportunity to elect member(s) to the Board of Directors

Points Earned: 0.56 of 0.56

None of the above

Other - please describe

## **Surveying and Benchmarking Engagement and Attrition**

Does your company monitor and evaluate your worker satisfaction and engagement in any of the following ways?

Your answers determine which future questions in the assessment are applicable to your company.
✓ We calculate employee attrition rate
✓ We benchmark employee attrition rate to relevant benchmarks
✓ We regularly (at least once a year) conduct employee satisfaction or engagement surveys
✓ We benchmark employee satisfaction to relevant industry benchmarks
✓ We disaggregate calculations based on different demographic groups to identify trends
☐ We outperform industry benchmarks on attrition
☐ We outperform industry benchmarks on satisfaction
☐ None of the above
Points Earned: 0.56 of 0.56
Departed Employees
Number of full-time and part-time workers that departed or left the company in the last twelve months
Enter 0 if None.
Number of full-time and part-time workers that departed or left the company in the last twelve months
Sensitive
Points Available: 0.00
Employee Satisfaction
What percent of your employees are "Satisfied" or "Engaged"?
Select N/A if satisfaction or engagement is not formally surveyed.
O<65%
O 65-80%
© 81-90%
O 90%+
○ N/A
Points Earned: 0.83 of 1.11

#### **Labor Practices Review**

How have your company's labor practices bee	n certified or reviewed by ar	n independent third party in
the last twelve months?		

Points Earned: 0.28 of 0.28

## **Labor Rights Training**

What percentage of employees has received specialized training on policies and procedures concerning aspects of labor or human rights that are relevant to the company's operations?

O None

0 1-24%

025-49%

050-74%

O 75%+

Points Earned: 0.14 of 0.56

**OPERATIONS** 

## **Engagement & Satisfaction (Salaried)**

1.9

## **Number of Paid Days Off**

What is the annual minimum number of paid days off (including holidays) for full-time employees?

0-15 work days

0 16-22 work days

23-29 work days

0 30-35 work days

36+ work days

Points Earned: 0.68 of 0.75

## **Paid Primary Caregiver Leave for Salary Workers**

Which of the following describe the primary parental leave policies for salaried workers, either through the company or government program?

If applicable, please select one answer indicating total time off (answers 1-3), and one answer indicating fully paid time off (answers 4-7).
Primary caregivers receive 4-12 weeks of time off for parental leave (including unpaid and paid leave)
✓ Primary caregivers receive 12 weeks to 6 months of time off for parental leave (including unpaid and paid leave)
Primary caregivers receive 6 months or more of time off for parental leave (including unpaid and paid leave)
5-12 weeks of primary parental leave (or equivalent) is fully paid
12-18 weeks of primary parental leave (or equivalent) is fully paid
✓ 18-24 weeks of primary parental leave (or equivalent) is fully paid
24+ weeks of primary parental leave (or equivalent) is fully paid
Primary caregivers receive less than 4 weeks off or no time off for parental leave
Points Earned: 0.52 of 0.75
Workplace Flexibility in Practice
Which of the following flexible workplace practices have been used in the past 12 months?
Please check all that apply.
☐ Managers or executives worked part-time or in a job-share
✓ Managers or executives are in a telecommuting position
☐ We hired new people into permanent positions that are telecommuting
✓ We hired new people into permanent positions that are part-time or job-share
✓ We have transitioned staff into part-time, job-share, or telecommuting positions
Other - please describe
☐ None of the above
Points Earned: 0.75 of 0.75
Attrition Rate for Salaried Workers
What percentage of full-time and part-time salaried workers left the company during the last twelve

What percentage of full-time and part-time salaried workers left the company during the last twelve months?

Calculation should include voluntary and involuntary separation, but exclude workers dismissed with cause.

## **Community Impact Area Introduction**

0.0

This section of the assessment identifies specific ways that a company's business model may be designed to deliver a specific, material, positive impact for their community.

## **Community Oriented Impact Business Model**

Does your company's business model create a specific positive benefit for stakeholders such as charitable partners, vendors or suppliers in need, or your local community?

Your answers determine which future questions in the assessment are applicable to your company.	
○Yes	

Points Available: 0.00

O No

**OPERATIONS** 

## **Diversity, Equity, & Inclusion**

2.7

#### **Inclusive Hiring Practices**

How does your company create an inclusive recruiting and hiring process?

✓ We include a statement in all our job postings with a commitment to diversity, equity, and inclusion
☐ We don't ask about incarceration history during our application process
☐ We conduct anonymous or "blind" reviews of applications or resumes without attaching names or identifiable characteristics
☐ We actively recruit through organizations or services that serve individuals from underrepresented populations
☐ We conduct analyses of our job description language and requirements to ensure they are inclusive and equitable
☐ None of the above
Points Earned: 0.11 of 0.54

## **Diverse Ownership and Leadership**

Is your company majority-owned or -led by individuals from any of the following underrepresented groups?

Please select all that apply.

Led by a woman

Led by an individual from an underrepresented racial or ethnic minority

Led by another underrepresented individual (veterans, LGBT, etc.)

Majority owned by women

Majority owned by individuals from underrepresented racial or ethnic minorities

Majority owned by other underrepresented individuals (veterans, LGBT, etc.)

None of the above

## **Inclusive Work Environments** How does your company create an equitable and inclusive workplace for employees? We have designated an individual or group explicitly responsible for diversity, equity, and inclusion (i.e. a Diversity Manager or Inclusion Committee) We offer trainings for all employees on topics related to diversity, equity, and inclusion We have voluntary employee resource or affinity groups Our facilities are designed to meet accessibility requirements for individuals with physical disabilities Our facility restrooms are gender-neutral or gender-inclusive We have programs in place to provide mentorship, apprenticeships, or internships for individuals from underrepresented groups We accommodate learning or emotional disabilities in work processes and workplace policies None of the above Points Earned: 0.11 of 0.54 Management of Diversity, Equity, and Inclusion How does your company manage and improve your workplace diversity and inclusivity? We anonymously survey employees on gender identity, race/ethnicity, disability status, and other demographic factors to track the diversity of our workforce We have set specific, measurable diversity improvement goals that are reviewed by senior executives or our Board of Directors Ve have conducted a pay equity analysis by gender, race/ethnicity, or other demographic factors and, if necessary, implemented equal compensation improvement plans or policies We analyze job categories, satisfaction, promotion, retention rates, or benefits by different demographic groups, and if necessary, have implemented corrective actions for inequitable results Use specifically analyze diversity, equity, and inclusion data for individuals who are part of multiple underrepresented groups ☐ None of the above Points Earned: 0.14 of 0.54 **Measurement of Diversity** What attributes of a diverse workforce does your company track, either through anonymous surveys or other methods legal in your jurisdiction?

If collecting this type of demographic data is not legal in your jurisdiction, select None of the Above.

Socioeconomic status (as determined by low income residence, education level, etc.)	
☐ Race or ethnicity	
✓ Gender	
✓ Age	
Other - please describe	
□ None of the above	

Points Earned: 0.27 of 0.54

Women Workers
How many of your workers identify as women?
<ul> <li>○ 0%</li> <li>○ 1-9%</li> <li>○ 10-24%</li> <li>○ 25-39%</li> <li>○ 40-49%</li> <li>○ 50%+</li> <li>○ Don't know</li> </ul> Points Earned: 0.54 of 0.54
Age Diversity in Workforce
What percentage of your workforce is either under the age of twenty four or over the age of fifty?
<ul> <li>○ 0%</li> <li>○ 1-9%</li> <li>○ 10-19%</li> <li>○ 20-29%</li> <li>○ 30%+</li> <li>○ Don't Know</li> </ul> Points Earned: 0.45 of 0.54
High to Low Pay Ratio
What multiple is the highest compensated individual paid, inclusive of bonus, as compared to the lowest paid full-time worker?
<ul> <li>&gt;20x</li> <li>16-20x</li> <li>11-15x</li> <li>6-10x</li> <li>1-5x</li> </ul>
Points Earned: 0.41 of 0.54

Female Management
How many of your company managers identify as women?
○0%
O 1-9%
● 10-24%
O 25-39%
O 40-49%
○50%+
O Don't know
○ N/A
Points Earned: 0.18 of 0.54
Management from Underrepresented Populations
How many of your company managers identify as from another underrepresented social group?
If collecting this type of demographic data is not legal in your jurisdiction, select Don't Know.
O <sub>0%</sub>
O 1-9%
O 10-19%
O 20-29%
○ 30%+
On't know
Points Available: 0.54
Female Executives
How many of your company executives identify as women?
O <sub>0%</sub>
O <sub>1-9%</sub>
O 10-24%
O 25-39%
O 40-49%
● 50%+
O Don't know
○ N/A
Points Earned: 0.54 of 0.54

Executives from Underrepresented Populations
How many of your company executives identify as from another underrepresented social group?
○ 0% ○ 1-9%
○ 1-9% ○ 10-19%
○ 10-19% ○ 20-29%
○ 20-29% ○ 30%+
O Don't know
○ N/A
Points Available: 0.54
Supplier Diversity Policies or Programs
Does your company have any of the following policies or programs in place to promote diversity within your supply chain?
☐ We track diversity of ownership among our suppliers
☐ We have a policy to give preferences to suppliers with ownership from underrepresented populations
☐ We have formal targets to make a specific percentage of purchases from suppliers with diverse ownership
☐ We have a formal program to purchase and provide support to suppliers with diverse ownership
☐ None of the above
✓ N/A - Collecting supplier data or having preferential treatment policies is illegal in my country of operations
Points Available: 0.27
Supplier Ownership Diversity
What percentage of your purchases were from companies that are majority-owned by women or ndividuals from underrepresented populations?
O <sub>0%</sub>
O <sub>1-9%</sub>
O 10-24%
O 25-39%
O 40-49%
○ 50%+
O Don't Know

#### **Geographic Structure and Scope**

We realize for large companies that have numerous facilities and multinational operations, the definition of local is potentially complex. Please briefly describe the structure of your company geographically, including the location and number of employees located at your headquarters and largest facilities. Also state the total number of facilities managed by your company.

We realize for large companies that have numerous facilities and multinational operations, the definition of local is potentially complex. Please briefly describe the structure of your company geographically, including the location and number of employees located at your headquarters and largest facilities. Also state the total number of facilities managed by your company.

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Points Available: 0.00

#### **Job Growth Rate**

How many of your company's full-time and part-time jobs were newly created over the last twelve months AND pay a living wage?

If there is no living wage data available for your country of operations, include new jobs that pay 10% or more above a minimum wage.

0% (no growth on a net basis)

01-5%

O 6-15%

O>15%

Points Earned: 1.57 of 2.36

#### **New Jobs Added Last Year**

Number of full-time and part-time jobs that have been added to your company's payroll. Enter 0 if none or if your company has no workers.

Last twelve months:

Last twelve months: 219

We do not track this

# **National Sourcing**

What percentage of your company's Cost of Goods Sold (including value-adding activities) was spent within the country of operations, from in-country registered companies or national citizens?
O <sub>0%</sub>
○ 1-9%
O 10-19%
O 20-29%
Points Earned: 1.18 of 1.18
Local Purchasing and Hiring Policies
What written local purchasing or hiring policies does your company have in place?
☐ Written preference at each facility to purchase from local suppliers
☐ Formal targets or goals for the amount of local purchasing
✓ Ready-to-use lists of preferred local suppliers and vendors for specific facilities
✓ Written preference for hiring and recruiting local managers
✓ Incentives for staff to live within 20 miles of local company facility
Other (please describe)
No written local purchasing or hiring policies in place
Points Earned: 0.59 of 0.59
Spending on Local Suppliers
What percentage of your company's expenses (excluding labor) was spent with independent suppliers local to the company's headquarters or relevant facilities in the last fiscal year?
O 20-39%
O 40-59%
○ 60%+
O Don't know
Points Available: 1.18

#### **Impactful Banking Services**

What characteristics apply to the financial institution that provides the majority of your company's banking services? Certified CDFI or national equivalent social investment organization Certified B Corporation Member of the Global Alliance for Banking on Values Cooperative bank or credit union Local bank committed to serving the community ☐ Independently owned bank ✓ None of the above Points Available: 1.18 **Local Employee Statistics** What % of the following worker groups were hired from communities within 500 miles of company facilities? Executives 00% 01-9% 010-24% 025-49% 050-74% <del>0</del> 75%+ O Don't know Points Earned: 0.39 of 0.39 % of Managers Hired Locally What % of the following worker groups were hired from communities within 500 miles of company facilities? Managers 00% 01-9% 010-24% 025-49% 050-74% 0 75%+

O Don't know

. onito Earriog, 0.00 or 0.00		

## % of Non-Managers Hired Locally

What % of the following worker groups were hired from communities within 500 miles of company facilities?

Non-managerial full-time workers

0%

01-9%

010-24%

025-49%

050-74%

<del>0</del> 75%+

O Don't know

Points Earned: 0.39 of 0.39

#### **Procurement Staff Practices**

Does your company provide your procurement staff or departments with any of the following?

Written requirement to consider suppliers within the same geographic area, among other social or environmental factors beyon
pure competitive bid

✓ Written requirement to post RFPs with local suppliers

✓ Training or resources for how to source from local or independent suppliers

☐ Incentives to source from local suppliers

☐ None of the above

Points Earned: 0.79 of 1.18

**OPERATIONS** 

# Civic Engagement & Giving

1.5

## **Corporate Citizenship Program**

Points Earned: 0.78 of 1.94

How does your company take part in civic engagement?

Your answers determine which future questions in the assessment are applicable to your company.
✓ Financial or in-kind donations (excluding political causes)
☐ Community investments
Community or pro-bono service
Advocacy for adopting improved social or environmental policies or performance
✓ Partnerships with charitable organizations or membership with community organizations
✓ Discounted products or services to qualified underserved groups
Free use of company facilities to host community events
Equity or ownership in the company granted to a nonprofit
Other - please describe
☐ None of the above
Points Earned: 0.34 of 0.48
Charitable Giving and Community Investment Policies and Practices
What are your company's practices regarding donations or community investments?
✓ We have a formal statement on the intended social or environmental impact of our company's philanthropy
✓ We have a formal donations commitment (e.g. 1% for the planet)
☐ We match individual workers' charitable donations
☐ We allow our workers or customers to select charities to receive our company's donations
☐ We have screening practices for charitable contributions or impact measurement mechanisms for our community investments
☐ None of the above
Points Earned: 0.34 of 0.48
% of Revenue Donated
What was the equivalent percentage of revenue donated to charity during the last fiscal year?
Please include tax deductible in-kind donations but do not include pro bono time.
O No donations last fiscal year
O Less than 0.1% of revenue
○ 0.5-0.9% of revenue
O 1-1.9% of revenue
O 2%+ of revenue
O Don't know

#### **Total Amount of Charitable Donations**

Total amount (in currency terms) donated to registered charities in the last fiscal year

Report with the currency specified in "Reporting currency" for this metric.

Total amount (in currency terms) donated to registered charities in the last fiscal year

**Sensitive** 

Points Available: 0.00

#### **Advancing Social and Environmental Performance**

How has your company worked with its stakeholders (including competitors) to improve behavior or performance on social or environmental issues in the past two years?

We have worked with other industry players on a cooperative initiative on relevant social and environmental standards for our industry

We have provided data or contributed to academic research on social or environmental topics

We participate in panel presentations or other public forums on social or environmental topics

We provide public resources for other businesses or stakeholders on improving social or environmental performance

Other - please describe

☐ None of the above

Points Earned: 0.12 of 0.24

**OPERATIONS** 

## **Supply Chain Management**

4.9

### **Significant Supplier Descriptions**

Please select the types of companies that represent your Significant Suppliers:

All companies have significant suppliers, which are defined as the largest suppliers of the company amounting to approximately 80% of non-labor costs. Select all that apply.

✓ Product Manufacturers

Professional Service Firms (Consulting, Legal, Accounting)

☐ Independent Contractors

☐ Marketing and advertising

Office Supplies

☐ Benefits Providers

Technology

✓ Raw materials

Farms

Other - please describe

Points Available: 0.00

## **Supply Chain Risk Assessment and Mapping**

Has your company conducted a risk assessment that identifies aspects of your supply chain and purchasers at most risk for negative social and environmental impact based on any of the following risk factors?

Your answers determine which future questions in the assessment are applicable to your company.
✓ Country of origin
✓ Sub-regions within countries
✓ Product / Service / Ingredient attributes
☐ Size of purchases by the company
Risk assessment was conducted with support by a third party
☐ None of the above, company has not conducted a risk assessment of their supply chain
Points Earned: 0.16 of 0.21
Supply Chain Tracking and Traceability
For what percent of materials in your supply chain deemed at risk does your company have a system in place that accurately traces the source and origination of all ingredients/ components through the chain?
O <sub>0%</sub>
<b>1</b> -20%
O 21-49%
O 50-74%
O 75-99%
O 100%
○ N/A
Points Earned: 0.10 of 0.83
Outsourced Staffing Services
Does your company outsource support services (staffing) essential to the delivery of your services to other individuals or organizations?
Your answers determine which future questions in the assessment are applicable to your company.
Yes
○ No
Points Available: 0.00

## **Outsourced Staffing Screening Topics**

Does your company review or set requirements regarding the labor practices of its outsourced staffing service providers that includes the following topics?

our answers determine which future questions in the assessment are applicable to your company.
✓ Compliance with all local laws and regulations
✓ Compliance with international human rights and labor standards (for employees and contractors)
✓ Payment at or above industry benchmarks
Payment of a living wage (for employees and contractors)
✓ Employee benefits provided
Professional development opportunities
Other labor practices
☐ None of the above
□ N/A
oints Earned: 0.19 of 0.21
6 of Outsourced Services Accountable to Code of Conduct?
% of Outsourced Services Accountable to Code of Conduct?  What % of your outsourced staffing services (on a currency basis) are accountable to the formalized ode of conduct or requirements described in the previous question?
Vhat % of your outsourced staffing services (on a currency basis) are accountable to the formalized
What % of your outsourced staffing services (on a currency basis) are accountable to the formalized ode of conduct or requirements described in the previous question?
What % of your outsourced staffing services (on a currency basis) are accountable to the formalized ode of conduct or requirements described in the previous question? $\bigcirc_{0\%}$
What % of your outsourced staffing services (on a currency basis) are accountable to the formalized ode of conduct or requirements described in the previous question?  On% O1-20%
What % of your outsourced staffing services (on a currency basis) are accountable to the formalized ode of conduct or requirements described in the previous question?  On% O1-20% O21-49%
What % of your outsourced staffing services (on a currency basis) are accountable to the formalized ode of conduct or requirements described in the previous question?
What % of your outsourced staffing services (on a currency basis) are accountable to the formalized ode of conduct or requirements described in the previous question?  0% 01-20% 021-49% 050-74% 075-99%

## **Screening / Monitoring for Services**

○ 75-99% ○ 100% ○ N/A

Which of the following methods are used to evaluate the social or environmental impact of your outsourced staffing services?

Your answers determine which future questions in the assessment are applicable to your company.
Company shares policies or rules with subcontractors but does not have a verification process in place
Company requires subcontractors complete self-designed assessment
Company utilizes third party risk or impact assessment tools (BIA)
Company conducts routine audits/reviews of subcontractors at least every two years
Company has third parties conduct routine audits/reviews of subcontractors at least every two year
Other
☐ None of the above
Points Earned: 0.02 of 0.21
Supply Chain Compliance Topics
Does your company have a formalized code of conduct or set requirements regarding the social or
environmental practices and performance of its suppliers that includes the following topics?
Your answers determine which future questions in the assessment are applicable to your company.
Compliance with all local laws and regulations, including those related to social and environmental performance
✓ Compliance with international human rights and labor standards (for employees and contractors)
Compliance with international environmental standards
Payment of a living wage (for employees and contractors)
✓ Ethics and anti-corruption policies
☐ Management systems to manage and incentivize positive social and environmental performance
Other
☐ None of the above
Points Earned: 0.19 of 0.21
% of Outsourced Staffing Services Screened / Monitored
What % of your outsourced staffing services (on a currency basis) are evaluated based on the methods
selected in the previous question?
<b>○</b> 0%
O 1-20%
O <sub>21-49%</sub>
O 50-74%

## % of Suppliers Accountable to Code of Conduct

• •
What % of your suppliers (on a currency basis) are accountable to the formalized code of conduct or requirements described in the previous question?
O 0%
O 1-20%
O 21-49%
O 50-74%
O 75-99%
● 100%
○ N/A
Points Earned: 0.83 of 0.83
% of Tier 1 Suppliers Screened / Monitored
What % of your Tier 1 Suppliers (on a currency basis) are evaluated based on the methods selected in the previous question?
<b>◎</b> 0%
O 1-20%
O 21-49%
O 50-74%
O 75-99%
O 100%
○ N/A
Points Available: 0.83
Screening/Management Methods for Tier 1 Suppliers
Which of the following methods are used to evaluate the social or environmental impact of your Tier 1 Suppliers?
✓ Company shares policies or rules with suppliers but does not have a verification process in place
Company requires completion of self-designed assessment
Company utilizes third party risk or impact assessment tools (Sedex, BIA)
Company conducts routine audits/reviews of Tier 1 suppliers at least every two years
Company has third parties conduct routine audits/reviews of Tier 1 supplier at least every two years
Company has mechanisms to hear grievances or performance feedback from stakeholders of Tier 1 suppliers
Company can confirm quantifiable improvement in Tier 1 supplier social and environmental performance improvement in last year
✓ Other

None of the above

OHILO	Lairo	u. u.u-	T OI	0.4

## % of Tier 2 Suppliers Screened / Monitored

What % of your Tier 2 Suppliers (on a currency basis) are evaluated based on the methods selected in the previous question?

<b>0</b> %
O 1-20%
O 21-49%
O 50-74%
O 75-99%
O 100%
○ N/A

Points Available: 0.83

## **Screening/Management Methods for Tier 2 Suppliers**

Which of following methods are used to evaluate the social or environmental impact of your Tier 2 Suppliers?

Company shares policies or rules with suppliers but does not have a verification process in place
Company requires Tier 2 suppliers complete of self-designed assessment
Ompany utilizes third party risk or impact assessment tools for Tier 2 suppliers(Sedex, BIA)
Company conducts routine audits/reviews of Tier 2 suppliers at least every two years
Ompany has third parties conduct routine audits/reviews of Tier 2 supplier at least every two years
Ompany has mechanisms to hear grievances or performance feedback from stakeholders of Tier 2 suppliers
Company requires Tier 2 suppliers to track, manage, and report performance of their suppliers
Ompany can confirm quantifiable improvement in Tier 2 supplier social and environmental performance improvement in last year
☐ None of the above

Points Earned: 0.02 of 0.21

#### **Screening Methods for Original Producers of Raw Materials**

Which of following methods are used to evaluate the social or environmental impact of the original producers of your raw materials: Company shares policies or rules with suppliers but does not have a verification process in place Company requires original producers to complete of self-designed assessment Company utilizes third party risk or impact assessment tools for original producers (Sedex, BIA) Company conducts routine audits/reviews of original producers at least every two years Company has third parties conduct routine audits/reviews of original producers at least every two years Company has mechanisms to hear grievances or performance feedback from stakeholders of original producers of raw materials Company can confirm quantifiable improvement in social or environmental performance of original producers of raw materials in the last year ☐ None of the above Points Earned: 0.10 of 0.21 % of Original Producers Screened / Monitored What % of the original producers of your raw materials are evaluated based on the methods selected in the previous question? 00% 01-20% 021-49% O 50-74% O 75-99%

Points Earned: 0.83 of 0.83

100%N/A

# **Reporting on Supply Chain Impact**

Which of the following are true regarding how your company reports on your supply chain impact?
Company aggregates results of supply chain social and environmental assessments to identify and report on trends in performance and breaches publicly
Company reports key risk areas and root causes of supply chain performance issues and breaches, including methods of remediation the company is taking to address them
Company publicly reports the geographic locations of all significant and high risk suppliers and originating sources within its supply chain
Company publicly shares information identifying specific companies in their supply chain
Company has set public goals regarding the overall social or environmental impact of their supply chain, along with progress
towards those goals (to be paying a living wage, etc.)
✓ None of the above
Points Available: 0.21
% of Suppliers with Transparency, Reporting, and Goal Setting
% of Suppliers with Transparency, Reporting, and Goal Setting  For what % of your suppliers (on a currency basis) do the reporting practices selected in the previous question apply?
For what % of your suppliers (on a currency basis) do the reporting practices selected in the previous
For what % of your suppliers (on a currency basis) do the reporting practices selected in the previous question apply?
For what % of your suppliers (on a currency basis) do the reporting practices selected in the previous question apply?  © 0%
For what % of your suppliers (on a currency basis) do the reporting practices selected in the previous question apply?  © 0% ○ 1-20%
For what % of your suppliers (on a currency basis) do the reporting practices selected in the previous question apply?
For what % of your suppliers (on a currency basis) do the reporting practices selected in the previous question apply?  onumber of the previous of the previou
For what % of your suppliers (on a currency basis) do the reporting practices selected in the previous question apply?  Onk O1-20% O21-49% O50-74% O75-99%

## **Improving Impact of Suppliers**

Points Available: 0.83

Does the company have any of the following policies or programs to improve the social and/or environmental impact of suppliers, either in cases of noncompliance or more broadly?

Company formu	ulates corrective action or improvement plans with goals for continuous improvement of their supplier performance
Company requi	res a specific time period for suppliers to make changes to remediate code of conduct non-compliance or
otherwise terminate	es contract
Company provi	des training and/or resources on improving social or environmental performance to suppliers, either from the
company itself or th	rough a third party
Company provi	des training and/or resources to its own staff, focused on managing their own practices and relationships with
suppliers to enable	the suppliers to improve their performance
Company has p	participated in collaborative initiatives with other companies to help improve the social or environmental impact of
their supply chain	
Company incer	tivizes social and environmental performance or improvement through contract terms, prices, or other means
Company has a	chieved quantifiable improvements on social or environmental performance of its supply chain
Other	
☐ None of the abo	ove
Points Earned: 0.07	' of 0.21
	rs with Programs to Improve Impact
% of Supplie	ers with Programs to Improve Impact our suppliers (on a currency basis) do the policies and programs selected in the
% of Supplie For what % of yo	ers with Programs to Improve Impact our suppliers (on a currency basis) do the policies and programs selected in the
% of Supplie For what % of your previous question	ers with Programs to Improve Impact our suppliers (on a currency basis) do the policies and programs selected in the
% of Supplie For what % of your previous question  0%	ers with Programs to Improve Impact our suppliers (on a currency basis) do the policies and programs selected in the
% of Supplie For what % of your previous question	ers with Programs to Improve Impact our suppliers (on a currency basis) do the policies and programs selected in the
% of Supplied For what % of your previous question  0 0%  1-20%  21-49%	ers with Programs to Improve Impact our suppliers (on a currency basis) do the policies and programs selected in the
% of Supplie For what % of your previous question 0 0% 0 1-20% 0 21-49% 0 50-74%	ers with Programs to Improve Impact our suppliers (on a currency basis) do the policies and programs selected in the
% of Supplie For what % of your previous questio  0 0%  1-20%  21-49%  50-74%  75-99%	ers with Programs to Improve Impact our suppliers (on a currency basis) do the policies and programs selected in the

# **Managing Supply Chain Impact**

Which of the following are true regarding how your company manages your supply chain impact?
☐ We embed social and environmental supplier performance into the job descriptions and performance evaluations of their
procurement departments (distinct from their sustainability or CSR departments)
Senior management team members have written responsibility for social and environmental supply chain performance
Ue aggregate the results of supply chain social and environmental assessments to identify and report on trends in performance
and breaches internally
✓ We use trends in supply chain performance to identify and remediate root causes of supply chain performance issues and
breaches (including contractual requirements posed by the company itself, inadequate management or human resources processes,
capacity constraints within suppliers, etc.)
☐ None of the above
Points Earned: 0.05 of 0.21
Verification of Positive Outcomes in Supply Chain
Has your company verified any of the following outcomes for all aspects of its supply chain in a way
that can be publicly and accurately confirmed?
✓ Compliance with all local laws and regulations, including those related to social and environmental performance
✓ Compliance with international human rights and labor standards
✓ Compliance with international environmental standards
Payment of a living wage
✓ No forced labor / modern slavery
☐ None of the above
Points Earned: 0.66 of 0.83
Length of Supplier Relationships
What is the average tenure of your company's relationships with suppliers?
O Average tenure of supplier relationships is less than 36 months.
O Average tenure of supplier relationships is greater than 36 months.
O Average tenure of supplier relationships is greater than 72 months.
O Average tenure of supplier relationships is greater than 120 months.
Our company has had a relationship with a majority of our suppliers (on a currency basis) since our first year of operations.
O Don't Know
Points Earned: 0.28 of 0.41

## **Support for In Need Suppliers**

company level certification or approval?  O O O 1-24% O 25-49% O 50-74% O Ton't know  Points Earned: 0.41 of 0.41  Environment	OPERATIONS
○ 0 ○ 1-24% ○ 25-49% ○ 50-74% ○ 75%+ ○ Don't know Points Earned: 0.41 of 0.41	
○ 0 ○ 1-24% ○ 25-49% ○ 50-74% ○ 75%+ ○ Don't know	
○ 0 ○ 1-24% ○ 25-49% ○ 50-74% ○ 75%+	
○ 0 ○ 1-24% ○ 25-49% ○ 50-74%	
○ 0 ○ 1-24% ○ 25-49%	
○ 0 ○ 1-24%	
00	
company level certification or approval?	
Social or Environmental Purchases  What percentage of materials or products purchased have third-party social or certification or approval or are from Significant Suppliers that are purpose-drive	
Points Earned: 0.14 of 0.41	
☐ None of the above	
Other (please describe)	
☐ We have a formal grievance mechanism to address complaints and resolve disputes	
A formal mechanism is in place for suppliers to provide us feedback (e.g. supplier satisfaction surv	eys)
suppliers  We pay 30 days payable outstanding to small scale suppliers	
	yable outstanding) as other
We provide small scale suppliers the same contracts, prices, and payment terms (such as days pa	
<ul><li>☐ We have a formal education or support program for selected suppliers</li><li>☐ We provide small scale suppliers the same contracts, prices, and payment terms (such as days pa</li></ul>	

This section allows your company to provide data on its energy use, carbon footprint and waste management.

#### **Environmental Business Model**

Are your company's products or process structured to restore or preserve the environment in any of the following ways?

Answering affirmatively will opt you into additional sections of the B Impact Assessment with more specific questions about this Impact Business Model.

Through a manufacturing, wholesale or agriculture process which is designed to significantly reduce environmental impact compared to typical practices for the industry

Through a product or service that preserves, conserves, or restores the environment or resources

None of the above

#### **Description of Positive Environmental Product / Service Impact**

How would you describe the positive outcome for the environment created by your product/service?

How would you describe the positive outcome for the environment created by your product/service? Le résultat positif des produit

Points Available: 0.00

#### **Environmental Product or Service Impact**

Is the environmental impact you've described part of your products' or services' impact, or is it a part of the way that your company operates?

Companies should earn revenue from the product or service that has an environmental impact. Please do not include pro bono efforts within this section.

• The impact is created by a revenue-generating product/service line (e.g. selling non-toxic cleaning products, sustainability consultancy)

The impact is created by the company's daily operations (e.g. using non-toxic cleaning products in the company's headquarters) and not the core product/service

Points Available: 0.00

#### **Environmental Product Benefits**

In what way or ways does your product/service conserve the environment?

Please select ONE option per product line. You may select an additional option if your product line has two separate environmental attribute. U Provides or is powered by renewable energy or cleaner-burning energy than market alternatives (e.g. solar panel manufacturers/installers, hybrid vehicles) Conserves or diverts resources (including energy, water, materials, etc.) Conserves or preserves the well-being of land and/or animals (e.g. land protection or reforestation services, sustainably harvested agricultural products) Reduces or is made of less toxic/hazardous substances (e.g. brownfield remediation services, organic food, non-toxic cleaners) Educates, measures, researches, or provides information to solve environmental problems (e.g. environmental consulting or auditing) None of the above Points Available: 0.00 Land/wildlife Conservation Overview Tell us more about how your product or service conserves natural resources Tell us more about how your product or service conserves natural resources Concernant les produits biol Points Available: 0.00 Direct Impact on Land / Wildlife Conservation Is land/wildlife conservation a direct positive environmental impact of your product or service? Answering affirmatively will opt you into additional sections of the B Impact Assessment with more specific questions about this Impact Business Model. Yes O No, it is indirect as a result of one of the other answers options selected Points Available: 0.00

#### **Toxin / Pollution Reduction Overview**

Tell us more about how your product or service reduces use of toxic or hazardous substances, prevents pollution or remediates discharges to air, land or water

Tell us more about how your product or service reduces use of toxic or hazardous substances, prevents pollution or remediates discharges to air, land or water L'agriculture biologique comr

Points Available: 0.00

#### **Direct Impact on Less Toxic or Toxin Remediation**

Is being less toxic or providing toxin remediation a direct positive environmental impact of your product or service?

Answering affirmatively will opt you into additional sections of the B Impact Assessment with more specific questions about this Impact Business Model.

Yes

O No, it is indirect as a result of one of the other answers options selected

Points Available: 0.00

**OPERATIONS** 

## **Environmental Management**

3.9

#### **Green Building Standards**

What percentage of company facilities (by area, both owned by company or leased) is certified to meet the requirements of an accredited green building program?

**0** < 20%

020-49%

050-79%

080%+

O N/A

Points Available: 0.51

### **Facility Improvement with Landlord**

If you lease your facilities, have you worked with your landlord to implement or maintain any of the following?

✓ Energy efficiency improvements

✓ Water efficiency improvements

Waste reduction programs (including recycling)

☐ None of the above

N/A - Company does not lease majority of facilities

Points Earned: 0.51 of 0.51

## **Environmental Management Systems**

Points Earned: 0.90 of 1.03

Does your company have an environmental management system (EMS) covering waste generation, energy usage, water usage, and carbon emissions that includes any of the following?

Please check all that apply.	
Policy statement documenting our organization's commitment to the environment	
Assessment undertaken of the environmental impact of our organization's business activities	
Stated objectives and quantifiable targets for environmental aspects of our organization's operations	
Programming designed, with allocated resources, to achieve these targets	
Periodic compliance reviews and auditing to evaluate programs conducted	
☐ Third-party auditing and certification of EMS	
✓ We have no environmental management system	
Points Available: 1.03	
Environmentally Certified Products	
During the last fiscal year, what percentage of your products sold had a product certification that	
assesses the environmental impacts of the product or its production process?	
Select N/A only if there is no physical product being sold.	
O <sub>0%</sub>	
O 1-24%	
O 25-49%	
O 50-74%	
● 75%+	
○ N/A	
Points Earned: 0.51 of 0.51	
% of Products Designed for the Environment	
For what % of your products do the DFE practices selected in the previous question apply?	
O <sub>0%</sub>	
O 1-20%	
O 21-49%	
O 50-74%	
<ul><li>▼75-99%</li></ul>	
O 100%	
○ n/a	

# **Type of Footprint Assessments** Has the company's footprint assessments included any of the following? Assessment conducted for supply chain only Assessment conducted for only a portion of value chain Formal life cycle assessments conducted internally Formal life cycle assessments conducted or verified by a third party Use of third party frameworks or methodologies (such as Ellen Macarthur Foundation Circularity Indicators, Product Environmental Profiles, GHG Protocol or Carbon Disclosure Project) Company has a life cycle based certification or equivalent (Cradle to Cradle) Other None of the above Points Earned: 0.13 of 0.26 % of Products with Type of Footprint Assessment What % of your products have undergone the specific type(s) of environmental footprint assessment selected in the previous question? 00% 0 1-20% 021-49% 050-74% 075-99% 0 100% O N/A Points Earned: 0.13 of 1.03 **Assessment Conducted of Environmental Footprint of Value Chain** Have you conducted a formal assessment to measure the environmental footprint of your value chain (including supply chain, product usage, and end-of-life) that covers the following topics? ☐ Impacts on biodiversity Impacts on climate (Scope 3 Carbon Emissions) ☐ Toxin or hazardous material impact Land preservation (including material extraction) ☐ Water supply

Points Earned: 0.10 of 0.51

None of the above

Other

# % of Products with an Environmental Footprint Assessment What % of your products have undergone a formal environmental footprint assessment that included the topics selected in the previous question? 00% 01-20% 021-49% 050-74% O 75-99% 0 100% O N/A Points Earned: 1.03 of 1.03 Management of Material Environmental Impact in Value Chain How has your company utilized the results of your environmental footprint assessment to manage and minimize your overall impact? Company has used assessments to develop specific strategies to reduce impacts for at least most material impacts identified across value chain and product lines Company has set public targets or commitments to reduce material value chain and product impacts over time Company has met incremental targets in the last two years and/or can demonstrate being on target to achieve long term goals Other ✓ None of the above (No EIA conducted) Points Available: 0.51 **Impact of Product Usage** Which of the following are true regarding practices in place to manage and minimize the impact of product usage?

Company has conducted studies of consumer behavior and/or disposal to understand impact of product usage
Ompany has conducted analysis of product lifetime and usability and it materially exceeds (>5%) lifetime of related competitive
products
Company has created partnerships and/or marketing campaigns to engage customers or other post production value chain users
to minimize environmental footprint of usage
Other
☐ None of the above

Points Earned: 0.17 of 0.51

# % of Products with Practices to Minimize Impact of Usage For what % of your products do the product usage practices selected in the previous question apply? O% O1-20% O21-49% O50-74% O75-99% O100% ON/A

Points Earned: 0.38 of 1.03

### **Addressing Longevity of Product Lifespan**

Which of the following practices does your company have in place to manage product longevity in order to reduce overall consumption and waste to landfill?

	☐ We have measured the overall product lifespan of our portfolio and altered product designs to increase it within the last two years
	☐ We have a program that facilitates maintenance, servicing and reassembly of our products
	☐ We provide information about the program to facilitate maintenance and servicing on product labels / packaging
	☐ We provide information about the program to facilitate maintenance and servicing in advertising campaigns
	✓ Other - please describe
	☐ None of the above
	□ N/A - Product is a non-durable good designed for consumption
Pc	oints Earned: 0.05 of 0.51

### Behavior Change as a Result of Programs

Based on the above programs to reduce the environmental impact of product usage, has your company been able to verify improvements in consumer behavior or usage?

O Yes,	as	assessed	by th	ne comp	any	meas	uremen	ts
O Yes,	as	assessed	and	verified l	by a	third	party	

O No, not at this time

Points Available: 1.03

**OPERATIONS** 

Air & Climate 4.9

#### Monitoring and Reporting Energy Use

Points Available: 0.00

How does your company monitor, record, or report its energy usage? Include electricity and other energy consumption from heating, hot water, etc. We do not currently monitor and record usage ✓ We monitor and record usage but have set no reduction targets We monitor usage and have set intensity targets (e.g. relative to dollars of revenue, volume produced, etc.) that are being monitored We monitor usage and have set absolute reduction targets regardless of company growth We report progress on our reduction targets publicly on an annual basis We have met specific reduction targets during the reporting period Points Earned: 0.08 of 0.64 **Total Energy Use** Total energy used (Gigajoules) during the last 12 months: Total energy used (Gigajoules) during the last 12 months: 65443 ☐ We do not track this Points Available: 0.00 Renewable Energy Usage What percentage of energy use is produced from renewable sources? Include electricity and other energy consumption from heating, hot water, etc. 00% 01-24% 025-49% 050-74% O 75-99% 0 100% O Don't Know Points Earned: 0.04 of 0.32 **Total Renewable Energy Use** Total energy used from renewable resources (Gigajoules) during the last 12 months: Total energy used from renewable resources (Gigajoules) during the last 12 months: 0 We do not track this

#### Low Impact Renewable Energy Use

What percentage of energy use is produced from low-impact renewable sources?

Include electricity and other energy consumption from heating, hot water, etc. Please include both purchased and onsite-generated renewable energy.

00%

0 1-24%

025-49%

050-74%

O 75-99%

0 100%

O Don't know

Points Earned: 0.26 of 1.28

#### **Energy Use Reductions**

Have conservation and efficiency improvements led to energy savings for your facilities? If so, by how much?

Please calculate based on changes from last year or annualized from a base year, referring to electricity use and other energy consumption from heating, hot water, etc.

00%

01-4%

05-9%

010-14%

0 15-20%

O >20%

O Don't know

Points Earned: 0.26 of 1.28

# **Monitoring and Reporting Greenhouse Gas Emissions**

How does your company manage its greenhouse gas emissions for at least Scope 1 and 2?	
☐ We do not currently monitor and record emissions	
✓ We regularly monitor and record emissions but have not set any reduction targets	
☐ We regularly monitor and record emissions and have set specific reduction targets relative to previous performance (e.g. a 5%	
reduction of GHGs from baseline year)	
We regularly monitor and record emissions and have set specific science-based targets necessary to achieve global goals to	
address climate change	
We report progress on our reduction targets publicly on an annual basis	
We have met the specific reduction targets set during this reporting period	
☐ We have achieved carbon neutrality	
Points Earned: 0.06 of 0.64	
Total Scope 3 GHGs	
Total Greenhouse Gas Emissions (metric tonnes of CO2 equivalent) in:	
Scope 3:	
Scope 3: 19200	
We do not track this	
Deinte Aveilable, 0.00	
Points Available: 0.00	
Total Scope 1 GHGs	
Total Greenhouse Gas Emissions (metric tonnes of CO2 equivalent) in:	
Scope 1:	
Scope 1: 2893	
☐ We do not track this	
Points Available: 0.00	
Total Scope 2 GHGs	
Total Greenhouse Gas Emissions (metric tonnes of CO2 equivalent) in:	
Scope 2:	
Scope 2: 666	
We do not track this	
Points Available: 0.00	

## **Carbon Intensity**

What is your current Carbon Intensity for Scopes 1 and 2 (measured in metric tons of CO2/\$million of revenue), not including the use of carbon credits or offsets?

Please use USD to allow for standardized comparisons.					
○>100					
○ 81-100					
O 61-80					
O 41-60					
○21-40					
<b>1</b> -20					
O <sub>0</sub>					

Points Earned: 0.64 of 0.64

O Don't know

## **Carbon Intensity**

What is your current Carbon Intensity for Scopes 1 and 2, measured in tons of CO2/\$million of revenue, including the use of carbon credits or offsets?

Please use USD to accurately evaluate the answer option.

O>100

081-100

O 61-80

O 41-60

021-40

0 2 . .

**1**-20

 $\bigcirc$  0

O Don't know

Points Earned: 1.28 of 1.28

# Greenhouse Gas Emissions Reduced What percentage of Scope 1 and 2 GHG emissions has been saved due to efficiency improvements implemented by your company? 00% 01-4% 05-9% 010-14% 0 15-20% 020%+ Opon't Know Points Available: 1.28 **Reducing Carbon Emissions from Transportation** Does the company currently use any of the following specific practices to reduce carbon emissions from transportation? Offer transit subsidies to employees as part of a low carbon transportation program Company policy and practice that requires inbound freight or shipping to be transported via lowest impact methods (such as avoiding shipment by air transport) Company policy and practice that outbound freight or shipping is transported via lowest impact methods Other - please describe ☐ None of the above Points Earned: 0.64 of 0.64 **Ton Miles Reduction** Have you reduced the ton miles (relative to revenues) of your distribution and supply chain, and if so, by how much?

Calculate by comparing ton-miles from the year prior or annualized from a baseline year.

O 0%
O 1-9%
O 10%-20%
O 21-50%
O>50%

Not tracked / Unknown

Points Available: 0.64

# **Supply Chain GHG Improvement**

What practices has your company implemented for a majority of suppliers (on a cost basis) to reduce the greenhouse gas emissions produced through your supply chain?
<ul> <li>We collaborate with or require suppliers to collect data and report on greenhouse gas emissions</li> <li>✓ We screen suppliers to reduce greenhouse gas emissions (e.g. performance of suppliers, selection of materials, source locations)</li> <li>✓ We provide support or resources for our supply chain in adopting greenhouse gas minimized operations (e.g. online tools, applying questionnaires and surveys, collaborating in industrywide surveys)</li> <li>✓ We audit and provide help to suppliers to complete corrective actions</li> <li>✓ None of the above</li> </ul> Points Earned: 0.16 of 0.64
Supply Chain GHG Management
Has your company taken action to track and manage the greenhouse emissions produced through your supply chain? (absolute reduction)
<ul> <li>□ We don't track or evaluate greenhouse emissions from our supply chain</li> <li>□ We have conducted an analysis of our value chain, including suppliers, services, and materials, to identify material risk contributions of greenhouse gas emissions</li> <li>□ We have purchased certified carbon credits to offset some or all of the greenhouse gas emissions from our supply chain</li> <li>☑ We set targets for reducing greenhouse gas emissions through our supply chain</li> <li>□ We have seen a reduction in GHG emissions in our supply chain in the last twelve months</li> <li>□ We have achieved a carbon-neutral supply chain</li> </ul> Points Earned: 0.16 of 0.64
Sourcing % of COGS from Local Suppliers
What % of the following was spent with suppliers located within 200 miles (or 322 km) of where the end product was used during the last fiscal year?
Sourcing of COGS Local to Customers
<ul> <li>○ 0%</li> <li>○ 1-9%</li> <li>○ 10-19%</li> <li>○ 20-29%</li> <li>○ 30%+</li> <li>○ Don't know</li> </ul>

Points Earned: 0.64 of 1.28

#### Sourcing % raw materials from Local Suppliers

What % of the following was spent with suppliers located within 200 miles (or 322 km) of where the end product was used during the last fiscal year?

Raw materials (in currency terms) grown or harvested

By company or local independent suppliers.	
○0%	
<b>1</b> -9%	
O 10-19%	
O 20-29%	
○ 30%+	

Points Earned: 0.32 of 1.28

O Don't know

### **Reducing Impact of Travel/Commuting**

Does your company have any programs or policies in place to reduce the environmental footprint caused by travel/commuting?

✓ Employees are subsidized/incentivized for use of public transportation, carpooling, or biking to work
☐ Facilities are designed to facilitate use of public transportation, biking, or cleaner burning vehicles (e.g. electric chargers)
Employees are encouraged to use virtual meeting technology to reduce in person meetings
Company has a written policy limiting corporate travel
☐ None of the above

Points Earned: 0.32 of 0.64

#### % GHG Emissions Offset

If your company purchased certified carbon credits in the reporting period, what % of GHG emissions were off-set?

00% 01-24% 025-49% 050-74% O 75-99% 0 100% O Don't know O N/A - No carbon offsets purchased

Points Earned: 0.13 of 0.64

Water 0.9

## **Monitoring and Reporting Water Use**

How does your company monitor, record, or report its water usage?

✓ We do not currently monitor and record water usage	
☐ We regularly monitor and record water usage but have not set any reduction targets	
☐ We monitor and record water usage and have set specific reduction targets relative to previous performance (e.g. a 5% reduction	
of water usage from baseline year)	
Ue regularly monitor and record water usage and have set science-based targets necessary to achieve sustainable usage linked	
to our local watershed	
☐ We report progress on our reduction targets publicly on an annual basis	
☐ We have met specific reduction targets set during this reporting period	
Points Available: 1.75	
Total Water Use	
Total water use (liters) during the last 12 months	
Total water use (liters) during the last 12 months	
✓ We do not track this	

Points Available: 0.00

#### **Water Conservation Practices**

What water conservation methods have been implemented at the majority of your corporate offices or plant facilities:

Please check all that apply.

Low-flow faucets, taps, toilets, urinals, or showerheads
Grey-water usage for irrigation
Low-volume irrigation
☐ Harvest rainwater
✓ Other - please describe
☐ None of the above
☐ N/A - Our company has a virtual office

Points Earned: 0.93 of 1.75

## **Supply Chain Water Management**

How does your company track and manage the water footprint of your supply chain?	
✓ We do not track the water footprint of our supply chain	
☐ We have conducted an analysis of our value chain, including suppliers, services, and materials, to identify material	areas of water
usage	
☐ We have targets for reducing water footprint through our supply chain	
☐ We have seen a reduction of our water footprint in our supply chain in the past twelve months	
☐ We have verified that all water use in supply chain is science-based and sustainable	
Points Available: 1.75	
Supply Chain Water Improvement	
What practices has your company implemented for a majority of suppliers (on a cost basis) he water footprint of your supply chain?	to reduce
☐ We collaborate with or require suppliers to collect data and report on water footprint	
We screen suppliers to fit good water management practices (e.g. individual supplier practices, materials and ingre	dients,
locations in context of water scarcity)	
☐ We provide support or resources for supply chain in adopting water management (e.g. online tools, applying questi	onnaires and
surveys, collaborating in industrywide surveys)	
☐ We audit and provide help to suppliers to complete corrective actions	
✓ None of the above	
Points Available: 1.75	
	OPERATIONS
Land & Life	3.1
Monitoring and Reporting Non-hazardous Waste	
How does your company monitor, record and report your waste production?	
☐ We do not currently monitor and record waste production	
✓ We regularly monitor and record waste production but have not set any reduction targets	
☐ We regularly monitor and record waste production and have set specific reduction targets relative to previous perfo	rmance (e.g. a
5% reduction of waste to landfill from baseline year)	
☐ We regularly monitor and record waste produced and have set a zero waste target	
☐ We report progress on our reduction targets publicly on an annual basis	
☐ We have met the specific reduction targets set during this reporting period	
We produce zero waste to landfill	

Points Earned: 0.06 of 0.62

## **Non-hazardous Waste Generated**

Waste Produced: Non-Hazardous Waste (metric tonnes) during the last 12 months
Waste Produced: Non-Hazardous Waste (metric tonnes) during the last 12 months 3211
☐ We do not track this
Points Available: 0.00
Total Waste Disposed
Waste Disposed (metric tonnes) during the last 12 months
Waste Disposed (metric tonnes) during the last 12 months
✓ We do not track this
Points Available: 0.00
Total Waste Recycled
Waste Disposed: Recycled/Reused (metric tonnes) during the last 12 months
Waste Disposed: Recycled/Reused (metric tonnes) during the last 12 months  ✓ We do not track this
vve do not track this
Points Available: 0.00
Recycling Programs
What % of your facilities on a square foot basis have a facility-wide recycling program that has ongoing collection of at least all standard materials in your area?
○ <20%
O 21-40%
O 41-60%
○ 61-80% ○ >80%
○ >80%
Points Available: 0.62

# **Supply Chain Waste Management** How does your company track and manage waste in your supply chain? We don't track the solid waste impacts of our supply chain ✓ We have conducted an analysis of our value chain, including suppliers, services, and materials, to identify material areas of waste production ✓ We have set targets for reducing solid waste in the supply chain We have seen a reduction of waste produced in our value chain in the past twelve months We have achieved zero waste or a closed-loop supply chain Points Earned: 0.31 of 0.62 **Supply Chain Waste Improvement** What practices has your company implemented for a majority of suppliers (on a cost basis) to reduce waste in your supply chain? We collaborate with or require suppliers to collect data and report on waste production We screen or require suppliers to meet standards related to solid waste production ☑ We have implemented initiatives to reduce waste at the source or divert waste from landfills or incineration in the supply chain We audit and provide help to suppliers to complete corrective actions ☐ None of the above Points Earned: 0.15 of 0.62 **Environment Impact Packaging** How does your company minimize the environmental impact of the packaging of your products?

✓ We have conducted a formal assessment of our packaging design and materials to identify opportunities to minimize
environmental impact
☐ We have source-reduced packaging within the last two years
Our packaging materials are certified to meet independent standards for environmental impact
Our packaging is recyclable and provides instructions on how to recycle it correctly
✓ Our packaging is non-toxic
Our packaging materials are designed to have less overall environmental impact than common alternatives
☐ None of the above
□ N/A - Our products do not have packaging materials

Points Earned: 0.25 of 0.62

# % of Reusable/ Recyclable Materials

What % of material (by volume) is made of recyclable (and labeled as such) or biodegradable materials n the areas where they are sold (product + packaging)?
○<20%
O 20-49%
● 50-74%
○ 75-99%
○100%
O Don't Know
○ N/A
Points Earned: 0.31 of 0.62
% of Environmentally Preferred Input Materials
What % of material (by volume) comes from recycled materials, reused components, and/or certified sustainably sourced materials?
O<20%
© 20-49%
O 50-74%
○75-99%
O 100%
O Don't Know
O N/A - We do not sell a physical product
Points Earned: 0.21 of 1.24
% of Products Reclaimed / Recycled
f the company has conducted a study of end of life disposal in the last two years, what % by volume of the company's products/ wastes sold and their packaging materials are reclaimed (i.e. recycled or eused) at the end of their useful life?
O<20%
O 20-49%
O 50-74%
O 75-99%
○ 100%
We have not conducted a study of end of life disposal in the last two years
○ N/A
<del>- · · · ·</del>

Points Available: 1.24

# % of Products with Programs to Reduce End of Life Waste For what % of your products do the end-of-life waste programs selected in the previous question apply? 00% 0 1-20% 021-49% 050-74% O 75-99% 0 100% O N/A Points Earned: 0.08 of 0.62 **Programs to Reduce End of Life Waste** Which of the following practices are in place to reduce waste to landfill after the usage of your product and/or its packaging? Company has a product/packaging reclamation and recycling program designed and implemented by the company or a third party Company has a product/packaging reclamation and reuse program designed and implemented by the company or a third party Company takes back similar products or packaging from other companies as part of its reclamation program Company includes information about their reclamation programs on product labels / packaging Company includes information about their reclamation programs in advertising campaigns Company has achieved circularity (no waste created) in its products and packaging Other ☐ None of the above Points Earned: 0.37 of 0.62

## **Reducing Waste**

Points Available: 0.00

Optional unweighted metrics: Approximately by what % has your company reduced solid and hazardous waste generation (normalized for revenue changes) over the following periods?

The past two years
The past two years
✓ We do not track this

#### **Hazardous Waste Disposal**

The state of the s
Can your company verify that your hazardous waste is always disposed of responsibly?
This includes batteries, paint, electronic equipment, etc.
○ Yes
No
○ N/A - We have eliminated hazardous waste
Points Available: 0.62
Tracking Chemicals in the Supply Chain
Does your company do any of the following to manage chemicals in the supply chain?
Please check all that apply.
✓ Require suppliers to disclose specified chemicals of concern
Ask suppliers if they know all the chemical ingredients intentionally added to their product and all residuals of high concern
present in the product (only asking if they know, not requiring them to provide the data to you)
Require suppliers to provide chemical information to a third party
Ensure that suppliers are kept up to date on banned chemicals in different markets by providing them with a Restricted
Substances List and monitoring their compliance with this list
☐ Incentivize suppliers for participating in chemical management program
□ None of the Above
Points Earned: 0.21 of 0.62
Chemical Management
Does your company have a program in place to identify and eliminate potential chemicals and
materials of concern in your product and/or process and identify and phase-in safer alternatives (e.g.
chemical/material options with reduced toxicity)?
Company has completed a study of all materials (including scarce metals and minerals) in product and chemicals to 1000ppm
level

level

Company has completed a study of all materials in product and chemicals to 100ppm level

Company has undergone an evaluation of products and processes to identify potential toxic contaminants from production

Company has identified specific chemicals of concern classes (e.g., carcinogens, mutagens, reproductive toxins, endocrine disruptors, persistent or bioaccumulative substances)

Company has established a Restricted Substances List (RSL), has a positive screen or other decision process for chemicals

Company has established metrics and goals for the reduction or elimination of chemicals of concern

Company publicly discloses the chemicals and/or materials in your product (e.g., on a label, website, via 800 number for information, etc.)

There are no potential chemicals or materials of concern in my industry

None of the above

Points Available: 0.62

Points Earned: 0.15 of 0.62

#### **Public Disclosure of Chemicals**

Does your company publicly disclose any use of chemicals of concern in products or processes in any of the following ways? Company provides information on website that publicly discloses any use(s) of chemicals of concern Company completes and publicly provides Health Product Declarations (HPD) for any chemicals of concern utilized Company publicly provides information on use of any chemicals of concern via the Cradle 2 Cradle Products Innovation certification process Other third-party disclosure mechanism (please state) ✓ N/A None of the above Points Available: 0.62 **Supply Chain Chemical Management** How does your company track and manage toxins or hazardous waste in your supply chain? We don't track toxins or hazardous waste in our supply chain We have conducted an analysis of our value chain, including suppliers, services, and materials, to identify material risks of toxins and/or production of hazardous waste We have set targets for reducing toxins and hazardous waste in our supply chain We have verified that there are no harmful toxins or hazardous waste in our supply chain Points Earned: 0.62 of 0.62 **Supply Chain Chemical Improvement** What practices has your company implemented for a majority of suppliers (on a cost basis) to reduce toxins or hazardous waste in your supply chain? We collaborate with or require suppliers to collect data and report on chemicals We screen or require suppliers to meet standards related to toxins or hazardous waste We provide support or resources to reduce toxins in the supply chain (e.g. online tools, applying questionnaires and surveys, collaborating in industrywide surveys) We audit and provide help to suppliers to complete corrective actions ☐ None of the above

#### **Natural Habitat Conservation Procedures**

Does your company have demonstrable procedures in place to reduce or mitigate impacts to natural habitats? If yes, which of the following statements apply to these procedures?

Procedures include a Conservation Strategic Plan.
☐ No conservation procedures/plan in place
Procedures include percentage of habitat protected or restored by type of habitat and status
✓ Procedures address future plans and targets for managing impacts regarding habitat loss or degradation, loss of biodiversity, or
overall depletion of ecosystems
□ N/A - Company does not have opportunity to control or influence land development processes
Points Earned: 0.31 of 0.62
Supply Chain Biodiversity Management
How does your company track and manage your supply chain's impact on biodiversity?
✓ We don't evaluate our supply chain impact on biodiversity
☐ We have conducted an analysis of our value chain, including suppliers, services, and materials, to identify material risks to
biodiversity
☐ We set targets for reducing impact on biodiversity through our supply chain
☐ We have verified that our supply chain creates no (or positive) biodiversity impact
Points Available: 0.62
Supply Chain Biodiversity Improvement
What practices has your company implemented for a majority of suppliers (on a cost basis) to reduce
your supply chain's impact on biodiversity?
☐ We collaborate with or require suppliers to collect data and report on biodiversity impact
✓ We screen suppliers to fit good biodiversity practices
We provide support or resources for our supply chain in adopting biodiversity-friendly operations (e.g. online tools, applying
questionnaires and surveys, collaborating in industrywide surveys)
☐ We audit and provide help to suppliers to complete corrective actions
☐ None of the above

# Land/wildlife Conservation - Impact Business Model

Points Earned: 0.15 of 0.62

IMPACT BUSINESS MODELS

1.3

Recognizes products/services that preserves or restores natural environments and/or protects animals

# **Land/wildlife Conservation Description**

Points Available: 0.00

Which of the following product or service descriptions apply?

Your answer to this unscored question is combined with other answers to automatically calculate your score in this section of the
assessment.
O Product or service requires specific practices to ensure the humane treatment of animals used as inputs in the product's creating
(e.g. humane certified eggs)
OProduct or service requires specific practices to ensure the sustainable harvesting or use of natural products and materials (e.g.
FSC certified paper; MSC seafood; shade-grown coffee)
O Product or service directly prevents environment/ecosystem degradation (e.g. protected parks; wildlife management services)
O Product or service improves natural environments previously damaged by degradation (e.g. reforestation; endangered species
repopulation)
O These descriptions do not apply to our company's product/service (Skip the remainder of this section)
Points Available: 0.00
Revenue from Land/wildlife Conservation
What were your total revenues last fiscal year from the previous products or services?
Your answer to this unscored question is combined with other answers to automatically calculate your score in this section of the
assessment.
What were your total revenues last fiscal year from the previous products or services? 1.8% of revenue
Points Available: 0.00
Tracking Environmental Metrics
Which of the following environmental metrics does your company track regarding the environmental
impact of your product or service?
Your answers determine which future questions in the assessment are applicable to your company.
CO2 saved/offset by product/service (metric tons)
Liters of water saved/offset by product/service
☐ Number of wildlife species protected/saved
☐ Metric tons of waste saved from landfill or incineration
☐ Number of hectares protected
✓ None of the above

# **Management of Land/wildlife Conservation**

How does your company measure and manage the results, outcomes, effects, or impact of your product or service?

Please select all that apply.	
☐ We have formally defined the outcomes sought by our product or service and have developed a theory of change for them	
✓ We have based our impactful product or service business model on established secondary research that demonstrates potential	
impact	
We have directly and formally engaged stakeholders in understanding their desires and needs when developing, refining, and or	
delivering our products or services	
✓ We are verified to meet third-party standards for impact (e.g. we have impact-related product certifications)	
☑ We measure near-term outcomes of the product or service to determine whether it is meeting the needs and expectations of our	
beneficiaries	
☐ We measure long-term outcomes in order to assess whether the results of our product produce lasting positive impacts for our	
beneficiaries	
We have identified and measure and manage the unintentional or potential negative impacts of the product or service in addition	
to intentional positive effects	
We have identified and managed potential causes that could lead to a failure to deliver the positive outcome, to do so less	
efficiently than possible, or to produce other negative effects	
☐ None of the above	
Points Earned: 1.07 of 1.07	
Efficacy of Land/wildlife Conservation	
If direct research on your product or service has been performed, did the results confirm that a positive	/e
environmental outcome is being achieved?	
○ Yes	
○ No	
○ N/A - No direct research conducted	
C 14/7. 140 direct resourch conducted	
Points Available: 1.07	

#### Outcome Measurement

How has your company measured outcomes or determined whether your product or service

#### Innovative Land/wildlife Conservation

Is there something different or innovative about the product/service that has changed the industry? Is this something that is replicable, unique at the time that it was created, and that has been emulated by other organizations?

Is there something different or innovative about the product/service that has changed the industry? Is this something that is replicable, unique at the time that it was created, and that has been emulated by other organizations? Naturalia est un pionnier du

Points Available: 0.00

# **Toxin Reduction / Remediation** - Impact Business Model

IMPACT BUSINESS MODELS

13.2

Recognizes products/services that reduce or remediates toxins or pollution

#### **Toxin / Pollution Reduction Description**

Which of the following product or service descriptions apply?

Your answer to this unscored question is combined with other answers to automatically calculate your score in this section of the

ul answer to this unscored question is combined with other answers to automatically calculate your score in this section of the
sessment.
O Product minimizes need of toxic chemicals compared to market alternatives (non-GMO)
O Product/services use less toxic/hazardous chemicals or materials than market alternatives (e.g. non-toxic cleaners, organic food
integrated pest management for agriculture)
O Product/service remediates environmental damage after discharges to air, land or water (e.g. brownfield remediation, oil spill
clean-up)
O Product/service directly prevents pollution or hazardous discharge (e.g. pollution management technologies)
O These descriptions do not apply to our company's product/service (Skip the remainder of this section)

#### Revenue from Toxin Reduction / Remediation

What were your total revenues last fiscal year from the previous products or services?

Your answer to this unscored question is combined with other answers to automatically calculate your score in this section of the assessment.

What were your total revenues last fiscal year from the previous products or services? 97% of revenue

Points Available: 0.00

#### **Tracking Environmental Metrics**

Which of the following environmental metrics does your company track regarding the environmental impact of your product or service?

Your answers determine which future questions in the assessment are applicable to your company.

CO2 saved/offset by product/service (metric tons)
Liters of water saved/offset by product/service
kWh saved/off-set
☐ Metric tons of waste saved from landfill or incineration
☐ The average % toxic/hazardous material reduction or pollution prevention (by weight or volume) achieved by the product or

✓ None of the above

service

Points Available: 0.00

#### % Toxin Reduction

What is the average % toxic/hazardous material reduction or pollution prevention (by weight or volume) achieved by the product or service?

What is the average % toxic/hazardous material reduction or pollution prevention (by weight or volume) achieved by the product or service?

✓ We do not track this

#### **Management of Toxin Reduction**

How does your company measure and manage the results, outcomes, effects, or impact of your product or service?

Select all that apply.
☐ We have formally defined the outcomes sought by our product or service and have developed a theory of change for them
✓ We have based our impactful product or service business model on established secondary research that demonstrates potential
impact
Ue have directly and formally engaged stakeholders in understanding their desires and needs when developing, refining, and or
delivering our products or services
✓ We are verified to meet third-party standards for impact (e.g. we have impact-related product certifications)
☐ We measure near-term outcomes of the product or service to determine whether it is meeting the needs and expectations of our
beneficiaries
☐ We measure long-term outcomes in order to assess whether the results of our product produce lasting positive impacts for our
beneficiaries
☐ We have identified and measure and manage the unintentional or potential negative impacts of the product or service in addition
to intentional positive effects
☐ We have identified and managed potential causes that could lead to a failure to deliver the positive outcome, to do so less
efficiently than possible, or to produce other negative effects
☐ None of the above
Points Earned: 0.80 of 1.07

#### **Innovative Toxin Reduction / Remediation**

Is there something different or innovative about the company's basic product or service that has changed the industry? Is this something that is replicable, unique at the time that it was created, and that has been emulated by other organizations?

Is there something different or innovative about the company's basic product or service that has changed the industry? Is this something that is replicable, unique at the time that it was created, and that has been emulated by other organizations?

Le produit de base est un pro

Points Available: 0.00

#### **Customers**

**OPERATIONS** 

# **Customers Impact Area Introduction**

0.0

This section of the assessment identifies specific ways that a company's product may be designed to deliver a specific, material, positive impact for its customers beyond the value normally provided from goods or services.

#### **Customer Impact Business Model Introduction**

Does your product/service address a social or economic problem for or through your customers?

Your answers determine which future questions in the assessment are applicable to your company.

O Yes
No

Points Available: 0.00

**OPERATIONS** 

# **Customer Stewardship**

3.2

#### **Managing Customer Stewardship**

Does your company do any of the following to manage the impact and value created for your customers or consumers?

✓ We offer product / service guarantees, warranties, or protection policies

✓ We have third party quality certifications or accreditations

We have formal quality control mechanisms

✓ We have feedback / customer service feedback or complaint mechanisms

We monitor customer or consumer satisfaction

We assess the outcomes produced for our customers through the use of our product or service

We have written policies in place for ethical marketing, advertisement, or customer engagement

We manage the privacy and security of client / customer data

☐ None of the above

Points Earned: 0.45 of 0.45

#### **Product / Service Warranties**

What percentage of your products or services are covered by a formal warranty or guarantee?

00%

01-9%

010-24%

025-49%

050-74%

**O** 75-99%

0 100%

O N/A

Points Earned: 0.41 of 0.45

# **Product Accreditations and Certifications**

What % your products or services have been reviewed and certified by an accreditation body focused on quality?

This can include process certifications like ISO9000 or industry specific quality accreditations.
O <sub>0%</sub>
O 1-9%
O 10-24%
O 25-49%
O 50-74%
O 75-99%
● 100%
○ N/A
Points Earned: 0.91 of 0.91
Quality Assurance
Do you use an established third party methodology to manage quality assurance for your products or services?
Examples include PDSA, Six Sigma, DMAIC, TQM, Zero Defects, etc
○ Yes
○ No
Points Available: 0.45
Feedback and Complaint Channels
Are any of the following true regarding mechanisms for customers to provide feedback, ask questions, or file complaints?
✓ Products and/or websites feature customer service contact information
✓ Product / service reviews are made available in their entirety to public
✓ Company responds to all direct inquiries or complaints within a month of receipt
✓ Company offers live time support to customers
Other
☐ None of the above
Points Earned: 0.45 of 0.45

#### **Monitoring Customer Satisfaction and Retention**

Which of the following are true of your company with regards to customer or client satisfaction and/or retention?
✓ Company monitors customer satisfaction
✓ Company shares customer satisfaction internally within the company
✓ Company shares customer satisfaction publicly
✓ Company has specified targets for customer / client satisfaction
☐ In the last year, company has achieved specified targets for satisfaction

Points Earned: 0.36 of 0.45

☐ None of the above

#### **Managing Product Impacts**

Does the company do any of the following with regards to managing the potential impact their products have on customers / beneficiaries?

Company regularly monitors customer outcomes and well-being
Company has formal program to incorporate customer testing and feedback into product design
Company has formal programs in place to continuously improve outcomes produced for customers (including reducing negative
effects or increasing positive effects)
✓ Other
None of the above

Points Earned: 0.09 of 0.45

#### **Data Usage and Privacy**

Does your company have any of the following to address data usage and privacy issues?

- Company has a formal publicly available data and privacy policy
- Company makes all users aware of information collected, length of time it is preserved, how it's used, and whether and how it is shared with other entities (public or private)
- All customers have option to decide how their data can be used
- Company's all email list building and email marketing strategies are GDPR compliant

Other

- ☐ None of the above
- N/A Company does not collect sensitive data

Points Earned: 0.34 of 0.45

# **Data Security Management**

Does the company have any of the following practices to ensure security of private data?
✓ Data privacy is included in company wide risk management compliance processes
✓ All employees with access to data are trained on data privacy policies
✓ Company has a formal code of conduct that defines unauthorized uses of data
☐ Internal audits of data security
External audits of data security
☐ Simulated hacks on data security
Other
☐ None of the above
□ N/A - Company does not collect sensitive data
Points Earned: 0.23 of 0.45
Disclosure Questionnaire
Disclosure Industries
Disclosure questions on specific production and trade.
Disclosure Alcohol
Please indicate if your company is involved in the production, operation, trade, or sale of any the following:
Alcohol
Please also select "Yes" if your company serves clients in this industry
○Yes
No
Points Available: 0.00
Disclosure Tobacco
Please indicate if your company is involved in the production, operation, trade, or sale of any the following:
Tobacco
Please also select "Yes" if your company serves clients in this industry
○Yes
● No

#### **Disclosure Firearms Weapons**

Please indicate if your company is involved in the production, operation, trade, or sale of any the following:

Firearms, weapons or munitions

Please also select "Yes" if your company serves clients in this industry

O Yes



Points Available: 0.00

#### **Disclosure Pornography**

Please indicate if your company is involved in the production, operation, trade, or sale of any the following:

Pornography

Please also select "Yes" if your company serves clients in this industry

O Yes



Points Available: 0.00

#### **Disclosure Fossil Fuels**

Please indicate if your company is involved in the production, operation, trade, or sale of any the following:

Fossil-fuel-based oil, natural gas, or coal extraction, distribution, sale, etc.

Please also select "Yes" if your company serves clients in this industry

O Yes



#### **Disclosure Mining**

Please indicate if your company is involved in the production, operation, trade, or sale of any the following:

Mining

Please also select "Yes" if your company serves clients in this industry

Yes

No

Points Available: 0.00

Disclosure Nuclear Power or Hazardous Materials

Please indicate if your company is involved in the production, operation, trade, or sale of any the following:

Nuclear power, radioactive materials or hazardous waste

Points Available: 0.00

O Yes

#### **Disclosure Prisons**

Please indicate if your company is involved in the production, operation, trade, or sale of any the following:

Prisons

Please also select "Yes" if your company serves clients in this industry

Please also select "Yes" if your company serves clients in this industry

O Yes

O No

Points Available: 0.00

#### **Disclosure Bottled Water**

Please indicate if your company is involved in the production, operation, trade, or sale of any the following:

Bottled water

O Yes

No

#### **Disclosure Animal Products or Services**

Please indicate if your company is involved in the production, operation, trade, or sale of any the following:

Animal-based products or services (including seafood)

O Yes

No

Points Available: 0.00

#### **Disclosure Genetically Modified Organisms**

Please indicate if your company is involved in the production, operation, trade, or sale of any the following:

Genetically modified organisms

Please also select "Yes" if your company serves clients in this industry

O Yes

No

Points Available: 0.00

#### **Disclosure Biodiversity Impacts**

Please indicate if your company is involved in the production, operation, trade, or sale of any the following:

Industries with a large potential biodiversity impact (including logging or logging equipment, agriculture, etc.)

O Yes

O No

Points Available: 0.00

#### **Disclosure Energy and Emissions Intensive Industries**

Please indicate if your company is involved in the production, operation, trade, or sale of any the following:

Energy- and emissions-intensive industries

O Yes

No

#### **Disclosure Water Intensive Industries**

Please indicate if your company is involved in the production, operation, trade, or sale of any the following:

Water-intensive industries

Yes
No

Points Available: 0.00

#### **Disclosure Illegal Products or Subject to Phase Out**

Please indicate if your company is involved in the production, operation, trade, or sale of any the following:

Products or activities that are illegal under country laws or regulations where they have operated, banned in international conventions or agreements, or subject to international phase-out or regulation

O Yes
No

Points Available: 0.00

#### Disclosure Industries at Risk of Human Rights Violations

Please indicate if your company is involved in the production, operation, trade, or sale of any the following:

Industries reliant upon materials at high risk of human rights infringements (e.g. conflict minerals)

YesNo

Points Available: 0.00

#### Other Disclosure Industries

Please indicate if your company is involved in the production, operation, trade, or sale of any the following:

Other industries that may cause social or environmental harm or are subject to stakeholder criticism or concern

O Yes

No

#### **Company Explanation Of Disclosure Item Flags**

If you selected "Yes" to any of the "Disclosure Industries" listed above, please provide a detailed explanation of the company's involvement for each affirmative response:

If this does not apply to you, please enter "Does not apply" in the text area below.

If you selected "Yes" to any of the "Disclosure Industries" listed above, please provide a detailed explanation of the company's involvement for each affirmative response: Ne s'applique pas

Points Available: 0.00

#### **Disclosure Practices**

Disclosure questions on sensitive practices.

#### **No formal Registration Under Domestic Regulations**

Please indicate if your company engages in any of the following practices:

Company is not formally registered in accordance with all relevant regulations and requirements

If your company is a formally registered business, select "No."

O Yes

No

Points Available: 0.00

#### **Tax Reduction Through Corporate Shells**

Please indicate if your company engages in any of the following practices:

Company uses corporate shells or other structural means, such as establishing multiple corporate entities, to minimize tax payments

O Yes

No

Points Available: 0.00

#### Operates in conflict zones

Please indicate if your company engages in any of the following practices:

Company operates in conflict zones

O Yes

O No

# Sale of Data Please indicate if your company engages in any of the following practices: Company sells or provides access to consumer or user data O Yes No Points Available: 0.00 Facilities located in sensitive ecosystems Please indicate if your company engages in any of the following practices: Company facilities are located adjacent to or in sensitive ecosystems O Yes No Points Available: 0.00 **Animal Testing** Please indicate if your company engages in any of the following practices: Company's products are tested on animals O Yes ● No Points Available: 0.00

#### **Marketing of Breastmilk Substitutes**

Please indicate if your company engages in any of the following practices:

Marketing of breastmilk substitutes

O Yes

No

# Company prohibits freedom of association/collective bargaining Please indicate if your company engages in any of the following practices: Company prohibits workers from freely associating and bargaining collectively for the terms of one's employment O Yes ● No Points Available: 0.00 **Workers Under Bond** Please indicate if your company engages in any of the following practices: Company hires workers that are under bond, debt, or other obligation to the company or to labor brokers O Yes No Points Available: 0.00 **Confirmation of Right to Work** Please indicate if your company engages in any of the following practices: Company does not confirm that workers have the legal right to work in jurisdiction of operations, or company does not keep personnel records that include evidence of the date of birth of each worker O Yes ● No Points Available: 0.00

#### **Employs Individuals on Zero-Hour Contracts**

Please indicate if your company engages in any of the following practices:

Company employs individuals on zero-hour contracts

O Yes

O No

# Company workers are prisoners Please indicate if your company engages in any of the following practices: Company uses workers who are prisoners Yes No Points Available: 0.00 Company Employs Workers Under Age 15 (Or Other ILO Minimum Age) Please indicate if your company engages in any of the following practices: Company employs workers under the age of 15 (or other minimum work age covered by the International Labour

Organization Convention No. 138) and/or company does not keep personnel records that include evidence of the

O Yes

No

Points Available: 0.00

#### **Overtime For Hourly Workers Is Compulsory**

Please indicate if your company engages in any of the following practices:

Overtime work is compulsory and exceeds 48 hours in a week

O Yes

Points Available: 0.00

#### Other Disclosure Practices

Please indicate if your company engages in any of the following practices:

Other sensitive practices that may cause social or environmental harm, or are subject to stakeholder concern

O Yes

O No

#### **Company Explanation Of Disclosure Item Flags**

If you selected "Yes" to any of the "Disclosure Practices" listed above, please provide a detailed explanation of the company's engagement in each practice marked in the affirmative:

If this does not apply to you, please enter "Does not apply" in the text area below.

If you selected "Yes" to any of the "Disclosure Practices" listed above, please provide a detailed explanation of the company's engagement in each practice marked in the affirmative: Ne s'applique pas

Points Available: 0.00

#### **Disclosure Outcomes & Penalties**

Disclosure questions concerning litigation, relocation of communities, accidents, and on-the-job fatality.

#### **On-Site Fatality**

Please indicate if your company has experienced any of the following in the past 5 years:

Company has had an operational or on-the-job fatality

O Yes

No

Points Available: 0.00

#### **Litigation or Arbitration**

Please indicate if your company has experienced any of the following in the past 5 years:

Litigation or arbitration against company either ongoing, settled, or found against the company

O Yes

No

Points Available: 0.00

#### Company has filed for bankruptcy

Please indicate if your company has experienced any of the following in the past 5 years:

Company has filed for bankruptcy

O Yes

No

#### **Bribery, Fraud, or Corruption**

Please indicate if your company has had a formal complaint to a regulatory agency or been assessed a fine or sanction in the past five years for any of the following:

Bribery, fraud, or corruption O Yes O No Points Available: 0.00 **Anti-Competitive Behavior** Please indicate if your company has had a formal complaint to a regulatory agency or been assessed a fine or sanction in the past five years for any of the following: Anti-competitive behavior O Yes O No Points Available: 0.00 Financial Reporting, Taxes, Investments, or Loans Please indicate if your company has had a formal complaint to a regulatory agency or been assessed a fine or sanction in the past five years for any of the following: Financial reporting, tax payments, investments, or loans O Yes No Points Available: 0.00 **Political Contributions or International Affairs** Please indicate if your company has had a formal complaint to a regulatory agency or been assessed a fine or sanction in the past five years for any of the following: Political contributions or international affairs O Yes No

#### **Labor Issues**

Please indicate if your company has had a formal complaint to a regulatory agency or been assessed a fine or sanction in the past five years for any of the following:

Labor issues (including safety and discrimination) O Yes No Points Available: 0.00 Recalls Please indicate if your company has experienced any of the following in the past 5 years: Recalls due to quality control issues Yes ONo Points Available: 0.00 **Breaches of Confidential Information** Please indicate if your company has experienced any of the following in the past 5 years: Breaches of individual privacy and/or losses of individual confidential data O Yes ON O Points Available: 0.00 **Consumer Protection** Please indicate if your company has had a formal complaint to a regulatory agency or been assessed a fine or sanction in the past five years for any of the following: Consumer protection (including product safety and marketing claims)

Points Available: 0.00

O Yes

# Significant Layoffs Please indicate if your company has experienced any of the following in the past 5 years: Company has had layoffs of more than 20% of the workforce Yes No Points Available: 0.00 Hazardous Discharges Into Air/Land/Water (Past 5 Yrs) Please indicate if your company has experienced any of the following in the past 5 years: Company sites have experienced accidental discharges to air, land or water of hazardous substances Yes No Points Available: 0.00 Large Scale Land Conversion, Acquisition, or Relocation

Please indicate if your company has experienced any of the following in the past 5 years:

Construction or operation of company involved large scale land acquisition, convergence, or degradation (including the construction or refurbishment of dams), or resulted in the resettlement or economic displacement of 5,000 or more people

O Yes

Points Available: 0.00

#### **Penalties Assessed For Environmental Issues**

Please indicate if your company has had a formal complaint to a regulatory agency or been assessed a fine or sanction in the past five years for any of the following:

Environmental management penalties, including animal welfare

O Yes
No

#### **Violation of Indigenous Peoples Rights**

Please indicate if your company has had a formal complaint to a regulatory agency or been assessed a fine or sanction in the past five years for any of the following:

Infringing on indigenous people's rights, for instance by utilizing lands owned or used by indigenous peoples without full documented consent of such peoples



Points Available: 0.00

#### Other Disclosure Outcomes & Penalties

Please indicate if your company has had a formal complaint to a regulatory agency or been assessed a fine or sanction in the past five years for any of the following:

Other penalties, complaints, or grievances filed or levied against the company for negative impacts on local communities, human rights, or other stakeholder concerns



Points Available: 0.00

#### **Company Explanation Of Disclosure Item Flags**

If you selected "Yes" to any of the "Disclosure Outcomes & Penalties" listed above, please provide a detailed explanation of the company's experience related to each affirmative response:

If this does not apply to you, please enter "Does not apply" in the text area below.

If you selected "Yes" to any of the "Disclosure Outcomes & Penalties" listed above, please provide a detailed explanation of the company's experience related to each affirmative response: Ne s'applique pas

Points Available: 0.00

#### **Supply Chain Disclosure**

Disclosure questions concerning the significant suppliers of the company

# **Supplier Child Labor, Prison Labor, or Forced Labor**

Please indicate if any of the following statements are true regarding your company's suppliers:
Employment of workers under the age of 15, use of workers who are currently prisoners, or other practices that are relevant to risk of forced labor
○ Yes
No
O Don't Know
Points Available: 0.00
Suppliers in Conflict Zones
Please indicate if any of the following statements are true regarding your company's suppliers:
Operation in conflict zones
○ Yes
No     The state of th
O Don't Know
Points Available: 0.00
Suppliers Negative Social Impact
Please indicate if any of the following statements are true regarding your company's suppliers:
Practices or outcomes that produced substantial negative impacts regarding human rights, labor conditions, or local
communities
○Yes
No
O Don't Know
Points Available: 0.00
Suppliers Negative Environmental Impact
Please indicate if any of the following statements are true regarding your company's suppliers:
Practices or outcomes that produced substantial negative environmental impact
○Yes
No

Points Available: 0.00

O Don't Know