Social I	mpact Factor	ry		Certif	ied B Corporation
SCORE 80.2	COMPLETION	VERSION 6	NAME Active Assessment	SECTOR Service with Significant Environmental Footprint	COMPANY SIZE

As wholly-owned subsidiary of Powered by Meaning Group BV, Social Impact Factory is required to make its full B Impact Assessment transparent. The PDF contains a completed B Impact Assessment that has been reviewed by B Lab with Social Impact Factory as part of their certification as a B Corporation. Answers to questions that would reveal sensitive information (e.g. that would advantage competitors or prejudice litigation) are highlighted with a "Sensitive" textbox.

Sensitive

# **Mission & Engagement**

1.3

# **Level of Impact Focus**

Describe your company's approach to creating positive impact.

This is an unweighted question that will not impact your score and is asked only for research/benchmarking purposes.

Creating positive social or environmental impact is not a focus for our business

We occasionally think about the social and environmental impact of some aspects of our business, but not frequently.

We frequently consider our social and environmental impact, but it isn't a high priority in decision-making.

We consistently incorporate social and environmental impact into decision-making because we consider it important to the success and profitability of our business.

We treat our social and environmental impact as a primary measure of success for our business and prioritize it even in cases where it may not drive profitability.

Points Available: 0.00

#### **Mission Statement Characteristics**

Does your company's formal, written corporate mission statement include any of the following?

A formal written corporate mission statement is one that is either publicly facing or formally shared with the employees of the company. Please check all that apply.

No social or environmental commitment

A general commitment to social or environmental responsibility (e.g. to conserve the environment)

A commitment to a specific positive social impact (e.g. poverty alleviation, sustainable economic development)

A commitment to a specific positive environmental impact (e.g. reducing waste sent to landfills through upcycled products)

A commitment to serve a target beneficiary group in need (e.g. low-income customers, smallholder farmers)

We have no written mission statement

Points Earned: 0.33 of 0.33

#### Mission Statement

Please share the text of your formal mission statement here.

Bij de Social Impact Factory geloven we in ondernemerschap als oplossing voor maatschappelijke vraagstukken. Dit noemen we: sociaal ondernemerschap. Bij sociaal ondernemerschap gaan 'maatschappelijke of ecologische doelen hand in hand met economische resultaten'. Zo wordt er gewerkt aan duurzame oplossingen voor maatschappelijke vraagstukken. Dat is de missie van de Social Impact Factory. Wij zoeken samen met ons netwerk naar oplossingen voor de uitdagingen van deze tijd. Samen maken we sociaal ondernemerschap het nieuwe normaal.

Points Available: 0.00

# Social and Environmental Decision-Making

How does your company integrate social and environmental performance into decision-making?

Your answers determine which future questions in the assessment are applicable to your company.

Employee training that includes social or environmental issues material to our company or its mission

lacktriangledown Manager roles with job descriptions that explicitly incorporate social and environmental performance

Performance reviews that formally incorporate social and environmental issues

Compensation and job descriptions of executive team members that include social and environmental performance

Board of Directors review of social and environmental performance

We measure our externalities in monetary terms and incorporate them into our financial balances

Other - please describe

☐ None of the above

Points Earned: 0.27 of 0.67

# Social and Environmental Performance Training How are social or environmental performance principles and practices incorporated into employee training programs? Please check all that apply. Only included informally in orientation, training, or instruction Specific, formal training is integrated into new employee and new manager training Workers articulate goals and achievements related to social and environmental metrics as an individual or part of a workplace team All supervisors and managers receive training on how to communicate social and environmental goals to employees and implement accountability for results None of the above Points Earned: 0.44 of 0.67 Stakeholder Engagement Has your company done any of the following to engage stakeholders about your social and environmental performance? We have an advisory board that includes stakeholder representation

✓ Other - please describe☐ No formal stakeholder engagement

Points Earned: 0.20 of 0.33

# Management of Material Social and Environmental Issues

We publicly report on stakeholder engagement mechanisms and results

How does your company identify, measure, and manage the most material social and environmental issues relevant to your operations and business model?

Answers 3-5 can only be selected if a materiality assessment has been conducted and answer 2 applies.

We track impact metrics that we've chosen based on company mission or executive decision

☐ We have conducted a materiality assessment of our company using stakeholder engagement mechanisms or research

☐ We have identified and measure metrics based on the results of the materiality assessment we conducted for the company

☐ We have set performance targets for all identified material issues and measurements

☐ We measure the material social and environmental outcomes produced by our performance on our KPIs over time

☐ None of the above

✓ We have a formal stakeholder engagement plan or policy that includes identification of relevant stakeholder groups
 ✓ We have created mechanisms to identify and engage traditionally underrepresented stakeholder groups or demographics

We have formal and regular processes in place to gather information from stakeholders (focus groups, surveys, community meetings, etc.)

☐ We have formal procedures to address results from stakeholder engagement, with a designated individual or team responsible for appropriate follow ups.
☐ We report the results of stakeholder engagement on social and environmental performance to the highest level of oversight in the company, such as the Board

Points Earned: 0.13 of 0.67

#### **Identification of Material Issues**

Based on the processes you have highlighted, what are the material issues that have been identified?

we measure our contributions to the SDG's together with the third party 'social handprint by MAEX'

Points Available: 0.00

**OPERATIONS** 

Governance Structures
What is the company's highest level of corporate oversight?
Owner or Manager Governed (including Board of Directors with only owners/ executives)
O Management, Executive Committee, or Democratic Governance
O Non-Fiduciary Advisory Board
O Board of Directors (with at least one member who is not an executive or owner of the company)
Points Available: 0.57
Internal Good Governance
How does your company support internal management and good governance?
✓ We have a formal organizational chart outlining the management and reporting structure of the company
☑ We have written job descriptions for all employees outlining responsibilities and decision-making authority
✓ We have management team meetings to plan strategy or make operational decisions
Other - please describe
☐ None of the above
Points Earned: 0.57 of 0.57
Ethics Policies and Practices
What practices does your company have in place to promote ethical decision-making and prevent corruption?
✓ A written Code of Ethics
A written whistleblower policy
✓ We have created internal financial controls
☐ We have conducted an ethics-focused risk assessment in the last two years
✓ Other (please describe)
☐ None of the above
Points Earned: 0.34 of 0.57
Instruction on Code of Ethics
How does your company instruct employees regarding your Code of Ethics on behavioral expectations, bribery, and corruption?
Please check all that apply.
✓ We instruct the Board of Directors on the Code at least annually
✓ We instruct all newly hired workers on the Code
✓ We instruct managers on the Code on an ongoing basis
✓ We instruct all non-managerial workers on the Code on an ongoing basis
✓ We communicate changes to the Code whenever it is updated
Other - please describe
☐ No Code of Ethics or equivalent, or no training on the Code
Points Earned: 0.57 of 0.57
Reviewed / Audited Financials
Does the company produce financials that are verified annually by an independent source through an Audit or Review?
○ No
Yes, through a review
○ Yes, through an audit
=

Points Earned: 0.29 of 0.57

Financial Controls	
Does your company maintain any of the following financial controls?	
Please check all that apply.	
☑ Segregation of Accounts Receivable and Accounts Payable duties	
✓ Segregation of payment authorization, execution, and/or record keeping	
✓ Access to accounting software systems is limited to appropriate personnel	
✓ Access to credit or ATM cards is limited to appropriate personnel	
✓ Routine management or third-party reviews of inventory management system	
IT systems have different password protection systems that are changed periodically with different access levels according to the position of the st	aff member
accessing the data	
☐ None of the above	
Points Earned: 0.57 of 0.57	
Company Transparency	
What information does the company make publicly available and transparent?	
Your answers determine which future questions in the assessment are applicable to your company.	
☑ Beneficial ownership of the company	
☑ Financial performance (must be transparent to employees at minimum)	
Social and environmental performance (e.g. impact reports)	
✓ Membership of the Board of Directors	
☐ None of the above	
Points Earned: 0.43 of 0.57	
Financial Transparency with Employees	
How does your company formally share financial information with full-time employees?	
Exclude compensation data. Please check all that apply.	
☐ We have no formal documented process to share financial information with employees	
✓ Our company discloses all financial information (except salary info) at least yearly	
☑ Our company discloses all financial information (except salary info) at least quarterly	
In addition to sharing financials, our company also has an intentional education program around shared financials	
☐ In addition to sharing financials with employees, our company publicly reports its financial statements	
Points Earned: 0.29 of 0.57	
Governance Metrics	OPERATIONS 0.0
This section asks for your company to provide important financial information that will be referenced later in the assessment.	
Last Fiscal Year	
On what date did your last fiscal year end?	

If your company has not yet completed its first fiscal year, please put your anticipated fiscal year end date.

On what date did your last fiscal year end? 31 Dec 2023

Points Available: 0.00

# **Reporting Currency**

Select your reporting currency



Points Available: 0.00

# **Revenue Year Before Last**

Total Earned Revenue

From the fiscal year before last

If your company has not yet completed its first fiscal year, please put \$0

From the fiscal year before last

Sensitive

Points Available: 0.00

#### **Revenue Last Year**

Total Earned Revenue

From the last fiscal year

This question will be used for scored calculation questions later in the assessment. Please complete for accurate scoring. If your company has not yet completed its first fiscal year, please put \$0

From the last fiscal year

Sensitive

Points Available: 0.00

#### **Net Income Last Year**

Net Income

From the last fiscal year

If your company has not yet completed its first fiscal year, please put \$0

From the last fiscal year

Sensitive

Points Available: 0.00

#### **Net Income Year Before Last**

Net Income

From the fiscal year before last

From the fiscal year before last

**Sensitive** 

Points Available: 0.00

# **Mission Locked - Impact Business Model**

IMPACT BUSINESS MODELS

7.5

Recognizes corporate forms and amendments that preserve mission and/or considers stakeholders regardless of company ownership

#### **Mission Lock**

Separate from a mission statement, what has your company done to legally ensure that its social or environmental performance is a part of its decision-making over time, regardless of company ownership?

a part of its decision-making over time, regardless of company ownership?	
This question is related to the legal requirement for Certified B Corps. Click "Learn" for more information and resources about this requirement.	
O Signed a contract or Board resolution committing to adopting a legal form that requires consideration of all stakeholders (e.g. signed B Corp Agreement)	
Adopted a specific legal entity or governance structure that preserves mission over time, but does not require consideration of all stakeholders in its decide.g. cooperative)	ision-making
<ul> <li>As a company wholly owned by another company that has not done so, amended corporate governing documents or adopted a legal entity that requires of all stakeholders in its decision-making (e.g. benefit corporation, completed B Corp legal amendment)</li> </ul>	s consideratior
As an independent or publicly-owned business, amended corporate governing documents or adopted a legal entity that requires consideration of all stakens are not accompanied to the consideration of accompanied to the consideration of all stakens are not accompanied to the consideration of a considerat	ceholders in its
decision-making (e.g. benefit corporation, completed B Corp legal amendment)	CHOIGOIO III IIC
O None of the above	
Points Earned: 7.50 of 10.00	
Workers	
	OPERATIONS
Workers Impact Area Introduction	0.0
This section identifies who should be considered a "worker" in the B Impact Assessment and reports your worker-related metrics. It also whether your company is designed to deliver a specific, material, positive impact for its workers, and if so, opens the Worker Impact Bus section that is most applicable.	
Majority Hourly vs. Salaried Workers	
Are the majority (greater than 50%) of your employees paid on a fixed salary or a daily or hourly wage?	
This is a REQUIRED question that determines the set of additional questions your company will respond to regarding your employee impact.	
Fixed Salary	
O Daily or hourly wage	
Points Available: 0.00	
Use Of Contracted Labor	
s any of your company's labor performed by subcontracted organizations or individuals, such as outsourced staffing se ndependent contractors?	ervices or
our answers determine which future questions in the assessment are applicable to your company.	
Yes, some of our labor is contracted to third party subcontractors that manage staff on our behalf	
Yes, we hire individual independent contractors who are contracted to work greater than 20 hours per week for your company over an indefinite period of months	r longer than 6
☐ We utilize individual independent contractors who do not work greater than 20 hours per week for us over an indefinite period or longer than 6 months	
✓ None of the above	
Points Available: 0.00	
Workers Impact Business Model Introduction	
s your company structured to benefit its employees in either of the following ways?	
our answers determine which future questions in the assessment are applicable to your company.	

Ownership structures that provide significant equity (>40%) and empowerment to all employees (e.g. employee-owned companies, cooperatives)

Providing high quality jobs or professional development for individuals with chronic barriers to employment (workforce development programs)

Points Available: 0.00

✓ None of the above

# of Full Time Workers	
Number of Total Full-Time Workers	
Current Total Full-Time Workers	
Please click "Learn More" to understand how to answer this question.	
Current Total Full-Time Workers 7	
☐ We do not track this	
Points Available: 0.00	
# of Full Time Workers Last Year	
Number of Total Full-Time Workers	
Total full-time workers twelve months ago	
Please click "Learn More" to understand how to answer this question.	
Total full-time workers twelve months ago 3	
☐ We do not track this	
Points Available: 0.00	
# of Part Time Workers	
Number of Total Part-Time Workers	
Current Total Part-Time Workers	
Please click "Learn More" to understand how to answer this question.	
Current Total Part-Time Workers 8	
☐ We do not track this	
Points Available: 0.00	
# of Part Time Workers Last Year	
Number of Total Part-Time Workers	
Total part-time workers twelve months ago	
Please click "Learn More" to understand how to answer this question.	
Total part-time workers twelve months ago 6	
☐ We do not track this	
Points Available: 0.00	
# of Temporary Workers	
Number of Total Temporary Workers	
Current Total Temporary Workers	
Please click "Learn More" to understand how to answer this question.	
Current Total Temporary Workers 0	
☐ We do not track this	
Points Available: 0.00	

# of Temporary Workers Last Year	
Number of Total Temporary Workers	
Total temporary workers twelve months ago	
Please click "Learn More" to understand how to answer this question.	
Total temporary workers twelve months ago 0	
☐ We do not track this	
Points Available: 0.00	
Financial Security	9.5
Lowest Paid Wage	
What is the company's lowest wage as calculated on an hourly basis?	
Please exclude students and interns in this calculation.	
What is the company's lowest wage as calculated on an hourly basis? 16.6  We do not track this	
Points Available: 0.00	
% of Employees Paid Individual Living Wage  What percentage of employees on an FTE (Full Time Equivalent) basis are paid at least the equivalent of a living wage for	or an
ndividual?	
Please exclude students and interns in this calculation.	
O<75%	
○ 75-89%	
<ul><li>○ 90-99%</li><li>● 100%</li></ul>	
○ N/A	
Points Earned: 2.52 of 2.52	
% of Employees Paid Family Living Wage	
What percentage of employees on an FTE (Full Time Equivalent) basis are paid at least the equivalent of a living wage for	or a family?
Please exclude students and interns in this calculation.	· · · · · · · · · · · · · · · · ·
○ <75%	
O 75-89%	
O 90-99%	
<b>100%</b>	
○ N/A	

Points Earned: 2.52 of 2.52

# % Above the Minimum Wage What percentage above the legal minimum wage does your lowest-paid hourly employee earn? Please answer this question ONLY taking into account hourly workers. If you do not have hourly workers, select N/A. 0% - Lowest wage is equivalent to minimum wage 01-9% 0 10-29% ○ 30-49% 050-75% ○75%+ O N/A - We do not employ hourly workers Points Earned: 0.50 of 1.26 **Initiatives To Increase Wages and Benefits** If it is not possible to verify a living wage in your country, has your company participated in any leadership initiatives/agreements to increase wages or benefits to workers provided in your country or industry? Examples include commissioning a living wage calculation. Select N/A if living wage already exists. O Yes O No N/A - Living wage already exists Points Available: 1.26 **Compensation Policies and Practices** Does your company offer any of the following additional financial benefits to non-executive workers? Your answers determine which future questions in the assessment are applicable to your company. Cost of living adjustments that match inflation rates of the country ✓ Bonuses or profit-sharing ☑ Employee ownership opportunities None of the above Points Earned: 0.84 of 1.26 **Employees Receiving a Bonus** What percentage of full-time and part-time employees, excluding founders and executives, received a monetary bonus in the last fiscal year? 00% 01-24% 025-49% 050-74% ○ 75-99% **100%** O N/A

Points Earned: 1.26 of 1.26

Significance of Bonuses
What was the equivalent percentage of profits that were distributed as bonuses to non-executive workers in the last fiscal year?
○ No bonus payout, or no bonus plan
● 5% or less
O 5-10%
O 10-15%
O 15-20%
O >20%
O Bonuses were paid to non-executive workers, despite the company not earning a profit
Points Earned: 0.16 of 1.26
% Participation in Employee Ownership
What percentage of all full-time employees have been granted stock, stock options, or stock equivalents (including participation in an ESOP or other qualified ownership plans) in the company?
Select N/A if your company is a consumer/shared services cooperative, a producer cooperative or a nonprofit.
○ 0%
○ 1-24%
© 25-49%
O 50-74%
○ 75-99%
O 100%
○ N/A
Points Earned: 0.63 of 1.26
% of Company Owned by Non-Executive Employees
What percentage of the company is owned by workers who are not executives or founders?
<b>◎</b> 0%
O 1-4%
O 5-24%
O 25-49%
○ 50%+
O N/A
○ Don't Know
Points Available: 2.52
Retirement Programs
Do employees have access to any of the following savings programs for retirement?
✓ Government-sponsored pension or superannuation plans
Private Pension or Provident Funds
Plan that specifically includes Socially-Responsible Investing option
□ None of the above
Points Earned: 0.94 of 1.26

# **Financial Services for Employees**

Points Earned: 2.00 of 2.00

What financial products,	programs, or service	es does your compar	y provide that help	to meet financial h	ealth needs of hourly
employees?					

Please answer this question ONLY taking into account hourly workers. If you do not have hourly workers, select N/A.	
☐ Direct deposit	
Access to free or affordable banking services or payroll cards (e.g. free ATM debit card)	
☐ Financial management tools or coaching	
☐ Emergency or short-term savings programs	
☐ Low-interest or interest-free loans	
Debt management, refinancing, or loan payment contributions	
☐ Employer match for deposits into savings accounts	
✓ Paychecks issued off-schedule on a need basis	
☐ Tax preparation services	
Other - please describe	
☐ None of the above	
□ N/A - We do not employ hourly workers	
Points Earned: 0.16 of 0.63	
Forms Earned. 0.16 of 0.03	0000
Health, Wellness, & Safety	OPERATIONS
nealth, weiliness, & Salety	3.4
Government Provision Of Healthcare	
How is healthcare provided in the country where the majority of employees reside?	
<ul> <li>Universal Provision of Basic Healthcare Services (e.g. United Kingdom)</li> </ul>	
Government-mandated or -provided health insurance programs (e.g. Switzerland)	
O None of the Above	
Points Available: 0.00	
Hoolthoore Coverage	
Healthcare Coverage	
What percentage of workers receive healthcare coverage either through a government plan or paid by the company?	
f healthcare is covered through the company, only consider workers for which the company pays the majority of healthcare costs.	
O <75%	
O 75-84%	
O 85-94%	
0 0 0 1/0	

# Supplementary Health Benefits

What benefits does your company provide to all full-time tenured workers to supplement government programs? Only select benefits the company pays the majority of costs to all full-time tenured workers. Select Other if the company covers less than 50% of the expenses for the benefits listed or other benefits offered. Disability coverage or accident insurance Life insurance Private dental insurance Private supplemental health insurance Other - please describe ✓ None of the above Points Available: 2.00 Supplementary Health Benefits Eligibility for Part-Time Workers When do part-time workers become eligible to participate in the supplementary benefits offered by your company? If applicable, please select one answer indicating tenure requirements (answers 1-2), and one answer indicating weekly hour requirements (answers 3-4). Part-time workers are not eligible at time of hire, but become eligible to participate within their first 6 months of employment Part-time workers are eligible to participate at time of hire Part-time workers are only eligible if they work more than 20 hours a week Part-time workers are eligible even if they work less than 20 hours a week ✓ We do not offer supplementary health benefits to part-time workers N/A - We don't have part-time employees Points Available: 2.00 **Health and Wellness Initiatives** What health and wellness initiatives or policies does your company offer beyond insurer-provided programs? Check all that apply. We sponsor and encourage workers to participate in health and wellness activities during the workweek (e.g. walking or steps programs) We offer incentives for workers to complete health risk assessments or participate in health and wellness activities (e.g., a fund for exercise equipment, subsidized gym membership) Employees have access to behavioral health counseling services, web resources, or Employee Assistance Programs Spouses, partners, or children of employees are provided access to behavioral health counseling services, web resources, or Employee Assistance Programs We have policies and programs in place to prevent ergonomic-related injuries in the workspace Over 25% of workers have completed a health risk assessment in the last twelve months Management receives reports on aggregate participation in worker wellness programs Other - please describe Company does not offer any formal health and wellness initiatives Points Earned: 0.80 of 2.00 **Worker Safety Practices** 

What are your company's occupational health and safety policies?

We have written policies and practices to minimize on-the-job employee accidents and injuries Data on injury, accident, lost, or absentee days are recorded and made transparent for all workers A worker health and safety committee helps monitor and advise on health and safety programs

None of the above

Points Earned: 0.67 of 2.00

Points Earned: 0.47 of 1.17

# **Professional Development Policies and Practices**

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11000	Vour company	nrovida an	W OT THE TOURW	na trainina	i annami initiae ta w	INTRAFE TOT	nrotaeeionai	CAVAIODMANT /
	Voui combany	DIOVIGE all		ii ia tiali lii k	i obbolitarilios to v	VOLKCIS IOI	DIOIGGGIOTIAI	developinent:

Your answers determine which future questions in the assessment are applicable to your company. ✓ We have a formal onboarding process for new employees We offered ongoing training on core job responsibilities to employees within the last year We have a policy to encourage internal promotions and hiring for advanced positions (e.g. posting job openings internally first) We provide cross-skills training for career advancements or transitions (e.g. management training for non-managers) We provide non-career-specific life-skill training (e.g. financial literacy, English as a Second Language) We facilitate or have an allocated budget for external professional development opportunities, (e.g. conference attendance, online trainings) We provide reimbursements or programs for intensive continuing education credentials (e.g. college degrees, professional licensures) None of the above Points Earned: 0.53 of 0.58 **Amount of Training for New Hires** What was the average amount of training that a newly hired worker received in the past twelve months? Use average of both full-time and part-time employees. O No training On-the-job training (one day to one week) On-the-job training (one week to one month) O Apprenticeship or technical training (over one month) O N/A - No new hires during the last 12 months Points Earned: 0.39 of 0.58 **Employee Review Process** Which of the following is included or applies to your company's formal process for providing performance feedback to employees? Check all that apply. Process has a regular schedule and is conducted at least annually Peer and subordinate input Written guidance for career development Social and environmental goals Clearly-identified and achievable goals A 360-degree feedback process ✓ All tenured employees receive feedback None of the above

What percentage of employees has been internally promoted within the last 12 months?	
Exclude material owners in your calculation.	
○ 0%	
O <sub>1-5%</sub>	
O 6-15%	
● 15%+	
Points Earned: 0.58 of 0.58	
Intern Hiring Practices	
How does your company manage the hiring and treatment of interns?	
Check all that apply. If there is no third party living wage calculated for your country of operations, please do not select "payment of a living wage."	
☐ We have a formalized policy or program outlining the objectives of internships or internship programs for participants	
☑ We partner with education institutions to provide internship opportunities or work-study programs	
✓ We pay interns a living wage	
✓ Our interns receive formal performance reviews	
Our interns have a formal opportunity to provide feedback on experience	
☐ We have hired interns on as full-time permanent employees in the past two years	
☐ Intern tenures are restricted to not exceed one year if interns are not currently enrolled in school	
☐ None of the above	
□ N/A - Our company does not employ interns	
Points Earned: 0.58 of 0.58	
	OPERATIONS
Career Development (Salaried)	0.9
Ousse Jak Chille Training Posticination	
Cross-Job Skills Training Participation	
Excluding newly hired workers, what % of full-time and part-time workers received the following types of formal training last 12 months?	y during the
Skills-based training on cross-job functions beyond regular responsibilities (e.g. public speaking training, management training for non-management training for non-manag	nanagers)
O 0%	
O 1-24%	
O 25-49%	
O 50-74%	
○ 75%+	
○ Don't know	
Points Earned: 0.19 of 0.19	

**Internal Promotions** 

Life Skill Training Participation
Excluding newly hired workers, what % of full-time and part-time workers received the following types of formal training during the last 12 months?
Training on life skills for personal development (e.g. literacy, personal financial planning)
O 0%
O 1-24%

Points Earned: 0.19 of 0.19

25-49%
50-74%
75%+
Don't know

# **External Professional Development Participation**

What percentage of full-time workers has participated in external professional development or lifelong learning opportunities in the past fiscal year?

Professional development should be paid for in advance, reimbursed or subsidized by the company.

○ 0% ○ 1-24% ○ 25-49% ○ 50-74%

**1** 75%+

Points Earned: 0.38 of 0.38

# **Career Development Policies**

What are your company's policies and practices around career development and promotion?

Employees who seek to take a short-term leave or sabbatical will have their jobs guaranteed upon return

☑ Our company will make an effort to find a place for employees who seek to take a long-term leave or sabbatical upon their return

Employees are able to make lateral moves or change career direction or pace when possible

None of the above

Points Earned: 0.19 of 0.19

**OPERATIONS** 

**Engagement & Satisfaction** 

3.3

# **Employee Handbook Information** What is included in your company's written and accessible employee handbook? A non-discrimination statement An anti-harassment policy with reporting mechanisms, processes, and disciplinary procedures ✓ A statement on work hours Policies on pay and performance issues Policies on benefits, training and leave ✓ Grievance resolution process Disciplinary procedures and possible sanctions A neutrality statement regarding workers' right to bargain collectively and freedom of association ✓ Prohibition of child labor and forced or compulsory labor We have no written employee handbook Points Earned: 0.33 of 0.33 **Paid Secondary Caregiver Leave** What secondary parental leave policies are available to your workers, either through your company or a government program? Select all that apply, but only select one answer indicating the total amount of paid time equivalent (answers 2-4). See "Learn More" for further instructions. Workers receive unpaid time off for secondary parental leave Workers receive up to 2 weeks (or full pay equivalent) paid leave Workers receive between 2 to 5 weeks (or full pay equivalent) paid leave Workers receive greater than 5 weeks (or full pay equivalent) paid leave Policy does not distinguish between primary and secondary caregiving, or provides equivalent time and pay to both No secondary caregiver leave is offered to employees Points Earned: 0.40 of 0.67 **Supplementary Benefits** What supplementary benefits are provided to a majority of non-managerial workers? Including full time and part time employees. Please check all that apply. On-site childcare Off-site subsidized childcare Free or subsidized meals Policy to support breastfeeding mothers Other - please describe None of the above

Points Earned: 0.67 of 1.33

Worker Empowerment	
How does your company engage and empower workers?	
☐ We have formalized feedback and complaint mechanisms beyond direct reporting lines to address concerns and improve company practices	
We have processes in place to provide input from employees prior to operational and/or strategic policy or practice changes	
Employee complaint / input mechanisms are reviewed at least every other year, with input from employees themselves into the process	
Company tracks usage of input/ feedback / complaint mechanisms and resolution / implementation rates	
✓ We have adopted open book management or self-management principles within the workplace	
☐ Workers have opportunity to elect member(s) to the Board of Directors	
Other - please describe	
☐ None of the above	
Points Earned: 0.33 of 0.67	
Surveying and Benchmarking Engagement and Attrition	
Does your company monitor and evaluate your worker satisfaction and engagement in any of the following ways?	
Your answers determine which future questions in the assessment are applicable to your company.	
✓ We calculate employee attrition rate	
☐ We benchmark employee attrition rate to relevant benchmarks	
✓ We regularly (at least once a year) conduct employee satisfaction or engagement surveys	
☐ We benchmark employee satisfaction to relevant industry benchmarks	
☐ We disaggregate calculations based on different demographic groups to identify trends	
☐ We outperform industry benchmarks on attrition	
☐ We outperform industry benchmarks on satisfaction	
□ None of the above	
Points Earned: 0.33 of 0.67	
Departed Employees	
Number of full-time and part-time workers that departed or left the company in the last twelve months	
Enter 0 if None.	
Number of full-time and part-time workers that departed or left the company in the last twelve months	
Sensitive	
Points Available: 0.00	
Employee Satisfaction	
What percent of your employees are "Satisfied" or "Engaged"?	
Select N/A if satisfaction or engagement is not formally surveyed.  O <65%	
○ 65-80%	
○ 65-80% ○ 81-90%	
● 90%+	
○ N/A	

Points Earned: 1.33 of 1.33

Number of Paid Days Off				
What is the annual minimum number of paid days off (including holidays) for full-time employees?				
O 0-15 work days				
O 16-22 work days				
© 23-29 work days				
O 30-35 work days				
○ 36+ work days				
Points Earned: 0.45 of 0.60				
Paid Primary Caregiver Leave for Salary Workers				
Which of the following describe the primary parental leave policies for salaried workers, either through the company or government program?				
If applicable, please select one answer indicating total time off (answers 1-3), and one answer indicating fully paid time off (answers 4-7).				
Primary caregivers receive 4-12 weeks of time off for parental leave (including unpaid and paid leave)				
Primary caregivers receive 13 weeks to 6 months of time off for parental leave (including unpaid and paid leave)				
Primary caregivers receive more than 6 months of time off for parental leave (including unpaid and paid leave).				
4-12 weeks of primary parental leave (or equivalent) is fully paid				
<ul> <li>✓ 13-18 weeks of primary parental leave (or equivalent) is fully paid</li> <li>☐ 19-24 weeks of primary parental leave (or equivalent) is fully paid</li> </ul>				
☐ More than 24 weeks of primary parental leave (or equivalent) is fully paid				
Primary caregivers receive less than 4 weeks off or no time off for parental leave				
Points Earned: 0.24 of 0.60				
Worker Flexibility Options				
What job flexibility options does the company provide, whenever feasible, in writing and in practice for the majority of workers?				
Please check all that apply.				
✓ Part-time work schedules at the request of workers				
✓ Flex-time work schedules allowing freedom to vary start and stop times				
✓ Telecommuting (e.g. working from home one or more days per week)				
✓ Job-sharing				
□ None of the above				
Points Earned: 0.60 of 0.60				
Workplace Flexibility in Practice				
Which of the following flexible workplace practices have been used in the past 12 months?				
Please check all that apply.				
✓ Managers or executives worked part-time or in a job-share				
✓ Managers or executives are in a telecommuting position				
✓ We hired new people into permanent positions that are telecommuting				
✓ We hired new people into permanent positions that are part-time or job-share				
✓ We have transitioned staff into part-time, job-share, or telecommuting positions				
☐ Other - please describe ☐ None of the above				
Points Earned: 0.60 of 0.60				

#### **Attrition Rate for Salaried Workers**

What percentage of full-time and part-time salaried workers left the company during the last twelve months?

Calculation should include voluntary and involuntary separation, but exclude workers dismissed with cause.

Sensitive

Points Earned: 0.30 of 0.60

#### Community

**OPERATIONS** 

# **Community Impact Area Introduction**

0.0

This section identifies whether your company is designed to deliver a specific, material, positive impact for its community, and if so, opens the Community Impact Business Model section that is most applicable.

# **Community Oriented Impact Business Model**

Does your company's business model create a specific positive benefit for stakeholders such as charitable partners, vendors or suppliers in need, or your local community?

Your answers determine which future questions in the assessment are applicable to your company.

O Yes

No

Points Available: 0.00

**OPERATIONS** 

# Diversity, Equity, & Inclusion

4.9

#### **Diverse Ownership and Leadership**

Is your company majority-owned or -led by individuals from any of the following underrepresented groups?

Please select all that apply.

Led	by	a v	voman
	hv	an	individ

 $\square$  Led by an individual from an underrepresented racial or ethnic minority

Led by another underrepresented individual (veterans, LGBT, etc.)

☐ Majority owned by women

Majority owned by individuals from underrepresented racial or ethnic minorities

Majority owned by other underrepresented individuals (veterans, LGBT, etc.)

None of the above

Points Earned: 0.34 of 0.69

Creating and Managing Inclusive Work Environments					
Which of the following practices does your company have in place around diversity, equity, and inclusion?					
✓ We include a statement in all our job postings with a commitment to diversity, equity, and inclusion					
<ul> <li>We conduct anonymous or "blind" reviews of applications or resumes without attaching names or identifiable characteristics</li> <li>✓ We conduct analyses of our job description language and requirements to ensure they are inclusive and equitable</li> <li>✓ We offer trainings for all employees on topics related to diversity, equity, and inclusion</li> <li>✓ We have set specific, measurable diversity improvement goals</li> </ul>					
					We have conducted a pay equity analysis by gender, race/ethnicity, or other demographic factors and, if necessary, implemented equal compensation improvement
					plans or policies
					☐ None of the above
Points Earned: 0.21 of 0.69					
Measurement of Diversity					
What attributes of a diverse workforce does your company track, either through anonymous surveys or other methods legal in					
your jurisdiction?					
If collecting this type of demographic data is not legal in your jurisdiction, select None of the Above.					
Socioeconomic status (as determined by low income residence, education level, etc.)					
✓ Race or ethnicity					
✓ Gender					
✓ Age					
Other - please describe					
☐ None of the above					
Points Earned: 0.52 of 0.69					
Workers from Ethnic or Racial Minorities					
What percentage of your workforce identifies as being from a racial or ethnic minority?					
O 0%					
○ 1-9%					
○ 10-19%					
<b>②</b> 20-29%					
O 30%+					
○ Don't Know					
Points Earned: 0.57 of 0.69					
Women Workers					
How many of your non-managerial workers identify as women?					
O <sub>0%</sub>					
O 1-9%					
O 10-24%					
O 25-39%					
O 40-49%					
● 50%+					
○ Don't know					
Points Earned: 0.69 of 0.69					

Only	Age Diversity in Workforce
Cit-9%   C	What percentage of your workforce is either under the age of twenty four or over the age of fifty?
One to the service of	O <sub>0%</sub>
© 28-2896	O 1-9%
Points Earned: 0.57 of 0.69  High to Low Pay Ratio  What multiple is the highest compensated individual paid, inclusive of bonus, as compared to the lowest paid full-time worker?    > 20x	O 10-19%
Points Earned: 0.57 of 0.69  High to Low Pay Ratio  What multiple is the highest compensated individual paid, inclusive of bonus, as compared to the lowest paid full-time worker?    >20x	
Points Earned: 0.57 of 0.69  High to Low Pay Ratio  What multiple is the highest compensated individual paid, inclusive of bonus, as compared to the lowest paid full-time worker?    2-20x	
High to Low Pay Ratio  What multiple is the highest compensated individual paid, inclusive of bonus, as compared to the lowest paid full-time worker?  □ 20/x □ 10-20 x □ 1-15 x □ 6-10 x □ 1-5 x  Points Earned: 0.69 of 0.69  Female Management  How many of your company managers identify as women? □ 0% □ 1-9% □ 0-24% □ 2-39% □ 40-49% □ 0-24% □ 8-59% □ 0-24% □ 8-59% □ 10-1	○ Don't Know
What multiple is the highest compensated individual paid, inclusive of bonus, as compared to the lowest paid full-time worker?    250k	Points Earned: 0.57 of 0.69
0 + 20x	High to Low Pay Ratio
11-15k 0-10x 1-5x Points Earned: 0.69 of 0.69  Female Management How many of your company managers identify as women? 0% 01-9% 010-24% 025-39% 040-49% 050%+ 0 Don't know N/A  Points Earned: 0.69 of 0.69  Management from Underrepresented Populations How many of your company managers identify as from another underrepresented social group? It collecting this type of demographic data is not legal in your jurisdiction, select Don't Know.  0 0% 01-9% 01-9% 01-9% 020-28% 030%+ 0 Don't know 0 Don't know	What multiple is the highest compensated individual paid, inclusive of bonus, as compared to the lowest paid full-time worker?
□ 1-1-5x □ 6-10x □ 1-5x  Points Earned: 0.69 of 0.69  Female Management  How many of your company managers identify as women? □ 0% □ 1-9% □ 10-24% □ 25-39% □ 40-49% □ 509%+ □ Don't know □ N/A  Points Earned: 0.69 of 0.69  Management from Underrepresented Populations  How many of your company managers identify as from another underrepresented social group?  If collecting this type of demographic data is not legal in your jurisdiction, select Don't Know. □ 0% □ 1-9% □ 1-9% □ 10-19% □ 20-29% □ 30%+ □ Don't know	○>20x
© 6-10x	○ 16-20x
Points Earned: 0.69 of 0.69  Female Management  How many of your company managers identify as women?  0% 01-9% 010-24% 025-399% 040-499% 0 50%+ 0 Don't know N/A  Points Earned: 0.69 of 0.69  Management from Underrepresented Populations  How many of your company managers identify as from another underrepresented social group?  If collecting this type of demographic data is not legal in your jurisdiction, select Don't Know.  0 0% 01-9% 010-19% 010-19% 020-29% 030%+ 0 Don't know	○ 11-15x
Points Earned: 0.69 of 0.69  Female Management  How many of your company managers identify as women?  0% 01-24% 025-39% 040-49% 050%+ 0 Don't know NNA  Points Earned: 0.69 of 0.69  Management from Underrepresented Populations  How many of your company managers identify as from another underrepresented social group?  If collecting this type of demographic data is not legal in your jurisdiction, select Don't Know.  0% 0% 01-9% 01-9% 010-19% 020-29% 030%+ 0Don't know	
Female Management  How many of your company managers identify as women?  0 0% 01-9% 010-24% 025-39% 040-49% 0 50%+ 0 Don't know N/A  Points Earned: 0.69 of 0.69  Management from Underrepresented Populations  How many of your company managers identify as from another underrepresented social group?  If collecting this type of demographic data is not legal in your jurisdiction, select Don't Know.  © 0% 01-9% 010-19% 010-19% 020-29% 030%+ 0 Don't know	● 1-5x
How many of your company managers identify as women?  0% 01-9% 010-24% 025-39% 040-49% 050%+ 0 Don't know N/A  Points Earned: 0.69 of 0.69  Management from Underrepresented Populations How many of your company managers identify as from another underrepresented social group?  If collecting this type of demographic data is not legal in your jurisdiction, select Don't Know.  0% 01-9% 010-19% 020-29% 030%+ 0 Don't know	Points Earned: 0.69 of 0.69
○ 0% ○ 1-9% ○ 10-24% ○ 25-39% ○ 40-49% ⑤ 50%+ ○ Don't know ○ N/A  Points Earned: 0.69 of 0.69  Management from Underrepresented Populations  How many of your company managers identify as from another underrepresented social group?  If collecting this type of demographic data is not legal in your jurisdiction, select Don't Know. ⑥ 0% ○ 1-9% ○ 10-19% ○ 20-29% ○ 30%+ ○ Don't know	Female Management
○ 1-9% ○ 10-24% ○ 25-39% ○ 40-49% ⑥ 50%+ ○ Don't know ○ N/A  Points Earned: 0.69 of 0.69  Management from Underrepresented Populations  How many of your company managers identify as from another underrepresented social group?  If collecting this type of demographic data is not legal in your jurisdiction, select Don't Know. ⑥ 0% ○ 1-9% ○ 10-19% ○ 20-29% ○ 30%+ ○ Don't know	How many of your company managers identify as women?
○ 10-24% ○ 25-39% ○ 40-49% ◎ 50%+ ○ Don't know ○ N/A  Points Earned: 0.69 of 0.69  Management from Underrepresented Populations  How many of your company managers identify as from another underrepresented social group?  If collecting this type of demographic data is not legal in your jurisdiction, select Don't Know.  ◎ 0% ○ 1-9% ○ 10-19% ○ 20-29% ○ 30%+ ○ Don't know	O <sub>0%</sub>
○ 25-39% ○ 40-49% ○ 50%+ ○ Don't know ○ N/A  Points Earned: 0.69 of 0.69  Management from Underrepresented Populations  How many of your company managers identify as from another underrepresented social group?  If collecting this type of demographic data is not legal in your jurisdiction, select Don't Know. ○ 0% ○ 1-9% ○ 10-19% ○ 20-29% ○ 30%+ ○ Don't know	O 1-9%
	O 10-24%
● 50%+    ○ Don't know    ○ N/A  Points Earned: 0.69 of 0.69  Management from Underrepresented Populations  How many of your company managers identify as from another underrepresented social group?  If collecting this type of demographic data is not legal in your jurisdiction, select Don't Know.    ○ 0%    ○ 1-9%    ○ 10-19%    ○ 20-29%    ○ 30%+    ○ Don't know	
○ Don't know ○ N/A Points Earned: 0.69 of 0.69 Management from Underrepresented Populations How many of your company managers identify as from another underrepresented social group? If collecting this type of demographic data is not legal in your jurisdiction, select Don't Know. ○ 0% ○ 1-9% ○ 10-19% ○ 20-29% ○ 30%+ ○ Don't know	
Points Earned: 0.69 of 0.69  Management from Underrepresented Populations  How many of your company managers identify as from another underrepresented social group?  If collecting this type of demographic data is not legal in your jurisdiction, select Don't Know.	
Management from Underrepresented Populations  How many of your company managers identify as from another underrepresented social group?  If collecting this type of demographic data is not legal in your jurisdiction, select Don't Know.       0%  1-9%  10-19%  20-29%  30%+  Don't know	
Management from Underrepresented Populations  How many of your company managers identify as from another underrepresented social group?  If collecting this type of demographic data is not legal in your jurisdiction, select Don't Know.    ○ 0%  ○ 1-9%  ○ 10-19%  ○ 20-29%  ○ 30%+  ○ Don't know	O N/A
How many of your company managers identify as from another underrepresented social group?  If collecting this type of demographic data is not legal in your jurisdiction, select Don't Know.   0%  1-9%  10-19%  20-29%  30%+  Don't know	Points Earned: 0.69 of 0.69
If collecting this type of demographic data is not legal in your jurisdiction, select Don't Know.	Management from Underrepresented Populations
<ul> <li>● 0%</li> <li>○ 1-9%</li> <li>○ 10-19%</li> <li>○ 20-29%</li> <li>○ 30%+</li> <li>○ Don't know</li> </ul>	How many of your company managers identify as from another underrepresented social group?
<ul> <li>○ 1-9%</li> <li>○ 10-19%</li> <li>○ 20-29%</li> <li>○ 30%+</li> <li>○ Don't know</li> </ul>	If collecting this type of demographic data is not legal in your jurisdiction, select Don't Know.
<ul> <li>○ 10-19%</li> <li>○ 20-29%</li> <li>○ 30%+</li> <li>○ Don't know</li> </ul>	
<ul><li>○ 20-29%</li><li>○ 30%+</li><li>○ Don't know</li></ul>	O 1-9%
○ 30%+ ○ Don't know	
○ Don't know	
Points Available: 0.69	○ Don't know
	Points Available: 0.69

Supplier Diversity Policies or Programs	
Does your company have any of the following policies or programs in place to promote diversity within your supply characteristics.	ain?
✓ We track diversity of ownership among our suppliers	
☐ We have a policy to give preferences to suppliers with ownership from underrepresented populations	
We have formal targets to make a specific percentage of purchases from suppliers with diverse ownership	
We have a formal program to purchase and provide support to suppliers with diverse ownership	
None of the above	
N/A - Collecting supplier data or having preferential treatment policies is illegal in my country of operations	
Points Earned: 0.09 of 0.34	
Supplier Ownership Diversity	
What percentage of your purchases were from companies that are majority-owned by women or individuals from underrepresented populations?	
$\bigcirc$ 0%	
O 1-9%	
O 10-24%	
O 25-39%	
© 40-49%	
○ 50%+	
○ Don't Know	
Points Earned: 0.60 of 0.69	
	OPERATIONS
Economic Impact	6.8
Geographic Structure and Scope	
We realize that for companies with more than one office, the definition of local involvement is a more complicated one	to answer
Please tell us a bit about the structure of your company geographically.	to anowon
We are located in Utrecht and Amsterdam, focussed on working with the local community and local suppliers as much as possible	
Points Available: 0.00	
New Jobs Added Last Year	
Number of full-time and part-time jobs that have been added to your company's payroll. Enter 0 if none or if your com	panv has no
workers.	,
Last twelve months:	
Last twelve months: 10	
☐ We do not track this	

Points Available: 0.00

# Job Growth Rate What was your company's net job growth rate for full-time and part-time positions over the last 12 months? ONLY include newly created jobs that are paid a living wage. If there is no living wage data available for your country of operations, include new jobs that pay 10% or more above a minimum wage. 0% (no growth on a net basis) 1-14%

Points Earned: 2.35 of 2.35

15-24%25%+

# **Non-accredited Investor Ownership**

What percentage of the company is owned by individuals who would qualify as non-accredited investors?

○0%	
O 1-9%	
O 10-24%	
O 25-49%	
<b>o</b> 50%+	
O Don't know	

Points Earned: 1.18 of 1.18

# **Local Ownership**

Is the majority (over 50%) of the company's ownership located locally to at least two-thirds of the company's workforce?

"Local" is defined as being part of the same community. While the size and distance of a community may vary by context, they should generally be based on a small-scale economically and culturally connected area like a metropolitan area or a city/town.

O Yes
No

O Don't know

Points Available: 1.18

# **National Sourcing**

What percentage of your company's Cost of Goods Sold (including value-adding activities) was spent within the country of operations, from in-country registered companies or national citizens?

○ 0% ○ 1-19%

020-39%

O 40-59%

060-79%

● 80%+

Points Earned: 1.18 of 1.18

Local	<b>Purchasing</b>	and	Hiring	<b>Policies</b>
-------	-------------------	-----	--------	-----------------

What written local purchasing or hiring policies does your company have in place?
"Local" is defined as being part of the same community. While the size and distance of a community may vary by context, they should generally be based on a small-scale
economically and culturally connected area like a metropolitan area or a city/town.
✓ Written preference at each facility to purchase from local suppliers
Formal targets or goals for the amount of local purchasing
Ready-to-use lists of preferred local suppliers and vendors for specific facilities
✓ Written preference for hiring and recruiting local managers
✓ Incentives for staff to live within 20 miles of local company facility
Other (please describe)
☐ No written local purchasing or hiring policies in place
Points Earned: 0.59 of 0.59
Spending on Local Suppliers
What percentage of your company's expenses (excluding labor) was spent with independent suppliers local to the company's
headquarters or relevant facilities in the last fiscal year?
Please click "Learn More" to understand how to answer this question.
○<20%
© 20-39%
O 40-59%
○60%+
○ Don't know
Points Earned: 0.39 of 1.18
Impactful Banking Services
What characteristics apply to the financial institution that provides the majority of your company's banking services?
Certified CDFI or national equivalent social investment organization
✓ Certified B Corporation
✓ Member of the Global Alliance for Banking on Values
Cooperative bank or credit union
☐ Local bank committed to serving the community
✓ Independently owned bank
□ None of the above
Deinte Formed: 1.10 of 1.10

Points Earned: 1.18 of 1.18

OPERATIONS

# Civic Engagement & Giving

1.9

Corporate Citizenship Program
How does your company take part in civic engagement?
Your answers determine which future questions in the assessment are applicable to your company.
☐ Financial or in-kind product donations (excluding political causes)
✓ Community investments
✓ Community or pro-bono service
Advocacy for adopting improved social or environmental policies or performance
☑ Partnerships with charitable organizations or membership with community organizations
✓ Discounted products or services to qualified underserved groups
✓ Free use of company facilities to host community events
Equity or ownership in the company granted to a nonprofit
Other - please describe
☐ None of the above
Points Earned: 0.55 of 0.55
Community Service Policies and Practices
How does your company manage employee community service?
✓ We have hosted or organized company service days in the last year
☐ The company offers paid time off for community service
20 hours or more a year of paid time off
Our company monitors and records total volunteer hours
Our company has set community service or pro-bono targets
Other - please describe
☐ None of the above
Points Earned: 0.14 of 0.55
% of Employees Volunteer Service
What percentage of employees took paid time off for volunteer service last year?
$\bigcirc$ 0%
○1-24%
O 50-74%
O 75%+
○ Don't know
Points Earned: 0.55 of 1.10
Total Amount of Volunteer Service Hours
Number of hours volunteered by full-time and part-time employees of the organization during the last fiscal year
This should include both paid and unpaid time spent volunteering during traditional work hours, either for company-organized events or for employee-initiated activities.
Number of hours volunteered by full-time and part-time employees of the organization during the last fiscal year
✓ We do not track this
Points Available: 0.00

Volunteer Service Per Capita
What was the percentage of per capita worker time donated as volunteer, community service, or pro bono time in the reporting period?
Calculate by total volunteer hours / total hours worked, generally 2000 hours per FTE.  0%  0.1-0.5% of time  0.6-1% of time  1.1-2% of time  2%+ of time  Don't know  Points Earned: 0.37 of 1.10
Charitable Giving and Community Investment Policies and Practices
What are your company's practices regarding donations or community investments?
<ul> <li>✓ We have a formal statement on the intended social or environmental impact of our company's philanthropy</li> <li>☐ We have a formal donations commitment (e.g. 1% for the planet)</li> <li>☐ We match individual workers' charitable donations</li> <li>☐ We allow our workers or customers to select charities to receive our company's donations</li> <li>☐ We have screening practices for charitable contributions or impact measurement mechanisms for our community investments</li> <li>☐ None of the above</li> </ul>
Points Earned: 0.06 of 0.55
Relative Input for Community Investments
If you use an independent methodology to measure total commitment to community investment, what is the equivalent % of revenue contributed in the form of community investment?
<ul> <li>None</li> <li>Less than 0.1% of revenues</li> <li>○ 0.1-0.4% of revenues</li> <li>○ 0.5-0.9% of revenues</li> <li>○ 1-1.9% of revenues</li> <li>○ &gt;2%</li> </ul> Points Available: 1.10
Advancion Cocial and Environmental Borformana
Advancing Social and Environmental Performance  How has your company worked with its stakeholders (including competitors) to improve behavior or performance on social or environmental issues in the past two years?
<ul> <li>✓ We have worked with other industry players on a cooperative initiative on relevant social and environmental standards for our industry</li> <li>✓ We have provided data or contributed to academic research on social or environmental topics</li> <li>◯ We participate in panel presentations or other public forums on social or environmental topics</li> <li>✓ We provide public resources for other businesses or stakeholders on improving social or environmental performance</li> <li>◯ Other - please describe</li> <li>◯ None of the above</li> </ul>

**Supply Chain Management** 

Points Earned: 0.28 of 0.28

# **Significant Supplier Descriptions** Please select the types of companies that represent your Significant Suppliers: Significant Suppliers represent 80% of your company's purchases in currency terms (excluding salaries on payroll and bonuses, rent, utilities, and taxes). Product Manufacturers ✓ Professional Service Firms (Consulting, Legal, Accounting) ☐ Independent Contractors ☐ Marketing and advertising Office Supplies ☐ Benefits Providers Technology Raw materials Farms ✓ Other - please describe Points Available: 0.00 Social or Environmental Screening of Suppliers Does your company screen or evaluate Significant Suppliers for social and environmental impact? This question determines the set of supplier-focused questions your company will respond to. Yes ONo Points Available: 0.00 **Supplier Screen Topics** What does your company formally screen for regarding the social or environmental practices and performance of your Significant Suppliers? Significant Suppliers represent 80% of your company's purchases in currency terms (excluding salaries on payroll and bonuses, rent, utilities, and taxes). Compliance with all local laws and regulations, including those related to social and environmental performance Good governance, including policies related to ethics and corruption Positive practices beyond what is required by regulations (e.g. environmentally-friendly manufacturing process, excellent labor practices) ☑ Third-party certifications related to positive social and/or environmental performance Other - please describe We have no formal screening process in place Points Earned: 1.04 of 1.04 **Supplier Evaluation Practices** What methods does your company use to evaluate the social or environmental impact of your suppliers? Only select practices that apply to all your significant suppliers. See "Learn More" for further instructions. We share policies or rules with suppliers but we don't have a verification process in place We require suppliers to complete an assessment we designed We use third-party risk or impact assessment tools (Sedex, BIA) We conduct routine audits or reviews of suppliers at least every two years

Points Earned: 0.37 of 1.04

Other (please describe)

None of the above

 $\ \square$  We have third parties conduct routine audits or reviews of suppliers at least every two years

# **Outsourced Staffing Services** Does your company outsource support services (staffing) essential to the delivery of your services to other individuals or organizations? Your answers determine which future questions in the assessment are applicable to your company. No Points Available: 0.00 **Suppliers in Low-Income Communities** What percentage of your Significant Suppliers is located in low-income communities or create employment opportunities for other chronically underemployed populations? Significant Suppliers represent 80% of your company's purchases in currency terms (excluding salaries on payroll and bonuses, rent, utilities, and taxes). 0<10% 010-19% 20-30% 030%+ O Don't Know Points Earned: 0.35 of 0.52 **Supplier Code of Conduct** Is there a formal written Supplier Code of Conduct policy that specifically holds your company's suppliers accountable for social and environmental performance? Your answers determine which future questions in the assessment are applicable to your company. Yes O No Points Earned: 1.04 of 1.04 **Length of Supplier Relationships** What is the average tenure of your company's relationships with suppliers? O Average tenure of supplier relationships is less than 12 months. O Average tenure of supplier relationships is greater than 12 months. O Average tenure of supplier relationships is greater than 36 months. Average tenure of supplier relationships is greater than 60 months. Our company has had a relationship with a majority of our suppliers (on a currency basis) since our first year of operations.

O Don't Know

Points Earned: 1.04 of 1.04

# Social or Environmental Purchases What percentage of materials or products purchased have third-party social or environmental certification or approval or are from Significant Suppliers that are purpose-driven or have third-party company level certification or approval? Significant Suppliers represent 80% of your company's purchases in currency terms (excluding salaries on payroll and bonuses, rent, utilities, and taxes). 00 1-24% 025-49% 050-74% 075%+ O Don't know Points Earned: 0.26 of 1.04 **Environment OPERATIONS Environment Impact Area Introduction** 0.0 This section asks about your environmental footprint to determine which questions are applicable later on in the assessment. It also identifies whether your company's product/service is designed to deliver a specific, material, positive environmental impact, and if so, opens the Environmental Impact Business Model section that is most applicable. Type of Facilities What kind of facilities does your business primarily operate in? Your answers determine which future questions in the assessment are applicable to your company. O Company-owned office space O Leased office space Co-working Space O Virtual or home offices Points Available: 0.00 **Majority of Purchases Physical Product or Services** Are the majority of your non-labor expenses from services or physical products? Your answers determine which future questions in the assessment are applicable to your company. O Physical products Services or non-physical products like software Points Available: 0.00 **Environmental Business Model** Are your company's products/services or processes structured to restore or preserve the environment in any of the following ways? (Please note: the environmental impact of your day-to-day operations will be assessed in the remaining sections of the Environment Impact Area. This question is specifically asking about your products/services or innovative production processes.) Answering affirmatively will opt you into additional sections of the B Impact Assessment with more specific questions about this Impact Business Model. Through an innovative manufacturing, wholesale or agriculture process which is designed to significantly reduce environmental impact compared to typical practices for the industry

Points Available: 0.00

✓ None of the above

Through a product or service that preserves, conserves, or restores the environment or resources

# 0.4

# **Environmental Management**

Green Building S	tandards
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Green Building Standards
What percentage of company facilities (by area, both owned by company or leased) is certified to meet the requirements of an accredited green building program?
<20%
O 20-49%
O 50-79%
○80%+
O N/A
Points Available: 1.25
Facility Improvement with Landlord
If you lease your facilities, have you worked with your landlord to implement or maintain any of the following?
☐ Energy efficiency improvements
☐ Water efficiency improvements
☐ Waste reduction programs (including recycling)
✓ None of the above
□ N/A - Company does not lease majority of facilities
Points Available: 1.25
Virtual Office Stewardship
How does your company encourage good environmental stewardship in how employees manage their virtual offices?
☐ We have a written policy encouraging environmentally preferred products and practices in employee virtual offices (e.g. recycling)
Our company shares resources with employees regarding environmental stewardship in home offices (e.g. energy efficiency)
We have a policy in place for the safe disposal of e-waste and other hazardous materials purchased for employee home offices
Employees are provided with a list of environmentally-preferred vendors for office supplies
✓ None of the above
□ N/A
Points Available: 2.50
Environmental Management Systems
Does your company have an environmental management system (EMS) covering waste generation, energy usage, water usage,
and carbon emissions that includes any of the following?
Checkboxes 3-6 can only be selected if Checkbox 2 applies.
☑ Policy statement documenting our organization's commitment to the environment
Assessment undertaken of the environmental impact of our organization's business activities
Stated objectives and quantifiable targets for environmental aspects of our organization's operations
Programming designed, with allocated resources, to achieve these targets
Periodic compliance reviews and auditing to evaluate programs conducted
☐ Third-party auditing and certification of EMS

Points Earned: 0.42 of 2.50

 $\hfill \Box$  We have no environmental management system

Air & Climate 2.1

# **Monitoring Energy Usage**

Does your company monitor, record, or report its energy usage?

Please select one answer option indicating if the company monitors energy use and potentially sets targets (answers 1-4). If the company sets targets, answer option 5 may
apply in addition.
☐ We do not currently monitor and record usage
✓ We monitor and record usage but have set no reduction targets
We monitor usage and have set intensity targets (e.g. relative to dollars of revenue, volume produced, etc.) that are being monitored
☐ We monitor usage and have set absolute reduction targets regardless of company growth
☐ We have met specific reduction targets during the reporting period
Points Earned: 0.15 of 0.61
Total Energy Use
Total energy used (Gigajoules) during the last 12 months:
Total energy used (Gigajoules) during the last 12 months: 578
☐ We do not track this
Points Available: 0.00
Total Renewable Energy Use
Total energy used from renewable resources (Gigajoules) during the last 12 months:
Total energy used from renewable resources (Gigajoules) during the last 12 months: 578
☐ We do not track this
Points Available: 0.00
Renewable Energy Usage
What percentage of energy use is produced from renewable sources?
Include electricity and other energy consumption from heating, hot water, etc.
O <sub>0%</sub>
O 1-24%
O 25-49%
○ 50-74%
○ 75-99%
• 100%
○ Don't Know
Points Earned: 0.31 of 0.31

Low Impact Renewable Energy Use
What percentage of energy use is produced from low-impact renewable sources?
Include electricity and other energy consumption from heating, hot water, etc. Please include both purchased and onsite-generated renewable energy.    0 %
□ N/A - We utilize virtual office
Points Earned: 0.20 of 0.61
Energy Use Reductions
Have conservation and efficiency improvements led to energy savings for your facilities? If so, by how much?
Please calculate based on changes from last year or annualized from a base year, referring to electricity use and other energy consumption from heating, hot water, etc.  0% 01-4% 05-9% 010-14% 015-20% 0>20% 0 Don't know  Points Available: 1.22
Monitoring Greenhouse Gas Emissions
How does your company manage its greenhouse gas emissions for at least Scope 1 and 2?
Please select only one answer option indicating if the company monitors greenhouse gas emissions and potentially sets targets (answers 1-4). If the company sets targets and/or achieved carbon neutrality, answers 5 or 6 may apply in addition.  We do not currently monitor and record emissions  We regularly monitor and record emissions but have not set any reduction targets  We regularly monitor and record emissions and have set specific reduction targets relative to previous performance (e.g. a 5% reduction of GHGs from baseline year)  We regularly monitor and record emissions and have set specific science-based targets necessary to achieve global goals to address climate change  We have met the specific reduction targets set during this reporting period  We have achieved carbon neutrality
Points Available: 0.61

What percentage of Scope 1 and 2 GHG emissions has been saved due to efficiency improvements implemented by your company?
O <sub>0%</sub>
O 1-4%
O 5-9%
O 10-14%
O 15-20%
O <sub>20%+</sub>
Opon't Know
Points Available: 1.22
Reducing Impact of Travel/Commuting
Does your company have any programs or policies in place to reduce the environmental footprint caused by travel/commuting?
Employees are subsidized/incentivized for use of public transportation, carpooling, or biking to work
☑ Facilities are designed to facilitate use of public transportation, biking, or cleaner burning vehicles (e.g. electric chargers)
Employees are encouraged to use virtual meeting technology to reduce in person meetings
✓ Company has a written policy limiting corporate travel
☐ None of the above
Points Earned: 0.46 of 0.61
% GHG Emissions Offset
If your company purchased certified carbon credits in the reporting period, what % of Scope 1 and 2 GHG emissions were offset?
$\bigcirc$ 0%
○ 1-24%
O 25-49%
O 50-74%
O 75-99%
O 100%
Don't know
O N/A - No carbon offsets purchased
Points Available: 0.61
OPERATION OPERATION
Water 0.4
Monitoring and Managing Water Use
Does your company monitor and manage your water usage?
Please select only one answer option indicating if the company monitors water usage and potentially sets targets (answers 1-4). If the company sets targets, answer option
may apply in addition.
☐ We do not currently monitor and record water usage
✓ We regularly monitor and record water usage but have not set any reduction targets
We monitor and record water usage and have set specific reduction targets relative to previous performance (e.g. a 5% reduction of water usage from baseline year)
We regularly monitor and record emissions and have set science-based targets necessary to achieve sustainable usage linked to our local watershed
☐ We have met specific reduction targets set during this reporting period
Points Earned: 0.44 of 1.75

Total Water Use	
Total water use (liters) during the last 12 months	
Total water use (liters) during the last 12 months 2745	
☐ We do not track this	
Points Available: 0.00	
Water Conservation Practices	
What water conservation methods have been implemented at the majority of your corporate offices or plant facilities:	
Please check all that apply.	
Low-flow faucets, taps, toilets, urinals, or showerheads	
Grey-water usage for irrigation	
Low-volume irrigation	
☐ Harvest rainwater	
Other - please describe	
✓ None of the above	
□ N/A - Our company has a virtual office	
Points Available: 1.75	
	OPERATIONS
Land & Life	2.6
How does your company monitor and manage your waste production?	
Please select one answer option indicating if the company monitors waste production and potentially sets targets (answers 1-4). If the company sets targets, a	nswers 5
and/or 6 may apply in addition.	
✓ We do not currently monitor and record waste production	
We regularly monitor and record waste production but have not set any reduction targets	
We regularly monitor and record waste production and have set specific reduction targets relative to previous performance (e.g. a 5% reduction of waste	to landfill from
baseline year)	
We regularly monitor and record waste produced and have set a zero waste target	
We have met the specific reduction targets set during this reporting period	
☐ We produce zero waste to landfill / ocean	
Points Available: 0.76	
Recycling Programs	
Does the company have a company-wide recovery and recycling program that includes the following?	
Please check all that apply.	
✓ Paper	
✓ Cardboard	
✓ Plastic	
✓ Glass & metal	
☐ Composting	
☐ None of the above	
Points Earned: 0.76 of 0.76	

Customers Impact Area Introduction	OPERATION:
Customers	
Points Earned: 0.38 of 0.76	
□ None of the above	
Other - please describe	
Recycled/environmentally preferred office supplies (paper, pens, notebooks, etc.)	
☐ Soy-based inks or other low VOC inks	
✓ Unbleached / chlorine free paper products	
□ Non-toxic janitorial products	
Which of the following environmentally preferred products have been purchased for the majority of your corporate	facilities?
Chemical Reduction Methods	
Points Earned: 0.76 of 0.76	
O N/A - We have eliminated hazardous waste	
○ No	
Yes	
This includes batteries, paint, electronic equipment, etc.	
Can your company verify that your hazardous waste is always disposed of responsibly?	
Hazardous Waste Disposal	
Points Available: 0.76	
● N/A	
O Don't Know	
O 100%	
○75-99%	
○ 50-74%	
○ <20% ○ 20-49%	
O <20%	
What % of material (by weight or volume) is made of recyclable (and labeled as such) or biodegradable materials in where they are sold (product + packaging)?	the areas
% of Recyclable/Biodegradable Materials	
Points Earned: 0.76 of 0.76	
O Already maximized - we have achieved Zero Waste	
○ No	
Yes	
hazardous waste?	or fiori-
Does your company have a formal program to evaluate how to reduce its generation of hazardous, universal, and/o	or non-
Waste Reduction Programs	

This section identifies whether your company's product/service is designed to deliver a specific, material, positive impact for its customers (beyond the value normally provided from goods or services), and if so, opens the Customer Impact Business Model section that is most applicable.

### **Customer Impact Business Model Introduction**

Do any of your company's products/services address a social or economic problem for your customers and/or their beneficiaries?

Your answers determine which future questions in the assessment are applicable to your company.

	Yes
0	No

Points Available: 0.00

#### **Customer Focus of Product or Service**

Is the social or economic problem addressed by your product/service one that is faced directly by your customers and/or your clients' beneficiaries?

If you answer "No" here, be sure to revisit the Environment and/or Community sections to ensure your business model impact is appropriately captured.



No, customers support in our ability to produce a positive social/economic impact, but the primary beneficiaries are other stakeholders (i.e. we donate to charities based on sales to customers, we sell fair trade products to our customers, we sell environmentally beneficial products to our customers)

Points Available: 0.00

### Positive Impact of Product/Service

How would you describe the positive outcome for customers created by your product/service?

At Social Impact Factory we focus on four main topics: 1. Renting out meeting rooms and event spaces. 2. providing flexible office and workspaces for social entrepreneurs or people that have to work from home. 3. Organise or facilitate events. 4. Providing acces to a large network consisting of social entrepreneurs, government, large corporates. All these activities are brought together in our factory. We connect people with each other to help them make more positive impact and educate our guests about the SDGs and new developments in the social impact world. This way we enforce social entrepreneurship and inspire other business to 'use their business as a force for good'.

Points Available: 0.00

### **Beneficial Product Type**

Which of the following most closely matches the outcome and/or problem solved for your customers as defined above?

Only select multiple answer options if your company sells various products or services with distinct outcomes, or if a single product or service achieves multiple outcomes.

Access to products/services that fulfill basic human needs for individuals without prior access (e.g. providers of electricity or clean drinking water to rural poor communities, affordable housing projects, waste and sanitation systems or disposal)

Improved or maintained health and wellness (e.g. medical equipment, medical services and medicines, preventative health services or products, healthy living products, exercise and sporting products, prescription eyeglasses)

Improved education or skills development (e.g. schools, textbooks, tutoring services, career leadership training, education tools, games and software)

Increased economic opportunity for underserved groups (e.g. financial or insurance services or benefits consulting for the underserved, new mechanisms to connect products to market)

Increased operational success or capital for purpose driven or underserved enterprises (e.g. impact investing or fundraising platforms, nonprofit accounting services)

Increased social and/or environmental impact for businesses or other organizations (e.g. sustainability consulting)

Increased access to arts, media, or culture (e.g. independent media, artisanal crafts, photography, information services)

Improves market access through physical or technological infrastructure (e.g. mobile telecommunications, business technologies or software, roads, bridges, railways, ports, building and construction materials not previously available)

#### Flow of Capital Overview

Please tell us more about how your product or service increases the flow of capital and/or provide capacity building to purpose driven enterprises.

We give acces to a large network of other social businesses, government organizations, or even not social business who are interested in becomming more sustainable. By creating a space to connect all these groups of people we help them grow. And of course, by providing a place to work and be productive, meet clients or organise events we help enterprises develop.

Points Available: 0.00

#### **Direct Impact on Supporting Purpose Driven / Underserved Businesses**

For your products and/or services that are focused on increasing the success of purpose driven or underserved enterprises, did you select several answer options in the question "Beneficial Product Type"?

Only select multiple answer options in "Beneficial Product Type" if your company sells various products or services with distinct outcomes, or if a single product or service achieves multiple outcomes.

O Yes, I selected several answer options in the question "Beneficial Product Type" even though the products/services sold do not achieve a multitude of outcomes.

No, I did not select several answer options or I selected several answer options in the question "Beneficial Product Type" because the products/ services sold achieve multiple outcomes.

Points Available: 0.00

### **Impact on Underserved Populations**

Does your product or service benefit underserved populations, either directly or by supporting organizations that directly serve them?

Answering affirmatively will opt you into additional sections of the B Impact Assessment with more specific questions about this Impact Business Model.

Our products or services directly support underserved populations	
Our products or services support organizations that directly support underserved population	ns
○ Don't know	
None of the above	

Points Available: 0.00

### **Total Customer Organizations**

**Total Number of Customers** 

Organizations served in the last 12 months:

Organizations served in the last 12 months:	1157
☐ We do not track this	

Points Available: 0.00

#### **Total Customer Individuals**

**Total Number of Customers** 

Individuals served in the last 12 months:

Individuals served in the last 12 months: 8952

☐ We do not track this

Does your company do any of the following to manage the impact and value created for your customers or consumers?
☐ We offer product / service guarantees, warranties, or protection policies
☐ We have third party quality certifications or accreditations
☐ We have formal quality control mechanisms
✓ We have feedback / customer service feedback or complaint mechanisms
✓ We monitor customer or consumer satisfaction
☐ We assess the outcomes produced for our customers through the use of our product or service
✓ We have written policies in place for ethical marketing, advertisement, or customer engagement
☑ We manage the privacy and security of client / customer data
☐ None of the above
Points Earned: 0.42 of 0.63
Feedback and Complaint Channels
Are any of the following true regarding mechanisms for customers to provide feedback, ask questions, or file complaints?
✓ Products and/or websites feature customer service contact information
✓ Product / service reviews are made available in their entirety to public
✓ Company responds to all direct inquiries or complaints within a month of receipt
☐ Company offers live time support to customers
Other
☐ None of the above
Monitoring Customer Satisfaction and Retention  Which of the following are true of your company with regards to gustomer or client actisfaction and/or retention?
Monitoring Customer Satisfaction and Retention  Which of the following are true of your company with regards to customer or client satisfaction and/or retention?
Monitoring Customer Satisfaction and Retention  Which of the following are true of your company with regards to customer or client satisfaction and/or retention?  Company monitors customer satisfaction
Monitoring Customer Satisfaction and Retention  Which of the following are true of your company with regards to customer or client satisfaction and/or retention?  Company monitors customer satisfaction  Company shares customer satisfaction internally within the company
Monitoring Customer Satisfaction and Retention  Which of the following are true of your company with regards to customer or client satisfaction and/or retention?  Company monitors customer satisfaction  Company shares customer satisfaction internally within the company  Company shares customer satisfaction publicly
Monitoring Customer Satisfaction and Retention  Which of the following are true of your company with regards to customer or client satisfaction and/or retention?  Company monitors customer satisfaction  Company shares customer satisfaction internally within the company  Company shares customer satisfaction publicly  Company has specified targets for customer / client satisfaction
Monitoring Customer Satisfaction and Retention  Which of the following are true of your company with regards to customer or client satisfaction and/or retention?  Company monitors customer satisfaction  Company shares customer satisfaction internally within the company  Company shares customer satisfaction publicly  Company has specified targets for customer / client satisfaction  In the last year, company has achieved specified targets for satisfaction
Monitoring Customer Satisfaction and Retention  Which of the following are true of your company with regards to customer or client satisfaction and/or retention?  Company monitors customer satisfaction  Company shares customer satisfaction internally within the company  Company shares customer satisfaction publicly  Company has specified targets for customer / client satisfaction
Monitoring Customer Satisfaction and Retention  Which of the following are true of your company with regards to customer or client satisfaction and/or retention?  Company monitors customer satisfaction  Company shares customer satisfaction internally within the company  Company shares customer satisfaction publicly  Company has specified targets for customer / client satisfaction  In the last year, company has achieved specified targets for satisfaction
Monitoring Customer Satisfaction and Retention  Which of the following are true of your company with regards to customer or client satisfaction and/or retention?  Company monitors customer satisfaction  Company shares customer satisfaction internally within the company  Company shares customer satisfaction publicly  Company has specified targets for customer / client satisfaction  In the last year, company has achieved specified targets for satisfaction  None of the above
Monitoring Customer Satisfaction and Retention  Which of the following are true of your company with regards to customer or client satisfaction and/or retention?  Company monitors customer satisfaction  Company shares customer satisfaction internally within the company  Company shares customer satisfaction publicly  Company has specified targets for customer / client satisfaction  In the last year, company has achieved specified targets for satisfaction  None of the above
Monitoring Customer Satisfaction and Retention  Which of the following are true of your company with regards to customer or client satisfaction and/or retention?  Company monitors customer satisfaction  Company shares customer satisfaction internally within the company  Company shares customer satisfaction publicly  Company has specified targets for customer / client satisfaction  In the last year, company has achieved specified targets for satisfaction  None of the above  Points Earned: 0.38 of 0.63  Managing Product Impacts  Does the company do any of the following with regards to managing the potential impact their products have on customers /
Monitoring Customer Satisfaction and Retention  Which of the following are true of your company with regards to customer or client satisfaction and/or retention?  Company monitors customer satisfaction  Company shares customer satisfaction internally within the company  Company shares customer satisfaction publicly  Company has specified targets for customer / client satisfaction  In the last year, company has achieved specified targets for satisfaction  None of the above  Points Earned: 0.38 of 0.63  Managing Product Impacts  Does the company do any of the following with regards to managing the potential impact their products have on customers / beneficiaries?
Monitoring Customer Satisfaction and Retention  Which of the following are true of your company with regards to customer or client satisfaction and/or retention?  Company monitors customer satisfaction  Company shares customer satisfaction internally within the company  Company shares customer satisfaction publicly  Company has specified targets for customer / client satisfaction  In the last year, company has achieved specified targets for satisfaction  None of the above  Points Earned: 0.38 of 0.63  Managing Product Impacts  Does the company do any of the following with regards to managing the potential impact their products have on customers / beneficiaries?  Company regularly monitors customer outcomes and well-being

Points Earned: 0.33 of 0.63

Does your company have any of the following to address data usage and privacy issues?				
✓ Company has a formal publicly available data and privacy policy				
Company makes all users aware of information collected, length of time it is preserved, how it's used, and whether and how it is shared with other entities (public or				
private)				
✓ All customers have option to decide how their data can be used				
✓ Company's all email list building and email marketing strategies are GDPR compliant				
Other				
<ul><li>☐ N/A - Company does not collect sensitive data</li></ul>				
14/A - Company does not collect sensitive data				
Points Earned: 0.63 of 0.63				
Support for Underserved/Purpose Driven Enterprises	IMPACT BUSINESS MODEL:			
- Impact Business Model	10.8			
This IBM section is applicable if your company's products/services enable the financial or operational suc or underserved (e.g. accounting services for nonprofits, impact investing or fundraising platforms)	cess of businesses that are purpose driven			
Flow of Capital Product Description				
Which of the following product or service descriptions best fit your company?				
This question is used to calculate your base impact business model score.				
O Products or services support the operations of purpose driven enterprises or organizations (e.g. accounting services	s for nonprofit organizations)			
O Products or services support the operations of underserved enterprises, such as women/ minority owned or small to	medium sized community businesses that lack			
access to services (e.g. incubators for urban businesses)				
O Products or services that directly raise capital for purpose-driven enterprises or underserved businesses (e.g. fundra	aising campaigns for a social service agencies)			
O These descriptions do not apply to our company's product/service (Skip the remainder of this section)				
Points Available: 0.00				
Revenue from Flow of Capital				
What were your total revenues last fiscal year from the previous products or services?				
Your answer to this unscored question is combined with other answers to automatically calculate your score in this section	of the assessment.			
What were your total revenues last fiscal year from the previous products or services? Approx. 75.34%				
☐ We do not track this				
Points Available: 0.00				
Tracking Beneficiaries				
Does your company track the amount of any of the following beneficiary categories served?				
You will be asked to report the # of beneficiaries reached for each category selected				
☐ Individuals				
Households				
Communities				
☑ Businesses or nonprofit organizations				
✓ Governments				
☐ None of the above				
Points Available: 0.00				

**Data Usage and Privacy** 

#### **Organizations Served**

How many beneficiaries from the beneficiary category listed below received operational support or capital through the provision of your products/services in the last 12 months? Estimates within +/- 5% acceptable. Do not double count across different beneficiary categories.

Businesses and nonprofits	
Businesses and nonprofits  We do not track this	
Points Available: 0.00	

#### **Governments Served**

How many beneficiaries from the beneficiary category listed below received operational support or capital through the provision of your products/services in the last 12 months? Estimates within +/- 5% acceptable. Do not double count across different beneficiary categories.

Governments	
Governments	
✓ We do not track this	

Points Available: 0.00

#### **Client Tracking Methods**

Please provide a brief description of how you track your customer/client/beneficiary figures.

We use data from our bookingssystem since all of our customers have to be in this system to use our service.

Points Available: 0.00

### Management of Support for Underserved/Purpose Driven Enterprises

How does your company measure and manage the results, outcomes, effects, or impact of your product or service?

Select all that apply.

ie	elect all that apply.
	✓ We have formally defined the outcomes sought by our product or service and have developed a theory of change for them
	We have based our impactful product or service business model on established secondary research that demonstrates potential impact
	We have directly and formally engaged stakeholders in understanding their desires and needs when developing, refining, and or delivering our products or services
	☐ We are verified to meet third-party standards for impact (e.g. we have impact-related product certifications)
	✓ We measure near-term outcomes of the product or service to determine whether it is meeting the needs and expectations of our beneficiaries
	☐ We measure long-term outcomes in order to assess whether the results of our product produce lasting positive impacts for our beneficiaries
	☐ We have identified and measure and manage the unintentional or potential negative impacts of the product or service in addition to intentional positive effects
	☐ We have identified and managed potential causes that could lead to a failure to deliver the positive outcome, to do so less efficiently than possible, or to produce other
	negative effects
	☐ None of the above

Points Earned: 1.07 of 1.07

### **Outcome Measurement** How has your company measured outcomes or determined whether your product or service contributes to the positive outcomes previously identified in the question "Flow of Capital Product Description"? We surveyed beneficiaries to understand outcomes created We used non-randomized control groups to compare performance We used randomized control groups to determine the level of causality of our product or service We used aggregated third-party data to benchmark and compare impact performance $\ \square$ Our selected methods determined that the product or service contributed to the outcome ✓ Other - please describe None of the above Points Earned: 0.11 of 1.07 **Efficacy of Flow of Capital** For what percentage of your beneficiaries can you verify your positive impact on the outcome stated above? **0**% 01-25% 026-49% 050-74% O 75-99% 0 100% O Don't know Points Available: 1.07 Innovative Support for Underserved/Purpose Driven Enterprises Is there something different or innovative about the company's product/service that support flow of capital that has changed the industry? Is this something that is replicable, unique at the time that it was created, and that has been emulated by other organizations? Yes, it was unique at the time it was created. It is replicable and we do not know if it has been emulated by other organisations. Points Available: 0.00 **Disclosure Questionnaire Disclosure Industries** Disclosure questions on specific production and trade. **Disclosure Alcohol**

Please indicate if your company is involved in the production, operation, trade, or sale of any the following:

Alcohol

O Yes
No

Points Available: 0.00

Please also select "Yes" if your company serves clients in this industry

# **Disclosure Tobacco** Please indicate if your company is involved in the production, operation, trade, or sale of any the following: Tobacco Please also select "Yes" if your company serves clients in this industry No Points Available: 0.00 **Disclosure Gambling** Please indicate if your company is involved in the production, operation, trade, or sale of any the following: Gambling Please also select "Yes" if your company serves clients in this industry O Yes No Points Available: 0.00 **Disclosure Firearms Weapons** Please indicate if your company is involved in the production, operation, trade, or sale of any the following: Firearms, weapons or munitions Please also select "Yes" if your company serves clients in this industry O Yes No Points Available: 0.00 **Disclosure Pornography** Please indicate if your company is involved in the production, operation, trade, or sale of any the following: Pornography Please also select "Yes" if your company serves clients in this industry Oyes No Points Available: 0.00 **Disclosure Fossil Fuels** Please indicate if your company is involved in the production, operation, trade, or sale of any the following:

Fossil-fuel-based oil, natural gas, or coal extraction, distribution, sale, etc.

Please also select "Yes" if your company serves clients in this industry

O Yes

No

# **Disclosure Mining** Please indicate if your company is involved in the production, operation, trade, or sale of any the following: Mining Please also select "Yes" if your company serves clients in this industry No Points Available: 0.00 **Disclosure Nuclear Power or Hazardous Materials** Please indicate if your company is involved in the production, operation, trade, or sale of any the following: Nuclear power, radioactive materials or hazardous waste Please also select "Yes" if your company serves clients in this industry O Yes No Points Available: 0.00 **Disclosure Prisons** Please indicate if your company is involved in the production, operation, trade, or sale of any the following: Prisons Please also select "Yes" if your company serves clients in this industry O Yes No Points Available: 0.00 **Disclosure Volunteer Placement to Orphanages** Please indicate if your company is involved in the production, operation, trade, or sale of any the following: Organizing volunteer programs to orphanages or child care organizations O Yes No Points Available: 0.00 **Disclosure Animal Products or Services** Please indicate if your company is involved in the production, operation, trade, or sale of any the following: Animal-based products or services (including seafood) O Yes No Points Available: 0.00

# **Disclosure Genetically Modified Organisms** Please indicate if your company is involved in the production, operation, trade, or sale of any the following: Genetically modified organisms Please also select "Yes" if your company serves clients in this industry No Points Available: 0.00 **Disclosure Biodiversity Impacts** Please indicate if your company is involved in the production, operation, trade, or sale of any the following: Industries with a large potential biodiversity impact (including logging or logging equipment, agriculture, etc.) No Points Available: 0.00 **Disclosure Energy and Emissions Intensive Industries** Please indicate if your company is involved in the production, operation, trade, or sale of any the following: Energy- and emissions-intensive industries O Yes No Points Available: 0.00 **Disclosure Water Intensive Industries** Please indicate if your company is involved in the production, operation, trade, or sale of any the following: Water-intensive industries O Yes No Points Available: 0.00 Disclosure Illegal Products or Subject to Phase Out Please indicate if your company is involved in the production, operation, trade, or sale of any the following: Products or activities that are illegal under country laws or regulations where they have operated, banned in international conventions or agreements,

or subject to international phase-out or regulation

O Yes No

## **Disclosure Industries at Risk of Human Rights Violations** Please indicate if your company is involved in the production, operation, trade, or sale of any the following: Industries reliant upon materials at high risk of human rights infringements (e.g. conflict minerals) O Yes No Points Available: 0.00 Other Disclosure Industries Please indicate if your company is involved in the production, operation, trade, or sale of any the following: Other industries that may cause social or environmental harm or are subject to stakeholder criticism or concern O Yes No Points Available: 0.00 **Company Explanation Of Disclosure Item Flags** If you selected "Yes" to any of the "Disclosure Industries" listed above, please provide a detailed explanation of the company's involvement for each affirmative response: If this does not apply to you, please enter "Does not apply" in the text area below. Does not apply Points Available: 0.00 **Disclosure Practices** Disclosure questions on sensitive practices. No formal Registration Under Domestic Regulations Please indicate if your company engages in any of the following practices: Company is not formally registered in accordance with all relevant regulations and requirements If your company is a formally registered business, select "No." O Yes No

Points Available: 0.00

### **Tax Reduction Through Corporate Shells**

Please indicate if your company engages in any of the following practices:

Company uses corporate shells or other structural means, such as establishing multiple corporate entities, to minimize tax payments

O Yes

No

# **Operates in conflict zones** Please indicate if your company engages in any of the following practices: Company operates in conflict zones O Yes No Points Available: 0.00 Sale of Data Please indicate if your company engages in any of the following practices: Company sells or provides access to consumer or user data ○Yes No Points Available: 0.00 Facilities located in sensitive ecosystems Please indicate if your company engages in any of the following practices: Company facilities are located adjacent to or in sensitive ecosystems O Yes No Points Available: 0.00 **Animal Testing** Please indicate if your company engages in any of the following practices: Company's products are tested on animals O Yes No Points Available: 0.00 **Marketing of Breastmilk Substitutes** Please indicate if your company engages in any of the following practices: Marketing of breastmilk substitutes O Yes No Points Available: 0.00

# Activities against freedom of association/collective bargaining Please indicate if your company engages in any of the following practices: Company has taken a public stance against unionization, has engaged in activities that may be perceived as taking a stance against union organizing, or prohibits workers from freely associating and bargaining collectively for the terms of one's employment O Yes No Points Available: 0.00 **Workers Under Bond** Please indicate if your company engages in any of the following practices: Company hires workers that are under bond, debt, or other obligation to the company or to labor brokers O Yes No Points Available: 0.00 **Confirmation of Right to Work** Please indicate if your company engages in any of the following practices: Company does not confirm that workers have the legal right to work in jurisdiction of operations, or company does not keep personnel records that include evidence of the date of birth of each worker O Yes No Points Available: 0.00 **Employs Individuals on Zero-Hour Contracts** Please indicate if your company engages in any of the following practices: Company employs individuals on zero-hour contracts O Yes No

Points Available: 0.00

### Company workers are prisoners

Please indicate if your company engages in any of the following practices:

Company uses workers who are prisoners

O Yes

No

# Company Employs Workers Under Age 15 (Or Other ILO Minimum Age) Please indicate if your company engages in any of the following practices: Company employs workers under the age of 15 (or other minimum work age covered by the International Labour Organization Convention No. 138) and/or company does not keep personnel records that include evidence of the date of birth of each O Yes No Points Available: 0.00 **Overtime For Hourly Workers Is Compulsory** Please indicate if your company engages in any of the following practices: Overtime work is compulsory and exceeds 48 hours in a week O Yes No Points Available: 0.00 **Other Disclosure Practices** Please indicate if your company engages in any of the following practices: Other sensitive practices that may cause social or environmental harm, or are subject to stakeholder concern O Yes No Points Available: 0.00 **Company Explanation Of Disclosure Item Flags** If you selected "Yes" to any of the "Disclosure Practices" listed above, please provide a detailed explanation of the company's engagement in each practice marked in the affirmative: If this does not apply to you, please enter "Does not apply" in the text area below. Does not apply Points Available: 0.00

### **Disclosure Outcomes & Penalties**

Disclosure questions concerning litigation, relocation of communities, accidents, and on-the-job fatality.

### On-Site Fatality

Please indicate if your company has experienced any of the following in the past 5 years:

Company has had an operational or on-the-job fatality

O Yes

No

## **Litigation or Arbitration** Please indicate if your company has experienced any of the following in the past 5 years: Litigation or arbitration against company either ongoing, settled, or found against the company O Yes No Points Available: 0.00 Company has filed for bankruptcy Please indicate if your company has experienced any of the following in the past 5 years: Company has filed for bankruptcy O Yes No Points Available: 0.00 **Bribery, Fraud, or Corruption** Please indicate if your company has had a formal complaint to a regulatory agency or been assessed a fine or sanction in the past five years for any of the following: Bribery, fraud, or corruption O Yes No Points Available: 0.00 **Anti-Competitive Behavior** Please indicate if your company has had a formal complaint to a regulatory agency or been assessed a fine or sanction in the past five years for any of the following: Anti-competitive behavior O Yes No Points Available: 0.00 Financial Reporting, Taxes, Investments, or Loans Please indicate if your company has had a formal complaint to a regulatory agency or been assessed a fine or sanction in the past five years for any of the following: Financial reporting, tax payments, investments, or loans O Yes No

# **Political Contributions or International Affairs** Please indicate if your company has had a formal complaint to a regulatory agency or been assessed a fine or sanction in the past five years for any of the following: Political contributions or international affairs O Yes No Points Available: 0.00 **Labor Issues** Please indicate if your company has had a formal complaint to a regulatory agency or been assessed a fine or sanction in the past five years for any of the following: Labor issues (including safety and discrimination) O Yes No Points Available: 0.00 Recalls Please indicate if your company has experienced any of the following in the past 5 years: Recalls due to quality control issues O Yes No Points Available: 0.00 **Breaches of Confidential Information** Please indicate if your company has experienced any of the following in the past 5 years: Breaches of individual privacy and/or losses of individual confidential data

O Yes

No

Points Available: 0.00

#### **Consumer Protection**

Please indicate if your company has had a formal complaint to a regulatory agency or been assessed a fine or sanction in the past five years for any of the following:

Consumer protection (including product safety and marketing claims)

O Yes

No

## **Significant Layoffs** Please indicate if your company has experienced any of the following in the past 5 years: Company has had layoffs of more than 20% of the workforce O Yes No Points Available: 0.00 Hazardous Discharges Into Air/Land/Water (Past 5 Yrs) Please indicate if your company has experienced any of the following in the past 5 years: Company sites have experienced accidental discharges to air, land or water of hazardous substances O Yes No Points Available: 0.00 Large Scale Land Conversion, Acquisition, or Relocation Please indicate if your company has experienced any of the following in the past 5 years: Construction or operation of company involved large scale land acquisition, convergence, or degradation (including the construction or refurbishment of dams), or resulted in the resettlement or economic displacement of 5,000 or more people O Yes No Points Available: 0.00 **Penalties Assessed For Environmental Issues** Please indicate if your company has had a formal complaint to a regulatory agency or been assessed a fine or sanction in the past five years for any of the following: Environmental management penalties, including animal welfare O Yes No Points Available: 0.00 **Violation of Indigenous Peoples Rights** Please indicate if your company has had a formal complaint to a regulatory agency or been assessed a fine or sanction in the past five years for any of the following: Infringing on indigenous people's rights, for instance by utilizing lands owned or used by indigenous peoples without full documented consent of such peoples O Yes No Points Available: 0.00

#### **Other Disclosure Outcomes & Penalties**

Please indicate if your company has had a formal complaint to a regulatory agency or been assessed a fine or sanction in the past five years for any of the following:

Other penalties, complaints, or grievances filed or levied against the company for negative impacts on local communities, human rights, or other stakeholder concerns

Oyes

No

Points Available: 0.00

#### **Company Explanation Of Disclosure Item Flags**

If you selected "Yes" to any of the "Disclosure Outcomes & Penalties" listed above, please provide a detailed explanation of the company's experience related to each affirmative response:

If this does not apply to you, please enter "Does not apply" in the text area below.

Does not apply

Points Available: 0.00

### **Supply Chain Disclosure**

Disclosure questions concerning the significant suppliers of the company

#### Supplier Child Labor, Prison Labor, or Forced Labor

Please indicate if any of the following statements are true regarding your company's suppliers:

Employment of workers under the age of 15, use of workers who are currently prisoners, or other practices that are relevant to risk of forced labor

O Yes

No

O Don't Know

Points Available: 0.00

### Suppliers in Conflict Zones

Please indicate if any of the following statements are true regarding your company's suppliers:

Operation in conflict zones

O Yes

No

O Don't Know

Points Available: 0.00

### **Suppliers Negative Social Impact**

Please indicate if any of the following statements are true regarding your company's suppliers:

Practices or outcomes that produced substantial negative impacts regarding human rights, labor conditions, or local communities

O Yes

No

O Don't Know

### **Suppliers Negative Environmental Impact**

Please indicate if any of the following statements are true regarding your company's suppliers:

Practices or outcomes that produced substantial negative environmental impact

O Yes
No

O Don't Know