

Tilda Ltd

SCORE COMPLETION VERSION NAME SECTOR COMPANY SIZE

90.8 100% 6 Active Assessment Agriculture/Growers 250-999

As wholly-owned subsidiary of **Ebro Foods**, **Tilda Ltd.** is required to make its full B Impact Assessment transparent. The PDF contains a completed B Impact Assessment that has been reviewed by B Lab with **Tilda Ltd.** as part of their certification as a B Corporation. Answers to questions that would reveal sensitive information (e.g. that would advantage competitors or prejudice litigation) are highlighted with a "Sensitive" textbox.

Sensitive

# **Mission & Engagement**

1.8

### **Level of Impact Focus**

Describe your company's approach to creating positive impact.

This is an unweighted question that will not impact your score and is asked only for research/benchmarking purposes. Ocreating positive social or environmental impact is not a focus for our business We occasionally think about the social and environmental impact of some aspects of our business, but not frequently. O We frequently consider our social and environmental impact, but it isn't a high priority in decision-making. O We consistently incorporate social and environmental impact into decision-making because we consider it important to the success and profitability of our business. We treat our social and environmental impact as a primary measure of success for our business and prioritize it even in cases where it may not drive profitability. Points Available: 0.00 **Mission Statement Characteristics** Does your company's formal, written corporate mission statement include any of the following? A formal written corporate mission statement is one that is either publicly facing or formally shared with the employees of the company. Please check all that apply. No social or environmental commitment A general commitment to social or environmental responsibility (e.g. to conserve the environment) A commitment to a specific positive social impact (e.g. poverty alleviation, sustainable economic development) A commitment to a specific positive environmental impact (e.g. reducing waste sent to landfills through upcycled products) A commitment to serve a target beneficiary group in need (e.g. low-income customers, smallholder farmers) We have no written mission statement

Points Earned: 0.13 of 0.25

### **Mission Statement**

Please share the text of your formal mission statement here.

Tilda is on a mission to embrace life in all its flavours by creating the finest quality rice products. Taste is our guiding principle, and we apply strict product principles to our sourcing, manufacturing and ingredients. Our innovative range and consumer campaigns aim to inspire and engage people from many different backgrounds and life stages to experience the cultures and flavours of the world. Our ambition is to be one of the most socially and environmentally responsible rice producers in the world. This begins with the smallholder farmers who grow our rice and extends to our manufacturing, packaging, customers and communities. We're also committed to helping to shape a more sustainable rice supply chain globally. As one of the world's most crucial food staples, anything positive we can do to shape the future of rice – such as reducing its climate impact — could have a very big, long-term impact. We can't do any of this alone which is why we listen to our stakeholders and invest in deep relationships with our farmers, suppliers, employees, charity partners and industry peers.

Points Available: 0.00

### **Social and Environmental Decision-Making**

How does your company integrate social and environmental performance into decision-making?

Your answers determine which future questions in the assessment are applicable to your company.

<b>Em</b>	plovee training	that includes	social or	environmental	issues material	to our	company	or its	mission
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✓ Manager roles with job descriptions that explicitly incorporate social and environmental performance

Performance reviews that formally incorporate social and environmental issues

Compensation and job descriptions of executive team members that include social and environmental performance

☑ Board of Directors review of social and environmental performance

We measure our externalities in monetary terms and incorporate them into our financial balances

Other - please describe

None of the above

Points Earned: 0.30 of 0.50

# **Social and Environmental Performance Training**

Points Earned: 0.50 of 0.50

How are social or environmental performance principles and practices incorporated into employee training programs?

Please check all that apply.								
Only included informally in orientation, training, or instruction								
☐ Specific, formal training is integrated into new employee and new manager training								
Specific, formal training is integrated into ongoing employee and manager training								
Workers articulate goals and achievements related to social and environmental metrics as an individual or part of a workplace								
All supervisors and managers receive training on how to communicate social and environmental goals to employees and implement								
accountability for results								
☐ None of the above								
Points Earned: 0.17 of 0.50								
Managers with Responsibilities to Mission								
What percentage of full-time managers have social or environmental mission-related responsibilities or expectations in their job descriptions?								
O <sub>0%</sub>								
● 1-49%								
O 50-99%								
O 100%								
Points Earned: 0.13 of 0.50								
Board Review of Social or Environmental Performance								
Does the Board of Directors or equivalent governing body review your company's social or								
environmental performance on at least an annual basis?								
O No, our Board doesn't review that								
Yes, the Board receives a general update on the company's social or environmental performance								
Yes, the Board reviews key performance indicators (KPIs) on the company's social or environmental performance								
○ N/A - Our company has no Board of Directors or equivalent governing body								

### **Stakeholder Engagement**

Has your company done any of the following to engage stakeholders about your social and environmental performance?

We have formal and regular processes in place to gather information from stakeholders (focus groups, surveys, community
meetings, etc.)
We have formal procedures to address results from stakeholder engagement, with a designated individual or team responsible for
appropriate follow ups.
✓ We report the results of stakeholder engagement on social and environmental performance to the highest level of oversight in the
company, such as the Board
We publicly report on stakeholder engagement mechanisms and results
Unther - please describe
□ No formal stakeholder engagement

### **Management of Material Social and Environmental Issues**

How does your company identify, measure, and manage the most material social and environmental issues relevant to your operations and business model?

✓ We track impact metrics that we've chosen based on company mission or executive decision	
☑ We have conducted a materiality assessment of our company using stakeholder engagement mechanisms or research	
✓ We have identified and measure metrics based on the results of the materiality assessment we conducted for the compar	ıy
☐ We have set performance targets for all identified material issues and measurements	
☐ We measure the material social and environmental outcomes produced by our performance on our KPIs over time	
☐ None of the above	

Points Earned: 0.35 of 0.50

### **Identification of Material Issues**

Based on the processes you have highlighted, what are the material issues that have been identified?

Responsible sourcing: using raw materials based on social & environmental principles, promoting the sustainable growing of principal raw materials used - Prevent & avoid accidents, health & safety of workers - Promoting human rights throughout the supply chain - Climate change action: Net Zero CO2 requiring decarbonisation of manufacturing, supply chain & distribution - Greenhouse gas (methane) reduction in paddy fields - Water conservation - Promoting biodiversity - Reducing chemical inputs - Zero Waste to landfill from manufacturing sites - Zero Hunger (assistance to underserved groups, philanthropy) - Recyclability of all packaging - Business ethics - Fair remuneration of farmers - Respecting diversity, equality & right to dignity for all.

# **Governance Structures**

What is the company's highest level of corporate oversight?
<ul> <li>Owner or Manager Governed (including Board of Directors with only owners/ executives)</li> <li>Management, Executive Committee, or Democratic Governance</li> <li>Non-Fiduciary Advisory Board</li> <li>Board of Directors (with at least one member who is not an executive or owner of the company)</li> </ul>
Points Available: 0.46
Code of Ethics
What is required by your company's Code of Ethics?
✓ Prohibition of bribes in any form, including kickbacks or gifts, on any portion of contract payments or soft dollar practices ✓ Formal oversight policy covering direct or indirect political contributions, charitable donations, and sponsorships  □ Public disclosure of financial and in-kind contributions to political parties, politicians, lobby groups, charitable organizations, and advocacy groups  □ Other - please describe □ None of the above □ N/A - No Code of Ethics
Points Earned: 0.31 of 0.46
Instruction on Code of Ethics
How does your company instruct employees regarding your Code of Ethics on behavioral expectations, bribery, and corruption?
Please check all that apply.
<ul> <li>We instruct the Board of Directors on the Code at least annually</li> <li>✓ We instruct all newly hired workers on the Code</li> <li>We instruct managers on the Code on an ongoing basis</li> <li>We instruct all non-managerial workers on the Code on an ongoing basis</li> <li>✓ We communicate changes to the Code whenever it is updated</li> <li>Other - please describe</li> <li>No Code of Ethics or equivalent, or no training on the Code</li> </ul>
Points Earned: 0.31 of 0.46

# **Breached Code of Ethics Breachment Policy**

In cases where there are material breaches to your company's Code of Ethics, what actions are formally outlined for your company?

✓ Breaches, including	case details, are reported to Board of Directors					
Breaches, including	case details, are reported publicly					
☐ Reported breaches are investigated promptly via independent party  ✓ Employees are dismissed or disciplined if found in breach						
Company makes im	provements to anti-corruption program based on reported cases					
Other - please desc	ribe					
☐ None of the above						
□ N/A - No Business	Code of Conduct					
Points Earned: 0.46 of	0.46					
Anti-Corruption	n Practices  ng anti-corruption reporting and prevention systems are in place?					
vvilicit of the followi	ig anti-corruption reporting and prevention systems are in place:					
Written employee w	histle-blowing policy with confidentiality policy					
Circulation of whist	e-blowing policy to all employees and business partners					
Communication of t	he anti-corruption system at least annually to the relevant internal and external stakeholders					
Annual training on t	ne anti-corruption system					
Providing supportin	g tools and guidance (e.g. self-assessment survey for high-risk departments)					
Anonymous mecha	nisms to report concerns and grievances					
✓ Individual or depart	ment oversight with direct access to Board of Directors					
☐ We take part of a co	ollective action/coalition with governments, community-based organizations, NGOs and other businesses to act					
against corruption						
Other - please desc	ribe					

Points Earned: 0.28 of 0.46

### **Monitoring Ethics and Corruption**

Does your company do any of the following with regard to monitoring and reporting on your anticorruption programme?

Responsibility for the monitoring has been clearly assigned and resources have been made available

✓ Mechanisms are in place for continuous monitoring (internal employee self-evaluations, automated controls monitoring)

The management of the company (e.g. Board of Directors, Audit Committee) review the results of internal and external reviews and ensure that required changes are implemented in an appropriate and prompt manner

External independent assurance is conducted to provide further security to management and stakeholders regarding the effectiveness of the anti-corruption programme

Regular reporting announcements about the program are made at least annually to relevant internal and external stakeholders (workshops, CEO announcement, newsletter)

None of the above

Points Earned: 0.46 of 0.46

### **Audited Financials**

Does the company produce financials that are audited annually by an internationally accredited Certified Public Accountant (CPA)?

Yes

O No

Points Earned: 0.46 of 0.46

### **Financial Controls**

Does your company maintain any of the following financial controls?

Please check all that apply.

✓ IT systems have different password protection systems that are changed periodically with different access levels according to the position of the staff member accessing the data

Fraud risk assessment is conducted at least annually, with any identified internal control deficiencies communicated to Board of Directors and senior management

Lines of financial reporting, responsibilities, and limits for the authorization, approval, and verification of disbursements are all documented in writing

Financial control activities are documented, and at a minimum, cover controls around cash disbursement, accounts receivable, accounts payable, and inventory management

☐ None of the above

Points Earned: 0.46 of 0.46

### **Company Transparency**

What information does the company make publicly available and transparent?

Your answers determine which future questions in the assessment are applicable to your company.	
✓ Beneficial ownership of the company	
✓ Financial performance (must be transparent to employees at minimum)	
✓ Social and environmental performance (e.g. impact reports)	
✓ Membership of the Board of Directors	
☐ None of the above	

Points Earned: 0.46 of 0.46

### **Financial Transparency with Employees**

How does your company formally share financial information with full-time employees?

Exclude compensation data. Please check all that apply.

	We have no	formal	documented	process	to s	share	financial	information	with	employe	es
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- Our company discloses all financial information (except salary info) at least yearly
- Our company discloses all financial information (except salary info) at least quarterly

We provide descriptions of our social and environmental programs and performance

- In addition to sharing financials, our company also has an intentional education program around shared financials
- ✓ In addition to sharing financials with employees, our company publicly reports its financial statements

Points Earned: 0.35 of 0.46

### **Impact Reporting**

Does your company publicly share information on your social or environmental performance on an annual basis?

'	•	. 0	•
☐ We voluntarily sh	nare social or environmental performanc	e scorecards	
Specific quantifia	able social or environmental indicators o	or outcomes are	re made public
✓ We set public tar	rgets and share progress to those target	ts	
✓ We present infor	mation in a formal report that allows cor	mparison to pre	revious time periods
Reporting inform	nation / structure is based on a compreh	ensive third pa	arty standard (ex. GRI or B Impact Assessmen

A third party has validated / assured the accuracy of the information reported

Impact reporting is integrated with financial reporting

We don't report publicly on social or environmental performance

Points Earned: 0.35 of 0.46

## **Governance Metrics**

**OPERATIONS** 

0.0

### **Last Fiscal Year**

On what date did your last fiscal year end?

If your company has not yet completed its first fiscal year, please put your anticipated fiscal year end date.

On what date did your last fiscal year end? 31 Dec 2021

Points Available: 0.00

### **Reporting Currency**

Select your reporting currency

OBritish Pound - GBP

Points Available: 0.00

### **Revenue Year Before Last**

Total Earned Revenue

From the fiscal year before last

If your company has not yet completed its first fiscal year, please put \$0

From the fiscal year before last

Sensitive

Points Available: 0.00

#### **Revenue Last Year**

Total Earned Revenue

From the last fiscal year

This question will be used for scored calculation questions later in the assessment. Please complete for accurate scoring. If your company has not yet completed its first fiscal year, please put \$0

From the last fiscal year

Sensitive

### **Net Income Last Year**

Net Income

From the last fiscal year

If your company has not yet completed its first fiscal year, please put \$0

From the last fiscal year

Sensitive

Points Available: 0.00

### **Net Income Year Before Last**

Net Income

From the fiscal year before last

From the fiscal year before last

Sensitive

Points Available: 0.00

IMPACT BUSINESS MODELS

# **Mission Locked - Impact Business Model**

7.5

Recognizes corporate forms and amendments that preserve mission and/or considers stakeholders regardless of company ownership

#### **Mission Lock**

Separate from a mission statement, what has your company done to legally ensure that its social or environmental performance is a part of its decision-making over time, regardless of company ownership?

This question is related to the legal requirement for Certified B Corps. Click "Learn" for more information and resources about this requirement.

signed B Corp Agreement)
O Adopted a specific legal entity or governance structure that preserves mission over time, but does not require consideration of all
stakeholders in its decision-making (e.g. cooperative)
• As a company wholly owned by another company that has not done so, amended corporate governing documents or adopted a

O Signed a contract or Board resolution committing to adopting a legal form that requires consideration of all stakeholders (e.g.

legal entity that requires consideration of all stakeholders in its decision-making (e.g. benefit corporation, completed B Corp legal amendment)

As an independent or publicly-owned business, amended corporate governing documents or adopted a legal entity that require
consideration of all stakeholders in its decision-making (e.g. benefit corporation, completed B Corp legal amendment)

O None of the above

Points Earned: 7.50 of 10.00

**OPERATIONS** 

## **Workers Impact Area Introduction**

0.0

This section identifies who should be considered a "worker" in the B Impact Assessment and reports your worker-related metrics. It also identifies whether your company is designed to deliver a specific, material, positive impact for its workers, and if so, opens the Worker Impact Business Model section that is most applicable.

### Majority Hourly vs. Salaried Workers

Are the majority (greater than 50%) of your employees paid on a fixed salary or a daily or hourly wage?

This is a REQUIRED question that determines the set of additional questions your company will respond to regarding your employee impact.

Fixed Salary	
O Daily or hourly	wage

Points Available: 0.00

### **Use Of Contracted Labor**

Is any of your company's labor performed by subcontracted organizations or individuals, such as outsourced staffing services or independent contractors?

Your answers determine which future questions in the assessment are applicable to your company.

Yes, some of our labor is contracted to third party subcontractors that manage staff on our behalf	
Yes, we hire individual independent contractors who are contracted to work 20+ hours per week for the company indefinition	itely, or fo
longer than a 6 month period	
✓ While we utilize independent contractors, they do not work for us greater than 20 hours per week for longer than a 6 more	ıth period
☐ None of the above	
oints Available: 0.00	

Is your company structured to benefit its employees in either of the following ways?

Your answers determine which future questions in the assessment are applicable to your company.

**Workers Impact Business Model Introduction** 

Ownership structures that provide significant equity (>40%) and empowerment to all employees (e.g. employee-owned companies,
cooperatives)
Providing high quality jobs or professional development for individuals with chronic barriers to employment (workforce development)

✓ None of the above

programs)

# of Full Time Workers
Number of Total Full-Time Workers
Current Total Full-Time Workers
Please click "Learn More" to understand how to answer this question.  Current Total Full-Time Workers 248  We do not track this  Points Available: 0.00
# of Full Time Workers Last Year
Number of Total Full-Time Workers
Total full-time workers twelve months ago
Please click "Learn More" to understand how to answer this question.  Total full-time workers twelve months ago 245  We do not track this
Points Available: 0.00
# of Part Time Workers
Number of Total Part-Time Workers
Current Total Part-Time Workers
Please click "Learn More" to understand how to answer this question.  Current Total Part-Time Workers 20  We do not track this
Points Available: 0.00
# of Part Time Workers Last Year
Number of Total Part-Time Workers
Total part-time workers twelve months ago
Please click "Learn More" to understand how to answer this question.
Total part-time workers twelve months ago 17  We do not track this
Points Available: 0.00

# # of Temporary Workers

# Of Telliporary Workers	
Number of Total Temporary Workers	
Current Total Temporary Workers	
Please click "Learn More" to understand how to answer this question.	
Current Total Temporary Workers 5  We do not track this	
Points Available: 0.00	
# of Temporary Workers Last Year	
Number of Total Temporary Workers	
Total temporary workers twelve months ago	
Please click "Learn More" to understand how to answer this question.	
Total temporary workers twelve months ago 4	
☐ We do not track this	
Points Available: 0.00	
	OPERATIONS
Financial Security	7.0
Lowest Paid Wage	
What is the company's lowest wage as calculated on an hourly basis?	
Diagon evaluate attudents and interna in this calculation	

Please exclude students and interns in this calculation.

What is the company's lowest wage as calculated on an hourly basis?

% of Employees Paid Individual Living Wage
What percentage of employees on an FTE (Full Time Equivalent) basis are paid at least the equivalent of a living wage for an individual?
Please exclude students and interns in this calculation.
○<75%
O 75-89%
● 90-99%
O 100%
○ N/A
Points Earned: 1.89 of 2.52
% of Employees Paid Family Living Wage
What percentage of employees on an FTE (Full Time Equivalent) basis are paid at least the equivalent of a living wage for a family?
Please exclude students and interns in this calculation.
○<75%
O 75-89%
© 90-99%
O 100%
○ N/A
Points Earned: 1.68 of 2.52
% Above the Minimum Wage
What percentage above the legal minimum wage does your lowest-paid hourly employee earn?
Please answer this question ONLY taking into account hourly workers. If you do not have hourly workers, select N/A.
○ 0% - Lowest wage is equivalent to minimum wage
O 1-9%

Points Available: 1.26

N/A - We do not employ hourly workers

010-29% ○30-49% ○ 50-75% ○75%+

# **Initiatives To Increase Wages and Benefits**

If it is not possible to verify a living wage in your country, has your company participated in any leadership initiatives/agreements to increase wages or benefits to workers provided in your country or industry?

Examples include commissioning a living wage calculation. Select N/A if living wage already exists.			
○ Yes			
○ No			
○ N/A - Living wage already exists			
Points Available: 1.26			
Compensation Policies and Practices			
Does your company offer any of the following additional financial benefits to non-executive workers?			
Your answers determine which future questions in the assessment are applicable to your company.			
✓ Cost of living adjustments that match inflation rates of the country			
✓ Bonuses or profit-sharing			
☐ Employee ownership opportunities			
☐ None of the above			
Points Earned: 0.84 of 1.26			
Employees Receiving a Bonus			
What percentage of full-time and part-time employees, excluding founders and executives, received a monetary bonus in the last fiscal year?			
O <sub>0%</sub>			
O 1-24%			
O 25-49%			
O 50-74%			
<ul><li>75-99%</li></ul>			
O 100%			
○ N/A			
Points Earned: 0.94 of 1.26			

# **Significance of Bonuses**

Points Earned: 1.26 of 1.26

What was the equivalent percentage of profits that were distributed as bonuses to non-executive workers in the last fiscal year?	
O No bonus payout, or no bonus plan	
● 5% or less	
O 5-10%	
O 10-15%	
O 15-20%	
○ >20%	
O Bonuses were paid to non-executive workers, despite the company not earning a profit	
Points Earned: 0.16 of 1.26	
% Participation in Employee Ownership	
What percentage of all full-time employees have been granted stock, stock options, or stock equivalents (including participation in an ESOP or other qualified ownership plans) in the company?	
Select N/A if your company is a consumer/shared services cooperative, a producer cooperative or a nonprofit.	
O <sub>0%</sub>	
1-24%	
O 25-49%	
O 50-74%	
O 75-99%	
O 100%	
○ N/A	
Points Earned: 0.31 of 1.26	
Retirement Programs	
Do employees have access to any of the following savings programs for retirement?	
Government-sponsored pension or superannuation plans	
✓ Private Pension or Provident Funds	
✓ Plan that specifically includes Socially-Responsible Investing option	
☐ None of the above	

# **Financial Services for Employees**

What financial products, programs, or services does your company provide that help to meet financial health needs of hourly employees?

lease answer this question ONLY taking into account hourly workers. If you do not have hourly workers, select N/A.	
☐ Direct deposit	
Access to free or affordable banking services or payroll cards (e.g. free ATM debit card)	
☐ Financial management tools or coaching	
Emergency or short-term savings programs	
Low-interest or interest-free loans	
Debt management, refinancing, or loan payment contributions	
Employer match for deposits into savings accounts	
Paychecks issued off-schedule on a need basis	
☐ Tax preparation services	
Other - please describe	
☐ None of the above	
✓ N/A - We do not employ hourly workers	
Points Available: 0.63	
onite / tvanasie. e.ee	ODEDATION
Health, Wellness, & Safety	7.6
	7.0
Government Provision Of Healthcare	
low is healthcare provided in the country where the majority of employees reside?	
Universal Provision of Basic Healthcare Services (e.g. United Kingdom)	
O Government-mandated or -provided health insurance programs (e.g. Switzerland)	
O None of the Above	
Points Available: 0.00	
Healthcare Coverage	
Vhat percentage of workers receive healthcare coverage either through a government plan o	r paid by
he company?	paid by
ne company:	
healthcare is covered through the company, only consider workers for which the company pays the majority of healthcare	costs.
○<75%	
○ 75-84%	
○ 85-94%	

Points Earned: 0.87 of 0.87

**95%**+

# **Benefits for Seasonal Workers** What benefits are offered to all seasonal-only workers on your farm? Select N/A if you are a cooperative. Disability coverage or accident insurance Life insurance Private dental insurance Private supplemental health insurance Other (please describe) None ✓ N/A Points Available: 1.74 **Supplementary Health Benefits** What benefits does your company provide to all full-time tenured workers to supplement government programs? Only select benefits the company pays the majority of costs to all full-time tenured workers. Select Other if the company covers less than 50% of the expenses for the benefits listed or other benefits offered. Disability coverage or accident insurance ✓ Life insurance Private dental insurance Private supplemental health insurance Other - please describe None of the above Points Earned: 0.87 of 0.87 **Supplementary Health Benefits Eligibility for Part-Time Workers** When do part-time workers become eligible to participate in the supplementary benefits offered by your company? If applicable, please select one answer indicating tenure requirements (answers 1-2), and one answer indicating weekly hour requirements (answers 3-4)

iswers 5-4).
Part-time workers are not eligible at time of hire, but become eligible to participate within their first 6 months of employment
Part-time workers are eligible to participate at time of hire
Part-time workers are only eligible if they work more than 20 hours a week
✓ Part-time workers are eligible even if they work less than 20 hours a week
☐ We do not offer supplementary health benefits to part-time workers
□ N/A - We don't have part-time employees

Points Earned: 0.43 of 0.87

## **Health and Wellness Initiatives**

Points Earned: 0.87 of 0.87

What health and wellness initiatives or policies does your company offer beyond insurer-provided programs?

Check all that apply.
Ue sponsor and encourage workers to participate in health and wellness activities during the workweek (e.g. walking or steps
programs)
Use offer incentives for workers to complete health risk assessments or participate in health and wellness activities (e.g., a fund for
exercise equipment, subsidized gym membership)
✓ Employees have access to behavioral health counseling services, web resources, or Employee Assistance Programs
Spouses, partners, or children of employees are provided access to behavioral health counseling services, web resources, or
Employee Assistance Programs
✓ We have policies and programs in place to prevent ergonomic-related injuries in the workspace
✓ Over 25% of workers have completed a health risk assessment in the last twelve months
☐ Management receives reports on aggregate participation in worker wellness programs
Other - please describe
Company does not offer any formal health and wellness initiatives
Company does not offer any formal health and wellness initiatives  Points Earned: 0.87 of 0.87
Points Earned: 0.87 of 0.87
Points Earned: 0.87 of 0.87  Worksite Characteristics
Points Earned: 0.87 of 0.87  Worksite Characteristics  What safety processes are in place at all of your company worksites?
Points Earned: 0.87 of 0.87  Worksite Characteristics  What safety processes are in place at all of your company worksites?  At the beginning of every shift, a briefing with front-line workers is held to share new information or discuss the work for the day
Points Earned: 0.87 of 0.87  Worksite Characteristics  What safety processes are in place at all of your company worksites?  □ At the beginning of every shift, a briefing with front-line workers is held to share new information or discuss the work for the day  □ Results of hazard analyses or routine activities are documented
Worksite Characteristics  What safety processes are in place at all of your company worksites?  □ At the beginning of every shift, a briefing with front-line workers is held to share new information or discuss the work for the day □ Results of hazard analyses or routine activities are documented □ Potential hazards are identified, analyzed, and managed when new materials or equipment are purchased or new processes are

### **Management Commitment to Health and Safety**

What are your company practices regarding management's commitment to worker health and safety?

Select those that apply to all company worksites. We have a written safety and health policy to minimize on-the-job employee accidents and injuries Safety and health is integrated into our overall management planning process, and workers are involved in safety planning, resource allocation, audits, etc. Safety and health concerns are communicated through regular safety and health trainings ☑ We have specific safety and health program goals and objectives, with specific indicators to measure progress Senior management addresses safety issues through written communications or in company gatherings at least quarterly We have a formal safety reporting system for employees to submit their safety concerns Our safety procedures are easily accessible for all on-site personnel, including workers, non-managerial staff, and visitors We participate in an external program demonstrating commitment and excellence in safety and health (e.g. Voluntary Protection Program) N/A - No manufacturing or wholesale facilities None of the above Points Earned: 0.87 of 0.87 **Health and Safety Audit Practices** Your company's practices related to inspections and audits include: Select those that apply to all company worksites. A written procedure for performing safety and health inspections Routine safety and health inspections at least quarterly ✓ Use of information discovered through analyses to improve safety processes (e.g. baseline hazards analysis, incident analysis,

✓ Inspection reports that clearly indicate what needs to be corrected, with documented accountability for closure

Points Earned: 0.87 of 0.87

None of the above

employee concerns, sampling results from inspections)

Documentation of results of the routine inspections

□ N/A - No manufacturing or wholesale facilities

### **Tracking Hazards**

When eliminating and tracking hazards, your company:

Select those that apply to all company worksites.

Follows the preferred hierarchy to eliminate or control the hazard (first engineering, then ac	dministrative, then work practices, and
finally Personal Protective Equipment)	

- Regularly assesses use of Personal Protective Equipment (PPE)
- Conducts follow-up studies to ensure that hazard controls are adequate
- Oocuments and addresses hazard controls in appropriate procedures (e.g. safety and health rules, inspections, training, etc.)
- ☐ None of the above

Points Earned: 0.87 of 0.87

### **Controlling Worker Exposure to Hazardous Material**

How has your company assessed and managed worker exposure to hazardous materials?

- O Assessment indicates some exposure, but we have taken no action to date
- Assessment indicates some exposure, and we have implemented a mitigation and control strategy
- Assessment indicates no exposure
- O We have not conducted an assessment

Points Earned: 0.29 of 0.43

### **Evaluating Health and Safety Practices**

What is included in your company's measurement and evaluation practices in relation to occupational safety and health?

Select those that apply to all company worksites.

- ✓ A safety position, safety committee, or safety program representative who reports to a senior-level position (Vice President or higher)
- A documented standard procedure for investigating accidents and major incidents
- ✓ Investigation and documentation of the root causes of accidents and incidents
- ✓ Implementation of corrective actions after root causes of an accident or incident are determined
- ✓ Transparency of injury or illness trends and trend data to all workers
- ✓ An annual evaluation of the safety and health system that includes senior management in the evaluation
- An employee safety recognition program
- Regular Safety Perception Surveys to engage with workers
- None of the above

Points Earned: 0.87 of 0.87

# **Professional Development Policies and Practices**

Does your company provide any of the following training opportunities to workers for professional development?

Your answers determine which future questions in the assessment are applicable to your company.	
✓ We have a formal onboarding process for new employees	
☐ We offered ongoing training on core job responsibilities to employees within the last year	
✓ We have a policy to encourage internal promotions and hiring for advanced positions (e.g. posting job openings internally first)	
☐ We provide cross-skills training for career advancements or transitions (e.g. management training for non-managers)	
✓ We provide non-career-specific life-skill training (e.g. financial literacy, English as a Second Language)	
☐ We facilitate or have an allocated budget for external professional development opportunities, (e.g. conference attendance, online	:
trainings)	
✓ We provide reimbursements or programs for intensive continuing education credentials (e.g. college degrees, professional	
licensures)	
☐ None of the above	
Points Earned: 0.31 of 0.37	
Amount of Training for New Hires	
What was the average amount of training that a newly hired worker received in the past twelve months	;?
Jse average of both full-time and part-time employees.	
○ No training	
On-the-job training (one day to one week)	
On-the-job training (one week to one month)	
O Apprenticeship or technical training (over one month)	
O N/A - No new hires during the last 12 months	
Points Earned: 0.25 of 0.37	
Management Training	
What management training and coaching do new and existing managers regularly receive?	
Check all that apply.	
Providing ongoing praise and corrective feedback	
Conflict negotiation and resolution	
Group dynamics and optimal team functioning	
Performance evaluation systems	
✓ Other - please describe	
☐ None of the above	

Points Earned: 0.12 of 0.37

# **Employee Review Process**

Which of the following is included or applies to your company's formal process for providing performance feedback to employees?

Check all that apply.
Process has a regular schedule and is conducted at least annually
Peer and subordinate input
Written guidance for career development
Social and environmental goals
Clearly-identified and achievable goals
A 360-degree feedback process
All tenured employees receive feedback
✓ None of the above
Points Available: 0.74
Internal Promotions
What percentage of employees has been internally promoted within the last 12 months?
Exclude material owners in your calculation.
O <sub>0</sub> %
● 1-5%
O 6-15%
○ 15%+
Points Earned: 0.12 of 0.37
Rate of Seasonal Workers Re-hiring
What percentage of temporary and seasonal workers of the last twelve months was previously
employed with the company during prior growing seasons?
Estimates within +/- 5% are acceptable. Please select N/A if you do not have temporary or seasonal workers.
O <sub>0%</sub>
O 1-24%
O 25-49%
O 50-74%
O 75-99%
O 100%
N/A - No temporary or seasonal workers in the last twelve months

# **Intern Hiring Practices**

How does your company manage the hiring and treatment of interns?

Check all that apply. If there is no third party living wage calculated for your country of operations, please do not select "pa	yment of a
living wage."	
☐ We have a formalized policy or program outlining the objectives of internships or internship programs for participants	3
☐ We partner with education institutions to provide internship opportunities or work-study programs	
☐ We pay interns a living wage	
Our interns receive formal performance reviews	
Our interns have a formal opportunity to provide feedback on experience	
☐ We have hired interns on as full-time permanent employees in the past two years	
☐ Intern tenures are restricted to not exceed one year if interns are not currently enrolled in school	
☐ None of the above	
✓ N/A - Our company does not employ interns	
Points Available: 0.37	
End of Employment Support	
What are your formal company policies regarding employee termination and layoffs?	
✓ We have a policy to provide written notice of employee performance prior to termination	
✓ We have a policy to provide performance improvement plans or stated corrective time periods prior to termination	
☐ We have a policy to provide at minimum 2+ weeks of severance per year of employment	
☐ We provide outplacement services for terminated employees	
We don't have written termination or severance policies	
Points Earned: 0.06 of 0.18	
	OPERATION
Career Development (Salaried)	0.1
Life Skill Training Participation	
Excluding newly hired workers, what % of full-time and part-time workers received the follow of formal training during the last 12 months?	ving types
Training on life skills for personal development (e.g. literacy, personal financial planning)	
<b>0</b> %	
O 1-24%	
O 25-49%	
O 50-74%	
O 75%+	

Points Available: 0.21

O Don't know

### **Subsidized Educational Opportunities**

What percentage of full-time workers received advancement or reimbursement for continuing education opportunities in the last fiscal year?

Continuing education opportunities include GED, college credits, industry-recognized accreditation, etc.

0

01-5%

06-15%

015%+

Points Earned: 0.14 of 0.43

**OPERATIONS** 

# **Engagement & Satisfaction**

2.4

## **Employee Handbook Information**

What is included in your company's written and accessible employee handbook?

- ✓ A non-discrimination statement
- ✓ An anti-harassment policy with reporting mechanisms, processes, and disciplinary procedures
- A statement on work hours
- Policies on pay and performance issues
- Policies on benefits, training and leave
- ✓ Grievance resolution process
- ✓ Disciplinary procedures and possible sanctions
- ✓ A neutrality statement regarding workers' right to bargain collectively and freedom of association
- ✓ Prohibition of child labor and forced or compulsory labor
- We have no written employee handbook

Points Earned: 0.33 of 0.33

### **Paid Secondary Caregiver Leave**

What secondary parental leave policies are available to your workers, either through your company or a government program?

Select all that apply, but only select one answer indicating the total amount of paid time equivalent (answers 2-4). See "Learn" for further instructions. Workers receive unpaid time off for secondary parental leave Workers receive up to 2 weeks (or full pay equivalent) paid leave Workers receive between 2 to 5 weeks (or full pay equivalent) paid leave Workers receive greater than 5 weeks (or full pay equivalent) paid leave Policy does not distinguish between primary and secondary caregiving, or provides equivalent time and pay to both No secondary caregiver leave is offered to employees Points Earned: 0.27 of 0.67 **Supplementary Benefits** What supplementary benefits are provided to a majority of non-managerial workers? Including full time and part time employees. Please check all that apply. On-site childcare Off-site subsidized childcare Onsite health facility, doctor, or medical staff who can be called or easily accessed Policy to support breastfeeding mothers Other - please describe None Points Earned: 1.33 of 1.33 **Worker Empowerment** How does your company engage and empower workers? We have formalized feedback and complaint mechanisms beyond direct reporting lines to address concerns and improve company practices ✓ We have processes in place to provide input from employees prior to operational and/or strategic policy or practice changes Employee complaint / input mechanisms are reviewed at least every other year, with input from employees themselves into the process Company tracks usage of input/ feedback / complaint mechanisms and resolution / implementation rates We have adopted open book management or self-management principles within the workplace Workers have opportunity to elect member(s) to the Board of Directors Other - please describe None of the above

Points Earned: 0.17 of 0.67

# **Surveying and Benchmarking Engagement and Attrition**

Does your company monitor and evaluate your worker satisfaction and engagement in any of the following ways?

Your answers determine which future questions in the assessment are applicable to your company.
✓ We calculate employee attrition rate
☐ We benchmark employee attrition rate to relevant benchmarks
✓ We regularly (at least once a year) conduct employee satisfaction or engagement surveys
☐ We benchmark employee satisfaction to relevant industry benchmarks
☐ We disaggregate calculations based on different demographic groups to identify trends
☐ We outperform industry benchmarks on attrition
☐ We outperform industry benchmarks on satisfaction
☐ None of the above
Points Earned: 0.33 of 0.67
Departed Employees
Number of full-time and part-time workers that departed or left the company in the last twelve months
Enter 0 if None.
Number of full-time and part-time workers that departed or left the company in the last twelve months
Sensitive
Points Available: 0.00
Employee Satisfaction
What percent of your employees are "Satisfied" or "Engaged"?
Select N/A if satisfaction or engagement is not formally surveyed.
O<65%
O 65-80%
O 81-90%
O 90%+
● N/A
Points Available: 1.33

**Engagement & Satisfaction (Salaried)** 

OPERATIONS

2.1

# **Number of Paid Days Off** What is the annual minimum number of paid days off (including holidays) for full-time employees? 0-15 work days 16-22 work days 23-29 work days 30-35 work days 036+ work days Points Earned: 0.60 of 0.60 **Paid Primary Caregiver Leave for Salary Workers** Which of the following describe the primary parental leave policies for salaried workers, either through the company or government program? If applicable, please select one answer indicating total time off (answers 1-3), and one answer indicating fully paid time off (answers 4-7). Primary caregivers receive 4-12 weeks of time off for parental leave (including unpaid and paid leave) Primary caregivers receive 13 weeks to 6 months of time off for parental leave (including unpaid and paid leave) ✓ Primary caregivers receive more than 6 months of time off for parental leave (including unpaid and paid leave). ✓ 4-12 weeks of primary parental leave (or equivalent) is fully paid. 13-18 weeks of primary parental leave (or equivalent) is fully paid 19-24 weeks of primary parental leave (or equivalent) is fully paid More than 24 weeks of primary parental leave (or equivalent) is fully paid Primary caregivers receive less than 4 weeks off or no time off for parental leave Points Earned: 0.30 of 0.60 **Worker Flexibility Options** What job flexibility options does the company provide, whenever feasible, in writing and in practice for the majority of workers? Please check all that apply. ✓ Part-time work schedules at the request of workers Flex-time work schedules allowing freedom to vary start and stop times ✓ Telecommuting (e.g. working from home one or more days per week) ✓ Job-sharing

Points Earned: 0.60 of 0.60

☐ None of the above

### **Workplace Flexibility in Practice**

Which of the following flexi	ole workplace practices	s have been used in th	e past 12 months?

Please check all that apply.
✓ Managers or executives worked part-time or in a job-share
✓ Managers or executives are in a telecommuting position
✓ We hired new people into permanent positions that are telecommuting
☐ We hired new people into permanent positions that are part-time or job-share
✓ We have transitioned staff into part-time, job-share, or telecommuting positions
Other - please describe
☐ None of the above
Points Earned: 0.60 of 0.60

### **Attrition Rate for Salaried Workers**

What percentage of full-time and part-time salaried workers left the company during the last twelve months?

Calculation should include voluntary and involuntary separation, but exclude workers dismissed with cause.

Sensitive

Points Available: 0.60

### Community

**OPERATIONS** 

# **Community Impact Area Introduction**

0.0

This section identifies whether your company is designed to deliver a specific, material, positive impact for its community, and if so, opens the Community Impact Business Model section that is most applicable.

### **Community Oriented Impact Business Model**

Does your company's business model create a specific positive benefit for stakeholders such as charitable partners, vendors or suppliers in need, or your local community?

Your answers determine which future questions in the assessment are applicable to your company.



O No

# **Sourcing From Small-Scale Farmers or Coop Members**

Do you source from small-scale farmers, or is your company a cooperative?

Your answers determine which future questions in the assessment are applicable to your company.    Yes
○ No
Points Available: 0.00
Community Oriented Business Models
s your company structured to benefit community stakeholders in any of the following ways?
Your answers determine which future questions in the assessment are applicable to your company.
A producer-owned cooperative structure in which suppliers share control and benefits of company operations (e.g. farmer cooperative, artisanal cooperative)
✓ Purchasing fair or direct trade to improve livelihoods for underserved groups in your supply chain
A micro-distribution or micro-franchising model that provides economic opportunities to underserved groups
A formal standing commitment to donate a significant portion of sales, profits, or ownership to charitable causes (>2% sales, >20%)
profits/ownership)
A community-focused business model that supports and builds the economic vitality of local communities
None of the above
Points Available: 0.00
Supporting Underserved Suppliers
Does your company source from and/or provide support to populations in low-income, poor, or very poor markets through your supply chain purchasing practices (e.g. fair trade certified products, direct trade)?
Answering affirmatively will opt you into additional sections of the B Impact Assessment with more specific questions about this Impact Business Model.

**Diversity, Equity, & Inclusion** 

O No

Points Available: 0.00

OPERATIONS

2.6

# **Inclusive Hiring Practices** How does your company create an inclusive recruiting and hiring process? We include a statement in all our job postings with a commitment to diversity, equity, and inclusion ✓ We don't ask about incarceration history during our application process ✓ We conduct anonymous or "blind" reviews of applications or resumes without attaching names or identifiable characteristics We actively recruit through organizations or services that serve individuals from underrepresented populations We conduct analyses of our job description language and requirements to ensure they are inclusive and equitable None of the above Points Farned: 0.61 of 0.61 **Diverse Ownership and Leadership** Is your company majority-owned or -led by individuals from any of the following underrepresented groups? Please select all that apply. Led by a woman Led by an individual from an underrepresented racial or ethnic minority Led by another underrepresented individual (veterans, LGBT, etc.)

Points Available: 0.61

✓ None of the above

Majority owned by women

### **Inclusive Work Environments**

How does your company create an equitable and inclusive workplace for employees?

Majority owned by individuals from underrepresented racial or ethnic minorities

Majority owned by other underrepresented individuals (veterans, LGBT, etc.)

☐ We have designated an individual or group explicitly responsible for diversity, equity, and inclusion (i.e. a Diversity Manager or
nclusion Committee)
☐ We offer trainings for all employees on topics related to diversity, equity, and inclusion
☐ We have voluntary employee resource or affinity groups
Our facilities are designed to meet accessibility requirements for individuals with physical disabilities
✓ Our facility restrooms are gender-neutral or gender-inclusive
☐ We have programs in place to provide mentorship, apprenticeships, or internships for individuals from underrepresented groups
☐ We accommodate learning or emotional disabilities in work processes and workplace policies
☐ None of the above

Points Earned: 0.24 of 0.61

### Management of Diversity, Equity, and Inclusion

How does your company manage and improve your workplace diversity and inclusivity? We anonymously survey employees on gender identity, race/ethnicity, disability status, and other demographic factors to track the diversity of our workforce We have set specific, measurable diversity improvement goals that are reviewed by senior executives or our Board of Directors ✓ We have conducted a pay equity analysis by gender, race/ethnicity, or other demographic factors and, if necessary, implemented equal compensation improvement plans or policies We analyze job categories, satisfaction, promotion, retention rates, or benefits by different demographic groups, and if necessary, have implemented corrective actions for inequitable results We specifically analyze diversity, equity, and inclusion data for individuals who are part of multiple underrepresented groups ☐ None of the above Points Earned: 0.30 of 0.61 **Measurement of Diversity** What attributes of a diverse workforce does your company track, either through anonymous surveys or other methods legal in your jurisdiction? If collecting this type of demographic data is not legal in your jurisdiction, select None of the Above. Socioeconomic status (as determined by low income residence, education level, etc.) Race or ethnicity Gender ✓ Aae Other - please describe None of the above Points Earned: 0.30 of 0.61 **Women Workers** How many of your non-managerial workers identify as women? 00% 01-9% 0 10-24% 025-39% 040-49%

Points Earned: 0.20 of 0.61

050%+

O Don't know

Age Diversity in Workforce
What percentage of your workforce is either under the age of twenty four or over the age of fifty?
O <sub>0%</sub>
O <sub>1-9%</sub>
O 10-19%
O 20-29%
● 30%+
O Don't Know
Points Earned: 0.61 of 0.61
High to Low Pay Ratio
What multiple is the highest compensated individual paid, inclusive of bonus, as compared to the lowest paid full-time worker?
● >20x
○ 16-20x
○ 11-15x
○ 6-10x
○ 1-5x
Points Available: 0.61
Female Management
How many of your company managers identify as women?
O <sub>0%</sub>
<b>○</b> 1-9%
O 10-24%
O 25-39%
O 40-49%
○ 50%+
O Don't know
○ N/A
Points Available: 0.61

	m Underrepresented Populations
How many of your com	npany managers identify as from another underrepresented social group?
If collecting this type of demog	graphic data is not legal in your jurisdiction, select Don't Know.
0%	
O 1-9%	
O 10-19%	
<b>2</b> 0-29%	
○30%+	
O Don't know	
Points Earned: 0.40 of 0.6	1
your supply chain?	ave any of the following policies or programs in place to promote diversity within
☐ We track diversity of ow	nership among our suppliers
_	nership among our suppliers preferences to suppliers with ownership from underrepresented populations
We have a policy to give	
We have a policy to give	e preferences to suppliers with ownership from underrepresented populations
We have a policy to give	e preferences to suppliers with ownership from underrepresented populations to make a specific percentage of purchases from suppliers with diverse ownership
<ul><li>We have a policy to give</li><li>We have formal targets</li><li>We have a formal progra</li><li>✓ None of the above</li></ul>	e preferences to suppliers with ownership from underrepresented populations to make a specific percentage of purchases from suppliers with diverse ownership
<ul><li>We have a policy to give</li><li>We have formal targets</li><li>We have a formal progra</li><li>✓ None of the above</li></ul>	e preferences to suppliers with ownership from underrepresented populations to make a specific percentage of purchases from suppliers with diverse ownership am to purchase and provide support to suppliers with diverse ownership

0% 01-9%

010-24%

025-39%

040-49%

○50%+

ODon't Know

Points Available: 0.61

**OPERATIONS** 

### **Geographic Structure and Scope**

We realize that for companies with more than one office, the definition of local involvement is a more complicated one to answer. Please tell us a bit about the structure of your company geographically.

We have two sites, within one mile of each other. We have a 30 home based employees. UK Germany - 2 home based employees rance - 2 home based employees

Points Available: 0.00

### **Job Growth Rate**

What was your company's net job growth rate for full-time and part-time positions over the last 12 months? ONLY include newly created jobs that are paid a living wage.

If there is no living wage data available for your country of operations, include new jobs that pay 10% or more above a minimum wage.

0% (no growth on a net basis)
 1-5%
 6-15%
 >15%

Points Earned: 0.58 of 1.74

### New Jobs Added Last Year

Number of full-time and part-time jobs that have been added to your company's payroll. Enter 0 if none or if your company has no workers.

Last twelve months:

Last twelve months: 7

Points Available: 0.00

### **Non-accredited Investor Ownership**

What percentage of the company is owned by individuals who would qualify as non-accredited investors?

○ 0% ○ 1-4% ○ 5-14% ○ 15-24% ○ 25%+ ○ Don't know

#### **Local Ownership**

Is the majority (over 50%) of the company's ownership located locally to the majority of the company's workforce?

"Local" is defined as being part of the same community. While the size and distance of a community may vary by context, they should generally be based on a small-scale economically and culturally connected area like a metropolitan area or a city/town.

Yes

No

Don't know

Points Available: 0.87

#### **National Sourcing**

What percentage of your company's Cost of Goods Sold (including value-adding activities) was spent within the country of operations, from in-country registered companies or national citizens?

0%
1-19%
20-39%
40-59%
60-79%
80%+

Points Earned: 0.13 of 0.87

#### **Local Purchasing and Hiring Policies**

What written local purchasing or hiring policies does your company have in place?

"Local" is defined as being part of the same community. While the size and distance of a community may vary by context, they should generally be based on a small-scale economically and culturally connected area like a metropolitan area or a city/town.

□ Written preference at each facility to purchase from local suppliers
 □ Formal targets or goals for the amount of local purchasing
 □ Ready-to-use lists of preferred local suppliers and vendors for specific facilities
 □ Written preference for hiring and recruiting local managers
 □ Incentives for staff to live within 20 miles of local company facility
 □ Other (please describe)
 ✓ No written local purchasing or hiring policies in place

# **Spending on Local Suppliers**

What percentage of your company's expenses (excluding labor) was spent with independent suppliers local to the company's headquarters or relevant facilities in the last fiscal year?

Please click "Learn More" to understand how to answer this question.
○ <20%
O 20-39%
O 40-59%
○ 60%+
○ Don't know
Points Available: 0.87
Impactful Banking Services
What characteristics apply to the financial institution that provides the majority of your company's banking services?
Certified CDFI or national equivalent social investment organization
Certified B Corporation
☐ Member of the Global Alliance for Banking on Values
Cooperative bank or credit union
Local bank committed to serving the community
☐ Independently owned bank
✓ None of the above
Points Available: 0.87
Support for Supplier Certifications
Have you assisted the small-scale farmers or cooperative members that you source from in getting fair-
trade, organic, or other internationally-recognized product certification?
Select N/A only if you are a farm that does not source from other farms.
○ Yes
No
○ N/A
Points Available: 0.87

#### **Advance Purchase Provisions for Farmers and Cooperatives**

or cooperative members that you source from?
Select N/A only if you are a farm that does not source from other farms.
Payment in advance (bridge loans) to small-scale farmers
Payment of higher price per product if market price climbs after contract is signed
Pricing arrangements that adhere to fair-trade prices
Guaranteed purchase volume
✓ Other - please describe
☐ We do not enter into advanced purchasing agreements
□ N/A
Points Earned: 0.22 of 0.87

#### **Training Community Farmers**

Over the last twelve months, did your company have a formal education and support program for the contract farmers or cooperative members that you source from?

Select N/A only if you are a farm that does not source from other farms.

O Yes

O No

O N/A

Points Earned: 0.87 of 0.87

**OPERATIONS** 

**Civic Engagement & Giving** 

2.7

# **Corporate Citizenship Program**

How does your company take part in civic engagement?

Your answers determine which future questions in the assessment are applicable to your company.	
✓ Financial or in-kind donations (excluding political causes)	
Community investments	
✓ Community or pro-bono service	
Advocacy for adopting improved social or environmental policies or performance	
✓ Partnerships with charitable organizations or membership with community organizations	
✓ Discounted products or services to qualified underserved groups	
Free use of company facilities to host community events	
Equity or ownership in the company granted to a nonprofit	
Other - please describe	
☐ None of the above	
Points Earned: 0.55 of 0.55	
Community Service Policies and Practices	
How does your company manage employee community service?	
☐ We have hosted or organized company service days in the last year	
✓ The company offers paid time off for community service	
20 hours or more a year of paid time off	
✓ Our company monitors and records total volunteer hours	
✓ Our company has set community service or pro-bono targets	
Other - please describe	
None of the above	
Points Earned: 0.55 of 0.55	
% of Employees Volunteer Service	
What percentage of employees took paid time off for volunteer service last year?	
O <sub>0</sub> %	
<b>1</b> -24%	
O 25-49%	
O 50-74%	
○75%+	
O Don't know	
Points Farned: 0.28 of 1.10	

#### **Total Amount of Volunteer Service Hours**

Points Earned: 0.33 of 0.55

Number of hours volunteered by full-time and part-time employees of the organization during the last fiscal year

This should include both paid and unpaid time spent volunteering during traditional work hours, either for company-organized events or for

This should include both paid and unpaid time spent volunteering during traditional work hours, either for company-organized events or f
employee-initiated activities.
Number of hours volunteered by full-time and part-time employees of the organization during the last fiscal year
40
☐ We do not track this
Points Available: 0.00
Volunteer Service Per Capita
What was the percentage of per capita worker time donated as volunteer, community service, or probono time in the reporting period?
Calculate by total volunteer hours / total hours worked, generally 2000 hours per FTE.
O <sub>0%</sub>
● 0.1-0.5% of time
○ 0.6-1% of time
○ 1.1-2% of time
2%+ of time
O Don't know
Points Earned: 0.37 of 1.10
Charitable Giving and Community Investment Policies and Practices
What are your company's practices regarding donations or community investments?
We have a formal statement on the intended social or environmental impact of our company's philanthropy
✓ We have a formal donations commitment (e.g. 1% for the planet)
We match individual workers' charitable donations
☐ We allow our workers or customers to select charities to receive our company's donations
☐ We have screening practices for charitable contributions or impact measurement mechanisms for our community investments
☐ None of the above

#### % of Revenue Donated

What was the equivalent percentage of revenue donated to charity during the last fiscal year?

Please include tax deductible in-kind donations but do not include pro bono time.

O No donations last fiscal year

Less than 0.1% of revenue

0.1-0.4% of revenue

0.5-0.9% of revenue

1-1.9% of revenue

2%+ of revenue

O Don't know

Points Earned: 0.44 of 2.21

#### **Total Amount of Charitable Donations**

Total amount (in currency terms) donated to registered charities in the last fiscal year

Report with the currency specified in "Reporting currency" for this metric.

Total amount (in currency terms) donated to registered charities in the last fiscal year

Sensitive

Points Available: 0.00

#### **Advancing Social and Environmental Performance**

How has your company worked with its stakeholders (including competitors) to improve behavior or performance on social or environmental issues in the past two years?

We have worked with other industry players on a cooperative initiative on relevant social and environmental standards for our industry

✓ We have provided data or contributed to academic research on social or environmental topics

✓ We participate in panel presentations or other public forums on social or environmental topics

We provide public resources for other businesses or stakeholders on improving social or environmental performance

Other - please describe

None of the above

Points Earned: 0.28 of 0.28

**Supply Chain Management** 

**OPERATIONS** 

7.9

#### **Significant Supplier Descriptions**

Please select the types of companies that represent your Significant Suppliers:

All companies have significant suppliers, which are defined as the largest suppliers of the company amounting to approximately 80% of non-labor costs. Select all that apply.

✓ Product Manufacturers

✓ Professional Service Firms (Consulting, Legal, Accounting)

✓ Independent Contractors

✓ Marketing and advertising

✓ Office Supplies

✓ Benefits Providers

✓ Technology

Other - please describe

Points Available: 0.00

Raw materials

Farms

#### **Social or Environmental Screening of Suppliers**

Does your company screen or evaluate Significant Suppliers for social and environmental impact?

This question determines the set of supplier-focused questions your company will respond to.

O Yes

O No

Points Available: 0.00

#### **Supplier Screen Topics**

What does your company formally screen for regarding the social or environmental practices and performance of your suppliers?

- Compliance with all local laws and regulations, including those related to social and environmental performance
- Good governance, including policies related to ethics and corruption
- Positive practices beyond what is required by regulations (e.g. environmentally-friendly manufacturing process, excellent labor practices)
- ☑ Third-party certifications related to positive social and/or environmental performance
- Other please describe
- We have no formal screening process in place

Points Earned: 0.52 of 0.52

# **Supplier Evaluation Practices**

What methods does your company use to evaluate the social or environmental impact of your suppliers?
☐ We share policies or rules with suppliers but we don't have a verification process in place
☐ We require suppliers to complete an assessment we designed
✓ We use third-party risk or impact assessment tools (Sedex, BIA)
✓ We conduct routine audits or reviews of suppliers at least every two years
☐ We have third parties conduct routine audits or reviews of suppliers at least every two years
Other (please describe)
☐ None of the above
Points Earned: 0.52 of 0.52
Outsourced Staffing Services
Does your company outsource support services (staffing) essential to the delivery of your services to other individuals or organizations?
Your answers determine which future questions in the assessment are applicable to your company.
Yes
$\bigcirc$ No
Points Available: 0.00
Outsourced Staffing Screening Topics
Does your company review or set requirements regarding the labor practices of its outsourced staffing service providers that includes the following topics?
Your answers determine which future questions in the assessment are applicable to your company.
✓ Compliance with all local laws and regulations
☑ Compliance with international human rights and labor standards (for employees and contractors)
Payment at or above industry benchmarks
Payment of a living wage (for employees and contractors)
Employee benefits provided
Professional development opportunities
Other labor practices
☐ None of the above
□ N/A
Points Earned: 0.10 of 0.26

# % of Outsourced Services Accountable to Code of Conduct? What % of your outsourced staffing services (on a currency basis) are accountable to the formalized code of conduct or requirements described in the previous question? 00% 01-20% 021-49% 050-74% O 75-99% 0 100% O N/A Points Earned: 1.04 of 1.04 **Screening / Monitoring for Services** Which of the following methods are used to evaluate the social or environmental impact of your outsourced staffing services? Your answers determine which future questions in the assessment are applicable to your company. Company shares policies or rules with subcontractors but does not have a verification process in place Company requires subcontractors complete self-designed assessment Company utilizes third party risk or impact assessment tools (BIA) Company conducts routine audits/reviews of subcontractors at least every two years Company has third parties conduct routine audits/reviews of subcontractors at least every two year Other None of the above Points Farned: 0.03 of 0.26 % of Outsourced Staffing Services Screened / Monitored What % of your outsourced staffing services (on a currency basis) are evaluated based on the methods selected in the previous question? 0% 01-20%

21-49% 050-74%

O 75-99%

0 100%

O N/A

Suppliers in Low-income Communities
What percentage of your Significant Suppliers is located in low-income communities or create employment opportunities for other chronically underemployed populations?
O<10%
O 10-19%
O 20-30%
○ Don't Know
Points Earned: 0.26 of 0.26
Supplier Code of Conduct
Is there a formal written Supplier Code of Conduct policy that specifically holds your company's suppliers accountable for social and environmental performance?
Your answers determine which future questions in the assessment are applicable to your company.
<ul><li>Yes</li></ul>
○No
Points Earned: 0.52 of 0.52
Supplier Code of Conduct Topics
What areas of social and environmental performance are specifically included in your company's
Supplier Code of Conduct policy?
☑ Bribery, corruption, and fraud
✓ Working hours
✓ Freely chosen employment
✓ Compensation
✓ Child labor
✓ Freedom of association
✓ Health and safety
✓ Use of materials
✓ Product's environmental impact

✓ Information on how the Code will be monitored and reviewed (e.g. self-audits, site visits)

Points Earned: 0.26 of 0.26

□ N/A - No Supplier Code of Conduct

# % of Suppliers Accountable to Code of Conduct What % of your suppliers (on a currency basis) are accountable to the formalized code of conduct or requirements described in the previous question? 00% 01-20% 021-49% 050-74% O 75-99% 0 100% O N/A Points Earned: 1.04 of 1.04 **Disclosure of Suppliers** What percentage of Significant Suppliers (on currency basis) are made transparent on your company's website? 00% 01-49% 050-79% 080%+ O Don't know Points Earned: 0.17 of 0.52 Support for Improved Supply Chain Social or Environmental Performance

How does your company encourage improved social and environmental performance among your suppliers?

✓ We provide incentives for suppliers with strong social and environmental performance
✓ We set goals and expectations with suppliers to improve their social and environmental performance
✓ We provide resources to suppliers to improve their social and environmental performance
Other - please describe
☐ None of the above

Points Earned: 0.52 of 0.52

# **Improving Impact of Suppliers**

Does the company have any of the following policies or programs to improve the social and/or environmental impact of suppliers, either in cases of noncompliance or more broadly?

☐ Company	formulates corrective action or improvement plans with goals for continuous improvement of their supplier performance
☐ Company	requires a specific time period for suppliers to make changes to remediate code of conduct non-compliance or otherwise
terminates cor	ntract
Company	provides training and/or resources on improving social or environmental performance to suppliers, either from the
company itself	f or through a third party
Company	provides training and/or resources to its own staff, focused on managing their own practices and relationships with
suppliers to er	nable the suppliers to improve their performance
Company	has participated in collaborative initiatives with other companies to help improve the social or environmental impact of
their supply ch	nain
Company	incentivizes social and environmental performance or improvement through contract terms, prices, or other means
☐ Company	has achieved quantifiable improvements on social or environmental performance of its supply chain
Other	
☐ None of th	e above
Points Earned:	0.17 of 0.26
% of Supp	oliers with Programs to Improve Impact
For what % of	of your suppliers (on a currency basis) do the policies and programs selected in the
previous que	stion apply?
0%	
1-20%	
O 21-49%	
0 50-74%	
O 75-99%	
O 100%	

Points Earned: 0.13 of 1.04

O N/A

# **Length of Supplier Relationships**

What is the average tenure of your company's relationships with suppliers?	
O Average tenure of supplier relationships is less than 24 months.	
O Average tenure of supplier relationships is greater than 24 months.	
O Average tenure of supplier relationships is greater than 60 months.	
O Average tenure of supplier relationships is greater than 96 months.	
Our company has had a relationship with a majority of our suppliers (on a currency basis) since our first year of operations.	
O Don't Know	
Points Earned: 0.35 of 0.52	
Support for In Need Suppliers	
Does your company do any of the following to support small scale or other in-need suppliers?	
☐ We review suppliers for potential training needs	
☐ We have a formal education or support program for selected suppliers	
We provide small scale suppliers the same contracts, prices, and payment terms (such as days payable outstanding) as other	
suppliers	
✓ We pay 30 days payable outstanding to small scale suppliers	
A formal mechanism is in place for suppliers to provide us feedback (e.g. supplier satisfaction surveys)	
We have a formal grievance mechanism to address complaints and resolve disputes	
Other (please describe)	
□ None of the above	
Points Earned: 0.17 of 0.52	
Independent Contractor Practices	
What are your company's policies regarding independent contractors that do not work for the comp	any
greater than 20 hours per week for longer than a 6 month period?	
Independent contractors that work for the company 20+ hours per week over a 6+ month period should be considered in the Workers	3
section.	
✓ We have a formal routine process for independent contractors to receive post-project or -contract performance feedback	
✓ We have a formal routine process for independent contractors to communicate post-project or post-contract feedback to the	
company	
Our independent contractors are verified to either work on a time-bound basis, split their time with work for other clients, or have	ve
been offered employment	
✓ Independent contractors are paid a living wage (calculated as hourly wage when living wage data is available)	
We have independent contractors, but have not engaged in any of these practices	
□ N/A - We haven't used independent contractors in the last year	

Points Earned: 0.52 of 0.52

#### **Crops with Environmental Certification**

During the last fiscal year, what percentage of products or crops grown (on currency basis) had an environmental certification?

Certified crops may include fair trade, Rainforest Alliance, Starbucks C.A.F.E., Utz certification, International Federation of Organic Agriculture Movement certified, USDA Organic, Quality Assurance International - Certified Organic, EU Organic

0%
1-9%
10-24%
25-74%
75-99%
100%
Don't know

Points Available: 0.52

#### **Length of Farm Contracts**

What is the average length of contract your company has with the farms you source from?

Select N/A only if your company does not purchase product from other growers or has no crop purchase this year.

O No forward contracts signed

O Less than six months

O Six to twelve months

Ogreater than twelve months

O N/A - No crop purchases

Points Earned: 0.52 of 0.52

#### **Third Party Traceability and Labeling Standards**

Do you comply with third-party traceability and labeling standards to ensure that the origination and supply chain of all products is tracked?



O No

O N/A - No relevant industry traceability standard

Points Earned: 0.52 of 0.52

#### **Product Collection Practices**

If you purchase product from farms or cooperative members, does your company utilize any of the following product collection mechanisms?

Select N/A only if your company does not purchase product from other growers or has no crop purchase this year.

- The product is weighed and checked for quality standards with the farmer or grower present
- ✓ Quality standards and pricing for different products that meet the different standards are clearly defined in all purchase agreements with farmers

None of the above

□ N/A

Points Earned: 0.52 of 0.52

#### **Product Collection Practices**

How do you collect a majority of the product from the farms or cooperative members you source from?

Select only one. Select N/A only if your company does not purchase product from other growers or has no crop purchase this year.

O Farmer brings product to our location

- O Collect for a location greater than 5 miles (or 8 km) from most farms
- Ocollect for a location within 5 miles (or 8 km) of a majority of farms
- OCollect and transport directly from the farm

O N/A

Points Earned: 0.07 of 0.26

# Supply Chain Poverty Alleviation - Impact Business Model

IMPACT BUSINESS MODELS

13.8

This IBM section is applicable to companies that reduce poverty in their supply chain through trade terms, positive labor conditions, and support for underserved suppliers in low-income, poor, or very poor markets (e.g. fair trade, direct trade).

#### **Purchasing From Underserved Suppliers**

Do you purchase directly from underserved suppliers in low-income, poor, or very poor markets?

- Yes, I purchase directly from underserved suppliers
- Ono, I purchase from brokers or other companies that are verified to be purchasing from and supporting underserved suppliers

# **Types Of Underserved Suppliers** What types of suppliers from low-income, poor, or very poor markets are in your supply chain? ☐ Small-scale Factories in Underserved Markets Fair Wage/ Labor Certified Plantation/Estate Farms in Underserved Markets Worker or Producer-Owned Cooperatives Small-Holder Small Scale Farms/Suppliers in Underserved Markets (less than 50 employees) ☐ Micro-entrepreneurs/artisans in underserved markets Points Available: 0.00 **Beneficial Trade Terms for Underserved Suppliers** Are any of the following trade terms provided to the underserved suppliers in your supply chain? Your answer to this unscored question is combined with other answers to automatically calculate your score in this section of the assessment. A premium is paid beyond market price for community support and development Input materials come from a relationship where contracts are signed and executed for the next year Input materials come from a relationship where the contract price was partially or fully paid in advance to significant suppliers (including loans through a partner organization) Pricing of product is determined collaboratively with suppliers On-site visits are made to suppliers on at least an annual basis. None of the above Points Available: 0.00 % Purchases with Beneficial Trade Terms What % of your cost of materials in the last fiscal year came from underserved suppliers that received the previous trade terms? Your answer to this unscored question is combined with other answers to automatically calculate your score in this section of the assessment. What % of your cost of materials in the last fiscal year came from underserved suppliers that received the previous trade terms?

☐ We do not track this

# **Purchases from Suppliers with Beneficial Terms** What is the total cost of materials sourced through the previous trade terms? What is the total cost of materials sourced through the previous trade terms? 33574793 We do not track this Points Available: 0.00 **Tracking Supplier Premiums** Do you track the premium paid to suppliers? Yes $\bigcirc$ No Points Earned: 0.58 of 0.58 **Premium Paid to Suppliers** If yes, what is the average premium paid to suppliers in the last fiscal year (either on product or wage)? Please report the premium as a % of the price paid per product or per hour. If yes, what is the average premium paid to suppliers in the last fiscal year (either on product or wage)? We do not track this Points Available: 0.00

#### **Methodology to Determine Premium Paid**

Describe in the text box the methodology your company uses to calculate producer price premium.

Describe in the text box the methodology your company uses to calculate producer price premium. A fixed premium is paid on to

Points Available: 0.00

#### **Innovative Supply Chain Poverty Alleviation**

Is there something different or innovative about the company's approach to sourcing from small-scale suppliers that has changed the industry? Is this something replicable, unique at the time it was created, and that has been emulated by other organizations? Please explain.

Tilda introduced an agricultural extension programme providing certified seed on a not-for-profit basis and helping throughout the growing season. It began in the 1983 and grew to include an experimental farm from 1990. The contract farming model has been replicated by others.

# **Support for Small-Scale Suppliers**

Does the company provide or participate in support services for underserved suppliers?
This question factors into a calculated question that contributes to your overall score.
✓ Capacity building to improve the efficiency of operations for the supplier
Capacity building to improve the social or environmental practices of the supplier
Support and training to improve quality and maintain quality assurance for the supplier
☐ We do not purchase directly from underserved suppliers, or we do not provide capacity building services
Points Available: 0.00
% of Purchases from Supported Small-Scale Suppliers
What % of your total cost of materials in the last fiscal year came from underserved suppliers that have received the above capacity building support?
Your answer to this unscored question is combined with other answers to automatically calculate your score in this section of the assessment.
What % of your total cost of materials in the last fiscal year came from underserved suppliers that have received the above capacity
building support? 61.6
☐ We do not track this
Points Available: 0.00
Verification of Fair Wages and Working Conditions
Are working conditions and wages of suppliers verified to meet credible standards to ensure dignity and equitable economic empowerment for employees? If so, what methodology is used to determine standards?
Your answer to this unscored question is combined with other answers to automatically calculate your score in this section of the
assessment.
Suppliers meet third party certification standards (such as Fair Trade Certification)
Workers receive wage equivalent to or greater than a third party fair or living wage calculation for the relevant
industry/product/market
Suppliers are not verified to meet third party labor standards

#### **Purchasing From Underserved Suppliers**

What % of your cost of materials in the last fiscal year came from underserved suppliers that are verified by either of the methodologies selected in the previous question?

Your answer to this unscored question is combined with other answers to automatically calculate your score in this section of the assessment.

What % of your cost of materials in the last fiscal year came from underserved suppliers that are verified by either of the methodologies selected in the previous question?

We do not track this

Points Available: 0.00

Wage and Working Conditions Screening

How are wage and working conditions screened and monitored to ensure that continual compliance with the previous standards?

Suppliers are verified or certified by a third party to meet standards

Company visits and reviews supplier facilities and documents compliance with the standards above

None of the above

Points Earned: 0.29 of 0.58

#### **Third Party Certification of Supply Chain**

Are the company's trade practices or purchases certified by a third party?

☐ Fair Trade International
☐ Fair Trade USA
☐ Rainforest Alliance
☐ Other - please describe
✓ No

Points Available: 0.00

#### **Tracking Impact on Workers**

Does your company track the impact of your work with small-scale suppliers on the lives of suppliers' employees?

O Yes

No

Supply Chain Transparency	
Do customers and/or the public have access to information about the company's supply chain practices?	
Ocustomers have access to information about suppliers being sourced from, including their location	
Oustomers can access information on the social and environmental standards required of suppliers	
O None of the above	
Points Earned: 0.58 of 0.58	
Environment	
OPERA	ATIONS
Environment Impact Area Introduction 0.0	
This section asks about your environmental footprint to determine which questions are applicable later on in the assessment. It also identifies whether your company's product/service is designed to deliver a specific, material, positive environmental impact, and if so, opens the Environmental Impact Business Model section that is most applicable.	
Land Under Cultivation	
Does your company control any land under cultivation?	
This question will help to pre-fill the N/A option for questions not applicable to your business.	
Yes	
○ No	
Points Available: 0.00	
Sourcing Ag Products	
Is your company a cooperative or does it source produce from other growers?	

This question will help to pre-fill the N/A option for questions not applicable to your business.

Yes

 $\bigcirc$  No

#### **Environmental Business Model**

Are your company's products/services or processes structured to restore or preserve the environment in any of the following ways? (Please note: the environmental impact of your day-to-day operations will be assessed in the remaining sections of the Environment Impact Area. This question is specifically asking about your products/services or innovative production processes.)

Answering affirmatively will opt you into additional sections of the B Impact Assessment with more specific questions about this Impact Business Model.

Through an innovative manufacturing, wholesale or agriculture process which is designed to significantly reduce environmental impact compared to typical practices for the industry

Through a product or service that preserves, conserves, or restores the environment or resources

Points Available: 0.00

## **Environmental Management**

**OPERATIONS** 

1.0

#### **Green Building Standards**

What percentage of company facilities (by area, both owned by company or leased) is certified to meet the requirements of an accredited green building program?

<20%

020-49%

050-79%

080%+

O N/A

Points Available: 0.53

#### **Facility Improvement with Landlord**

If you lease your facilities, have you worked with your landlord to implement or maintain any of the following?

□ Energy efficiency improvements
 □ Water efficiency improvements
 □ Waste reduction programs (including recycling)
 □ None of the above
 ✓ N/A - Company does not lease majority of facilities

## **Environmental Management Systems**

Does your company have an environmental management system (EMS) covering waste generation, energy usage, water usage, and carbon emissions that includes any of the following?

Please check all that apply.
✓ Policy statement documenting our organization's commitment to the environment
Assessment undertaken of the environmental impact of our organization's business activities
Stated objectives and quantifiable targets for environmental aspects of our organization's operations
Programming designed, with allocated resources, to achieve these targets
Periodic compliance reviews and auditing to evaluate programs conducted
☐ Third-party auditing and certification of EMS
We have no environmental management system
Points Earned: 0.35 of 1.05
Environmentally Certified Products
During the last fiscal year, what percentage of your products sold had a product certification that assesses the environmental impacts of the product or its production process?
Select N/A only if there is no physical product being sold.
O <sub>0%</sub>
● 1-24%
O 25-49%
O 50-74%
○75%+
○ N/A
Points Earned: 0.13 of 0.53
Type of Footprint Assessments
Has the company's footprint assessments included any of the following?
Assessment conducted for upstream supply chain only
Assessment conducted for only a portion of value chain (other than or in addition to upstream supply chain)
Formal life cycle assessments conducted internally
Formal life cycle assessments conducted or verified by a third party
Use of third party frameworks or methodologies (such as Ellen Macarthur Foundation Circularity Indicators, Product Environmental
Profiles, GHG Protocol or Carbon Disclosure Project)
Company has a life cycle based certification or equivalent (Cradle to Cradle)
Other
✓ None of the above

# % of Products with Type of Footprint Assessment

What % of your products have undergone the specific type(s) of environmental footprint assesesment selected in the previous question?	
<ul> <li>● 0%</li> <li>○ 1-20%</li> <li>○ 21-49%</li> <li>○ 50-74%</li> <li>○ 75-99%</li> <li>○ 100%</li> <li>○ N/A</li> </ul> Points Available: 1.05	
Assessment Conducted of Environmental Footprint of Value Chain	
Have you conducted a formal assessment to measure the environmental footprint of your value chain (including supply chain, product usage, and end-of-life) that covers the following topics?    Impacts on biodiversity   Impacts on climate (Scope 3 Carbon Emissions)   Toxin or hazardous material impact   Land preservation (including material extraction)   Water supply   Other   None of the above	
Points Available: 0.53	
Management of Material Environmental Impact in Value Chain  How has your company utilized the results of your environmental footprint assessment to manage and minimize your overall impact?  Company has used assessments to develop specific strategies to reduce impacts for at least most material impacts identified across value chain and product lines  Company has set public targets or commitments to reduce material value chain and product impacts over time  Company has met incremental targets in the last two years and/or can demonstrate being on target to achieve long term goals  Other  None of the above (No EIA conducted)	ŀ

Air & Climate 3.2

Points Earned: 0.53 of 0.53

# **Monitoring Energy Usage**

Does your company monitor, record, or report its energy usage?

Include electricity and other energy consumption from heating, hot water, etc. Your answers determine which future questions in the
assessment are applicable to your company.
☐ We do not currently monitor and record usage
☐ We monitor and record usage but have set no reduction targets
✓ We monitor usage and have set intensity targets (e.g. relative to dollars of revenue, volume produced, etc.) that are being monitored
☐ We monitor usage and have set absolute reduction targets regardless of company growth
✓ We have met specific reduction targets during the reporting period
Points Earned: 0.39 of 0.51
Total Energy Use
Total energy used (Gigajoules) during the last 12 months:
Total energy used (Gigajoules) during the last 12 months: 109982
☐ We do not track this
Points Available: 0.00
Total Renewable Energy Use
Total energy used from renewable resources (Gigajoules) during the last 12 months:
Total energy used from renewable resources (Gigajoules) during the last 12 months: 48447.89
☐ We do not track this
Points Available: 0.00
Renewable Energy Usage
What percentage of energy use is produced from renewable sources?
Include electricity and other energy consumption from heating, hot water, etc.
○ 0%
O 1-24%
© 25-49%
○ 50-74%
○ 75-99%
○ 100%
○ Don't Know
Points Earned: 0.10 of 0.26

#### Low Impact Renewable Energy Use

What percentage of energy use is produced from low-impact renewable sources?

Include electricity and other energy consumption from heating, hot $\boldsymbol{v}$	water, etc. Please include both purchased and onsite-generated
renewable energy.	
○ 0%	

○ 0%
○ 1-24%
○ 25-49%
○ 50-74%
○ 75-99%
○ 100%
○ Don't know

Points Earned: 0.41 of 1.03

#### **Energy Use Reductions**

Have conservation and efficiency improvements led to energy savings for your facilities? If so, by how much?

Please calculate based on changes from last year or annualized from a base year, referring to electricity use and other energy consumption from heating, hot water, etc.

0%

1-4%

O 5-9%

010-14%

O 15-20%

○>20%

O Don't know

Points Earned: 0.21 of 1.03

# **Monitoring Greenhouse Gas Emissions**

How does your company manage its greenhouse gas emissions for at least Scope 1 and 2?

our answers determine which future questions in the assessment are applicable to your company.
☐ We do not currently monitor and record emissions
☐ We regularly monitor and record emissions but have not set any reduction targets
✓ We regularly monitor and record emissions and have set specific reduction targets relative to previous performance (e.g. a 5%
reduction of GHGs from baseline year)
We regularly monitor and record emissions and have set specific science-based targets necessary to achieve global goals to
address climate change
We have met the specific reduction targets set during this reporting period
We have achieved carbon neutrality
Points Earned: 0.26 of 0.51
Total Cooper 4 OHOo
Total Scope 1 GHGs
Total Greenhouse Gas Emissions (metric tonnes of CO2 equivalent) in:
Scope 1:
Scope 1: 3260
☐ We do not track this
Points Available: 0.00
Total Scope 2 GHGs
Total Greenhouse Gas Emissions (metric tonnes of CO2 equivalent) in:
Scope 2:
Scope 2: 0
☐ We do not track this
Points Available: 0.00
Total Scope 3 GHGs
Total Greenhouse Gas Emissions (metric tonnes of CO2 equivalent) in:
Scope 3:
Scope 3:
✓ We do not track this
Points Available: 0.00

# **Monitoring Air Emissions** How does your company monitor and manage your significant air emissions? Ocompany does not currently monitor and record emissions O Company monitors and records emissions (no reduction targets) O Company monitors emissions and has specific reduction targets Ocompany monitors emissions and has met specific reduction targets during the reporting period O Eliminated emissions of this by-product entirely O N/A Points Available: 0.51 **Carbon Intensity**

What is your current Carbon Intensity for Scopes 1 and 2 (measured in metric tons of CO2/\$million of revenue), not including the use of carbon credits or offsets?

Please use USD to allow for standardized comparisons.

 $\bigcirc$  >100

081-100

061-80

O 41-60

**21-40** 

01-20

 $\bigcirc$  0

O Don't know

Points Earned: 0.41 of 0.51

#### **Carbon Intensity**

What is your current Carbon Intensity for Scopes 1 and 2, measured in tons of CO2/\$million of revenue, including the use of carbon credits or offsets?

Please use USD to accurately evaluate the answer option.

O >100

081-100

061-80

041-60

**21-40** 

 $\bigcirc$  1-20

0

O Don't know

Points Earned: 0.82 of 1.03

# Greenhouse Gas Emissions Reduced What percentage of Scope 1 and 2 GHG emissions has been saved due to efficiency improvements implemented by your company? One 1-4% 5-9%

O Don't Know

Points Available: 1.03

○ 10-14% ○ 15-20% ○ 20%+

#### **Reducing Carbon Emissions from Transportation**

Does the company currently use any of the following specific practices to reduce carbon emissions from transportation?

Company policy and practice that requires inbound freight or shipping to be transported via lowest impact methods (such as avoiding shipment by air transport)

Company policy and practice that requires outbound freight or shipping is transported via lowest impact methods

☐ None of the above

Points Earned: 0.51 of 0.51

#### **Sourcing % of COGS from Local Suppliers**

What % of the following was spent with suppliers located within 200 miles (or 322 km) of where the end product was used during the last fiscal year?

Sourcing of COGS Local to Customers

00%

01-9%

010-19%

020-29%

○30%+

ODon't know

# **Managing Impact of Transportation**

Has your company adopted any of the following techniques for minimizing the transportation-related environmental impact of its distribution and supply chain?

Please check all that apply.	
Utilize clean or low-emission vehicles (e.g. hybrid, LPG, electric) to transport and distribute product	
Utilize strategic planning software to minimize fuel usage and shipping footprint	
☐ Train drivers and handlers in fuel efficient techniques	
Utilize freight or shipping methods with lower environmental impacts (e.g. avoiding air shipment)	
Other - please describe	
None of the above	
Points Earned: 0.17 of 0.51	
% GHG Emissions Offset	
If your company purchased certified carbon credits in the reporting period, what % of Sco	pe 1 and 2
O <sub>0%</sub>	
O 1-24%	
O 25-49%	
O 50-74%	
O 75-99%	
O 100%	
O Don't know	
○ N/A - No carbon offsets purchased	
Points Available: 0.51	
	OPERATIONS

Water 2.0

# **Monitoring and Managing Water Use**

Does your company monitor and manage your water usage?

Your answers determine which future questions in the assessment are applicable to your company.
☐ We do not currently monitor and record water usage
✓ We regularly monitor and record water usage but have not set any reduction targets
Use monitor and record water usage and have set specific reduction targets relative to previous performance (e.g. a 5% reduction of
water usage from baseline year)
We regularly monitor and record emissions and have set science-based targets necessary to achieve sustainable usage linked to
our local watershed
☐ We have met specific reduction targets set during this reporting period
Points Earned: 0.16 of 0.64
Total Water Use
Total water use (liters) during the last 12 months
Total water use (liters) during the last 12 months 148932000
☐ We do not track this
Points Available: 0.00
Water Conservation Practices
Do a majority of cooperative members or supplier farms follow any of these water use conservation
practices?
☐ Drip technology
Hydroponic or aeroponic growing
Grey-water used for irrigation
☐ Grey-water used for irrigation ☐ Harvested rainwater
☐ Harvested rainwater
☐ Harvested rainwater  ✓ Traditional irrigation or flood irrigation
☐ Harvested rainwater  ✓ Traditional irrigation or flood irrigation  ☐ Other (please describe)

#### **Water Conservation Practices**

What water use conservation practices has your farm implemented for land-under-cultivation? If your company does not control any land-under-cultivation or if your company is a farmer cooperative, select N/A. Traditional irrigation (e.g. flood irrigation) Harvest rainwater Gray-water use for irrigation Hydroponic or aeroponic growing ☐ Drip technology Low-pressure micro-sprinklers ☐ Irrigation water use planned based on monitoring and analysis of soil moisture level, weather data and other relevant information Other (please describe) None of the above ✓ N/A Points Available: 1.27 **Monitoring Toxic Wastewater** Which of the following describes how the company monitors hazardous and toxic wastewater? Monitoring hazardous and toxic wastewater may involve either monitoring the volume and/or the level of contamination. O Company does not currently monitor and record emissions O Company monitors and records emissions (no reduction targets) O Company monitors emissions and has specific reduction targets Company monitors emissions and has met specific reduction targets during the last fiscal year O Eliminated emissions of this by-product entirely O N/A Points Earned: 0.48 of 0.64 **Water Use Practices** Regarding water use, does your company practice the following within the facilities you owned or leased?

Regularly assess microbial, chemical and mineral content of water used and manage water sources appropriately
✓ Manage use and release of wastewater in order to preserve surrounding water sources
Design business processes to conserve/minimize water
☐ None of the above

Points Earned: 0.42 of 0.64

# **Water Quality Practices**

What water quality practices does your farm follow for land-under-cultivation to ensure that local water sources and quality are not impacted?

f your company does not control any land-under-cultivation or if your company is a farmer cooperative, select N/A.
There is no application of nematicides within 20 meters of any permanent water body
☐ There is no application of agrochemicals within 10 meters of any permanent water body
☐ There is a riparian buffer zone at least 25 feet in width from any permanent water body
Other - please describe
☐ None of the above
✓ N/A
Points Available: 1.27
Water Quality Practices
Are any of these water quality practices followed by a majority of your members or supplier farms to
ensure that local water sources and quality are not impacted?
✓ There is no application of nematicides within 20 meters of any permanent water body
☐ There is no application of agrochemicals within 10 meters of any permanent water body.
☐ There is a riparian buffer zone at least 25 feet in width from any permanent water body
Other - please describe
□ None of the above
□ N/A
Points Earned: 0.48 of 0.64
rrigation Wastewater Remediation Practices
Which of the following types of waste water remediation do a majority of members/supplier farms use?
✓ Filter water before re-introduction to water table
Use of settling ponds to clean water before re-entry to water table
Grey water remediation
☐ None of the above
□ N/A
Points Earned: 0.32 of 0.64

Irrigation Wastewater			
Does your company do the following with wastewater from irrigation?			
Grey water remediation			
Filter water before re-introduction to water table			
Use of settling ponds to clean water before re-entry to water table			
Other (please describe)			
None			
✓ N/A			
Points Available: 0.64			
Land & Life	OPERATIONS 8.7		
Monitoring and Reporting Non-hazardous Waste			
How does your company monitor and manage your waste production?			
Your answers determine which future questions in the assessment are applicable to your company.			
☐ We do not currently monitor and record waste production			
We regularly monitor and record waste production but have not set any reduction targets			
☐ We regularly monitor and record waste production and have set specific reduction targets relative to previous perfo	ormance (e.g. a		
5% reduction of waste to landfill from baseline year)			
✓ We regularly monitor and record waste produced and have set a zero waste target			
We have met the specific reduction targets set during this reporting period			
We produce zero waste to landfill / ocean			
Points Earned: 0.60 of 0.80			
Non-hazardous Waste Generated			
Waste Produced: Non-Hazardous Waste (metric tonnes) during the last 12 months			
Waste Produced: Non-Hazardous Waste (metric tonnes) during the last 12 months 676			
☐ We do not track this			
Points Available: 0.00			
Total Waste Disposed			
Waste Disposed (metric tonnes) during the last 12 months			
Waste Disposed (metric tonnes) during the last 12 months 65			
☐ We do not track this			

# **Total Waste Recycled** Waste Disposed: Recycled/Reused (metric tonnes) during the last 12 months Waste Disposed: Recycled/Reused (metric tonnes) during the last 12 months 611 We do not track this Points Available: 0.00 **Recycling Programs** What % of your facilities on a square foot basis have a facility-wide recycling program that has ongoing collection of at least all standard materials in your area? 0<20% O 21-40% O 41-60% 061-80% >80% Points Earned: 0.80 of 0.80 **Waste Reduction Programs** Does your company have a formal program to evaluate how to reduce its generation of hazardous, universal, and/or non-hazardous waste? Yes ONo Already maximized - we have achieved Zero Waste Points Earned: 0.80 of 0.80 **Organic Waste Disposal** Which of the following methods is used to dispose of organic waste from crop cultivation? If your company does not control any land-under-cultivation or if your company is a farmer cooperative, select N/A. Burn, incinerate, or send to landfill Composting waste ☐ Waste is reused Dispose through certified third-party methods Production of biogas from waste Other - please describe None of the above

Points Available: 0.80

✓ N/A

# **Organic Waste Disposal**

Which of the following types of organic waste disposal methods do a majority of your members or supplier farms use?
☐ Burn/incinerate/landfill
☐ Composting waste
✓ Waste is reused
☐ Dispose through certified third-party methods
✓ Production of biogas from waste
Other - please describe
None
□ N/A
Points Earned: 0.53 of 0.80
Environment Impact Packaging  How does your company minimize the environmental impact of the packaging of your products?
Select all practices that apply and are verifiable, regardless of the % of product/packaging the practice applies to.
✓ We have conducted a formal assessment of our packaging design and materials to identify opportunities to minimize environmental
impact
☐ We have source-reduced packaging within the last two years
Our packaging materials are certified to meet independent standards for environmental impact
Our packaging is recyclable and provides instructions on how to recycle it correctly
✓ Our packaging is non-toxic
✓ Our packaging materials are designed to have less overall environmental impact than common alternatives
☐ None of the above
□ N/A - Our products do not have packaging materials
Points Earned: 0.48 of 0.80

# % of Environmentally Preferred Input Materials

What % of material (by volume) comes from recycled materials, reused components, and/or certified sustainably sourced materials?
O<20%
© 20-49%
© 50-74%
○ 50-74% ○ 75-99%
○ 100%
O Don't Know
○ N/A - We do not sell a physical product
Points Earned: 0.27 of 1.60
Programs to Reduce End of Life Waste
Which of the following practices are in place to reduce waste to landfill after the usage of your product and/or its packaging?
Company has a product/packaging reclamation and recycling program designed and implemented by the company or a third party
Company has a product/packaging reclamation and reuse program designed and implemented by the company or a third party
✓ Company takes back similar products or packaging from other companies as part of its reclamation program
Company includes information about their reclamation programs on product labels / packaging
Company includes information about their reclamation programs in advertising campaigns
Company has achieved circularity (no waste created) in its products and packaging
Other
☐ None of the above
Points Earned: 0.48 of 0.80
Monitoring Hazardous Waste
How does your company monitor and manage your hazardous waste production?
Company does not currently monitor and record emissions
Company monitors and records emissions (no reduction targets)
✓ Company monitors emissions and has specific reduction targets
We regularly monitor and record emissions and have set a zero hazardous waste target
Company has met specific reduction targets during the reporting period
☐ Eliminated emissions of this by-product entirely
Points Earned: 0.40 of 0.80

# Waste Produced: Hazardous Waste (metric tonnes) during the last 12 months Waste Produced: Hazardous Waste (metric tonnes) during the last 12 months 3.2 We do not track this Points Available: 0.00 **Reducing Waste** Optional unweighted metrics: Approximately by what % has your company reduced solid and hazardous waste generation (normalized for revenue changes) over the following periods? The past two years The past two years ✓ We do not track this Points Available: 0.00 **Hazardous Waste Disposal** Can your company verify that your hazardous waste is always disposed of responsibly? This includes batteries, paint, electronic equipment, etc. Yes O No O N/A - We have eliminated hazardous waste Points Earned: 0.80 of 0.80 **Tracking Chemicals in the Supply Chain** Does your company do any of the following to track chemicals in the supply chain for the majority of materials? Please check all that apply. Do not track chemicals in the supply chain Require suppliers to disclose specified chemicals of concern Ask suppliers if they know all the chemical ingredients intentionally added to their product and all residuals of high concern present in the product (asking if they know only, not to provide the data to you) Require suppliers to provide chemical information to a third party Disclose all by-products, contaminants or trace materials to the public

**Total Hazardous Waste Produced** 

Points Farned: 0.80 of 0.80

# **Suppliers Sustainable Land Management** What % of fertilizer applied to land-under-cultivation is organic? If your company does not control any land-under-cultivation or if your company is a farmer cooperative, select N/A. $\bigcirc$ 0 01-24% 025-50% 050-74% O 75-99% 0100% O N/A Points Available: 0.80 **Organic Fertilizer** What % of fertilizer applied to land-under-cultivation by a majority of member/supplier farms is organic? 00% 0 1-24% 025-49% 050-74% O 75-99% 0 100% O N/A Points Earned: 0.16 of 0.80 **Pest Management Practices** Does your farm use any of the following pest management techniques on land-under-cultivation? If your company does not control any land-under-cultivation or if your company is a farmer cooperative, select N/A. Pest- and disease-resistant varieties ☐ Field scouting Crop rotation Canopy humidity management Soil and plant tissue sampling to understand pest management Insect phenology modeling to understand pest management needs

Points Available: 0.80

✓ N/A

Other - please describe

☐ None of the above

#### **Pest Management Policies**

Does a majority of members or supplier farms follow any of these pest management techniques for land-under-cultivation? Use of pest- and disease-resistant varieties Crop rotation Canopy humidity management Soil and plant sampling to understand pest management needs Insect phenology modeling to understand pest management needs Herbicides application using spot-spraying method only ☐ Field scouting Other - please describe None of the above □ N/A Points Earned: 0.80 of 0.80 **Pesticide Use** What type of pesticides does your farm apply? If your company does not control any land-under-cultivation or if your company is a farmer cooperative, select N/A. O Some application of category 2 or lower pesticides O Application of category 3 or higher pesticides only O No use of applied pesticides or other agrochemicals OUnknown O N/A Points Available: 0.80 **Managing Pesticide Use** Does your farm follow these practices regarding the application of pesticides and herbicides? If your company is a farmer cooperative, or does not apply any pesticides or other agrochemicals, select N/A. Farm monitors toxicity of pesticide and herbicide use and set goals to reduce overall use of high toxicity pesticides Farm employs reduced dosage strategies (e.g. spot spraying, alternate row spraying when the target pest does not require complete coverage) Application equipment is calibrated more than once per season or uses technology that continuously calibrates Farm uses precision application method based on multiple samplings per field (with varying application rates per field or block) Other (please describe) None of the above

Points Available: 0.80

✓ N/A

#### **Managing Pesticide Use**

What practices do majority of your members or supplier farms follow regarding the application of pesticides and herbicides?

Select N/A if your company is not a cooperative or does not purchase product from other growers.
✓ Monitoring toxicity of pesticide and herbicide use and setting goals to reduce overall use of high toxicity pesticides
Employing reduced dosage strategies (e.g. spot spraying, alternate row spraying when the target pest does not require complete
coverage)
Calibrating application equipment more than once per season or using technology that continuously calibrates
Using precision application method based on multiple samplings per field (with varying application rates per field or block)
Other - please describe
☐ None of the above
□ N/A
Points Earned: 0.53 of 0.80

## **Suppliers Sustainable Land Management**

What % of the land managed for production by your members or supplier farms follow principles of sustainability certification or identified best management practices?

Select N/A if your company is not a cooperative or does not purchase product from other growers.

O N/A

Points Earned: 0.40 of 1.60

#### **Soil Management Policies**

Does your farm comply with any of the following soil management policies? If your company does not control any land-under-cultivation or if your company is a farmer cooperative, select N/A. There is a soil management plan Areas at high risk of erosion are identified on a map (considering factors such as slope, soil, and concavity) Farm management regularly monitors soil quality and is aware of areas at risk for soil erosion Farm management maintains records to demonstrate changes in soil quality season-by-season Farm records show evidence of soil quality improvement Other - please describe None ✓ N/A Points Available: 0.80 **Soil Management Policies** Do a majority of your members or supplier farms comply with any of the following soil management policies? Select N/A if your company is not a cooperative or does not purchase product from other growers. ✓ There is a soil management plan Areas at high risk of erosion are identified on a map (considering factors such as slope, soil, and concavity) Farm management regularly monitors soil quality and is aware of areas at risk for soil erosion Farm management maintains records to demonstrate changes in soil quality season-by-season

Points Earned: 0.27 of 0.80

Other - please describe

☐ None

Farm records show evidence of soil quality improvement

# **Soil Productivity Practices**

What soil productivity or protection practices does your farm apply?

If your company does not control any land-under-cultivation or if your company is a farmer cooperative, select N/A.
At least 25% of the productive area uses no-till, direct-seed or other restricted tillage systems
All of the productive area uses restricted tillage systems
At least 25% of the productive area is covered by an organic matter layer (composed of dead and decaying biomass) or nitrogen-
fixing cover crops
All of the productive area is covered by an organic matter layer (composed of dead and decaying biomass) or nitrogen-fixing cover
crop
Perennial crops are integrated in farms
☐ Long-term crops or pastures are incorporated into crop rotation
Other - please describe
☐ None of the above
✓ N/A
Points Available: 0.80
Soil Productivity Practices
Soil Productivity Practices  What soil productivity or protection practices are applied by a majority of your members or supplier farms?
What soil productivity or protection practices are applied by a majority of your members or supplier
What soil productivity or protection practices are applied by a majority of your members or supplier farms?
What soil productivity or protection practices are applied by a majority of your members or supplier farms?     At least 25% of the productive area uses no-till, direct-seed or other restricted tillage systems
What soil productivity or protection practices are applied by a majority of your members or supplier farms?  At least 25% of the productive area uses no-till, direct-seed or other restricted tillage systems  All of the productive area uses restricted tillage systems
What soil productivity or protection practices are applied by a majority of your members or supplier farms?  At least 25% of the productive area uses no-till, direct-seed or other restricted tillage systems  All of the productive area uses restricted tillage systems  At least 25% of the productive area is covered by an organic matter layer (composed of dead and decaying biomass) or nitrogen-
What soil productivity or protection practices are applied by a majority of your members or supplier farms?  At least 25% of the productive area uses no-till, direct-seed or other restricted tillage systems  All of the productive area uses restricted tillage systems  At least 25% of the productive area is covered by an organic matter layer (composed of dead and decaying biomass) or nitrogen-fixing cover crops
What soil productivity or protection practices are applied by a majority of your members or supplier farms?  At least 25% of the productive area uses no-till, direct-seed or other restricted tillage systems All of the productive area uses restricted tillage systems At least 25% of the productive area is covered by an organic matter layer (composed of dead and decaying biomass) or nitrogen-fixing cover crops All of the productive area is covered by an organic matter layer (composed of dead and decaying biomass) or nitrogen-fixing cover
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What soil productivity or protection practices are applied by a majority of your members or supplier farms?  At least 25% of the productive area uses no-till, direct-seed or other restricted tillage systems All of the productive area uses restricted tillage systems  At least 25% of the productive area is covered by an organic matter layer (composed of dead and decaying biomass) or nitrogen-fixing cover crops All of the productive area is covered by an organic matter layer (composed of dead and decaying biomass) or nitrogen-fixing cover crops Perennial crops are integrated in farms
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What soil productivity or protection practices are applied by a majority of your members or supplier farms?  At least 25% of the productive area uses no-till, direct-seed or other restricted tillage systems All of the productive area uses restricted tillage systems  At least 25% of the productive area is covered by an organic matter layer (composed of dead and decaying biomass) or nitrogen-fixing cover crops All of the productive area is covered by an organic matter layer (composed of dead and decaying biomass) or nitrogen-fixing cover crops Perennial crops are integrated in farms Long-term crops or pastures are incorporated into crop rotation Other - please describe

# What type of seed does your company use? If your company is a cooperative or does not have any land-under-cultivation, select N/A. Open-pollinated/hybrid seeds Cisgenic seeds/plants Regular seeds/plants ☐ Tissue-culture developed seeds/plants Certified organic seeds/plants Other ✓ N/A Points Available: 0.80 **Seed Usage** What type of seeds do a majority of members/supplier farms use? Open-pollinated/hybrid seeds Cisgenic seeds/plants ✓ Regular seeds/plants ☐ Tissue-culture developed seeds/plants Certified organic seeds/plants Other (please specify) □ N/A Points Earned: 0.40 of 0.80 **Sustainable Farm Certification** What % of your farm (by hectares) has received certification for sustainable management of agricultural ecosystems? If your company does not control any land-under-cultivation or if your company is a farmer cooperative, select N/A. 00% 01-24% 025-74% O 75-99% 0 100% O N/A

**Seed Usage** 

# **Monitoring Biodiversity** Does your farm monitor any of the following biodiversity issues as they pertain to land-undercultivation? If your company does not control any land-under-cultivation or if your company is a farmer cooperative, select N/A. ☐ Monitor and record local endangered species ☐ Monitor and record flora/fauna diversity Other - please describe None of the above ✓ N/A Points Available: 0.80 **Monitoring Biodiversity** Do a majority of members/supplier farms monitor any of the following biodiversity issues for land-undercultivation? ☐ Monitor and record local endangered species ☐ Monitor and record flora/fauna diversity Other - please describe ✓ None of the above

Points Available: 0.80

#### **Customers**

□ N/A

**OPERATIONS** 

# **Customers Impact Area Introduction**

0.0

This section identifies whether your company's product/service is designed to deliver a specific, material, positive impact for its customers (beyond the value normally provided from goods or services), and if so, opens the Customer Impact Business Model section that is most applicable.

## **Customer Impact Business Model Introduction**

Do any of your company's products/services address a social or economic problem for your customers and/or their beneficiaries?

Your answers determine which future questions in the assessment are applicable to your company.

O Yes

No

Points Available: 0.00

**OPERATIONS** 

## **Managing Customer Stewardship**

Does your company do any of the following to manage the impact and value created for your customers or consumers?

✓ We offer product / service guarantees, warranties, or protection policies
✓ We have third party quality certifications or accreditations
✓ We have formal quality control mechanisms
✓ We have feedback / customer service feedback or complaint mechanisms
✓ We monitor customer or consumer satisfaction
✓ We assess the outcomes produced for our customers through the use of our product or service
✓ We have written policies in place for ethical marketing, advertisement, or customer engagement
✓ We manage the privacy and security of client / customer data
☐ None of the above
Points Earned: 0.42 of 0.42

#### **Product / Service Warranties**

What percentage of your products or services are covered by a formal warranty or guarantee?

0%
1-9%
10-24%
25-49%
50-74%
75-99%
100%

O N/A

Points Earned: 0.42 of 0.42

# **Product Accreditations and Certifications**

What % your products or services have been reviewed and certified by an accreditation body focused on quality?
This can include process certifications like ISO9000 or industry specific quality accreditations.
O <sub>0%</sub>
○ 1-9%
○ 10-24%
O 25-49%
O 50-74%
75-99%
● 100%
○ N/A
Points Earned: 0.83 of 0.83
Supplier Quality Assurance Reviews
In the last 12 months, what % of Significant Suppliers (on currency basis) are subjected to regular
audits by independent third party auditors against recognized food safety principles?
Select N/A only if you are a farm that does not source from other farms.
O-49%
O 50-62%
O 63-75%
○ >75%
○ N/A
Points Earned: 0.83 of 0.83
Feedback and Complaint Channels
Are any of the following true regarding mechanisms for customers to provide feedback, ask questions,
or file complaints?
✓ Products and/or websites feature customer service contact information
Product / service reviews are made available in their entirety to public
✓ Company responds to all direct inquiries or complaints within a month of receipt
✓ Company offers live time support to customers
Other

Points Earned: 0.31 of 0.42

 $\square$  None of the above

## **Monitoring Customer Satisfaction and Retention**

Monitoring dustomer datisfaction and neterition
Which of the following are true of your company with regards to customer or client satisfaction and/or retention?
✓ Company monitors customer satisfaction
✓ Company shares customer satisfaction internally within the company
Company shares customer satisfaction publicly
Company has specified targets for customer / client satisfaction
☐ In the last year, company has achieved specified targets for satisfaction
None of the above
Points Earned: 0.17 of 0.42
Managing Product Impacts
Does the company do any of the following with regards to managing the potential impact their products
have on customers / beneficiaries?
Company regularly monitors customer outcomes and well-being
✓ Company has formal program to incorporate customer testing and feedback into product design
Company has formal programs in place to continuously improve outcomes produced for customers (including reducing negative
effects or increasing positive effects)
Other
☐ None of the above
Points Earned: 0.14 of 0.42
Managing Marketing and Advertising
Does the company have any of the following practices with regard to ensuring accurate, ethical, and positive marketing and advertising?
Company makes transparent potential risks and negative impacts of products, including, when appropriate ingredient lists
✓ Company has formal policies to review the accuracy and ethics of marketing and advertising
Company complies with independent marketing and advertising standards relevant to their sector or industry
Company has programs in place to promote social and or environmental causes through its marketing and advertising
Company gets input of the communities that are featured on the company's messaging and advertising campaigns and is inclusive
of the culture of those communities.
Other
☐ None of the above

Points Earned: 0.42 of 0.42

# **Data Usage and Privacy**

oes your company have any of the following to address data usage and privacy issues?	
✓ Company has a formal publicly available data and privacy policy	
Company makes all users aware of information collected, length of time it is preserved, how it's used, and whether and how it is	
shared with other entities (public or private)	
✓ All customers have option to decide how their data can be used	
✓ Company's all email list building and email marketing strategies are GDPR compliant	
Other	
☐ None of the above	
□ N/A - Company does not collect sensitive data	
oints Earned: 0.42 of 0.42	
Nata Security Management	
Data Security Management	
oes the company have any of the following practices to ensure security of private data?	
✓ Data privacy is included in company wide risk management compliance processes	
✓ All employees with access to data are trained on data privacy policies	
✓ Company has a formal code of conduct that defines unauthorized uses of data	
✓ Internal audits of data security	
✓ External audits of data security	
✓ Simulated hacks on data security	
Other	
☐ None of the above	
□ N/A - Company does not collect sensitive data	
oints Earned: 0.42 of 0.42	
Disclosure Questionnaire	_
Disclosure Industries	
isclosure questions on specific production and trade	

#### **Disclosure Alcohol**

Please indicate if your company is involved in the production, operation, trade, or sale of any the following:

Alcohol

Please also select "Yes" if your company serves clients in this industry

O Yes

No

Points Available: 0.00

#### **Disclosure Tobacco**

Please indicate if your company is involved in the production, operation, trade, or sale of any the following:

Tobacco

Please also select "Yes" if your company serves clients in this industry

O Yes

No

Points Available: 0.00

#### **Disclosure Fossil Fuels**

Please indicate if your company is involved in the production, operation, trade, or sale of any the following:

Fossil-fuel-based oil, natural gas, or coal extraction, distribution, sale, etc.

Please also select "Yes" if your company serves clients in this industry

O Yes

O No

Disclosure Prisons
Please indicate if your company is involved in the production, operation, trade, or sale of any the following:
Prisons
Please also select "Yes" if your company serves clients in this industry  Yes  No
Points Available: 0.00
Disclosure Bottled Water
Please indicate if your company is involved in the production, operation, trade, or sale of any the following:
Bottled water
○ Yes No
Points Available: 0.00
Disclosure Animal Products or Services
Please indicate if your company is involved in the production, operation, trade, or sale of any the following:
Animal-based products or services (including seafood)
○ Yes No
Points Available: 0.00
Disclosure Monoculture Agriculture
Please indicate if your company is involved in the production, operation, trade, or sale of any the following:
Monoculture agriculture
<ul><li>● Yes</li><li>○ No</li></ul>

**Disclosure Genetically Modified Organisms** Please indicate if your company is involved in the production, operation, trade, or sale of any the following: Genetically modified organisms Please also select "Yes" if your company serves clients in this industry O Yes No Points Available: 0.00 **Disclosure Biodiversity Impacts** Please indicate if your company is involved in the production, operation, trade, or sale of any the following: Industries with a large potential biodiversity impact (including logging or logging equipment, agriculture, etc.) Yes O No Points Available: 0.00 **Disclosure Energy and Emissions Intensive Industries** Please indicate if your company is involved in the production, operation, trade, or sale of any the following: Energy- and emissions-intensive industries O Yes No Points Available: 0.00 **Disclosure Water Intensive Industries** 

Please indicate if your company is involved in the production, operation, trade, or sale of any the following:

Water-intensive industries



O No

## **Disclosure Illegal Products or Subject to Phase Out**

Please indicate if your company is involved in the production, operation, trade, or sale of any the following:

Products or activities that are illegal under country laws or regulations where they have operated, banned in international conventions or agreements, or subject to international phase-out or regulation

O Yes

Points Available: 0.00

#### **Disclosure Industries at Risk of Human Rights Violations**

Please indicate if your company is involved in the production, operation, trade, or sale of any the following:

Industries reliant upon materials at high risk of human rights infringements (e.g. conflict minerals)

O Yes

O No

Points Available: 0.00

#### **Other Disclosure Industries**

Please indicate if your company is involved in the production, operation, trade, or sale of any the following:

Other industries that may cause social or environmental harm or are subject to stakeholder criticism or concern

O Yes

No

Points Available: 0.00

## **Company Explanation Of Disclosure Item Flags**

If you selected "Yes" to any of the "Disclosure Industries" listed above, please provide a detailed explanation of the company's involvement for each affirmative response:

If this does not apply to you, please enter "Does not apply" in the text area below.

Does not apply

Points Available: 0.00

## **Disclosure Practices**

Disclosure questions on sensitive practices.

No formal Registration Under Domestic Regulations Please indicate if your company engages in any of the following practices: Company is not formally registered in accordance with all relevant regulations and requirements If your company is a formally registered business, select "No." O Yes No Points Available: 0.00 **Tax Reduction Through Corporate Shells** Please indicate if your company engages in any of the following practices: Company uses corporate shells or other structural means, such as establishing multiple corporate entities, to minimize tax payments O Yes No Points Available: 0.00 **Operates in conflict zones** Please indicate if your company engages in any of the following practices: Company operates in conflict zones O Yes ON O Points Available: 0.00 Sale of Data

Please indicate if your company engages in any of the following practices:

Company sells or provides access to consumer or user data

O Yes

No

Facilities located in sensitive ecosystems Please indicate if your company engages in any of the following practices: Company facilities are located adjacent to or in sensitive ecosystems O Yes O No Points Available: 0.00 Activities against freedom of association/collective bargaining Please indicate if your company engages in any of the following practices: Company has taken a public stance against unionization, has engaged in activities that may be perceived as taking a stance against union organizing, or prohibits workers from freely associating and bargaining collectively for the terms of one's employment O Yes O No Points Available: 0.00 **Workers Under Bond** Please indicate if your company engages in any of the following practices: Company hires workers that are under bond, debt, or other obligation to the company or to labor brokers O Yes ON O Points Available: 0.00 **Confirmation of Right to Work** Please indicate if your company engages in any of the following practices:

Company does not confirm that workers have the legal right to work in jurisdiction of operations, or company does not keep personnel records that include evidence of the date of birth of each worker

O Yes
No

**Employs Individuals on Zero-Hour Contracts** Please indicate if your company engages in any of the following practices: Company employs individuals on zero-hour contracts O Yes O No Points Available: 0.00 Company workers are prisoners Please indicate if your company engages in any of the following practices: Company uses workers who are prisoners O Yes No Points Available: 0.00 Company Employs Workers Under Age 15 (Or Other ILO Minimum Age) Please indicate if your company engages in any of the following practices: Company employs workers under the age of 15 (or other minimum work age covered by the International Labour Organization Convention No. 138) and/or company does not keep personnel records that include evidence of the date of birth of each O Yes No Points Available: 0.00 **Overtime For Hourly Workers Is Compulsory** Please indicate if your company engages in any of the following practices:

Overtime work is compulsory and exceeds 48 hours in a week

O Yes

No

#### **Other Disclosure Practices**

Please indicate if your company engages in any of the following practices:

Other sensitive practices that may cause social or environmental harm, or are subject to stakeholder concern

O Yes

O No

Points Available: 0.00

## **Company Explanation Of Disclosure Item Flags**

If you selected "Yes" to any of the "Disclosure Practices" listed above, please provide a detailed explanation of the company's engagement in each practice marked in the affirmative:

If this does not apply to you, please enter "Does not apply" in the text area below.

Does not apply

Points Available: 0.00

## **Disclosure Outcomes & Penalties**

Disclosure questions concerning litigation, relocation of communities, accidents, and on-the-job fatality.

#### **On-Site Fatality**

Please indicate if your company has experienced any of the following in the past 5 years:

Company has had an operational or on-the-job fatality

O Yes

No

Points Available: 0.00

## **Litigation or Arbitration**

Please indicate if your company has experienced any of the following in the past 5 years:

Litigation or arbitration against company either ongoing, settled, or found against the company

O Yes

O No

Company has filed for bankruptcy Please indicate if your company has experienced any of the following in the past 5 years: Company has filed for bankruptcy O Yes O No Points Available: 0.00 **Bribery, Fraud, or Corruption** Please indicate if your company has had a formal complaint to a regulatory agency or been assessed a fine or sanction in the past five years for any of the following: Bribery, fraud, or corruption O Yes No Points Available: 0.00 **Anti-Competitive Behavior** Please indicate if your company has had a formal complaint to a regulatory agency or been assessed a fine or sanction in the past five years for any of the following: Anti-competitive behavior O Yes ON O Points Available: 0.00 Financial Reporting, Taxes, Investments, or Loans Please indicate if your company has had a formal complaint to a regulatory agency or been assessed a fine or sanction in the past five years for any of the following:

Financial reporting, tax payments, investments, or loans

O Yes
No

#### **Political Contributions or International Affairs**

Please indicate if your company has had a formal complaint to a regulatory agency or been assessed a fine or sanction in the past five years for any of the following:

Political contributions or international affairs

#### **Labor Issues**

Please indicate if your company has had a formal complaint to a regulatory agency or been assessed a fine or sanction in the past five years for any of the following:

Labor issues (including safety and discrimination)

O Yes

No

Points Available: 0.00

#### Recalls

Please indicate if your company has experienced any of the following in the past 5 years:

Recalls due to quality control issues

O Yes

Points Available: 0.00

#### **Breaches of Confidential Information**

Please indicate if your company has experienced any of the following in the past 5 years:

Breaches of individual privacy and/or losses of individual confidential data

O Yes
No

#### **Consumer Protection**

Please indicate if your company has had a formal complaint to a regulatory agency or been assessed a fine or sanction in the past five years for any of the following:

Consumer protection (including product safety and marketing claims)

O Yes
No

Points Available: 0.00

## **Significant Layoffs**

Please indicate if your company has experienced any of the following in the past 5 years:

Company has had layoffs of more than 20% of the workforce

O Yes

No

Points Available: 0.00

## Hazardous Discharges Into Air/Land/Water (Past 5 Yrs)

Please indicate if your company has experienced any of the following in the past 5 years:

Company sites have experienced accidental discharges to air, land or water of hazardous substances

O Yes

O No

Points Available: 0.00

## Large Scale Land Conversion, Acquisition, or Relocation

Please indicate if your company has experienced any of the following in the past 5 years:

Construction or operation of company involved large scale land acquisition, convergence, or degradation (including the construction or refurbishment of dams), or resulted in the resettlement or economic displacement of 5,000 or more people

O Yes

No

#### **Penalties Assessed For Environmental Issues**

Please indicate if your company has had a formal complaint to a regulatory agency or been assessed a fine or sanction in the past five years for any of the following:

Environmental management penalties, including animal welfare

O Yes

No

Points Available: 0.00

## **Violation of Indigenous Peoples Rights**

Please indicate if your company has had a formal complaint to a regulatory agency or been assessed a fine or sanction in the past five years for any of the following:

Infringing on indigenous people's rights, for instance by utilizing lands owned or used by indigenous peoples without full documented consent of such peoples

O Yes

No

Points Available: 0.00

#### Other Disclosure Outcomes & Penalties

Please indicate if your company has had a formal complaint to a regulatory agency or been assessed a fine or sanction in the past five years for any of the following:

Other penalties, complaints, or grievances filed or levied against the company for negative impacts on local communities, human rights, or other stakeholder concerns

O Yes

No

Points Available: 0.00

#### Company Explanation Of Disclosure Item Flags

If you selected "Yes" to any of the "Disclosure Outcomes & Penalties" listed above, please provide a detailed explanation of the company's experience related to each affirmative response:

If this does not apply to you, please enter "Does not apply" in the text area below.

Does not apply

Points Available: 0.00

## **Supply Chain Disclosure**

Disclosure questions concerning the significant suppliers of the company

# Supplier Child Labor, Prison Labor, or Forced Labor Please indicate if any of the following statements are true regarding your company's suppliers: Employment of workers under the age of 15, use of workers who are currently prisoners, or other practices that are relevant to risk of forced labor O Yes O No O Don't Know Points Available: 0.00 **Suppliers in Conflict Zones** Please indicate if any of the following statements are true regarding your company's suppliers: Operation in conflict zones O Yes O No O Don't Know Points Available: 0.00 **Suppliers Negative Social Impact** Please indicate if any of the following statements are true regarding your company's suppliers: Practices or outcomes that produced substantial negative impacts regarding human rights, labor conditions, or local communities O Yes ON O Don't Know Points Available: 0.00

## **Suppliers Negative Environmental Impact**

Please indicate if any of the following statements are true regarding your company's suppliers:

Practices or outcomes that produced substantial negative environmental impact

Yes
No
Don't Know