

#### TECHO HOGAR SOCIMI, S.A.

SCORE COMPLETION VERSION NAME

106.7 100% 6 Active Assessment

SECTOR COMPANY SIZE

Service with Significant Environmental Footprint 1-9

As publicly traded company, **TECHO HOGAR SOCIMI, S.A.** is required to make its full B Impact Assessment transparent. The PDF contains a completed B Impact Assessment that has been reviewed by B Lab with **TECHO HOGAR SOCIMI, S.A.** as part of their certification as a B Corporation. Answers to questions that would reveal sensitive information (e.g. that would advantage competitors or prejudice litigation) are highlighted with a "Sensitive" textbox.

Sensitive

# **Mission & Engagement**

2.1

#### **Level of Impact Focus**

Points Available: 0.00

Describe your company's approach to creating positive impact.

| bescribe your company's approach to creating positive impact.   |
|---|
| This is an unweighted question that will not impact your score and is asked only for research/benchmarking purposes.                                      |
| O Creating positive social or environmental impact is not a focus for our business  |
| O We occasionally think about the social and environmental impact of some aspects of our business, but not frequently.                                    |
| O We frequently consider our social and environmental impact, but it isn't a high priority in decision-making.  |
| O We consistently incorporate social and environmental impact into decision-making because we consider it important to the success and                    |
| profitability of our business.  |
| We treat our social and environmental impact as a primary measure of success for our business and prioritize it even in cases where it may not            |
| drive profitability.  |
| Points Available: 0.00  |
| Mission Statement Characteristics   |
| Does your company's formal, written corporate mission statement include any of the following?   |
| A formal written corporate mission statement is one that is either publicly facing or formally shared with the employees of the company. Please check all |
| that apply.   |
| ☐ No social or environmental commitment   |
| A general commitment to social or environmental responsibility (e.g. to conserve the environment)   |
| ✓ A commitment to a specific positive social impact (e.g. poverty alleviation, sustainable economic development)  |
| A commitment to a specific positive environmental impact (e.g. reducing waste sent to landfills through upcycled products)                                |
| ✓ A commitment to serve a target beneficiary group in need (e.g. low-income customers, smallholder farmers)   |
| ☐ We have no written mission statement  |
| Points Earned: 0.50 of 0.50   |
| Mission Statement   |
| Please share the text of your formal mission statement here.  |
|   |

Desarrollar un vehículo de inversión inmobiliaria rentable que realice una aportación definitiva para la erradicación del sinhogarismo.

# **Social and Environmental Decision-Making**

| How does your company integrate social and environmental performance into decision-making?   |         |
|--|---------|
| Your answers determine which future questions in the assessment are applicable to your company.  |         |
| Employee training that includes social or environmental issues material to our company or its mission  |         |
| ✓ Manager roles with job descriptions that explicitly incorporate social and environmental performance   |         |
| ✓ Performance reviews that formally incorporate social and environmental issues  |         |
| ✓ Compensation and job descriptions of executive team members that include social and environmental performance  |         |
| ☐ Board of Directors review of social and environmental performance  |         |
| ☐ We measure our externalities in monetary terms and incorporate them into our financial balances  |         |
| Other - please describe  |         |
| None of the above  |         |
| Points Earned: 0.60 of 1.00  |         |
| Stakeholder Engagement   |         |
| Has your company done any of the following to engage stakeholders about your social and environmental  |         |
| performance?   |         |
| ✓ We have an advisory board that includes stakeholder representation   |         |
| ✓ We have a formal stakeholder engagement plan or policy that includes identification of relevant stakeholder groups                                       |         |
| We have created mechanisms to identify and engage traditionally underrepresented stakeholder groups or demographics  |         |
| ✓ We have formal and regular processes in place to gather information from stakeholders (focus groups, surveys, community meetings, etc.)                  |         |
| We have formal procedures to address results from stakeholder engagement, with a designated individual or team responsible for appropriate                 | Э       |
| follow ups.  |         |
| We report the results of stakeholder engagement on social and environmental performance to the highest level of oversight in the company, so               | uch     |
| as the Board   |         |
| We publicly report on stakeholder engagement mechanisms and results  |         |
| Other - please describe  |         |
| ☐ No formal stakeholder engagement   |         |
| Points Earned: 0.50 of 0.50  |         |
| Social/Environmental Key Performance Indicators  |         |
| Are there key performance indicators (KPIs) or metrics that your company tracks at least annually to determine   | if      |
| you are meeting your social or environmental objectives?   | 11      |
| ✓ We measure KPIs/metrics or outputs that we have identified and defined in order to determine if we are achieving our social and environmental objectives | al      |
| We measure social and environmental outcomes over time (examples: 3rd-party impact assessments, progress out of poverty indexing, benef                    | ficiary |

Points Earned: 0.50 of 1.00

outcome surveys, etc.)

We don't track key social or environmental performance indicators

| Governance Structures   |  |  |  |  |
|---|--|--|--|--|
| What is the company's highest level of corporate oversight?   |  |  |  |  |
| Owner or Manager Governed (including Board of Directors with only owners/ executives)                         |  |  |  |  |
| ○ Management, Executive Committee, or Democratic Governance   |  |  |  |  |
| O Non-Fiduciary Advisory Board  |  |  |  |  |
| Board of Directors (with at least one member who is not an executive or owner of the company)                 |  |  |  |  |
| Points Earned: 0.71 of 0.71   |  |  |  |  |
| Internal Good Governance  |  |  |  |  |
| How does your company support internal management and good governance?  |  |  |  |  |
| ✓ We have a formal organizational chart outlining the management and reporting structure of the company       |  |  |  |  |
| ✓ We have written job descriptions for all employees outlining responsibilities and decision-making authority |  |  |  |  |
| ✓ We have management team meetings to plan strategy or make operational decisions                             |  |  |  |  |
| Other - please describe   |  |  |  |  |
| ☐ None of the above   |  |  |  |  |
| Points Earned: 0.71 of 0.71   |  |  |  |  |
| Governing Body Characteristics  |  |  |  |  |
| Which of the following apply to your company's Board of Directors or equivalent governing body?               |  |  |  |  |
| Please check all that apply.  |  |  |  |  |
|   |  |  |  |  |
| ✓ Meets at least twice annually   |  |  |  |  |
| ✓ Includes at least one independent member ✓ Oversees executive compensation                                  |  |  |  |  |
|   |  |  |  |  |
| ☐ Company is a cooperative and elects Board from membership ☐ None of the Above                               |  |  |  |  |
| □ N/A - no Board of Directors or equivalent   |  |  |  |  |
| ON/A - No Board of Directors of equivalent  |  |  |  |  |
| Points Earned: 0.71 of 0.71   |  |  |  |  |
| Governing Body Stakeholder Representation   |  |  |  |  |
| Does your company's Board of Directors have voting seats representing:  |  |  |  |  |
| Select all that apply.  |  |  |  |  |
| ✓ Executive employees   |  |  |  |  |
| □ Non-executive employees   |  |  |  |  |
| ✓ Community expertise (e.g. local university representative)  |  |  |  |  |
| ☐ Environmental expertise (e.g. environmental nonprofits)   |  |  |  |  |
| Customers   |  |  |  |  |
| ☐ None of the above   |  |  |  |  |
| □ N/A - no Board of Directors   |  |  |  |  |
| Points Earned: 0.09 of 0.35   |  |  |  |  |

# **Ethics Policies and Practices** What practices does your company have in place to promote ethical decision-making and prevent corruption? ✓ A written Code of Ethics A written whistleblower policy ✓ We have created internal financial controls We have conducted an ethics-focused risk assessment in the last two years Other (please describe) None of the above Points Earned: 0.35 of 0.71 **Reviewed / Audited Financials** Does the company produce financials that are reviewed or audited by the Board, other formal governing body, or independent third party? Yes $\bigcirc$ No Points Earned: 0.71 of 0.71 **Company Transparency** What information does the company make publicly available and transparent? Your answers determine which future questions in the assessment are applicable to your company. Beneficial ownership of the company Financial performance (must be transparent to employees at minimum) Social and environmental performance (e.g. impact reports) ✓ Membership of the Board of Directors ☐ None of the above Points Earned: 0.71 of 0.71 **Financial Transparency with Employees** How does your company formally share financial information with full-time employees? Exclude compensation data. Please check all that apply. We have no formal documented process to share financial information with employees Our company discloses all financial information (except salary info) at least yearly Our company discloses all financial information (except salary info) at least quarterly ☐ In addition to sharing financials, our company also has an intentional education program around shared financials ☑ In addition to sharing financials with employees, our company publicly reports its financial statements

Points Earned: 0.53 of 0.71

| Impact Reporting  |            |  |  |
|---|------------|--|--|
| Does your company publicly share information on your social or environmental performance on an annual                         | basis?     |  |  |
| ✓ We provide descriptions of our social and environmental programs and performance  |            |  |  |
| ✓ We voluntarily share social or environmental performance scorecards   |            |  |  |
| Specific quantifiable social or environmental indicators or outcomes are made public  |            |  |  |
| ✓ We set public targets and share progress to those targets   |            |  |  |
| ✓ We present information in a formal report that allows comparison to previous time periods                                   |            |  |  |
| Reporting information / structure is based on a comprehensive third party standard (ex. GRI or B Impact Assessment)           |            |  |  |
| ✓ A third party has validated / assured the accuracy of the information reported  |            |  |  |
| ✓ Impact reporting is integrated with financial reporting   |            |  |  |
| ☐ We don't report publicly on social or environmental performance   |            |  |  |
| Points Earned: 0.71 of 0.71   |            |  |  |
|   | OPERATIONS |  |  |
| Governance Metrics  | 0.0        |  |  |
| This section asks for your company to provide important financial information that will be referenced later in the assessment | ent.       |  |  |
| Last Fiscal Year  |            |  |  |
| On what date did your last fiscal year end?   |            |  |  |
| If your company has not yet completed its first fiscal year, please put your anticipated fiscal year end date.                |            |  |  |
| On what date did your last fiscal year end? 31 Jul 2024   |            |  |  |
| Points Available: 0.00  |            |  |  |
| Reporting Currency  |            |  |  |

Select your reporting currency

O Euro - EUR

Points Available: 0.00

#### **Revenue Year Before Last**

Total Earned Revenue

From the fiscal year before last

If your company has not yet completed its first fiscal year, please put \$0

From the fiscal year before last

Sensitive

#### **Revenue Last Year**

Total Earned Revenue

From the last fiscal year

This question will be used for scored calculation questions later in the assessment. Please complete for accurate scoring. If your company has not yet completed its first fiscal year, please put \$0

From the last fiscal year

Sensitive

Points Available: 0.00

#### **Net Income Last Year**

Net Income

From the last fiscal year

If your company has not yet completed its first fiscal year, please put \$0

From the last fiscal year

Sensitive

Points Available: 0.00

#### **Net Income Year Before Last**

Net Income

From the fiscal year before last

From the fiscal year before last

Sensitive

Points Available: 0.00

IMPACT BUSINESS MODELS

# **Mission Locked - Impact Business Model**

2.5

Recognizes corporate forms and amendments that preserve mission and/or considers stakeholders regardless of company ownership

#### **Mission Lock**

Separate from a mission statement, what has your company done to legally ensure that its social or environmental performance is a part of its decision-making over time, regardless of company ownership?

This question is related to the legal requirement for Certified B Corps. Click "Learn" for more information and resources about this requirement.

| <ul> <li>Signed a contract or Board resolution committing to adopting a legal form that requires consideration of all stakeholders (e.g. signed B Corp<br/>Agreement)</li> </ul> |
|--|
| Adopted a specific legal entity or governance structure that preserves mission over time, but does not require consideration of all stakeholders in                              |
| its decision-making (e.g. cooperative)   |
| O As a company wholly owned by another company that has not done so, amended corporate governing documents or adopted a legal entity that  |
| requires consideration of all stakeholders in its decision-making (e.g. benefit corporation, completed B Corp legal amendment)   |
| O As an independent or publicly-owned business, amended corporate governing documents or adopted a legal entity that requires consideration of                                   |
| all stakeholders in its decision-making (e.g. benefit corporation, completed B Corp legal amendment)   |
| O None of the above  |
| Points Earned: 2.50 of 10.00   |
| Workers  |

# **Workers Impact Area Introduction**

OPERATIONS

0.0

This section identifies who should be considered a "worker" in the B Impact Assessment and reports your worker-related metrics. It also identifies whether your company is designed to deliver a specific, material, positive impact for its workers, and if so, opens the Worker Impact Business Model section that is most applicable.

#### Majority Hourly vs. Salaried Workers

Are the majority (greater than 50%) of your employees paid on a fixed salary or a daily or hourly wage?

This is a REQUIRED question that determines the set of additional questions your company will respond to regarding your employee impact.

Fixed SalaryDaily or hourly wage

Points Available: 0.00

#### **Use Of Contracted Labor**

Is any of your company's labor performed by subcontracted organizations or individuals, such as outsourced staffing services or independent contractors?

Your answers determine which future questions in the assessment are applicable to your company.

- Yes, some of our labor is contracted to third party subcontractors that manage staff on our behalf
- Yes, we hire individual independent contractors who are contracted to work greater than 20 hours per week for your company over an indefinite period or longer than 6 months

We utilize individual independent contractors who do not work greater than 20 hours per week for us over an indefinite period or longer than 6 months

None of the above

#### **Independent Contractor Instructions**

For the remainder of the Workers section, you should consider individual independent contractors who work greater than 20 hours per week for your company over an indefinite period or longer than 6 months as "employees" or "workers"

Ok, I will consider all independent contractors that meet these specifications in my responses to the remaining questions in the Workers section.

Points Available: 0.00

#### **Workers Impact Business Model Introduction**

Is your company structured to benefit its employees in either of the following ways?

| Your answers determine which future questions in the assessment are applicable to your company.                                  |             |
|--|-------------|
| Ownership structures that provide significant equity (>40%) and empowerment to all employees (e.g. employee-owned companies, cod | operatives) |

Providing high quality jobs or professional development for individuals with chronic barriers to employment (workforce development programs)

✓ None of the above

Points Available: 0.00

#### # of Full Time Workers

Number of Total Full-Time Workers

Current Total Full-Time Workers

Please click "Learn More" to understand how to answer this question.

Current Total Full-Time Workers 5

☐ We do not track this

Points Available: 0.00

#### # of Full Time Workers Last Year

Number of Total Full-Time Workers

Total full-time workers twelve months ago

Please click "Learn More" to understand how to answer this question.

Total full-time workers twelve months ago 1

☐ We do not track this

| # of Part Time Workers   |  |
|--|--|
| Number of Total Part-Time Workers                                    |  |
| Current Total Part-Time Workers                                      |  |
| Please click "Learn More" to understand how to answer this question. |  |
| Current Total Part-Time Workers 0                                    |  |
| ☐ We do not track this   |  |
| Points Available: 0.00   |  |
| # of Part Time Workers Last Year                                     |  |
| Number of Total Part-Time Workers                                    |  |
| Total part-time workers twelve months ago                            |  |
| Please click "Learn More" to understand how to answer this question. |  |
| Total part-time workers twelve months ago 0                          |  |
| ☐ We do not track this   |  |
| Points Available: 0.00   |  |
| # of Temporary Workers   |  |
| Number of Total Temporary Workers                                    |  |
| Current Total Temporary Workers                                      |  |
| Please click "Learn More" to understand how to answer this question. |  |
| Current Total Temporary Workers 0                                    |  |
| ☐ We do not track this   |  |
| Points Available: 0.00   |  |
| # of Temporary Workers Last Year                                     |  |
| Number of Total Temporary Workers                                    |  |
| Total temporary workers twelve months ago                            |  |
| Please click "Learn More" to understand how to answer this question. |  |
| Total temporary workers twelve months ago 0                          |  |
| ☐ We do not track this   |  |
|  |  |

Points Available: 0.00

# **Financial Security**

**OPERATIONS** 

0.4

| Lowest Paid Wage   |
|--|
| What is the company's lowest wage as calculated on an hourly basis?  |
| Please exclude students and interns in this calculation.   |
| What is the company's lowest wage as calculated on an hourly basis? 9.5  |
| We do not track this   |
| Points Available: 0.00   |
| % of Employees Paid Individual Living Wage   |
| What percentage of employees on an FTE (Full Time Equivalent) basis are paid at least the equivalent of a living wage for an individual?   |
| Please exclude students and interns in this calculation.   |
|  |
| ○ 75-89%   |
| O 90-99%   |
| O 100%   |
| ○ N/A  |
| Points Available: 2.52   |
| % of Employees Paid Family Living Wage  What percentage of employees on an FTE (Full Time Equivalent) basis are paid at least the equivalent of a living wage for a family?  Please exclude students and interns in this calculation.  O <75% O 75-89% O 90-99% O 100% O N/A |
| Points Available: 2.52   |
| % Above the Minimum Wage   |
| What percentage above the legal minimum wage does your lowest-paid hourly employee earn?   |
| Please answer this question ONLY taking into account hourly workers. If you do not have hourly workers, select N/A.  |
| ○ 0% - Lowest wage is equivalent to minimum wage   |
| O <sub>1-9%</sub>  |
| O 10-29%   |
| ○ 30-49%   |
| ○ 50-75%   |
| O 75%+   |
| ○ N/A - We do not employ hourly workers  |

| If it is not possible to verify a living wage in your country, has your company participated in any leadership initiatives/agreements to increase wages or benefits to workers provided in your country or industry? |
|--|
| Examples include commissioning a living wage calculation. Select N/A if living wage already exists.  O Yes O No  |
| N/A - Living wage already exists   |
| Points Available: 1.26   |
| Compensation Policies and Practices  |
| Does your company offer any of the following additional financial benefits to non-executive workers?   |
| Your answers determine which future questions in the assessment are applicable to your company.  |
| ✓ Cost of living adjustments that match inflation rates of the country   |
| Bonuses or profit-sharing  |
| Employee ownership opportunities   |
| ☐ None of the above  |
| Points Earned: 0.42 of 1.26  |
| % Participation in Employee Ownership  |
| What percentage of all full-time employees have been granted stock, stock options, or stock equivalents (including participation in an ESOP or other qualified ownership plans) in the company?                      |
| Select N/A if your company is a consumer/shared services cooperative, a producer cooperative or a nonprofit.   |
| • 0%   |
| O 1-24%  |
| O 25-49%   |
| ○ 50-74%   |
| ○ 75-99%<br>○ 100%   |
| ○ N/A  |
| Points Available: 1.26   |
| Retirement Programs  |
| Do employees have access to any of the following savings programs for retirement?  |
| ☐ Government-sponsored pension or superannuation plans ☐ Private Pension or Provident Funds ☐ Plan that specifically includes Socially-Responsible Investing option  |
| ✓ None of the above  |
| Points Available: 1.26   |

**Initiatives To Increase Wages and Benefits** 

# Financial Services for Employees

What financial products, programs, or services does your company provide that help to meet financial health needs of hourly employees?

| Please answer this question ONLY taking into account hourly workers. If you do not have hourly workers, select N/A.               |          |  |  |   |
|---|----------|--|--|---|
| ☐ Direct deposit  |          |  |  |   |
| Access to free or affordable banking services or payroll cards (e.g. free ATM debit card)  Financial management tools or coaching |          |  |  |   |
|   |          |  |  | Emergency or short-term savings programs  Low-interest or interest-free loans  Debt management, refinancing, or loan payment contributions  Employer match for deposits into savings accounts |
| Paychecks issued off-schedule on a need basis   |          |  |  |   |
| ☐ Tax preparation services  |          |  |  |   |
| Other - please describe   |          |  |  |   |
| ☐ None of the above   |          |  |  |   |
| ✓ N/A - We do not employ hourly workers   |          |  |  |   |
| Points Available: 0.63  |          |  |  |   |
| OPE   | ERATIONS |  |  |   |
| Health, Wellness, & Safety 3.3  | 3        |  |  |   |
| How is healthcare provided in the country where the majority of employees reside?   |          |  |  |   |
| <ul> <li>Universal Provision of Basic Healthcare Services (e.g. United Kingdom)</li> </ul>  |          |  |  |   |
| Ogovernment-mandated or -provided health insurance programs (e.g. Switzerland)  |          |  |  |   |
| O None of the Above   |          |  |  |   |
| Points Available: 0.00  |          |  |  |   |
| Healthcare Coverage   |          |  |  |   |
| What percentage of workers receive healthcare coverage either through a government plan or paid by the company?                   |          |  |  |   |
| If healthcare is covered through the company, only consider workers for which the company pays the majority of healthcare costs.  |          |  |  |   |
| O<75%   |          |  |  |   |
| O 75-84%  |          |  |  |   |
| O 85-94%  |          |  |  |   |
|   |          |  |  |   |
| Points Earned: 3.33 of 3.33   |          |  |  |   |

#### Supplementary Health Benefits

| \                  |                     | مستحامات مصنات النباك الماما | d workers to supplement  | 0.01.10.000.000.000.000.000.000.000.000 |
|--------------------|---------------------|------------------------------|--------------------------|---|
| what benefits does | VOLICOMBANY PROVIDE | io all illii-time tentire    | a workers to stinniement | anvernment programs (                   |
|                    |                     |                              |                          |   |

| Only select benefits the company pays the majority of costs to all full-time tenured workers. Select Other if the company covers less than 50% of the |
|---|
| expenses for the benefits listed or other benefits offered.   |
| ☐ Disability coverage or accident insurance   |

Life insurance

Private dental insurance

Private supplemental health insurance

Other - please describe

✓ None of the above

Points Available: 3.33

#### Supplementary Health Benefits Eligibility for Part-Time Workers

When do part-time workers become eligible to participate in the supplementary benefits offered by your company?

If applicable, please select one answer indicating tenure requirements (answers 1-2), and one answer indicating weekly hour requirements (answers 3-4).

Part-time workers are not eligible at time of hire, but become eligible to participate within their first 6 months of employment

Part-time workers are eligible to participate at time of hire

Part-time workers are only eligible if they work more than 20 hours a week

Part-time workers are eligible even if they work less than 20 hours a week

We do not offer supplementary health benefits to part-time workers

✓ N/A - We don't have part-time employees

Points Available: 3.33

**Career Development** 

**OPERATIONS** 

2.6

#### **Professional Development Policies and Practices**

Does your company provide any of the following training opportunities to workers for professional development?

Your answers determine which future questions in the assessment are applicable to your company.

✓ We have a formal onboarding process for new employees

We offered ongoing training on core job responsibilities to employees within the last year

We have a policy to encourage internal promotions and hiring for advanced positions (e.g. posting job openings internally first)

We provide cross-skills training for career advancements or transitions (e.g. management training for non-managers)

✓ We provide non-career-specific life-skill training (e.g. financial literacy, English as a Second Language)

We facilitate or have an allocated budget for external professional development opportunities, (e.g. conference attendance, online trainings)

We provide reimbursements or programs for intensive continuing education credentials (e.g. college degrees, professional licensures)

☐ None of the above

Points Earned: 0.35 of 0.88

# **Amount of Training for New Hires** What was the average amount of training that a newly hired worker received in the past twelve months? Use average of both full-time and part-time employees. O No training On-the-job training (one day to one week) On-the-job training (one week to one month) O Apprenticeship or technical training (over one month) O N/A - No new hires during the last 12 months Points Earned: 0.58 of 0.88 **Employee Review Process** Which of the following is included or applies to your company's formal process for providing performance feedback to employees? Check all that apply. Process has a regular schedule and is conducted at least annually Peer and subordinate input ☐ Written guidance for career development Social and environmental goals ✓ Clearly-identified and achievable goals ✓ A 360-degree feedback process ✓ All tenured employees receive feedback None of the above Points Earned: 1.75 of 1.75 **OPERATIONS Career Development (Salaried)** 0.3 **Skills-Based Training Participation** Excluding newly hired workers, what % of full-time and part-time workers received the following types of formal training during the last 12 months? Skills-based training to advance core job responsibilities

0%
1-24%
25-49%
50-74%
75%+
Don't know

Points Earned: 0.16 of 0.21

#### **Life Skill Training Participation**

Excluding newly hired workers, what % of full-time and part-time workers received the following types of formal training during the last 12 months?

| g on life skills for personal development (e.g. literacy, personal financial planning) |  |
|--|--|
| %  |  |
| -24%   |  |
| 5-49%  |  |
| 0-74%  |  |

Points Earned: 0.16 of 0.21

○ 75%+ ○ Don't know

OPERATIONS

# **Engagement & Satisfaction**

2.8

#### **Employee Handbook Information**

What is included in your company's written and accessible employee handbook?

| A non-discrimination statement   |
|--|
| An anti-harassment policy with reporting mechanisms, processes, and disciplinary procedures          |
| ✓ A statement on work hours  |
| ✓ Policies on pay and performance issues   |
| ✓ Policies on benefits, training and leave   |
| Grievance resolution process   |
| ☐ Disciplinary procedures and possible sanctions   |
| ✓ A neutrality statement regarding workers' right to bargain collectively and freedom of association |
| ✓ Prohibition of child labor and forced or compulsory labor  |
| ☐ We have no written employee handbook   |

Points Earned: 0.33 of 0.33

#### **Paid Secondary Caregiver Leave**

What secondary parental leave policies are available to your workers, either through your company or a government program?

Select all that apply, but only select one answer indicating the total amount of paid time equivalent (answers 2-4). See "Learn More" for further instructions.

| Workers receive unpaid time off for secondary parental leave  |
|---|
| ☐ Workers receive up to 2 weeks (or full pay equivalent) paid leave   |
| Workers receive between 2 to 5 weeks (or full pay equivalent) paid leave  |
| Workers receive greater than 5 weeks (or full pay equivalent) paid leave  |
| Policy does not distinguish between primary and secondary caregiving, or provides equivalent time and pay to both |
| ✓ No secondary caregiver leave is offered to employees  |
|   |

# What supplementary benefits are provided to a majority of non-managerial workers? Including full time and part time employees. Please check all that apply. On-site childcare Off-site subsidized childcare Free or subsidized meals Policy to support breastfeeding mothers Other - please describe ✓ None of the above Points Available: 1.33 **Worker Empowerment** How does your company engage and empower workers? We have formalized feedback and complaint mechanisms beyond direct reporting lines to address concerns and improve company practices We have processes in place to provide input from employees prior to operational and/or strategic policy or practice changes Employee complaint / input mechanisms are reviewed at least every other year, with input from employees themselves into the process ☑ Company tracks usage of input/ feedback / complaint mechanisms and resolution / implementation rates ✓ We have adopted open book management or self-management principles within the workplace Workers have opportunity to elect member(s) to the Board of Directors Other - please describe None of the above Points Earned: 0.67 of 0.67 **Surveying and Benchmarking Engagement and Attrition** Does your company monitor and evaluate your worker satisfaction and engagement in any of the following ways? Your answers determine which future questions in the assessment are applicable to your company. ✓ We calculate employee attrition rate We benchmark employee attrition rate to relevant benchmarks ✓ We regularly (at least once a year) conduct employee satisfaction or engagement surveys We benchmark employee satisfaction to relevant industry benchmarks We disaggregate calculations based on different demographic groups to identify trends ✓ We outperform industry benchmarks on attrition We outperform industry benchmarks on satisfaction ☐ None of the above

**Supplementary Benefits** 

Points Earned: 0.50 of 0.67

#### **Departed Employees**

Number of full-time and part-time workers that departed or left the company in the last twelve months

Enter 0 if None.

Number of full-time and part-time workers that departed or left the company in the last twelve months

Sensitive

Points Available: 0.00

#### **Employee Satisfaction**

What percent of your employees are "Satisfied" or "Engaged"?

Select N/A if satisfaction or engagement is not formally surveyed.

- ○<65%
- O 65-80%
- 081-90%
- 090%+
- O N/A

Points Earned: 1.33 of 1.33

# **Engagement & Satisfaction (Salaried)**

**OPERATIONS** 

2.3

#### **Number of Paid Days Off**

What is the annual minimum number of paid days off (including holidays) for full-time employees?

- O-15 work days
- O 16-22 work days
- 23-29 work days
- 30-35 work days
- 36+ work days

Points Earned: 0.90 of 1.00

#### Paid Primary Caregiver Leave for Salary Workers

Which of the following describe the primary parental leave policies for salaried workers, either through the company or government program?

If applicable, please select one answer indicating total time off (answers 1-3), and one answer indicating fully paid time off (answers 4-7).

Primary caregivers receive 4-12 weeks of time off for parental leave (including unpaid and paid leave)

Primary caregivers receive 13 weeks to 6 months of time off for parental leave (including unpaid and paid leave)

Primary caregivers receive more than 6 months of time off for parental leave (including unpaid and paid leave).

4-12 weeks of primary parental leave (or equivalent) is fully paid

13-18 weeks of primary parental leave (or equivalent) is fully paid

19-24 weeks of primary parental leave (or equivalent) is fully paid

More than 24 weeks of primary parental leave (or equivalent) is fully paid

Primary caregivers receive less than 4 weeks off or no time off for parental leave

#### **Attrition Rate for Salaried Workers**

What percentage of full-time and part-time salaried workers left the company during the last twelve months?

Calculation should include voluntary and involuntary separation, but exclude workers dismissed with cause.

Sensitive

Points Earned: 1.00 of 1.00

#### Community

**OPERATIONS** 

# **Community Impact Area Introduction**

0.0

This section identifies whether your company is designed to deliver a specific, material, positive impact for its community, and if so, opens the Community Impact Business Model section that is most applicable.

#### **Community Oriented Impact Business Model**

Does your company's business model create a specific positive benefit for stakeholders such as charitable partners, vendors or suppliers in need, or your local community?

Your answers determine which future questions in the assessment are applicable to your company.

O Yes

No

Points Available: 0.00

OPERATIONS

Diversity, Equity, & Inclusion

3.2

# **Diverse Ownership and Leadership** Is your company majority-owned or -led by individuals from any of the following underrepresented groups? Please select all that apply. ✓ Led by a woman Led by an individual from an underrepresented racial or ethnic minority Led by another underrepresented individual (veterans, LGBT, etc.) ☐ Majority owned by women Majority owned by individuals from underrepresented racial or ethnic minorities Majority owned by other underrepresented individuals (veterans, LGBT, etc.) None of the above Points Earned: 0.34 of 0.69 **Creating and Managing Inclusive Work Environments** Which of the following practices does your company have in place around diversity, equity, and inclusion? We include a statement in all our job postings with a commitment to diversity, equity, and inclusion We conduct anonymous or "blind" reviews of applications or resumes without attaching names or identifiable characteristics We conduct analyses of our job description language and requirements to ensure they are inclusive and equitable We offer trainings for all employees on topics related to diversity, equity, and inclusion We have set specific, measurable diversity improvement goals We have conducted a pay equity analysis by gender, race/ethnicity, or other demographic factors and, if necessary, implemented equal compensation improvement plans or policies ✓ None of the above Points Available: 0.69 Measurement of Diversity What attributes of a diverse workforce does your company track, either through anonymous surveys or other methods legal in your jurisdiction? If collecting this type of demographic data is not legal in your jurisdiction, select None of the Above. Socioeconomic status (as determined by low income residence, education level, etc.)

Points Earned: 0.17 of 0.69

Other - please describe

None of the above

Race or ethnicity

☐ Gender ☐ Age

| Low Income Workers   |
|--|
| What percentage of your workforce lives in poor/very poor or low-income areas or does not have college degree?                 |
| O 0%   |
| O 1-9%   |
| O 10-19%   |
| O 20-29%   |
|  |
| ○ Don't Know   |
| Points Earned: 0.69 of 0.69  |
| High to Low Pay Ratio  |
| What multiple is the highest compensated individual paid, inclusive of bonus, as compared to the lowest paid full-time worker? |
| ○ >20x   |
| ○ 16-20x   |
| ○ 11-15x   |
| ○ 6-10x  |
| ● 1-5x   |
| Points Earned: 0.69 of 0.69  |
| Female Management  |
| How many of your company managers identify as women?   |
| O <sub>0</sub> %   |
| ○ 1-9%   |
| O 10-24%   |
| O 25-39%   |
| O 40-49%   |
| ● 50%+   |
| ○ Don't know   |
| ○ N/A  |
| Points Earned: 0.69 of 0.69  |

# **Management from Underrepresented Populations** How many of your company managers identify as from another underrepresented social group? If collecting this type of demographic data is not legal in your jurisdiction, select Don't Know. 0% 01-9% 010-19% 020-29% ○30%+ O Don't know Points Available: 0.69 **Female Directors** How many of your company Board Directors identify as women? 00% 01-9% 010-24% 025-39% 040-49% 050%+ O Don't know O N/A Points Earned: 0.69 of 0.69 **Directors from Underrepresented Populations** How many of your company Board Directors identify as from another underrepresented social group? For this question, please do not take gender into consideration as gender is assessed in a different question. 0% 01-9% 010-19% 020-29%

○ 30%+ ○ Don't know

O N/A

# Supplier Diversity Policies or Programs Does your company have any of the following policies or programs in place to promote diversity

| Does your company have any of the following policies or programs in place to promote diversity within your sup<br>chain?   |              |  |
|--|--------------|--|
| ☐ We track diversity of ownership among our suppliers  |              |  |
| ☐ We have a policy to give preferences to suppliers with ownership from underrepresented populations   |              |  |
| ☐ We have formal targets to make a specific percentage of purchases from suppliers with diverse ownership  |              |  |
| ☐ We have a formal program to purchase and provide support to suppliers with diverse ownership   |              |  |
| ✓ None of the above  |              |  |
| N/A - Collecting supplier data or having preferential treatment policies is illegal in my country of operations  |              |  |
| Points Available: 0.34   |              |  |
| Supplier Ownership Diversity   |              |  |
| What percentage of your purchases were from companies that are majority-owned by women or indiunderrepresented populations?  | viduals from |  |
| O <sub>0%</sub>  |              |  |
| O 1-9%   |              |  |
| O 10-24%   |              |  |
| O 25-39%   |              |  |
| O 40-49%   |              |  |
| ○ 50%+   |              |  |
| O Don't Know   |              |  |
| Points Available: 0.69   |              |  |
|  | OPERATIONS   |  |
| Economic Impact  | 4.1          |  |
| Geographic Structure and Scope   |              |  |
| We realize that for companies with more than one office, the definition of local involvement is a more one to answer. Please tell us a bit about the structure of your company geographically. | complicated  |  |
| Techo tiene propiedades y, por tanto, beneficiarios (gente sin hogar) en Madrid, Zaragoza, Sevilla y Almería. Abriendo también Mur   | cia.         |  |
| Points Available: 0.00   |              |  |
| Job Growth Rate  |              |  |
| What was your company's net job growth rate for full-time and part-time positions over the last 12 m   | onths? ONLY  |  |
| include newly created jobs that are paid a living wage.  |              |  |
| If there is no living wage data available for your country of operations, include new jobs that pay 10% or more above a minimum wage   | ).           |  |
| ○ 0% (no growth on a net basis)  |              |  |

Points Earned: 0.83 of 2.50

1-24%25-49%50%+

| Number of full-time and part-time jobs that have been added to your company's payroll. Enter 0 if none or if your company has no workers.   |
|---|
| Last twelve months:   |
| Last twelve months: 4   |
| Points Available: 0.00  |
| Non-accredited Investor Ownership   |
| What percentage of the company is owned by individuals who would qualify as non-accredited investors?   |
| ● 0%  |
| O 1-9%  |
| O 10-24%  |
| O 25-49%  |
| ○ 50%+  |
| ○ Don't know  |
| Points Available: 1.25  |
| Local Ownership   |
| Is the majority (over 50%) of the company's ownership located locally to at least two-thirds of the company's workforce?  |
| "Local" is defined as being part of the same community. While the size and distance of a community may vary by context, they should generally be base   |
| on a small-scale economically and culturally connected area like a metropolitan area or a city/town.  |
| Yes   |
| ○ No  |
| O Don't know  |
| Points Earned: 1.25 of 1.25   |
| National Sourcing   |
| What percentage of your company's Cost of Goods Sold (including value-adding activities) was spent within the country of operations, from in-country registered companies or national citizens? |
| O <sub>0%</sub>   |
| O 1-19%   |
| O 20-39%  |
| O 40-59%  |
| O 60-79%  |
| ● 80%+  |
| Points Earned: 1.25 of 1.25   |

**New Jobs Added Last Year** 

| Spending on Local Suppliers   |
|---|
| What percentage of your company's expenses (excluding labor) was spent with independent suppliers local to the company's headquarters or relevant facilities in the last fiscal year? |
| Please click "Learn More" to understand how to answer this question.  |
| O<20%   |
| O 20-39%  |
| <b>0</b> 40-59%   |

Points Earned: 0.83 of 1.25

O 60%+
O Don't know

#### **Facilities in Low-Income Communities**

What percentage of your workforce is low-income or does not have a college degree AND is also employed in company facilities located in low-income communities?

<10%</li>
10-19%
20-29%
30%+
Don't Know

Points Available: 1.25

#### **Impactful Banking Services**

What characteristics apply to the financial institution that provides the majority of your company's banking services?

| Certified CDFI or national equivalent social investment organization |
|--|
| Certified B Corporation  |
| ☐ Member of the Global Alliance for Banking on Values                |
| Cooperative bank or credit union                                     |
| Local bank committed to serving the community                        |
| ☐ Independently owned bank   |
| None of the above  |

Points Available: 1.25

**OPERATIONS** 

# **Civic Engagement & Giving**

5.3

# Corporate Citizenship Program

How does your company take part in civic engagement? Your answers determine which future questions in the assessment are applicable to your company. Financial or in-kind product donations (excluding political causes) ✓ Community investments ✓ Community or pro-bono service Advocacy for adopting improved social or environmental policies or performance ✓ Partnerships with charitable organizations or membership with community organizations ☑ Discounted products or services to qualified underserved groups Free use of company facilities to host community events Equity or ownership in the company granted to a nonprofit Other - please describe None of the above Points Earned: 0.64 of 0.64 **Community Service Policies and Practices** How does your company manage employee community service? We have hosted or organized company service days in the last year ✓ The company offers paid time off for community service ✓ 20 hours or more a year of paid time off Our company monitors and records total volunteer hours Our company has set community service or pro-bono targets Other - please describe None of the above Points Earned: 0.64 of 0.64 **Total Amount of Volunteer Service Hours** Number of hours volunteered by full-time and part-time employees of the organization during the last fiscal year This should include both paid and unpaid time spent volunteering during traditional work hours, either for company-organized events or for employeeinitiated activities.

| Number of hours volunteered by full-time and part-time employees of the organization during the last fiscal year | 500 |
|--|-----|
| ☐ We do not track this   |     |
| Points Available: 0.00   |     |

# Volunteer Service Per Capita What was the percentage of per capita worker time donated as volunteer, community service, or pro bono time in the reporting period? Calculate by total volunteer hours / total hours worked, generally 2000 hours per FTE. 0% 0.1-0.5% of time 0.6-1% of time 1.1-2% of time 2%+ of time

Points Earned: 1.28 of 1.28

O Don't know

#### **Charitable Giving and Community Investment Policies and Practices**

What are your company's practices regarding donations or community investments?

| ☐ We have a formal statement on the intended social or environmental impact of our company's philanthropy                 |
|---|
| ☐ We have a formal donations commitment (e.g. 1% for the planet)  |
| ☐ We match individual workers' charitable donations   |
| ✓ We allow our workers or customers to select charities to receive our company's donations                                |
| ✓ We have screening practices for charitable contributions or impact measurement mechanisms for our community investments |
| ☐ None of the above   |
|   |

Points Earned: 0.51 of 0.64

#### **Relative Input for Community Investments**

If you use an independent methodology to measure total commitment to community investment, what is the equivalent % of revenue contributed in the form of community investment?

| ONone                        |
|------------------------------|
| O Less than 0.1% of revenues |
| O.1-0.4% of revenues         |
| O 0.5-0.9% of revenues       |
| O 1-1.9% of revenues         |
| ○ >2%                        |

Points Earned: 1.28 of 1.28

# Policy Advocacy for Social and Environmental Standards Has your company worked with policymakers to develop or advocate for policy changes explicitly designed to improve social or environmental outcomes in the past two years? Yes, company has offered support in name and/or signed petitions Yes, company has provided active staff time or financial support Yes, company has directly introduced, testified, made recommendations or provided expertise to advance standards Yes, and efforts resulted in a specific institutional, industry or regulatory reform Other - please describe None of the above Points Earned: 0.64 of 0.64 **Advancing Social and Environmental Performance** How has your company worked with its stakeholders (including competitors) to improve behavior or performance on social or environmental issues in the past two years? We have worked with other industry players on a cooperative initiative on relevant social and environmental standards for our industry We have provided data or contributed to academic research on social or environmental topics We participate in panel presentations or other public forums on social or environmental topics ✓ We provide public resources for other businesses or stakeholders on improving social or environmental performance Other - please describe None of the above Points Earned: 0.32 of 0.32 **OPERATIONS Supply Chain Management** 4.3 **Significant Supplier Descriptions** Please select the types of companies that represent your Significant Suppliers: Significant Suppliers represent 80% of your company's purchases in currency terms (excluding salaries on payroll and bonuses, rent, utilities, and taxes). Product Manufacturers ✓ Professional Service Firms (Consulting, Legal, Accounting) ✓ Independent Contractors ☐ Marketing and advertising

Farms

☐ Office Supplies
☐ Benefits Providers
☐ Technology
☐ Baw materials

Other - please describe

# Does your company screen or evaluate Significant Suppliers for social and environmental impact? This question determines the set of supplier-focused questions your company will respond to. O Yes No Points Available: 0.00 **Outsourced Staffing Services** Does your company outsource support services (staffing) essential to the delivery of your services to other individuals or organizations? Your answers determine which future questions in the assessment are applicable to your company. Yes O No Points Available: 0.00 **Outsourced Staffing Screening Topics** Does your company review or set requirements regarding the labor practices of its outsourced staffing service providers that includes the following topics? Your answers determine which future questions in the assessment are applicable to your company. Compliance with all local laws and regulations Compliance with international human rights and labor standards (for employees and contractors) Payment at or above industry benchmarks Payment of a living wage (for employees and contractors) Employee benefits provided Professional development opportunities Other labor practices None of the above □ N/A

Social or Environmental Screening of Suppliers

Points Earned: 0.21 of 0.52

# % of Outsourced Services Accountable to Code of Conduct? What % of your outsourced staffing services (on a currency basis) are accountable to the formalized code of conduct or requirements described in the previous question? 00% 01-20% 021-49% 050-74% O 75-99% 0 100% O N/A Points Earned: 2.09 of 2.09 **Screening / Monitoring for Services** Which of the following methods are used to evaluate the social or environmental impact of your outsourced staffing services? Your answers determine which future questions in the assessment are applicable to your company. Company shares policies or rules with subcontractors but does not have a verification process in place Company requires subcontractors complete self-designed assessment Company utilizes third party risk or impact assessment tools (BIA) Company conducts routine audits/reviews of subcontractors at least every two years Company has third parties conduct routine audits/reviews of subcontractors at least every two year Other ✓ None of the above Points Available: 0.52 % of Outsourced Staffing Services Screened / Monitored What % of your outsourced staffing services (on a currency basis) are evaluated based on the methods selected in the previous question? 0% 01-20% 021-49% 050-74% O 75-99% 0100% O N/A Points Available: 2.09

# **Suppliers in Low-Income Communities**

What percentage of your Significant Suppliers is located in low-income communities or create employment opportunities for other chronically underemployed populations?

| opportunities for other chronically underemployed populations?  |
|---|
| Significant Suppliers represent 80% of your company's purchases in currency terms (excluding salaries on payroll and bonuses, rent, utilities, and taxes).      |
| <10%  |
| O 10-19%  |
| O 20-30%  |
| ○ 30%+  |
| ○ Don't Know  |
| Points Available: 0.52  |
| Supplier Code of Conduct  |
| s there a formal written Supplier Code of Conduct policy that specifically holds your company's suppliers accountable for social and environmental performance? |
| our answers determine which future questions in the assessment are applicable to your company.  |
| Yes   |
| ○ No  |
| Points Earned: 1.04 of 1.04   |
| Length of Supplier Relationships  |
| What is the average tenure of your company's relationships with suppliers?  |
| O Average tenure of supplier relationships is less than 12 months.  |
| O Average tenure of supplier relationships is greater than 12 months.   |
| O Average tenure of supplier relationships is greater than 36 months.   |
| O Average tenure of supplier relationships is greater than 60 months.   |
| Our company has had a relationship with a majority of our suppliers (on a currency basis) since our first year of operations.                                   |
| O Don't Know  |

Points Earned: 1.04 of 1.04

#### **Social or Environmental Purchases**

What percentage of materials or products purchased have third-party social or environmental certification or approval or are from Significant Suppliers that are purpose-driven or have third-party company level certification or approval?

| es).       |
|------------|
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| а          |

Your answers determine which future questions in the assessment are applicable to your company.

O Physical products

Services or non-physical products like software

#### **Environmental Business Model**

| Are your company's products/services or processes structured to restore or preserve the environment in any of the |
|---|
| following ways? (Please note: the environmental impact of your day-to-day operations will be assessed in the      |
| remaining sections of the Environment Impact Area. This question is specifically asking about your                |
| products/services or innovative production processes.)  |

| unswering affirmatively will opt you into additional sections of the B Impact Assessment with more specific questions about this Impact Business Model. |
|---|
| Through an innovative manufacturing, wholesale or agriculture process which is designed to significantly reduce environmental impact compared           |
| to typical practices for the industry   |
| ☐ Through a product or service that preserves, conserves, or restores the environment or resources  |
| ✓ None of the above   |
|   |
| Points Available: 0.00  |

**OPERATIONS** 

# **Environmental Management**

1.4

#### **Virtual Office Stewardship**

How does your company encourage good environmental stewardship in how employees manage their virtual offices?

| We have a written policy encouraging environmentally preferred products and practices in employee virtual offices (e.g. recycling) |
|--|
| Our company shares resources with employees regarding environmental stewardship in home offices (e.g. energy efficiency)           |
| ☐ We have a policy in place for the safe disposal of e-waste and other hazardous materials purchased for employee home offices     |
| Employees are provided with a list of environmentally-preferred vendors for office supplies  |
| ☐ None of the above  |
| $\square$ N/A  |

Points Earned: 1.43 of 2.86

**OPERATIONS** 

Air & Climate 0.0

# **Monitoring Energy Usage**

Does your company monitor, record, or report its energy usage?

Include electricity and other energy consumption from heating, hot water, etc. Your answers determine which future questions in the assessment are applicable to your company.

| ✓ We do not currently monitor and record usage  |
|---|
| ☐ We monitor and record usage but have set no reduction targets   |
| ☐ We monitor usage and have set intensity targets (e.g. relative to dollars of revenue, volume produced, etc.) that are being monitored |
| ☐ We monitor usage and have set absolute reduction targets regardless of company growth   |
| ☐ We have met specific reduction targets during the reporting period  |
|   |

| What percentage of energy use is produced from renewable sources?   |
|---|
| Include electricity and other energy consumption from heating, hot water, etc.  |
| ○0%   |
| O 1-24%   |
| O 25-49%  |
| O 50-74%  |
| O 75-99%  |
| O 100%  |
| On't Know   |
| Points Available: 0.48  |
| Low Impact Renewable Energy Use   |
| What percentage of energy use is produced from low-impact renewable sources?  |
| Include electricity and other energy consumption from heating, hot water, etc. Please include both purchased and onsite-generated renewable energy. |
| ○0%   |
| O 1-24%   |
| O 25-49%  |
| ○ 50-74%  |
| O 75-99%  |
| O 100%  |
| Don't know  |
| Points Available: 1.94  |
| Monitoring Greenhouse Gas Emissions   |
| How does your company manage its greenhouse gas emissions for at least Scope 1 and 2?   |
| Your answers determine which future questions in the assessment are applicable to your company.   |
| ✓ We do not currently monitor and record emissions  |
| We regularly monitor and record emissions but have not set any reduction targets  |
| We regularly monitor and record emissions and have set specific reduction targets relative to previous performance (e.g. a 5% reduction of GHGs     |
| from baseline year)   |
| Use regularly monitor and record emissions and have set specific science-based targets necessary to achieve global goals to address climate         |
| change  |
| ☐ We have met the specific reduction targets set during this reporting period   |
| ☐ We have achieved carbon neutrality  |
| Points Available: 0.97  |

Renewable Energy Usage

#### % GHG Emissions Offset

| If your company purchased certified carbon credits in the reporting period, what % of Scope 1 and 2 GHG  |    |
|--|----|
| emissions were offset?   |    |
|  |    |
| O 0%   |    |
| O 1-24%  |    |
| O 25-49%   |    |
| O 50-74%   |    |
| ○ 75-99%   |    |
| O 100%   |    |
| O Don't know   |    |
| ● N/A - No carbon offsets purchased  |    |
| Points Available: 0.97   |    |
| OPERATION  | N! |
| Water 0.0  | 4  |
|  | _  |
|  |    |
| Monitoring and Managing Water Use  |    |
| Does your company monitor and manage your water usage?   |    |
| Your answers determine which future questions in the assessment are applicable to your company.  |    |
| ✓ We do not currently monitor and record water usage   |    |
| ☐ We regularly monitor and record water usage but have not set any reduction targets   |    |
| We monitor and record water usage and have set specific reduction targets relative to previous performance (e.g. a 5% reduction of water usage |    |
| from baseline year)  |    |
| We regularly monitor and record emissions and have set science-based targets necessary to achieve sustainable usage linked to our local        |    |
| watershed  |    |
| ☐ We have met specific reduction targets set during this reporting period  |    |
| Points Available: 3.50   |    |

**OPERATIONS** 

Land & Life 1.4

#### **Monitoring and Reporting Non-hazardous Waste**

How does your company monitor and manage your waste production?

| Please select one answer option indicating if the company monitors waste production and potentially sets targets (answers 1-4). If the company sets |
|---|
| targets, answers 5 and/or 6 may apply in addition.  |
| ✓ We do not currently monitor and record waste production   |
| We regularly monitor and record waste production but have not set any reduction targets   |
| We regularly monitor and record waste production and have set specific reduction targets relative to previous performance (e.g. a 5% reduction of   |
| waste to landfill from baseline year)   |
| ☐ We regularly monitor and record waste produced and have set a zero waste target   |
| ☐ We have met the specific reduction targets set during this reporting period   |
| ☐ We produce zero waste to landfill / ocean   |
| Points Available: 1.44  |
| % of Recyclable/Biodegradable Materials   |
| What % of material (by weight or volume) is made of recyclable (and labeled as such) or biodegradable materials in                                  |
| the areas where they are sold (product + packaging)?  |
| O<20%   |
| O 20-49%  |
| O 50-74%  |
| O 75-99%  |
| O 100%  |
| O Don't Know  |
| N/A   |
| Points Available: 1.44  |
| Hazardous Waste Disposal  |
| Can your company verify that your hazardous waste is always disposed of responsibly?  |
| This includes batteries, paint, electronic equipment, etc.  |
| Yes   |
| ○ No  |
| O N/A - We have eliminated hazardous waste  |
| Points Earned: 1.44 of 1.44   |
| Customers   |
| OPERATION   |

# **Customers Impact Area Introduction**

OPERATION

0.0

This section identifies whether your company's product/service is designed to deliver a specific, material, positive impact for its customers (beyond the value normally provided from goods or services), and if so, opens the Customer Impact Business Model section that is most applicable.

### **Customer Impact Business Model Introduction**

Do any of your company's products/services address a social or economic problem for your customers and/or their beneficiaries?

Your answers determine which future questions in the assessment are applicable to your company.

O Yes

Points Available: 0.00

#### **Customer Focus of Product or Service**

Is the social or economic problem addressed by your product/service one that is faced directly by your customers and/or your clients' beneficiaries?

If you answer "No" here, be sure to revisit the Environment and/or Community sections to ensure your business model impact is appropriately captured.



O No, customers support in our ability to produce a positive social/economic impact, but the primary beneficiaries are other stakeholders (i.e. we donate to charities based on sales to customers, we sell fair trade products to our customers, we sell environmentally beneficial products to our customers)

Points Available: 0.00

#### **Positive Impact of Product/Service**

How would you describe the positive outcome for customers created by your product/service?

Nuestro servicios es proveer de vivienda a colectivos en severa exclusión

#### **Beneficial Product Type**

Which of the following most closely matches the outcome and/or problem solved for your customers as defined above?

Only select multiple answer options if your company sells various products or services with distinct outcomes, or if a single product or service achieves multiple outcomes.

| Access to products/services that fulfill basic human needs for individuals without prior access (e.g. providers of electricity or clean drinking water |
|--|
| to rural poor communities, affordable housing projects, waste and sanitation systems or disposal)  |
| Improved or maintained health and wellness (e.g. medical equipment, medical services and medicines, preventative health services or products,          |
| healthy living products, exercise and sporting products, prescription eyeglasses)  |
| Improved education or skills development (e.g. schools, textbooks, tutoring services, career leadership training, education tools, games and           |
| software)  |
| ☐ Increased economic opportunity for underserved groups (e.g. financial or insurance services or benefits consulting for the underserved, new          |
| mechanisms to connect products to market)  |
| ☐ Increased operational success or capital for purpose driven or underserved enterprises (e.g. impact investing or fundraising platforms, nonprofit    |
| accounting services)   |
| ☐ Increased social and/or environmental impact for businesses or other organizations (e.g. sustainability consulting)                                  |
| ☐ Increased access to arts, media, or culture (e.g. independent media, artisanal crafts, photography, information services)                            |
| Improves market access through physical or technological infrastructure (e.g. mobile telecommunications, business technologies or software,            |
| roads, bridges, railways, ports, building and construction materials not previously available)   |
| ☐ None of the above  |
| Points Available: 0.00   |
|  |

#### **Basic Service Provision Overview**

Please tell us more about how your product or service creates access to basic services.

Acceso a la vivienda

Points Available: 0.00

### Type of Basic Needs

Which of the following best describes the type of product or service you provide in relation to human needs?

Your answers determine which future questions in the assessment are applicable to your company.

O My product / service provides a fundamental human need, like food or shelter

O While my product / service provides something that is important, it does not necessarily qualify as a fundamental human need

| Verification of Lack of Prior Access to Basic Needs  |
|--|
| Are some of your beneficiaries verified to not have had prior access to a product or service that fulfills the basic human need you are addressing through your product / service? |
| Only answer follow up questions based on the % that can be verified to not have previous access.   |
| Yes  |
| ○ No   |
| Points Available: 0.00   |
| Impact on Underserved Populations  |
| Does your product or service benefit underserved populations, either directly or by supporting organizations that directly serve them?   |
| Answering affirmatively will opt you into additional sections of the B Impact Assessment with more specific questions about this Impact Business Model.                            |
| Our products or services directly support underserved populations  |
| Our products or services support organizations that directly support underserved populations   |
| O Don't know   |
| O None of the above  |
| Points Available: 0.00   |
| Total Customer Organizations   |
| Total Number of Customers  |
| Organizations served in the last 12 months:  |
| Organizations served in the last 12 months: 35   |
| ☐ We do not track this   |
| Points Available: 0.00   |
| Total Customer Individuals   |
| Total Number of Customers  |
| Individuals served in the last 12 months:  |
| Individuals served in the last 12 months: 0  |

Points Available: 0.00

 $\hfill \Box$  We do not track this

**OPERATIONS** 

**Customer Stewardship** 

2.2

## **Managing Customer Stewardship** Does your company do any of the following to manage the impact and value created for your customers or consumers? We offer product / service guarantees, warranties, or protection policies We have third party quality certifications or accreditations We have formal quality control mechanisms We have feedback / customer service feedback or complaint mechanisms ✓ We monitor customer or consumer satisfaction We assess the outcomes produced for our customers through the use of our product or service ☑ We have written policies in place for ethical marketing, advertisement, or customer engagement ✓ We manage the privacy and security of client / customer data None of the above Points Earned: 0.50 of 1.00 **Monitoring Customer Satisfaction and Retention** Which of the following are true of your company with regards to customer or client satisfaction and/or retention? ✓ Company monitors customer satisfaction Company shares customer satisfaction internally within the company Company shares customer satisfaction publicly Company has specified targets for customer / client satisfaction ☐ In the last year, company has achieved specified targets for satisfaction None of the above Points Earned: 0.40 of 1.00 **Managing Product Impacts**

Does the company do any of the following with regards to managing the potential impact their products have on customers / beneficiaries?

| ✓ Company regularly monitors customer outcomes and well-being  |
|--|
| Company has formal program to incorporate customer testing and feedback into product design  |
| Company has formal programs in place to continuously improve outcomes produced for customers (including reducing negative effects or |
| increasing positive effects)   |
| Other  |
| ☐ None of the above  |
|  |

Points Earned: 0.33 of 1.00

### **Data Usage and Privacy** Does your company have any of the following to address data usage and privacy issues? Company has a formal publicly available data and privacy policy Company makes all users aware of information collected, length of time it is preserved, how it's used, and whether and how it is shared with other entities (public or private) All customers have option to decide how their data can be used Company's all email list building and email marketing strategies are GDPR compliant Other ☐ None of the above N/A - Company does not collect sensitive data Points Earned: 1.00 of 1.00 **Basic Services for the Underserved** IMPACT BUSINESS MODELS - Impact Business Model 25.3 This IBM section is applicable if your company's products/services provide or assist in the provision of basic services to individuals without prior access (e.g. electricity, shelter, clean water, basic sanitation). **Basic Service Provisions Description** Which of the following product or service descriptions best fit your company? Your answer to this unscored question is combined with other answers to automatically calculate your score in this section of the assessment. O Products/services are used to \*support\* the provision of basic services to the underserved (e.g. software that helps social service agencies serve those in need better) Products/services provide basic services to the underserved without prior access (e.g. clean water to those in need, low-income housing for disaster-hit areas) O These descriptions do not apply to our company's product/service (Skip the remainder of this section) Points Available: 0.00

#### **Revenue from Basic Service Provisions**

What were your total revenues last fiscal year from the previous products or services?

Your answer to this unscored question is combined with other answers to automatically calculate your score in this section of the assessment.

What were your total revenues last fiscal year from the previous products or services? Approx. 97.67%

☐ We do not track this

| Does your company track the amount of any of the following beneficiary categories served?   |
|---|
| You will be asked to report the # of beneficiaries reached for each category selected   |
| ☐ Individuals   |
| ✓ Households  |
| ✓ Communities   |
| ✓ Businesses or nonprofit organizations   |
| Governments   |
| ☐ None of the above   |
| Points Available: 0.00  |
| Households Served   |
| How many beneficiaries from the beneficiary category listed below received access to basic services through the   |
| provision of your products/services in the last 12 months? Estimates within +/- 5% acceptable. Do not double  |
| count across different beneficiary categories.  |
| Households  |
| Households 300  |
| ☐ We do not track this  |
|   |
| Points Available: 0.00  |
|   |
| Communities Served  |
| Communities Served  How many beneficiaries from the beneficiary category listed below received access to basic services through the   |
|   |
| How many beneficiaries from the beneficiary category listed below received access to basic services through the   |
| How many beneficiaries from the beneficiary category listed below received access to basic services through the provision of your products/services in the last 12 months? Estimates within +/- 5% acceptable. Do not double  |
| How many beneficiaries from the beneficiary category listed below received access to basic services through the provision of your products/services in the last 12 months? Estimates within +/- 5% acceptable. Do not double count across different beneficiary categories.  Communities  |
| How many beneficiaries from the beneficiary category listed below received access to basic services through the provision of your products/services in the last 12 months? Estimates within +/- 5% acceptable. Do not double count across different beneficiary categories.  Communities  300   |
| How many beneficiaries from the beneficiary category listed below received access to basic services through the provision of your products/services in the last 12 months? Estimates within +/- 5% acceptable. Do not double count across different beneficiary categories.  Communities  |
| How many beneficiaries from the beneficiary category listed below received access to basic services through the provision of your products/services in the last 12 months? Estimates within +/- 5% acceptable. Do not double count across different beneficiary categories.  Communities  300   |
| How many beneficiaries from the beneficiary category listed below received access to basic services through the provision of your products/services in the last 12 months? Estimates within +/- 5% acceptable. Do not double count across different beneficiary categories.  Communities  Ommunities  We do not track this  |
| How many beneficiaries from the beneficiary category listed below received access to basic services through the provision of your products/services in the last 12 months? Estimates within +/- 5% acceptable. Do not double count across different beneficiary categories.  Communities  Communities  Owe do not track this  Points Available: 0.00  Organizations Served  |
| How many beneficiaries from the beneficiary category listed below received access to basic services through the provision of your products/services in the last 12 months? Estimates within +/- 5% acceptable. Do not double count across different beneficiary categories.  Communities  Communities  We do not track this  Points Available: 0.00  Organizations Served  How many beneficiaries from the beneficiary category listed below received access to basic services through the  |
| How many beneficiaries from the beneficiary category listed below received access to basic services through the provision of your products/services in the last 12 months? Estimates within +/- 5% acceptable. Do not double count across different beneficiary categories.  Communities  Communities  Owe do not track this  Points Available: 0.00  Organizations Served  |
| How many beneficiaries from the beneficiary category listed below received access to basic services through the provision of your products/services in the last 12 months? Estimates within +/- 5% acceptable. Do not double count across different beneficiary categories.  Communities  Communities  Organizations Served  How many beneficiaries from the beneficiary category listed below received access to basic services through the provision of your products/services in the last 12 months? Estimates within +/- 5% acceptable. Do not double   |
| How many beneficiaries from the beneficiary category listed below received access to basic services through the provision of your products/services in the last 12 months? Estimates within +/- 5% acceptable. Do not double count across different beneficiary categories.  Communities  Communities  Organizations Served  How many beneficiaries from the beneficiary category listed below received access to basic services through the provision of your products/services in the last 12 months? Estimates within +/- 5% acceptable. Do not double count across different beneficiary categories.  Businesses and nonprofits   |
| How many beneficiaries from the beneficiary category listed below received access to basic services through the provision of your products/services in the last 12 months? Estimates within +/- 5% acceptable. Do not double count across different beneficiary categories.  Communities  Communities 300  We do not track this  Points Available: 0.00  Organizations Served  How many beneficiaries from the beneficiary category listed below received access to basic services through the provision of your products/services in the last 12 months? Estimates within +/- 5% acceptable. Do not double count across different beneficiary categories.                                |
| How many beneficiaries from the beneficiary category listed below received access to basic services through the provision of your products/services in the last 12 months? Estimates within +/- 5% acceptable. Do not double count across different beneficiary categories.  Communities  Communities  Organizations Served  How many beneficiaries from the beneficiary category listed below received access to basic services through the provision of your products/services in the last 12 months? Estimates within +/- 5% acceptable. Do not double count across different beneficiary categories.  Businesses and nonprofits  Businesses and nonprofits  Businesses and nonprofits |

**Tracking Beneficiaries** 

#### **Client Tracking Methods**

Please provide a brief description of how you track your customer/client/beneficiary figures.

Existen fichas de clientes (entidades sociales)

Points Available: 0.00

#### **Management of Basic Service Outcomes**

How does your company measure and manage the results, outcomes, effects, or impact of your product or service?

Select all that apply.

| ✓ We have formally defined the outcomes sought by our product or service and have developed a theory of change for them                         |
|---|
| We have based our impactful product or service business model on established secondary research that demonstrates potential impact              |
| We have directly and formally engaged stakeholders in understanding their desires and needs when developing, refining, and or delivering our    |
| products or services  |
| We are verified to meet third-party standards for impact (e.g. we have impact-related product certifications)                                   |
| We measure near-term outcomes of the product or service to determine whether it is meeting the needs and expectations of our beneficiaries      |
| We measure long-term outcomes in order to assess whether the results of our product produce lasting positive impacts for our beneficiaries      |
| We have identified and measure and manage the unintentional or potential negative impacts of the product or service in addition to intentional  |
| positive effects  |
| We have identified and managed potential causes that could lead to a failure to deliver the positive outcome, deliver the positive outcome less |
| efficiently than possible, or could produce other negative effects  |
| None of the above   |
| Points Earned: 0.27 of 1.07   |

#### **Innovative Basic Service Provisions**

Is there something different or innovative about the company's basic product/service that has changed the industry? Is this something that is replicable, unique at the time that it was created, and that has been emulated by other organizations?

En España es innovador que la inversión de impacto se destine a inversión inmobiliaria para comprar viviendas para colectivos en desventaja

Points Available: 0.00

# Serving Underserved Populations (Direct)

IMPACT BUSINESS MODELS

29.1

- Impact Business Model

This IBM section is applicable if your company has qualified for a previous Customer IBM, and you can verify that your positive product/service impact directly benefits low income or traditionally underserved populations.

#### **Underserved Beneficiaries Overview**

Describe the beneficiaries or end-users of your products or services and how you characterize them as underserved.

tuTECHÔ is an innovative social enterprise born with the purpose of contributing to the eradication of homelessness in Spain. The most vulnerable and those who suffer the most in our country are those who do not have a secure place to sleep. Social entities whose mission is to assist them face great difficulties in accessing housing from which to support these individuals. With this aim, tuTECHÔ has developed a real estate business solution and has launched an impact investment vehicle, TECHO HOGAR SOCIMI. tuTECHÔ's solution involves acquiring housing units to achieve a dual return: revitalizing homes for the social housing market and facilitating the recovery of individuals affected. Additionally, tuTECHÔ's model includes professional services from leading companies that have joined in through their corporate social responsibility efforts. tuTECHÔ stands as a meeting point for impact investors, social entities, purpose-driven companies, and public administrations, all with the same objective: working together to acquire, renovate, and rent out properties to social entities, creating homes to accommodate individuals in the most vulnerable situations, ultimately facilitating their full integration into society.

Points Available: 0.00

#### Tracking Underserved Beneficiaries

How do you determine that the beneficiaries of your product or service are underserved?

| We collect demographic data about our beneficiaries (e.g. income level) that might qualify them as traditionally underserved                  |
|---|
| ✓ We collect data ourselves about the access our beneficiaries have to other products or services that produce the desired outcomes           |
| ✓ We rely on or conduct secondary research about the markets and beneficiaries we serve to determine level of access to products and outcomes |
| Other - please describe   |
| None of the above   |

Points Available: 0.00

#### **Underserved Beneficiary Types**

Based on the results of how you track the demographics that you serve, which of the following best describe the populations that you serve?

Your answer to this unscored question is combined with other answers to automatically calculate your score in this section of the assessment.

| Low Income, Poor, or Very Poor Individuals  |
|---|
| Other individuals without access to positive outcomes delivered by the product or service |
| O Individuals at the bottom of the pyramid  |
| O Don't Know  |
| ○ N/A   |

| If relevant, which of the following beneficiary groups is your product/service targeting?   |
|---|
| ✓ Young children (younger than 5 years old)   |
| ✓ Children and adolescents (5 years of age or older but younger than 18)  |
| ✓ Adults  |
| ☐ Elderly/older adults  |
| Persons with disabilities   |
| ☐ Minority/previously excluded populations  |
| Women   |
| Pregnant women  |
| ✓ Other at risk populations   |
| ☐ None of the above   |
| Points Available: 0.00  |
| How much revenue was generated in the last fiscal year from sales to the underserved beneficiary group identified in the question "Underserved Beneficiary Types"?  How much revenue was generated in the last fiscal year from sales to the underserved beneficiary group identified in the question "Underserved Beneficiary Types"? Approx. 97.67%  We do not track this |
| Points Available: 0.00  |
| % of Customers In-need  |
| What % of customers/end beneficiaries of your product or service in the last 12 months were from an underserved   |
| population identified in the question "Underserved Beneficiary Types"?  |
| Your answer to this unscored question is combined with other answers to automatically calculate your score in this section of the assessment.   |
| What % of customers/end beneficiaries of your product or service in the last 12 months were from an underserved population identified in the questic  |
| "Underserved Beneficiary Types"? 100  |
| We do not track this  |
| Points Available: 0.00  |

**Underserved Group Demographics** 

## If tracked, which unit of measure do you use to measure the amount of beneficiaries reached? You will be asked to report the # of beneficiaries reached for each category selected ☐ Individuals Households ☐ Communities Businesses and nonprofits Governments ✓ Other - please describe ☐ None of the above Points Available: 0.00 **Underserved Client Tracking** How would you calculate the total number of underserved customers/clients that your company has reached? O Most customers or clients continue with us year by year, and the figures reported for the last 12 months roughly reflect the total number of beneficiaries to date O The figures reported for the last 12 months are in addition to previous clients, and the total number of beneficiaries should be calculated by adding together the numbers for each year O Don't know - We don't track this or don't sell direct to underserved customers or clients Points Available: 0.00 **Increasing Accessibility for Underserved Groups** Does your company do any of the following to improve the access or impact of your product for the underserved populations that you serve? Company utilizes a cross-subsidization model whereby higher pricing for middle and high-income clients facilitates offering lower/subsidized pricing for low income clients/customers Product/service is accompanied by a zero-interest or below market- financing option (directly from company or through finance partner) with small repayment amounts to provide the poor access to purchase Product/service pricing model includes transparent pricing for all customers Vendor provides training on safe use and/or maintenance of the product/service Pricing can be verified to be equal or lower than market alternatives not targeted to underserved populations Product information is assessed and developed to match the literacy level and needs of end users Product design has unique specifications from common alternatives to make it more specific for underserved groups (e.g. smaller volume packages to reduce upfront costs) These product/service attributes do not apply to our company

Tracking Beneficiaries

Points Farned: 0.36 of 1.80

#### **Innovative Practices to Increase Accesssibility**

Use the field below to describe any innovative technology, distribution, or pricing models selected previously.

tuTECHÔ is an innovative social enterprise born with the purpose of contributing to the eradication of homelessness in Spain. The most vulnerable and those who suffer the most in our country are those who do not have a secure place to sleep. Social entities whose mission is to assist them face great difficulties in accessing housing from which to support these individuals. With this aim, tuTECHÔ has developed a real estate business solution and has launched an impact investment vehicle, TECHO HOGAR SOCIMI. tuTECHÔ's solution involves acquiring housing units to achieve a dual return: revitalizing homes for the social housing market and facilitating the recovery of individuals affected. Additionally, tuTECHÔ's model includes professional services from leading companies that have joined in through their corporate social responsibility efforts. tuTECHÔ stands as a meeting point for impact investors, social entities, purpose-driven companies, and public administrations, all with the same objective: working together to acquire, renovate, and rent out properties to social entities, creating homes to accommodate individuals in the most vulnerable situations, ultimately facilitating their full integration into society.

Points Available: 0.00

#### **BoP Clients Served**

If relevant, how many individuals served in the last 12 months qualify as being at the bottom of the pyramid, with incomes below \$2.50/day? Estimates within +/- 5% are acceptable.

Do not double-count (e.g. if you report 5 households, do not also report the number of individuals in those 5 households).

If relevant, how many individuals served in the last 12 months qualify as being at the bottom of the pyramid, with incomes below \$2.50/day? Estimates within +/- 5% are acceptable.

We do not track this

Points Available: 0.00

#### **BoP Households Served**

If relevant, how many customers/clients served in the last 12 months qualify as being at the bottom of the pyramid with incomes below \$2.50/day? Estimates within +/- 5% are acceptable.

Do not double-count (e.g. if you report 5 households, do not also report the number of individuals in those 5 households).

If relevant, how many customers/clients served in the last 12 months qualify as being at the bottom of the pyramid with incomes below \$2.50/day?

Estimates within +/- 5% are acceptable.

We do not track this

Points Available: 0.00

#### Percent of BoP Beneficiaries

What percentage of your customers or beneficiaries in the last 12 months qualifies as being at the bottom of the pyramid with incomes below \$2.50 per day?

Estimates within +/- 5% are acceptable. See currency converter in help text to get local currency terms.

### **Revenue Products Benefiting Bottom of Pyramid**

How much revenue was generated in the last fiscal year through sales to clients/customers that have been verified to live on less than \$2.50 per day?

| How much revenue was generated in the last fiscal year through sales to clients/customers that have been verified to live on less than \$2.50 per day?   |
|--|
| Points Available: 0.00   |
| Disclosure Questionnaire   |
| Disclosure Industries  |
| Disclosure questions on specific production and trade.   |
| Disclosure Alcohol   |
| Please indicate if your company is involved in the production, operation, trade, or sale of any the following:   |
| Alcohol  |
| Please also select "Yes" if your company serves clients in this industry   |
| ○ Yes  |
| No   |
| Points Available: 0.00   |
| Disclosure Tobacco   |
| Please indicate if your company is involved in the production, operation, trade, or sale of any the following:   |
| Tobacco  |
| Please also select "Yes" if your company serves clients in this industry   |
| ○ Yes  |
| No     No |
| Points Available: 0.00   |
| Disclosure Gambling  |
| Please indicate if your company is involved in the production, operation, trade, or sale of any the following:   |
| Gambling   |
| Please also select "Yes" if your company serves clients in this industry   |
| ○ Yes  |
| No     No |
| Points Available: 0.00   |

## **Disclosure Firearms Weapons** Please indicate if your company is involved in the production, operation, trade, or sale of any the following: Firearms, weapons or munitions Please also select "Yes" if your company serves clients in this industry O Yes No Points Available: 0.00 **Disclosure Pornography** Please indicate if your company is involved in the production, operation, trade, or sale of any the following: Pornography Please also select "Yes" if your company serves clients in this industry O Yes No Points Available: 0.00 **Disclosure Fossil Fuels** Please indicate if your company is involved in the production, operation, trade, or sale of any the following: Fossil-fuel-based oil, natural gas, or coal extraction, distribution, sale, etc. Please also select "Yes" if your company serves clients in this industry O Yes No Points Available: 0.00 **Disclosure Mining** Please indicate if your company is involved in the production, operation, trade, or sale of any the following:

Mining

Please also select "Yes" if your company serves clients in this industry

O Yes

No

## Disclosure Nuclear Power or Hazardous Materials Please indicate if your company is involved in the production, operation, trade, or sale of any the following: Nuclear power, radioactive materials or hazardous waste Please also select "Yes" if your company serves clients in this industry O Yes ● No Points Available: 0.00 **Disclosure Prisons** Please indicate if your company is involved in the production, operation, trade, or sale of any the following: **Prisons** Please also select "Yes" if your company serves clients in this industry O Yes ON O Points Available: 0.00 Disclosure Volunteer Placement to Orphanages Please indicate if your company is involved in the production, operation, trade, or sale of any the following: Organizing volunteer programs to orphanages or child care organizations O Yes ON O Points Available: 0.00 **Disclosure Animal Products or Services** Please indicate if your company is involved in the production, operation, trade, or sale of any the following: Animal-based products or services (including seafood) O Yes ON O Points Available: 0.00 **Disclosure Genetically Modified Organisms** Please indicate if your company is involved in the production, operation, trade, or sale of any the following: Genetically modified organisms Please also select "Yes" if your company serves clients in this industry O Yes No

| Disclosure Biodiversity Impacts  |
|--|
| Please indicate if your company is involved in the production, operation, trade, or sale of any the following:   |
| Industries with a large potential biodiversity impact (including logging or logging equipment, agriculture, etc.)  |
| ○ Yes  |
| No     No |
| Points Available: 0.00   |
| Disclosure Energy and Emissions Intensive Industries   |
| Please indicate if your company is involved in the production, operation, trade, or sale of any the following:   |
| Energy- and emissions-intensive industries   |
| ○ Yes  |
| <ul><li>No</li></ul>   |
| Points Available: 0.00   |
| Disclosure Water Intensive Industries  |
| Please indicate if your company is involved in the production, operation, trade, or sale of any the following:   |
| Water-intensive industries   |
| ○ Yes  |
| No     No |
| Points Available: 0.00   |
| Disclosure Illegal Products or Subject to Phase Out  |
| Please indicate if your company is involved in the production, operation, trade, or sale of any the following:   |
| Products or activities that are illegal under country laws or regulations where they have operated, banned in international conventions or agreements, or subject to international phase-out or regulation   |
| ○ Yes  |
| No   |
| Points Available: 0.00   |
| Disclosure Industries at Risk of Human Rights Violations   |
| Please indicate if your company is involved in the production, operation, trade, or sale of any the following:   |
| Industries reliant upon materials at high risk of human rights infringements (e.g. conflict minerals)  |
| ○ Yes  |
| ○ No   |
| Points Available: 0.00   |

## Other Disclosure Industries Please indicate if your company is involved in the production, operation, trade, or sale of any the following: Other industries that may cause social or environmental harm or are subject to stakeholder criticism or concern O Yes No Points Available: 0.00 **Company Explanation Of Disclosure Item Flags** If you selected "Yes" to any of the "Disclosure Industries" listed above, please provide a detailed explanation of the company's involvement for each affirmative response: If this does not apply to you, please enter "Does not apply" in the text area below. no aplica Points Available: 0.00 **Disclosure Practices** Disclosure questions on sensitive practices. No formal Registration Under Domestic Regulations Please indicate if your company engages in any of the following practices: Company is not formally registered in accordance with all relevant regulations and requirements If your company is a formally registered business, select "No." O Yes No Points Available: 0.00

### **Tax Reduction Through Corporate Shells**

Please indicate if your company engages in any of the following practices:

Company uses corporate shells or other structural means, such as establishing multiple corporate entities, to minimize tax payments

O Yes

No

| Operates in conflict zones   |
|--|
| Please indicate if your company engages in any of the following practices:   |
| Company operates in conflict zones   |
| ○ Yes  |
| No   |
| Points Available: 0.00   |
| Sale of Data   |
| Please indicate if your company engages in any of the following practices:   |
| Company sells or provides access to consumer or user data  |
| ○ Yes  |
| No   |
| Points Available: 0.00   |
| Facilities located in sensitive ecosystems   |
| Please indicate if your company engages in any of the following practices:   |
| Company facilities are located adjacent to or in sensitive ecosystems  |
| ○ Yes  |
| No     No |
| Points Available: 0.00   |
| Animal Testing   |
| Please indicate if your company engages in any of the following practices:   |
| Company's products are tested on animals   |
| ○ Yes  |
| No     No |
| Points Available: 0.00   |
| Marketing of Breastmilk Substitutes  |
| Please indicate if your company engages in any of the following practices:   |
| Marketing of breastmilk substitutes  |
| ○ Yes  |
| No     No |
| Points Available: 0.00   |

## Activities against freedom of association/collective bargaining Please indicate if your company engages in any of the following practices: Company has taken a public stance against unionization, has engaged in activities that may be perceived as taking a stance against union organizing, or prohibits workers from freely associating and bargaining collectively for the terms of one's employment O Yes No Points Available: 0.00 **Workers Under Bond** Please indicate if your company engages in any of the following practices: Company hires workers that are under bond, debt, or other obligation to the company or to labor brokers O Yes O No Points Available: 0.00 **Confirmation of Right to Work** Please indicate if your company engages in any of the following practices: Company does not confirm that workers have the legal right to work in jurisdiction of operations, or company does not keep personnel records that include evidence of the date of birth of each worker O Yes ON O Points Available: 0.00 **Employs Individuals on Zero-Hour Contracts** Please indicate if your company engages in any of the following practices: Company employs individuals on zero-hour contracts O Yes No Points Available: 0.00 Company workers are prisoners Please indicate if your company engages in any of the following practices: Company uses workers who are prisoners O Yes ON O Points Available: 0.00

## Company Employs Workers Under Age 15 (Or Other ILO Minimum Age) Please indicate if your company engages in any of the following practices: Company employs workers under the age of 15 (or other minimum work age covered by the International Labour Organization Convention No. 138) and/or company does not keep personnel records that include evidence of the date of birth of each O Yes No Points Available: 0.00 **Overtime For Hourly Workers Is Compulsory** Please indicate if your company engages in any of the following practices: Overtime work is compulsory and exceeds 48 hours in a week O Yes ON O Points Available: 0.00 Other Disclosure Practices Please indicate if your company engages in any of the following practices: Other sensitive practices that may cause social or environmental harm, or are subject to stakeholder concern O Yes

No

Points Available: 0.00

### **Company Explanation Of Disclosure Item Flags**

If you selected "Yes" to any of the "Disclosure Practices" listed above, please provide a detailed explanation of the company's engagement in each practice marked in the affirmative:

If this does not apply to you, please enter "Does not apply" in the text area below.

no aplica

Points Available: 0.00

### **Disclosure Outcomes & Penalties**

Disclosure questions concerning litigation, relocation of communities, accidents, and on-the-job fatality.

| On-Site Fatality   |
|--|
| Please indicate if your company has experienced any of the following in the past 5 years:  |
| Company has had an operational or on-the-job fatality  |
| ○ Yes  |
| No   |
| Points Available: 0.00   |
| Litigation or Arbitration  |
| Please indicate if your company has experienced any of the following in the past 5 years:  |
| Litigation or arbitration against company either ongoing, settled, or found against the company  |
| ○ Yes  |
| No   |
| Points Available: 0.00   |
| Company has filed for bankruptcy   |
| Please indicate if your company has experienced any of the following in the past 5 years:  |
| Company has filed for bankruptcy   |
| ○ Yes  |
| No   |
| Points Available: 0.00   |
| Bribery, Fraud, or Corruption  |
| Please indicate if your company has had a formal complaint to a regulatory agency or been assessed a fine or sanction in the past five years for any of the following:   |
| Bribery, fraud, or corruption  |
| ○ Yes  |
| No     No |
| Points Available: 0.00   |
| Anti-Competitive Behavior  |
| Please indicate if your company has had a formal complaint to a regulatory agency or been assessed a fine or sanction in the past five years for any of the following:   |
| Anti-competitive behavior  |
| ○ Yes  |
| No   |
| Points Available: 0.00   |

## Financial Reporting, Taxes, Investments, or Loans Please indicate if your company has had a formal complaint to a regulatory agency or been assessed a fine or sanction in the past five years for any of the following: Financial reporting, tax payments, investments, or loans O Yes No Points Available: 0.00 Political Contributions or International Affairs Please indicate if your company has had a formal complaint to a regulatory agency or been assessed a fine or sanction in the past five years for any of the following: Political contributions or international affairs O Yes ON O Points Available: 0.00 Labor Issues Please indicate if your company has had a formal complaint to a regulatory agency or been assessed a fine or sanction in the past five years for any of the following: Labor issues (including safety and discrimination) O Yes No Points Available: 0.00 Recalls Please indicate if your company has experienced any of the following in the past 5 years: Recalls due to quality control issues O Yes No Points Available: 0.00 **Breaches of Confidential Information** Please indicate if your company has experienced any of the following in the past 5 years: Breaches of individual privacy and/or losses of individual confidential data

O Yes

No

## **Consumer Protection** Please indicate if your company has had a formal complaint to a regulatory agency or been assessed a fine or sanction in the past five years for any of the following: Consumer protection (including product safety and marketing claims) O Yes No Points Available: 0.00 Significant Layoffs Please indicate if your company has experienced any of the following in the past 5 years: Company has had layoffs of more than 20% of the workforce O Yes ON O Points Available: 0.00 Hazardous Discharges Into Air/Land/Water (Past 5 Yrs) Please indicate if your company has experienced any of the following in the past 5 years: Company sites have experienced accidental discharges to air, land or water of hazardous substances O Yes No Points Available: 0.00 Large Scale Land Conversion, Acquisition, or Relocation Please indicate if your company has experienced any of the following in the past 5 years: Construction or operation of company involved large scale land acquisition, convergence, or degradation (including the construction or refurbishment of dams), or resulted in the resettlement or economic displacement of 5,000 or more people O Yes No Points Available: 0.00 Penalties Assessed For Environmental Issues Please indicate if your company has had a formal complaint to a regulatory agency or been assessed a fine or sanction in the past five years for any of the following: Environmental management penalties, including animal welfare O Yes

Points Available: 0.00

No

#### **Violation of Indigenous Peoples Rights**

Please indicate if your company has had a formal complaint to a regulatory agency or been assessed a fine or sanction in the past five years for any of the following:

Infringing on indigenous people's rights, for instance by utilizing lands owned or used by indigenous peoples without full documented consent of such peoples

O Yes

Points Available: 0.00

#### Other Disclosure Outcomes & Penalties

Please indicate if your company has had a formal complaint to a regulatory agency or been assessed a fine or sanction in the past five years for any of the following:

Other penalties, complaints, or grievances filed or levied against the company for negative impacts on local communities, human rights, or other stakeholder concerns

O Yes

No

Points Available: 0.00

#### Company Explanation Of Disclosure Item Flags

If you selected "Yes" to any of the "Disclosure Outcomes & Penalties" listed above, please provide a detailed explanation of the company's experience related to each affirmative response:

If this does not apply to you, please enter "Does not apply" in the text area below.

no aplica

Points Available: 0.00

### **Supply Chain Disclosure**

Disclosure questions concerning the significant suppliers of the company

### Supplier Child Labor, Prison Labor, or Forced Labor

Please indicate if any of the following statements are true regarding your company's suppliers:

Employment of workers under the age of 15, use of workers who are currently prisoners, or other practices that are relevant to risk of forced labor

O Yes

ON O

O Don't Know

## **Suppliers in Conflict Zones** Please indicate if any of the following statements are true regarding your company's suppliers: Operation in conflict zones O Yes No O Don't Know Points Available: 0.00 **Suppliers Negative Social Impact** Please indicate if any of the following statements are true regarding your company's suppliers: Practices or outcomes that produced substantial negative impacts regarding human rights, labor conditions, or local communities O Yes No O Don't Know Points Available: 0.00 **Suppliers Negative Environmental Impact** Please indicate if any of the following statements are true regarding your company's suppliers: Practices or outcomes that produced substantial negative environmental impact O Yes

O No

O Don't Know