



DISCLOSURE MATERIALS

Certified B Corporations must complete a Disclosure Questionnaire to identify potentially sensitive issues related to the company (e.g. historical fines, sanctions, material litigation, or sensitive industry practices).

This component does not affect the company's score on the B Impact Assessment. If the company answers affirmatively to any items in the Disclosure Questionnaire and B Lab deems them to be material, the company must:

- 1) Be transparent about the disclosure issues identified on the company's public B Impact Report
- 2) Describe how the company has addressed this issue.
- 3) Demonstrate that management systems are in place to avoid similar issues from arising in the future.

In all cases, the Standards Advisory council reserves the right to refuse certification if the company is ultimately deemed not to uphold the spirit of the community.

In addition to the voluntary indication of sensitive issues in the Disclosure Questionnaire, companies pursuing Certification also are subject to background checks by B Lab staff. Background checks include a review of public records, news sources, and search engines for company names, brands, executives/founders, and other relevant topics.

Sensitive issues identified through background checks may or may not be within the scope of questions in the Disclosure Questionnaire, but undergo the same review process and are subject to the same possible review by the Standards Advisory Council, including ineligibility for B Corp Certification, required remediation, or disclosure.

This document contains a copy of the company's completed Disclosure Questionnaire and related disclosure documentation provided by the company.



DISCLOSURE QUESTIONNAIRE

Company Name: Warby Parker
Date Submitted: 27 January 2023

Industries & Products	Yes	No
Please indicate if the company is involved in production of or trade in any the following. Select Yes for all options that apply.		
Animal Products or Services		✓
Biodiversity Impacts		✓
Chemicals		✓
Company Explanation Of Disclosure Item Flags		✓
Disclosure Alcohol		✓
Disclosure Firearms Weapons		✓
Disclosure Mining		✓
Disclosure Pornography		✓
Disclosure Tobacco		✓
Energy and Emissions Intensive Industries		✓
Fossil fuels		✓
Gambling		✓
Genetically Modified Organisms		✓
Illegal Products or Subject to Phase Out		✓
Industries at Risk of Human Rights Violations		✓
Monoculture Agriculture		✓
Nuclear Power or Hazardous Materials		✓
Payday, Short Term, or High Interest Lending		✓
Water Intensive Industries		✓
Tax Advisory Services		✓

Supply Chain Disclosures	Yes	No
Please indicate if any of the following statements are true regarding your company's significant suppliers.		
Business in Conflict Zones		✓
Child or Forced Labor		✓
Negative Environmental Impact		✓
Negative Social Impact		✓
Other		✓

Outcomes & Penalties	True	False
Please indicate if the company has had any formal complaint to a regulatory agency or been assessed any fine or sanction in the past five years for any of the following practices or policies. Check all that apply.		
Anti-Competitive Behavior		✓
Breaches of Confidential Information		✓
Bribery, Fraud, or Corruption		✓
Company Explanation Of Disclosure Item Flags		✓
Company has filed for bankruptcy		✓
Consumer Protection		✓
Financial Reporting, Taxes, Investments, or Loans		✓
Hazardous Discharges Into Air/Land/Water (Past 5 Yrs)		✓
Labor Issues		✓
Large Scale Land Conversion, Acquisition, or Relocation		✓
Litigation or Arbitration	✓	
On-Site Fatality		✓
Penalties Assessed For Environmental Issues		✓
Political Contributions or International Affairs		✓
Recalls		✓
Significant Layoffs		✓
Violation of Indigenous Peoples Rights		✓
Other		✓

Practices	True	False
Please indicate if the following statements are true regarding whether or not the company engages in the following practices. Check all that apply. If the statement is true, select "Yes." If false, select "No."		
Animal Testing		✓
Company/Suppliers Employ Under Age 15 (Or Other ILO Minimum Age)		✓
Company Explanation Of Disclosure Item Flags		✓
Company prohibits freedom of association/collective bargaining		✓
Company workers are prisoners		✓
Conduct Business in Conflict Zones		✓
Confirmation of Right to Work		✓
Does not transparently report corporate financials to government		✓
Employs Individuals on Zero-Hour Contracts		✓
Facilities located in sensitive ecosystems		✓
ID Cards Withheld or Penalties for Resignation		✓
No formal Registration Under Domestic Regulations		✓
No signed employment contracts for all workers		✓
Overtime For Hourly Workers Is Compulsory		✓
Payslips not provided to show wage calculation and deductions		✓
Sale of Data		✓
Tax Reduction Through Corporate Shells		✓
Workers cannot leave site during non-working hours		✓
Workers not Provided Clean Drinking Water or Toilets		✓
Workers paid below minimum wage		✓
Workers Under Bond		✓
Other		✓



B Corp Certification - Disclosure Questionnaire Documentation

PROVIDED BY:

Warby Parker

UPDATED AS OF:

27 January 2023

DISCLOSURE QUESTIONNAIRE CATEGORY	Litigation or Arbitration
ISSUE DATE	Between 7 December 2018 and 27 October 2022
TOPIC	Cases of litigation brought forth by those such as the company's competitors, sub/contractors, employees and clients.
SUMMARY OF ISSUE	In the last five years to 7 December 2018, 4 material cases of litigation were settled by the company relating to patent and trademark issues with competitors, employee issues such as claims regarding issues with payment, alleged discrimination, etc., a subcontractor injury and commercial issues related to ADA compliance and product dissatisfaction.
SIZE/SCOPE OF ISSUE (e.g. \$ financial implication, # of individuals affected)	<p>All of the lawsuits listed above have been settled out of court with the total settlement amount over five years being less than 0.5% of company's annual revenue in 2021.</p> <p>The number of claimants in respect of the settled cases mentioned above represent a negligible percentage of the company clients and less than 0.5% of the company's employees.</p>
IMPLEMENTED MGT PRACTICES	<p>The Company conducts patent checks and trademark searches, where appropriate, to prevent the likelihood of infringing on patents and trademarks held by others. The Company also applies for patents and files for trademarks registration, where appropriate, to limit the likelihood of dispute.</p> <p>The Company has fixed all ADA compliance issues that were the subject of litigation and has actively engaged its Tech team to implement and maintain practices that allow for website and mobile app accessibility as new features and code is pushed out.</p> <p>The Company has set up a Customer Experience (CX) team to diligently handle any problems brought to the Company by customers.</p> <p>The Company has established discrimination, harassment, accommodation, leave, and wage policies that are easily accessible to employees through their employee handbooks. The employee handbook outlines a specific procedure for making employee complaints, seeking accommodations, and taking leave. Additionally, employees are provided with the ability to make complaints anonymously and are given a 24 hour-a-day/7 day-a-week hotline to make reports through a website or over the phone.</p> <p>The Company maintains procedures to help ensure that safe, reputable contractors are used for building projects and workers with issues are adequately covered by workers' compensation and other types of insurance</p>
REPORT	[optional]
MANAGEMENT COMMENTS	[optional]