

DISCLOSURE MATERIALS

Certified B Corporations must complete a Disclosure Questionnaire to identify potentially sensitive issues related to the company (e.g. historical fines, sanctions, material litigation, or sensitive industry practices).

This component does not affect the company's score on the B Impact Assessment. If the company answers affirmatively to any items in the Disclosure Questionnaire and B Lab deems them to be material, the company must:

- 1) Be transparent about the disclosure issues identified on the company's public B Impact Report
- 2) Describe how the company has addressed this issue.
- 3) Demonstrate that management systems are in place to avoid similar issues from arising in the future.

In all cases, the Standards Advisory council reserves the right to refuse certification if the company is ultimately deemed not to uphold the spirit of the community.

In addition to the voluntary indication of sensitive issues in the Disclosure Questionnaire, companies pursuing Certification also are subject to background checks by B Lab staff. Background checks include a review of public records, news sources, and search engines for company names, brands, executives/founders, and other relevant topics.

Sensitive issues identified through background checks may or may not be within the scope of questions in the Disclosure Questionnaire, but undergo the same review process and are subject to the same possible review by the Standards Advisory Council, including ineligibility for B Corp Certification, required remediation, or disclosure.

This document contains a copy of the company's completed Disclosure Questionnaire and related disclosure documentation provided by the company.

DISCLOSURE QUESTIONNAIRE

Company Name: Empresas Torre
 S.A. Date Submitted: 24/10/2019

Industries & Products	Yes	No
Please indicate if the company is involved in production of or trade in any the following. Select Yes for all options that apply.		
Animal Products or Services		✓
Biodiversity Impacts		✓
Chemicals		✓
Company Explanation Of Disclosure Item Flags		✓
Disclosure Alcohol		✓
Disclosure Firearms Weapons		✓
Disclosure Mining		✓
Disclosure Pornography		✓
Disclosure Tobacco		✓
Energy and Emissions Intensive Industries		✓
Fossil fuels		✓
Gambling		✓
Genetically Modified Organisms		✓
Illegal Products or Subject to Phase Out		✓
Industries at Risk of Human Rights Violations		✓
Monoculture Agriculture		✓
Nuclear Power or Hazardous Materials		✓
Payday, Short Term, or High Interest Lending		✓
Water Intensive Industries		✓
Other		✓

Supply Chain Disclosures	Yes	No
Please indicate if any of the following statements are true regarding your company's significant suppliers.		
Business in Conflict Zones		✓
Child or Forced Labor		✓
Negative Environmental Impact		✓
Negative Social Impact		✓
Other		✓

Other Disclosures	Yes	No
		✓

Outcomes & Penalties	True	False
Please indicate if the company has had any formal complaint to a regulatory agency or been assessed any fine or sanction in the past five years for any of the following practices or policies. Check all that apply.		
Anti-Competitive Behavior		✓
Breaches of Confidential Information		✓
Bribery, Fraud, or Corruption		✓
Company Explanation Of Disclosure Item Flags		✓
Company has filed for bankruptcy		✓
Consumer Protection		✓
Financial Reporting, Taxes, Investments, or Loans		✓
Hazardous Discharges Into Air/Land/Water (Past 5 Yrs)		✓
Labor Issues	✓	
Large Scale Land Conversion, Acquisition, or Relocation		✓
Litigation or Arbitration		✓
On-Site Fatality		✓
Penalties Assessed For Environmental Issues		✓
Political Contributions or International Affairs		✓
Recalls		✓
Significant Layoffs		✓
Violation of Indigenous Peoples Rights		✓
Other		✓

Practices	True	False
Please indicate if the following statements are true regarding whether or not the company engages in the following practices. Check all that apply. If the statement is true, select "Yes." If false, select "No."		
Animal Testing		✓
Company/Suppliers Employ Under Age 15 (Or Other ILO Minimum Age)		✓
Company Explanation Of Disclosure Item Flags		✓
Company prohibits freedom of association/collective bargaining		✓
Company workers are prisoners		✓
Conduct Business in Conflict Zones		✓
Confirmation of Right to Work		✓
Does not transparently report corporate financials to government		✓
Employs Individuals on Zero-Hour Contracts		✓
Facilities located in sensitive ecosystems		✓
ID Cards Withheld or Penalties for Resignation		✓
No formal Registration Under Domestic Regulations		✓
No signed employment contracts for all workers		✓
Overtime For Hourly Workers Is Compulsory		✓
Payslips not provided to show wage calculation and deductions		✓
Sale of Data		✓
Tax Reduction Through Corporate Shells		✓
Workers cannot leave site during non-working hours		✓
Workers not Provided Clean Drinking Water or Toilets		✓
Workers paid below minimum wage		✓
Workers Under Bond		✓
Other		✓

B Corp Certification - Disclosure Questionnaire Documentation

PROVIDED BY: Empresas Torre S.A.

UPDATED AS OF: 24 Oct 2019

DISCLOSURE QUESTIONNAIRE CATEGORY	Penalties Assessed Regarding Company's Employee Safety
ISSUE DATE	January & June 2019, July 2014
TOPIC	Three Cases of Workplace Injury
SUMMARY OF ISSUE	1) Case O-33-2019: (Oct. 2018) Finger trapped in machinery in the company's subsidiary, Productos Torre S.A. While a printing process was taking place, a jam occurred in the printing tower. The production operator proceeded to remove jammed paper, but did not follow the procedure of releasing the pressure of the rollers at the time of performing this maneuver, which caused the entrapment and fracture of the little finger of the left hand and, subsequently, the surgical amputation of the same finger. 2) Case 55922: (Feb. 2014) One of the employees of a service provider of Empresas Torre S.A. had a finger cut injury, causing amputation. The cranes that operate in the Torre production plant are leased from a service provider. On the day of the accident, the service provider, at the request of Torre, transported a crane to the Productos Torre S.A. facilities in the city of Quillota. The supplier representative lowered the forklift, at which time an employee of Productos Torre S.A. warned that the crane's forks were longer than those used in the Productos Torre S.A. operations. The supplier representative contacted the supplier company by phone and then proceeded to change the forks. This exchange normally must be carried out mechanically, that is, to insert the forks in the forklift. Given the impossibility of mechanically locking them, the supplier representative decided to change the forks manually, a circumstance in which, when trying to insert one of the forks into the forklift, his middle finger of his right hand suffered a traumatic amputation. 3) Case O-3-2019 (Jan. 2019) Compensation for damages were paid due to an accident of a worker at Productos Torre S.A. This was due to the amputation of fingers due to entrapment in a machine. While performing a scheduled maintenance on the Kugler machine, the worker rested his right hand on the articulated arm of the moving machine, resulting in the entrapment in the machine, and ultimately in the amputation of distal phalanges of the ring and little fingers.
SIZE/SCOPE OF ISSUE	3 affected individuals; 2019 - 2/362 = 0.55%; 2014 - 1/515 = 0.19%
IMPACT ON STAKEHOLDERS	Finger amputation of each of the 3 workers.
RESOLUTION	1) Amount claimed in case = \$77,335,520 CLP ==> 0.22% of 2018 revenues; Amount Paid = \$25,000,000 ==> 0.07% of 2018 revenues 2) Amount claimed in case = 10UTM = \$483,530 ==> 0.001% of 2014 revenues; Amount Paid = \$421,780 ==> 0.001% of 2014 revenues 3) Amount claimed in case = \$78,995,759 CLP ==> 0.22% of 2018 revenues; Amount Paid = \$15,000,000 ==> 0.04% of 2018 revenue
IMPLEMENTED MGT PRACTICES	1) - Re-instruction in the restriction of the entry of hands into moving parts. - Expanded instructions for all people who operate machinery - Generate visual resources and critical tasks of productive processes associated with each task - Install mobile keypad (push button) 2) - Safety talks to forklift operators about safe operation, cleaning and review of cranes use - Safety talk to all the personnel of the production plant regarding the accident that occurred - Reinforced the need to respect the work plan for the safe delivery of forklifts - Reinforced the need to respect safety instructions - Reinforced the responsibility of the safety officer must control the entry of trucks and vehicles in general 3) - Injured worker must complete a training course on machine operations, hazard identification and risk assessment at work - Risk Prevention needed to be reintroduce - For all workers who operate machines: carry out preventive orientation prior to the start of scheduled maintenance - HR: update job descriptions for machine operators, specifying the tasks associated with machinery maintenance - maintenance area: update machinery maintenance procedure, specifying associated risks and preventive measures
RELATED INCIDENTS Y/N	No

B Corp Certification - Disclosure Questionnaire Documentation

PROVIDED BY: Empresas Torre S.A.

UPDATED AS OF: 24 Oct 2019

CATEGORÍA DEL CUESTIONARIO DE DIVULGACIÓN	Sanciones Evaluadas en Relación a la Seguridad de los Trabajadores en la Empresa
FECHA DEL ASUNTO	Enero & junio 2019, julio 2014
TEMA	Tres casos de Lesiones en el ambito de trabajo
DESCRIPCIÓN DEL TEMA	1) Caso O-33-2019: (oct. 2018) Atrapamiento de dedo en el filial Productos Torre S.A. Mientras se realizaba un proceso de impresión, ocurrió un atasco en la torre de impresión. El operario de producción procedió a retirar papel atascado, pero no siguió el procedimiento de liberar la presión de los rodillos al momento de efectuar esta maniobra, lo que causó el atrapamiento y fractura del dedo meñique de la mano izquierda y, posteriormente, la amputación quirúrgica del mismo. 2) 2) Caso 55922: (feb. 2014) Uno de los empleados de un prestadore de servicios de Empresas Torre S.A. tuvo una lesión de un corte de dedo, causando amputación. Las grúas que opera la planta productiva son arrendadas a una empresa que presta este servicio. El día del accidente el proveedor, a requerimiento de Torre, transportó una grúa hasta las dependencias de Productos Torre en la ciudad de Quillota. Una vez que se bajó la grúa del transporte, el recepcionista de Torre advirtió que las horquillas de la grúa eran más largas que las utilizadas en la operación de Torre. El funcionario del proveedor se comunicó telefónicamente con su empresa y, de acuerdo a lo que se le indicó, procedió a cambiar las horquillas. Dicho intercambio debe realizarse en forma mecánica, esto es, insertar (acoplar) las horquillas en el carro porta horquillas. Ante la imposibilidad de trabarlas mecánicamente, dicho funcionario decidió realizar el cambio de horquillas manualmente, circunstancia en la que, al intentar insertar una de las horquillas en el porta horquilla, su dedo medio de la mano derecha sufrió una amputación traumática. 3) Caso O-3-2019 (ene. 2019) Indemnización de perjuicios por accidente del trabajo de un trabajador en Productos Torre S.A. Corresponde a amputación de un dedo por atrapamiento en una máquina. Mientras se realizaba una mantención programada a la máquina Kugler, el trabajador apoyó su mano derecha en el brazo articulado de la máquina en movimiento, produciéndose el atrapamiento de ésta, con consecuencia de amputación de falanges distales de los dedos anular y meñique.
TAMAÑO / ALCANCE DE LA CUESTIÓN	3 individuos afectados; 2019 - $2/362 = 0.55\%$; 2014 - $1/515 = 0.19\%$
IMPACTO EN STAKEHOLDERS	Amputación de un dedo de los tres individuos afectados.
RESOLUCIÓN	1) Monto demandado = \$77,335,520 CLP ==> 0.22% de ingresos totales del año (2018); Monto Pagado = \$25,000,000 ==> 0.07% Ingresos año 2018 2) Monto demandado = 10UTM = \$483,530 ==> 0.001% de ingresos totales del año (2014); Monto Pagado = \$421,780 ==> 0.001% Ingresos año 2014 3) Monto demandado = \$78,995,759 CLP ==> 0.22% de ingresos totales del año (2018); Monto Pagado = \$15,000,000 ==> 0.04% Ingresos año 2018
PRÁCTICAS DE GESTIÓN IMPLEMENTADAS	1) - Reinstrucción en la prohibición del ingreso de manos en partes en movimiento. - Ampliar instructivo para todas las personas que operan maquinaria - Generar puntos de visualización de fuentes y tareas críticas de procesos productivos asociados a cada faena - Instalar botonera móvil (pulsador) 2) - Charlas de seguridad a operadores de grúas horquillas sobre "operación segura" y "limpieza y revisión de grúas" - Charla de seguridad a todo el personal de la planta productiva respecto a accidente ocurrido - Respetar plan de trabajo para la entrega segura de grúas horquillas - Respetar instructivo de seguridad - Encargado de seguridad debe realizar control de ingreso de camiones y vehículos en general 3) -Trabajador accidentado deberá realizar curso de capacitación de "defensa de máquinas", "identificación de peligros y evaluación de riesgos en el trabajo" - Prevención de Riesgos deberá hacer reinducción ""obligación de informar riesgos asociados"" - Para todos los trabajadores que operan con máquinas: ""realizar inducción preventiva previa al inicio de las labores de mantenimiento programadas" - RRHH: "actualizar descriptor de cargos a maestros de máquinas, especificando las tareas asociadas a faenas de mantención de maquinarias y registro de difusión" - área mantención: "actualizar procedimiento de mantención de maquinaria, especificando riesgos asociados y medidas preventivas a riesgos inherentes y registro de difusión. "actualizar instructivo maquinaria Kuglker". "actualización matriz de riesgos con labores de mantención de Kugler block y riesgos inherentes""
INCIDENTES RELACIONADOS	No