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Mãe Terra			Cert	ified B Corporation
SCORE COMPLETION 98.3 100%	VERSION 6	NAME Active Assessment	SECTOR Wholesale/Retail	COMPANY SIZE 10-49

As wholly-owned subsidiary of Unilever Brasil Ltda, Mãe Terra is required to make its full B Impact Assessment transparent. The PDF contains a completed B Impact Assessment that has been reviewed by B Lab with Mãe Terra as part of their certification as a B Corporation. Answers to questions that would reveal sensitive information (e.g. that would advantage competitors or prejudice litigation) are highlighted with a "Sensitive" textbox.

Sensitive

# **Mission & Engagement**

3.6

# **Level of Impact Focus**

Describe your company's approach to creating positive impact.

This is an unweighted question that will not impact your score and is asked only for research/benchmarking purposes.

Creating positive social or environmental impact is not a focus for our business

We occasionally think about the social and environmental impact of some aspects of our business, but not frequently.

We frequently consider our social and environmental impact, but it isn't a high priority in decision-making.

We consistently incorporate social and environmental impact into decision-making because we consider it important to the success and profitability of our business.

We treat our social and environmental impact as a primary measure of success for our business and prioritize it even in cases where it may not drive profitability.

Points Available: 0.00

#### **Mission Statement Characteristics**

Does your company's formal, written corporate mission statement include any of the following?

A formal written corporate mission statement is one that is either publicly facing or formally shared with the employees of the company. Please check all that apply.

No social or environmental commitment

A general commitment to social or environmental responsibility (e.g. to conserve the environment)

A commitment to a specific positive social impact (e.g. poverty alleviation, sustainable economic development)

A commitment to a specific positive environmental impact (e.g. reducing waste sent to landfills through upcycled products)

A commitment to serve a target beneficiary group in need (e.g. low-income customers, smallholder farmers)

We have no written mission statement

Points Earned: 0.33 of 0.33

#### Mission Statement

Please share the text of your formal mission statement here.

Nós, mãe-terráqueos, acreditamos que a mudança começa pelo nosso prato. Por isso, temos paixão em produzir alimentos naturais e orgânicos que mudam o corpo, a alma e a nossa mãe Terra

# **Social and Environmental Decision-Making**

How does your company integrate social and environmental performance into decision-making?

Your answers determine which future questions in the assessment are applicable to your company.
✓ Employee training that includes social or environmental issues material to our company or its mission
✓ Manager roles with job descriptions that explicitly incorporate social and environmental performance
✓ Performance reviews that formally incorporate social and environmental issues
Compensation and job descriptions of executive team members that include social and environmental performance
✓ Board of Directors review of social and environmental performance
☐ We measure our externalities in monetary terms and incorporate them into our financial balances
Other - please describe
☐ None of the above
Points Earned: 0.53 of 0.67
Social and Environmental Performance Training
How are social or environmental performance principles and practices incorporated into employee
training programs?
Please check all that apply.
Only included informally in orientation, training, or instruction
Specific, formal training is integrated into new employee and new manager training
Specific, formal training is integrated into ongoing employee and manager training
✓ Workers articulate goals and achievements related to social and environmental metrics as an individual or part of a workplace team
All supervisors and managers receive training on how to communicate social and environmental goals to employees and
implement accountability for results
☐ None of the above
Points Earned: 0.67 of 0.67
Social and Environmental Management Reviews
What percentage of full-time managers had a formal written performance evaluation in the last year
that included social or environmental goals?
$\bigcirc$ 0
O 1-49%
● 50-99%
O 100%
Delists Fermands 0.50 at 0.67

Points Earned: 0.50 of 0.67

#### **Board Review of Social or Environmental Performance**

✓ We have set performance targets for all identified material issues and measurements

✓ We measure the material social and environmental outcomes produced by our performance on our KPIs over time

Does the Board of Directors or equivalent governing body review your company's social or environmental performance on at least an annual basis?	
O No, our Board doesn't review that	
Yes, the Board receives a general update on the company's social or environmental performance	
O Yes, the Board reviews key performance indicators (KPIs) on the company's social or environmental performance	
ON/A - Our company has no Board of Directors or equivalent governing body	
Points Earned: 0.67 of 0.67	
Stakeholder Engagement	
Has your company done any of the following to engage stakeholders about your social and environmental performance?	
✓ We have an advisory board that includes stakeholder representation	
✓ We have a formal stakeholder engagement plan or policy that includes identification of relevant stakeholder groups	
We have created mechanisms to identify and engage traditionally underrepresented stakeholder groups or demographics	
We have formal and regular processes in place to gather information from stakeholders (focus groups, surveys, community	
meetings, etc.)	
✓ We have formal procedures to address results from stakeholder engagement, with a designated individual or team responsible	fo
appropriate follow ups.	
✓ We report the results of stakeholder engagement on social and environmental performance to the highest level of oversight in the results of stakeholder engagement on social and environmental performance to the highest level of oversight in the results of stakeholder engagement on social and environmental performance to the highest level of oversight in the results of stakeholder engagement on social and environmental performance to the highest level of oversight in the results of stakeholder engagement on social and environmental performance to the highest level of oversight in the results of stakeholder engagement on social and environmental performance to the highest level of oversight in the results of stakeholder engagement on the results of the highest level of the results of the	he
company, such as the Board	
✓ We publicly report on stakeholder engagement mechanisms and results	
Other - please describe	
☐ No formal stakeholder engagement	
Points Earned: 0.33 of 0.33	
Management of Material Social and Environmental Issues	
How does your company identify, measure, and manage the most material social and environmental	
issues relevant to your operations and business model?	
Answers 3-5 can only be selected if a materiality assessment has been conducted and answer 2 applies.	
✓ We track impact metrics that we've chosen based on company mission or executive decision	
✓ We have conducted a materiality assessment of our company using stakeholder engagement mechanisms or research	
✓ We have identified and measure metrics based on the results of the materiality assessment we conducted for the company	

Points Earned: 0.67 of 0.67

☐ None of the above

#### **Identification of Material Issues**

Based on the processes you have highlighted, what are the material issues that have been identified?

Sustainable Value Chain, Workplace Humanization, Food Conscientization

Points Available: 0.00

**OPERATIONS** 

# **Ethics & Transparency**

5.2

Governanc	a Stri	icti	Irac
VACIATION.			

Governance Structures
What is the company's highest level of corporate oversight?
Owner or Manager Governed (including Board of Directors with only owners/ executives)
O Management, Executive Committee, or Democratic Governance
O Non-Fiduciary Advisory Board
Board of Directors (with at least one member who is not an executive or owner of the company)
Points Earned: 0.46 of 0.46
Internal Good Governance
How does your company support internal management and good governance?
✓ We have a formal organizational chart outlining the management and reporting structure of the company
✓ We have written job descriptions for all employees outlining responsibilities and decision-making authority
✓ We have management team meetings to plan strategy or make operational decisions
Other - please describe
☐ None of the above

# **Governing Body Characteristics**

Which of the following apply to your company's Board of Directors or equivalent governing body?

Please check all that apply.

Meets at least twice annually
✓ Includes at least one independent member
Oversees executive compensation
$\hfill \Box$ Company is a cooperative and elects Board from membership
☐ None of the Above
□ N/A - no Board of Directors or equivalent

Points Earned: 0.31 of 0.46

# **Governing Body Stakeholder Representation** Does your company's Board of Directors have voting seats representing: Select all that apply. Executive employees ✓ Non-executive employees Community expertise (e.g. local university representative) ✓ Environmental expertise (e.g. environmental nonprofits) Customers ☐ None of the above □ N/A - no Board of Directors Points Earned: 0.17 of 0.23 **Governing Body Responsibilities** Does your company's Board of Directors have written responsibility for: Please check all that apply. Guiding corporate strategy, setting strategic goals, and creating major plans of action Approving annual budgets, overseeing major capital expenditures, and general risk management Other ☐ None of the above N/A - no Board of Directors or equivalent Points Earned: 0.46 of 0.46 **Ethics Policies and Practices** What practices does your company have in place to promote ethical decision-making and prevent

corruption?

✓ A wr	ritten Code of Ethics
✓ A wr	ritten whistleblower policy
✓ We h	nave created internal financial controls
✓ We h	nave conducted an ethics-focused risk assessment in the last two years
Othe	er (please describe)
None	e of the above

Points Earned: 0.46 of 0.46

#### **Instruction on Code of Ethics**

How does your company instruct employees regarding your Code of Ethics on behavioral expectations, bribery, and corruption?

Please check all that apply.
✓ We instruct the Board of Directors on the Code at least annually
✓ We instruct all newly hired workers on the Code
✓ We instruct managers on the Code on an ongoing basis
✓ We instruct all non-managerial workers on the Code on an ongoing basis
✓ We communicate changes to the Code whenever it is updated
Other - please describe
☐ No Code of Ethics or equivalent, or no training on the Code
Points Earned: 0.46 of 0.46
Financial Reporting Standards
Which financial reporting standards did your company comply with in the last fiscal year?

Other - please describe

O None of the above

O N/A - Our company is pre-revenue

Points Earned: 0.92 of 0.92

#### **Reviewed / Audited Financials**

What type of individual or entity conducted the review of your company's financials?

O IFRS, the International Financial Reporting Standards (via the International Accounting Standards Board)

O GAAP, the Generally Accepted Accounting Principles (via independent U.S. standards body)

O Local accounting standard (via local independent standard setting body)

O Locally-accredited auditing firm or CPA/CFA

O Internationally-accredited auditing firm or CPA/CFA

O None, finances were neither audited nor reviewed

Points Earned: 0.23 of 0.23

# **Financial Controls**

	Does v	your company	√ maintain an	v of the	following	financial	controls?
--	--------	--------------	---------------	----------	-----------	-----------	-----------

Please check all that apply.
Segregation of Accounts Receivable and Accounts Payable duties
Segregation of payment authorization, execution, and/or record keeping
Access to accounting software systems is limited to appropriate personnel
✓ Access to credit or ATM cards is limited to appropriate personnel
☐ Routine management or third-party reviews of inventory management system
✓ IT systems have different password protection systems that are changed periodically with different access levels according to the
position of the staff member accessing the data
☐ None of the above
Points Earned: 0.46 of 0.46
Company Transparency
What information does the company make publicly available and transparent?
Your answers determine which future questions in the assessment are applicable to your company.
✓ Beneficial ownership of the company
✓ Financial performance (must be transparent to employees at minimum)
Social and environmental performance (e.g. impact reports)
✓ Membership of the Board of Directors
☐ None of the above
Points Earned: 0.46 of 0.46
Financial Transparency with Employees
How does your company formally share financial information with full-time employees?
Exclude compensation data. Please check all that apply.
We have no formal documented process to share financial information with employees
✓ Our company discloses all financial information (except salary info) at least yearly
Our company discloses all financial information (except salary info) at least quarterly
🗹 In addition to sharing financials, our company also has an intentional education program around shared financials
☐ In addition to sharing financials with employees, our company publicly reports its financial statements

Points Earned: 0.35 of 0.46

Impact Reporting	
Does your company publicly share information on your social or environmental performance on an annual basis?	
☐ We provide descriptions of our social and environmental programs and performance	
☐ We voluntarily share social or environmental performance scorecards	
Specific quantifiable social or environmental indicators or outcomes are made public	
☐ We set public targets and share progress to those targets	
☐ We present information in a formal report that allows comparison to previous time periods	
Reporting information / structure is based on a comprehensive third party standard (ex. GRI or B Impact Assessment)	
A third party has validated / assured the accuracy of the information reported	
☐ Impact reporting is integrated with financial reporting	
✓ We don't report publicly on social or environmental performance	
Points Available: 0.46	
OPERAT	TONS
Governance Metrics 0.0	
This section asks for your company to provide important financial information that will be referenced later in the assessment.	
Last Fiscal Year	
On what date did your last fiscal year end?	
If your company has not yet completed its first fiscal year, please put your anticipated fiscal year end date.	
On what date did your last fiscal year end? 31 Dec 2022	
Points Available: 0.00	

# **Reporting Currency**

Select your reporting currency

O Brazilian Real- BRL

# Revenue Year Before Last Total Earned Revenue From the fiscal year before last If your company has not yet completed its first fiscal year, please put \$0 From the fiscal year before last We do not track this Points Available: 0.00 Revenue Last Year Total Earned Revenue From the last fiscal year This question will be used for scored calculation questions later in the assessment. Please complete for accurate scoring. If your

From the last fiscal year

Sensitive

company has not yet completed its first fiscal year, please put \$0

☐ We do not track this

Points Available: 0.00

# **Net Income Last Year**

Net Income

From the last fiscal year

If your company has not yet completed its first fiscal year, please put \$0

From the last fiscal year

Sensitive

Points Available: 0.00

#### **Net Income Year Before Last**

Net Income

From the fiscal year before last

From the fiscal year before last

Sensitive

#### **Payments to Government**

Payments to government in the last fiscal year

Select N/A if company is pre-revenue.

Payments to government in the last fiscal year

We do not track this

Points Available: 0.00

**IMPACT BUSINESS MODELS** 

# **Mission Locked - Impact Business Model**

7.5

Recognizes corporate forms and amendments that preserve mission and/or considers stakeholders regardless of company ownership

#### **Mission Lock**

Separate from a mission statement, what has your company done to legally ensure that its social or environmental performance is a part of its decision-making over time, regardless of company ownership?

This question is related to the legal requirement for Certified B Corps. Click "Learn" for more information and resources about this requirement.

- O Signed a contract or Board resolution committing to adopting a legal form that requires consideration of all stakeholders (e.g. signed B Corp Agreement)
- O Adopted a specific legal entity or governance structure that preserves mission over time, but does not require consideration of all stakeholders in its decision-making (e.g. cooperative)
- As a company wholly owned by another company that has not done so, amended corporate governing documents or adopted a legal entity that requires consideration of all stakeholders in its decision-making (e.g. benefit corporation, completed B Corp legal amendment)
- As an independent or publicly-owned business, amended corporate governing documents or adopted a legal entity that requires consideration of all stakeholders in its decision-making (e.g. benefit corporation, completed B Corp legal amendment)
- O None of the above

Points Earned: 7.50 of 10.00

#### Workers

**OPERATIONS** 

# **Workers Impact Area Introduction**

0.0

This section identifies who should be considered a "worker" in the B Impact Assessment and reports your worker-related metrics. It also identifies whether your company is designed to deliver a specific, material, positive impact for its workers, and if so, opens the Worker Impact Business Model section that is most applicable.

#### Majority Hourly vs. Salaried Workers

Are the majority (greater than 50%) of your employees paid on a fixed salary or a daily or hourly wage?

This is a REQUIRED question that determines the set of additional questions your company will respond to regarding your employee impact.

Fixed Salary

O Daily or hourly wage

Points Available: 0.00

#### **Use Of Contracted Labor**

Is any of your company's labor performed by subcontracted organizations or individuals, such as outsourced staffing services or independent contractors?

Your answers determine which future questions in the assessment are applicable to your company.

Yes, some of our labor is contracted to third party subcontractors that manage staff on our behalf
Yes, we hire individual independent contractors who are contracted to work greater than 20 hours per week for your company of
an indefinite period or longer than 6 months
☐ We utilize individual independent contractors who do not work greater than 20 hours per week for us over an indefinite period or
longer than 6 months
✓ None of the above

Points Available: 0.00

#### **Workers Impact Business Model Introduction**

Is your company structured to benefit its employees in either of the following ways?

Your answers determine which future questions in the assessment are applicable to your company.

$\Box$ 0	Ownership structures that provide significant equity (>40%) and empowerment to all employee	s (e.g. employee-owned
comp	panies, cooperatives)	

Providing high quality jobs or professional development for individuals with chronic barriers to employment (workforce development programs)

✓ None of the above

# Number of Total Full-Time Workers Current Total Full-Time Workers Please click "Learn More" to understand how to answer this question. Current Total Full-Time Workers 20 ☐ We do not track this Points Available: 0.00 # of Full Time Workers Last Year Number of Total Full-Time Workers Total full-time workers twelve months ago Please click "Learn More" to understand how to answer this question. Total full-time workers twelve months ago 17 ☐ We do not track this Points Available: 0.00 # of Part Time Workers Number of Total Part-Time Workers **Current Total Part-Time Workers** Please click "Learn More" to understand how to answer this question. Current Total Part-Time Workers 0 ☐ We do not track this Points Available: 0.00 # of Part Time Workers Last Year Number of Total Part-Time Workers Total part-time workers twelve months ago Please click "Learn More" to understand how to answer this question. Total part-time workers twelve months ago 0 We do not track this Points Available: 0.00

# of Full Time Workers

# # of Temporary Workers Number of Total Temporary Workers **Current Total Temporary Workers** Please click "Learn More" to understand how to answer this question. Current Total Temporary Workers 0 ☐ We do not track this Points Available: 0.00 # of Temporary Workers Last Year Number of Total Temporary Workers Total temporary workers twelve months ago Please click "Learn More" to understand how to answer this question. Total temporary workers twelve months ago 0 ☐ We do not track this Points Available: 0.00 **OPERATIONS Financial Security** 8.8 **Lowest Paid Wage** What is the company's lowest wage as calculated on an hourly basis? Please exclude students and interns in this calculation. What is the company's lowest wage as calculated on an hourly basis? **Sensitive** We do not track this

# % of Employees Paid Individual Living Wage

What percentage of employees on an FTE (Full Time Equivalent) basis are paid at least the equivalent of a living wage for an individual?

or a many rage for an manuscram.	
Please exclude students and interns in this calculation.	
○<75%	
O 75-89%	
O 90-99%	
● 100%	
○ N/A	
Points Earned: 2.52 of 2.52	
% of Employees Paid Family Living Wage	
What percentage of employees on an FTE (Full Time Equivalent) basis are paid at least the equivalent of a living wage for a family?	
Please exclude students and interns in this calculation.	
O<75%	
O 75-89%	
O 90-99%	
100%	
○ N/A	
Points Earned: 2.52 of 2.52	
% Above the Minimum Wage	
What percentage above the legal minimum wage does your lowest-paid hourly employee earn?	
Please answer this question ONLY taking into account hourly workers. If you do not have hourly workers, select N/A.	
0% - Lowest wage is equivalent to minimum wage	
O 1-9%	
O 10-29%	
○30-49%	
○ 50-75%	
○75%+	
N/A - We do not employ hourly workers	
Points Available: 1.26	

# **Initiatives To Increase Wages and Benefits**

If it is not possible to verify a living wage in your country, has your company participated in any leadership initiatives/agreements to increase wages or benefits to workers provided in your country or industry?

Examples include commissioning a living wage calculation. Select N/A if living wage already exists.
○ Yes
○ No
N/A - Living wage already exists
Points Available: 1.26
Compensation Policies and Practices
Does your company offer any of the following additional financial benefits to non-executive workers?
Your answers determine which future questions in the assessment are applicable to your company.
✓ Cost of living adjustments that match inflation rates of the country
✓ Bonuses or profit-sharing
Employee ownership opportunities
☐ None of the above
Points Earned: 0.84 of 1.26
Employees Receiving a Bonus
What percentage of full-time and part-time employees, excluding founders and executives, received a monetary bonus in the last fiscal year?
O <sub>0%</sub>
O 1-24%
O 25-49%
O 50-74%
O 75-99%
• 100%
○ N/A
Points Earned: 1.26 of 1.26

# Significance of Bonuses What was the equivalent percentage of profits that were distributed as bonuses to non-executive workers in the last fiscal year? O No bonus payout, or no bonus plan 5% or less O 5-10% 010-15% 0 15-20% O >20% O Bonuses were paid to non-executive workers, despite the company not earning a profit Points Earned: 0.16 of 1.26 % Participation in Employee Ownership What percentage of all full-time employees have been granted stock, stock options, or stock equivalents (including participation in an ESOP or other qualified ownership plans) in the company? Select N/A if your company is a consumer/shared services cooperative, a producer cooperative or a nonprofit. 00% 01-24% 025-49% 050-74% O 75-99% 0 100% O N/A Points Earned: 0.31 of 1.26

#### **Retirement Programs**

Do employees have access to any of the following savings programs for retirement?

✓ Government-sponsored pension or superannuation plans
✓ Private Pension or Provident Funds
$\hfill \square$ Plan that specifically includes Socially-Responsible Investing option

Points Earned: 1.26 of 1.26

None of the above

# **Financial Services for Employees**

What financial products, programs, or services does your company provide that help to meet financial health needs of hourly employees?

Please answer this question ONLY taking into account hourly workers. If you do not have hourly workers, select N/A.	
☐ Direct deposit	
Access to free or affordable banking services or payroll cards (e.g. free ATM debit card)	
☐ Financial management tools or coaching	
Emergency or short-term savings programs	
☐ Low-interest or interest-free loans	
Debt management, refinancing, or loan payment contributions	
Employer match for deposits into savings accounts	
Paychecks issued off-schedule on a need basis	
☐ Tax preparation services	
Other - please describe	
☐ None of the above	
✓ N/A - We do not employ hourly workers	
Points Available: 0.63	
	OPERATION
Health, Wellness, & Safety	4.4
Government Provision Of Healthcare	
How is healthcare provided in the country where the majority of employees reside?	
<ul> <li>Universal Provision of Basic Healthcare Services (e.g. United Kingdom)</li> <li>Government-mandated or -provided health insurance programs (e.g. Switzerland)</li> <li>None of the Above</li> </ul>	
Points Available: 0.00	
Healthcare Coverage	
What percentage of workers receive healthcare coverage either through a government plathe company?	an or paid by
If healthcare is covered through the company, only consider workers for which the company pays the majority of health	care costs.
O<75%	
O 75-84%	
O 85-94%	

Points Earned: 1.67 of 1.67

#### **Supplementary Health Benefits**

What benefits does your company provide to all full-time tenured workers to supplement government programs?

Only select benefits the company pays the majority of costs to all full-time tenured workers. Select Other if the company covers less than 50% of the expenses for the benefits listed or other benefits offered.

✓ Disability coverage or accident insurance
✓ Life insurance
✓ Private dental insurance
✓ Private supplemental health insurance
✓ Extension of health benefits to spouse and children
$\hfill \Box$ Access to local medical services or clinic (on-site or subsidized)
Other - please describe
None of the above

Points Earned: 1.67 of 1.67

# **Supplementary Health Benefits Eligibility for Part-Time Workers**

When do part-time workers become eligible to participate in the supplementary benefits offered by your company?

If applicable, please select one answer indicating tenure requirements (answers 1-2), and one answer indicating weekly hour requirements (answers 3-4).

Part-time workers are not eligible at time of hire, but become eligible to participate within their first 6 months of employment
Part-time workers are eligible to participate at time of hire
Part-time workers are only eligible if they work more than 20 hours a week
Part-time workers are eligible even if they work less than 20 hours a week
☐ We do not offer supplementary health benefits to part-time workers
✓ N/A - We don't have part-time employees

Points Available: 1.67

# **Worker Safety Practices**

What are your company's occupational health and safety policies?

- We have written policies and practices to minimize on-the-job employee accidents and injuries
- Data on injury, accident, lost, or absentee days are recorded and made transparent for all workers
- A worker health and safety committee helps monitor and advise on health and safety programs
- ☐ None of the above

Points Earned: 1.11 of 1.67

# **Handling Hazardous Materials**

What are your company policies around hazardous or dangerous materials on-site?

azardous materials include chemicals, gasoline or fuel, fertilizer, pesticides, etc.
All workers who are in contact with hazardous materials receive initial and on-going (at least twice yearly) training for proper
storage, handling, and disposal of materials
All workers who handle hazardous materials are required to wear protective gear, including clothing, eye and foot protection
All workers are made aware of all health risks associated with handling hazardous materials
☐ We monitor the health of all workers who work with hazardous materials and provide them with annual health check-ups
Other - please describe
☐ None of the above
✓ N/A - No hazardous or dangerous materials used on-site
oints Available: 1.67
Machinery Practices
Machinery Practices
Machinery Practices  Vhat are your company practices regarding equipment or machinery used by workers?
Machinery Practices  What are your company practices regarding equipment or machinery used by workers?  his includes machinery, vehicles, etc. Check all that apply. Select N/A only if the company has no equipment.
Machinery Practices  What are your company practices regarding equipment or machinery used by workers?  his includes machinery, vehicles, etc. Check all that apply. Select N/A only if the company has no equipment.  All workers who use equipment receive initial and ongoing training on proper operation and emergency shut-off of the machinery
Machinery Practices  What are your company practices regarding equipment or machinery used by workers?  his includes machinery, vehicles, etc. Check all that apply. Select N/A only if the company has no equipment.  All workers who use equipment receive initial and ongoing training on proper operation and emergency shut-off of the machinery  All workers are required to wear appropriate protective gear, including clothing, eye, and foot protection, when working with
Machinery Practices  What are your company practices regarding equipment or machinery used by workers?  his includes machinery, vehicles, etc. Check all that apply. Select N/A only if the company has no equipment.  All workers who use equipment receive initial and ongoing training on proper operation and emergency shut-off of the machinery  All workers are required to wear appropriate protective gear, including clothing, eye, and foot protection, when working with machinery
Wachinery Practices  What are your company practices regarding equipment or machinery used by workers?  his includes machinery, vehicles, etc. Check all that apply. Select N/A only if the company has no equipment.  All workers who use equipment receive initial and ongoing training on proper operation and emergency shut-off of the machinery  All workers are required to wear appropriate protective gear, including clothing, eye, and foot protection, when working with machinery  We regularly inspect whether our workers are using appropriate protective gear and operating machinery correctly
Machinery Practices  What are your company practices regarding equipment or machinery used by workers?  his includes machinery, vehicles, etc. Check all that apply. Select N/A only if the company has no equipment.  All workers who use equipment receive initial and ongoing training on proper operation and emergency shut-off of the machinery  All workers are required to wear appropriate protective gear, including clothing, eye, and foot protection, when working with machinery  We regularly inspect whether our workers are using appropriate protective gear and operating machinery correctly  Our machinery is checked at least once per year for necessary maintenance issues
Machinery Practices  What are your company practices regarding equipment or machinery used by workers?  his includes machinery, vehicles, etc. Check all that apply. Select N/A only if the company has no equipment.  All workers who use equipment receive initial and ongoing training on proper operation and emergency shut-off of the machinery  All workers are required to wear appropriate protective gear, including clothing, eye, and foot protection, when working with machinery  We regularly inspect whether our workers are using appropriate protective gear and operating machinery correctly  Our machinery is checked at least once per year for necessary maintenance issues  Signs regarding hazards and proper use of equipment are posted on or near equipment in the local language
Machinery Practices  What are your company practices regarding equipment or machinery used by workers?  his includes machinery, vehicles, etc. Check all that apply. Select N/A only if the company has no equipment.  All workers who use equipment receive initial and ongoing training on proper operation and emergency shut-off of the machinery  All workers are required to wear appropriate protective gear, including clothing, eye, and foot protection, when working with machinery  We regularly inspect whether our workers are using appropriate protective gear and operating machinery correctly  Our machinery is checked at least once per year for necessary maintenance issues  Signs regarding hazards and proper use of equipment are posted on or near equipment in the local language  Other - please describe

Points Available: 1.67

OPERATIONS

**Career Development** 

3.1

# **Formal Employment** What percentage of individuals working for the company are formally employed on the payroll of the company? 00% 01-24% 025-49% 050-74% 075-99% 0 100% Points Earned: 0.50 of 0.50 **Professional Development Policies and Practices** Does your company provide any of the following training opportunities to workers for professional development? Your answers determine which future questions in the assessment are applicable to your company. We have a formal onboarding process for new employees ✓ We offered ongoing training on core job responsibilities to employees within the last year We have a policy to encourage internal promotions and hiring for advanced positions (e.g. posting job openings internally first) We provide cross-skills training for career advancements or transitions (e.g. management training for non-managers) ✓ We provide non-career-specific life-skill training (e.g. financial literacy, English as a Second Language) We facilitate or have an allocated budget for external professional development opportunities, (e.g. conference attendance, online trainings) ✓ We provide reimbursements or programs for intensive continuing education credentials (e.g. college degrees, professional licensures) None of the above Points Earned: 0.50 of 0.50 **Amount of Training for New Hires** What was the average amount of training that a newly hired worker received in the past twelve months? Use average of both full-time and part-time employees. O No training On-the-job training (one day to one week) On-the-job training (one week to one month) Apprenticeship or technical training (over one month) O N/A - No new hires during the last 12 months

Points Earned: 0.17 of 0.50

# **Employee Review Process**

Which of the following is included or applies to your company's formal process for providing performance feedback to employees?

Check all that apply.
✓ Process has a regular schedule and is conducted at least annually
Peer and subordinate input
✓ Written guidance for career development
Social and environmental goals
✓ Clearly-identified and achievable goals
A 360-degree feedback process
✓ All tenured employees receive feedback
☐ None of the above
Points Earned: 1.00 of 1.00

#### **Internal Promotions**

What percentage of employees has been internally promoted within the last 12 months?

Exclude material owners in your calculation.

0% 01-5% 06-15%

15%+

Points Earned: 0.50 of 0.50

# **Intern Hiring Practices**

How does your company manage the hiring and treatment of interns?

Check all that apply. If there is no third party living wage calculated for your country of operations, please do not select "payment of a living wage."

✓ We have a formalized policy or program outlining the objectives of internships or internship programs for participants
✓ We partner with education institutions to provide internship opportunities or work-study programs
☐ We pay interns a living wage
✓ Our interns receive formal performance reviews
✓ Our interns have a formal opportunity to provide feedback on experience
☐ We have hired interns on as full-time permanent employees in the past two years
✓ Intern tenures are restricted to not exceed one year if interns are not currently enrolled in school
☐ None of the above
□ N/A - Our company does not employ interns

Points Earned: 0.50 of 0.50

# **Career Development (Salaried)**

# **Skills-Based Training Participation**

Excluding newly hired workers, what % of full-time and part-time workers received the following types of formal training during the last 12 months?

Skills-based training to advance core job responsibilities

0%

1-24%

25-49%

50-74%

75%+

Points Earned: 0.30 of 0.30

O Don't know

# **Cross-Job Skills Training Participation**

Excluding newly hired workers, what % of full-time and part-time workers received the following types of formal training during the last 12 months?

Skills-based training on cross-job functions beyond regular responsibilities (e.g. public speaking training, management training for non-managers)

0%
1-24%
25-49%
50-74%
75%+

O Don't know

Points Earned: 0.08 of 0.30

# **Life Skill Training Participation**

Excluding newly hired workers, what % of full-time and part-time workers received the following types of formal training during the last 12 months?

Training on life skills for	personal development (e	e.a. literacy, personal	financial planning)

0%
1-24%
25-49%
50-74%
75%+

O Don't know

Points Earned: 0.08 of 0.30

#### **External Professional Development Participation**

What percentage of full-time workers has participated in external professional development or lifelong learning opportunities in the past fiscal year?

Professional development should be paid for in advance, reimbursed or subsidized by the company.

00%

01-24%

025-49%

050-74%

○75%+

Points Earned: 0.15 of 0.60

**OPERATIONS** 

# **Engagement & Satisfaction**

3.9

# **Employee Handbook Information**

Points Earned: 0.28 of 0.28

✓ A non-discrimination statement	
✓ An anti-harassment policy with reporting mechanisms, processes, and disciplinary procedures	
✓ A statement on work hours	
✓ Policies on pay and performance issues	
Policies on benefits, training and leave	
Grievance resolution process	
✓ Disciplinary procedures and possible sanctions	
A neutrality statement regarding workers' right to bargain collectively and freedom of association	
✓ Prohibition of child labor and forced or compulsory labor	
☐ We have no written employee handbook	
Points Earned: 0.28 of 0.28	
Non-Discrimination Policy	
What is covered in your company's written non-discrimination policy on hiring and the workplace?	
Please check all that apply.	
Please check all that apply.  ✓ Gender	
Please check all that apply.  ✓ Gender ✓ Race	
Please check all that apply.  ✓ Gender  ✓ Race ✓ Color	
Please check all that apply.  ✓ Gender  ✓ Race ✓ Color ✓ Disability	
Please check all that apply.  ✓ Gender  ✓ Race ✓ Color ✓ Disability ✓ Political opinion	
Please check all that apply.  Gender  Race  Color  Disability  Political opinion  Sexual orientation	
Please check all that apply.  ✓ Gender  ✓ Race ✓ Color ✓ Disability ✓ Political opinion ✓ Sexual orientation ✓ Age	
✓ Race ✓ Color ✓ Disability ✓ Political opinion ✓ Sexual orientation ✓ Age ✓ Religion	

#### **Paid Secondary Caregiver Leave**

What secondary parental leave policies are available to your workers, either through your company or a government program?

Select all that apply, but only select one answer indicating the total amount of paid time equivalent (answers 2-4). See "Learn More" for further instructions. Workers receive unpaid time off for secondary parental leave Workers receive up to 2 weeks (or full pay equivalent) paid leave Workers receive between 2 to 5 weeks (or full pay equivalent) paid leave ✓ Workers receive greater than 5 weeks (or full pay equivalent) paid leave Policy does not distinguish between primary and secondary caregiving, or provides equivalent time and pay to both No secondary caregiver leave is offered to employees Points Earned: 0.44 of 0.56 **Supplementary Benefits** What supplementary benefits are provided to a majority of non-managerial workers? Including full time and part time employees. Please check all that apply. Free transportation or transit subsidy Free or subsidized meals On-site or subsidized childcare Free or subsidized housing Other - please describe ☐ None of the above Points Earned: 0.89 of 1.11 **Worker Empowerment** How does your company engage and empower workers? We have formalized feedback and complaint mechanisms beyond direct reporting lines to address concerns and improve company practices We have processes in place to provide input from employees prior to operational and/or strategic policy or practice changes Employee complaint / input mechanisms are reviewed at least every other year, with input from employees themselves into the process Company tracks usage of input/feedback / complaint mechanisms and resolution / implementation rates We have adopted open book management or self-management principles within the workplace Workers have opportunity to elect member(s) to the Board of Directors Other - please describe

Points Earned: 0.56 of 0.56

☐ None of the above

# **Worker / Management Conflict Mediation**

Has your company identified one of the following designated agents to mediate complaints or issues between workers or workers and management?	
An informally-designated worker who passes information to other workers  ☐ Union representative  ✓ Human Resources-designated representative  ☐ Employee Representative who has been mutually-designated by company management and employees  ☐ Third-party ombudsman  ✓ Other - please describe  ☐ None of the above	
Surveying and Benchmarking Engagement and Attrition	
Does your company monitor and evaluate your worker satisfaction and engagement in any of the ollowing ways?	
Your answers determine which future questions in the assessment are applicable to your company.  ✓ We calculate employee attrition rate  ✓ We benchmark employee attrition rate to relevant benchmarks  ✓ We regularly (at least once a year) conduct employee satisfaction or engagement surveys  ✓ We benchmark employee satisfaction to relevant industry benchmarks  ✓ We disaggregate calculations based on different demographic groups to identify trends  ☐ We outperform industry benchmarks on attrition  ☐ We outperform industry benchmarks on satisfaction  ☐ None of the above	
Departed Employees  Number of full-time and part-time workers that departed or left the company in the last twelve months  Enter 0 if None.  Number of full-time and part-time workers that departed or left the company in the last twelve months	
Sansitiva	

# **Employee Satisfaction** What percent of your employees are "Satisfied" or "Engaged"? Select N/A if satisfaction or engagement is not formally surveyed. 0<65% 0 65-80% 081-90% 090%+ O N/A Points Earned: 0.56 of 1.11 **OPERATIONS Engagement & Satisfaction (Salaried)** 3.0 **Number of Paid Days Off** What is the annual minimum number of paid days off (including holidays) for full-time employees? 0-15 work days 16-22 work days 23-29 work days 30-35 work days 0 36+ work days Points Earned: 1.00 of 1.00 **Paid Primary Caregiver Leave for Salary Workers** Which of the following describe the primary parental leave policies for salaried workers, either through the company or government program? If applicable, please select one answer indicating total time off (answers 1-3), and one answer indicating fully paid time off (answers 4-7). Primary caregivers receive 4-12 weeks of time off for parental leave (including unpaid and paid leave) Primary caregivers receive 13 weeks to 6 months of time off for parental leave (including unpaid and paid leave) Primary caregivers receive more than 6 months of time off for parental leave (including unpaid and paid leave). 4-12 weeks of primary parental leave (or equivalent) is fully paid 13-18 weeks of primary parental leave (or equivalent) is fully paid 19-24 weeks of primary parental leave (or equivalent) is fully paid More than 24 weeks of primary parental leave (or equivalent) is fully paid Primary caregivers receive less than 4 weeks off or no time off for parental leave

Points Earned: 1.00 of 1.00

#### **Attrition Rate for Salaried Workers**

What percentage of full-time and part-time salaried workers left the company during the last twelve months?

Calculation should include voluntary and involuntary separation, but exclude workers dismissed with cause.

**Sensitive** 

#### Community

**OPERATIONS** 

# **Community Impact Area Introduction**

0.0

This section identifies whether your company is designed to deliver a specific, material, positive impact for its community, and if so, opens the Community Impact Business Model section that is most applicable.

# **Community Oriented Impact Business Model**

Does your company's business model create a specific positive benefit for stakeholders such as charitable partners, vendors or suppliers in need, or your local community?

Your answers determine which future questions in the assessment are applicable to your company.

O Yes

No

Points Available: 0.00

**OPERATIONS** 

# Diversity, Equity, & Inclusion

4.8

# **Diverse Ownership and Leadership**

Is your company majority-owned or -led by individuals from any of the following underrepresented groups?

Please select all that apply.
✓ Led by a woman
Led by an individual from an underrepresented racial or ethnic minority
Led by another underrepresented individual (veterans, LGBT, etc.)
☐ Majority owned by women
☐ Majority owned by individuals from underrepresented racial or ethnic minorities
☐ Majority owned by other underrepresented individuals (veterans, LGBT, etc.)
☐ None of the above
Points Earned: 0.34 of 0.69
Creating and Managing Inclusive Work Environments
Which of the following practices does your company have in place around diversity, equity, and inclusion?
✓ We include a statement in all our job postings with a commitment to diversity, equity, and inclusion
☐ We conduct anonymous or "blind" reviews of applications or resumes without attaching names or identifiable characteristics
✓ We conduct analyses of our job description language and requirements to ensure they are inclusive and equitable
✓ We offer trainings for all employees on topics related to diversity, equity, and inclusion
✓ We have set specific, measurable diversity improvement goals
We have conducted a pay equity analysis by gender, race/ethnicity, or other demographic factors and, if necessary, implemented
equal compensation improvement plans or policies
☐ None of the above
Points Earned: 0.62 of 0.69
Measurement of Diversity
What attributes of a diverse workforce does your company track, either through anonymous surveys of other methods legal in your jurisdiction?
If collecting this type of demographic data is not legal in your jurisdiction, select None of the Above.
Socioeconomic status (as determined by low income residence, education level, etc.)
✓ Race or ethnicity
✓ Gender
✓ Age
✓ Other - please describe
☐ None of the above

Points Earned: 0.69 of 0.69

Workers from Ethnic or Racial Minorities
What percentage of your workforce identifies as being from a racial or ethnic minority?
$\bigcirc$ 0%
O 1-9%
<ul><li>10-19%</li></ul>
O 20-29%
○30%+
O Don't Know
Points Earned: 0.34 of 0.69
Women Workers
How many of your non-managerial workers identify as women?
O <sub>0%</sub>
○ 1-9%
O 10-24%
O 25-39%
O 40-49%
● 50%+
○ Don't know
Points Earned: 0.69 of 0.69
Age Diversity in Workforce
What percentage of your workforce is either under the age of twenty four or over the age of fifty?
O <sub>0%</sub>
● 1-9%
O 10-19%
O 20-29%
○30%+
○ Don't Know
Points Earned: 0.11 of 0.69

# **Workers from Other Underrepresented Populations**

What percentage of your workforce identifies as part of another underrepresented social group other than the demographics featured above (e.g. individuals with disabilities, LGBTQ+ individuals, individuals who have been incarcerated, etc.)?

dividuals who have been incarcerated, etc.)?	
Demographics featured in other questions and excluded here: Socioeconomic status, Race or ethnicity, Gender, Age	
● 0%	
O <sub>1-9%</sub>	
O 10-19%	
O 20-29%	
○30%+	
O Don't Know	
Points Available: 0.69	
High to Low Pay Ratio	
What multiple is the highest compensated individual paid, inclusive of bonus, as compared to the lowest paid full-time worker?	
○ >20x	
○ 16-20x	
○ 11-15x	
● 6-10x	
○ 1-5x	
Points Earned: 0.52 of 0.69	
Female Management	
How many of your company managers identify as women?	
O <sub>0%</sub>	
O <sub>1-9%</sub>	
O 10-24%	
O 25-39%	
O 40-49%	
● 50%+	
O Don't know	
○ N/A	
Points Earned: 0.69 of 0.69	

# **Management from Underrepresented Populations**

How many of your company managers identify as from another underrepresented social group? If collecting this type of demographic data is not legal in your jurisdiction, select Don't Know. 0% 01-9% 010-19% 020-29% O 30%+ O Don't know Points Available: 0.69 **Female Directors** How many of your company Board Directors identify as women? 00% 01-9% 010-24% 025-39% 040-49% 0 50%+ O Don't know O N/A Points Earned: 0.69 of 0.69 **Directors from Underrepresented Populations** How many of your company Board Directors identify as from another underrepresented social group? For this question, please do not take gender into consideration as gender is assessed in a different question. 0% 01-9% 010-19% 020-29% O 30%+ O Don't know

Points Available: 0.69

O N/A

#### **Supplier Diversity Policies or Programs**

Does your company have any of the following policies or programs in place to promote diversity within your supply chain?

Points Earned: 0.09 of 0.34	
N/A - Collecting supplier data or having preferential treatment policies is illegal in my country of operations	
☐ None of the above	
☐ We have a formal program to purchase and provide support to suppliers with diverse ownership	
☐ We have formal targets to make a specific percentage of purchases from suppliers with diverse ownership	
☐ We have a policy to give preferences to suppliers with ownership from underrepresented populations	
✓ We track diversity of ownership among our suppliers	

# **Supplier Ownership Diversity**

What percentage of your purchases were from companies that are majority-owned by women or individuals from underrepresented populations?

00%

01-9%

010-24%

025-39%

040-49%

050%+

O Don't Know

Points Earned: 0.09 of 0.69

**OPERATIONS** 

# **Economic Impact**

3.3

# **Geographic Structure and Scope**

We realize that for companies with more than one office, the definition of local involvement is a more complicated one to answer. Please tell us a bit about the structure of your company geographically.

Escritório e laboratório de desenvolvimento de produtos do time de Mãe terra fica em São Paulo na Vila Madalena. Desenvolvemos o restaurante escola social Da Quebrada que tem a intenção de trazer o protagonismo da quebrada para o centro, trabalhando com fornecedores de insumo de parelheiros, e pessoas de diversas periferias.. A Fábrica fica locada em Pouso Alegre - MG

#### **New Jobs Added Last Year**

Number of full-time and part-time jobs that have been added to your company's payroll. Enter 0 if none or if your company has no workers.

Last twelve months:
Last twelve months: 3
We do not track this
Points Available: 0.00
Job Growth Rate
What was your company's net job growth rate for full-time and part-time positions over the last 12 months? ONLY include newly created jobs that are paid a living wage.
If there is no living wage data available for your country of operations, include new jobs that pay 10% or more above a minimum wage.
○ 0% (no growth on a net basis)
O 1-14%
● 15-24%
O 25%+
Points Earned: 1.90 of 2.86
Non-accredited Investor Ownership
What percentage of the company is owned by individuals who would qualify as non-accredited investors?
● 0%
O 1-9%
O 10-24%
O 25-49%
○ 50%+

Points Available: 1.43

O Don't know

# **Local Ownership**

Is the majority (over 50%) of the company's ownership located locally to at least two-thirds of the company's workforce?

"Local" is defined as being part of the same community. While the size and distance of a community may vary by context, they should generally be based on a small-scale economically and culturally connected area like a metropolitan area or a city/town.

Yes

No

Don't know

Points Available: 1.43

# **National Sourcing**

What percentage of your company's Cost of Goods Sold (including value-adding activities) was spent within the country of operations, from in-country registered companies or national citizens?

0%
1-19%
20-39%
40-59%
60-79%
80%+

Points Earned: 1.43 of 1.43

# **Spending on Local Suppliers**

What percentage of your company's expenses (excluding labor) was spent with independent suppliers local to the company's headquarters or relevant facilities in the last fiscal year?

Please click "Learn More" to understand how to answer this question.

○<20% ○20-39%

O 40-59%

060%+

Opon't know

### **Focus on Local Customers**

Do a majority of your customers live locally to your company's headquarters or production facilities?

"Local" is defined as being part of the same community. While the size and distance of a community may vary by context, they should generally be based on a small-scale economically and culturally connected area like a metropolitan area or a city/town.

O Yes

No

Points Available: 1.43

**OPERATIONS** 

# **Civic Engagement & Giving**

4.0

### **Corporate Citizenship Program**

How does your company take part in civic engagement?

Your answers determine which future questions in the assessment are applicable to your company.

Financial or in-kind product donations (excluding political causes)

✓ Community investments

Community or pro-bono service

Advocacy for adopting improved social or environmental policies or performance

✓ Partnerships with charitable organizations or membership with community organizations

Discounted products or services to qualified underserved groups

Free use of company facilities to host community events

Equity or ownership in the company granted to a nonprofit

Other - please describe

None of the above

Points Earned: 0.53 of 0.53

# **Civic Memberships and Partnerships**

Does your company have membership or a civic partnership with any of the following types of organizations?
Check all that apply.
✓ Business or trade association
✓ Chamber of Commerce
✓ Governmental institution
✓ Local academic institution
✓ Cooperative
Other - please describe
None
Points Earned: 0.27 of 0.27
Community Service Policies and Practices  How does your company manage employee community service?  We have hosted or organized company service days in the last year  The company offers paid time off for community service  20 hours or more a year of paid time off  Our company monitors and records total volunteer hours  Our company has set community service or pro-bono targets  Other - please describe  None of the above
% of Employees Volunteer Service
What percentage of employees took paid time off for volunteer service last year?
O 0%
O 25-49%
O 50-74%

Points Earned: 0.27 of 1.07

○75%+

O Don't know

### **Total Amount of Volunteer Service Hours**

Number of hours volunteered by full-time and part-time employees of the organization during the last fiscal year

This should include both paid and unpaid time spent volunteering during traditional work hours, either for company-organized events or for employee-initiated activities.

	Number of hours volunteered by	full-time and part-time	emplovees of the o	rganization during th	e last fiscal vear	
	208			J	, , ,	
	We do not track this					
Р	oints Available: 0.00					

# **Volunteer Service Per Capita**

What was the percentage of per capita worker time donated as volunteer, community service, or probono time in the reporting period?

Calculate by total volunteer hours / total hours worked, generally 2000 hours per FTE.

0%
0.1-0.5% of time
0.6-1% of time
1.1-2% of time
2%+ of time

Points Earned: 0.36 of 1.07

# **Charitable Giving and Community Investment Policies and Practices**

What are your company's practices regarding donations or community investments?

✓ We have a formal statement on the intended social or environmental impact of our company's philanthropy
☐ We have a formal donations commitment (e.g. 1% for the planet)
☐ We match individual workers' charitable donations
✓ We allow our workers or customers to select charities to receive our company's donations
☑ We have screening practices for charitable contributions or impact measurement mechanisms for our community investment
☐ None of the above

Points Earned: 0.48 of 0.53

# **Relative Input for Community Investments**

If you use an independent methodology to measure total commitment to community investment, what is the equivalent % of revenue contributed in the form of community investment?
None
O Less than 0.1% of revenues
O.1-0.4% of revenues
O.5-0.9% of revenues
O 1-1.9% of revenues
○ >2%
Points Available: 1.07
% of Revenue Donated
What was the equivalent percentage of revenue donated to charity during the last fiscal year?
Please include tax deductible in-kind donations but do not include pro bono time.
O No donations last fiscal year
O Less than 0.1% of revenue
O.1-0.4% of revenue
O 1-1.9% of revenue
O 2%+ of revenue
O Don't know
Points Earned: 1.28 of 2.13
Total Amount of Charitable Donations
Total amount (in currency terms) donated to registered charities in the last fiscal year
Report with the currency specified in "Reporting currency" for this metric.
Total amount (in currency terms) donated to registered charities in the last fiscal year  Sensitive
We do not track this

### **Policy Advocacy for Social and Environmental Standards**

designed to improve social or environmental outcomes in the past two years?
Yes, company has offered support in name and/or signed petitions
✓ Yes, company has provided active staff time or financial support
Yes, company has directly introduced, testified, made recommendations or provided expertise to advance standards
Yes, and efforts resulted in a specific institutional, industry or regulatory reform
Other - please describe
☐ None of the above
Points Earned: 0.27 of 0.53

Has your company worked with policymakers to develop or advocate for policy changes explicitly

### **Advancing Social and Environmental Performance**

How has your company worked with its stakeholders (including competitors) to improve behavior or performance on social or environmental issues in the past two years?

We have worked with other industry players on a cooperative initiative on relevant social and environmental standards for our industry

We have provided data or contributed to academic research on social or environmental topics

We participate in panel presentations or other public forums on social or environmental topics

We provide public resources for other businesses or stakeholders on improving social or environmental performance

Other - please describe

☐ None of the above

Points Earned: 0.27 of 0.27

# **Supply Chain Management**

**OPERATIONS** 

4.3

### **Significant Supplier Descriptions**

Please select the types of companies that represent your Significant Suppliers:

Significant Suppliers represent 80% of your company's purchases in currency terms (excluding salaries on payroll and bonuses, rent, utilities, and taxes). Product Manufacturers Professional Service Firms (Consulting, Legal, Accounting) ☐ Independent Contractors ☐ Marketing and advertising Office Supplies ☐ Benefits Providers Technology Raw materials ✓ Farms Other - please describe Points Available: 0.00 Social or Environmental Screening of Suppliers Does your company screen or evaluate Significant Suppliers for social and environmental impact? This question determines the set of supplier-focused questions your company will respond to. Yes O No Points Available: 0.00 **Supplier Screen Topics** What does your company formally screen for regarding the social or environmental practices and performance of your Significant Suppliers? Significant Suppliers represent 80% of your company's purchases in currency terms (excluding salaries on payroll and bonuses, rent, utilities, and taxes). Compliance with all local laws and regulations, including those related to social and environmental performance Good governance, including policies related to ethics and corruption Positive practices beyond what is required by regulations (e.g. environmentally-friendly manufacturing process, excellent labor practices) Third-party certifications related to positive social and/or environmental performance Other - please describe We have no formal screening process in place

Points Earned: 1.09 of 1.09

# **Supplier Evaluation Practices**

Points Earned: 1.09 of 1.09

What methods does your company use to evaluate the social or environmental impact of your suppliers?

Only select practices that apply to all your significant suppliers. See "Learn More" for further instructions.
☐ We share policies or rules with suppliers but we don't have a verification process in place
✓ We require suppliers to complete an assessment we designed
☐ We use third-party risk or impact assessment tools (Sedex, BIA)
☐ We conduct routine audits or reviews of suppliers at least every two years
✓ We have third parties conduct routine audits or reviews of suppliers at least every two years
Other (please describe)
☐ None of the above
Points Earned: 1.09 of 1.09
Outsourced Staffing Services
Does your company outsource support services (staffing) essential to the delivery of your services to other individuals or organizations?
Your answers determine which future questions in the assessment are applicable to your company.
○ Yes
○ No
Points Available: 0.00
Supplier Code of Conduct
Is there a formal written Supplier Code of Conduct policy that specifically holds your company's suppliers accountable for social and environmental performance?
Your answers determine which future questions in the assessment are applicable to your company.
Yes
○ No

# What is the average tenure of your company's relationships with suppliers? Average tenure of supplier relationships is less than 12 months. Average tenure of supplier relationships is greater than 12 months. Average tenure of supplier relationships is greater than 36 months. Average tenure of supplier relationships is greater than 60 months. Our company has had a relationship with a majority of our suppliers (on a currency basis) since our first year of operations. Don't Know

Points Earned: 1.09 of 1.09

### **Supplier Certifications**

**Length of Supplier Relationships** 

During the last fiscal year, what percentage of your Significant Suppliers (on currency basis) had internationally-recognized product certifications?

Select 0% if you do not know whether your Significant Suppliers are certified.

00%

01-24%

025-49%

050-74%

O 75%+

Opn't know

Points Available: 1.09

### **Environment**

**OPERATIONS** 

# **Environment Impact Area Introduction**

0.0

This section asks about your environmental footprint to determine which questions are applicable later on in the assessment. It also identifies whether your company's product/service is designed to deliver a specific, material, positive environmental impact, and if so, opens the Environmental Impact Business Model section that is most applicable.

### **Type of Facilities**

What kind of facilities does your business primarily operate in?

Your answers determine which future questions in the assessment are applicable to your company.

Company-owned office space

Leased office space

O Virtual or home offices

O Co-working Space

Points Available: 0.00

### **Environmental Business Model**

Are your company's products/services or processes structured to restore or preserve the environment in any of the following ways? (Please note: the environmental impact of your day-to-day operations will be assessed in the remaining sections of the Environment Impact Area. This question is specifically asking about your products/services or innovative production processes.)

Answering affirmatively will opt you into additional sections of the B Impact Assessment with more specific questions about this Impact Business Model.

Through an innovative manufacturing, wholesale or agriculture process which is designed to significantly reduce environmental impact compared to typical practices for the industry

Through a product or service that preserves, conserves, or restores the environment or resources

None of the above

Points Available: 0.00

# **Description of Positive Environmental Product / Service Impact**

How would you describe the positive outcome for the environment created by your product/service?

Os produtos são preferencialmente com -Ingredientes de agricultura orgânica = Reduzindo a quantidade de agrotóxicos utilizados e comercializados. -Privilegiando pequenos produtores = Fortalecendo a autonomia financeira social de pequenos grupos, além de projetos com comunidades indígenas e projetos sociais do sertão. -Sem transgênicos e pózinhos artificiais = acreditamos que a naturalidade do alimento é importante para saúde do mundo e das pessoas. -Biodiversidade - Estimular a biodiversidade brasileira protege nossos biomas, e educa as pessoas sobre a imensa variedade de sabores e ingredientes. -Vegana = Não utilizamos nenhum ingrediente animal, isso nos ajuda a preservar o bem estar do animal e ter menos impacto ambiental no planeta. Embalagens = Além disso, as embalagens de papel são com materiais reciclados, e já temos a compensação de 100% das embalagens de plástico desde out/nov 22

### **Environmental Product or Service Impact**

Is the environmental impact you've described part of your products' or services' impact (excluding packaging), or is it a part of the way that your company operates?

Companies should earn revenue from the product or service that has an environmental impact. Please do not include pro bono efforts within this section.

• The impact is created by a revenue-generating product/service line (e.g. selling non-toxic cleaning products, sustainability consultancy)

O The impact is created by the company's daily operations (e.g. using non-toxic cleaning products in the company's headquarters) and not the core product/service

Points Available: 0.00

### **Environmental Product Benefits**

In what way or ways does your product/service conserve the environment?

Please select ONE option per product line. You may select an additional option if your product line has two separate environmental attributes.

Provides or is powered by renewable energy or cleaner-burning energy than market alternatives (e.g. solar panel
manufacturers/installers, hybrid vehicles)
Conserves or diverts resources (including energy, water, materials, etc.)
Conserves or preserves the well-being of land and/or animals (e.g. land protection or reforestation services, sustainably harvested
agricultural products)
✓ Reduces or is made of less toxic/hazardous substances (e.g. brownfield remediation services, organic certified food, non-toxic
cleaners)
Educates, measures, researches, or provides information to solve environmental problems (e.g. environmental consulting or
auditing)
☐ None of the above

Points Available: 0.00

### **Toxin / Pollution Reduction Overview**

Tell us more about how your product or service reduces use of toxic or hazardous substances, prevents pollution or remediates discharges to air, land or water

Normas de produção auditadas; Matérias primas orgânicas, regenerativas, atendimento à legislação, auditoria de fabricação e de fornecedores URSA ou Smeta, FSSC 22000.

### **Direct Impact on Less Toxic or Toxin Remediation**

Is being less toxic or providing toxin remediation, beyond what is required by law, a direct positive environmental impact of your product or service?

Answering affirmatively will opt you into additional sections of the B Impact Assessment with more specific questions about this Impact Business Model.

Yes

O No, it is an indirect result of one of the other answers selected in the question "Environmental Product Benefits"

Points Available: 0.00

**OPERATIONS** 

# **Environmental Management**

4.0

### **Facility Environmental Efficiency**

What environmental efficiency practices are in place in a majority of your company's offices and plant facilities?

Buildings employ energy saving strategies (e.g. energy use monitoring, efficient appliances and lighting, renewable energy use)
☐ Buildings use systems for increasing water efficiency (e.g. water efficient appliances, fixtures, and landscaping)
☐ Buildings use systems to monitor and improve air quality (e.g. increased ventilation)
✓ Building construction or operations make use of sustainable materials (e.g. reclaimed products)
☐ New building sites are chosen based on sustainability considerations (e.g. minimizing impact on ecosystems and waterways)
☐ Buildings are LEED certified or LEED equivalent certified
Other - please describe
☐ None of the above
□ N/A - No offices or plant facilities

Points Earned: 0.57 of 1.43

### **Virtual Office Stewardship**

How does your company encourage good environmental stewardship in how employees manage their virtual offices?

Use have a written policy encouraging environmentally preferred products and practices in employee virtual offices (e.g. recycling)
Our company shares resources with employees regarding environmental stewardship in home offices (e.g. energy efficiency)
We have a policy in place for the safe disposal of e-waste and other hazardous materials purchased for employee home offices
Employees are provided with a list of environmentally-preferred vendors for office supplies

✓ None of the above

□ N/A

# **Environmental Management Systems**

Does your company have an environmental management system (EMS) covering waste generation, energy usage, water usage, and carbon emissions that includes any of the following?

Checkboxes 3-6 can only be selected if Checkbox 2 applies.
✓ Policy statement documenting our organization's commitment to the environment
✓ Assessment undertaken of the environmental impact of our organization's business activities
Stated objectives and quantifiable targets for environmental aspects of our organization's operations
Programming designed, with allocated resources, to achieve these targets
Periodic compliance reviews and auditing to evaluate programs conducted
☐ Third-party auditing and certification of EMS
☐ We have no environmental management system
Points Earned: 0.95 of 2.86
Environmentally Certified Products
During the last fiscal year, what percentage of your products sold had a product certification that assesses the environmental impacts of the product or its production process?
Select N/A only if there is no physical product being sold.
O <sub>0%</sub>
O 1-24%
O 25-49%
<b>o</b> 50-74%
○75%+
○ N/A

Points Earned: 1.07 of 1.43

# **Environmental Assessment and Product Design**

Points Available: 0.00

Has your company incorporated environmental considerations into product design by conducting any of the following during the last 24 months with regard to a majority of the products you manufacture or sell?

A majority of products represent at least 50% of revenues.	
Life Cycle Assessment	
Cradle-to-Cradle Certification	
☐ Source reduction exercise	
☐ Toxicity reduction exercise	
✓ Review of product materials, design, reuse or recyclability	
Reclamation programs for used products or parts	
Other - please describe	
☐ None of the above	
□ N/A - Our revenue is generated from a service	
Points Earned: 1.43 of 1.43	
	OPERATIONS
Air & Climate	6.0
Monitoring Energy Usage	
Does your company monitor, record, or report its energy usage?	
Include electricity and other energy consumption from heating, hot water, etc. Your answers	s determine which future questions in the
assessment are applicable to your company.	
☐ We do not currently monitor and record usage	
✓ We monitor and record usage but have set no reduction targets	
We monitor usage and have set intensity targets (e.g. relative to dollars of revenue, v monitored	olume produced, etc.) that are being
We monitor usage and have set absolute reduction targets regardless of company gr	rowth
We have met specific reduction targets during the reporting period	
Points Earned: 0.17 of 0.67	
Total Energy Use	
Total energy used (Gigajoules) during the last 12 months:	
Total energy used (Gigajoules) during the last 12 months: 565421.7691  We do not track this	

# **Total Renewable Energy Use** Total energy used from renewable resources (Gigajoules) during the last 12 months: Total energy used from renewable resources (Gigajoules) during the last 12 months: 565421.7691 We do not track this Points Available: 0.00 **Electricity Sources** From what sources does your company get its electricity? Please check all that apply. Diesel-generators Municipal power grid (sources unknown or not renewable) ✓ Municipal power grid (at least 10% of municipal power is generated from renewable sources such as solar, wind or small-scale hydropower) Bio-fuel or other clean or renewable-based generators Renewable energy sources (including on-site renewable) Other - please describe Points Earned: 0.67 of 0.67 Renewable Energy Usage What percentage of energy use is produced from renewable sources? Include electricity and other energy consumption from heating, hot water, etc. 00% 01-24%

025-49%

050-74%

075-99%

0 100%

O Don't Know

Points Earned: 0.33 of 0.33

### Low Impact Renewable Energy Use

What percentage of energy use is produced from low-impact renewable sources?

Include electricity and other energy consumption from heating, hot water, etc. Please include both purchased and onsite-generated renewable energy.

0%1-24%25-49%50-74%

O 75-99%

0100%

O Don't know

Points Available: 1.33

### **Environmentally Efficient Equipment**

What % of new equipment purchased (by total cost) during the last 24 months was energy efficient or otherwise environmentally-preferred?

Select N/A if no capital expenditures were made during the last 24 months.

0% (no equipment)

<50% (some equipment)</p>

○ 50%+ (majority of equipment)

0 100% (all equipment)

O N/A - No new equipment purchased

Points Earned: 0.33 of 0.33

### **Energy Use Reductions**

Have conservation and efficiency improvements led to energy savings for your facilities? If so, by how much?

Please calculate based on changes from last year or annualized from a base year, referring to electricity use and other energy consumption from heating, hot water, etc.

0%

01-4%

**0** 5-9%

010-14%

0 15-20%

O >20%

O Don't know

Points Earned: 0.53 of 1.33

# **Monitoring Greenhouse Gas Emissions**

How does your company manage its greenhouse gas emissions for at least Scope 1 and 2?

Your answers determine which future questions in the assessment are applicable to your company.
☐ We do not currently monitor and record emissions
✓ We regularly monitor and record emissions but have not set any reduction targets
☐ We regularly monitor and record emissions and have set specific reduction targets relative to previous performance (e.g. a 5%
reduction of GHGs from baseline year)
We regularly monitor and record emissions and have set specific science-based targets necessary to achieve global goals to
address climate change
☐ We have met the specific reduction targets set during this reporting period
☐ We have achieved carbon neutrality
Points Earned: 0.17 of 0.67
Total Scope 1 GHGs
Total Greenhouse Gas Emissions (metric tonnes of CO2 equivalent) in:
Scope 1:
Scope 1: 316.958
☐ We do not track this
Points Available: 0.00
Total Scope 2 GHGs
Total Greenhouse Gas Emissions (metric tonnes of CO2 equivalent) in:
Scope 2:
Scope 2: 24.191
☐ We do not track this
Points Available: 0.00
Total Scope 3 GHGs
Total Greenhouse Gas Emissions (metric tonnes of CO2 equivalent) in:
Scope 3:
Scope 3: 5.646348
☐ We do not track this
Points Available: 0.00

# **Carbon Intensity**

What is your current Carbon Intensity for Scopes 1 and 2 (measured in metric tons of CO2/\$million of revenue), not including the use of carbon credits or offsets?

Please use USD to allow for standardized comparisons.
○>100
○81-100
O 61-80
O 41-60
O 21-40
<ul><li>1-20</li></ul>
$\bigcirc$ 0
O Don't know

# **Carbon Intensity**

Points Earned: 0.67 of 0.67

What is your current Carbon Intensity for Scopes 1 and 2, measured in tons of CO2/\$million of revenue, including the use of carbon credits or offsets?

Please use USD to accurately evaluate the answer option.

>100 81-100 61-80 41-60 21-40 1-20 0 Don't know

Points Earned: 1.33 of 1.33

# Greenhouse Gas Emissions Reduced What percentage of Scope 1 and 2 GHG emissions has been saved due to efficiency improvements implemented by your company? 00% 01-4% 05-9% 010-14% 0 15-20% 020%+ On't Know Points Available: 1.33 **Shipping Policies** Has your company implemented an environmentally-efficient shipping or distribution policy? Yes O No Points Earned: 0.33 of 0.33 **Supply Chain GHG Management** Has your company taken action to track and manage the greenhouse emissions produced through your supply chain? (absolute reduction) Only select practices if you track and manage greenhouse emissions produced for at least 50% of your company suppliers (on a cost basis). We don't track or evaluate greenhouse emissions from our supply chain ✓ We have conducted an analysis of our value chain, including suppliers, services, and materials, to identify material risk contributions of greenhouse gas emissions We have purchased certified carbon credits to offset some or all of the greenhouse gas emissions from our supply chain We set targets for reducing greenhouse gas emissions through our supply chain We have seen a reduction in GHG emissions in our supply chain in the last twelve months

We have achieved a carbon-neutral supply chain

Points Earned: 0.17 of 0.67

# What % of your company's Scope 3 greenhouse gas emissions were offset by certified carbon credits? 0 01-24% 025-49% 050-74% O 75-99% 0 100% O Don't know Points Available: 1.33 **Supply Chain GHG Improvement** What practices has your company implemented for a majority of suppliers (on a cost basis) to reduce the greenhouse gas emissions produced through your supply chain? We collaborate with or require suppliers to collect data and report on greenhouse gas emissions We screen suppliers to reduce greenhouse gas emissions (e.g. performance of suppliers, selection of materials, source locations) We provide support or resources for our supply chain in adopting greenhouse gas minimized operations (e.g. online tools, applying questionnaires and surveys, collaborating in industrywide surveys) We audit and provide help to suppliers to complete corrective actions ✓ None of the above Points Available: 0.67 **Sourcing % of COGS from Local Suppliers** What % of the following was spent with suppliers located within 200 miles (or 322 km) of where the end product was used during the last fiscal year? Sourcing of COGS Local to Customers 0% 01-9% 010-19% 020-29% ○30%+ O Don't know Points Earned: 0.33 of 1.33

**Offsetting Supplier GHG Emissions** 

### Sourcing % raw materials from Local Suppliers

What % of the following was spent with suppliers located within 200 miles (or 322 km) of where the end product was used during the last fiscal year?

Raw materials (in currency terms) grown or harvested

By company or local independent suppliers.

0%

01-9%

010-19%

020-29%

○30%+

O Don't know

Points Earned: 0.33 of 1.33

### **Managing Impact of Transportation**

Has your company adopted any of the following techniques for minimizing the transportation-related environmental impact of its distribution and supply chain?

Please check all that apply.

Utilize clean or low-emission vehicles (e.g. hybrid, LPG, electric) to transport and distribute product

Utilize strategic planning software to minimize fuel usage and shipping footprint

✓ Train drivers and handlers in fuel efficient techniques

Utilize freight or shipping methods with lower environmental impacts (e.g. avoiding air shipment)

✓ Other - please describe

None of the above

Points Earned: 0.67 of 0.67

**OPERATIONS** 

Water 1.0

# **Monitoring and Managing Water Use**

Does your company monitor and manage your water usage?

rour answers determine which future questions in the assessment are applicable to your company.
☐ We do not currently monitor and record water usage
✓ We regularly monitor and record water usage but have not set any reduction targets
☐ We monitor and record water usage and have set specific reduction targets relative to previous performance (e.g. a 5% reduction targets)
of water usage from baseline year)
☐ We regularly monitor and record emissions and have set science-based targets necessary to achieve sustainable usage linke
our local watershed
☐ We have met specific reduction targets set during this reporting period
Points Earned: 0.44 of 1.75
Total Water Use
Total water use (liters) during the last 12 months
Total water use (liters) during the last 12 months 280995000
☐ We do not track this
Points Available: 0.00
Water Conservation Practices
What water conservation methods have been implemented at the majority of your corporate offices
plant facilities:
Please check all that apply.
✓ Low-flow faucets, taps, toilets, urinals, or showerheads
Grey-water usage for irrigation
<ul><li>☐ Low-volume irrigation</li><li>☐ Harvest rainwater</li></ul>
Other - please describe
□ None of the above
□ N/A - Our company has a virtual office
CTVA - Our company has a virtual office
Points Earned: 0.58 of 1.75

# **Supply Chain Water Management**

How does your company track and manage the water footprint of your supply chain?

Only select practices if you track and manage the water footprint for at least 50% of your company supp	oliers (on a cost basis).
✓ We do not track the water footprint of our supply chain	
$\square$ We have conducted an analysis of our value chain, including suppliers, services, and materials, to	identify material areas of water
usage	
☐ We have targets for reducing water footprint through our supply chain	
$\square$ We have seen a reduction of our water footprint in our supply chain in the past twelve months	
We have verified that all water use in supply chain is science-based and sustainable	
Points Available: 1.75	
Supply Chain Water Improvement	
What practices has your company implemented for a majority of suppliers (on	a cost basis) to reduce
the water footprint of your supply chain?	
☐ We collaborate with or require suppliers to collect data and report on water footprint	
☐ We screen suppliers to fit good water management practices (e.g. individual supplier practices, m	naterials and ingredients,
locations in context of water scarcity)	
☐ We provide support or resources for supply chain in adopting water management (e.g. online tool	s, applying questionnaires and
surveys, collaborating in industrywide surveys)	
☐ We audit and provide help to suppliers to complete corrective actions	
✓ None of the above	
Points Available: 1.75	
	OPERATIONS
Land & Life	9.6

# **Monitoring and Reporting Non-hazardous Waste**

How does your company monitor and manage your waste production?

Please select one answer option indicating if the company monitors waste production and potentially sets targets (answers 1-4). If the
company sets targets, answers 5 and/or 6 may apply in addition.
☐ We do not currently monitor and record waste production
✓ We regularly monitor and record waste production but have not set any reduction targets
☐ We regularly monitor and record waste production and have set specific reduction targets relative to previous performance (e.g. a
5% reduction of waste to landfill from baseline year)
☐ We regularly monitor and record waste produced and have set a zero waste target
We have met the specific reduction targets set during this reporting period
✓ We produce zero waste to landfill / ocean
Points Earned: 0.81 of 0.81
Waste Disposal Methods
How does your company dispose of a majority of non-hazardous waste or garbage?
☐ Incinerate, burn, or dispose on-site (uncertified)
☐ Third-party garbage collection with no certification for disposal
☐ Municipal garbage collection
✓ Composting garbage
✓ Private third-party disposal with certified responsible disposal that can be documented
On-site disposal that is compliant with internationally-accepted methods (third-party reviewed or audited)
✓ Waste is separated and recycled or reused for company's own production or donated/provided to other facilities
Other - please describe
Points Earned: 0.81 of 0.81
Non-hazardous Waste Generated
Waste Produced: Non-Hazardous Waste (metric tonnes) during the last 12 months
Waste Produced: Non-Hazardous Waste (metric tonnes) during the last 12 months 6.70239
☐ We do not track this
Points Available: 0.00
Total Waste Disposed
Waste Disposed (metric tonnes) during the last 12 months
Waste Disposed (metric tonnes) during the last 12 months 15.61
☐ We do not track this

Total Waste Recycled
Waste Disposed: Recycled/Reused (metric tonnes) during the last 12 months
Waste Disposed: Recycled/Reused (metric tonnes) during the last 12 months 15  We do not track this
Points Available: 0.00
Recycling Programs
Does your company have any of the following recycle/reduce/reuse programs in 80% of the facilities?
<ul> <li>✓ We recycle and reuse materials on-site with clearly-marked bins for use</li> <li>✓ We have a written recycle/reduce/reuse policy that is posted at plant facilities with clearly-marked bins</li> <li>Other - please describe</li> <li>None of the above</li> </ul>
Points Earned: 0.81 of 0.81
Waste Reduction Programs
Does your company have a formal program to evaluate how to reduce its generation of hazardous, universal, and/or non-hazardous waste?
○ Yes No
Already maximized - we have achieved Zero Waste
Points Available: 0.81
Supply Chain Waste Management
How does your company track and manage waste in your supply chain?
Only select practices if you track and manage waste for at least 50% of your company suppliers (on a cost basis).
☐ We don't track the solid waste impacts of our supply chain
✓ We have conducted an analysis of our value chain, including suppliers, services, and materials, to identify material areas of waste production
✓ We have set targets for reducing solid waste in the supply chain
<ul><li>☐ We have seen a reduction of waste produced in our value chain in the past twelve months</li><li>☐ We have achieved zero waste or a closed-loop supply chain</li></ul>
Points Earned: 0.41 of 0.81

# **Supply Chain Waste Improvement**

cuppi, chain tracte improvement	
hat practices has your company implemented for a majority of suppliers (on a cost basis) to recaste in your supply chain?	
✓ We collaborate with or require suppliers to collect data and report on waste production	
✓ We screen or require suppliers to meet standards related to solid waste production	
We have implemented initiatives to reduce waste at the source or divert waste from landfills or incineration in the supply chain	
✓ We audit and provide help to suppliers to complete corrective actions	
☐ None of the above	
Points Earned: 0.61 of 0.81	
Environment Impact Packaging	
How does your company minimize the environmental impact of the packaging of your products?	
Select all practices that apply and are verifiable, regardless of the % of product/packaging the practice applies to.	
✓ We have conducted a formal assessment of our packaging design and materials to identify opportunities to minimize	
environmental impact	
✓ We have source-reduced packaging within the last two years	
Our packaging materials are certified to meet independent standards for environmental impact	
✓ Our packaging is recyclable and provides instructions on how to recycle it correctly	
Our packaging is non-toxic	
Our packaging materials are designed to have less overall environmental impact than common alternatives	
☐ None of the above	
□ N/A - Our products do not have packaging materials	
Points Earned: 0.65 of 0.81	
% of Recyclable/Biodegradable Materials	
What % of material (by weight or volume) is made of recyclable (and labeled as such) or biodegradable	
materials in the areas where they are sold (product + packaging)?	
O<20%	
O 20-49%	
O 50-74%	
● 75-99%	
O 100%	

Points Earned: 0.68 of 0.81

O Don't Know

O N/A

# % of Environmentally Preferred Input Materials

What % of material (by weight or volume) comes from recycled materials, reused components, and/or certified sustainably sourced materials?
O<20%
O 20-49%
○ 50-74%
○ 75-99%
○ 100%
O Don't Know
○ N/A - We do not sell a physical product
Points Earned: 0.81 of 1.63
Reducing Waste
Optional unweighted metrics: Approximately by what % has your company reduced solid and hazardous waste generation (normalized for revenue changes) over the following periods?
The past two years
The past two years
✓ We do not track this
Points Available: 0.00
Hazardous Waste Disposal
Can your company verify that your hazardous waste is always disposed of responsibly?
This includes batteries, paint, electronic equipment, etc.
Yes
○ No
○ N/A - We have eliminated hazardous waste
Points Earned: 0.81 of 0.81

### **Hazardous Materials On-Site**

If your company uses any hazardous materials on site, check all of the procedures that your company follows.

Hazardous materials include chemicals, pesticides, and fertilizer. Select N/A if you use no hazardous materials and chemicals.

✓ Written procedures for safe storage, use and disposal of each hazardous material available in the national language(s) of work
✓ All hazardous materials are kept in sealed containers in a locked storeroom located in a separate area from regular business activities
✓ All containers with hazardous materials are labeled, with instructions for proper storage, use and disposal
─ None of these procedures
─ N/A

Points Earned: 0.81 of 0.81

Supply Chain Chemical Management

How does your company track and manage toxins or hazardous waste in your supply chain?

Only select practices if you track and manage toxins or hazardous waste for at least 50% of your company suppliers (on a cost basis).

🗹 We have conducted an analysis of our value chain, including suppliers, services, and materials, to identify material risks of toxins

Points Earned: 0.81 of 0.81

and/or production of hazardous waste

### **Supply Chain Chemical Improvement**

We don't track toxins or hazardous waste in our supply chain

What practices has your company implemented for a majority of suppliers (on a cost basis) to reduce toxins or hazardous waste in your supply chain?

✓ We collaborate with or require suppliers to collect data and report on chemicals

We have set targets for reducing toxins and hazardous waste in our supply chain

✓ We have verified that there are no harmful toxins or hazardous waste in our supply chain

- ✓ We screen or require suppliers to meet standards related to toxins or hazardous waste
- We provide support or resources to reduce toxins in the supply chain (e.g.online tools, applying questionnaires and surveys,

collaborating in industrywide surveys)

We audit and provide help to suppliers to complete corrective actions

None of the above

Points Earned: 0.61 of 0.81

# **Supply Chain Biodiversity Management**

How does your company track and manage your s	upply chain's impact on biodiversity?
---	---------------------------------------

Only select practices if you track and manage the impact on biodiversity for at least 50% of your company suppliers (on a cost basis).
☐ We don't evaluate our supply chain impact on biodiversity
☑ We have conducted an analysis of our value chain, including suppliers, services, and materials, to identify material risks to
biodiversity
☐ We set targets for reducing impact on biodiversity through our supply chain
☐ We have verified that our supply chain creates no (or positive) biodiversity impact
Points Earned: 0.41 of 0.81

### **Supply Chain Biodiversity Improvement**

What practices has your company implemented for a majority of suppliers (on a cost basis) to reduce your supply chain's impact on biodiversity?

✓ We collaborate with or require suppliers to collect data and report on biodiversity impact

✓ We screen suppliers to fit good biodiversity practices

We provide support or resources for our supply chain in adopting biodiversity-friendly operations (e.g. online tools, applying questionnaires and surveys, collaborating in industrywide surveys)

✓ We audit and provide help to suppliers to complete corrective actions

None of the above

Points Earned: 0.61 of 0.81

### **Toxin Reduction / Remediation**

- Impact Business Model

IMPACT BUSINESS MODELS

6.4

This IBM section is applicable if your company's products/services reduce or remediate toxins or pollution (e.g. organic certified products, non-toxic cleaners, non-GMO verified products)

# **Toxin / Pollution Reduction Description**

Which of the following product or service descriptions apply?

Your answer to this unscored question is combined with other answers to automatically calculate your score in this section of the
assessment.
O Product minimizes need of toxic chemicals compared to market alternatives (e.g. non-GMO verified products in jurisdictions
where this is not legally required, Nontoxic Certified Red List Evaluation)
O Product/services use less toxic/hazardous chemicals or materials than market alternatives (e.g. certified non-toxic cleaners,
organic certified food)
O Product/service remediates environmental damage after discharges to air, land or water (e.g. brownfield remediation, oil spill
clean-up)
O Product/service directly prevents pollution or hazardous discharge (e.g. pollution management technologies)
O These descriptions do not apply to our company's product/service (Skip the remainder of this section)
Points Available: 0.00
Revenue from Toxin Reduction / Remediation
What were your total revenues last fiscal year from the previous products or services?
Your answer to this unscored question is combined with other answers to automatically calculate your score in this section of the assessment.
What were your total revenues last fiscal year from the previous products or services? 43.9%  We do not track this
Points Available: 0.00
Tracking Environmental Metrics
Which of the following environmental metrics does your company track regarding the environmental
impact of your product or service?
You will be asked to report each environmental metric selected
✓ CO2 saved/offset by product/service (metric tons)
✓ Liters of water saved/offset by product/service
✓ kWh saved/off-set
✓ Metric tons of waste saved from landfill or incineration
✓ The average % toxic/hazardous material reduction or pollution prevention (by weight or volume) achieved by the product or
service
☐ None of the above
Points Available: 0.00

### kWh Saved

If tracked, please report the environmental metric listed below that resulted from the use of your product or service in the last 12 months.

kWh saved/off-set
kWh saved/off-set 1
☐ We do not track this
Points Available: 0.00
Water Saved
If tracked, please report the environmental metric listed below that resulted from the use of your
product or service in the last 12 months.
Liters of water saved/off-set
Liters of water saved/off-set
✓ We do not track this
Points Available: 0.00
Tons of Carbon Offset
If tracked, please report the environmental metric listed below that resulted from the use of your
product or service in the last 12 months.
Metric tons of GHG/CO2 equivalent
Metric tons of GHG/CO2 equivalent
✓ We do not track this
Points Available: 0.00

### **Waste Diverted**

If tracked, please report the environmental metric listed below that resulted from the use of your product or service in the last 12 months.

Metric tons of waste saved from landfill or incineration

Metric tons of waste saved from landfill or incineration

✓ We do not track this

### % Toxin Reduction

What is the average % toxic/hazardous material reduction or pollution prevention (by weight or volume) achieved by the product or service?

What is the average % toxic/hazardous material reduction or pollution prevention (by weight or volume) achieved by the product or
service?
✓ We do not track this
Points Available: 0.00
Management of Toxin Reduction
How does your company measure and manage the results, outcomes, effects, or impact of your
oroduct or service?
Select all that apply.
☐ We have formally defined the outcomes sought by our product or service and have developed a theory of change for them
We have based our impactful product or service business model on established secondary research that demonstrates potential
impact
✓ We have directly and formally engaged stakeholders in understanding their desires and needs when developing, refining, and or
delivering our products or services
✓ We are verified to meet third-party standards for impact (e.g. we have impact-related product certifications)
We measure near-term outcomes of the product or service to determine whether it is meeting the needs and expectations of our
beneficiaries
We measure long-term outcomes in order to assess whether the results of our product produce lasting positive impacts for our
beneficiaries
We have identified and measure and manage the unintentional or potential negative impacts of the product or service in addition
to intentional positive effects
☐ We have identified and managed potential causes that could lead to a failure to deliver the positive outcome, to do so less

Points Earned: 0.80 of 1.07

☐ None of the above

### **Innovative Toxin Reduction / Remediation**

efficiently than possible, or to produce other negative effects

Is there something different or innovative about the company's basic product or service that has changed the industry? Is this something that is replicable, unique at the time that it was created, and that has been emulated by other organizations?

A Mãe terra inova no lançamento de produtos desde 1979, promovendo a cadeia de alimentos naturias, orgânicos e não transgênicos. Foi pioneira no lançamento de muitas linhas de alimentos orgânicos no Brasil, como a linha de biscoitos, e de produtos infantis. Além disso, Mãe terra SEMPRE trabalhou com os grãos integrais, prática que hoje já é comum no mercado.

**OPERATIONS** 

# **Customers Impact Area Introduction**

0.0

This section identifies whether your company's product/service is designed to deliver a specific, material, positive impact for its customers (beyond the value normally provided from goods or services), and if so, opens the Customer Impact Business Model section that is most applicable.

### **Customer Impact Business Model Introduction**

Do any of your company's products/services address a social or economic problem for your customers and/or their beneficiaries?

Your answers determine which future questions in the assessment are applicable to your company.

O Yes

O No

Points Available: 0.00

**OPERATIONS** 

# **Customer Stewardship**

4.6

### **Managing Customer Stewardship**

Does your company do any of the following to manage the impact and value created for your customers or consumers?

☐ We offer product / service guarantees, warranties, or protection policies	
✓ We have third party quality certifications or accreditations	
✓ We have formal quality control mechanisms	
✓ We have feedback / customer service feedback or complaint mechanisms	
✓ We monitor customer or consumer satisfaction	
☐ We assess the outcomes produced for our customers through the use of our product or serv	rice
✓ We have written policies in place for ethical marketing, advertisement, or customer engagement.	ent
✓ We manage the privacy and security of client / customer data	

Points Earned: 0.83 of 0.83

☐ None of the above

### **Quality Assurance**

Do you use an established third party methodology to manage quality assurance for your products or
services?
Examples include PDSA, Six Sigma, DMAIC, TQM, Zero Defects, etc

Points Earned: 0.83 of 0.83

O Yes

### **Feedback and Complaint Channels**

Are any of the following true regarding mechanisms for customers to provide feedback, ask questions, or file complaints?

- ✓ Products and/or websites feature customer service contact information
- ✓ Product / service reviews are made available in their entirety to public
- Company responds to all direct inquiries or complaints within a month of receipt
- Company offers live time support to customers

Other

☐ None of the above

Points Earned: 0.83 of 0.83

# **Monitoring Customer Satisfaction and Retention**

Which of the following are true of your company with regards to customer or client satisfaction and/or retention?

- Company monitors customer satisfaction
- Company shares customer satisfaction internally within the company
- Company shares customer satisfaction publicly
- Company has specified targets for customer / client satisfaction
- In the last year, company has achieved specified targets for satisfaction
- None of the above

Points Earned: 0.50 of 0.83

Managing Product Impacts	
Does the company do any of the following with regards to managing the potential impact their products have on customers / beneficiaries?	
✓ Company regularly monitors customer outcomes and well-being	
Company has formal program to incorporate customer testing and feedback into product design	
Company has formal programs in place to continuously improve outcomes produced for customers (including reducing negative	
effects or increasing positive effects)	
Other	
☐ None of the above	
Points Earned: 0.83 of 0.83	
Data Usage and Privacy	
Does your company have any of the following to address data usage and privacy issues?	
✓ Company has a formal publicly available data and privacy policy	
Company makes all users aware of information collected, length of time it is preserved, how it's used, and whether and how it is	

☐ None of the above

Other

N/A - Company does not collect sensitive data

✓ All customers have option to decide how their data can be used

✓ Company's all email list building and email marketing strategies are GDPR compliant

shared with other entities (public or private)

Points Earned: 0.83 of 0.83

### **Disclosure Questionnaire**

# **Disclosure Industries**

Disclosure questions on specific production and trade.

### **Disclosure Alcohol**

Please indicate if your company is involved in the production, operation, trade, or sale of any the following:

Alcohol

Please also select "Yes" if your company serves clients in this industry

O Yes

ON O

### **Disclosure Tobacco**

Please indicate if your company is involved in the production, operation, trade, or sale of any the following:

Tobacco

Please also select "Yes" if your company serves clients in this industry

O Yes

No

Points Available: 0.00

# **Disclosure Firearms Weapons**

Please indicate if your company is involved in the production, operation, trade, or sale of any the following:

Firearms, weapons or munitions

Please also select "Yes" if your company serves clients in this industry

O Yes

No

Points Available: 0.00

### **Disclosure Pornography**

Please indicate if your company is involved in the production, operation, trade, or sale of any the following:

Pornography

Please also select "Yes" if your company serves clients in this industry

O Yes

O No

### **Disclosure Fossil Fuels**

Please indicate if your company is involved in the production, operation, trade, or sale of any the following:

Fossil-fuel-based oil, natural gas, or coal extraction, distribution, sale, etc.

Please also select "Yes" if your company serves clients in this industry

O Yes



Points Available: 0.00

### **Disclosure Mining**

Please indicate if your company is involved in the production, operation, trade, or sale of any the following:

Mining

Please also select "Yes" if your company serves clients in this industry

O Yes



Points Available: 0.00

### **Disclosure Nuclear Power or Hazardous Materials**

Please indicate if your company is involved in the production, operation, trade, or sale of any the following:

Nuclear power, radioactive materials or hazardous waste

Please also select "Yes" if your company serves clients in this industry

O Yes



**Disclosure Prisons** Please indicate if your company is involved in the production, operation, trade, or sale of any the following: Prisons Please also select "Yes" if your company serves clients in this industry O Yes No Points Available: 0.00 **Disclosure Bottled Water** Please indicate if your company is involved in the production, operation, trade, or sale of any the following: Bottled water O Yes No Points Available: 0.00 **Disclosure Animal Products or Services** Please indicate if your company is involved in the production, operation, trade, or sale of any the following: Animal-based products or services (including seafood) O Yes ON O

## Points Available: 0.00

## **Disclosure Genetically Modified Organisms**

Please indicate if your company is involved in the production, operation, trade, or sale of any the following:

Genetically modified organisms

Please also select "Yes" if your company serves clients in this industry

O Yes

No

#### **Disclosure Biodiversity Impacts**

Please indicate if your company is involved in the production, operation, trade, or sale of any the following:

Industries with a large potential biodiversity impact (including logging or logging equipment, agriculture, etc.)



Points Available: 0.00

### **Disclosure Energy and Emissions Intensive Industries**

Please indicate if your company is involved in the production, operation, trade, or sale of any the following:

Energy- and emissions-intensive industries

O Yes

No

Points Available: 0.00

#### **Disclosure Water Intensive Industries**

Please indicate if your company is involved in the production, operation, trade, or sale of any the following:

Water-intensive industries

O Yes

No

Points Available: 0.00

### Disclosure Illegal Products or Subject to Phase Out

Please indicate if your company is involved in the production, operation, trade, or sale of any the following:

Products or activities that are illegal under country laws or regulations where they have operated, banned in international conventions or agreements, or subject to international phase-out or regulation

O Yes

O No

#### **Disclosure Industries at Risk of Human Rights Violations**

Please indicate if your company is involved in the production, operation, trade, or sale of any the following:

Industries reliant upon materials at high risk of human rights infringements (e.g. conflict minerals)

O Yes

O No

Points Available: 0.00

#### **Other Disclosure Industries**

Please indicate if your company is involved in the production, operation, trade, or sale of any the following:

Other industries that may cause social or environmental harm or are subject to stakeholder criticism or concern

O Yes

No

Points Available: 0.00

#### **Company Explanation Of Disclosure Item Flags**

If you selected "Yes" to any of the "Disclosure Industries" listed above, please provide a detailed explanation of the company's involvement for each affirmative response:

If this does not apply to you, please enter "Does not apply" in the text area below.

A afirmação foi sobre "impactos sobre a biodiversidade" e no caso da Mãe terra, são impactos positivos, pois utilizamos ingredientes nativos do Brasil em diversos produtos, fazendo a divulgação desses ingredientes, estabelecendo e fortalecendo as cadeias produtivas e comunicando a importância de valorizar os ingredientes do nosso próprio país.

Points Available: 0.00

### **Disclosure Practices**

Disclosure questions on sensitive practices.

# No formal Registration Under Domestic Regulations Please indicate if your company engages in any of the following practices: Company is not formally registered in accordance with all relevant regulations and requirements If your company is a formally registered business, select "No." O Yes No Points Available: 0.00 **Tax Reduction Through Corporate Shells** Please indicate if your company engages in any of the following practices: Company uses corporate shells or other structural means, such as establishing multiple corporate entities, to minimize tax payments O Yes O No Points Available: 0.00

#### Does not transparently report corporate financials to government

Please indicate if your company engages in any of the following practices:

Company withholds corporate financials from government

O Yes No

Points Available: 0.00

### **Operates in conflict zones**

Please indicate if your company engages in any of the following practices:

Company operates in conflict zones

O Yes

No

# Sale of Data Please indicate if your company engages in any of the following practices: Company sells or provides access to consumer or user data O Yes No Points Available: 0.00 Facilities located in sensitive ecosystems Please indicate if your company engages in any of the following practices: Company facilities are located adjacent to or in sensitive ecosystems O Yes ON O Points Available: 0.00 **Animal Testing** Please indicate if your company engages in any of the following practices: Company's products are tested on animals O Yes ON O Points Available: 0.00

#### **Marketing of Breastmilk Substitutes**

Please indicate if your company engages in any of the following practices:

Marketing of breastmilk substitutes

O Yes

No

# **Workers not Provided Clean Drinking Water ot Toilets** Please indicate if your company engages in any of the following practices: Company does not provide clean drinking water and clean toilets to employees during shifts O Yes No Points Available: 0.00 Workers paid below minimum wage Please indicate if your company engages in any of the following practices: A portion of workers, contractors, subcontractors or day-workers are paid below minimum wage O Yes ON O Points Available: 0.00 No signed employment contracts for all workers Please indicate if your company engages in any of the following practices: Company does not have a signed contract of employment with each worker in a language they understand O Yes ON O Points Available: 0.00

#### Payslips not provided to show wage calculation and deductions

Please indicate if your company engages in any of the following practices:

Company does not provide payslips or equivalent to all workers to show how wages are calculated and any deductions made

O Yes

No

#### Activities against freedom of association/collective bargaining

Please indicate if your company engages in any of the following practices:

Company has taken a public stance against unionization, has engaged in activities that may be perceived as taking a stance against union organizing, or prohibits workers from freely associating and bargaining collectively for the terms of one's employment

O Yes

Points Available: 0.00

#### Workers cannot leave site during non-working hours

Please indicate if your company engages in any of the following practices:

Company prohibits workers from freely leaving the site during non-working hours or at the end of their shift

This includes workers who live on site.

O Yes

No

Points Available: 0.00

### **ID Cards Withheld or Penalties for Resignation**

Please indicate if your company engages in any of the following practices:

Company keeps workers' original ID cards or passports and/or does not allow workers to resign freely without penalty, even if advance notice is given

O Yes

O No

Points Available: 0.00

#### **Workers Under Bond**

Please indicate if your company engages in any of the following practices:

Company hires workers that are under bond, debt, or other obligation to the company or to labor brokers

O Yes

No

#### **Confirmation of Right to Work**

Please indicate if your company engages in any of the following practices:

Company does not confirm that workers have the legal right to work in jurisdiction of operations, or company does not keep personnel records that include evidence of the date of birth of each worker

O Yes

Points Available: 0.00

#### **Employs Individuals on Zero-Hour Contracts**

Please indicate if your company engages in any of the following practices:

Company employs individuals on zero-hour contracts

O Yes

No

Points Available: 0.00

#### Company workers are prisoners

Please indicate if your company engages in any of the following practices:

Company uses workers who are prisoners

O Yes

No

Points Available: 0.00

#### Company Employs Workers Under Age 15 (Or Other ILO Minimum Age)

Please indicate if your company engages in any of the following practices:

Company employs workers under the age of 15 (or other minimum work age covered by the International Labour Organization Convention No. 138) and/or company does not keep personnel records that include evidence of the date of birth of each

O Yes

No

#### **Overtime For Hourly Workers Is Compulsory**

Please indicate if your company engages in any of the following practices:

Overtime work is compulsory and exceeds 48 hours in a week

O Yes

No

Points Available: 0.00

#### **Other Disclosure Practices**

Please indicate if your company engages in any of the following practices:

Other sensitive practices that may cause social or environmental harm, or are subject to stakeholder concern

O Yes

No

Points Available: 0.00

#### **Company Explanation Of Disclosure Item Flags**

If you selected "Yes" to any of the "Disclosure Practices" listed above, please provide a detailed explanation of the company's engagement in each practice marked in the affirmative:

If this does not apply to you, please enter "Does not apply" in the text area below.

N/A

Points Available: 0.00

#### **Disclosure Outcomes & Penalties**

Disclosure questions concerning litigation, relocation of communities, accidents, and on-the-job fatality.

### **On-Site Fatality**

Please indicate if your company has experienced any of the following in the past 5 years:

Company has had an operational or on-the-job fatality

O Yes

ON O

**Litigation or Arbitration** Please indicate if your company has experienced any of the following in the past 5 years: Litigation or arbitration against company either ongoing, settled, or found against the company O Yes No Points Available: 0.00 Company has filed for bankruptcy Please indicate if your company has experienced any of the following in the past 5 years: Company has filed for bankruptcy O Yes O No Points Available: 0.00 **Bribery, Fraud, or Corruption** Please indicate if your company has had a formal complaint to a regulatory agency or been assessed a fine or sanction in the past five years for any of the following: Bribery, fraud, or corruption O Yes No Points Available: 0.00 **Anti-Competitive Behavior** Please indicate if your company has had a formal complaint to a regulatory agency or been assessed a fine or sanction in the past five years for any of the following:

Anti-competitive behavior

O Yes

ON O

## Financial Reporting, Taxes, Investments, or Loans

Please indicate if your company has had a formal complaint to a regulatory agency or been assessed a fine or sanction in the past five years for any of the following:

# **Breaches of Confidential Information** Please indicate if your company has experienced any of the following in the past 5 years: Breaches of individual privacy and/or losses of individual confidential data O Yes No Points Available: 0.00 **Consumer Protection** Please indicate if your company has had a formal complaint to a regulatory agency or been assessed a fine or sanction in the past five years for any of the following: Consumer protection (including product safety and marketing claims) O Yes No Points Available: 0.00 **Significant Layoffs** Please indicate if your company has experienced any of the following in the past 5 years: Company has had layoffs of more than 20% of the workforce Yes O No Points Available: 0.00

#### **Hazardous Discharges Into Air/Land/Water (Past 5 Yrs)**

Please indicate if your company has experienced any of the following in the past 5 years:

Company sites have experienced accidental discharges to air, land or water of hazardous substances

O Yes

O No

#### Large Scale Land Conversion, Acquisition, or Relocation

Please indicate if your company has experienced any of the following in the past 5 years:

Construction or operation of company involved large scale land acquisition, convergence, or degradation (including the construction or refurbishment of dams), or resulted in the resettlement or economic displacement of 5,000 or more people

O Yes

Points Available: 0.00

#### **Penalties Assessed For Environmental Issues**

Please indicate if your company has had a formal complaint to a regulatory agency or been assessed a fine or sanction in the past five years for any of the following:

Environmental management penalties, including animal welfare

O Yes

No

Points Available: 0.00

#### **Violation of Indigenous Peoples Rights**

Please indicate if your company has had a formal complaint to a regulatory agency or been assessed a fine or sanction in the past five years for any of the following:

Infringing on indigenous people's rights, for instance by utilizing lands owned or used by indigenous peoples without full documented consent of such peoples

O Yes

O No

Points Available: 0.00

#### Other Disclosure Outcomes & Penalties

Please indicate if your company has had a formal complaint to a regulatory agency or been assessed a fine or sanction in the past five years for any of the following:

Other penalties, complaints, or grievances filed or levied against the company for negative impacts on local communities, human rights, or other stakeholder concerns

O Yes

O No

#### **Company Explanation Of Disclosure Item Flags**

If you selected "Yes" to any of the "Disclosure Outcomes & Penalties" listed above, please provide a detailed explanation of the company's experience related to each affirmative response:

If this does not apply to you, please enter "Does not apply" in the text area below.

N/A

Points Available: 0.00

## **Supply Chain Disclosure**

Disclosure questions concerning the significant suppliers of the company

#### Supplier Child Labor, Prison Labor, or Forced Labor

Please indicate if any of the following statements are true regarding your company's suppliers:

Employment of workers under the age of 15, use of workers who are currently prisoners, or other practices that are relevant to risk of forced labor

○ Yes

 No
 Don't Know

Points Available: 0.00

#### **Suppliers in Conflict Zones**

Please indicate if any of the following statements are true regarding your company's suppliers:

Operation in conflict zones

O Yes

ON O

O Don't Know

Points Available: 0.00

#### **Suppliers Negative Social Impact**

Please indicate if any of the following statements are true regarding your company's suppliers:

Practices or outcomes that produced substantial negative impacts regarding human rights, labor conditions, or local communities

O Yes

No

O Don't Know

# **Suppliers Negative Environmental Impact**

Please indicate if any of the following statements are true regarding your company's suppliers:

Practices or outcomes that produced substantial negative environmental impact

