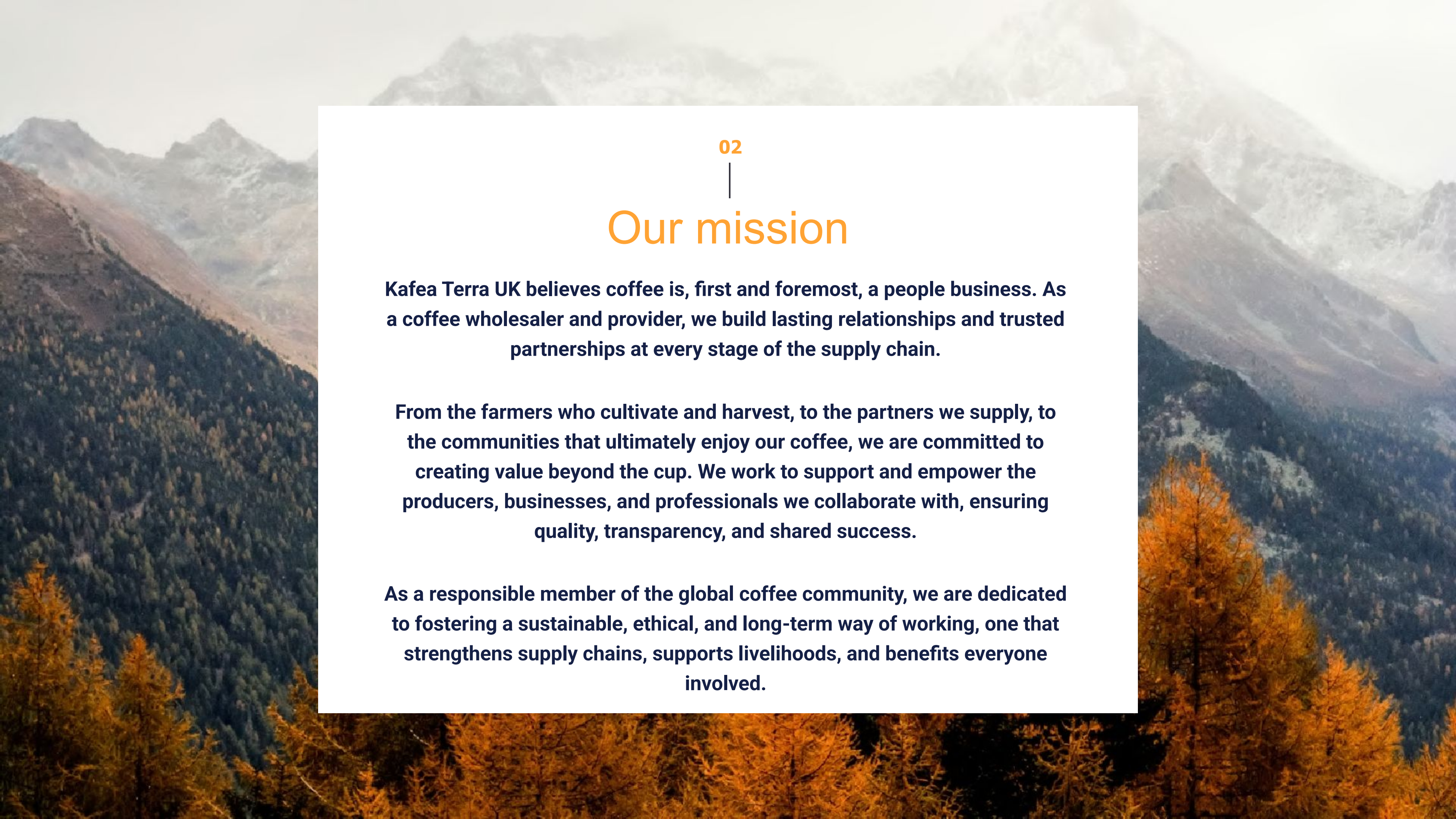




KAFEATERRA[®]
SHAPES THE COFFEE CULTURE

Impact Report 2025



02

Our mission

Kafea Terra UK believes coffee is, first and foremost, a people business. As a coffee wholesaler and provider, we build lasting relationships and trusted partnerships at every stage of the supply chain.

From the farmers who cultivate and harvest, to the partners we supply, to the communities that ultimately enjoy our coffee, we are committed to creating value beyond the cup. We work to support and empower the producers, businesses, and professionals we collaborate with, ensuring quality, transparency, and shared success.

As a responsible member of the global coffee community, we are dedicated to fostering a sustainable, ethical, and long-term way of working, one that strengthens supply chains, supports livelihoods, and benefits everyone involved.

Who we are

We are an independent family brand dedicated to selecting, roasting, preparing, and distributing the finest espresso and filter coffees.

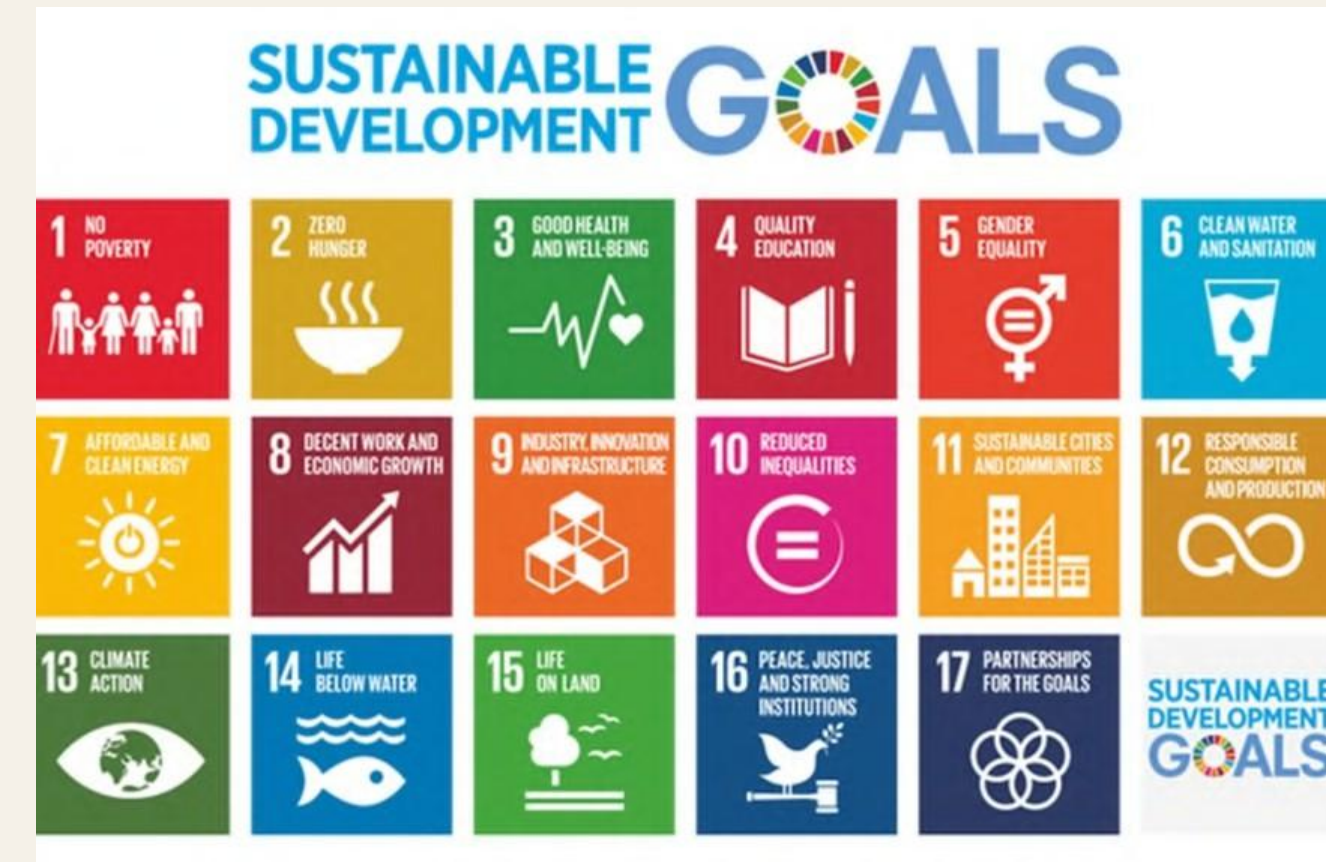
Based in Camden, London, our passionate team brings exceptional coffee experiences to our partners and patrons, combining technical expertise, personalized training, and ongoing support.

At Kafea Terra, building strong, lasting relationships with our customers is at the heart of everything we do. We're proud of our journey and excited to share the world of great coffee with you.





To be true to our mission we must understand our influence and hold ourselves accountable for our actions. Our Impact Strategy and a dashboard that tracks all our various outcomes ensures we do this.



How we do business

Paying Above - National Living Wage

We pay all our employees above National Living Wage and continue to invest in our people.



Investing In Training And Our People

From their first day right through to annual reviews, we ensure that our team receive the right support. We offer internal on the job training along with supported site visits.

Hiring and promoting from within

At Kafea Terra, we believe in nurturing talent from within. By hiring and promoting from our existing team, we invest in the growth and development of our people, creating opportunities for career progression and fostering a culture of loyalty, expertise, and shared success.



The people in our business



Male %

70



Female %

30



Overall team

10



Nationalities

6



+ 2 years

40%



Certified



Starting B-Corp

We have made many steps towards becoming B-Corp accredited in 2025. Our first assessment in 2023 was a score of 45 and now we have submitted at 82.

5 Pillars

Governance - Evaluates ethical leadership and accountability.

Workers - focusing on fair treatment, benefits, and engagement;

Community - measuring contributions to local economies and social initiatives.

Environment - Assessing sustainability practices and ecological footprint.

Customers - Ensuring responsible practices and positive impact through products or services.





Governance

We have amended our articles of association to reflect the B-Corp legal terms. This means adhering to strict guidelines on the way we operate as a business. Above all, we now make sure every decision we make fits with our social and environmental guidelines.

In pursuing the company's purpose, the directors shall consider the impact of their decisions on employees, customers, suppliers, the community, and the environment, alongside the financial interests of shareholders.





Workers

Kafea Terra is committed to ensuring fair compensation, safe and healthy working conditions, and opportunities for personal and professional growth for all employees.

We consider employee perspectives and feedback by introducing Bamboo HR which allows us to check on all of this.

Through the use of Bamboo HR we are able to track all employee progress, from onboarding, through to training, mentoring and career development.





Community

Kafea Terra seeks to contribute positively to local economies, including through responsible sourcing, local hiring, and partnerships with community organisations.

We work with a diverse and included culture throughout our operations.

The two main charities we work with are Crisis Charity and Fair Share. More can be read further down.

Throughout our supply chain we conduct questionnaires when onboarding to make sure they adhere to specific guidelines.





Environment

Kafea Terra has placed a rigorous Environmental management system in place. There is more to be read about measuring our companies impact further down.

The Company is committed to sourcing coffee and related products in a manner that promotes sustainable agricultural practices, biodiversity protection, and responsible land use.

The Company shall seek to measure, manage, and reduce greenhouse gas emissions arising from its roasting, production, and distribution activities, including the use of renewable energy.





Customers

At Kafea Terra we promote transparency in its sourcing and production practices, providing customers with accurate information regarding the origin and environmental and social impact of its products.

We closely manage our product impacts while monitoring customers outcomes through feedback systems.

Kafea Terra UK always monitors its customers satisfaction scores along with our retention. Our online scores are always more then positive with very small turnover in customer base.



Working with farmers & communities

The brands that we sell are committed to working ethically and sustainably with farmers around the world. We make sure to only source products from companies with ethical standard and sustainable standards.

FROM JUNGLE TO CUP

Meet the resilient farmers of Chiapas, overcoming obstacles to bring you the finest coffee. Kafea Terra stands with these communities, supporting their tradition and craft in the best ways possible.



Charity work

Working with others...

At Kafea Terra we are all about giving back to the community.

This year we have worked with 2 charities that are close to our hearts.



FareShare is the UK's national network of charitable food redistributors. Saving food from going to waste.



At Crisis we provide services for people facing homelessness across Great Britain 365 days of the year.

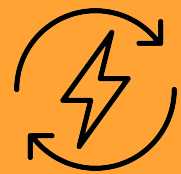
Environment

Dimello believes in a better planet and we have therefore invested in monitoring our impact.

We have committed to monitoring our emissions and our impact so that we can compare it as we grow.



Currently half our fleet is electric. We have goals to make our entire fleet electric by the beginning of 2026.



Our office spaces are provided with 100% renewable energy. By Smart Fix.



Our office space has zero waste. We invest in specialist recycling facilities for soft plastics and other hard to recycle materials.



Our warehouse uses renewable energy and 80% of our distribution downstream is done by low emission vehicles.



Environmental impact

2025

Scope 1: 2.81t

Scope 2: 0t

Scope 3: 640.97t

We are proud to remove our scope 2 emissions by selecting a renewable energy provider.

Focusing on our hotspots in scope 3 we will endeavour to reduce this overtime and become Net Zero by 2050.

We aim to work on our hotspots which include travel (both upstream and downstream), packaging and sourcing our coffee in the most sustainable way possible.

Our scope 3 has increased from 560t from 2024 to 641t, a 14.4% increase. However, our units sold in 2024 were 79,104. In 2025 we sold 106,022. Which is a 34% increase year on year. Per-unit emissions have decreased thanks to more efficient logistics consolidation.

Per unit sold

2024: 7.08 kgs CO₂e

2025: 6.05 kgs CO₂e

-14.6%



Environmental impact

2025



Carbon Neutral Operations

Through Eumelia we measure all our operations emissions. From scope 1 to scope 3. Our purchased goods & services is our heaviest category, accounting for 98% of our emissions. We calculate 95% of our emissions which are deemed as material to our business.

The entirety of scope 1 and 2 are offset through high quality Verra verified projects. We also offset the remainder of our scope 3 from which we deem material to our business. This includes all coffee purchases, with a full LCA including packaging, agriculture, milling and processing. Upstream travel, waste, water and employee travel.

Our office has become a zero waste zone. We have invested in food waste to anaerobic digestion collections, along with regular recycling for any day to day materials. We also now have soft plastics collections for any additional materials that are hard to recycle.

*We adhere to the principles and guidance of **ISO 14068 1:2023** for organisational carbon neutrality. Our carbon neutrality claim covers all material emissions associated with our coffee business, including production, transport, packaging, and energy use. A very small amount of residual emissions, deemed immaterial to our business, is excluded from this boundary.



Environment

Working with others...

We encourage all our partners to utilise Envar for upcycling waste coffee grounds. Envar are the UK's largest coffee waste recycler creating amazing bio-products.

We are also working alongside Podback. They recycle coffee pods in the correct way and are backed by Nespresso. Again all our clients are encouraged to order their returnable packs.

Eumelia provides us with soft plastics recycling so that our hard to recycle materials are no longer sent to landfill.

Roasting with Brambati

Our coffee processing plant at Kafea Terra is sustainably operated by Brambati. Their commitment to sustainability can be found in the [2024 sustainability report found here](#).

Highlights over the past 2 years:

- 2023 and 2024 saw total emissions steadily decrease.
- Compared to 2017, the company has managed to achieve a reduction in emissions of 317.8 tonne (Scope 1 and Scope 2) CO₂e (or-53%). This was mainly due to the improved process efficiency and technological interventions to improve equipment performance.

Brambrati stated in 2025 that their newest solutions emphasised energy efficiency, precision control and sustainability, reinforcing the company's commitment to supporting a lower-impact, higher-performance coffee supply chain.

The year 2025 marked a significant step in Brambati's transition towards cleaner and more sustainable roasting technologies.

Building on its long-standing commitment to reducing emissions and improving energy efficiency, the company continued to develop and refine a new generation of electric roasting solutions designed to meet growing demand for low-impact processing.





Upcoming challenges

Climate change and coffee

The coffee industry is highly vulnerable to climate change, with rising temperatures and shifting rainfall threatening traditional growing regions. Farmers may need to move crops to higher altitudes to maintain suitable conditions.

Extreme weather events like droughts and floods are increasing, disrupting harvests and raising production costs. Smallholder farmers are especially at risk from these unpredictable impacts.

Pests and diseases are spreading faster in warmer climates, further endangering coffee yields. Climate-smart farming and resilient practices are essential to safeguard future production.



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Cost of coffee production

In 2025, the cost of producing coffee remained high as adverse weather and supply constraints pushed global bean prices to multi-year peaks, especially for Arabica. These elevated green coffee prices have kept pressure on producer margins and tightened supply chains worldwide.

Rising input prices for labour, transportation, and logistics have added to the cost burden, amplifying the effects of climate-linked production shocks. Many growers and roasters are struggling to absorb these increases without passing them on to consumers.

The combined impact of weather-driven supply volatility and higher operational expenses is expected to keep production costs elevated through 2025, with continued risk of price volatility if climate disruptions persist.

Director's Note

"We are consistently striving to improve the impact we have on the community and world around us.

We have recently embarked on our B-Corp accreditation and are committed to advancing during this certification process. We will continuously work hard on addressing the 5 core pillars that embody both environmental and social standards.

From an environmental perspective, it's encouraging to see our processes becoming more efficient, with per-unit CO₂e emissions decreasing despite our growth over the past two years."