

## **DISCLOSURE MATERIALS**

Certified B Corporations must complete a Disclosure Questionnaire to identify potentially sensitive issues related to the company (e.g. historical fines, sanctions, material litigation, or sensitive industry practices).

This component does not affect the company's score on the B Impact Assessment. If the company answers affirmatively to any items in the Disclosure Questionnaire and B Lab deems them to be material, the company must:

- 1) Be transparent about the disclosure issues identified on the company's public B Impact Report
- 2) Describe how the company has addressed this issue.
- 3) Demonstrate that management systems are in place to avoid similar issues from arising in the future.

In all cases, the Standards Advisory council reserves the right to refuse certification if the company is ultimately deemed not to uphold the spirit of the community.

In addition to the voluntary indication of sensitive issues in the Disclosure Questionnaire, companies pursuing Certification also are subject to background checks by B Lab staff. Background checks include a review of public records, news sources, and search engines for company names, brands, executives/founders, and other relevant topics.

Sensitive issues identified through background checks may or may not be within the scope of questions in the Disclosure Questionnaire, but undergo the same review process and are subject to the same possible review by the Standards Advisory Council, including ineligibility for B Corp Certification, required remediation, or disclosure.

This document contains a copy of the company's completed Disclosure Questionnaire and related disclosure documentation provided by the company.



## DISCLOSURE QUESTIONNAIRE

Company Name: Oxwash Ltd Date Submitted: 05/13/2022

| Industries & Products   | Yes | No           |
|---|-----|--------------|
| Please indicate if the company is involved in p following. Select Yes for all options that apply. |     | e in any the |
| Animal Products or Services   |     | V            |
| Biodiversity Impacts  |     | √            |
| Chemicals   |     | <b>V</b>     |
| Company Explanation Of Disclosure Item Flags  |     | <b>V</b>     |
| Disclosure Alcohol  |     | √            |
| Disclosure Firearms Weapons   |     | V            |
| Disclosure Mining   |     | √            |
| Disclosure Pornography  |     | √            |
| Disclosure Tobacco  |     | √ V          |
| Energy and Emissions Intensive Industries   | √   |              |
| Fossil fuels  |     | <b>√</b>     |
| Gambling  |     | √            |
| Genetically Modified Organisms  |     | √            |
| Illegal Products or Subject to Phase Out  |     | 1            |
| Industries at Risk of Human Rights Violations   |     | √            |
| Monoculture Agriculture   |     | √            |
| Nuclear Power or Hazardous Materials  |     | √            |
| Payday, Short Term, or High Interest Lending  |     | √ V          |
| Water Intensive Industries  | V   |              |
| Tax Advisory Services   |     | V            |

| Supply Chain Disclosures  | Yes           | No     |
|---|---------------|--------|
| Please indicate if any of the following statements are company's significant suppliers. | true regardin | g your |
| Business in Conflict Zones  |               | 1      |
| Child or Forced Labor   |               | V      |
| Negative Environmental Impact   |               | V      |
| Negative Social Impact  |               | V      |
| Other   |               | V      |
|   |               |        |

| Outcomes & Penalties  | True | False     |
|---|------|-----------|
| Please indicate if the company has had any formal complaint to a regulatory agency or been assessed any fine or sanction in the past five years for any of the following practices or policies. Check all that apply. |      |           |
| Anti-Competitive Behavior   |      | $\sqrt{}$ |
| Breaches of Confidential Information  |      | √         |
| Bribery, Fraud, or Corruption   |      | √         |
| Company Explanation Of Disclosure Item Flags  |      | √         |
| Company has filed for bankruptcy  |      | <b>V</b>  |
| Consumer Protection   |      | √         |
| Financial Reporting, Taxes, Investments, or Loans   |      | √         |
| Hazardous Discharges Into Air/Land/Water (Past 5 Yrs)   |      | <b>V</b>  |
| Labor Issues  |      | √         |
| Large Scale Land Conversion, Acquisition, or Relocation   |      | √         |
| Litigation or Arbitration   |      | √         |
| On-Site Fatality  |      | √         |
| Penalties Assessed For Environmental Issues   |      | √         |
| Political Contributions or International Affairs  |      | √         |
| Recalls   |      | √         |
| Significant Layoffs   |      | √         |
| Violation of Indigenous Peoples Rights  |      | √         |
| Other   |      | √         |

| Practices  | True | False     |
|--|------|-----------|
| Please indicate if the following statements are true regarding whether or not the company engages in the following practices. Check all that apply. If the statement is true, select "Yes." If false, select "No." |      |           |
| Animal Testing   |      | $\sqrt{}$ |
| Company/Suppliers Employ Under Age 15 (Or Other ILO Minimum Age)   |      | V         |
| Company Explanation Of Disclosure Item Flags   |      | √         |
| Company prohibits freedom of association/collective bargaining   |      | <b>V</b>  |
| Company workers are prisoners  |      | √         |
| Conduct Business in Conflict Zones   |      |           |
| Confirmation of Right to Work  |      | V         |
| Does not transparently report corporate financials to government   |      | V         |
| Employs Individuals on Zero-Hour Contracts   |      | $\sqrt{}$ |
| Facilities located in sensitive ecosystems   |      | √         |
| ID Cards Withheld or Penalties for Resignation   |      | V         |
| No formal Registration Under Domestic Regulations  |      | V         |
| No signed employment contracts for all workers   |      | V         |
| Overtime For Hourly Workers Is Compulsory  |      | V         |
| Payslips not provided to show wage calculation and deductions  |      | V         |
| Sale of Data   |      |           |
| Tax Reduction Through Corporate Shells   |      | V         |
| Workers cannot leave site during non-working hours   |      | V         |
| Workers not Provided Clean Drinking Water or Toilets   |      | V         |
| Workers paid below minimum wage  |      | V         |
| Workers Under Bond   |      | V         |
| Other  |      | V         |
|  |      |           |



## **B Corp Certification - Disclosure Questionnaire Documentation**

PROVIDED BY: Oxwash Ltd UPDATED AS OF: 05/13/2022

| DISCLOSURE<br>QUESTIONNAIRE CATEGORY   | Environmentally Intensive Industries   |
|--|--|
| ТОРІС  | Water Intensive Industries   |
| SUMMARY OF ISSUE   | As a laundry and wet cleaning service provider, Oxwash use wet cleaning process as a more sustainable alternative to dry cleaning. However, by virtue of using fresh water for each new wash cycle, instead recirculating the same cleaning solvent as is the case in Dry Cleaning, Wet Cleaning is a more water intensive alternative.  |
| SIZE/SCOPE OF ISSUE<br>(e.g. \$ financial implication, #<br>of individuals affected) | In the previous fiscal year, 100% revenue was earned from the laundry and wet cleaning services including its delivery   |
| IMPACT ON STAKEHOLDERS   | For its operations, Oxwash uses main water supplies:  Oxford = Thames Water  Cambridge = Cambridge Water  South London = Thames Water  There are no known negative impacts of Oxwash water usage on other stakeholders who use the same water supplies in the three locations. Oxwash has not yet determined its water intensity, but this is in the process of being determined, with water flow meters being installed in each of the Oxwash facilities.   |
| IMPLEMENTED MGT PRACTICES  | All three of the Oxwash laundry facilities are located in regions defined as 'Serious' in the Water Stress Classification, as defined in the 2021 'Water stressed areas - final classification 2021' publication by the Environment Agency  • Oxwash is taking steps to reduce the water volume required to launder and wet clean and has installed Water reclamation tanks to test in the Oxford facility that take the last, cleanest rinse water from the laundry cycle and use that water as the first rinse in the next laundry cycle.  • Oxwash is working to support the move towards fashion rental and resale, in an effort to reduce the resources (including water) use required to produce new textile for fast fashion.  • Oxwash has conducted an assessment for how its water use compares to the industry and has noted that on average, it saves 72.12 litres per cycle washed (industry average is 150 litres per cycle, Oxwash uses 77.88 litres per cycle). The industry uses an average of 18.75 litres per kilo washed, but Oxwash uses 9.73 litres per kilos washed.  • Oxwash made the decision to invest in the latest laundry technology from Electrolux Professional, which uses dynamic weighing the measure the weight of the laundry (and Wet Cleaning) placed within the washing machine and adjust the volume of water required proportionally. This is a dramatic improvement on traditional laundry equipment that will use the same volume of water regardless of whether the machine is 50% or 100% full.  • Oxwash is working to reduce the volume of water further by testing water reclamation tanks in the Oxford laundry facility that take the last, cleanest rinse water from the laundry cycle and use that water as the first rinse in the next laundry cycle.  • Oxwash commissioned a YouGov Study to investigate the laundry habits of the UK public, surveying 2099 members of the public to understand their home laundry use: |



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| DISCLOSURE QUESTIONNAIRE CATEGORY  | Environmentally Intensive Industries   |
|--|--|
| TOPIC  | Energy and Emissions Intensive Industries  |
| SUMMARY OF ISSUE   | As a laundry and wet cleaning service provider, Oxwash uses warm/hot water washing and driers, what requires a intensive use of energy. The energy intensity of the washing process is generally given by the amount of energy used for heating the washing water. The industrial laundry industry is emissions intensive due to its use of energy, water and natural gas and-or liquified petroleum gas. Tumble dryers requiring natural gas or LPG contribute most significantly to the company's' carbon footprint. Oxwash has practices in place to reduce energy use and waste as well as to mitigate its emissions.  |
| SIZE/SCOPE OF ISSUE<br>(e.g. \$ financial implication,<br># of individuals affected) | In the previous fiscal year, 100% revenue was earned from the laundry and wet cleaning services including its delivery.  |
| IMPACT ON<br>STAKEHOLDERS  | As an energy intensive industry, laundry and wet cleaning services pose risks such as energy waste or overuse if this resource is not appropriately managed.   |
| IMPLEMENTED MGT PRACTICES  | - Oxwash uses solar and wind for electricity generation, - For the Cambridge and London facilities, the company uses natural gas in its driers. For the Oxford location, Oxwash uses LPG in bottles, - Company's deliveries are done on electric cargo bikes and vans that are powered by solar power, which allows Oxwash to deliver on a zero emissions fleet. The industry standard is to deliver on 3.5 ton diesel vans In conventional laundries clothes and textiles are washed at 60-90 °C, Oxwash washes at 20-40 °C which reduces the energy consumption significantly, - The industry uses approximately 18.75 L of freshwater per 1 kg of laundry as Oxwash uses approximately 9 L per kg washed, - Oxwash uses tumble dryers that use cool or ambient air to dry textiles and clothing. The dryers are only set on a hot function for towels. Wet cleaned items are always dried with cool air. The industry generally uses hot tumble dryers only. The industry average wash and dry process requires 78.40 kWh and emits 17.05 kg of CO2 for a 32 kg wash load, whereas Oxwash uses 58.06 kWh and 11.71 kg of CO2, - The company plans to phase out natural gas from 2023, replacing it with biogas. Due to the availability of biogas, it will be phased in with 25% in 2023, 50% in 2024 and 100% by 2025, - Oxwash is running experiments in its operations to understand how it can reduce the per/ wash emissions by increasing the load for each wash cycle run, - The company constantly measures its carbon footprint by companing it to industry averages. The company's energy consumption per kilo washed is 1.81 kWh and the CO2 emitted per kilo washed is 0.37 kilos. This is compared to the industry average where the energy consumption per kilo washed is 0.53 kilos. |
| REPORT   | Link to Water calculation  |