

B Corp Certification - Disclosure Questionnaire Documentation

Disclosure Questionnaire category: Litigation, Arbitration, Penalties, and/or
Regulatory Complaints

Updated as of: 06/12/2025

Old Structures Engineering reported having one material litigation filed against the company related to the following issues: consumer protection. This case has had repercussions in the last five years

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COMPANY:	Old Structures Engineering
UPDATED AS OF:	12 June 2025
DISCLOSURE QUESTIONNAIRE CATEGORY	[Litigation, Arbitration, and/or Penalties]
ISSUE DATE	29 October 2024
TOPIC	Litigation related to Consumer
SUMMARY OF ISSUE	A consumer had claimed that the company allowed shoring to be removed before it was reinforced fully, causing damages to the building. The company was sued for the the cost of both repairing the building and additional design changes that the client decided to implement to their original renovation designs. The client agreed to a mediation in 2023. The case was settled through payment, without admission of liability from the company's part.
SIZE/SCOPE OF ISSUE (e.g. \$ financial implication, # of individuals affected)	The cost of settlement was valued to be at 62.7% of the company's revenue in the last fiscal year.
IMPACT ON STAKEHOLDER(S)	Potential safety and financial impact to the client.
RESOLUTION	The case was resolved through mediation.
MANAGEMENT PRACTICES	The company has not implemented any new practices/policies to help mitigate similar issues from arising in the future.
REPORT	[As needed, otherwise hide rows]
MANAGEMENT COMMENTS	Lawsuit was frivolous, but we decided to agree to a settlement due to the time it was taking to resolve. The settlement did not include any admission of liability on our part and was paid via our liability insurance.
RELATED INCIDENTS (YES/NO)	No

Risk Review Committee Recommendations

Thanks for your transparency on this topic. Our existing standards require that companies in such an industry / with such a practice / under such circumstances are required to make this issue transparent to ensure that stakeholders are aware. This disclosure, however, is not intended to imply a judgment against the company and does not imply that the company is violating the standards of B Corp Certification, as you are eligible to proceed with the certification, and a high percentage of B Corps are required to have a disclosure on their profile. Given the size of your company, and therefore the overall scale of the potential impact of this issue, we have a standardized disclosure on the topic to ensure transparency and consistency with other companies.

In addition to this disclosure, recognizing the potential impact of this issue, we do nonetheless provide recommendations to companies to ensure that they are thoughtfully managing these topics. To that end, we recommend that the company take into extra consideration the following suggested actions as they continue to manage their impacts if you have not done so already:

- Mitigate Risk:
 - Actively engage with affected stakeholders to address their concerns and demonstrate a commitment to resolving issues. This includes offering compensation or remediation where appropriate,
 - Provide clear and honest updates to all stakeholders, including investors, customers, employees, and the public. Transparency helps maintain trust and manage reputational damage,
- Prevent Future Occurrences:
 - Develop and maintain comprehensive compliance programs to ensure adherence to legal and regulatory requirements. Regularly review and update these programs based on changes in laws and industry standards,
 - Perform regular internal audits and risk assessments to identify and address potential vulnerabilities before they escalate into legal issues,
 - Establish and enforce clear policies and procedures for legal and regulatory compliance. Ensure that these policies are well communicated and understood across the organization.

While there is not an expectation of specific practices in place by the company at this time, these would be topics that would be asked should there be material complaints received

through our complaints process, and may be further incorporated into our standards in the future as we continue to improve them. Please consider them, and, otherwise, we will proceed with the finalization of your disclosure report.

Sincerely,

B Lab's Risk Review Committee