

Lemonade Inc

Disclosure Report Date Submitted: April 2nd, 2025

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Disclosure Materials

Certified B Corporations must complete a Disclosure Questionnaire to identify potentially sensitive issues related to the company (e.g. historical fines, sanctions, material litigation, or sensitive industry practices).

This component does not affect the company's score on the B Impact Assessment. If the company answers affirmatively to any items in the Disclosure Questionnaire that B Lab deems relevant for public stakeholders, then, as a condition of their certification, the company must:

- Be transparent about details of the disclosure issues identified on the company's public B Impact Report
- 2) Describe how the company has addressed this issue
- 3) Demonstrate that management practices are in place to avoid similar issues from arising in the future, when necessary.

In all cases, the Standards Advisory council reserves the right to refuse certification if the company is ultimately deemed not to uphold the spirit and integrity of the community.

In addition to the voluntary indication of sensitive issues in the Disclosure Questionnaire, companies pursuing Certification also are subject to a background check by B Lab staff. Background checks include a review of public records, news sources, and search engines for company names, brands, executives/founders, and other relevant topics.

Sensitive issues identified through background checks may or may not be within the scope of questions in the Disclosure Questionnaire, but undergo the same review process and are subject to the same possible review by the Standards Advisory Council, including ineligibility for B Corp Certification, required remediation, or disclosure.

B Lab's Public Complaints Process

Any party may submit a complaint about a current B Corp through B Lab's Public Complaint Process. Grounds for complaint include:

- Intentional misrepresentation of practices, policies, and/or claimed outcomes during the company's certification process
- 2) Breaches of the B Corp Community's core values as expressed in our Declaration of Interdependence

This document contains a copy of the company's completed Disclosure Questionnaire and related disclosure documentation provided by the company.



Disclosure Questionnaire

Industries and Products

Yes No Please indicate if the company is involved in production of or trade in any of the following. Select Yes for all options that **Animal Products or Services** $\boxed{}$ **Biodiversity Impacts** \square Chemicals $\boxed{}$ **Disclosure Alcohol** \square **Disclosure Firearms Weapons** $\boxed{}$ **Disclosure Mining** $\boxed{}$ **Disclosure Pornography** $\boxed{}$ **Disclosure Tobacco** $\boxed{}$ **Energy and Emissions Intensive** $\boxed{}$ Industries Fossil fuels \square Gambling **Genetically Modified Organisms** $\overline{\mathbf{A}}$ Illegal Products or Subject to $\overline{\mathbf{A}}$ **Phase Out** Industries at Risk of Human \square **Rights Violations Monoculture Agriculture** \square **Nuclear Power or Hazardous** $\overline{\mathbf{A}}$ **Materials** Payday, Short Term, or High **Interest Lending Water Intensive Industries** $\overline{\mathbf{A}}$ Tax Advisory Services

Outcomes & Penalties

	Yes	No
Please indicate if the company has had any formal complaint to a regulatory agency or been assessed any fine or sanction in the past five years for any of the following practices or policies. Check all that apply.		
Anti-Competitive Behavior		∀
Breaches of Confidential Information		N
Bribery, Fraud, or Corruption		∑
Company has filed for bankruptcy		\vee
Consumer Protection	V	
Financial Reporting, Taxes, Investments, or Loans		N
Hazardous Discharges Into Air/Land/Water (Past 5 Yrs)		V
Labor Issues		V
Large Scale Land Conversion, Acquisition, or Relocation		K
Litigation or Arbitration	V	
On-Site Fatality		\searrow
Penalties Assessed For Environmental Issues		V
Political Contributions or International Affairs		\searrow
Recalls		(\)
Significant Layoffs		\vee
Violation of Indigenous Peoples Rights		V
Other		K



Practices

	Yes	No
Please indicate if the following statements are true regarding whether or not the company engages in the following practices. Check all that apply. If the statement is true, select "Yes." If false, select "No."		
Animal Testing		\checkmark
Company/Suppliers Employ Under Age 15 (Or Other ILO Minimum Age)		V
Company prohibits freedom of association/collective bargaining		✓
Company workers are prisoners		\checkmark
Conduct Business in Conflict Zones	V	
Confirmation of Right to Work		\checkmark
Does not transparently report corporate financials to government		V
Employs Individuals on Zero-Hour Contracts		\searrow
Facilities located in sensitive ecosystems		V
ID Cards Withheld or Penalties for Resignation		V
No formal Registration Under Domestic Regulations		V
No signed employment contracts for all workers		
Overtime For Hourly Workers Is Compulsory		
Payslips not provided to show wage calculation and deductions		N

	Yes	No
Sale of Data		V
Tax Reduction Through Corporate Shells		V
Workers cannot leave site during non-working hours		V
Workers not Provided Clean Drinking Water or Toilets		\searrow
Workers paid below minimum wage		N
Workers Under Bond		\checkmark
Other		\checkmark

Supply Chain Disclosures

	Yes	No
Please indicate if any of the following statements are true regarding your company's significant suppliers.		
Business in Conflict Zones		\checkmark
Child or Forced Labor		\checkmark
Negative Environmental Impact		
Negative Social Impact		\vee
Other		\checkmark



Disclosure Questionnaire Statement

Disclosure Questionnaire Category: Outcomes and Penalties

Issue Date	Case 1: 2021 Case 2: 2021 Case 3: 2022 - 2023 Case 4:2019-2023
Topic	Consumer Protection
Summary of Issue	(Issue 1) Following the announcement of Metromile's acquisition by the Company, multiple complaints were filed against Metromile and certain former officers and directors alleging that Metromile's disclosures concerning the transaction were incomplete. Metromile also received demands to inspect its books and records under Delaware General Corporation Law Section 220, and one stockholder commenced litigation to enforce inspection rights. (Issue 2) The Company has been made a party to class action litigation alleging that certain of our business practices are or were improper. (Issue 3:) In 2021, the company was fined for an overdue response to a customer complaint. (Issue 4:) The Company is occasionally a party to routine claims or litigation incidental to its business. Insurance regulators have broad administrative powers to impose monetary penalties and/or restrict or revoke licenses to transact business for violations of applicable laws and regulations.
Size/Scope of Issue (e.g. \$ financial implication, # of individuals affected)	The financial costs are estimated at around 2% of the company's annual revenue during the fiscal year 2023.
Impact on Stakeholders	The consumer has been affected.
Resolution	Issues 1 through 3 have been resolved. Issue 3 is resolved on a rolling basis as new items occur due to our status as an insurance company.
Implemented Management Practices	The company will continue to monitor all legal issues and assess whether to accrue liability in accordance with ASC 450 based on new information and as further developments arise.



Other Management Comments	Issues 1 through 3 have been resolved. No material financial impact was incurred, and no further impact is expected. The Company does not believe that it is a party to any pending legal proceeding that is likely to have a material adverse effect on its business, financial condition, or results of operations
Related Incidents (Yes/No)	No



Disclosure Questionnaire Statement

Disclosure Questionnaire Category: Litigation and Arbitration

Issue Date	Case 1: 2022 Case 2: 2019-2020-2022
Topic	Case 1: Litigation related to a dispute with a vendor Case 2: cases related to regulatory fines.
Summary of Issue	Case 1: The company reached a settlement with a vendor regarding payment for services provided to an insured.
	Case 2: The Company is occasionally a party to routine claims or litigation incidental to its business, including from Insurance regulators, which may impose monetary penalties for missed deadlines, rating errors, and violations found during routine examinations.
Size/Scope of Issue (e.g. \$ financial implication, # of individuals affected)	The financial costs are estimated at around 1% of the company's annual revenue during the fiscal year 2023
Impact on Stakeholders	Vendors were affected
Resolution	The company settled with the vendor and paid regulatory fines for the other case.
Implemented Management Practices	The Company has implemented a compliance program and continues to monitor legal and regulatory issues.
Other Management Comments	Case 1 and Case 2 have been resolved for amounts that have not had a material adverse effect on its business, financial condition, or results of operations.
	The Company does not believe that it is a party to any pending legal proceeding that is likely to have a material adverse effect on its business, financial condition or results of operations.
	The Company is occasionally a party to routine claims or litigation incidental to its business. The Company records accruals for loss contingencies with these legal matters when it is probable that a liability will be incurred, and the amount of loss can be reasonably estimated. Our insurance company and



	insurance producer subsidiaries are required to adhere to myriad laws and regulatory requirements. The insurance regulators in the states in which our subsidiaries do business of insurance are empowered to conduct on-site visits and examine the financial affairs and market conduct practices of those entities. Insurance regulators have broad administrative powers to impose monetary penalties and/or restrict or revoke licenses to transact business for violations of applicable laws and regulations.
Related Incidents (Yes/No)	No



Disclosure Questionnaire Statement

Disclosure Questionnaire Category: Operations located in Conflict Zones

Topic	The company operates in Conflict Zones
Summary of Issue	The company was established in Tel Aviv, Israel, where it has an office and some of its employees work. Tel Aviv is located in an area of conflict between Israel and Palestine, according to the Global Conflict Tracker. The company also has facilities in other countries without conflict zones, such as the Netherlands and the United States, among others
Size/Scope of Issue (e.g. \$ financial implication, # of individuals affected)	During the fiscal year 2023, approximately 23% of the company's expenses came from areas located in conflict zones. As of December 31, 2023, the company employed around 294 full-time workers in Israel. The company does not have clients in areas with conflict zones.
Impact on Stakeholders	Business activities located in conflict zones are considered high-risk as they are more likely to cause or contribute to the conflict and/or sociopolitical instability.
	Countries classified as conflict zones are more likely to have a weak rule of law or a corrupt judicial system, which could undermine the effectiveness of operational grievance mechanisms for these businesses and their suppliers. In addition, the safety of the company's workers and other potential human rights violations are at risk.
Implemented Management Practices	The company has established a Code of Business Conduct and Ethics, which outlines practices for its operations, including topics such as conflict of interest, anti-corruption compliance, and compliance with laws and regulations.
Management Comments	The company has contingency plans and structures in place to mitigate the risks associated with its employees in conflict zones. The company continues to monitor their ongoing activities and will make any needed adjustments to ensure the continuity of the business while supporting the safety and well-being of employees.