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# Rogue Creamery Certified B Corporation SCORE COMPLETION VERSION NAME SECTOR COMPANY SIZE 83.2 100% 6 Active Assessment Manufacturing 10-49

As wholly-owned subsidiary of Savencia Fromage and Dairy International SAS, Rogue Creamery is required to make its full B Impact Assessment transparent. The PDF contains a completed B Impact Assessment that has been reviewed by B Lab with Rogue Creamery as part of their certification as a B Corporation. Answers to questions that would reveal sensitive information (e.g. that would advantage competitors or prejudice litigation) are highlighted with a "Sensitive" textbox.

Sensitive

# **Mission & Engagement**

3.6

#### **Level of Impact Focus**

Describe your company's approach to creating positive impact.

This is an unweighted question that will not impact your score and is asked only for research/benchmarking purposes. Ocreating positive social or environmental impact is not a focus for our business We occasionally think about the social and environmental impact of some aspects of our business, but not frequently. We frequently consider our social and environmental impact, but it isn't a high priority in decision-making. We consistently incorporate social and environmental impact into decision-making because we consider it important to the success and profitability of our business. We treat our social and environmental impact as a primary measure of success for our business and prioritize it even in cases where it may not drive profitability. Points Available: 0.00 **Mission Statement Characteristics** Does your company's formal, written corporate mission statement include any of the following? A formal written corporate mission statement is one that is either publicly facing or formally shared with the employees of the company. Please check all that apply. No social or environmental commitment A general commitment to social or environmental responsibility (e.g. to conserve the environment) A commitment to a specific positive social impact (e.g. poverty alleviation, sustainable economic development) A commitment to a specific positive environmental impact (e.g. reducing waste sent to landfills through upcycled products) A commitment to serve a target beneficiary group in need (e.g. low-income customers, smallholder farmers) We have no written mission statement Points Earned: 0.17 of 0.33

#### **Mission Statement**

Please share the text of your formal mission statement here.

People dedicated to sustainability, service and the art and tradition of creating the worlds finest hand made cheese.

Points Available: 0.00

#### **Social and Environmental Decision-Making**

How does your company integrate social and environmental performance into decision-making?
Your answers determine which future questions in the assessment are applicable to your company.
Employee training that includes social or environmental issues material to our company or its mission
✓ Manager roles with job descriptions that explicitly incorporate social and environmental performance
✓ Performance reviews that formally incorporate social and environmental issues
✓ Compensation and job descriptions of executive team members that include social and environmental performance
✓ Board of Directors review of social and environmental performance
✓ We measure our externalities in monetary terms and incorporate them into our financial balances
Other - please describe
None of the above
Points Earned: 0.67 of 0.67
Social and Environmental Performance Training
How are social or environmental performance principles and practices incorporated into employee
training programs?
Please check all that apply.
Only included informally in orientation, training, or instruction
Specific, formal training is integrated into new employee and new manager training
Specific, formal training is integrated into ongoing employee and manager training
✓ Workers articulate goals and achievements related to social and environmental metrics as an individual or part of a workplace team
✓ All supervisors and managers receive training on how to communicate social and environmental goals to employees and implement
accountability for results
None of the above
Points Earned: 0.67 of 0.67
Social and Environmental Management Reviews
What percentage of full-time managers had a formal written performance evaluation in the last year tha
included social or environmental goals?
$\bigcirc$ 0
O 1-49%
O 50-99%

Points Earned: 0.67 of 0.67

0 100%

#### **Board Review of Social or Environmental Performance**

Does the Board of Directors or equivalent governing body review your company's social or environmental performance on at least an annual basis?
O No, our Board doesn't review that
O Yes, the Board receives a general update on the company's social or environmental performance
Yes, the Board reviews key performance indicators (KPIs) on the company's social or environmental performance
O N/A - Our company has no Board of Directors or equivalent governing body
Points Earned: 0.67 of 0.67
Stakeholder Engagement
Has your company done any of the following to engage stakeholders about your social and environmental performance?
✓ We have an advisory board that includes stakeholder representation
✓ We have a formal stakeholder engagement plan or policy that includes identification of relevant stakeholder groups
✓ We have created mechanisms to identify and engage traditionally underrepresented stakeholder groups or demographics
☐ We have formal and regular processes in place to gather information from stakeholders (focus groups, surveys, community
meetings, etc.)
We have formal procedures to address results from stakeholder engagement, with a designated individual or team responsible for
appropriate follow ups.
We report the results of stakeholder engagement on social and environmental performance to the highest level of oversight in the
company, such as the Board
✓ We publicly report on stakeholder engagement mechanisms and results
Other - please describe
☐ No formal stakeholder engagement
Points Earned: 0.33 of 0.33
Management of Material Social and Environmental Issues
How does your company identify, measure, and manage the most material social and environmental
issues relevant to your operations and business model?
✓ We track impact metrics that we've chosen based on company mission or executive decision
☐ We have conducted a materiality assessment of our company using stakeholder engagement mechanisms or research

 $\square$  We have identified and measure metrics based on the results of the materiality assessment we conducted for the company

☑ We measure the material social and environmental outcomes produced by our performance on our KPIs over time

☑ We have set performance targets for all identified material issues and measurements

Points Earned: 0.47 of 0.67

☐ None of the above

#### **Identification of Material Issues**

Based on the processes you have highlighted, what are the material issues that have been identified?

Waste management, particularly whey management.

Points Available: 0.00

**OPERATIONS** 

#### **Ethics & Transparency**

5.0

#### **Governance Structures**

What is the company's highest level of corporate oversight?

- Owner or Manager Governed (including Board of Directors with only owners/ executives)
- O Management, Executive Committee, or Democratic Governance
- O Non-Fiduciary Advisory Board
- O Board of Directors (with at least one member who is not an executive or owner of the company)

Points Earned: 0.57 of 0.57

#### **Internal Good Governance**

How does your company support internal management and good governance?

- ✓ We have a formal organizational chart outlining the management and reporting structure of the company
- We have written job descriptions for all employees outlining responsibilities and decision-making authority
- We have management team meetings to plan strategy or make operational decisions
- Other please describe
- None of the above

Points Earned: 0.57 of 0.57

# **Governing Body Characteristics**

Which of the following apply to your company's Board of Directors?

Please check all that apply.
✓ Meets at least twice annually
Meets at least quarterly
☐ Includes at least one independent member
☐ Includes at least 50% independent members
✓ Oversees executive compensation
Has an Audit Committee with at least one independent member
☐ Has a Compensation Committee with at least one independent member
Company is a cooperative and elects Board from membership
None of the above
□ N/A - no Board of Directors
CTV// The Board of Billociols
Points Earned: 0.29 of 0.57
Governing Body Stakeholder Representation
Does your company's Board of Directors have voting seats representing:
Select all that apply.
✓ Executive employees
✓ Non-executive employees
Community expertise (e.g. local university representative)
☐ Environmental expertise (e.g. environmental nonprofits)
☐ Customers
☐ None of the above
□ N/A - no Board of Directors
Points Earned: 0.07 of 0.29
Ethics Policies and Practices
What practices does your company have in place to promote ethical decision-making and prevent
corruption?
✓ A written Code of Ethics
✓ A written whistleblower policy
✓ We have created internal financial controls
✓ We have conducted an ethics-focused risk assessment in the last two years
Other (please describe)
☐ None of the above

Points Earned: 0.57 of 0.57

#### **Instruction on Code of Ethics**

How does your company	instruct employees	regarding your	Code of Eth	nics on beha	vioral expec	tations
bribery, and corruption?						

Please check all that apply.
✓ We instruct the Board of Directors on the Code at least annually
✓ We instruct all newly hired workers on the Code
✓ We instruct managers on the Code on an ongoing basis
✓ We instruct all non-managerial workers on the Code on an ongoing basis
✓ We communicate changes to the Code whenever it is updated
Other - please describe
☐ No Code of Ethics or equivalent, or no training on the Code
Points Earned: 0.57 of 0.57
Reviewed / Audited Financials
Does the company produce financials that are verified annually by an independent source through an Audit or Review?
○ No
Yes, through a review
○ Yes, through an audit
Points Earned: 0.29 of 0.57
Financial Controls
Does your company maintain any of the following financial controls?
Please check all that apply.
Segregation of Accounts Receivable and Accounts Payable duties
Segregation of payment authorization, execution, and/or record keeping

✓ IT systems have different password protection systems that are changed periodically with different access levels according to the

☐ None of the above

Points Earned: 0.57 of 0.57

position of the staff member accessing the data

✓ Access to accounting software systems is limited to appropriate personnel

✓ Routine management or third-party reviews of inventory management system

✓ Access to credit or ATM cards is limited to appropriate personnel

# Company Transparency What information does the company make publicly available and transparent?

Your answers determine which future questions in the assessment are applicable to your company.

✓ Beneficial ownership of the company
✓ Financial performance (must be transparent to employees at minimum)
Social and environmental performance (e.g. impact reports)
✓ Membership of the Board of Directors
☐ None of the above

Points Earned: 0.57 of 0.57

#### **Financial Transparency with Employees**

How does your company formally share financial information with full-time employees?

Exclude compensation data. Please check all that apply.

- We have no formal documented process to share financial information with employees
- Our company discloses all financial information (except salary info) at least yearly
- Our company discloses all financial information (except salary info) at least quarterly
- In addition to sharing financials, our company also has an intentional education program around shared financials
- In addition to sharing financials with employees, our company publicly reports its financial statements

Points Earned: 0.43 of 0.57

#### **Impact Reporting**

Does your company publicly share information on your social or environmental performance on an annual basis?

- ✓ We provide descriptions of our social and environmental programs and performance
- We voluntarily share social or environmental performance scorecards
- Specific quantifiable social or environmental indicators or outcomes are made public
- ✓ We set public targets and share progress to those targets
- We present information in a formal report that allows comparison to previous time periods
- Reporting information / structure is based on a comprehensive third party standard (ex. GRI or B Impact Assessment)
- A third party has validated / assured the accuracy of the information reported
- Impact reporting is integrated with financial reporting
- We don't report publicly on social or environmental performance

Points Earned: 0.57 of 0.57

# Governance Metrics

**OPERATIONS** 

0.0

This section asks for your company to provide important financial information that will be referenced later in the assessment.

On what date did your last fiscal year end?
If your company has not yet completed its first fiscal year, please put your anticipated fiscal year end date.
On what date did your last fiscal year end? 31 Dec 2022
Points Available: 0.00
Reporting Currency
Select your reporting currency
O US Dollar - USD
Points Available: 0.00
Revenue Year Before Last
Total Earned Revenue
From the fiscal year before last
If your company has not yet completed its first fiscal year, please put \$0
From the fiscal year before last Sensitive
We do not track this
Points Available: 0.00
Revenue Last Year
Total Earned Revenue
From the last fiscal year
This question will be used for scored calculation questions later in the assessment. Please complete for accurate scoring. If your company
has not yet completed its first fiscal year, please put \$0
From the last fiscal year Sensitive
☐ We do not track this
Points Available: 0.00

**Last Fiscal Year** 

# Net Income Last Year Net Income From the last fiscal year If your company has not yet completed its first fiscal year, please put \$0 From the last fiscal year **Sensitive** We do not track this Points Available: 0.00 **Net Income Year Before Last** Net Income From the fiscal year before last **Sensitive** From the fiscal year before last ■ We do not track this Points Available: 0.00 IMPACT BUSINESS MODELS **Mission Locked - Impact Business Model** 7.5 Recognizes corporate forms and amendments that preserve mission and/or considers stakeholders regardless of company ownership **Mission Lock** Separate from a mission statement, what has your company done to legally ensure that its social or environmental performance is a part of its decision-making over time, regardless of company ownership? This question is related to the legal requirement for Certified B Corps. Click "Learn" for more information and resources about this requirement. O Signed a contract or Board resolution committing to adopting a legal form that requires consideration of all stakeholders (e.g. signed B Corp Agreement) O Adopted a specific legal entity or governance structure that preserves mission over time, but does not require consideration of all stakeholders in its decision-making (e.g. cooperative) As a company wholly owned by another company that has not done so, amended corporate governing documents or adopted a legal entity that requires consideration of all stakeholders in its decision-making (e.g. benefit corporation, completed B Corp legal amendment) O As an independent or publicly-owned business, amended corporate governing documents or adopted a legal entity that requires consideration of all stakeholders in its decision-making (e.g. benefit corporation, completed B Corp legal amendment) O None of the above

Points Earned: 7.50 of 10.00

**OPERATIONS** 

#### **Workers Impact Area Introduction**

0.0

This section identifies who should be considered a "worker" in the B Impact Assessment and reports your worker-related metrics. It also identifies whether your company is designed to deliver a specific, material, positive impact for its workers, and if so, opens the Worker Impact Business Model section that is most applicable.

#### Majority Hourly vs. Salaried Workers

Are the majority (greater than 50%) of your employees paid on a fixed salary or a daily or hourly wage?

This is a REQUIRED question that determines the set of additional questions your company will respond to regarding your employee impact.

O Fixed Salary

Opaily or hourly wage

Points Available: 0.00

#### **Use Of Contracted Labor**

Is any of your company's labor performed by subcontracted organizations or individuals, such as outsourced staffing services or independent contractors?

Your answers determine which future questions in the assessment are applicable to your company.

Yes, some of our labor is contracted to third party subcontractors that manage staff on our behalf
☐ Yes, we hire individual independent contractors who are contracted to work 20+ hours per week for the company indefinitely, or for
longer than a 6 month period

While we utilize independent contractors, they do not work for us greater than 20 hours per week for longer than a 6 month period

None of the above

Points Available: 0.00

#### **Workers Impact Business Model Introduction**

Is your company structured to benefit its employees in either of the following ways?

Your answers determine which future questions in the assessment are applicable to your company.

Ownership structures that provide significant equity (>40%) and empowerment to all employees (e.g. employee-owned companies
cooperatives)

Providing high quality jobs or professional development for individuals with chronic barriers to employment (workforce development programs)

✓ None of the above

Points Available: 0.00

Number of Total Full-Time Workers	
Current Total Full-Time Workers	
Please click "Learn More" to understand how to answer this question.  Current Total Full-Time Workers 48  We do not track this	
Points Available: 0.00	
# of Full Time Workers Last Year	
Number of Total Full-Time Workers	
Total full-time workers twelve months ago	
Please click "Learn More" to understand how to answer this question.  Total full-time workers twelve months ago 46  We do not track this	
Points Available: 0.00	
# of Part Time Workers	
Number of Total Part-Time Workers	
Current Total Part-Time Workers	
Please click "Learn More" to understand how to answer this question.  Current Total Part-Time Workers 1  We do not track this	
Points Available: 0.00	
# of Part Time Workers Last Year	
Number of Total Part-Time Workers	
Total part-time workers twelve months ago	
Please click "Learn More" to understand how to answer this question.	
Total part-time workers twelve months ago 1  We do not track this	
Points Available: 0.00	

# of Full Time Workers

# of Temporary Workers	
Number of Total Temporary Workers	
Current Total Temporary Workers	
Please click "Learn More" to understand how to answer this question.	
Current Total Temporary Workers 5	
☐ We do not track this	
Points Available: 0.00	
# of Temporary Workers Last Year	
Number of Total Temporary Workers	
Total temporary workers twelve months ago	
Please click "Learn More" to understand how to answer this question.	
Total temporary workers twelve months ago 52	
☐ We do not track this	
Points Available: 0.00	
Financial Security	operations <b>9.9</b>
Lowest Paid Wage	
What is the company's lowest wage as calculated on an hourly basis?	
Please exclude students and interns in this calculation.	
What is the company's lowest wage as calculated on an hourly basis? Sensitive	
☐ We do not track this	
Points Available: 0.00	
% of Employees Paid Individual Living Wage	
What percentage of employees on an FTE (Full Time Equivalent) basis are a living wage for an individual?	paid at least the equivalent of
Please exclude students and interns in this calculation.	
○<75%	
○ 75-89%	
O 90-99%	
<ul><li>● 100%</li></ul>	
○ N/A	
Points Earned: 2.72 of 2.72	

# 

# % Above the Minimum Wage

What percentage above the legal minimum wage does your lowest-paid hourly employee earn?

Please answer this question ONLY taking into account hourly workers. If you do not have hourly workers, select N/A.

0% - Lowest wage is equivalent to minimum wage
O 1-9%
O 10-29%
<b>30-49%</b>
○ 50-75%
○75%+
N/A - We do not employ hourly workers

Points Earned: 0.82 of 1.36

#### **Compensation Policies and Practices**

Does your company offer any of the following additional financial benefits to non-executive workers?

Your answers determine which future questions in the assessment are applicable to your company.

✓ Cost of living adjustments that match inflation rates of the country
✓ Bonuses or profit-sharing
☐ Employee ownership opportunities
None of the above

Points Earned: 0.91 of 1.36

# **Employees Receiving a Bonus** What percentage of full-time and part-time employees, excluding founders and executives, received a monetary bonus in the last fiscal year? 00% 01-24% 025-49% 050-74% **0** 75-99% 0 100% O N/A Points Earned: 1.02 of 1.36 **Significance of Bonuses** What was the equivalent percentage of profits that were distributed as bonuses to non-executive workers in the last fiscal year? O No bonus payout, or no bonus plan 5% or less O<sub>5-10%</sub> 010-15% 0 15-20% O >20% O Bonuses were paid to non-executive workers, despite the company not earning a profit Points Earned: 0.17 of 1.36 % Participation in Employee Ownership What percentage of all full-time employees have been granted stock, stock options, or stock equivalents (including participation in an ESOP or other qualified ownership plans) in the company? Select N/A if your company is a consumer/shared services cooperative, a producer cooperative or a nonprofit. 0% 01-24% 025-49% 050-74% O 75-99% 0100% O N/A

Points Available: 1.36

# **Employee Retirement Plan**

What kind of Employee Retirement Plan is available for all tenured workers at your company?	
Retirement plans may include Pensions, Profit sharing, 401(k), etc.	
Retirement plan is available with no company match	
Partial match of 4% or less	
☐ Partial match greater than 4%  ✓ Full match of 4% or less	
	☐ Full match greater than 4%
☐ Plan includes Socially-Responsible Investing option	
Retirement plan is not available for all tenured workers	
Points Earned: 0.91 of 1.36	
Financial Services for Employees	
What financial products, programs, or services does your company provide that help to meet financial	
health needs of hourly employees?	
Please answer this question ONLY taking into account hourly workers. If you do not have hourly workers, select N/A.	
Please answer this question ONLY taking into account hourly workers. If you do not have hourly workers, select N/A.  Direct deposit	
✓ Direct deposit	
<ul> <li>✓ Direct deposit</li> <li>✓ Access to free or affordable banking services or payroll cards (e.g. free ATM debit card)</li> </ul>	
<ul> <li>✓ Direct deposit</li> <li>✓ Access to free or affordable banking services or payroll cards (e.g. free ATM debit card)</li> <li>✓ Financial management tools or coaching</li> </ul>	
<ul> <li>✓ Direct deposit</li> <li>✓ Access to free or affordable banking services or payroll cards (e.g. free ATM debit card)</li> <li>✓ Financial management tools or coaching</li> <li>□ Emergency or short-term savings programs</li> </ul>	
<ul> <li>✓ Direct deposit</li> <li>✓ Access to free or affordable banking services or payroll cards (e.g. free ATM debit card)</li> <li>✓ Financial management tools or coaching</li> <li>□ Emergency or short-term savings programs</li> <li>□ Low-interest or interest-free loans</li> </ul>	
✓ Direct deposit ✓ Access to free or affordable banking services or payroll cards (e.g. free ATM debit card) ✓ Financial management tools or coaching □ Emergency or short-term savings programs □ Low-interest or interest-free loans □ Debt management, refinancing, or loan payment contributions	
✓ Direct deposit ✓ Access to free or affordable banking services or payroll cards (e.g. free ATM debit card) ✓ Financial management tools or coaching □ Emergency or short-term savings programs □ Low-interest or interest-free loans □ Debt management, refinancing, or loan payment contributions □ Employer match for deposits into savings accounts	
✓ Direct deposit  ✓ Access to free or affordable banking services or payroll cards (e.g. free ATM debit card)  ✓ Financial management tools or coaching  □ Emergency or short-term savings programs  □ Low-interest or interest-free loans  □ Debt management, refinancing, or loan payment contributions  □ Employer match for deposits into savings accounts  ✓ Paychecks issued off-schedule on a need basis	
✓ Direct deposit  ✓ Access to free or affordable banking services or payroll cards (e.g. free ATM debit card)  ✓ Financial management tools or coaching  □ Emergency or short-term savings programs  □ Low-interest or interest-free loans  □ Debt management, refinancing, or loan payment contributions  □ Employer match for deposits into savings accounts  ✓ Paychecks issued off-schedule on a need basis  □ Tax preparation services	

Points Earned: 0.68 of 0.68

Health, Wellness, & Safety

OPERATIONS

4.2

Healthcare Plan
Your company's healthcare plan available to all full-time workers includes:
Select all that apply.
✓ Coinsurance of 80%+ covered by healthcare plan
Company payment of 80%+ of individual premium
Company payment of 80%+ of family coverage premium
Out-of-pocket maximum for individual coverage of \$2000 or less (net of company HSA or equivalent contribution)
✓ Annual deductible for individual coverage of \$1000 or less (net of company HSA or equivalent contribution)
✓ Co-payment of \$20 or less per primary care visit paid for by worker
Prescription drug coverage wherein workers pay \$10 or less for generic drugs, \$30 or less for brand name drugs, and \$50 or less for
non-formulary drugs
Explicit coverage of transgender-inclusive healthcare
☐ None of the above
Points Earned: 1.50 of 2.50
Healthcare Eligibility for Part Time Workers
Healthcare Eligibility for Part Time Workers  When do part-time workers become eligible to participate in healthcare plans offered by your company?
When do part-time workers become eligible to participate in healthcare plans offered by your company?  If applicable, please select one answer indicating tenure requirements (answers 1-2), and one answer indicating weekly hour requirements
When do part-time workers become eligible to participate in healthcare plans offered by your company? If applicable, please select one answer indicating tenure requirements (answers 1-2), and one answer indicating weekly hour requirements (answers 3-4).
When do part-time workers become eligible to participate in healthcare plans offered by your company?  If applicable, please select one answer indicating tenure requirements (answers 1-2), and one answer indicating weekly hour requirements (answers 3-4).  Part-time workers are not eligible at time of hire, but become eligible to participate within their first 6 months of employment
When do part-time workers become eligible to participate in healthcare plans offered by your company?  If applicable, please select one answer indicating tenure requirements (answers 1-2), and one answer indicating weekly hour requirements (answers 3-4).  Part-time workers are not eligible at time of hire, but become eligible to participate within their first 6 months of employment  Part-time workers are eligible to participate at time of hire
When do part-time workers become eligible to participate in healthcare plans offered by your company?  If applicable, please select one answer indicating tenure requirements (answers 1-2), and one answer indicating weekly hour requirements (answers 3-4).  Part-time workers are not eligible at time of hire, but become eligible to participate within their first 6 months of employment  Part-time workers are eligible to participate at time of hire  Part-time workers are only eligible if they work more than 20 hours a week

Points Available: 1.25

# **Workers Participating in Healthcare Plan**

On an FTE basis, what percentage of your employees is enrolled in the healthcare coverage previously identified?

Select N/A if workers only receive health care through a national plan.

<70%
70-79%
80-89%
90-99%
100%

O N/A

Points Earned: 0.31 of 1.25

# **Supplementary Health Benefits**

What additional benefits are offered to all full-time tenured workers?

Only select benefits the company pays the majority of costs to all full-time tenured workers. Select Other if the company covers less than 50% of the expenses for the benefits listed or other benefits offered.

✓ Dental insurance
☐ Short-term disability
☐ Long-term disability
Structured account mechanism for qualified medical expenses (e.g. HSA, HRA, FSA)
Domestic partner or civil union spousal benefits
☐ Life insurance
☐ No additional benefits
Other - please describe

# **Health and Wellness Initiatives**

What health and wellness initiatives or policies does your company offer beyond insurer-provided programs?

Check all that apply.

Points Earned: 0.75 of 2.50

we sponsor and encourage workers to participate in health and wellness activities during the workweek (e.g. walking or steps
programs)
We offer incentives for workers to complete health risk assessments or participate in health and wellness activities (e.g., a fund for
exercise equipment, subsidized gym membership)
Employees have access to behavioral health counseling services, web resources, or Employee Assistance Programs
☐ Spouses, partners, or children of employees are provided access to behavioral health counseling services, web resources, or
Employee Assistance Programs
☐ We have policies and programs in place to prevent ergonomic-related injuries in the workspace
Over 25% of workers have completed a health risk assessment in the last twelve months
✓ Management receives reports on aggregate participation in worker wellness programs
Other - please describe
Company does not offer any formal health and wellness initiatives

Points Earned: 0.88 of 1.25

Worker Safety Practices	
What are your company's occupational health and safety policies?	
☐ We have written policies and practices to minimize on-the-job employee accidents and injuries	
✓ Data on injury, accident, lost, or absentee days are recorded and made transparent for all workers	
✓ A worker health and safety committee helps monitor and advise on health and safety programs	
☐ None of the above	
Points Earned: 0.83 of 1.25	
Career Development	OPERATIONS 3.2
Professional Development Policies and Practices	
Does your company provide any of the following training opportunities to workers f development?	or professional
Your answers determine which future questions in the assessment are applicable to your company.	
✓ We have a formal onboarding process for new employees	
✓ We offered ongoing training on core job responsibilities to employees within the last year	
✓ We have a policy to encourage internal promotions and hiring for advanced positions (e.g. posting job o	penings internally first)
✓ We provide cross-skills training for career advancements or transitions (e.g. management training for no	n-managers)
☐ We provide non-career-specific life-skill training (e.g. financial literacy, English as a Second Language)	econd Language)
✓ We facilitate or have an allocated budget for external professional development opportunities, (e.g. conf trainings)	erence attendance, online
✓ We provide reimbursements or programs for intensive continuing education credentials (e.g. college deg	grees, professional
licensures)	
None of the above	
Points Earned: 0.58 of 0.58	
Amount of Training for New Hires	
What was the average amount of training that a newly hired worker received in the	past twelve months?
Use average of both full-time and part-time employees.	
O No training	
On-the-job training (one day to one week)	
On-the-job training (one week to one month)	
Apprenticeship or technical training (over one month)	
○ N/A - No new hires during the last 12 months	

Points Earned: 0.58 of 0.58

# **Employee Review Process**

Which of the following is included or applies to your company's formal process for providing performance feedback to employees?

Check all that apply.
✓ Process has a regular schedule and is conducted at least annually
Peer and subordinate input
✓ Written guidance for career development
✓ Social and environmental goals
✓ Clearly-identified and achievable goals
A 360-degree feedback process
All tenured employees receive feedback
☐ None of the above
Points Earned: 0.93 of 1.17
Internal Promotions
What percentage of employees has been internally promoted within the last 12 months?
Exclude material owners in your calculation.
O <sub>0%</sub>
O 1-5%
O 6-15%
● 15%+
Points Earned: 0.58 of 0.58
Intern Hiring Practices
How does your company manage the hiring and treatment of interns?
Chack all that apply if there is no third party living wage calculated for your country of operations, please do not select "payment of

Check all that apply. If there is no third party living wage calculated for your country of operations, please do not select "payment of a living wage."

/ir	ng wage."
	✓ We have a formalized policy or program outlining the objectives of internships or internship programs for participants
	✓ We partner with education institutions to provide internship opportunities or work-study programs
	✓ We pay interns a living wage
	✓ Our interns receive formal performance reviews
	Our interns have a formal opportunity to provide feedback on experience
	✓ We have hired interns on as full-time permanent employees in the past two years
	☐ Intern tenures are restricted to not exceed one year if interns are not currently enrolled in school
	None of the above

Points Earned: 0.58 of 0.58

□ N/A - Our company does not employ interns

#### **Skills-Based Training Participation**

Excluding newly hired workers, what % of full-time and part-time workers received the following types of formal training during the last 12 months?

Skills-based training to advance core job responsibilities

0%

1-24%

25-49%

50%+

Don't know

Points Earned: 0.14 of 0.21

#### **Cross-Job Skills Training Participation**

Excluding newly hired workers, what % of full-time and part-time workers received the following types of formal training during the last 12 months?

Skills-based training on cross-job functions beyond regular responsibilities (e.g. public speaking training, management training for non-managers)

○ 0% ○ 1-24% ○ 25-49% ○ 50%+ ○ Don't know

Points Earned: 0.07 of 0.21

#### **Hours Spent on Training**

On average, approximately how much time did each worker spend on dedicated, job-related training or education in the past twelve months?

Please do not include on-the-job training as a part of this particular question.

1-5 hours
6-10 hours
11-20 hours
21+ hours

O Don't know

Points Earned: 0.43 of 0.43

#### **External Professional Development Participation**

What percentage of full-time workers has participated in external professional development or lifelong learning opportunities in the past fiscal year?

Professional development should be paid for in advance, reimbursed or subsidized by the company.

00%

01-24%

025-49%

050%+

Points Earned: 0.14 of 0.43

**OPERATIONS** 

3.3

# **Engagement & Satisfaction**

**Employee Handbook Information** 

What is included in your company's written and accessible employee handbook?

✓ A non-discrimination statement

An anti-harassment policy with reporting mechanisms, processes, and disciplinary procedures

✓ A statement on work hours

✓ Policies on pay and performance issues

✓ Policies on benefits, training and leave

✓ Grievance resolution process

Disciplinary procedures and possible sanctions

A neutrality statement regarding workers' right to bargain collectively and freedom of association

Prohibition of child labor and forced or compulsory labor

We have no written employee handbook

Points Earned: 0.33 of 0.33

#### **Paid Secondary Caregiver Leave**

What secondary parental leave policies are available to your workers, either through your company or a government program?

Select all that apply, but only select one answer indicating the total amount of paid time equivalent (answers 2-4). See "Learn" for further instructions.

	✓ Workers receive unpaid time off for secondary parental leave
	workers receive unpaid time off for secondary parental leave
	✓ Workers receive up to 2 weeks (or full pay equivalent) paid leave
	☐ Workers receive between 2 to 5 weeks (or full pay equivalent) paid leave
	☐ Workers receive greater than 5 weeks (or full pay equivalent) paid leave
	Policy does not distinguish between primary and secondary caregiving, or provides equivalent time and pay to both
	☐ No secondary caregiver leave is offered to employees
Ρ	Points Earned: 0.40 of 0.67

#### **Supplementary Benefits**

What supplementary benefits are provided to a majority of non-managerial workers?

Including full time and part time employees. Please check all that apply.

On-site childcare
Off-site subsidized childcare
Free or subsidized meals
Policy to support breastfeeding mothers
Other - please describe
✓ None of the above

Points Available: 1.33

#### **Worker Empowerment**

How does your company engage and empower workers?

✓ We have formalized feedback and complaint mechanisms beyond direct reporting lines to address concerns and improve company
practices
✓ We have processes in place to provide input from employees prior to operational and/or strategic policy or practice changes
Employee complaint / input mechanisms are reviewed at least every other year, with input from employees themselves into the
process
Company tracks usage of input/ feedback / complaint mechanisms and resolution / implementation rates
✓ We have adopted open book management or self-management principles within the workplace
☐ Workers have opportunity to elect member(s) to the Board of Directors
Other - please describe

Points Earned: 0.67 of 0.67

☐ None of the above

#### **Surveying and Benchmarking Engagement and Attrition**

Does your company monitor and evaluate your worker satisfaction and engagement in any of the following ways?

Your answers determine which future questions in the assessment are applicable to your company.
✓ We calculate employee attrition rate
☐ We benchmark employee attrition rate to relevant benchmarks
✓ We regularly (at least once a year) conduct employee satisfaction or engagement surveys
✓ We benchmark employee satisfaction to relevant industry benchmarks
☐ We disaggregate calculations based on different demographic groups to identify trends
☐ We outperform industry benchmarks on attrition
✓ We outperform industry benchmarks on satisfaction
☐ None of the above
Points Earned: 0.67 of 0.67
Departed Employees
Number of full-time and part-time workers that departed or left the company in the last twelve months
Enter 0 if None.
Number of full-time and part-time workers that departed or left the company in the last twelve months  Sensitive
☐ We do not track this
Points Available: 0.00
Employee Satisfaction
What percent of your employees are "Satisfied" or "Engaged"?
Select N/A if satisfaction or engagement is not formally surveyed.
O<65%
O 65-80%
O 81-90%
90%+
○ N/A
Points Earned: 1.33 of 1.33

**Engagement & Satisfaction (Hourly)** 

**OPERATIONS** 

1.8

Number of Paid Days Off
What is the annual minimum number of paid days off (including holidays) for full-time employees?
O-8 work days
O 9-15 work days
16-20 work days
O 21-25 work days
○ 25+ work days
Points Earned: 0.23 of 0.46
Paid Primary Caregiver Leave for Hourly Workers
What primary parental leave policies apply to your hourly workers, either through your company or a government program?
If applicable, please select one answer indicating total time off (answers 1-3), and one answer indicating fully paid time off (answers 4-7).
Primary caregivers receive 4-12 weeks of time off for parental leave (including unpaid and paid leave)
✓ Primary caregivers receive 12 weeks to 6 months of time off for parental leave (including unpaid and paid leave)
Primary caregivers receive 6 months or more of time off for parental leave (including unpaid and paid leave)
3-6 weeks of primary parental leave (or equivalent) is fully paid
6-12 weeks of primary parental leave (or equivalent) is fully paid
12-18 weeks of primary parental leave (or equivalent) is fully paid
☐ 18+ weeks of primary parental leave (or equivalent) is fully paid
Primary caregivers receive less than 4 weeks off or no time off for parental leave
Points Earned: 0.09 of 0.46
Flexible Scheduling for Hourly Employees
How does your company manage the scheduling process for hourly workers?
☐ We have a minimum work hours policy for hourly employees.
✓ We have a written policy that worker preference must be incorporated into scheduling (e.g. self-scheduling, honoring worker
preferences to work certain shifts or certain days)
✓ We share employee schedules two weeks or more in advance
✓ Worker schedules are kept consistent from week to week
Our management (or enabling technology) facilitates exchange of hours if an employee is not able to commit to a shift
Other - please describe
☐ None of the above
Points Earned: 0.92 of 0.92

#### **Worker Flexibility Options**

Does the company offer	any of the fo	ollowing job	o flexibility	options,	whenever	feasible,	in	writing	and	in
practice for the majority	of workers?	)								

•
Please check all that apply.
✓ Part-time work schedules at the request of workers
Flex-time work schedules (allowing freedom to vary start and stop times)
✓ Telecommuting (working from home one or more days per week)
☐ Job-sharing
□ None of the above
Points Earned: 0.17 of 0.23
Collective Bargaining
What percentage of your employees are covered by a collective bargaining agreement?
O<65%
O 65-80%
O 81-90%
O>90%
○ N/A - company is a cooperative or has other self-management mechanisms for employees
Points Available: 0.46

#### **Attrition Rate for Hourly Workers**

What percentage of full-time and part-time hourly workers left the company during the last twelve months?

Calculation should include voluntary and involuntary separation, but exclude workers dismissed with cause.

Sensitive

#### Community

**OPERATIONS** 

# **Community Impact Area Introduction**

0.0

This section identifies whether your company is designed to deliver a specific, material, positive impact for its community, and if so, opens the Community Impact Business Model section that is most applicable.

#### **Community Oriented Impact Business Model**

Does your company's business model create a specific positive benefit for stakeholders such as charitable partners, vendors or suppliers in need, or your local community?

Your answers determine which future questions in the assessment are applicable to your company.

O Yes

O No

Points Available: 0.00

**OPERATIONS** 

# **Diversity, Equity, & Inclusion**

6.2

#### **Diverse Ownership and Leadership**

Is your company majority-owned or -led by individuals from any of the following underrepresented groups?

Please select all that apply.

	Led	bv	а	womar
$\overline{}$		$\sim$ y	ч	WOIIIGI

Led by an individual from an underrepresented racial or ethnic minority

Led by another underrepresented individual (veterans, LGBT, etc.)

☐ Majority owned by women

Majority owned by individuals from underrepresented racial or ethnic minorities

Majority owned by other underrepresented individuals (veterans, LGBT, etc.)

☐ None of the above

Points Earned: 0.34 of 0.69

#### **Creating and Managing Inclusive Work Environments**

Which of the following practices does your company have in place around diversity, equity, and inclusion?

We include a statement in all our job postings with a commitment to diversity, equity, and inclusion

We conduct anonymous or "blind" reviews of applications or resumes without attaching names or identifiable characteristics

✓ We conduct analyses of our job description language and requirements to ensure they are inclusive and equitable

✓ We offer trainings for all employees on topics related to diversity, equity, and inclusion

We have set specific, measurable diversity improvement goals

We have conducted a pay equity analysis by gender, race/ethnicity, or other demographic factors and, if necessary, implemented

equal compensation improvement plans or policies

None of the above

Points Earned: 0.41 of 0.69

# **Measurement of Diversity**

What attributes of a diverse workforce does your company track, either through anonymo	us surveys or
other methods legal in your jurisdiction?	

If collecting this type of demographic data is not legal in your jurisdiction, select None of the Above.
Socioeconomic status (as determined by low income residence, education level, etc.)
✓ Race or ethnicity
✓ Gender
✓ Age
Other - please describe
☐ None of the above
Points Earned: 0.52 of 0.69
Workers from Ethnic or Racial Minorities
What percentage of your workforce identifies as being from a racial or ethnic minority?
O <sub>0%</sub>
O 1-9%
O 10-19%
O 20-29%
○ Don't Know
Points Earned: 0.69 of 0.69
Women Workers
How many of your non-managerial workers identify as women?
○0%
○ 1-9%
O 10-24%
O 25-39%
O 40-49%
● 50%+
○ Don't know
Points Earned: 0.69 of 0.69

Age Diversity in Workforce
What percentage of your workforce is either under the age of twenty four or over the age of fifty?
O <sub>0%</sub>
O 1-9%
O 10-19%
O 20-29%
O Don't Know
Points Earned: 0.69 of 0.69
High to Low Pay Ratio
What multiple is the highest compensated individual paid, inclusive of bonus, as compared to the lowest paid full-time worker?
○ >20x
○ 16-20x
○11-15x
○ 6-10x
● 1-5x
Points Earned: 0.69 of 0.69
Female Management
How many of your company managers identify as women?
O <sub>0%</sub>
O 1-9%
O 10-24%
O 25-39%
<ul><li>40-49%</li></ul>
○ 50%+
O Don't know
○ N/A
Points Earned: 0.69 of 0.69

# **Management from Underrepresented Populations** How many of your company managers identify as from another underrepresented social group? If collecting this type of demographic data is not legal in your jurisdiction, select Don't Know. 00% 01-9% 010-19% 020-29% ○30%+ O Don't know Points Earned: 0.46 of 0.69 **Female Directors** How many of your company Board Directors identify as women? 0% 01-9% 010-24% 025-39% 040-49% 050%+ O Don't know O N/A Points Available: 0.69 **Directors from Underrepresented Populations** How many of your company Board Directors identify as from another underrepresented social group? If collecting this type of demographic data is not legal in your jurisdiction, select N/A. 00% 01-9% 010-19%

Points Earned: 0.69 of 0.69

20-29%30%+

O Don't know

O N/A

#### **Supplier Diversity Policies or Programs**

Does your company	y have any	of the f	following	policies	or	programs	in p	place 1	to p	oromote	diversity	within
your supply chain?												

☐ None of the above	
We have formal targets to make a specific percentage of purchases from suppliers with diverse ownership	
<ul><li>✓ We track diversity of ownership among our suppliers</li><li>☐ We have a policy to give preferences to suppliers with ownership from underrepresented populations</li></ul>	

#### **Supplier Ownership Diversity**

What percentage of your purchases were from companies that are majority-owned by women or individuals from underrepresented populations?

○0%

01-9%

0 10-24%

025-39%

040-49%

050%+

O Don't Know

Points Earned: 0.26 of 0.69

# **Economic Impact**

**OPERATIONS** 

3.5

# **Geographic Structure and Scope**

We realize that for companies with more than one office, the definition of local involvement is a more complicated one to answer. Please tell us a bit about the structure of your company geographically.

Rogue Creamery is located in two cities of Southern Oregon, Central Point in Jackson County is home to Rogue Creamery's corporate office. And its dairy and farm store are located in Grants Pass, Josephine County, Oregon.

Points Available: 0.00

#### **New Jobs Added Last Year**

O Don't know

Points Available: 1.18

Number of full-time and part-time jobs that have been added to your company's payroll. Enter 0 if none or if your company has no workers.

of it your company has no workers.
Last twelve months:
Last twelve months: 13
☐ We do not track this
Points Available: 0.00
Job Growth Rate
What was your company's net job growth rate for full-time and part-time positions over the last 12 months? ONLY include newly created jobs that are paid a living wage.
If there is no living wage data available for your country of operations, include new jobs that pay 10% or more above a minimum wage.
0% (no growth on a net basis)
O 1-14%
O 15-24%
O 25%+
Points Available: 2.35
Non-accredited Investor Ownership
What percentage of the company is owned by individuals who would qualify as non-accredited investors?
<b>◎</b> 0%
○1-9%
O 10-24%
O 25-49%
○ 50%+

#### **Local Ownership**

Is the majority (over 50%) of the company's ownership located locally to at least two-thirds of the company's workforce?

"Local" is defined as being part of the same community. While the size and distance of a community may vary by context, they should generally be based on a small-scale economically and culturally connected area like a metropolitan area or a city/town.

Yes

No

Don't know

#### **National Sourcing**

Points Available: 1.18

What percentage of your company's Cost of Goods Sold (including value-adding activities) was spent within the country of operations, from in-country registered companies or national citizens?

0%
1-19%
20-39%
40-59%
60-79%

080%+

Points Earned: 1.18 of 1.18

#### **Local Purchasing and Hiring Policies**

What written local purchasing or hiring policies does your company have in place?

"Local" is defined as being part of the same community. While the size and distance of a community may vary by context, they should generally be based on a small-scale economically and culturally connected area like a metropolitan area or a city/town.

✓ Written preference at each facility to purchase from local suppliers

- Formal targets or goals for the amount of local purchasing
- ✓ Ready-to-use lists of preferred local suppliers and vendors for specific facilities
- ✓ Written preference for hiring and recruiting local managers

☐ Incentives for staff to live within 20 miles of local company facility

Other (please describe)

No written local purchasing or hiring policies in place

Points Earned: 0.59 of 0.59

# **Spending on Local Suppliers**

What percentage of your company's expenses (excluding labor) was spent with independent supplier
local to the company's headquarters or relevant facilities in the last fiscal year?

Please click "Learn More" to understand how to answer this question.
○<20%
O 20-39%
O 40-59%
● 60%+
○ Don't know
Points Earned: 1.18 of 1.18

# **Impactful Banking Services**

What characteristics apply to the financial institution that provides the majority of your company's banking services?

Certified CDFI or national equivalent social investment organization
Certified B Corporation
☐ Member of the Global Alliance for Banking on Values
Cooperative bank or credit union
✓ Local bank committed to serving the community
☐ Independently owned bank
None of the above

Points Earned: 0.59 of 1.18

**OPERATIONS** 

# **Civic Engagement & Giving**

3.0

**Corporate Citizenship Program** How does your company take part in civic engagement? Your answers determine which future questions in the assessment are applicable to your company. Financial or in-kind donations (excluding political causes) ✓ Community investments Community or pro-bono service Advocacy for adopting improved social or environmental policies or performance ✓ Partnerships with charitable organizations or membership with community organizations ✓ Discounted products or services to qualified underserved groups Free use of company facilities to host community events Equity or ownership in the company granted to a nonprofit Other - please describe None of the above Points Earned: 0.55 of 0.55 **Charitable Giving and Community Investment Policies and Practices** What are your company's practices regarding donations or community investments? We have a formal statement on the intended social or environmental impact of our company's philanthropy We have a formal donations commitment (e.g. 1% for the planet) We match individual workers' charitable donations ☑ We allow our workers or customers to select charities to receive our company's donations ✓ We have screening practices for charitable contributions or impact measurement mechanisms for our community investments None of the above Points Earned: 0.55 of 0.55

#### **Relative Input for Community Investments**

If you use an independent methodology to measure total commitment to community investment, what is the equivalent % of revenue contributed in the form of community investment?

○ None
○ Less than 0.1% of revenues
○ 0.1-0.4% of revenues
○ 0.5-0.9% of revenues
○ 1-1.9% of revenues
○ >2%

Points Earned: 1.10 of 1.10

#### **Policy Advocacy for Social and Environmental Standards**

Has your company worked	with policymakers to	o develop or a	dvocate for	r policy	changes	explicitly
designed to improve socia	or environmental ou	tcomes in the	past two y	ears?		

Yes, company has offered support in name and/or signed petitions				
✓ Yes, company has provided active staff time or financial support				
Yes, company has directly introduced, testified, made recommendations or provided expertise to advance standards				
Yes, and efforts resulted in a specific institutional, industry or regulatory reform				
Other - please describe				
☐ None of the above				
oints Farned: 0.55 of 0.55				

#### **Advancing Social and Environmental Performance**

How has your company worked with its stakeholders (including competitors) to improve behavior or performance on social or environmental issues in the past two years?

✓ We have worked with other industry players on a cooperative initiative on relevant social and environmental standards for our industry

We have provided data or contributed to academic research on social or environmental topics

✓ We participate in panel presentations or other public forums on social or environmental topics

We provide public resources for other businesses or stakeholders on improving social or environmental performance

Other - please describe

None of the above

Points Earned: 0.28 of 0.28

# **Supply Chain Management**

**OPERATIONS** 

5.2

# **Significant Supplier Descriptions**

Please select the types of companies that represent your Significant Suppliers:

All companies have significant suppliers, which are defined as the largest suppliers of the company amounting to approximately 80% of	of
non-labor costs. Select all that apply.	
✓ Product Manufacturers	
✓ Professional Service Firms (Consulting, Legal, Accounting)	
☐ Independent Contractors	
☐ Marketing and advertising	
☐ Office Supplies	
✓ Benefits Providers	
✓ Technology	
✓ Raw materials	
✓ Farms	
Other - please describe	
Points Available: 0.00	
Does your company screen or evaluate Significant Suppliers for social and environmental impact?  This question determines the set of supplier-focused questions your company will respond to.   Yes  No	
Points Available: 0.00	
Supplier Screen Topics	
What does your company formally screen for regarding the social or environmental practices and performance of your suppliers?	
Compliance with all local laws and regulations, including those related to social and environmental performance	
✓ Good governance, including policies related to ethics and corruption	
Positive practices beyond what is required by regulations (e.g. environmentally-friendly manufacturing process, excellent labor practices)	
☐ Third-party certifications related to positive social and/or environmental performance	
Other - please describe	
We have no formal screening process in place	

Points Earned: 0.26 of 1.04

# **Supplier Evaluation Practices** What methods does your company use to evaluate the social or environmental impact of your suppliers? We share policies or rules with suppliers but we don't have a verification process in place We require suppliers to complete an assessment we designed We use third-party risk or impact assessment tools (Sedex, BIA) We conduct routine audits or reviews of suppliers at least every two years We have third parties conduct routine audits or reviews of suppliers at least every two years Other (please describe) None of the above Points Earned: 0.52 of 1.04 **Outsourced Staffing Services** Does your company outsource support services (staffing) essential to the delivery of your services to other individuals or organizations? Your answers determine which future questions in the assessment are applicable to your company. Yes O No Points Available: 0.00 **Outsourced Staffing Screening Topics** Does your company review or set requirements regarding the labor practices of its outsourced staffing service providers that includes the following topics? Your answers determine which future questions in the assessment are applicable to your company. Compliance with all local laws and regulations Compliance with international human rights and labor standards (for employees and contractors) Payment at or above industry benchmarks Payment of a living wage (for employees and contractors) ✓ Employee benefits provided Professional development opportunities

Points Earned: 0.38 of 0.52

□ N/A

Other labor practices

None of the above

# What % of your outsourced staffing services (on a currency basis) are accountable to the formalized code of conduct or requirements described in the previous question? 00% 01-20% 021-49% 050-74% O 75-99% 0 100% O N/A Points Earned: 2.09 of 2.09 **Screening / Monitoring for Services** Which of the following methods are used to evaluate the social or environmental impact of your outsourced staffing services? Your answers determine which future questions in the assessment are applicable to your company. Company shares policies or rules with subcontractors but does not have a verification process in place Company requires subcontractors complete self-designed assessment Company utilizes third party risk or impact assessment tools (BIA) Company conducts routine audits/reviews of subcontractors at least every two years Ompany has third parties conduct routine audits/reviews of subcontractors at least every two year Other None of the above Points Earned: 0.05 of 0.52 % of Outsourced Staffing Services Screened / Monitored What % of your outsourced staffing services (on a currency basis) are evaluated based on the methods selected in the previous question? O% 01-20% 021-49% 050-74% O 75-99% 0100% O N/A Points Available: 2.09

% of Outsourced Services Accountable to Code of Conduct?

# **Suppliers in Low-Income Communities** What percentage of your Significant Suppliers is located in low-income communities or create employment opportunities for other chronically underemployed populations? O<10% 010-19% 0 20-30% ○30%+ O Don't Know Points Earned: 0.35 of 0.52 **Supplier Code of Conduct** Is there a formal written Supplier Code of Conduct policy that specifically holds your company's suppliers accountable for social and environmental performance? Your answers determine which future questions in the assessment are applicable to your company. O Yes No Points Available: 1.04 **Length of Supplier Relationships** What is the average tenure of your company's relationships with suppliers?

O Average tenure of supplier relationships is less than 12 months.
O Average tenure of supplier relationships is greater than 12 months.
O Average tenure of supplier relationships is greater than 36 months.
Average tenure of supplier relationships is greater than 60 months.
Our company has had a relationship with a majority of our suppliers (on a currency basis) since our first year of operations
O Don't Know

Points Earned: 1.04 of 1.04

#### **Social or Environmental Purchases**

What percentage of materials or products purchased have third-party social or environmental certification or approval or are from Significant Suppliers that are purpose-driven or have third-party company level certification or approval?

 $\bigcirc$  0

01-24%

**25-49**%

050-74%

075%+

O Don't know

Points Earned: 0.52 of 1.04

#### **Environment**

**OPERATIONS** 

#### **Environment Impact Area Introduction**

0.0

This section asks about your environmental footprint to determine which questions are applicable later on in the assessment. It also identifies whether your company's product/service is designed to deliver a specific, material, positive environmental impact, and if so, opens the Environmental Impact Business Model section that is most applicable.

#### **Environmental Business Model**

Are your company's products/services or processes structured to restore or preserve the environment in any of the following ways? (Please note: the environmental impact of your day-to-day operations will be assessed in the remaining sections of the Environment Impact Area. This question is specifically asking about your products/services or innovative production processes.)

Answering affirmatively will opt you into additional sections of the B Impact Assessment with more specific questions about this Impact Business Model.

Through an innovative manufacturing, wholesale or agriculture process which is designed to significantly reduce environmental impact compared to typical practices for the industry

Through a product or service that preserves, conserves, or restores the environment or resources

✓ None of the above

Points Available: 0.00

**OPERATIONS** 

#### **Environmental Management**

4.0

What percentage of company facilities (by area, both owned by company or leased) is certified to meet
the requirements of an accredited green building program?
O 20-49%
O 50-79%
○80%+
○ N/A
Points Available: 1.67
Facility Improvement with Landlord
If you lease your facilities, have you worked with your landlord to implement or maintain any of the following?
☐ Energy efficiency improvements
☐ Water efficiency improvements
Waste reduction programs (including recycling)
□ None of the above
✓ N/A - Company does not lease majority of facilities
Points Available: 1.67
Environmental Management Systems
Does your company have an environmental management system (EMS) covering waste generation, energy usage, water usage, and carbon emissions that includes any of the following?
Please check all that apply.
✓ Policy statement documenting our organization's commitment to the environment
✓ Assessment undertaken of the environmental impact of our organization's business activities
Stated objectives and quantifiable targets for environmental aspects of our organization's operations
Programming designed, with allocated resources, to achieve these targets
Periodic compliance reviews and auditing to evaluate programs conducted
☐ Third-party auditing and certification of EMS
☐ We have no environmental management system

**Green Building Standards** 

Points Earned: 1.11 of 3.33

#### **Environmentally Certified Products**

Select N/A only if there is no physical product being sold.

During the last fiscal year, what percentage of your products sold had a product certification that assesses the environmental impacts of the product or its production process?

○0%			
O 1-24%			
O 25-49%			
<b>o</b> 50-74%			
○75%+			
○ N/A			
Points Earned: 1.25 of 1.67			

#### **Environmental Assessment and Product Design**

Has your company incorporated environmental considerations into product design by conducting any of the following during the last 24 months with regard to a majority of the products you manufacture or sell?

☐ Life Cycle Assessment
☐ Cradle-to-Cradle Certification
☐ Source reduction exercise
☐ Toxicity reduction exercise
☑ Review of product materials, design, reuse or recyclability
☐ Reclamation programs for used products or parts
☐ Other - please describe
☐ None of the above

N/A - Our revenue is generated from a service

A majority of products represent at least 50% of revenues.

Points Earned: 1.67 of 1.67

OPERATIONS

Air & Climate 6.1

# **Monitoring Energy Usage**

Does your company monitor, record, or report its energy usage?

Include electricity and other energy consumption from heating, hot water, etc. Your answers determine which future questions in the
assessment are applicable to your company.
☐ We do not currently monitor and record usage
☐ We monitor and record usage but have set no reduction targets
✓ We monitor usage and have set intensity targets (e.g. relative to dollars of revenue, volume produced, etc.) that are being monitored
✓ We monitor usage and have set absolute reduction targets regardless of company growth
We have met specific reduction targets during the reporting period
Points Earned: 0.59 of 0.59
Total Energy Use
Total energy used (Gigajoules) during the last 12 months:
Total energy used (Gigajoules) during the last 12 months: 775
☐ We do not track this
Points Available: 0.00
Total Renewable Energy Use
Total energy used from renewable resources (Gigajoules) during the last 12 months:
Total energy used from renewable resources (Gigajoules) during the last 12 months: 256
☐ We do not track this
Points Available: 0.00
Renewable Energy Usage
What percentage of energy use is produced from renewable sources?
Include electricity and other energy consumption from heating, hot water, etc.
○ 0%
O 1-24%
O 50-74%
O 75-99%
O 100%
○ Don't Know
Points Earned: 0.11 of 0.29

#### Low Impact Renewable Energy Use

What percentage of energy use is produced from low-impact renewable sources?

Include electricity and other energy consumption from heating, hot water, etc. Please include both purchased and onsite-generated renewable energy.

00%

01-24%

0 25-49%

050-74%

O 75-99%

0 100%

O Don't know

Points Earned: 0.47 of 1.18

#### **Facility Energy Efficiency**

For what systems has your company used energy conservation or efficiency measures for a majority of your corporate facilities (by square feet) in the past year?

✓ Equipment: Energy Star appliances, automatic sleep modes, after-hour timers, etc.

Lighting: natural light, CF bulbs, occupancy sensors, daylight dimmers, task lighting, etc.

VHVAC: programmable thermostat, timers, occupancy sensors, shade sun-exposed walls, double-paned windows, etc.

Other - please describe

None of the above

□ N/A - We utilize virtual office

Points Earned: 0.59 of 0.59

#### **Energy Use Reductions**

Have conservation and efficiency improvements led to energy savings for your facilities? If so, by how much?

Please calculate based on changes from last year or annualized from a base year, referring to electricity use and other energy consumption from heating, hot water, etc.

00%

1-4%

05-9%

010-14%

0 15-20%

O >20%

O Don't know

Points Earned: 0.24 of 1.18

#### **Monitoring Greenhouse Gas Emissions**

How does your company manage its greenhouse gas emissions for at least Scope 1 and 2? Your answers determine which future questions in the assessment are applicable to your company. We do not currently monitor and record emissions ✓ We regularly monitor and record emissions but have not set any reduction targets We regularly monitor and record emissions and have set specific reduction targets relative to previous performance (e.g. a 5% reduction of GHGs from baseline year) We regularly monitor and record emissions and have set specific science-based targets necessary to achieve global goals to address climate change We have met the specific reduction targets set during this reporting period We have achieved carbon neutrality Points Earned: 0.15 of 0.59 **Total Scope 1 GHGs** Total Greenhouse Gas Emissions (metric tonnes of CO2 equivalent) in: Scope 1: Scope 1: 225 We do not track this Points Available: 0.00 **Total Scope 2 GHGs** Total Greenhouse Gas Emissions (metric tonnes of CO2 equivalent) in: Scope 2: Scope 2: 51.5 ☐ We do not track this Points Available: 0.00 **Total Scope 3 GHGs** Total Greenhouse Gas Emissions (metric tonnes of CO2 equivalent) in: Scope 3: Scope 3: ✓ We do not track this

# Monitoring Air Emissions How does your company monitor and manage your significant air emissions? © Company does not currently monitor and record emissions Company monitors and records emissions (no reduction targets) Company monitors emissions and has specific reduction targets Company monitors emissions and has met specific reduction targets during the reporting period Eliminated emissions of this by-product entirely N/A Points Available: 0.59 Carbon Intensity What is your current Carbon Intensity for Scopes 1 and 2, not including the use of carbon credits or offsets? Please measure intensity in metric tons of CO2/\$million of revenue. Please use USD to accurately evaluate the answer option. Manufacturing: >950 / Utilities: >6,000

○ Manufacturing: 301-450 / Utilities: 2,001-3,000
○ Manufacturing: 151-300 / Utilities: 1,001-2,000
○ Manufacturing: 0-150 / Utilities: 0-1,000
○ Don't know

○ Manufacturing: 751-950 / Utilities: 5,001-6,000
 ○ Manufacturing: 601-750 / Utilities: 4,001-5,000
 ○ Manufacturing: 451-600 / Utilities: 3,001-4,000

O DON I KNOW

Points Earned: 0.59 of 0.59

#### **Carbon Intensity**

What is your current Carbon Intensity for Scopes 1 and 2, measured in tons of CO2/\$million of revenue, including the use of carbon credits or offsets?

Please use USD to accurately evaluate the answer option.

Manufacturing: >950 / Utilities: >6,000
Manufacturing: 751-950 / Utilities: 5,001-6,000
Manufacturing: 601-750 / Utilities: 4,001-5,000
Manufacturing: 451-600 / Utilities: 3,001-4,000
Manufacturing: 301-450 / Utilities: 2,001-3,000
Manufacturing: 151-300 / Utilities: 1,001-2,000
Manufacturing: 1-150 / Utilities: 1-1,000
Manufacturing: 0 / Utilities: 0

Points Earned: 1.18 of 1.18

What percentage of Scope 1 and 2 GHG emissions has been saved due to efficiency improvements implemented by your company?
O <sub>0%</sub>
O 1-4%
O 5-9%
O 10-14%
O 15-20%
O 20%+
Opon't Know
Points Available: 1.18
Ton Miles Reduction
Have you reduced the ton miles (relative to revenues) of your distribution and supply chain, and if so, by
how much?
Calculate by comparing ton-miles from the year prior or annualized from a baseline year.
O <sub>0%</sub>
O 1-9%
O 10%-20%
O 21-50%
○>50%
O Not tracked / Unknown
Points Available: 0.59
Supply Chain GHG Management
Has your company taken action to track and manage the greenhouse emissions produced through your supply chain? (absolute reduction)
Only select practices if you track and manage greenhouse emissions produced for at least 50% of your company suppliers (on a cost
basis).
✓ We don't track or evaluate greenhouse emissions from our supply chain
We have conducted an analysis of our value chain, including suppliers, services, and materials, to identify material risk contributions
of greenhouse gas emissions
We have purchased certified carbon credits to offset some or all of the greenhouse gas emissions from our supply chain
☐ We set targets for reducing greenhouse gas emissions through our supply chain
☐ We have seen a reduction in GHG emissions in our supply chain in the last twelve months
☐ We have achieved a carbon-neutral supply chain
Points Available: 0.59

**Greenhouse Gas Emissions Reduced** 

Offsetting Supplier GHG Emissions
What % of your company's Scope 3 greenhouse gas emissions were offset by certified carbon credits?
<ul> <li>○ 0</li> <li>○ 1-24%</li> <li>○ 25-49%</li> <li>○ 50-74%</li> <li>○ 75-99%</li> <li>○ 100%</li> <li>● Don't know</li> </ul> Points Available: 1.18
Supply Chain GHG Improvement
What practices has your company implemented for a majority of suppliers (on a cost basis) to reduce the greenhouse gas emissions produced through your supply chain?
<ul> <li>□ We collaborate with or require suppliers to collect data and report on greenhouse gas emissions</li> <li>□ We screen suppliers to reduce greenhouse gas emissions (e.g. performance of suppliers, selection of materials, source locations)</li> <li>□ We provide support or resources for our supply chain in adopting greenhouse gas minimized operations (e.g. online tools, applying questionnaires and surveys, collaborating in industrywide surveys)</li> <li>□ We audit and provide help to suppliers to complete corrective actions</li> <li>✓ None of the above</li> </ul>
Points Available: 0.59
Reducing Impact of Travel/Commuting
Does your company have any programs or policies in place to reduce the environmental footprint caused by travel/commuting?
<ul> <li>✓ Employees are subsidized/incentivized for use of public transportation, carpooling, or biking to work</li> <li>✓ Facilities are designed to facilitate use of public transportation, biking, or cleaner burning vehicles (e.g. electric chargers)</li> <li>✓ Employees are encouraged to use virtual meeting technology to reduce in person meetings</li> <li>□ Company has a written policy limiting corporate travel</li> <li>□ None of the above</li> </ul> Points Earned: 0.59 of 0.59
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# Sourcing % of COGS from Local Suppliers What % of the following was spent with suppliers located within 200 miles (or 322 km) of where the end product was used during the last fiscal year? Sourcing of COGS Local to Customers 00% 0 1-9% 010-19% 020-29% ○30%+ O Don't know Points Earned: 0.29 of 1.18 Sourcing % raw materials from Local Suppliers What % of the following was spent with suppliers located within 200 miles (or 322 km) of where the end product was used during the last fiscal year? Raw materials (in currency terms) grown or harvested By company or local independent suppliers. 00% 01-9% 010-19% 020-29% $\bigcirc$ 30%+ O Don't know Points Earned: 1.18 of 1.18 **Managing Impact of Transportation** Has your company adopted any of the following techniques for minimizing the transportation-related environmental impact of its distribution and supply chain? Please check all that apply. Utilize clean or low-emission vehicles (e.g. hybrid, LPG, electric) to transport and distribute product Utilize strategic planning software to minimize fuel usage and shipping footprint Train drivers and handlers in fuel efficient techniques Utilize freight or shipping methods with lower environmental impacts (e.g. avoiding air shipment) ✓ Other - please describe

Points Earned: 0.15 of 0.59

None of the above

# % GHG Emissions Offset If your company purchased certified carbon credits in the reporting period, what % of Scope 1 and 2 GHG emissions were offset? 0% 01-24% 025-49% 050-74% O 75-99% 0100% O Don't know N/A - No carbon offsets purchased Points Available: 0.59 **OPERATIONS** Water 2.5

## **Monitoring and Managing Water Use**

Does your company monitor and manage your water usage?
Your answers determine which future questions in the assessment are applicable to your company.
☐ We do not currently monitor and record water usage
✓ We regularly monitor and record water usage but have not set any reduction targets
☐ We monitor and record water usage and have set specific reduction targets relative to previous performance (e.g. a 5% reduction of
water usage from baseline year)
We regularly monitor and record emissions and have set science-based targets necessary to achieve sustainable usage linked to
our local watershed
☐ We have met specific reduction targets set during this reporting period
Points Earned: 0.20 of 0.80
Total Water Use
Total water use (liters) during the last 12 months
Total water use (liters) during the last 12 months 15602941
We do not track this
Points Available: 0.00

#### **Water Conservation Practices**

water conservation ractices
What water conservation methods have been implemented at the majority of your corporate offices or plant facilities:
Please check all that apply.
Low-flow faucets, taps, toilets, urinals, or showerheads
✓ Grey-water usage for irrigation
✓ Low-volume irrigation
✓ Harvest rainwater
Other - please describe
☐ None of the above
□ N/A - Our company has a virtual office
Points Earned: 0.80 of 0.80
Water Harvested On-Site or From Recycled Sources
What % of water used by the company is harvested on site or is from recycled sources?
$\bigcirc$ 0
<ul><li>1-24%</li></ul>
O 25-49%
O 50-74%
O 75-99%
O 100%
○ Don't Know
Points Earned: 0.40 of 1.60
Monitoring Toxic Wastewater
Which of the following describes how the company monitors hazardous and toxic wastewater?
Monitoring hazardous and toxic wastewater may involve either monitoring the volume and/or the level of contamination.
O Company does not currently monitor and record emissions
O Company monitors and records emissions (no reduction targets)
Company monitors emissions and has specific reduction targets
Company monitors emissions and has met specific reduction targets during the last fiscal year

Points Earned: 0.40 of 0.80

O N/A

O Eliminated emissions of this by-product entirely

# **Water Use Practices** Regarding water use, does your company practice the following within the facilities you owned or leased? Regularly assess microbial, chemical and mineral content of water used and manage water sources appropriately Manage use and release of wastewater in order to preserve surrounding water sources Design business processes to conserve/minimize water ☐ None of the above Points Earned: 0.80 of 0.80 % Water Returned to Table with Same Quality What % of the water used by your company is returned to the watershed at the same or better quality than when it was withdrawn? i.e. % of water treated 00% 01-24% 025-49% 050-74% O 75-99% 0 100% O N/A On't Know Points Available: 1.60 **Supply Chain Water Management** How does your company track and manage the water footprint of your supply chain? Only select practices if you track and manage the water footprint for at least 50% of your company suppliers (on a cost basis). ✓ We do not track the water footprint of our supply chain

We have conducted an analysis of our value chain, including suppliers, services, and materials, to identify material areas of water

We have targets for reducing water footprint through our supply chain

We have seen a reduction of our water footprint in our supply chain in the past twelve months

We have verified that all water use in supply chain is science-based and sustainable

usage

# **Supply Chain Water Improvement**

he water footprint of your supply chain?	Teduce
<ul> <li>We collaborate with or require suppliers to collect data and report on water footprint</li> <li>We screen suppliers to fit good water management practices (e.g. individual supplier practices, materials and ingredign in context of water scarcity)</li> <li>We provide support or resources for supply chain in adopting water management (e.g. online tools, applying question surveys, collaborating in industrywide surveys)</li> <li>We audit and provide help to suppliers to complete corrective actions</li> <li>✓ None of the above</li> </ul>	
Points Available: 0.80	
and & Life	OPERATIONS 7.4
Monitoring and Reporting Non-hazardous Waste	
low does your company monitor and manage your waste production?	
our answers determine which future questions in the assessment are applicable to your company.  We do not currently monitor and record waste production  We regularly monitor and record waste production but have not set any reduction targets  We regularly monitor and record waste production and have set specific reduction targets relative to previous perform 5% reduction of waste to landfill from baseline year)  We regularly monitor and record waste produced and have set a zero waste target  We have met the specific reduction targets set during this reporting period  We produce zero waste to landfill / ocean	nance (e.g. a
onto Larriod. 0.10 of 0.00	
Non-hazardous Waste Generated	
Vaste Produced: Non-Hazardous Waste (metric tonnes) during the last 12 months	
Waste Produced: Non-Hazardous Waste (metric tonnes) during the last 12 months 13  We do not track this	

Total Waste Disposed
Waste Disposed (metric tonnes) during the last 12 months
Waste Disposed (metric tonnes) during the last 12 months 0  We do not track this
Points Available: 0.00
Total Waste Recycled
Waste Disposed: Recycled/Reused (metric tonnes) during the last 12 months
Waste Disposed: Recycled/Reused (metric tonnes) during the last 12 months 13  We do not track this
Points Available: 0.00
Recycling Programs
Does the company have a company-wide recovery and recycling program that includes the following?
Please check all that apply.
✓ Paper
✓ Cardboard
✓ Plastic
✓ Glass & metal
✓ Composting
☐ None of the above
Points Earned: 0.63 of 0.63
Waste Reduction Programs
Does your company have a formal program to evaluate how to reduce its generation of hazardous, universal, and/or non-hazardous waste?
Yes
○ No
O Already maximized - we have achieved Zero Waste
Points Farned: 0.63 of 0.63

# **Supply Chain Waste Management** How does your company track and manage waste in your supply chain? Only select practices if you track and manage waste for at least 50% of your company suppliers (on a cost basis). We don't track the solid waste impacts of our supply chain ✓ We have conducted an analysis of our value chain, including suppliers, services, and materials, to identify material areas of waste production We have set targets for reducing solid waste in the supply chain We have seen a reduction of waste produced in our value chain in the past twelve months We have achieved zero waste or a closed-loop supply chain Points Earned: 0.47 of 0.63 **Supply Chain Waste Improvement** What practices has your company implemented for a majority of suppliers (on a cost basis) to reduce waste in your supply chain? We collaborate with or require suppliers to collect data and report on waste production We screen or require suppliers to meet standards related to solid waste production We have implemented initiatives to reduce waste at the source or divert waste from landfills or incineration in the supply chain We audit and provide help to suppliers to complete corrective actions ✓ None of the above

#### **Source Reduction**

Points Available: 0.63

Have any of your products been source reduced in the last fiscal year?

This includes reducing the volume of material needed for a product through material selection, production process, product design, etc.

Yes

ONo

O N/A: My revenues are generated from a service so source reduction cannot be conducted.

Points Earned: 0.63 of 0.63

### **Programs to Reduce End of Life Waste**

Does the company have in place an active end-of-life product/component reclamation program to increase the useful life of parts and components?

Yes

O No

O N/A

Points Earned: 0.63 of 0.63

#### **Environment Impact Packaging**

How does your company minimize the environmental impact of the packaging of your products?

Select all practices that apply and are verifiable, regardless of the % of product/packaging the practice applies to. We have conducted a formal assessment of our packaging design and materials to identify opportunities to minimize environmental impact We have source-reduced packaging within the last two years Our packaging materials are certified to meet independent standards for environmental impact Our packaging is recyclable and provides instructions on how to recycle it correctly Our packaging is non-toxic Our packaging materials are designed to have less overall environmental impact than common alternatives ☐ None of the above N/A - Our products do not have packaging materials Points Earned: 0.63 of 0.63 % of Recyclable/Biodegradable Materials What % of material (by volume) is made of recyclable (and labeled as such) or biodegradable materials in the areas where they are sold (product + packaging)? O<20% 020-49% 050-74% O 75-99% 0100% O Don't Know O N/A Points Earned: 0.32 of 0.63 % of Environmentally Preferred Input Materials What % of material (by volume) comes from recycled materials, reused components, and/or certified sustainably sourced materials? O<20% 020-49% 050-74% O 75-99% 0 100% O Don't Know O N/A - We do not sell a physical product

Points Earned: 1.26 of 1.26

# How does your company monitor and manage your hazardous waste production? Company does not currently monitor and record emissions Company monitors and records emissions (no reduction targets) Company monitors emissions and has specific reduction targets We regularly monitor and record emissions and have set a zero hazardous waste target Company has met specific reduction targets during the reporting period Eliminated emissions of this by-product entirely Points Available: 0.63 **Reducing Waste** Optional unweighted metrics: Approximately by what % has your company reduced solid and hazardous waste generation (normalized for revenue changes) over the following periods? The past two years The past two years ✓ We do not track this Points Available: 0.00 **Hazardous Waste Disposal** Can your company verify that your hazardous waste is always disposed of responsibly? This includes batteries, paint, electronic equipment, etc. Yes

**Monitoring Hazardous Waste** 

O No

Points Earned: 0.63 of 0.63

O N/A - We have eliminated hazardous waste

#### **Tracking Chemicals in the Supply Chain**

Does your company do any of the following to track chemicals in the supply chain for the majority of materials?

Please check all that apply.
☐ Do not track chemicals in the supply chain
✓ Require suppliers to disclose specified chemicals of concern
Ask suppliers if they know all the chemical ingredients intentionally added to their product and all residuals of high concern present
in the product (asking if they know only, not to provide the data to you)
✓ Require suppliers to provide chemical information to a third party
✓ Disclose all by-products, contaminants or trace materials to the public
Points Earned: 0.63 of 0.63
Chemical Reduction Methods
Which of the following environmentally preferred products have been purchased for the majority of you corporate facilities?
✓ Non-toxic ignitorial products

Other - please describe

None of the above

✓ Unbleached / chlorine free paper products✓ Soy-based inks or other low VOC inks

Points Earned: 0.63 of 0.63

#### **Supply Chain Chemical Management**

Recycled/environmentally preferred office supplies (paper, pens, notebooks, etc.)

How does your company track and manage toxins or hazardous waste in your supply chain?

Only select practices if you track and manage toxins or hazardous waste for at least 50% of your company suppliers (on a cost basis).

✓ We don't track toxins or hazardous waste in our supply chain
☐ We have conducted an analysis of our value chain, including suppliers, services, and materials, to identify material risks of toxins
and/or production of hazardous waste
☐ We have set targets for reducing toxins and hazardous waste in our supply chain
☐ We have verified that there are no harmful toxins or hazardous waste in our supply chain

# Supply Chain Chemical Improvement What practices has your company implemented for a majority of suppliers (on a cost basis) to reduce toxins or hazardous waste in your supply chain?

toxine of magacination by the capping chain.			
We collaborate with or require suppliers to collect data and report on chemicals			
☐ We screen or require suppliers to meet standards related to toxins or hazardous waste			
☐ We provide support or resources to reduce toxins in the supply chain (e.g.online tools, applying questionnaires and survey	/S,		
collaborating in industrywide surveys)			
☐ We audit and provide help to suppliers to complete corrective actions			
None of the above Points Earned: 0.16 of 0.63			
How does your company track and manage your supply chain's impact on biodiversity?			
Only select practices if you track and manage the impact on biodiversity for at least 50% of your company suppliers (on a cost because of the company suppliers).	oasis).		
✓ We don't evaluate our supply chain impact on biodiversity			
☐ We have conducted an analysis of our value chain, including suppliers, services, and materials, to identify material risks to	)		
biodiversity			

Points Available: 0.63

#### **Supply Chain Biodiversity Improvement**

We set targets for reducing impact on biodiversity through our supply chain

We have verified that our supply chain creates no (or positive) biodiversity impact

What practices has your company implemented for a majority of suppliers (on a cost basis) to reduce your supply chain's impact on biodiversity?

Points Available: 0.63

#### **Customers**

**OPERATIONS** 

# **Customers Impact Area Introduction**

0.0

This section identifies whether your company's product/service is designed to deliver a specific, material, positive impact for its customers (beyond the value normally provided from goods or services), and if so, opens the Customer Impact Business Model section that is most applicable.

#### **Customer Impact Business Model Introduction**

Do any of your company's products/services address a social or economic problem for your customers and/or their beneficiaries?

and/or their beneficiaries?	
Your answers determine which future questions in the assessment are applicable to your company.	

Points Available: 0.00

O Yes

**OPERATIONS** 

### **Customer Stewardship**

4.3

#### **Managing Customer Stewardship**

Does your company do any of the following to manage the impact and value created for your customers or consumers?

✓ We offer product / service guarantees, warranties, or protection police		l
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- ✓ We have third party quality certifications or accreditations
- We have formal quality control mechanisms
- ✓ We have feedback / customer service feedback or complaint mechanisms
- We monitor customer or consumer satisfaction
- We assess the outcomes produced for our customers through the use of our product or service
- ✓ We have written policies in place for ethical marketing, advertisement, or customer engagement
- ✓ We manage the privacy and security of client / customer data
- ☐ None of the above

Points Earned: 0.63 of 0.63

#### **Quality Assurance**

Do you use an established third party methodology to manage quality assurance for your products or services?

Examples include PDSA, Six Sigma, DMAIC, TQM, Zero Defects, etc

Yes

○ No

Points Earned: 0.63 of 0.63

# **Supplier Quality Assurance Reviews** What % of Significant Suppliers (on currency basis) are subjected to regular quality assurance reviews or audits? 0-49% 050-62% 063-75% >75% Points Earned: 1.25 of 1.25 **Feedback and Complaint Channels** Are any of the following true regarding mechanisms for customers to provide feedback, ask guestions, or file complaints? ✓ Products and/or websites feature customer service contact information ✓ Product / service reviews are made available in their entirety to public Company responds to all direct inquiries or complaints within a month of receipt Company offers live time support to customers Other None of the above Points Earned: 0.47 of 0.63 **Monitoring Customer Satisfaction and Retention** Which of the following are true of your company with regards to customer or client satisfaction and/or retention? Company monitors customer satisfaction Company shares customer satisfaction internally within the company Company shares customer satisfaction publicly Company has specified targets for customer / client satisfaction

In the last year, company has achieved specified targets for satisfaction

None of the above

Points Earned: 0.50 of 0.63

# **Managing Product Impacts** Does the company do any of the following with regards to managing the potential impact their products have on customers / beneficiaries? Company regularly monitors customer outcomes and well-being Company has formal program to incorporate customer testing and feedback into product design Company has formal programs in place to continuously improve outcomes produced for customers (including reducing negative effects or increasing positive effects) Other None of the above Points Earned: 0.21 of 0.63 **Data Usage and Privacy** Does your company have any of the following to address data usage and privacy issues? Company has a formal publicly available data and privacy policy Company makes all users aware of information collected, length of time it is preserved, how it's used, and whether and how it is shared with other entities (public or private) All customers have option to decide how their data can be used Company's all email list building and email marketing strategies are GDPR compliant Other None of the above N/A - Company does not collect sensitive data Points Earned: 0.63 of 0.63 **Disclosure Questionnaire Disclosure Industries** Disclosure questions on specific production and trade. **Disclosure Alcohol** Please indicate if your company is involved in the production, operation, trade, or sale of any the following:

Alcohol

Please also select "Yes" if your company serves clients in this industry

O Yes

No

#### **Disclosure Tobacco**

Please indicate if your company is involved in the production, operation, trade, or sale of any the following:

Tobacco

Please also select "Yes" if your company serves clients in this industry

O Yes

No

Points Available: 0.00

#### **Disclosure Firearms Weapons**

Please indicate if your company is involved in the production, operation, trade, or sale of any the following:

Firearms, weapons or munitions

Please also select "Yes" if your company serves clients in this industry

O Yes

No

Points Available: 0.00

#### **Disclosure Pornography**

Please indicate if your company is involved in the production, operation, trade, or sale of any the following:

Pornography

Please also select "Yes" if your company serves clients in this industry

O Yes

No

Points Available: 0.00

#### **Disclosure Fossil Fuels**

Please indicate if your company is involved in the production, operation, trade, or sale of any the following:

Fossil-fuel-based oil, natural gas, or coal extraction, distribution, sale, etc.

Please also select "Yes" if your company serves clients in this industry

O Yes

No

#### **Disclosure Mining**

Please indicate if your company is involved in the production, operation, trade, or sale of any the following:

Mining

Please also select "Yes" if your company serves clients in this industry

O Yes

No

Points Available: 0.00

#### **Disclosure Nuclear Power or Hazardous Materials**

Please indicate if your company is involved in the production, operation, trade, or sale of any the following:

Nuclear power, radioactive materials or hazardous waste

Please also select "Yes" if your company serves clients in this industry

O Yes

No

Points Available: 0.00

#### **Disclosure Prisons**

Please indicate if your company is involved in the production, operation, trade, or sale of any the following:

**Prisons** 

Please also select "Yes" if your company serves clients in this industry

O Yes

No

Points Available: 0.00

#### **Disclosure Bottled Water**

Please indicate if your company is involved in the production, operation, trade, or sale of any the following:

Bottled water

O Yes

No

**Disclosure Animal Products or Services** Please indicate if your company is involved in the production, operation, trade, or sale of any the following: Animal-based products or services (including seafood) Yes O No Points Available: 0.00 **Disclosure Monoculture Agriculture** Please indicate if your company is involved in the production, operation, trade, or sale of any the following: Monoculture agriculture O Yes ● No Points Available: 0.00 **Disclosure Genetically Modified Organisms** Please indicate if your company is involved in the production, operation, trade, or sale of any the following: Genetically modified organisms Please also select "Yes" if your company serves clients in this industry O Yes No

Points Available: 0.00

#### **Disclosure Biodiversity Impacts**

Please indicate if your company is involved in the production, operation, trade, or sale of any the following:

Industries with a large potential biodiversity impact (including logging or logging equipment, agriculture, etc.)

Yes

O No

# **Disclosure Energy and Emissions Intensive Industries** Please indicate if your company is involved in the production, operation, trade, or sale of any the following: Energy- and emissions-intensive industries O Yes ON Points Available: 0.00 **Disclosure Water Intensive Industries** Please indicate if your company is involved in the production, operation, trade, or sale of any the following: Water-intensive industries Yes O No Points Available: 0.00 **Disclosure Illegal Products or Subject to Phase Out** Please indicate if your company is involved in the production, operation, trade, or sale of any the following: Products or activities that are illegal under country laws or regulations where they have operated, banned in international conventions or agreements, or subject to international phase-out or regulation O Yes No Points Available: 0.00 Disclosure Industries at Risk of Human Rights Violations

Please indicate if your company is involved in the production, operation, trade, or sale of any the following:

Industries reliant upon materials at high risk of human rights infringements (e.g. conflict minerals)

O Yes

#### **Other Disclosure Industries**

Please indicate if your company is involved in the production, operation, trade, or sale of any the following:

Other industries that may cause social or environmental harm or are subject to stakeholder criticism or concern



O No

Points Available: 0.00

#### **Company Explanation Of Disclosure Item Flags**

If you selected "Yes" to any of the "Disclosure Industries" listed above, please provide a detailed explanation of the company's involvement for each affirmative response:

If this does not apply to you, please enter "Does not apply" in the text area below.

The creation of cheese required the production of milk. In addition, operating a food manufacturing (cheese) plant requires water for cleaning and sanitizing.

Points Available: 0.00

#### **Disclosure Practices**

Disclosure questions on sensitive practices.

#### **No formal Registration Under Domestic Regulations**

Please indicate if your company engages in any of the following practices:

Company is not formally registered in accordance with all relevant regulations and requirements

If your company is a formally registered business, select "No."

O Yes

O No

Points Available: 0.00

#### **Tax Reduction Through Corporate Shells**

Please indicate if your company engages in any of the following practices:

Company uses corporate shells or other structural means, such as establishing multiple corporate entities, to minimize tax payments

O Yes

No

# **Operates in conflict zones** Please indicate if your company engages in any of the following practices: Company operates in conflict zones O Yes No Points Available: 0.00 Sale of Data Please indicate if your company engages in any of the following practices: Company sells or provides access to consumer or user data O Yes No Points Available: 0.00 Facilities located in sensitive ecosystems Please indicate if your company engages in any of the following practices: Company facilities are located adjacent to or in sensitive ecosystems Yes O No Points Available: 0.00 **Animal Testing** Please indicate if your company engages in any of the following practices: Company's products are tested on animals O Yes ON O Points Available: 0.00 **Marketing of Breastmilk Substitutes** Please indicate if your company engages in any of the following practices: Marketing of breastmilk substitutes O Yes No

#### Activities against freedom of association/collective bargaining

Please indicate if your company engages in any of the following practices:

Company has taken a public stance against unionization, has engaged in activities that may be perceived as taking a stance against union organizing, or prohibits workers from freely associating and bargaining collectively for the terms of one's employment

O Yes

Points Available: 0.00

#### **Workers Under Bond**

Please indicate if your company engages in any of the following practices:

Company hires workers that are under bond, debt, or other obligation to the company or to labor brokers

O Yes

No

Points Available: 0.00

#### **Confirmation of Right to Work**

Please indicate if your company engages in any of the following practices:

Company does not confirm that workers have the legal right to work in jurisdiction of operations, or company does not keep personnel records that include evidence of the date of birth of each worker

O Yes

O No

Points Available: 0.00

#### **Employs Individuals on Zero-Hour Contracts**

Please indicate if your company engages in any of the following practices:

Company employs individuals on zero-hour contracts

O Yes

No

# Company workers are prisoners Please indicate if your company engages in any of the following practices: Company uses workers who are prisoners O Yes No Points Available: 0.00 Company Employs Workers Under Age 15 (Or Other ILO Minimum Age) Please indicate if your company engages in any of the following practices: Company employs workers under the age of 15 (or other minimum work age covered by the International Labour Organization Convention No. 138) and/or company does not keep personnel records that include evidence of the date of birth of each O Yes ● No Points Available: 0.00 **Overtime For Hourly Workers Is Compulsory** Please indicate if your company engages in any of the following practices: Overtime work is compulsory and exceeds 48 hours in a week O Yes No Points Available: 0.00

#### **Other Disclosure Practices**

Please indicate if your company engages in any of the following practices:

Other sensitive practices that may cause social or environmental harm, or are subject to stakeholder concern

O Yes
No

#### **Company Explanation Of Disclosure Item Flags**

If you selected "Yes" to any of the "Disclosure Practices" listed above, please provide a detailed explanation of the company's engagement in each practice marked in the affirmative:

If this does not apply to you, please enter "Does not apply" in the text area below.

Rogue Creamery's dairy is bordered on one side by the Rogue River. This is a sensitive ecosystem which it has preserved for wildlife, insects and native plants.

Points Available: 0.00

#### **Disclosure Outcomes & Penalties**

Disclosure questions concerning litigation, relocation of communities, accidents, and on-the-job fatality.

#### **On-Site Fatality**

Please indicate if your company has experienced any of the following in the past 5 years:

Company has had an operational or on-the-job fatality

O Yes

Points Available: 0.00

#### **Litigation or Arbitration**

Please indicate if your company has experienced any of the following in the past 5 years:

Litigation or arbitration against company either ongoing, settled, or found against the company

YesNo

Points Available: 0.00

#### Company has filed for bankruptcy

Please indicate if your company has experienced any of the following in the past 5 years:

Company has filed for bankruptcy

O Yes

No

#### **Bribery, Fraud, or Corruption**

Please indicate if your company has had a formal complaint to a regulatory agency or been assessed a fine or sanction in the past five years for any of the following:

Bribery, fraud, or corruption O Yes No Points Available: 0.00 **Anti-Competitive Behavior** Please indicate if your company has had a formal complaint to a regulatory agency or been assessed a fine or sanction in the past five years for any of the following: Anti-competitive behavior O Yes ● No Points Available: 0.00 Financial Reporting, Taxes, Investments, or Loans Please indicate if your company has had a formal complaint to a regulatory agency or been assessed a fine or sanction in the past five years for any of the following: Financial reporting, tax payments, investments, or loans O Yes No Points Available: 0.00 **Political Contributions or International Affairs** Please indicate if your company has had a formal complaint to a regulatory agency or been assessed a fine or sanction in the past five years for any of the following: Political contributions or international affairs O Yes No

#### **Labor Issues**

Please indicate if your company has had a formal complaint to a regulatory agency or been assessed a fine or sanction in the past five years for any of the following:

Labor issues (including safety and discrimination) O Yes O No Points Available: 0.00 Recalls Please indicate if your company has experienced any of the following in the past 5 years: Recalls due to quality control issues O Yes No Points Available: 0.00 **Breaches of Confidential Information** Please indicate if your company has experienced any of the following in the past 5 years: Breaches of individual privacy and/or losses of individual confidential data O Yes No Points Available: 0.00 **Consumer Protection** Please indicate if your company has had a formal complaint to a regulatory agency or been assessed a fine or sanction in the past five years for any of the following: Consumer protection (including product safety and marketing claims)

Points Available: 0.00

O Yes

# **Significant Layoffs** Please indicate if your company has experienced any of the following in the past 5 years: Company has had layoffs of more than 20% of the workforce O Yes No Points Available: 0.00 Hazardous Discharges Into Air/Land/Water (Past 5 Yrs) Please indicate if your company has experienced any of the following in the past 5 years: Company sites have experienced accidental discharges to air, land or water of hazardous substances O Yes No Points Available: 0.00 Large Scale Land Conversion, Acquisition, or Relocation Please indicate if your company has experienced any of the following in the past 5 years: Construction or operation of company involved large scale land acquisition, convergence, or degradation (including the construction or refurbishment of dams), or resulted in the resettlement or economic displacement of 5,000 or more people O Yes No Points Available: 0.00 **Penalties Assessed For Environmental Issues**

Please indicate if your company has had a formal complaint to a regulatory agency or been assessed a fine or sanction in the past five years for any of the following:

Environmental management penalties, including animal welfare



○ No

#### **Violation of Indigenous Peoples Rights**

Please indicate if your company has had a formal complaint to a regulatory agency or been assessed a fine or sanction in the past five years for any of the following:

Infringing on indigenous people's rights, for instance by utilizing lands owned or used by indigenous peoples without full documented consent of such peoples

O Yes

No

Points Available: 0.00

#### Other Disclosure Outcomes & Penalties

Please indicate if your company has had a formal complaint to a regulatory agency or been assessed a fine or sanction in the past five years for any of the following:

Other penalties, complaints, or grievances filed or levied against the company for negative impacts on local communities, human rights, or other stakeholder concerns

O Yes

No

Points Available: 0.00

#### **Company Explanation Of Disclosure Item Flags**

If you selected "Yes" to any of the "Disclosure Outcomes & Penalties" listed above, please provide a detailed explanation of the company's experience related to each affirmative response:

If this does not apply to you, please enter "Does not apply" in the text area below.

Rogue Creamery received a fine for its whey discharge. The fine was negotiated because the ph reader misreported discharge. This issue was resolved and a long term solution found by dehydrating the organic whey offsite.

Points Available: 0.00

### **Supply Chain Disclosure**

Disclosure questions concerning the significant suppliers of the company

# Supplier Child Labor, Prison Labor, or Forced Labor Please indicate if any of the following statements are true regarding your company's suppliers: Employment of workers under the age of 15, use of workers who are currently prisoners, or other practices that are relevant to risk of forced labor O Yes ON O Don't Know Points Available: 0.00 **Suppliers in Conflict Zones** Please indicate if any of the following statements are true regarding your company's suppliers: Operation in conflict zones O Yes ● No O Don't Know Points Available: 0.00 **Suppliers Negative Social Impact** Please indicate if any of the following statements are true regarding your company's suppliers: Practices or outcomes that produced substantial negative impacts regarding human rights, labor conditions, or local communities O Yes No O Don't Know Points Available: 0.00 **Suppliers Negative Environmental Impact** Please indicate if any of the following statements are true regarding your company's suppliers: Practices or outcomes that produced substantial negative environmental impact O Yes ● No

Points Available: 0.00

O Don't Know