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SCORE	COMPLETION 100%	VERSION	NAME	SECTOR	COMPANY SIZE
<b>80.0</b>		<b>6</b>	Active Assessment	<b>Service</b>	<b>10-49</b>

As wholly-owned subsidiary of **JAWS SAS**, **Blinked** is required to make its full B Impact Assessment transparent. The PDF contains a completed B Impact Assessment that has been reviewed by B Lab with **Blinked** as part of their certification as a B Corporation. Answers to questions that would reveal sensitive information (e.g. that would advantage competitors or prejudice litigation) are highlighted with a "Sensitive" textbox.

Sensitive

# **Mission & Engagement**

### **Level of Impact Focus**

Describe your company's approach to creating positive impact.

This is an unweighted question that will not impact your score and is asked only for research/benchmarking purposes.

 $\bigcirc$  Creating positive social or environmental impact is not a focus for our business

O We occasionally think about the social and environmental impact of some aspects of our business, but not frequently.

We frequently consider our social and environmental impact, but it isn't a high priority in decision-making.

O We consistently incorporate social and environmental impact into decision-making because we consider it important to the success and profitability of our business.

O We treat our social and environmental impact as a primary measure of success for our business and prioritize it even in cases where it may not drive profitability.

Points Available: 0.00

## **Mission Statement Characteristics**

Does your company's formal, written corporate mission statement include any of the following?

A formal written corporate mission statement is one that is either publicly facing or formally shared with the employees of the company. Please check all that apply.

- □ No social or environmental commitment
- A general commitment to social or environmental responsibility (e.g. to conserve the environment)
- A commitment to a specific positive social impact (e.g. poverty alleviation, sustainable economic development)

A commitment to a specific positive environmental impact (e.g. reducing waste sent to landfills through upcycled products)

A commitment to serve a target beneficiary group in need (e.g. low-income customers, smallholder farmers)

Ve have no written mission statement

Points Available: 0.50

# **Social and Environmental Decision-Making**

#### How does your company integrate social and environmental performance into decision-making?

Your answers determine which future questions in the assessment are applicable to your company.

- Employee training that includes social or environmental issues material to our company or its mission
- Manager roles with job descriptions that explicitly incorporate social and environmental performance
- Performance reviews that formally incorporate social and environmental issues
- Compensation and job descriptions of executive team members that include social and environmental performance
- Board of Directors review of social and environmental performance
- U We measure our externalities in monetary terms and incorporate them into our financial balances
- Other please describe
- □ None of the above

Points Earned: 0.80 of 1.00

# Social and Environmental Performance Training

How are social or environmental performance principles and practices incorporated into employee training programs?

Please check all that apply.

- Only included informally in orientation, training, or instruction
- Specific, formal training is integrated into new employee and new manager training
- Specific, formal training is integrated into ongoing employee and manager training
- Vorkers articulate goals and achievements related to social and environmental metrics as an individual or part of a workplace team

All supervisors and managers receive training on how to communicate social and environmental goals to employees and implement accountability for results

None of the above

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Points Earned: 0.33 of 1.00
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# **Social and Environmental Management Reviews**

What percentage of full-time managers had a formal written performance evaluation in the last year that included social or environmental goals?

```
○ 0
○ 1-49%
```

- 50-99%
- 100%

Points Available: 1.00

## **Board Review of Social or Environmental Performance**

Does the Board of Directors or equivalent governing body review your company's social or environmental performance on at least an annual basis?

 $\bigcirc$  No, our Board doesn't review that

- $\bigcirc$  Yes, the Board receives a general update on the company's social or environmental performance
- $\odot$  Yes, the Board reviews key performance indicators (KPIs) on the company's social or environmental performance
- igodoldN/A Our company has no Board of Directors or equivalent governing body

Points Available: 1.00

# Stakeholder Engagement

Has your company done any of the following to engage stakeholders about your social and environmental performance?

 $\hfill\square$  We have an advisory board that includes stakeholder representation

U We have a formal stakeholder engagement plan or policy that includes identification of relevant stakeholder groups

U We have created mechanisms to identify and engage traditionally underrepresented stakeholder groups or demographics

We have formal and regular processes in place to gather information from stakeholders (focus groups, surveys, community meetings, etc.)

We have formal procedures to address results from stakeholder engagement, with a designated individual or team responsible for appropriate follow ups.

U We report the results of stakeholder engagement on social and environmental performance to the highest level of oversight in the

company, such as the Board

U We publicly report on stakeholder engagement mechanisms and results

Other - please describe

□ No formal stakeholder engagement

Points Earned: 0.25 of 0.50

### **Management of Material Social and Environmental Issues**

How does your company identify, measure, and manage the most material social and environmental issues relevant to your operations and business model?

Ve track impact metrics that we've chosen based on company mission or executive decision

U We have conducted a materiality assessment of our company using stakeholder engagement mechanisms or research

U We have identified and measure metrics based on the results of the materiality assessment we conducted for the company

We have set performance targets for all identified material issues and measurements

U We measure the material social and environmental outcomes produced by our performance on our KPIs over time

□ None of the above

#### Points Earned: 0.20 of 1.00

## **Identification of Material Issues**

Based on the processes you have highlighted, what are the material issues that have been identified?

L'impact de Blinked dans son environnement. L'impact des campagnes de communication de nos clients et comment mesurer puis diminuer cet impact.

**OPERATIONS** 

4.5

Points Available: 0.00

<b>Ethics &amp;</b>	Transparency
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#### **Governance Structures**

What is the company's highest level of corporate oversight?

- $\bigcirc$  Owner or Manager Governed (including Board of Directors with only owners/ executives)
- O Management, Executive Committee, or Democratic Governance
- O Non-Fiduciary Advisory Board
- $\odot$  Board of Directors (with at least one member who is not an executive or owner of the company)

Points Earned: 0.21 of 0.86

### **Internal Good Governance**

How does your company support internal management and good governance?

- Ve have a formal organizational chart outlining the management and reporting structure of the company
- Ve have written job descriptions for all employees outlining responsibilities and decision-making authority
- Ve have management team meetings to plan strategy or make operational decisions
- Other please describe
- □ None of the above

Points Earned: 0.86 of 0.86

# **Ethics Policies and Practices**

What practices does your company have in place to promote ethical decision-making and prevent corruption?

- A written Code of Ethics
- A written whistleblower policy
- We have created internal financial controls

Ue have conducted an ethics-focused risk assessment in the last two years

Other (please describe)

□ None of the above

Points Earned: 0.21 of 0.86

# **Instruction on Code of Ethics**

How does your company instruct employees regarding your Code of Ethics on behavioral expectations, bribery, and corruption?

Please check all that apply.

- U We instruct the Board of Directors on the Code at least annually
- We instruct all newly hired workers on the Code
- We instruct managers on the Code on an ongoing basis
- $\Box$  We instruct all non-managerial workers on the Code on an ongoing basis
- We communicate changes to the Code whenever it is updated
- Other please describe
- No Code of Ethics or equivalent, or no training on the Code

Points Earned: 0.86 of 0.86

# **Reviewed / Audited Financials**

Does the company produce financials that are verified annually by an independent source through an Audit or Review?

No
Yes, through a review
Yes, through an audit

Points Earned: 0.86 of 0.86

# **Financial Controls**

Does your company maintain any of the following financial controls?

Please check all that apply.

- Segregation of Accounts Receivable and Accounts Payable duties
- Segregation of payment authorization, execution, and/or record keeping
- Access to accounting software systems is limited to appropriate personnel
- Access to credit or ATM cards is limited to appropriate personnel
- Routine management or third-party reviews of inventory management system
- ✓ IT systems have different password protection systems that are changed periodically with different access levels according to the position of the staff member accessing the data

□ None of the above

#### Points Earned: 0.86 of 0.86

# **Company Transparency**

#### What information does the company make publicly available and transparent?

Your answers determine which future questions in the assessment are applicable to your company.

- Beneficial ownership of the company
- Financial performance (must be transparent to employees at minimum)
- Social and environmental performance (e.g. impact reports)
- Membership of the Board of Directors
- □ None of the above

Points Earned: 0.43 of 0.86

# **Financial Transparency with Employees**

How does your company formally share financial information with full-time employees?

Exclude compensation data. Please check all that apply.

U We have no formal documented process to share financial information with employees

Cour company discloses all financial information (except salary info) at least yearly

Our company discloses all financial information (except salary info) at least quarterly

In addition to sharing financials, our company also has an intentional education program around shared financials

In addition to sharing financials with employees, our company publicly reports its financial statements

Points Earned: 0.21 of 0.86

# **Impact Reporting**

Does your company publicly share information on your social or environmental performance on an annual basis?

U We provide descriptions of our social and environmental programs and performance

We voluntarily share social or environmental performance scorecards

- Specific quantifiable social or environmental indicators or outcomes are made public
- We set public targets and share progress to those targets
- U We present information in a formal report that allows comparison to previous time periods
- Reporting information / structure is based on a comprehensive third party standard (ex. GRI or B Impact Assessment)
- A third party has validated / assured the accuracy of the information reported
- Impact reporting is integrated with financial reporting
- We don't report publicly on social or environmental performance

Points Available: 0.86

# **Governance Metrics**

This section asks for your company to provide important financial information that will be referenced later in the assessment.

OPERATIONS

0.0

### **Last Fiscal Year**

On what date did your last fiscal year end?

If your company has not yet completed its first fiscal year, please put your anticipated fiscal year end date.

On what date did your last fiscal year end?  $\left| 30 \; Sep \; 2022 \right|$ 

Points Available: 0.00

# **Reporting Currency**

Select your reporting currency

🔘 Euro - EUR

Points Available: 0.00

# **Revenue Year Before Last**

Total Earned Revenue

From the fiscal year before last

If your company has not yet completed its first fiscal year, please put \$0

From the fiscal year before last

Sensitive

Points Available: 0.00

### **Revenue Last Year**

#### **Total Earned Revenue**

From the last fiscal year

This question will be used for scored calculation questions later in the assessment. Please complete for accurate scoring. If your company

has not yet completed its first fiscal year, please put \$0

From the last fiscal year

Sensitive

Points Available: 0.00

# Net Income Last Year

#### Net Income

From the last fiscal year

If your company has not yet completed its first fiscal year, please put \$0

From the last fiscal year

Sensitive

Points Available: 0.00

# Net Income Year Before Last

Net Income

From the fiscal year before last

From the fiscal year before last

Sensitive

Points Available: 0.00

# **Mission Locked - Impact Business Model**

IMPACT BUSINESS MODELS

7.5

Recognizes corporate forms and amendments that preserve mission and/or considers stakeholders regardless of company ownership

# **Mission Lock**

Separate from a mission statement, what has your company done to legally ensure that its social or environmental performance is a part of its decision-making over time, regardless of company ownership?

This question is related to the legal requirement for Certified B Corps. Click "Learn" for more information and resources about this requirement.

O Signed a contract or Board resolution committing to adopting a legal form that requires consideration of all stakeholders (e.g. signed

B Corp Agreement)

O Adopted a specific legal entity or governance structure that preserves mission over time, but does not require consideration of all stakeholders in its decision-making (e.g. cooperative)

• As a company wholly owned by another company that has not done so, amended corporate governing documents or adopted a legal entity that requires consideration of all stakeholders in its decision-making (e.g. benefit corporation, completed B Corp legal amendment)

O As an independent or publicly-owned business, amended corporate governing documents or adopted a legal entity that requires

consideration of all stakeholders in its decision-making (e.g. benefit corporation, completed B Corp legal amendment)

 $\bigcirc$  None of the above

Points Earned: 7.50 of 10.00

#### Workers

**Workers Impact Area Introduction** 

This section identifies who should be considered a "worker" in the B Impact Assessment and reports your workerrelated metrics. It also identifies whether your company is designed to deliver a specific, material, positive impact for its workers, and if so, opens the Worker Impact Business Model section that is most applicable.

# Majority Hourly vs. Salaried Workers

Are the majority (greater than 50%) of your employees paid on a fixed salary or a daily or hourly wage?

This is a REQUIRED question that determines the set of additional questions your company will respond to regarding your employee impact.

Fixed Salary

 $\bigcirc$  Daily or hourly wage

Points Available: 0.00

# **Use Of Contracted Labor**

Is any of your company's labor performed by subcontracted organizations or individuals, such as outsourced staffing services or independent contractors?

Your answers determine which future questions in the assessment are applicable to your company.

I Yes, some of our labor is contracted to third party subcontractors that manage staff on our behalf

Section 20+ Normal Section 20+ N

While we utilize independent contractors, they do not work for us greater than 20 hours per week for longer than a 6 month period
None of the above

Points Available: 0.00

# **Workers Impact Business Model Introduction**

Is your company structured to benefit its employees in either of the following ways?

Your answers determine which future questions in the assessment are applicable to your company.

Ownership structures that provide significant equity (>40%) and empowerment to all employees (e.g. employee-owned companies, cooperatives)

Providing high quality jobs or professional development for individuals with chronic barriers to employment (workforce development programs)

None of the above

Points Available: 0.00

## **# of Full Time Workers**

Number of Total Full-Time Workers

Current Total Full-Time Workers

Please click "Learn More" to understand how to answer this question.

Current Total Full-Time Workers 11

UWe do not track this

Points Available: 0.00

## # of Full Time Workers Last Year

Number of Total Full-Time Workers

Total full-time workers twelve months ago

Please click "Learn More" to understand how to answer this question.

Total full-time workers twelve months ago 7

Uve do not track this

Points Available: 0.00

# **# of Part Time Workers**

Number of Total Part-Time Workers

Current Total Part-Time Workers

Please click "Learn More" to understand how to answer this question.

Current Total Part-Time Workers 0

UWe do not track this

Points Available: 0.00

### # of Part Time Workers Last Year

Number of Total Part-Time Workers

Total part-time workers twelve months ago

Please click "Learn More" to understand how to answer this question.

Total part-time workers twelve months ago 0

UWe do not track this

Points Available: 0.00

#### **# of Temporary Workers**

Number of Total Temporary Workers

Current Total Temporary Workers

Please click "Learn More" to understand how to answer this question.

Current Total Temporary Workers 0

□ We do not track this

Points Available: 0.00

### # of Temporary Workers Last Year

Number of Total Temporary Workers

Total temporary workers twelve months ago

Please click "Learn More" to understand how to answer this question.

Total temporary workers twelve months ago 1

Uve do not track this

Points Available: 0.00

# **Financial Security**

OPERATIONS

### **Lowest Paid Wage**

What is the company's lowest wage as calculated on an hourly basis?

Please exclude students and interns in this calculation.

What is the company's lowest wage as calculated on an hourly basis?

Sensitive

Points Available: 0.00

# % of Employees Paid Individual Living Wage

What percentage of employees on an FTE (Full Time Equivalent) basis are paid at least the equivalent of a living wage for an individual?

Please exclude students and interns in this calculation.

<75%</p>
75-89%
90-99%
100%
N/A

Points Available: 2.96

# % of Employees Paid Family Living Wage

What percentage of employees on an FTE (Full Time Equivalent) basis are paid at least the equivalent of a living wage for a family?

Please exclude students and interns in this calculation.

<75%</li>
75-89%
90-99%
100%
N/A

Points Available: 2.96

# % Above the Minimum Wage

What percentage above the legal minimum wage does your lowest-paid hourly employee earn?

Please answer this question ONLY taking into account hourly workers. If you do not have hourly workers, select N/A.

0% - Lowest wage is equivalent to minimum wage
1-9%
10-29%
30-49%
50-75%
75%+
N/A - We do not employ hourly workers

Points Available: 1.48

# **Initiatives To Increase Wages and Benefits**

If it is not possible to verify a living wage in your country, has your company participated in any leadership initiatives/agreements to increase wages or benefits to workers provided in your country or industry?

Examples include commissioning a living wage calculation. Select N/A if living wage already exists.

Yes
 No
 N/A - Living wage already exists

Points Available: 1.48

## **Compensation Policies and Practices**

Does your company offer any of the following additional financial benefits to non-executive workers?

Your answers determine which future questions in the assessment are applicable to your company.

Cost of living adjustments that match inflation rates of the country

- ✓ Bonuses or profit-sharing
- Employee ownership opportunities
- $\hfill\square$  None of the above

Points Earned: 0.99 of 1.48

## **Employees Receiving a Bonus**

What percentage of full-time and part-time employees, excluding founders and executives, received a monetary bonus in the last fiscal year?

0%
1-24%
25-49%
50-74%
75-99%
100%
N/A

Points Earned: 0.74 of 1.48

### Significance of Bonuses

What was the equivalent percentage of profits that were distributed as bonuses to non-executive workers in the last fiscal year?

No bonus payout, or no bonus plan
5% or less
5-10%
10-15%
15-20%
>20%
Bonuses were paid to non-executive workers, despite the company not earning a profit

Points Earned: 0.19 of 1.48

# % Participation in Employee Ownership

What percentage of all full-time employees have been granted stock, stock options, or stock equivalents (including participation in an ESOP or other qualified ownership plans) in the company?

Select N/A if your company is a consumer/shared services cooperative, a producer cooperative or a nonprofit.

0%
1-24%
25-49%
50-74%
75-99%
100%

O N∕A

Points Earned: 0.74 of 1.48

### **Retirement Programs**

Do employees have access to any of the following savings programs for retirement?

Government-sponsored pension or superannuation plans

Private Pension or Provident Funds

Plan that specifically includes Socially-Responsible Investing option

□ None of the above

Points Earned: 1.48 of 1.48

### **Financial Services for Employees**

What financial products, programs, or services does your company provide that help to meet financial health needs of hourly employees?

Please answer this question ONLY taking into account hourly workers. If you do not have hourly workers, select N/A.

- Direct deposit
- Access to free or affordable banking services or payroll cards (e.g. free ATM debit card)

Financial management tools or coaching

Emergency or short-term savings programs

- Low-interest or interest-free loans
- Debt management, refinancing, or loan payment contributions
- Employer match for deposits into savings accounts
- Paychecks issued off-schedule on a need basis
- Tax preparation services
- Other please describe
- □ None of the above
- ✓ N/A We do not employ hourly workers

### **Government Provision Of Healthcare**

How is healthcare provided in the country where the majority of employees reside?

O Universal Provision of Basic Healthcare Services (e.g. United Kingdom)

- O Government-mandated or -provided health insurance programs (e.g. Switzerland)
- $\bigcirc$  None of the Above

Points Available: 0.00

# **Healthcare Coverage**

What percentage of workers receive healthcare coverage either through a government plan or paid by the company?

If healthcare is covered through the company, only consider workers for which the company pays the majority of healthcare costs.

<75%
75-84%
85-94%
95%+</pre>

Points Earned: 3.00 of 3.00

# **Supplementary Health Benefits**

What benefits does your company provide to all full-time tenured workers to supplement government programs?

Only select benefits the company pays the majority of costs to all full-time tenured workers. Select Other if the company covers less than 50% of the expenses for the benefits listed or other benefits offered.



- Life insurance
- Private dental insurance

Private supplemental health insurance

Other - please describe

□ None of the above

Points Earned: 3.00 of 3.00

# Supplementary Health Benefits Eligibility for Part-Time Workers

When do part-time workers become eligible to participate in the supplementary benefits offered by your company?

If applicable, please select one answer indicating tenure requirements (answers 1-2), and one answer indicating weekly hour requirements (answers 3-4).

Part-time workers are not eligible at time of hire, but become eligible to participate within their first 6 months of employment

Part-time workers are eligible to participate at time of hire

- Part-time workers are only eligible if they work more than 20 hours a week
- Part-time workers are eligible even if they work less than 20 hours a week
- U We do not offer supplementary health benefits to part-time workers
- ✓ N/A We don't have part-time employees

Points Available: 3.00

### **Health and Wellness Initiatives**

What health and wellness initiatives or policies does your company offer beyond insurer-provided programs?

Check all that apply.

We sponsor and encourage workers to participate in health and wellness activities during the workweek (e.g. walking or steps programs)

Use offer incentives for workers to complete health risk assessments or participate in health and wellness activities (e.g., a fund for

exercise equipment, subsidized gym membership)

Employees have access to behavioral health counseling services, web resources, or Employee Assistance Programs

Spouses, partners, or children of employees are provided access to behavioral health counseling services, web resources, or

Employee Assistance Programs

We have policies and programs in place to prevent ergonomic-related injuries in the workspace

Over 25% of workers have completed a health risk assessment in the last twelve months

Management receives reports on aggregate participation in worker wellness programs

✓ Other - please describe

Company does not offer any formal health and wellness initiatives

Points Earned: 2.70 of 3.00

# **Career Development**

OPERATIONS

5.9

# **Professional Development Policies and Practices**

Does your company provide any of the following training opportunities to workers for professional development?

Your answers determine which future questions in the assessment are applicable to your company.

We have a formal onboarding process for new employees
We offered ongoing training on core job responsibilities to employees within the last year
We have a policy to encourage internal promotions and hiring for advanced positions (e.g. posting job openings internally first)
We provide cross-skills training for career advancements or transitions (e.g. management training for non-managers)
We provide non-career-specific life-skill training (e.g. financial literacy, English as a Second Language)
We facilitate or have an allocated budget for external professional development opportunities, (e.g. conference attendance, online trainings)
We provide reimbursements or programs for intensive continuing education credentials (e.g. college degrees, professional licensures)
None of the above

# **Amount of Training for New Hires**

What was the average amount of training that a newly hired worker received in the past twelve months?

Use average of both full-time and part-time employees.

- No training
- On-the-job training (one day to one week)
- On-the-job training (one week to one month)
- O Apprenticeship or technical training (over one month)
- O N/A No new hires during the last 12 months

Points Earned: 1.00 of 1.00

#### **Employee Review Process**

Which of the following is included or applies to your company's formal process for providing performance feedback to employees?

Check all that apply.

- Process has a regular schedule and is conducted at least annually
- Peer and subordinate input
- ✓ Written guidance for career development
- Social and environmental goals
- Clearly-identified and achievable goals
- A 360-degree feedback process
- All tenured employees receive feedback
- □ None of the above

Points Earned: 2.00 of 2.00

## **Internal Promotions**

What percentage of employees has been internally promoted within the last 12 months?

Exclude material owners in your calculation.

0%
1-5%
6-15%
15%+

Points Earned: 1.00 of 1.00

# **Intern Hiring Practices**

How does your company manage the hiring and treatment of interns?

Check all that apply. If there is no third party living wage calculated for your country of operations, please do not select "payment of a living wage."

- We have a formalized policy or program outlining the objectives of internships or internship programs for participants
- We partner with education institutions to provide internship opportunities or work-study programs
- Use we way interns a living wage
- Our interns receive formal performance reviews
- Cour interns have a formal opportunity to provide feedback on experience
- We have hired interns on as full-time permanent employees in the past two years
- Intern tenures are restricted to not exceed one year if interns are not currently enrolled in school
- □ None of the above
- N/A Our company does not employ interns

Points Earned: 1.00 of 1.00

# Career Development (Salaried)

OPERATIONS **0.8** 

### **Cross-Job Skills Training Participation**

Excluding newly hired workers, what % of full-time and part-time workers received the following types of formal training during the last 12 months?

Skills-based training on cross-job functions beyond regular responsibilities (e.g. public speaking training, management training for non-managers)

- 0%
   1-24%
   25-49%
   50-74%
   75%+
   Don't know
- Points Earned: 0.13 of 0.25

# Life Skill Training Participation

Excluding newly hired workers, what % of full-time and part-time workers received the following types of formal training during the last 12 months?

Training on life skills for personal development (e.g. literacy, personal financial planning)

0%
1-24%
25-49%
50-74%
75%+
Don't know

Points Earned: 0.19 of 0.25

## **External Professional Development Participation**

What percentage of full-time workers has participated in external professional development or lifelong learning opportunities in the past fiscal year?

Professional development should be paid for in advance, reimbursed or subsidized by the company.

0%
1-24%
25-49%
50-74%
75%+

Points Earned: 0.38 of 0.50

# **Career Development Policies**

What are your company's policies and practices around career development and promotion?

Employees who seek to take a short-term leave or sabbatical will have their jobs guaranteed upon return

- Cur company will make an effort to find a place for employees who seek to take a long-term leave or sabbatical upon their return
- Employees are able to make lateral moves or change career direction or pace when possible
- □ None of the above

Points Earned: 0.17 of 0.25

# **Engagement & Satisfaction**

OPERATIONS

6.0

# **Employee Handbook Information**

What is included in your company's written and accessible employee handbook?

A non-discrimination statement
An anti-harassment policy with reporting mechanisms, processes, and disciplinary procedures
A statement on work hours
Policies on pay and performance issues
Policies on benefits, training and leave
Grievance resolution process
Disciplinary procedures and possible sanctions
A neutrality statement regarding workers' right to bargain collectively and freedom of association
Prohibition of child labor and forced or compulsory labor
We have no written employee handbook

Points Earned: 0.43 of 0.43

## Paid Secondary Caregiver Leave

What secondary parental leave policies are available to your workers, either through your company or a government program?

Select all that apply, but only select one answer indicating the total amount of paid time equivalent (answers 2-4). See "Learn" for further instructions.

Workers receive unpaid time off for secondary parental leave

Workers receive up to 2 weeks (or full pay equivalent) paid leave

Workers receive between 2 to 5 weeks (or full pay equivalent) paid leave

UWorkers receive greater than 5 weeks (or full pay equivalent) paid leave

Policy does not distinguish between primary and secondary caregiving, or provides equivalent time and pay to both

No secondary caregiver leave is offered to employees

Points Earned: 0.52 of 0.87

#### **Supplementary Benefits**

What supplementary benefits are provided to a majority of non-managerial workers?

Including full time and part time employees. Please check all that apply.

On-site childcare

Off-site subsidized childcare

Free or subsidized meals

Policy to support breastfeeding mothers

Cother - please describe

□ None of the above

Points Earned: 1.65 of 1.73

# Worker Empowerment

How does your company engage and empower workers?

Ve have formalized feedback and complaint mechanisms beyond direct reporting lines to address concerns and improve company
practices
Ve have processes in place to provide input from employees prior to operational and/or strategic policy or practice changes
C Employee complaint / input mechanisms are reviewed at least every other year, with input from employees themselves into the
process
Company tracks usage of input/ feedback / complaint mechanisms and resolution / implementation rates
Ve have adopted open book management or self-management principles within the workplace
□ Workers have opportunity to elect member(s) to the Board of Directors
Other - please describe
□ None of the above
Points Earned: 0.87 of 0.87

## Surveying and Benchmarking Engagement and Attrition

Does your company monitor and evaluate your worker satisfaction and engagement in any of the following ways?

Your answers determine which future questions in the assessment are applicable to your company.

- ✓ We calculate employee attrition rate
- We benchmark employee attrition rate to relevant benchmarks
- We regularly (at least once a year) conduct employee satisfaction or engagement surveys
- We benchmark employee satisfaction to relevant industry benchmarks
- Use disaggregate calculations based on different demographic groups to identify trends
- We outperform industry benchmarks on attrition
- We outperform industry benchmarks on satisfaction
- □ None of the above

Points Earned: 0.87 of 0.87

# **Departed Employees**

Number of full-time and part-time workers that departed or left the company in the last twelve months

Enter 0 if None.

Number of full-time and part-time workers that departed or left the company in the last twelve months

Sensitive

Points Available: 0.00

# **Employee Satisfaction**

What percent of your employees are "Satisfied" or "Engaged"?

Select N/A if satisfaction or engagement is not formally surveyed.

<65%</li>
65-80%
81-90%
90%+
N/A

Points Earned: 1.73 of 1.73

# **Engagement & Satisfaction (Salaried)**

OPERATIONS 3.2

### Number of Paid Days Off

What is the annual minimum number of paid days off (including holidays) for full-time employees?

0-15 work days
 16-22 work days
 23-29 work days

◯ 30-35 work days

◯ 36+ work days

Points Earned: 0.63 of 0.70

# Paid Primary Caregiver Leave for Salary Workers

Which of the following describe the primary parental leave policies for salaried workers, either through the company or government program?

If applicable, please select one answer indicating total time off (answers 1-3), and one answer indicating fully paid time off (answers 4-7).

Primary caregivers receive 4-12 weeks of time off for parental leave (including unpaid and paid leave)

Primary caregivers receive 13 weeks to 6 months of time off for parental leave (including unpaid and paid leave)

Primary caregivers receive more than 6 months of time off for parental leave (including unpaid and paid leave).

4-12 weeks of primary parental leave (or equivalent) is fully paid

✓ 13-18 weeks of primary parental leave (or equivalent) is fully paid

19-24 weeks of primary parental leave (or equivalent) is fully paid

O More than 24 weeks of primary parental leave (or equivalent) is fully paid

Primary caregivers receive less than 4 weeks off or no time off for parental leave

Points Earned: 0.49 of 0.70

# **Worker Flexibility Options**

What job flexibility options does the company provide, whenever feasible, in writing and in practice for the majority of workers?

Please check all that apply.

- Part-time work schedules at the request of workers
- Flex-time work schedules allowing freedom to vary start and stop times
- Telecommuting (e.g. working from home one or more days per week)
- 🗹 Job-sharing
- □ None of the above

Points Earned: 0.70 of 0.70

# **Workplace Flexibility in Practice**

Which of the following flexible workplace practices have been used in the past 12 months?

Please check all that apply.

Managers or executives worked part-time or in a job-share

Managers or executives are in a telecommuting position

We hired new people into permanent positions that are telecommuting

We hired new people into permanent positions that are part-time or job-share

We have transitioned staff into part-time, job-share, or telecommuting positions

- Other please describe
- □ None of the above

Points Earned: 0.70 of 0.70

### **Attrition Rate for Salaried Workers**

What percentage of full-time and part-time salaried workers left the company during the last twelve months?

Calculation should include voluntary and involuntary separation, but exclude workers dismissed with cause.

Sensitive

Points Earned: 0.70 of 0.70

#### Community

# **Community Impact Area Introduction**

OPERATIONS

0.0

This section identifies whether your company is designed to deliver a specific, material, positive impact for its community, and if so, opens the Community Impact Business Model section that is most applicable.

# **Community Oriented Impact Business Model**

Does your company's business model create a specific positive benefit for stakeholders such as charitable partners, vendors or suppliers in need, or your local community?

Your answers determine which future questions in the assessment are applicable to your company.

$\bigcirc$	Yes
0	No

Points Available: 0.00

# **Community Oriented Business Models**

Is your company structured to benefit community stakeholders in any of the following ways?

Your answers determine which future questions in the assessment are applicable to your company.

A producer-owned cooperative structure in which suppliers share control and benefits of company operations (e.g. farmer

cooperative, artisanal cooperative)

Purchasing fair or direct trade to improve livelihoods for underserved groups in your supply chain

A micro-distribution or micro-franchising model that provides economic opportunities to underserved groups

A formal standing commitment to donate a significant portion of sales, profits, or ownership to charitable causes (>2% sales, >20% profits/ownership)

A community-focused business model that supports and builds the economic vitality of local communities

None of the above

Points Available: 0.00

# **Diversity, Equity, & Inclusion**

OPERATIONS

1.6

### **Diverse Ownership and Leadership**

Is your company majority-owned or -led by individuals from any of the following underrepresented groups?

Please select all that apply.

🗌 Led	by	а	woman
-------	----	---	-------

Led by an individual from an underrepresented racial or ethnic minority

Led by another underrepresented individual (veterans, LGBT, etc.)

Majority owned by women

Majority owned by individuals from underrepresented racial or ethnic minorities

Majority owned by other underrepresented individuals (veterans, LGBT, etc.)

✓ None of the above

Points Available: 1.03

# **Creating and Managing Inclusive Work Environments**

Which of the following practices does your company have in place around diversity, equity, and inclusion?

We include a statement in all our job postings with a commitment to diversity, equity, and inclusion

U We conduct anonymous or "blind" reviews of applications or resumes without attaching names or identifiable characteristics

Ve conduct analyses of our job description language and requirements to ensure they are inclusive and equitable

Use offer trainings for all employees on topics related to diversity, equity, and inclusion

U We have set specific, measurable diversity improvement goals

We have conducted a pay equity analysis by gender, race/ethnicity, or other demographic factors and, if necessary, implemented equal compensation improvement plans or policies

□ None of the above

Points Earned: 0.31 of 1.03

## **Measurement of Diversity**

What attributes of a diverse workforce does your company track, either through anonymous surveys or other methods legal in your jurisdiction?

If collecting this type of demographic data is not legal in your jurisdiction, select None of the Above.

Socioeconomic status (as determined by low income residence, education level, etc.)
 Race or ethnicity
 Gender
 Age
 Other - please describe
 None of the above

Points Available: 1.03

### **High to Low Pay Ratio**

What multiple is the highest compensated individual paid, inclusive of bonus, as compared to the lowest paid full-time worker?

```
    >20x
    16-20x
    11-15x
    6-10x
    ● 1-5x
```

Points Earned: 1.03 of 1.03

## **Female Management**

How many of your company managers identify as women?

0%
1-9%
10-24%
25-39%
40-49%
50%+
Don't know
N/A

Points Available: 1.03

# **Management from Underrepresented Populations**

How many of your company managers identify as from another underrepresented social group?

If collecting this type of demographic data is not legal in your jurisdiction, select Don't Know.

0%
 1-9%
 10-19%
 20-29%
 30%+
 Don't know

Points Available: 1.03

# **Supplier Diversity Policies or Programs**

Does your company have any of the following policies or programs in place to promote diversity within your supply chain?

We track diversity of ownership among our suppliers

U We have a policy to give preferences to suppliers with ownership from underrepresented populations

U We have formal targets to make a specific percentage of purchases from suppliers with diverse ownership

 $\Box$  We have a formal program to purchase and provide support to suppliers with diverse ownership

□ None of the above

N/A - Collecting supplier data or having preferential treatment policies is illegal in my country of operations

Points Earned: 0.13 of 0.52

# **Supplier Ownership Diversity**

What percentage of your purchases were from companies that are majority-owned by women or individuals from underrepresented populations?

0%
1-9%
10-24%
25-39%
40-49%
50%+
Don't Know

Points Earned: 0.13 of 1.03

	OPERATIONS
Economic Impact	8.6

#### **Geographic Structure and Scope**

We realize that for companies with more than one office, the definition of local involvement is a more complicated one to answer. Please tell us a bit about the structure of your company geographically.

Notre entreprise possède 1 bureau à Paris et une domiciliation à Paris également.

Points Available: 0.00

### New Jobs Added Last Year

Number of full-time and part-time jobs that have been added to your company's payroll. Enter 0 if none or if your company has no workers.

Last twelve months:

Last twelve months:	8

UWe do not track this

Points Available: 0.00

## Job Growth Rate

What was your company's net job growth rate for full-time and part-time positions over the last 12 months? ONLY include newly created jobs that are paid a living wage.

If there is no living wage data available for your country of operations, include new jobs that pay 10% or more above a minimum wage.

0% (no growth on a net basis)
1-14%
15-24%
25%+

Points Earned: 4.00 of 4.00

## **Non-accredited Investor Ownership**

What percentage of the company is owned by individuals who would qualify as non-accredited investors?

0%
 1-9%
 10-24%
 25-49%
 50%+
 Don't know

Points Earned: 0.67 of 2.00

# Local Ownership

Is the majority (over 50%) of the company's ownership located locally to at least two-thirds of the company's workforce?

"Local" is defined as being part of the same community. While the size and distance of a community may vary by context, they should generally be based on a small-scale economically and culturally connected area like a metropolitan area or a city/town.

O Yes

 $\bigcirc$  No

O Don't know

Points Earned: 2.00 of 2.00

# **Local Purchasing and Hiring Policies**

#### What written local purchasing or hiring policies does your company have in place?

"Local" is defined as being part of the same community. While the size and distance of a community may vary by context, they should generally be based on a small-scale economically and culturally connected area like a metropolitan area or a city/town.

- Uritten preference at each facility to purchase from local suppliers
- Germal targets or goals for the amount of local purchasing
- Ready-to-use lists of preferred local suppliers and vendors for specific facilities
- Uritten preference for hiring and recruiting local managers
- Incentives for staff to live within 20 miles of local company facility
- Other (please describe)
- Vo written local purchasing or hiring policies in place

Points Available: 1.00

# **Spending on Local Suppliers**

What percentage of your company's expenses (excluding labor) was spent with independent suppliers local to the company's headquarters or relevant facilities in the last fiscal year?

Please click "Learn More" to understand how to answer this question.

<20%</li>
 20-39%
 40-59%
 60%+
 Don't know

Points Available: 2.00

# **Impactful Banking Services**

What characteristics apply to the financial institution that provides the majority of your company's banking services?

- Certified CDFI or national equivalent social investment organization
- Certified B Corporation
- Member of the Global Alliance for Banking on Values
- Cooperative bank or credit union
- Local bank committed to serving the community
- Independently owned bank
- □ None of the above

Points Earned: 2.00 of 2.00

# **Civic Engagement & Giving**

OPERATIONS

# **Corporate Citizenship Program**

#### How does your company take part in civic engagement?

Your answers determine which future questions in the assessment are applicable to your company.

Financial or in-kind donations (excluding political causes)
Community investments
Community or pro-bono service
$\Box$ Advocacy for adopting improved social or environmental policies or performance
Partnerships with charitable organizations or membership with community organizations
Discounted products or services to qualified underserved groups
Free use of company facilities to host community events
$\Box$ Equity or ownership in the company granted to a nonprofit
Other - please describe
□ None of the above

Points Earned: 0.66 of 0.83

## **Community Service Policies and Practices**

How does your company manage employee community service?

U We have hosted or organized company service days in the last year

The company offers paid time off for community service

20 hours or more a year of paid time off

Our company monitors and records total volunteer hours

Our company has set community service or pro-bono targets

Other - please describe

□ None of the above

Points Earned: 0.41 of 0.83

# % of Employees Volunteer Service

What percentage of employees took paid time off for volunteer service last year?

```
0%
1-24%
25-49%
50-74%
75%+
Don't know
```

Points Earned: 0.41 of 1.66

# **Total Amount of Volunteer Service Hours**

Number of hours volunteered by full-time and part-time employees of the organization during the last fiscal year

This should include both paid and unpaid time spent volunteering during traditional work hours, either for company-organized events or for employee-initiated activities.

Number of hours volunteered by full-time and part-time employees of the organization during the last fiscal year

✓ We do not track this

Points Available: 0.00

# **Volunteer Service Per Capita**

What was the percentage of per capita worker time donated as volunteer, community service, or pro bono time in the reporting period?

Calculate by total volunteer hours / total hours worked, generally 2000 hours per FTE.

0%
 .1-.9% of time
 1-2.4% of time
 2.5-5% of time
 5%+ of time

O Don't know

Points Earned: 1.66 of 1.66

# **Charitable Giving and Community Investment Policies and Practices**

What are your company's practices regarding donations or community investments?

We have a formal statement on the intended social or environmental impact of our company's philanthropy

We have a formal donations commitment (e.g. 1% for the planet)

We match individual workers' charitable donations

Ve allow our workers or customers to select charities to receive our company's donations

We have screening practices for charitable contributions or impact measurement mechanisms for our community investments

□ None of the above

Points Earned: 0.33 of 0.83

# **Relative Input for Community Investments**

If you use an independent methodology to measure total commitment to community investment, what is the equivalent % of revenue contributed in the form of community investment?

None
 Less than 0.1% of revenues
 0.1-0.4% of revenues
 0.5-0.9% of revenues
 1-1.9% of revenues
 >2%

Points Available: 1.66

# **Advancing Social and Environmental Performance**

How has your company worked with its stakeholders (including competitors) to improve behavior or performance on social or environmental issues in the past two years?

🗹 We have worked with other industry players on a cooperative initiative on relevant social and environmental standards for our industry

U We have provided data or contributed to academic research on social or environmental topics

Ve participate in panel presentations or other public forums on social or environmental topics

U We provide public resources for other businesses or stakeholders on improving social or environmental performance

- Other please describe
- $\hfill\square$  None of the above

Points Earned: 0.41 of 0.41

# **Supply Chain Management**

OPERATIONS

1.5

# **Significant Supplier Descriptions**

Please select the types of companies that represent your Significant Suppliers:

All companies have significant suppliers, which are defined as the largest suppliers of the company amounting to approximately 80% of non-labor costs. Select all that apply.

Product Manufacturers
 Professional Service Firms (Consulting, Legal, Accounting)
 Independent Contractors
 Marketing and advertising
 Office Supplies
 Benefits Providers
 Technology
 Raw materials
 Farms
 Other - please describe

Points Available: 0.00

## Social or Environmental Screening of Suppliers

Does your company screen or evaluate Significant Suppliers for social and environmental impact?

This question determines the set of supplier-focused questions your company will respond to.

O Yes ○ No

Points Available: 0.00

# **Supplier Screen Topics**

What does your company formally screen for regarding the social or environmental practices and performance of your suppliers?

Compliance with all local laws and regulations, including those related to social and environmental performance

Good governance, including policies related to ethics and corruption

Positive practices beyond what is required by regulations (e.g. environmentally-friendly manufacturing process, excellent labor practices)

Third-party certifications related to positive social and/or environmental performance

Other - please describe

Use have no formal screening process in place

Points Earned: 1.00 of 1.00

# **Supplier Evaluation Practices**

What methods does your company use to evaluate the social or environmental impact of your suppliers?

We share policies or rules with suppliers but we don't have a verification process in place

We require suppliers to complete an assessment we designed

We use third-party risk or impact assessment tools (Sedex, BIA)

Use conduct routine audits or reviews of suppliers at least every two years

U We have third parties conduct routine audits or reviews of suppliers at least every two years

Other (please describe)

□ None of the above

Points Earned: 0.25 of 1.00

## **Outsourced Staffing Services**

Does your company outsource support services (staffing) essential to the delivery of your services to other individuals or organizations?

Your answers determine which future questions in the assessment are applicable to your company.

○ Yes

🔘 No

Points Available: 0.00

### **Independent Contractor Practices**

What are your company's policies regarding independent contractors that do not work for the company greater than 20 hours per week for longer than a 6 month period?

Independent contractors that work for the company 20+ hours per week over a 6+ month period should be considered in the Workers section.

We have a formal routine process for independent contractors to receive post-project or -contract performance feedback

We have a formal routine process for independent contractors to communicate post-project or post-contract feedback to the company

Our independent contractors are verified to either work on a time-bound basis, split their time with work for other clients, or have

been offered employment

Independent contractors are paid a living wage (calculated as hourly wage when living wage data is available)

We have independent contractors, but have not engaged in any of these practices

N/A - We haven't used independent contractors in the last year

Points Earned: 0.25 of 1.00

#### **Environment**

# **Environment Impact Area Introduction**

OPERATIONS

This section asks about your environmental footprint to determine which questions are applicable later on in the assessment. It also identifies whether your company's product/service is designed to deliver a specific, material, positive environmental impact, and if so, opens the Environmental Impact Business Model section that is most applicable.

# **Type of Facilities**

What kind of facilities does your business primarily operate in?

Your answers determine which future questions in the assessment are applicable to your company.

- O Company-owned office space
- Leased office space
- Co-working Space
- $\bigcirc$  Virtual or home offices

Points Available: 0.00

#### **Environmental Business Model**

Are your company's products/services or processes structured to restore or preserve the environment in any of the following ways? (Please note: the environmental impact of your day-to-day operations will be assessed in the remaining sections of the Environment Impact Area. This question is specifically asking about your products/services or innovative production processes.)

Answering affirmatively will opt you into additional sections of the B Impact Assessment with more specific questions about this Impact Business Model.

Through an innovative manufacturing, wholesale or agriculture process which is designed to significantly reduce environmental

impact compared to typical practices for the industry

Through a product or service that preserves, conserves, or restores the environment or resources

✓ None of the above

Points Available: 0.00

	OPERATIONS
<b>Environmental Management</b>	4.0

#### **Green Building Standards**

What percentage of company facilities (by area, both owned by company or leased) is certified to meet the requirements of an accredited green building program?

<20%</li>
 20-49%
 50-79%
 80%+
 N/A

Points Available: 1.40

### **Facility Improvement with Landlord**

If you lease your facilities, have you worked with your landlord to implement or maintain any of the following?

Energy efficiency improvements

- Water efficiency improvements
- Waste reduction programs (including recycling)
- □ None of the above

N/A - Company does not lease majority of facilities

Points Earned: 0.93 of 1.40

### Virtual Office Stewardship

How does your company encourage good environmental stewardship in how employees manage their virtual offices?

Ve have a written policy encouraging environmentally preferred products and practices in employee virtual offices (e.g. recycling)

C Our company shares resources with employees regarding environmental stewardship in home offices (e.g. energy efficiency)

🗹 We have a policy in place for the safe disposal of e-waste and other hazardous materials purchased for employee home offices

Employees are provided with a list of environmentally-preferred vendors for office supplies

□ None of the above

□ N/A

Points Earned: 2.80 of 2.80

#### **Environmental Management Systems**

Does your company have an environmental management system (EMS) covering waste generation, energy usage, water usage, and carbon emissions that includes any of the following?

Please check all that apply.

Policy statement documenting our organization's commitment to the environment

Assessment undertaken of the environmental impact of our organization's business activities

Stated objectives and quantifiable targets for environmental aspects of our organization's operations

Programming designed, with allocated resources, to achieve these targets

Periodic compliance and auditing to evaluate programs conducted

We have no environmental management system

Points Earned: 0.28 of 1.40

## Air & Climate

OPERATIONS 0.8

### **Monitoring Energy Usage**

#### Does your company monitor, record, or report its energy usage?

Include electricity and other energy consumption from heating, hot water, etc. Your answers determine which future questions in the assessment are applicable to your company.

We do not currently monitor and record usage

 $\hfill\square$  We monitor and record usage but have set no reduction targets

U We monitor usage and have set intensity targets (e.g. relative to dollars of revenue, volume produced, etc.) that are being monitored

 $\Box$  We monitor usage and have set absolute reduction targets regardless of company growth

 $\hfill \Box$  We have met specific reduction targets during the reporting period

Points Available: 0.48

## **Renewable Energy Usage**

What percentage of energy use is produced from renewable sources?

Include electricity and other energy consumption from heating, hot water, etc.

○ 0% ○ 1-24%

○ 25-49%

○ 50-74%

○ 75-99%

○ 100%

🔘 Don't Know

Points Available: 0.24

### Low Impact Renewable Energy Use

What percentage of energy use is produced from low-impact renewable sources?

Include electricity and other energy consumption from heating, hot water, etc. Please include both purchased and onsite-generated renewable energy.

 $\bigcirc$  0%

○1-24%

○ 25-49%

○ 50-74%

○ 75-99%

○ 100%

🔘 Don't know

### **Facility Energy Efficiency**

For what systems has your company used energy conservation or efficiency measures for a majority of your corporate facilities (by square feet) in the past year?

- Equipment: Energy Star appliances, automatic sleep modes, after-hour timers, etc.
- ✓ Lighting: natural light, CF bulbs, occupancy sensors, daylight dimmers, task lighting, etc.
- HVAC: programmable thermostat, timers, occupancy sensors, shade sun-exposed walls, double-paned windows, etc.
- Other please describe
- □ None of the above
- N/A We utilize virtual office

Points Earned: 0.32 of 0.48

### **Monitoring Greenhouse Gas Emissions**

How does your company manage its greenhouse gas emissions for at least Scope 1 and 2?

Your answers determine which future questions in the assessment are applicable to your company.

We do not currently monitor and record emissions

U We regularly monitor and record emissions but have not set any reduction targets

We regularly monitor and record emissions and have set specific reduction targets relative to previous performance (e.g. a 5%

reduction of GHGs from baseline year)

We regularly monitor and record emissions and have set specific science-based targets necessary to achieve global goals to address climate change

U We have met the specific reduction targets set during this reporting period

We have achieved carbon neutrality

Points Available: 0.48

### **Greenhouse Gas Emissions Reduced**

What percentage of Scope 1 and 2 GHG emissions has been saved due to efficiency improvements implemented by your company?

0%
 1-4%
 5-9%
 10-14%
 15-20%
 20%+
 Don't Know

### **Reducing Impact of Travel/Commuting**

Does your company have any programs or policies in place to reduce the environmental footprint caused by travel/commuting?

- Employees are subsidized/incentivized for use of public transportation, carpooling, or biking to work
- Z Facilities are designed to facilitate use of public transportation, biking, or cleaner burning vehicles (e.g. electric chargers)
- Employees are encouraged to use virtual meeting technology to reduce in person meetings
- Company has a written policy limiting corporate travel
- □ None of the above

Points Earned: 0.48 of 0.48

### % GHG Emissions Offset

If your company purchased certified carbon credits in the reporting period, what % of Scope 1 and 2 GHG emissions were offset?

0%
1-24%
25-49%
50-74%
75-99%
100%
Don't know
N/A - No carbon offsets purchased

Points Available: 0.48

# Water

OPERATIONS 0.3

### **Monitoring and Managing Water Use**

Does your company monitor and manage your water usage?

Your answers determine which future questions in the assessment are applicable to your company.

We do not currently monitor and record water usage

 $\hfill\square$  We regularly monitor and record water usage but have not set any reduction targets

U We monitor and record water usage and have set specific reduction targets relative to previous performance (e.g. a 5% reduction of

water usage from baseline year)

We regularly monitor and record emissions and have set science-based targets necessary to achieve sustainable usage linked to our local watershed

 $\hfill\square$  We have met specific reduction targets set during this reporting period

### Water Conservation Practices

What water conservation methods have been implemented at the majority of your corporate offices or plant facilities:

Please check all that apply.

Low-flow faucets, taps, toilets, urinals, or showerheads
Grey-water usage for irrigation
Low-volume irrigation
Harvest rainwater
Other - please describe
None of the above
N/A - Our company has a virtual office

# Land & Life

Points Earned: 0.33 of 1.00

OPERATIONS

## Monitoring and Reporting Non-hazardous Waste

How does your company monitor and manage your waste production?

Your answers determine which future questions in the assessment are applicable to your company.

We do not currently monitor and record waste production

Use regularly monitor and record waste production but have not set any reduction targets

U We regularly monitor and record waste production and have set specific reduction targets relative to previous performance (e.g. a 5%

reduction of waste to landfill from baseline year)

We regularly monitor and record waste produced and have set a zero waste target

 $\Box$  We have met the specific reduction targets set during this reporting period

✓ We produce zero waste to landfill / ocean

Points Earned: 0.75 of 1.00

#### Non-hazardous Waste Generated

Waste Produced: Non-Hazardous Waste (metric tonnes) during the last 12 months

Waste Produced: Non-Hazardous Waste (metric tonnes) during the last 12 months

✓ We do not track this

### **Total Waste Disposed**

Waste Disposed (metric tonnes) during the last 12 months

Waste Disposed (metric tonnes) during the last 12 months

✓ We do not track this

Points Available: 0.00

## **Total Waste Recycled**

Waste Disposed: Recycled/Reused (metric tonnes) during the last 12 months

Waste Disposed: Recycled/Reused (metric tonnes) during the last 12 months

✓ We do not track this

Points Available: 0.00

## **Recycling Programs**

Does the company have a company-wide recovery and recycling program that includes the following?

Please check all that apply.

Paper
Cardboard
Plastic
Glass & metal
□ None of the above
Points Earned: 0.25 of 1.00

### **Reducing Waste**

Optional unweighted metrics: Approximately by what % has your company reduced solid and hazardous waste generation (normalized for revenue changes) over the following periods?

The past two years	
The past two years	
✓ We do not track this	

### Hazardous Waste Disposal

Can your company verify that your hazardous waste is always disposed of responsibly?

This includes batteries, paint, electronic equipment, etc.

```
    Yes
    No
    N/A - We have eliminated hazardous waste
```

Points Earned: 1.00 of 1.00

## **Chemical Reduction Methods**

Which of the following environmentally preferred products have been purchased for the majority of your corporate facilities?

Non-toxic janitorial products
 Unbleached / chlorine free paper products
 Soy-based inks or other low VOC inks
 Recycled/environmentally preferred office supplies (paper, pens, notebooks, etc.)
 Other - please describe
 None of the above

#### Customers

Points Earned: 0.25 of 1.00

# **Customers Impact Area Introduction**

OPERATIONS

This section identifies whether your company's product/service is designed to deliver a specific, material, positive impact for its customers (beyond the value normally provided from goods or services), and if so, opens the Customer Impact Business Model section that is most applicable.

### **Customer Impact Business Model Introduction**

Do any of your company's products/services address a social or economic problem for your customers and/or their beneficiaries?

Your answers determine which future questions in the assessment are applicable to your company.

○ Yes ● No

Points Available: 0.00

# **Customer Stewardship**

### Managing Customer Stewardship

Does your company do any of the following to manage the impact and value created for your customers or consumers?

We offer product / service guarantees, warranties, or protection policies
We have third party quality certifications or accreditations
We have formal quality control mechanisms
We have feedback / customer service feedback or complaint mechanisms
We monitor customer or consumer satisfaction
We assess the outcomes produced for our customers through the use of our product or service
We have written policies in place for ethical marketing, advertisement, or customer engagement
We manage the privacy and security of client / customer data
None of the above

Points Earned: 1.25 of 1.25

#### **Monitoring Customer Satisfaction and Retention**

Which of the following are true of your company with regards to customer or client satisfaction and/or retention?

Company monitors customer satisfaction

Company shares customer satisfaction internally within the company

Company shares customer satisfaction publicly

Company has specified targets for customer / client satisfaction

 $\hfill\square$  In the last year, company has achieved specified targets for satisfaction

□ None of the above

Points Earned: 1.00 of 1.25

#### **Managing Product Impacts**

Does the company do any of the following with regards to managing the potential impact their products have on customers / beneficiaries?

Company regularly monitors customer outcomes and well-being

Company has formal program to incorporate customer testing and feedback into product design

Company has formal programs in place to continuously improve outcomes produced for customers (including reducing negative effects or increasing positive effects)

Other

□ None of the above

Points Earned: 1.25 of 1.25

### **Data Usage and Privacy**

Does your company have any of the following to address data usage and privacy issues?

- Company has a formal publicly available data and privacy policy
- Company makes all users aware of information collected, length of time it is preserved, how it's used, and whether and how it is
- shared with other entities (public or private)
- All customers have option to decide how their data can be used
- Company's all email list building and email marketing strategies are GDPR compliant
- Other
- □ None of the above
- N/A Company does not collect sensitive data

Points Earned: 0.94 of 1.25

#### **Disclosure Questionnaire**

# **Disclosure Industries**

Disclosure questions on specific production and trade.

### **Disclosure Alcohol**

Please indicate if your company is involved in the production, operation, trade, or sale of any the following:

Alcohol

Please also select "Yes" if your company serves clients in this industry

○ Yes

🔘 No

Points Available: 0.00

### **Disclosure Tobacco**

Please indicate if your company is involved in the production, operation, trade, or sale of any the following:

Tobacco

Please also select "Yes" if your company serves clients in this industry

○ Yes

🔘 No

### **Disclosure Gambling**

Please indicate if your company is involved in the production, operation, trade, or sale of any the following:

Gambling

Please also select "Yes" if your company serves clients in this industry

YesNo

Points Available: 0.00

#### **Disclosure Firearms Weapons**

Please indicate if your company is involved in the production, operation, trade, or sale of any the following:

Firearms, weapons or munitions

Please also select "Yes" if your company serves clients in this industry

◯ Yes

🔘 No

Points Available: 0.00

#### **Disclosure Pornography**

Please indicate if your company is involved in the production, operation, trade, or sale of any the following:

Pornography

Please also select "Yes" if your company serves clients in this industry

◯ Yes

🔘 No

Points Available: 0.00

#### Disclosure Payday, Short Term, or High Interest Lending

Please indicate if your company is involved in the production, operation, trade, or sale of any the following:

Payday, short-term, or high-interest lending

Please also select "Yes" if your company serves clients in this industry

```
○ Yes
```

🔘 No

### **Disclosure Fossil Fuels**

Please indicate if your company is involved in the production, operation, trade, or sale of any the following:

Fossil-fuel-based oil, natural gas, or coal extraction, distribution, sale, etc.

Please also select "Yes" if your company serves clients in this industry

```
◯ Yes
```

Points Available: 0.00

#### **Disclosure Mining**

Please indicate if your company is involved in the production, operation, trade, or sale of any the following:

Mining

Please also select "Yes" if your company serves clients in this industry

○ Yes

🔘 No

Points Available: 0.00

#### **Disclosure Nuclear Power or Hazardous Materials**

Please indicate if your company is involved in the production, operation, trade, or sale of any the following:

Nuclear power, radioactive materials or hazardous waste

Please also select "Yes" if your company serves clients in this industry

○ Yes

🔘 No

Points Available: 0.00

### **Disclosure Prisons**

Please indicate if your company is involved in the production, operation, trade, or sale of any the following:

Prisons

Please also select "Yes" if your company serves clients in this industry

```
○ Yes
```

🔘 No

### **Disclosure Whole Life Insurance**

Please indicate if your company is involved in the production, operation, trade, or sale of any the following:

Whole life insurance products

Select "Yes" only if the company earns 80%+ of its revenue from whole life insurance products.

⊖ Yes

🔘 No

Points Available: 0.00

### **Disclosure Volunteer Placement to Orphanages**

Please indicate if your company is involved in the production, operation, trade, or sale of any the following:

Organizing volunteer programs to orphanages or child care organizations

○ Yes

🔘 No

Points Available: 0.00

#### **Disclosure Tax Advisory Services**

Please indicate if your company is involved in the production, operation, trade, or sale of any the following:

Tax advisory services

YesNo

Points Available: 0.00

#### **Disclosure Animal Products or Services**

Please indicate if your company is involved in the production, operation, trade, or sale of any the following:

Animal-based products or services (including seafood)

⊖ Yes

🔘 No

### **Disclosure Genetically Modified Organisms**

Please indicate if your company is involved in the production, operation, trade, or sale of any the following:

Genetically modified organisms

Please also select "Yes" if your company serves clients in this industry

◯ Yes

Points Available: 0.00

### **Disclosure Illegal Products or Subject to Phase Out**

Please indicate if your company is involved in the production, operation, trade, or sale of any the following:

Products or activities that are illegal under country laws or regulations where they have operated, banned in international conventions or agreements, or subject to international phase-out or regulation

○ Yes

Points Available: 0.00

### **Disclosure Industries at Risk of Human Rights Violations**

Please indicate if your company is involved in the production, operation, trade, or sale of any the following:

Industries reliant upon materials at high risk of human rights infringements (e.g. conflict minerals)

◯ Yes ◯ No

Points Available: 0.00

### **Other Disclosure Industries**

Please indicate if your company is involved in the production, operation, trade, or sale of any the following:

Other industries that may cause social or environmental harm or are subject to stakeholder criticism or concern

○ Yes

🔘 No

### **Company Explanation Of Disclosure Item Flags**

If you selected "Yes" to any of the "Disclosure Industries" listed above, please provide a detailed explanation of the company's involvement for each affirmative response:

If this does not apply to you, please enter "Does not apply" in the text area below.

Ne s'applique pas

Points Available: 0.00

# **Disclosure Practices**

Disclosure questions on sensitive practices.

#### **No formal Registration Under Domestic Regulations**

Please indicate if your company engages in any of the following practices:

Company is not formally registered in accordance with all relevant regulations and requirements

If your company is a formally registered business, select "No."

⊖ Yes

🔘 No

Points Available: 0.00

#### **Tax Reduction Through Corporate Shells**

Please indicate if your company engages in any of the following practices:

Company uses corporate shells or other structural means, such as establishing multiple corporate entities, to minimize tax payments

◯ Yes

🔘 No

Points Available: 0.00

#### **Operates in conflict zones**

Please indicate if your company engages in any of the following practices:

Company operates in conflict zones

○ Yes

🔘 No

### Sale of Data

Please indicate if your company engages in any of the following practices:

Company sells or provides access to consumer or user data

0	Yes
	No

Points Available: 0.00

### Facilities located in sensitive ecosystems

Please indicate if your company engages in any of the following practices:

Company facilities are located adjacent to or in sensitive ecosystems

○ Yes

🔘 No

Points Available: 0.00

### **Marketing of Breastmilk Substitutes**

Please indicate if your company engages in any of the following practices:

Marketing of breastmilk substitutes

⊖ Yes

🔘 No

Points Available: 0.00

### Activities against freedom of association/collective bargaining

Please indicate if your company engages in any of the following practices:

Company has taken a public stance against unionization, has engaged in activities that may be perceived as taking a stance against union organizing, or prohibits workers from freely associating and bargaining collectively for the terms of one's employment

○ Yes○ No

### **Employs Individuals on Zero-Hour Contracts**

Please indicate if your company engages in any of the following practices:

Company employs individuals on zero-hour contracts

◯ Yes ◯ No

Points Available: 0.00

#### Company workers are prisoners

Please indicate if your company engages in any of the following practices:

Company uses workers who are prisoners

○ Yes

🔘 No

Points Available: 0.00

### Company Employs Workers Under Age 15 (Or Other ILO Minimum Age)

Please indicate if your company engages in any of the following practices:

Company employs workers under the age of 15 (or other minimum work age covered by the International Labour Organization Convention No. 138) and/or company does not keep personnel records that include evidence of the date of birth of each

○ Yes

🔘 No

Points Available: 0.00

#### **Overtime For Hourly Workers Is Compulsory**

Please indicate if your company engages in any of the following practices:

Overtime work is compulsory and exceeds 48 hours in a week

YesNo

### **Other Disclosure Practices**

Please indicate if your company engages in any of the following practices:

Other sensitive practices that may cause social or environmental harm, or are subject to stakeholder concern

○ Yes ○ No

Points Available: 0.00

### **Company Explanation Of Disclosure Item Flags**

If you selected "Yes" to any of the "Disclosure Practices" listed above, please provide a detailed explanation of the company's engagement in each practice marked in the affirmative:

If this does not apply to you, please enter "Does not apply" in the text area below.

Ne s'applique pas

Points Available: 0.00

# **Disclosure Outcomes & Penalties**

Disclosure questions concerning litigation, relocation of communities, accidents, and on-the-job fatality.

### **On-Site Fatality**

Please indicate if your company has experienced any of the following in the past 5 years:

Company has had an operational or on-the-job fatality

O Yes

V NO

Points Available: 0.00

### Litigation or Arbitration

Please indicate if your company has experienced any of the following in the past 5 years:

Litigation or arbitration against company either ongoing, settled, or found against the company

⊖ Yes

🔘 No

### Company has filed for bankruptcy

Please indicate if your company has experienced any of the following in the past 5 years:

Company has filed for bankruptcy

◯ Yes ◯ No

Points Available: 0.00

### Bribery, Fraud, or Corruption

Please indicate if your company has had a formal complaint to a regulatory agency or been assessed a fine or sanction in the past five years for any of the following:

Bribery, fraud, or corruption

○ Yes ● No

Points Available: 0.00

### **Anti-Competitive Behavior**

Please indicate if your company has had a formal complaint to a regulatory agency or been assessed a fine or sanction in the past five years for any of the following:

Anti-competitive behavior

○ Yes

🔘 No

Points Available: 0.00

#### Financial Reporting, Taxes, Investments, or Loans

Please indicate if your company has had a formal complaint to a regulatory agency or been assessed a fine or sanction in the past five years for any of the following:

Financial reporting, tax payments, investments, or loans

○ Yes ● No

### **Political Contributions or International Affairs**

Please indicate if your company has had a formal complaint to a regulatory agency or been assessed a fine or sanction in the past five years for any of the following:

Political contributions or international affairs

0	Yes
$\bigcirc$	No

Points Available: 0.00

### **Labor Issues**

Please indicate if your company has had a formal complaint to a regulatory agency or been assessed a fine or sanction in the past five years for any of the following:

Labor issues (including safety and discrimination)

◯ Yes

🔘 No

Points Available: 0.00

### **Breaches of Confidential Information**

Please indicate if your company has experienced any of the following in the past 5 years:

Breaches of individual privacy and/or losses of individual confidential data

⊖ Yes

🔘 No

Points Available: 0.00

### **Significant Layoffs**

Please indicate if your company has experienced any of the following in the past 5 years:

Company has had layoffs of more than 20% of the workforce

YesNo

### Hazardous Discharges Into Air/Land/Water (Past 5 Yrs)

Please indicate if your company has experienced any of the following in the past 5 years:

Company sites have experienced accidental discharges to air, land or water of hazardous substances

○ Yes ● No

Points Available: 0.00

### Large Scale Land Conversion, Acquisition, or Relocation

Please indicate if your company has experienced any of the following in the past 5 years:

Construction or operation of company involved large scale land acquisition, convergence, or degradation (including the construction or refurbishment of dams), or resulted in the resettlement or economic displacement of 5,000 or more people

○ Yes

🔘 No

Points Available: 0.00

### **Penalties Assessed For Environmental Issues**

Please indicate if your company has had a formal complaint to a regulatory agency or been assessed a fine or sanction in the past five years for any of the following:

Environmental management penalties, including animal welfare

⊖ Yes

🔘 No

Points Available: 0.00

### **Violation of Indigenous Peoples Rights**

Please indicate if your company has had a formal complaint to a regulatory agency or been assessed a fine or sanction in the past five years for any of the following:

Infringing on indigenous people's rights, for instance by utilizing lands owned or used by indigenous peoples without full documented consent of such peoples

○ Yes

### **Other Disclosure Outcomes & Penalties**

Please indicate if your company has had a formal complaint to a regulatory agency or been assessed a fine or sanction in the past five years for any of the following:

Other penalties, complaints, or grievances filed or levied against the company for negative impacts on local communities, human rights, or other stakeholder concerns

◯ Yes ◯ No

Points Available: 0.00

### **Company Explanation Of Disclosure Item Flags**

If you selected "Yes" to any of the "Disclosure Outcomes & Penalties" listed above, please provide a detailed explanation of the company's experience related to each affirmative response:

If this does not apply to you, please enter "Does not apply" in the text area below.

Ne s'applique pas

Points Available: 0.00

# **Supply Chain Disclosure**

Disclosure questions concerning the significant suppliers of the company

#### **Suppliers in Conflict Zones**

Please indicate if any of the following statements are true regarding your company's suppliers:

Operation in conflict zones

Yes
No
Don't Know

Points Available: 0.00

### **Suppliers Negative Social Impact**

Please indicate if any of the following statements are true regarding your company's suppliers:

Practices or outcomes that produced substantial negative impacts regarding human rights, labor conditions, or local communities

◯ Yes	
🔘 No	
⊖ Don't	Know

### **Suppliers Negative Environmental Impact**

Please indicate if any of the following statements are true regarding your company's suppliers:

Practices or outcomes that produced substantial negative environmental impact

 $\bigcirc$  Yes

- 🔘 No
- ◯ Don't Know