

# Neighbourhood Group of Companies

Disclosure Report Date Submitted: September 1st, 2023



## **Disclosure Materials**

Certified B Corporations must complete a Disclosure Questionnaire to identify potentially sensitive issues related to the company (e.g. historical fines, sanctions, material litigation, or sensitive industry practices).

This component does not affect the company's score on the B Impact Assessment. If the company answers affirmatively to any items in the Disclosure Questionnaire that B Lab deems relevant for public stakeholders, then, as a condition of their certification, the company must:

- Be transparent about details of the disclosure issues identified on the company's public B Impact Report
- 2) Describe how the company has addressed this issue
- 3) Demonstrate that management practices are in place to avoid similar issues from arising in the future, when necessary.

In all cases, the Standards Advisory council reserves the right to refuse certification if the company is ultimately deemed not to uphold the spirit and integrity of the community.

In addition to the voluntary indication of sensitive issues in the Disclosure Questionnaire, companies pursuing Certification also are subject to a background check by B Lab staff. Background checks include a review of public records, news sources, and search engines for company names, brands, executives/founders, and other relevant topics.

Sensitive issues identified through background checks may or may not be within the scope of questions in the Disclosure Questionnaire, but undergo the same review process and are subject to the same possible review by the Standards Advisory Council, including ineligibility for B Corp Certification, required remediation, or disclosure.

This document contains a copy of the company's completed Disclosure Questionnaire and related disclosure documentation provided by the company



# **Disclosure Questionnaire**

#### **Industries and Products**

#### Yes No Please indicate if the company is involved in production of or trade in any of the following. Select Yes for all options that **Animal Products or Services** $\boxed{}$ **Biodiversity Impacts** $\square$ Chemicals $\boxed{}$ **Disclosure Alcohol** $\square$ **Disclosure Firearms Weapons** $\boxed{}$ **Disclosure Mining** $\boxed{}$ **Disclosure Pornography** $\boxed{}$ **Disclosure Tobacco** $\boxed{}$ **Energy and Emissions Intensive** $\boxed{}$ Industries Fossil fuels $\square$ Gambling **Genetically Modified Organisms** $\overline{\mathbf{A}}$ Illegal Products or Subject to $\overline{\mathbf{A}}$ **Phase Out** Industries at Risk of Human $\square$ **Rights Violations Monoculture Agriculture** $\square$ **Nuclear Power or Hazardous** $\overline{\mathbf{A}}$ **Materials** Payday, Short Term, or High **Interest Lending Water Intensive Industries** $\overline{\mathbf{A}}$ Tax Advisory Services

#### **Outcomes & Penalties**

	Yes	No
Please indicate if the company has had any formal complaint to a regulatory agency or been assessed any fine or sanction in the past five years for any of the following practices or policies. Check all that apply.		
Anti-Competitive Behavior		$\checkmark$
Breaches of Confidential Information		$\searrow$
Bribery, Fraud, or Corruption		$\checkmark$
Company has filed for bankruptcy		$\checkmark$
Consumer Protection		<b>∀</b>
Financial Reporting, Taxes, Investments, or Loans		Y
Hazardous Discharges Into Air/Land/Water (Past 5 Yrs)		$\searrow$
Labor Issues		$\checkmark$
Large Scale Land Conversion, Acquisition, or Relocation		$\searrow$
Litigation or Arbitration		$\checkmark$
On-Site Fatality		$\checkmark$
Penalties Assessed For Environmental Issues		Y
Political Contributions or International Affairs		V
Recalls		$\checkmark$
Significant Layoffs	$\checkmark$	
Violation of Indigenous Peoples Rights		$\vee$
Other		✓



#### **Practices**

	Yes	No
Please indicate if the following statements are true regarding whether or not the company engages in the following practices. Check all that apply. If the statement is true, select "Yes." If false, select "No."		
Animal Testing		K
Company/Suppliers Employ Under Age 15 (Or Other ILO Minimum Age)		V
Company prohibits freedom of association/collective bargaining		$\searrow$
Company workers are prisoners		$\searrow$
Conduct Business in Conflict Zones		$\checkmark$
Confirmation of Right to Work		V
Does not transparently report corporate financials to government		$\searrow$
Employs Individuals on Zero-Hour Contracts		K
Facilities located in sensitive ecosystems		N
ID Cards Withheld or Penalties for Resignation		\
No formal Registration Under Domestic Regulations		V
No signed employment contracts for all workers		V
Overtime For Hourly Workers Is Compulsory		V
Payslips not provided to show wage calculation and deductions		V

	Yes	No
Sale of Data		$\checkmark$
Tax Reduction Through Corporate Shells		V
Workers cannot leave site during non-working hours		V
Workers not Provided Clean Drinking Water or Toilets		$\searrow$
Workers paid below minimum wage		N
Workers Under Bond		$\checkmark$
Other	$\checkmark$	

## Supply Chain Disclosures

	Yes	No
Please indicate if any of the following statements are true regarding your company's significant suppliers.		
Business in Conflict Zones		V
Child or Forced Labor		V
Negative Environmental Impact		$\vee$
Negative Social Impact		$\vee$
Other		$\checkmark$



# **Disclosure Questionnaire Statement**

**Disclosure Questionnaire Category: Alcohol** 

Topic	Company serves and sells alcohol products.
Summary of Issue	Neighborhood Group of Companies operates four restaurants that earn a material amount of revenue from the sale of alcohol.
Size/Scope of Issue (e.g. \$ financial implication, # of individuals affected)	In the previous fiscal year, 25% of Neighborhood Group of Companies' revenue was earned from the sale of alcohol.
Impact on Stakeholders	Alcohol may have a negative impact on the health and well-being of individuals and their communities.
Implemented Management Practices	Neighborhood Group of Companies complies with all regulations and laws related to the sale of alcohol.  All of the company's employees undergo training on responsible service of alcohol, and only senior members of the team are permitted to bartend.  All employees take SmartServe training for the responsible service of alcohol, which is a government requirement.  The company also mitigates the risk of selling to minors by checking identification of patrons.
Management Comments	



## **Disclosure Questionnaire Statement**

Disclosure Questionnaire Category: Significant layoffs of >20% of workforce

Issue Date	March 2020
Topic	Significant layoffs due to Covid-19 pandemic.
Summary of Issue	Government mandated business closure during the pandemic resulted in the company needing to layoff a majority of their workforce.
Size/Scope of Issue (e.g. \$ financial implication, # of individuals affected)	136 employees were laid off, representing 90% of the company's employees at that time.
Impact on Stakeholders	Primary impact was loss of employment for affected employees.
Implemented Management Practices	At the onset of the layoffs, Neighborhood Group of Companies continued all employees health benefit programs. The company also raised over \$50,000 through online gift card sales that went directly to the staff. Other assistance included the implementation of a grant program for funding to help pay staff's rent, groceries, childcare, utilities, school supplies, etc. Neighborhood Group of Companies also provided meals to employees and other resources ranging from mental health assistance to physical exercise working groups.
Resolution	
Report	
Management Comments	
Related Incidents (Yes/No)	No



# **Disclosure Questionnaire Statement**

## **Disclosure Questionnaire Category: Other Disclosure Industries**

Issue Date	2019
Topic	Prison Labor
Summary of Issue	Neighborhood Group of Companies is a restaurant operator that was part of a work-release-program for three months in 2019. Neighborhood Group worked with the Grand Valley Women's Correctional Institution to find a suitable role for individuals who would have undergone food service training in prison. The Neighborhood Group would help them develop more skills to facilitate reintegration back into the community.
Size/Scope of Issue (e.g. \$ financial implication, # of individuals affected)	In 2019, the company employed/trained people as part of the work-release program. The program ended in 2020 due to the Covid-19 Pandemic. The company has no intentions of entering into a similar program at any point in the future.
Impact on Stakeholders	While some stakeholders have indicated that prison labor is inherently unjust or coerced, others have highlighted the potential benefits of such programs, such as the potential to assist people who are incarcerated to reintegrate into society. Among the risks and issues involved in prison labor arrangements highlighted by ILO are coercion, wages, work conditions, health and safety and post-release benefits.
Implemented Management Practices	The purpose of the program was to assist incarcerated individuals nearing the end of their time to gain meaningful workplace experience, earn a living/fair wage, and help streamline their reintegration/rehabilitation into society following their incarceration.
	The Neighborhood Group shared that people that were part of the work-release program were on payroll, received the same wages as other employees for the same position type, were covered for accident and health, were able to withdraw their consent at any time and were able to develop new professional skills. In addition to that, wages were paid directly to the worker with a full breakdown of their hours and their daily working hours were in accordance with the law.