

# **Better Way Designs**

Disclosure Report

Date Submitted: November 10th, 2023



## **Disclosure Materials**

Certified B Corporations must complete a Disclosure Questionnaire to identify potentially sensitive issues related to the company (e.g. historical fines, sanctions, material litigation, or sensitive industry practices).

This component does not affect the company's score on the B Impact Assessment. If the company answers affirmatively to any items in the Disclosure Questionnaire that B Lab deems relevant for public stakeholders, then, as a condition of their certification, the company must:

- Be transparent about details of the disclosure issues identified on the company's public B Impact Report
- 2) Describe how the company has addressed this issue
- 3) Demonstrate that management practices are in place to avoid similar issues from arising in the future, when necessary.

In all cases, the Standards Advisory council reserves the right to refuse certification if the company is ultimately deemed not to uphold the spirit and integrity of the community.

In addition to the voluntary indication of sensitive issues in the Disclosure Questionnaire, companies pursuing Certification also are subject to a background check by B Lab staff. Background checks include a review of public records, news sources, and search engines for company names, brands, executives/founders, and other relevant topics.

Sensitive issues identified through background checks may or may not be within the scope of questions in the Disclosure Questionnaire, but undergo the same review process and are subject to the same possible review by the Standards Advisory Council, including ineligibility for B Corp Certification, required remediation, or disclosure.

This document contains a copy of the company's completed Disclosure Questionnaire and related disclosure documentation provided by the company



## **Disclosure Questionnaire**

#### **Industries and Products**

#### Yes No Please indicate if the company is involved in production of or trade in any of the following. Select Yes for all options that **Animal Products or Services** $\boxed{}$ **Biodiversity Impacts** Chemicals $\boxed{}$ **Disclosure Alcohol Disclosure Firearms Weapons** $\boxed{}$ **Disclosure Mining** $\boxed{}$ **Disclosure Pornography** $\boxed{}$ **Disclosure Tobacco** $\boxed{}$ **Energy and Emissions Intensive** $\boxed{}$ Industries Fossil fuels $\square$ Gambling **Genetically Modified Organisms** $\boxed{}$ Illegal Products or Subject to $\boxed{}$ **Phase Out** Industries at Risk of Human $\square$ **Rights Violations Monoculture Agriculture** $\square$ **Nuclear Power or Hazardous** $\overline{\mathbf{A}}$ **Materials** Payday, Short Term, or High **Interest Lending Water Intensive Industries** $\overline{\mathbf{A}}$ Tax Advisory Services

#### **Outcomes & Penalties**

	Yes	No	
Please indicate if the company has had any formal complaint to a regulatory agency or been assessed any fine or sanction in the past five years for any of the following practices or policies. Check all that apply.			
Anti-Competitive Behavior		<b>V</b>	
Breaches of Confidential Information		N	
Bribery, Fraud, or Corruption		V	
Company has filed for bankruptcy		V	
Consumer Protection		V	
Financial Reporting, Taxes, Investments, or Loans		V	
Hazardous Discharges Into Air/Land/Water (Past 5 Yrs)		N	
Labor Issues			
Large Scale Land Conversion, Acquisition, or Relocation		N	
Litigation or Arbitration		N	
On-Site Fatality		$\searrow$	
Penalties Assessed For Environmental Issues		V	
Political Contributions or International Affairs		N	
Recalls		V	
Significant Layoffs		V	
Violation of Indigenous Peoples Rights		V	
Other		$\checkmark$	



### **Practices**

	Yes	No
Please indicate if the following statements are true regarding whether or not the company engages in the following practices. Check all that apply. If the statement is true, select "Yes." If false, select "No."		
Animal Testing		K
Company/Suppliers Employ Under Age 15 (Or Other ILO Minimum Age)		V
Company prohibits freedom of association/collective bargaining		
Company workers are prisoners		$\searrow$
Conduct Business in Conflict Zones		$\checkmark$
Confirmation of Right to Work		V
Does not transparently report corporate financials to government		$\searrow$
Employs Individuals on Zero-Hour Contracts		K
Facilities located in sensitive ecosystems		N
ID Cards Withheld or Penalties for Resignation		\
No formal Registration Under Domestic Regulations		V
No signed employment contracts for all workers		V
Overtime For Hourly Workers Is Compulsory		V
Payslips not provided to show wage calculation and deductions		V

	Yes	No
Sale of Data		$\checkmark$
Tax Reduction Through Corporate Shells		V
Workers cannot leave site during non-working hours		V
Workers not Provided Clean Drinking Water or Toilets		$\searrow$
Workers paid below minimum wage		N
Workers Under Bond		$\checkmark$
Other	$\checkmark$	

## Supply Chain Disclosures

	Yes	No
Please indicate if any of the following statements are true regarding your company's significant suppliers.		
Business in Conflict Zones		V
Child or Forced Labor		V
Negative Environmental Impact		$\vee$
Negative Social Impact		V
Other		$\checkmark$



## **Disclosure Questionnaire Statement**

**Disclosure Questionnaire Category: Direct Sales model** 

Topic	The company has a direct sales model.
Summary of Issue	Better Way Designs is a retailer that sells products developed by artisans, such as candles, wine holders, bags, and earrings. The company utilizes the Direct Sales model, by recruiting consultants to sell its portfolio.
Size/Scope of Issue (e.g. \$ financial implication, # of individuals affected)	In 2022, Better Way Designs had an average of 123 consultants, called "Freedom Fighters".
Impact on Stakeholders	B Lab has flagged the direct selling industry for new standards development. Stakeholder concerns for the industry are related to the legitimacy and legality of such business models due to the similarities and confusion with illegitimate pyramid schemes. Also, even where legitimate, the business model presents risks such as reliance on independent consultants or representatives to sell the company's products on their behalf to the end consumers, allegations of unrealistic financial expectation setting to representatives, lack of transparency into the income levels and expenses for representatives, among others.  Should the Standards Advisory Council determine specific performance requirements for companies in this industry, Better Way Designs will be required to meet these standards. Once
	the new standards are available, the company will have one grace period of one recertification cycle to abide by those new standards.
Implemented Management Practices	Better Way Designs reported having the following practices to address the risks associated with the direct sales model:  - The company follows the Direct Selling Code of Ethics from the Direct Selling Association (DSA),  - Every Freedom Fighter is required to sign an agreement form before enrollment. This document establishes basic responsibilities for the company and its independent contractors,  - There are commission rates of 20-33%,  - In terms of inventory management system, the company ships



	directly to customers who shop online. This means that its "Freedom Fighters" don't need a large selection of personal inventory, - There is a Sample Replenishment Program which allows consultants to replace any current products sold out of your personal inventory for free, - Provides free training opportunities to its consultants, - There are frequent sales challenges to earn bonuses throughout the year that everyone is eligible for at any level.
Report	<ul><li>About Better Way Designs</li><li>Become a business owner</li><li>Enrollment Options</li></ul>