

B Corp Certification - Disclosure Questionnaire Documentation

Disclosure Questionnaire category: Litigation, Arbitration, Penalties, and/or Regulatory Complaints

Updated as of: 11/20/2024

My Care Concierge reported having two material penalties filed against the company related to the following issues: Operating Licence approval. Those cases had repercussions in the last five years.

Legal disputes, arbitration, penalties and regulatory complaints can adversely affect external stakeholders by disrupting customer service, causing uncertainty and financial negative impacts for suppliers and employees, and diminishing investor confidence. Additionally, these issues may damage the company's reputation, and result in broader economic and regulatory repercussions. Certified B Corps must make their involvement in Litigation, Arbitration, Penalties, and Regulatory complaints transparent under their B Corp Profile.