Help us reach more businesses by keeping the B Impact Assessment free. Donate today.



Believ			
SCORE	COMPLETION	VERSION	NAME
100.8	100%	6	Active Assessment
SECTOR			COMPANY SIZE
Service	with Significant	t Environme	ental Footprint 10-49

As partially owned subsidiary of the Joint Venture between Liberty Global and Zouk Capital, Believ is required to make its full B Impact Assessment transparent. The PDF contains a completed B Impact Assessment that has been reviewed by B Lab with Believ as part of their certification as a B Corporation. Answers to questions that would reveal sensitive information (e.g. that would advantage competitors or prejudice litigation) are highlighted with a "Sensitive" textbox.



Mission & Engagement

Level of Impact Focus

Describe your company's approach to creating positive impact.

This is an unweighted question that will not impact your score and is asked only for research/benchmarking purposes.

O Creating positive social or environmental impact is not a focus for our business

O We occasionally think about the social and environmental impact of some aspects of our business, but not frequently.

O We frequently consider our social and environmental impact, but it isn't a high priority in decision-making.

• We consistently incorporate social and environmental impact into decision-making because we consider it important to the success and profitability of our business.

O We treat our social and environmental impact as a primary measure of success for our business and prioritize it even in cases where it may not drive profitability.

Points Available: 0.00

Mission Statement Characteristics

Does your company's formal, written corporate mission statement include any of the following?

A formal written corporate mission statement is one that is either publicly facing or formally shared with the employees of the company. Please check all that apply.

□ No social or environmental commitment

A general commitment to social or environmental responsibility (e.g. to conserve the environment)

A commitment to a specific positive social impact (e.g. poverty alleviation, sustainable economic development)

A commitment to a specific positive environmental impact (e.g. reducing waste sent to landfills through upcycled products)

A commitment to serve a target beneficiary group in need (e.g. low-income customers, smallholder farmers)

We have no written mission statement

Points Earned: 0.17 of 0.33

Mission Statement

Please share the text of your formal mission statement here.

At Believ, we believe sustainable transport should be accessible to everyone. We are on a mission to create the UK's most reliable electric vehicle charging network, which anyone can use safely and easily. Because we believe everyone should be able to charge their cars close to home. We believe that shouldn't cost the earth. Our charge points are fairly priced and offer users great value. We collaborate with local authorities to create reliable, high quality charging networks at no cost to the taxpayer. Our charge points deliver 100% renewable energy because we believe in a sustainable future. We believe in cleaner air for all.

Social and Environmental Decision-Making

How does your company integrate social and environmental performance into decision-making?

Your answers determine which future questions in the assessment are applicable to your company.

Employee training that includes social or environmental issues material to our company or its mission

Anager roles with job descriptions that explicitly incorporate social and environmental performance

Performance reviews that formally incorporate social and environmental issues

- Compensation and job descriptions of executive team members that include social and environmental performance
- Board of Directors review of social and environmental performance
- U We measure our externalities in monetary terms and incorporate them into our financial balances
- Other please describe
- None of the above

Points Available: 0.67

Stakeholder Engagement

Has your company done any of the following to engage stakeholders about your social and environmental performance?

Use have an advisory board that includes stakeholder representation

Ve have a formal stakeholder engagement plan or policy that includes identification of relevant stakeholder groups

- U We have created mechanisms to identify and engage traditionally underrepresented stakeholder groups or demographics
- We have formal and regular processes in place to gather information from stakeholders (focus groups, surveys, community meetings, etc.)

We have formal procedures to address results from stakeholder engagement, with a designated individual or team responsible for appropriate follow ups.

We report the results of stakeholder engagement on social and environmental performance to the highest level of oversight in the company, such as the Board

We publicly report on stakeholder engagement mechanisms and results

Other - please describe

□ No formal stakeholder engagement

Points Earned: 0.33 of 0.33

Management of Material Social and Environmental Issues

How does your company identify, measure, and manage the most material social and environmental issues relevant to your operations and business model?

Answers 3-5 can only be selected if a materiality assessment has been conducted and answer 2 applies.

- We track impact metrics that we've chosen based on company mission or executive decision
- We have conducted a materiality assessment of our company using stakeholder engagement mechanisms or research
- Ve have identified and measure metrics based on the results of the materiality assessment we conducted for the company

Use have set performance targets for all identified material issues and measurements

U We measure the material social and environmental outcomes produced by our performance on our KPIs over time

□ None of the above

Points Earned: 0.47 of 0.67

Identification of Material Issues

Based on the processes you have highlighted, what are the material issues that have been identified?

the material issues are co2 emissions and waste. We have reduction plans based on this and are working with Carbon Neutral Britain to reduce this

Points Available: 0.00

	OPERATIONS
Ethics & Transparency	3.2

Governance Structures

What is the company's highest level of corporate oversight?

Owner or Manager Governed (including Board of Directors with only owners/ executives)

O Management, Executive Committee, or Democratic Governance

O Non-Fiduciary Advisory Board

O Board of Directors (with at least one member who is not an executive or owner of the company)

Internal Good Governance

How does your company support internal management and good governance?

- Ve have a formal organizational chart outlining the management and reporting structure of the company
- We have written job descriptions for all employees outlining responsibilities and decision-making authority
- We have management team meetings to plan strategy or make operational decisions
- Other please describe
- □ None of the above

Points Earned: 0.57 of 0.57

Ethics Policies and Practices

What practices does your company have in place to promote ethical decision-making and prevent corruption?

- A written Code of Ethics
- A written whistleblower policy
- We have created internal financial controls
- Use have conducted an ethics-focused risk assessment in the last two years
- Other (please describe)
- □ None of the above

Points Earned: 0.43 of 0.57

Instruction on Code of Ethics

How does your company instruct employees regarding your Code of Ethics on behavioral expectations, bribery, and corruption?

Please check all that apply.

- U We instruct the Board of Directors on the Code at least annually
- We instruct all newly hired workers on the Code
- We instruct managers on the Code on an ongoing basis
- Ue instruct all non-managerial workers on the Code on an ongoing basis
- Ve communicate changes to the Code whenever it is updated
- Other please describe
- $\hfill\square$ No Code of Ethics or equivalent, or no training on the Code

Points Earned: 0.38 of 0.57

Reviewed / Audited Financials

Does the company produce financials that are verified annually by an independent source through an Audit or Review?

No
Yes, through a review
Yes, through an audit

Points Earned: 0.57 of 0.57

Financial Controls

Does your company maintain any of the following financial controls?

Please check all that apply.

- Segregation of Accounts Receivable and Accounts Payable duties
- Segregation of payment authorization, execution, and/or record keeping
- Access to accounting software systems is limited to appropriate personnel
- Access to credit or ATM cards is limited to appropriate personnel
- Routine management or third-party reviews of inventory management system
- IT systems have different password protection systems that are changed periodically with different access levels according to the
- position of the staff member accessing the data
- □ None of the above

Points Earned: 0.57 of 0.57

Company Transparency

What information does the company make publicly available and transparent?

Your answers determine which future questions in the assessment are applicable to your company.

- Beneficial ownership of the company
- Financial performance (must be transparent to employees at minimum)
- Social and environmental performance (e.g. impact reports)
- Membership of the Board of Directors
- □ None of the above

Points Earned: 0.43 of 0.57

Financial Transparency with Employees

How does your company formally share financial information with full-time employees?

Exclude compensation data. Please check all that apply.

- U We have no formal documented process to share financial information with employees
- ✓ Our company discloses all financial information (except salary info) at least yearly
- Our company discloses all financial information (except salary info) at least quarterly
- In addition to sharing financials, our company also has an intentional education program around shared financials
- In addition to sharing financials with employees, our company publicly reports its financial statements

Points Earned: 0.29 of 0.57

Governance Metrics

This section asks for your company to provide important financial information that will be referenced later in the assessment.

OPERATIONS

0.0

Last Fiscal Year

On what date did your last fiscal year end?

If your company has not yet completed its first fiscal year, please put your anticipated fiscal year end date.

On what date did your last fiscal year end? 31 Dec 2022

Points Available: 0.00

Reporting Currency

Select your reporting currency

British Pound - GBP

Points Available: 0.00

Revenue Year Before Last

Total Earned Revenue

From the fiscal year before last

If your company has not yet completed its first fiscal year, please put \$0

From the fiscal year before last

fore last Sensitive

UWe do not track this

Revenue Last Year

Total Earned Revenue

From the last fiscal year

This question will be used for scored calculation questions later in the assessment. Please complete for accurate scoring. If your company has not yet completed its first fiscal year, please put \$0

From the last fiscal year

We do not track this

Sensitive

Points Available: 0.00

Net Income Last Year

Net Income

From the last fiscal year

If your company has not yet completed its first fiscal year, please put \$0

From the last fiscal year

Sensitive

UWe do not track this

Points Available: 0.00

Net Income Year Before Last

Net Income

From the fiscal year before last

From the fiscal year before last

UWe do not track this

Points Available: 0.00

Mission Locked - Impact Business Model

Sensitive

IMPACT BUSINESS MODELS

2.5

Recognizes corporate forms and amendments that preserve mission and/or considers stakeholders regardless of company ownership

Mission Lock

Separate from a mission statement, what has your company done to legally ensure that its social or environmental performance is a part of its decision-making over time, regardless of company ownership?

This question is related to the legal requirement for Certified B Corps. Click "Learn" for more information and resources about this requirement.

• Signed a contract or Board resolution committing to adopting a legal form that requires consideration of all stakeholders (e.g. signed B Corp Agreement)

O Adopted a specific legal entity or governance structure that preserves mission over time, but does not require consideration of all stakeholders in its decision-making (e.g. cooperative)

As a company wholly owned by another company that has not done so, amended corporate governing documents or adopted a legal entity that requires consideration of all stakeholders in its decision-making (e.g. benefit corporation, completed B Corp legal amendment)

O As an independent or publicly-owned business, amended corporate governing documents or adopted a legal entity that requires consideration of all stakeholders in its decision-making (e.g. benefit corporation, completed B Corp legal amendment)

O None of the above

Points Earned: 2.50 of 10.00

Workers

OPERATIONS

Workers Impact Area Introduction

This section identifies who should be considered a "worker" in the B Impact Assessment and reports your workerrelated metrics. It also identifies whether your company is designed to deliver a specific, material, positive impact for its workers, and if so, opens the Worker Impact Business Model section that is most applicable.

Majority Hourly vs. Salaried Workers

Are the majority (greater than 50%) of your employees paid on a fixed salary or a daily or hourly wage?

This is a REQUIRED question that determines the set of additional questions your company will respond to regarding your employee impact.

O Fixed Salary

O Daily or hourly wage

Use Of Contracted Labor

Is any of your company's labor performed by subcontracted organizations or individuals, such as outsourced staffing services or independent contractors?

Your answers determine which future questions in the assessment are applicable to your company.

Yes, some of our labor is contracted to third party subcontractors that manage staff on our behalf

Ses, we hire individual independent contractors who are contracted to work greater than 20 hours per week for your company over an indefinite period or longer than 6 months

U We utilize individual independent contractors who do not work greater than 20 hours per week for us over an indefinite period or longer than 6 months

□ None of the above

Points Available: 0.00

Workers Impact Business Model Introduction

Is your company structured to benefit its employees in either of the following ways?

Your answers determine which future questions in the assessment are applicable to your company.

Ownership structures that provide significant equity (>40%) and empowerment to all employees (e.g. employee-owned

companies, cooperatives)

 Providing high quality jobs or professional development for individuals with chronic barriers to employment (workforce development programs)

None of the above

Points Available: 0.00

of Full Time Workers

Number of Total Full-Time Workers

Current Total Full-Time Workers

Please click "Learn More" to understand how to answer this guestion.

Current Total Full-Time Workers 37

We do not track this

of Full Time Workers Last Year

Number of Total Full-Time Workers

Total full-time workers twelve months ago

Please click "Learn More" to understand how to answer this question.

Total full-time workers twelve months ago 18

We do not track this

Points Available: 0.00

of Part Time Workers

Number of Total Part-Time Workers

Current Total Part-Time Workers

Please click "Learn More" to understand how to answer this question.

Current Total Part-Time Workers 0

UWe do not track this

Points Available: 0.00

of Part Time Workers Last Year

Number of Total Part-Time Workers

Total part-time workers twelve months ago

Please click "Learn More" to understand how to answer this question.

Total part-time workers twelve months ago 0

Uve do not track this

Points Available: 0.00

of Temporary Workers

Number of Total Temporary Workers

Current Total Temporary Workers

Please click "Learn More" to understand how to answer this question.

Current Total Temporary Workers 0

UWe do not track this

of Temporary Workers Last Year

Number of Total Temporary Workers

Total temporary workers twelve months ago

Please click "Learn More" to understand how to answer this question.

Total temporary workers twelve months ago 0

UWe do not track this

Points Available: 0.00

Financial Security

OPERATIONS

7.5

Lowest Paid Wage

What is the company's lowest wage as calculated on an hourly basis?

Please exclude students and interns in this calculation.

What is the company's lowest wage as calculated on an hourly basis? 13.02

UWe do not track this

Points Available: 0.00

% of Employees Paid Individual Living Wage

What percentage of employees on an FTE (Full Time Equivalent) basis are paid at least the equivalent of a living wage for an individual?

Please exclude students and interns in this calculation.

<75%
75-89%
90-99%
100%
N/A

Points Earned: 2.52 of 2.52

% of Employees Paid Family Living Wage

What percentage of employees on an FTE (Full Time Equivalent) basis are paid at least the equivalent of a living wage for a family?

Please exclude students and interns in this calculation.

<75%
75-89%
90-99%
100%
N/A</pre>

Points Earned: 2.52 of 2.52

% Above the Minimum Wage

What percentage above the legal minimum wage does your lowest-paid hourly employee earn?

Please answer this question ONLY taking into account hourly workers. If you do not have hourly workers, select N/A.

0% - Lowest wage is equivalent to minimum wage
1-9%
10-29%
30-49%
50-75%
75%+
N/A - We do not employ hourly workers

Points Available: 1.26

Initiatives To Increase Wages and Benefits

If it is not possible to verify a living wage in your country, has your company participated in any leadership initiatives/agreements to increase wages or benefits to workers provided in your country or industry?

Examples include commissioning a living wage calculation. Select N/A if living wage already exists.

○ Yes

 \bigcirc No

N/A - Living wage already exists

Compensation Policies and Practices

Does your company offer any of the following additional financial benefits to non-executive workers?

Your answers determine which future questions in the assessment are applicable to your company.

Cost of living adjustments that match inflation rates of the country

- Bonuses or profit-sharing
- Employee ownership opportunities
- □ None of the above

Points Earned: 0.42 of 1.26

Employees Receiving a Bonus

What percentage of full-time and part-time employees, excluding founders and executives, received a monetary bonus in the last fiscal year?

0%
1-24%
25-49%
50-74%
75-99%
100%
N/A

Points Earned: 0.63 of 1.26

Significance of Bonuses

What was the equivalent percentage of profits that were distributed as bonuses to non-executive workers in the last fiscal year?

- No bonus payout, or no bonus plan
- 5% or less
- 5-10%
- 10-15%
- 15-20%
- ○>20%

O Bonuses were paid to non-executive workers, despite the company not earning a profit

Points Earned: 0.16 of 1.26

% Participation in Employee Ownership

What percentage of all full-time employees have been granted stock, stock options, or stock equivalents (including participation in an ESOP or other qualified ownership plans) in the company?

Select N/A if your company is a consumer/shared services cooperative, a producer cooperative or a nonprofit.

0%
1-24%
25-49%
50-74%
75-99%
100%
N/A

Points Earned: 0.31 of 1.26

Retirement Programs

Do employees have access to any of the following savings programs for retirement?

Government-sponsored pension or superannuation plans

Private Pension or Provident Funds

Plan that specifically includes Socially-Responsible Investing option

□ None of the above

Points Earned: 0.94 of 1.26

Financial Services for Employees

What financial products, programs, or services does your company provide that help to meet financial health needs of hourly employees?

Please answer this question ONLY taking into account hourly workers. If you do not have hourly workers, select N/A.

Direct deposit
\Box Access to free or affordable banking services or payroll cards (e.g. free ATM debit card)
Financial management tools or coaching
Emergency or short-term savings programs
Low-interest or interest-free loans
Debt management, refinancing, or loan payment contributions
Employer match for deposits into savings accounts
Paychecks issued off-schedule on a need basis
Tax preparation services
Other - please describe
□ None of the above
✓ N/A - We do not employ hourly workers
Points Available: 0.63

Health, Wellness, & Safety

OPERATIONS

```
7.8
```

Government Provision Of Healthcare

How is healthcare provided in the country where the majority of employees reside?

Universal Provision of Basic Healthcare Services (e.g. United Kingdom)

O Government-mandated or -provided health insurance programs (e.g. Switzerland)

O None of the Above

Points Available: 0.00

Healthcare Coverage

What percentage of workers receive healthcare coverage either through a government plan or paid by the company?

If healthcare is covered through the company, only consider workers for which the company pays the majority of healthcare costs.

○<75%

○75-84%

○ 85-94%

95%+

Points Earned: 2.00 of 2.00

Supplementary Health Benefits

What benefits does your company provide to all full-time tenured workers to supplement government programs?

Only select benefits the company pays the majority of costs to all full-time tenured workers. Select Other if the company covers less than 50% of the expenses for the benefits listed or other benefits offered.

✓ Disability coverage or accident insurance

- 🗹 Life insurance
- Private dental insurance
- Private supplemental health insurance
- Other please describe
- □ None of the above

Points Earned: 2.00 of 2.00

Supplementary Health Benefits Eligibility for Part-Time Workers

When do part-time workers become eligible to participate in the supplementary benefits offered by your company?

If applicable, please select one answer indicating tenure requirements (answers 1-2), and one answer indicating weekly hour requirements (answers 3-4).

Part-time workers are not eligible at time of hire, but become eligible to participate within their first 6 months of employment

Part-time workers are eligible to participate at time of hire

Part-time workers are only eligible if they work more than 20 hours a week

Part-time workers are eligible even if they work less than 20 hours a week

We do not offer supplementary health benefits to part-time workers

✓ N/A - We don't have part-time employees

Health and Wellness Initiatives

What health and wellness initiatives or policies does your company offer beyond insurer-provided programs?

Check all that apply.

We sponsor and encourage workers to participate in health and wellness activities during the workweek (e.g. walking or steps programs)

U We offer incentives for workers to complete health risk assessments or participate in health and wellness activities (e.g., a fund for

exercise equipment, subsidized gym membership)

Employees have access to behavioral health counseling services, web resources, or Employee Assistance Programs

Spouses, partners, or children of employees are provided access to behavioral health counseling services, web resources, or

Employee Assistance Programs

Ve have policies and programs in place to prevent ergonomic-related injuries in the workspace

Over 25% of workers have completed a health risk assessment in the last twelve months

Anagement receives reports on aggregate participation in worker wellness programs

✓ Other - please describe

Company does not offer any formal health and wellness initiatives

Points Earned: 1.80 of 2.00

Worker Safety Practices

What are your company's occupational health and safety policies?

Ve have written policies and practices to minimize on-the-job employee accidents and injuries

Z Data on injury, accident, lost, or absentee days are recorded and made transparent for all workers

A worker health and safety committee helps monitor and advise on health and safety programs

□ None of the above

Points Earned: 2.00 of 2.00

Career Development

OPERATIONS

3.3

Professional Development Policies and Practices

Does your company provide any of the following training opportunities to workers for professional development?

Your answers determine which future questions in the assessment are applicable to your company.

We have a formal onboarding process for new employees

We offered ongoing training on core job responsibilities to employees within the last year

We have a policy to encourage internal promotions and hiring for advanced positions (e.g. posting job openings internally first)

We provide cross-skills training for career advancements or transitions (e.g. management training for non-managers)

U We provide non-career-specific life-skill training (e.g. financial literacy, English as a Second Language)

We facilitate or have an allocated budget for external professional development opportunities, (e.g. conference attendance, online trainings)

We provide reimbursements or programs for intensive continuing education credentials (e.g. college degrees, professional licensures)

□ None of the above

Points Earned: 0.58 of 0.58

Amount of Training for New Hires

What was the average amount of training that a newly hired worker received in the past twelve months?

Use average of both full-time and part-time employees.

○ No training

On-the-job training (one day to one week)

On-the-job training (one week to one month)

O Apprenticeship or technical training (over one month)

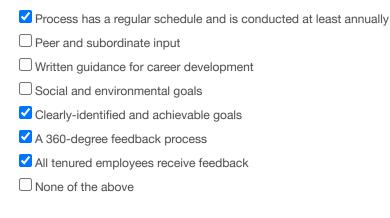
O N/A - No new hires during the last 12 months

Points Earned: 0.39 of 0.58

Employee Review Process

Which of the following is included or applies to your company's formal process for providing performance feedback to employees?

Check all that apply.



Points Earned: 1.17 of 1.17

Internal Promotions

What percentage of employees has been internally promoted within the last 12 months?

Exclude material owners in your calculation.

○0%

○1-5%

○ 6-15%

015%+

Points Earned: 0.58 of 0.58

Intern Hiring Practices

How does your company manage the hiring and treatment of interns?

Check all that apply. If there is no third party living wage calculated for your country of operations, please do not select "payment of a living wage."

- U We have a formalized policy or program outlining the objectives of internships or internship programs for participants
- U We partner with education institutions to provide internship opportunities or work-study programs
- ✓ We pay interns a living wage
- ✓ Our interns receive formal performance reviews
- Our interns have a formal opportunity to provide feedback on experience
- We have hired interns on as full-time permanent employees in the past two years
- Intern tenures are restricted to not exceed one year if interns are not currently enrolled in school

□ None of the above

N/A - Our company does not employ interns

Skills-Based Training Participation

Excluding newly hired workers, what % of full-time and part-time workers received the following types of formal training during the last 12 months?

Skills-based training to advance core job responsibilities

0%
1-24%
25-49%
50-74%
75%+
Don't know

Points Earned: 0.14 of 0.19

Cross-Job Skills Training Participation

Excluding newly hired workers, what % of full-time and part-time workers received the following types of formal training during the last 12 months?

Skills-based training on cross-job functions beyond regular responsibilities (e.g. public speaking training, management training for non-managers)

0%
1-24%
25-49%
50-74%
75%+
Don't know

Points Earned: 0.05 of 0.19

External Professional Development Participation

What percentage of full-time workers has participated in external professional development or lifelong learning opportunities in the past fiscal year?

Professional development should be paid for in advance, reimbursed or subsidized by the company.

○ 0%
● 1-24%
○ 25-49%
○ 50-74%
○ 75%+

Points Earned: 0.09 of 0.38

Subsidized Educational Opportunities

What percentage of full-time workers received advancement or reimbursement for continuing education opportunities in the last fiscal year?

Continuing education opportunities include GED, college credits, industry-recognized accreditation, etc.

○ 0
○ 1-5%
○ 6-15%
○ 15%+

Points Earned: 0.25 of 0.38

Career Development Policies

What are your company's policies and practices around career development and promotion?

Employees who seek to take a short-term leave or sabbatical will have their jobs guaranteed upon return

Cur company will make an effort to find a place for employees who seek to take a long-term leave or sabbatical upon their return

Employees are able to make lateral moves or change career direction or pace when possible

□ None of the above

Points Earned: 0.13 of 0.19

Engagement & Satisfaction

OPERATIONS

Employee Handbook Information

What is included in your company's written and accessible employee handbook?

A non-discrimination statement
An anti-harassment policy with reporting mechanisms, processes, and disciplinary procedures
A statement on work hours
Policies on pay and performance issues
Policies on benefits, training and leave
Grievance resolution process
Disciplinary procedures and possible sanctions
A neutrality statement regarding workers' right to bargain collectively and freedom of association
Prohibition of child labor and forced or compulsory labor
We have no written employee handbook

Paid Secondary Caregiver Leave

What secondary parental leave policies are available to your workers, either through your company or a government program?

Select all that apply, but only select one answer indicating the total amount of paid time equivalent (answers 2-4). See "Learn More" for further instructions.

- OWorkers receive unpaid time off for secondary parental leave
- Workers receive up to 2 weeks (or full pay equivalent) paid leave
- Uvorkers receive between 2 to 5 weeks (or full pay equivalent) paid leave
- UWorkers receive greater than 5 weeks (or full pay equivalent) paid leave
- Policy does not distinguish between primary and secondary caregiving, or provides equivalent time and pay to both
- No secondary caregiver leave is offered to employees

Points Earned: 0.27 of 0.67

Supplementary Benefits

What supplementary benefits are provided to a majority of non-managerial workers?

Including full time and part time employees. Please check all that apply.

- On-site childcare
- Off-site subsidized childcare
- Free or subsidized meals
- Policy to support breastfeeding mothers

Other - please describe

□ None of the above

Worker Empowerment

How does your company engage and empower workers?

Ve have formalized feedback and complaint mechanisms beyond direct reporting lines to address concerns and improve
company practices
UWe have processes in place to provide input from employees prior to operational and/or strategic policy or practice changes
C Employee complaint / input mechanisms are reviewed at least every other year, with input from employees themselves into the
process
\Box Company tracks usage of input/ feedback / complaint mechanisms and resolution / implementation rates
\Box We have adopted open book management or self-management principles within the workplace
□ Workers have opportunity to elect member(s) to the Board of Directors
Other - please describe
□ None of the above
Points Earned: 0.33 of 0.67

Surveying and Benchmarking Engagement and Attrition

Does your company monitor and evaluate your worker satisfaction and engagement in any of the following ways?

Your answers determine which future questions in the assessment are applicable to your company.

- We calculate employee attrition rate
- We benchmark employee attrition rate to relevant benchmarks
- We regularly (at least once a year) conduct employee satisfaction or engagement surveys
- We benchmark employee satisfaction to relevant industry benchmarks
- Use disaggregate calculations based on different demographic groups to identify trends
- We outperform industry benchmarks on attrition
- We outperform industry benchmarks on satisfaction
- □ None of the above

Points Earned: 0.50 of 0.67

Departed Employees

Number of full-time and part-time workers that departed or left the company in the last twelve months

Enter 0 if None.

Number of full-time and part-time workers that departed or left the company in the last twelve months

Sensitive

UWe do not track this

Employee Satisfaction

What percent of your employees are "Satisfied" or "Engaged"?

Select N/A if satisfaction or engagement is not formally surveyed.

<65%
65-80%
81-90%
90%+
N/A

Points Earned: 0.67 of 1.33

Engagement & Satisfaction (Salaried)

OPERATIONS

1.7

Number of Paid Days Off

What is the annual minimum number of paid days off (including holidays) for full-time employees?

○ 0-15 work days

○ 16-22 work days

🔿 23-29 work days

O 30-35 work days

◯ 36+ work days

Points Earned: 0.54 of 0.60

Paid Primary Caregiver Leave for Salary Workers

Which of the following describe the primary parental leave policies for salaried workers, either through the company or government program?

If applicable, please select one answer indicating total time off (answers 1-3), and one answer indicating fully paid time off (answers 4-7).

Primary caregivers receive 4-12 weeks of time off for parental leave (including unpaid and paid leave)

Primary caregivers receive 13 weeks to 6 months of time off for parental leave (including unpaid and paid leave)

Primary caregivers receive more than 6 months of time off for parental leave (including unpaid and paid leave).

✓ 4-12 weeks of primary parental leave (or equivalent) is fully paid

13-18 weeks of primary parental leave (or equivalent) is fully paid

19-24 weeks of primary parental leave (or equivalent) is fully paid

O More than 24 weeks of primary parental leave (or equivalent) is fully paid

Primary caregivers receive less than 4 weeks off or no time off for parental leave

Points Earned: 0.30 of 0.60

Worker Flexibility Options

What job flexibility options does the company provide, whenever feasible, in writing and in practice for the majority of workers?

Please check all that apply.

- Part-time work schedules at the request of workers
- Flex-time work schedules allowing freedom to vary start and stop times
- Z Telecommuting (e.g. working from home one or more days per week)
- □ Job-sharing
- None of the above

Points Earned: 0.30 of 0.60

Workplace Flexibility in Practice

Which of the following flexible workplace practices have been used in the past 12 months?

Please check all that apply.

- Managers or executives worked part-time or in a job-share
- Managers or executives are in a telecommuting position
- We hired new people into permanent positions that are telecommuting
- We hired new people into permanent positions that are part-time or job-share
- Ve have transitioned staff into part-time, job-share, or telecommuting positions
- Other please describe
- □ None of the above

Points Earned: 0.60 of 0.60

Attrition Rate for Salaried Workers

What percentage of full-time and part-time salaried workers left the company during the last twelve months?

Calculation should include voluntary and involuntary separation, but exclude workers dismissed with cause.

Sensitive

Community

Community Impact Area Introduction

This section identifies whether your company is designed to deliver a specific, material, positive impact for its community, and if so, opens the Community Impact Business Model section that is most applicable.

Community Oriented Impact Business Model

Does your company's business model create a specific positive benefit for stakeholders such as charitable partners, vendors or suppliers in need, or your local community?

Your answers determine which future questions in the assessment are applicable to your company.

◯ Yes

🔘 No

Points Available: 0.00

Diversity, Equity, & Inclusion

Diverse Ownership and Leadership

Is your company majority-owned or -led by individuals from any of the following underrepresented groups?

Please select all that apply.

Led by a woman
\Box Led by an individual from an underrepresented racial or ethnic minority
\Box Led by another underrepresented individual (veterans, LGBT, etc.)
Majority owned by women
$\hfill\square$ Majority owned by individuals from underrepresented racial or ethnic minorities
\Box Majority owned by other underrepresented individuals (veterans, LGBT, etc.)
✓ None of the above

Creating and Managing Inclusive Work Environments

Which of the following practices does your company have in place around diversity, equity, and inclusion?

We include a statement in all our job postings with a commitment to diversity, equity, and inclusion

U We conduct anonymous or "blind" reviews of applications or resumes without attaching names or identifiable characteristics

We conduct analyses of our job description language and requirements to ensure they are inclusive and equitable

We offer trainings for all employees on topics related to diversity, equity, and inclusion

 $\hfill\square$ We have set specific, measurable diversity improvement goals

U We have conducted a pay equity analysis by gender, race/ethnicity, or other demographic factors and, if necessary, implemented equal compensation improvement plans or policies

□ None of the above

Points Earned: 0.41 of 0.69

Measurement of Diversity

What attributes of a diverse workforce does your company track, either through anonymous surveys or other methods legal in your jurisdiction?

If collecting this type of demographic data is not legal in your jurisdiction, select None of the Above.

Socioeconomic status (as determined by low income residence, education level, etc.)
 Race or ethnicity
 Gender
 Age
 Other - please describe
 None of the above

Points Earned: 0.52 of 0.69

Workers from Ethnic or Racial Minorities

What percentage of your workforce identifies as being from a racial or ethnic minority?

0%
1-9%
10-19%
20-29%
30%+
Don't Know

Points Earned: 0.34 of 0.69

Women Workers

How many of your non-managerial workers identify as women?

0%
1-9%
10-24%
25-39%
40-49%
50%+
Don't know

Points Earned: 0.69 of 0.69

Age Diversity in Workforce

What percentage of your workforce is either under the age of twenty four or over the age of fifty?

0%
1-9%
10-19%
20-29%
30%+
Don't Know

Points Earned: 0.34 of 0.69

High to Low Pay Ratio

What multiple is the highest compensated individual paid, inclusive of bonus, as compared to the lowest paid full-time worker?

>20x
16-20x
11-15x
6-10x
1-5x

Points Earned: 0.34 of 0.69

Female Management

How many of your company managers identify as women?

0%
1-9%
10-24%
25-39%
40-49%
50%+
Don't know
N/A

Points Earned: 0.46 of 0.69

Management from Underrepresented Populations

How many of your company managers identify as from another underrepresented social group?

If collecting this type of demographic data is not legal in your jurisdiction, select Don't Know.

0%
1-9%
10-19%
20-29%
30%+
Don't know

Points Available: 0.69

Supplier Diversity Policies or Programs

Does your company have any of the following policies or programs in place to promote diversity within your supply chain?

Use track diversity of ownership among our suppliers

Use have a policy to give preferences to suppliers with ownership from underrepresented populations

U We have formal targets to make a specific percentage of purchases from suppliers with diverse ownership

U We have a formal program to purchase and provide support to suppliers with diverse ownership

None of the above

N/A - Collecting supplier data or having preferential treatment policies is illegal in my country of operations

Supplier Ownership Diversity

What percentage of your purchases were from companies that are majority-owned by women or individuals from underrepresented populations?

0%
1-9%
10-24%
25-39%
40-49%
50%+
Don't Know

Points Available: 0.69

Economic Impact

OPERATIONS

3.0

Geographic Structure and Scope

We realize that for companies with more than one office, the definition of local involvement is a more complicated one to answer. Please tell us a bit about the structure of your company geographically.

Believ has offices in both London and Leeds and directly works with its owners Liberty Global and sister company, VMO2. However, it was created to provide public electric vehicle charging infrastructure across the entirety of the UK, providing sustainable and accessible charging infrastructure alongside significant social value projects with councils and private businesses that we work with.

Points Available: 0.00

New Jobs Added Last Year

Number of full-time and part-time jobs that have been added to your company's payroll. Enter 0 if none or if your company has no workers.

Last twelve months:

Last twelve months: 12

UWe do not track this

Job Growth Rate

What was your company's net job growth rate for full-time and part-time positions over the last 12 months? ONLY include newly created jobs that are paid a living wage.

If there is no living wage data available for your country of operations, include new jobs that pay 10% or more above a minimum wage.

0% (no growth on a net basis)
 1-14%
 15-24%
 25%+

Points Earned: 1.57 of 2.35

Non-accredited Investor Ownership

What percentage of the company is owned by individuals who would qualify as non-accredited investors?

0%
 1-9%
 10-24%
 25-49%
 50%+
 Don't know

Points Available: 1.18

Local Ownership

Is the majority (over 50%) of the company's ownership located locally to at least two-thirds of the company's workforce?

"Local" is defined as being part of the same community. While the size and distance of a community may vary by context, they should generally be based on a small-scale economically and culturally connected area like a metropolitan area or a city/town.

Yes
 No
 Don't know

National Sourcing

What percentage of your company's Cost of Goods Sold (including value-adding activities) was spent within the country of operations, from in-country registered companies or national citizens?

0%
1-19%
20-39%
40-59%
60-79%
80%+

Points Earned: 0.88 of 1.18

Local Purchasing and Hiring Policies

What written local purchasing or hiring policies does your company have in place?

"Local" is defined as being part of the same community. While the size and distance of a community may vary by context, they should generally be based on a small-scale economically and culturally connected area like a metropolitan area or a city/town.

Written preference at each facility to purchase from local suppliers

Formal targets or goals for the amount of local purchasing

Ready-to-use lists of preferred local suppliers and vendors for specific facilities

Written preference for hiring and recruiting local managers

Incentives for staff to live within 20 miles of local company facility

Other (please describe)

No written local purchasing or hiring policies in place

Points Earned: 0.59 of 0.59

Spending on Local Suppliers

What percentage of your company's expenses (excluding labor) was spent with independent suppliers local to the company's headquarters or relevant facilities in the last fiscal year?

Please click "Learn More" to understand how to answer this question.

<20%
 20-39%
 40-59%

○ 60%+

○ Don't know

Impactful Banking Services

What characteristics apply to the financial institution that provides the majority of your company's banking services?

- Certified CDFI or national equivalent social investment organization
- Certified B Corporation
- Member of the Global Alliance for Banking on Values
- Cooperative bank or credit union
- Local bank committed to serving the community
- Independently owned bank
- None of the above

Points Available: 1.18

Civic Engagement & Giving

OPERATIONS

3.7

Corporate Citizenship Program

How does your company take part in civic engagement?

Your answers determine which future questions in the assessment are applicable to your company.

- Financial or in-kind product donations (excluding political causes)
- Community investments
- Community or pro-bono service
- Advocacy for adopting improved social or environmental policies or performance
- Partnerships with charitable organizations or membership with community organizations
- ✓ Discounted products or services to qualified underserved groups
- Free use of company facilities to host community events
- Equity or ownership in the company granted to a nonprofit
- Other please describe
- □ None of the above

Points Earned: 0.55 of 0.55

Community Service Policies and Practices

How does your company manage employee community service?

- Ve have hosted or organized company service days in the last year
- The company offers paid time off for community service
- 20 hours or more a year of paid time off
- Our company monitors and records total volunteer hours
- Our company has set community service or pro-bono targets
- Other please describe
- □ None of the above

Points Earned: 0.55 of 0.55

% of Employees Volunteer Service

What percentage of employees took paid time off for volunteer service last year?

0%
1-24%
25-49%
50-74%
75%+
Don't know

Points Earned: 1.10 of 1.10

Total Amount of Volunteer Service Hours

Number of hours volunteered by full-time and part-time employees of the organization during the last fiscal year

This should include both paid and unpaid time spent volunteering during traditional work hours, either for company-organized events or for employee-initiated activities.

Number of hours volunteered by full-time and part-time employees of the organization during the last fiscal year

592

UWe do not track this

Volunteer Service Per Capita

What was the percentage of per capita worker time donated as volunteer, community service, or pro bono time in the reporting period?

Calculate by total volunteer hours / total hours worked, generally 2000 hours per FTE.

0%
 0.1-0.5% of time
 0.6-1% of time
 1.1-2% of time
 2%+ of time

🔘 Don't know

Points Available: 1.10

Charitable Giving and Community Investment Policies and Practices

What are your company's practices regarding donations or community investments?

Ve have a formal statement on the intended social or environmental impact of our company's philanthropy

We have a formal donations commitment (e.g. 1% for the planet)

We match individual workers' charitable donations

 \Box We allow our workers or customers to select charities to receive our company's donations

We have screening practices for charitable contributions or impact measurement mechanisms for our community investments

Points Earned: 0.55 of 0.55

Relative Input for Community Investments

If you use an independent methodology to measure total commitment to community investment, what is the equivalent % of revenue contributed in the form of community investment?

None
Less than 0.1% of revenues
0.1-0.4% of revenues
0.5-0.9% of revenues
1-1.9% of revenues
>2%

Points Earned: 0.14 of 1.10

Policy Advocacy for Social and Environmental Standards

Has your company worked with policymakers to develop or advocate for policy changes explicitly designed to improve social or environmental outcomes in the past two years?

- Yes, company has offered support in name and/or signed petitions
- Yes, company has provided active staff time or financial support
- Yes, company has directly introduced, testified, made recommendations or provided expertise to advance standards
- \Box Yes, and efforts resulted in a specific institutional, industry or regulatory reform
- Other please describe
- □ None of the above

Points Earned: 0.55 of 0.55

Advancing Social and Environmental Performance

How has your company worked with its stakeholders (including competitors) to improve behavior or performance on social or environmental issues in the past two years?

We have worked with other industry players on a cooperative initiative on relevant social and environmental standards for our industry

U We have provided data or contributed to academic research on social or environmental topics

- We participate in panel presentations or other public forums on social or environmental topics
- Ve provide public resources for other businesses or stakeholders on improving social or environmental performance
- Other please describe
- □ None of the above

Points Earned: 0.28 of 0.28

Supply Chain Management

OPERATIONS

6.2

Significant Supplier Descriptions

Please select the types of companies that represent your Significant Suppliers:

Significant Suppliers represent 80% of your company's purchases in currency terms (excluding salaries on payroll and bonuses, rent, utilities, and taxes).

Product Manufacturers
 Professional Service Firms (Consulting, Legal, Accounting)
 Independent Contractors
 Marketing and advertising
 Office Supplies
 Benefits Providers
 Technology
 Raw materials
 Farms
 Other - please describe

Points Available: 0.00

Social or Environmental Screening of Suppliers

Does your company screen or evaluate Significant Suppliers for social and environmental impact?

This question determines the set of supplier-focused questions your company will respond to.

◯ Yes

🔘 No

Points Available: 0.00

Outsourced Staffing Services

Does your company outsource support services (staffing) essential to the delivery of your services to other individuals or organizations?

Your answers determine which future questions in the assessment are applicable to your company.

O Yes

ONo

Outsourced Staffing Screening Topics

Does your company review or set requirements regarding the labor practices of its outsourced staffing service providers that includes the following topics?

Your answers determine which future questions in the assessment are applicable to your company.

Compliance with all local laws and regulations
Compliance with international human rights and labor standards (for employees and contractors)
Payment at or above industry benchmarks
Payment of a living wage (for employees and contractors)
Employee benefits provided
Professional development opportunities
Other labor practices
None of the above
N/A

Points Earned: 0.52 of 0.52

% of Outsourced Services Accountable to Code of Conduct?

What % of your outsourced staffing services (on a currency basis) are accountable to the formalized code of conduct or requirements described in the previous question?

0%
1-20%
21-49%
50-74%
75-99%
100%
N/A

Points Earned: 2.09 of 2.09

Screening / Monitoring for Services

Which of the following methods are used to evaluate the social or environmental impact of your outsourced staffing services?

Your answers determine which future questions in the assessment are applicable to your company.

- Company shares policies or rules with subcontractors but does not have a verification process in place
- Company requires subcontractors complete self-designed assessment
- Company utilizes third party risk or impact assessment tools (BIA)
- Company conducts routine audits/reviews of subcontractors at least every two years
- Company has third parties conduct routine audits/reviews of subcontractors at least every two year

Other

□ None of the above

Points Earned: 0.52 of 0.52

% of Outsourced Staffing Services Screened / Monitored

What % of your outsourced staffing services (on a currency basis) are evaluated based on the methods selected in the previous question?

0%
1-20%
21-49%
50-74%
75-99%
100%
N/A

Points Earned: 2.09 of 2.09

Suppliers in Low-Income Communities

What percentage of your Significant Suppliers is located in low-income communities or create employment opportunities for other chronically underemployed populations?

Significant Suppliers represent 80% of your company's purchases in currency terms (excluding salaries on payroll and bonuses, rent, utilities, and taxes).

○<10% ○10-19%

- 20-30%
- 30%+

ODon't Know

Supplier Code of Conduct

Is there a formal written Supplier Code of Conduct policy that specifically holds your company's suppliers accountable for social and environmental performance?

Your answers determine which future questions in the assessment are applicable to your company.

igodol	Yes
\bigcirc	No

Points Earned: 1.04 of 1.04

Length of Supplier Relationships

What is the average tenure of your company's relationships with suppliers?

 \bigcirc Average tenure of supplier relationships is less than 12 months.

- \bigcirc Average tenure of supplier relationships is greater than 12 months.
- O Average tenure of supplier relationships is greater than 36 months.
- O Average tenure of supplier relationships is greater than 60 months.
- Our company has had a relationship with a majority of our suppliers (on a currency basis) since our first year of operations.

ODon't Know

Points Available: 1.04

Social or Environmental Purchases

What percentage of materials or products purchased have third-party social or environmental certification or approval or are from Significant Suppliers that are purpose-driven or have third-party company level certification or approval?

Significant Suppliers represent 80% of your company's purchases in currency terms (excluding salaries on payroll and bonuses, rent, utilities, and taxes).

- 0
 1-24%
 25-49%
 50-74%
- ○75%+
- ODon't know

Points Available: 1.04

Environment

Environment Impact Area Introduction

OPERATIONS

This section asks about your environmental footprint to determine which questions are applicable later on in the assessment. It also identifies whether your company's product/service is designed to deliver a specific, material, positive environmental impact, and if so, opens the Environmental Impact Business Model section that is most applicable.

Type of Facilities

What kind of facilities does your business primarily operate in?

Your answers determine which future questions in the assessment are applicable to your company.

- \bigcirc Company-owned office space
- Leased office space
- Co-working Space
- O Virtual or home offices

Points Available: 0.00

Majority of Purchases Physical Product or Services

Are the majority of your non-labor expenses from services or physical products?

Your answers determine which future questions in the assessment are applicable to your company.

Physical products

O Services or non-physical products like software

Points Available: 0.00

Environmental Business Model

Are your company's products/services or processes structured to restore or preserve the environment in any of the following ways? (Please note: the environmental impact of your day-to-day operations will be assessed in the remaining sections of the Environment Impact Area. This question is specifically asking about your products/services or innovative production processes.)

Answering affirmatively will opt you into additional sections of the B Impact Assessment with more specific questions about this Impact Business Model.

Through an innovative manufacturing, wholesale or agriculture process which is designed to significantly reduce environmental impact compared to typical practices for the industry

C Through a product or service that preserves, conserves, or restores the environment or resources

□ None of the above

Description of Positive Environmental Product / Service Impact

How would you describe the positive outcome for the environment created by your product/service?

Believ enables the transition to Electric Vehicles within the UK by creating the infrastructure needed for the country and it's residents to uptake a new revolutionary, GHG emissions-free mode of transport with zero tailpipe emissions that will improve air quality for humans, plants, and animals that live within the environment. All of the electricity from our chargepoints is sourced from 100% renewable energy REGO certified energy contracts, generated by wind, solar or hydropower, meaning that customers can be sure that fossil fuels are not powering their car. We are helping to enable a reduced carbon and ideally carbon-free future to help battle climate change and aid individuals to reduce their carbon footprint with the ultimate goal of Net Zero by 2050. By enabling EV infrastructure/transport we are also enabling exponential potential in terms of energy management, energy generation, and smart grid/roads/transport.

Points Available: 0.00

Environmental Product or Service Impact

Is the environmental impact you've described part of your products' or services' impact (excluding packaging), or is it a part of the way that your company operates?

Companies should earn revenue from the product or service that has an environmental impact. Please do not include pro bono efforts within this section.

• The impact is created by a revenue-generating product/service line (e.g. selling non-toxic cleaning products, sustainability consultancy)

O The impact is created by the company's daily operations (e.g. using non-toxic cleaning products in the company's headquarters) and not the core product/service

Environmental Product Benefits

In what way or ways does your product/service conserve the environment?

Please select ONE option per product line. You may select an additional option if your product line has two separate environmental attributes.

Provides or is powered by renewable energy or cleaner-burning energy than market alternatives (e.g. solar panel manufacturers/installers, hybrid vehicles)

 Conserves or diverts resources (including energy, water, materials, etc.)
 Conserves or preserves the well-being of land and/or animals (e.g. land protection or reforestation services, sustainably harvested agricultural products)
 Reduces or is made of less toxic/hazardous substances (e.g. brownfield remediation services, organic certified food, non-toxic cleaners)
 Educates, measures, researches, or provides information to solve environmental problems (e.g. environmental consulting or auditing)
 None of the above

Renewable / Cleaner Burning Energy Overview

Tell us more about how your product or service provides or is powered by renewable energy or cleaner-burning energy than market alternatives.

All of Believ's chargepoints are provided with energy through 100% renewable energy REGO certified energy contracts. So far, this includes contracts from Opus Energy (Drax), Octopus Energy, and currently SSE. This means that all of the energy we purchase and sell to our customers is generated from 100% renewable resources such as wind, solar, and hydropower. Not all CPOs provide this REGO certified guaranteee of renewable energy. We plan, in the future, to fund our own renewable projects to provide PPAs for our chargepoints.

Points Available: 0.00

Direct Impact on Renewable or Cleaner Burning Energy

Is providing or being powered by renewable / cleaner burning energy a direct positive environmental impact of your product or service?

Answering affirmatively will opt you into additional sections of the B Impact Assessment with more specific questions about this Impact Business Model.

O Yes

O No, it is an indirect result of one of the other answers selected in the question "Environmental Product Benefits"

Points Available: 0.00

Environmental Management

OPERATIONS

Green Building Standards

What percentage of company facilities (by area, both owned by company or leased) is certified to meet the requirements of an accredited green building program?

<20%
 20-49%
 50-79%
 80%+
 N/A

Points Available: 1.25

Facility Improvement with Landlord

If you lease your facilities, have you worked with your landlord to implement or maintain any of the following?

- Energy efficiency improvements
- □ Water efficiency improvements
- Waste reduction programs (including recycling)
- □ None of the above
- N/A Company does not lease majority of facilities

Points Earned: 0.83 of 1.25

Virtual Office Stewardship

How does your company encourage good environmental stewardship in how employees manage their virtual offices?

- We have a written policy encouraging environmentally preferred products and practices in employee virtual offices (e.g. recycling)
- C Our company shares resources with employees regarding environmental stewardship in home offices (e.g. energy efficiency)
- Ve have a policy in place for the safe disposal of e-waste and other hazardous materials purchased for employee home offices
- Employees are provided with a list of environmentally-preferred vendors for office supplies
- □ None of the above
- 🗆 N/A

Points Earned: 2.50 of 2.50

Environmental Management Systems

Does your company have an environmental management system (EMS) covering waste generation, energy usage, water usage, and carbon emissions that includes any of the following?

Checkboxes 3-6 can only be selected if Checkbox 2 applies.

- Policy statement documenting our organization's commitment to the environment
- Assessment undertaken of the environmental impact of our organization's business activities
- Stated objectives and quantifiable targets for environmental aspects of our organization's operations
- Programming designed, with allocated resources, to achieve these targets
- Periodic compliance reviews and auditing to evaluate programs conducted
- Third-party auditing and certification of EMS
- U We have no environmental management system

Points Earned: 1.67 of 2.50

Environmentally Certified Products

During the last fiscal year, what percentage of your products sold had a product certification that assesses the environmental impacts of the product or its production process?

Select N/A only if there is no physical product being sold.

0%
1-24%
25-49%
50-74%
75%+
N/A

Points Earned: 1.25 of 1.25

Environmental Assessment and Product Design

Has your company incorporated environmental considerations into product design by conducting any of the following during the last 24 months with regard to a majority of the products you manufacture or sell?

A majority of products represent at least 50% of revenues.

Life Cycle Assessment
 Cradle-to-Cradle Certification
 Source reduction exercise
 Toxicity reduction exercise
 Review of product materials, design, reuse or recyclability
 Reclamation programs for used products or parts
 Other - please describe
 None of the above
 N/A - Our revenue is generated from a service

Air & Climate

OPERATIONS

5.3

Monitoring Energy Usage

Does your company monitor, record, or report its energy usage?

Include electricity and other energy consumption from heating, hot water, etc. Your answers determine which future questions in the assessment are applicable to your company.

Use do not currently monitor and record usage

Ve monitor and record usage but have set no reduction targets

We monitor usage and have set intensity targets (e.g. relative to dollars of revenue, volume produced, etc.) that are being monitored

We monitor usage and have set absolute reduction targets regardless of company growth

 \Box We have met specific reduction targets during the reporting period

Points Earned: 0.15 of 0.61

Total Energy Use

Total energy used (Gigajoules) during the last 12 months:

Total energy used (Gigajoules) during the last 12 months: 1447126

UWe do not track this

Total Renewable Energy Use

Total energy used from renewable resources (Gigajoules) during the last 12 months:

Total energy used from renewable resources (Gigajoules) during the last 12 months: 4760.1324

UWe do not track this

Points Available: 0.00

Renewable Energy Usage

What percentage of energy use is produced from renewable sources?

Include electricity and other energy consumption from heating, hot water, etc.

0%
1-24%
25-49%
50-74%
75-99%
100%
Don't Know

Points Earned: 0.31 of 0.31

Low Impact Renewable Energy Use

What percentage of energy use is produced from low-impact renewable sources?

Include electricity and other energy consumption from heating, hot water, etc. Please include both purchased and onsite-generated renewable energy.

0%
1-24%
25-49%
50-74%
75-99%
100%
Don't know

Points Earned: 1.22 of 1.22

Facility Energy Efficiency

For what systems has your company used energy conservation or efficiency measures for a majority of your corporate facilities (by square feet) in the past year?

- Equipment: Energy Star appliances, automatic sleep modes, after-hour timers, etc.
- Lighting: natural light, CF bulbs, occupancy sensors, daylight dimmers, task lighting, etc.
- HVAC: programmable thermostat, timers, occupancy sensors, shade sun-exposed walls, double-paned windows, etc.
- Other please describe
- □ None of the above
- N/A We utilize virtual office

Points Earned: 0.41 of 0.61

Energy Use Reductions

Have conservation and efficiency improvements led to energy savings for your facilities? If so, by how much?

Please calculate based on changes from last year or annualized from a base year, referring to electricity use and other energy consumption from heating, hot water, etc.

0%
 1-4%
 5-9%
 10-14%
 15-20%
 >20%
 Don't know

Points Available: 1.22

Monitoring Greenhouse Gas Emissions

How does your company manage its greenhouse gas emissions for at least Scope 1 and 2?

Your answers determine which future questions in the assessment are applicable to your company.

Use do not currently monitor and record emissions

Use regularly monitor and record emissions but have not set any reduction targets

We regularly monitor and record emissions and have set specific reduction targets relative to previous performance (e.g. a 5% reduction of GHGs from baseline year)

We regularly monitor and record emissions and have set specific science-based targets necessary to achieve global goals to address climate change

Ve have met the specific reduction targets set during this reporting period

🗹 We have achieved carbon neutrality

Total Scope 1 GHGs

Total Greenhouse Gas Emissions (metric tonnes of CO2 equivalent) in:

Scope 1:

Scope 1:	2
🗌 We d	o not track this

Points Available: 0.00

Total Scope 2 GHGs

Total Greenhouse Gas Emissions (metric tonnes of CO2 equivalent) in:

Scope 2:

Scope 2: 275	
UWe do not track this	

Points Available: 0.00

Total Scope 3 GHGs

Total Greenhouse Gas Emissions (metric tonnes of CO2 equivalent) in:

Scope 3:

Scope 3: 80.53

UWe do not track this

Points Available: 0.00

Carbon Intensity

What is your current Carbon Intensity for Scopes 1 and 2 (measured in metric tons of CO2/\$million of revenue), not including the use of carbon credits or offsets?

Please use USD to allow for standardized comparisons.

>100
81-100
61-80
41-60
21-40
1-20
0
Don't know

Points Earned: 0.37 of 0.61

Carbon Intensity

What is your current Carbon Intensity for Scopes 1 and 2, measured in tons of CO2/\$million of revenue, including the use of carbon credits or offsets?

Please use USD to accurately evaluate the answer option.

>100
81-100
61-80
41-60
21-40
1-20
0
Don't know

Points Available: 1.22

Greenhouse Gas Emissions Reduced

What percentage of Scope 1 and 2 GHG emissions has been saved due to efficiency improvements implemented by your company?

0%
1-4%
5-9%
10-14%
15-20%
20%+
Don't Know

Points Available: 1.22

Ton Miles Reduction

Have you reduced the ton miles (relative to revenues) of your distribution and supply chain, and if so, by how much?

Calculate by comparing ton-miles from the year prior or annualized from a baseline year.

0%
 1-9%
 10%-20%
 21-50%
 >50%
 Not tracked / Unknown

Supply Chain GHG Management

Has your company taken action to track and manage the greenhouse emissions produced through your supply chain? (absolute reduction)

Only select practices if you track and manage greenhouse emissions produced for at least 50% of your company suppliers (on a cost basis).

We don't track or evaluate greenhouse emissions from our supply chain

We have conducted an analysis of our value chain, including suppliers, services, and materials, to identify material risk

contributions of greenhouse gas emissions

We have purchased certified carbon credits to offset some or all of the greenhouse gas emissions from our supply chain

Use set targets for reducing greenhouse gas emissions through our supply chain

U We have seen a reduction in GHG emissions in our supply chain in the last twelve months

We have achieved a carbon-neutral supply chain

Points Earned: 0.31 of 0.61

Offsetting Supplier GHG Emissions

What % of your company's Scope 3 greenhouse gas emissions were offset by certified carbon credits?

0
 1-24%
 25-49%
 50-74%
 75-99%
 100%
 Don't know

Points Available: 1.22

Supply Chain GHG Improvement

What practices has your company implemented for a majority of suppliers (on a cost basis) to reduce the greenhouse gas emissions produced through your supply chain?

We collaborate with or require suppliers to collect data and report on greenhouse gas emissions

We screen suppliers to reduce greenhouse gas emissions (e.g. performance of suppliers, selection of materials, source locations)

U We provide support or resources for our supply chain in adopting greenhouse gas minimized operations (e.g. online tools, applying

questionnaires and surveys, collaborating in industrywide surveys)

Use audit and provide help to suppliers to complete corrective actions

□ None of the above

Points Earned: 0.31 of 0.61

Reducing Impact of Travel/Commuting

Does your company have any programs or policies in place to reduce the environmental footprint caused by travel/commuting?

- Employees are subsidized/incentivized for use of public transportation, carpooling, or biking to work
- Facilities are designed to facilitate use of public transportation, biking, or cleaner burning vehicles (e.g. electric chargers)
- Employees are encouraged to use virtual meeting technology to reduce in person meetings
- Company has a written policy limiting corporate travel
- □ None of the above

Points Earned: 0.61 of 0.61

Sourcing % of COGS from Local Suppliers

What % of the following was spent with suppliers located within 200 miles (or 322 km) of where the end product was used during the last fiscal year?

Sourcing of COGS Local to Customers

○ 0%
 ○ 1-9%
 ○ 10-19%
 ○ 20-29%
 ○ 30%+
 ○ Don't know

Points Earned: 0.61 of 1.22

Sourcing % raw materials from Local Suppliers

What % of the following was spent with suppliers located within 200 miles (or 322 km) of where the end product was used during the last fiscal year?

Raw materials (in currency terms) grown or harvested

By company or local independent suppliers.

 \bigcirc 0%

- ○1-9%
- 10-19%
- 20-29%
- 30%+
- ODon't know

Managing Impact of Transportation

Has your company adopted any of the following techniques for minimizing the transportation-related environmental impact of its distribution and supply chain?

Please check all that apply.

- Utilize clean or low-emission vehicles (e.g. hybrid, LPG, electric) to transport and distribute product
- $\hfill \Box$ Utilize strategic planning software to minimize fuel usage and shipping footprint
- Train drivers and handlers in fuel efficient techniques
- Utilize freight or shipping methods with lower environmental impacts (e.g. avoiding air shipment)
- Other please describe

□ None of the above

Points Earned: 0.41 of 0.61

% GHG Emissions Offset

If your company purchased certified carbon credits in the reporting period, what % of Scope 1 and 2 GHG emissions were offset?

0%
 1-24%
 25-49%
 50-74%
 75-99%
 100%
 Don't know
 N/A - No carbon offsets purchased

Points Available: 0.61

Water

OPERATIONS

Monitoring and Managing Water Use

Does your company monitor and manage your water usage?

Your answers determine which future questions in the assessment are applicable to your company.

We do not currently monitor and record water usage

Ve regularly monitor and record water usage but have not set any reduction targets

U We monitor and record water usage and have set specific reduction targets relative to previous performance (e.g. a 5% reduction

of water usage from baseline year)

We regularly monitor and record emissions and have set science-based targets necessary to achieve sustainable usage linked to our local watershed

Use have met specific reduction targets set during this reporting period

Points Earned: 0.44 of 1.75

Total Water Use

Total water use (liters) during the last 12 months

Total water use (liters) during the last 12 months 323000

UWe do not track this

Points Available: 0.00

Water Conservation Practices

What water conservation methods have been implemented at the majority of your corporate offices or plant facilities:

Please check all that apply.

Low-flow faucets, taps, toilets, urinals, or showerheads

Grey-water usage for irrigation

Low-volume irrigation

Harvest rainwater

Other - please describe

None of the above

N/A - Our company has a virtual office

Supply Chain Water Management

How does your company track and manage the water footprint of your supply chain?

Only select practices if you track and manage the water footprint for at least 50% of your company suppliers (on a cost basis).

We do not track the water footprint of our supply chain

We have conducted an analysis of our value chain, including suppliers, services, and materials, to identify material areas of water usage

U We have targets for reducing water footprint through our supply chain

We have seen a reduction of our water footprint in our supply chain in the past twelve months

 \Box We have verified that all water use in supply chain is science-based and sustainable

Points Earned: 0.44 of 1.75

Supply Chain Water Improvement

What practices has your company implemented for a majority of suppliers (on a cost basis) to reduce the water footprint of your supply chain?

Use collaborate with or require suppliers to collect data and report on water footprint

U We screen suppliers to fit good water management practices (e.g. individual supplier practices, materials and ingredients,

locations in context of water scarcity)

U We provide support or resources for supply chain in adopting water management (e.g. online tools, applying questionnaires and

surveys, collaborating in industrywide surveys)

 $\hfill \Box$ We audit and provide help to suppliers to complete corrective actions

None of the above

Points Available: 1.75

Land & Life

OPERATIONS

Monitoring and Reporting Non-hazardous Waste

How does your company monitor and manage your waste production?

Please select one answer option indicating if the company monitors waste production and potentially sets targets (answers 1-4). If the company sets targets, answers 5 and/or 6 may apply in addition.

Use do not currently monitor and record waste production

We regularly monitor and record waste production but have not set any reduction targets

U We regularly monitor and record waste production and have set specific reduction targets relative to previous performance (e.g. a

5% reduction of waste to landfill from baseline year)

U We regularly monitor and record waste produced and have set a zero waste target

 \Box We have met the specific reduction targets set during this reporting period

We produce zero waste to landfill / ocean

Points Earned: 0.19 of 0.76

Non-hazardous Waste Generated

Waste Produced: Non-Hazardous Waste (metric tonnes) during the last 12 months

Waste Produced: Non-Hazardous Waste (metric tonnes) during the last 12 months 2.2

Points Available: 0.00

Total Waste Disposed

Waste Disposed (metric tonnes) during the last 12 months

Waste Disposed (metric tonnes) during the last 12 months 1.16

UWe do not track this

Points Available: 0.00

Total Waste Recycled

Waste Disposed: Recycled/Reused (metric tonnes) during the last 12 months

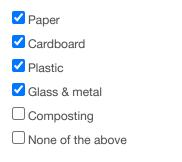
Waste Disposed: Recycled/Reused (metric tonnes) during the last 12 months 1.1

UWe do not track this

Recycling Programs

Does the company have a company-wide recovery and recycling program that includes the following?

Please check all that apply.



Points Earned: 0.76 of 0.76

Waste Reduction Programs

Does your company have a formal program to evaluate how to reduce its generation of hazardous, universal, and/or non-hazardous waste?

```
    Yes
    No
    Already maximized - we have achieved Zero Waste
```

Points Earned: 0.76 of 0.76

Supply Chain Waste Management

How does your company track and manage waste in your supply chain?

Only select practices if you track and manage waste for at least 50% of your company suppliers (on a cost basis).

U We don't track the solid waste impacts of our supply chain

We have conducted an analysis of our value chain, including suppliers, services, and materials, to identify material areas of waste production

We have set targets for reducing solid waste in the supply chain

U We have seen a reduction of waste produced in our value chain in the past twelve months

We have achieved zero waste or a closed-loop supply chain

Points Earned: 0.19 of 0.76

Supply Chain Waste Improvement

What practices has your company implemented for a majority of suppliers (on a cost basis) to reduce waste in your supply chain?

Use collaborate with or require suppliers to collect data and report on waste production

We screen or require suppliers to meet standards related to solid waste production

Use have implemented initiatives to reduce waste at the source or divert waste from landfills or incineration in the supply chain

 $\hfill \Box$ We audit and provide help to suppliers to complete corrective actions

□ None of the above

Points Earned: 0.19 of 0.76

Source Reduction

Have any of your products been source reduced in the last fiscal year?

This includes reducing the volume of material needed for a product through material selection, production process, product design, etc.

◯ Yes

🔘 No

 \bigcirc N/A: My revenues are generated from a service so source reduction cannot be conducted.

Points Available: 0.76

Programs to Reduce End of Life Waste

Does the company have in place an active end-of-life product/component reclamation program to increase the useful life of parts and components?

Yes
No
N/A

Points Earned: 0.76 of 0.76

% of Recyclable/Biodegradable Materials

What % of material (by weight or volume) is made of recyclable (and labeled as such) or biodegradable materials in the areas where they are sold (product + packaging)?

<20%
20-49%
50-74%
75-99%
100%
Don't Know
N/A

Points Available: 0.76

% of Environmentally Preferred Input Materials

What % of material (by weight or volume) comes from recycled materials, reused components, and/or certified sustainably sourced materials?

<20%
20-49%
50-74%
75-99%
100%
Don't Know
N/A - We do not sell a physical product

Points Earned: 0.25 of 1.53

Reducing Waste

Optional unweighted metrics: Approximately by what % has your company reduced solid and hazardous waste generation (normalized for revenue changes) over the following periods?

The past two years
The past two years 5

UWe do not track this

Hazardous Waste Disposal

Can your company verify that your hazardous waste is always disposed of responsibly?

This includes batteries, paint, electronic equipment, etc.

Yes
 No
 N/A - We have eliminated hazardous waste

Points Earned: 0.76 of 0.76

Tracking Chemicals in the Supply Chain

Does your company do any of the following to track chemicals in the supply chain for the majority of materials?

Please check all that apply.

Do not track chemicals in the supply chain

Require suppliers to disclose specified chemicals of concern

Ask suppliers if they know all the chemical ingredients intentionally added to their product and all residuals of high concern

present in the product (asking if they know only, not to provide the data to you)

Require suppliers to provide chemical information to a third party

Disclose all by-products, contaminants or trace materials to the public

Points Earned: 0.51 of 0.76

Chemical Reduction Methods

Which of the following environmentally preferred products have been purchased for the majority of your corporate facilities?

Non-toxic janitorial products

Unbleached / chlorine free paper products

Soy-based inks or other low VOC inks

Recycled/environmentally preferred office supplies (paper, pens, notebooks, etc.)

Other - please describe

□ None of the above

Points Earned: 0.19 of 0.76

Supply Chain Chemical Management

How does your company track and manage toxins or hazardous waste in your supply chain?

Only select practices if you track and manage toxins or hazardous waste for at least 50% of your company suppliers (on a cost basis).

We don't track toxins or hazardous waste in our supply chain

🗹 We have conducted an analysis of our value chain, including suppliers, services, and materials, to identify material risks of toxins

and/or production of hazardous waste

- U We have set targets for reducing toxins and hazardous waste in our supply chain
- We have verified that there are no harmful toxins or hazardous waste in our supply chain

Points Earned: 0.38 of 0.76

Supply Chain Chemical Improvement

What practices has your company implemented for a majority of suppliers (on a cost basis) to reduce toxins or hazardous waste in your supply chain?

We collaborate with or require suppliers to collect data and report on chemicals

Ve screen or require suppliers to meet standards related to toxins or hazardous waste

U We provide support or resources to reduce toxins in the supply chain (e.g.online tools, applying questionnaires and surveys,

collaborating in industrywide surveys)

We audit and provide help to suppliers to complete corrective actions

□ None of the above

Points Earned: 0.19 of 0.76

Supply Chain Biodiversity Management

How does your company track and manage your supply chain's impact on biodiversity?

Only select practices if you track and manage the impact on biodiversity for at least 50% of your company suppliers (on a cost basis).

We don't evaluate our supply chain impact on biodiversity

We have conducted an analysis of our value chain, including suppliers, services, and materials, to identify material risks to biodiversity

We set targets for reducing impact on biodiversity through our supply chain

We have verified that our supply chain creates no (or positive) biodiversity impact

Points Earned: 0.76 of 0.76

Supply Chain Biodiversity Improvement

What practices has your company implemented for a majority of suppliers (on a cost basis) to reduce your supply chain's impact on biodiversity?

- \Box We collaborate with or require suppliers to collect data and report on biodiversity impact
- We screen suppliers to fit good biodiversity practices
- U We provide support or resources for our supply chain in adopting biodiversity-friendly operations (e.g. online tools, applying
- questionnaires and surveys, collaborating in industrywide surveys)
- \Box We audit and provide help to suppliers to complete corrective actions
- □ None of the above

Points Earned: 0.19 of 0.76

Renewable or Cleaner-burning Energy

IMPACT BUSINESS MODELS

- Impact Business Model

29.2

This IBM section is applicable if your company's products/services reduce GHG emissions through the provision of renewable or cleaner burning energy (e.g. solar panel manufacturers/installers, hybrid vehicles, products self-powered by renewable energy).

Renewable / Cleaner Burning Energy Description

Which of the following product or service descriptions apply?

Your answer to this unscored question is combined with other answers to automatically calculate your score in this section of the assessment.

O Product/service is self-powered by fossil fuel-based energy that is cleaner-burning than market alternatives (e.g. LPG-powered car; natural gas burning heater)

O Product/service is self-powered by non-fossil fuel renewable energy (e.g. solar-powered lantern)

O Product/service provides or contributes to the provision of cleaner-burning or non-low impact renewable energy (e.g. LPG distribution)

Product/service provides or contributes to the provision of non-GHG emitting low-impact renewable energy (e.g. solar panel

installation, wind turbine manufacturing)

O These descriptions do not apply to our company's product/service (Skip the remainder of this section)

Types of Renewable Energy

Which of the following renewable energy types are provided by product/service?

Solar	
✓ Wind	
Biodiesel/biomass	
Small-scale hydro	
✓ Other	

Points Available: 0.00

Carbon Offset Certification

Has the company's renewable energy products/services received a third-party verification or certification for carbon offsets?

• Certified emission reduction credits (verified and registered by United Nations)

- \odot Verified emission reductions credits ("unofficial" carbon credits, not allocated by the UN)
- O Renewable energy credits or local equivalent (third-party verified units of renewable energy)
- \bigcirc None of the above

Points Earned: 1.03 of 1.03

Tracking Environmental Metrics

Which of the following environmental metrics does your company track regarding the environmental impact of your product or service?

You will be asked to report each environmental metric selected

- CO2 saved/offset by product/service (metric tons)
- Liters of water saved/offset by product/service
- kWh generated with cleaner alternative
- Metric tons of waste saved from landfill or incineration
- □ None of the above

Water Saved

If tracked, please report the environmental metric listed below that resulted from the use of your product or service in the last 12 months.

Liters of water saved/off-set

Liters of water saved/off-set 857750	
UWe do not track this	
Points Available: 0.00	

Waste Diverted

If tracked, please report the environmental metric listed below that resulted from the use of your product or service in the last 12 months.

Metric tons of waste saved from landfill or incineration

Metric tons of waste saved from landfill or incineration 101.5

UWe do not track this

Points Available: 0.00

Tons of Carbon Offset

If tracked, please report the environmental metric listed below that resulted from the use of your product or service in the last 12 months.

Metric tons of CO2 saved/off-set

Metric tons of CO2 saved/off-set 2119212

UWe do not track this

Points Available: 0.00

kWh Generated

If tracked, please report the environmental metric listed below that resulted from the use of your product or service in the last 12 months.

kWh generated with cleaner alternative

kWh generated with cleaner alternative 3182142

Revenue Generated

What were your total revenues last fiscal year from the previous products or services?

Your answer to this unscored question is combined with other answers to automatically calculate your score in this section of the assessment.

What were your total revenues last fiscal year from the previous products or services? 100%

UWe do not track this

Points Available: 0.00

Management of Renewable / Cleaner Burning Energy

How does your company measure and manage the results, outcomes, effects, or impact of your product or service?

Select all that apply.

U We have formally defined the outcomes sought by our product or service and have developed a theory of change for them

Ve have based our impactful product or service business model on established secondary research that demonstrates potentia
impact

We have directly and formally engaged stakeholders in understanding their desires and needs when developing, refining, and or delivering our products or services

- We are verified to meet third-party standards for impact (e.g. we have impact-related product certifications)
- We measure near-term outcomes of the product or service to determine whether it is meeting the needs and expectations of our beneficiaries

We measure long-term outcomes in order to assess whether the results of our product produce lasting positive impacts for our beneficiaries

We have identified and measure and manage the unintentional or potential negative impacts of the product or service in addition to intentional positive effects

U We have identified and managed potential causes that could lead to a failure to deliver the positive outcome, to do so less

efficiently than possible, or to produce other negative effects

□ None of the above

Points Earned: 1.03 of 1.03

Efficacy of Renewable / Cleaner Burning Energy

If direct research on your product or service has been performed, did the results confirm that a positive environmental outcome is being achieved?

```
    Yes
    No
    N/A - No direct research conducted
```

Points Earned: 1.03 of 1.03

Outcome Measurement

How has your company measured outcomes or determined whether your product or service contributes to the positive outcomes previously identified in the question "Renewable / Cleaner Burning Energy Description"?

We surveyed beneficiaries to understand outcomes created
We used non-randomized control groups to compare performance
We used randomized control groups to determine the level of causality of our product or service
We used aggregated third-party data to benchmark and compare impact performance
Our selected methods determined that the product or service contributed to the outcome
Other - please describe
None of the above

Points Earned: 0.26 of 1.03

Long Term Outcomes

Does your outcome measurement demonstrate that your company is creating long-term or permanent outcomes for your beneficiaries?

O Yes○ No

Points Earned: 1.03 of 1.03

Innovative Renewable / Cleaner Burning Energy

Is there something different or innovative about the product/service that has changed the industry? Is this something that is replicable, unique at the time that it was created, and that has been emulated by other organizations?

Believ is a chargepoint provider and operator that provides a full turnkey solution to government (i.e. local authority) and business clients to allow for/encourage EV uptake in their areas for residents, staff, fleets, and visitors/passing traffic. Our ability to fully fund projects with the best, most innovative hardware on the market at any time means that our clients receive only the best technology suitable for their users. Our innovation lies in our sister company relationship with Virgin Media O2, due to our JV owner Liberty Global, which allows us to utilise existing cabling/telecommunications infrastructure to provide communities with innovations such as: 5G Integration and Small Cell Signal Boosters: A benefit of our close relationship with VMO2 is our ability to collaborate on innovative projects that benefit residents UK-wide in terms of both internet connectivity/availability and EV charging infrastructure simultaneously. This includes 5G SIMs and small cell signal boosters to enable better digital Connectivity for residents/businesses within client areas. 'Digital Electricity': This project is working to utilise fibre optic cables to transmit electricity for electric vehicle chargers. This means that existing VMO2 cabling & ducting owned by VMO2 can be used to help connect chargers in hard-to-reach areas with limited DNO connection options, which would otherwise be left behind. This brings the possibility of a combination of benefits such as increased VMO2 internet strengths; increased viability of charging in typically avoided areas; and potential for reduced installation costs.

Customers Impact Area Introduction

This section identifies whether your company's product/service is designed to deliver a specific, material, positive impact for its customers (beyond the value normally provided from goods or services), and if so, opens the Customer Impact Business Model section that is most applicable.

Customer Impact Business Model Introduction

Do any of your company's products/services address a social or economic problem for your customers and/or their beneficiaries?

Your answers determine which future questions in the assessment are applicable to your company.

YesNo

Points Available: 0.00

Customer Focus of Product or Service

Is the social or economic problem addressed by your product/service one that is faced directly by your customers and/or your clients' beneficiaries?

If you answer "No" here, be sure to revisit the Environment and/or Community sections to ensure your business model impact is appropriately captured.

O Yes

O No, customers support in our ability to produce a positive social/economic impact, but the primary beneficiaries are other stakeholders (i.e. we donate to charities based on sales to customers, we sell fair trade products to our customers, we sell environmentally beneficial products to our customers)

Points Available: 0.00

Positive Impact of Product/Service

How would you describe the positive outcome for customers created by your product/service?

We enable customers to charge their electric vehicles with 100% renewably-sourced energy. This enables the further uptake of EV within communities, leading to a social value benefits of more sustainable communities of cleaner air

Points Available: 0.00

OPERATIONS

0.0

Beneficial Product Type

Which of the following most closely matches the outcome and/or problem solved for your customers as defined above?

Only select multiple answer options if your company sells various products or services with distinct outcomes, or if a single product or service achieves multiple outcomes.

Access to products/services that fulfill basic human needs for individuals without prior access (e.g. providers of electricity or clean drinking water to rural poor communities, affordable housing projects, waste and sanitation systems or disposal)

Improved or maintained health and wellness (e.g. medical equipment, medical services and medicines, preventative health services or products, healthy living products, exercise and sporting products, prescription eyeglasses)

Improved education or skills development (e.g. schools, textbooks, tutoring services, career leadership training, education tools, games and software)

Increased economic opportunity for underserved groups (e.g. financial or insurance services or benefits consulting for the underserved, new mechanisms to connect products to market)

Increased operational success or capital for purpose driven or underserved enterprises (e.g. impact investing or fundraising platforms, nonprofit accounting services)

Increased social and/or environmental impact for businesses or other organizations (e.g. sustainability consulting)

Increased access to arts, media, or culture (e.g. independent media, artisanal crafts, photography, information services)

Improves market access through physical or technological infrastructure (e.g. mobile telecommunications, business technologies

or software, roads, bridges, railways, ports, building and construction materials not previously available)

None of the above

Points Available: 0.00

Impact on Underserved Populations

Does your product or service benefit underserved populations, either directly or by supporting organizations that directly serve them?

Answering affirmatively will opt you into additional sections of the B Impact Assessment with more specific questions about this Impact Business Model.

Our products or services directly support underserved populations

 \bigcirc Our products or services support organizations that directly support underserved populations

◯ Don't know

O None of the above

Total Customer Organizations

Total Number of Customers

Organizations served in the last 12 months:

Organizations served in the last 12 months: 6377

Uve do not track this

Points Available: 0.00

Total Customer Individuals

Total Number of Customers

Individuals served in the last 12 months:

Individuals served in the last 12 months: 7200

UWe do not track this

Points Available: 0.00

Customer Stewardship

OPERATIONS

2.3

Managing Customer Stewardship

Does your company do any of the following to manage the impact and value created for your customers or consumers?

- We offer product / service guarantees, warranties, or protection policies
- We have third party quality certifications or accreditations
- We have formal quality control mechanisms
- We have feedback / customer service feedback or complaint mechanisms
- We monitor customer or consumer satisfaction
- We assess the outcomes produced for our customers through the use of our product or service
- Use have written policies in place for ethical marketing, advertisement, or customer engagement
- We manage the privacy and security of client / customer data

□ None of the above

Points Earned: 0.63 of 0.63

Quality Assurance

Do you use an established third party methodology to manage quality assurance for your products or services?

Examples include PDSA, Six Sigma, DMAIC, TQM, Zero Defects, etc

0	Yes
\bigcirc	No

Points Available: 0.63

Supplier Quality Assurance Reviews

What % of Significant Suppliers (on currency basis) are subjected to regular quality assurance reviews or audits?

0-49%
 50-62%
 63-75%
 >75%

Points Available: 1.25

Feedback and Complaint Channels

Are any of the following true regarding mechanisms for customers to provide feedback, ask questions, or file complaints?

Products and/or websites feature customer service contact information

Product / service reviews are made available in their entirety to public

Company responds to all direct inquiries or complaints within a month of receipt

Company offers live time support to customers

Other

□ None of the above

Points Earned: 0.63 of 0.63

Monitoring Customer Satisfaction and Retention

Which of the following are true of your company with regards to customer or client satisfaction and/or retention?

Company monitors customer satisfaction
 Company shares customer satisfaction internally within the company
 Company shares customer satisfaction publicly
 Company has specified targets for customer / client satisfaction
 In the last year, company has achieved specified targets for satisfaction
 None of the above

Points Earned: 0.25 of 0.63

Managing Product Impacts

Does the company do any of the following with regards to managing the potential impact their products have on customers / beneficiaries?

Company regularly monitors customer outcomes and well-being

Company has formal program to incorporate customer testing and feedback into product design

Company has formal programs in place to continuously improve outcomes produced for customers (including reducing negative effects or increasing positive effects)

Other

□ None of the above

Points Earned: 0.21 of 0.63

Data Usage and Privacy

Does your company have any of the following to address data usage and privacy issues?

Company has a formal publicly available data and privacy policy

Company makes all users aware of information collected, length of time it is preserved, how it's used, and whether and how it is

shared with other entities (public or private)

All customers have option to decide how their data can be used

Company's all email list building and email marketing strategies are GDPR compliant

Other

□ None of the above

N/A - Company does not collect sensitive data

Points Earned: 0.63 of 0.63

Disclosure Questionnaire

Disclosure Industries

Disclosure questions on specific production and trade.

Disclosure Alcohol

Please indicate if your company is involved in the production, operation, trade, or sale of any the following:

Alcohol

Please also select "Yes" if your company serves clients in this industry

○ Yes

🔘 No

Points Available: 0.00

Disclosure Tobacco

Please indicate if your company is involved in the production, operation, trade, or sale of any the following:

Tobacco

Please also select "Yes" if your company serves clients in this industry

 \bigcirc Yes

🔘 No

Points Available: 0.00

Disclosure Gambling

Please indicate if your company is involved in the production, operation, trade, or sale of any the following:

Gambling

Please also select "Yes" if your company serves clients in this industry

◯ Yes

🔘 No

Disclosure Firearms Weapons

Please indicate if your company is involved in the production, operation, trade, or sale of any the following:

Firearms, weapons or munitions

Please also select "Yes" if your company serves clients in this industry

⊖ Yes

🔘 No

Points Available: 0.00

Disclosure Pornography

Please indicate if your company is involved in the production, operation, trade, or sale of any the following:

Pornography

Please also select "Yes" if your company serves clients in this industry

◯ Yes

🔘 No

Points Available: 0.00

Disclosure Fossil Fuels

Please indicate if your company is involved in the production, operation, trade, or sale of any the following:

Fossil-fuel-based oil, natural gas, or coal extraction, distribution, sale, etc.

Please also select "Yes" if your company serves clients in this industry

○ Yes

🔘 No

Disclosure Mining

Please indicate if your company is involved in the production, operation, trade, or sale of any the following:

Mining

Please also select "Yes" if your company serves clients in this industry

 \bigcirc Yes

🔘 No

Points Available: 0.00

Disclosure Nuclear Power or Hazardous Materials

Please indicate if your company is involved in the production, operation, trade, or sale of any the following:

Nuclear power, radioactive materials or hazardous waste

Please also select "Yes" if your company serves clients in this industry

○ Yes

🔘 No

Points Available: 0.00

Disclosure Prisons

Please indicate if your company is involved in the production, operation, trade, or sale of any the following:

Prisons

Please also select "Yes" if your company serves clients in this industry

⊖ Yes

🔘 No

Points Available: 0.00

Disclosure Volunteer Placement to Orphanages

Please indicate if your company is involved in the production, operation, trade, or sale of any the following:

Organizing volunteer programs to orphanages or child care organizations

```
○ Yes
```

🔘 No

Disclosure Animal Products or Services

Please indicate if your company is involved in the production, operation, trade, or sale of any the following:

Animal-based products or services (including seafood)

0	Yes
	No

Points Available: 0.00

Disclosure Genetically Modified Organisms

Please indicate if your company is involved in the production, operation, trade, or sale of any the following:

Genetically modified organisms

Please also select "Yes" if your company serves clients in this industry

```
◯ Yes
```

🔘 No

Points Available: 0.00

Disclosure Biodiversity Impacts

Please indicate if your company is involved in the production, operation, trade, or sale of any the following:

Industries with a large potential biodiversity impact (including logging or logging equipment, agriculture, etc.)

○ Yes ○ No

Points Available: 0.00

Disclosure Energy and Emissions Intensive Industries

Please indicate if your company is involved in the production, operation, trade, or sale of any the following:

Energy- and emissions-intensive industries

Yes

Disclosure Water Intensive Industries

Please indicate if your company is involved in the production, operation, trade, or sale of any the following:

Water-intensive industries

○ Yes

Points Available: 0.00

Disclosure Illegal Products or Subject to Phase Out

Please indicate if your company is involved in the production, operation, trade, or sale of any the following:

Products or activities that are illegal under country laws or regulations where they have operated, banned in international conventions or agreements, or subject to international phase-out or regulation

○ Yes

Points Available: 0.00

Disclosure Industries at Risk of Human Rights Violations

Please indicate if your company is involved in the production, operation, trade, or sale of any the following:

Industries reliant upon materials at high risk of human rights infringements (e.g. conflict minerals)

YesNo

Points Available: 0.00

Other Disclosure Industries

Please indicate if your company is involved in the production, operation, trade, or sale of any the following:

Other industries that may cause social or environmental harm or are subject to stakeholder criticism or concern

○ Yes

🔘 No

Company Explanation Of Disclosure Item Flags

If you selected "Yes" to any of the "Disclosure Industries" listed above, please provide a detailed explanation of the company's involvement for each affirmative response:

If this does not apply to you, please enter "Does not apply" in the text area below.

Does not apply

Points Available: 0.00

Disclosure Practices

Disclosure questions on sensitive practices.

No formal Registration Under Domestic Regulations

Please indicate if your company engages in any of the following practices:

Company is not formally registered in accordance with all relevant regulations and requirements

If your company is a formally registered business, select "No."

O Yes

Points Available: 0.00

Tax Reduction Through Corporate Shells

Please indicate if your company engages in any of the following practices:

Company uses corporate shells or other structural means, such as establishing multiple corporate entities, to minimize tax payments

YesNo

Points Available: 0.00

Operates in conflict zones

Please indicate if your company engages in any of the following practices:

Company operates in conflict zones

○ Yes

🔘 No

Sale of Data

Please indicate if your company engages in any of the following practices:

Company sells or provides access to consumer or user data

O Yes

🔘 No

Points Available: 0.00

Facilities located in sensitive ecosystems

Please indicate if your company engages in any of the following practices:

Company facilities are located adjacent to or in sensitive ecosystems

O Yes

Points Available: 0.00

Animal Testing

Please indicate if your company engages in any of the following practices:

Company's products are tested on animals

○ Yes

🔘 No

Points Available: 0.00

Marketing of Breastmilk Substitutes

Please indicate if your company engages in any of the following practices:

Marketing of breastmilk substitutes

○ Yes

🔘 No

Activities against freedom of association/collective bargaining

Please indicate if your company engages in any of the following practices:

Company has taken a public stance against unionization, has engaged in activities that may be perceived as taking a stance against union organizing, or prohibits workers from freely associating and bargaining collectively for the terms of one's employment

○ Yes ● No

Points Available: 0.00

Workers Under Bond

Please indicate if your company engages in any of the following practices:

Company hires workers that are under bond, debt, or other obligation to the company or to labor brokers

⊖ Yes

🔘 No

Points Available: 0.00

Confirmation of Right to Work

Please indicate if your company engages in any of the following practices:

Company does not confirm that workers have the legal right to work in jurisdiction of operations, or company does not keep personnel records that include evidence of the date of birth of each worker

◯ Yes

🔘 No

Points Available: 0.00

Employs Individuals on Zero-Hour Contracts

Please indicate if your company engages in any of the following practices:

Company employs individuals on zero-hour contracts

○ Yes ○ No

Company workers are prisoners

Please indicate if your company engages in any of the following practices:

Company uses workers who are prisoners

O Yes

🔘 No

Points Available: 0.00

Company Employs Workers Under Age 15 (Or Other ILO Minimum Age)

Please indicate if your company engages in any of the following practices:

Company employs workers under the age of 15 (or other minimum work age covered by the International Labour Organization Convention No. 138) and/or company does not keep personnel records that include evidence of the date of birth of each

○ Yes

🔘 No

Points Available: 0.00

Overtime For Hourly Workers Is Compulsory

Please indicate if your company engages in any of the following practices:

Overtime work is compulsory and exceeds 48 hours in a week

 \bigcirc Yes

🔘 No

Points Available: 0.00

Other Disclosure Practices

Please indicate if your company engages in any of the following practices:

Other sensitive practices that may cause social or environmental harm, or are subject to stakeholder concern

○ Yes

🔘 No

Company Explanation Of Disclosure Item Flags

If you selected "Yes" to any of the "Disclosure Practices" listed above, please provide a detailed explanation of the company's engagement in each practice marked in the affirmative:

If this does not apply to you, please enter "Does not apply" in the text area below.

Does not apply

Points Available: 0.00

Disclosure Outcomes & Penalties

Disclosure questions concerning litigation, relocation of communities, accidents, and on-the-job fatality.

On-Site Fatality

Please indicate if your company has experienced any of the following in the past 5 years:

Company has had an operational or on-the-job fatality

⊖ Yes

🔘 No

Points Available: 0.00

Litigation or Arbitration

Please indicate if your company has experienced any of the following in the past 5 years:

Litigation or arbitration against company either ongoing, settled, or found against the company

YesNo

Points Available: 0.00

Company has filed for bankruptcy

Please indicate if your company has experienced any of the following in the past 5 years:

Company has filed for bankruptcy

⊖ Yes

🔘 No

Bribery, Fraud, or Corruption

Please indicate if your company has had a formal complaint to a regulatory agency or been assessed a fine or sanction in the past five years for any of the following:

Bribery, fraud, or corruption

◯ Yes

Points Available: 0.00

Anti-Competitive Behavior

Please indicate if your company has had a formal complaint to a regulatory agency or been assessed a fine or sanction in the past five years for any of the following:

Anti-competitive behavior

○ Yes

Points Available: 0.00

Financial Reporting, Taxes, Investments, or Loans

Please indicate if your company has had a formal complaint to a regulatory agency or been assessed a fine or sanction in the past five years for any of the following:

Financial reporting, tax payments, investments, or loans

O Yes

Points Available: 0.00

Political Contributions or International Affairs

Please indicate if your company has had a formal complaint to a regulatory agency or been assessed a fine or sanction in the past five years for any of the following:

Political contributions or international affairs

○ Yes

Labor Issues

Please indicate if your company has had a formal complaint to a regulatory agency or been assessed a fine or sanction in the past five years for any of the following:

Labor issues (including safety and discrimination)

0	Yes
	No

Points Available: 0.00

Recalls

Please indicate if your company has experienced any of the following in the past 5 years:

Recalls due to quality control issues

◯ Yes

🔘 No

Points Available: 0.00

Breaches of Confidential Information

Please indicate if your company has experienced any of the following in the past 5 years:

Breaches of individual privacy and/or losses of individual confidential data

○ Yes

🔘 No

Points Available: 0.00

Consumer Protection

Please indicate if your company has had a formal complaint to a regulatory agency or been assessed a fine or sanction in the past five years for any of the following:

Consumer protection (including product safety and marketing claims)

○ Yes

Significant Layoffs

Please indicate if your company has experienced any of the following in the past 5 years:

Company has had layoffs of more than 20% of the workforce

○ Yes

Points Available: 0.00

Hazardous Discharges Into Air/Land/Water (Past 5 Yrs)

Please indicate if your company has experienced any of the following in the past 5 years:

Company sites have experienced accidental discharges to air, land or water of hazardous substances

○ Yes

Points Available: 0.00

Large Scale Land Conversion, Acquisition, or Relocation

Please indicate if your company has experienced any of the following in the past 5 years:

Construction or operation of company involved large scale land acquisition, convergence, or degradation (including the construction or refurbishment of dams), or resulted in the resettlement or economic displacement of 5,000 or more people

○ Yes

Points Available: 0.00

Penalties Assessed For Environmental Issues

Please indicate if your company has had a formal complaint to a regulatory agency or been assessed a fine or sanction in the past five years for any of the following:

Environmental management penalties, including animal welfare

○ Yes ○ No

Violation of Indigenous Peoples Rights

Please indicate if your company has had a formal complaint to a regulatory agency or been assessed a fine or sanction in the past five years for any of the following:

Infringing on indigenous people's rights, for instance by utilizing lands owned or used by indigenous peoples without full documented consent of such peoples

○ Yes ○ No

Points Available: 0.00

Other Disclosure Outcomes & Penalties

Please indicate if your company has had a formal complaint to a regulatory agency or been assessed a fine or sanction in the past five years for any of the following:

Other penalties, complaints, or grievances filed or levied against the company for negative impacts on local communities, human rights, or other stakeholder concerns

○ Yes ○ No

Points Available: 0.00

Company Explanation Of Disclosure Item Flags

If you selected "Yes" to any of the "Disclosure Outcomes & Penalties" listed above, please provide a detailed explanation of the company's experience related to each affirmative response:

If this does not apply to you, please enter "Does not apply" in the text area below.

Does not apply

Points Available: 0.00

Supply Chain Disclosure

Disclosure questions concerning the significant suppliers of the company

Supplier Child Labor, Prison Labor, or Forced Labor

Please indicate if any of the following statements are true regarding your company's suppliers:

Employment of workers under the age of 15, use of workers who are currently prisoners, or other practices that are relevant to risk of forced labor

YesNoDon't Know

Points Available: 0.00

Suppliers in Conflict Zones

Please indicate if any of the following statements are true regarding your company's suppliers:

Operation in conflict zones

YesNoDon't Know

Points Available: 0.00

Suppliers Negative Social Impact

Please indicate if any of the following statements are true regarding your company's suppliers:

Practices or outcomes that produced substantial negative impacts regarding human rights, labor conditions, or local communities

Yes
No
Don't Know

Points Available: 0.00

Suppliers Negative Environmental Impact

Please indicate if any of the following statements are true regarding your company's suppliers:

Practices or outcomes that produced substantial negative environmental impact

◯ Yes
🔘 No
O Don't Know