Planning a journey to certification? Learn more about the timeline and process



The Ha	bitat Penang	Hill			Certified B Corporation
SCORE	COMPLETION	VERSION	NAME		
97.9	99.6%	6	Active Assessr	nent	
SECTOR				COMPANY SIZE	
Service	with Significan	t Environme	ental Footprint	50-249	

As wholly-owned subsidiary, The Habitat Penang Hill is required to make its full B Impact Assessment transparent. The PDF contains a completed B Impact Assessment that has been reviewed by B Lab with The Habitat Penang Hill as part of their certification as a B Corporation. Answers to questions that would reveal sensitive information (e.g. that would advantage competitors or prejudice litigation) are highlighted with a "Sensitive" textbox.

Sensitive

Mission & Engagement

Level of Impact Focus

Describe your company's approach to creating positive impact.

This is an unweighted question that will not impact your score and is asked only for research/benchmarking purposes.

 \bigcirc Creating positive social or environmental impact is not a focus for our business

O We occasionally think about the social and environmental impact of some aspects of our business, but not frequently.

O We frequently consider our social and environmental impact, but it isn't a high priority in decision-making.

O We consistently incorporate social and environmental impact into decision-making because we consider it important to the success and profitability of our business.

• We treat our social and environmental impact as a primary measure of success for our business and prioritize it even in cases where it may not drive profitability.

Points Available: 0.00

Mission Statement Characteristics

Does your company's formal, written corporate mission statement include any of the following?

A formal written corporate mission statement is one that is either publicly facing or formally shared with the employees of the company. Please check all that apply.

□ No social or environmental commitment

A general commitment to social or environmental responsibility (e.g. to conserve the environment)

A commitment to a specific positive social impact (e.g. poverty alleviation, sustainable economic development)

A commitment to a specific positive environmental impact (e.g. reducing waste sent to landfills through upcycled products)

A commitment to serve a target beneficiary group in need (e.g. low-income customers, smallholder farmers)

U We have no written mission statement

Points Earned: 0.29 of 0.29

Mission Statement

Please share the text of your formal mission statement here.

Please share the text of your formal mission statement here. Conserve – Prove that conse

Social and Environmental Decision-Making

How does your company integrate social and environmental performance into decision-making?

Your answers determine which future questions in the assessment are applicable to your company.

- Employee training that includes social or environmental issues material to our company or its mission
- Manager roles with job descriptions that explicitly incorporate social and environmental performance
- Performance reviews that formally incorporate social and environmental issues
- Compensation and job descriptions of executive team members that include social and environmental performance
- Board of Directors review of social and environmental performance
- U We measure our externalities in monetary terms and incorporate them into our financial balances
- Cother please describe
- □ None of the above

Points Earned: 0.51 of 0.57

Social and Environmental Performance Training

How are social or environmental performance principles and practices incorporated into employee training programs?

Please check all that apply.

- Only included informally in orientation, training, or instruction
- Specific, formal training is integrated into new employee and new manager training
- Specific, formal training is integrated into ongoing employee and manager training
- Vorkers articulate goals and achievements related to social and environmental metrics as an individual or part of a workplace team
- All supervisors and managers receive training on how to communicate social and environmental goals to employees and implement accountability for results
- □ None of the above

Points Earned: 0.57 of 0.57

Social and Environmental Management Reviews

What percentage of full-time managers had a formal written performance evaluation in the last year that included social or environmental goals?

0
 1-49%
 50-99%
 100%

Mission-driven Executive Compensation

Which of your executives have their compensation tied to achieving specific social and environmental metrics or objectives?

Please check all that apply.

None
 Our CEO or President
 Senior managers reporting to the CEO or President

Points Earned: 0.57 of 0.57

Stakeholder Engagement

Has your company done any of the following to engage stakeholders about your social and environmental performance?

We have an advisory board that includes stakeholder representation

U We have a formal stakeholder engagement plan or policy that includes identification of relevant stakeholder groups

U We have created mechanisms to identify and engage traditionally underrepresented stakeholder groups or demographics

We have formal and regular processes in place to gather information from stakeholders (focus groups, surveys, community meetings, etc.)

We have formal procedures to address results from stakeholder engagement, with a designated individual or team responsible for appropriate follow ups.

We report the results of stakeholder engagement on social and environmental performance to the highest level of oversight in the company, such as the Board

Use publicly report on stakeholder engagement mechanisms and results

Other - please describe

□ No formal stakeholder engagement

Points Earned: 0.14 of 0.29

Management of Material Social and Environmental Issues

How does your company identify, measure, and manage the most material social and environmental issues relevant to your operations and business model?

We track impact metrics that we've chosen based on company mission or executive decision

U We have conducted a materiality assessment of our company using stakeholder engagement mechanisms or research

U We have identified and measure metrics based on the results of the materiality assessment we conducted for the company

U We have set performance targets for all identified material issues and measurements

We measure the material social and environmental outcomes produced by our performance on our KPIs over time

None of the above

Points Earned: 0.26 of 0.57

Identification of Material Issues

Based on the processes you have highlighted, what are the material issues that have been identified?

Based on the processes you have highlighted, what are the material issues that have been identified? Sustainable management of

Points Available: 0.00

	OPERATIONS
Ethics & Transparency	4.1

Governance Structures

What is the company's highest level of corporate oversight?

Owner or Manager Governed (including Board of Directors with only owners/ executives)

O Management, Executive Committee, or Democratic Governance

- O Non-Fiduciary Advisory Board

Points Earned: 0.41 of 0.41

Governing Body Characteristics

Which of the following apply to your company's Board of Directors?

Please check all that apply.

- Meets at least twice annually
- O Meets at least quarterly
- Includes at least one independent member
- Includes at least 50% independent members
- ✓ Oversees executive compensation
- Has an Audit Committee with at least one independent member
- Has a Compensation Committee with at least one independent member
- Company is a cooperative and elects Board from membership
- □ None of the above
- N/A no Board of Directors

Points Earned: 0.21 of 0.41

Governing Body Stakeholder Representation

Does your company's Board of Directors have voting seats representing:

Select all that apply.

Executive employees
 Non-executive employees
 Community expertise (e.g. local university representative)
 Environmental expertise (e.g. environmental nonprofits)
 Customers
 None of the above
 N/A - no Board of Directors

Points Available: 0.21

Governing Body Responsibilities

Does your company's Board of Directors have written responsibility for:

Please check all that apply.

Guiding corporate strategy, setting strategic goals, and creating major plans of action

Approving annual budgets, overseeing major capital expenditures, and general risk management

Other

- None of the above
- N/A no Board of Directors or equivalent

Points Earned: 0.41 of 0.41

Conflict of Interest Questionnaire

Do all Board members and officers complete an annual conflict of interest questionnaire?

Yes
 No
 N/A - No Board of Directors or equivalent

Points Earned: 0.21 of 0.21

Code of Ethics

What is required by your company's Code of Ethics?

- Prohibition of bribes in any form, including kickbacks or gifts, on any portion of contract payments or soft dollar practices
- Formal oversight policy covering direct or indirect political contributions, charitable donations, and sponsorships

Public disclosure of financial and in-kind contributions to political parties, politicians, lobby groups, charitable organizations, and advocacy groups

- Other please describe
- □ None of the above
- N/A No Code of Ethics

Points Earned: 0.41 of 0.41

Instruction on Code of Ethics

How does your company instruct employees regarding your Code of Ethics on behavioral expectations, bribery, and corruption?

Please check all that apply.

- We instruct the Board of Directors on the Code at least annually
- We instruct all newly hired workers on the Code
- We instruct managers on the Code on an ongoing basis
- We instruct all non-managerial workers on the Code on an ongoing basis
- We communicate changes to the Code whenever it is updated
- Other please describe
- No Code of Ethics or equivalent, or no training on the Code

Points Earned: 0.41 of 0.41

Anti-Corruption Practices

Which of the following anti-corruption reporting and prevention systems are in place?

Written employee whistle-blowing policy with confidentiality policy

- Circulation of whistle-blowing policy to all employees and business partners
- Communication of the anti-corruption system at least annually to the relevant internal and external stakeholders
- Annual training on the anti-corruption system
- Providing supporting tools and guidance (e.g. self-assessment survey for high-risk departments)
- Anonymous mechanisms to report concerns and grievances
- Individual or department oversight with direct access to Board of Directors

We take part of a collective action/coalition with governments, community-based organizations, NGOs and other businesses to act against corruption

Other - please describe

□ None of the above

Monitoring Ethics and Corruption

Does your company do any of the following with regard to monitoring and reporting on your anticorruption programme?

Responsibility for the monitoring has been clearly assigned and resources have been made available

Dechanisms are in place for continuous monitoring (internal employee self-evaluations, automated controls monitoring)

The management of the company (e.g. Board of Directors, Audit Committee) review the results of internal and external reviews and ensure that required changes are implemented in an appropriate and prompt manner

External independent assurance is conducted to provide further security to management and stakeholders regarding the effectiveness of the anti-corruption programme

Regular reporting announcements about the program are made at least annually to relevant internal and external stakeholders (workshops, CEO announcement, newsletter)

✓ None of the above

Points Available: 0.41

Financial Reporting Standards

Which financial reporting standards did your company comply with in the last fiscal year?

IFRS, the International Financial Reporting Standards (via the International Accounting Standards Board)

O GAAP, the Generally Accepted Accounting Principles (via independent U.S. standards body)

O Local accounting standard (via local independent standard setting body)

Other - please describe

O None of the above

○ N/A - Our company is pre-revenue

Points Earned: 0.83 of 0.83

Reviewed / Audited Financials

What type of individual or entity conducted the review of your company's financials?

O Locally-accredited auditing firm or CPA/CFA

Internationally-accredited auditing firm or CPA/CFA

O None, finances were neither audited nor reviewed

Points Earned: 0.21 of 0.21

Financial Controls

Does your company maintain any of the following financial controls?

Please check all that apply.

IT systems have different password protection systems that are changed periodically with different access levels according to the position of the staff member accessing the data
 Fraud risk assessment is conducted at least annually, with any identified internal control deficiencies communicated to Board of Directors and senior management

Lines of financial reporting, responsibilities, and limits for the authorization, approval, and verification of disbursements are all documented in writing

Financial control activities are documented, and at a minimum, cover controls around cash disbursement, accounts receivable,

accounts payable, and inventory management

□ None of the above

Points Earned: 0.41 of 0.41

Company Transparency

What information does the company make publicly available and transparent?

Your answers determine which future questions in the assessment are applicable to your company.

- Beneficial ownership of the company
- Financial performance (must be transparent to employees at minimum)
- Social and environmental performance (e.g. impact reports)
- Membership of the Board of Directors
- □ None of the above

Points Earned: 0.31 of 0.41

Financial Transparency with Employees

How does your company formally share financial information with full-time employees?

Exclude compensation data. Please check all that apply.

- We have no formal documented process to share financial information with employees
- Our company discloses all financial information (except salary info) at least yearly
- Our company discloses all financial information (except salary info) at least quarterly
- In addition to sharing financials, our company also has an intentional education program around shared financials
- In addition to sharing financials with employees, our company publicly reports its financial statements

Points Available: 0.41

Governance Metrics

This section asks for your company to provide important financial information that will be referenced later in the assessment.

OPERATIONS

0.0

Last Fiscal Year

On what date did your last fiscal year end?

If your company has not yet completed its first fiscal year, please put your anticipated fiscal year end date.

On what date did your last fiscal year end? December 31st, 2021

Points Available: 0.00

Reporting Currency

Select your reporting currency

Malaysian Ringgit - MYR

Points Available: 0.00

Revenue Year Before Last

Total Earned Revenue

From the fiscal year before last

If your company has not yet completed its first fiscal year, please put \$0

From the fiscal year before last Sensitive

We do not track this

Points Available: 0.00

Revenue Last Year

Total Earned Revenue

From the last fiscal year

This question will be used for scored calculation questions later in the assessment. Please complete for accurate scoring. If your company

has not yet completed its first fiscal year, please put \$0

From the last fiscal year Sensitive

UWe do not track this

Net Income Last Year

Net Income

From the last fiscal year

If your company has not yet completed its first fiscal year, please put \$0

From the last fiscal year	Sensitive	
Uve do not track this		

Points Available: 0.00

Net Income Year Before Last

Net Income

From the fiscal year before last

From the fiscal year before last	Sensitive	

UWe do not track this

Points Available: 0.00

Payments to Government

Payments to government in the last fiscal year

Select N/A if company is pre-revenue.

Payments to government in the last fiscal year ${f 0}$

UWe do not track this

Points Available: 0.00

Mission Locked - Impact Business Model

IMPACT BUSINESS MODELS

2.5

Recognizes corporate forms and amendments that preserve mission and/or considers stakeholders regardless of company ownership

Mission Lock

Separate from a mission statement, what has your company done to legally ensure that its social or environmental performance is a part of its decision-making over time, regardless of company ownership?

This question is related to the legal requirement for Certified B Corps. Click "Learn" for more information and resources about this requirement.

Signed a contract or Board resolution committing to adopting a legal form that requires consideration of all stakeholders (e.g.

signed B Corp Agreement)

O Adopted a specific legal entity or governance structure that preserves mission over time, but does not require consideration of all stakeholders in its decision-making (e.g. cooperative)

As a company wholly owned by another company that has not done so, amended corporate governing documents or adopted a legal entity that requires consideration of all stakeholders in its decision-making (e.g. benefit corporation, completed B Corp legal amendment)

O As an independent or publicly-owned business, amended corporate governing documents or adopted a legal entity that requires consideration of all stakeholders in its decision-making (e.g. benefit corporation, completed B Corp legal amendment)

O None of the above

Points Earned: 2.50 of 10.00

Workers

Workers Impact Area Introduction

OPERATIONS

0.0

This section identifies who should be considered a "worker" in the B Impact Assessment and reports your workerrelated metrics. It also identifies whether your company is designed to deliver a specific, material, positive impact for its workers, and if so, opens the Worker Impact Business Model section that is most applicable.

Majority Hourly vs. Salaried Workers

Are the majority (greater than 50%) of your employees paid on a fixed salary or a daily or hourly wage?

This is a REQUIRED question that determines the set of additional questions your company will respond to regarding your employee impact.

Fixed Salary

O Daily or hourly wage

Use Of Contracted Labor

Is any of your company's labor performed by subcontracted organizations or individuals, such as outsourced staffing services or independent contractors?

Your answers determine which future questions in the assessment are applicable to your company.

Ves, some of our labor is contracted to third party subcontractors that manage staff on our behalf

See the second s

U While we utilize independent contractors, they do not work for us greater than 20 hours per week for longer than a 6 month period

None of the above

Points Available: 0.00

Workers Impact Business Model Introduction

Is your company structured to benefit its employees in either of the following ways?

Your answers determine which future questions in the assessment are applicable to your company.

Ownership structures that provide significant equity (>40%) and empowerment to all employees (e.g. employee-owned companies, cooperatives)

Providing high quality jobs or professional development for individuals with chronic barriers to employment (workforce development programs)

None of the above

Points Available: 0.00

of Full Time Workers

Number of Total Full-Time Workers

Current Total Full-Time Workers

Please click "Learn More" to understand how to answer this question.

Current Total Full-Time Workers 34

Uve do not track this

of Full Time Workers Last Year

Number of Total Full-Time Workers

Total full-time workers twelve months ago

Please click "Learn More" to understand how to answer this question.

Total full-time workers twelve months ago 26

UWe do not track this

Points Available: 0.00

of Part Time Workers

Number of Total Part-Time Workers

Current Total Part-Time Workers

Please click "Learn More" to understand how to answer this question.

Current Total Part-Time Workers 0

UWe do not track this

Points Available: 0.00

of Part Time Workers Last Year

Number of Total Part-Time Workers

Total part-time workers twelve months ago

Please click "Learn More" to understand how to answer this question.

Total part-time workers twelve months ago 0

We do not track this

Points Available: 0.00

of Temporary Workers

Number of Total Temporary Workers

Current Total Temporary Workers

Please click "Learn More" to understand how to answer this question.

Current Total Temporary Workers 0

UWe do not track this

of Temporary Workers Last Year

Number of Total Temporary Workers

Total temporary workers twelve months ago

Please click "Learn More" to understand how to answer this question.

Total temporary workers twelve months ago 0

UWe do not track this

Points Available: 0.00

Financial Security

OPERATIONS

Lowest Paid Wage

What is the company's lowest wage as calculated on an hourly basis?

Please exclude students and interns in this calculation.

What is the component of an		
What is the company's lowest wage as calculated on an hourly basis?		
	Sensitive	

We do not track this

Points Available: 0.00

% of Employees Paid Individual Living Wage

What percentage of employees on an FTE (Full Time Equivalent) basis are paid at least the equivalent of a living wage for an individual?

Please exclude students and interns in this calculation.

<75%
75-89%
90-99%
100%
N/A</pre>

% of Employees Paid Family Living Wage

What percentage of employees on an FTE (Full Time Equivalent) basis are paid at least the equivalent of a living wage for a family?

Please exclude students and interns in this calculation.

<75%
75-89%
90-99%
100%
N/A

Points Available: 2.52

% Above the Minimum Wage

What percentage above the legal minimum wage does your lowest-paid hourly employee earn?

Please answer this question ONLY taking into account hourly workers. If you do not have hourly workers, select N/A.

0% - Lowest wage is equivalent to minimum wage
 1-9%
 10-29%
 30-49%
 50-75%
 75%+
 N/A - We do not employ hourly workers

Points Available: 1.26

Initiatives To Increase Wages and Benefits

If it is not possible to verify a living wage in your country, has your company participated in any leadership initiatives/agreements to increase wages or benefits to workers provided in your country or industry?

Examples include commissioning a living wage calculation. Select N/A if living wage already exists.

Yes
No
N/A - Living wage already exists

Compensation Policies and Practices

Does your company offer any of the following additional financial benefits to non-executive workers?

Your answers determine which future questions in the assessment are applicable to your company.

Cost of living adjustments that match inflation rates of the country

- ✓ Bonuses or profit-sharing
- Employee ownership opportunities
- □ None of the above

Points Earned: 0.42 of 1.26

Employees Receiving a Bonus

What percentage of full-time and part-time employees, excluding founders and executives, received a monetary bonus in the last fiscal year?

0%
1-24%
25-49%
50-74%
75-99%
100%
N/A

Points Earned: 1.26 of 1.26

Significance of Bonuses

What was the equivalent percentage of profits that were distributed as bonuses to non-executive workers in the last fiscal year?

O No bonus payout, or no bonus plan

 \bigcirc 5% or less

05-10%

○ 10-15%

○ 15-20%

○>20%

 \odot Bonuses were paid to non-executive workers, despite the company not earning a profit

Points Earned: 0.47 of 1.26

% Participation in Employee Ownership

What percentage of all full-time employees have been granted stock, stock options, or stock equivalents (including participation in an ESOP or other qualified ownership plans) in the company?

Select N/A if your company is a consumer/shared services cooperative, a producer cooperative or a nonprofit.

0%
 1-24%
 25-49%
 50-74%
 75-99%
 100%

O N/A

Points Available: 1.26

Retirement Programs

Do employees have access to any of the following savings programs for retirement?

Government-sponsored pension or superannuation plans

Private Pension or Provident Funds

Plan that specifically includes Socially-Responsible Investing option

□ None of the above

Points Earned: 0.94 of 1.26

Financial Services for Employees

What financial products, programs, or services does your company provide that help to meet financial health needs of hourly employees?

Please answer this question ONLY taking into account hourly workers. If you do not have hourly workers, select N/A.

Direct deposit

Access to free or affordable banking services or payroll cards (e.g. free ATM debit card)

Financial management tools or coaching

Emergency or short-term savings programs

Low-interest or interest-free loans

Debt management, refinancing, or loan payment contributions

Employer match for deposits into savings accounts

Paychecks issued off-schedule on a need basis

Tax preparation services

Other - please describe

□ None of the above

✓ N/A - We do not employ hourly workers

Government Provision Of Healthcare

How is healthcare provided in the country where the majority of employees reside?

Universal Provision of Basic Healthcare Services (e.g. United Kingdom)

- \bigcirc Government-mandated or -provided health insurance programs (e.g. Switzerland)
- O None of the Above

Points Available: 0.00

Healthcare Coverage

What percentage of workers receive healthcare coverage either through a government plan or paid by the company?

If healthcare is covered through the company, only consider workers for which the company pays the majority of healthcare costs.

<75%
 75-84%
 85-94%
 95%+

Points Earned: 1.18 of 1.18

Supplementary Health Benefits

What benefits does your company provide to all full-time tenured workers to supplement government programs?

Only select benefits the company pays the majority of costs to all full-time tenured workers. Select Other if the company covers less than 50% of the expenses for the benefits listed or other benefits offered.

- ✓ Disability coverage or accident insurance
- Life insurance
- Private dental insurance
- Private supplemental health insurance
- $\hfill\square$ Extension of health benefits to spouse and children
- Access to local medical services or clinic (on-site or subsidized)

Other - please describe

□ None of the above

Points Earned: 1.18 of 1.18

Supplementary Health Benefits Eligibility for Part-Time Workers

When do part-time workers become eligible to participate in the supplementary benefits offered by your company?

If applicable, please select one answer indicating tenure requirements (answers 1-2), and one answer indicating weekly hour requirements (answers 3-4).

- Part-time workers are not eligible at time of hire, but become eligible to participate within their first 6 months of employment
- $\hfill\square$ Part-time workers are eligible to participate at time of hire
- \Box Part-time workers are only eligible if they work more than 20 hours a week
- $\hfill\square$ Part-time workers are eligible even if they work less than 20 hours a week
- Ve do not offer supplementary health benefits to part-time workers
- N/A We don't have part-time employees

Points Available: 1.18

Worker Safety Practices

What are your company's occupational health and safety policies?

- Ve have written policies and practices to minimize on-the-job employee accidents and injuries
- Z Data on injury, accident, lost, or absentee days are recorded and made transparent for all workers
- A worker health and safety committee helps monitor and advise on health and safety programs
- □ None of the above

Points Earned: 1.18 of 1.18

Health and Safety Program

What is required in your company's formal safety and health program?

- Annual safety and health training for all workers, including at least one emergency drill per year
- Z Data on injury, accident, lost, or absentee days are recorded and made transparent for all workers
- Formal safety reporting system for employees to submit their safety concerns
- A safety position, safety committee, or safety program representative who reports to a senior level position (e.g. Vice President or higher)
- A documented standard procedure for investigating the root causes of accidents and major incidents
- Implementation of corrective actions after an incident is investigated
- \Box An annual evaluation of the safety and health system and includes senior management in the evaluation
- $\hfill \Box$ We have no formal safety and health program

Points Earned: 2.35 of 2.35

Handling Hazardous Materials

What are your company policies around hazardous or dangerous materials on-site?

Hazardous materials include chemicals, gasoline or fuel, fertilizer, pesticides, etc.

All workers who are in contact with hazardous materials receive initial and on-going (at least twice yearly) training for proper storage, handling, and disposal of materials

- All workers who handle hazardous materials are required to wear protective gear, including clothing, eye and foot protection
- \Box All workers are made aware of all health risks associated with handling hazardous materials
- U We monitor the health of all workers who work with hazardous materials and provide them with annual health check-ups
- Other please describe
- □ None of the above
- N/A No hazardous or dangerous materials used on-site

Points Earned: 0.29 of 1.18

Machinery Practices

What are your company practices regarding equipment or machinery used by workers?

This includes machinery, vehicles, etc. Check all that apply. Select N/A only if the company has no equipment.

All workers who use equipment receive initial and ongoing training on proper operation and emergency shut-off of the machinery

All workers are required to wear appropriate protective gear, including clothing, eye, and foot protection, when working with machinery

We regularly inspect whether our workers are using appropriate protective gear and operating machinery correctly

- Our machinery is checked at least once per year for necessary maintenance issues
- Signs regarding hazards and proper use of equipment are posted on or near equipment in the local language
- Other please describe
- □ None of the above
- □ N/A

Points Earned: 0.94 of 1.18

Indoor Air Quality Monitoring

Does the company monitor indoor environmental quality to ensure a healthy and comfortable work space and avoid "Sick Building Syndrome"?

Select N/A if you have no facilities.

○ Yes ○ No ● N/A

Points Available: 0.59

Career Development

Formal Employment

What percentage of individuals working for the company are formally employed on the payroll of the company?

- ○0%
- ○1-24%
- 025-49%
- 50-74%
- 75-99%
- 0100%

Points Earned: 0.50 of 0.50

Professional Development Policies and Practices

Does your company provide any of the following training opportunities to workers for professional development?

Your answers determine which future questions in the assessment are applicable to your company.

- We have a formal onboarding process for new employees
- Ve offered ongoing training on core job responsibilities to employees within the last year
- 🗹 We have a policy to encourage internal promotions and hiring for advanced positions (e.g. posting job openings internally first)
- U We provide cross-skills training for career advancements or transitions (e.g. management training for non-managers)
- We provide non-career-specific life-skill training (e.g. financial literacy, English as a Second Language)
- We facilitate or have an allocated budget for external professional development opportunities, (e.g. conference attendance, online trainings)

We provide reimbursements or programs for intensive continuing education credentials (e.g. college degrees, professional

licensures)

□ None of the above

Points Earned: 0.50 of 0.50

Amount of Training for New Hires

What was the average amount of training that a newly hired worker received in the past twelve months?

Use average of both full-time and part-time employees.

 \bigcirc No training

On-the-job training (one day to one week)

- On-the-job training (one week to one month)
- O Apprenticeship or technical training (over one month)

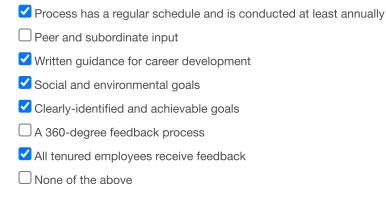
O N/A - No new hires during the last 12 months

Points Earned: 0.33 of 0.50

Employee Review Process

Which of the following is included or applies to your company's formal process for providing performance feedback to employees?

Check all that apply.



Points Earned: 1.00 of 1.00

Internal Promotions

What percentage of employees has been internally promoted within the last 12 months?

Exclude material owners in your calculation.

0%
1-5%
6-15%
15%+

Points Earned: 0.17 of 0.50

Intern Hiring Practices

How does your company manage the hiring and treatment of interns?

Check all that apply. If there is no third party living wage calculated for your country of operations, please do not select "payment of a living wage."

- We have a formalized policy or program outlining the objectives of internships or internship programs for participants
- We partner with education institutions to provide internship opportunities or work-study programs

UWe pay interns a living wage

- ✓ Our interns receive formal performance reviews
- Cour interns have a formal opportunity to provide feedback on experience
- Ve have hired interns on as full-time permanent employees in the past two years
- Intern tenures are restricted to not exceed one year if interns are not currently enrolled in school
- □ None of the above
- □ N/A Our company does not employ interns

Points Earned: 0.50 of 0.50

Skills-Based Training Participation

Excluding newly hired workers, what % of full-time and part-time workers received the following types of formal training during the last 12 months?

Skills-based training to advance core job responsibilities

0%
 1-24%
 25-49%
 50-74%
 75%+
 Don't know

Points Earned: 0.30 of 0.30

Life Skill Training Participation

Excluding newly hired workers, what % of full-time and part-time workers received the following types of formal training during the last 12 months?

Training on life skills for personal development (e.g. literacy, personal financial planning)

0%
1-24%
25-49%
50-74%
75%+
Don't know

Points Earned: 0.30 of 0.30

External Professional Development Participation

What percentage of full-time workers has participated in external professional development or lifelong learning opportunities in the past fiscal year?

Professional development should be paid for in advance, reimbursed or subsidized by the company.

○ 0%
 ● 1-24%
 ○ 25-49%
 ○ 50-74%
 ○ 75%+

Points Earned: 0.15 of 0.60

Employee Handbook Information

What is included in your company's written and accessible employee handbook?

A non-discrimination statement
An anti-harassment policy with reporting mechanisms, processes, and disciplinary procedures
A statement on work hours
Policies on pay and performance issues
Policies on benefits, training and leave
Grievance resolution process
Disciplinary procedures and possible sanctions
A neutrality statement regarding workers' right to bargain collectively and freedom of association
Prohibition of child labor and forced or compulsory labor
We have no written employee handbook

Points Earned: 0.25 of 0.25

Non-Discrimination Policy

What is covered in your company's written non-discrimination policy on hiring and the workplace?

Please check all that apply.

Gender
Race
Color
Disability
Political opinion
Sexual orientation
Age
Religion
HIV status
We have no written non-discrimination policy

Points Earned: 0.25 of 0.25

Paid Secondary Caregiver Leave

What secondary parental leave policies are available to your workers, either through your company or a government program?

Select all that apply, but only select one answer indicating the total amount of paid time equivalent (answers 2-4). See "Learn" for further instructions.

- Workers receive unpaid time off for secondary parental leave
- Workers receive up to 2 weeks (or full pay equivalent) paid leave
- Workers receive between 2 to 5 weeks (or full pay equivalent) paid leave
- Uvorkers receive greater than 5 weeks (or full pay equivalent) paid leave
- Policy does not distinguish between primary and secondary caregiving, or provides equivalent time and pay to both

No secondary caregiver leave is offered to employees

Points Available: 0.50

Supplementary Benefits

What supplementary benefits are provided to a majority of non-managerial workers?

Including full time and part time employees. Please check all that apply.

Free transportation or transit subsidy

- Free or subsidized meals
- On-site or subsidized childcare
- Free or subsidized housing
- Other please describe
- □ None of the above

Points Earned: 0.80 of 1.00

Worker Empowerment

How does your company engage and empower workers?

We have formalized feedback and complaint mechanisms beyond direct reporting lines to address concerns and improve company practices

We have processes in place to provide input from employees prior to operational and/or strategic policy or practice changes

Employee complaint / input mechanisms are reviewed at least every other year, with input from employees themselves into the process

- Company tracks usage of input/ feedback / complaint mechanisms and resolution / implementation rates
- Ve have adopted open book management or self-management principles within the workplace

Workers have opportunity to elect member(s) to the Board of Directors

Other - please describe

None of the above

Points Earned: 0.50 of 0.50

Worker / Management Conflict Mediation

Has your company identified one of the following designated agents to mediate complaints or issues between workers or workers and management?

An informally-designated worker who passes information to other workers

- Union representative
- ✓ Human Resources-designated representative
- Z Employee Representative who has been mutually-designated by company management and employees
- Third-party ombudsman
- Other please describe
- None of the above

Points Earned: 0.50 of 0.50

Surveying and Benchmarking Engagement and Attrition

Does your company monitor and evaluate your worker satisfaction and engagement in any of the following ways?

Your answers determine which future questions in the assessment are applicable to your company.

- We calculate employee attrition rate
- We benchmark employee attrition rate to relevant benchmarks
- We regularly (at least once a year) conduct employee satisfaction or engagement surveys
- We benchmark employee satisfaction to relevant industry benchmarks
- U We disaggregate calculations based on different demographic groups to identify trends
- We outperform industry benchmarks on attrition
- We outperform industry benchmarks on satisfaction
- □ None of the above

Points Earned: 0.38 of 0.50

Departed Employees

Number of full-time and part-time workers that departed or left the company in the last twelve months

Enter 0 if None.

Number of full-time and part-time workers that departed or left the company in the last twelve months Sense

UWe do not track this

Employee Satisfaction

What percent of your employees are "Satisfied" or "Engaged"?

Select N/A if satisfaction or engagement is not formally surveyed.

<65%
65-80%
81-90%
90%+
N/A

Points Earned: 0.50 of 1.00

Labor Practices Review

Have your company's labor practices been certified or reviewed by an independent third party in the last twelve months?

○ Yes

Points Available: 0.50

Engagement & Satisfaction (Salaried)

OPERATIONS 1.3

Number of Paid Days Off

What is the annual minimum number of paid days off (including holidays) for full-time employees?

 \bigcirc 0-15 work days

◯ 16-22 work days

 \bigcirc 23-29 work days

 \bigcirc 30-35 work days

◯ 36+ work days

Points Earned: 1.00 of 1.00

Paid Primary Caregiver Leave for Salary Workers

Which of the following describe the primary parental leave policies for salaried workers, either through the company or government program?

If applicable, please select one answer indicating total time off (answers 1-3), and one answer indicating fully paid time off (answers 4-7).

- Primary caregivers receive 4-12 weeks of time off for parental leave (including unpaid and paid leave)
- Primary caregivers receive 13 weeks to 6 months of time off for parental leave (including unpaid and paid leave)
- Primary caregivers receive more than 6 months of time off for parental leave (including unpaid and paid leave).
- ✓ 4-12 weeks of primary parental leave (or equivalent) is fully paid
- 13-18 weeks of primary parental leave (or equivalent) is fully paid
- 19-24 weeks of primary parental leave (or equivalent) is fully paid
- O More than 24 weeks of primary parental leave (or equivalent) is fully paid
- Primary caregivers receive less than 4 weeks off or no time off for parental leave

Points Earned: 0.30 of 1.00

Attrition Rate for Salaried Workers

What percentage of full-time and part-time salaried workers left the company during the last twelve months?

Calculation should include voluntary and involuntary separation, but exclude workers dismissed with cause.

Sensitive

Points Available: 1.00

Community

Community Impact Area Introduction

OPERATIONS **0.0**

This section identifies whether your company is designed to deliver a specific, material, positive impact for its community, and if so, opens the Community Impact Business Model section that is most applicable.

Community Oriented Impact Business Model

Does your company's business model create a specific positive benefit for stakeholders such as charitable partners, vendors or suppliers in need, or your local community?

Your answers determine which future questions in the assessment are applicable to your company.

igodol	Yes
\sim	

⊖ No

Community Oriented Business Models

Is your company structured to benefit community stakeholders in any of the following ways?

Your answers determine which future questions in the assessment are applicable to your company.

A producer-owned cooperative structure in which suppliers share control and benefits of company operations (e.g. farmer cooperative, artisanal cooperative)

Purchasing fair or direct trade to improve livelihoods for underserved groups in your supply chain

A micro-distribution or micro-franchising model that provides economic opportunities to underserved groups

A formal standing commitment to donate a significant portion of sales, profits, or ownership to charitable causes (>2% sales, >20% profits/ownership)

A community-focused business model that supports and builds the economic vitality of local communities

None of the above

Points Available: 0.00

Formal Charitable Giving Model Commitment

Do you have a formal written standing policy to donate to charitable causes each year?

You may also select "Yes" if you can demonstrate 3+ years of giving matching the thresholds indicated in the Learn text, or if the company is owned by a charitable organization. Answering affirmatively will opt you into additional sections of the BIA.

OPERATIONS

2.7

O Yes ○ No

Points Available: 0.00

Diversity, Equity, & Inclusion

Inclusive Hiring Practices

How does your company create an inclusive recruiting and hiring process?

We include a statement in all our job postings with a commitment to diversity, equity, and inclusion

U We don't ask about incarceration history during our application process

We conduct anonymous or "blind" reviews of applications or resumes without attaching names or identifiable characteristics

Use actively recruit through organizations or services that serve individuals from underrepresented populations

We conduct analyses of our job description language and requirements to ensure they are inclusive and equitable

None of the above

Points Earned: 0.32 of 0.61

Diverse Ownership and Leadership

Is your company majority-owned or -led by individuals from any of the following underrepresented groups?

Please select all that apply.

Points Earned: 0.61 of 0.61

Led by a woman
 Led by an individual from an underrepresented racial or ethnic minority
 Led by another underrepresented individual (veterans, LGBT, etc.)
 Majority owned by women
 Majority owned by individuals from underrepresented racial or ethnic minorities
 Majority owned by other underrepresented individuals (veterans, LGBT, etc.)
 None of the above

Inclusive Work Environments

How does your company create an equitable and inclusive workplace for employees?

We have designated an individual or group explicitly responsible for diversity, equity, and inclusion (i.e. a Diversity Manager or Inclusion Committee)

We offer trainings for all employees on topics related to diversity, equity, and inclusion

We have voluntary employee resource or affinity groups

Cur facilities are designed to meet accessibility requirements for individuals with physical disabilities

Cur facility restrooms are gender-neutral or gender-inclusive

U We have programs in place to provide mentorship, apprenticeships, or internships for individuals from underrepresented groups

Use accommodate learning or emotional disabilities in work processes and workplace policies

□ None of the above

Points Earned: 0.48 of 0.61

Management of Diversity, Equity, and Inclusion

How does your company manage and improve your workplace diversity and inclusivity?

We anonymously survey employees on gender identity, race/ethnicity, disability status, and other demographic factors to track the diversity of our workforce

We have set specific, measurable diversity improvement goals that are reviewed by senior executives or our Board of Directors

We have conducted a pay equity analysis by gender, race/ethnicity, or other demographic factors and, if necessary, implemented equal compensation improvement plans or policies

We analyze job categories, satisfaction, promotion, retention rates, or benefits by different demographic groups, and if necessary, have implemented corrective actions for inequitable results

Use specifically analyze diversity, equity, and inclusion data for individuals who are part of multiple underrepresented groups

None of the above

Measurement of Diversity

What attributes of a diverse workforce does your company track, either through anonymous surveys or other methods legal in your jurisdiction?

If collecting this type of demographic data is not legal in your jurisdiction, select None of the Above.

Socioeconomic status (as determined by low income residence, education level, etc.)
Race or ethnicity
Gender
Age
Other - please describe
✓ None of the above

Points Available: 0.61

High to Low Pay Ratio

What multiple is the highest compensated individual paid, inclusive of bonus, as compared to the lowest paid full-time worker?

>20x
16-20x
11-15x
6-10x
1-5x

Points Earned: 0.30 of 0.61

Female Management

How many of your company managers identify as women?

0%
1-9%
10-24%
25-39%
40-49%
50%+
Don't know
N/A

Points Earned: 0.61 of 0.61

Management from Underrepresented Populations

How many of your company managers identify as from another underrepresented social group?

If collecting this type of demographic data is not legal in your jurisdiction, select Don't Know.

0%
 1-9%
 10-19%
 20-29%
 30%+
 Don't know

Points Available: 0.61

Female Directors

How many of your company Board Directors identify as women?

0%
1-9%
10-24%
25-39%
40-49%
50%+
Don't know
N/A

Points Earned: 0.40 of 0.61

Directors from Underrepresented Populations

How many of your company Board Directors identify as from another underrepresented social group?

If collecting this type of demographic data is not legal in your jurisdiction, select N/A.

0%
 1-9%
 10-19%
 20-29%
 30%+
 Don't know
 N/A

Supplier Diversity Policies or Programs

Does your company have any of the following policies or programs in place to promote diversity within your supply chain?

We track diversity of ownership among our suppliers

U We have a policy to give preferences to suppliers with ownership from underrepresented populations

U We have formal targets to make a specific percentage of purchases from suppliers with diverse ownership

U We have a formal program to purchase and provide support to suppliers with diverse ownership

None of the above

N/A - Collecting supplier data or having preferential treatment policies is illegal in my country of operations

Points Available: 0.30

Supplier Ownership Diversity

What percentage of your purchases were from companies that are majority-owned by women or individuals from underrepresented populations?

0%
 1-9%
 10-24%
 25-39%
 40-49%
 50%+
 Don't Know

Points Available: 0.61

Economic Impact

OPERATIONS **5.9**

Geographic Structure and Scope

We realize that for companies with more than one office, the definition of local involvement is a more complicated one to answer. Please tell us a bit about the structure of your company geographically.

We realize that for companies with more than one office, the definition of local involvement is a more complicated one to answer. Please tell us a bit about the structure of your company geographically. We operate at one location o

New Jobs Added Last Year

Number of full-time and part-time jobs that have been added to your company's payroll. Enter 0 if none or if your company has no workers.

Last twelve months:

Last twelve months: 6	
UWe do not track this	

Points Available: 0.00

Job Growth Rate

What was your company's net job growth rate for full-time and part-time positions over the last 12 months? ONLY include newly created jobs that are paid a living wage.

If there is no living wage data available for your country of operations, include new jobs that pay 10% or more above a minimum wage.

0% (no growth on a net basis)
 1-14%
 15-24%
 25%+

Points Earned: 2.67 of 2.67

Non-accredited Investor Ownership

What percentage of the company is owned by individuals who would qualify as non-accredited investors?

0%
 1-9%
 10-24%
 25-49%
 50%+
 Don't know

Local Ownership

Is the majority (over 50%) of the company's ownership located locally to at least two-thirds of the company's workforce?

"Local" is defined as being part of the same community. While the size and distance of a community may vary by context, they should generally be based on a small-scale economically and culturally connected area like a metropolitan area or a city/town.

Yes
No
Don't know

Points Available: 1.33

Local Purchasing and Hiring Policies

What written local purchasing or hiring policies does your company have in place?

"Local" is defined as being part of the same community. While the size and distance of a community may vary by context, they should generally be based on a small-scale economically and culturally connected area like a metropolitan area or a city/town.

Uvritten preference at each facility to purchase from local suppliers

Formal targets or goals for the amount of local purchasing

Ready-to-use lists of preferred local suppliers and vendors for specific facilities

UWritten preference for hiring and recruiting local managers with equitable compensation

Preference for hiring and recruiting local staff (management and non-management) with training for employees

Incentives for staff to live within 40 km of local company facility

Other - please describe

□ No written local purchasing or hiring policies in place

Points Earned: 0.67 of 0.67

National Sourcing

What percentage of your company's Cost of Goods Sold (including value-adding activities) was spent within the country of operations, from in-country registered companies or national citizens?

0%
1-19%
20-39%
40-59%
60-79%
80%+

Points Earned: 1.33 of 1.33

Spending on Local Suppliers

What percentage of your company's expenses (excluding labor) was spent with independent suppliers local to the company's headquarters or relevant facilities in the last fiscal year?

Please click "Learn More" to understand how to answer this question.

<20%
 20-39%
 40-59%
 60%+
 Don't know

Points Earned: 1.33 of 1.33

Focus on Local Customers

Do a majority of your customers live locally to your company's headquarters or production facilities?

"Local" is defined as being part of the same community. While the size and distance of a community may vary by context, they should generally be based on a small-scale economically and culturally connected area like a metropolitan area or a city/town.

OPERATIONS

2.9

◯ Yes

🔘 No

Points Available: 1.33

Civic Engagement & Giving

Corporate Citizenship Program

How does your company take part in civic engagement?

Your answers determine which future questions in the assessment are applicable to your company.

- Financial or in-kind donations (excluding political causes)
- Community investments
- Community or pro-bono service
- Advocacy for adopting improved social or environmental policies or performance
- Partnerships with charitable organizations or membership with community organizations
- Discounted products or services to qualified underserved groups
- Free use of company facilities to host community events
- Equity or ownership in the company granted to a nonprofit
- Other please describe
- □ None of the above

Points Earned: 0.53 of 0.53

Civic Memberships and Partnerships

Does your company have membership or a civic partnership with any of the following types of organizations?

Check all that apply.

Business or trade association
 Chamber of Commerce
 Governmental institution
 Local academic institution
 Cooperative
 Other - please describe
 None

Points Earned: 0.27 of 0.27

Community Service Policies and Practices

How does your company manage employee community service?

- Ve have hosted or organized company service days in the last year
- The company offers paid time off for community service
- 20 hours or more a year of paid time off
- Cur company monitors and records total volunteer hours
- Our company has set community service or pro-bono targets
- Other please describe
- □ None of the above

Points Earned: 0.53 of 0.53

% of Employees Volunteer Service

What percentage of employees took paid time off for volunteer service last year?

0%
1-24%
25-49%
50-74%
75%+
Don't know

Points Earned: 0.27 of 1.07

Total Amount of Volunteer Service Hours

Number of hours volunteered by full-time and part-time employees of the organization during the last fiscal year

This should include both paid and unpaid time spent volunteering during traditional work hours, either for company-organized events or for employee-initiated activities.

Number of hours volunteered by full-time and part-time employees of the organization during the last fiscal year

UWe do not track this

Points Available: 0.00

Volunteer Service Per Capita

What was the percentage of per capita worker time donated as volunteer, community service, or pro bono time in the reporting period?

Calculate by total volunteer hours / total hours worked, generally 2000 hours per FTE.

● 0% ○ 0.1-0.5% of time ○ 0.6-1% of time

○ 1.1-2% of time

 \bigcirc 2%+ of time

O Don't know

Points Available: 1.07

Charitable Giving and Community Investment Policies and Practices

What are your company's practices regarding donations or community investments?

Ve have a formal statement on the intended social or environmental impact of our company's philanthropy

Ve have a formal donations commitment (e.g. 1% for the planet)

We match individual workers' charitable donations

We allow our workers or customers to select charities to receive our company's donations

U We have screening practices for charitable contributions or impact measurement mechanisms for our community investments

□ None of the above

Points Earned: 0.37 of 0.53

Relative Input for Community Investments

If you use an independent methodology to measure total commitment to community investment, what is the equivalent % of revenue contributed in the form of community investment?

None
 Less than 0.1% of revenues
 0.1-0.4% of revenues
 0.5-0.9% of revenues
 1-1.9% of revenues
 >2%

Points Earned: 0.13 of 1.07

% of Revenue Donated

What was the equivalent percentage of revenue donated to charity during the last fiscal year?

Please include tax deductible in-kind donations but do not include pro bono time.

- No donations last fiscal year
- O Less than 0.1% of revenue
- O 0.1-0.4% of revenue
- 0.5-0.9% of revenue
- 1-1.9% of revenue
- \bigcirc 2%+ of revenue
- O Don't know

Points Available: 2.13

Total Amount of Charitable Donations

Total amount (in currency terms) donated to registered charities in the last fiscal year

Report with the currency specified in "Reporting currency" for this metric.

Total amount (in currency terms) donated to registered charities in the last fiscal year

We do not track this

Policy Advocacy for Social and Environmental Standards

Has your company worked with policymakers to develop or advocate for policy changes explicitly designed to improve social or environmental outcomes in the past two years?

- See Yes, company has offered support in name and/or signed petitions
- Yes, company has provided active staff time or financial support
- Yes, company has directly introduced, testified, made recommendations or provided expertise to advance standards
- Ses, and efforts resulted in a specific institutional, industry or regulatory reform
- Other please describe
- □ None of the above

Points Earned: 0.53 of 0.53

Advancing Social and Environmental Performance

How has your company worked with its stakeholders (including competitors) to improve behavior or performance on social or environmental issues in the past two years?

We have worked with other industry players on a cooperative initiative on relevant social and environmental standards for our industry

We have provided data or contributed to academic research on social or environmental topics

We participate in panel presentations or other public forums on social or environmental topics

We provide public resources for other businesses or stakeholders on improving social or environmental performance

Other - please describe

None of the above

Points Earned: 0.27 of 0.27

Supply Chain Management

OPERATIONS
2.0

Significant Supplier Descriptions

Please select the types of companies that represent your Significant Suppliers:

All companies have significant suppliers, which are defined as the largest suppliers of the company amounting to approximately 80% of non-labor costs. Select all that apply.

Product Manufacturers
 Professional Service Firms (Consulting, Legal, Accounting)
 Independent Contractors
 Marketing and advertising
 Office Supplies
 Benefits Providers
 Technology
 Raw materials
 Farms
 Other - please describe

Points Available: 0.00

Social or Environmental Screening of Suppliers

Does your company screen or evaluate Significant Suppliers for social and environmental impact?

This question determines the set of supplier-focused questions your company will respond to.

⊖ Yes

🔘 No

Points Available: 0.00

Outsourced Staffing Services

Does your company outsource support services (staffing) essential to the delivery of your services to other individuals or organizations?

Your answers determine which future questions in the assessment are applicable to your company.

⊖ Yes

🔘 No

Supplier Code of Conduct

Is there a formal written Supplier Code of Conduct policy that specifically holds your company's suppliers accountable for social and environmental performance?

Your answers determine which future questions in the assessment are applicable to your company.

\bigcirc	Yes
0	No

Points Earned: 0.89 of 0.89

Improving Impact of Suppliers

Does the company have any of the following policies or programs to improve the social and/or environmental impact of suppliers, either in cases of noncompliance or more broadly?

Company formulates corrective action or improvement plans with goals for continuous improvement of their supplier performance
Company requires a specific time period for suppliers to make changes to remediate code of conduct non-compliance or otherwise
terminates contract
Company provides training and/or resources on improving social or environmental performance to suppliers, either from the
company itself or through a third party
Company provides training and/or resources to its own staff, focused on managing their own practices and relationships with
suppliers to enable the suppliers to improve their performance
Company has participated in collaborative initiatives with other companies to help improve the social or environmental impact of
their supply chain
Company incentivizes social and environmental performance or improvement through contract terms, prices, or other means
Company has achieved quantifiable improvements on social or environmental performance of its supply chain
Other
□ None of the above

```
Points Earned: 0.07 of 0.44
```

% of Suppliers with Programs to Improve Impact

For what % of your suppliers (on a currency basis) do the policies and programs selected in the previous question apply?

0%
1-20%
21-49%
50-74%
75-99%
100%
N/A

Length of Supplier Relationships

What is the average tenure of your company's relationships with suppliers?

O Average tenure of supplier relationships is less than 12 months.

 \bigcirc Average tenure of supplier relationships is greater than 12 months.

O Average tenure of supplier relationships is greater than 36 months.

 \bigcirc Average tenure of supplier relationships is greater than 60 months.

Our company has had a relationship with a majority of our suppliers (on a currency basis) since our first year of operations.

○ Don't Know

Points Earned: 0.89 of 0.89

Supplier Certifications

During the last fiscal year, what percentage of your Significant Suppliers (on currency basis) had internationally-recognized product certifications?

Select 0% if you do not know whether your Significant Suppliers are certified.

○ 0% ● 1-24% ○ 25-49% ○ 50-74% ○ 75%+ ○ Don't know

Points Earned: 0.22 of 0.89

IMPACT BUSINESS MODELS

Designed to Give - Impact Business Model

16.7

This IBM section is applicable to companies that have a formal standing commitment to donate significant portions of company profits, revenue, equity, or time to charitable causes.

Designed to Give Description

Are any of the following true regarding your charitable giving structure?

Your answers determine which future questions in the assessment are applicable to your company.

 \bigcirc 20% or more of my company is owned by a nonprofit organization

 \bigcirc We are formally committed to donate more than 20% of profits to charity each year.

O We are formally committed to donate the equivalent of 2% of revenues or more to charitable partners each year (including in kind product donations).

 \bigcirc We are formally committed to donate the equivalent of 5% or more of our time through pro-bono services

• We have created and provide the majority of funding for a nonprofit foundation, of which at least 10% of company profits (or 2% of sales) are donated each year

O None of the above (please skip the rest of this section)

Total Donations

How much was donated during the last fiscal year?

Please respond with the currency selected in "Reporting Currency"

How much was donated during the last fiscal year?	
We do not track this	

Points Available: 0.00

% Revenue Donated to Charity

Based on the previous structures and commitments in place, what is the equivalent percentage of company revenues that was donated or distributed to nonprofit partners in the last fiscal year?

0-1.9% revenues
 2-2.9% revenues
 3-3.9% revenues
 4-4.9% revenues
 5%+ revenues

Points Available: 12.63

Charitable Giving Practices

Does your company do any of the following?

Play a leadership role with recipient charitable organizations (e.g. board or advisory board participation)

Use a third-party screen to ensure that recipient organizations meet specific guidelines to qualify for donations

Use a third-party screen to ensure that recipient organizations are efficiently allocating resources (e.g. Guidestar, Charity Navigator)

Company screens charitable partners based on their own criteria

□ None of the above

Points Earned: 1.18 of 1.58

Defining Outcomes

Has your company defined the outcomes (separate from the outputs) it seeks through your donations?

Defined outcomes include specific targets that are based on existing literature (improved quality of life, ancillary benefits for customers/clients) that can be measured.

O Yes ○ No

Points Earned: 0.79 of 0.79

Outcome Measurement

How has your company measured outcomes or determined whether your formal giving commitment contributes to positive outcomes for the beneficiaries of your charity partners?

We surveyed beneficiaries to understand outcomes created

Used non-randomized control groups to compare performance

- We used randomized control groups to determine the level of causality of our charitable contributions
- \Box We used aggregated third-party data to benchmark and compare impact performance
- Cour selected methods determined that our charitable contributions contributed to the outcome

Other - please describe

□ None of the above

Points Earned: 0.59 of 0.79

Efficacy of Charitable Giving

For what percentage of your beneficiaries can you verify your positive impact on the outcome stated above?

0%
1-25%
26-49%
50-74%
75-99%
100%

◯ Don't know

Points Earned: 0.79 of 0.79

Long Term Outcomes

Does your outcome measurement demonstrate that your company is creating long-term or permanent outcomes for your beneficiaries?

♥ Yes♥ No

Points Earned: 0.79 of 0.79

Innovative Charitable Giving Practices

Is there something different or innovative about the company's approach to charitable-giving that has changed the industry? Is this something replicable, unique at the time it was created, and that has been emulated by other organizations?

Please explain.

Is there something different or innovative about the company's approach to charitable-giving that has changed the industry? Is this something replicable, unique at the time it was created, and that has been emulated by other organizations?

Yes. We are strategically filin

Points Available: 0.00

Environment

Environment Impact Area Introduction

OPERATIONS

0.0

This section asks about your environmental footprint to determine which questions are applicable later on in the assessment. It also identifies whether your company's product/service is designed to deliver a specific, material, positive environmental impact, and if so, opens the Environmental Impact Business Model section that is most applicable.

Type of Facilities

What kind of facilities does your business primarily operate in?

Your answers determine which future questions in the assessment are applicable to your company.

O Company-owned office space

Leased office space

○ Co-working Space

O Virtual or home offices

Points Available: 0.00

Majority of Purchases Physical Product or Services

Are the majority of your non-labor expenses from services or physical products?

Your answers determine which future questions in the assessment are applicable to your company.

O Physical products

O Services or non-physical products like software

Environmental Business Model

Are your company's products/services or processes structured to restore or preserve the environment in any of the following ways? (Please note: the environmental impact of your day-to-day operations will be assessed in the remaining sections of the Environment Impact Area. This question is specifically asking about your products/services or innovative production processes.)

Answering affirmatively will opt you into additional sections of the B Impact Assessment with more specific questions about this Impact Business Model.

Through an innovative manufacturing, wholesale or agriculture process which is designed to significantly reduce environmental impact compared to typical practices for the industry

Through a product or service that preserves, conserves, or restores the environment or resources

□ None of the above

Points Available: 0.00

Description of Positive Environmental Product / Service Impact

How would you describe the positive outcome for the environment created by your product/service?

How would you describe the positive outcome for the environment created by your product/service? We are platform to inspire vis

Points Available: 0.00

Environmental Product or Service Impact

Is the environmental impact you've described part of your products' or services' impact (excluding packaging), or is it a part of the way that your company operates?

Companies should earn revenue from the product or service that has an environmental impact. Please do not include pro bono efforts within this section.

• The impact is created by a revenue-generating product/service line (e.g. selling non-toxic cleaning products, sustainability consultancy)

O The impact is created by the company's daily operations (e.g. using non-toxic cleaning products in the company's headquarters) and not the core product/service

Environmental Product Benefits

In what way or ways does your product/service conserve the environment?

Please select ONE option per product line. You may select an additional option if your product line has two separate environmental attributes.

Provides or is powered by renewable energy or cleaner-burning energy than market alternatives (e.g. solar panel

manufacturers/installers, hybrid vehicles)

Conserves or diverts resources (including energy, water, materials, etc.)

Conserves or preserves the well-being of land and/or animals (e.g. land protection or reforestation services, sustainably harvested agricultural products)

Reduces or is made of less toxic/hazardous substances (e.g. brownfield remediation services, organic certified food, non-toxic cleaners)

Educates, measures, researches, or provides information to solve environmental problems (e.g. environmental consulting or auditing)

□ None of the above

Points Available: 0.00

Land/wildlife Conservation Overview

Tell us more about how your product or service conserves natural resources

Tell us more about how your product or service conserves natural resources Through our facilities, progra

Points Available: 0.00

Direct Impact on Land / Wildlife Conservation

Is land/wildlife conservation, beyond what is required by law, a direct positive environmental impact of your product or service?

Answering affirmatively will opt you into additional sections of the B Impact Assessment with more specific questions about this Impact Business Model.

O Yes

O No, it is an indirect result of one of the other answers selected in the question "Environmental Product Benefits"

Points Available: 0.00

Environmental Management

OPERATIONS

Facility Environmental Efficiency

What environmental efficiency practices are in place in a majority of your company's offices and plant facilities?

Buildings employ energy saving strategies (e.g. energy use monitoring, efficient appliances and lighting, renewable energy use)
Buildings use systems for increasing water efficiency (e.g. water efficient appliances, fixtures, and landscaping)
Buildings use systems to monitor and improve air quality (e.g. increased ventilation)

- Building construction or operations make use of sustainable materials (e.g. reclaimed products)
- New building sites are chosen based on sustainability considerations (e.g. minimizing impact on ecosystems and waterways)
- Buildings are LEED certified or LEED equivalent certified
- Other please describe
- □ None of the above
- □ N/A No offices or plant facilities

Points Earned: 0.24 of 1.18

Virtual Office Stewardship

How does your company encourage good environmental stewardship in how employees manage their virtual offices?

- U We have a written policy encouraging environmentally preferred products and practices in employee virtual offices (e.g. recycling)
- Our company shares resources with employees regarding environmental stewardship in home offices (e.g. energy efficiency)
- We have a policy in place for the safe disposal of e-waste and other hazardous materials purchased for employee home offices
- Employees are provided with a list of environmentally-preferred vendors for office supplies
- □ None of the above
- V/A

Points Available: 2.35

Environmental Management Systems

Does your company have an environmental management system (EMS) covering waste generation, energy usage, water usage, and carbon emissions that includes any of the following?

Please check all that apply.

- Policy statement documenting our organization's commitment to the environment
- Assessment undertaken of the environmental impact of our organization's business activities
- Stated objectives and quantifiable targets for environmental aspects of our organization's operations
- Programming designed, with allocated resources, to achieve these targets
- Periodic compliance reviews and auditing to evaluate programs conducted
- Third-party auditing and certification of EMS
- We have no environmental management system

Points Earned: 0.78 of 2.35

Environmentally Certified Products

During the last fiscal year, what percentage of your products sold had a product certification that assesses the environmental impacts of the product or its production process?

Select N/A only if there is no physical product being sold.

○ 0%
● 1-24%
○ 25-49%
○ 50-74%
○ 75%+
○ N/A

Points Earned: 0.29 of 1.18

Type of Footprint Assessments

Has the company's footprint assessments included any of the following?

Assessment conducted for upstream supply chain only

Assessment conducted for only a portion of value chain (other than or in addition to upstream supply chain)

Germal life cycle assessments conducted internally

Formal life cycle assessments conducted or verified by a third party

Use of third party frameworks or methodologies (such as Ellen Macarthur Foundation Circularity Indicators, Product Environmental

Profiles, GHG Protocol or Carbon Disclosure Project)

Company has a life cycle based certification or equivalent (Cradle to Cradle)

Other

None of the above

Points Available: 0.59

% of Products with Type of Footprint Assessment

What % of your products have undergone the specific type(s) of environmental footprint assessment selected in the previous question?

```
    0%
    1-20%
    21-49%
    50-74%
    75-99%
    100%
    N/A
```

Points Available: 2.35

Air & Climate

OPERATIONS

Monitoring Energy Usage

Does your company monitor, record, or report its energy usage?

Include electricity and other energy consumption from heating, hot water, etc. Your answers determine which future questions in the assessment are applicable to your company.

- $\hfill \Box$ We do not currently monitor and record usage
- $\hfill\square$ We monitor and record usage but have set no reduction targets
- U We monitor usage and have set intensity targets (e.g. relative to dollars of revenue, volume produced, etc.) that are being monitored
- We monitor usage and have set absolute reduction targets regardless of company growth
- We have met specific reduction targets during the reporting period

Points Earned: 0.65 of 0.65

Total Energy Use

Total energy used (Gigajoules) during the last 12 months:

Total energy used (Gigajoules) during the last 12 months: 447.03

UWe do not track this

Points Available: 0.00

Total Renewable Energy Use

Total energy used from renewable resources (Gigajoules) during the last 12 months:

Total energy used from renewable resources (Gigajoules) during the last 12 months:

✓ We do not track this

Points Available: 0.00

Electricity Sources

From what sources does your company get its electricity?

Please check all that apply.

- Diesel-generators
- Municipal power grid (sources unknown or not renewable)

Municipal power grid (at least 10% of municipal power is generated from renewable sources such as solar, wind or small-scale hydropower)

- Bio-fuel or other clean or renewable-based generators
- Renewable energy sources (including on-site renewable)

Other - please describe

Points Earned: 0.65 of 0.65

Renewable Energy Usage

What percentage of energy use is produced from renewable sources?

Include electricity and other energy consumption from heating, hot water, etc.

0%
1-24%
25-49%
50-74%
75-99%
100%
Don't Know

Points Earned: 0.04 of 0.33

Low Impact Renewable Energy Use

What percentage of energy use is produced from low-impact renewable sources?

Include electricity and other energy consumption from heating, hot water, etc. Please include both purchased and onsite-generated renewable energy.

0%
1-24%
25-49%
50-74%
75-99%

- ○100%
- ◯ Don't know

Points Earned: 0.26 of 1.30

Environmentally Efficient Equipment

What % of new equipment purchased (by total cost) during the last 24 months was energy efficient or otherwise environmentally-preferred?

Select N/A if no capital expenditures were made during the last 24 months.

 \bigcirc 0% (no equipment)

- <50% (some equipment)
- 50%+ (majority of equipment)
- 100% (all equipment)

O N/A - No new equipment purchased

Points Earned: 0.22 of 0.33

Energy Use Reductions

Have conservation and efficiency improvements led to energy savings for your facilities? If so, by how much?

Please calculate based on changes from last year or annualized from a base year, referring to electricity use and other energy consumption from heating, hot water, etc.

0%
1-4%
5-9%
10-14%
15-20%
>20%
Don't know

Points Earned: 0.26 of 1.30

Monitoring Greenhouse Gas Emissions

How does your company manage its greenhouse gas emissions for at least Scope 1 and 2?

Your answers determine which future questions in the assessment are applicable to your company.

We do not currently monitor and record emissions

We regularly monitor and record emissions but have not set any reduction targets

We regularly monitor and record emissions and have set specific reduction targets relative to previous performance (e.g. a 5%

reduction of GHGs from baseline year)

We regularly monitor and record emissions and have set specific science-based targets necessary to achieve global goals to address climate change

 \Box We have met the specific reduction targets set during this reporting period

We have achieved carbon neutrality

Points Available: 0.65

Greenhouse Gas Emissions Reduced

What percentage of Scope 1 and 2 GHG emissions has been saved due to efficiency improvements implemented by your company?

0%
1-4%
5-9%
10-14%
15-20%
20%+
Don't Know

Shipping Policies

Has your company implemented an environmentally-efficient shipping or distribution policy?

O Yes

Points Available: 0.33

Supply Chain GHG Management

Has your company taken action to track and manage the greenhouse emissions produced through your supply chain? (absolute reduction)

Only select practices if you track and manage greenhouse emissions produced for at least 50% of your company suppliers (on a cost basis).

We don't track or evaluate greenhouse emissions from our supply chain

U We have conducted an analysis of our value chain, including suppliers, services, and materials, to identify material risk contributions

of greenhouse gas emissions

U We have purchased certified carbon credits to offset some or all of the greenhouse gas emissions from our supply chain

 \Box We set targets for reducing greenhouse gas emissions through our supply chain

We have seen a reduction in GHG emissions in our supply chain in the last twelve months

U We have achieved a carbon-neutral supply chain

```
Points Available: 0.65
```

Offsetting Supplier GHG Emissions

What % of your company's Scope 3 greenhouse gas emissions were offset by certified carbon credits?

0
1-24%
25-49%
50-74%
75-99%
100%
Don't know

Supply Chain GHG Improvement

What practices has your company implemented for a majority of suppliers (on a cost basis) to reduce the greenhouse gas emissions produced through your supply chain?

 \Box We collaborate with or require suppliers to collect data and report on greenhouse gas emissions

Use screen suppliers to reduce greenhouse gas emissions (e.g. performance of suppliers, selection of materials, source locations)

We provide support or resources for our supply chain in adopting greenhouse gas minimized operations (e.g. online tools, applying guestionnaires and surveys, collaborating in industrywide surveys)

U We audit and provide help to suppliers to complete corrective actions

✓ None of the above

Points Available: 0.65

Sourcing % of COGS from Local Suppliers

What % of the following was spent with suppliers located within 200 miles (or 322 km) of where the end product was used during the last fiscal year?

Sourcing of COGS Local to Customers

○ 0%
 ○ 1-9%
 ○ 10-19%
 ○ 20-29%
 ○ 30%+
 ○ Don't know

Points Earned: 1.30 of 1.30

Sourcing % raw materials from Local Suppliers

What % of the following was spent with suppliers located within 200 miles (or 322 km) of where the end product was used during the last fiscal year?

Raw materials (in currency terms) grown or harvested

By company or local independent suppliers.

0%
1-9%
10-19%
20-29%
30%+
Don't know

Points Earned: 0.33 of 1.30

Managing Impact of Transportation

Has your company adopted any of the following techniques for minimizing the transportation-related environmental impact of its distribution and supply chain?

Please check all that apply.

- Utilize clean or low-emission vehicles (e.g. hybrid, LPG, electric) to transport and distribute product
- Utilize strategic planning software to minimize fuel usage and shipping footprint
- Train drivers and handlers in fuel efficient techniques
- Utilize freight or shipping methods with lower environmental impacts (e.g. avoiding air shipment)
- Other please describe
- □ None of the above

Points Earned: 0.22 of 0.65

Types of Carbon Credits Purchased

Has your company purchased any of the following types of carbon credits during the last fiscal year?

OVoluntary Carbon Credits

- Certified Carbon Credits
- 🗹 None

Points Available: 0.33

Water

OPERATIONS

Monitoring and Managing Water Use

Does your company monitor and manage your water usage?

Your answers determine which future questions in the assessment are applicable to your company.

We do not currently monitor and record water usage

We regularly monitor and record water usage but have not set any reduction targets

We monitor and record water usage and have set specific reduction targets relative to previous performance (e.g. a 5% reduction of water usage from baseline year)

We regularly monitor and record emissions and have set science-based targets necessary to achieve sustainable usage linked to our local watershed

U We have met specific reduction targets set during this reporting period

Points Earned: 0.88 of 1.75

Total Water Use

Total water use (liters) during the last 12 months

Total water use (liters) during the last 12 months 6368

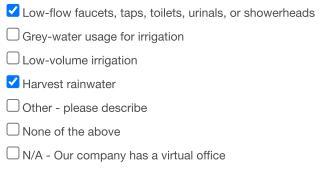
UWe do not track this

Points Available: 0.00

Water Conservation Practices

What water conservation methods have been implemented at the majority of your corporate offices or plant facilities:

Please check all that apply.



Points Earned: 1.17 of 1.75

Supply Chain Water Management

How does your company track and manage the water footprint of your supply chain?

Only select practices if you track and manage the water footprint for at least 50% of your company suppliers (on a cost basis).

We do not track the water footprint of our supply chain

We have conducted an analysis of our value chain, including suppliers, services, and materials, to identify material areas of water usage

We have targets for reducing water footprint through our supply chain

U We have seen a reduction of our water footprint in our supply chain in the past twelve months

We have verified that all water use in supply chain is science-based and sustainable

Supply Chain Water Improvement

What practices has your company implemented for a majority of suppliers (on a cost basis) to reduce the water footprint of your supply chain?

We collaborate with or require suppliers to collect data and report on water footprint

We screen suppliers to fit good water management practices (e.g. individual supplier practices, materials and ingredients, locations in context of water scarcity)

U We provide support or resources for supply chain in adopting water management (e.g. online tools, applying questionnaires and

surveys, collaborating in industrywide surveys)

U We audit and provide help to suppliers to complete corrective actions

None of the above

Points Available: 1.75

	OPERATIONS
Land & Life	3.9

Monitoring and Reporting Non-hazardous Waste

How does your company monitor and manage your waste production?

Your answers determine which future questions in the assessment are applicable to your company.

We do not currently monitor and record waste production

Use regularly monitor and record waste production but have not set any reduction targets

U We regularly monitor and record waste production and have set specific reduction targets relative to previous performance (e.g. a

5% reduction of waste to landfill from baseline year)

Use regularly monitor and record waste produced and have set a zero waste target

 \Box We have met the specific reduction targets set during this reporting period

U We produce zero waste to landfill / ocean

Points Available: 0.87

Waste Disposal Methods

How does your company dispose of a majority of non-hazardous waste or garbage?

Incinerate, burn, or dispose on-site (uncertified)

Third-party garbage collection with no certification for disposal

Municipal garbage collection

- Composting garbage
- Private third-party disposal with certified responsible disposal that can be documented

On-site disposal that is compliant with internationally-accepted methods (third-party reviewed or audited)

Waste is separated and recycled or reused for company's own production or donated/provided to other facilities

Other - please describe

Points Earned: 0.87 of 0.87

Recycling Programs

Does your company have any of the following recycle/reduce/reuse programs in 80% of the facilities?

Ve recycle and reuse materials on-site with clearly-marked bins for use

We have a written recycle/reduce/reuse policy that is posted at plant facilities with clearly-marked bins

Other - please describe

□ None of the above

Points Earned: 0.87 of 0.87

Waste Reduction Programs

Does your company have a formal program to evaluate how to reduce its generation of hazardous, universal, and/or non-hazardous waste?

Yes
No
Already maximized - we have achieved Zero Waster

Points Available: 0.87

Supply Chain Waste Management

How does your company track and manage waste in your supply chain?

Only select practices if you track and manage waste for at least 50% of your company suppliers (on a cost basis).

We don't track the solid waste impacts of our supply chain

We have conducted an analysis of our value chain, including suppliers, services, and materials, to identify material areas of waste production

We have set targets for reducing solid waste in the supply chain

U We have seen a reduction of waste produced in our value chain in the past twelve months

We have achieved zero waste or a closed-loop supply chain

Points Available: 0.87

Supply Chain Waste Improvement

What practices has your company implemented for a majority of suppliers (on a cost basis) to reduce waste in your supply chain?

 \Box We collaborate with or require suppliers to collect data and report on waste production

 $\hfill\square$ We screen or require suppliers to meet standards related to solid waste production

U We have implemented initiatives to reduce waste at the source or divert waste from landfills or incineration in the supply chain

 $\hfill \Box$ We audit and provide help to suppliers to complete corrective actions

None of the above

% of Recyclable/Biodegradable Materials

What % of material (by volume) is made of recyclable (and labeled as such) or biodegradable materials in the areas where they are sold (product + packaging)?

<20%
20-49%
50-74%
75-99%
100%
Don't Know
N/A

Points Earned: 0.43 of 0.87

% of Environmentally Preferred Input Materials

What % of material (by volume) comes from recycled materials, reused components, and/or certified sustainably sourced materials?

<20%
20-49%
50-74%
75-99%
100%
Don't Know
N/A - We do not sell a physical product

Points Available: 1.73

Hazardous Waste Disposal

Can your company verify that your hazardous waste is always disposed of responsibly?

This includes batteries, paint, electronic equipment, etc.

Yes
 No
 N/A - We have eliminated hazardous waste

Points Earned: 0.87 of 0.87

Hazardous Materials On-Site

If your company uses any hazardous materials on site, check all of the procedures that your company follows.

Hazardous materials include chemicals, pesticides, and fertilizer. Select N/A if you use no hazardous materials and chemicals.

Written procedures for safe storage, use and disposal of each hazardous material available in the national language(s) of work

All hazardous materials are kept in sealed containers in a locked storeroom located in a separate area from regular business activities

All containers with hazardous materials are labeled, with instructions for proper storage, use and disposal

□ None of these procedures

□ N/A

Points Earned: 0.87 of 0.87

Supply Chain Chemical Management

How does your company track and manage toxins or hazardous waste in your supply chain?

Only select practices if you track and manage toxins or hazardous waste for at least 50% of your company suppliers (on a cost basis).

We don't track toxins or hazardous waste in our supply chain

We have conducted an analysis of our value chain, including suppliers, services, and materials, to identify material risks of toxins and/or production of hazardous waste

We have set targets for reducing toxins and hazardous waste in our supply chain

Use have verified that there are no harmful toxins or hazardous waste in our supply chain

Points Available: 0.87

Supply Chain Chemical Improvement

What practices has your company implemented for a majority of suppliers (on a cost basis) to reduce toxins or hazardous waste in your supply chain?

Use collaborate with or require suppliers to collect data and report on chemicals

Use screen or require suppliers to meet standards related to toxins or hazardous waste

U We provide support or resources to reduce toxins in the supply chain (e.g.online tools, applying questionnaires and surveys,

collaborating in industrywide surveys)

U We audit and provide help to suppliers to complete corrective actions

None of the above

Supply Chain Biodiversity Management

How does your company track and manage your supply chain's impact on biodiversity?

Only select practices if you track and manage the impact on biodiversity for at least 50% of your company suppliers (on a cost basis).

We don't evaluate our supply chain impact on biodiversity

We have conducted an analysis of our value chain, including suppliers, services, and materials, to identify material risks to biodiversity

Use set targets for reducing impact on biodiversity through our supply chain

We have verified that our supply chain creates no (or positive) biodiversity impact

Points Available: 0.87

Supply Chain Biodiversity Improvement

What practices has your company implemented for a majority of suppliers (on a cost basis) to reduce your supply chain's impact on biodiversity?

Use collaborate with or require suppliers to collect data and report on biodiversity impact

Use screen suppliers to fit good biodiversity practices

U We provide support or resources for our supply chain in adopting biodiversity-friendly operations (e.g. online tools, applying

questionnaires and surveys, collaborating in industrywide surveys)

U We audit and provide help to suppliers to complete corrective actions

None of the above

Points Available: 0.87

Land/wildlife Conservation - Impact Business Model

IMPACT BUSINESS MODELS

19.7

This IBM section is applicable if your company's products/services preserve or restore natural environments and/or protect animals (e.g. reforestation, sustainably harvested agriculture, protected parks)

Land/wildlife Conservation Description

Which of the following product or service descriptions apply?

Your answer to this unscored question is combined with other answers to automatically calculate your score in this section of the assessment.

O Product or service requires specific practices to ensure the humane treatment of animals used as inputs in the product's creation (e.g. humane certified eggs)

O Product or service requires specific practices to ensure the sustainable harvesting or use of natural products and materials (e.g.

FSC certified paper; MSC seafood; shade-grown coffee)

• Product or service directly prevents environment/ecosystem degradation (e.g. protected parks; wildlife management services)

O Product or service improves natural environments previously damaged by degradation (e.g. reforestation; endangered species repopulation)

 \bigcirc These descriptions do not apply to our company's product/service (Skip the remainder of this section)

Points Available: 0.00

Revenue from Land/wildlife Conservation

What were your total revenues last fiscal year from the previous products or services?

Your answer to this unscored question is combined with other answers to automatically calculate your score in this section of the assessment.

What were your total revenues last fiscal year from the previous products or services? Sensitive

UWe do not track this

Points Available: 0.00

Tracking Environmental Metrics

Which of the following environmental metrics does your company track regarding the environmental impact of your product or service?

You will be asked to report each environmental metric selected

CO2 saved/offset by product/service (metric tons)

Liters of water saved/offset by product/service

- Number of wildlife species protected/saved
- $\hfill \square$ Metric tons of waste saved from landfill or incineration

Number of hectares protected

□ None of the above

Hectares Protected

If tracked, please report the environmental metric listed below that resulted from the use of your product or service in the last 12 months.

Number of hectares protected

Number of hectares protected

We do not track this

Points Available: 0.00

Management of Land/wildlife Conservation

How does your company measure and manage the results, outcomes, effects, or impact of your product or service?

Please select all that apply.

U We have formally defined the outcomes sought by our product or service and have developed a theory of change for them

We have based our impactful product or service business model on established secondary research that demonstrates potential
impact

We have directly and formally engaged stakeholders in understanding their desires and needs when developing, refining, and or delivering our products or services

We are verified to meet third-party standards for impact (e.g. we have impact-related product certifications)

We measure near-term outcomes of the product or service to determine whether it is meeting the needs and expectations of our beneficiaries

We measure long-term outcomes in order to assess whether the results of our product produce lasting positive impacts for our beneficiaries

We have identified and measure and manage the unintentional or potential negative impacts of the product or service in addition to intentional positive effects

We have identified and managed potential causes that could lead to a failure to deliver the positive outcome, to do so less efficiently than possible, or to produce other negative effects

□ None of the above

Points Earned: 0.54 of 1.07

Innovative Land/wildlife Conservation

Is there something different or innovative about the product/service that has changed the industry? Is this something that is replicable, unique at the time that it was created, and that has been emulated by other organizations?

Is there something different or innovative about the product/service that has changed the industry? Is this something that is replicable, unique at the time that it was created, and that has been emulated by other organizations? We are a model of effective p

Points Available: 0.00

Customers

Customers Impact Area Introduction

This section identifies whether your company's product/service is designed to deliver a specific, material, positive impact for its customers (beyond the value normally provided from goods or services), and if so, opens the Customer Impact Business Model section that is most applicable.

Customer Impact Business Model Introduction

Do any of your company's products/services address a social or economic problem for your customers and/or their beneficiaries?

Your answers determine which future questions in the assessment are applicable to your company.

◯ Yes

🔘 No

Points Available: 0.00

Customer S	Stewardship
------------	-------------

Managing Customer Stewardship

Does your company do any of the following to manage the impact and value created for your customers or consumers?

- Use offer product / service guarantees, warranties, or protection policies
- We have third party quality certifications or accreditations
- U We have formal quality control mechanisms
- We have feedback / customer service feedback or complaint mechanisms
- We monitor customer or consumer satisfaction
- \Box We assess the outcomes produced for our customers through the use of our product or service
- \Box We have written policies in place for ethical marketing, advertisement, or customer engagement
- We manage the privacy and security of client / customer data
- □ None of the above

Points Earned: 0.30 of 0.45

OPERATIONS

2.5

Product Accreditations and Certifications

What % your products or services have been reviewed and certified by an accreditation body focused on quality?

This can include process certifications like ISO9000 or industry specific quality accreditations.

0%
1-9%
10-24%
25-49%
50-74%
75-99%
100%

O N/A

Points Earned: 0.91 of 0.91

Feedback and Complaint Channels

Are any of the following true regarding mechanisms for customers to provide feedback, ask questions, or file complaints?

- Products and/or websites feature customer service contact information
- Product / service reviews are made available in their entirety to public
- Company responds to all direct inquiries or complaints within a month of receipt
- Company offers live time support to customers
- Other
- □ None of the above

Points Earned: 0.45 of 0.45

Monitoring Customer Satisfaction and Retention

Which of the following are true of your company with regards to customer or client satisfaction and/or retention?

- Company monitors customer satisfaction
- Company shares customer satisfaction internally within the company
- Company shares customer satisfaction publicly
- Company has specified targets for customer / client satisfaction
- In the last year, company has achieved specified targets for satisfaction
- □ None of the above

Points Earned: 0.45 of 0.45

Managing Product Impacts

Does the company do any of the following with regards to managing the potential impact their products have on customers / beneficiaries?

Company regularly monitors customer outcomes and well-being

Company has formal program to incorporate customer testing and feedback into product design

Company has formal programs in place to continuously improve outcomes produced for customers (including reducing negative effects or increasing positive effects)

Other

□ None of the above

Points Earned: 0.15 of 0.45

Data Usage and Privacy

Does your company have any of the following to address data usage and privacy issues?

Company has a formal publicly available data and privacy policy

Company makes all users aware of information collected, length of time it is preserved, how it's used, and whether and how it is

shared with other entities (public or private)

All customers have option to decide how their data can be used

Company's all email list building and email marketing strategies are GDPR compliant

Other

- None of the above
- N/A Company does not collect sensitive data

Points Earned: 0.11 of 0.45

Data Security Management

Does the company have any of the following practices to ensure security of private data?

Data privacy is included in company wide risk management compliance processes

All employees with access to data are trained on data privacy policies

Company has a formal code of conduct that defines unauthorized uses of data

□ Internal audits of data security

External audits of data security

Simulated hacks on data security

Other

□ None of the above

N/A - Company does not collect sensitive data

Points Earned: 0.18 of 0.45

Disclosure Questionnaire

Disclosure Industries

Disclosure questions on specific production and trade.

Disclosure Alcohol

Please indicate if your company is involved in the production, operation, trade, or sale of any the following:

Alcohol

Please also select "Yes" if your company serves clients in this industry

○ Yes

🔘 No

Points Available: 0.00

Disclosure Tobacco

Please indicate if your company is involved in the production, operation, trade, or sale of any the following:

Tobacco

Please also select "Yes" if your company serves clients in this industry

◯ Yes

🔘 No

Points Available: 0.00

Disclosure Gambling

Please indicate if your company is involved in the production, operation, trade, or sale of any the following:

Gambling

Please also select "Yes" if your company serves clients in this industry

○ Yes

🔘 No

Disclosure Firearms Weapons

Please indicate if your company is involved in the production, operation, trade, or sale of any the following:

Firearms, weapons or munitions

Please also select "Yes" if your company serves clients in this industry

○ Yes

🔘 No

Points Available: 0.00

Disclosure Pornography

Please indicate if your company is involved in the production, operation, trade, or sale of any the following:

Pornography

Please also select "Yes" if your company serves clients in this industry

○ Yes

O No

Points Available: 0.00

Disclosure Fossil Fuels

Please indicate if your company is involved in the production, operation, trade, or sale of any the following:

Fossil-fuel-based oil, natural gas, or coal extraction, distribution, sale, etc.

Please also select "Yes" if your company serves clients in this industry

○ Yes

🔘 No

Points Available: 0.00

Disclosure Mining

Please indicate if your company is involved in the production, operation, trade, or sale of any the following:

Mining

Please also select "Yes" if your company serves clients in this industry

○ Yes

🔘 No

Disclosure Nuclear Power or Hazardous Materials

Please indicate if your company is involved in the production, operation, trade, or sale of any the following:

Nuclear power, radioactive materials or hazardous waste

Please also select "Yes" if your company serves clients in this industry

0	Yes
	Yes

🔘 No

Points Available: 0.00

Disclosure Prisons

Please indicate if your company is involved in the production, operation, trade, or sale of any the following:

Prisons

Please also select "Yes" if your company serves clients in this industry

○ Yes

🔘 No

Points Available: 0.00

Disclosure Volunteer Placement to Orphanages

Please indicate if your company is involved in the production, operation, trade, or sale of any the following:

Organizing volunteer programs to orphanages or child care organizations

○ Yes

🔘 No

Points Available: 0.00

Disclosure Animal Products or Services

Please indicate if your company is involved in the production, operation, trade, or sale of any the following:

Animal-based products or services (including seafood)

0	Yes

🔘 No

Disclosure Genetically Modified Organisms

Please indicate if your company is involved in the production, operation, trade, or sale of any the following:

Genetically modified organisms

Please also select "Yes" if your company serves clients in this industry

○ Yes

🔘 No

Points Available: 0.00

Disclosure Biodiversity Impacts

Please indicate if your company is involved in the production, operation, trade, or sale of any the following:

Industries with a large potential biodiversity impact (including logging or logging equipment, agriculture, etc.)

⊖ Yes

🔘 No

Points Available: 0.00

Disclosure Energy and Emissions Intensive Industries

Please indicate if your company is involved in the production, operation, trade, or sale of any the following:

Energy- and emissions-intensive industries

○ Yes ○ No

Points Available: 0.00

Disclosure Water Intensive Industries

Please indicate if your company is involved in the production, operation, trade, or sale of any the following:

Water-intensive industries

O Yes

🔘 No

Disclosure Illegal Products or Subject to Phase Out

Please indicate if your company is involved in the production, operation, trade, or sale of any the following:

Products or activities that are illegal under country laws or regulations where they have operated, banned in international conventions or agreements, or subject to international phase-out or regulation

◯ Yes ◯ No

Points Available: 0.00

Disclosure Industries at Risk of Human Rights Violations

Please indicate if your company is involved in the production, operation, trade, or sale of any the following:

Industries reliant upon materials at high risk of human rights infringements (e.g. conflict minerals)

○ Yes

🔘 No

Points Available: 0.00

Other Disclosure Industries

Please indicate if your company is involved in the production, operation, trade, or sale of any the following:

Other industries that may cause social or environmental harm or are subject to stakeholder criticism or concern

◯ Yes ◯ No

Points Available: 0.00

Company Explanation Of Disclosure Item Flags

If you selected "Yes" to any of the "Disclosure Industries" listed above, please provide a detailed explanation of the company's involvement for each affirmative response:

If this does not apply to you, please enter "Does not apply" in the text area below.

If you selected "Yes" to any of the "Disclosure Industries" listed above, please provide a detailed explanation of the company's involvement for each affirmative response: Does not apply

Points Available: 0.00

Disclosure Practices

Disclosure questions on sensitive practices.

No formal Registration Under Domestic Regulations

Please indicate if your company engages in any of the following practices:

Company is not formally registered in accordance with all relevant regulations and requirements

If your company is a formally registered business, select "No."

○ Yes

🔘 No

Points Available: 0.00

Tax Reduction Through Corporate Shells

Please indicate if your company engages in any of the following practices:

Company uses corporate shells or other structural means, such as establishing multiple corporate entities, to minimize tax payments

⊖ Yes

🔘 No

Points Available: 0.00

Does not transparently report corporate financials to government

Please indicate if your company engages in any of the following practices:

Company withholds corporate financials from government

⊖ Yes

🔘 No

Points Available: 0.00

Operates in conflict zones

Please indicate if your company engages in any of the following practices:

Company operates in conflict zones

◯ Yes ◯ No

Sale of Data

Please indicate if your company engages in any of the following practices:

Company sells or provides access to consumer or user data

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○ Yes
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Points Available: 0.00

Facilities located in sensitive ecosystems

Please indicate if your company engages in any of the following practices:

Company facilities are located adjacent to or in sensitive ecosystems

O Yes○ No

Points Available: 0.00

Animal Testing

Please indicate if your company engages in any of the following practices:

Company's products are tested on animals

○ Yes

🔘 No

Points Available: 0.00

Marketing of Breastmilk Substitutes

Please indicate if your company engages in any of the following practices:

Marketing of breastmilk substitutes

◯ Yes

🔘 No

Points Available: 0.00

Workers not Provided Clean Drinking Water ot Toilets

Please indicate if your company engages in any of the following practices:

Company does not provide clean drinking water and clean toilets to employees during shifts

⊖ Yes

🔘 No

Workers paid below minimum wage

Please indicate if your company engages in any of the following practices:

A portion of workers, contractors, subcontractors or day-workers are paid below minimum wage

⊖ Yes

🔘 No

Points Available: 0.00

No signed employment contracts for all workers

Please indicate if your company engages in any of the following practices:

Company does not have a signed contract of employment with each worker in a language they understand

○ Yes

Points Available: 0.00

Payslips not provided to show wage calculation and deductions

Please indicate if your company engages in any of the following practices:

Company does not provide payslips or equivalent to all workers to show how wages are calculated and any deductions made

○ Yes

Points Available: 0.00

Activities against freedom of association/collective bargaining

Please indicate if your company engages in any of the following practices:

Company has taken a public stance against unionization, has engaged in activities that may be perceived as taking a stance against union organizing, or prohibits workers from freely associating and bargaining collectively for the terms of one's employment

◯ Yes ◯ No

Workers cannot leave site during non-working hours

Please indicate if your company engages in any of the following practices:

Company prohibits workers from freely leaving the site during non-working hours or at the end of their shift

This includes workers who live on site.

- Yes
- 🔘 No

Points Available: 0.00

ID Cards Withheld or Penalties for Resignation

Please indicate if your company engages in any of the following practices:

Company keeps workers' original ID cards or passports and/or does not allow workers to resign freely without penalty, even if advance notice is given

⊖ Yes

🔘 No

Points Available: 0.00

Workers Under Bond

Please indicate if your company engages in any of the following practices:

Company hires workers that are under bond, debt, or other obligation to the company or to labor brokers

⊖ Yes

🔘 No

Points Available: 0.00

Confirmation of Right to Work

Please indicate if your company engages in any of the following practices:

Company does not confirm that workers have the legal right to work in jurisdiction of operations, or company does not keep personnel records that include evidence of the date of birth of each worker

◯ Yes ◯ No

Employs Individuals on Zero-Hour Contracts

Please indicate if your company engages in any of the following practices:

Company employs individuals on zero-hour contracts

○ Yes

Points Available: 0.00

Company workers are prisoners

Please indicate if your company engages in any of the following practices:

Company uses workers who are prisoners

○ Yes

🔘 No

Points Available: 0.00

Company Employs Workers Under Age 15 (Or Other ILO Minimum Age)

Please indicate if your company engages in any of the following practices:

Company employs workers under the age of 15 (or other minimum work age covered by the International Labour Organization Convention No. 138) and/or company does not keep personnel records that include evidence of the date of birth of each

YesNo

Points Available: 0.00

Overtime For Hourly Workers Is Compulsory

Please indicate if your company engages in any of the following practices:

Overtime work is compulsory and exceeds 48 hours in a week

O Yes

🔘 No

Other Disclosure Practices

Please indicate if your company engages in any of the following practices:

Other sensitive practices that may cause social or environmental harm, or are subject to stakeholder concern

○ Yes○ No

Points Available: 0.00

Company Explanation Of Disclosure Item Flags

If you selected "Yes" to any of the "Disclosure Practices" listed above, please provide a detailed explanation of the company's engagement in each practice marked in the affirmative:

If this does not apply to you, please enter "Does not apply" in the text area below.

If you selected "Yes" to any of the "Disclosure Practices" listed above, please provide a detailed explanation of the company's engagement in each practice marked in the affirmative: Does not apply

Points Available: 0.00

Disclosure Outcomes & Penalties

Disclosure questions concerning litigation, relocation of communities, accidents, and on-the-job fatality.

On-Site Fatality

Please indicate if your company has experienced any of the following in the past 5 years:

Company has had an operational or on-the-job fatality

⊖ Yes

🔘 No

Points Available: 0.00

Litigation or Arbitration

Please indicate if your company has experienced any of the following in the past 5 years:

Litigation or arbitration against company either ongoing, settled, or found against the company

○ Yes ● No

Company has filed for bankruptcy

Please indicate if your company has experienced any of the following in the past 5 years:

Company has filed for bankruptcy

◯ Yes ◯ No

Points Available: 0.00

Bribery, Fraud, or Corruption

Please indicate if your company has had a formal complaint to a regulatory agency or been assessed a fine or sanction in the past five years for any of the following:

Bribery, fraud, or corruption

○ Yes

Points Available: 0.00

Anti-Competitive Behavior

Please indicate if your company has had a formal complaint to a regulatory agency or been assessed a fine or sanction in the past five years for any of the following:

Anti-competitive behavior

◯ Yes

🔘 No

Points Available: 0.00

Financial Reporting, Taxes, Investments, or Loans

Please indicate if your company has had a formal complaint to a regulatory agency or been assessed a fine or sanction in the past five years for any of the following:

Financial reporting, tax payments, investments, or loans

○ Yes

🔘 No

Political Contributions or International Affairs

Please indicate if your company has had a formal complaint to a regulatory agency or been assessed a fine or sanction in the past five years for any of the following:

Political contributions or international affairs

0	Yes
\bigcirc	No

Points Available: 0.00

Labor Issues

Please indicate if your company has had a formal complaint to a regulatory agency or been assessed a fine or sanction in the past five years for any of the following:

Labor issues (including safety and discrimination)

⊖ Yes

🔘 No

Points Available: 0.00

Recalls

Please indicate if your company has experienced any of the following in the past 5 years:

Recalls due to quality control issues

○ Yes

🔘 No

Points Available: 0.00

Breaches of Confidential Information

Please indicate if your company has experienced any of the following in the past 5 years:

Breaches of individual privacy and/or losses of individual confidential data

⊖ Yes

🔘 No

Consumer Protection

Please indicate if your company has had a formal complaint to a regulatory agency or been assessed a fine or sanction in the past five years for any of the following:

Consumer protection (including product safety and marketing claims)

◯ Yes ◯ No

Points Available: 0.00

Significant Layoffs

Please indicate if your company has experienced any of the following in the past 5 years:

Company has had layoffs of more than 20% of the workforce

○ Yes

🔘 No

Points Available: 0.00

Hazardous Discharges Into Air/Land/Water (Past 5 Yrs)

Please indicate if your company has experienced any of the following in the past 5 years:

Company sites have experienced accidental discharges to air, land or water of hazardous substances

◯ Yes

🔘 No

Points Available: 0.00

Large Scale Land Conversion, Acquisition, or Relocation

Please indicate if your company has experienced any of the following in the past 5 years:

Construction or operation of company involved large scale land acquisition, convergence, or degradation (including the construction or refurbishment of dams), or resulted in the resettlement or economic displacement of 5,000 or more people

○ Yes

🔘 No

Penalties Assessed For Environmental Issues

Please indicate if your company has had a formal complaint to a regulatory agency or been assessed a fine or sanction in the past five years for any of the following:

Environmental management penalties, including animal welfare

\bigcirc	Yes
\bigcirc	No

Points Available: 0.00

Violation of Indigenous Peoples Rights

Please indicate if your company has had a formal complaint to a regulatory agency or been assessed a fine or sanction in the past five years for any of the following:

Infringing on indigenous people's rights, for instance by utilizing lands owned or used by indigenous peoples without full documented consent of such peoples

◯ Yes

🔘 No

Points Available: 0.00

Other Disclosure Outcomes & Penalties

Please indicate if your company has had a formal complaint to a regulatory agency or been assessed a fine or sanction in the past five years for any of the following:

Other penalties, complaints, or grievances filed or levied against the company for negative impacts on local communities, human rights, or other stakeholder concerns

◯ Yes ◯ No

Points Available: 0.00

Company Explanation Of Disclosure Item Flags

If you selected "Yes" to any of the "Disclosure Outcomes & Penalties" listed above, please provide a detailed explanation of the company's experience related to each affirmative response:

If this does not apply to you, please enter "Does not apply" in the text area below.

If you selected "Yes" to any of the "Disclosure Outcomes & Penalties" listed above, please provide a detailed explanation of the company's experience related to each affirmative response: **Does not apply**

Points Available: 0.00

Supply Chain Disclosure

Disclosure questions concerning the significant suppliers of the company

Supplier Child Labor, Prison Labor, or Forced Labor

Please indicate if any of the following statements are true regarding your company's suppliers:

Employment of workers under the age of 15, use of workers who are currently prisoners, or other practices that are relevant to risk of forced labor

○ Yes○ No○ Don't Know

Points Available: 0.00

Suppliers in Conflict Zones

Please indicate if any of the following statements are true regarding your company's suppliers:

Operation in conflict zones

○ Yes ● No ○ Don't Know

Points Available: 0.00

Suppliers Negative Social Impact

Please indicate if any of the following statements are true regarding your company's suppliers:

Practices or outcomes that produced substantial negative impacts regarding human rights, labor conditions, or local communities

Yes
No
Don't Know

Points Available: 0.00

Suppliers Negative Environmental Impact

Please indicate if any of the following statements are true regarding your company's suppliers:

Practices or outcomes that produced substantial negative environmental impact

Yes
No
Don't Know