# RETAIL ID ASSOCIATES SCORE COMPLETION VERSION NAME SECTOR COMPANY SIZE 97.1 100% 6 Active Assessment Service 10-49

As wholly-owned subsidiary of **Groupe DIAM**, **RETAIL ID ASSOCIATES** is required to make its full B Impact Assessment transparent. The PDF contains a completed B Impact Assessment that has been reviewed by B Lab with **RETAIL ID ASSOCIATES** as part of their certification as a B Corporation. Answers to questions that would reveal sensitive information (e.g. that would advantage competitors or prejudice litigation) are highlighted with a "Sensitive" textbox.

**Sensitive** 

## Mission & Engagement

3.8

#### **Level of Impact Focus**

Describe your company's approach to creating positive impact.

This is an unweighted question that will not impact your score and is asked only for research/benchmarking purposes.

Creating positive social or environmental impact is not a focus for our business

We occasionally think about the social and environmental impact of some aspects of our business, but not frequently.

We frequently consider our social and environmental impact, but it isn't a high priority in decision-making.

We consistently incorporate social and environmental impact into decision-making because we consider it important to the success and profitability of our business.

We treat our social and environmental impact as a primary measure of success for our business and prioritize it even in cases where it may not drive profitability.

Points Available: 0.00

#### **Mission Statement Characteristics**

Does your company's formal, written corporate mission statement include any of the following?

A formal written corporate mission statement is one that is either publicly facing or formally shared with the employees of the company. Please check all that apply.

No social or environmental commitment

A general commitment to social or environmental responsibility (e.g. to conserve the environment)
 A commitment to a specific positive social impact (e.g. poverty alleviation, sustainable economic development)

A commitment to a specific positive environmental impact (e.g. reducing waste sent to landfills through upcycled products)

 $\square$  A commitment to serve a target beneficiary group in need (e.g. low-income customers, smallholder farmers)

We have no written mission statement

Points Earned: 0.50 of 0.50

#### Mission Statement

Please share the text of your formal mission statement here.

Relever le défi de concevoir des lieux de vie et de commerce vertueux, propices à l'épanouissement des individus et des marques.

Points Available: 0.00

#### Social and Environmental Decision-Making

How does your company integrate social and environmental performance into decision-making?

Your answers determine which future questions in the assessment are applicable to your company.

Employee training that includes social or environmental issues material to our company or its mission

Manager roles with job descriptions that explicitly incorporate social and environmental performance

Performance reviews that formally incorporate social and environmental issues

Compensation and job descriptions of executive team members that include social and environmental performance

Board of Directors review of social and environmental performance

We measure our externalities in monetary terms and incorporate them into our financial balances

✓ Other - please describe

None of the above

Points Earned: 0.70 of 1.00

## **Social and Environmental Performance Training** How are social or environmental performance principles and practices incorporated into employee training programs? Please check all that apply. Only included informally in orientation, training, or instruction Specific, formal training is integrated into new employee and new manager training Specific, formal training is integrated into ongoing employee and manager training Usorkers articulate goals and achievements related to social and environmental metrics as an individual or part of a workplace team All supervisors and managers receive training on how to communicate social and environmental goals to employees and implement accountability for results None of the above Points Earned: 0.67 of 1.00 Social and Environmental Management Reviews What percentage of full-time managers had a formal written performance evaluation in the last year that included social or environmental goals? $\bigcirc$ 0 1-49% 050-99% 0100% Points Earned: 0.50 of 1.00 Stakeholder Engagement Has your company done any of the following to engage stakeholders about your social and environmental performance? We have an advisory board that includes stakeholder representation We have a formal stakeholder engagement plan or policy that includes identification of relevant stakeholder groups We have created mechanisms to identify and engage traditionally underrepresented stakeholder groups or demographics We have formal and regular processes in place to gather information from stakeholders (focus groups, surveys, community meetings, etc.) We have formal procedures to address results from stakeholder engagement, with a designated individual or team responsible for appropriate follow ups. We report the results of stakeholder engagement on social and environmental performance to the highest level of oversight in the company, such as the Board We publicly report on stakeholder engagement mechanisms and results Other - please describe No formal stakeholder engagement Points Earned: 0.50 of 0.50 **Management of Material Social and Environmental Issues** How does your company identify, measure, and manage the most material social and environmental issues relevant to your operations and business model? Answers 3-5 can only be selected if a materiality assessment has been conducted and answer 2 applies. We track impact metrics that we've chosen based on company mission or executive decision 🗹 We have conducted a materiality assessment of our company using stakeholder engagement mechanisms or research We have identified and measure metrics based on the results of the materiality assessment we conducted for the company We have set performance targets for all identified material issues and measurements We measure the material social and environmental outcomes produced by our performance on our KPIs over time

Points Earned: 1.00 of 1.00

None of the above

#### **Identification of Material Issues**

Based on the processes you have highlighted, what are the material issues that have been identified?

Selon notre analyse de matérialité (document en question précédente), nous avons 3 enjeux à traiter en priorité à très court terme qui sont la formalisation de la stratégie et organisation d'entreprise à partir des enjeux matériels de retail3D; de l'éco-socio-conception; et de la qualité des produits et services. En second niveau de priorité on retrouve plusieurs enjeux "collaborateurs" (développement des talents et des carrières; salaire et avantages financiers; bien-être physique et mental), ainsi que la formalisation de nos engagements éthiques et l'amélioration de la transparence et de la communication interne, et le renfort de nos actions pour une économie circulaire.

Points Available: 0.00

**OPERATIONS** 

## **Ethics & Transparency**

5.5

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What is the	company's	hiahest leve	I of corporate	oversight?

- Owner or Manager Governed (including Board of Directors with only owners/ executives)
  - O Management, Executive Committee, or Democratic Governance
  - O Non-Fiduciary Advisory Board
  - OBoard of Directors (with at least one member who is not an executive or owner of the company)

Points Available: 0.86

#### **Internal Good Governance**

How does your company support internal management and good governance?

- We have a formal organizational chart outlining the management and reporting structure of the company
- We have written job descriptions for all employees outlining responsibilities and decision-making authority
- ☑ We have management team meetings to plan strategy or make operational decisions
- Other please describe
- ☐ None of the above

Points Earned: 0.86 of 0.86

#### **Ethics Policies and Practices**

What practices does your company have in place to promote ethical decision-making and prevent corruption?

- A written Code of Ethics
- ✓ A written whistleblower policy
- ✓ We have created internal financial controls
- We have conducted an ethics-focused risk assessment in the last two years
- Other (please describe)
- ☐ None of the above

Points Earned: 0.64 of 0.86

Instruction on Code of Ethics
How does your company instruct employees regarding your Code of Ethics on behavioral expectations, bribery, and corruption?
Please check all that apply.
☐ We instruct the Board of Directors on the Code at least annually
✓ We instruct all newly hired workers on the Code
✓ We instruct managers on the Code on an ongoing basis
✓ We instruct all non-managerial workers on the Code on an ongoing basis
✓ We communicate changes to the Code whenever it is updated
Other - please describe
☐ No Code of Ethics or equivalent, or no training on the Code
Points Earned: 0.86 of 0.86
Reviewed / Audited Financials
Does the company produce financials that are verified annually by an independent source through an Audit or Review?
○ No
O Yes, through a review
Yes, through an audit
Points Earned: 0.86 of 0.86
Financial Controls
Does your company maintain any of the following financial controls?
Please check all that apply.
Segregation of Accounts Receivable and Accounts Payable duties
Segregation of payment authorization, execution, and/or record keeping
✓ Access to accounting software systems is limited to appropriate personnel
Access to credit or ATM cards is limited to appropriate personnel
Routine management or third-party reviews of inventory management system
IT systems have different password protection systems that are changed periodically with different access levels according to the position of the staff member
accessing the data  None of the above
□ None of the above
Points Earned: 0.69 of 0.86
Company Transparency
What information does the company make publicly available and transparent?
Your answers determine which future questions in the assessment are applicable to your company.
☐ Beneficial ownership of the company
✓ Financial performance (must be transparent to employees at minimum)
Social and environmental performance (e.g. impact reports)
☐ Membership of the Board of Directors
☐ None of the above

Points Earned: 0.43 of 0.86

## **Financial Transparency with Employees**

Financial transparency with Employees	
How does your company formally share financial information with full-time employees?	
Exclude compensation data. Please check all that apply.	
☐ We have no formal documented process to share financial information with employees	
Our company discloses all financial information (except salary info) at least yearly	
✓ Our company discloses all financial information (except salary info) at least quarterly	
☑ In addition to sharing financials, our company also has an intentional education program around shared financials	
☐ In addition to sharing financials with employees, our company publicly reports its financial statements	
Points Earned: 0.43 of 0.86	
mpact Reporting	
Does your company publicly share information on your social or environmental performance on an annual basis?	
✓ We provide descriptions of our social and environmental programs and performance	
✓ We voluntarily share social or environmental performance scorecards	
Specific quantifiable social or environmental indicators or outcomes are made public	
✓ We set public targets and share progress to those targets	
✓ We present information in a formal report that allows comparison to previous time periods	
Reporting information / structure is based on a comprehensive third party standard (ex. GRI or B Impact Assessment)	
A third party has validated / assured the accuracy of the information reported	
☐ Impact reporting is integrated with financial reporting	
☐ We don't report publicly on social or environmental performance	
Points Earned: 0.77 of 0.86	
	OPERATION
Governance Metrics	0.0
This section asks for your company to provide important financial information that will be referenced later in the assessment.	
Last Fiscal Year	
On what date did your last fiscal year end?	
f your company has not yet completed its first fiscal year, please put your anticipated fiscal year end date.	

On what date did your last fiscal year end? 31 Dec 2024

Points Available: 0.00

## **Reporting Currency**

Select your reporting currency

Euro - EUR

#### **Revenue Year Before Last**

Total Earned Revenue

From the fiscal year before last

If your company has not yet completed its first fiscal year, please put \$0

From the fiscal year before last

Sensitive

Points Available: 0.00

#### **Revenue Last Year**

Total Earned Revenue

From the last fiscal year

This question will be used for scored calculation questions later in the assessment. Please complete for accurate scoring. If your company has not yet completed its first fiscal year, please put \$0

From the last fiscal year

Sensitive

Points Available: 0.00

#### **Net Income Last Year**

Net Income

From the last fiscal year

If your company has not yet completed its first fiscal year, please put \$0

From the last fiscal year

Sensitive

Points Available: 0.00

#### **Net Income Year Before Last**

Net Income

From the fiscal year before last

From the fiscal year before last

Sensitive

Points Available: 0.00

IMPACT BUSINESS MODELS

## **Mission Locked - Impact Business Model**

7.5

Recognizes corporate forms and amendments that preserve mission and/or considers stakeholders regardless of company ownership

#### **Mission Lock**

Separate from a mission statement, what has your company done to legally ensure that its social or environmental performance is a part of its decision-making over time, regardless of company ownership?

This question is related to the legal requirement for Certified B Corps. Click "Learn" for more information and resources about this requirement.

- O Signed a contract or Board resolution committing to adopting a legal form that requires consideration of all stakeholders (e.g. signed B Corp Agreement)
- Adopted a specific legal entity or governance structure that preserves mission over time, but does not require consideration of all stakeholders in its decision-making (e.g. cooperative)
- As a company wholly owned by another company that has not done so, amended corporate governing documents or adopted a legal entity that requires consideration of all stakeholders in its decision-making (e.g. benefit corporation, completed B Corp legal amendment)
- O As an independent or publicly-owned business, amended corporate governing documents or adopted a legal entity that requires consideration of all stakeholders in its decision-making (e.g. benefit corporation, completed B Corp legal amendment)
- O None of the above

Points Earned: 7.50 of 10.00

#### Workers

## **Workers Impact Area Introduction**

**OPERATIONS** 

0.0

This section identifies who should be considered a "worker" in the B Impact Assessment and reports your worker-related metrics. It also identifies whether your company is designed to deliver a specific, material, positive impact for its workers, and if so, opens the Worker Impact Business Model section that is most applicable.

#### Majority Hourly vs. Salaried Workers

Are the majority (greater than 50%) of your employees paid on a fixed salary or a daily or hourly wage?

This is a REQUIRED question that determines the set of additional questions your company will respond to regarding your employee impact.

Fixed Salary

O Daily or hourly wage

Points Available: 0.00

#### **Use Of Contracted Labor**

Is any of your company's labor performed by subcontracted organizations or individuals, such as outsourced staffing services or independent contractors?

Your answers determine which future questions in the assessment are applicable to your company.

Sensitive

Points Available: 0.00

#### **Independent Contractor Instructions**

For the remainder of the Workers section, you should consider individual independent contractors who work greater than 20 hours per week for your company over an indefinite period or longer than 6 months as "employees" or "workers"

Ok, I will consider all independent contractors that meet these specifications in my responses to the remaining questions in the Workers section.

## **Workers Impact Business Model Introduction** Is your company structured to benefit its employees in either of the following ways? Your answers determine which future questions in the assessment are applicable to your company. Ownership structures that provide significant equity (>40%) and empowerment to all employees (e.g. employee-owned companies, cooperatives) Providing high quality jobs or professional development for individuals with chronic barriers to employment (workforce development programs) ✓ None of the above Points Available: 0.00 # of Full Time Workers Number of Total Full-Time Workers Current Total Full-Time Workers Please click "Learn More" to understand how to answer this question. Current Total Full-Time Workers 31 We do not track this Points Available: 0.00 # of Full Time Workers Last Year Number of Total Full-Time Workers Total full-time workers twelve months ago Please click "Learn More" to understand how to answer this question. Total full-time workers twelve months ago 32 ☐ We do not track this Points Available: 0.00 # of Part Time Workers Number of Total Part-Time Workers Current Total Part-Time Workers Please click "Learn More" to understand how to answer this question. Current Total Part-Time Workers 2 We do not track this Points Available: 0.00 # of Part Time Workers Last Year Number of Total Part-Time Workers Total part-time workers twelve months ago

Please click "Learn More" to understand how to answer this question.

Total part-time workers twelve months ago 4

☐ We do not track this

# of Temporary Workers	
Number of Total Temporary Workers	
Current Total Temporary Workers	
Please click "Learn More" to understand how to answer this question.  Current Total Temporary Workers  We do not track this	
Points Available: 0.00	
# of Temporary Workers Last Year	
Number of Total Temporary Workers	
Total temporary workers twelve months ago	
Please click "Learn More" to understand how to answer this question.  Total temporary workers twelve months ago   We do not track this	
Points Available: 0.00	
	9.8
Lowest Paid Wage	
What is the company's lowest wage as calculated on an hourly basis?	
Please exclude students and interns in this calculation.	
What is the company's lowest wage as calculated on an hourly basis?	
Points Available: 0.00	
% of Employees Paid Individual Living Wage	
What percentage of employees on an FTE (Full Time Equivalent) basis are paid at least the equivalent of a living wage fo individual?	r an
Please exclude students and interns in this calculation.	
O N/A  Points Earned: 2.96 of 2.96	

% of Employees Paid Family Living Wage
What percentage of employees on an FTE (Full Time Equivalent) basis are paid at least the equivalent of a living wage for a family?
Please exclude students and interns in this calculation.  <75% <75-89% <90-99% <100% N/A
Points Earned: 2.96 of 2.96
% Above the Minimum Wage
What percentage above the legal minimum wage does your lowest-paid hourly employee earn?
Please answer this question ONLY taking into account hourly workers. If you do not have hourly workers, select N/A.
○ 0% - Lowest wage is equivalent to minimum wage ○ 1-9%
O 10-29%
○ 30-49% ○ 50-75%
○ 75%+
N/A - We do not employ hourly workers
Points Available: 1.48
Initiatives To Increase Wages and Benefits
Initiatives To Increase Wages and Benefits  If it is not possible to verify a living wage in your country, has your company participated in any leadership initiatives/agreements to increase wages or benefits to workers provided in your country or industry?
If it is not possible to verify a living wage in your country, has your company participated in any leadership initiatives/agreements
If it is not possible to verify a living wage in your country, has your company participated in any leadership initiatives/agreements to increase wages or benefits to workers provided in your country or industry?  Examples include commissioning a living wage calculation. Select N/A if living wage already exists.  O Yes
If it is not possible to verify a living wage in your country, has your company participated in any leadership initiatives/agreements to increase wages or benefits to workers provided in your country or industry?  Examples include commissioning a living wage calculation. Select N/A if living wage already exists.  O Yes O No
If it is not possible to verify a living wage in your country, has your company participated in any leadership initiatives/agreements to increase wages or benefits to workers provided in your country or industry?  Examples include commissioning a living wage calculation. Select N/A if living wage already exists.  Yes  No  No  No  N/A - Living wage already exists
If it is not possible to verify a living wage in your country, has your company participated in any leadership initiatives/agreements to increase wages or benefits to workers provided in your country or industry?  Examples include commissioning a living wage calculation. Select N/A if living wage already exists.  O Yes O No
If it is not possible to verify a living wage in your country, has your company participated in any leadership initiatives/agreements to increase wages or benefits to workers provided in your country or industry?  Examples include commissioning a living wage calculation. Select N/A if living wage already exists.  Yes  No  No  No  N/A - Living wage already exists
If it is not possible to verify a living wage in your country, has your company participated in any leadership initiatives/agreements to increase wages or benefits to workers provided in your country or industry?  Examples include commissioning a living wage calculation. Select N/A if living wage already exists.  Yes  No  No  N/A - Living wage already exists  Points Available: 1.48
If it is not possible to verify a living wage in your country, has your company participated in any leadership initiatives/agreements to increase wages or benefits to workers provided in your country or industry?  Examples include commissioning a living wage calculation. Select N/A if living wage already exists.  Yes  No  No  N/A - Living wage already exists  Points Available: 1.48  Compensation Policies and Practices
If it is not possible to verify a living wage in your country, has your company participated in any leadership initiatives/agreements to increase wages or benefits to workers provided in your country or industry?  Examples include commissioning a living wage calculation. Select N/A if living wage already exists.  Yes  No  No  No  No  No  No  No  No  No  N
If it is not possible to verify a living wage in your country, has your company participated in any leadership initiatives/agreements to increase wages or benefits to workers provided in your country or industry?  Examples include commissioning a living wage calculation. Select N/A if living wage already exists.  Yes  No  No  No  N/A - Living wage already exists  Points Available: 1.48  Compensation Policies and Practices  Does your company offer any of the following additional financial benefits to non-executive workers?  Your answers determine which future questions in the assessment are applicable to your company.  Cost of living adjustments that match inflation rates of the country Bonuses or profit-sharing
If it is not possible to verify a living wage in your country, has your company participated in any leadership initiatives/agreements to increase wages or benefits to workers provided in your country or industry?  Examples include commissioning a living wage calculation. Select N/A if living wage already exists.  Yes  No  No  No  No  No  No  No  No  No  N

Employees Receiving a Bonus
What percentage of full-time and part-time employees, excluding founders and executives, received a monetary bonus in the last fiscal year?
○ 0%
● 1-24%
O 25-49%
O 50-74%
○ 75-99%
○ 100% ○ N/A
Points Available: 1.48
Forms Available. 1.46
Significance of Bonuses
What was the equivalent percentage of profits that were distributed as bonuses to non-executive workers in the last fiscal year?
O No bonus payout, or no bonus plan
○ 5% or less
○ 5-10%
○ 10-15% ○ 15-20%
○ 15-20% ○ >20%
<ul> <li>Bonuses were paid to non-executive workers, despite the company not earning a profit</li> </ul>
Buildses were paid to non-executive workers, despite the company not earning a profit
Points Earned: 1.48 of 1.48
% Participation in Employee Ownership
What percentage of all full-time employees have been granted stock, stock options, or stock equivalents (including participation in an ESOP or other qualified ownership plans) in the company?
Select N/A if your company is a consumer/shared services cooperative, a producer cooperative or a nonprofit.
● 0%
O 1-24%
O 25-49%
O 50-74%
○ 75-99%
O 100%
○ N/A
Points Available: 1.48
Retirement Programs
Do employees have access to any of the following savings programs for retirement?
✓ Government-sponsored pension or superannuation plans
✓ Private Pension or Provident Funds
Plan that specifically includes Socially-Responsible Investing option
☐ None of the above
Points Earned: 1.48 of 1.48

## **Financial Services for Employees**

Points Earned: 3.00 of 3.00

What financial products, programs, or services does your company provide that help to meet financial health needs of hourly employees?

☐ Direct deposit	
Access to free or affordable banking services or payroll cards (e.g. free ATM debit card)	
☐ Financial management tools or coaching	
☐ Emergency or short-term savings programs	
☐ Low-interest or interest-free loans	
Debt management, refinancing, or loan payment contributions	
Employer match for deposits into savings accounts	
Paychecks issued off-schedule on a need basis	
☐ Tax preparation services	
Other - please describe	
☐ None of the above	
✓ N/A - We do not employ hourly workers	
Points Available: 0.74	
Health, Wellness, & Safety	OPERATIONS 11.4
Government Provision Of Healthcare	
How is healthcare provided in the country where the majority of employees reside?	
How is healthcare provided in the country where the majority of employees reside?  Ouniversal Provision of Basic Healthcare Services (e.g. United Kingdom)	
Universal Provision of Basic Healthcare Services (e.g. United Kingdom)	
Universal Provision of Basic Healthcare Services (e.g. United Kingdom)  Government-mandated or -provided health insurance programs (e.g. Switzerland)	
<ul> <li>Universal Provision of Basic Healthcare Services (e.g. United Kingdom)</li> <li>Government-mandated or -provided health insurance programs (e.g. Switzerland)</li> <li>None of the Above</li> </ul>	
<ul> <li>Universal Provision of Basic Healthcare Services (e.g. United Kingdom)</li> <li>         ⊚ Government-mandated or -provided health insurance programs (e.g. Switzerland)</li> <li>None of the Above</li> <li>Points Available: 0.00</li> </ul>	
<ul> <li>Universal Provision of Basic Healthcare Services (e.g. United Kingdom)</li> <li>         ⊚ Government-mandated or -provided health insurance programs (e.g. Switzerland)</li> <li>None of the Above</li> <li>Points Available: 0.00</li> <li>Healthcare Coverage</li> </ul>	
<ul> <li>Universal Provision of Basic Healthcare Services (e.g. United Kingdom)</li> <li>         ⊚ Government-mandated or -provided health insurance programs (e.g. Switzerland)</li> <li>None of the Above</li> <li>Points Available: 0.00</li> <li>Healthcare Coverage</li> <li>What percentage of workers receive healthcare coverage either through a government plan or paid by the company?</li> </ul>	
<ul> <li>Universal Provision of Basic Healthcare Services (e.g. United Kingdom)</li> <li>■ Government-mandated or -provided health insurance programs (e.g. Switzerland)</li> <li>None of the Above</li> <li>Points Available: 0.00</li> <li>Healthcare Coverage</li> <li>What percentage of workers receive healthcare coverage either through a government plan or paid by the company?</li> <li>If healthcare is covered through the company, only consider workers for which the company pays the majority of healthcare costs.</li> </ul>	
<ul> <li>Universal Provision of Basic Healthcare Services (e.g. United Kingdom)</li> <li>⑤ Government-mandated or -provided health insurance programs (e.g. Switzerland)</li> <li>○ None of the Above</li> <li>Points Available: 0.00</li> <li>Healthcare Coverage</li> <li>What percentage of workers receive healthcare coverage either through a government plan or paid by the company?</li> <li>If healthcare is covered through the company, only consider workers for which the company pays the majority of healthcare costs.</li> <li>○ &lt;75%</li> </ul>	
<ul> <li>Universal Provision of Basic Healthcare Services (e.g. United Kingdom)</li> <li>⑤ Government-mandated or -provided health insurance programs (e.g. Switzerland)</li> <li>○ None of the Above</li> <li>Points Available: 0.00</li> <li>Healthcare Coverage</li> <li>What percentage of workers receive healthcare coverage either through a government plan or paid by the company?</li> <li>If healthcare is covered through the company, only consider workers for which the company pays the majority of healthcare costs.</li> <li>○ &lt;75%</li> <li>○ 75-84%</li> </ul>	

#### **Supplementary Health Benefits**

What benefits does your company provide to all full-time tenured workers to supplement government programs?

Only select benefits the company pays the majority of costs to all full-time tenured workers. Select Other if the company covers less than 50% of the expenses for the
benefits listed or other benefits offered.
✓ Disability coverage or accident insurance

☐ Life insurance

✓ Private dental insurance

✓ Private supplemental health insurance

☐ Other - please describe

Points Earned: 3.00 of 3.00

None of the above

#### Supplementary Health Benefits Eligibility for Part-Time Workers

When do part-time workers become eligible to participate in the supplementary benefits offered by your company?

If applicable, please select one answer indicating tenure requirements (answers 1-2), and one answer indicating weekly hour requirements (answers 3-4).

Part-time workers are not eligible at time of hire, but become eligible to participate within their first 6 months of employment

✓ Part-time workers are eligible to participate at time of hire

Part-time workers are only eligible if they work more than 20 hours a week

☑ Part-time workers are eligible even if they work less than 20 hours a week

We do not offer supplementary health benefits to part-time workers

□ N/A - We don't have part-time employees

Points Earned: 3.00 of 3.00

#### **Health and Wellness Initiatives**

What health and wellness initiatives or policies does your company offer beyond insurer-provided programs?

Check all that apply.

We sponsor and encourage workers to participate in health and wellness activities during the workweek (e.g. walking or steps programs)
We offer incentives for workers to complete health risk assessments or participate in health and wellness activities (e.g., a fund for exercise equipment, subsidized gym
membership)
Employees have access to behavioral health counseling services, web resources, or Employee Assistance Programs
Spouses, partners, or children of employees are provided access to behavioral health counseling services, web resources, or Employee Assistance Programs

Over 25% of workers have completed a health risk assessment in the last twelve months

☑ We have policies and programs in place to prevent ergonomic-related injuries in the workspace

☐ Management receives reports on aggregate participation in worker wellness programs

Other - please describe

Company does not offer any formal health and wellness initiatives

Points Earned: 2.40 of 3.00

**Career Development** 

**OPERATIONS** 

5.4

## **Professional Development Policies and Practices** Does your company provide any of the following training opportunities to workers for professional development? Your answers determine which future questions in the assessment are applicable to your company. We have a formal onboarding process for new employees We offered ongoing training on core job responsibilities to employees within the last year We have a policy to encourage internal promotions and hiring for advanced positions (e.g. posting job openings internally first) We provide cross-skills training for career advancements or transitions (e.g. management training for non-managers) ☑ We provide non-career-specific life-skill training (e.g. financial literacy, English as a Second Language) We facilitate or have an allocated budget for external professional development opportunities, (e.g. conference attendance, online trainings) We provide reimbursements or programs for intensive continuing education credentials (e.g. college degrees, professional licensures) ☐ None of the above Points Earned: 0.80 of 1.00 Amount of Training for New Hires What was the average amount of training that a newly hired worker received in the past twelve months? Use average of both full-time and part-time employees. O No training On-the-job training (one day to one week) On-the-job training (one week to one month) O Apprenticeship or technical training (over one month) O N/A - No new hires during the last 12 months Points Earned: 0.67 of 1.00 **Employee Review Process** Which of the following is included or applies to your company's formal process for providing performance feedback to employees? Check all that apply. Process has a regular schedule and is conducted at least annually Peer and subordinate input Written guidance for career development Social and environmental goals ✓ Clearly-identified and achievable goals A 360-degree feedback process ✓ All tenured employees receive feedback None of the above Points Earned: 2.00 of 2.00 **Internal Promotions** What percentage of employees has been internally promoted within the last 12 months? Exclude material owners in your calculation. 00%

01-5%

06-15%

15%+

Points Earned: 1.00 of 1.00

## **Intern Hiring Practices** How does your company manage the hiring and treatment of interns? Check all that apply. If there is no third party living wage calculated for your country of operations, please do not select "payment of a living wage." We have a formalized policy or program outlining the objectives of internships or internship programs for participants We partner with education institutions to provide internship opportunities or work-study programs ✓ We pay interns a living wage Our interns receive formal performance reviews Our interns have a formal opportunity to provide feedback on experience We have hired interns on as full-time permanent employees in the past two years ☐ Intern tenures are restricted to not exceed one year if interns are not currently enrolled in school None of the above □ N/A - Our company does not employ interns Points Earned: 1.00 of 1.00 **OPERATIONS Career Development (Salaried)** 0.4 **Skills-Based Training Participation** Excluding newly hired workers, what % of full-time and part-time workers received the following types of formal training during the last 12 months? Skills-based training to advance core job responsibilities 0% 01-24% 025-49% 50-74% ○75%+ O Don't know Points Earned: 0.19 of 0.25 **Cross-Job Skills Training Participation** Excluding newly hired workers, what % of full-time and part-time workers received the following types of formal training during the last 12 months?

Skills-based training on cross-job functions beyond regular responsibilities (e.g. public speaking training, management training for non-managers)

O 0%
O 1-24%
O 25-49%
<b>o</b> 50-74%
○75%+
O Don't know

Points Earned: 0.19 of 0.25

## **Life Skill Training Participation**

Excluding newly hired workers, what % of full-time and part-time workers received the following types of formal training during the last 12 months?

	0 7.	0 0
ast 12 months?		
Fraining on life skills for personal development (e.g. literacy, personal financial planning)		
● 0%		
O 1-24%		
○ 25-49%		
○ 50-74%		
○75%+		
O Don't know		
Points Available: 0.25		
Career Development Policies		
What are your company's policies and practices around career development and pro	omotion?	
☐ Employees who seek to take a short-term leave or sabbatical will have their jobs guaranteed upon return		
Our company will make an effort to find a place for employees who seek to take a long-term leave or sable	batical upon their return	
☑ Employees are able to make lateral moves or change career direction or pace when possible		
☐ None of the above		
Points Earned: 0.08 of 0.25		
		OPERATIONS
Engagement & Satisfaction		3.4
Employee Handbook Information		
What is included in your company's written and accessible employee handbook?		
✓ A non-discrimination statement		
✓ An anti-harassment policy with reporting mechanisms, processes, and disciplinary procedures		
✓ A statement on work hours		
Policies on pay and performance issues		
Policies on benefits, training and leave		
Grievance resolution process		
✓ Disciplinary procedures and possible sanctions		
A neutrality statement regarding workers' right to bargain collectively and freedom of association		

Points Earned: 0.43 of 0.43

✓ Prohibition of child labor and forced or compulsory labor

☐ We have no written employee handbook

## **Paid Secondary Caregiver Leave** What secondary parental leave policies are available to your workers, either through your company or a government program? Select all that apply, but only select one answer indicating the total amount of paid time equivalent (answers 2-4). See "Learn More" for further instructions. Workers receive unpaid time off for secondary parental leave Workers receive up to 2 weeks (or full pay equivalent) paid leave Workers receive between 2 to 5 weeks (or full pay equivalent) paid leave Workers receive greater than 5 weeks (or full pay equivalent) paid leave Policy does not distinguish between primary and secondary caregiving, or provides equivalent time and pay to both No secondary caregiver leave is offered to employees Points Earned: 0.52 of 0.87 **Supplementary Benefits** What supplementary benefits are provided to a majority of non-managerial workers? Including full time and part time employees. Please check all that apply. On-site childcare Off-site subsidized childcare Free or subsidized meals Policy to support breastfeeding mothers Other - please describe None of the above Points Earned: 0.35 of 1.73 **Worker Empowerment** How does your company engage and empower workers? We have formalized feedback and complaint mechanisms beyond direct reporting lines to address concerns and improve company practices We have processes in place to provide input from employees prior to operational and/or strategic policy or practice changes Employee complaint / input mechanisms are reviewed at least every other year, with input from employees themselves into the process Company tracks usage of input/ feedback / complaint mechanisms and resolution / implementation rates We have adopted open book management or self-management principles within the workplace Workers have opportunity to elect member(s) to the Board of Directors Other - please describe None of the above Points Earned: 0.43 of 0.87 Surveying and Benchmarking Engagement and Attrition Does your company monitor and evaluate your worker satisfaction and engagement in any of the following ways? Your answers determine which future questions in the assessment are applicable to your company. We calculate employee attrition rate We benchmark employee attrition rate to relevant benchmarks ✓ We regularly (at least once a year) conduct employee satisfaction or engagement surveys We benchmark employee satisfaction to relevant industry benchmarks We disaggregate calculations based on different demographic groups to identify trends We outperform industry benchmarks on attrition We outperform industry benchmarks on satisfaction

Points Earned: 0.43 of 0.87

None of the above

#### **Departed Employees**

Number of full-time and part-time workers that departed or left the company in the last twelve months

Enter 0 if None.

Number of full-time and part-time workers that departed or left the company in the last twelve months

Sensitive

Points Available: 0.00

#### **Employee Satisfaction**

What percent of your employees are "Satisfied" or "Engaged"?

Select N/A if satisfaction or engagement is not formally surveyed.

O<65%

O 65-80%

**81-90%** 

090%+

O N/A

Points Earned: 1.30 of 1.73

## **Engagement & Satisfaction (Salaried)**

**OPERATIONS** 

2.7

#### **Number of Paid Days Off**

What is the annual minimum number of paid days off (including holidays) for full-time employees?

- 0-15 work days
- O 16-22 work days
- 23-29 work days
- 30-35 work days
- 36+ work days

Points Earned: 0.70 of 0.70

## **Paid Primary Caregiver Leave for Salary Workers**

Which of the following describe the primary parental leave policies for salaried workers, either through the company or government program?

If applicable, please select one answer indicating total time off (answers 1-3), and one answer indicating fully paid time off (answers 4-7).

- Primary caregivers receive 4-12 weeks of time off for parental leave (including unpaid and paid leave)
- Primary caregivers receive 13 weeks to 6 months of time off for parental leave (including unpaid and paid leave)
- Primary caregivers receive more than 6 months of time off for parental leave (including unpaid and paid leave).
- 4-12 weeks of primary parental leave (or equivalent) is fully paid
- ✓ 13-18 weeks of primary parental leave (or equivalent) is fully paid
- 19-24 weeks of primary parental leave (or equivalent) is fully paid
- More than 24 weeks of primary parental leave (or equivalent) is fully paid
- Primary caregivers receive less than 4 weeks off or no time off for parental leave

Points Earned: 0.49 of 0.70

## **Worker Flexibility Options** What job flexibility options does the company provide, whenever feasible, in writing and in practice for the majority of workers? Please check all that apply. Part-time work schedules at the request of workers Flex-time work schedules allowing freedom to vary start and stop times ✓ Telecommuting (e.g. working from home one or more days per week) ☐ Job-sharing None of the above Points Earned: 0.52 of 0.70 **Workplace Flexibility in Practice** Which of the following flexible workplace practices have been used in the past 12 months? Please check all that apply. Managers or executives worked part-time or in a job-share ☐ Managers or executives are in a telecommuting position We hired new people into permanent positions that are telecommuting We hired new people into permanent positions that are part-time or job-share ✓ We have transitioned staff into part-time, job-share, or telecommuting positions Other - please describe None of the above Points Earned: 0.35 of 0.70 **Attrition Rate for Salaried Workers** What percentage of full-time and part-time salaried workers left the company during the last twelve months? Calculation should include voluntary and involuntary separation, but exclude workers dismissed with cause.

Points Earned: 0.70 of 0.70

#### Community

## **Community Impact Area Introduction**

OPERATIONS

0.0

This section identifies whether your company is designed to deliver a specific, material, positive impact for its community, and if so, opens the Community Impact Business Model section that is most applicable.

## **Community Oriented Impact Business Model**

Does your company's business model create a specific positive benefit for stakeholders such as charitable partners, vendors or suppliers in need, or your local community?

Your answers determine which future questions in the assessment are applicable to your company.

O Yes

No

## **Diverse Ownership and Leadership** Is your company majority-owned or -led by individuals from any of the following underrepresented groups? Please select all that apply. Led by a woman Led by an individual from an underrepresented racial or ethnic minority Led by another underrepresented individual (veterans, LGBT, etc.) ✓ Majority owned by women Majority owned by individuals from underrepresented racial or ethnic minorities ☐ Majority owned by other underrepresented individuals (veterans, LGBT, etc.) None of the above Points Earned: 1.03 of 1.03 **Creating and Managing Inclusive Work Environments** Which of the following practices does your company have in place around diversity, equity, and inclusion? We include a statement in all our job postings with a commitment to diversity, equity, and inclusion Use conduct anonymous or "blind" reviews of applications or resumes without attaching names or identifiable characteristics Use conduct analyses of our job description language and requirements to ensure they are inclusive and equitable We offer trainings for all employees on topics related to diversity, equity, and inclusion We have set specific, measurable diversity improvement goals We have conducted a pay equity analysis by gender, race/ethnicity, or other demographic factors and, if necessary, implemented equal compensation improvement plans or policies None of the above Points Earned: 0.72 of 1.03 **Measurement of Diversity** What attributes of a diverse workforce does your company track, either through anonymous surveys or other methods legal in your jurisdiction?

If collecting this type of demographic data is not legal in your jurisdiction, select None of the Above.

Socioeconomic status (as determined by low income residence, education level, etc.)
☐ Race or ethnicity
<b>✓</b> Gender
✓Age

None of the above

Points Earned: 0.52 of 1.03

Other - please describe

Women Workers	
How many of your non-manageria	al workers identify as women?
○0%	
O 1-9%	
O 10-24%	
O 25-39%	
O 40-49%	
<b>o</b> 50%+	
O Don't know	
Points Earned: 1.03 of 1.03	
Age Diversity in Workford	ce
What percentage of your workfor	ce is either under the age of twenty four or over the age of fifty?
0%	
O 1-9%	
<b>1</b> 0-19%	
O 20-29%	
○30%+	
O Don't Know	
Points Earned: 0.52 of 1.03	
High to Low Pay Ratio	
What multiple is the highest comp	pensated individual paid, inclusive of bonus, as compared to the lowest paid full-time worker?
○>20x	
○ 16-20x	
○11-15x	
● 6-10x	
○ 1-5x	
Points Earned: 0.78 of 1.03	
Female Management	
How many of your company man	agers identify as women?
○0%	
O 1-9%	
O 10-24%	
O 25-39%	
O 40-49%	
<b>o</b> 50%+	
O Don't know	
○ N/A	
Points Earned: 1.03 of 1.03	

Management from Underrepresented Populations	
How many of your company managers identify as from another underrepresented social group?	
If collecting this type of demographic data is not legal in your jurisdiction, select Don't Know.  0% 01-9% 010-19% 20-29% 030%+ © Don't know  Points Available: 1.03	
Supplier Diversity Policies or Programs	
Does your company have any of the following policies or programs in place to promote diversity within your supply chated we track diversity of ownership among our suppliers  We have a policy to give preferences to suppliers with ownership from underrepresented populations  We have formal targets to make a specific percentage of purchases from suppliers with diverse ownership  We have a formal program to purchase and provide support to suppliers with diverse ownership  None of the above  N/A - Collecting supplier data or having preferential treatment policies is illegal in my country of operations	in?
Points Earned: 0.26 of 0.52	
Supplier Ownership Diversity  What percentage of your purchases were from companies that are majority-owned by women or individuals from underrepresented populations?  O%	
<ul> <li>□ 1-9%</li> <li>□ 10-24%</li> <li>□ 25-39%</li> <li>□ 40-49%</li> <li>□ 50%+</li> <li>■ Don't Know</li> </ul>	
Points Available: 1.03	
Economic Impact	OPERATIONS 3.3
Geographic Structure and Scope	
We realize that for companies with more than one office, the definition of local involvement is a more complicated one to Please tell us a bit about the structure of your company geographically.	o answer.
1 office in Levallois-Perret, Ile-de-France, France where all the workers are	
Points Available: 0.00	

## **New Jobs Added Last Year** Number of full-time and part-time jobs that have been added to your company's payroll. Enter 0 if none or if your company has no workers. Last twelve months: Last twelve months: 0 ☐ We do not track this Points Available: 0.00 **Job Growth Rate** What was your company's net job growth rate for full-time and part-time positions over the last 12 months? ONLY include newly created jobs that are paid a living wage. If there is no living wage data available for your country of operations, include new jobs that pay 10% or more above a minimum wage. 0% (no growth on a net basis) 01-14% 0 15-24% 025%+ Points Available: 4.00 Non-accredited Investor Ownership What percentage of the company is owned by individuals who would qualify as non-accredited investors? 0% 01-9% 010-24% 025-49% 050%+ O Don't know Points Available: 2.00 **Local Ownership** Is the majority (over 50%) of the company's ownership located locally to at least two-thirds of the company's workforce? "Local" is defined as being part of the same community. While the size and distance of a community may vary by context, they should generally be based on a small-scale economically and culturally connected area like a metropolitan area or a city/town. O Yes No O Don't know

Local	Purchasing	and H	iring F	Policies
\	the colored according	:	المحالية الما	ام معنمناه م

vhat written local purchasing or hiring policies does your company have in place?
Local" is defined as being part of the same community. While the size and distance of a community may vary by context, they should generally be based on a small-scale

economically and culturally connected area like a metropolitan area or a city/town.

Written preference at each facility to purchase from local suppliers

Formal targets or goals for the amount of local purchasing

Ready-to-use lists of preferred local suppliers and vendors for specific facilities

Written preference for hiring and recruiting local managers

Incentives for staff to live within 20 miles of local company facility

Other (please describe)

No written local purchasing or hiring policies in place

#### **Spending on Local Suppliers**

What percentage of your company's expenses (excluding labor) was spent with independent suppliers local to the company's headquarters or relevant facilities in the last fiscal year?

Please click "Learn More" to understand how to answer this question.

O<20%

020-39%

**40-59%** 

○60%+

O Don't know

Points Earned: 1.33 of 2.00

## **Impactful Banking Services**

What characteristics apply to the financial institution that provides the majority of your company's banking services?

Certified CDFI or national equivalent social investment organization	
☐ Certified B Corporation	
☐ Member of the Global Alliance for Banking on Values	
✓ Cooperative bank or credit union	
Local bank committed to serving the community	
☐ Independently owned bank	
☐ None of the above	

Points Earned: 2.00 of 2.00

## **Civic Engagement & Giving**

**OPERATIONS** 

3.5

## **Corporate Citizenship Program** How does your company take part in civic engagement? Your answers determine which future questions in the assessment are applicable to your company. Financial or in-kind product donations (excluding political causes) Community investments Community or pro-bono service Advocacy for adopting improved social or environmental policies or performance $\hfill \square$ Partnerships with charitable organizations or membership with community organizations Discounted products or services to qualified underserved groups Free use of company facilities to host community events Equity or ownership in the company granted to a nonprofit ✓ Other - please describe None of the above Points Earned: 0.33 of 0.83 **Community Service Policies and Practices** How does your company manage employee community service? We have hosted or organized company service days in the last year The company offers paid time off for community service 20 hours or more a year of paid time off Our company monitors and records total volunteer hours Our company has set community service or pro-bono targets Other - please describe None of the above Points Earned: 0.83 of 0.83 % of Employees Volunteer Service What percentage of employees took paid time off for volunteer service last year? 00% 01-24% 25-49% 050-74% ○75%+ O Don't know Points Earned: 0.83 of 1.66 **Total Amount of Volunteer Service Hours** Number of hours volunteered by full-time and part-time employees of the organization during the last fiscal year This should include both paid and unpaid time spent volunteering during traditional work hours, either for company-organized events or for employee-initiated activities. Number of hours volunteered by full-time and part-time employees of the organization during the last fiscal year 128.75 ☐ We do not track this Points Available: 0.00

Volunteer Service Per Capita
What was the percentage of per capita worker time donated as volunteer, community service, or pro bono time in the reporting period?
Calculate by total volunteer hours / total hours worked, generally 2000 hours per FTE.
O 0%
O 1-2.4% of time
O 2.5-5% of time
○ 5%+ of time
○ Don't know
Points Earned: 0.55 of 1.66
Charitable Giving and Community Investment Policies and Practices
What are your company's practices regarding donations or community investments?
☐ We have a formal statement on the intended social or environmental impact of our company's philanthropy
☐ We have a formal donations commitment (e.g. 1% for the planet)
✓ We match individual workers' charitable donations
✓ We allow our workers or customers to select charities to receive our company's donations

## Advancing Social and Environmental Performance

How has your company worked with its stakeholders (including competitors) to improve behavior or performance on social or environmental issues in the past two years?

✓ We have worked with other industry players on a cooperative initiative on relevant social and environmental standards for our industry

We have provided data or contributed to academic research on social or environmental topics

We participate in panel presentations or other public forums on social or environmental topics

We provide public resources for other businesses or stakeholders on improving social or environmental performance

Other - please describe

None of the above

We have screening practices for charitable contributions or impact measurement mechanisms for our community investments

Points Earned: 0.21 of 0.41

☐ None of the above

Points Earned: 0.83 of 0.83

**OPERATIONS** 

**Supply Chain Management** 

5.9

## **Significant Supplier Descriptions** Please select the types of companies that represent your Significant Suppliers: Significant Suppliers represent 80% of your company's purchases in currency terms (excluding salaries on payroll and bonuses, rent, utilities, and taxes). Product Manufacturers ✓ Professional Service Firms (Consulting, Legal, Accounting) ✓ Independent Contractors ☐ Marketing and advertising ✓ Office Supplies ☐ Benefits Providers Technology Raw materials Farms ✓ Other - please describe Points Available: 0.00 Social or Environmental Screening of Suppliers Does your company screen or evaluate Significant Suppliers for social and environmental impact? This question determines the set of supplier-focused questions your company will respond to. Yes ONo Points Available: 0.00 **Supplier Screen Topics** What does your company formally screen for regarding the social or environmental practices and performance of your Significant Suppliers? Significant Suppliers represent 80% of your company's purchases in currency terms (excluding salaries on payroll and bonuses, rent, utilities, and taxes). Compliance with all local laws and regulations, including those related to social and environmental performance Good governance, including policies related to ethics and corruption 🗹 Positive practices beyond what is required by regulations (e.g. environmentally-friendly manufacturing process, excellent labor practices) ☑ Third-party certifications related to positive social and/or environmental performance Other - please describe We have no formal screening process in place Points Earned: 1.00 of 1.00 **Supplier Evaluation Practices** What methods does your company use to evaluate the social or environmental impact of your suppliers? Only select practices that apply to all your significant suppliers. See "Learn More" for further instructions. We share policies or rules with suppliers but we don't have a verification process in place We require suppliers to complete an assessment we designed We use third-party risk or impact assessment tools (Sedex, BIA) We conduct routine audits or reviews of suppliers at least every two years ☐ We have third parties conduct routine audits or reviews of suppliers at least every two years

Points Earned: 0.50 of 1.00

Other (please describe)

None of the above

Outsourced Staffing Services
Does your company outsource support services (staffing) essential to the delivery of your services to other individuals or organizations?
Your answers determine which future questions in the assessment are applicable to your company.
Yes
○ No
Points Available: 0.00
Outsourced Staffing Screening Topics
Does your company review or set requirements regarding the labor practices of its outsourced staffing service providers that includes the following topics?
Your answers determine which future questions in the assessment are applicable to your company.
✓ Compliance with all local laws and regulations
✓ Compliance with international human rights and labor standards (for employees and contractors)
☐ Payment at or above industry benchmarks
✓ Payment of a living wage (for employees and contractors)
☐ Employee benefits provided
☐ Professional development opportunities
Other labor practices
None of the above
$\square$ N/A
Points Earned: 0.37 of 0.50
% of Outsourced Services Accountable to Code of Conduct?
What % of your outsourced staffing services (on a currency basis) are accountable to the formalized code of conduct or
requirements described in the previous question?
requirements described in the previous question?  On% On-20%
requirements described in the previous question?  On% O1-20% O21-49%
requirements described in the previous question?  On% O1-20% O21-49% O50-74%
requirements described in the previous question?  O% O1-20% O21-49% O50-74% O75-99%
requirements described in the previous question?  0% 01-20% 021-49% 050-74% 075-99% 0100%
requirements described in the previous question?  0% 01-20% 021-49% 050-74% 075-99%  100% N/A
requirements described in the previous question?  0% 01-20% 021-49% 050-74% 075-99% 0100% N/A  Points Earned: 2.00 of 2.00
requirements described in the previous question?  O% O1-20% O21-49% O50-74% O75-99% O100% N/A  Points Earned: 2.00 of 2.00  Screening / Monitoring for Services
requirements described in the previous question?  0% 01-20% 021-49% 050-74% 075-99% 0 100% N/A  Points Earned: 2.00 of 2.00  Screening / Monitoring for Services  Which of the following methods are used to evaluate the social or environmental impact of your outsourced staffing services?
requirements described in the previous question?  0% 1-20% 21-49% 50-74% 75-99% 100% N/A  Points Earned: 2.00 of 2.00  Screening / Monitoring for Services  Which of the following methods are used to evaluate the social or environmental impact of your outsourced staffing services?  Your answers determine which future questions in the assessment are applicable to your company.
requirements described in the previous question?  O% O1-20% O21-49% O50-74% O75-99% O100% N/A  Points Earned: 2.00 of 2.00  Screening / Monitoring for Services  Which of the following methods are used to evaluate the social or environmental impact of your outsourced staffing services?  Your answers determine which future questions in the assessment are applicable to your company.  Company shares policies or rules with subcontractors but does not have a verification process in place
requirements described in the previous question?  O% O1-20% O21-49% O50-74% O75-99% O100% N/A  Points Earned: 2.00 of 2.00  Screening / Monitoring for Services  Which of the following methods are used to evaluate the social or environmental impact of your outsourced staffing services?  Your answers determine which future questions in the assessment are applicable to your company.  Company shares policies or rules with subcontractors but does not have a verification process in place Company requires subcontractors complete self-designed assessment
requirements described in the previous question?  0 % 01-20% 021-49% 050-74% 075-99% 0 100% N/A  Points Earned: 2.00 of 2.00  Screening / Monitoring for Services  Which of the following methods are used to evaluate the social or environmental impact of your outsourced staffing services?  Your answers determine which future questions in the assessment are applicable to your company.  Company shares policies or rules with subcontractors but does not have a verification process in place Company requires subcontractors complete self-designed assessment Company utilizes third party risk or impact assessment tools (BIA)
requirements described in the previous question?  0% 01-20% 21-49% 050-74% 075-99% 0100% N/A  Points Earned: 2.00 of 2.00  Screening / Monitoring for Services  Which of the following methods are used to evaluate the social or environmental impact of your outsourced staffing services?  Your answers determine which future questions in the assessment are applicable to your company.  Company shares policies or rules with subcontractors but does not have a verification process in place Company requires subcontractors complete self-designed assessment  Company utilizes third party risk or impact assessment tools (BIA)  Company conducts routine audits/reviews of subcontractors at least every two years
requirements described in the previous question?  0% 01-20% 21-49% 50-74% 75-99% 100% N/A  Points Earned: 2.00 of 2.00  Screening / Monitoring for Services  Which of the following methods are used to evaluate the social or environmental impact of your outsourced staffing services?  Your answers determine which future questions in the assessment are applicable to your company.  Company shares policies or rules with subcontractors but does not have a verification process in place Company requires subcontractors complete self-designed assessment Company utilizes third party risk or impact assessment tools (BIA) Company conducts routine audits/reviews of subcontractors at least every two years Company has third parties conduct routine audits/reviews of subcontractors at least every two years

## % of Outsourced Staffing Services Screened / Monitored What % of your outsourced staffing services (on a currency basis) are evaluated based on the methods selected in the previous question? 00% 01-20% 021-49% 050-74% ○ 75-99% **100%** O N/A Points Earned: 2.00 of 2.00 **Independent Contractor Practices** What are your company's policies regarding independent contractors that do not work greater than 20 hours per week for your company over an indefinite period or longer than 6 months? Individual independent contractors who work greater than 20 hours per week for your company over an indefinite period or longer than 6 months should be considered in the Workers section Points Available: 1.00 **Environment OPERATIONS Environment Impact Area Introduction** 0.0 This section asks about your environmental footprint to determine which questions are applicable later on in the assessment. It also identifies whether your company's product/service is designed to deliver a specific, material, positive environmental impact, and if so, opens the Environmental Impact Business Model section that is most applicable.

Type of Facilities

Leased office spaceCo-working SpaceVirtual or home offices

Points Available: 0.00

O Company-owned office space

What kind of facilities does your business primarily operate in?

Your answers determine which future questions in the assessment are applicable to your company.

### **Environmental Business Model**

Are your company's products/services or processes structured to restore or preserve the environment in any of the following
ways? (Please note: the environmental impact of your day-to-day operations will be assessed in the remaining sections of the
Environment Impact Area. This question is specifically asking about your products/services or innovative production processes.)

	,
Answering affirmatively will opt you into additional sections of the B Impact Assessment with more specific questions about this Impact Business Model.	
Through an innovative manufacturing, wholesale or agriculture process which is designed to significantly reduce environmental impact compared to ty	pical practices
for the industry	
☐ Through a product or service that preserves, conserves, or restores the environment or resources	
✓ None of the above	
Points Available: 0.00	
Environmental Management	operations 5.0
Green Building Standards	
What percentage of company facilities (by area, both owned by company or leased) is certified to meet the requiremen accredited green building program?	nts of an
<20%	
O 20-49%	
O 50-79%	
○ 80%+	
○ N/A	
Points Available: 1.40	
Facility Improvement with Landlord	
If you lease your facilities, have you worked with your landlord to implement or maintain any of the following?	
✓ Energy efficiency improvements	
✓ Water efficiency improvements	
✓ Waste reduction programs (including recycling)	
☐ None of the above	
□ N/A - Company does not lease majority of facilities	
Points Earned: 1.40 of 1.40	
Virtual Office Stewardship	
How does your company encourage good environmental stewardship in how employees manage their virtual offices?	
✓ We have a written policy encouraging environmentally preferred products and practices in employee virtual offices (e.g. recycling)	
Our company shares resources with employees regarding environmental stewardship in home offices (e.g. energy efficiency)	
☐ We have a policy in place for the safe disposal of e-waste and other hazardous materials purchased for employee home offices	
Employees are provided with a list of environmentally-preferred vendors for office supplies	
☐ None of the above	
□ N/A	

Points Earned: 2.80 of 2.80

Environmental Management Systems	
Does your company have an environmental management system (EMS) covering waste generation, energy usage, water u	sage,
and carbon emissions that includes any of the following?	
Checkboxes 3-5 can only be selected if Checkbox 2 applies.	
✓ Policy statement documenting our organization's commitment to the environment	
Assessment undertaken of the environmental impact of our organization's business activities	
Stated objectives and quantifiable targets for environmental aspects of our organization's operations	
Programming designed, with allocated resources, to achieve these targets	
Periodic compliance and auditing to evaluate programs conducted	
☐ We have no environmental management system	
Points Earned: 0.84 of 1.40	
	PERATIONS
Air & Climate 3	.9
Monitoring Energy Usage	
Does your company monitor, record, or report its energy usage?	
Please select one answer option indicating if the company monitors energy use and potentially sets targets (answers 1-4). If the company sets targets, answer option	on 5 may
apply in addition.	
☐ We do not currently monitor and record usage	
☐ We monitor and record usage but have set no reduction targets	
We monitor usage and have set intensity targets (e.g. relative to dollars of revenue, volume produced, etc.) that are being monitored	
✓ We monitor usage and have set absolute reduction targets regardless of company growth	
✓ We have met specific reduction targets during the reporting period	
Points Earned: 0.48 of 0.48	
Total Energy Use	
Total energy used (Gigajoules) during the last 12 months:	
Total energy used (Gigajoules) during the last 12 months: 187.9848	
☐ We do not track this	
Points Available: 0.00	
Tatal Danassahla Francis II.a.	

#### Total Renewable Energy Use

Total energy used from renewable resources (Gigajoules) during the last 12 months:

Total energy used from renewable resources (Gigajoules) during the last 12 months: 187.9848

 $\hfill \Box$  We do not track this

Renewable Energy Usage
What percentage of energy use is produced from renewable sources?
Include electricity and other energy consumption from heating, hot water, etc.
O <sub>0%</sub>
O 1-24%
O 25-49%
O 50-74%
O 75-99%
© 100%
○ Don't Know
Points Earned: 0.24 of 0.24
Low Impact Renewable Energy Use
What percentage of energy use is produced from low-impact renewable sources?
Include electricity and other energy consumption from heating, hot water, etc. Please include both purchased and onsite-generated renewable energy.
O 0%
O 1-24%
O 25-49%
<b>o</b> 50-74%
O 75-99%
O 100%
○ Don't know
Points Earned: 0.58 of 0.97
Facility Energy Efficiency
For what systems has your company used energy conservation or efficiency measures for a majority of your corporate facilities (by square feet) in the past year?
Equipment: Energy Star appliances, automatic sleep modes, after-hour timers, etc.
Lighting: natural light, CF bulbs, occupancy sensors, daylight dimmers, task lighting, etc.
HVAC: programmable thermostat, timers, occupancy sensors, shade sun-exposed walls, double-paned windows, etc.
Other - please describe
✓ None of the above
□ N/A - We utilize virtual office
Points Available: 0.48
Energy Use Reductions
Have conservation and efficiency improvements led to energy savings for your facilities? If so, by how much?
Please calculate based on changes from last year or annualized from a base year, referring to electricity use and other energy consumption from heating, hot water, etc.
O <sub>0%</sub>
<b>1</b> -4%
O 5-9%
O 10-14%
○ 15-20%
O >20%
O Don't know
Points Farned: 0.19 of 0.97

## **Monitoring Greenhouse Gas Emissions**

How does your company manage its greenhouse gas emissions for at least Scope 1 and 2?

Please select only one answer option indicating if the company monitors greenhouse gas emissions and potentially sets targets (answers 1-4). If the company sets targets and/or achieved carbon neutrality, answers 5 or 6 may apply in addition.    We do not currently monitor and record emissions but have not set any reduction targets   We regularly monitor and record emissions and have set specific reduction targets relative to previous performance (e.g. a 5% reduction of GHGs from baseline year)   We regularly monitor and record emissions and have set specific science-based targets necessary to achieve global goals to address climate change   We have achieved carbon neutrality   Points Earned: 0.48 of 0.48   Total Scope 1 GHGs	
We do not currently monitor and record emissions     We regularly monitor and record emissions but have not set any reduction targets   We regularly monitor and or decord emissions but have not set any reduction targets selative to previous performance (e.g. a 5% reduction of GHGs from baseline year)   We regularly monitor and record emissions and have set specific is clinical targets recessary to achieve global goals to address climate change     We have met the specific reduction targets set during this reporting period     We have achieved carbon neutrality     Points Earned: 0.48 of 0.48     Total Scope 1 GHGs	Please select only one answer option indicating if the company monitors greenhouse gas emissions and potentially sets targets (answers 1-4). If the company sets targets
We regularly monitor and record emissions but have not set any reduction targets   We regularly monitor and record emissions and have set specific reduction targets relative to previous performance (e.g. a 5% reduction of GHGs from baseline year)   We have ment the specific reduction targets set during this reporting period   We have achieved carbon neutrality   Points Earned: 0.48 of 0.48   Total Scope 1 GHGs	and/or achieved carbon neutrality, answers 5 or 6 may apply in addition.
We regularly monitor and record emissions and have set specific reduction targets relative to previous performance (e.g., a 5% reduction of GHGs from baseline year)  We have met the specific reduction targets set during this reporting period  We have achieved carbon neutrality  Points Earned: 0.48 of 0.48  Total Scope 1 GHGs  Total Greenhouse Gas Emissions (metric tonnes of CO2 equivalent) in:  Scope 1:  Scope 1:  Scope 2:  Scope 2:  Scope 2:  Scope 2:  Scope 2:  Scope 3: 1.5  We do not track this  Points Available: 0.00  Total Scope 3 GHGs  Total Greenhouse Gas Emissions (metric tonnes of CO2 equivalent) in:  Scope 3: 96.3  We do not track this	☐ We do not currently monitor and record emissions
We regularly monitor and record emissions and have set specific reduction targets relative to previous performance (e.g., a 5% reduction of GHGs from baseline year)  We have met the specific reduction targets set during this reporting period  We have achieved carbon neutrality  Points Earned: 0.48 of 0.48  Total Scope 1 GHGs  Total Greenhouse Gas Emissions (metric tonnes of CO2 equivalent) in:  Scope 1:  Scope 1:  Scope 2:  Scope 2:  Scope 2:  Scope 2:  Scope 2:  Scope 3: 1.5  We do not track this  Points Available: 0.00  Total Scope 3 GHGs  Total Greenhouse Gas Emissions (metric tonnes of CO2 equivalent) in:  Scope 3: 96.3  We do not track this	We regularly monitor and record emissions but have not set any reduction targets
We regularly monitor and record emissions and have set specific science-based targets necessary to achieve global goals to address climate change   whe have met the specific eduction targets set during this reporting period   whe have achieved carbon neutrality   Points Earned: 0.48 of 0.48   Total Scope 1 GHGs	We regularly monitor and record emissions and have set specific reduction targets relative to previous performance (e.g. a 5% reduction of GHGs from baseline year)
We have met the specific reduction targets set during this reporting period   We have achieved carbon neutrality   Points Earned: 0.48 of 0.48   Total Scope 1 GHGs     Total Greenhouse Gas Emissions (metric tonnes of CO2 equivalent) in:   Scope 1:	
We have achieved carbon neutrality   Points Earned: 0.48 of 0.48   Total Scope 1 GHGs Total Greenhouse Gas Emissions (metric tonnes of CO2 equivalent) in: Scope 1: Scope 1: Scope 1:   10	
Total Scope 1 GHGs Total Greenhouse Gas Emissions (metric tonnes of CO2 equivalent) in:  Scope 1:  Scope 1:  Scope 1:  Scope 1:  Scope 1:  Scope 2:  Scope 2:  Scope 2:  Scope 2:  Scope 2:  Scope 2:  Scope 3:  Grid Greenhouse Gas Emissions (metric tonnes of CO2 equivalent) in:  Scope 3:  Scope 3:	
Total Scope 1 GHGs Total Greenhouse Gas Emissions (metric tonnes of CO2 equivalent) in:  Scope 1:  Scope 1:  Scope 1:  Scope 1:  Scope 1:  Scope 2:  Scope 2:  Scope 2:  Scope 2:  Scope 2:  Scope 2:  Scope 3:  Grid Greenhouse Gas Emissions (metric tonnes of CO2 equivalent) in:  Scope 3:  Scope 3:	
Total Greenhouse Gas Emissions (metric tonnes of CO2 equivalent) in:  Scope 1:  Scope 1:  Scope 1:  Scope 1:  Scope 1:  Scope 2:  Scope 2 GHGs  Total Greenhouse Gas Emissions (metric tonnes of CO2 equivalent) in:  Scope 2:  Scope 2:  Scope 2:  Scope 2:  Scope 3:  Total Scope 3 GHGs  Total Greenhouse Gas Emissions (metric tonnes of CO2 equivalent) in:  Scope 3:  Sc	Points Earned: 0.48 of 0.48
Total Greenhouse Gas Emissions (metric tonnes of CO2 equivalent) in:  Scope 1:  Scope 1:  Scope 1:  Scope 1:  Scope 1:  Scope 2:  Scope 2 GHGs  Total Greenhouse Gas Emissions (metric tonnes of CO2 equivalent) in:  Scope 2:  Scope 2:  Scope 2:  Scope 2:  Scope 3:  Total Scope 3 GHGs  Total Greenhouse Gas Emissions (metric tonnes of CO2 equivalent) in:  Scope 3:  Sc	Total Coope 4 CUCo
Scope 1:  Scope 1: 10  We do not track this  Points Available: 0.00  Total Scope 2 GHGs  Total Greenhouse Gas Emissions (metric tonnes of CO2 equivalent) in:  Scope 2:  Scope 2: 1.5  We do not track this  Points Available: 0.00  Total Scope 3 GHGs  Total Greenhouse Gas Emissions (metric tonnes of CO2 equivalent) in:  Scope 3:  Scope 3:  Scope 3:  We do not track this	Total Scope 1 Grids
Scope 1: 10  We do not track this  Points Available: 0.00  Total Scope 2 GHGs  Total Greenhouse Gas Emissions (metric tonnes of CO2 equivalent) in:  Scope 2:  Scope 2: 1.5  We do not track this  Points Available: 0.00  Total Scope 3 GHGs  Total Greenhouse Gas Emissions (metric tonnes of CO2 equivalent) in:  Scope 3:  Scope 3: 96.3  We do not track this	Total Greenhouse Gas Emissions (metric tonnes of CO2 equivalent) in:
We do not track this	Scope 1:
Total Scope 2 GHGs Total Greenhouse Gas Emissions (metric tonnes of CO2 equivalent) in:  Scope 2:  Scope 2:  Scope 2:  Scope 2:  Scope 3:  Total Scope 3 GHGs  Total Greenhouse Gas Emissions (metric tonnes of CO2 equivalent) in:  Scope 3:  Scope 3:  Scope 3:  We do not track this	Scope 1: 10
Total Scope 2 GHGs Total Greenhouse Gas Emissions (metric tonnes of CO2 equivalent) in:  Scope 2:  Scope 2: 1.5  We do not track this  Points Available: 0.00  Total Scope 3 GHGs Total Greenhouse Gas Emissions (metric tonnes of CO2 equivalent) in:  Scope 3:  Scope 3: 96.3  We do not track this	We do not track this
Total Scope 2 GHGs Total Greenhouse Gas Emissions (metric tonnes of CO2 equivalent) in:  Scope 2:  Scope 2: 1.5  We do not track this  Points Available: 0.00  Total Scope 3 GHGs Total Greenhouse Gas Emissions (metric tonnes of CO2 equivalent) in:  Scope 3:  Scope 3: 96.3  We do not track this	
Total Greenhouse Gas Emissions (metric tonnes of CO2 equivalent) in:  Scope 2:  Scope 2:  Scope 2:  Scope 3:  Points Available: 0.00  Total Scope 3 GHGs  Total Greenhouse Gas Emissions (metric tonnes of CO2 equivalent) in:  Scope 3:  Scope 3:  Scope 3:  We do not track this	Points Available: 0.00
Total Greenhouse Gas Emissions (metric tonnes of CO2 equivalent) in:  Scope 2:  Scope 2:  Scope 2:  Scope 3:  Points Available: 0.00  Total Scope 3 GHGs  Total Greenhouse Gas Emissions (metric tonnes of CO2 equivalent) in:  Scope 3:  Scope 3:  Scope 3:  We do not track this	
Scope 2:  Scope 2: 1.5  We do not track this  Points Available: 0.00  Total Scope 3 GHGs  Total Greenhouse Gas Emissions (metric tonnes of CO2 equivalent) in:  Scope 3:  Scope 3: 96.3  We do not track this	Total Scope 2 GHGs
Scope 2: 1.5  We do not track this  Points Available: 0.00  Total Scope 3 GHGs  Total Greenhouse Gas Emissions (metric tonnes of CO2 equivalent) in:  Scope 3:  Scope 3: 96.3  We do not track this	Total Greenhouse Gas Emissions (metric tonnes of CO2 equivalent) in:
We do not track this  Points Available: 0.00  Total Scope 3 GHGs  Total Greenhouse Gas Emissions (metric tonnes of CO2 equivalent) in:  Scope 3:  Scope 3:  96.3  We do not track this	Scope 2:
We do not track this  Points Available: 0.00  Total Scope 3 GHGs  Total Greenhouse Gas Emissions (metric tonnes of CO2 equivalent) in:  Scope 3:  Scope 3:  96.3  We do not track this	Scope 2: 1.5
Total Scope 3 GHGs Total Greenhouse Gas Emissions (metric tonnes of CO2 equivalent) in:  Scope 3:  Scope 3:  96.3  We do not track this	
Total Scope 3 GHGs Total Greenhouse Gas Emissions (metric tonnes of CO2 equivalent) in: Scope 3: Scope 3: 96.3  We do not track this	
Total Greenhouse Gas Emissions (metric tonnes of CO2 equivalent) in:  Scope 3:  Scope 3:  We do not track this	Points Available: 0.00
Total Greenhouse Gas Emissions (metric tonnes of CO2 equivalent) in:  Scope 3:  Scope 3:  We do not track this	Total Saara 2 CUCa
Scope 3:  Scope 3:  We do not track this	Total Scope 3 Grids
Scope 3: 96.3  We do not track this	Total Greenhouse Gas Emissions (metric tonnes of CO2 equivalent) in:
☐ We do not track this	Scope 3:
	Scope 3: 96.3
Points Available: 0.00	☐ We do not track this
Points Available: 0.00	
	Points Available: 0.00

## **Carbon Intensity** What is your current Carbon Intensity for Scopes 1 and 2 (measured in metric tons of CO2/\$million of revenue), not including the use of carbon credits or offsets? Please use USD to allow for standardized comparisons. O>100 081-100 O 61-80 O 41-60 O 21-40 O 1-20 0 O Don't know Points Earned: 0.48 of 0.48 **Carbon Intensity** What is your current Carbon Intensity for Scopes 1 and 2, measured in tons of CO2/\$million of revenue, including the use of carbon credits or offsets? Please use USD to accurately evaluate the answer option. O>100 081-100 O 61-80 O 41-60 O 21-40 01-20 0 O Don't know Points Earned: 0.97 of 0.97 **Greenhouse Gas Emissions Reduced** What percentage of Scope 1 and 2 GHG emissions has been saved due to efficiency improvements implemented by your company? **0**% 01-4% 05-9%

○ 10-14% ○ 15-20% ○ 20%+ ○ Don't Know

Reducing Impact of Travel/Commuting
Does your company have any programs or policies in place to reduce the environmental footprint caused by travel/commuting?
✓ Employees are subsidized/incentivized for use of public transportation, carpooling, or biking to work
☑ Facilities are designed to facilitate use of public transportation, biking, or cleaner burning vehicles (e.g. electric chargers)
✓ Employees are encouraged to use virtual meeting technology to reduce in person meetings
Company has a written policy limiting corporate travel
☐ None of the above
Points Earned: 0.48 of 0.48
% GHG Emissions Offset
If your company purchased certified carbon credits in the reporting period, what % of Scope 1 and 2 GHG emissions were offset?
$\bigcirc$ 0%
O 1-24%
O 25-49%
○ 50-74%
○75-99%
○100%
O Don't know
● N/A - No carbon offsets purchased
Points Available: 0.48
OPERATIONS OF THE PROPERTY OF
Water 1.0
Maritaring and Managing Water Has
Monitoring and Managing Water Use
Does your company monitor and manage your water usage?
Please select only one answer option indicating if the company monitors water usage and potentially sets targets (answers 1-4). If the company sets targets, answer option 5 may apply in addition.
☐ We do not currently monitor and record water usage
☐ We regularly monitor and record water usage but have not set any reduction targets
✓ We monitor and record water usage and have set specific reduction targets relative to previous performance (e.g. a 5% reduction of water usage from baseline year)
We regularly monitor and record emissions and have set science-based targets necessary to achieve sustainable usage linked to our local watershed
✓ We have met specific reduction targets set during this reporting period
Points Earned: 0.75 of 1.00
Total Water Use
Total water use (liters) during the last 12 months
Total water use (liters) during the last 12 months 211450
☐ We do not track this
Points Available: 0.00

## **Water Conservation Practices** What water conservation methods have been implemented at the majority of your corporate offices or plant facilities: Please check all that apply. Low-flow faucets, taps, toilets, urinals, or showerheads Grey-water usage for irrigation Low-volume irrigation Harvest rainwater Other - please describe None of the above □ N/A - Our company has a virtual office Points Earned: 0.33 of 1.00 **OPERATIONS** Land & Life 3.5 Monitoring and Reporting Non-hazardous Waste How does your company monitor and manage your waste production? Please select one answer option indicating if the company monitors waste production and potentially sets targets (answers 1-4). If the company sets targets, answers 5 and/or 6 may apply in addition. We do not currently monitor and record waste production We regularly monitor and record waste production but have not set any reduction targets We regularly monitor and record waste production and have set specific reduction targets relative to previous performance (e.g. a 5% reduction of waste to landfill from baseline year) We regularly monitor and record waste produced and have set a zero waste target We have met the specific reduction targets set during this reporting period We produce zero waste to landfill / ocean Points Earned: 0.50 of 1.00 Non-hazardous Waste Generated Waste Produced: Non-Hazardous Waste (metric tonnes) during the last 12 months Waste Produced: Non-Hazardous Waste (metric tonnes) during the last 12 months 4.593 ☐ We do not track this Points Available: 0.00 **Total Waste Disposed** Waste Disposed (metric tonnes) during the last 12 months Waste Disposed (metric tonnes) during the last 12 months 4.593 ☐ We do not track this Points Available: 0.00 **Total Waste Recycled** Waste Disposed: Recycled/Reused (metric tonnes) during the last 12 months

Points Available: 0.00

☐ We do not track this

Waste Disposed: Recycled/Reused (metric tonnes) during the last 12 months 3.56

Recycling Programs
Does the company have a company-wide recovery and recycling program that includes the following?
Please check all that apply.  ✓ Paper ✓ Cardboard ✓ Plastic ✓ Glass & metal
Reducing Waste
Optional unweighted metrics: Approximately by what % has your company reduced solid and hazardous waste generation (normalized for revenue changes) over the following periods?  The past two years  We do not track this
Points Available: 0.00
Hazardous Waste Disposal
Can your company verify that your hazardous waste is always disposed of responsibly?
This includes batteries, paint, electronic equipment, etc.   Yes  No  N/A - We have eliminated hazardous waste  Points Earned: 1.00 of 1.00
Chemical Reduction Methods
Which of the following environmentally preferred products have been purchased for the majority of your corporate facilities?  Non-toxic janitorial products  Unbleached / chlorine free paper products  Soy-based inks or other low VOC inks  Recycled/environmentally preferred office supplies (paper, pens, notebooks, etc.)  Other - please describe  None of the above
Customers
OPERATION

**Customers Impact Area Introduction** 

0.0

This section identifies whether your company's product/service is designed to deliver a specific, material, positive impact for its customers (beyond the value normally provided from goods or services), and if so, opens the Customer Impact Business Model section that is most applicable.

# **Customer Impact Business Model Introduction** Do any of your company's products/services address a social or economic problem for your customers and/or their beneficiaries? Your answers determine which future questions in the assessment are applicable to your company. Yes O No Points Available: 0.00 **Customer Focus of Product or Service** Is the social or economic problem addressed by your product/service one that is faced directly by your customers and/or your clients' beneficiaries? If you answer "No" here, be sure to revisit the Environment and/or Community sections to ensure your business model impact is appropriately captured. Yes O No, customers support in our ability to produce a positive social/economic impact, but the primary beneficiaries are other stakeholders (i.e. we donate to charities based on sales to customers, we sell fair trade products to our customers, we sell environmentally beneficial products to our customers) Points Available: 0.00 **Positive Impact of Product/Service** How would you describe the positive outcome for customers created by your product/service?

Réduction de l'empreinte environnementale des agencements intérieurs, mobiliers et PLV de nos clients par la mise en oeuvre des principes d'éco-socio-conception.

Points Available: 0.00

#### **Beneficial Product Type**

Which of the following most closely matches the outcome and/or problem solved for your customers as defined above?

Only select multiple answer options if your company sells various products or services with distinct outcomes, or if a single product or service achieves multiple outcomes.	
Access to products/services that fulfill basic human needs for individuals without prior access (e.g. providers of electricity or clean drinking water to rural poor	
communities, affordable housing projects, waste and sanitation systems or disposal)	
Improved or maintained health and wellness (e.g. medical equipment, medical services and medicines, preventative health services or products, healthy living	
products, exercise and sporting products, prescription eyeglasses)	
Improved education or skills development (e.g. schools, textbooks, tutoring services, career leadership training, education tools, games and software)	
☐ Increased economic opportunity for underserved groups (e.g. financial or insurance services or benefits consulting for the underserved, new mechanisms to connect	t
products to market)	
☐ Increased operational success or capital for purpose driven or underserved enterprises (e.g. impact investing or fundraising platforms, nonprofit accounting services	)
✓ Increased social and/or environmental impact for businesses or other organizations (e.g. sustainability consulting)	
☐ Increased access to arts, media, or culture (e.g. independent media, artisanal crafts, photography, information services)	
Improves market access through physical or technological infrastructure (e.g. mobile telecommunications, business technologies or software, roads, bridges, railway	/S,
ports, building and construction materials not previously available)	
☐ None of the above	

#### **Direct Focus on Improving Impact of Organizations**

For your products and/or services that are focused on improving the impact of organizations, did you select several answer options in the guestion "Beneficial Product Type"?

Only select multiple answer options in the question "Beneficial Product Type" if your company sells various products or services with distinct outcomes, or if a single product or service achieves multiple outcomes.

Yes, I selected several answer options in the question "Beneficial Product Type" even though the products and/or services sold do not achieve a multitude of outcomes.

No, I did not select several answer options or I selected several answer options in the question "Beneficial Product Type" because the products and/or services sold achieve multiple outcomes.

Points Available: 0.00

#### **Impact on Underserved Populations**

Does your product or service benefit underserved populations, either directly or by supporting organizations that directly serve them?

Answering affirmatively will opt you into additional sections of the B Impact Assessment with more specific questions about this Impact Business Model.

- Our products or services directly support underserved populations
- Our products or services support organizations that directly support underserved populations
- O Don't know
- None of the above

Points Available: 0.00

#### **Total Customer Organizations**

**Total Number of Customers** 

Organizations served in the last 12 months:

Organizations served in the last 12 months:

Sensitive

Points Available: 0.00

#### **Total Customer Individuals**

**Total Number of Customers** 

Individuals served in the last 12 months:

Individuals served in the last 12 months:

✓ We do not track this

Points Available: 0.00

**OPERATIONS** 

Customer Stewardship 1.4

Managing Customer Stewardship	
Does your company do any of the following to manage the impact and value created for your customers of	r consumers?
☐ We offer product / service guarantees, warranties, or protection policies	
✓ We have third party quality certifications or accreditations	
☐ We have formal quality control mechanisms	
☐ We have feedback / customer service feedback or complaint mechanisms	
✓ We monitor customer or consumer satisfaction	
We assess the outcomes produced for our customers through the use of our product or service	
We have written policies in place for ethical marketing, advertisement, or customer engagement	
We manage the privacy and security of client / customer data	
☐ None of the above	
Points Earned: 0.42 of 1.25	
Monitoring Customer Satisfaction and Retention	
Which of the following are true of your company with regards to customer or client satisfaction and/or reter	ntion?
Company monitors customer satisfaction	
Company shares customer satisfaction internally within the company	
Company shares customer satisfaction publicly	
Company has specified targets for customer / client satisfaction	
☐ In the last year, company has achieved specified targets for satisfaction	
☐ None of the above	
Points Earned: 1.00 of 1.25	
Managing Product Impacts	
Does the company do any of the following with regards to managing the potential impact their products habeneficiaries?	ave on customers /
Company regularly monitors customer outcomes and well-being	
Company has formal program to incorporate customer testing and feedback into product design	
Company has formal programs in place to continuously improve outcomes produced for customers (including reducing negative effects	s or increasing positive effects)
Other	
✓ None of the above	
Points Available: 1.25	
	IMPACT BUSINESS MODEL
Impact Improvement - Impact Business Model	10.1
This IBM section is applicable if your company's products/services improve the social or environmental impact of your clients.	
general sustainability consulting).	
Improved Impact Product Description	
What type of product or service does your company provide that improves the impact of your clients?	
Your answer to this unscored question is combined with other answers to automatically calculate your score in this section of the assessment	
Our product or service contributes research, measurement, data collection, or reporting that supports impactful decision-making	
Our product or service provides consulting or implementation that improves the operational practices of our clients	
Our product or services provides consulting or implementation that transforms the culture or business model of our clients	
O These descriptions do not apply to our company's product/service	
Points Available: 0.00	

## **Extent of Impact Improvement**

Can your company verify that, based on your product or service, any of the following types of impactful improvements were made by the majority of your client organizations?

by the majority of your client organizations?
Your answer to this unscored question is combined with other answers to automatically calculate your score in this section of the assessment.
We have evidence of operational improvements made by our clients based on the products or services provided
O We have evidence of transformational improvements (either adoption of impactful business models or substantive changes to the company's overall impact) based on
the products or services provided
O We do not have evidence of the either of the above implementations
Points Available: 0.00
Revenue from Improved Impact
What were your total revenues last fiscal year from the previous products or services?
Your answer to this unscored question is combined with other answers to automatically calculate your score in this section of the assessment.
What were your total revenues last fiscal year from the previous products or services? Approx. 44.17%
☐ We do not track this
Points Available: 0.00
Tracking Beneficiaries
Does your company track the amount of any of the following beneficiary categories served?
You will be asked to report the # of beneficiaries reached for each category selected
□ Individuals
Households
Communities
✓ Businesses or nonprofit organizations
Governments
☐ None of the above
Points Available: 0.00
Businesses/ Non-Profits
How many beneficiaries from the beneficiary category listed below were served through the provision of your impact improvement
products/services in the last 12 months? Estimates within +/- 5% acceptable. Do not double count across different beneficiary
categories.
Businesses and nonprofits
Businesses and nonprofits 15
☐ We do not track this
Points Available: 0.00
Tracking Client Beneficiary Figures

## T

Please provide a brief description of how you track your customer/client/beneficiary figures.

La Directrice Générale tient à jour un tableau Excel de suivi des affaires client, en identifiant s'il s'agit d'un projet éco-conçu, et en indiquant le CA facturé par année (non partagé document confidentiel, disponible lors d'un rendez-vous)

Management of Impact Improvement
How does your company measure and manage the results, outcomes, effects, or impact of your product or service?
☐ We have formally defined the outcomes sought by our product or service and have developed a theory of change for them
We have based our impactful product or service business model on established secondary research that demonstrates potential impact
We have directly and formally engaged stakeholders in understanding their desires and needs when developing, refining, and or delivering our products or services
We are verified to meet third-party standards for impact (e.g. we have impact-related product certifications)
✓ We measure near-term outcomes of the product or service to determine whether it is meeting the needs and expectations of our beneficiaries
We measure long-term outcomes in order to assess whether the results of our product produce lasting positive impacts for our beneficiaries
☐ We have identified and measure and manage the unintentional or potential negative impacts of the product or service in addition to intentional positive effects
We have identified and managed potential causes that could lead to a failure to deliver the positive outcome, to do so less efficiently than possible, or to produce other
negative effects
☐ None of the above
Points Earned: 0.80 of 1.07
Outcome Measurement
How has your company measured outcomes or determined whether your product or service contributes to the positive outcome
previously identified in the question "Improved Impact Product Description"?
✓ We surveyed beneficiaries to understand outcomes created
☐ We used non-randomized control groups to compare performance
☐ We used randomized control groups to determine the level of causality of our product or service
We used aggregated third-party data to benchmark and compare impact performance
Our selected methods determined that the product or service contributed to the outcome
Other - please describe
☐ None of the above
Points Earned: 0.80 of 1.07
Efficacy of Impact Improvement
For what percentage of your beneficiaries can you verify your positive impact on the outcome stated above?
• 0%
O 1-25%
O 26-49%
O 50-74%
O 75-99%
O 100%
○ Don't know
Points Available: 1.07
Innovative Impact Improvement
Is there something different or innovative about the company's products/services that has changed the industry? Is this somethin
that is replicable, unique at the time that it was created, and that has been emulated by other organizations?
Is there something different or innovative about the company's products/services that has changed the industry? Is this something that is replicable, unique at the time that it was created, and that has been emulated by other organizations? ACV pour l'agencement intér
Points Available: 0.00

## **Disclosure Industries**

**Disclosure Questionnaire** 

Disclosure question	ns on specific production and trade.
Disclosure A	Icohol
Please indicate i	your company is involved in the production, operation, trade, or sale of any the following:
Alcohol	
Please also select "Ye	s" if your company serves clients in this industry
○ Yes	
No	
Points Available: 0.	00
Disclosure T	obacco
Please indicate i	your company is involved in the production, operation, trade, or sale of any the following:
Tobacco	
Please also select "Ye	s" if your company serves clients in this industry
○ Yes	
No	
Points Available: 0.	00
Disclosure G	ambling
	your company is involved in the production, operation, trade, or sale of any the following:
Gambling	,
	s" if your company serves clients in this industry
Yes	s in your company corves offerne in this industry
No	
Points Available: 0.	00
Disclosure F	irearms Weapons
	your company is involved in the production, operation, trade, or sale of any the following:
Firearms, weapons	
_	" if your company serves clients in this industry
○ Yes No	
Points Available: 0.	00
Disclosure P	
Please indicate i	your company is involved in the production, operation, trade, or sale of any the following:
Pornography	
Please also select "Ye	" if your company serves clients in this industry
O Yes	
No	
	00

# Disclosure Payday, Short Term, or High Interest Lending Please indicate if your company is involved in the production, operation, trade, or sale of any the following: Payday, short-term, or high-interest lending Please also select "Yes" if your company serves clients in this industry No Points Available: 0.00 **Disclosure Fossil Fuels** Please indicate if your company is involved in the production, operation, trade, or sale of any the following: Fossil-fuel-based oil, natural gas, or coal extraction, distribution, sale, etc. Please also select "Yes" if your company serves clients in this industry O Yes No Points Available: 0.00 **Disclosure Mining** Please indicate if your company is involved in the production, operation, trade, or sale of any the following: Please also select "Yes" if your company serves clients in this industry O Yes No Points Available: 0.00 **Disclosure Nuclear Power or Hazardous Materials** Please indicate if your company is involved in the production, operation, trade, or sale of any the following: Nuclear power, radioactive materials or hazardous waste Please also select "Yes" if your company serves clients in this industry O Yes No Points Available: 0.00 **Disclosure Prisons**

Please indicate if your company is involved in the production, operation, trade, or sale of any the following:

Prisons

Please also select "Yes" if your company serves clients in this industry

O Yes

No

# **Disclosure Whole Life Insurance** Please indicate if your company is involved in the production, operation, trade, or sale of any the following: Whole life insurance products Select "Yes" only if the company earns 80%+ of its revenue from whole life insurance products. No Points Available: 0.00 **Disclosure Volunteer Placement to Orphanages** Please indicate if your company is involved in the production, operation, trade, or sale of any the following: Organizing volunteer programs to orphanages or child care organizations O Yes No Points Available: 0.00 **Disclosure Tax Advisory Services** Please indicate if your company is involved in the production, operation, trade, or sale of any the following: Tax advisory services O Yes No Points Available: 0.00 **Disclosure Animal Products or Services** Please indicate if your company is involved in the production, operation, trade, or sale of any the following: Animal-based products or services (including seafood) O Yes No Points Available: 0.00 **Disclosure Genetically Modified Organisms** Please indicate if your company is involved in the production, operation, trade, or sale of any the following: Genetically modified organisms Please also select "Yes" if your company serves clients in this industry

O Yes

No

# Disclosure Illegal Products or Subject to Phase Out Please indicate if your company is involved in the production, operation, trade, or sale of any the following: Products or activities that are illegal under country laws or regulations where they have operated, banned in international conventions or agreements, or subject to international phase-out or regulation O Yes No Points Available: 0.00 **Disclosure Industries at Risk of Human Rights Violations** Please indicate if your company is involved in the production, operation, trade, or sale of any the following: Industries reliant upon materials at high risk of human rights infringements (e.g. conflict minerals) No Points Available: 0.00 Other Disclosure Industries Please indicate if your company is involved in the production, operation, trade, or sale of any the following: Other industries that may cause social or environmental harm or are subject to stakeholder criticism or concern O Yes No Points Available: 0.00 **Company Explanation Of Disclosure Item Flags** If you selected "Yes" to any of the "Disclosure Industries" listed above, please provide a detailed explanation of the company's

If you selected "Yes" to any of the "Disclosure Industries" listed above, please provide a detailed explanation of the company's involvement for each affirmative response:

If this does not apply to you, please enter "Does not apply" in the text area below.

Ne s'applique pas

Points Available: 0.00

## **Disclosure Practices**

Disclosure questions on sensitive practices.

## No formal Registration Under Domestic Regulations

Please indicate if your company engages in any of the following practices:

Company is not formally registered in accordance with all relevant regulations and requirements

If your company is a formally registered business, select "No."

O Yes

No

# **Tax Reduction Through Corporate Shells** Please indicate if your company engages in any of the following practices: Company uses corporate shells or other structural means, such as establishing multiple corporate entities, to minimize tax payments O Yes No Points Available: 0.00 **Operates in conflict zones** Please indicate if your company engages in any of the following practices: Company operates in conflict zones O Yes No Points Available: 0.00 Sale of Data Please indicate if your company engages in any of the following practices: Company sells or provides access to consumer or user data O Yes No Points Available: 0.00 Facilities located in sensitive ecosystems Please indicate if your company engages in any of the following practices: Company facilities are located adjacent to or in sensitive ecosystems O Yes No Points Available: 0.00 **Marketing of Breastmilk Substitutes** Please indicate if your company engages in any of the following practices: Marketing of breastmilk substitutes O Yes No

# Activities against freedom of association/collective bargaining Please indicate if your company engages in any of the following practices: Company has taken a public stance against unionization, has engaged in activities that may be perceived as taking a stance against union organizing, or prohibits workers from freely associating and bargaining collectively for the terms of one's employment O Yes No Points Available: 0.00 **Employs Individuals on Zero-Hour Contracts** Please indicate if your company engages in any of the following practices: Company employs individuals on zero-hour contracts O Yes No Points Available: 0.00 Company workers are prisoners Please indicate if your company engages in any of the following practices: Company uses workers who are prisoners O Yes No Points Available: 0.00 Company Employs Workers Under Age 15 (Or Other ILO Minimum Age) Please indicate if your company engages in any of the following practices: Company employs workers under the age of 15 (or other minimum work age covered by the International Labour Organization Convention No. 138) and/or company does not keep personnel records that include evidence of the date of birth of each O Yes No Points Available: 0.00 **Overtime For Hourly Workers Is Compulsory** Please indicate if your company engages in any of the following practices: Overtime work is compulsory and exceeds 48 hours in a week O Yes No

# **Other Disclosure Practices** Please indicate if your company engages in any of the following practices: Other sensitive practices that may cause social or environmental harm, or are subject to stakeholder concern O Yes No Points Available: 0.00 **Company Explanation Of Disclosure Item Flags** If you selected "Yes" to any of the "Disclosure Practices" listed above, please provide a detailed explanation of the company's engagement in each practice marked in the affirmative: If this does not apply to you, please enter "Does not apply" in the text area below. Ne s'applique pas Points Available: 0.00 **Disclosure Outcomes & Penalties** Disclosure questions concerning litigation, relocation of communities, accidents, and on-the-job fatality. **On-Site Fatality** Please indicate if your company has experienced any of the following in the past 5 years: Company has had an operational or on-the-job fatality O Yes No Points Available: 0.00 **Litigation or Arbitration** Please indicate if your company has experienced any of the following in the past 5 years: Litigation or arbitration against company either ongoing, settled, or found against the company Oyes No Points Available: 0.00 Company has filed for bankruptcy Please indicate if your company has experienced any of the following in the past 5 years: Company has filed for bankruptcy O Yes

No

# Bribery, Fraud, or Corruption Please indicate if your company has had a formal complaint to a regulatory agency or been assessed a fine or sanction in the past five years for any of the following: Bribery, fraud, or corruption Yes No Points Available: 0.00

#### **Anti-Competitive Behavior**

Please indicate if your company has had a formal complaint to a regulatory agency or been assessed a fine or sanction in the past five years for any of the following:

Anti-competitive behavior



No

Points Available: 0.00

## Financial Reporting, Taxes, Investments, or Loans

Please indicate if your company has had a formal complaint to a regulatory agency or been assessed a fine or sanction in the past five years for any of the following:

Financial reporting, tax payments, investments, or loans

O Yes

No

Points Available: 0.00

#### **Political Contributions or International Affairs**

Please indicate if your company has had a formal complaint to a regulatory agency or been assessed a fine or sanction in the past five years for any of the following:

Political contributions or international affairs

O Yes

No

Points Available: 0.00

#### **Labor Issues**

Please indicate if your company has had a formal complaint to a regulatory agency or been assessed a fine or sanction in the past five years for any of the following:

Labor issues (including safety and discrimination)

O Yes

No

# **Breaches of Confidential Information** Please indicate if your company has experienced any of the following in the past 5 years: Breaches of individual privacy and/or losses of individual confidential data O Yes No Points Available: 0.00 Significant Layoffs Please indicate if your company has experienced any of the following in the past 5 years: Company has had layoffs of more than 20% of the workforce O Yes No Points Available: 0.00 Hazardous Discharges Into Air/Land/Water (Past 5 Yrs) Please indicate if your company has experienced any of the following in the past 5 years: Company sites have experienced accidental discharges to air, land or water of hazardous substances O Yes No Points Available: 0.00 Large Scale Land Conversion, Acquisition, or Relocation Please indicate if your company has experienced any of the following in the past 5 years: Construction or operation of company involved large scale land acquisition, convergence, or degradation (including the construction or refurbishment of dams), or resulted in the resettlement or economic displacement of 5,000 or more people O Yes No Points Available: 0.00 **Penalties Assessed For Environmental Issues** Please indicate if your company has had a formal complaint to a regulatory agency or been assessed a fine or sanction in the past five years for any of the following: Environmental management penalties, including animal welfare No Points Available: 0.00

## **Violation of Indigenous Peoples Rights**

Please indicate if your company has had a formal complaint to a regulatory agency or been assessed a fine or sanction in the past five years for any of the following:

Infringing on indigenous people's rights, for instance by utilizing lands owned or used by indigenous peoples without full documented consent of such peoples

○Yes

No

Points Available: 0.00

#### Other Disclosure Outcomes & Penalties

Please indicate if your company has had a formal complaint to a regulatory agency or been assessed a fine or sanction in the past five years for any of the following:

Other penalties, complaints, or grievances filed or levied against the company for negative impacts on local communities, human rights, or other stakeholder concerns

O Yes

No

Points Available: 0.00

## **Company Explanation Of Disclosure Item Flags**

If you selected "Yes" to any of the "Disclosure Outcomes & Penalties" listed above, please provide a detailed explanation of the company's experience related to each affirmative response:

If this does not apply to you, please enter "Does not apply" in the text area below.

Ne s'applique pas

Points Available: 0.00

## **Supply Chain Disclosure**

Disclosure questions concerning the significant suppliers of the company

## **Suppliers in Conflict Zones**

Please indicate if any of the following statements are true regarding your company's suppliers:

Operation in conflict zones

O Yes

No

O Don't Know

Points Available: 0.00

### **Suppliers Negative Social Impact**

Please indicate if any of the following statements are true regarding your company's suppliers:

Practices or outcomes that produced substantial negative impacts regarding human rights, labor conditions, or local communities

O Yes

No

O Don't Know

## **Suppliers Negative Environmental Impact**

Please indicate if any of the following statements are true regarding your company's suppliers:

Practices or outcomes that produced substantial negative environmental impact

O Yes
No

O Don't Know