## Blanchon SAS

| SCORE | COMPLETION | VERSION | NAME | SECTOR | COMPANY SIZE |
|---|---|---|---|---|---|
| **82.7** | **100%** | **6** | **Active Assessment** | **Manufacturing** | **250-999** |

As a wholly-owned subsidiary of **Financiere Syntilor**, **Blanchon SAS** is required to make its full B Impact Assessment transparent. The PDF contains a completed B Impact Assessment that has been reviewed by B Lab with **Blanchon SAS** as part of their certification as a B Corporation. Answers to questions that would reveal sensitive information (e.g. that would advantage competitors or prejudice litigation) are highlighted with a "Sensitive" textbox.

Sensitive

# Mission & Engagement

OPERATIONS
1.2

## Level of Impact Focus

Describe your company's approach to creating positive impact.

This is an unweighted question that will not impact your score and is asked only for research/benchmarking purposes.

- ○ Creating positive social or environmental impact is not a focus for our business
- ○ We occasionally think about the social and environmental impact of some aspects of our business, but not frequently.
- ○ We frequently consider our social and environmental impact, but it isn't a high priority in decision-making.
- ◉ We consistently incorporate social and environmental impact into decision-making because we consider it important to the success and profitability of our business.
- ○ We treat our social and environmental impact as a primary measure of success for our business and prioritize it even in cases where it may not drive profitability.

Points Available: 0.00

## Mission Statement Characteristics

Does your company's formal, written corporate mission statement include any of the following?

A formal written corporate mission statement is one that is either publicly facing or formally shared with the employees of the company. Please check all that apply.

- ☐ No social or environmental commitment
- ☑ A general commitment to social or environmental responsibility (e.g. to conserve the environment)
- ☐ A commitment to a specific positive social impact (e.g. poverty alleviation, sustainable economic development)
- ☑ A commitment to a specific positive environmental impact (e.g. reducing waste sent to landfills through upcycled products)
- ☐ A commitment to serve a target beneficiary group in need (e.g. low-income customers, smallholder farmers)
- ☐ We have no written mission statement

Points Earned: 0.25 of 0.25

## Mission Statement

Please share the text of your formal mission statement here.

Depuis 1832, nous innovons jour après jour pour protéger l'habitat et les espaces de vie de tous et embellir le quotidien de chacun

Points Available: 0.00

## Social and Environmental Decision-Making

How does your company integrate social and environmental performance into decision-making?

Your answers determine which future questions in the assessment are applicable to your company.

- [x] Employee training that includes social or environmental issues material to our company or its mission
- [ ] Manager roles with job descriptions that explicitly incorporate social and environmental performance
- [ ] Performance reviews that formally incorporate social and environmental issues
- [ ] Compensation and job descriptions of executive team members that include social and environmental performance
- [ ] Board of Directors review of social and environmental performance
- [ ] We measure our externalities in monetary terms and incorporate them into our financial balances
- [ ] Other - please describe
- [ ] None of the above

Points Earned: 0.10 of 0.50

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## Social and Environmental Performance Training

How are social or environmental performance principles and practices incorporated into employee training programs?

Please check all that apply.

- [ ] Only included informally in orientation, training, or instruction
- [x] Specific, formal training is integrated into new employee and new manager training
- [ ] Specific, formal training is integrated into ongoing employee and manager training
- [ ] Workers articulate goals and achievements related to social and environmental metrics as an individual or part of a workplace team
- [ ] All supervisors and managers receive training on how to communicate social and environmental goals to employees and implement accountability for results
- [ ] None of the above

Points Earned: 0.17 of 0.50

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## Stakeholder Engagement

Has your company done any of the following to engage stakeholders about your social and environmental performance?

- [ ] We have an advisory board that includes stakeholder representation
- [ ] We have a formal stakeholder engagement plan or policy that includes identification of relevant stakeholder groups
- [ ] We have created mechanisms to identify and engage traditionally underrepresented stakeholder groups or demographics
- [x] We have formal and regular processes in place to gather information from stakeholders (focus groups, surveys, community meetings, etc.)
- [x] We have formal procedures to address results from stakeholder engagement, with a designated individual or team responsible for appropriate follow ups.
- [ ] We report the results of stakeholder engagement on social and environmental performance to the highest level of oversight in the company, such as the Board
- [x] We publicly report on stakeholder engagement mechanisms and results
- [ ] Other - please describe
- [ ] No formal stakeholder engagement

Points Earned: 0.25 of 0.25

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## Management of Material Social and Environmental Issues

How does your company identify, measure, and manage the most material social and environmental issues relevant to your operations and business model?

Answers 3-5 can only be selected if a materiality assessment has been conducted and answer 2 applies.

- [ ] We track impact metrics that we've chosen based on company mission or executive decision
- [x] We have conducted a materiality assessment of our company using stakeholder engagement mechanisms or research
- [x] We have identified and measure metrics based on the results of the materiality assessment we conducted for the company
- [x] We have set performance targets for all identified material issues and measurements
- [x] We measure the material social and environmental outcomes produced by our performance on our KPIs over time
- [ ] None of the above

Points Earned: 0.50 of 0.50

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## Identification of Material Issues

Based on the processes you have highlighted, what are the material issues that have been identified?

Enjeux identifiés: 6 thématiques de la RSE - Développement de produits innovants bio sourcés - Traçabilité - Formation de nos clients/artisans - Accompagnement de nos salariés à la gestion du changement - Réduire notre empreinte environnementale - Améliorer la sécurité et la QCVT

Points Available: 0.00

# Ethics & Transparency

OPERATIONS

**1.8**

## Governance Structures

What is the company's highest level of corporate oversight?

- ○ Owner or Manager Governed (including Board of Directors with only owners/ executives)
- ◉ Management, Executive Committee, or Democratic Governance
- ○ Non-Fiduciary Advisory Board
- ○ Board of Directors (with at least one member who is not an executive or owner of the company)

Points Earned: 0.12 of 0.46

## Code of Ethics

What is required by your company's Code of Ethics?

- ☑ Prohibition of bribes in any form, including kickbacks or gifts, on any portion of contract payments or soft dollar practices
- ☑ Formal oversight policy covering direct or indirect political contributions, charitable donations, and sponsorships
- ☐ Public disclosure of financial and in-kind contributions to political parties, politicians, lobby groups, charitable organizations, and advocacy groups
- ☐ Other - please describe
- ☐ None of the above
- ☐ N/A - No Code of Ethics

Points Earned: 0.31 of 0.46

## Instruction on Code of Ethics

How does your company instruct employees regarding your Code of Ethics on behavioral expectations, bribery, and corruption?

Please check all that apply.

- ☐ We instruct the Board of Directors on the Code at least annually
- ☑ We instruct all newly hired workers on the Code
- ☐ We instruct managers on the Code on an ongoing basis
- ☐ We instruct all non-managerial workers on the Code on an ongoing basis
- ☐ We communicate changes to the Code whenever it is updated
- ☐ Other - please describe
- ☐ No Code of Ethics or equivalent, or no training on the Code

Points Earned: 0.15 of 0.46

## Breached Code of Ethics Breachment Policy

In cases where there are material breaches to your company's Code of Ethics, what actions are formally outlined for your company?

- [ ] Breaches, including case details, are reported to Board of Directors
- [ ] Breaches, including case details, are reported publicly
- [ ] Reported breaches are investigated promptly via independent party
- [x] Employees are dismissed or disciplined if found in breach
- [ ] Contracts with business partners in breach are terminated
- [ ] Company makes improvements to anti-corruption program based on reported cases
- [ ] Other - please describe
- [ ] None of the above
- [x] N/A - No Business Code of Conduct

Points Earned: 0.12 of 0.46

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## Anti-Corruption Practices

Which of the following anti-corruption reporting and prevention systems are in place?

- [x] Written employee whistle-blowing policy with confidentiality policy
- [x] Circulation of whistle-blowing policy to all employees and business partners
- [x] Communication of the anti-corruption system at least annually to the relevant internal and external stakeholders
- [ ] Annual training on the anti-corruption system
- [ ] Providing supporting tools and guidance (e.g. self-assessment survey for high-risk departments)
- [ ] Anonymous mechanisms to report concerns and grievances
- [ ] Individual or department oversight with direct access to Board of Directors
- [ ] We take part of a collective action/coalition with governments, community-based organizations, NGOs and other businesses to act against corruption
- [ ] Other - please describe
- [ ] None of the above

Points Earned: 0.28 of 0.46

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## Monitoring Ethics and Corruption

Does your company do any of the following with regard to monitoring and reporting on your anti-corruption programme?

- [ ] Responsibility for the monitoring has been clearly assigned and resources have been made available
- [ ] Mechanisms are in place for continuous monitoring (internal employee self-evaluations, automated controls monitoring)
- [ ] The management of the company (e.g. Board of Directors, Audit Committee) review the results of internal and external reviews and ensure that required changes are implemented in an appropriate and prompt manner
- [ ] External independent assurance is conducted to provide further security to management and stakeholders regarding the effectiveness of the anti-corruption programme
- [ ] Regular reporting announcements about the program are made at least annually to relevant internal and external stakeholders (workshops, CEO announcement, newsletter)
- [x] None of the above

Points Available: 0.46

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## Audited Financials

Does the company produce financials that are audited annually by an internationally accredited Certified Public Accountant (CPA)?

- (●) Yes
- ( ) No

Points Earned: 0.46 of 0.46

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## Financial Controls

Does your company maintain any of the following financial controls?

Please check all that apply.

- [ ] IT systems have different password protection systems that are changed periodically with different access levels according to the position of the staff member accessing the data
- [ ] Fraud risk assessment is conducted at least annually, with any identified internal control deficiencies communicated to Board of Directors and senior management
- [ ] Lines of financial reporting, responsibilities, and limits for the authorization, approval, and verification of disbursements are all documented in writing
- [x] Financial control activities are documented, and at a minimum, cover controls around cash disbursement, accounts receivable, accounts payable, and inventory management
- [ ] None of the above

Points Earned: 0.15 of 0.46

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## Company Transparency

What information does the company make publicly available and transparent?

Your answers determine which future questions in the assessment are applicable to your company.

- [ ] Beneficial ownership of the company
- [x] Financial performance (must be transparent to employees at minimum)
- [ ] Social and environmental performance (e.g. impact reports)
- [ ] Membership of the Board of Directors
- [ ] None of the above

Points Earned: 0.12 of 0.46

## Financial Transparency with Employees

How does your company formally share financial information with full-time employees?

Exclude compensation data. Please check all that apply.

- [ ] We have no formal documented process to share financial information with employees
- [ ] Our company discloses all financial information (except salary info) at least yearly
- [x] Our company discloses all financial information (except salary info) at least quarterly
- [ ] In addition to sharing financials, our company also has an intentional education program around shared financials
- [ ] In addition to sharing financials with employees, our company publicly reports its financial statements

Points Earned: 0.12 of 0.46

OPERATIONS

# Governance Metrics

**0.0**

This section asks for your company to provide important financial information that will be referenced later in the assessment.

## Last Fiscal Year

On what date did your last fiscal year end?

If your company has not yet completed its first fiscal year, please put your anticipated fiscal year end date.

On what date did your last fiscal year end? 31 Dec 2023

Points Available: 0.00

## Reporting Currency

Select your reporting currency

- (•) Euro - EUR

Points Available: 0.00

## Revenue Year Before Last

Total Earned Revenue

From the fiscal year before last

If your company has not yet completed its first fiscal year, please put $0

From the fiscal year before last

Sensitive

Points Available: 0.00

## Revenue Last Year

Total Earned Revenue

From the last fiscal year

This question will be used for scored calculation questions later in the assessment. Please complete for accurate scoring. If your company has not yet completed its first fiscal year, please put $0

From the last fiscal year

Sensitive

Points Available: 0.00

## Net Income Last Year

Net Income

From the last fiscal year

If your company has not yet completed its first fiscal year, please put $0

From the last fiscal year

Sensitive

Points Available: 0.00

## Net Income Year Before Last

Net Income

From the fiscal year before last

From the fiscal year before last

Sensitive

Points Available: 0.00

IMPACT BUSINESS MODELS

# Mission Locked - Impact Business Model

7.5

Recognizes corporate forms and amendments that preserve mission and/or considers stakeholders regardless of company ownership

## Mission Lock

Separate from a mission statement, what has your company done to legally ensure that its social or environmental performance is a part of its decision-making over time, regardless of company ownership?

This question is related to the legal requirement for Certified B Corps. Click "Learn" for more information and resources about this requirement.

- ○ Signed a contract or Board resolution committing to adopting a legal form that requires consideration of all stakeholders (e.g. signed B Corp Agreement)
- ○ Adopted a specific legal entity or governance structure that preserves mission over time, but does not require consideration of all stakeholders in its decision-making (e.g. cooperative)
- ◉ As a company wholly owned by another company that has not done so, amended corporate governing documents or adopted a legal entity that requires consideration of all stakeholders in its decision-making (e.g. benefit corporation, completed B Corp legal amendment)
- ○ As an independent or publicly-owned business, amended corporate governing documents or adopted a legal entity that requires consideration of all stakeholders in its decision-making (e.g. benefit corporation, completed B Corp legal amendment)
- ○ None of the above

Points Earned: 7.50 of 10.00

### Workers

OPERATIONS

# Workers Impact Area Introduction

**0.0**

This section identifies who should be considered a "worker" in the B Impact Assessment and reports your worker-related metrics. It also identifies whether your company is designed to deliver a specific, material, positive impact for its workers, and if so, opens the Worker Impact Business Model section that is most applicable.

## Majority Hourly vs. Salaried Workers

Are the majority (greater than 50%) of your employees paid on a fixed salary or a daily or hourly wage?

This is a REQUIRED question that determines the set of additional questions your company will respond to regarding your employee impact.

- ◉ Fixed Salary
- ○ Daily or hourly wage

Points Available: 0.00

## Use Of Contracted Labor

Is any of your company's labor performed by subcontracted organizations or individuals, such as outsourced staffing services or independent contractors?

Your answers determine which future questions in the assessment are applicable to your company.

- [x] Yes, some of our labor is contracted to third party subcontractors that manage staff on our behalf
- [x] Yes, we hire individual independent contractors who are contracted to work greater than 20 hours per week for your company over an indefinite period or longer than 6 months
- [ ] We utilize individual independent contractors who do not work greater than 20 hours per week for us over an indefinite period or longer than 6 months
- [ ] None of the above

Points Available: 0.00

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## Independent Contractor Instructions

For the remainder of the Workers section, you should consider individual independent contractors who work greater than 20 hours per week for your company over an indefinite period or longer than 6 months as "employees" or "workers"

- (●) Ok, I will consider all independent contractors that meet these specifications in my responses to the remaining questions in the Workers section.

Points Available: 0.00

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## Workers Impact Business Model Introduction

Is your company structured to benefit its employees in either of the following ways?

Your answers determine which future questions in the assessment are applicable to your company.

- [ ] Ownership structures that provide significant equity (>40%) and empowerment to all employees (e.g. employee-owned companies, cooperatives)
- [ ] Providing high quality jobs or professional development for individuals with chronic barriers to employment (workforce development programs)
- [x] None of the above

Points Available: 0.00

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## # of Full Time Workers

Number of Total Full-Time Workers

Current Total Full-Time Workers

Please click "Learn More" to understand how to answer this question.

Current Total Full-Time Workers 346

☐ We do not track this

Points Available: 0.00

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## # of Full Time Workers Last Year

Number of Total Full-Time Workers

Total full-time workers twelve months ago

Please click "Learn More" to understand how to answer this question.

Total full-time workers twelve months ago 281

☐ We do not track this

Points Available: 0.00

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## # of Part Time Workers

Number of Total Part-Time Workers

Current Total Part-Time Workers

Please click "Learn More" to understand how to answer this question.

Current Total Part-Time Workers 9

☐ We do not track this

Points Available: 0.00

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## # of Part Time Workers Last Year

Number of Total Part-Time Workers

Total part-time workers twelve months ago

Please click "Learn More" to understand how to answer this question.

Total part-time workers twelve months ago 4

☐ We do not track this

Points Available: 0.00

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## # of Temporary Workers

Number of Total Temporary Workers

Current Total Temporary Workers

Please click "Learn More" to understand how to answer this question.

Current Total Temporary Workers 7

☐ We do not track this

Points Available: 0.00

## # of Temporary Workers Last Year

Number of Total Temporary Workers

Total temporary workers twelve months ago

Please click "Learn More" to understand how to answer this question.

Total temporary workers twelve months ago 3

☐ We do not track this

Points Available: 0.00

OPERATIONS

# Financial Security

**9.4**

## Lowest Paid Wage

What is the company's lowest wage as calculated on an hourly basis?

Please exclude students and interns in this calculation.

What is the company's lowest wage as calculated on an hourly basis? 12.2

☐ We do not track this

Points Available: 0.00

## % of Employees Paid Individual Living Wage

What percentage of employees on an FTE (Full Time Equivalent) basis are paid at least the equivalent of a living wage for an individual?

Please exclude students and interns in this calculation.

- ○ <75%
- ○ 75-89%
- ○ 90-99%
- ◉ 100%
- ○ N/A

Points Earned: 2.52 of 2.52

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## % of Employees Paid Family Living Wage

What percentage of employees on an FTE (Full Time Equivalent) basis are paid at least the equivalent of a living wage for a family?

Please exclude students and interns in this calculation.

- ○ <75%
- ○ 75-89%
- ○ 90-99%
- ◉ 100%
- ○ N/A

Points Earned: 2.52 of 2.52

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## % Above the Minimum Wage

What percentage above the legal minimum wage does your lowest-paid hourly employee earn?

Please answer this question ONLY taking into account hourly workers. If you do not have hourly workers, select N/A.

- ○ 0% - Lowest wage is equivalent to minimum wage
- ○ 1-9%
- ○ 10-29%
- ○ 30-49%
- ○ 50-75%
- ○ 75%+
- ◉ N/A - We do not employ hourly workers

Points Available: 1.26

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## Initiatives To Increase Wages and Benefits

If it is not possible to verify a living wage in your country, has your company participated in any leadership initiatives/agreements to increase wages or benefits to workers provided in your country or industry?

Examples include commissioning a living wage calculation. Select N/A if living wage already exists.

- ○ Yes
- ○ No
- ◉ N/A - Living wage already exists

Points Available: 1.26

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## Compensation Policies and Practices

Does your company offer any of the following additional financial benefits to non-executive workers?

Your answers determine which future questions in the assessment are applicable to your company.

- ☐ Cost of living adjustments that match inflation rates of the country
- ☑ Bonuses or profit-sharing
- ☑ Employee ownership opportunities
- ☐ None of the above

Points Earned: 0.84 of 1.26

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## Employees Receiving a Bonus

What percentage of full-time and part-time employees, excluding founders and executives, received a monetary bonus in the last fiscal year?

- ○ 0%
- ○ 1-24%
- ○ 25-49%
- ◉ 50-74%
- ○ 75-99%
- ○ 100%
- ○ N/A

Points Earned: 0.63 of 1.26

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## Significance of Bonuses

What was the equivalent percentage of profits that were distributed as bonuses to non-executive workers in the last fiscal year?

- ○ No bonus payout, or no bonus plan
- ◉ 5% or less
- ○ 5-10%
- ○ 10-15%
- ○ 15-20%
- ○ >20%
- ○ Bonuses were paid to non-executive workers, despite the company not earning a profit

Points Earned: 0.16 of 1.26

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## % Participation in Employee Ownership

What percentage of all full-time employees have been granted stock, stock options, or stock equivalents (including participation in an ESOP or other qualified ownership plans) in the company?

Select N/A if your company is a consumer/shared services cooperative, a producer cooperative or a nonprofit.

- ○ 0%
- ◉ 1-24%
- ○ 25-49%
- ○ 50-74%
- ○ 75-99%
- ○ 100%
- ○ N/A

Points Earned: 0.31 of 1.26

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## % of Company Owned by Non-Executive Employees

What percentage of the company is owned by workers who are not executives or founders?

- ○ 0%
- ○ 1-4%
- ◉ 5-24%
- ○ 25-49%
- ○ 50%+
- ○ N/A
- ○ Don't Know

Points Earned: 1.26 of 2.52

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## Retirement Programs

Do employees have access to any of the following savings programs for retirement?

- [x] Government-sponsored pension or superannuation plans
- [x] Private Pension or Provident Funds
- [x] Plan that specifically includes Socially-Responsible Investing option
- [ ] None of the above

Points Earned: 1.26 of 1.26

## Financial Services for Employees

What financial products, programs, or services does your company provide that help to meet financial health needs of hourly employees?

Please answer this question ONLY taking into account hourly workers. If you do not have hourly workers, select N/A.

- [ ] Direct deposit
- [ ] Access to free or affordable banking services or payroll cards (e.g. free ATM debit card)
- [ ] Financial management tools or coaching
- [ ] Emergency or short-term savings programs
- [ ] Low-interest or interest-free loans
- [ ] Debt management, refinancing, or loan payment contributions
- [ ] Employer match for deposits into savings accounts
- [ ] Paychecks issued off-schedule on a need basis
- [ ] Tax preparation services
- [ ] Other - please describe
- [ ] None of the above
- [x] N/A - We do not employ hourly workers

Points Available: 0.63

OPERATIONS

# Health, Wellness, & Safety

**9.2**

## Government Provision Of Healthcare

How is healthcare provided in the country where the majority of employees reside?

- ( ) Universal Provision of Basic Healthcare Services (e.g. United Kingdom)
- (•) Government-mandated or -provided health insurance programs (e.g. Switzerland)
- ( ) None of the Above

Points Available: 0.00

## Healthcare Coverage

What percentage of workers receive healthcare coverage either through a government plan or paid by the company?

If healthcare is covered through the company, only consider workers for which the company pays the majority of healthcare costs.

- ○ <75%
- ○ 75-84%
- ○ 85-94%
- ◉ 95%+

Points Earned: 0.95 of 0.95

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## Supplementary Health Benefits

What benefits does your company provide to all full-time tenured workers to supplement government programs?

Only select benefits the company pays the majority of costs to all full-time tenured workers. Select Other if the company covers less than 50% of the expenses for the benefits listed or other benefits offered.

- ☑ Disability coverage or accident insurance
- ☑ Life insurance
- ☑ Private dental insurance
- ☑ Private supplemental health insurance
- ☑ Other - please describe
- ☐ None of the above

Points Earned: 0.95 of 0.95

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## Supplementary Health Benefits Eligibility for Part-Time Workers

When do part-time workers become eligible to participate in the supplementary benefits offered by your company?

If applicable, please select one answer indicating tenure requirements (answers 1-2), and one answer indicating weekly hour requirements (answers 3-4).

- ☐ Part-time workers are not eligible at time of hire, but become eligible to participate within their first 6 months of employment
- ☑ Part-time workers are eligible to participate at time of hire
- ☐ Part-time workers are only eligible if they work more than 20 hours a week
- ☑ Part-time workers are eligible even if they work less than 20 hours a week
- ☐ We do not offer supplementary health benefits to part-time workers
- ☐ N/A - We don't have part-time employees

Points Earned: 0.95 of 0.95

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## Health and Wellness Initiatives

What health and wellness initiatives or policies does your company offer beyond insurer-provided programs?

Check all that apply.

- [x] We sponsor and encourage workers to participate in health and wellness activities during the workweek (e.g. walking or steps programs)
- [x] We offer incentives for workers to complete health risk assessments or participate in health and wellness activities (e.g., a fund for exercise equipment, subsidized gym membership)
- [x] Employees have access to behavioral health counseling services, web resources, or Employee Assistance Programs
- [ ] Spouses, partners, or children of employees are provided access to behavioral health counseling services, web resources, or Employee Assistance Programs
- [x] We have policies and programs in place to prevent ergonomic-related injuries in the workspace
- [ ] Over 25% of workers have completed a health risk assessment in the last twelve months
- [ ] Management receives reports on aggregate participation in worker wellness programs
- [ ] Other - please describe
- [ ] Company does not offer any formal health and wellness initiatives

Points Earned: 0.95 of 0.95

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## Worksite Characteristics

What safety processes are in place at all of your company worksites?

- [x] At the beginning of every shift, a briefing with front-line workers is held to share new information or discuss the work for the day
- [x] Results of hazard analyses or routine activities are documented
- [x] Potential hazards are identified, analyzed, and managed when new materials or equipment are purchased or new processes are implemented
- [ ] Workers have written permission to shut down unsafe processes
- [ ] None of the above

Points Earned: 0.95 of 0.95

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## Management Commitment to Health and Safety

What are your company practices regarding management's commitment to worker health and safety?

Select those that apply to all company worksites.

- [x] We have a written safety and health policy to minimize on-the-job employee accidents and injuries
- [x] Safety and health is integrated into our overall management planning process, and workers are involved in safety planning, resource allocation, audits, etc.
- [x] Safety and health concerns are communicated through regular safety and health trainings
- [x] We have specific safety and health program goals and objectives, with specific indicators to measure progress
- [x] Senior management addresses safety issues through written communications or in company gatherings at least quarterly
- [ ] We have a formal safety reporting system for employees to submit their safety concerns
- [ ] Our safety procedures are easily accessible for all on-site personnel, including workers, non-managerial staff, and visitors
- [ ] We participate in an external program demonstrating commitment and excellence in safety and health (e.g. Voluntary Protection Program)
- [ ] N/A - No manufacturing or wholesale facilities
- [ ] None of the above

Points Earned: 0.95 of 0.95

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## Health and Safety Audit Practices

Your company's practices related to inspections and audits include:

Select those that apply to all company worksites.

- [x] A written procedure for performing safety and health inspections
- [x] Routine safety and health inspections at least quarterly
- [x] Use of information discovered through analyses to improve safety processes (e.g. baseline hazards analysis, incident analysis, employee concerns, sampling results from inspections)
- [x] Documentation of results of the routine inspections
- [x] Inspection reports that clearly indicate what needs to be corrected, with documented accountability for closure
- [ ] N/A - No manufacturing or wholesale facilities
- [ ] None of the above

Points Earned: 0.95 of 0.95

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## Tracking Hazards

When eliminating and tracking hazards, your company:

Select those that apply to all company worksites.

- [x] Follows the preferred hierarchy to eliminate or control the hazard (first engineering, then administrative, then work practices, and finally Personal Protective Equipment)
- [x] Regularly assesses use of Personal Protective Equipment (PPE)
- [x] Conducts follow-up studies to ensure that hazard controls are adequate
- [x] Documents and addresses hazard controls in appropriate procedures (e.g. safety and health rules, inspections, training, etc.)
- [ ] None of the above

Points Earned: 0.95 of 0.95

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## Controlling Worker Exposure to Hazardous Material

How has your company assessed and managed worker exposure to hazardous materials?

- ( ) Assessment indicates some exposure, but we have taken no action to date
- (•) Assessment indicates some exposure, and we have implemented a mitigation and control strategy
- ( ) Assessment indicates no exposure
- ( ) We have not conducted an assessment

Points Earned: 0.32 of 0.48

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## Indoor Air Quality Audits

What is included in your company's annual indoor air quality audit of all company facilities?

Select all options that apply.

- [x] No smoking within 25 feet of building entrances
- [ ] Indoor ventilation rates compliant with ASHRAE Standard 62.1 or EN 16798-1
- [ ] Minimum air intake separation distance compliant with ASHRAE Standard 62.1 or EN 16798-3
- [ ] Operations and maintenance manual for ventilation equipment compliant with ASHRAE Standard 62.1
- [ ] HVAC filters compliant with ASHRAE Standard 52.2 or ISO 16890
- [ ] Temperature and relative humidity levels (PMV and PPD) in compliance with ASHRAE Standard 55 EN-16798 or ISO 7730
- [ ] Written IAQ complaint response policy
- [ ] None of the above

Points Earned: 0.32 of 0.95

---

## Evaluating Health and Safety Practices

What is included in your company's measurement and evaluation practices in relation to occupational safety and health?

Select those that apply to all company worksites.

- [ ] A standardized third-party safety management system (e.g. ISO 45001, BS 8800)
- [ ] A safety position, safety committee, or safety program representative who reports to a senior-level position (Vice President or higher)
- [x] A documented standard procedure for investigating accidents and major incidents
- [x] Investigation and documentation of the root causes of accidents and incidents
- [x] Implementation of corrective actions after root causes of an accident or incident are determined
- [x] Transparency of injury or illness trends and trend data to all workers
- [x] An annual evaluation of the safety and health system that includes senior management in the evaluation
- [x] An employee safety recognition program
- [x] Regular Safety Perception Surveys to engage with workers
- [ ] None of the above

Points Earned: 0.95 of 0.95

OPERATIONS

# Career Development

**2.4**

## Professional Development Policies and Practices

Does your company provide any of the following training opportunities to workers for professional development?

Your answers determine which future questions in the assessment are applicable to your company.

- [x] We have a formal onboarding process for new employees
- [x] We offered ongoing training on core job responsibilities to employees within the last year
- [x] We have a policy to encourage internal promotions and hiring for advanced positions (e.g. posting job openings internally first)
- [ ] We provide cross-skills training for career advancements or transitions (e.g. management training for non-managers)
- [ ] We provide non-career-specific life-skill training (e.g. financial literacy, English as a Second Language)
- [ ] We facilitate or have an allocated budget for external professional development opportunities, (e.g. conference attendance, online trainings)
- [ ] We provide reimbursements or programs for intensive continuing education credentials (e.g. college degrees, professional licensures)
- [ ] None of the above

Points Earned: 0.16 of 0.41

## Amount of Training for New Hires

What was the average amount of training that a newly hired worker received in the past twelve months?

Use average of both full-time and part-time employees.

- ○ No training
- ◉ On-the-job training (one day to one week)
- ○ On-the-job training (one week to one month)
- ○ Apprenticeship or technical training (over one month)
- ○ N/A - No new hires during the last 12 months

Points Earned: 0.14 of 0.41

---

## Management Training

What management training and coaching do new and existing managers regularly receive?

Check all that apply.

- ☐ Providing ongoing praise and corrective feedback
- ☑ Conflict negotiation and resolution
- ☑ Group dynamics and optimal team functioning
- ☑ Performance evaluation systems
- ☐ Other - please describe
- ☐ None of the above

Points Earned: 0.41 of 0.41

---

## Employee Review Process

Which of the following is included or applies to your company's formal process for providing performance feedback to employees?

Check all that apply.

- ☑ Process has a regular schedule and is conducted at least annually
- ☑ Peer and subordinate input
- ☑ Written guidance for career development
- ☐ Social and environmental goals
- ☑ Clearly-identified and achievable goals
- ☐ A 360-degree feedback process
- ☑ All tenured employees receive feedback
- ☐ None of the above

Points Earned: 0.82 of 0.82

---

## Internal Promotions

What percentage of employees has been internally promoted within the last 12 months?

Exclude material owners in your calculation.

- ○ 0%
- ○ 1-5%
- ○ 6-15%
- ◉ 15%+

Points Earned: 0.41 of 0.41

---

## Intern Hiring Practices

How does your company manage the hiring and treatment of interns?

Check all that apply. If there is no third party living wage calculated for your country of operations, please do not select "payment of a living wage."

- ☐ We have a formalized policy or program outlining the objectives of internships or internship programs for participants
- ☑ We partner with education institutions to provide internship opportunities or work-study programs
- ☑ We pay interns a living wage
- ☑ Our interns receive formal performance reviews
- ☑ Our interns have a formal opportunity to provide feedback on experience
- ☑ We have hired interns on as full-time permanent employees in the past two years
- ☑ Intern tenures are restricted to not exceed one year if interns are not currently enrolled in school
- ☐ None of the above
- ☐ N/A - Our company does not employ interns

Points Earned: 0.41 of 0.41

---

## End of Employment Support

What are your formal company policies regarding employee termination and layoffs?

- ☐ We have a policy to provide written notice of employee performance prior to termination
- ☐ We have a policy to provide performance improvement plans or stated corrective time periods prior to termination
- ☐ We have a policy to provide at minimum 2+ weeks of severance per year of employment
- ☑ We provide outplacement services for terminated employees
- ☐ We don’t have written termination or severance policies

Points Earned: 0.07 of 0.21

OPERATIONS

# Career Development (Salaried)

**0.1**

---

## Skills-Based Training Participation

Excluding newly hired workers, what % of full-time and part-time workers received the following types of formal training during the last 12 months?

Skills-based training to advance core job responsibilities

- ○ 0%
- ○ 1-24%
- ○ 25-49%
- ○ 50-74%
- ○ 75%+
- ◉ Don't know

Points Available: 0.19

## Career Development Policies

What are your company's policies and practices around career development and promotion?

- ☑ Employees who seek to take a short-term leave or sabbatical will have their jobs guaranteed upon return
- ☐ Our company will make an effort to find a place for employees who seek to take a long-term leave or sabbatical upon their return
- ☑ Employees are able to make lateral moves or change career direction or pace when possible
- ☐ None of the above

Points Earned: 0.13 of 0.19

OPERATIONS

# Engagement & Satisfaction

**2.5**

## Employee Handbook Information

What is included in your company's written and accessible employee handbook?

- ☑ A non-discrimination statement
- ☑ An anti-harassment policy with reporting mechanisms, processes, and disciplinary procedures
- ☐ A statement on work hours
- ☐ Policies on pay and performance issues
- ☑ Policies on benefits, training and leave
- ☐ Grievance resolution process
- ☑ Disciplinary procedures and possible sanctions
- ☑ A neutrality statement regarding workers' right to bargain collectively and freedom of association
- ☑ Prohibition of child labor and forced or compulsory labor
- ☐ We have no written employee handbook

Points Earned: 0.33 of 0.33

## Paid Secondary Caregiver Leave

What secondary parental leave policies are available to your workers, either through your company or a government program?

Select all that apply, but only select one answer indicating the total amount of paid time equivalent (answers 2-4). See "Learn More" for further instructions.

- [ ] Workers receive unpaid time off for secondary parental leave
- [ ] Workers receive up to 2 weeks (or full pay equivalent) paid leave
- [ ] Workers receive between 2 to 5 weeks (or full pay equivalent) paid leave
- [ ] Workers receive greater than 5 weeks (or full pay equivalent) paid leave
- [ ] Policy does not distinguish between primary and secondary caregiving, or provides equivalent time and pay to both
- [x] No secondary caregiver leave is offered to employees

Points Available: 0.67

---

## Supplementary Benefits

What supplementary benefits are provided to a majority of non-managerial workers?

Including full time and part time employees. Please check all that apply.

- [ ] On-site childcare
- [ ] Off-site subsidized childcare
- [ ] Free or subsidized meals
- [x] Policy to support breastfeeding mothers
- [ ] Other - please describe
- [x] None of the above

Points Earned: 0.67 of 1.33

---

## Worker Empowerment

How does your company engage and empower workers?

- [x] We have formalized feedback and complaint mechanisms beyond direct reporting lines to address concerns and improve company practices
- [x] We have processes in place to provide input from employees prior to operational and/or strategic policy or practice changes
- [x] Employee complaint / input mechanisms are reviewed at least every other year, with input from employees themselves into the process
- [x] Company tracks usage of input/ feedback / complaint mechanisms and resolution / implementation rates
- [ ] We have adopted open book management or self-management principles within the workplace
- [ ] Workers have opportunity to elect member(s) to the Board of Directors
- [ ] Other - please describe
- [ ] None of the above

Points Earned: 0.67 of 0.67

---

## Surveying and Benchmarking Engagement and Attrition

Does your company monitor and evaluate your worker satisfaction and engagement in any of the following ways?

Your answers determine which future questions in the assessment are applicable to your company.

- [ ] We calculate employee attrition rate
- [ ] We benchmark employee attrition rate to relevant benchmarks
- [x] We regularly (at least once a year) conduct employee satisfaction or engagement surveys
- [ ] We benchmark employee satisfaction to relevant industry benchmarks
- [ ] We disaggregate calculations based on different demographic groups to identify trends
- [ ] We outperform industry benchmarks on attrition
- [ ] We outperform industry benchmarks on satisfaction
- [ ] None of the above

Points Earned: 0.17 of 0.67

## Employee Satisfaction

What percent of your employees are "Satisfied" or "Engaged"?

Select N/A if satisfaction or engagement is not formally surveyed.

- ○ <65%
- ◉ 65-80%
- ○ 81-90%
- ○ 90%+
- ○ N/A

Points Earned: 0.67 of 1.33

OPERATIONS

# Engagement & Satisfaction (Salaried)

**1.5**

## Number of Paid Days Off

What is the annual minimum number of paid days off (including holidays) for full-time employees?

- ○ 0-15 work days
- ○ 16-22 work days
- ○ 23-29 work days
- ◉ 30-35 work days
- ○ 36+ work days

Points Earned: 0.54 of 0.60

## Paid Primary Caregiver Leave for Salary Workers

Which of the following describe the primary parental leave policies for salaried workers, either through the company or government program?

If applicable, please select one answer indicating total time off (answers 1-3), and one answer indicating fully paid time off (answers 4-7).

- [ ] Primary caregivers receive 4-12 weeks of time off for parental leave (including unpaid and paid leave)
- [x] Primary caregivers receive 13 weeks to 6 months of time off for parental leave (including unpaid and paid leave)
- [ ] Primary caregivers receive more than 6 months of time off for parental leave (including unpaid and paid leave).
- [ ] 4-12 weeks of primary parental leave (or equivalent) is fully paid
- [ ] 13-18 weeks of primary parental leave (or equivalent) is fully paid
- [ ] 19-24 weeks of primary parental leave (or equivalent) is fully paid
- [ ] More than 24 weeks of primary parental leave (or equivalent) is fully paid
- [ ] Primary caregivers receive less than 4 weeks off or no time off for parental leave

Points Earned: 0.12 of 0.60

---

## Worker Flexibility Options

What job flexibility options does the company provide, whenever feasible, in writing and in practice for the majority of workers?

Please check all that apply.

- [x] Part-time work schedules at the request of workers
- [ ] Flex-time work schedules allowing freedom to vary start and stop times
- [x] Telecommuting (e.g. working from home one or more days per week)
- [ ] Job-sharing
- [ ] None of the above

Points Earned: 0.30 of 0.60

---

## Workplace Flexibility in Practice

Which of the following flexible workplace practices have been used in the past 12 months?

Please check all that apply.

- [x] Managers or executives worked part-time or in a job-share
- [x] Managers or executives are in a telecommuting position
- [ ] We hired new people into permanent positions that are telecommuting
- [ ] We hired new people into permanent positions that are part-time or job-share
- [x] We have transitioned staff into part-time, job-share, or telecommuting positions
- [ ] Other - please describe
- [ ] None of the above

Points Earned: 0.60 of 0.60

# Community Impact Area Introduction

OPERATIONS
0.0

This section identifies whether your company is designed to deliver a specific, material, positive impact for its community, and if so, opens the Community Impact Business Model section that is most applicable.

## Community Oriented Impact Business Model

Does your company's business model create a specific positive benefit for stakeholders such as charitable partners, vendors or suppliers in need, or your local community?

Your answers determine which future questions in the assessment are applicable to your company.

- ○ Yes
- ◉ No

Points Available: 0.00

# Diversity, Equity, & Inclusion

OPERATIONS
2.8

## Inclusive Hiring Practices

How does your company create an inclusive recruiting and hiring process?

- ☑ We include a statement in all our job postings with a commitment to diversity, equity, and inclusion
- ☐ We don't ask about incarceration history during our application process
- ☐ We conduct anonymous or "blind" reviews of applications or resumes without attaching names or identifiable characteristics
- ☐ We actively recruit through organizations or services that serve individuals from underrepresented populations
- ☐ We conduct analyses of our job description language and requirements to ensure they are inclusive and equitable
- ☐ None of the above

Points Earned: 0.12 of 0.61

## Diverse Ownership and Leadership

Is your company majority-owned or -led by individuals from any of the following underrepresented groups?

Please select all that apply.

- [ ] Led by a woman
- [ ] Led by an individual from an underrepresented racial or ethnic minority
- [ ] Led by another underrepresented individual (veterans, LGBT, etc.)
- [ ] Majority owned by women
- [ ] Majority owned by individuals from underrepresented racial or ethnic minorities
- [ ] Majority owned by other underrepresented individuals (veterans, LGBT, etc.)
- [x] None of the above

Points Available: 0.61

---

## Inclusive Work Environments

How does your company create an equitable and inclusive workplace for employees?

- [ ] We have designated an individual or group explicitly responsible for diversity, equity, and inclusion (i.e. a Diversity Manager or Inclusion Committee)
- [x] We offer trainings for all employees on topics related to diversity, equity, and inclusion
- [ ] We have voluntary employee resource or affinity groups
- [ ] Our facilities are designed to meet accessibility requirements for individuals with physical disabilities
- [ ] Our facility restrooms are gender-neutral or gender-inclusive
- [ ] We have programs in place to provide mentorship, apprenticeships, or internships for individuals from underrepresented groups
- [ ] We accommodate learning or emotional disabilities in work processes and workplace policies
- [ ] None of the above

Points Earned: 0.12 of 0.61

---

## Management of Diversity, Equity, and Inclusion

How does your company manage and improve your workplace diversity and inclusivity?

- [ ] We anonymously survey employees on gender identity, race/ethnicity, disability status, and other demographic factors to track the diversity of our workforce
- [ ] We have set specific, measurable diversity improvement goals that are reviewed by senior executives or our Board of Directors
- [ ] We have conducted a pay equity analysis by gender, race/ethnicity, or other demographic factors and, if necessary, implemented equal compensation improvement plans or policies
- [ ] We analyze job categories, satisfaction, promotion, retention rates, or benefits by different demographic groups, and if necessary, have implemented corrective actions for inequitable results
- [ ] We specifically analyze diversity, equity, and inclusion data for individuals who are part of multiple underrepresented groups
- [x] None of the above

Points Available: 0.61

---

## Measurement of Diversity

What attributes of a diverse workforce does your company track, either through anonymous surveys or other methods legal in your jurisdiction?

If collecting this type of demographic data is not legal in your jurisdiction, select None of the Above.

- [ ] Socioeconomic status (as determined by low income residence, education level, etc.)
- [ ] Race or ethnicity
- [x] Gender
- [x] Age
- [ ] Other - please describe
- [ ] None of the above

Points Earned: 0.30 of 0.61

---

## Women Workers

How many of your non-managerial workers identify as women?

- ( ) 0%
- ( ) 1-9%
- ( ) 10-24%
- ( ) 25-39%
- ( ) 40-49%
- (•) 50%+
- ( ) Don't know

Points Earned: 0.61 of 0.61

---

## Age Diversity in Workforce

What percentage of your workforce is either under the age of twenty four or over the age of fifty?

- ○ 0%
- ○ 1-9%
- ○ 10-19%
- ○ 20-29%
- ◉ 30%+
- ○ Don't Know

Points Earned: 0.61 of 0.61

## High to Low Pay Ratio

What multiple is the highest compensated individual paid, inclusive of bonus, as compared to the lowest paid full-time worker?

- ○ >20x
- ○ 16-20x
- ○ 11-15x
- ◉ 6-10x
- ○ 1-5x

Points Earned: 0.45 of 0.61

## Female Management

How many of your company managers identify as women?

- ○ 0%
- ○ 1-9%
- ○ 10-24%
- ○ 25-39%
- ◉ 40-49%
- ○ 50%+
- ○ Don't know
- ○ N/A

Points Earned: 0.61 of 0.61

## Management from Underrepresented Populations

How many of your company managers identify as from another underrepresented social group?

If collecting this type of demographic data is not legal in your jurisdiction, select Don't Know.

- (●) 0%
- ( ) 1-9%
- ( ) 10-19%
- ( ) 20-29%
- ( ) 30%+
- ( ) Don't know

Points Available: 0.61

## Supplier Diversity Policies or Programs

Does your company have any of the following policies or programs in place to promote diversity within your supply chain?

- [ ] We track diversity of ownership among our suppliers
- [ ] We have a policy to give preferences to suppliers with ownership from underrepresented populations
- [ ] We have formal targets to make a specific percentage of purchases from suppliers with diverse ownership
- [ ] We have a formal program to purchase and provide support to suppliers with diverse ownership
- [ ] None of the above
- [x] N/A - Collecting supplier data or having preferential treatment policies is illegal in my country of operations

Points Available: 0.30

## Supplier Ownership Diversity

What percentage of your purchases were from companies that are majority-owned by women or individuals from underrepresented populations?

- ( ) 0%
- ( ) 1-9%
- ( ) 10-24%
- ( ) 25-39%
- ( ) 40-49%
- ( ) 50%+
- (●) Don't Know

Points Available: 0.61

# Economic Impact

OPERATIONS

**5.1**

## Geographic Structure and Scope

We realize that for companies with more than one office, the definition of local involvement is a more complicated one to answer. Please tell us a bit about the structure of your company geographically.

BL SAS a plusieurs établissements en France : 2 sites industriels et une plateforme logistique en Savoie près de Chambéry / 1 site industriel à Saint Quentin Fallavier / 1 siège à St Priest / 1 entrepôt en région parisienne

Points Available: 0.00

---

## Job Growth Rate

What was your company's net job growth rate for full-time and part-time positions over the last 12 months? ONLY include newly created jobs that are paid a living wage.

If there is no living wage data available for your country of operations, include new jobs that pay 10% or more above a minimum wage.

- ○ 0% (no growth on a net basis)
- ○ 1-5%
- ○ 6-15%
- ◉ >15%

Points Earned: 2.35 of 2.35

---

## New Jobs Added Last Year

Number of full-time and part-time jobs that have been added to your company's payroll. Enter 0 if none or if your company has no workers.

Last twelve months:

Last twelve months: 70

☐ We do not track this

Points Available: 0.00

---

## Non-accredited Investor Ownership

What percentage of the company is owned by individuals who would qualify as non-accredited investors?

- ○ 0%
- ○ 1-4%
- ◉ 5-14%
- ○ 15-24%
- ○ 25%+
- ○ Don't know

Points Earned: 0.39 of 1.18

---

## Local Ownership

Is the majority (over 50%) of the company's ownership located locally to the majority of the company's workforce?

“Local" is defined as being part of the same community. While the size and distance of a community may vary by context, they should generally be based on a small-scale economically and culturally connected area like a metropolitan area or a city/town.

- ○ Yes
- ◉ No
- ○ Don't know

Points Available: 1.18

---

## National Sourcing

What percentage of your company's Cost of Goods Sold (including value-adding activities) was spent within the country of operations, from in-country registered companies or national citizens?

- ○ 0%
- ○ 1-19%
- ○ 20-39%
- ○ 40-59%
- ◉ 60-79%
- ○ 80%+

Points Earned: 0.88 of 1.18

---

## Local Purchasing and Hiring Policies

What written local purchasing or hiring policies does your company have in place?

“Local" is defined as being part of the same community. While the size and distance of a community may vary by context, they should generally be based on a small-scale economically and culturally connected area like a metropolitan area or a city/town.

- ☑ Written preference at each facility to purchase from local suppliers
- ☐ Formal targets or goals for the amount of local purchasing
- ☑ Ready-to-use lists of preferred local suppliers and vendors for specific facilities
- ☐ Written preference for hiring and recruiting local managers
- ☐ Incentives for staff to live within 20 miles of local company facility
- ☐ Other (please describe)
- ☐ No written local purchasing or hiring policies in place

Points Earned: 0.59 of 0.59

---

## Spending on Local Suppliers

What percentage of your company's expenses (excluding labor) was spent with independent suppliers local to the company's headquarters or relevant facilities in the last fiscal year?

Please click "Learn More" to understand how to answer this question.

- ○ <20%
- ◉ 20-39%
- ○ 40-59%
- ○ 60%+
- ○ Don't know

Points Earned: 0.39 of 1.18

## Impactful Banking Services

What characteristics apply to the financial institution that provides the majority of your company's banking services?

- ☐ Certified CDFI or national equivalent social investment organization
- ☐ Certified B Corporation
- ☐ Member of the Global Alliance for Banking on Values
- ☐ Cooperative bank or credit union
- ☐ Local bank committed to serving the community
- ☑ Independently owned bank
- ☐ None of the above

Points Earned: 0.59 of 1.18

OPERATIONS

# Civic Engagement & Giving

**0.2**

## Corporate Citizenship Program

How does your company take part in civic engagement?

Your answers determine which future questions in the assessment are applicable to your company.

- [ ] Financial or in-kind product donations (excluding political causes)
- [ ] Community investments
- [ ] Community or pro-bono service
- [ ] Advocacy for adopting improved social or environmental policies or performance
- [ ] Partnerships with charitable organizations or membership with community organizations
- [ ] Discounted products or services to qualified underserved groups
- [ ] Free use of company facilities to host community events
- [ ] Equity or ownership in the company granted to a nonprofit
- [ ] Other - please describe
- [x] None of the above

Points Available: 0.55

---

## Charitable Giving and Community Investment Policies and Practices

What are your company's practices regarding donations or community investments?

- [ ] We have a formal statement on the intended social or environmental impact of our company's philanthropy
- [ ] We have a formal donations commitment (e.g. 1% for the planet)
- [ ] We match individual workers' charitable donations
- [ ] We allow our workers or customers to select charities to receive our company's donations
- [ ] We have screening practices for charitable contributions or impact measurement mechanisms for our community investments
- [x] None of the above

Points Available: 0.55

---

## Advancing Social and Environmental Performance

How has your company worked with its stakeholders (including competitors) to improve behavior or performance on social or environmental issues in the past two years?

- [x] We have worked with other industry players on a cooperative initiative on relevant social and environmental standards for our industry
- [ ] We have provided data or contributed to academic research on social or environmental topics
- [x] We participate in panel presentations or other public forums on social or environmental topics
- [ ] We provide public resources for other businesses or stakeholders on improving social or environmental performance
- [ ] Other - please describe
- [ ] None of the above

Points Earned: 0.28 of 0.28

# Supply Chain Management 6.8

## Significant Supplier Descriptions

Please select the types of companies that represent your Significant Suppliers:

Significant Suppliers represent 80% of your company's purchases in currency terms (excluding salaries on payroll and bonuses, rent, utilities, and taxes).

- [x] Product Manufacturers
- [ ] Professional Service Firms (Consulting, Legal, Accounting)
- [ ] Independent Contractors
- [ ] Marketing and advertising
- [ ] Office Supplies
- [ ] Benefits Providers
- [ ] Technology
- [x] Raw materials
- [ ] Farms
- [ ] Other - please describe

Points Available: 0.00

## Social or Environmental Screening of Suppliers

Does your company screen or evaluate Significant Suppliers for social and environmental impact?

This question determines the set of supplier-focused questions your company will respond to.

- (●) Yes
- ( ) No

Points Available: 0.00

## Supplier Screen Topics

What does your company formally screen for regarding the social or environmental practices and performance of your Significant Suppliers?

Significant Suppliers represent 80% of your company's purchases in currency terms (excluding salaries on payroll and bonuses, rent, utilities, and taxes).

- [x] Compliance with all local laws and regulations, including those related to social and environmental performance
- [x] Good governance, including policies related to ethics and corruption
- [x] Positive practices beyond what is required by regulations (e.g. environmentally-friendly manufacturing process, excellent labor practices)
- [x] Third-party certifications related to positive social and/or environmental performance
- [ ] Other - please describe
- [ ] We have no formal screening process in place

Points Earned: 0.62 of 0.62

---

## Supplier Evaluation Practices

What methods does your company use to evaluate the social or environmental impact of your suppliers?

Only select practices that apply to all your significant suppliers. See "Learn More" for further instructions.

- [x] We share policies or rules with suppliers but we don't have a verification process in place
- [x] We require suppliers to complete an assessment we designed
- [x] We use third-party risk or impact assessment tools (Sedex, BIA)
- [ ] We conduct routine audits or reviews of suppliers at least every two years
- [ ] We have third parties conduct routine audits or reviews of suppliers at least every two years
- [ ] Other (please describe)
- [ ] None of the above

Points Earned: 0.62 of 0.62

---

## Outsourced Staffing Services

Does your company outsource support services (staffing) essential to the delivery of your services to other individuals or organizations?

Your answers determine which future questions in the assessment are applicable to your company.

- (●) Yes
- ( ) No

Points Available: 0.00

---

## Outsourced Staffing Screening Topics

Does your company review or set requirements regarding the labor practices of its outsourced staffing service providers that includes the following topics?

Your answers determine which future questions in the assessment are applicable to your company.

- [x] Compliance with all local laws and regulations
- [x] Compliance with international human rights and labor standards (for employees and contractors)
- [ ] Payment at or above industry benchmarks
- [ ] Payment of a living wage (for employees and contractors)
- [ ] Employee benefits provided
- [ ] Professional development opportunities
- [ ] Other labor practices
- [ ] None of the above
- [ ] N/A

Points Earned: 0.12 of 0.31

---

## % of Outsourced Services Accountable to Code of Conduct?

What % of your outsourced staffing services (on a currency basis) are accountable to the formalized code of conduct or requirements described in the previous question?

- ○ 0%
- ○ 1-20%
- ○ 21-49%
- ○ 50-74%
- ○ 75-99%
- ◉ 100%
- ○ N/A

Points Earned: 1.23 of 1.23

---

## Screening / Monitoring for Services

Which of the following methods are used to evaluate the social or environmental impact of your outsourced staffing services?

Your answers determine which future questions in the assessment are applicable to your company.

- [x] Company shares policies or rules with subcontractors but does not have a verification process in place
- [ ] Company requires subcontractors complete self-designed assessment
- [ ] Company utilizes third party risk or impact assessment tools (BIA)
- [ ] Company conducts routine audits/reviews of subcontractors at least every two years
- [ ] Company has third parties conduct routine audits/reviews of subcontractors at least every two year
- [ ] Other
- [ ] None of the above

Points Earned: 0.03 of 0.31

---

## % of Outsourced Staffing Services Screened / Monitored

What % of your outsourced staffing services (on a currency basis) are evaluated based on the methods selected in the previous question?

- (●) 0%
- ( ) 1-20%
- ( ) 21-49%
- ( ) 50-74%
- ( ) 75-99%
- ( ) 100%
- ( ) N/A

Points Available: 1.23

---

## Suppliers in Low-Income Communities

What percentage of your Significant Suppliers is located in low-income communities or create employment opportunities for other chronically underemployed populations?

Significant Suppliers represent 80% of your company's purchases in currency terms (excluding salaries on payroll and bonuses, rent, utilities, and taxes).

- (●) <10%
- ( ) 10-19%
- ( ) 20-30%
- ( ) 30%+
- ( ) Don't Know

Points Available: 0.31

---

## Supplier Code of Conduct

Is there a formal written Supplier Code of Conduct policy that specifically holds your company's suppliers accountable for social and environmental performance?

Your answers determine which future questions in the assessment are applicable to your company.

- (●) Yes
- ( ) No

Points Earned: 0.62 of 0.62

---

## Supplier Code of Conduct Topics

What areas of social and environmental performance are specifically included in your company's Supplier Code of Conduct policy?

- [x] Bribery, corruption, and fraud
- [ ] Working hours
- [x] Freely chosen employment
- [ ] Compensation
- [x] Child labor
- [ ] Freedom of association
- [x] Health and safety
- [ ] Use of materials
- [x] Product's environmental impact
- [x] Information on how the Code will be monitored and reviewed (e.g. self-audits, site visits)
- [ ] N/A - No Supplier Code of Conduct

Points Earned: 0.31 of 0.31

---

## % of Suppliers Accountable to Code of Conduct

What % of your suppliers (on a currency basis) are accountable to the formalized code of conduct or requirements described in the previous question?

- ( ) 0%
- ( ) 1-20%
- ( ) 21-49%
- ( ) 50-74%
- ( ) 75-99%
- (●) 100%
- ( ) N/A

Points Earned: 1.23 of 1.23

---

## Disclosure of Suppliers

What percentage of Significant Suppliers (on currency basis) are made transparent on your company's website?

- ○ 0%
- ◉ 1-49%
- ○ 50-79%
- ○ 80%+
- ○ Don't know

Points Earned: 0.21 of 0.62

---

## Support for Improved Supply Chain Social or Environmental Performance

How does your company encourage improved social and environmental performance among your suppliers?

- ☐ We provide incentives for suppliers with strong social and environmental performance
- ☐ We set goals and expectations with suppliers to improve their social and environmental performance
- ☐ We provide resources to suppliers to improve their social and environmental performance
- ☐ Other - please describe
- ☑ None of the above

Points Available: 0.62

---

## Improving Impact of Suppliers

Does the company have any of the following policies or programs to improve the social and/or environmental impact of suppliers, either in cases of noncompliance or more broadly?

- ☐ Company formulates corrective action or improvement plans with goals for continuous improvement of their supplier performance
- ☐ Company requires a specific time period for suppliers to make changes to remediate code of conduct non-compliance or otherwise terminates contract
- ☐ Company provides training and/or resources on improving social or environmental performance to suppliers, either from the company itself or through a third party
- ☐ Company provides training and/or resources to its own staff, focused on managing their own practices and relationships with suppliers to enable the suppliers to improve their performance
- ☐ Company has participated in collaborative initiatives with other companies to help improve the social or environmental impact of their supply chain
- ☐ Company incentivizes social and environmental performance or improvement through contract terms, prices, or other means
- ☐ Company has achieved quantifiable improvements on social or environmental performance of its supply chain
- ☐ Other
- ☑ None of the above

Points Available: 0.31

---

## Length of Supplier Relationships

What is the average tenure of your company's relationships with suppliers?

- ○ Average tenure of supplier relationships is less than 24 months.
- ○ Average tenure of supplier relationships is greater than 24 months.
- ○ Average tenure of supplier relationships is greater than 60 months.
- ◉ Average tenure of supplier relationships is greater than 96 months.
- ○ Our company has had a relationship with a majority of our suppliers (on a currency basis) since our first year of operations.
- ○ Don't Know

Points Earned: 0.62 of 0.62

---

## Support for In Need Suppliers

Does your company do any of the following to support small scale or other in-need suppliers?

- ☐ We review suppliers for potential training needs
- ☐ We have a formal education or support program for selected suppliers
- ☑ We provide small scale suppliers the same contracts, prices, and payment terms (such as days payable outstanding) as other suppliers
- ☐ We pay 30 days payable outstanding to small scale suppliers
- ☑ A formal mechanism is in place for suppliers to provide us feedback (e.g. supplier satisfaction surveys)
- ☑ We have a formal grievance mechanism to address complaints and resolve disputes
- ☐ Other (please describe)
- ☐ None of the above

Points Earned: 0.62 of 0.62

---

## Social or Environmental Purchases

What percentage of materials or products purchased have third-party social or environmental certification or approval or are from Significant Suppliers that are purpose-driven or have third-party company level certification or approval?

Significant Suppliers represent 80% of your company's purchases in currency terms (excluding salaries on payroll and bonuses, rent, utilities, and taxes).

- ○ 0
- ○ 1-24%
- ○ 25-49%
- ○ 50-74%
- ◉ 75%+
- ○ Don't know

Points Earned: 0.62 of 0.62

# Environment Impact Area Introduction

OPERATIONS
0.0

This section asks about your environmental footprint to determine which questions are applicable later on in the assessment. It also identifies whether your company's product/service is designed to deliver a specific, material, positive environmental impact, and if so, opens the Environmental Impact Business Model section that is most applicable.

## Environmental Business Model

Are your company's products/services or processes structured to restore or preserve the environment in any of the following ways? (Please note: the environmental impact of your day-to-day operations will be assessed in the remaining sections of the Environment Impact Area. This question is specifically asking about your products/services or innovative production processes.)

Answering affirmatively will opt you into additional sections of the B Impact Assessment with more specific questions about this Impact Business Model.

- [ ] Through an innovative manufacturing, wholesale or agriculture process which is designed to significantly reduce environmental impact compared to typical practices for the industry
- [x] Through a product or service that preserves, conserves, or restores the environment or resources
- [ ] None of the above

Points Available: 0.00

## Description of Positive Environmental Product / Service Impact

How would you describe the positive outcome for the environment created by your product/service?

Lien avec le plan d'ecoconception communiquè à EcoDDS avec objectifs de % de CA réalisés avec des produits biosourcés pour la marque PRO et organisation de la sortie des produits à base de solvants pétroliers en marque DIY

Points Available: 0.00

## Environmental Product or Service Impact

Is the environmental impact you've described part of your products' or services' impact (excluding packaging), or is it a part of the way that your company operates?

Companies should earn revenue from the product or service that has an environmental impact. Please do not include pro bono efforts within this section.

- (●) The impact is created by a revenue-generating product/service line (e.g. selling non-toxic cleaning products, sustainability consultancy)
- ( ) The impact is created by the company’s daily operations (e.g. using non-toxic cleaning products in the company’s headquarters) and not the core product/service

Points Available: 0.00

## Environmental Product Benefits

In what way or ways does your product/service conserve the environment?

Please select ONE option per product line. You may select an additional option if your product line has two separate environmental attributes.

- [ ] Provides or is powered by renewable energy or cleaner-burning energy than market alternatives (e.g. solar panel manufacturers/installers, hybrid vehicles)
- [ ] Conserves or diverts resources (including energy, water, materials, etc.)
- [ ] Conserves or preserves the well-being of land and/or animals (e.g. land protection or reforestation services, sustainably harvested agricultural products)
- [x] Reduces or is made of less toxic/hazardous substances (e.g. brownfield remediation services, organic certified food, non-toxic cleaners)
- [ ] Educates, measures, researches, or provides information to solve environmental problems (e.g. environmental consulting or auditing)
- [ ] None of the above

Points Available: 0.00

## Toxin / Pollution Reduction Overview

Tell us more about how your product or service reduces use of toxic or hazardous substances, prevents pollution or remediates discharges to air, land or water

Nous sommes engagés dans une politique d'élimination progressive des produits à base de solvants par la promotion d'équivalents à base d'eau. Nous cherchons également à minimiser notre impact en passant à des produits bio-sourcés, avec le lancement de produits bio-sourcés équivalents en performance aux produits pétro-sourcés.

Points Available: 0.00

## Direct Impact on Less Toxic or Toxin Remediation

Is being less toxic or providing toxin remediation, beyond what is required by law, a direct positive environmental impact of your product or service?

Answering affirmatively will opt you into additional sections of the B Impact Assessment with more specific questions about this Impact Business Model.

- (●) Yes
- ( ) No, it is an indirect result of one of the other answers selected in the question "Environmental Product Benefits"

Points Available: 0.00

# Environmental Management

OPERATIONS

**6.3**

## Green Building Standards

What percentage of company facilities (by area, both owned by company or leased) is certified to meet the requirements of an accredited green building program?

- (●) <20%
- ( ) 20-49%
- ( ) 50-79%
- ( ) 80%+
- ( ) N/A

Points Available: 0.80

---

## Facility Improvement with Landlord

If you lease your facilities, have you worked with your landlord to implement or maintain any of the following?

- [ ] Energy efficiency improvements
- [ ] Water efficiency improvements
- [ ] Waste reduction programs (including recycling)
- [ ] None of the above
- [x] N/A - Company does not lease majority of facilities

Points Available: 0.80

---

## Environmental Purchasing Policy Topics

Does the company have a written and circulated environmentally preferable purchasing (EPP) policy that includes any of the following?

- [ ] Building and construction
- [ ] Carpets
- [x] Cleaning
- [ ] Electronics
- [x] Fleets
- [ ] Food or food services
- [ ] Landscaping
- [ ] Meetings and conferences
- [x] Office supplies
- [x] Paper
- [ ] Product input materials
- [ ] Other - please describe
- [ ] We don't have an environmentally preferable purchasing policy

Points Earned: 0.80 of 0.80

---

## Environmental Management Systems

Does your company have an environmental management system (EMS) covering waste generation, energy usage, water usage, and carbon emissions that includes any of the following?

Checkboxes 3-6 can only be selected if Checkbox 2 applies.

- [x] Policy statement documenting our organization's commitment to the environment
- [x] Assessment undertaken of the environmental impact of our organization's business activities
- [x] Stated objectives and quantifiable targets for environmental aspects of our organization's operations
- [x] Programming designed, with allocated resources, to achieve these targets
- [x] Periodic compliance reviews and auditing to evaluate programs conducted
- [x] Third-party auditing and certification of EMS
- [ ] We have no environmental management system

Points Earned: 1.60 of 1.60

---

## Environmentally Certified Products

During the last fiscal year, what percentage of your products sold had a product certification that assesses the environmental impacts of the product or its production process?

Select N/A only if there is no physical product being sold.

- ○ 0%
- ◉ 1-24%
- ○ 25-49%
- ○ 50-74%
- ○ 75%+
- ○ N/A

Points Earned: 0.20 of 0.80

---

## Product Design for the Environment

Which of the following practices are in place to integrate environmental considerations (DFE) into the design of products and services?

- [x] Source reduction employed in reducing materials use in products
- [ ] Standardized product components or parts to maximize useful life via disassembly or reprocessing
- [ ] Identified resource content on manufactured items to enable eventual recycling
- [ ] Program that facilitates maintenance, servicing, and reassembly of company's own products
- [x] Program wherein company takes back similar products from other manufacturers for disassembly or reprocessing
- [x] Company participation in a product reclamation program established by another party
- [ ] Other - please describe
- [ ] None of the above

Points Earned: 0.80 of 0.80

---

## Type of Footprint Assessments

Has the company's footprint assessments included any of the following?

- [ ] Assessment conducted for upstream supply chain only
- [ ] Assessment conducted for only a portion of value chain (other than or in addition to upstream supply chain)
- [x] Formal life cycle assessments conducted internally
- [x] Formal life cycle assessments conducted or verified by a third party
- [x] Use of third party frameworks or methodologies (such as Ellen Macarthur Foundation Circularity Indicators, Product Environmental Profiles, GHG Protocol or Carbon Disclosure Project)
- [ ] Company has a life cycle based certification or equivalent (Cradle to Cradle)
- [ ] Other
- [ ] None of the above

Points Earned: 0.40 of 0.40

---

## % of Products with Type of Footprint Assessment

What % of your products have undergone the specific type(s) of environmental footprint assesesment selected in the previous question?

- ( ) 0%
- (•) 1-20%
- ( ) 21-49%
- ( ) 50-74%
- ( ) 75-99%
- ( ) 100%
- ( ) N/A

Points Earned: 0.20 of 1.60

---

## Assessment Conducted of Environmental Footprint of Value Chain

Have you conducted a formal assessment to measure the environmental footprint of your value chain (including supply chain, product usage, and end-of-life) that covers the following topics?

- [x] Impacts on biodiversity
- [x] Impacts on climate (Scope 3 Carbon Emissions)
- [x] Toxin or hazardous material impact
- [x] Land preservation (including material extraction)
- [x] Water supply
- [ ] Other
- [ ] None of the above

Points Earned: 0.80 of 0.80

---

## Management of Material Environmental Impact in Value Chain

How has your company utilized the results of your environmental footprint assessment to manage and minimize your overall impact?

- [x] Company has used assessments to develop specific strategies to reduce impacts for at least most material impacts identified across value chain and product lines
- [x] Company has set public targets or commitments to reduce material value chain and product impacts over time
- [x] Company has met incremental targets in the last two years and/or can demonstrate being on target to achieve long term goals
- [ ] Other
- [ ] None of the above (No EIA conducted)

Points Earned: 0.80 of 0.80

## Impact of Product Usage

Which of the following are true regarding practices in place to manage and minimize the impact of product usage?

- [x] Company has conducted studies of consumer behavior and/or disposal to understand impact of product usage
- [x] Company has conducted analysis of product lifetime and usability and it materially exceeds (>5%) lifetime of related competitive products
- [x] Company has created partnerships and/or marketing campaigns to engage customers or other post production value chain users to minimize environmental footprint of usage
- [ ] Other
- [ ] None of the above

Points Earned: 0.80 of 0.80

# Air & Climate

OPERATIONS

**6.5**

## Monitoring Energy Usage

Does your company monitor, record, or report its energy usage?

Please select one answer option indicating if the company monitors energy use and potentially sets targets (answers 1-4). If the company sets targets, answer option 5 may apply in addition.

- [ ] We do not currently monitor and record usage
- [ ] We monitor and record usage but have set no reduction targets
- [x] We monitor usage and have set intensity targets (e.g. relative to dollars of revenue, volume produced, etc.) that are being monitored
- [ ] We monitor usage and have set absolute reduction targets regardless of company growth
- [ ] We have met specific reduction targets during the reporting period

Points Earned: 0.28 of 0.57

## Total Energy Use

Total energy used (Gigajoules) during the last 12 months:

Total energy used (Gigajoules) during the last 12 months: 20.5

☐ We do not track this

Points Available: 0.00

---

## Total Renewable Energy Use

Total energy used from renewable resources (Gigajoules) during the last 12 months:

Total energy used from renewable resources (Gigajoules) during the last 12 months: 0

☐ We do not track this

Points Available: 0.00

---

## Renewable Energy Usage

What percentage of energy use is produced from renewable sources?

Include electricity and other energy consumption from heating, hot water, etc.

- ◉ 0%
- ○ 1-24%
- ○ 25-49%
- ○ 50-74%
- ○ 75-99%
- ○ 100%
- ○ Don't Know

Points Available: 0.28

---

## Low Impact Renewable Energy Use

What percentage of energy use is produced from low-impact renewable sources?

Include electricity and other energy consumption from heating, hot water, etc. Please include both purchased and onsite-generated renewable energy.

- (●) 0%
- ( ) 1-24%
- ( ) 25-49%
- ( ) 50-74%
- ( ) 75-99%
- ( ) 100%
- ( ) Don't know

Points Available: 1.13

---

## Facility Energy Efficiency

For what systems has your company used energy conservation or efficiency measures for a majority of your corporate facilities (by square feet) in the past year?

- [x] Equipment: Energy Star appliances, automatic sleep modes, after-hour timers, etc.
- [x] Lighting: natural light, CF bulbs, occupancy sensors, daylight dimmers, task lighting, etc.
- [x] HVAC: programmable thermostat, timers, occupancy sensors, shade sun-exposed walls, double-paned windows, etc.
- [ ] Other - please describe
- [ ] None of the above
- [ ] N/A - We utilize virtual office

Points Earned: 0.57 of 0.57

---

## Energy Use Reductions

Have conservation and efficiency improvements led to energy savings for your facilities? If so, by how much?

Please calculate based on changes from last year or annualized from a base year, referring to electricity use and other energy consumption from heating, hot water, etc.

- ( ) 0%
- ( ) 1-4%
- ( ) 5-9%
- ( ) 10-14%
- (●) 15-20%
- ( ) >20%
- ( ) Don't know

Points Earned: 0.91 of 1.13

---

## Monitoring Greenhouse Gas Emissions

How does your company manage its greenhouse gas emissions for at least Scope 1 and 2?

Please select only one answer option indicating if the company monitors greenhouse gas emissions and potentially sets targets (answers 1-4). If the company sets targets and/or achieved carbon neutrality, answers 5 or 6 may apply in addition.

- [ ] We do not currently monitor and record emissions
- [ ] We regularly monitor and record emissions but have not set any reduction targets
- [x] We regularly monitor and record emissions and have set specific reduction targets relative to previous performance (e.g. a 5% reduction of GHGs from baseline year)
- [ ] We regularly monitor and record emissions and have set specific science-based targets necessary to achieve global goals to address climate change
- [ ] We have met the specific reduction targets set during this reporting period
- [ ] We have achieved carbon neutrality

Points Earned: 0.28 of 0.57

---

## Total Scope 1 GHGs

Total Greenhouse Gas Emissions (metric tonnes of CO2 equivalent) in:

Scope 1:

Scope 1: 1303

- [ ] We do not track this

Points Available: 0.00

---

## Total Scope 2 GHGs

Total Greenhouse Gas Emissions (metric tonnes of CO2 equivalent) in:

Scope 2:

Scope 2: 265

- [ ] We do not track this

Points Available: 0.00

---

## Total Scope 3 GHGs

Total Greenhouse Gas Emissions (metric tonnes of CO2 equivalent) in:

Scope 3:

Scope 3:

- [x] We do not track this

Points Available: 0.00

---

## Monitoring Air Emissions

How does your company monitor and manage your significant air emissions?

- ○ Company does not currently monitor and record emissions
- ○ Company monitors and records emissions (no reduction targets)
- ◉ Company monitors emissions and has specific reduction targets
- ○ Company monitors emissions and has met specific reduction targets during the reporting period
- ○ Eliminated emissions of this by-product entirely
- ○ N/A

Points Earned: 0.28 of 0.57

---

## Carbon Intensity

What is your current Carbon Intensity for Scopes 1 and 2, not including the use of carbon credits or offsets?

Please measure intensity in metric tons of CO2/$million of revenue. Please use USD to accurately evaluate the answer option.

- ○ Manufacturing: >950 / Utilities: >6,000
- ○ Manufacturing: 751-950 / Utilities: 5,001-6,000
- ○ Manufacturing: 601-750 / Utilities: 4,001-5,000
- ○ Manufacturing: 451-600 / Utilities: 3,001-4,000
- ○ Manufacturing: 301-450 / Utilities: 2,001-3,000
- ○ Manufacturing: 151-300 / Utilities: 1,001-2,000
- ◉ Manufacturing: 0-150 / Utilities: 0-1,000
- ○ Don't know

Points Earned: 0.57 of 0.57

---

## Carbon Intensity

What is your current Carbon Intensity for Scopes 1 and 2, measured in tons of CO2/$million of revenue, including the use of carbon credits or offsets?

Please use USD to accurately evaluate the answer option.

- ○ Manufacturing: >950 / Utilities: >6,000
- ○ Manufacturing: 751-950 / Utilities: 5,001-6,000
- ○ Manufacturing: 601-750 / Utilities: 4,001-5,000
- ○ Manufacturing: 451-600 / Utilities: 3,001-4,000
- ○ Manufacturing: 301-450 / Utilities: 2,001-3,000
- ○ Manufacturing: 151-300 / Utilities: 1,001-2,000
- ◉ Manufacturing: 1-150 / Utilities: 1-1,000
- ○ Manufacturing: 0 / Utilities: 0
- ○ Don't know

Points Earned: 1.13 of 1.13

---

## Greenhouse Gas Emissions Reduced

What percentage of Scope 1 and 2 GHG emissions has been saved due to efficiency improvements implemented by your company?

- ○ 0%
- ○ 1-4%
- ◉ 5-9%
- ○ 10-14%
- ○ 15-20%
- ○ 20%+
- ○ Don't Know

Points Earned: 0.45 of 1.13

---

## Reducing Carbon Emissions from Transportation

Does the company currently use any of the following specific practices to reduce carbon emissions from transportation?

- ☑ Company policy and practice that requires inbound freight or shipping to be transported via lowest impact methods (such as avoiding shipment by air transport)
- ☑ Company policy and practice that requires outbound freight or shipping is transported via lowest impact methods
- ☐ None of the above

Points Earned: 0.57 of 0.57

---

## Ton Miles Reduction

Have you reduced the ton miles (relative to revenues) of your distribution and supply chain, and if so, by how much?

Calculate by comparing ton-miles from the year prior or annualized from a baseline year.

- ○ 0%
- ○ 1-9%
- ○ 10%-20%
- ○ 21-50%
- ○ >50%
- ◉ Not tracked / Unknown

Points Available: 0.57

---

## Supply Chain GHG Management

Has your company taken action to track and manage the greenhouse emissions produced through your supply chain? (absolute reduction)

Only select practices if you track and manage greenhouse emissions produced for at least 50% of your company suppliers (on a cost basis).

- ☐ We don't track or evaluate greenhouse emissions from our supply chain
- ☑ We have conducted an analysis of our value chain, including suppliers, services, and materials, to identify material risk contributions of greenhouse gas emissions
- ☐ We have purchased certified carbon credits to offset some or all of the greenhouse gas emissions from our supply chain
- ☑ We set targets for reducing greenhouse gas emissions through our supply chain
- ☐ We have seen a reduction in GHG emissions in our supply chain in the last twelve months
- ☐ We have achieved a carbon-neutral supply chain

Points Earned: 0.28 of 0.57

---

## Offsetting Supplier GHG Emissions

What % of your company's Scope 3 greenhouse gas emissions were offset by certified carbon credits?

- ◉ 0
- ○ 1-24%
- ○ 25-49%
- ○ 50-74%
- ○ 75-99%
- ○ 100%
- ○ Don't know

Points Available: 1.13

---

## Supply Chain GHG Improvement

What practices has your company implemented for a majority of suppliers (on a cost basis) to reduce the greenhouse gas emissions produced through your supply chain?

- [x] We collaborate with or require suppliers to collect data and report on greenhouse gas emissions
- [x] We screen suppliers to reduce greenhouse gas emissions (e.g. performance of suppliers, selection of materials, source locations)
- [x] We provide support or resources for our supply chain in adopting greenhouse gas minimized operations (e.g. online tools, applying questionnaires and surveys, collaborating in industrywide surveys)
- [ ] We audit and provide help to suppliers to complete corrective actions
- [ ] None of the above

Points Earned: 0.42 of 0.57

---

## Reducing Impact of Travel/Commuting

Does your company have any programs or policies in place to reduce the environmental footprint caused by travel/commuting?

- [x] Employees are subsidized/incentivized for use of public transportation, carpooling, or biking to work
- [ ] Facilities are designed to facilitate use of public transportation, biking, or cleaner burning vehicles (e.g. electric chargers)
- [x] Employees are encouraged to use virtual meeting technology to reduce in person meetings
- [x] Company has a written policy limiting corporate travel
- [ ] None of the above

Points Earned: 0.57 of 0.57

---

## Sourcing % of COGS from Local Suppliers

What % of the following was spent with suppliers located within 200 miles (or 322 km) of where the end product was used during the last fiscal year?

Sourcing of COGS Local to Customers

- ○ 0%
- ○ 1-9%
- ○ 10-19%
- ○ 20-29%
- ○ 30%+
- ◉ Don't know

Points Available: 1.13

---

## Sourcing % raw materials from Local Suppliers

What % of the following was spent with suppliers located within 200 miles (or 322 km) of where the end product was used during the last fiscal year?

Raw materials (in currency terms) grown or harvested

By company or local independent suppliers.

- ○ 0%
- ○ 1-9%
- ○ 10-19%
- ○ 20-29%
- ○ 30%+
- ◉ Don't know

Points Available: 1.13

---

## Managing Impact of Transportation

Has your company adopted any of the following techniques for minimizing the transportation-related environmental impact of its distribution and supply chain?

Please check all that apply.

- ☐ Utilize clean or low-emission vehicles (e.g. hybrid, LPG, electric) to transport and distribute product
- ☐ Utilize strategic planning software to minimize fuel usage and shipping footprint
- ☐ Train drivers and handlers in fuel efficient techniques
- ☑ Utilize freight or shipping methods with lower environmental impacts (e.g. avoiding air shipment)
- ☐ Other - please describe
- ☐ None of the above

Points Earned: 0.19 of 0.57

---

## % GHG Emissions Offset

If your company purchased certified carbon credits in the reporting period, what % of Scope 1 and 2 GHG emissions were offset?

- ○ 0%
- ○ 1-24%
- ○ 25-49%
- ○ 50-74%
- ○ 75-99%
- ○ 100%
- ○ Don't know
- ◉ N/A - No carbon offsets purchased

Points Available: 0.57

# Water

## Monitoring and Managing Water Use

Does your company monitor and manage your water usage?

Please select only one answer option indicating if the company monitors water usage and potentially sets targets (answers 1-4). If the company sets targets, answer option 5 may apply in addition.

- [ ] We do not currently monitor and record water usage
- [ ] We regularly monitor and record water usage but have not set any reduction targets
- [x] We monitor and record water usage and have set specific reduction targets relative to previous performance (e.g. a 5% reduction of water usage from baseline year)
- [ ] We regularly monitor and record emissions and have set science-based targets necessary to achieve sustainable usage linked to our local watershed
- [ ] We have met specific reduction targets set during this reporting period

Points Earned: 0.40 of 0.80

## Total Water Use

Total water use (liters) during the last 12 months

Total water use (liters) during the last 12 months 14156000

- [ ] We do not track this

Points Available: 0.00

## Water Conservation Practices

What water conservation methods have been implemented at the majority of your corporate offices or plant facilities:

Please check all that apply.

- [x] Low-flow faucets, taps, toilets, urinals, or showerheads
- [ ] Grey-water usage for irrigation
- [x] Low-volume irrigation
- [x] Harvest rainwater
- [ ] Other - please describe
- [ ] None of the above
- [ ] N/A - Our company has a virtual office

Points Earned: 0.80 of 0.80

## Water Harvested On-Site or From Recycled Sources

What % of water used by the company is harvested on site or is from recycled sources?

- (●) 0
- ( ) 1-24%
- ( ) 25-49%
- ( ) 50-74%
- ( ) 75-99%
- ( ) 100%
- ( ) Don't Know

Points Available: 1.60

---

## Monitoring Toxic Wastewater

Which of the following describes how the company monitors hazardous and toxic wastewater?

Monitoring hazardous and toxic wastewater may involve either monitoring the volume and/or the level of contamination.

- ( ) Company does not currently monitor and record emissions
- ( ) Company monitors and records emissions (no reduction targets)
- ( ) Company monitors emissions and has specific reduction targets
- (●) Company monitors emissions and has met specific reduction targets during the last fiscal year
- ( ) Eliminated emissions of this by-product entirely
- ( ) N/A

Points Earned: 0.60 of 0.80

---

## Water Use Practices

Regarding water use, does your company practice the following within the facilities you owned or leased?

- [x] Regularly assess microbial, chemical and mineral content of water used and manage water sources appropriately
- [x] Manage use and release of wastewater in order to preserve surrounding water sources
- [x] Design business processes to conserve/minimize water
- [ ] None of the above

Points Earned: 0.80 of 0.80

---

## % Water Returned to Table with Same Quality

What % of the water used by your company is returned to the watershed at the same or better quality than when it was withdrawn?

i.e. % of water treated

- (●) 0%
- ( ) 1-24%
- ( ) 25-49%
- ( ) 50-74%
- ( ) 75-99%
- ( ) 100%
- ( ) N/A
- ( ) Don't Know

Points Available: 1.60

---

## Supply Chain Water Management

How does your company track and manage the water footprint of your supply chain?

Only select practices if you track and manage the water footprint for at least 50% of your company suppliers (on a cost basis).

- [ ] We do not track the water footprint of our supply chain
- [x] We have conducted an analysis of our value chain, including suppliers, services, and materials, to identify material areas of water usage
- [ ] We have targets for reducing water footprint through our supply chain
- [ ] We have seen a reduction of our water footprint in our supply chain in the past twelve months
- [ ] We have verified that all water use in supply chain is science-based and sustainable

Points Earned: 0.20 of 0.80

---

## Supply Chain Water Improvement

What practices has your company implemented for a majority of suppliers (on a cost basis) to reduce the water footprint of your supply chain?

- [x] We collaborate with or require suppliers to collect data and report on water footprint
- [ ] We screen suppliers to fit good water management practices (e.g. individual supplier practices, materials and ingredients, locations in context of water scarcity)
- [ ] We provide support or resources for supply chain in adopting water management (e.g. online tools, applying questionnaires and surveys, collaborating in industrywide surveys)
- [ ] We audit and provide help to suppliers to complete corrective actions
- [ ] None of the above

Points Earned: 0.20 of 0.80

## Monitoring and Reporting Non-hazardous Waste

How does your company monitor and manage your waste production?

Please select one answer option indicating if the company monitors waste production and potentially sets targets (answers 1-4). If the company sets targets, answers 5 and/or 6 may apply in addition.

- [ ] We do not currently monitor and record waste production
- [ ] We regularly monitor and record waste production but have not set any reduction targets
- [x] We regularly monitor and record waste production and have set specific reduction targets relative to previous performance (e.g. a 5% reduction of waste to landfill from baseline year)
- [ ] We regularly monitor and record waste produced and have set a zero waste target
- [ ] We have met the specific reduction targets set during this reporting period
- [ ] We produce zero waste to landfill / ocean

Points Earned: 0.31 of 0.62

## Non-hazardous Waste Generated

Waste Produced: Non-Hazardous Waste (metric tonnes) during the last 12 months

Waste Produced: Non-Hazardous Waste (metric tonnes) during the last 12 months 213

- [ ] We do not track this

Points Available: 0.00

## Total Waste Disposed

Waste Disposed (metric tonnes) during the last 12 months

Waste Disposed (metric tonnes) during the last 12 months 200

- [ ] We do not track this

Points Available: 0.00

## Total Waste Recycled

Waste Disposed: Recycled/Reused (metric tonnes) during the last 12 months

Waste Disposed: Recycled/Reused (metric tonnes) during the last 12 months

Sensitive

Points Available: 0.00

## Recycling Programs

What % of your facilities on a square foot basis have a facility-wide recycling program that has ongoing collection of at least all standard materials in your area?

- ○ <20%
- ○ 21-40%
- ○ 41-60%
- ○ 61-80%
- ◉ >80%

Points Earned: 0.62 of 0.62

---

## Waste Reduction Programs

Does your company have a formal program to evaluate how to reduce its generation of hazardous, universal, and/or non-hazardous waste?

- ◉ Yes
- ○ No
- ○ Already maximized - we have achieved Zero Waste

Points Earned: 0.62 of 0.62

---

## Supply Chain Waste Management

How does your company track and manage waste in your supply chain?

Only select practices if you track and manage waste for at least 50% of your company suppliers (on a cost basis).

- ☐ We don't track the solid waste impacts of our supply chain
- ☑ We have conducted an analysis of our value chain, including suppliers, services, and materials, to identify material areas of waste production
- ☐ We have set targets for reducing solid waste in the supply chain
- ☐ We have seen a reduction of waste produced in our value chain in the past twelve months
- ☐ We have achieved zero waste or a closed-loop supply chain

Points Earned: 0.15 of 0.62

---

## Supply Chain Waste Improvement

What practices has your company implemented for a majority of suppliers (on a cost basis) to reduce waste in your supply chain?

- [x] We collaborate with or require suppliers to collect data and report on waste production
- [x] We screen or require suppliers to meet standards related to solid waste production
- [ ] We have implemented initiatives to reduce waste at the source or divert waste from landfills or incineration in the supply chain
- [ ] We audit and provide help to suppliers to complete corrective actions
- [ ] None of the above

Points Earned: 0.31 of 0.62

---

## Environment Impact Packaging

How does your company minimize the environmental impact of the packaging of your products?

Select all practices that apply and are verifiable, regardless of the % of product/packaging the practice applies to.

- [x] We have conducted a formal assessment of our packaging design and materials to identify opportunities to minimize environmental impact
- [ ] We have source-reduced packaging within the last two years
- [ ] Our packaging materials are certified to meet independent standards for environmental impact
- [x] Our packaging is recyclable and provides instructions on how to recycle it correctly
- [x] Our packaging is non-toxic
- [x] Our packaging materials are designed to have less overall environmental impact than common alternatives
- [ ] None of the above
- [ ] N/A - Our products do not have packaging materials

Points Earned: 0.49 of 0.62

---

## % of Recyclable/Biodegradable Materials

What % of material (by weight or volume) is made of recyclable (and labeled as such) or biodegradable materials in the areas where they are sold (product + packaging)?

- (●) <20%
- ( ) 20-49%
- ( ) 50-74%
- ( ) 75-99%
- ( ) 100%
- ( ) Don't Know
- ( ) N/A

Points Available: 0.62

---

## Controlling Community Exposure to Emissions

Has your company conducted an assessment of local communities' exposure to hazardous emissions from your manufacturing facilities and taken appropriate steps to mitigate?

- ○ We have not conducted an assessment
- ○ Assessment indicates some exposure, but we have taken no action to date
- ◉ Assessment indicates some exposure, and we have implemented a mitigation and control strategy
- ○ Assessment indicates no exposure

Points Earned: 0.21 of 0.31

---

## % of Environmentally Preferred Input Materials

What % of material (by weight or volume) comes from recycled materials, reused components, and/or certified sustainably sourced materials?

- ◉ <20%
- ○ 20-49%
- ○ 50-74%
- ○ 75-99%
- ○ 100%
- ○ Don't Know
- ○ N/A - We do not sell a physical product

Points Available: 1.23

---

## Programs to Reduce End of Life Waste

Which of the following practices are in place to reduce waste to landfill after the usage of your product and/or its packaging?

- ☑ Company has a product/packaging reclamation and recycling program designed and implemented by the company or a third party
- ☑ Company has a product/packaging reclamation and reuse program designed and implemented by the company or a third party
- ☑ Company takes back similar products or packaging from other companies as part of its reclamation program
- ☑ Company includes information about their reclamation programs on product labels / packaging
- ☑ Company includes information about their reclamation programs in advertising campaigns
- ☐ Company has achieved circularity (no waste created) in its products and packaging
- ☐ Other
- ☑ None of the above

Points Earned: 0.62 of 0.62

---

## Monitoring Hazardous Waste

How does your company monitor and manage your hazardous waste production?

- [ ] Company does not currently monitor and record emissions
- [x] Company monitors and records emissions (no reduction targets)
- [ ] Company monitors emissions and has specific reduction targets
- [ ] We regularly monitor and record emissions and have set a zero hazardous waste target
- [ ] Company has met specific reduction targets during the reporting period
- [x] Eliminated emissions of this by-product entirely

Points Earned: 0.62 of 0.62

---

## Total Hazardous Waste Produced

Waste Produced: Hazardous Waste (metric tonnes) during the last 12 months

Waste Produced: Hazardous Waste (metric tonnes) during the last 12 months

Sensitive

Points Available: 0.00

---

## Reducing Waste

Optional unweighted metrics: Approximately by what % has your company reduced solid and hazardous waste generation (normalized for revenue changes) over the following periods?

The past two years

The past two years 0

- [ ] We do not track this

Points Available: 0.00

---

## Hazardous Waste Disposal

Can your company verify that your hazardous waste is always disposed of responsibly?

This includes batteries, paint, electronic equipment, etc.

- (●) Yes
- ( ) No
- ( ) N/A - We have eliminated hazardous waste

Points Earned: 0.62 of 0.62

---

## Tracking Chemicals in the Supply Chain

Does your company do any of the following to track chemicals in the supply chain for the majority of materials?

Please check all that apply.

- [ ] Do not track chemicals in the supply chain
- [x] Require suppliers to disclose specified chemicals of concern
- [x] Ask suppliers if they know all the chemical ingredients intentionally added to their product and all residuals of high concern present in the product (asking if they know only, not to provide the data to you)
- [x] Require suppliers to provide chemical information to a third party
- [ ] Disclose all by-products, contaminants or trace materials to the public

Points Earned: 0.62 of 0.62

---

## Chemical Reduction Methods

Which of the following environmentally preferred products have been purchased for the majority of your corporate facilities?

- [x] Non-toxic janitorial products
- [x] Unbleached / chlorine free paper products
- [x] Soy-based inks or other low VOC inks
- [x] Recycled/environmentally preferred office supplies (paper, pens, notebooks, etc.)
- [ ] Other - please describe
- [ ] None of the above

Points Earned: 0.62 of 0.62

---

## Chemical Management

Does your company have a program in place to identify and eliminate potential chemicals and materials of concern in your product and/or process and identify and phase-in safer alternatives (e.g. chemical/material options with reduced toxicity)?

- [ ] Company has completed a study of all materials (including scarce metals and minerals) in product and chemicals to 1000ppm level
- [ ] Company has completed a study of all materials in product and chemicals to 100ppm level
- [ ] Company has undergone an evaluation of products and processes to identify potential toxic contaminants from production
- [x] Company has identified specific chemicals of concern classes (e.g., carcinogens, mutagens, reproductive toxins, endocrine disruptors, persistent or bioaccumulative substances)
- [x] Company has established a Restricted Substances List (RSL), has a positive screen or other decision process for chemicals
- [x] Company has established metrics and goals for the reduction or elimination of chemicals of concern
- [x] Company publicly discloses the chemicals and/or materials in your product (e.g., on a label, website, via 800 number for information, etc.)
- [ ] There are no potential chemicals or materials of concern in my industry
- [ ] None of the above

Points Earned: 0.62 of 0.62

---

## Supply Chain Chemical Management

How does your company track and manage toxins or hazardous waste in your supply chain?

Only select practices if you track and manage toxins or hazardous waste for at least 50% of your company suppliers (on a cost basis).

- [ ] We don't track toxins or hazardous waste in our supply chain
- [x] We have conducted an analysis of our value chain, including suppliers, services, and materials, to identify material risks of toxins and/or production of hazardous waste
- [ ] We have set targets for reducing toxins and hazardous waste in our supply chain
- [ ] We have verified that there are no harmful toxins or hazardous waste in our supply chain

Points Earned: 0.31 of 0.62

---

## Supply Chain Chemical Improvement

What practices has your company implemented for a majority of suppliers (on a cost basis) to reduce toxins or hazardous waste in your supply chain?

- [x] We collaborate with or require suppliers to collect data and report on chemicals
- [x] We screen or require suppliers to meet standards related to toxins or hazardous waste
- [x] We provide support or resources to reduce toxins in the supply chain (e.g.online tools, applying questionnaires and surveys, collaborating in industrywide surveys)
- [ ] We audit and provide help to suppliers to complete corrective actions
- [ ] None of the above

Points Earned: 0.46 of 0.62

## Supply Chain Biodiversity Management

How does your company track and manage your supply chain's impact on biodiversity?

Only select practices if you track and manage the impact on biodiversity for at least 50% of your company suppliers (on a cost basis).

- [x] We don't evaluate our supply chain impact on biodiversity
- [ ] We have conducted an analysis of our value chain, including suppliers, services, and materials, to identify material risks to biodiversity
- [ ] We set targets for reducing impact on biodiversity through our supply chain
- [ ] We have verified that our supply chain creates no (or positive) biodiversity impact

Points Available: 0.62

## Supply Chain Biodiversity Improvement

What practices has your company implemented for a majority of suppliers (on a cost basis) to reduce your supply chain's impact on biodiversity?

- [ ] We collaborate with or require suppliers to collect data and report on biodiversity impact
- [ ] We screen suppliers to fit good biodiversity practices
- [ ] We provide support or resources for our supply chain in adopting biodiversity-friendly operations (e.g. online tools, applying questionnaires and surveys, collaborating in industrywide surveys)
- [ ] We audit and provide help to suppliers to complete corrective actions
- [x] None of the above

Points Available: 0.62

# Toxin Reduction / Remediation - Impact Business Model

IMPACT BUSINESS MODELS

**2.9**

This IBM section is applicable if your company's products/services reduce or remediate toxins or pollution (e.g. organic certified products, non-toxic cleaners, non-GMO verified products)

## Toxin / Pollution Reduction Description

### Which of the following product or service descriptions apply?

Your answer to this unscored question is combined with other answers to automatically calculate your score in this section of the assessment.

- ○ Product minimizes need of toxic chemicals compared to market alternatives (e.g. non-GMO verified products in jurisdictions where this is not legally required, Nontoxic Certified Red List Evaluation)
- ◉ Product/services use less toxic/hazardous chemicals or materials than market alternatives (e.g. certified non-toxic cleaners, organic certified food)
- ○ Product/service remediates environmental damage after discharges to air, land or water (e.g. brownfield remediation, oil spill clean-up)
- ○ Product/service directly prevents pollution or hazardous discharge (e.g. pollution management technologies)
- ○ These descriptions do not apply to our company's product/service (Skip the remainder of this section)

Points Available: 0.00

---

## Revenue from Toxin Reduction / Remediation

### What were your total revenues last fiscal year from the previous products or services?

Your answer to this unscored question is combined with other answers to automatically calculate your score in this section of the assessment.

What were your total revenues last fiscal year from the previous products or services? **Approx. 6.48%**

- ☐ We do not track this

Points Available: 0.00

---

## Tracking Environmental Metrics

### Which of the following environmental metrics does your company track regarding the environmental impact of your product or service?

You will be asked to report each environmental metric selected

- ☐ CO2 saved/offset by product/service (metric tons)
- ☐ Liters of water saved/offset by product/service
- ☐ kWh saved/off-set
- ☐ Metric tons of waste saved from landfill or incineration
- ☑ The average % toxic/hazardous material reduction or pollution prevention (by weight or volume) achieved by the product or service
- ☐ None of the above

Points Available: 0.00

---

## % Toxin Reduction

What is the average % toxic/hazardous material reduction or pollution prevention (by weight or volume) achieved by the product or service?

What is the average % toxic/hazardous material reduction or pollution prevention (by weight or volume) achieved by the product or service?

- [x] We do not track this

Points Available: 0.00

---

## Management of Toxin Reduction

How does your company measure and manage the results, outcomes, effects, or impact of your product or service?

Select all that apply.

- [x] We have formally defined the outcomes sought by our product or service and have developed a theory of change for them
- [x] We have based our impactful product or service business model on established secondary research that demonstrates potential impact
- [x] We have directly and formally engaged stakeholders in understanding their desires and needs when developing, refining, and or delivering our products or services
- [x] We are verified to meet third-party standards for impact (e.g. we have impact-related product certifications)
- [x] We measure near-term outcomes of the product or service to determine whether it is meeting the needs and expectations of our beneficiaries
- [ ] We measure long-term outcomes in order to assess whether the results of our product produce lasting positive impacts for our beneficiaries
- [ ] We have identified and measure and manage the unintentional or potential negative impacts of the product or service in addition to intentional positive effects
- [ ] We have identified and managed potential causes that could lead to a failure to deliver the positive outcome, to do so less efficiently than possible, or to produce other negative effects
- [ ] None of the above

Points Earned: 1.07 of 1.07

---

## Efficacy of Toxin Reduction / Remediation

If direct research on your product or service has been performed, did the results confirm that a positive environmental outcome is being achieved?

- ( ) Yes
- ( ) No
- (•) N/A - No direct research conducted

Points Available: 1.07

---

## Outcome Measurement

How has your company measured outcomes or determined whether your product or service contributes to the positive outcomes previously identified in the question "Toxin / Pollution Reduction Description"?

- [x] We surveyed beneficiaries to understand outcomes created
- [ ] We used non-randomized control groups to compare performance
- [ ] We used randomized control groups to determine the level of causality of our product or service
- [x] We used aggregated third-party data to benchmark and compare impact performance
- [x] Our selected methods determined that the product or service contributed to the outcome
- [ ] Other - please describe
- [ ] None of the above

Points Earned: 1.07 of 1.07

---

## Innovative Toxin Reduction / Remediation

Is there something different or innovative about the company's basic product or service that has changed the industry? Is this something that is replicable, unique at the time that it was created, and that has been emulated by other organizations?

Blanchon a constitué l'une des premières entreprises de son secteur à amorcer une transition des produits solvants vers des produits en phase aqueuse, ce changement a été innovant pour son secteur et Blanchon reste encore pour un certain nombre de gamme de produits, l'une des seules entreprises à proposer des alternatives aux produits à base de solvants. Cette innovation est réplicable, et d'ailleurs été reprise par la majorité de concurrents sur un certain nombre de gamme de produits.

Points Available: 0.00

### Customers

# Customers Impact Area Introduction

OPERATIONS
**0.0**

This section identifies whether your company's product/service is designed to deliver a specific, material, positive impact for its customers (beyond the value normally provided from goods or services), and if so, opens the Customer Impact Business Model section that is most applicable.

## Customer Impact Business Model Introduction

Do any of your company's products/services address a social or economic problem for your customers and/or their beneficiaries?

Your answers determine which future questions in the assessment are applicable to your company.

- ( ) Yes
- (•) No

Points Available: 0.00

# Customer Stewardship



## Managing Customer Stewardship

Does your company do any of the following to manage the impact and value created for your customers or consumers?

- [ ] We offer product / service guarantees, warranties, or protection policies
- [x] We have third party quality certifications or accreditations
- [x] We have formal quality control mechanisms
- [x] We have feedback / customer service feedback or complaint mechanisms
- [x] We monitor customer or consumer satisfaction
- [x] We assess the outcomes produced for our customers through the use of our product or service
- [ ] We have written policies in place for ethical marketing, advertisement, or customer engagement
- [x] We manage the privacy and security of client / customer data
- [ ] None of the above

Points Earned: 0.38 of 0.38

## Product Accreditations and Certifications

What % your products or services have been reviewed and certified by an accreditation body focused on quality?

This can include process certifications like ISO9000 or industry specific quality accreditations.

- ○ 0%
- ○ 1-9%
- ◉ 10-24%
- ○ 25-49%
- ○ 50-74%
- ○ 75-99%
- ○ 100%
- ○ N/A

Points Earned: 0.23 of 0.77

## Quality Assurance

Do you use an established third party methodology to manage quality assurance for your products or services?

Examples include PDSA, Six Sigma, DMAIC, TQM, Zero Defects, etc

- (●) Yes
- ( ) No

Points Earned: 0.38 of 0.38

---

## Supplier Quality Assurance Reviews

What % of Significant Suppliers (on currency basis) are subjected to regular quality assurance reviews or audits?

- ( ) 0-49%
- ( ) 50-62%
- (●) 63-75%
- ( ) >75%

Points Earned: 0.51 of 0.77

---

## Feedback and Complaint Channels

Are any of the following true regarding mechanisms for customers to provide feedback, ask questions, or file complaints?

- [x] Products and/or websites feature customer service contact information
- [ ] Product / service reviews are made available in their entirety to public
- [x] Company responds to all direct inquiries or complaints within a month of receipt
- [x] Company offers live time support to customers
- [ ] Other
- [ ] None of the above

Points Earned: 0.29 of 0.38

---

## Monitoring Customer Satisfaction and Retention

Which of the following are true of your company with regards to customer or client satisfaction and/or retention?

- [x] Company monitors customer satisfaction
- [x] Company shares customer satisfaction internally within the company
- [ ] Company shares customer satisfaction publicly
- [x] Company has specified targets for customer / client satisfaction
- [ ] In the last year, company has achieved specified targets for satisfaction
- [ ] None of the above

Points Earned: 0.23 of 0.38

---

## Managing Product Impacts

Does the company do any of the following with regards to managing the potential impact their products have on customers / beneficiaries?

- [x] Company regularly monitors customer outcomes and well-being
- [x] Company has formal program to incorporate customer testing and feedback into product design
- [x] Company has formal programs in place to continuously improve outcomes produced for customers (including reducing negative effects or increasing positive effects)
- [ ] Other
- [ ] None of the above

Points Earned: 0.38 of 0.38

---

## Data Usage and Privacy

Does your company have any of the following to address data usage and privacy issues?

- [x] Company has a formal publicly available data and privacy policy
- [x] Company makes all users aware of information collected, length of time it is preserved, how it's used, and whether and how it is shared with other entities (public or private)
- [x] All customers have option to decide how their data can be used
- [x] Company's all email list building and email marketing strategies are GDPR compliant
- [ ] Other
- [ ] None of the above
- [ ] N/A - Company does not collect sensitive data

Points Earned: 0.38 of 0.38

---

## Data Security Management

Does the company have any of the following practices to ensure security of private data?

- [ ] Data privacy is included in company wide risk management compliance processes
- [x] All employees with access to data are trained on data privacy policies
- [x] Company has a formal code of conduct that defines unauthorized uses of data
- [ ] Internal audits of data security
- [ ] External audits of data security
- [ ] Simulated hacks on data security
- [ ] Other
- [ ] None of the above
- [ ] N/A - Company does not collect sensitive data

Points Earned: 0.15 of 0.38

### Disclosure Questionnaire

# Disclosure Industries

Disclosure questions on specific production and trade.

## Disclosure Alcohol

Please indicate if your company is involved in the production, operation, trade, or sale of any the following:

Alcohol

Please also select "Yes" if your company serves clients in this industry

- ( ) Yes
- (•) No

Points Available: 0.00

## Disclosure Tobacco

Please indicate if your company is involved in the production, operation, trade, or sale of any the following:

Tobacco

Please also select "Yes" if your company serves clients in this industry

- ( ) Yes
- (•) No

Points Available: 0.00

## Disclosure Firearms Weapons

Please indicate if your company is involved in the production, operation, trade, or sale of any the following:

Firearms, weapons or munitions

Please also select "Yes" if your company serves clients in this industry

- ○ Yes
- ◉ No

Points Available: 0.00

---

## Disclosure Pornography

Please indicate if your company is involved in the production, operation, trade, or sale of any the following:

Pornography

Please also select "Yes" if your company serves clients in this industry

- ○ Yes
- ◉ No

Points Available: 0.00

---

## Disclosure Fossil Fuels

Please indicate if your company is involved in the production, operation, trade, or sale of any the following:

Fossil-fuel-based oil, natural gas, or coal extraction, distribution, sale, etc.

Please also select "Yes" if your company serves clients in this industry

- ○ Yes
- ◉ No

Points Available: 0.00

---

## Disclosure Mining

Please indicate if your company is involved in the production, operation, trade, or sale of any the following:

Mining

Please also select "Yes" if your company serves clients in this industry

- ○ Yes
- ◉ No

Points Available: 0.00

---

## Disclosure Nuclear Power or Hazardous Materials

Please indicate if your company is involved in the production, operation, trade, or sale of any the following:

Nuclear power, radioactive materials or hazardous waste

Please also select "Yes" if your company serves clients in this industry

- ○ Yes
- ◉ No

Points Available: 0.00

---

## Disclosure Prisons

Please indicate if your company is involved in the production, operation, trade, or sale of any the following:

Prisons

Please also select "Yes" if your company serves clients in this industry

- ○ Yes
- ◉ No

Points Available: 0.00

---

## Disclosure Bottled Water

Please indicate if your company is involved in the production, operation, trade, or sale of any the following:

Bottled water

- ○ Yes
- ◉ No

Points Available: 0.00

---

## Disclosure Animal Products or Services

Please indicate if your company is involved in the production, operation, trade, or sale of any the following:

Animal-based products or services (including seafood)

- ○ Yes
- ◉ No

Points Available: 0.00

---

## Disclosure Monoculture Agriculture

Please indicate if your company is involved in the production, operation, trade, or sale of any the following:

Monoculture agriculture

- ○ Yes
- ◉ No

Points Available: 0.00

---

## Disclosure Genetically Modified Organisms

Please indicate if your company is involved in the production, operation, trade, or sale of any the following:

Genetically modified organisms

Please also select "Yes" if your company serves clients in this industry

- ○ Yes
- ◉ No

Points Available: 0.00

---

## Disclosure Biodiversity Impacts

Please indicate if your company is involved in the production, operation, trade, or sale of any the following:

Industries with a large potential biodiversity impact (including logging or logging equipment, agriculture, etc.)

- ○ Yes
- ◉ No

Points Available: 0.00

---

## Disclosure Energy and Emissions Intensive Industries

Please indicate if your company is involved in the production, operation, trade, or sale of any the following:

Energy- and emissions-intensive industries

- (●) Yes
- ( ) No

Points Available: 0.00

---

## Disclosure Water Intensive Industries

Please indicate if your company is involved in the production, operation, trade, or sale of any the following:

Water-intensive industries

- (●) Yes
- ( ) No

Points Available: 0.00

---

## Disclosure Chemicals

Please indicate if your company is involved in the production, operation, trade, or sale of any the following:

Chemicals, including those reliant on chemicals that meet the Substances of Very High Concern (SVHC) criteria under REACH

REACH is the European Union's chemical regulation, currently the world's most stringent chemical regulation. See help text for list of industries.

- ( ) Yes
- (●) No

Points Available: 0.00

---

## Disclosure Illegal Products or Subject to Phase Out

Please indicate if your company is involved in the production, operation, trade, or sale of any the following:

Products or activities that are illegal under country laws or regulations where they have operated, banned in international conventions or agreements, or subject to international phase-out or regulation

- ○ Yes
- ◉ No

Points Available: 0.00

## Disclosure Industries at Risk of Human Rights Violations

Please indicate if your company is involved in the production, operation, trade, or sale of any the following:

Industries reliant upon materials at high risk of human rights infringements (e.g. conflict minerals)

- ○ Yes
- ◉ No

Points Available: 0.00

## Other Disclosure Industries

Please indicate if your company is involved in the production, operation, trade, or sale of any the following:

Other industries that may cause social or environmental harm or are subject to stakeholder criticism or concern

- ○ Yes
- ◉ No

Points Available: 0.00

## Company Explanation Of Disclosure Item Flags

If you selected "Yes" to any of the "Disclosure Industries" listed above, please provide a detailed explanation of the company's involvement for each affirmative response:

If this does not apply to you, please enter "Does not apply" in the text area below.

Ne s'applique pas

Points Available: 0.00

# Disclosure Practices

Disclosure questions on sensitive practices.

## No formal Registration Under Domestic Regulations

Please indicate if your company engages in any of the following practices:

Company is not formally registered in accordance with all relevant regulations and requirements

If your company is a formally registered business, select "No."

- ○ Yes
- ◉ No

Points Available: 0.00

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## Tax Reduction Through Corporate Shells

Please indicate if your company engages in any of the following practices:

Company uses corporate shells or other structural means, such as establishing multiple corporate entities, to minimize tax payments

- ○ Yes
- ◉ No

Points Available: 0.00

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## Operates in conflict zones

Please indicate if your company engages in any of the following practices:

Company operates in conflict zones

- ○ Yes
- ◉ No

Points Available: 0.00

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## Sale of Data

Please indicate if your company engages in any of the following practices:

Company sells or provides access to consumer or user data

- ○ Yes
- ◉ No

Points Available: 0.00

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## Facilities located in sensitive ecosystems

Please indicate if your company engages in any of the following practices:

Company facilities are located adjacent to or in sensitive ecosystems

- ○ Yes
- ◉ No

Points Available: 0.00

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## Animal Testing

Please indicate if your company engages in any of the following practices:

Company's products are tested on animals

- ○ Yes
- ◉ No

Points Available: 0.00

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## Marketing of Breastmilk Substitutes

Please indicate if your company engages in any of the following practices:

Marketing of breastmilk substitutes

- ○ Yes
- ◉ No

Points Available: 0.00

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## Activities against freedom of association/collective bargaining

Please indicate if your company engages in any of the following practices:

Company has taken a public stance against unionization, has engaged in activities that may be perceived as taking a stance against union organizing, or prohibits workers from freely associating and bargaining collectively for the terms of one's employment

- ○ Yes
- ◉ No

Points Available: 0.00

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## Workers Under Bond

Please indicate if your company engages in any of the following practices:

Company hires workers that are under bond, debt, or other obligation to the company or to labor brokers

- ○ Yes
- ◉ No

Points Available: 0.00

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## Confirmation of Right to Work

Please indicate if your company engages in any of the following practices:

Company does not confirm that workers have the legal right to work in jurisdiction of operations, or company does not keep personnel records that include evidence of the date of birth of each worker

- ○ Yes
- ◉ No

Points Available: 0.00

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## Employs Individuals on Zero-Hour Contracts

Please indicate if your company engages in any of the following practices:

Company employs individuals on zero-hour contracts

- ○ Yes
- ◉ No

Points Available: 0.00

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## Company workers are prisoners

Please indicate if your company engages in any of the following practices:

Company uses workers who are prisoners

- ○ Yes
- ◉ No

Points Available: 0.00

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## Company Employs Workers Under Age 15 (Or Other ILO Minimum Age)

Please indicate if your company engages in any of the following practices:

Company employs workers under the age of 15 (or other minimum work age covered by the International Labour Organization Convention No. 138 ) and/or company does not keep personnel records that include evidence of the date of birth of each

- ○ Yes
- ◉ No

Points Available: 0.00

## Overtime For Hourly Workers Is Compulsory

Please indicate if your company engages in any of the following practices:

Overtime work is compulsory and exceeds 48 hours in a week

- ○ Yes
- ◉ No

Points Available: 0.00

## Other Disclosure Practices

Please indicate if your company engages in any of the following practices:

Other sensitive practices that may cause social or environmental harm, or are subject to stakeholder concern

- ○ Yes
- ◉ No

Points Available: 0.00

## Company Explanation Of Disclosure Item Flags

If you selected "Yes" to any of the "Disclosure Practices" listed above, please provide a detailed explanation of the company's engagement in each practice marked in the affirmative:

If this does not apply to you, please enter "Does not apply" in the text area below.

Ne s'applique pas

Points Available: 0.00

# Disclosure Outcomes & Penalties

Disclosure questions concerning litigation, relocation of communities, accidents, and on-the-job fatality.

## On-Site Fatality

Please indicate if your company has experienced any of the following in the past 5 years:

Company has had an operational or on-the-job fatality

- ○ Yes
- ◉ No

Points Available: 0.00

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## Litigation or Arbitration

Please indicate if your company has experienced any of the following in the past 5 years:

Litigation or arbitration against company either ongoing, settled, or found against the company

- ○ Yes
- ◉ No

Points Available: 0.00

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## Company has filed for bankruptcy

Please indicate if your company has experienced any of the following in the past 5 years:

Company has filed for bankruptcy

- ○ Yes
- ◉ No

Points Available: 0.00

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## Bribery, Fraud, or Corruption

Please indicate if your company has had a formal complaint to a regulatory agency or been assessed a fine or sanction in the past five years for any of the following:

Bribery, fraud, or corruption

- ○ Yes
- ◉ No

Points Available: 0.00

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## Anti-Competitive Behavior

Please indicate if your company has had a formal complaint to a regulatory agency or been assessed a fine or sanction in the past five years for any of the following:

Anti-competitive behavior

- ○ Yes
- ◉ No

Points Available: 0.00

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## Financial Reporting, Taxes, Investments, or Loans

Please indicate if your company has had a formal complaint to a regulatory agency or been assessed a fine or sanction in the past five years for any of the following:

Financial reporting, tax payments, investments, or loans

- ○ Yes
- ◉ No

Points Available: 0.00

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## Political Contributions or International Affairs

Please indicate if your company has had a formal complaint to a regulatory agency or been assessed a fine or sanction in the past five years for any of the following:

Political contributions or international affairs

- ○ Yes
- ◉ No

Points Available: 0.00

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## Labor Issues

Please indicate if your company has had a formal complaint to a regulatory agency or been assessed a fine or sanction in the past five years for any of the following:

Labor issues (including safety and discrimination)

- ○ Yes
- ◉ No

Points Available: 0.00

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## Recalls

Please indicate if your company has experienced any of the following in the past 5 years:

Recalls due to quality control issues

- ○ Yes
- ◉ No

Points Available: 0.00

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## Breaches of Confidential Information

Please indicate if your company has experienced any of the following in the past 5 years:

Breaches of individual privacy and/or losses of individual confidential data

- ○ Yes
- ◉ No

Points Available: 0.00

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## Consumer Protection

Please indicate if your company has had a formal complaint to a regulatory agency or been assessed a fine or sanction in the past five years for any of the following:

Consumer protection (including product safety and marketing claims)

- ○ Yes
- ◉ No

Points Available: 0.00

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## Significant Layoffs

Please indicate if your company has experienced any of the following in the past 5 years:

Company has had layoffs of more than 20% of the workforce

- ○ Yes
- ◉ No

Points Available: 0.00

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## Hazardous Discharges Into Air/Land/Water (Past 5 Yrs)

Please indicate if your company has experienced any of the following in the past 5 years:

Company sites have experienced accidental discharges to air, land or water of hazardous substances

- ○ Yes
- ◉ No

Points Available: 0.00

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## Large Scale Land Conversion, Acquisition, or Relocation

Please indicate if your company has experienced any of the following in the past 5 years:

Construction or operation of company involved large scale land acquisition, convergence, or degradation (including the construction or refurbishment of dams), or resulted in the resettlement or economic displacement of 5,000 or more people

- ○ Yes
- ◉ No

Points Available: 0.00

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## Penalties Assessed For Environmental Issues

Please indicate if your company has had a formal complaint to a regulatory agency or been assessed a fine or sanction in the past five years for any of the following:

Environmental management penalties, including animal welfare

- ○ Yes
- ◉ No

Points Available: 0.00

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## Violation of Indigenous Peoples Rights

Please indicate if your company has had a formal complaint to a regulatory agency or been assessed a fine or sanction in the past five years for any of the following:

Infringing on indigenous people's rights, for instance by utilizing lands owned or used by indigenous peoples without full documented consent of such peoples

- ○ Yes
- ◉ No

Points Available: 0.00

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## Other Disclosure Outcomes & Penalties

Please indicate if your company has had a formal complaint to a regulatory agency or been assessed a fine or sanction in the past five years for any of the following:

Other penalties, complaints, or grievances filed or levied against the company for negative impacts on local communities, human rights, or other stakeholder concerns

- ○ Yes
- ◉ No

Points Available: 0.00

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## Company Explanation Of Disclosure Item Flags

If you selected "Yes" to any of the "Disclosure Outcomes & Penalties" listed above, please provide a detailed explanation of the company's experience related to each affirmative response:

If this does not apply to you, please enter "Does not apply" in the text area below.

Ne s'applique pas

Points Available: 0.00

# Supply Chain Disclosure

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Disclosure questions concerning the significant suppliers of the company

## Supplier Child Labor, Prison Labor, or Forced Labor

Please indicate if any of the following statements are true regarding your company's suppliers:

Employment of workers under the age of 15, use of workers who are currently prisoners, or other practices that are relevant to risk of forced labor

- ○ Yes
- ◉ No
- ○ Don't Know

Points Available: 0.00

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## Suppliers in Conflict Zones

Please indicate if any of the following statements are true regarding your company's suppliers:

Operation in conflict zones

- ○ Yes
- ◉ No
- ○ Don't Know

Points Available: 0.00

## Suppliers Negative Social Impact

Please indicate if any of the following statements are true regarding your company's suppliers:

Practices or outcomes that produced substantial negative impacts regarding human rights, labor conditions, or local communities

- ○ Yes
- ◉ No
- ○ Don't Know

Points Available: 0.00

## Suppliers Negative Environmental Impact

Please indicate if any of the following statements are true regarding your company's suppliers:

Practices or outcomes that produced substantial negative environmental impact

- ○ Yes
- ◉ No
- ○ Don't Know

Points Available: 0.00