

# Numa SCORE COMPLETION VERSION NAME SECTOR COMPANY SIZE 81.6 100% 6 Active Assessment Service 10-49

As wholly-owned subsidiary of MAIF, Numa is required to make its full B Impact Assessment transparent. The PDF contains a completed B Impact Assessment that has been reviewed by B Lab with Numa as part of their certification as a B Corporation. Answers to questions that would reveal sensitive information (e.g. that would advantage competitors or prejudice litigation) are highlighted with a "Sensitive" textbox.

**Sensitive** 

# **Mission & Engagement**

1.4

## **Level of Impact Focus**

Describe your company's approach to creating positive impact.

This is an unweighted question that will not impact your score and is asked only for research/benchmarking purposes. Ocreating positive social or environmental impact is not a focus for our business O We occasionally think about the social and environmental impact of some aspects of our business, but not frequently. We frequently consider our social and environmental impact, but it isn't a high priority in decision-making. O We consistently incorporate social and environmental impact into decision-making because we consider it important to the success and profitability of our business. Owe treat our social and environmental impact as a primary measure of success for our business and prioritize it even in cases where it may not drive profitability. Points Available: 0.00 **Mission Statement Characteristics** Does your company's formal, written corporate mission statement include any of the following? A formal written corporate mission statement is one that is either publicly facing or formally shared with the employees of the company. Please check all that apply. No social or environmental commitment

A general commitment to social or environmental responsibility (e.g. to conserve the environment)

A commitment to a specific positive social impact (e.g. poverty alleviation, sustainable economic development)

A commitment to a specific positive environmental impact (e.g. reducing waste sent to landfills through upcycled products)

A commitment to serve a target beneficiary group in need (e.g. low-income customers, smallholder farmers)

We have no written mission statement

Points Earned: 0.25 of 0.50

#### Mission Statement

Please share the text of your formal mission statement here.

Équiper les leaders et leurs équipes avec l'état d'esprit et les compétences indémodables qui leur permettent de naviguer dans le changement et de s'y construire une carrière excitante. La gestion de la Société sera assurée par les organes de direction visés par les présents statuts dans son intérêt social, en prenant en compte les enjeux sociaux, sociétaux et environnementaux de son activité sur l'ensemble de ses parties prenantes et sur l'environnement.

# **Social and Environmental Decision-Making**

How does your company integrate social and environmental performance into decision-making?

our answers determine which future questions in the assessment are applicable to your company.
☑ Employee training that includes social or environmental issues material to our company or its mission
☐ Manager roles with job descriptions that explicitly incorporate social and environmental performance
Performance reviews that formally incorporate social and environmental issues
Compensation and job descriptions of executive team members that include social and environmental performance
☑ Board of Directors review of social and environmental performance
We measure our externalities in monetary terms and incorporate them into our financial balances
Other - please describe
☐ None of the above
Points Earned: 0.40 of 1.00
Social and Environmental Performance Training
How are social or environmental performance principles and practices incorporated into employee
raining programs?
Please check all that apply.
Only included informally in orientation, training, or instruction
Specific, formal training is integrated into new employee and new manager training
Specific, formal training is integrated into ongoing employee and manager training
Usorkers articulate goals and achievements related to social and environmental metrics as an individual or part of a workplace
team
All supervisors and managers receive training on how to communicate social and environmental goals to employees and
implement accountability for results
☐ None of the above
Points Earned: 0.33 of 1.00
Board Review of Social or Environmental Performance
Does the Board of Directors or equivalent governing body review your company's social or
environmental performance on at least an annual basis?
O No, our Board doesn't review that
O Yes, the Board receives a general update on the company's social or environmental performance
O Yes, the Board reviews key performance indicators (KPIs) on the company's social or environmental performance
O N/A - Our company has no Board of Directors or equivalent governing body
Points Earned: 0.50 of 1.00

## **Stakeholder Engagement**

Has your company done any of the following to engage stakeholders about your social and
environmental performance?
We have an advisory board that includes stakeholder representation

	☐ We have an advisory board that includes stakeholder representation
	☐ We have a formal stakeholder engagement plan or policy that includes identification of relevant stakeholder groups
	☐ We have created mechanisms to identify and engage traditionally underrepresented stakeholder groups or demographics
	☐ We have formal and regular processes in place to gather information from stakeholders (focus groups, surveys, community
	meetings, etc.)
	☐ We have formal procedures to address results from stakeholder engagement, with a designated individual or team responsible
	for appropriate follow ups.
	☐ We report the results of stakeholder engagement on social and environmental performance to the highest level of oversight in
	the company, such as the Board
	☐ We publicly report on stakeholder engagement mechanisms and results
	Other - please describe
	✓ No formal stakeholder engagement
D	pints Available: 0.50
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# Management of Material Social and Environmental Issues

How does your company identify, measure, and manage the most material social and environmental issues relevant to your operations and business model?

□ We track impact metrics that we've chosen based on company mission or executive decision
 □ We have conducted a materiality assessment of our company using stakeholder engagement mechanisms or research
 □ We have identified and measure metrics based on the results of the materiality assessment we conducted for the company
 □ We have set performance targets for all identified material issues and measurements
 □ We measure the material social and environmental outcomes produced by our performance on our KPIs over time
 ✓ None of the above

Points Available: 1.00

**OPERATIONS** 

# **Ethics & Transparency**

4.6

#### **Governance Structures**

What is the company's highest level of corporate oversight?

- Owner or Manager Governed (including Board of Directors with only owners/ executives)
- O Management, Executive Committee, or Democratic Governance
- O Non-Fiduciary Advisory Board
- O Board of Directors (with at least one member who is not an executive or owner of the company)

# Internal Good Governance How does your company support internal management and good governance? We have a formal organizational chart outlining the management and reporting structure of the company ✓ We have written job descriptions for all employees outlining responsibilities and decision-making authority We have management team meetings to plan strategy or make operational decisions Other - please describe None of the above Points Farned: 0.86 of 0.86 **Ethics Policies and Practices** What practices does your company have in place to promote ethical decision-making and prevent corruption? A written Code of Ethics A written whistleblower policy ✓ We have created internal financial controls We have conducted an ethics-focused risk assessment in the last two years Other (please describe) ☐ None of the above Points Earned: 0.64 of 0.86 Instruction on Code of Ethics How does your company instruct employees regarding your Code of Ethics on behavioral expectations, bribery, and corruption? Please check all that apply. We instruct the Board of Directors on the Code at least annually ✓ We instruct all newly hired workers on the Code We instruct managers on the Code on an ongoing basis

Points Farned: 0.57 of 0.86

Other - please describe

We instruct all non-managerial workers on the Code on an ongoing basis

We communicate changes to the Code whenever it is updated

No Code of Ethics or equivalent, or no training on the Code

# **Reviewed / Audited Financials** Does the company produce financials that are verified annually by an independent source through an Audit or Review? ONo Yes, through a review Yes, through an audit Points Earned: 0.86 of 0.86 **Financial Controls** Does your company maintain any of the following financial controls? Please check all that apply. Segregation of Accounts Receivable and Accounts Payable duties Segregation of payment authorization, execution, and/or record keeping Access to accounting software systems is limited to appropriate personnel Access to credit or ATM cards is limited to appropriate personnel Routine management or third-party reviews of inventory management system IT systems have different password protection systems that are changed periodically with different access levels according to the position of the staff member accessing the data None of the above Points Earned: 0,69 of 0,86 **Company Transparency** What information does the company make publicly available and transparent? Your answers determine which future questions in the assessment are applicable to your company.

L	Beneficial	ownership	of the	compan	v
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- Financial performance (must be transparent to employees at minimum)
- Social and environmental performance (e.g. impact reports)
- ✓ Membership of the Board of Directors
- None of the above

Points Earned: 0.43 of 0.86

## **Financial Transparency with Employees**

Thanolal Transparency With Employees	
How does your company formally share financial information with full-time employees?	
Exclude compensation data. Please check all that apply.	
We have no formal documented process to share financial information with employees	
Our company discloses all financial information (except salary info) at least yearly	
Our company discloses all financial information (except salary info) at least quarterly	
In addition to sharing financials, our company also has an intentional education program around shared financials	3
✓ In addition to sharing financials with employees, our company publicly reports its financial statements	
Points Earned: 0.64 of 0.86	
	OPERATIONS
Governance Metrics	0.0
This section asks for your company to provide important financial information that will be referenced la assessment.	ter in the
Last Fiscal Year	
On what date did your last fiscal year end?	
If your company has not yet completed its first fiscal year, please put your anticipated fiscal year end date.	
On what date did your last fiscal year end? 31 Dec 2021	
Points Available: 0.00	
Reporting Currency	
Select your reporting currency	
● Euro - EUR	
Points Available: 0.00	
Revenue Year Before Last	
Total Earned Revenue	
From the fiscal year before last	
If your company has not yet completed its first fiscal year, please put \$0	

Points Available: 0.00

From the fiscal year before last

#### **Revenue Last Year**

Total Earned Revenue

From the last fiscal year

This question will be used for scored calculation questions later in the assessment. Please complete for accurate scoring. If your company has not yet completed its first fiscal year, please put \$0

From the last fiscal year

Sensitive

Points Available: 0.00

#### **Net Income Last Year**

Net Income

From the last fiscal year

If your company has not yet completed its first fiscal year, please put \$0

From the last fiscal year

Sensitive

Points Available: 0.00

#### **Net Income Year Before Last**

Net Income

From the fiscal year before last

From the fiscal year before last

Sensitive

Points Available: 0.00

IMPACT BUSINESS MODELS

## **Mission Locked - Impact Business Model**

2.5

Recognizes corporate forms and amendments that preserve mission and/or considers stakeholders regardless of company ownership

#### **Mission Lock**

Separate from a mission statement, what has your company done to legally ensure that its social or environmental performance is a part of its decision-making over time, regardless of company ownership?

This question is related to the legal requirement for Certified B Corps. Click "Learn" for more information and resources about this requirement.

Signed a contract or Board resolution committing to adopting a legal form that requires consideration of all stakeholders (e.g. signed B Corp Agreement)

Adopted a specific legal entity or governance structure that preserves mission over time, but does not require consideration of all stakeholders in its decision-making (e.g. cooperative)

As a company wholly owned by another company that has not done so, amended corporate governing documents or adopted a legal entity that requires consideration of all stakeholders in its decision-making (e.g. benefit corporation, completed B Corp legal amendment)

As an independent or publicly-owned business, amended corporate governing documents or adopted a legal entity that requires consideration of all stakeholders in its decision-making (e.g. benefit corporation, completed B Corp legal amendment)

Points Earned: 2.50 of 10.00

O None of the above

#### Workers

**OPERATIONS** 

# **Workers Impact Area Introduction**

0.0

This section identifies who should be considered a "worker" in the B Impact Assessment and reports your worker-related metrics. It also identifies whether your company is designed to deliver a specific, material, positive impact for its workers, and if so, opens the Worker Impact Business Model section that is most applicable.

## Majority Hourly vs. Salaried Workers

Are the majority (greater than 50%) of your employees paid on a fixed salary or a daily or hourly wage?

This is a REQUIRED question that determines the set of additional questions your company will respond to regarding your employee impact.

Fixed Salary

O Daily or hourly wage

## **Use Of Contracted Labor**

Is any of your company's labor performed by subcontracted organizations or individuals, such as outsourced staffing services or independent contractors?

Your answers determine which future questions in the assessment are applicable to your company.  Yes, some of our labor is contracted to third party subcontractors that manage staff on our behalf  Yes, we hire individual independent contractors who are contracted to work 20+ hours per week for the company indefinitely, or for longer than a 6 month period
Yes, we hire individual independent contractors who are contracted to work 20+ hours per week for the company indefinitely, or
for longer than a 6 month period
✓ While we utilize independent contractors, they do not work for us greater than 20 hours per week for longer than a 6 month
period
□ None of the above
Points Available: 0.00
Workers Impact Business Model Introduction
Is your company structured to benefit its employees in either of the following ways?
Your answers determine which future questions in the assessment are applicable to your company.
Ownership structures that provide significant equity (>40%) and empowerment to all employees (e.g. employee-owned
companies, cooperatives)  Providing high quality jobs or professional development for individuals with chronic barriers to employment (workforce
development programs)
development programo,
✓ None of the above
✓ None of the above
✓ None of the above  Points Available: 0.00
✓ None of the above  Points Available: 0.00  # of Full Time Workers
✓ None of the above  Points Available: 0.00  # of Full Time Workers  Number of Total Full-Time Workers
Points Available: 0.00  # of Full Time Workers  Number of Total Full-Time Workers  Current Total Full-Time Workers  Please click "Learn More" to understand how to answer this question.
Points Available: 0.00  # of Full Time Workers  Number of Total Full-Time Workers  Current Total Full-Time Workers  Please click "Learn More" to understand how to answer this question.
None of the above  Points Available: 0.00  # of Full Time Workers  Number of Total Full-Time Workers  Current Total Full-Time Workers  Please click "Learn More" to understand how to answer this question.  Current Total Full-Time Workers  Sensitive
Points Available: 0.00  # of Full Time Workers  Number of Total Full-Time Workers  Current Total Full-Time Workers  Please click "Learn More" to understand how to answer this question.
None of the above  Points Available: 0.00  # of Full Time Workers  Number of Total Full-Time Workers  Current Total Full-Time Workers  Please click "Learn More" to understand how to answer this question.  Current Total Full-Time Workers  Sensitive
Points Available: 0.00  # of Full Time Workers  Number of Total Full-Time Workers  Current Total Full-Time Workers  Please click "Learn More" to understand how to answer this question.  Current Total Full-Time Workers  Sensitive  Points Available: 0.00
Points Available: 0.00  # of Full Time Workers  Number of Total Full-Time Workers  Current Total Full-Time Workers  Please click "Learn More" to understand how to answer this question.  Current Total Full-Time Workers  Sensitive  Points Available: 0.00  # of Full Time Workers Last Year
Points Available: 0.00  # of Full Time Workers  Number of Total Full-Time Workers  Current Total Full-Time Workers  Please click "Learn More" to understand how to answer this question.  Current Total Full-Time Workers  Points Available: 0.00  # of Full Time Workers Last Year  Number of Total Full-Time Workers

# Number of Total Part-Time Workers Current Total Part-Time Workers Please click "Learn More" to understand how to answer this question. Current Total Part-Time Workers Sensitive Points Available: 0.00 # of Part Time Workers Last Year Number of Total Part-Time Workers Total part-time workers twelve months ago Please click "Learn More" to understand how to answer this question. Total part time workers twelve months ago Points Available: 0,00 # of Temporary Workers Number of Total Temporary Workers **Current Total Temporary Workers** Please click "Learn More" to understand how to answer this question. Current Total Temporary Workers 0 ☐ We do not track this Points Available: 0.00 # of Temporary Workers Last Year Number of Total Temporary Workers Total temporary workers twelve months ago Please click "Learn More" to understand how to answer this question. Total temporary workers twelve months ago 1 ☐ We do not track this

Points Available: 0.00

# **Financial Security**

# of Part Time Workers

## **Lowest Paid Wage**

What is the company's lowest wage as calculated on an hourly basis?

Please exclude students and interns in this calculation.

What is the company's lowest wage as calculated on an hourly basis?

Sensitive

Points Available: 0.00

## % of Employees Paid Individual Living Wage

What percentage of employees on an FTE (Full Time Equivalent) basis are paid at least the equivalent of a living wage for an individual?

Please exclude students and interns in this calculation.

O 75-89%

090-99%

0 100%

O N/A

Points Earned: 2.96 of 2.96

## % of Employees Paid Family Living Wage

What percentage of employees on an FTE (Full Time Equivalent) basis are paid at least the equivalent of a living wage for a family?

Please exclude students and interns in this calculation.

$\bigcirc$	<75	5%

O 75-89%

090-99%

0 100%

O N/A

Points Earned: 2.96 of 2.96

## % Above the Minimum Wage

What percentage above the legal minimum wage does your lowest-paid hourly employee earn?

Please answer this question ONLY taking into account hourly workers. If you do not have hourly workers, select N/A.

Sensitive

Points Earned: 1.19 of 1.48

### **Initiatives To Increase Wages and Benefits**

If it is not possible to verify a living wage in your country, has your company participated in any leadership initiatives/agreements to increase wages or benefits to workers provided in your country or industry?

Examples include commissioning a living wage calculation. Select N/A if living wage already exists.

O Yes

ONo

N/A - Living wage already exists

Points Available: 1.48

# **Compensation Policies and Practices**

Does your company offer any of the following additional financial benefits to non-executive workers?

Your answers determine which future questions in the assessment are applicable to your company.

□ Cost	of	living	adjustmen	ts tha	match	inflation	rates	of the	country	

☐ Bonuses or profit-sharing

Employee ownership opportunities

✓ None of the above

# % Participation in Employee Ownership

What percentage of all full-time employees have been granted stock, stock options, or stock equivalents (including participation in an ESOP or other qualified ownership plans) in the company?

Points Earned: 0.26 of 0.74

# **Government Provision Of Healthcare** How is healthcare provided in the country where the majority of employees reside? O Universal Provision of Basic Healthcare Services (e.g. United Kingdom) O Government-mandated or -provided health insurance programs (e.g. Switzerland) O None of the Above Points Available: 0.00 **Healthcare Coverage** What percentage of workers receive healthcare coverage either through a government plan or paid by the company? If healthcare is covered through the company, only consider workers for which the company pays the majority of healthcare costs. O <75% O 75-84% 085-94% 95%+ Points Earned: 3.00 of 3.00 **Supplementary Health Benefits** What benefits does your company provide to all full-time tenured workers to supplement government programs? Only select benefits the company pays the majority of costs to all full-time tenured workers. Select Other if the company covers less than 50% of the expenses for the benefits listed or other benefits offered.

☐ Life insurance

✓ Private dental insurance

Disability coverage or accident insurance

✓ Private supplemental health insurance

Other - please describe

None of the above

Points Earned: 3.00 of 3.00

# **Supplementary Health Benefits Eligibility for Part-Time Workers**

When do part-time workers become eligible to participate in the supplementary benefits offered by your company?

applicable, please select one answer indicating tenure requirements (answers 1-2), and one answer indicating weekly hour	
equirements (answers 3-4).	
Part-time workers are not eligible at time of hire, but become eligible to participate within their first 6 months of employment	
✓ Part-time workers are eligible to participate at time of hire	
Part-time workers are only eligible if they work more than 20 hours a week	
✓ Part-time workers are eligible even if they work less than 20 hours a week	
We do not offer supplementary health benefits to part-time workers	
□ N/A - We don't have part-time employees	
oints Earned: 3.00 of 3.00	
lealth and Wellness Initiatives	
Vhat health and wellness initiatives or policies does your company offer beyond insurer-provided rograms?	
heck all that apply.	
We sponsor and encourage workers to participate in health and wellness activities during the workweek (e.g. walking or step programs)	S
✓ We offer incentives for workers to complete health risk assessments or participate in health and wellness activities (e.g., a full	nd
for exercise equipment, subsidized gym membership)	
✓ Employees have access to behavioral health counseling services, web resources, or Employee Assistance Programs	
Spouses, partners, or children of employees are provided access to behavioral health counseling services, web resources, or	r
Employee Assistance Programs	
✓ We have policies and programs in place to prevent ergonomic-related injuries in the workspace	
Over 25% of workers have completed a health risk assessment in the last twelve months	
☐ Management receives reports on aggregate participation in worker wellness programs	
Other - please describe	
Company does not offer any formal health and wellness initiatives	

Points Earned: 3.00 of 3.00

**OPERATIONS** 

**Career Development** 

5.2

# **Professional Development Policies and Practices**

Does your company provide any of the following training opportunities to workers for professional development?

Your answers determine which future questions in the assessment are applicable to your company.
✓ We have a formal onboarding process for new employees
☐ We offered ongoing training on core job responsibilities to employees within the last year
✓ We have a policy to encourage internal promotions and hiring for advanced positions (e.g. posting job openings internally first)
✓ We provide cross-skills training for career advancements or transitions (e.g. management training for non-managers)
☑ We provide non-career-specific life-skill training (e.g. financial literacy, English as a Second Language)
☑ We facilitate or have an allocated budget for external professional development opportunities, (e.g. conference attendance,
online trainings)
☐ We provide reimbursements or programs for intensive continuing education credentials (e.g. college degrees, professional
licensures)
☐ None of the above
Points Earned: 0.90 of 1.00
Amount of Training for New Hires
What was the average amount of training that a newly hired worker received in the past twelve
months?
Use average of both full-time and part-time employees.
○ No training
On-the-job training (one day to one week)
On-the-job training (one week to one month)
O Apprenticeship or technical training (over one month)
O N/A - No new hires during the last 12 months
Points Earned: 0.67 of 1.00
Employee Review Process
Which of the following is included or applies to your company's formal process for providing
performance feedback to employees?
Check all that apply.
✓ Process has a regular schedule and is conducted at least annually
✓ Peer and subordinate input
☐ Written guidance for career development
☐ Social and environmental goals
Clearly-identified and achievable goals
✓ A 360-degree feedback process
✓ All tenured employees receive feedback
☐ None of the above

Points Earned: 2.00 of 2.00

# **Internal Promotions** What percentage of employees has been internally promoted within the last 12 months? Exclude material owners in your calculation. 00% 01-5% **0** 6-15% 0 15%+ Points Earned: 0.67 of 1.00 **Intern Hiring Practices** How does your company manage the hiring and treatment of interns? Check all that apply. If there is no third party living wage calculated for your country of operations, please do not select "payment of a living wage." We have a formalized policy or program outlining the objectives of internships or internship programs for participants We partner with education institutions to provide internship opportunities or work-study programs ✓ We pay interns a living wage Our interns receive formal performance reviews Our interns have a formal opportunity to provide feedback on experience ✓ We have hired interns on as full-time permanent employees in the past two years Intern tenures are restricted to not exceed one year if interns are not currently enrolled in school None of the above N/A - Our company does not employ interns Points Earned: 1.00 of 1.00 **OPERATIONS**

# **Career Development (Salaried)**

0.6

## **Cross-Job Skills Training Participation**

Excluding newly hired workers, what % of full-time and part-time workers received the following types of formal training during the last 12 months?

Skills-based training on cross-job functions beyond regular responsibilities (e.g. public speaking training, management training for non-managers)

On% 01-24% 025-49% 050-74% 075%+ O Don't know

Points Earned: 0.25 of 0.25

## **Life Skill Training Participation**

Excluding newly hired workers, what % of full-time and part-time workers received the following types of formal training during the last 12 months?

0%			
<b>0</b> 1-24%			
O 25-49%			
○ 50-74%			
O 75%+			
O Don't know			

Points Earned: 0.06 of 0.25

## **External Professional Development Participation**

What percentage of full-time workers has participated in external professional development or lifelong learning opportunities in the past fiscal year?

Professional development should be paid for in advance, reimbursed or subsidized by the company.

Training on life skills for personal development (e.g. literacy, personal financial planning)

○ 0% ○ 1-24% ○ 25-49% ○ 50-74% ○ 75%+

Points Earned: 0.13 of 0.50

## **Career Development Policies**

What are your company's policies and practices around career development and promotion?

- ☑ Employees who seek to take a short-term leave or sabbatical will have their jobs guaranteed upon return
- Our company will make an effort to find a place for employees who seek to take a long-term leave or sabbatical upon their return
- Employees are able to make lateral moves or change career direction or pace when possible

☐ None of the above

Points Earned: 0.25 of 0.25

# **Engagement & Satisfaction**

**OPERATIONS** 

3.9

# **Employee Handbook Information** What is included in your company's written and accessible employee handbook? ✓ A non-discrimination statement ✓ An anti-harassment policy with reporting mechanisms, processes, and disciplinary procedures A statement on work hours Policies on pay and performance issues Policies on benefits, training and leave Grievance resolution process Disciplinary procedures and possible sanctions A neutrality statement regarding workers' right to bargain collectively and freedom of association Prohibition of child labor and forced or compulsory labor We have no written employee handbook Points Earned: 0.43 of 0.43 **Paid Secondary Caregiver Leave** What secondary parental leave policies are available to your workers, either through your company or a government program? Select all that apply, but only select one answer indicating the total amount of paid time equivalent (answers 2-4). See "Learn" for further instructions. Workers receive unpaid time off for secondary parental leave Workers receive up to 2 weeks (or full pay equivalent) paid leave ✓ Workers receive between 2 to 5 weeks (or full pay equivalent) paid leave Workers receive greater than 5 weeks (or full pay equivalent) paid leave Policy does not distinguish between primary and secondary caregiving, or provides equivalent time and pay to both No secondary caregiver leave is offered to employees Points Earned: 0.52 of 0.87 **Supplementary Benefits** What supplementary benefits are provided to a majority of non-managerial workers? Including full time and part time employees. Please check all that apply.

On-site childcare
Off-site subsidized childcare
✓ Free or subsidized meals
Policy to support breastfeeding mothers
✓ Other - please describe
☐ None of the above

Points Earned: 0.78 of 1.73

# **Worker Empowerment** How does your company engage and empower workers? We have formalized feedback and complaint mechanisms beyond direct reporting lines to address concerns and improve company practices ✓ We have processes in place to provide input from employees prior to operational and/or strategic policy or practice changes Employee complaint / input mechanisms are reviewed at least every other year, with input from employees themselves into the Company tracks usage of input/ feedback / complaint mechanisms and resolution / implementation rates We have adopted open book management or self-management principles within the workplace Workers have opportunity to elect member(s) to the Board of Directors Other - please describe ☐ None of the above Points Earned: 0.43 of 0.87 Surveying and Benchmarking Engagement and Attrition Does your company monitor and evaluate your worker satisfaction and engagement in any of the following ways? Your answers determine which future questions in the assessment are applicable to your company. ✓ We calculate employee attrition rate We benchmark employee attrition rate to relevant benchmarks ✓ We regularly (at least once a year) conduct employee satisfaction or engagement surveys We benchmark employee satisfaction to relevant industry benchmarks We disaggregate calculations based on different demographic groups to identify trends We outperform industry benchmarks on attrition We outperform industry benchmarks on satisfaction ☐ None of the above Points Earned: 0.87 of 0.87 **Departed Employees** Number of full-time and part-time workers that departed or left the company in the last twelve months Enter 0 if None. Number of full-time and part-time workers that departed or left the company in the last twelve months

## **Employee Satisfaction**

What percent of your employees are "Satisfied" or "Engaged"?

Select N/A if satisfaction or engagement is not formally surveyed.

<65%</li>
 65-80%
 81-90%
 90%+
 NVA

Numa's Note: "The calculation used in the B Impact Assessment is different from the one used officially by Numa's Social and Economic Committee".
NVA

Points Earned: 0.87 of 1.73

**OPERATIONS** 

# **Engagement & Satisfaction (Salaried)**

2.1

## **Number of Paid Days Off**

What is the annual minimum number of paid days off (including holidays) for full-time employees?

O 0-15 work days

O 16-22 work days

O 23-29 work days

O 30-35 work days

36+ work days

Points Earned: 0.70 of 0.70

## **Paid Primary Caregiver Leave for Salary Workers**

More than 24 weeks of primary parental leave (or equivalent) is fully paid

Primary caregivers receive less than 4 weeks off or no time off for parental leave

Which of the following describe the primary parental leave policies for salaried workers, either through the company or government program?

If applicable, please select one answer indicating total time off (answers 1-3), and one answer indicating fully paid time off (answers 4-7).

Primary caregivers receive 4-12 weeks of time off for parental leave (including unpaid and paid leave)	
Primary caregivers receive 13 weeks to 6 months of time off for parental leave (including unpaid and paid leave)	
✓ Primary caregivers receive more than 6 months of time off for parental leave (including unpaid and paid leave).	
4-12 weeks of primary parental leave (or equivalent) is fully paid	
13-18 weeks of primary parental leave (or equivalent) is fully paid	
19-24 weeks of primary parental leave (or equivalent) is fully paid	

Points Earned: 0.21 of 0.70

## **Worker Flexibility Options**

What job flexibility options does the company provide, whenever feasible, in writing and in practice for the majority of workers?

Please check all that apply.	
✓ Part-time work schedules at the request of workers	
✓ Flex-time work schedules allowing freedom to vary start and stop times	
✓ Telecommuting (e.g. working from home one or more days per week)	
☐ Job-sharing	
☐ None of the above	
Points Earned: 0.52 of 0.70	

## **Workplace Flexibility in Practice**

Which of the following flexible workplace practices have been used in the past 12 months?

Please check all that apply.

✓_	Managers or executives worked part-time or in a job-share
<b>✓</b>	Managers or executives are in a telecommuting position
<b>✓</b>	We hired new people into permanent positions that are telecommuting
	We hired new people into permanent positions that are part-time or job-share
<b>✓</b>	We have transitioned staff into part-time, job-share, or telecommuting positions
	Other - please describe
	None of the above

Points Earned: 0.70 of 0.70

#### **Attrition Rate for Salaried Workers**

What percentage of full-time and part-time salaried workers left the company during the last twelve months?

Calculation should include voluntary and involuntary separation, but exclude workers dismissed with cause.

**Sensitive** 

#### Community

**OPERATIONS** 

# **Community Impact Area Introduction**

0.0

This section identifies whether your company is designed to deliver a specific, material, positive impact for its community, and if so, opens the Community Impact Business Model section that is most applicable.

## **Community Oriented Impact Business Model**

Does your company's business model create a specific positive benefit for stakeholders such as charitable partners, vendors or suppliers in need, or your local community?

Your answers determine which future questions in the assessment are applicable to your company.

Points Available: 0.00

O No

**OPERATIONS** 

4.7

# **Diversity, Equity, & Inclusion**

## **Diverse Ownership and Leadership**

Is your company majority-owned or -led by individuals from any of the following underrepresented groups?

Please select all that apply.

a zea e, a wernar
Led by an individual from an underrepresented racial or ethnic minority
Led by another underrepresented individual (veterans, LGBT, etc.)
☐ Majority owned by women

- Majority owned by individuals from underrepresented racial or ethnic minorities
- Majority owned by other underrepresented individuals (veterans, LGBT, etc.)
- ✓ None of the above

Points Available: 1.03

## **Creating and Managing Inclusive Work Environments**

Which of the following practices does your company have in place around diversity, equity, and inclusion?

✓	We include a statement in all our job postings with a commitment to diversity, equity, and inclusion

- We conduct anonymous or "blind" reviews of applications or resumes without attaching names or identifiable characteristics
- We conduct analyses of our job description language and requirements to ensure they are inclusive and equitable
- ✓ We offer trainings for all employees on topics related to diversity, equity, and inclusion
- We have set specific, measurable diversity improvement goals
- ☑ We have conducted a pay equity analysis by gender, race/ethnicity, or other demographic factors and, if necessary,

implemented equal compensation improvement plans or policies

☐ None of the above

Points Earned: 0.72 of 1.03

## **Measurement of Diversity**

What attributes of a diverse workforce does your company track, either through anonymous surveys or other methods legal in your jurisdiction? If collecting this type of demographic data is not legal in your jurisdiction, select None of the Above. Socioeconomic status (as determined by low income residence, education level, etc.) Race or ethnicity ✓ Gender ✓ Age Other - please describe None of the above Points Earned: 0.52 of 1.03 **Women Workers** How many of your non-managerial workers identify as women? 00% 01-9% 010-24% 025-39% 040-49% **O** 50%+ O Don't know Points Earned: 1.03 of 1.03 **Age Diversity in Workforce** 

What percentage of your workforce is either under the age of twenty four or over the age of fifty?

○ 0% ● 1-9% ○ 10-19% ○ 20-29% ○ 30%+

O Don't Know

Points Earned: 0.17 of 1.03

# **High to Low Pay Ratio** What multiple is the highest compensated individual paid, inclusive of bonus, as compared to the lowest paid full-time worker? O>20x O 16-20x O 11-15x O 6-10x 1-5x Points Earned: 1.03 of 1.03 **Female Management** How many of your company managers identify as women? 01-9% 010-24% 025-39% 040-49% 0 50%+ O Don't know O N/A Points Earned: 1.03 of 1.03 **Management from Underrepresented Populations** How many of your company managers identify as from another underrepresented social group? If collecting this type of demographic data is not legal in your jurisdiction, select Don't Know.

○ 0%
O 1-9%
010-19%
020-29%
○30%+
ODon't know

#### **Supplier Diversity Policies or Programs**

Supplier Diversity Policies of Programs
Does your company have any of the following policies or programs in place to promote diversity within your supply chain?
☐ We track diversity of ownership among our suppliers
✓ We have a policy to give preferences to suppliers with ownership from underrepresented populations
We have formal targets to make a specific percentage of purchases from suppliers with diverse ownership
☐ We have a formal program to purchase and provide support to suppliers with diverse ownership
☐ None of the above
N/A - Collecting supplier data or having preferential treatment policies is illegal in my country of operations
Points Earned: 0.13 of 0.52
Supplier Ownership Diversity
What percentage of your purchases were from companies that are majority-owned by women or individuals from underrepresented populations?
○0%
● 1-9%
O 10-24%
O 25-39%
O 40-49%
○ 50%+
O Don't Know
Points Earned: 0.13 of 1.03
Economic Impact 5.6
Geographic Structure and Scope
We realize that for companies with more than one office, the definition of local involvement is a more
complicated one to answer. Please tell us a bit about the structure of your company geographically.
Siège social à Paris (France) avec un espace de coworking, un bureau, et du télétravail
Points Available: 0.00
New Jobs Added Last Year
Number of full-time and part-time jobs that have been added to your company's payroll. Enter 0 if
none or if your company has no workers.
Last twelve months:
Last twelve months: 3

Points Available: 0.00

 $\hfill \Box$  We do not track this

## **Job Growth Rate**

O Don't know

Points Available: 2.00

What was your company's net job growth rate for full-time and part-time positions over the last 12 months? ONLY include newly created jobs that are paid a living wage.

there is no living wage data available for your country of operations, include new jobs that pay 10% or more above a minimum wage
0% (no growth on a net basis)
● 1-14%
O 15-24%
○ 25%+
Points Earned: 1.33 of 4.00
Non-accredited Investor Ownership
What percentage of the company is owned by individuals who would qualify as non-accredited nvestors?
<b>0</b> %
O 1-9%
O 10-24%
O 25-49%
○ 50%+
○ Don't know
Points Available: 2.00
ocal Ownership
s the majority (over 50%) of the company's ownership located locally to at least two-thirds of the company's workforce?
Local" is defined as being part of the same community. While the size and distance of a community may vary by context, they should
enerally be based on a small-scale economically and culturally connected area like a metropolitan area or a city/town.
○Yes
No

# **Local Purchasing and Hiring Policies**

What written local purchasing or hiring policies does your company have in place?

'Local" is defined as being part of the same community. While the size and distance of a community may vary by context, they should
generally be based on a small-scale economically and culturally connected area like a metropolitan area or a city/town.
✓ Written preference at each facility to purchase from local suppliers
Formal targets or goals for the amount of local purchasing
✓ Ready-to-use lists of preferred local suppliers and vendors for specific facilities
☐ Written preference for hiring and recruiting local managers
☐ Incentives for staff to live within 20 miles of local company facility
Other (please describe)
No written local purchasing or hiring policies in place
Points Earned: 1.00 of 1.00
Spending on Local Suppliers
What percentage of your company's expenses (excluding labor) was spent with independent suppliers local to the company's headquarters or relevant facilities in the last fiscal year?
Please click "Learn More" to understand how to answer this question.
O<20%
O 20-39%
<b>O</b> 40-59%
O 60%+
O Don't know
Points Earned: 1.33 of 2.00
Impactful Banking Services
What characteristics apply to the financial institution that provides the majority of your company's
banking services?
Certified CDFI or national equivalent social investment organization
Certified B Corporation
☐ Member of the Global Alliance for Banking on Values
Cooperative bank or credit union
✓ Local bank committed to serving the community
☐ Independently owned bank
None of the above
Points Farnad: 2.00 of 2.00

**Civic Engagement & Giving** 

OPERATIONS

# **Corporate Citizenship Program**

How does your company take part in civic engagement?

our answers determine which future questions in the assessment are applicable to your company.
Financial or in-kind donations (excluding political causes)
☐ Community investments
Community or pro-bono service
Advocacy for adopting improved social or environmental policies or performance
Partnerships with charitable organizations or membership with community organizations
Discounted products or services to qualified underserved groups
Free use of company facilities to host community events
Equity or ownership in the company granted to a nonprofit
Other - please describe
✓ None of the above
Points Available: 0.83
Charitable Giving and Community Investment Policies and Practices
What are your company's practices regarding donations or community investments?
☐ We have a formal statement on the intended social or environmental impact of our company's philanthropy
☐ We have a formal donations commitment (e.g. 1% for the planet)
☐ We match individual workers' charitable donations
☐ We allow our workers or customers to select charities to receive our company's donations
☐ We have screening practices for charitable contributions or impact measurement mechanisms for our community investments
✓ None of the above
Points Available: 0.83
Advancing Social and Environmental Performance
low has your company worked with its stakeholders (including competitors) to improve behavior or
performance on social or environmental issues in the past two years?
performance on social or environmental issues in the past two years?
performance on social or environmental issues in the past two years?  We have worked with other industry players on a cooperative initiative on relevant social and environmental standards for our
performance on social or environmental issues in the past two years?  We have worked with other industry players on a cooperative initiative on relevant social and environmental standards for our industry
Derformance on social or environmental issues in the past two years?  We have worked with other industry players on a cooperative initiative on relevant social and environmental standards for our industry  We have provided data or contributed to academic research on social or environmental topics
Derformance on social or environmental issues in the past two years?  We have worked with other industry players on a cooperative initiative on relevant social and environmental standards for our industry  We have provided data or contributed to academic research on social or environmental topics  We participate in panel presentations or other public forums on social or environmental topics
Derformance on social or environmental issues in the past two years?  We have worked with other industry players on a cooperative initiative on relevant social and environmental standards for our industry  We have provided data or contributed to academic research on social or environmental topics  We participate in panel presentations or other public forums on social or environmental topics  We provide public resources for other businesses or stakeholders on improving social or environmental performance

# **Significant Supplier Descriptions**

Please select the types of companies that represent your Significant Suppliers:

All companies have significant suppliers, which are defined as the largest suppliers of the company amounting to approximately 80%
of non-labor costs. Select all that apply.
☐ Product Manufacturers
✓ Professional Service Firms (Consulting, Legal, Accounting)
✓ Independent Contractors
☐ Marketing and advertising
✓ Office Supplies
☐ Benefits Providers
✓ Technology
☐ Raw materials
Farms
Other - please describe
Points Available: 0.00
Social or Environmental Screening of Suppliers  Does your company screen or evaluate Significant Suppliers for social and environmental impact?
This question determines the set of supplier-focused questions your company will respond to.
○ Yes
No
Points Available: 0.00
Outsourced Staffing Services
Does your company outsource support services (staffing) essential to the delivery of your services to other individuals or organizations?
Your answers determine which future questions in the assessment are applicable to your company.
○ Yes
No
Points Available: 0.00

## **Independent Contractor Practices**

What are your company's policies regarding independent contractors that do not work for the company greater than 20 hours per week for longer than a 6 month period?

Independent contractors that work for the company 20+ hours per week over a 6+ month period should be considered in the Workers section.

✓ We have a formal routine process for independent contractors to receive post-project or -contract performance feedback
We have a formal routine process for independent contractors to communicate post-project or post-contract feedback to the
company
Our independent contractors are verified to either work on a time-bound basis, split their time with work for other clients, or
have been offered employment
✓ Independent contractors are paid a living wage (calculated as hourly wage when living wage data is available)
We have independent contractors, but have not engaged in any of these practices
□ N/A - We haven't used independent contractors in the last year

Points Earned: 0.75 of 1.00

#### **Environment**

**OPERATIONS** 

# **Environment Impact Area Introduction**

0.0

This section asks about your environmental footprint to determine which questions are applicable later on in the assessment. It also identifies whether your company's product/service is designed to deliver a specific, material, positive environmental impact, and if so, opens the Environmental Impact Business Model section that is most applicable.

## **Type of Facilities**

What kind of facilities does your business primarily operate in?

Your answers determine which future questions in the assessment are applicable to your company.

O Company-owned office space
O Leased office space
Oc-working Space
O Virtual or home offices

#### **Environmental Business Model**

Are your company's products/services or processes structured to restore or preserve the environment in any of the following ways? (Please note: the environmental impact of your day-to-day operations will be assessed in the remaining sections of the Environment Impact Area. This question is specifically asking about your products/services or innovative production processes.)

٩r	nswering affirmatively will opt you into additional sections of the B Impact Assessment with more specific questions about this
m	npact Business Model.
	Through an innovative manufacturing, wholesale or agriculture process which is designed to significantly reduce environmental
	impact compared to typical practices for the industry
	☐ Through a product or service that preserves, conserves, or restores the environment or resources
	✓ None of the above

Points Available: 0.00

**OPERATIONS** 

# **Environmental Management**

2.8

## **Green Building Standards**

What percentage of company facilities (by area, both owned by company or leased) is certified to meet the requirements of an accredited green building program?

**0** <20%

020-49%

050-79%

080%+

O N/A

Points Available: 1.40

## **Facility Improvement with Landlord**

If you lease your facilities, have you worked with your landlord to implement or maintain any of the following?

☐ Energy efficiency improvements
☐ Water efficiency improvements
☐ Waste reduction programs (including recycling)

✓ None of the above

□ N/A - Company does not lease majority of facilities

## **Virtual Office Stewardship**

How does your company	encourage good	d environmental	stewardship in	n how em	ployees	manage
their virtual offices?						

	✓ We have a written policy encouraging environmentally preferred products and practices in employee virtual offices (e.g.
	recycling)
	Our company shares resources with employees regarding environmental stewardship in home offices (e.g. energy efficiency)
	We have a policy in place for the safe disposal of e-waste and other hazardous materials purchased for employee home offices
	✓ Employees are provided with a list of environmentally-preferred vendors for office supplies
	☐ None of the above
	□ N/A
Po	pints Earned: 2.80 of 2.80

## **Environmental Management Systems**

Does your company have an environmental management system (EMS) covering waste generation, energy usage, water usage, and carbon emissions that includes any of the following?

Please check all that apply.

Policy statement documenting our organization's commitment to the environment
Assessment undertaken of the environmental impact of our organization's business activities
$\square$ Stated objectives and quantifiable targets for environmental aspects of our organization's operations
Programming designed, with allocated resources, to achieve these targets
Periodic compliance and auditing to evaluate programs conducted
✓ We have no environmental management system

Points Available: 1.40

**OPERATIONS** 

1.1

Air & Climate

# **Monitoring Energy Usage**

Does your company monitor, record, or report its energy usage?

Include electricity and other energy consumption from heating, hot water, etc. Your answers determine which future questions in the assessment are applicable to your company.

✓ We do not currently monitor and record usage
☐ We monitor and record usage but have set no reduction targets
$\square$ We monitor usage and have set intensity targets (e.g. relative to dollars of revenue, volume produced, etc.) that are being
monitored
☐ We monitor usage and have set absolute reduction targets regardless of company growth
☐ We have met specific reduction targets during the reporting period

# **Renewable Energy Usage** What percentage of energy use is produced from renewable sources? Include electricity and other energy consumption from heating, hot water, etc. 00% 01-24% 025-49% 0 50-74% O 75-99% 0100% O Don't Know Points Earned: 0.15 of 0.24 Low Impact Renewable Energy Use What percentage of energy use is produced from low-impact renewable sources? Include electricity and other energy consumption from heating, hot water, etc. Please include both purchased and onsite-generated renewable energy. 00% 01-24% 025-49% 050-74% O 75-99% 0 100% Opn't know Points Available: 0.97 **Facility Energy Efficiency** For what systems has your company used energy conservation or efficiency measures for a majority of your corporate facilities (by square feet) in the past year? ✓ Equipment: Energy Star appliances, automatic sleep modes, after-hour timers, etc. Lighting: natural light, CF bulbs, occupancy sensors, daylight dimmers, task lighting, etc. ✓ HVAC: programmable thermostat, timers, occupancy sensors, shade sun-exposed walls, double-paned windows, etc.

Other - please describe

None of the above

Points Earned: 0.48 of 0.48

□ N/A - We utilize virtual office

# **Monitoring Greenhouse Gas Emissions**

How does your company manage its greenhouse gas emissions for at least Scope 1 and 2?

Your answers determine which future questions in the assessment are applicable to your company.
✓ We do not currently monitor and record emissions
We regularly monitor and record emissions but have not set any reduction targets
We regularly monitor and record emissions and have set specific reduction targets relative to previous performance (e.g. a 5%)
reduction of GHGs from baseline year)
Ue regularly monitor and record emissions and have set specific science-based targets necessary to achieve global goals to
address climate change
☐ We have met the specific reduction targets set during this reporting period
☐ We have achieved carbon neutrality
Points Available: 0.48
Greenhouse Gas Emissions Reduced
What percentage of Scope 1 and 2 GHG emissions has been saved due to efficiency improvements
implemented by your company?
O 0%
O 1-4%
O 5-9%
O 10-14%
O 15-20%
O 20%+
On't Know
Points Available: 0.97
Reducing Impact of Travel/Commuting
Does your company have any programs or policies in place to reduce the environmental footprint
caused by travel/commuting?
☑ Employees are subsidized/incentivized for use of public transportation, carpooling, or biking to work
✓ Facilities are designed to facilitate use of public transportation, biking, or cleaner burning vehicles (e.g. electric chargers)
✓ Employees are encouraged to use virtual meeting technology to reduce in person meetings
Company has a written policy limiting corporate travel
☐ None of the above
Points Earned: 0.48 of 0.48

#### % GHG Emissions Offset

If your company purchased certified carbon credits in the reporting period, what % of Se GHG emissions were offset?	cope 1 and 2
O 0%	
O 1-24%	
O 25-49%	
O 50-74%	
O 75-99%	
O 100%	
O Don't know	
○ N/A - No carbon offsets purchased	
Points Available: 0.48	
	OPERATIONS
Water	0.3
Monitoring and Managing Water Use	
Does your company monitor and manage your water usage?	
Your answers determine which future questions in the assessment are applicable to your company.	
✓ We do not currently monitor and record water usage	
We regularly monitor and record water usage but have not set any reduction targets	
We monitor and record water usage and have set specific reduction targets relative to previous performance (e	.g. a 5%
reduction of water usage from baseline year)	
Ue regularly monitor and record emissions and have set science-based targets necessary to achieve sustainal	ole usage linked
to our local watershed	
We have met specific reduction targets set during this reporting period	
Points Available: 1.00	
Water Conservation Practices	
What water conservation methods have been implemented at the majority of your corpo	rate offices
or plant facilities:	
Please check all that apply.	
✓ Low-flow faucets, taps, toilets, urinals, or showerheads	
Grey-water usage for irrigation	
☐ Low-volume irrigation	
☐ Harvest rainwater	
Other - please describe	
☐ None of the above	
☐ N/A - Our company has a virtual office	

Points Earned: 0.33 of 1.00

Land & Life 2.2

### **Monitoring and Reporting Non-hazardous Waste**

How does your company monitor and manage your waste production?

Your answers determine which future questions in the assessment are applicable to your company.
✓ We do not currently monitor and record waste production
☐ We regularly monitor and record waste production but have not set any reduction targets
☐ We regularly monitor and record waste production and have set specific reduction targets relative to previous performance (e.g.
a 5% reduction of waste to landfill from baseline year)
☐ We regularly monitor and record waste produced and have set a zero waste target
☐ We have met the specific reduction targets set during this reporting period
☐ We produce zero waste to landfill / ocean
Points Available: 1.00
Recycling Programs
Does the company have a company-wide recovery and recycling program that includes the
following?
Please check all that apply.
✓ Paper
✓ Cardboard
✓ Plastic
Glass & metal
Composting
None of the above
Points Earned: 0.75 of 1.00
Hazardous Waste Disposal
Can your company verify that your hazardous waste is always disposed of responsibly?
This includes batteries, paint, electronic equipment, etc.
Yes
○ No
O N/A - We have eliminated hazardous waste
Points Earned: 1.00 of 1.00

#### **Chemical Reduction Methods**

Which of the following environmentally ہ	preferred products	have been purc	hased for the	majority of
your corporate facilities?				

✓ Non-toxic janitorial products
Unbleached / chlorine free paper products
☐ Soy-based inks or other low VOC inks
✓ Recycled/environmentally preferred office supplies (paper, pens, notebooks, etc.)
Other - please describe
☐ None of the above

Points Earned: 0.50 of 1.00

#### **Customers**

**OPERATIONS** 

### **Customers Impact Area Introduction**

0.0

This section identifies whether your company's product/service is designed to deliver a specific, material, positive impact for its customers (beyond the value normally provided from goods or services), and if so, opens the Customer Impact Business Model section that is most applicable.

#### **Customer Impact Business Model Introduction**

Do any of your company's products/services address a social or economic problem for your customers and/or their beneficiaries?

Your answers determine which future questions in the assessment are applicable to your company.

O Yes

No

Points Available: 0.00

# **Business Model and Engagement**- Impact Business Model

IMPACT BUSINESS MODELS

0.0

This section asks introductory questions about the company's products and services and identiies whether the company is serving in need or underrepresented populations.

#### **Target Users**

Please indicate the target user(s) of your primary product or service.

Check all that apply.

$\Box$	Lear	ners
--------	------	------

✓ Instructors or professional personnel

Administrative personnel

Parents/guardians of students attending

Other - please describe

### **Educational Level of Users** Please indicate the education level targeted by your primary product or service. Pre-K education level/institution Primary education level/institution Secondary education level/institution Postsecondary education level/institution Alternative education settings Points Available: 0.00 **Product/Serivce Description** Please provide a brief description of your product or service, including who the users are, how it is delivered, and how it is paid for and priced. Please provide a brief description of your product or service, including who the users are, how it is delivered, and how it is paid for and priced. NUMA conçoit et anime des Points Available: 0.00 **Underrepresented / In Need Beneficiaries** If tracked, what percentage of learners impacted belong to an underrepresented or in need population? This question will factor into weighted questions later in the addendum. See "Help Text" for more information about qualifying special interest populations. Answer only based on specific groups that are tracked and can be verified. If tracked, what percentage of learners impacted belong to an underrepresented or in need population? We do not track this Points Available: 10.00 **Primary In Need Population Served** If applicable, what group would qualify as the primary underrepresented or in need population served? Your primary underrepresented population served would either be the group that consists of the largest percentage of your users or the group that the product is designed or targeted to serve. If applicable, what group would qualify as the primary underrepresented or in need population served? N/A

#### **User Demographics - White**

What percentage of your users identify in the following race/ethnicity groups?

White

White

✓ We do not track this

Points Available: 0.00

#### **User Demographics - Asian**

What percentage of your users identify in the following race/ethnicity groups?

Asian

Asian

✓ We do not track this

Points Available: 0.00

#### **User Demographics - Black**

What percentage of your users identify in the following race/ethnicity groups?

Black

Black

We do not track this

Points Available: 0.00

#### **User Demographics - Hispanic**

What percentage of your users identify in the following race/ethnicity groups?

Hispanic

Hispanic

We do not track this

Points Available: 0.00

#### **User Demographics - Native American or Alaska Native**

What percentage of your users identify in the following race/ethnicity groups?

Native American or Alaska Native

Native American or Alaska Native

We do not track this

#### **User Demographics - Other**

What percentage of your users identify in the following race/ethnicity groups?

Other	
Other	
✓ We do not track this	

Points Available: 0.00

# Quality and Continuous Improvement - Impact Business Model

IMPACT BUSINESS MODELS

9.6

This section focuses on best practices in the development, maintenance, and improvement of company products and services to ensure the highest quality and most impactful products for addressing educational needs.

#### **User Needs Based Design**

How are the specific needs of users incorporated into the development of your product/service?

Your answer to this unscored question is combined with other answers to automatically calculate your score in this section of the assessment.

- Company employs members of targeted user groups to incorporate needs of users during development
- Subject matter experts or professionals with experience in the field relevant to the purpose of the product or service are

consulted

- Company conducts surveys and/or focus groups of potential customers and/or users
- ✓ Company pilot tested product or service prior to release
- Research on needs of users or communities is reviewed and integrated into development
- The needs of the local community where the product or service is offered is assessed
- State or national needs (e.g. need for STEM graduates) are assessed
- Specific needs of target special interest populations to inform design of the product are assessed
- Other please describe
- ☐ None of the above

Points Earned: 1.37 of 1.71

#### **Quality Assessment**

How does your company assess the quality, effectiveness and/or impact of your product or service delivery?

Your answer to this unscored question is combined with other answers to automatically calculate your score in this section of the assessment. Measuring outcomes against industry benchmarks or state or national metrics (e.g. college-going rate) Measuring outcomes in comparison to customers with similar characteristics (e.g. socio-economic) Hiring an independent, third party entity to assess product or service Soliciting and evaluating customer feedback or satisfaction ✓ Measuring outcomes against company-established benchmarks and/or goals Other - please describe We do not have a plan in place to assess our product or service Points Earned: 1.37 of 3.43 **Performance Targets** Has your company set specific targets for product performance/outcomes? Yes, we have set specific goals for satisfaction or similar targets Yes, we have set specific goals for outcomes Yes, we have set targets collaboratively with partners or clients Other - please describe None of the above Points Earned: 1.71 of 1.71

#### **Improvement Process**

How do you use the information gathered during the processes described previously to improve your product or service?

How do you use the information gathered during the processes described previously to improve your product or service?

Des informations sont recuei

#### **User Satisfaction / Net Promoter Score**

If user satisfaction	n or a net	t promoter	score is	assessed,	what a	are the	satisfaction	rates or	overall
score?									

0; 0 or below 1-24%; 1-15 25-49%; 16-24 50-74%; 25-49 75-100%; 50+

O N/A (not tracked)

Points Earned: 1.71 of 1.71

#### **Implementation and Deployment Support**

What support services does your company offer (directly or through partnerships) to ensure impactful implementation of your product/service?

Check all that apply.

Project management for customers throughout implementation and deployment, including assistance to create comprehensive
launch strategy

- Set-up and customization support
- ✓ Face-to-face user training or professional development
- Free ongoing, individualized customer support and training
- ✓ Manage hosting of service
- Ongoing individual customer support and training provided for an additional charge
- Other please describe
- No additional implementation or deployment services offered
- □ N/A

Points Earned: 3,43 of 3,43

### **Customer Stewardship**

**OPERATIONS** 

3.6

#### **Managing Customer Stewardship**

nanaging oustomer stewardship
oes your company do any of the following to manage the impact and value created for your ustomers or consumers?
<ul> <li>We offer product / service guarantees, warranties, or protection policies</li> <li>✓ We have third party quality certifications or accreditations</li> <li>✓ We have formal quality control mechanisms</li> <li>✓ We have feedback / customer service feedback or complaint mechanisms</li> <li>✓ We monitor customer or consumer satisfaction</li> <li>☐ We assess the outcomes produced for our customers through the use of our product or service</li> <li>☐ We have written policies in place for ethical marketing, advertisement, or customer engagement</li> <li>✓ We manage the privacy and security of client / customer data</li> <li>☐ None of the above</li> </ul>
Appitoring Customer Satisfaction and Detention
Monitoring Customer Satisfaction and Retention  Which of the following are true of your company with regards to customer or client satisfaction and/or retention?
<ul> <li>✓ Company monitors customer satisfaction</li> <li>✓ Company shares customer satisfaction internally within the company</li> <li>✓ Company shares customer satisfaction publicly</li> <li>✓ Company has specified targets for customer / client satisfaction</li> <li>✓ In the last year, company has achieved specified targets for satisfaction</li> <li>□ None of the above</li> </ul>
lanaging Product Impacts
oes the company do any of the following with regards to managing the potential impact their roducts have on customers / beneficiaries?
<ul> <li>Company regularly monitors customer outcomes and well-being</li> <li>□ Company has formal program to incorporate customer testing and feedback into product design</li> <li>□ Company has formal programs in place to continuously improve outcomes produced for customers (including reducing negative effects or increasing positive effects)</li> <li>□ Other</li> </ul>

Points Earned: 0.42 of 1.25

☐ None of the above

#### **Data Usage and Privacy**

Does your company have any of the following to address data usage and privacy issues?

Company has a formal publicly available data and privacy policy
Company makes all users aware of information collected, length of time it is preserved, how it's used, and whether and how it is
shared with other entities (public or private)
✓ All customers have option to decide how their data can be used
Company's all email list building and email marketing strategies are GDPR compliant
Other
☐ None of the above
□ N/A - Company does not collect sensitive data

Points Earned: 0.94 of 1.25

IMPACT BUSINESS MODELS

### **Educational Outcomes - Impact Business Model 1.2**

This section measures the methods and results of outcomes measurements both for intermediary beneficiaries and or students, with an emphasis on positive outcomes for special interest populations.

#### **Outcomes Description**

What are the intended outcomes of your company's product or service, and how does your company measure successful outcomes?

A la sortie des ateliers, les participants ont eu les essentiels sur le sujet avec conseils et exemples pratiques pour une mise en application immédiate. Mesure des résultats par un retour des participants et clients.

Points Available: 0.00

#### **Outcomes Relationship**

Which of the following options best describes the outcomes of your product or service?

Your answer to this question will determine which of the following questions should be answered.

Product or service leads to direct improvement of learner performance, for example: improvement in student performance in traditional educational settings, learning or skill building outside of the classroom, alternative certification, or portability of learning Product or service supports users in ways that could indirectly improve learner performance, such as improved efficiency, cost of education, financial aid, instructional or curricular aids, student engagement, improved data or data use (Skip the next question.)

#### **Direct Outcomes for Learners**

Please indicate the percentage of learners demonstrating direct, material positive change as described in your previous response.

Answer this question ONLY if you indicated that your company leads to direct improvement of learner performance. Your answer to this unscored question is combined with other answers to automatically calculate your score in this section of the assessment.

Please indicate the percentage of learners demonstrating direct, material positive change as described in your previous response.

We do not track this

Points Available: 6.67

#### **Outcomes Measurement**

Does your company track or measure successful outcomes of your product/service in any of the following ways?

✓ In-depth case studies

Self-conducted outcomes studies across all users

☐ Independently-verified outcomes studies across all users

Other - please describe

None of the above

Points Earned: 1.25 of 1.67

#### **Outcomes Verification**

If applicable, describe how your outcomes have been independently reviewed and/or validated.

Les participants s'auto-évaluent en cours de formation et à sa fin en évaluant quel a été l'impact ressenti de la formation et comment leurs habitudes de travail seront modifiées. NUMA et le client regardent aux retours qualités pour s'assurer de la qualité et au besoin effectuer les changements sur la suite du programme. A la suite, NUMA effectue une étude de cas sur l'impact a plus long-terme pour les apprenants.

Points Available: 0.00

#### Special Interest Populations Outcomes

Are the success rates of your special interest population outperforming the rates of that population as a whole?

Your answer to this unscored question is combined with other answers to automatically calculate your score in this section of the assessment.

O Yes, verified by a third party

Yes, not verified by a third party

O No

O Not applicable, company does not have those data.

#### **Long-Term Outcomes**

Do you track and measure longer-term outcomes for users after they comporeduct or service to ensure continued success?	olete your company's
Yes, company tracks longer term outcomes on its own	
<ul><li>☐ Yes, we have longer term outcomes independently verified</li><li>☐ Yes, longer term outcomes demonstrate that beneficiaries are more likely to continue to succ</li></ul>	eassful outcomes compared to non
users.	essiul outcomes compared to non-
✓ Company is too new to have this data/to be able to track data	
Students are not tracked after use of product or service	
Points Available: 1.67	
Educational Transparency	IMPACT BUSINESS MODELS
- Impact Business Model	<b>3.0</b>
	<b>0.0</b>
This section focuses on the methods in which the company transparently shares infor services impact and its marketing tactics.	mation about their product or
Positive Marketing Claims	
Which of the following are true with regard to the company's marketing cla	ims?
Check all that apply.	
Product or service does not assess user expectations and performance with respect to mark	eting claims
Ongoing satisfaction is assessed at multiple times during engagement with product or service	е
An external entity independently verifies marketing claims	
✓ Information about marketing claims satisfaction and/or verification is public and easy to find	on company website
✓ Product or service has a written and distributed plan to address any discrepancies found bet	ween user expectations and
performance and marketing claims	
Points Earned: 1.00 of 1.00	
Performance Transparency	
Does your company make the performance or outcomes of your product o	r service available in anv
of the following ways?	
Check all that apply.	
Company provides testimonials or references from current users	
✓ Case studies or outcomes are available upon request	
Case studies or outcomes measures are provided to prospective clients	
Case studies or performance/outcomes are made publicly available	
Company identifies all sources of outcome results, indicating whether third party verified or n	ot

Points Earned: 2.00 of 2.00

Other - please describe

None of the above

1.5

This section focuses on issues and best practices around the use and collection of private data, ensuring the protection and ethical practice of those companies where individual data is being collected.

#### **Personal Information Collection**

Do you called paragraphy identifiable information of learners or other user (e.g. academic

information, testing results, instructor actions)?
Check all that apply.
<ul><li>Yes</li></ul>
○No
Points Available: 0.00
Personal Information Protection
How do you protect personal information?
Check all that apply.
Conducting and updating periodically an inventory of all data that require privacy protection and security
Regular monitoring and third-party audits of data security, including record maintenance and destruction
On-site records or technology have physical security control (e.g. locked file rooms)
✓ Utilize appropriate methods to insure data are confidential (e.g. data suppression or encryption)
Other - please describe
☐ None of the above
□ N/A - Our company does not collect personal information
Points Earned: 0.42 of 0.83

#### **Data Protection in Case of Breach/Sale**

Does the company have plans or policies in place to protect data in case of breach or company sale?

Check all that apply.

ieck all that apply.
There is a plan in place to address handling of personal data in the event company ceases to exist or is sold or bought by
another entity
✓ Company has written response processes set up in case of data breach, including external communications
☐ We have practiced our procedures in case of a data breach
Other - please describe
✓ None of the above
□ N/A - Our company does not collect personal information

Points Earned: 0.33 of 0.83

### **Student Privacy Pledge Policies**

Points Earned: 0.83 of 1.67

Does your company have a written policy regarding any of the following (consistent with the tenets of the Student Privacy Pledge)?

neck all that apply.
☐ To not sell information to outside entities
☐ To not use data to target advertising
☐ To use data for authorized education purposes only
☐ To not change or modify privacy policies without notice and opportunity to opt out
☐ To maintain and enforce limits on data retention
☐ To support parental access to, and correction of errors in, their children's information
☐ To provide comprehensive security standards
☐ To be transparent about the collection and use of data
Other - please describe
☐ None of the above
✓ N/A - Our product or service is not geared to children under 13 or is a nonprofit entity
oints Available: 0.83
Privacy and Data Use Disclosure
rivacy and Data Use Disclosure
Privacy and Data Use Disclosure ow are your company's privacy clauses and data usage policies disclosed?
Privacy and Data Use Disclosure ow are your company's privacy clauses and data usage policies disclosed?  neck all that apply.
Privacy and Data Use Disclosure  ow are your company's privacy clauses and data usage policies disclosed?  neck all that apply.  Clear and concise user agreement on use of data and disclosures provided to customers separately when signing up for
Privacy and Data Use Disclosure  ow are your company's privacy clauses and data usage policies disclosed?  neck all that apply.  Clear and concise user agreement on use of data and disclosures provided to customers separately when signing up for product or service
Privacy and Data Use Disclosure  ow are your company's privacy clauses and data usage policies disclosed?  neck all that apply.  Clear and concise user agreement on use of data and disclosures provided to customers separately when signing up for product or service  Provided to customers as part of overall set of disclosures
Privacy and Data Use Disclosure  ow are your company's privacy clauses and data usage policies disclosed?  neck all that apply.  Clear and concise user agreement on use of data and disclosures provided to customers separately when signing up for product or service  Provided to customers as part of overall set of disclosures  Customers and users (or parents/guardians) are required to acknowledge privacy and data policies
Privacy and Data Use Disclosure  ow are your company's privacy clauses and data usage policies disclosed?  neck all that apply.  Clear and concise user agreement on use of data and disclosures provided to customers separately when signing up for product or service  Provided to customers as part of overall set of disclosures  Customers and users (or parents/guardians) are required to acknowledge privacy and data policies  Customers and users are notified in writing of changes to data usage policies
Privacy and Data Use Disclosure  ow are your company's privacy clauses and data usage policies disclosed?  neck all that apply.  Clear and concise user agreement on use of data and disclosures provided to customers separately when signing up for product or service  Provided to customers as part of overall set of disclosures  Customers and users (or parents/guardians) are required to acknowledge privacy and data policies  Customers and users are notified in writing of changes to data usage policies  Other - please describe

### **Physical Safety**

If you have a physical location and/or in person interaction with users, how do you ensure the physical safety of users?

priyorou. Curety or dooror
Check all that apply.
Employees are subject to background checks as part of hiring process
Products meet industry-specific safety standards
Employees undergo regular safety training and/or further background checks
☐ Safety statistics are made available to all users
All users are made aware of risks
Other - please describe
☐ None of the above
✓ N/A - Our company does not have physical interaction with users
Points Available: 0.83
Disclosure Questionnaire
Disclosure Industries
Disclosure questions on specific production and trade.
Disclosure Alcohol
Please indicate if your company is involved in the production, operation, trade, or sale of any the
following:
Alcohol
Please also select "Yes" if your company serves clients in this industry
○ Yes
No
Points Available: 0.00
Disclosure Tobacco

Please indicate if your company is involved in the production, operation, trade, or sale of any the following:

Tobacco

Please also select "Yes" if your company serves clients in this industry

O Yes

No

#### **Disclosure Gambling**

Please indicate if your company is involved in the production, operation, trade, or sale of any the following:

Gambling

Please also select "Yes" if your company serves clients in this industry

O Yes

No

Points Available: 0.00

#### **Disclosure Firearms Weapons**

Please indicate if your company is involved in the production, operation, trade, or sale of any the following:

Firearms, weapons or munitions

Please also select "Yes" if your company serves clients in this industry

O Yes

No

Points Available: 0.00

#### **Disclosure Pornography**

Please indicate if your company is involved in the production, operation, trade, or sale of any the following:

Pornography

Please also select "Yes" if your company serves clients in this industry

O Yes

No

Points Available: 0.00

#### Disclosure Payday, Short Term, or High Interest Lending

Please indicate if your company is involved in the production, operation, trade, or sale of any the following:

Payday, short-term, or high-interest lending

Please also select "Yes" if your company serves clients in this industry

O Yes

No

#### **Disclosure Fossil Fuels**

Please indicate if your company is involved in the production, operation, trade, or sale of any the following:

Fossil-fuel-based oil, natural gas, or coal extraction, distribution, sale, etc.

Please also select "Yes" if your company serves clients in this industry

O Yes

O No

Points Available: 0,00

#### **Disclosure Mining**

Please indicate if your company is involved in the production, operation, trade, or sale of any the following:

Mining

Please also select "Yes" if your company serves clients in this industry

O Yes

No

Points Available: 0.00

#### **Disclosure Nuclear Power or Hazardous Materials**

Please indicate if your company is involved in the production, operation, trade, or sale of any the following:

Nuclear power, radioactive materials or hazardous waste

Please also select "Yes" if your company serves clients in this industry

O Yes

No

Points Available: 0.00

#### **Disclosure Prisons**

Please indicate if your company is involved in the production, operation, trade, or sale of any the following:

Prisons

Please also select "Yes" if your company serves clients in this industry

O Yes

No

#### **Disclosure Whole Life Insurance**

Please indicate if your company is involved in the production, operation, trade, or sale of any the following:

Whole life insurance products

Select "Yes" only if the company earns 80%+ of its revenue from whole life insurance products.

O Yes

O No

Points Available: 0.00

#### **Disclosure Volunteer Placement to Orphanages**

Please indicate if your company is involved in the production, operation, trade, or sale of any the following:

Organizing volunteer programs to orphanages or child care organizations

O Yes

No

Points Available: 0.00

#### **Disclosure Tax Advisory Services**

Please indicate if your company is involved in the production, operation, trade, or sale of any the following:

Tax advisory services

O Yes

No

Points Available: 0.00

#### **Disclosure Animal Products or Services**

Please indicate if your company is involved in the production, operation, trade, or sale of any the following:

Animal-based products or services (including seafood)

O Yes

ON O

#### **Disclosure Genetically Modified Organisms**

Please indicate if your company is involved in the production, operation, trade, or sale of any the following:

Genetically modified organisms

Please also select "Yes" if your company serves clients in this industry

O Yes

No

Points Available: 0.00

#### Disclosure Illegal Products or Subject to Phase Out

Please indicate if your company is involved in the production, operation, trade, or sale of any the following:

Products or activities that are illegal under country laws or regulations where they have operated, banned in international conventions or agreements, or subject to international phase-out or regulation

O Yes

O No

Points Available: 0.00

#### **Disclosure Industries at Risk of Human Rights Violations**

Please indicate if your company is involved in the production, operation, trade, or sale of any the following:

Industries reliant upon materials at high risk of human rights infringements (e.g. conflict minerals)

O Yes

No

Points Available: 0.00

#### Other Disclosure Industries

Please indicate if your company is involved in the production, operation, trade, or sale of any the following:

Other industries that may cause social or environmental harm or are subject to stakeholder criticism or concern

O Yes

No

#### **Company Explanation Of Disclosure Item Flags**

If you selected "Yes" to any of the "Disclosure Industries" listed above, please provide a detailed explanation of the company's involvement for each affirmative response:

If this does not apply to you, please enter "Does not apply" in the text area below.

N/A

Points Available: 0.00

#### **Disclosure Practices**

Disclosure questions on sensitive practices.

#### No formal Registration Under Domestic Regulations

Please indicate if your company engages in any of the following practices:

Company is not formally registered in accordance with all relevant regulations and requirements

If your company is a formally registered business, select "No."

O Yes

No

Points Available: 0.00

#### **Tax Reduction Through Corporate Shells**

Please indicate if your company engages in any of the following practices:

Company uses corporate shells or other structural means, such as establishing multiple corporate entities, to minimize tax payments

O Yes

O No

Points Available: 0.00

#### **Operates in conflict zones**

Please indicate if your company engages in any of the following practices:

Company operates in conflict zones

O Yes

No

## Sale of Data Please indicate if your company engages in any of the following practices: Company sells or provides access to consumer or user data O Yes O No Points Available: 0.00 Facilities located in sensitive ecosystems Please indicate if your company engages in any of the following practices: Company facilities are located adjacent to or in sensitive ecosystems O Yes O No Points Available: 0.00 **Marketing of Breastmilk Substitutes** Please indicate if your company engages in any of the following practices: Marketing of breastmilk substitutes O Yes No Points Available: 0.00 Activities against freedom of association/collective bargaining Please indicate if your company engages in any of the following practices: Company has taken a public stance against unionization, has engaged in activities that may be perceived as taking a stance against union organizing, or prohibits workers from freely associating and bargaining collectively for the terms of one's employment O Yes O No Points Available: 0,00 **Employs Individuals on Zero-Hour Contracts** Please indicate if your company engages in any of the following practices: Company employs individuals on zero-hour contracts O Yes O No

## Company workers are prisoners Please indicate if your company engages in any of the following practices: Company uses workers who are prisoners O Yes O No Points Available: 0.00 Company Employs Workers Under Age 15 (Or Other ILO Minimum Age) Please indicate if your company engages in any of the following practices: Company employs workers under the age of 15 (or other minimum work age covered by the International Labour Organization Convention No. 138) and/or company does not keep personnel records that include evidence of the date of birth of each O Yes ON O Points Available: 0.00 **Overtime For Hourly Workers Is Compulsory** Please indicate if your company engages in any of the following practices: Overtime work is compulsory and exceeds 48 hours in a week O Yes No Points Available: 0.00

#### Other Disclosure Practices

Please indicate if your company engages in any of the following practices:

Other sensitive practices that may cause social or environmental harm, or are subject to stakeholder concern

O Yes

No

Points Available: 0.00

#### **Company Explanation Of Disclosure Item Flags**

If you selected "Yes" to any of the "Disclosure Practices" listed above, please provide a detailed explanation of the company's engagement in each practice marked in the affirmative:

If this does not apply to you, please enter "Does not apply" in the text area below.

N/A

#### **Disclosure Outcomes & Penalties**

Disclosure questions concerning litigation, relocation of communities, accidents, and on-the-job fatality.

#### **On-Site Fatality**

Please indicate if your company has experienced any of the following in the past 5 years:

Company has had an operational or on-the-job fatality

O Yes

No

Points Available: 0.00

#### **Litigation or Arbitration**

Please indicate if your company has experienced any of the following in the past 5 years:

Litigation or arbitration against company either ongoing, settled, or found against the company

O Yes

No

Points Available: 0.00

#### Company has filed for bankruptcy

Please indicate if your company has experienced any of the following in the past 5 years:

Company has filed for bankruptcy

O Yes

No

Points Available: 0.00

### Bribery, Fraud, or Corruption

Please indicate if your company has had a formal complaint to a regulatory agency or been assessed a fine or sanction in the past five years for any of the following:

Bribery, fraud, or corruption

O Yes

No

#### **Anti-Competitive Behavior**

Please indicate if your company has had a formal complaint to a regulatory agency or been assessed a fine or sanction in the past five years for any of the following:

Anti-competitive behavior

Yes

No

Points Available: 0.00

#### Financial Reporting, Taxes, Investments, or Loans

Please indicate if your company has had a formal complaint to a regulatory agency or been assessed a fine or sanction in the past five years for any of the following:

Financial reporting, tax payments, investments, or loans

O Yes

No

Points Available: 0.00

#### **Political Contributions or International Affairs**

Please indicate if your company has had a formal complaint to a regulatory agency or been assessed a fine or sanction in the past five years for any of the following:

Political contributions or international affairs

O Yes
No

Points Available: 0.00

#### **Labor Issues**

Please indicate if your company has had a formal complaint to a regulatory agency or been assessed a fine or sanction in the past five years for any of the following:

Labor issues (including safety and discrimination)

O Yes

#### **Breaches of Confidential Information**

Please indicate if your company has experienced any of the following in the past 5 years:

Breaches of individual privacy and/or losses of individual confidential data

O Yes

Points Available: 0.00

#### **Significant Layoffs**

Please indicate if your company has experienced any of the following in the past 5 years:

Company has had layoffs of more than 20% of the workforce

O Yes

No

Points Available: 0.00

#### Hazardous Discharges Into Air/Land/Water (Past 5 Yrs)

Please indicate if your company has experienced any of the following in the past 5 years:

Company sites have experienced accidental discharges to air, land or water of hazardous substances

O Yes

ON O

Points Available: 0,00

#### Large Scale Land Conversion, Acquisition, or Relocation

Please indicate if your company has experienced any of the following in the past 5 years:

Construction or operation of company involved large scale land acquisition, convergence, or degradation (including the construction or refurbishment of dams), or resulted in the resettlement or economic displacement of 5,000 or more people

O Yes

O No

#### **Penalties Assessed For Environmental Issues**

Please indicate if your company has had a formal complaint to a regulatory agency or been assessed a fine or sanction in the past five years for any of the following:

Environmental management penalties, including animal welfare



Points Available: 0.00

#### **Violation of Indigenous Peoples Rights**

Please indicate if your company has had a formal complaint to a regulatory agency or been assessed a fine or sanction in the past five years for any of the following:

Infringing on indigenous people's rights, for instance by utilizing lands owned or used by indigenous peoples without full documented consent of such peoples



Points Available: 0.00

#### Other Disclosure Outcomes & Penalties

Please indicate if your company has had a formal complaint to a regulatory agency or been assessed a fine or sanction in the past five years for any of the following:

Other penalties, complaints, or grievances filed or levied against the company for negative impacts on local communities, human rights, or other stakeholder concerns



Points Available: 0.00

### **Company Explanation Of Disclosure Item Flags**

If you selected "Yes" to any of the "Disclosure Outcomes & Penalties" listed above, please provide a detailed explanation of the company's experience related to each affirmative response:

If this does not apply to you, please enter "Does not apply" in the text area below.

Jugement rendu au 31 mai 2021: la société plaignante a été intégralement déboutée de ses demandes contre la société NUMA et et contre madame B. Condamnation à verser à NUMA : 1000€ pour les frais de procédure. Délais d'appel jusqu'à fin juillet 2021.

Points Available: 0.00

### **Supply Chain Disclosure**

Disclosure questions concerning the significant suppliers of the company

**Suppliers in Conflict Zones** Please indicate if any of the following statements are true regarding your company's suppliers: Operation in conflict zones O Yes O No O Don't Know Points Available: 0.00 **Suppliers Negative Social Impact** Please indicate if any of the following statements are true regarding your company's suppliers: Practices or outcomes that produced substantial negative impacts regarding human rights, labor conditions, or local communities O Yes No O Don't Know Points Available: 0.00 **Suppliers Negative Environmental Impact** 

Please indicate if any of the following statements are true regarding your company's suppliers:

Practices or outcomes that produced substantial negative environmental impact

O Yes No O Don't Know