



Danone Canada

Disclosure Report

Date Submitted: September 24th, 2025



Disclosure Materials

Certified B Corporations must complete a Disclosure Questionnaire to identify potentially sensitive issues related to the company (e.g. historical fines, sanctions, material litigation, or sensitive industry practices).

This component does not affect the company's score on the B Impact Assessment. If the company answers affirmatively to any items in the Disclosure Questionnaire that B Lab deems relevant for public stakeholders, then, as a condition of their certification, the company must:

- 1) Be transparent about details of the disclosure issues identified on the company's public B Impact Report
- 2) Describe how the company has addressed this issue
- 3) Demonstrate that management practices are in place to avoid similar issues from arising in the future, when necessary.

In all cases, the Standards Advisory council reserves the right to refuse certification if the company is ultimately deemed not to uphold the spirit and integrity of the community.

In addition to the voluntary indication of sensitive issues in the Disclosure Questionnaire, companies pursuing Certification also are subject to a background check by B Lab staff. Background checks include a review of public records, news sources, and search engines for company names, brands, executives/founders, and other relevant topics.

Sensitive issues identified through background checks may or may not be within the scope of questions in the Disclosure Questionnaire, but undergo the same review process and are subject to the same possible review by the Standards Advisory Council, including ineligibility for B Corp Certification, required remediation, or disclosure.

B Lab's Public Complaints Process

Any party may submit a complaint about a current B Corp through [B Lab's Public Complaint Process](#). Grounds for complaint include:

- 1) Intentional misrepresentation of practices, policies, and/or claimed outcomes during the company's [certification process](#)
- 2) Breaches of the B Corp Community's core values as expressed in our [Declaration of Interdependence](#)

This document presents the disclosure reports for Danone Canada resulting from the background check and risk review process conducted as part of the Danone Group Certification in 2025.



Disclosure Questionnaire

Industries and Products

	Yes	No
Please indicate if the company is involved in production of or trade in any of the following. Select Yes for all options that apply.		
Animal Products or Services	☐	☒
Biodiversity Impacts	☐	☒
Chemicals	☐	☒
Disclosure Alcohol	☐	☒
Disclosure Firearms Weapons	☐	☒
Disclosure Mining	☐	☒
Disclosure Pornography	☐	☒
Disclosure Tobacco	☐	☒
Energy and Emissions Intensive Industries	☐	☒
Fossil fuels Gambling	☐	☒
Genetically Modified Organisms	☐	☒
Illegal Products or Subject to Phase Out	☐	☒
Industries at Risk of Human Rights Violations	☐	☒
Monoculture Agriculture	☐	☒
Nuclear Power or Hazardous Materials	☐	☒
Payday, Short Term, or High Interest Lending	☐	☒
Water Intensive Industries	☐	☒
Tax Advisory Services	☐	☒

Outcomes & Penalties

	Yes	No
Please indicate if the company has had any formal complaint to a regulatory agency or been assessed any fine or sanction in the past five years for any of the following practices or policies. Check all that apply.		
Anti-Competitive Behavior	☐	☒
Breaches of Confidential Information	☐	☒
Bribery, Fraud, or Corruption	☐	☒
Company has filed for bankruptcy	☐	☒
Consumer Protection	☐	☒
Financial Reporting, Taxes, Investments, or Loans	☐	☒
Hazardous Discharges Into Air/Land/Water (Past 5 Yrs)	☐	☒
Labor Issues	☐	☒
Large Scale Land Conversion, Acquisition, or Relocation	☐	☒
Litigation or Arbitration	☒	☐
On-Site Fatality	☐	☒
Penalties Assessed For Environmental Issues	☐	☒
Political Contributions or International Affairs	☐	☒
Recalls	☒	☐
Significant Layoffs	☐	☒
Violation of Indigenous Peoples Rights	☐	☒
Other	☐	☒

Practices

	Yes	No
Please indicate if the following statements are true regarding whether or not the company engages in the following practices. Check all that apply. If the statement is true, select "Yes." If false, select "No."		
Animal Testing	☐	☒
Company/Suppliers Employ Under Age 15 (Or Other ILO Minimum Age)	☐	☒
Company prohibits freedom of association/collective bargaining	☐	☒
Company workers are prisoners	☐	☒
Conduct Business in Conflict Zones	☐	☒
Confirmation of Right to Work	☐	☒
Does not transparently report corporate financials to government	☐	☒
Employs Individuals on Zero-Hour Contracts	☐	☒
Facilities located in sensitive ecosystems	☐	☒
ID Cards Withheld or Penalties for Resignation	☐	☒
No formal Registration Under Domestic Regulations	☐	☒
No signed employment contracts for all workers	☐	☒
Overtime For Hourly Workers Is Compulsory	☐	☒

	Yes	No
Payslips not provided to show wage calculation and deductions	☐	☒
Sale of Data	☐	☒
Tax Reduction Through Corporate Shells	☐	☒
Workers cannot leave site during non-working hours	☐	☒
Workers not Provided Clean Drinking Water or Toilets	☐	☒
Workers paid below minimum wage	☐	☒
Workers Under Bond	☐	☒
Other	☐	☒

Supply Chain Disclosures

	Yes	No
Please indicate if any of the following statements are true regarding your company's significant suppliers.		
Business in Conflict Zones	☐	☒
Child or Forced Labor	☐	☒
Negative Environmental Impact	☐	☒
Negative Social Impact	☐	☒
Other	☐	☒



Disclosure Questionnaire Statement

Disclosure Questionnaire Category: Litigation, Arbitration, and Penalties

Issue Date	2024- ongoing (updated in September 2025)
Topic	Class Action lawsuits related to the consumer protection topic
Summary of Issue	Danone Canada is an indirect subsidiary of Danone S.A., and it has achieved independent B Corp certification. In the last five years, Danone Canada has had three (3) consumer protection litigation cases related to the national recall of the products Silk and Great Value-branded plant-based products. There are currently two (2) class action lawsuits and one (1) small claims case related to the recall of Silk and/or Great-Value branded products. • Both class action lawsuits- one in Quebec and one in British Columbia - allege that the recalled products were contaminated due to issues involving the third-party manufacturer and packager of the product, Danone, and a third-party retailer. The plaintiffs are requesting national class action status and are seeking financial compensation for either product-related losses or personal injury. • The small claims court case alleges personal injury was caused by the recalled products.
Size/Scope of Issue (e.g. \$ financial implication, # of individuals affected)	The total financial value compensation sought by the three (3) cases together represents less than 1% of the company's revenues.
Impact on Stakeholders	These litigation cases refer to the consumer protection topic, more specifically, a recall due to a contamination of <i>Listeria monocytogenes</i> in certain beverage products produced by a third-party manufacturer. Therefore, the main stakeholders affected are the company's consumers who suffered physical and financial harm.
Resolution	The class action lawsuit in Quebec has a settlement in principle for the certification of a national class, reached, with a

	settlement approval motion scheduled for December 12, 2025. The class action lawsuit in British Columbia is currently progressing through a timetable for certification. For the small claims case, the case is currently inactive.
Implemented Management Practices	Since these litigation cases refer to the recall of Silk and/or Great-Value branded products, the implemented management practices are the same as the ones implemented at the time of the recall. Danone Canada implements a thorough food safety policy & procedures, in accordance with Danone global policies and guidelines. The company complies with the Safe Food for Canadians Act in Canada and, as such, has implemented preventative controls and a Preventive Control Plan to bring the risks associated with chemical, physical, and biological hazards to an acceptable level. As part of this regulatory standard, Danone Canada runs a recall simulation annually. Further, Danone Canada has several company policies focusing exclusively on quality and food safety, and has also made commitments in 2024 for quality and food safety. For instance, Danone Canada is committed to upholding the quality and integrity of its products, beginning with design, development, and manufacturing, through to in-store execution and post-market service to consumers. Danone Canada works to continuously improve its quality management system with systemic quality reviews, new technologies, and data analytics, to prevent, anticipate, and manage risk. Danone Canada also engages with employees and stakeholders alike to generate knowledge and leverage expertise as part of its risk management processes. Danone Canada's food safety team works with various partners to spot and address new food safety issues. Since 2019, the company's collaboration with the Food and Agriculture Organization of the United Nations (FAO) has helped highlight trends such as new food contact materials and allergen risks. Lastly, Danone Canada holds a GFSI (Global Food Safety Initiative) recognized certification and performs internal and external audits throughout the value chain to assess compliance with standards and drive continuous improvement.
Related Incidents (Yes/No)	No



Disclosure Questionnaire Statement

Disclosure Questionnaire Category: Product Recalls

Issue Date	2024 (updated in September 2025)
Topic	Voluntary recalls
Summary of Issue	Danone Canada is an indirect subsidiary of Danone S.A., and it has achieved independent B Corp certification. In the last five years, Danone Canada has had two (2) product recalls across Canada. Recall 1 (Silk refrigerated plant-based beverage) In July 2024, the Canadian Food Inspection Agency (CFIA) confirmed several cases of potential contamination of <i>Listeria monocytogenes</i> linked to select Silk refrigerated beverages produced on a specific production line in a third-party manufacturer in Ontario and distributed by Danone Canada. Danone Canada, together with the CFIA, issued a voluntary recall on 15 Silk refrigerated plant-based beverage SKUs. Danone Canada also preventatively halted all production and shipments coming from this facility to carry out a thorough investigation. The CFIA and Public Health Canada (PHAC) closed their investigation in October 2024, stating that they considered the outbreak to be over. Recall 2 (Kirkland Signature Probiotics Yogurts) In September 2024, Danone Canada recalled Kirkland Signature Probiotic Yogurts sold in a 24-pack format at Costco between September 3, 2024, and September 19, 2024, as there was a possibility the product may contain a type of yeast that could cause illness to individuals with a compromised immune system. The food safety risk was low, as the yeast in question is not known to grow in refrigerated temperatures. The Canadian Food Inspection Agency (CFIA) also classified the recall as a Class ,3 which indicates there is a low risk that consuming the food may result in any undesirable health problems.
Size/Scope of Issue (e.g. \$ financial implication, # of individuals affected)	Recall 1 required the interruption of all plant-based products derived from this third-party manufacturer.

	Recall 2 represents < 0,01% of the company's overall production.
Impact on Stakeholders	The most significant impact in the context of a food recall is always on the potential harmful effect on consumers' health and safety. • For recall 1, the CFIA identified 20 laboratory-confirmed cases of <i>Listeria monocytogenes</i> illness linked to this outbreak, including 15 hospitalizations and 3 deaths. • For recall 2, 70 consumers reported illness through the company's channel.
Resolution	Recall 1 As soon as Danone Canada became aware of the issue, it acted immediately to voluntarily issue a recall for the affected SKUs across Canada, preventively halted production and shipments from the affected facility, and collaborated with health authorities to facilitate transparency, communication, and implementation of all corrective actions to resolve the issue. Recall 2 As soon as Danone Canada became aware of the issue, it issued a voluntary recall directly through Costco for the affected SKU across Canada. Given the Costco membership model, sales records were able to be leveraged to issue notices directly to those consumers who had purchased the affected product between September 3, 2024, and September 19, 2024.
Implemented Management Practices	Danone Canada implements a thorough food safety policy & procedures, in accordance with Danone global policies and guidelines. The company complies with the Safe Food for Canadians Act in Canada and, as such, has implemented preventative controls and a Preventive Control Plan to bring the risks associated with chemical, physical, and biological hazards to an acceptable level. As part of this regulatory standard, Danone Canada runs a recall simulation annually. Further, Danone Canada has several company policies focusing exclusively on quality and food safety and has also made commitments in 2024 for quality and food safety. For instance, Danone Canada is committed to upholding the quality and integrity of its products, beginning with design, development, and manufacturing, through to in-store execution and post-market service to consumers.

	Danone Canada works to continuously improve its quality management system with systemic quality reviews, new technologies, and data analytics, to prevent, anticipate, and manage risk. Danone Canada also engages with employees and stakeholders alike to generate knowledge and leverage expertise as part of its risk management processes. Danone Canada's food safety team works with various partners to spot and address new food safety issues. Since 2019, the company's collaboration with the Food and Agriculture Organization of the United Nations (FAO) has helped highlight trends such as new food contact materials and allergen risks. Lastly, Danone Canada holds a GFSI (Global Food Safety Initiative) recognized certification and performs internal and external audits throughout the value chain to assess compliance with standards and drive continuous improvement.
Reports	• July 17, 2024: Danone Canada Shares Statement Regarding Specific Silk Refrigerated Beverage Product Recall (Recall 1) • July 22, 2024: Message from our Canadian President, Frédéric Guichard (Recall 1) • October 11, 2024: Closing of the investigation by the Public Health Agency of Canada (PHAC) – Statement (Recall 1) • October 29, 2024: Closing of the investigation by the Canadian Food Inspection Agency (CFIA) – Statement (Recall 1) • Costco: IMPORTANT RECALL NOTICE - Kirkland Signature Probiotic Yogurt 24x100g (Recall 2)
Related Incidents (Yes/No)	No