



DISCLOSURE MATERIALS

Certified B Corporations must complete a Disclosure Questionnaire to identify potentially sensitive issues related to the company (e.g. historical fines, sanctions, material litigation, or sensitive industry practices).

This component does not affect the company's score on the B Impact Assessment. If the company answers affirmatively to any items in the Disclosure Questionnaire and B Lab deems them to be material, the company must:

- 1) Be transparent about the disclosure issues identified on the company's public B Impact Report
- 2) Describe how the company has addressed this issue.
- 3) Demonstrate that management systems are in place to avoid similar issues from arising in the future.

In all cases, the Standards Advisory council reserves the right to refuse certification if the company is ultimately deemed not to uphold the spirit of the community.

In addition to the voluntary indication of sensitive issues in the Disclosure Questionnaire, companies pursuing Certification also are subject to background checks by B Lab staff. Background checks include a review of public records, news sources, and search engines for company names, brands, executives/founders, and other relevant topics.

Sensitive issues identified through background checks may or may not be within the scope of questions in the Disclosure Questionnaire, but undergo the same review process and are subject to the same possible review by the Standards Advisory Council, including ineligibility for B Corp Certification, required remediation, or disclosure.

This document contains a copy of the company's completed Disclosure Questionnaire and related disclosure documentation provided by the company.



DISCLOSURE QUESTIONNAIRE

Company Name: CasaLuker

Date Submitted: 04/24/2023

Industries & Products	Yes	No
Please indicate if the company is involved in production of or trade in any the following. Select Yes for all options that apply.		
Animal Products or Services		√
Biodiversity Impacts	√	
Chemicals	√	
Company Explanation Of Disclosure Item Flags		√
Disclosure Alcohol		√
Disclosure Firearms Weapons		√
Disclosure Mining		√
Disclosure Pornography		√
Disclosure Tobacco		√
Energy and Emissions Intensive Industries	√	
Fossil fuels		√
Gambling		√
Genetically Modified Organisms		√
Illegal Products or Subject to Phase Out		√
Industries at Risk of Human Rights Violations	√	
Monoculture Agriculture		√
Nuclear Power or Hazardous Materials		√
Payday, Short Term, or High Interest Lending		√
Water Intensive Industries	√	
Tax Advisory Services		√

Supply Chain Disclosures	Yes	No
Please indicate if any of the following statements are true regarding your company's significant suppliers.		
Business in Conflict Zones		√
Child or Forced Labor		√
Negative Environmental Impact		√
Negative Social Impact		√
Other		√

Outcomes & Penalties	True	False
Please indicate if the company has had any formal complaint to a regulatory agency or been assessed any fine or sanction in the past five years for any of the following practices or policies. Check all that apply.		
Anti-Competitive Behavior		√
Breaches of Confidential Information		√
Bribery, Fraud, or Corruption		√
Company Explanation Of Disclosure Item Flags		√
Company has filed for bankruptcy		√
Consumer Protection		√
Financial Reporting, Taxes, Investments, or Loans		√
Hazardous Discharges Into Air/Land/Water (Past 5 Yrs)		√
Labor Issues		√
Large Scale Land Conversion, Acquisition, or Relocation		√
Litigation or Arbitration	√	
On-Site Fatality		√
Penalties Assessed For Environmental Issues		√
Political Contributions or International Affairs		√
Recalls	√	
Significant Layoffs		√
Violation of Indigenous Peoples Rights		√
Other		√

Practices	True	False
Please indicate if the following statements are true regarding whether or not the company engages in the following practices. Check all that apply. If the statement is true, select "Yes." If false, select "No."		
Animal Testing		√
Company/Suppliers Employ Under Age 15 (Or Other ILO Minimum Age)		√
Company Explanation Of Disclosure Item Flags		√
Company prohibits freedom of association/collective bargaining		√
Company workers are prisoners		√
Conduct Business in Conflict Zones		√
Confirmation of Right to Work		√
Does not transparently report corporate financials to government		√
Employs Individuals on Zero-Hour Contracts		√
Facilities located in sensitive ecosystems		√
ID Cards Withheld or Penalties for Resignation		√
No formal Registration Under Domestic Regulations		√
No signed employment contracts for all workers		√
Overtime For Hourly Workers Is Compulsory		√
Payslips not provided to show wage calculation and deductions		√
Sale of Data		√
Tax Reduction Through Corporate Shells		√
Workers cannot leave site during non-working hours		√
Workers not Provided Clean Drinking Water or Toilets		√
Workers paid below minimum wage		√
Workers Under Bond		√
Other		√



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PROVIDED BY: Casa Luker UPDATED AS OF: 04/24/2023

DISCLOSURE QUESTIONNAIRE CATEGORY	Environmentally Intensive Industries
ISSUE DATE	Ongoing
TOPIC	Biodiversity Impact and Monoculture Agriculture
SUMMARY OF ISSUE	<p>As a chocolate manufacturer, Casa Luker has crops with control land (own farm and loan land) in Palestina, Caldas and Neiva, to produce Cacao as a raw material for its chocolate products portfolio.</p> <p>The company's cacao and coffee suppliers are located in: Colombia, Ecuador and Peru</p>
SIZE/SCOPE OF ISSUE (e.g. \$ financial implication, # of individuals affected)	<p>CasaLuker has control over 154 hectares of land, in Palestina, Caldas and Neiva, of which 55% is for the cultivation of cacao.</p> <p>59% of CasaLuker expenses are with cacao and coffee suppliers.</p>
IMPACT ON STAKEHOLDERS	Agriculture, particularly in cases where a single crop is cultivated at a time, poses a risk to local ecosystems of flora and fauna as well as the potential degradation of cultivated land.
IMPLEMENTED MGT PRACTICES	<p>CasaLuker have the following practices in place to conserve biodiversity:</p> <ul style="list-style-type: none"> • Compilation of cocoa clones from the Luker farm with around 25 or 30 clones; • Range of microorganisms associated with fermentation in the microbiology laboratory; • Protection of water sources and high-value species such as the ant-eater; • Banning of illegal hunting in company's properties; specific in Luker Crops • Maintenance of the humidity of the soil to preserve its microbiology, utilizing covers at ground level; • Agroforestry systems with native or foreign forest species as permanent shade, and short-cycle crops for food production and provision of transitory shade, such as bananas and subsistence crops (corn, beans, vegetable); • Implemented of "Vigias Ambientales", a program to monitor biodiversity - (registration of animal and plant species present in the area of influence of the crop), and raise awareness about the importance of biodiversity protection • Development of regenerative cocoa crops, in alliance with an association of producers and Bancolombia Foundation <p>In addition, the company has Implemented an Integrated Policy for Good Agricultural Practices including:</p> <ul style="list-style-type: none"> • Management of agricultural inputs, where it is defined that the company will not use category 1A products (the highest pollutants); • Integrated pest and disease management, to promote the use of manual pest control and removal to minimize use of fungicides; • Production of biological controllers such as Trichoderma and Beauveria bassiana; • Study of different alternatives to create biofactories for the use of organic material <p>CasaLuker seeks to promote zero-deforestation cocoa production models that favor the protection and restoration of ecosystems and forests associated with the value chain, as well as to promote the conservation of the company's and its supplier's hectares through the implementation of different environmental projects.</p>



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DISCLOSURE QUESTIONNAIRE CATEGORY	Environmentally Intensive Industries
ISSUE DATE	Ongoing
TOPIC	Water Intensive Industries
SUMMARY OF ISSUE	As a manufacturing company that owns and operates farms, Casa Luker operates in an industry that is water intensive.
SIZE/SCOPE OF ISSUE (e.g. \$ financial implication, # of individuals affected)	<p>Cacao crops:</p> <p>CasaLuker owns and cultivates 154 hectares of land, including both their own farm and land they have borrowed for cultivation purposes. Of this land, 55% is devoted to the cultivation of cocoa. The areas designated for cocoa production are located in regions that are not affected by water scarcity - determined by taking into account factors such as rainfall and the presence of water sources like rivers and streams in the surrounding areas.</p> <p>For Huila crop, in adult age with an estimated production of 2,000 kilos of cocoa, it has been estimated that 1,975 m3 per kilo of dry cocoa is needed.</p> <p>For each crop there is a different water source:</p> <ol style="list-style-type: none"> 1. For the crop located in Huila, the water source is the El Quimbo reservoir on the Magdalena River, a river that has no limitations for the use of water for agricultural purposes. 2. For the crops located in Caldas, where there is more rainfall, the following sources are used: river is used as a source of water because the crop is located on the banks of the Cauca River during dry periods; rainwater. <p>Manufacturing:</p> <p>Water is consumed mainly in the chocolate, coffee, and cleaning processes. In the chocolate production processes, water is used for industrial services (maintaining the temperature of the boiler, pipes, cooling banks, etc.), washing molds, and the firefighting system. The washing of equipments have little intensive use of water, since the washing must be dry, due to microbiological issues of the products. In the manufacturing process for cleaning products, water is used for manufacturing the finished product and industrial washing.</p> <p>The manufacturing facilities of CasaLuker are situated in urban areas that are not affected by water scarcity. The company's water supply needs are met by a district or municipal water company that is authorized to provide this service. These authorized companies set the consumption rates and ensure that CasaLuker adheres to the required compliance standards.</p> <p>A monthly control is carried out in each of the company's plants to measure the specific intensity of water consumed in the production process. The coffee plant had an average value of 0.99 m3 per ton, the cleaning plant 0.6 m3 per ton produced, and the chocolate plant had an average consumption of 1.03 m3 per ton produced.</p>
IMPACT ON STAKEHOLDER(S)	As a water intensive industry, manufacturing and agriculture production poses risks such as water stress or depletion of local water sources if water use is not appropriately managed.

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IMPLEMENTED MGT PRACTICES

Cacao crops:

To enhance water efficiency, CasaLuker has installed a drip irrigation system for the crops in Huila and one of the farms in Caldas. The irrigation system is managed by automatic valves that are programmed based on the specific requirements of the growing areas. Furthermore, the weather and soil conditions are monitored daily to ensure rational water usage.

The company also preserves water sources by promoting native vegetation growth. To ensure that their employees use water resources responsibly, CasaLuker provides training on the efficient use of water. Moreover, the conduction system undergoes regular review to enhance water usage efficiency.

CasaLuker is also initiating processes to measure and design the water footprint methodology.

Manufacturing:

CasaLuker implemented a Water Control and a Wastewater Treatment Program, with the following practices:

- Established consumption goals
- Control and monitoring of daily water consumption
- Wastewater treatment process
- Analysis of the quality of water
- Training and awareness-raising on water use.
- Rainwater harvesting
- Internal improvement projects that promote the recirculation of water in the production processes, which helps to reduce water consumption by 25%.
- Annual consumption targets set for each of the production processes, with monthly monitoring

CasaLuker is committed to sustainable water usage and is actively involved in monitoring and analyzing sustainability reports of other companies in the industry. The company also engages in ANDI's (National Business Association of Colombia) technical roundtables to identify and acknowledge the best practices for water consumption. This approach allows the company to stay up-to-date with the latest industry practices while continuously improving their own water usage methods.

To enhance their water management, CasaLuker is currently developing a project to conceptualize the measurement of its water footprint.



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DISCLOSURE QUESTIONNAIRE CATEGORY	Environmentally Intensive Industries
ISSUE DATE	Ongoing
TOPIC	Energy and Emissions Intensive Industries
SUMMARY OF ISSUE	As a chocolate and coffee manufacturer, CasaLuker operates in an industry that is energy and emissions intensive.
SIZE/SCOPE OF ISSUE (e.g. \$ financial implication, # of individuals affected)	<p>Chocolate and coffee products represent 55.1% of revenue.</p> <p>CasaLuker carbon footprint by scope:</p> <ul style="list-style-type: none"> • Scope 1: 1.02% • Scope 2: 0.46% • Scope 3: 98.52%
IMPACT ON STAKEHOLDERS	Energy intensive manufacturing activities, such as chocolate transformation process and coffee roasting, pose an environmental risk due to the emissions produced by such energy use. The extent of environmental impact is dependent on the energy sources utilized and management practices in place to manage energy use.
IMPLEMENTED MGT PRACTICES	<p>The energy sources used by the company are natural gas mainly for the boilers and electric energy from hydroelectric plants. To minimize energy use and carbon emissions, in 2022, CasaLuker will start using solar energy as a source of energy supply.</p> <p>The initiatives that have been implemented within the production processes to reduce energy consumption are: changes in control systems, energy consumption savers, implementation of more specific consumption meters per process and the implementation of solar panels, changes in refrigerants, and optimization of gas consumption. On the other hand, the CasaLuker goal for 2030 is to be carbon neutral in scope 1, 2 and 3. Each year the company have specific goals for reduction of CO2 tons emitted.</p> <p>CasaLuker has implemented several initiatives to reduce energy consumption during their production processes. These include changes in control systems, energy-saving measures, the installation of specific consumption meters for each process, and the implementation of solar panels. The company has also made changes to their refrigerants and optimized their gas consumption.</p> <p>Furthermore, CasaLuker has set a goal to become carbon neutral in scope 1, 2, and 3 by 2030. To achieve this, the company has established specific annual targets for reducing their CO2 emissions.</p> <p>In the beginning in 2022, the Company enlisted the expertise of an environmental consulting service to aid in developing its climate strategy and to establish specific, science-based targets. The consultancy also researched country-level practices and other relevant factors.</p> <p>The company has taken steps to reduce its energy consumption and carbon emissions by implementing renewable energy sources. Regarding the company's supply chain, CasaLuker is collaborating with cocoa suppliers on various environmental programs aimed at preventing deforestation and promoting cocoa crops within agroforestry systems. Moreover, the company is encouraging the use of agricultural inputs that have a lower negative impact on the environment</p>



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since this is one of the key factors that significantly affect cocoa suppliers' footprint. Additionally, the company is launching traceability initiatives to pinpoint the location of suppliers' farms and monitor any deforestation-related issues.

For suppliers other than cocoa, CasaLuker is strengthening its measurements to understand the positive and negative environmental impacts, as well as supporting its suppliers to measure their carbon footprint and to develop programs to reduce emissions, through partnerships such as with UNDP and local universities.

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DISCLOSURE QUESTIONNAIRE CATEGORY	Environmentally Intensive Industries
ISSUE DATE	Ongoing
TOPIC	Chemical Intensive Industries
SUMMARY OF ISSUE	Casa Luker manufactures domestic hygiene products, including multipurpose cleaners, and liquid and cream dishwashing fluid. The manufacturing process of these products requires chemical ingredients which are purchased as raw materials and used in varying quantities depending on the technical data sheet of each final product. Chemicals include surfactants and products created from chemical reactions such as polymers, colorants, viscosifiers, among others.
SIZE/SCOPE OF ISSUE (e.g. \$ financial implication, # of individuals affected)	4.7% of the company's total revenue is derived from the sale of chemical based products.
IMPACT ON STAKEHOLDERS	<p>As a chemical-intensive industry, the company's production process poses risks to the environment such as pollution of air, land, and water, as well as potential human health risks to those exposed to harmful chemicals.</p> <p>The company uses chemicals as raw material for its products, so there are environmental risks in the case of spills, such as land and water pollution, as well as potential human health risks to those exposed to harmful chemicals without personal protective equipment throughout the production of the products or its handling by customers.</p>
IMPLEMENTED MGT PRACTICES	<p>Risk Assessment</p> <p>Casa Luker carries out risk assessments together with the Colombian Labor Risk Administrator, of the production of each of their products as well as the manipulation of quimical substances that are used as raw materials. As a result of this process, risk mitigation measures have been put in place. Each product has a safety data sheet that includes the handling and preparation of products, the personal safety equipment that must be used and the procedure that must be followed in the case of an accident, such as eye washing, or full shower. The handling and contact with chemical raw materials is limited to individuals in specific positions that receive constant training. When in storage, materials are stored according to the associated risk matrix, such as separation and container trays.</p> <p>The company is actively seeking to reduce the use of chemical raw materials and replace with biodegradable substitutes and has begun to incorporate organic inputs in its multipurpose disinfectants.</p> <p>Wastewater Treatment</p> <p>Each production process as well as water used for washing equipment is treated by a Wastewater Treatment Plant (WWTP) where the pollutant loads that are discharged into the sewage system are reduced or eliminated, returning the water in the same conditions in which it was captured. Weekly measurements are taken of physicochemical factors to ensure the quality of the water discharged, and a maintenance plan is carried out annually to ensure the system's is in good condition. The sludge from the treatment plant is collected in beds for drying and dehydrating, and is placed in closed plastic bins for collection by a supplier authorized to handle hazardous chemical waste.</p> <p>Casa Luker has not carried out a study to compare itself to other in the industry in relation to the use and management of chemical substances.</p>



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DISCLOSURE QUESTIONNAIRE CATEGORY	Industries at Risk of Human Rights Violations
TOPIC	Forced labor, child labor, and human trafficking risks in cocoa/chocolate industry
SUMMARY OF ISSUE	As a chocolate producer, Casa Luker operates in an industry in which human rights issues such as forced labor, child labor, and human trafficking are prevalent globally in the cocoa supply chain.
SIZE/SCOPE OF ISSUE (e.g. \$ financial implication, # of individuals affected)	Approximately 47.7% of Casa Luker's supplier expenses are from cocoa suppliers
IMPACT ON STAKEHOLDERS	The global cocoa industry has a history of forced and child labor, which subjects workers to poor working conditions, low wages, and puts children at risk for human trafficking.
IMPLEMENTED MGT PRACTICES	<ul style="list-style-type: none"> • In terms of the company's chocolate traceability, by 2022 Casa Luker identified 35% of its cocoa purchases at the source level. Its level of traceability for other raw materials goes down to the manufacturer level, • Casa Luker is FSSCC 22000 certified. According to the company, this certification guarantees that suppliers have a quality management system whose central axis is traceability, • The company has a supplier selection procedure associated with regulatory compliance, • In 2022, Casa Luker conducted diagnostics and baseline surveys to identify in detail the social and environmental impact activities of its cocoa suppliers, • In the implementation of El Sueño de Chocolate (The Chocolate Dream) projects, the company was able to validate and monitor the environmental and social practices of the crops. The Chocolate Dream is Luker's collaborative sustainability plan, which brings together different actors of the chocolate value chain including USAID, Luker clients, NGO's, local government, among others, to build sustainable well-being in rural communities in Colombia. • In 2022 Casa Luker signed a membership agreement with Slave Free Trade, which evaluates the respect for human rights. • The entire organization is certified by Rainforest and 0.19% of cocoa purchased has this certification. • The organization is certified Organic Cocoa, and 0.8% of the cocoa purchased is certified organic. • Casa Luker is currently working with an association of 80 producers to implement the certification of regenerative cocoa. • To address the risk of Forced labor and human rights violations in the chocolate industry, the company has an Ethical Sourcing Statement that outlines best practices and monitoring mechanisms to ensure the mitigation of those risks. • CasaLuker, within its procedures, has a Human Rights Policy, as well as an ethics and transparency program that applies to its different stakeholders. Within these policies is the human rights procedure, there are whistleblowing channels to report any complaints.



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MANAGEMENT COMMENTS	<p>CasaLuker's operation and supply of cocoa raw materials are located in Colombia. According to the Bureau of International Labor Affairs (2021), this country "made significant advancement in efforts to eliminate the worst forms of child labor".</p> <ul style="list-style-type: none">Child Labor and Forced Labor Reports in Colombia: https://www.dol.gov/agencies/ilab/resources/reports/child-labor/colombia
IMPACT ON STAKEHOLDERS	<ul style="list-style-type: none">Casa Luker's Policies and Certifications: https://casaluker.com/certificaciones/politicas-y-certificacionesFSSC 22000: https://www.fssc.com/schemes/fssc-22000/El Sueño de Chocolate: https://www.lukerchocolate.com/es/mas-alla-de-la-sostenibilidad/el-sueno-del-chocolate/SMETA Audit: https://www.sedex.com/solutions/smeta-audit/Rainforest Alliance: https://www.rainforest-alliance.org/insights/what-does-rainforest-alliance-certified-mean/



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DISCLOSURE QUESTIONNAIRE CATEGORY	Recalls
ISSUE DATE	2019, 2020, 2021
TOPIC	Recalls due to date error, quality deviation out of the specifications that does not affect the consumers health, and 1 unit missing in bale.
SUMMARY OF ISSUE	<p>CasaLuker has had 3 recalls in the last five years due to a date error (2019), quality deviation out of the specifications that does not affect the consumers health (2020), and 1 unit missing in bale (2021).</p> <ol style="list-style-type: none"> 1) In 2019, there was a Recall due to a date error and it was classified as a Class III Recall, i.e it does not represent a risk to the health of consumers, but it does constitute an infraction. The product does not meet the quality declared on the label and/or generates a negative impact for the brand. 2) In 2020, there was a Recall due to a quality deviation out of the specifications that does not affect the consumers health and it was classified as a Class II Recall, i.e Incidents with reasonable probability of temporary or reversible adverse consequences on people's health when consuming food. 3) In 2021, there was a Recall due to a 1 unit missing in bale and it was classified as a Class III Recall, i.e it does not represent a risk to the health of consumers, but it does constitute an infraction. The product does not meet the quality declared on the label and/or generates a negative impact for the brand.
SIZE/SCOPE OF ISSUE (e.g. \$ financial implication, # of individuals affected)	<ol style="list-style-type: none"> 1) 1,134 units, of which 552 blocked units and 582 collected. They represented 0,013% of the company's total production of all products during the reporting period. 2) 41,148 units. They represented 0,049% of the company's total production of all products during the reporting period. 3) 3,312 units. They represented 0,0083% of the company's total production of all products during the reporting period. <p>The products that were included in the recall represent 0.022% of the company's total revenue</p>
IMPACT ON STAKEHOLDER(S)	<ol style="list-style-type: none"> 1) The deviation is associated with an error in the information on the packaging 2) No claims have been received from customers or consumers for illness or injury 3) The deviation is associated with a shortage of 1 unit for each bale (unit of measurement of packaging)
RESOLUTION	Action plans were designed to identify the initial cause of the problem and to follow up the definitive resolution of the problem and its cause. Also, they have analyzed the current control processes, as well as to implement actions that allow both the correction of the problem and actions that can prevent similar cases to arise again.
IMPLEMENTED MGT PRACTICES	From the analysis causes that action plans are generated, some that are corrective, other actions are in preventive terms. In addition, established control issues have been strengthened, which allow them to preventively identify errors.
RELATED INCIDENTS	No



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DISCLOSURE QUESTIONNAIRE CATEGORY	Court process related to employment and private law issues. Administrative cases.
ISSUE DATE	Ongoing
TOPIC	Litigation and Penalties related to i) Class action; ii) Administrative cases; iii) Employment issues; and iv) Civil issues.
SUMMARY OF ISSUE	There are 14 cases; 8 are closed with settlement and non awarded. The other 6 cases are ongoing. The actions have been motivated by different issues: A) 4 cases associated with employment issues; B) 2 cases related to administrative matters.
SIZE/SCOPE OF ISSUE (e.g. \$ financial implication, # of individuals affected)	The percentage of claims that is settled and pending respectively corresponds to 0.05% and 0.2% of the total income of the business.
IMPACT ON STAKEHOLDER(S)	Former employees, employees, and Government Agencies.
RESOLUTION	CasaLuker voluntarily settled 4 cases. The other cases CasaLuker was not awarded.
MANAGEMENT PRACTICES	CasaLuker implemented different practices to avoid similar occurrences in the future: 1. Changed packaging and technology from the packaging areas to avoid possible complaints. 2. Improved "preventive actions" to reduce risks to Employment matters, Health and Safety Team.
RELATED INCIDENTS	No