

DISCLOSURE MATERIALS

Certified B Corporations must complete a Disclosure Questionnaire to identify potentially sensitive issues related to the company (e.g. historical fines, sanctions, material litigation, or sensitive industry practices).

This component does not affect the company's score on the B Impact Assessment. If the company answers affirmatively to any items in the Disclosure Questionnaire and B Lab deems them to be material, the company must:

- 1) Be transparent about the disclosure issues identified on the company's public B Impact Report
- 2) Describe how the company has addressed this issue.
- 3) Demonstrate that management systems are in place to avoid similar issues from arising in the future.

In all cases, the Standards Advisory council reserves the right to refuse certification if the company is ultimately deemed not to uphold the spirit of the community.

In addition to the voluntary indication of sensitive issues in the Disclosure Questionnaire, companies pursuing Certification also are subject to background checks by B Lab staff. Background checks include a review of public records, news sources, and search engines for company names, brands, executives/founders, and other relevant topics.

Sensitive issues identified through background checks may or may not be within the scope of questions in the Disclosure Questionnaire, but undergo the same review process and are subject to the same possible review by the Standards Advisory Council, including ineligibility for B Corp Certification, required remediation, or disclosure.

This document contains a copy of the company's completed Disclosure Questionnaire and related disclosure documentation provided by the company.



Negative Social Impact

Other

DISCLOSURE QUESTIONNAIRE

Other

Company Name: Vivera BV Date Submitted: 05/19/2023

Industries & Products	Yes	No
Please indicate if the company is involved in pro	oduction of or tra	ade in any the
following. Select Yes for all options that apply.		·····
Animal Products or Services		√,
Biodiversity Impacts		√,
Chemicals		√
Company Explanation Of Disclosure Item Flags		√
Disclosure Alcohol		√
Disclosure Firearms Weapons		V
Disclosure Mining		V
Disclosure Pornography		√
Disclosure Tobacco		V
Energy and Emissions Intensive Industries		V
Fossil fuels		V
Gambling		√
Genetically Modified Organisms		Į į
Illegal Products or Subject to Phase Out		Į į
Industries at Risk of Human Rights Violations		Ţ.
Monoculture Agriculture		Ţ
Nuclear Power or Hazardous Materials		ý
Payday, Short Term, or High Interest Lending		- j
Water Intensive Industries		j
		7/
Tax Advisory Services		
Tax Advisory Services	i	<u>i</u> v
	Yes	No
Supply Chain Disclosures Please indicate if any of the following statement		
Supply Chain Disclosures Please indicate if any of the following statement company's significant suppliers.		
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Outcomes & Penalties	True	False
Please indicate if the company has had any formal agency or been assessed any fine or sanction in the following practices or policies. Check all that a	ne past five y	
Anti-Competitive Behavior		V
Breaches of Confidential Information		√
Bribery, Fraud, or Corruption		√
Company Explanation Of Disclosure Item Flags		√
Company has filed for bankruptcy		V
Consumer Protection	V	
Financial Reporting, Taxes, Investments, or Loans		V
Hazardous Discharges Into Air/Land/Water (Past 5 Yrs)		V
Labor Issues		V
Large Scale Land Conversion, Acquisition, or Relocation		V
Litigation or Arbitration		√
On-Site Fatality		V
Penalties Assessed For Environmental Issues		,
Political Contributions or International Affairs		, V
Recalls	V	,
Significant Layoffs		V
Violation of Indigenous Peoples Rights		,
Other		J
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D	True	False
Practices	iiue	; raise
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B Corp Certification - Disclosure Questionnaire Documentation

PROVIDED BY: Vivera BV UPDATED AS OF: 05/19/2023

DISCLOSURE QUESTIONNAIRE CATEGORY	Vivera BV
ISSUE DATE	2019, 2020
TOPIC	Recalls due to wrong allergen or no allergen declared on label.
SUMMARY OF ISSUE	 Vivera BV has had 7 recalls in the last five years due to wrong packaging and undeclared allergens: Recalls due to wrong packaging and undeclared allergen 2019 (2 recalls) due to wrong allergen on the label- presenting a risk for people with a soya allergy. There were no reported illnesses. 2019 (2 recalls) related to no declared allergen on product label- presenting risk for people with an egg allergy. There were no reported illnesses. 2019, 2021 (2 recalls) due to wrong allergen on product label presenting possible risk for people with an egg and milk allergy. There were no reported illnesses. 2020 (1 recall) due to wrong allergen on product label presenting possible risk for people with a gluten allergy. There were no reported illnesses.
SIZE/SCOPE OF ISSUE (e.g. \$ financial implication, # of individuals affected)	The recalls related to wrong packaging and undeclared allergens represented a total of approximately 0,025% of the company's revenue.
IMPACT ON STAKEHOLDERS	No consumers were harmed prior to recall in the case of the wrong allergen or no declared allergen recalls and the risk of the recalls were not classified by any food/health safety regulators. However the products presented a potential risk of allergic reaction.
IMPLEMENTED MGT PRACTICES	To avoid the risk of wrong allergen labelling or no labelling or allergens on packaging, the company installed a QR code system with QR codes on the sleeves around its packs. QR code readers on the manufacturing line check if the right product is in the right pack. This is not implemented for packs that do not have sleeves but those continue to have labels. In every label change, the label will be stuck in the product registration form and checked by a second person on the line.
RELATED INCIDENTS	2 recalls in 2020 prior to product reaching consumer, not considered material



B Corp Certification - Disclosure Questionnaire Documentation

PROVIDED BY: Vivera BV UPDATED AS OF: 05/19/2023

DISCLOSURE QUESTIONNAIRE CATEGORY	Facilities located in sensitive ecosystems
TOPIC	Company has their production facilities located adjacent to Engbertsdijksvenen, De Sallandse Heuvelrug and Borkeld
SUMMARY OF ISSUE	The areas of Engbertsdijksvenen, De Sallandse Heuvelrug and Borkeld have Natura 2000 status. De Sallandse Heuvelrug is characterized by wet heaths, textured dry heaths, juniper thickets; Borkeld is characterized by dry heaths, wet heaths, acid fens, juniper thickets, rough grazing land; and Engbertsdijksvenen is characterized by dry heaths, active bogs (raised bog landscape) and restoring bogs. All ecosystems are sensitive to nitrogen depositions and falling water levels.
SIZE/SCOPE OF ISSUE (e.g. \$ financial implication, # of individuals affected)	90% of the company's production is located in the vicinity of Natura 2000 areas.
IMPACT ON STAKEHOLDERS	Potential risks from operations located in sensitive ecosystems include damage to local environments from human and mechanical impacts, as well as indirect impacts from land conversion use and risks to flora and fauna.
IMPLEMENTED MGT PRACTICES	 An ISO 14001 certified environmental management system was introduced to reduce environmental impact and prevent incidents. Based on studies for advice how to reduce the use of energy and water, the following measures are taken: Heat recovery on chilling installation used for heating cleaning water – for more than 10 years, the cooling system's compressors are cooled with water. Through the heat exchanger, that heath is used for warming up tap water to hot water. Heat recovery on combustion gases of thermal oil system, used for heating cleaning water – a system was installed in 2022 with which tap water is heated to hot water with residual heat of the thermal oil boiler's flue gases. Economizer on steam boiler – flue gases of natural gas combustion are used for preheating the boiler's feed water. Thermal insulation of equipment and piping. Trolley washing machine (saving a lot of water and energy) – a bin washer was acquired a few years ago. All above mentioned measures leads to saving natural gasses. In turn, this leads to a reduction in Nox-emissions in the locations.
RELATED INCIDENTS	No, there were no penalties or accidents that caused harm.



B Corp Certification - Disclosure Questionnaire Documentation

PROVIDED BY: Vivera BV UPDATED AS OF: 05/19/2023

DISCLOSURE QUESTIONNAIRE CATEGORY	Penalties
ISSUE DATE	May 2019 and February 2020
TOPIC	Consumer Protection
SUMMARY OF ISSUE	In 2019 and 2020, Vivera received two warnings from the NVWA with regards to Listeria monocytogenes. This applies to environmental monitoring and sustainability substantiation based on EU directive 2073/2005.
SIZE/SCOPE OF ISSUE (e.g. \$ financial implication, # of individuals affected)	The company was fined in approximately EUR2,000.00. Vivera had no reported cases of food contamination or cases of listeriosis associated with the consumption of their products.
IMPACT ON STAKEHOLDERS	The non-compliance to EU directive 2073/2005 increases risks of human cases of foodborne diseases.
IMPLEMENTED MGT PRACTICES	In 2020, Vivera has changed its Listeria's approach. Environmental monitoring: Structural deviations have been addressed and an action plan and consultation structure have been set up for this. As of 2021, the number of infections in environmental monitoring has therefore been structurally reduced. The action plan for this has been approved by the NVWA. During the last BRC and IFS audits no deviations were written out. Substantiation Shelf life based on EU DIR 2073/2005: Since 2020, a policy has been introduced whereby all recipes are developed in such a way that they fall into category 1.3 (outgrowth < log 0.5 cfu/gr.) of the aforementioned legislation. This means that no listeria can grow in the products. In the meantime, the NVWA has also approved their products as a "ready to heat". Due to the high temperatures through which their products are subject during the production process there is no risk of listeria. The preparation advice that Vivera uses on the packaging has been validated. Based on this last process, NVWA has lifted all outstanding warnings in 2021. According to the regular microbiological monitoring plan, products are tested for listeria at the end of their shelf life. The NVWA and Vivera have established that all products, to date, comply with the EU DIR 2073/2005.
RELATED INCIDENTS	No