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Course Suite Overview

Our courses are fully accredited, endorsed by, and delivered in association with leading awarding bodies, organisations and trusted partners.

CPD — The CPD Certification Service
BIRMINGHAM CITY UNIVERSITY
ICA INTERNATIONAL COMPLIANCE ASSOCIATION
elCAS Enhanced Learning Credit Administration Service — APPROVED BY MoD IN SUPPORT OF THE ELC SCHEME — ELC PROVIDER NUMBER 10212
Highfield awarding body for compliance — Approved HABC Centre
VTCT APPROVED
SKILLS FOR LIFE
Funded by Department for Education
Funded by UK Government
ARMED FORCES COVENANT — PROUDLY SUPPORTING THOSE WHO SERVE.

About Us

Welcome to Study Academy, your trusted partner in compliance training. At Study Academy, we specialise in delivering high-quality, engaging training solutions that help your business meet and exceed regulatory requirements. From a wide range of ready-to-use courses to customised training programs tailored to your specific needs, our expertise covers all facets of compliance education. Discover how our dedicated team's commitment to excellence and client success can streamline your compliance processes and enhance your team's performance. Click the video below to learn more about us:

Compliance

Health & Safety

Leadership & Soft Skills

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Click the sections that are underlined to skip to the relevant page
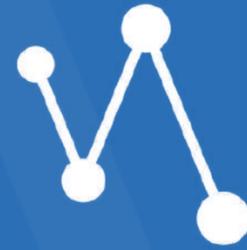
Pricing

Off-the-shelf pricing

Unlock the potential of our corporate packages, granting you unrestricted access to our course library, allowing you to skilfully qualify your staff for a fixed monthly or annual fee. Our SCORM compliant courses can seamlessly integrate into your own Learner Management System, or alternatively, you have the option to enrol learners directly through Study Academy's platform. Below, you'll find detailed information on our packages, pricing, and the associated benefits of each package.
Packages are a minimum of 12 months for Starter, Starter + and Bronze. Packages are a minimum of 24 months for Silver, Gold and Platinum packages.
Prices are excluding VAT

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	Starter	Starter +	Bronze	Silver	Gold	Platinum
Monthly Price	£400	£800	£1,200	£2,740	£4,000	£8,000
Number of users	Up to 50	51 to 99	100 to 249	250 to 399	400 to 549	550 to 999
Number of courses	1 to 10	11 to 15	16 to 30	Unlimited	Unlimited	Unlimited
Admin access	✓	✓	✓	✓	✓	✓
IT support	✓	✓	✓	✓	✓	✓
Progress reports	✓	✓	✓	✓	✓	✓
Account Manager	✓	✓	✓	✓	✓	✓
Branded courses	✗	✗	✗	✓	✓	✓
Branded LMS	✗	✗	✗	✗	✓	✓
Compliance Consultation	✗	✗	✗	✗	✓	✓
Free course development	✗	✗	✗	✗	✓	✓

10% discount if paid annually

Bespoke Course Development Pricing

We offer a set fee for each course size, as detailed below, which provides clarity and transparency from the start. This fee includes the initial review of the course and the first round of edits, ensuring you are satisfied with the core elements before finalising. Additional features or any further rounds of changes beyond the first will be available at an extra cost, additional costs are detailed below. We have listed packages with course slides at a maximum of 100 as we recommend that courses should be 100 slides as a maximum for optimal learner experience.

Prices are excluding VAT

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	Package 1	Package 2	Package 3
Cost	£995.00	£3,450.00	£5,895.00
Number of slides*	Up to 50	Up to 50	51 > 100
Number of videos**	0	2	3

Examples of bespoke courses

Alstom Rail   **BIFA**   **HomeServe**

Optional extras & additional costs

Additional Videos	Additional Voiceovers	Additional Changes (After first round of changes)	Changes to videos (After course sign off)	Additional Slides (After course sign off)	Full video production (People speaking to camera)
£875.00 Per video > 4 mins	£325.00 Per voiceover > 4 mins	£15.00 Per change	£155.00 Per video > 4 mins	£25.00 Per slide	£6,000 1 full day filming of 5 short videos and 2 days editing

* A slide refers to an Articulate Storyline eLearning slide, equivalent to a content slide in a PowerPoint presentation.

**Videos include professional voiceovers and are up to 4 minutes in duration

The Team

The Senior Executive Team

John Loveday
Co-Founder & Global CEO

Paul Hood
Co-Founder & Global COO

Bill Howarth
Director of Education and Training

Marc Dixon
Managing Director USA

Paul Kennedy
USA Head of People

Adrea Gibbs
Head of Creative

Elena Virje
e-Learning Content Coordinator

Rhiann Marchant
Neurodiversity Lead

Bryan Picoto
Head of Web and IT

James Billingham
Head of Funded Provision

Helen Henry
Head of Accounts

Nicki Baldwin
Instructional Designer

Jodie Jaggard-Cozens
Video Animator

Amrit Sandhu
Voiceover Artist

Compliance

The Consumer Duty

Learning Outcomes

In this course you will cover the following learning outcomes:

- Outline the rationale and purpose behind the Financial Conduct Authority (FCA) – Duty to Consumers
- Determine the types of businesses impacted by the duty
- Understand the three elements that constitute the duty
- Explain the core changes to the duty imposed by the Financial Services Act 2021
- Recognise the types of behaviour the new consumer duty is designed to eradicate
- Understand what is meant by 'enhanced outcomes for customers'

Identify and describe:

• The consumer principle

• The cross-cutting rules

• The 4 consumer outcomes

Explain the FCA's original 11 principles and how the new Consumer Principle (principle 12) operates

• Identify and explain the requirements of the Consumer Duty, as required by the FCA, relating to:

• Products and Services

• Price and Value

• Consumer Understanding

• Consumer Support

• Explain what effective on-going monitoring and review of the outcomes is required from the customer's perspective

• Understand what data and evidence is needed to be FCA compliant

• Describe the Senior Management and Certification Regime (SMCR) and how it interrelates to the Consumer Duty

Course Breakdown

Module 1: Introducing the Consumer Duty
Module 2: The Consumer Principle
Module 3: The Cross-Cutting Rules
Module 4: The Four Outcomes
Module 5: The Consumer Duty in Practice
Final Quiz

Course Demo

Example Certificate

Know Your Customer (KYC)

Learning Outcomes

In this course you will cover the following learning outcomes:

• Understand KYC Concepts: Grasp the fundamental principles of Know Your Customer regulations, including their origins, purpose, and significance in financial compliance.

• Master Customer Due Diligence: Acquire in-depth knowledge of customer due diligence procedures, enabling the effective verification of customer identities and assessment of risks.

• Navigate Regulatory Framework: Familiarise themselves with the specific KYC regulations in the UK, understanding the legal obligations, guidelines, and best practices applicable to financial institutions.

• Implement Risk Assessment: Develop skills in assessing customer risk profiles, ensuring the ability to identify potential vulnerabilities and take appropriate risk mitigation measures.

• Apply Compliance Procedures: Learn practical techniques for implementing robust KYC compliance procedures within organisations, aligning with regulatory requirements and industry standards.

• Prevent Financial Crimes: Understand how KYC practices contribute to preventing financial crimes such as fraud, money laundering, and identity theft, ensuring a secure financial environment.

• Stay Updated: Stay abreast of evolving KYC regulations and industry trends, enabling proactive adaptation to changes and ensuring continuous compliance within the financial sector.

Course Breakdown

Module 1: What is KYC?
Module 2: Legal obligations, guidelines and best practices
Module 3: Technology and KYC
Module 4: Case studies: KYC in action
Module 5: Understanding eKYC (Electronic Know Your Customer)
Final Quiz

Course Demo

Example Certificate

Treating Customers Fairly (TCF)

Learning Outcomes

IBecome compliant in Treating Customers Fairly (TCF) regulations. Discover the core principles of TCF in this comprehensive online course. Explore the fundamental concept of TCF and delve into its significance in today's business landscape. Gain insights into the six crucial consumer outcomes that align with the TCF Principle and learn to integrate them seamlessly into your business approach. Uncover practical strategies to prioritise customers' best interests. Elevate your understanding of ethical customer treatment, bolster customer trust, and enhance your business's reputation.

Learning Objectives

• To describe the Treating Customers Fairly Principle.

• To highlight the six consumer outcomes that relate to the Treating Customers Fairly Principle.

• To show how you can use the six consumer outcomes to put customers' best interests first.

Course Breakdown

Module 1: TCF Overview

Module 2: Why is TCF important?

Module 3: Consumer Outcomes

Module 4: TCF Compliance Checklist

Final Quiz

Course Demo

Example Certificate

Market Abuse Regulation (MAR)

Learning Outcomes

Study Academy is proud to offer this university endorsed online course on Market Abuse Regulation (MAR), providing comprehensive insight into the intricate landscape of market integrity and regulatory compliance. Endorsed by Birmingham City University, this course delves deep into the fundamental aspects of MAR, equipping participants with the knowledge and skills necessary to navigate the complexities of financial markets with confidence and integrity.

Market abuse poses significant risks to the fairness, transparency, and stability of financial markets. This course begins by elucidating the concept of market abuse, exploring its various forms, and analysing real-world case studies to understand its implications. Participants will gain a profound understanding of market abuse offences, including insider dealing, market manipulation, and unlawful disclosure of inside information. Moreover, the course meticulously examines the compliance requirements set forth by MAR, elucidating the obligations imposed on market participants, including financial institutions, investment firms, and listed companies. Through comprehensive modules, participants will learn about the regulatory framework, reporting obligations, and best practices for ensuring compliance with MAR.

Furthermore, the course sheds light on the penalties associated with market abuse, emphasising the importance of adherence to regulatory standards and the consequences of non-compliance. Participants will gain insights into the enforcement mechanisms employed by regulatory authorities and the legal ramifications of engaging in market abuse activities.

In addition, improper disclosure of inside information is a critical aspect of MAR, and this course provides a detailed analysis of disclosure requirements and the implications of improper disclosure. Participants will learn how to identify inside information, manage disclosure processes, and mitigate the risks associated with improper disclosure.

Course Breakdown

Module 1: Introduction
Module 2: What is market abuse?
Module 3: Market abuse offences
Module 4: Compliance requirements and penalties
Module 5: Improper disclosure
Final Quiz

Course Demo

Example Certificate

Environmental, social, and governance (ESG)

Learning Outcomes

In this course you will cover the following learner outcomes:

- **Define ESG:** Learners will understand the concept of Environmental, Social, and Governance (ESG) and its significance in corporate sustainability practices.
- **Identify Areas of Influence:** Learners will recognize the various aspects encompassed within ESG, including environmental impact, social responsibility, and governance structures.
- **Explore Global Initiatives:** Learners will examine prominent international ESG initiatives and their impact on corporate behaviour and global sustainability efforts.
- **Envision the Future:** Learners will envision the evolving landscape of ESG, including emerging trends, challenges, and opportunities for sustainable development.
- **Highlight the Importance of ESG Reporting:** Learners will grasp the significance of ESG reporting in enhancing transparency, accountability, and stakeholder trust in organisations.
- **Navigate ESG Landscape:** Learners will develop skills to navigate the complex ESG landscape, including assessing risks, implementing best practices, and aligning with regulatory requirements.
- **Understand ESG Procurement:** Learners will comprehend the role of ESG considerations in procurement processes, including supplier selection, risk management, and fostering sustainable supply chains.

Course Breakdown

Module 1: What is ESG?
Module 2: Areas of influence
Module 3: Global initiatives and the future
Module 4: Why is ESG reporting important?
Module 5: Navigating the ESG landscape
Module 6: ESG in Procurement: Ensuring compliance and responsibility
Final Quiz

Course Demo

Example Certificate

Privacy and Electronic Communication Regulation (PECR)

Learning Outcomes

Welcome to our comprehensive course on Privacy and Electronic Communications Regulation (PECR). This programme equips you with a deep understanding of pivotal aspects concerning privacy and electronic communications. By course completion, you'll grasp the intricacies of personal data, comprehend the nuances of direct marketing, and master the lawful processing of personal data. You will explore the intricacies of consent time limits, understand how PECR complements the General Data Protection Regulation (GDPR), and delve into electronic, postal, telephone, and third-party marketing. Differentiating service messages from marketing messages, addressing data sharing, data subject rights, and evaluating risks.

By the end of this course, you will understand the following key areas:

• What constitutes personal data.
• What direct marketing is.
• How to lawfully process personal data.
• The consent time limits.
• How PECR complements the General Data Protection Regulation (GDPR)
• Electronic, postal, telephone and third-party marketing.
• The difference between service messages and marketing messages.
• Data sharing, data subject rights and purchasing data lists, and;
• Assessments, risks and controls

Course Breakdown

Introduction

Module 1: Personal data and direct marketing
Module 2: Consent (time limits)
Module 3: Electronic, postal and telephone marketing
Module 4: PECR vs GDPR
Module 5: Service messages vs marketing messages
Module 6: Data lists and data sharing
Module 7: Data Protection Impact Assessment (DPIA)
Module 8: Risks and controls
Final Quiz

Course Demo

Example Certificate

Conflicts of Interest

Learning Outcomes

Our comprehensive "Conflict of Interest" course offers a deep understanding of the intricacies surrounding ethical conduct within workplaces. Through engaging lessons and interactive content, learners will define conflicts of interest, exploring their implications on individuals, teams, and organisations. Participants will grasp the importance of addressing conflicts of interest, discerning between ethical and unethical behaviours. The course navigates various conflict scenarios, including financial, personal, and non-financial conflicts, equipping learners with effective strategies for fair, transparent, and ethical decision-making. Additionally, participants will explore gift and hospitality guidelines, non-financial conflicts, and the acceptance of gifts without compromising integrity.

By the end of this course, learners will be able to:

1. Define what constitutes a Conflict of Interest and recognise its significance in various contexts.
2. Appreciate the importance of identifying and managing conflicts of interest in ethical decision-making.
3. Comprehend the relationship between conflicts of interest, bribery, and corruption.
4. Explore the different types of conflicts of interest that can arise in professional and personal settings.
5. Develop strategies for addressing conflicts of interest to ensure transparency and ethical conduct.
6. Understand the guidelines surrounding gifts and hospitality in the context of conflicts of interest.
7. Navigate non-financial or personal conflicts of interest, including those related to relationships and loyalties.
8. Evaluate the acceptance of gifts and hospitality within the framework of ethical conduct and organisational policies.
9. Learn effective methods for managing, reporting, and documenting conflicts of interest.
10. Grasp the implications of conflicts of interest on individuals, organisations, and broader society, including legal, reputational, and financial consequences.

Course Breakdown

Introduction
Module 1: What are conflicts of interest?
Module 2: Bribery and corruption
Module 3: Financial conflicts of interest
Module 4: Gifts and hospitality
Module 5: Managing and reporting conflicts of interest
Final Quiz

Course Demo

Example Certificate

Whistleblowing

Learning Outcomes

Welcome to our "Whistleblowing Course," your comprehensive introduction to the fundamental principles of whistleblowing in the UK. This course explores various vital topics, including whistleblowing definitions, different types, legal protections for whistleblowers, diverse channels available for reporting, and the paramount importance of confidentiality. Through insightful modules, you will gain a deep understanding of the ethical and legal aspects surrounding whistleblowing. By the end, you'll be equipped with the knowledge and confidence to navigate the complexities of whistleblowing situations, ensuring ethical practices and safeguarding both individuals and organisations.

Upon successful completion of the Whistleblowing Course, participants will:

• Grasp Whistleblowing Concepts: Understand the fundamental definition and significance of whistleblowing, considering its ethical and legal implications.
• Distinguish Whistleblowing Types: Identify various forms of whistleblowing, differentiating between internal and external reporting mechanisms.
• Understand Legal Protections: Familiarise themselves with the legal safeguards available to whistleblowers in the UK, ensuring awareness of their rights and protections.
• Navigate Reporting Channels: Gain practical knowledge of different reporting channels, both within and outside the organisation, and understand the appropriate procedures for reporting concerns.
• Recognise the Importance of Confidentiality: Acknowledge the critical role of confidentiality in whistleblowing cases and understand how to handle sensitive information responsibly.

Course Breakdown

Introduction
Module 1: Introduction to whistleblowing
Module 2: Decide
Module 3: Speak up
Module 4: Review and speak out
Module 5: Tips for creating a good whistleblowers policy
Final Quiz

Course Demo

Example Certificate

AML & Financial Crime Regulations

Learning Outcomes

In today's complex financial landscape, the fight against money laundering and financial crime is a critical concern for organisations and professionals alike. This fully online course, accredited by CPD UK and endorsed by a prestigious UK university, provides comprehensive training on the intricacies of money laundering and the measures required to combat financial crime. With a focus on regulatory compliance and industry best practices, this course equips learners with the knowledge and skills needed to safeguard their organisations and maintain ethical financial practices.

By the end of this course, learners will be able to:

1. Comprehend the nature, extent, and scale of money laundering as a criminal activity.
2. Differentiate money laundering from terrorist financing and recognise the distinctions between these illicit financial activities.
3. Explain the three-stage process of money laundering, from placement to layering and integration.
4. Identify the underlying crimes that can lead to money laundering charges.
5. Familiarise themselves with key money laundering laws and regulations, including their responsibilities under AML legislation.
6. Understand the obligations of firms to assess and mitigate the risk of money laundering.
7. Recognise the duty to report suspicions of money laundering that may arise in their professional roles.
8. Define and understand the concept of suspicion and know when and how to make a report of suspected money laundering.
9. Explain the role and responsibilities of the Money Laundering Reporting Officer (MLRO).
10. Identify high-risk clients and determine the appropriate level of Customer Due Diligence (CDD) required for each case.
11. Understand the nature of sanctions and how to handle potential breaches, including data protection obligations.

Course Breakdown

Introduction
Module 1: Money laundering - your firm and you
Module 2: Criminal and terrorist money
Module 3: The law and regulations
Module 4: Meeting your obligations
Module 5: Grounds for suspicion
Module 6: The role of an MLRO
Final Quiz

Course Demo

Example Certificate

Fraud Awareness and Prevention

Learning Outcomes

This accredited online course, endorsed by CPD UK and a reputable UK university, is designed to equip learners with the knowledge and skills required to understand, detect, prevent, and respond effectively to fraud in various organisational settings. Embark on a comprehensive journey into fraud awareness and prevention in this engaging course. Explore the intricacies of fraud, understanding its diverse forms and the motives driving it. Master the skill of recognising common fraud scenarios and learn the appropriate actions to take when fraud is detected within your organisation.

Upon successful completion of this course, learners will be able to:

1. Define the crime of 'fraud' and comprehend its various forms and manifestations.
2. Explain the underlying causes and motivations behind fraud, and implement strategies to reduce the risk of fraudulent activities.
3. Identify and articulate appropriate actions to take if fraud is discovered within their organisation, including reporting and incident response procedures.
4. Summarise and apply the key provisions of the Fraud Act 2006 and other relevant legislation to real-world scenarios.
5. Recognise and be familiar with the methodology of common fraud scenarios, enabling early detection and prevention.
6. Outline the potential legal penalties and consequences associated with committing fraud, emphasising the importance of ethical behaviour.
7. Understand the significance of risk management procedures in reducing the likelihood of fraud occurrence within an organisation.
8. Illustrate a range of common fraud prevention measures, including best practices and practical strategies for implementation.

Course Breakdown

Introduction
Module 1: Fraud acts
Module 2: Types of fraud
Module 3: Fraud scenarios
Module 4: Consequences of fraud
Module 5: Factors that increase the likelihood of fraud
Module 6: Preventing fraud
Module 7: Measures to prevent and detect fraud
Module 8: Fraud Investigation
Final Quiz

Course Demo

Example Certificate

Vulnerable Customers

Learning Outcomes

In our "Vulnerable Customers" course, you will acquire vital skills to recognise and respond effectively to vulnerability in various customer interactions. You will delve into the significance of identifying vulnerable consumers and their susceptibility to harm. Through engaging lessons, you'll learn to discern diverse characteristics of vulnerability and explore adept strategies for appropriate responses. This course equips you with the knowledge to confidently handle situations involving vulnerable customers, fostering empathy and professionalism. By the end, you'll be adept at understanding, identifying, and sensitively addressing the needs of vulnerable individuals, ensuring ethical and compassionate customer service practices.

By the end of this course you should be able to:

• Understand the importance of recognising and responding to vulnerability and the consumers who could be most susceptible to harm
• Understand how to identify and respond to different characteristics of vulnerability
• Understand what to do when you are dealing with vulnerable customers

Course Breakdown

Introduction
Module 1: Vulnerable consumer
Module 2: Characteristics of the 4 drivers
Module 3: Indicators of vulnerability
Final Quiz

Course Demo

Example Certificate

How to deal with complaints and understand FCA regulations

Course Duration: 60 minutes

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Learning Outcomes

Welcome to our comprehensive course, "Understanding Complaints and FCA Regulations." Gain the expertise to navigate customer complaints and comprehend Financial Conduct Authority (FCA) regulations effectively. Delve into legitimate communication channels for formal complaints and grasp the FCA's definition of a 'regulated complaint'. Learn emotional intelligence techniques for complaint handling and discover optimal methods for investigation, recording, and reporting. Understand the Financial Ombudsman Service's role, complaints' timelines, record-keeping obligations, and the formal reporting process to the FCA. Master the maintenance of a Complaints Register and delve into Root Cause Analysis Methodology.

By the end of this course you should be able to:

• understand the legitimate channels of communication that can be used by customers to make a formal complaint
• be familiar with the Financial Conduct Authority (FCA) definition of a 'regulated complaint'
• identify the best way to handle complaints from an emotional perspective
• be familiar with the best ways to investigate, record, and report complaints
• understand the role of the Financial Ombudsman Service (FOS)and how its' rules impact on complaints' timelines
• outline record keeping requirements
• identify the need for the firm to make a formal report to the FCA and what the report should contain
• understand the need to maintain a Complaints Register
• comprehend the nature of Root Cause Analysis Methodology and how it should be utilised

Course Breakdown

Introduction
Module 1: Identifying complaints
Module 2: Handling complaints
Module 3: Investigating, reporting and reporting complaints
Module 4: Root Cause Analysis (RCA)
Final Quiz

Course Demo

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Understanding Complaints and FCA Regulations

e-learning course

Example Certificate

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Certificate of Completion

Study Academy Certifies that

YOUR NAME

Completed an online course in

Understanding Complaints and FCA Regulations

Achieving a pass grade on

00/00/0000

www.studyacademy.co.uk

GDPR Essentials

Learning Outcomes

Delve into the intricacies of data protection with our "General Data Protection Regulation (GDPR)" course. By the end of this comprehensive programme, you will master essential concepts and practices vital for safeguarding data in compliance with GDPR. You will gain a profound understanding of personal and sensitive data, decipher GDPR obligations, and grasp the nuances of obtaining valid consent. Explore GDPR's data processing principles and dive into the rights of individuals, including 'subject access requests' and the right to erasure. Differentiate between PECR and GDPR, identify organisational obligations, and comprehend the repercussions of data breaches.

By the end of this course you will be able to::

• understand the importance of protecting data both individually and for your firm
• explain the meaning of the terms 'personal data' and 'sensitive personal data'
• comprehend the obligations imposed under the General Data Protection Regulations (GDPR)
• explain the requirements for 'consent' relating to the use of data
• understand the GDPR data processing principles
• describe the rights of individuals in relation to their personal data, including making a 'subject access request' and when the right to erasure can be exercised
• The difference between PECR and GDPR
• identify organisational obligations under GDPR relating to policies and procedures, data storage and data audits
• recognise the consequences of data breaches and the level of potential penalties
• understand under what circumstances to report a breach to the ICO

Course Breakdown

• What is GDPR
• The GDPR and data processing principles
• The GDPR and individuals' rights
• The GDPR requirements for your organisation
• Final quiz

Course Demo

Example Certificate

Cyber Security Essentials

Learning Outcomes

In our comprehensive and university endorsed "Cyber Security" course, you will develop a profound understanding of the digital threats plaguing the modern world. By the course's end, you'll master the identification of common cyber-crimes, recognise cybercrime risks, and understand hackers' motivations and techniques. Delve into the world of Malware, Trojans, and Ransomware, comprehending their intricate workings. Explore prevalent types of cyber-attacks, equipping yourself with the knowledge to thwart network attacks and social engineering attempts. This course is utilised by compliance teams across the globe including international banks, financial firms and FTSE 100 organisations.

At the end of this course you should be able to:

• identify the common crimes that fall under the definition of cyber-crime
• recognise common cyber- crime risks
• identify different types of hackers and their motivation
• explain the nature of Malware, Trojans and Ransomware and how they work
Understand some of the more common forms of cyber-attack such as:
• denial of service (DOS) /distributed denial of service (DDOS)
• SQL injection attacks
• cross-site scripting (XSS)
• network attacks
• understand the nature of social engineering that enables confidential information to be divulged
• define and explain how phishing attacks take place and be able to identify those individuals who are most susceptible to attack
• ascertain risk mitigation features (best practice) and the red flags to be aware of with respect of phishing
• explain the nature of wireless attacks and the vulnerability of mobile phones and personal devices
• utilise various solutions and counter-measures to mitigate and prevent cyber- crimes occurring in respect of both individuals and businesses

Course Breakdown

• What is cyber/cyber crime and who are the attackers
• The four areas of attack
• Solutions and countermeasures
• Final Quiz

Course Demo

Example Certificate

Conduct Rules for Senior Managers

Learning Outcomes

Our "Conduct Rules for Senior Managers" course is designed to equip you with in-depth knowledge and practical understanding of the Senior Managers and Certification Regime (SM&CR). By the course's end, you will adeptly comprehend key provisions of SM&CR, recognising 'Approved Persons' and the relevant Statements of Principle and Codes of Practice. Delve into the intricacies of Conduct Rules application, understanding the FCA's pivotal role in this new regime. Grasp 'Fit and Proper' requirements, discern nuances between First Tier and Second Tier provisions, and gain insights into ensuring firm compliance and comprehend the repercussions of Conduct Rules breaches.

At the end of the course you should be able to:

• understand the key provisions in the Senior Managers and Certification Regime(SM&CR)
• identify who is an 'Approved Person' and the Statements of Principle and Codes of Practice that apply under the Regime
• be familiar with the Conduct Rules and how to apply them
• understand the FCA's role, function and purpose in bringing in the new regime
• explain the 'Fit and Proper requirements and the meaning of 'competence' and how individuals need to conduct themselves
• understand what steps are needed for the firm to be deemed to be 'compliant'
• determine who, within the firm, is subject to the conduct rules
• explain the difference between First Tier and Second Tier provisions and to whom they apply
• understand how the Conduct Rules apply to Non - Executive Directors (NEDs)
• explain the potential consequences of breaches of the Conduct Rules

Course Breakdown

• Section 1 will teach you what SM&CR is all about
• Section 2 will cover the Conduct Rules in detail
• Section 3 will summarise the key points
• Section 4 Quiz and certification

Course Demo

Example Certificate

Conduct Rules (Certification and all other staff)

Learning Outcomes

In our "FCA Conduct Rules" course, you will delve into the comprehensive world of financial regulations, focusing on the Financial Conduct Authority (FCA). By the course's end, you will possess a deep understanding of the FCA's history, objectives, and the intricacies of the Senior Managers and Certification Regime (SMCR). Through expert guidance, you'll master the FCA's pivotal "6 Individual Conduct Rules", learning to act with integrity, due skill, care, and diligence. You'll explore the importance of openness, customer fairness, and adherence to market conduct standards. Additionally, you'll gain insights into the essential "conduct outcomes" mandated by the FCA.

This course aims to provide participants with a comprehensive understanding of conduct rules and their significance within the financial industry. By the end of this course, learners will be able to:

1. Define the concept of 'Conduct Rules' and their relevance in the financial services sector.
2. Explain the importance of adhering to conduct rules to maintain the integrity and reputation of financial institutions.
3. Identify key conduct rules and regulations applicable to their specific roles and responsibilities.
4. Recognise the potential consequences of non-compliance with conduct rules, including legal, financial, and reputational risks.
5. Demonstrate an understanding of the ethical principles that underpin the financial industry and guide professional conduct.
6. Apply practical strategies and best practices to ensure compliance with conduct rules in day-to-day operations.
7. Assess the impact of conduct rules on client relationships, risk management, and corporate governance.
8. Illustrate the role of regulatory bodies in monitoring and enforcing conduct rules within the financial services sector.

Course Breakdown

- Background to the FCA
- Introduction to SM&CR
- The Conduct Rules
- Final Quiz

Course Demo

Example Certificate

Understanding Anti-Bribery

Learning Outcomes

Explore the intricacies of ethical business conduct in our "Anti-Bribery" course. By the course's end, you will possess a deep understanding of bribery, including its nature, various forms, and common detection methods. Delve into international anti-corruption conventions, specifically the Bribery Act 2010, understanding its pivotal principles. Learn to identify red flags, implement preventive measures, and grasp the six key benchmarks for combating bribery. Discover the legal consequences of bribery offences and understand your role in addressing potential issues within your firm. This course equips you to uphold integrity, ensuring your organisation operates ethically and responsibly on a global scale.

By the end of this course, learners will be able to:

1. Define and explain the nature of bribery, providing a comprehensive definition.
2. Identify and outline the most common forms of bribery encountered in various industries.
3. Describe the measures that can be implemented to effectively detect instances of bribery within an organisation.
4. Recognise and pinpoint common red flags that may indicate suspicious bribery activities.
5. Explain the purpose and significance of international anti-corruption conventions in the global fight against bribery.
6. Outline the key principles established in the Bribery Act 2010 and their application in practice.
7. Describe the procedures that should be put in place to enable a company to prevent bribery effectively.
8. Identify and elaborate on the six key principles that serve as benchmarks for preventing bribery and corruption.
9. Detail the range of penalties that can be imposed for bribery offenses at both individual and organisational levels.
10. Explain the appropriate actions to take if concerned about a potential bribery issue within the firm, including reporting mechanisms and ethical responsibilities.

Course Breakdown

- Introduction
- What is bribery?
- The law
- Final Quiz

Course Demo

Example Certificate

Payment Card Industry Data Security Standards (PCI DSS)

Learning Outcomes

Our comprehensive "Payment Card Industry Data Security Standards (PCI DSS)" course empowers you with the knowledge and skills needed to navigate the complex landscape of payment card security. By the course's end, you'll grasp the purpose, operation, and critical terminology of PCI DSS. You'll delve into the importance of adherence, learning the three essential steps: Assess, Repair, Report. Master the 12 pivotal security controls, ensuring businesses meet industry standards. Understand compliance processes, penalties for violations, and identify vulnerabilities that can lead to breaches. Explore the significance of Information Security Policies and gain insights into various malware types.

Study Academy brings you this compliance qualification that enables you to fully understand PCI DSS through our interactive and engaging online course.

At the end of this course you should be able to:

• explain the purpose and operation of PCI DSS
• state the importance of PCI DSS
• be aware of the core terminology and definitions in the PCI DSS
• explain the three core steps needed to ensure adherence to PCI DSS (Assess, Repair, Report)
• explain the 12 PCI DSS security controls that businesses are required to implement in order to comply with industry standards
• state how to become compliant and properly secure when accepting payments
• outline the penalties for PCI DSS violations
• identify the vulnerabilities that can lead to data breaches
• understand the importance of an Information Security Policy
• illustrate the nature of computer viruses, worms, trojans and malware

Course Breakdown

• What is PCI DSS
• Why is PCI DSS compliance important?
• Payment card security
• PCI DSS definitions
• Three steps for adhering to PCI DSS
• The 12 requirements of PCI DSS
• Card holder data
• How to become PCI DSS compliant
• Data breaches
• PCI DSS top tips
• Final Quiz

Course Demo

Example Certificate

Digital Operational Resilience Act (DORA)

Learning Outcomes

The Digital Operational Resilience Act (DORA) online course provides an in-depth exploration of the regulatory framework established by the European Union to enhance the operational resilience of the financial sector in the digital age. This course delves into the key provisions, requirements, and implications of DORA, offering students a comprehensive understanding of its impact on financial institutions and related entities.

Throughout the course, students will examine the core objectives of DORA, including strengthening the operational resilience of firms, ensuring the continuity of critical services, and addressing the risks associated with information and communication technology (ICT). They will explore the regulatory standards set forth by DORA, such as the identification and mitigation of ICT-related risks, incident reporting obligations, and supervisory oversight mechanisms.
The DORA course also covers practical strategies and best practices for compliance with the regulatory requirements outlined in the legislation. Through case studies, simulations, and interactive discussions, students will learn how to assess and enhance the operational resilience of financial institutions in alignment with DORA guidelines.

By the end of the course, students will have developed a comprehensive understanding of the Digital Operational Resilience Act and its implications for the financial industry. They will be equipped with the knowledge and skills necessary to navigate the regulatory landscape, implement effective risk management strategies, and contribute to the operational resilience of their organisations.

This university-endorsed course is fully online, offering flexibility and accessibility to students from diverse backgrounds and locations. The course has been quality assured and developed by leading compliance professionals.

Course Breakdown

- Introduction
- What is DORA?
- 10 steps for getting started
- Staying compliant with DORA
- Summary
- Final Quiz

Course Demo

Example Certificate

Understanding human rights

Learning Outcomes

Welcome to "Understanding Human Rights," a comprehensive course designed to explore the fundamental principles, history, and application of human rights. This course is essential for anyone seeking to deepen their knowledge of the rights inherent to all human beings, regardless of nationality, sex, ethnicity, religion, language, or any other status.

Human Rights laws vary from country to country based on their legal systems, constitution and international commitments.
Human rights are rights inherent to all human beings, regardless of race, sex, nationality, ethnicity, language, religion, or any other status.
Human rights include the right to life and liberty, freedom from slavery and torture, freedom of opinion and expression, the right to work and education, and many more. Everyone is entitled to these rights, without discrimination.

By the end of this course you will be able to:

- Explain how human rights relate to you
- Obtain the knowledge and skills to explain human rights and defend and promote those rights
- Know who is involved in promoting human rights
- Understand your own role in promoting human rights
- Be able to influence and challenge others to act on human rights
- Assess risks and mitigate them when taking actions for human rights

Course Breakdown

- Introduction
- What are human rights?
- Why are Human Rights Important and what's your role?
- The role of international organisations
- Summary
- Final Quiz

Course Demo

Example Certificate

Understanding modern slavery

Course Duration: 60 minutes

Learning Outcomes

This comprehensive course is designed to equip you with an in-depth understanding of modern slavery, a grave violation of human rights that encompasses forced labour, human trafficking, sexual exploitation, domestic servitude, and other forms of coercion and deception.

Modern slavery refers to situations where individuals are coerced into working against their will, often under threat or by deception, in industries and settings that might appear legitimate. This course will cover the key aspects of modern slavery including:

• The concept and various forms of modern slavery
• The legal frameworks and regulations designed to combat modern slavery and protect its victims.
• The indicators of modern slavery and practical guidance on identifying victims.
• Appropriate actions and protocols to follow if you suspect or identify a case of modern slavery.

By the end of this course, you will be able to:

• Define modern slavery and distinguish between its different forms.
• Understand the legal background and the rights of individuals under UK law
• Recognise the signs and symptoms of modern slavery in various contexts, and
• Implement effective measures to report and help combat modern slavery.
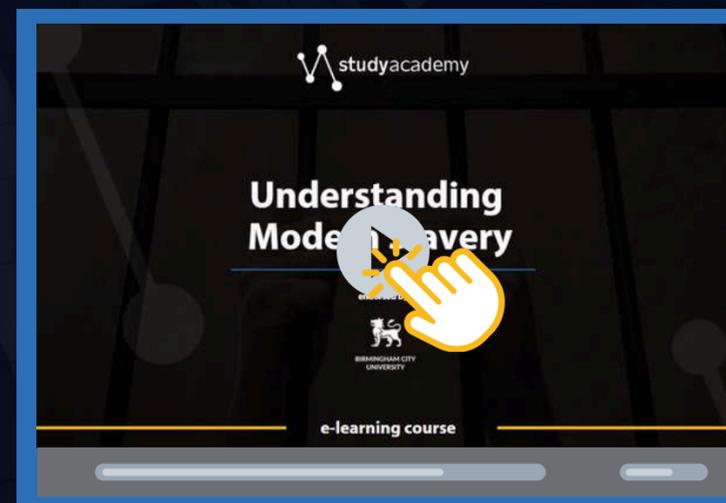
Course Breakdown

- Introduction
- Understanding modern slavery
- Human trafficking and forced criminality
- How to spot modern slavery
- Producing a modern slavery policy
- Summary
- Final Quiz

Course Demo

Example Certificate

Understanding the worker protection act

Learning Outcomes

This comprehensive online course offered by Study Academy is designed to equip individuals at all levels within an organisation with a thorough understanding of the Worker Protection (Amendment of Equality Act 2010) Act 2023. The Act mandates that businesses take 'reasonable steps' to prevent sexual harassment in the workplace. Participants will gain insights into the legal framework, the responsibilities of employers and employees, and practical strategies for fostering a safe and respectful work environment. This course is essential for ensuring compliance and promoting a culture of dignity and respect across all roles within a firm.

By the end of this course, participants will be able to:

1. Understand the key provisions of the Worker Protection (Amendment of Equality Act 2010) Act 2023.
2. Identify the responsibilities of employers and employees under the Act.
3. Implement 'reasonable steps' to prevent sexual harassment in the workplace.
4. Recognise and address instances of sexual harassment effectively.
5. Promote a workplace culture that values respect and equality.
6. Develop and enforce policies that align with the legal requirements.
7. Understand the consequences of non-compliance for both individuals and the organisation.
8. Apply best practices in training and supporting staff on issues of sexual harassment.

Course Breakdown

- IIntroduction to the Worker Protection Act 2023
- Legal Framework and Key Provisions
- Roles and Responsibilities: Employers vs Employees
- Recognising Sexual Harassment: Definitions and Examples
- Taking Reasonable Steps: Policies and Procedures
- Effective Training and Awareness Programmes
- Reporting and Addressing Complaints
- Creating a Respectful Workplace Culture
- Consequences of Non-Compliance
- Case Studies and Practical Applications
- Final Quiz

Course Demo
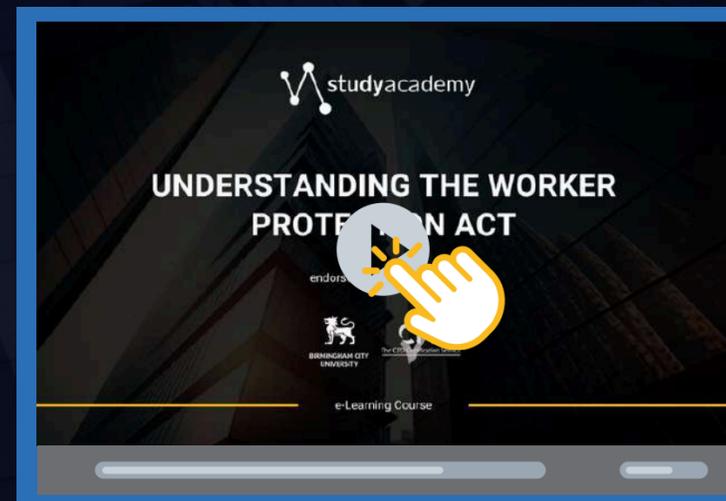
Example Certificate

Financial Sanctions Compliance

Learning Outcomes

This comprehensive online course by Study Academy is designed to equip professionals working in FCA regulated firms with the essential knowledge and skills needed to navigate the complex landscape of financial sanctions. Through a series of engaging modules, participants will learn about the regulatory framework, compliance requirements, and practical applications of financial sanctions. This course is ideal for compliance officers, financial analysts, risk managers, and other professionals who need to ensure their firm's adherence to financial sanctions regulations.

Learner Outcomes:

By the end of this course, participants will be able to:

1. Understand the regulatory framework governing financial sanctions and the role of the FCA in enforcement.
2. Identify different types of financial sanctions and their implications for FCA regulated firms.
3. Implement effective compliance strategies to mitigate the risk of sanctions violations.
4. Conduct thorough due diligence and screening processes to detect potential sanction breaches.
5. Develop and maintain robust internal controls and reporting mechanisms.
6. Navigate the complexities of international financial sanctions and their impact on business operations.
7. Apply best practices for training and educating staff on financial sanctions compliance.

Course Breakdown

- Introduction to Financial Sanctions and Regulatory Framework
- Types of Financial Sanctions
- Compliance Requirements and Strategies
- Due Diligence and Screening Processes
- Internal Controls and Reporting Mechanisms
- International Financial Sanctions
- Final Quiz

Course Demo

Example Certificate

Financial Promotions & Social Media

Learning Outcomes

This course is designed for professionals working in Financial Conduct Authority (FCA) regulated firms who need to navigate the complexities of financial promotions and social media compliance. Participants will gain a comprehensive understanding of the regulatory framework, best practices, and risk management strategies related to financial promotions across various social media platforms. Through practical examples and case studies, learners will be equipped to ensure their promotional activities meet FCA standards, mitigate risks, and uphold the integrity of financial markets.

Learner Outcomes

By the end of this course, participants will be able to:

1. Understand Regulatory Framework: Explain the key regulations governing financial promotions in the UK, including FCA guidelines and relevant legislation.
2. Assess Compliance: Identify and evaluate the compliance requirements for financial promotions on social media platforms.
3. Develop Effective Strategies: Create compliant and effective financial promotion strategies tailored to various social media channels.
4. Risk Management: Implement risk management practices to mitigate the potential legal and reputational risks associated with financial promotions.
5. Monitoring and Reporting: Establish robust monitoring and reporting mechanisms to ensure ongoing compliance with FCA regulations.
6. Case Study Analysis: Apply theoretical knowledge to real-world scenarios through case study analysis and problem-solving exercises.
7. Ethical Considerations: Recognize the ethical implications of financial promotions and ensure promotional content is fair, clear, and not misleading.

Course Breakdown

- Introduction to Financial Promotions
- Regulatory Framework and FCA Guidelines
- Social Media and Financial Promotions
- Creating Compliant Financial Promotions
- Risk Management in Financial Promotions
- Monitoring and Reporting
- Case Studies and Practical Applications
- Ethics and Best Practices
- Final Quiz

Course Demo

Example Certificate

Safeguarding Client Money & Assets (CASS)

Learning Outcomes

This comprehensive online course offered by Study Academy is designed for professionals working within FCA-regulated firms who need to understand and ensure compliance with CASS 6 (Custody Rules) and CASS 7 (Client Money Rules). This course will equip you with the essential knowledge and practical skills to manage client assets and money effectively, ensuring adherence to the latest regulatory standards. Through detailed modules, interactive case studies, and expert insights, participants will gain a deep understanding of the principles and practices required to safeguard client assets and maintain compliance.

Learner Outcomes:

By the end of this course, participants will be able to:

1. Understand the key principles and requirements of CASS 6 and CASS 7.
2. Implement effective systems and controls to protect client assets and money.
3. Identify and address common compliance issues related to custody and client money.
4. Conduct internal audits to ensure ongoing adherence to CASS rules.
5. Develop and maintain robust policies and procedures for managing client assets and money.
6. Interpret and apply regulatory guidance to real-world scenarios.
7. Communicate compliance obligations and best practices within their firm.
8. Stay updated with changes in regulations and adapt practices accordingly.

Course Breakdown

- Introduction to CASS: Overview and Importance
- CASS 6: Custody Rules Essentials
- CASS 7: Client Money Rules Fundamentals
- Safeguarding Client Assets: Systems and Controls
- Common Compliance Challenges and Solutions
- Conducting Internal CASS Audits
- Developing Policies and Procedures for CASS Compliance
- Regulatory Guidance and Real-World Applications
- Communicating Compliance: Roles and Responsibilities
- Staying Current: Adapting to Regulatory Changes
- Final Quiz

Course Demo

Example Certificate

Data Privacy

Learning Outcomes

This course is designed for those who are new to the area and focuses on core
essentials and practical applications.
Privacy and Data Protection are relevant to all of us, as we entrust our personal data
to others in various ways, whether it is our GP, Gmail account, or employee records
at work. By understanding the perspective of the individual and considering what
your business area aims to do with personal data, be it employee, consumer,
customer, or supplier data focused, the course will provide you with a solid grasp of
the main issues involved.

n this course, you will achieve the following learning outcomes:

- Understand the meaning, nature and extent of data privacy.
- Understand the importance of privacy to individuals and businesses, and its impact.
- Be familiar with key privacy concepts such as personal data, data processing, data subject rights, transparency & consent.
- Get to know how data privacy fundamentals fit into products, services and processes.
- Identify a data breach.
- Identify when enhanced protection is required when data is classified as sensitive personal information.
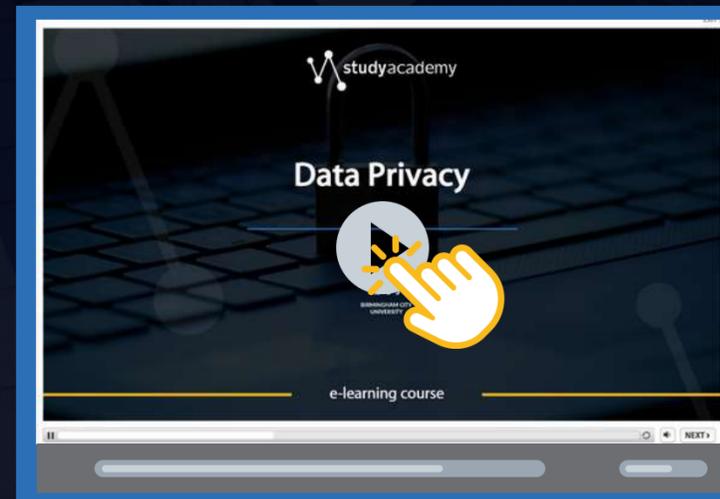- Understand how to protect sensitive personal data.

Course Breakdown

- Introduction
- Understanding Data Privacy
- Global Privacy Landscape
- Privacy Principles Around Data Collection & Its Usage
- Data Subject Rights
- What Is a Data Breach?
- Summary
- Final Quiz

Course Demo

Example Certificate

Data (Use and Access) Bill

Learning Outcomes

The Data Use and Access Bill (DUAB) introduces crucial updates to the UK's data protection framework, refining UK GDPR and the Data Protection Act 2018. It aims to streamline compliance, reduce regulatory burdens, and enhance data access while maintaining strong protections for individuals.

What This Means for Businesses and Employees
- Simplified Compliance: The DUAB seeks to make compliance more business-friendly, particularly for SMEs, by reducing paperwork and clarifying obligations.
- Data Access & Sharing: It introduces new provisions for lawful data sharing across sectors, benefiting innovation and public services.
- Regulatory Oversight: The Information Commissioner's Office (ICO) will have enhanced powers to provide clearer guidance and support businesses in meeting their obligations.
- Stronger Individual Rights: Employees and consumers will see improved transparency in how their data is used, along with potential updates to Subject Access Requests (SARs).

By the end of this course, you will be able to:
- Explain the Purpose and Key Changes of DUAB: Understand how the DUAB updates UK data protection laws, simplifying compliance for businesses while maintaining strong safeguards for individuals.
- Identify New Compliance Requirements for Businesses: Recognise how the bill reduces administrative burdens for SMEs, introduces risk-based compliance measures, and replaces Data Protection Officers (DPOs) with Senior Responsible Individuals (SRIs).
- Assess Lawful Data Processing Under DUAB: Determine when businesses can rely on the new Recognised Legitimate Interests for processing personal data and how research, AI, and innovation projects benefit from more flexibility.
- Understand Enhanced Individual Data Rights: Explain how DUAB strengthens transparency in AI decision-making and empowers individuals to challenge automated decisions that impact them.
- Prepare for Changes to ICO Enforcement and Governance: Describe the restructuring of the Information Commissioner's Office (ICO), how its enforcement approach is evolving, and what businesses need to do to stay compliant.
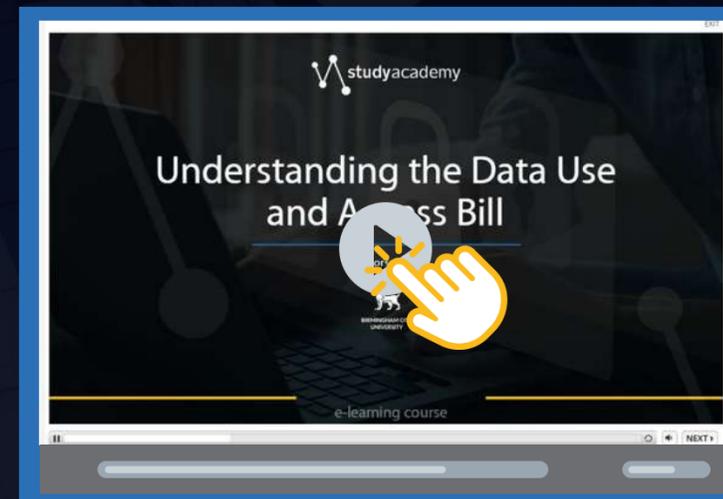
Course Breakdown

- Introduction
- Key Updates in the DUAB
- Impact on Businesses
- Key Changes and Differences
- DUAB Compliance for Frontline Employees & Managers
- Scenario-Based Knowledge Assessments
- Final Quiz

Course Demo

Example Certificate

The Economic Crime and Corporate Transparency Act (ECCTA)

Learning Outcomes

ECCTA is a crucial piece of legislation designed to enhance the UK's capacity to tackle economic crime, increase corporate transparency, and ensure businesses are held accountable. This act introduces stricter regulations to prevent fraudulent activities, strengthens enforcement mechanisms, and promotes greater financial integrity. By improving oversight and closing loopholes, the ECCTA aims to create a fairer and more secure business environment. Additionally, it empowers regulatory bodies with new tools to detect and address misconduct, reinforcing the UK's commitment to maintaining a robust and transparent corporate sector.

By the end of this course, you will be able to:

- Understand the background and purpose of ECCTA.
- Analyse key provisions and amendments introduced by the Act.
- Assess the impact of ECCTA on businesses and corporate governance.
- Identify compliance requirements and best practices.
- Evaluate enforcement mechanisms and penalties for non-compliance.
- Apply practical measures to enhance corporate transparency and mitigate economic crime risks.

Course Breakdown

- Introduction
- Key Provisions of ECCTA
- Compliance Requirements for Businesses
- Enforcement Mechanisms and Penalties
- Corporate Transparency and Risk Management
- Practical Steps for Compliance
- Final Quiz

Course Demo

Example Certificate

Understanding and Embracing Neurodiversity

Learning Outcomes

This course offers a comprehensive introduction to the concept of neurodiversity, exploring neurological differences from a strength-based and inclusive perspective. Participants will examine the science behind neurodivergence and understand how it manifests in conditions such as autism, ADHD, dyslexia, and more. Through lived experiences and practical strategies, the course highlights the importance of acceptance and support. It is designed for professionals seeking to create inclusive environments across education, health, and society.

By the end of this course you will be able to:

- Define neurodiversity and describe the neurodiversity paradigm.
- Recognise common neurodivergent conditions and their unique profiles.
- Explore the biological, developmental, and sensory aspects of neurodivergence.
- Understand challenges and strengths experienced by neurodivergent individuals.
- Identify inclusive practices across education and workplace settings.
- Appreciate the role of advocacy and global neurodiversity movements.

Course Breakdown

- Introduction to Neurodiversity
- The Science of Neurodivergence
- Lived Experiences of Neurodivergent People
- Neurodiversity in Education
- Neurodiversity in the Workplace
- Neurodiversity and Mental Health
- Advocacy and Policy
- Action Plan & Certification

Your Expert

With over 14 years of teaching experience, Rhiann has worked across a range of educational settings, supporting neurodivergent children and young people. She holds a BA (Hons) in Education, Qualified Teacher Status (QTS), and the NASENCO Award, equipping her with in-depth knowledge of special educational needs and inclusive practice. Rhiann furthered her expertise with a Master's degree in Autism, deepening her understanding of neurodevelopmental conditions and evidence-based interventions. Clinically trained in ADOS-2, 3Di, and ACIA

Neurodiversity in the Workplace

Learning Outcomes

TThis course provides a deep dive into how organisations can foster neurodiversity inclusion through policy, culture, and practice. It explores barriers faced by neurodivergent employees and equips learners with the tools to implement reasonable adjustments. Legal frameworks and inclusive hiring, communication, and workplace design are addressed. Designed for HR professionals, managers, and team leaders, the course promotes a shift from awareness to action.

By the end of this course you will be able to:

- Understand the relevance and benefits of neurodiversity in the workplace.
- Identify common workplace challenges for neurodivergent employees.
- Explore the legal responsibilities of employers, including reasonable adjustments.
- Learn how to design inclusive hiring processes and accessible work environments.
- Implement assistive technologies and inclusive management practices.
- Support career development and foster a culture of neurodiversity inclusion.

Course Breakdown

- Introduction to Neurodiversity in the Workplace
- Challenges and Barriers for Neurodivergent Employees
- Legal Framework and Employer Responsibilities
- Creating a Neurodiversity-Inclusive Workplace
- Reasonable Adjustments for Neurodivergent Employees
- Supporting Career Growth for Neurodivergent Employees
- Fostering a Culture of Neurodiversity Inclusion
- Action Plan & Certification

Your Expertr

With over 14 years of teaching experience, Rhiann has worked across a range of educational settings, supporting neurodivergent children and young people. She holds a BA (Hons) in Education, Qualified Teacher Status (QTS), and the NASENCO Award, equipping her with in-depth knowledge of special educational needs and inclusive practice. Rhiann furthered her expertise with a Master's degree in Autism, deepening her understanding of neurodevelopmental conditions and evidence-based interventions. Clinically trained in ADOS-2, 3Di, and ACIA

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At Study Academy, we specialise in delivering high-quality, engaging training solutions that help your business meet and exceed regulatory requirements. From a wide range of ready-to-use courses to customised training programmes tailored to your specific needs, our expertise covers all facets of compliance education. Ready to elevate your compliance training with Study Academy? Get in touch about our services and how we can make compliance training a seamless part of your business operations. If you require a course that isn't on our list, we will develop it for free as a subscribing client.

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