

# **Matrix Booking**

Disclosure Report Date Submitted: May 16th, 2023

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## **Disclosure Materials**

Certified B Corporations must complete a Disclosure Questionnaire to identify potentially sensitive issues related to the company (e.g. historical fines, sanctions, material litigation, or sensitive industry practices).

This component does not affect the company's score on the B Impact Assessment. If the company answers affirmatively to any items in the Disclosure Questionnaire that B Lab deems relevant for public stakeholders, then, as a condition of their certification, the company must:

- Be transparent about details of the disclosure issues identified on the company's public B Impact Report
- 2) Describe how the company has addressed this issue
- 3) Demonstrate that management practices are in place to avoid similar issues from arising in the future, when necessary.

In all cases, the Standards Advisory council reserves the right to refuse certification if the company is ultimately deemed not to uphold the spirit and integrity of the community.

In addition to the voluntary indication of sensitive issues in the Disclosure Questionnaire, companies pursuing Certification also are subject to a background check by B Lab staff. Background checks include a review of public records, news sources, and search engines for company names, brands, executives/founders, and other relevant topics.

Sensitive issues identified through background checks may or may not be within the scope of questions in the Disclosure Questionnaire, but undergo the same review process and are subject to the same possible review by the Standards Advisory Council, including ineligibility for B Corp Certification, required remediation, or disclosure.

This document contains a copy of the company's completed Disclosure Questionnaire and related disclosure documentation provided by the company



## **Disclosure Questionnaire**

#### **Industries and Products**

#### Yes No Please indicate if the company is involved in production of or trade in any of the following. Select Yes for all options that **Animal Products or Services Biodiversity Impacts** $\square$ Chemicals **Disclosure Alcohol** $\square$ **Disclosure Firearms Weapons Disclosure Mining Disclosure Pornography** $\boxed{}$ **Disclosure Tobacco** $\boxed{}$ **Energy and Emissions Intensive** $\boxed{}$ Industries Fossil fuels $\square$ Gambling **Genetically Modified Organisms** $\boxed{}$ Illegal Products or Subject to $\boxed{}$ **Phase Out** Industries at Risk of Human $\square$ **Rights Violations Monoculture Agriculture** $\square$ **Nuclear Power or Hazardous** $\overline{\mathbf{A}}$ **Materials** Payday, Short Term, or High **Interest Lending Water Intensive Industries** $\overline{\mathbf{A}}$ Tax Advisory Services

#### **Outcomes & Penalties**

	Yes	No	
Please indicate if the company has had any formal complaint to a regulatory agency or been assessed any fine or sanction in the past five years for any of the following practices or policies. Check all that apply.			
Anti-Competitive Behavior		<b>V</b>	
Breaches of Confidential Information		N	
Bribery, Fraud, or Corruption		V	
Company has filed for bankruptcy		V	
Consumer Protection		V	
Financial Reporting, Taxes, Investments, or Loans		V	
Hazardous Discharges Into Air/Land/Water (Past 5 Yrs)		V	
Labor Issues		V	
Large Scale Land Conversion, Acquisition, or Relocation		N	
Litigation or Arbitration		V	
On-Site Fatality		$\searrow$	
Penalties Assessed For Environmental Issues		V	
Political Contributions or International Affairs		V	
Recalls		V	
Significant Layoffs		V	
Violation of Indigenous Peoples Rights		V	
Other		$\checkmark$	



#### **Practices**

	Yes	No	
Please indicate if the following statements are true regarding whether or not the company engages in the following practices. Check all that apply. If the statement is true, select "Yes." If false, select "No."			
Animal Testing		$\checkmark$	
Company/Suppliers Employ Under Age 15 (Or Other ILO Minimum Age)		V	
Company prohibits freedom of association/collective bargaining		<b>✓</b>	
Company workers are prisoners		$\checkmark$	
Conduct Business in Conflict Zones		$\checkmark$	
Confirmation of Right to Work		$\checkmark$	
Does not transparently report corporate financials to government		$\searrow$	
Employs Individuals on Zero-Hour Contracts		V	
Facilities located in sensitive ecosystems		V	
ID Cards Withheld or Penalties for Resignation		V	
No formal Registration Under Domestic Regulations		V	
No signed employment contracts for all workers			
Overtime For Hourly Workers Is Compulsory			
Payslips not provided to show wage calculation and deductions		N	

	Yes	No
Sale of Data		V
Tax Reduction Through Corporate Shells		V
Workers cannot leave site during non-working hours		V
Workers not Provided Clean Drinking Water or Toilets		$\searrow$
Workers paid below minimum wage		$\vee$
Workers Under Bond		$\checkmark$
Other	$\checkmark$	

## Supply Chain Disclosures

	Yes	No
Please indicate if any of the following statements are true regarding your company's significant suppliers.		
Business in Conflict Zones		$\checkmark$
Child or Forced Labor		$\vee$
Negative Environmental Impact		$\checkmark$
Negative Social Impact		$\vee$
Other		$\checkmark$



## **Disclosure Questionnaire Statement**

## Disclosure Questionnaire Category: Clients in controversial industries

Topic	Clients in the Fossil Fuel, Nuclear Power or Hazardous Materials industry.
Summary of Issue	Matrix Booking Limited is a Software provider that allows client organizations to manage their Facility Resources. Mainly the service involves permitting resources that are in short supply to be managed effectively and efficiently eg: Desks, Meeting Rooms, scientific equipment but also extends to ride sharing schemes for staff traveling to work.
	The company's product/service is provided via a Software as a Serviced (SaaS) distribution model, and the same software solution can be sold to both controversial and non-controversial industries, using the same fee structure. Customers use the software on a continuous basis for the duration of their subscriptions and Matrix Booking Limited provides support in the use of the SaaS platform.
	The service permits clients to minimize resource demand, minimize Scope 1&2 CO2 emissions and maximize employee satisfaction.
Size/Scope of Issue (e.g. \$ financial implication, # of individuals affected)	Current percentage of recurring revenue from these industries is: Firearms Weapons 0.284% Fossil Fuels 2.109% Nuclear Power or Hazardous Materials 0.720% Mining 0.233% Not Controversial - 96.653% The customers we have that we consider to be in these controversial industries are: BAE Systems British Gypsum EDF Energy Kinectrics Low Level Waste Limited National Grid UK National Grid US



#### Impact on Stakeholders Companies serving clients in controversial industries have the potential to further the negative social and / or environmental impacts of the controversial industry. B Lab has flagged the involvement of companies with clients in controversial industries as a material issue and new standards will be created to address possible risks related to this matter. **Implemented** Matrix Booking allows businesses of all shapes and sizes to **Management Practices** more efficiently use their office resources such as desks, meeting rooms, car parking spaces, and in some cases equipment, accommodation, ride sharing schemes. By using these resources more efficiently, our customers are able to reduce the ratio of resources to employee, and as such reduce the sizes of their office space. In doing this, all of our customers are able to better assist with reducing their CO2 emissions and impact on the environment and society as a whole. Matrix Booking will not work with customers in the following industries: Firearms Weapons Gambling Genetically Modified Organisms Illegal Products or Subject to Phase Out Industries at Risk of Human Rights Violations Payday, Short Term, or High Interest Lending Pornography **Prisons** Tobacco Volunteer Placement to Orphanages