



DISCLOSURE MATERIALS

Certified B Corporations must complete a Disclosure Questionnaire to identify potentially sensitive issues related to the company (e.g. historical fines, sanctions, material litigation, or sensitive industry practices).

This component does not affect the company's score on the B Impact Assessment. If the company answers affirmatively to any items in the Disclosure Questionnaire and B Lab deems them to be material, the company must:

- 1) Be transparent about the disclosure issues identified on the company's public B Impact Report
- 2) Describe how the company has addressed this issue.
- 3) Demonstrate that management systems are in place to avoid similar issues from arising in the future.

In all cases, the Standards Advisory council reserves the right to refuse certification if the company is ultimately deemed not to uphold the spirit of the community.

In addition to the voluntary indication of sensitive issues in the Disclosure Questionnaire, companies pursuing Certification also are subject to background checks by B Lab staff. Background checks include a review of public records, news sources, and search engines for company names, brands, executives/founders, and other relevant topics.

Sensitive issues identified through background checks may or may not be within the scope of questions in the Disclosure Questionnaire, but undergo the same review process and are subject to the same possible review by the Standards Advisory Council, including ineligibility for B Corp Certification, required remediation, or disclosure.

This document contains a copy of the company's completed Disclosure Questionnaire and related disclosure documentation provided by the company.



DISCLOSURE QUESTIONNAIRE

Company Name: Miyoko's Creamery
Date Submitted: 03/24/2023

Industries & Products	Yes	No
Please indicate if the company is involved in production of or trade in any the following. Select Yes for all options that apply.		
Animal Products or Services		✓
Biodiversity Impacts		✓
Chemicals		✓
Company Explanation Of Disclosure Item Flags		✓
Disclosure Alcohol		✓
Disclosure Firearms Weapons		✓
Disclosure Mining		✓
Disclosure Pornography		✓
Disclosure Tobacco		✓
Energy and Emissions Intensive Industries	✓	
Fossil fuels		✓
Gambling		✓
Genetically Modified Organisms		✓
Illegal Products or Subject to Phase Out		✓
Industries at Risk of Human Rights Violations		✓
Monoculture Agriculture		✓
Nuclear Power or Hazardous Materials		✓
Payday, Short Term, or High Interest Lending		✓
Water Intensive Industries	✓	
Tax Advisory Services		✓

Supply Chain Disclosures	Yes	No
Please indicate if any of the following statements are true regarding your company's significant suppliers.		
Business in Conflict Zones		✓
Child or Forced Labor		✓
Negative Environmental Impact		✓
Negative Social Impact		✓
Other		✓

Outcomes & Penalties	True	False
Please indicate if the company has had any formal complaint to a regulatory agency or been assessed any fine or sanction in the past five years for any of the following practices or policies. Check all that apply.		
Anti-Competitive Behavior		✓
Breaches of Confidential Information		✓
Bribery, Fraud, or Corruption		✓
Company Explanation Of Disclosure Item Flags		✓
Company has filed for bankruptcy		✓
Consumer Protection		✓
Financial Reporting, Taxes, Investments, or Loans		✓
Hazardous Discharges Into Air/Land/Water (Past 5 Yrs)		✓
Labor Issues		✓
Large Scale Land Conversion, Acquisition, or Relocation		✓
Litigation or Arbitration	✓	
On-Site Fatality		✓
Penalties Assessed For Environmental Issues		✓
Political Contributions or International Affairs		✓
Recalls		✓
Significant Layoffs		✓
Violation of Indigenous Peoples Rights		✓
Other		✓

Practices	True	False
Please indicate if the following statements are true regarding whether or not the company engages in the following practices. Check all that apply. If the statement is true, select "Yes." If false, select "No."		
Animal Testing		✓
Company/Suppliers Employ Under Age 15 (Or Other ILO Minimum Age)		✓
Company Explanation Of Disclosure Item Flags		✓
Company prohibits freedom of association/collective bargaining		✓
Company workers are prisoners		✓
Conduct Business in Conflict Zones		✓
Confirmation of Right to Work		✓
Does not transparently report corporate financials to government		✓
Employs Individuals on Zero-Hour Contracts		✓
Facilities located in sensitive ecosystems	✓	
ID Cards Withheld or Penalties for Resignation		✓
No formal Registration Under Domestic Regulations		✓
No signed employment contracts for all workers		✓
Overtime For Hourly Workers Is Compulsory		✓
Payslips not provided to show wage calculation and deductions		✓
Sale of Data		✓
Tax Reduction Through Corporate Shells		✓
Workers cannot leave site during non-working hours		✓
Workers not Provided Clean Drinking Water or Toilets		✓
Workers paid below minimum wage		✓
Workers Under Bond		✓
Other		✓



B Corp Certification - Disclosure Questionnaire Documentation

PROVIDED BY:

Miyoko's Creamery

UPDATED AS OF:

03/24/2023

DISCLOSURE QUESTIONNAIRE CATEGORY	Litigation
ISSUE DATE	2017 and 2019
TOPIC	Litigation related to workers compensation for injury.
SUMMARY OF ISSUE	Miyoko's settled four cases between 2017 and 2019 that had to do with workers who filed a complaint for sustaining injuries in the manufacturing facility.
SIZE/SCOPE OF ISSUE (e.g. \$ financial implication, # of individuals affected)	All four cases were settled for a total of \$45,000 combined.
IMPACT ON STAKEHOLDERS	The stakeholders affected were the individual workers who sustained injuries.
RESOLUTION	Each of the four cases were settled with payment.
MANAGEMENT PRACTICES	In 2020, Miyoko's hired an Environmental Health and Safety Manager with over 17 years of proven experience. The Health and Safety Manager completed a GAP analysis of every program to identify opportunities to improve the safety program, culture, and engagement from all levels. This resulted in eliminating conditions that were identified from a third party audit by our Workers Compensation Carrier. The main risk identified was chemical safety, and the entire policy was redone to prioritize workers. Changes include the implementation of a safety team representing each department, daily safety walkthroughs, a new chemical dosing system, the elimination of all hand pumping or handling, and a standardized safety training program for all existing and new employees. The new training program has been tested to ensure effectiveness. Additionally, the internal culture has shifted, as more people are engaged in safety with the mentality that safety is a good part of our company. Leadership takes the approach of a "coach" rather than a "cop," leading employees to feel more comfortable raising concerns when there is a problem. In 2022, Miyoko's went an entire year without a recordable or loss time incident and 14,500 hours without an injury.
RELATED INCIDENTS (YES/NO)	The company settled two other litigation cases (2018 & 2022), but those were found to be not material.



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DISCLOSURE QUESTIONNAIRE CATEGORY	Facilities located in sensitive ecosystems
ISSUE DATE	Ongoing
TOPIC	All of the company's operations are located adjacent to a Wetland in California considered a sensitive ecosystem.
SUMMARY OF ISSUE	Miyoko's Creamery headquarters are in Petaluma, California, adjacent to Shollenberger Park, Ellis Creek Wetlands, and Alman Marsh. Miyoko's is also located adjacent to the Petaluma River, which is listed on the Clean Water Act 303(d) list of impaired water bodies due to elevated fecal indicator bacteria levels and eutrophication. In addition, the Petaluma Wetlands have been included since 2018 in the Convention on Wetlands (Ramsar Convention) by the U.S. Fish & Wildlife Service.
SIZE/SCOPE OF ISSUE (e.g. \$ financial implication, # of individuals affected)	100% of Miyoko's own production facilities are located adjacent to this sensitive ecosystem.
IMPACT ON STAKEHOLDERS	<p>Wetlands are considered sensitive ecosystems because of broad concerns about the increasing loss and degradation of wetland habitat for migratory waterbirds. These spaces in Petaluma are home to many species of invertebrates, fish, reptiles, amphibians, birds, and mammals – several of which are endangered or threatened.</p> <p>Based on Miyoko's production processes, the main environmental risks include water, noise, and air pollution:</p> <ul style="list-style-type: none"> • Most water used in production is for sanitation, as little water is used to make the products themselves. Water and chemicals are used to clean its facilities and equipment, and then this water is diverted to the company's wastewater treatment plant where the PH is equalized, solids, oils and greases are removed. The treated water is then sent back to the reclamation plant. • Noise pollution is also a risk. The equipment used within Miyoko's facilities omits noise, which could affect employees working in the facilities. • Regarding air pollution, Miyoko's uses a smoker to smoke three different cheese products (which overall comprise a small amount of production). This smoker could contribute to air pollution.
IMPLEMENTED MGT PRACTICES	<p>Miyoko's takes several precautions to reduce the environmental risks associated with its own production facilities, adhering to the local and federal permit and plan requirements, including:</p> <ul style="list-style-type: none"> • The National Pollutant Discharge Elimination System (NPDES) Permit • The Storm Water Pollution Prevention Plan (SWPPP) • The Bay Area Air Quality Management Board (BAAQMB) • Toxic Substances Control and Hazardous Waste Permit <p>To address the risks associated with its operations adjacent to sensitive ecosystems, the company reported the following practices:</p> <ul style="list-style-type: none"> • Miyoko samples wastewater monthly to maintain its permit and ensure its management practices are effective and have reduced implications on surrounding systems, • The Miyoko's team has worked to identify air leaks and vacuums that might contribute to unnecessary noise, and then rectify the issues to reduce noise pollution, • The company cleans the smoker on a rigid and excessive schedule to ensure a reduced impact on the surrounding ecosystem.



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The company also reported the following practices:

- Created and implemented a daily Grounds Checklist to prevent hazardous spills or pollutants to the environment,
- Developed and implemented a daily Wastewater Treatment, Boiler Room, and Stormwater Inspection form to ensure equipment is functioning properly and prevent leaks/waste,
- Implemented energy-savings policies so the boilers, foamers, and compressors are turned off when not in use during the weekends and after 5pm,
- Hired a full-time employee to manage all waste activities outside to ensure optimized control of waste systems,
- Actively maintain the grease interceptor monthly, more than what is legally required,
- Implemented double protection measures, rather than single protection measures, to eliminate any potential for contamination in our Hazardous Substances, Wastewater, and Storm Water Pollution Prevention Program,
- Purchase and use of a more advanced, premier stormwater drain filter as a last defense best management practice,
- Hired an expert to audit our stormwater system and identify improvements, then implemented appropriate steps to improve our system,
- Created a Spill Prevention Team to manage all spill activities and trained the team on spill kits and through stimulated practice,
- Hired a company to clean the parking blacktop every quarter, vacuuming the water to avoid leakage into drains and ensure any shipping truck residue does not contaminate storm drains.



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DISCLOSURE QUESTIONNAIRE CATEGORY	Environmentally Intensive Industries
TOPIC	Water Intensive Industries
SUMMARY OF ISSUE	As a food manufacturing company, Miyoko's Creamery uses water on the farm, as an ingredient in product formulations, and in the supply chain (cleaning, manufacturing, storing).
SIZE/SCOPE OF ISSUE (e.g. \$ financial implication, # of individuals affected)	The company derives 100% of their revenues from manufacturing food products. Their water consumption per unit/product manufactured is not tracked. However, based on the first nine months of 2022, Miyoko's average water usage per lb of production was 1.5 gallons. The amount of water that channels directly into recipes, as a percent of the total water received, is approximately 0.30%. Therefore, the majority of water used by Miyoko's is for cleaning, rather than product formulation.
IMPACT ON STAKEHOLDERS	As a water intensive industry, food production poses risks such as water stress or depletion of local water sources if water use is not appropriately managed. Miyoko's operates in California, which is currently experiencing a fourth year of extreme drought. In 2021, Los Angeles had 40% of normal precipitation, San Diego only 30%, San Francisco 37%, and Sacramento less than 40%. Impacts seen include compromised water quality and quantity for drinking and agriculture, increased wildfire risk, and threatened fish and wildlife habitat and populations.
IMPLEMENTED MGT PRACTICES	Miyoko's Creamery has analyzed their sanitation practices and revised the cleaning/sanitization practices to reduce water consumption by 35%. Additionally, Miyoko's practices responsible procurement, with specific consideration of water usage on the farm level. The company's products are formulated around cashews, rather than an alternative water-intensive nut, and they source regeneratively grown cashews. Cashews are a perennial crop, meaning they retain more water and nutrients. Zero gallons of irrigated water are used to grow one cashew tree. The cashews are 100% rain-fed using no synthetic fertilizer or pesticides. Miyoko's continues to consider potential value chain water impact when developing new products.



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DISCLOSURE QUESTIONNAIRE CATEGORY	Environmentally Intensive Industries
TOPIC	Energy Intensive Industries
SUMMARY OF ISSUE	Food manufacturing companies operate in an energy and emissions intensive industry. At Miyoko's, the aspects of their operations that are the most emission intensive sit in the supply chain. Food production requires significant water, energy, and land. According to the Life Cycle Assessment of Miyoko's products conducted in 2019, the share of transportation, compared to other parts of the lifecycle, in GHG emissions is relatively high, as the cashews are imported from Vietnam. Local truck delivery contributes more emissions than more efficient large volume rail transport, which also increases the impact of transportation. The contribution of the farming stage for cashew production is low due to the organic, regenerative practices implemented on the farms.
SIZE/SCOPE OF ISSUE (e.g. \$ financial implication, # of individuals affected)	Miyoko's sources 50% of electricity from PG&E, of which 48% is renewable, 39% nuclear, 4% large hydro, and 9% natural gas. The other 50% of electricity is sourced from Sonoma Clean Power, which is from 50% renewable, 41% hydro, and 9% wholesale market sources. Miyoko's also uses natural gas sourced from Canada, the Rockies, and the US Southwest.
IMPACT ON STAKEHOLDERS	Industries with energy and emission intensive productions can contribute to GHG production which contributes to environmental harm.
IMPLEMENTED MGT PRACTICES	<p>The Environmental Health and Safety Manager and the Sustainability Manager work with the Executive Team to integrate carbon and energy reduction plans into companywide KPIs.</p> <p>As Miyoko's continues to innovate and bring new products to market, the company utilizes best practices by considering the impact of potential crops on the planet and choosing ingredients that can be sourced responsibly (such as cashews). The company also maintains the commitment to only producing vegan products. Miyoko's also engages suppliers in dynamic regenerative agriculture initiatives to reduce impacts of particularly resource intensive crops so we can reduce our scope 3 emissions.</p> <p>Food waste is a major contributor to global greenhouse gas emissions, Miyoko's utilizes best practices to reduce waste and spoilage, as well. The company has streamlined composting and recycling programs. Additionally, Miyoko's has partnered with Replate and Too Good To Go to ensure every cheese wheel and butter bock produced makes it into a meal, rather than a landfill. In 2021, through a partnership with Replate, Miyoko's donated 93k pounds of food, equivalent of 77.7k meals. This saved 25.5 million gallons of water and diverted 191k pounds of CO2.</p>