

### Compañías CIC

SCORE COMPLETION VERSION NAME SECTOR COMPANY SIZE 89.4 100% 6 Active Assessment Manufacturing 1000+

As a publicly-traded company, Compañías CIC is required to make its full B Impact Assessment transparent. The PDF contains a completed B Impact Assessment that has been reviewed by B Lab with Compañías CIC as part of their certification as a B Corporation. Answers to questions that would reveal sensitive information (e.g. that would advantage competitors or prejudice litigation) are highlighted with a "Sensitive" textbox.

Sensitive

# **Mission & Engagement**

2.4

# **Level of Impact Focus**

Describe your company's approach to creating positive impact.

### **Mission Statement**

Points Earned: 0.14 of 0.19

Please share the text of your formal mission statement here.

Inspirar a las personas a vivir mejor; cuidando a nuestras comunidades, actuando e innovando para crear valor y creciendo en equilibrio con el medio ambiente.

# **Social and Environmental Decision-Making**

How does your company integrate social and environmental performance into decision-making?

our answers determine which future questions in the assessment are applicable to your company.	
Employee training that includes social or environmental issues material to our company or its mission	
Manager roles with job descriptions that explicitly incorporate social and environmental performance	
✓ Performance reviews that formally incorporate social and environmental issues	
Compensation and job descriptions of executive team members that include social and environmental performance	
Board of Directors review of social and environmental performance	
☐ We measure our externalities in monetary terms and incorporate them into our financial balances	
Other - please describe	
☐ None of the above	
Points Earned: 0.30 of 0.38	
Social and Environmental Performance Training	
How are social or environmental performance principles and practices incorporated into employee	
raining programs?	
Please check all that apply.	
Only included informally in orientation, training, or instruction	
✓ Specific, formal training is integrated into new employee and new manager training	
☐ Specific, formal training is integrated into ongoing employee and manager training	
Workers articulate goals and achievements related to social and environmental metrics as an individual or part of a workplace	
team	
All supervisors and managers receive training on how to communicate social and environmental goals to employees and	
implement accountability for results	
☐ None of the above	
Points Earned: 0.13 of 0.38	
Social and Environmental Management Reviews	
What percentage of full-time managers had a formal written performance evaluation in the last year	
hat included social or environmental goals?	
$\bigcirc$ 0	
○ 1-49%	
○ 50-99%	
100%	
Points Earned: 0.38 of 0.38	

# **Mission-driven Executive Compensation**

Which of your executives have their compensation tied to achieving specific social and environmental metrics or objectives?

Please check all that apply.
None
✓ Our CEO or President
Senior managers reporting to the CEO or President
Points Earned: 0.38 of 0.38
Social or Environmental Performance Related Executive Job Descriptions
What social or environmental issues appear in performance-related responsibilities or expectations outlined in the job descriptions of the CEO and the CEO's direct reports?
Human rights and labor performance (including supply chain)
Community engagement (including volunteering and charitable giving)
☐ Serving consumers in need
Environmental performance
✓ Other social or environmental innovation (please describe)
☐ None of the above
Points Earned: 0.19 of 0.38
Methods of Engagement
What methods does the company use to solicit feedback from stakeholders on its social and
environmental performance on material issues?
✓ Stakeholder surveys and /or focus groups
☐ Townhall meetings or forums
✓ Individual meetings with stakeholders or stakeholder representatives
Stakeholder focused working groups and / or advisory panels
Stakeholder advisory councils that report directly to senior executives and/or Board of Directors
Other
☐ None of the above
Points Farned: 0.25 of 0.38

# Management of Material Social and Environmental Issues

How does your company identify, measure, and manage the most material social and environmental issues relevant to your operations and business model?

✓	We	track	impact	metrics	that w	/e've	chosen	based	on	company	mission	or exe	ecutive	decision
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We have conducted a materiality assessment of our company using stakeholder engagement mechanisms or research

☑ We have identified and measure metrics based on the results of the materiality assessment we conducted for the company

☑ We have set performance targets for all identified material issues and measurements

We measure the material social and environmental outcomes produced by our performance on our KPIs over time

None of the above

Points Earned: 0.36 of 0.38

### **Identification of Material Issues**

Based on the processes you have highlighted, what are the material issues that have been identified?

Los temas materiales son: dimensión gobernanza: 1.Ética, integridad y anticorrupción. 2. Innovación. 3. Certificaciones/dimensión social: 1. Salud y seguridad. 2. Seguridad de clientes y 3. Derechos humanos/dimensión ambiental: 1. Packaging. 2. Reciclaje. 3.Residuos

Points Available: 0.00

### **Frequency of Materiality Assessment Updates**

How frequently does your company conduct or review its materiality assessment of social and environmental issues?

✓_	Company conducts	a complete materiali	ty assessment or	update at least e	very other year
	Company conducts	a complete materiali	ty assessment ev	ery year	

Company reviews or conducts a materiality assessment "update" every year

Company has created materiality review processes to identify and adjust material issues more frequently than annually

None of the above

Points Earned: 0.11 of 0.38

# Addressing Stakeholder / Human Rights Grievances

Points Earned: 0.36 of 0.36

oes your company have any of the following practices to address stakeholder grievances and/or uman rights allegations?						
☐ Company issues a public report identifying cases surfaced from grievance mechanisms (and other human rights related allegations), along with company responses ☐ Company has evidence of successful remedy (to the satisfaction of the stakeholder affected) for all grievances in the last year						
✓ Company has implemented or revised company practices, and publicly reported those changes, to mitig grievance mechanism in the last year	gate concerns raised via					
✓ Human rights policies, reviews, and diligence mechanisms are overseen by the Board of Directors						
☐ None of the above						
Points Earned: 0.19 of 0.38						
	OPERATIONS					
Ethics & Transparency	3.6					
Governance Structures						
What is the company's highest level of corporate oversight?						
Owner or Manager Governed (including Board of Directors with only owners/ executives)						
O Management, Executive Committee, or Democratic Governance						
O Non-Fiduciary Advisory Board						
O Board of Directors (with at least one member who is not an executive or owner of the company)						
Points Available: 0.36						
Code of Ethics						
What is required by your company's Code of Ethics?						
☑ Prohibition of bribes in any form, including kickbacks or gifts, on any portion of contract payments or so	ft dollar practices					
✓ Formal oversight policy covering direct or indirect political contributions, charitable donations, and spon	sorships					
☑ Public disclosure of financial and in-kind contributions to political parties, politicians, lobby groups, char	ritable organizations,					
and advocacy groups						
Other - please describe						
☐ None of the above						
□ N/A - No Code of Ethics						

# **Instruction on Code of Ethics**

Points Earned: 0.36 of 0.36

How does your company instruct employees regarding your Code of Ethics on behavioral expectations, bribery, and corruption?

Please check all that apply.				
☐ We instruct the Board of Directors on the Code at least annually				
✓ We instruct all newly hired workers on the Code				
✓ We instruct managers on the Code on an ongoing basis				
✓ We instruct all non-managerial workers on the Code on an ongoing basis				
✓ We communicate changes to the Code whenever it is updated				
Other - please describe				
☐ No Code of Ethics or equivalent, or no training on the Code				
Points Earned: 0.36 of 0.36				
Breached Code of Ethics Breachment Policy				
Breached Code of Ethics Breachment Policy  n cases where there are material breaches to your company's Code of Ethics, what actions are ormally outlined for your company?				
n cases where there are material breaches to your company's Code of Ethics, what actions are				
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n cases where there are material breaches to your company's Code of Ethics, what actions are ormally outlined for your company?  Breaches, including case details, are reported to Board of Directors Breaches, including case details, are reported publicly Reported breaches are investigated promptly via independent party Employees are dismissed or disciplined if found in breach Contracts with business partners in breach are terminated				
n cases where there are material breaches to your company's Code of Ethics, what actions are ormally outlined for your company?  Breaches, including case details, are reported to Board of Directors  Breaches, including case details, are reported publicly  Reported breaches are investigated promptly via independent party  Employees are dismissed or disciplined if found in breach  Contracts with business partners in breach are terminated  Company makes improvements to anti-corruption program based on reported cases				

# **Anti-Corruption Practices**

Which of the following anti-corruption reporting and prevention systems are in place?	
✓ Written employee whistle-blowing policy with confidentiality policy	
✓ Circulation of whistle-blowing policy to all employees and business partners	
Communication of the anti-corruption system at least annually to the relevant internal and external stakeholders	
✓ Annual training on the anti-corruption system	
Providing supporting tools and guidance (e.g. self-assessment survey for high-risk departments)	
✓ Anonymous mechanisms to report concerns and grievances	
✓ Individual or department oversight with direct access to Board of Directors	
☐ We take part of a collective action/coalition with governments, community-based organizations, NGOs and other businesses	to
act against corruption	
✓ Other - please describe	
□ None of the above	
Points Earned: 0.36 of 0.36	
Monitoring Ethics and Corruption	
Does your company do any of the following with regard to monitoring and reporting on your anti-	
corruption programme?	
Responsibility for the monitoring has been clearly assigned and resources have been made available	
Mechanisms are in place for continuous monitoring (internal employee self-evaluations, automated controls monitoring)	
✓ The management of the company (e.g. Board of Directors, Audit Committee) review the results of internal and external review	S
and ensure that required changes are implemented in an appropriate and prompt manner	
☐ External independent assurance is conducted to provide further security to management and stakeholders regarding the effectiveness of the anti-corruption programme	
Regular reporting announcements about the program are made at least annually to relevant internal and external stakeholders	c
(workshops, CEO announcement, newsletter)	5
None of the above	
Notice of the above	
Points Earned: 0.15 of 0.36	
Audited Financials	
Does the company produce financials that are audited annually by an internationally accredited	
Certified Public Accountant (CPA)?	
<ul><li>Yes</li></ul>	
○ No	
Points Earned: 0.36 of 0.36	

### **Financial Controls**

Does your company maintain any of the following financial controls?

Please check all that apply.

Fraud risk assessment is conducted at least annually and any internal control deficiencies identified are communicated to
Board of Directors and senior management
✓ Formal internal audit department has direct access to the Board of Directors and Audit Committee

Formal internal audit department has direct access to the Board of Directors and Audit Committee

✓ Job descriptions for managers and employees clearly define lines of financial reporting, responsibilities, and limits for the authorization, approval, and verification of disbursements

Financial control activities are documented, and at a minimum, cover controls around cash disbursement, accounts receivable, accounts payable, and inventory management

Majority of financial controls are automated

☐ None of the above

Points Earned: 0.36 of 0.36

### **Company Transparency**

What information does the company make publicly available and transparent?

Your answers determine which future questions in the assessment are applicable to your company.

✓ Beneficial ownership of the company

Financial performance (must be transparent to employees at minimum)

Social and environmental performance (e.g. impact reports)

✓ Membership of the Board of Directors

None of the above

Points Earned: 0.36 of 0.36

## **Financial Transparency with Employees**

How does your company formally share financial information with full-time employees?

Exclude compensation data. Please check all that apply.

We have no formal documented process to share financial information with employees

Our company discloses all financial information (except salary info) at least yearly

✓ Our company discloses all financial information (except salary info) at least quarterly

✓ In addition to sharing financials, our company also has an intentional education program around shared financials

☑ In addition to sharing financials with employees, our company publicly reports its financial statements

Points Earned: 0.27 of 0.36

### **Impact Reporting**

Does the company produce a public-facing annual	report detailing	its social	and environm	ental
performance that includes any of the following?				

Points Earned: 0.36 of 0.36
☐ We don't produce a public-facing mission-related annual report
☐ Impact reporting is integrated with financial reporting
A third party has validated the information we share
voluntary reporting standard
Our report is in compliance with the Global Reporting Initiative (GRI) or equivalent disclosure level based on a third-party
✓ We use consistent variables of measurement which allow comparisons to previous years
✓ We share quantifiable results from our mission-related activities (e.g., lbs of carbon offset)
✓ We share quantifiable targets related to our company's mission
✓ We provide clear descriptions of our mission-related activities
✓ We seek input from relevant stakeholder groups to help determine what information to report

## **Governing Body Transparency**

What information does your company make transparent regarding your Board of Directors?

Please check all that apply.

- ✓ We publicly report member names, bios or CVs, and relationship, including any conflict of interest with the company
- ✓ We publicly report attendance rate of board meetings
- ✓ We publicly report remuneration of board members and chief executives
- ☐ None of the above

Points Earned: 0.36 of 0.36

**OPERATIONS** 

# **Governance Metrics**

This section asks for your company to provide important financial information that will be referenced later in the assessment.

### **Last Fiscal Year**

On what date did your last fiscal year end?

If your company has not yet completed its first fiscal year, please put your anticipated fiscal year end date.

On what date did your last fiscal year end? 31 Dec 2022

Points Available: 0.00

## Reporting Currency

Select your reporting currency

Ohilean Peso - CLP

Points Available: 0.00

0.0

### **Revenue Year Before Last**

Total Earned Revenue

From the fiscal year before last

If your company has not yet completed its first fiscal year, please put \$0

From the fiscal year before last

Sensitive

Points Available: 0.00

### **Revenue Last Year**

Total Earned Revenue

From the last fiscal year

This question will be used for scored calculation questions later in the assessment. Please complete for accurate scoring. If your company has not yet completed its first fiscal year, please put \$0

From the last fiscal year

Sensitive

Points Available: 0.00

### **Net Income Last Year**

Net Income

From the last fiscal year

If your company has not yet completed its first fiscal year, please put \$0

From the last fiscal year

Sensitive

Points Available: 0.00

### **Net Income Year Before Last**

Net Income

From the fiscal year before last

From the fiscal year before last

Sensitive

### **Payments to Government**

Payments to government in the last t	iscai year
Select N/A if company is pre-revenue.	
Payments to government in the last fiscal year	9267472051
Mo do not track this	

Points Available: 0.00

IMPACT BUSINESS MODELS

# Mission Locked - Impact Business Model

10.0

Recognizes corporate forms and amendments that preserve mission and/or considers stakeholders regardless of company ownership

### **Mission Lock**

Separate from a mission statement, what has your company done to legally ensure that its social or environmental performance is a part of its decision-making over time, regardless of company ownership?

This question is related to the legal requirement for Certified B Corps. Click "Learn" for more information and resources about this requirement.

O Signed a contract or Board resolution committing to adopting a legal form that requires consideration of all stakeholders (e.	g.
signed B Corp Agreement)	

- Adopted a specific legal entity or governance structure that preserves mission over time, but does not require consideration of all stakeholders in its decision-making (e.g. cooperative)
- As a company wholly owned by another company that has not done so, amended corporate governing documents or adopted a legal entity that requires consideration of all stakeholders in its decision-making (e.g. benefit corporation, completed B Corp legal amendment)
- As an independent or publicly-owned business, amended corporate governing documents or adopted a legal entity that requires consideration of all stakeholders in its decision-making (e.g. benefit corporation, completed B Corp legal amendment)

O None of the above

Points Earned: 10.00 of 10.00

### Workers

**OPERATIONS** 

# **Workers Impact Area Introduction**

0.0

This section identifies who should be considered a "worker" in the B Impact Assessment and reports your worker-related metrics. It also identifies whether your company is designed to deliver a specific, material, positive impact for its workers, and if so, opens the Worker Impact Business Model section that is most applicable.

### Majority Hourly vs. Salaried Workers

Are the majority (greater than 50%) of your employees paid on a fixed salary or a daily or hourly wage?

This is a REQUIRED question that determines the set of additional questions your company will respond to regarding your employee
impact.
Fixed Salary
O Daily or hourly wage

### **Use Of Contracted Labor**

Points Available: 0.00

Is any of your company's labor performed by subcontracted organizations or individuals, such as outsourced staffing services or independent contractors?

Your answers determine which future questions in the assessment are applicable to your company.

Yes, some of our labor is contracted to third party subcontractors that manage staff on our behalf
Yes, we hire individual independent contractors who are contracted to work 20+ hours per week for the company indefinitely, or
for longer than a 6 month period
☐ While we utilize independent contractors, they do not work for us greater than 20 hours per week for longer than a 6 month
period
None of the above

Points Available: 0.00

## **Independent Contractor Instructions**

For the remainder of the Workers section, you should consider independent contractors that work for the company 20+ hours per week over a 6+ month period as "employees" or "workers"

Ok, I will consider all independent contractors that meet these specifications in my responses to the remaining questions in the Workers section.

Points Available: 0.00

## **Workers Impact Business Model Introduction**

Is your company structured to benefit its employees in either of the following ways?

Your answers determine which future questions in the assessment are applicable to your company.

Ownership structures that provide significant equity (>40%) and empowerment to all employees (e.g. employee-owned
companies, cooperatives)
Providing high quality jobs or professional development for individuals with chronic barriers to employment (workforce

Providing high quality jobs or professional development for individuals with chronic barriers to employment (workforce development programs)

✓ None of the above

# of Full Time Workers	
Number of Total Full-Time Workers	
Current Total Full-Time Workers	
Please click "Learn More" to understand how to answer this question.  Current Total Full-Time Workers 1531  We do not track this  Points Available: 0.00	
# of Full Time Workers Last Year	
Number of Total Full-Time Workers	
Total full-time workers twelve months ago	
Please click "Learn More" to understand how to answer this question.	
Total full-time workers twelve months ago 1761	
☐ We do not track this	
Points Available: 0.00	
# of Part Time Workers	
Number of Total Part-Time Workers	
Current Total Part-Time Workers	
Please click "Learn More" to understand how to answer this question.	
Current Total Part-Time Workers 63	
☐ We do not track this	
Points Available: 0.00	
# of Part Time Workers Last Year	
Number of Total Part-Time Workers	
Total part-time workers twelve months ago	
Please click "Learn More" to understand how to answer this question.	
Total part-time workers twelve months ago 36  We do not track this	
Points Available: 0.00	

# of Temporary Workers	
Number of Total Temporary Workers	
Current Total Temporary Workers	
Please click "Learn More" to understand how to answer this question.	
Current Total Temporary Workers 28  We do not track this	
Points Available: 0.00	
# of Temporary Workers Last Year	
Number of Total Temporary Workers	
Total temporary workers twelve months ago	
Please click "Learn More" to understand how to answer this question.	
Total temporary workers twelve months ago 776	
☐ We do not track this	
Points Available: 0.00	
Financial Security	OPERATIONS 2.7
Lowest Paid Wage	
What is the company's lowest wage as calculated on an hourly basis?	
Please exclude students and interns in this calculation.	
What is the company's lowest wage as calculated on an hourly basis?  Sensitive	
Points Available: 0.00	
% of Employees Paid Individual Living Wage	
What percentage of employees on an FTE (Full Time Equivalent) basis are paid at equivalent of a living wage for an individual?	least the
Please exclude students and interns in this calculation.	
O<75%	
O 75-89%	
O 90-99%	
○ 100%	
Points Available: 2.52	

# % of Employees Paid Family Living Wage

What percentage of employees on an FTE (Full Time Equivalent) basis are paid at least the equivalent of a living wage for a family?

Please exclude students and interns in this calculation.
O<75%
○75-89%
O 90-99%
O 100%
● N/A
Points Available: 2.52
% Above the Minimum Wage
What percentage above the legal minimum wage does your lowest-paid hourly employee earn?
Please answer this question ONLY taking into account hourly workers. If you do not have hourly workers, select N/A.
0% - Lowest wage is equivalent to minimum wage
O 1-9%
O 10-29%
○ 30-49%
O 50-75%
○75%+
N/A - We do not employ hourly workers
Points Available: 1.26
Initiatives To Increase Wages and Benefits
If it is not possible to verify a living wage in your country, has your company participated in any
leadership initiatives/agreements to increase wages or benefits to workers provided in your country
or industry?
Examples include commissioning a living wage calculation. Select N/A if living wage already exists.
○ Yes
<ul><li>No</li></ul>
O N/A - Living wage already exists
Points Available: 1.26

# **Compensation Policies and Practices**

Points Earned: 0.16 of 1.26

# % Participation in Employee Ownership

What percentage of all full-time employees have been granted stock, stock options, or stock equivalents (including participation in an ESOP or other qualified ownership plans) in the company?

# **Government Provision Of Healthcare** How is healthcare provided in the country where the majority of employees reside? O Universal Provision of Basic Healthcare Services (e.g. United Kingdom) O Government-mandated or -provided health insurance programs (e.g. Switzerland) O None of the Above Points Available: 0.00 **Healthcare Coverage** What percentage of workers receive healthcare coverage either through a government plan or paid by the company? If healthcare is covered through the company, only consider workers for which the company pays the majority of healthcare costs. O <75% O 75-84% 085-94% 095%+ Points Earned: 1.11 of 1.11 **Supplementary Health Benefits** What benefits does your company provide to all full-time tenured workers to supplement

government programs?

Only select benefits the company pays the majority of costs to all full-time tenured workers. Select Other if the company covers less than 50% of the expenses for the benefits listed or other benefits offered.

✓ Disability coverage or accident insurance
✓ Life insurance
✓ Private dental insurance
✓ Private supplemental health insurance
Extension of health benefits to spouse and children
✓ Access to local medical services or clinic (on-site or subsidized)
Other - please describe

Points Earned: 1.11 of 1.11

None of the above

### Supplementary Health Benefits Eligibility for Part-Time Workers

When do part-time workers become eligible to participate in the supplementary benefits offered by your company?

If applicable, please select one answer indicating tenure requirements (answers 1-2), and one answer indicating weekly hour requirements (answers 3-4).

☑ Part-time workers are not eligible at time of hire, but become eligible to participate within their first 6 months of employment
Part-time workers are eligible to participate at time of hire
Part-time workers are only eligible if they work more than 20 hours a week
✓ Part-time workers are eligible even if they work less than 20 hours a week
☐ We do not offer supplementary health benefits to part-time workers
□ N/A - We don't have part-time employees
Points Earned: 0.83 of 1.11

# **Worker Safety Practices**

What are your company's occupational health and safety policies?

- ✓ We have written policies and practices to minimize on-the-job employee accidents and injuries
- ✓ Data on injury, accident, lost, or absentee days are recorded and made transparent for all workers
- ✓ A worker health and safety committee helps monitor and advise on health and safety programs
- ☐ None of the above

Points Earned: 1.11 of 1.11

## **Health and Safety Program**

What is required in your company's formal safety and health program?

- Annual safety and health training for all workers, including at least one emergency drill per year
- ☑ Data on injury, accident, lost, or absentee days are recorded and made transparent for all workers
- ✓ Formal safety reporting system for employees to submit their safety concerns
- ✓ A safety position, safety committee, or safety program representative who reports to a senior level position (e.g. Vice President or higher)
- A documented standard procedure for investigating the root causes of accidents and major incidents
- Implementation of corrective actions after an incident is investigated
- An annual evaluation of the safety and health system and includes senior management in the evaluation
- We have no formal safety and health program

Points Earned: 2.22 of 2.22

## **Handling Hazardous Materials**

What are your company policies around hazardous or dangerous materials on-site?

Hazardous materials include chemicals, gasoline or fuel, fertilizer, pesticides, etc.

All workers who are in contact with hazardous materials receive initial and on-going (at least twice yearly) training for proper
storage, handling, and disposal of materials
All workers who handle hazardous materials are required to wear protective gear, including clothing, eye and foot protection
✓ All workers are made aware of all health risks associated with handling hazardous materials
☑ We monitor the health of all workers who work with hazardous materials and provide them with annual health check-ups
Other - please describe
☐ None of the above
□ N/A - No hazardous or dangerous materials used on-site
Points Earned: 1.11 of 1.11

## **Machinery Practices**

What are your company practices regarding equipment or machinery used by workers?

This includes machinery, vehicles, etc. Check all that apply. Select N/A only if the company has no equipment.

All workers who use equipment receive initial and ongoing training on proper operation and emergency shut-off of the
machinery
✓ All workers are required to wear appropriate protective gear, including clothing, eye, and foot protection, when working with
machinery
✓ We regularly inspect whether our workers are using appropriate protective gear and operating machinery correctly
Our machinery is checked at least once per year for necessary maintenance issues
Signs regarding hazards and proper use of equipment are posted on or near equipment in the local language
Other - please describe

Points Earned: 1.11 of 1.11

☐ None of the above

□ N/A

# **Indoor Air Quality Audits**

What is included in your company's annual indoor air quality audit of all company facilities?

Select all options that apply.

✓ No smoking within 25 feet of building entrances
✓ Indoor ventilation rates compliant with ASHRAE Standard 62.1 or EN 16798-1
☐ Minimum air intake separation distance compliant with ASHRAE Standard 62.1 or EN 16798-3
Operations and maintenance manual for ventilation equipment compliant with ASHRAE Standard 62.1
☐ HVAC filters compliant with ASHRAE Standard 52.2 or ISO 16890
Temperature and relative humidity levels (PMV and PPD) in compliance with ASHRAE Standard 55 EN-16798 or ISO 7730
☐ Written IAQ complaint response policy
None of the above

Points Earned: 0.74 of 1.11

# **Career Development**

# **Formal Employment**

• •	
What percentage of individuals working for the company are formally employed on the payroll of the company?	าе
O <sub>0%</sub>	
O 1-24%	
O 25-49%	
O 50-74%	
● 75-99%	
O 100%	
Points Earned: 0.44 of 0.50	
Professional Development Policies and Practices	
Does your company provide any of the following training opportunities to workers for professional development?	
Your answers determine which future questions in the assessment are applicable to your company.	
✓ We have a formal onboarding process for new employees	
✓ We offered ongoing training on core job responsibilities to employees within the last year	
☑ We have a policy to encourage internal promotions and hiring for advanced positions (e.g. posting job openings internally fire	st)
We provide cross-skills training for career advancements or transitions (e.g. management training for non-managers)	
✓ We provide non-career-specific life-skill training (e.g. financial literacy, English as a Second Language)	
✓ We facilitate or have an allocated budget for external professional development opportunities, (e.g. conference attendance,	
online trainings)	
✓ We provide reimbursements or programs for intensive continuing education credentials (e.g. college degrees, professional	
licensures)	
☐ None of the above	
Points Earned: 0.50 of 0.50	
Amount of Training for New Hires	
What was the average amount of training that a newly hired worker received in the past twelve	
months?	
Use average of both full-time and part-time employees.	
O No training	
On-the-job training (one day to one week)	
On-the-job training (one week to one month)	
O Apprenticeship or technical training (over one month)	

Points Earned: 0.17 of 0.50

O N/A - No new hires during the last 12 months

## **Employee Review Process**

Which of the following is included or applies to your company's formal process for providing performance feedback to employees?

Check all that apply.
✓ Process has a regular schedule and is conducted at least annually
Peer and subordinate input
✓ Written guidance for career development
☐ Social and environmental goals
✓ Clearly-identified and achievable goals
A 360-degree feedback process
✓ All tenured employees receive feedback
☐ None of the above
Points Earned: 0.80 of 1.00

### **Internal Promotions**

What percentage of employees has been internally promoted within the last 12 months?

Exclude material owners in your calculation.

00%

01-5%

**0** 6-15%

0 15%+

Points Earned: 0.33 of 0.50

# **Intern Hiring Practices**

How does your company manage the hiring and treatment of interns?

Check all that apply. If there is no third party living wage calculated for your country of operations, please do not select "payment of a living wage."

✓ We have a formalized policy or program outlining the objectives of internships or internship programs for participants
✓ We partner with education institutions to provide internship opportunities or work-study programs
☐ We pay interns a living wage
✓ Our interns receive formal performance reviews
✓ Our interns have a formal opportunity to provide feedback on experience
✓ We have hired interns on as full-time permanent employees in the past two years
☐ Intern tenures are restricted to not exceed one year if interns are not currently enrolled in school
☐ None of the above
□ N/A - Our company does not employ interns

Points Earned: 0.50 of 0.50

## **Skills-Based Training Participation**

Excluding newly hired workers, what % of full-time and part-time workers received the following types of formal training during the last 12 months?

Skills-based training to advance core job responsibilities

O 0%
O 1-24%
O 25-49%
○ 50-74%
○75%+

O Don't know

Points Earned: 0.15 of 0.30

### **Life Skill Training Participation**

Excluding newly hired workers, what % of full-time and part-time workers received the following types of formal training during the last 12 months?

Training on life skills for personal development (e.g. literacy, personal financial planning)

○ 0%
○ 1-24%
○ 25-49%
○ 50-74%
○ 75%+
○ Don't know

Points Earned: 0.30 of 0.30

# **External Professional Development Participation**

What percentage of full-time workers has participated in external professional development or lifelong learning opportunities in the past fiscal year?

Professional development should be paid for in advance, reimbursed or subsidized by the company.

0%
01-24%
25-49%
50-74%
75%+

Points Earned: 0.15 of 0.60

**OPERATIONS** 

# **Employee Handbook Information**

What is included in your company's written and accessible employee handbook?
✓ A non-discrimination statement
✓ An anti-harassment policy with reporting mechanisms, processes, and disciplinary procedures
✓ A statement on work hours
✓ Policies on pay and performance issues
Policies on benefits, training and leave
✓ Grievance resolution process
✓ Disciplinary procedures and possible sanctions
A neutrality statement regarding workers' right to bargain collectively and freedom of association
✓ Prohibition of child labor and forced or compulsory labor
We have no written employee handbook
Points Earned: 0.23 of 0.23
Non-Discrimination Policy
Non-Discrimination Policy What is covered in your company's written non-discrimination policy on hiring and the workplace?
What is covered in your company's written non-discrimination policy on hiring and the workplace?
What is covered in your company's written non-discrimination policy on hiring and the workplace?  Please check all that apply.
What is covered in your company's written non-discrimination policy on hiring and the workplace?  Please check all that apply.  Gender
What is covered in your company's written non-discrimination policy on hiring and the workplace?  Please check all that apply.  Gender Race
What is covered in your company's written non-discrimination policy on hiring and the workplace?  Please check all that apply.  Gender  Race  Color
What is covered in your company's written non-discrimination policy on hiring and the workplace?  Please check all that apply.  Gender  Race  Color  Disability
What is covered in your company's written non-discrimination policy on hiring and the workplace?  Please check all that apply.  Gender  Race  Color  Disability  Political opinion
What is covered in your company's written non-discrimination policy on hiring and the workplace?  Please check all that apply.  Gender  Race  Color  Disability  Political opinion  Sexual orientation
What is covered in your company's written non-discrimination policy on hiring and the workplace?  Please check all that apply.  Gender  Race  Color  Disability  Political opinion  Sexual orientation  Age
What is covered in your company's written non-discrimination policy on hiring and the workplace?  Please check all that apply.  Gender  Race  Color  Disability  Political opinion  Sexual orientation  Age  Religion

# **Paid Secondary Caregiver Leave**

What secondary parental leave policies are available to your workers, either through your company or a government program?

Select all that apply, but only select one answer indicating the total amount of paid time equivalent (answers 2-4). See "Learn" for
further instructions.
☐ Workers receive unpaid time off for secondary parental leave
☐ Workers receive up to 2 weeks (or full pay equivalent) paid leave
☐ Workers receive between 2 to 5 weeks (or full pay equivalent) paid leave
✓ Workers receive greater than 5 weeks (or full pay equivalent) paid leave
Policy does not distinguish between primary and secondary caregiving, or provides equivalent time and pay to both
☐ No secondary caregiver leave is offered to employees
Points Earned: 0.36 of 0.45
Supplementary Benefits
What supplementary benefits are provided to a majority of non-managerial workers?
Including full time and part time employees. Please check all that apply.
✓ Free transportation or transit subsidy
✓ Free or subsidized meals
✓ On-site or subsidized childcare
☐ Free or subsidized housing
Other - please describe
☐ None of the above
Points Earned: 0.91 of 0.91
Worker Empowerment
How does your company engage and empower workers?
✓ We have formalized feedback and complaint mechanisms beyond direct reporting lines to address concerns and improve
company practices  We have processes in place to provide input from employees prior to operational and/or strategic policy or practice changes
Employee complaint / input mechanisms are reviewed at least every other year, with input from employees themselves into the
process
Company tracks usage of input/ feedback / complaint mechanisms and resolution / implementation rates
☐ We have adopted open book management or self-management principles within the workplace
Workers have opportunity to elect member(s) to the Board of Directors
Other - please describe
☐ None of the above
Points Earned: 0.45 of 0.45

### **Worker / Management Conflict Mediation**

worker / Management Connict Mediation		
Has your company identified one of the following designated agents to mediate complaints or issue between workers or workers and management?		
✓ An informally-designated worker who passes information to other workers ✓ Union representative ✓ Human Resources-designated representative ✓ Employee Representative who has been mutually-designated by company management and employees		
☐ Third-party ombudsman ☐ Other - please describe		
None of the above		
Points Earned: 0.45 of 0.45		
Surveying and Benchmarking Engagement and Attrition		
Does your company monitor and evaluate your worker satisfaction and engagement in any of the following ways?		
Your answers determine which future questions in the assessment are applicable to your company.		
✓ We calculate employee attrition rate		
☐ We benchmark employee attrition rate to relevant benchmarks		
✓ We regularly (at least once a year) conduct employee satisfaction or engagement surveys		
✓ We benchmark employee satisfaction to relevant industry benchmarks		
✓ We disaggregate calculations based on different demographic groups to identify trends		
We outperform industry benchmarks on attrition		
<ul><li>☐ We outperform industry benchmarks on satisfaction</li><li>☐ None of the above</li></ul>		
Points Earned: 0.45 of 0.45		
Departed Employees		
Number of full-time and part-time workers that departed or left the company in the last twelve months		
Enter 0 if None.		
Number of full-time and part-time workers that departed or left the company in the last twelve months		

Employee Satisfaction
What percent of your employees are "Satisfied" or "Engaged"?
Select N/A if satisfaction or engagement is not formally surveyed.
○<65%
O 65-80%
81-90%
O 90%+
○ N/A
Points Earned: 0.68 of 0.91
Labor Practices Review
Have your company's labor practices been certified or reviewed by an independent third party during the last 12 months?
□No
✓ 50%+ of company's operations have been reviewed or certified
☐ We conducted human rights reviews beyond what is required by law
Our compliance reports are shared with stakeholder (e.g. workers, suppliers, NGOs, government)
Points Earned: 0.15 of 0.45
Labor Rights Training
What percentage of employees has received specialized training on policies and procedures
concerning aspects of labor or human rights that are relevant to the company's operations?
○ None
O 1-24%
O 25-49%
<b>o</b> 50-74%
O 75%+

Points Earned: 0.34 of 0.45

# **Engagement & Satisfaction (Salaried)**

**OPERATIONS** 

1.6

# **Number of Paid Days Off** What is the annual minimum number of paid days off (including holidays) for full-time employees? O 0-15 work days O 16-22 work days O 23-29 work days 30-35 work days O 36+ work days Points Farned: 0.90 of 1.00 Paid Primary Caregiver Leave for Salary Workers Which of the following describe the primary parental leave policies for salaried workers, either through the company or government program? If applicable, please select one answer indicating total time off (answers 1-3), and one answer indicating fully paid time off (answers 4-7). Primary caregivers receive 4-12 weeks of time off for parental leave (including unpaid and paid leave) Primary caregivers receive 13 weeks to 6 months of time off for parental leave (including unpaid and paid leave) Primary caregivers receive more than 6 months of time off for parental leave (including unpaid and paid leave). 4-12 weeks of primary parental leave (or equivalent) is fully paid ✓ 13-18 weeks of primary parental leave (or equivalent) is fully paid 19-24 weeks of primary parental leave (or equivalent) is fully paid More than 24 weeks of primary parental leave (or equivalent) is fully paid Primary caregivers receive less than 4 weeks off or no time off for parental leave Points Earned: 0.70 of 1.00 Attrition Rate for Salaried Workers What percentage of full-time and part-time salaried workers left the company during the last twelve months? **Sensitive** Calculation should include voluntary and involuntary separation, but exclude workers dismissed with cause.

Community

**OPERATIONS** 

# **Community Impact Area Introduction**

0.0

This section identifies whether your company is designed to deliver a specific, material, positive impact for its community, and if so, opens the Community Impact Business Model section that is most applicable.

## **Community Oriented Impact Business Model**

Does your company's business model create a specific positive benefit for stakeholders such as charitable partners, vendors or suppliers in need, or your local community?

Your answers determine which future questions in the assessment are applicable to your company.	

YesNo

Points Available: 0.00

**OPERATIONS** 

4.2

# **Diversity, Equity, & Inclusion**

## **Inclusive Hiring Practices**

How does your company create an inclusive recruiting and hiring process?

- ✓ We include a statement in all our job postings with a commitment to diversity, equity, and inclusion
- ✓ We don't ask about incarceration history during our application process
- We conduct anonymous or "blind" reviews of applications or resumes without attaching names or identifiable characteristics
- We actively recruit through organizations or services that serve individuals from underrepresented populations
- We conduct analyses of our job description language and requirements to ensure they are inclusive and equitable
- ☐ None of the above

Points Earned: 0.40 of 0.54

## **Diverse Ownership and Leadership**

Is your company majority-owned or -led by individuals from any of the following underrepresented groups?

Please select all that apply.

Led by a woman
Led by an individual from an underrepresented racial or ethnic minority
Led by another underrepresented individual (veterans, LGBT, etc.)
☐ Majority owned by women
☐ Majority owned by individuals from underrepresented racial or ethnic minorities
☐ Majority owned by other underrepresented individuals (veterans, LGBT, etc.)
✓ None of the above

# **Inclusive Work Environments**

How does your company create an equitable and inclusive workplace for employees?			
✓ We have designated an individual or group explicitly responsible for diversity, equity, and inclusion (i.e. a Diversity Manager or	r		
Inclusion Committee)			
✓ We offer trainings for all employees on topics related to diversity, equity, and inclusion			
We have voluntary employee resource or affinity groups			
Our facilities are designed to meet accessibility requirements for individuals with physical disabilities			
Our facility restrooms are gender-neutral or gender-inclusive			
We have programs in place to provide mentorship, apprenticeships, or internships for individuals from underrepresented ground	sented group		
☐ We accommodate learning or emotional disabilities in work processes and workplace policies			
☐ None of the above			
Points Earned: 0.43 of 0.54			
Management of Diversity, Equity, and Inclusion			
How does your company manage and improve your workplace diversity and inclusivity?			
✓ We anonymously survey employees on gender identity, race/ethnicity, disability status, and other demographic factors to trace	ck		
the diversity of our workforce			
We have set specific, measurable diversity improvement goals that are reviewed by senior executives or our Board of Directo	ors		
✓ We have conducted a pay equity analysis by gender, race/ethnicity, or other demographic factors and, if necessary,			
implemented equal compensation improvement plans or policies			
✓ We analyze job categories, satisfaction, promotion, retention rates, or benefits by different demographic groups, and if			
necessary, have implemented corrective actions for inequitable results			
We specifically analyze diversity, equity, and inclusion data for individuals who are part of multiple underrepresented groups			
☐ None of the above			
Points Earned: 0.41 of 0.54			
Measurement of Diversity			
What attributes of a diverse workforce does your company track, either through anonymous survey	vs		
or other methods legal in your jurisdiction?	, -		
If collecting this type of demographic data is not legal in your jurisdiction, select None of the Above.			
✓ Socioeconomic status (as determined by low income residence, education level, etc.)			
✓ Race or ethnicity			
✓ Gender			
✓ Age			

Points Earned: 0.54 of 0.54

☐ None of the above

✓ Other - please describe

# What percentage of your workforce lives in poor/very poor or low-income areas or does not have college degree? 00% 01-9% 010-19% 020-29% ○30%+ O Don't Know Points Earned: 0.41 of 0.54 **Workers from Ethnic or Racial Minorities** What percentage of your workforce identifies as being from a racial or ethnic minority? 00% 01-9% 0 10-19% 020-29% ○30%+ O Don't Know Points Earned: 0,27 of 0,54 **Women Workers** How many of your non-managerial workers identify as women? 00% 01-9% 010-24% **25-39%** 040-49% ○50%+ O Don't know

**Low Income Workers** 

Points Earned: 0.36 of 0.54

# **Age Diversity in Workforce** What percentage of your workforce is either under the age of twenty four or over the age of fifty? 00% 01-9% 010-19% 020-29% 030%+ O Don't Know Points Earned: 0.54 of 0.54 **Workers from Other Underrepresented Populations** What percentage of your workforce identifies as part of another underrepresented social group other than the demographics featured above (e.g. individuals with disabilities, LGBTQ+ individuals, individuals who have been incarcerated, etc.)? 00% 01-9% 010-19% 020-29% 030%+ O Don't Know Points Earned: 0.09 of 0.54 **High to Low Pay Ratio** What multiple is the highest compensated individual paid, inclusive of bonus, as compared to the lowest paid full-time worker? >20x O 16-20x

○ 11-15x ○ 6-10x ○ 1-5x

Female Management
How many of your company managers identify as women?
<ul> <li>○ 0%</li> <li>○ 1-9%</li> <li>○ 10-24%</li> <li>○ 25-39%</li> <li>○ 40-49%</li> <li>○ 50%+</li> <li>○ Don't know</li> <li>○ N/A</li> <li>Points Earned: 0.36 of 0.54</li> </ul>
Management from Underrepresented Populations
How many of your company managers identify as from another underrepresented social group?
If collecting this type of demographic data is not legal in your jurisdiction, select Don't Know.    0%  1-9%  10-19%  20-29%  30%+  Don't know  Points Available: 0.54
Female Executives
How many of your company executives identify as women?
<ul> <li>○ 0%</li> <li>○ 1-9%</li> <li>◎ 10-24%</li> <li>○ 25-39%</li> <li>○ 40-49%</li> <li>○ 50%+</li> <li>○ Don't know</li> <li>○ N/A</li> </ul>
Points Earned: 0.18 of 0.54

Executives from Underrepresented Populations				
How many of your company executives identify as from another underrepresented social group?				
O <sub>0%</sub>				
O 1-9%				
● 10-19%				
O 20-29%				
○30%+				
O Don't know				
○ N/A				
Points Earned: 0.18 of 0.54				
Supplier Diversity Policies or Programs				
Does your company have any of the following policies or programs in place to promote diversity within your supply chain?				
✓ We track diversity of ownership among our suppliers				
☐ We have a policy to give preferences to suppliers with ownership from underrepresented populations				
☐ We have formal targets to make a specific percentage of purchases from suppliers with diverse ownership				
☐ We have a formal program to purchase and provide support to suppliers with diverse ownership				
☐ None of the above				
N/A - Collecting supplier data or having preferential treatment policies is illegal in my country of operations				
Points Earned: 0.07 of 0.27				
Supplier Ownership Diversity				
What percentage of your purchases were from companies that are majority-owned by women or				
individuals from underrepresented populations?				
○ 0%				
<ul><li>1-9%</li></ul>				
O 10-24%				
O 25-39%				
O 40-49%				
○ 50%+				
O Don't Know				

Points Earned: 0.07 of 0.54

# **Economic Impact**

OPERATIONS

6.5

### **Geographic Structure and Scope**

We realize for large companies that have numerous facilities and multinational operations, the definition of local is potentially complex. Please briefly describe the structure of your company geographically, including the location and number of employees located at your headquarters and largest facilities. Also state the total number of facilities managed by your company.

CIC fue fundada el año 1912 y se dedicaba principalmente a la elaboración de catres, para luego incursionar en fabricación de nuevos productos, siendo la más recordada la línea de bicicletas. Ya en el año 1955 se empezó a construir la planta principal de CIC ubicada en la comuna de Maipú, RM, la segunda comuna con más habitantes del país, dicha planta sigue en funcionamiento hasta el día de hoy y alberga a cargos operativos y administrativos, sumando un número de trabajadores igual a 1268 durante el año 2020. La segunda planta fue creada el año 1981 y se ubica en Chillán, Región de Ñuble, cuya principal actividad es la elaboración de muebles RTA y en ella hay 187 colaboradores a julio de 2021.

Points Available: 0.00

### **New Jobs Added Last Year**

Number of full-time and part-time jobs that have been added to your company's payroll. Enter 0 if none or if your company has no workers.

Last twelve months:

Last twelve months:	346
☐ We do not track t	his
Points Available: 0.00	0

### Job Growth Rate

What was your company's net job growth rate for full-time and part-time positions over the last 12 months? ONLY include newly created jobs that are paid a living wage.

If there is no living wage data available for your country of operations, include new jobs that pay 10% or more above a minimum wage.

0% (Has not grown on net basis)
 1-5%
 6-15%
 >15%

Points Earned: 2.42 of 3.64

### **Local Purchasing and Hiring Policies**

Points Available: 1.82

What written local purchasing or hiring policies does your company have in place?

"Local" is defined as being part of the same community. While the size and distance of a community may vary by context, they should generally be based on a small-scale economically and culturally connected area like a metropolitan area or a city/town. Written preference at each facility to purchase from local suppliers Formal targets or goals for the amount of local purchasing Ready-to-use lists of preferred local suppliers and vendors for specific facilities Written preference for hiring and recruiting local managers with equitable compensation Preference for hiring and recruiting local staff (management and non-management) with training for employees Incentives for staff to live within 40 km of local company facility Other - please describe No written local purchasing or hiring policies in place Points Earned: 0.91 of 0.91 **National Sourcing** What percentage of your company's Cost of Goods Sold (including value-adding activities) was spent within the country of operations, from in-country registered companies or national citizens? 00% 01-9% 010-19% 020-29% 030%+ Points Earned: 1.82 of 1.82 **Spending on Local Suppliers** What percentage of your company's expenses (excluding labor) was spent with independent suppliers local to the company's headquarters or relevant facilities in the last fiscal year? Please click "Learn More" to understand how to answer this question. <20%</p> 020-39% 040-59% 060%+ O Don't know

# In Country Management What percentage of senior management is native to the country of operations? Native individuals are born and/or raised in the country. O<49%

Points Earned: 1,36 of 1,82

50-74%75-94%95%+

**OPERATIONS** 

1.9

# **Civic Engagement & Giving**

### **Corporate Citizenship Program**

How does your company take part in civic engagement?

Your answers determine which future questions in the assessment are applicable to your company.

Financial or in-kind donations (excluding political causes)
☐ Community investments
Community or pro-bono service
✓ Advocacy for adopting improved social or environmental policies or performance
✓ Partnerships with charitable organizations or membership with community organizations
☐ Discounted products or services to qualified underserved groups
Free use of company facilities to host community events
Equity or ownership in the company granted to a nonprofit
Other - please describe
None of the above

### **Charitable Giving and Community Investment Policies and Practices**

What are your company's practices regarding donations or community investments?

✓ We have a formal statement on the intended social or environmental impact of our company's philanthropy
✓ We have a formal donations commitment (e.g. 1% for the planet)
☐ We match individual workers' charitable donations
☐ We allow our workers or customers to select charities to receive our company's donations
✓ We have screening practices for charitable contributions or impact measurement mechanisms for our community investments
□ None of the above

Points Earned: 0.48 of 0.48

Points Earned: 0.39 of 0.48

### % of Revenue Donated

70 Of Hovorido Boriatoa	
What was the equivalent percentage of revenue donated to charity	during the last fiscal year?
Please include tax deductible in-kind donations but do not include pro bono time.	
O No donations last fiscal year	
Less than 0.1% of revenue	
O 0.1-0.4% of revenue	
O 0.5-0.9% of revenue	
O 1-1.9% of revenue	
O 2%+ of revenue	
O Don't know	
Points Earned: 0.39 of 1.94	
Total Amount of Charitable Donations	
Total amount (in currency terms) donated to registered charities in t	he last fiscal year
Report with the currency specified in "Reporting currency" for this metric.	
Total amount (in currency terms) donated to registered charities in the last fiscal year	Sensitive
Points Available: 0.00	
Policy Advocacy for Social and Environmental Star	ndards
Has your company worked with policymakers to develop or advoca	ate for policy changes explicitly
designed to improve social or environmental outcomes in the past t	two years?
Yes, company has offered support in name and/or signed petitions	
Yes, company has provided active staff time or financial support	

Yes, company has directly introduced, testified, made recommendations or provided expertise to advance standards

Yes, and efforts resulted in a specific institutional, industry or regulatory reform

Other - please describe

☐ None of the above

Points Earned: 0.48 of 0.48

### **Advancing Social and Environmental Performance**

How has your company worked with its stakeholders (including competitors) to improve behavior or performance on social or environmental issues in the past two years?

We have worked with other industry players on a cooperative initiative on relevant social and environmental standards for our
industry
We have provided data or contributed to academic research on social or environmental topics
✓ We participate in panel presentations or other public forums on social or environmental topics
☐ We provide public resources for other businesses or stakeholders on improving social or environmental performance
Other - please describe
☐ None of the above

Points Earned: 0.24 of 0.24

**OPERATIONS** 

# **Supply Chain Management**

5.1

### **Significant Supplier Descriptions**

Please select the types of companies that represent your Significant Suppliers:

All companies have significant suppliers, which are defined as the largest suppliers of the company amounting to approximately 80% of non-labor costs. Select all that apply.

✓ Product Manufacturers
 □ Professional Service Firms (Consulting, Legal, Accounting)
 □ Independent Contractors
 □ Marketing and advertising
 □ Office Supplies
 □ Benefits Providers
 □ Technology
 ✓ Raw materials
 □ Farms

Points Available: 0.00

✓ Other - please describe

# **Supply Chain Risk Assessment and Mapping**

Has your company conducted a risk assessment that identifies aspects of your supply chain and purchasers at most risk for negative social and environmental impact based on any of the following risk factors?

our answers determine which future questions in the assessment are applicable to your company.
✓ Country of origin
✓ Sub-regions within countries
✓ Product / Service / Ingredient attributes
✓ Size of purchases by the company
Risk assessment was conducted with support by a third party
None of the above, company has not conducted a risk assessment of their supply chain
Points Earned: 0.21 of 0.21
Supply Chain Tracking and Traceability
For what percent of materials in your supply chain deemed at risk does your company have a system in place that accurately traces the source and origination of all ingredients/ components through the chain?
<b>0</b> %
O 1-20%
O 21-49%
O 50-74%
○ 75-99%
O 100%
○ N/A
Points Available: 0.83
Outsourced Staffing Services
Does your company outsource support services (staffing) essential to the delivery of your services to other individuals or organizations?
our answers determine which future questions in the assessment are applicable to your company.
Yes
○ No
Points Available: 0.00

# **Outsourced Staffing Screening Topics**

Does your company review or set requirements regarding the labor practices of its outsourced staffing service providers that includes the following topics?

Your answers determine which future questions in the assessment are applicable to your company.
✓ Compliance with all local laws and regulations
Compliance with international human rights and labor standards (for employees and contractors)
✓ Payment at or above industry benchmarks
Payment of a living wage (for employees and contractors)
Employee benefits provided
✓ Professional development opportunities
Other labor practices
☐ None of the above
□ N/A
Points Earned: 0.19 of 0.21
% of Outsourced Services Accountable to Code of Conduct?
What % of your outsourced staffing services (on a currency basis) are accountable to the formalized code of conduct or requirements described in the previous question?
O 0%
O 1-20%
O 21-49%
O 50-74%
O 75-99%
<b>○</b> 100%
○ N/A
Points Earned: 0.83 of 0.83
Screening / Monitoring for Services
Which of the following methods are used to evaluate the social or environmental impact of your outsourced staffing services?
Your answers determine which future questions in the assessment are applicable to your company.
☑ Company shares policies or rules with subcontractors but does not have a verification process in place
✓ Company requires subcontractors complete self-designed assessment
Company utilizes third party risk or impact assessment tools (BIA)
Company conducts routine audits/reviews of subcontractors at least every two years
Company has third parties conduct routine audits/reviews of subcontractors at least every two year
Other
☐ None of the above
Points Earned: 0.07 of 0.21

# % of Outsourced Staffing Services Screened / Monitored What % of your outsourced staffing services (on a currency basis) are evaluated based on the methods selected in the previous question? 00% 0 1-20% O 21-49% 050-74%

Points Earned: 0.10 of 0.83

075-99% 0100% O N/A

### **Supply Chain Compliance Topics**

Does your company have a formalized code of conduct or set requirements regarding the social or environmental practices and performance of its suppliers that includes the following topics?

Yo

answers determine which future questions in the assessment are applicable to your company.	
Compliance with all local laws and regulations, including those related to social and environmental performance	
Compliance with international human rights and labor standards (for employees and contractors)	
Compliance with international environmental standards	
Payment of a living wage (for employees and contractors)	
Ethics and anti-corruption policies	
Management systems to manage and incentivize positive social and environmental performance	
✓ Other	
None of the above	

Points Earned: 0.17 of 0.21

### % of Suppliers Accountable to Code of Conduct

What % of your suppliers (on a currency basis) are accountable to the formalized code of conduct or requirements described in the previous question?

O <sub>0%</sub>
O 1-20%
O 21-49%
O 50-74%
<del>0</del> 75-99%
O 100%
O NIZA

Points Earned: 0.72 of 0.83

# **Screening/Management Methods for Tier 1 Suppliers**

Points Earned: 0.52 of 0.83

Which of the following methods are used to evaluate the social or environmental impact of your Tier 1 Suppliers?

Company shares po	licies or rules with suppliers but does not have a verification process in place
Company requires of	completion of self-designed assessment
Company utilizes th	ird party risk or impact assessment tools (Sedex, BIA)
☐ Company conducts	routine audits/reviews of Tier 1 suppliers at least every two years
☐ Company has third	parties conduct routine audits/reviews of Tier 1 supplier at least every two years
Company has mech	anisms to hear grievances or performance feedback from stakeholders of Tier 1 suppliers
Company can confi	rm quantifiable improvement in Tier 1 supplier social and environmental performance improvement in last
year	
Other	
☐ None of the above	
Points Earned: 0.07 of	0.21
% of Tier 1 Sup	ppliers Screened / Monitored
•	1 Suppliers (on a currency basis) are evaluated based on the methods selected
What % of your Tier	1 Suppliers (on a currency basis) are evaluated based on the methods selected
What % of your Tier in the previous ques	1 Suppliers (on a currency basis) are evaluated based on the methods selected
What % of your Tier in the previous ques	1 Suppliers (on a currency basis) are evaluated based on the methods selected
What % of your Tier in the previous ques	1 Suppliers (on a currency basis) are evaluated based on the methods selected
What % of your Tier in the previous ques  0%  1-20%  21-49%	1 Suppliers (on a currency basis) are evaluated based on the methods selected
What % of your Tier in the previous ques  0%  1-20%  21-49%  50-74%	1 Suppliers (on a currency basis) are evaluated based on the methods selected
What % of your Tier in the previous ques  0%  1-20%  21-49%  50-74%  75-99%	1 Suppliers (on a currency basis) are evaluated based on the methods selected

# **Screening/Management Methods for Tier 2 Suppliers**

Which of following methods are used to evaluate the social or environmental impact of your Tier 2 Suppliers?

Company shares policies or rules with suppliers but does not have a verification process in place	
Company requires Tier 2 suppliers complete of self-designed assessment	
Company utilizes third party risk or impact assessment tools for Tier 2 suppliers(Sedex, BIA)	
Company conducts routine audits/reviews of Tier 2 suppliers at least every two years	
Company has third parties conduct routine audits/reviews of Tier 2 supplier at least every two year	rs
Company has mechanisms to hear grievances or performance feedback from stakeholders of Tier	2 suppliers
Company requires Tier 2 suppliers to track, manage, and report performance of their suppliers	
Company can confirm quantifiable improvement in Tier 2 supplier social and environmental perform	mance improvement in last
year	
☐ None of the above	
Points Earned: 0.02 of 0.21	
% of Tier 2 Suppliers Screened / Monitored	
% of Tier 2 Suppliers Screened / Monitored What % of your Tier 2 Suppliers (on a currency basis) are evaluated based on t	the methods selected
• •	the methods selected
What % of your Tier 2 Suppliers (on a currency basis) are evaluated based on t in the previous question?	the methods selected
What % of your Tier 2 Suppliers (on a currency basis) are evaluated based on t in the previous question?	the methods selected
What % of your Tier 2 Suppliers (on a currency basis) are evaluated based on t in the previous question?	the methods selected
What % of your Tier 2 Suppliers (on a currency basis) are evaluated based on to in the previous question?  onumber of your Tier 2 Suppliers (on a currency basis) are evaluated based on the previous question?  onumber of your Tier 2 Suppliers (on a currency basis) are evaluated based on the previous question?  onumber of your Tier 2 Suppliers (on a currency basis) are evaluated based on the previous question?	the methods selected
What % of your Tier 2 Suppliers (on a currency basis) are evaluated based on to in the previous question?  onumber of the previous question?	the methods selected
What % of your Tier 2 Suppliers (on a currency basis) are evaluated based on to in the previous question?	the methods selected
What % of your Tier 2 Suppliers (on a currency basis) are evaluated based on to in the previous question?	the methods selected

# **Screening Methods for Original Producers of Raw Materials**

Which of following methods are used to evaluate the social or environmental impact of the original producers of your raw materials:

Company shares policies or rules with	th suppliers but does not have a verification process in place
Company requires original producers	s to complete of self-designed assessment
Company utilizes third party risk or in	mpact assessment tools for original producers (Sedex, BIA)
Company conducts routine audits/re	views of original producers at least every two years
Company has third parties conduct r	outine audits/reviews of original producers at least every two years
Company has mechanisms to hear g	rievances or performance feedback from stakeholders of original producers of raw
materials	
Company can confirm quantifiable in	nprovement in social or environmental performance of original producers of raw materials in
the last year	
☐ None of the above	
Points Earned: 0.12 of 0.21	
% of Original Producers	Screened / Monitored
What % of the original producers	s of your raw materials are evaluated based on the methods
selected in the previous question	1?
0%	
O 1-20%	
© 21-49%	
O 50-74%	
O 75-99%	
O 100%	
○ N/A	
Points Earned: 0.31 of 0.83	
Reporting on Supply Cha	ain Impact
Which of the following are true re	egarding how your company reports on your supply chain impact?
Company aggregates results of supp	oly chain social and environmental assessments to identify and report on trends in
performance and breaches publicly	
Company reports key risk areas and	root causes of supply chain performance issues and breaches, including methods of
remediation the company is taking to ad	dress them
Company publicly reports the geogra	aphic locations of all significant and high risk suppliers and originating sources within its
supply chain	
Company publicly shares information	n identifying specific companies in their supply chain
Company has set public goals regard	ding the overall social or environmental impact of their supply chain, along with progress
towards those goals (to be paying a livin	g wage, etc.)
$\square$ None of the above	

Points Earned: 0.05 of 0.21

# % of Suppliers with Transparency, Reporting, and Goal Setting

For what % of your suppliers (on a currency basis) do the reporting practices selected in the previous question apply?		
O 1-20%		
O 21-49%		
<b>o</b> 50-74%		
○ 75-99%		
O 100%		
○ N/A		
Points Earned: 0.52 of 0.83		
Improving Imp	pact of Suppliers	
Does the company	have any of the following policies or programs to improve the social and/or	
	act of suppliers, either in cases of noncompliance or more broadly?	
Company formula	tes corrective action or improvement plans with goals for continuous improvement of their supplier	
performance		
Company requires	a specific time period for suppliers to make changes to remediate code of conduct non-compliance or	
otherwise terminates	contract	
Company provides	s training and/or resources on improving social or environmental performance to suppliers, either from the	
company itself or thro	ugh a third party	
Company provides	s training and/or resources to its own staff, focused on managing their own practices and relationships with	
suppliers to enable the	e suppliers to improve their performance	
Company has part	ticipated in collaborative initiatives with other companies to help improve the social or environmental impact	
of their supply chain		
Company incentiv	izes social and environmental performance or improvement through contract terms, prices, or other means	
Company has ach	ieved quantifiable improvements on social or environmental performance of its supply chain	
Other		
☐ None of the above		

Points Earned: 0.07 of 0.21

# % of Suppliers with Programs to Improve Impact For what % of your suppliers (on a currency basis) do the policies and programs selected in the previous question apply? 00% 0 1-20% O 21-49% 050-74% 075-99% 0100% O N/A Points Earned: 0.10 of 0.83 **Managing Supply Chain Impact** Which of the following are true regarding how your company manages your supply chain impact? We embed social and environmental supplier performance into the job descriptions and performance evaluations of their procurement departments (distinct from their sustainability or CSR departments) Senior management team members have written responsibility for social and environmental supply chain performance ✓ We aggregate the results of supply chain social and environmental assessments to identify and report on trends in performance and breaches internally We use trends in supply chain performance to identify and remediate root causes of supply chain performance issues and breaches (including contractual requirements posed by the company itself, inadequate management or human resources processes, capacity constraints within suppliers, etc.) None of the above Points Earned: 0.05 of 0.21 **Verification of Positive Outcomes in Supply Chain** Has your company verified any of the following outcomes for all aspects of its supply chain in a way that can be publicly and accurately confirmed?

Compliance with all local laws and regulations, including those related to social and environmental performance

Compliance with international human rights and labor standards

Compliance with international environmental standards

Points Earned: 0.17 of 0.83

☐ None of the above

Payment of a living wage

✓ No forced labor / modern slavery

Length of Supplier Relationships
What is the average tenure of your company's relationships with suppliers?
<ul> <li>Average tenure of supplier relationships is less than 24 months.</li> <li>Average tenure of supplier relationships is greater than 24 months.</li> <li>Average tenure of supplier relationships is greater than 60 months.</li> <li>Average tenure of supplier relationships is greater than 96 months.</li> <li>Our company has had a relationship with a majority of our suppliers (on a currency basis) since our first year of operations.</li> <li>Don't Know</li> </ul> Points Earned: 0.41 of 0.41
Support for In Need Suppliers
Does your company do any of the following to support small scale or other in-need suppliers?
<ul> <li>✓ We review suppliers for potential training needs</li> <li>✓ We have a formal education or support program for selected suppliers</li> <li>✓ We provide small scale suppliers the same contracts, prices, and payment terms (such as days payable outstanding) as other suppliers</li> <li>☐ We pay 30 days payable outstanding to small scale suppliers</li> <li>☐ A formal mechanism is in place for suppliers to provide us feedback (e.g. supplier satisfaction surveys)</li> <li>☐ We have a formal grievance mechanism to address complaints and resolve disputes</li> <li>☐ Other (please describe)</li> <li>☐ None of the above</li> </ul> Points Earned: 0.41 of 0.41
Social or Environmental Purchases
What percentage of materials or products purchased have third-party social or environmental certification or approval or are from Significant Suppliers that are purpose-driven or have third-party company level certification or approval?  © 0%
O 1-24%
O 25-49%
○ 50-74% ○ 75%+
O Don't Know
Points Available: 0.41

# **Environment Impact Area Introduction**

**Environment** 

**OPERATIONS** 

0.0

positive environmental impact, and if so, opens the Environmental Impact Business Model section that is most applicable.

### **Environmental Business Model**

Are your company's products/services or processes structured to restore or preserve the environment in any of the following ways? (Please note: the environmental impact of your day-to-day operations will be assessed in the remaining sections of the Environment Impact Area. This question is specifically asking about your products/services or innovative production processes.)

Answering affirmatively will opt you into additional sections of the B Impact Assessment with more specific questions about this

Impact Business Model.

Through an innovative manufacturing, wholesale or agriculture process which is designed to significantly reduce environmental impact compared to typical practices for the industry

Through a product or service that preserves, conserves, or restores the environment or resources

None of the above

Points Available: 0.00

### **Description of Positive Environmental Product / Service Impact**

How would you describe the positive outcome for the environment created by your product/service?

Los resultados indirectos se relacionan por un lado, con la visibilización de nuevos productos icónicos en la industria textil, específicamente colchones, como el Cocopedic, referente en el desarrollo de productos amigables con el medioambiente y que busca innovar con materias primas naturales. Es algo único en la industria que genera precedentes y cambios a largo plazo que se puedan llevar a otros modelos de colchones. Respecto a la madera, al no ser usuario directo, genera presión positiva sobre sus proveedores al preferir materias primas certificadas, por lo que ayuda indirectamente a la preservación de los servicios ecosistémicos y la biodiversidad del bosque.

Points Available: 0.00

## **Environmental Product or Service Impact**

Is the environmental impact you've described part of your products' or services' impact (excluding packaging), or is it a part of the way that your company operates?

Companies should earn revenue from the product or service that has an environmental impact. Please do not include pro bono efforts within this section.

• The impact is created by a revenue-generating product/service line (e.g. selling non-toxic cleaning products, sustainability consultancy)

O The impact is created by the company's daily operations (e.g. using non-toxic cleaning products in the company's headquarters) and not the core product/service

Points Available: 0.00

### **Environmental Product Benefits**

In what way or ways does your product/service conserve the environment?

attributes.

Provides or is powered by renewable energy or cleaner-burning energy than market alternatives (e.g. solar panel manufacturers/installers, hybrid vehicles)

Conserves or diverts resources (including energy, water, materials, etc.)

Conserves or preserves the well-being of land and/or animals (e.g. land protection or reforestation services, sustainably harvested agricultural products)

Reduces or is made of less toxic/hazardous substances (e.g. brownfield remediation services, organic certified food, non-toxic cleaners)

Educates, measures, researches, or provides information to solve environmental problems (e.g. environmental consulting or auditing)

None of the above

Please select ONE option per product line. You may select an additional option if your product line has two separate environmental

### Land/wildlife Conservation Overview

Tell us more about how your product or service conserves natural resources

Respecto a la conservación de recursos naturales, CIC ha trabajado en forma paralela con dos iniciativas. La primera se relaciona con la gestión de sus proveedores de materias primas, específicamente de madera, la cual se utiliza para la fabricación de bases y muebles. Para esto, se ha buscado trabajar con empresas certificadas FSC y melaminas certificadas con EPH y SCS Global Cervices. FSC asegura la administración sostenible y la durabilidad de los servicios ecosistémicos que presta el bosque y la biodiversidad, reduciendo la dependencia a materiales como el acero. A su vez, estos materiales de origen forestal capturan de forma constante carbono en el suelo y su biomasa, incluso cuando se utilizan para construir los muebles. La desforestación del planeta es una realidad que afecta la calidad de vida de todos los seres vivos y es la segunda causa del cambio climático. Es por esto que CIC busca que sus materias primas provengan de bosques certificados.

Points Available: 0.00

## **Direct Impact on Land / Wildlife Conservation**

Is land/wildlife conservation, beyond what is required by law, a direct positive environmental impact of your product or service?

Answering affirmatively will opt you into additional sections of the B Impact Assessment with more specific questions about this Impact Business Model.

Yes

Ono, it is an indirect result of one of the other answers selected in the question "Environmental Product Benefits"

Points Available: 0.00

**OPERATIONS** 

## **Facility Environmental Efficiency**

What environmental efficiency practices are in place in a majority of your company's offices and plant facilities?

/ use)
ays)
on.
on,

### **Environmentally Certified Products**

During the last fiscal year, what percentage of your products sold had a product certification that assesses the environmental impacts of the product or its production process?

Select N/A only if there is no physical product being sold.

○0%
O 1-24%
O 25-49%
<b>o</b> 50-74%
○75%+
O N/A

Points Earned: 0.38 of 0.51

# **Product Design for the Environment**

Which of the following practices are in place to integrate environmental considerations (DFE) into the design of products and services?
Company materially redesigned products in order to achieve source reduction
✓ Company has materially redesigned packaging in order to reduce overall impact
Company used standardized product components/parts to maximize useful life via disassembly/reprocessing
✓ Company identifies and labels resource content on manufactured items to enable eventual recycling
✓ Company has made set public source reduction targets to reduce the overall environmental impact of products and/or packaging
✓ Company has achieved source reduction targets to reduce the overall environmental impact of products and/or packaging
Other
☐ None of the above
Points Earned: 0.41 of 0.51
% of Products Designed for the Environment
For what % of your products do the DFE practices selected in the previous question apply?
O <sub>0%</sub>
O 1-20%
© 21-49%
O 50-74%
O 75-99%
O 100%
○ N/A
Points Earned: 0.38 of 1.03
Type of Footprint Assessments
Has the company's footprint assessments included any of the following?
Assessment conducted for upstream supply chain only
Assessment conducted for only a portion of value chain (other than or in addition to upstream supply chain)
☐ Formal life cycle assessments conducted internally
✓ Formal life cycle assessments conducted or verified by a third party
☑ Use of third party frameworks or methodologies (such as Ellen Macarthur Foundation Circularity Indicators, Product
Environmental Profiles, GHG Protocol or Carbon Disclosure Project)
Company has a life cycle based certification or equivalent (Cradle to Cradle)
Other
☐ None of the above
Points Earned: 0.19 of 0.26

# % of Products with Type of Footprint Assessment What % of your products have undergone the specific type(s) of environmental footprint assesesment selected in the previous question? 00% 01-20% O 21-49% 0 50-74% 075-99% 0 100% O N/A Points Farned: 0.64 of 1.03 **Assessment Conducted of Environmental Footprint of Value Chain** Have you conducted a formal assessment to measure the environmental footprint of your value chain (including supply chain, product usage, and end-of-life) that covers the following topics? Impacts on biodiversity ✓ Impacts on climate (Scope 3 Carbon Emissions) Toxin or hazardous material impact ✓ Land preservation (including material extraction) ✓ Water supply ✓ Other None of the above Points Earned: 0.36 of 0.51 % of Products with an Environmental Footprint Assessment What % of your products have undergone a formal environmental footprint assessment that included the topics selected in the previous question? 00% 01-20% 021-49%

Points Earned: 0.64 of 1.03

50-74%75-99%100%N/A

### Management of Material Environmental Impact in Value Chain

How has your company utilized the results of your environmental footprint assessment to manage and minimize your overall impact? Company has used assessments to develop specific strategies to reduce impacts for at least most material impacts identified across value chain and product lines Company has set public targets or commitments to reduce material value chain and product impacts over time Company has met incremental targets in the last two years and/or can demonstrate being on target to achieve long term goals None of the above (No EIA conducted) Points Earned: 0.10 of 0.51 Impact of Product Usage Which of the following are true regarding practices in place to manage and minimize the impact of product usage? Company has conducted studies of consumer behavior and/or disposal to understand impact of product usage Company has conducted analysis of product lifetime and usability and it materially exceeds (>5%) lifetime of related competitive products ✓ Company has created partnerships and/or marketing campaigns to engage customers or other post production value chain users to minimize environmental footprint of usage Other None of the above Points Earned: 0.34 of 0.51 % of Products with Practices to Minimize Impact of Usage For what % of your products do the product usage practices selected in the previous question apply? 00% 01-20% 21-49% 050-74% O 75-99% 0100% O N/A Points Earned: 0.38 of 1.03

### **Addressing Longevity of Product Lifespan**

Which of the following practices does your company have in place to manage prod	uct l	ongevity	/ in
order to reduce overall consumption and waste to landfill?			

We have measured the overall product lifespan of our portfolio and altered product designs to increase it within the last two
years
☐ We have a program that facilitates maintenance, servicing and reassembly of our products
✓ We provide information about the program to facilitate maintenance and servicing on product labels / packaging
☐ We provide information about the program to facilitate maintenance and servicing in advertising campaigns
Other - please describe
☐ None of the above
□ N/A - Product is a non-durable good designed for consumption
Points Earned: 0.13 of 0.51

### **Behavior Change as a Result of Programs**

Based on the above programs to reduce the environmental impact of product usage, has your company been able to verify improvements in consumer behavior or usage?

O Yes, as assessed by the company measurements

O Yes, as assessed and verified by a third party

O No, not at this time

Points Available: 1.03

**OPERATIONS** 

Air & Climate 8.4

## **Monitoring and Reporting Energy Use**

How does your company monitor, record, or report its energy usage?

Include electricity and other energy consumption from heating, hot water, etc.

$\sqcup$	We	do	not	currently	monitor	and	record	usage
_								

We monitor and record usage but have set no reduction targets

We monitor usage and have set intensity targets (e.g. relative to dollars of revenue, volume produced, etc.) that are being monitored

✓ We monitor usage and have set absolute reduction targets regardless of company growth

We report progress on our reduction targets publicly on an annual basis

✓ We have met specific reduction targets during the reporting period

Points Earned: 0.50 of 0.67

Total Energy Use
Total energy used (Gigajoules) during the last 12 months:
Total energy used (Gigajoules) during the last 12 months: 11585.214
☐ We do not track this
Points Available: 0.00
Total Renewable Energy Use
Total energy used from renewable resources (Gigajoules) during the last 12 months:
Total energy used from renewable resources (Gigajoules) during the last 12 months: 11585.214  We do not track this
Points Available: 0.00
Renewable Energy Usage
What percentage of energy use is produced from renewable sources?
Include electricity and other energy consumption from heating, hot water, etc.
○0%
O 1-24%
O 25-49%
O 50-74%
● 75-99%
O 100%
O Don't Know
Points Earned: 0.29 of 0.33
Low Impact Renewable Energy Use
What percentage of energy use is produced from low-impact renewable sources?
Include electricity and other energy consumption from heating, hot water, etc. Please include both purchased and onsite-generated
renewable energy.
○0%
O 1-24%
O 25-49%
O 50-74%
● 75-99%
O 100%
O Don't know

Points Earned: 1.07 of 1.33

# **Environmentally Efficient Equipment**

Points Earned: 0.50 of 0.67

What % of new equipment purchased (by total cost) during the last 24 months was energy efficient or otherwise environmentally-preferred?

Select N/A if no capital expenditures were made during the last 24 months.
O 0% (no equipment)
<50% (some equipment)
○ 50%+ (majority of equipment)
O 100% (all equipment)
O N/A - No new equipment purchased
Points Earned: 0.11 of 0.33
Energy Use Reductions
Have conservation and efficiency improvements led to energy savings for your facilities? If so, by
how much?
Please calculate based on changes from last year or annualized from a base year, referring to electricity use and other energy
consumption from heating, hot water, etc.
0%
<ul><li>● 1-4%</li><li>○ 5-9%</li></ul>
○ 10-14%
○ 10-14% ○ 15-20%
○ 13-20% ○ >20%
O Don't know
O BOILT KHOW
Points Earned: 0.27 of 1.33
Monitoring Greenhouse Gas Emissions
How does your company manage its greenhouse gas emissions for at least Scope 1 and 2?
Your answers determine which future questions in the assessment are applicable to your company.
☐ We do not currently monitor and record emissions
☐ We regularly monitor and record emissions but have not set any reduction targets
✓ We regularly monitor and record emissions and have set specific reduction targets relative to previous performance (e.g. a 5%
reduction of GHGs from baseline year)
We regularly monitor and record emissions and have set specific science-based targets necessary to achieve global goals to
address climate change
✓ We have met the specific reduction targets set during this reporting period
☐ We have achieved carbon neutrality

# **Total Scope 1 GHGs** Total Greenhouse Gas Emissions (metric tonnes of CO2 equivalent) in: Scope 1: Scope 1: 1439.82 ☐ We do not track this Points Available: 0.00 **Total Scope 2 GHGs** Total Greenhouse Gas Emissions (metric tonnes of CO2 equivalent) in: Scope 2: Scope 2: 3015.83 ☐ We do not track this Points Available: 0.00 **Total Scope 3 GHGs** Total Greenhouse Gas Emissions (metric tonnes of CO2 equivalent) in: Scope 3: Scope 3: 24363.51 We do not track this Points Available: 0.00 **Monitoring Air Emissions**

How does your company monitor and manage your significant air emissions?

O Company does not currently monitor and record emissions
O Company monitors and records emissions (no reduction targets)
O Company monitors emissions and has specific reduction targets
Ocompany monitors emissions and has met specific reduction targets during the reporting period
Eliminated emissions of this by-product entirely
○ N/A

Points Earned: 0.50 of 0.67

### **Carbon Intensity**

What is your current Carbon Intensity for Scopes 1 and 2, not including the use of carbon credits or offsets?

Please measure intensity in metric tons of CO2/\$million of revenue. Please use USD to accurately evaluate the answer option. O Manufacturing: >950 / Utilities: >6,000 O Manufacturing: 751-950 / Utilities: 5,001-6,000 O Manufacturing: 601-750 / Utilities: 4,001-5,000 O Manufacturing: 451-600 / Utilities: 3,001-4,000 O Manufacturing: 301-450 / Utilities: 2,001-3,000 Manufacturing: 151-300 / Utilities: 1,001-2,000 Manufacturing: 0-150 / Utilities: 0-1,000 O Don't know Points Earned: 0.67 of 0.67 **Carbon Intensity** What is your current Carbon Intensity for Scopes 1 and 2, measured in tons of CO2/\$million of revenue, including the use of carbon credits or offsets? Please use USD to accurately evaluate the answer option. O Manufacturing: >950 / Utilities: >6,000 O Manufacturing: 751-950 / Utilities: 5,001-6,000 O Manufacturing: 601-750 / Utilities: 4,001-5,000 O Manufacturing: 451-600 / Utilities: 3,001-4,000 O Manufacturing: 301-450 / Utilities: 2,001-3,000 O Manufacturing: 151-300 / Utilities: 1,001-2,000 Manufacturing: 1-150 / Utilities: 1-1,000 O Manufacturing: 0 / Utilities: 0 O Don't know Points Earned: 1.33 of 1.33 **Greenhouse Gas Emissions Reduced** What percentage of Scope 1 and 2 GHG emissions has been saved due to efficiency improvements implemented by your company?

00% 01-4% **5-9%** 010-14% 0 15-20% 020%+ O Don't Know

Points Earned: 0.53 of 1.33

# **Reducing Carbon Emissions from Transportation**

Does the company currently use any of the following specific practices to reduce carbon emissions from transportation?
☐ Offer transit subsidies to employees as part of a low carbon transportation program ☐ Company policy and practice that requires inbound freight or shipping to be transported via lowest impact methods (such as avoiding shipment by air transport) ☐ Company policy and practice that outbound freight or shipping is transported via lowest impact methods ☑ Other - please describe ☐ None of the above  Points Earned: 0.13 of 0.67
Supply Chain GHG Management
Has your company taken action to track and manage the greenhouse emissions produced through your supply chain? (absolute reduction)
Only select practices if you track and manage greenhouse emissions produced for at least 50% of your company suppliers (on a cosbasis).
<ul> <li>We don't track or evaluate greenhouse emissions from our supply chain</li> <li>✓ We have conducted an analysis of our value chain, including suppliers, services, and materials, to identify material risk contributions of greenhouse gas emissions</li> <li>✓ We have purchased certified carbon credits to offset some or all of the greenhouse gas emissions from our supply chain</li> <li>☐ We set targets for reducing greenhouse gas emissions through our supply chain</li> <li>☐ We have seen a reduction in GHG emissions in our supply chain in the last twelve months</li> <li>☐ We have achieved a carbon-neutral supply chain</li> </ul>
Points Earned: 0.33 of 0.67
Offsetting Supplier GHG Emissions
What % of your company's Scope 3 greenhouse gas emissions were offset by certified carbon credits?
<ul> <li>○ 0</li> <li>● 1-24%</li> <li>○ 25-49%</li> <li>○ 50-74%</li> <li>○ 75-99%</li> <li>○ 100%</li> <li>○ Don't know</li> </ul>
Points Earned: 0.17 of 1.33

# **Supply Chain GHG Improvement**

What practices has your company implemented for a majority of suppliers (on a cost basis) to reduce the greenhouse gas emissions produced through your supply chain?
<ul> <li>☐ We collaborate with or require suppliers to collect data and report on greenhouse gas emissions</li> <li>☐ We screen suppliers to reduce greenhouse gas emissions (e.g. performance of suppliers, selection of materials, source</li> </ul>
locations)
☐ We provide support or resources for our supply chain in adopting greenhouse gas minimized operations (e.g. online tools,
applying questionnaires and surveys, collaborating in industrywide surveys)
We audit and provide help to suppliers to complete corrective actions
✓ None of the above
Points Available: 0.67
Sourcing % of COGS from Local Suppliers
What $\%$ of the following was spent with suppliers located within 200 miles (or 322 km) of where the end product was used during the last fiscal year?
Sourcing of COGS Local to Customers
$\bigcirc$ 0%
O 1-9%
<ul><li>10-19%</li></ul>
O 20-29%
○ 30%+
○ Don't know
Points Earned: 0.67 of 1.33
Sourcing % raw materials from Local Suppliers
What % of the following was spent with suppliers located within 200 miles (or 322 km) of where the end product was used during the last fiscal year?
Raw materials (in currency terms) grown or harvested
By company or local independent suppliers.
O <sub>0%</sub>
O 1-9%
O 10-19%
© 20-29%
O 30%+
○ Don't know

Points Earned: 1.00 of 1.33

# Types of Carbon Credits Purchased Has your company purchased any of the following types of carbon credits during the last fiscal year? ☐ Voluntary Carbon Credits Certified Carbon Credits None Points Earned: 0.33 of 0.33 **OPERATIONS** Water 0.8 **Monitoring and Reporting Water Use** How does your company monitor, record, or report its water usage? We do not currently monitor and record water usage We regularly monitor and record water usage but have not set any reduction targets ✓ We monitor and record water usage and have set specific reduction targets relative to previous performance (e.g. a 5% reduction of water usage from baseline year) We regularly monitor and record water usage and have set science-based targets necessary to achieve sustainable usage linked to our local watershed We report progress on our reduction targets publicly on an annual basis We have met specific reduction targets set during this reporting period Points Earned: 0.43 of 1.14 **Total Water Use** Total water use (liters) during the last 12 months Total water use (liters) during the last 12 months 57966000

We do not track this

Points Available: 0.00

# **Water Conservation Practices**

What water conservation methods have been implemented at the majority of your corporate offices or plant facilities:

Please check all that apply.
✓ Low-flow faucets, taps, toilets, urinals, or showerheads
Grey-water usage for irrigation
□ Low-volume irrigation
☐ Harvest rainwater
Other - please describe
☐ None of the above
□ N/A - Our company has a virtual office
Points Earned: 0.38 of 1.14
Water Harvested On-Site or From Recycled Sources
What % of water used by the company is harvested on site or is from recycled sources?
<b>0</b> 0
O 1-24%
O 25-49%
O 50-74%
O 75-99%
O 100%
○ Don't Know
Points Available: 2.29
Monitoring Toxic Wastewater
Which of the following describes how the company monitors hazardous and toxic wastewater?
Monitoring hazardous and toxic wastewater may involve either monitoring the volume and/or the level of contamination.
O Company does not currently monitor and record emissions
O Company monitors and records emissions (no reduction targets)
O Company monitors emissions and has specific reduction targets
O Company monitors emissions and has met specific reduction targets during the last fiscal year
O Eliminated emissions of this by-product entirely
● N/A
Points Available: 1.14

# **Supply Chain Water Management**

Points Earned: 0.42 of 0.56

How does your company track and manage the water footprint of your supply chain?

Only select practices if you track and manage the water footprint for at least 50% of your company suppli	iers (on a cost basis).
✓ We do not track the water footprint of our supply chain	
☐ We have conducted an analysis of our value chain, including suppliers, services, and materials, to i	dentify material areas of
water usage	
☐ We have targets for reducing water footprint through our supply chain	
☐ We have seen a reduction of our water footprint in our supply chain in the past twelve months	
☐ We have verified that all water use in supply chain is science-based and sustainable	
Points Available: 1.14	
Points Available: 1.14	
Supply Chain Water Improvement	
What practices has your company implemented for a majority of suppliers (on a	a cost basis) to
reduce the water footprint of your supply chain?	
☐ We collaborate with or require suppliers to collect data and report on water footprint	
We screen suppliers to fit good water management practices (e.g. individual supplier practices, ma	iterials and ingredients,
locations in context of water scarcity)	<i>y</i>
☐ We provide support or resources for supply chain in adopting water management (e.g. online tools,	, applying questionnaires and
surveys, collaborating in industrywide surveys)	
☐ We audit and provide help to suppliers to complete corrective actions	
✓ None of the above	
Points Available: 1.14	
	OPERATIONS
Land & Life	4.8
Monitoring and Reporting Non-hazardous Waste	
How does your company monitor and manage your waste production?	
Your answers determine which future questions in the assessment are applicable to your company.	
☐ We do not currently monitor and record waste production	
☐ We regularly monitor and record waste production but have not set any reduction targets	
✓ We regularly monitor and record waste production and have set specific reduction targets relative t	o previous performance (e.g.
a 5% reduction of waste to landfill from baseline year)	
☐ We regularly monitor and record waste produced and have set a zero waste target	
✓ We have met the specific reduction targets set during this reporting period	
☐ We produce zero waste to landfill / ocean	

# Non-hazardous Waste Generated Waste Produced: Non-Hazardous Waste (metric tonnes) during the last 12 months Waste Produced: Non-Hazardous Waste (metric tonnes) during the last 12 months 2827 We do not track this Points Available: 0.00 **Total Waste Disposed** Waste Disposed (metric tonnes) during the last 12 months Waste Disposed (metric tonnes) during the last 12 months 965.9 ☐ We do not track this Points Available: 0.00 Total Waste Recycled Waste Disposed: Recycled/Reused (metric tonnes) during the last 12 months Waste Disposed: Recycled/Reused (metric tonnes) during the last 12 months 4.2935 We do not track this Points Available: 0.00 **Recycling Programs** Does the majority of your facilities on a square foot basis have a facility wide recycling program that has ongoing collection of at least all standard materials in your area? Yes O No Points Earned: 0.56 of 0.56 **Waste Reduction Programs** Does your company have a formal program to evaluate how to reduce its generation of hazardous, universal, and/or non-hazardous waste? Yes O No O Already maximized - we have achieved Zero Waste

Points Earned: 0.56 of 0.56

# **Supply Chain Waste Management**

How does your company track and manage waste in your supply chain?

Only select practices if you track and manage waste for at least 50% of your company suppliers (on a cost basis).
✓ We don't track the solid waste impacts of our supply chain
We have conducted an analysis of our value chain, including suppliers, services, and materials, to identify material areas of waste production
☐ We have set targets for reducing solid waste in the supply chain
☐ We have seen a reduction of waste produced in our value chain in the past twelve months
We have achieved zero waste or a closed-loop supply chain
Points Available: 0.56
Supply Chain Waste Improvement
What practices has your company implemented for a majority of suppliers (on a cost basis) to reduce waste in your supply chain?
☐ We collaborate with or require suppliers to collect data and report on waste production
☐ We screen or require suppliers to meet standards related to solid waste production
☐ We have implemented initiatives to reduce waste at the source or divert waste from landfills or incineration in the supply chain
☐ We audit and provide help to suppliers to complete corrective actions
✓ None of the above
Points Available: 0.56
Environment Impact Packaging
How does your company minimize the environmental impact of the packaging of your products?
Select all practices that apply and are verifiable, regardless of the % of product/packaging the practice applies to.
☑ We have conducted a formal assessment of our packaging design and materials to identify opportunities to minimize
environmental impact
☐ We have source-reduced packaging within the last two years
Our packaging materials are certified to meet independent standards for environmental impact
Our packaging is recyclable and provides instructions on how to recycle it correctly
✓ Our packaging is non-toxic
☑ Our packaging materials are designed to have less overall environmental impact than common alternatives
☐ None of the above
□ N/A - Our products do not have packaging materials
Points Earned: 0.45 of 0.56

# % of Recyclable/Biodegradable Materials What % of material (by volume) is made of recyclable (and labeled as such) or biodegradable materials in the areas where they are sold (product + packaging)? 0<20% 0 20-49% 050-74% O 75-99% 0100% O Don't Know O N/A Points Earned: 0.09 of 0.56 **Controlling Community Exposure to Emissions** Has your company conducted an assessment of local communities' exposure to hazardous emissions from your manufacturing facilities and taken appropriate steps to mitigate? O We have not conducted an assessment O Assessment indicates some exposure, but we have taken no action to date Assessment indicates some exposure, and we have implemented a mitigation and control strategy O Assessment indicates no exposure Points Earned: 0.19 of 0.28 % of Environmentally Preferred Input Materials What % of material (by volume) comes from recycled materials, reused components, and/or certified

sustainably sourced materials?

<b>○</b> <20%
O 20-49%
○ 50-74%
O 75-99%
○100%
O Don't Know
O N/A - We do not sell a physical product

Points Available: 1.12

## % of Products Reclaimed / Recycled

If the company has conducted a study of end of life disposal in the last two years, what % by volume of the company's products/ wastes sold and their packaging materials are reclaimed (i.e. recycled or reused) at the end of their useful life?
○<20%
<ul><li>20-49%</li></ul>
O 50-74%
○ 75-99%
O 100%
O We have not conducted a study of end of life disposal in the last two years
○ N/A

Points Earned: 0.19 of 1.12

### **Programs to Reduce End of Life Waste**

Which of the following practices are in place to reduce waste to landfill after the usage of your product and/or its packaging?

oddot alla, or ito packaging.
Company has a product/packaging reclamation and recycling program designed and implemented by the company or a third
party
Company has a product/packaging reclamation and reuse program designed and implemented by the company or a third party
✓ Company takes back similar products or packaging from other companies as part of its reclamation program
✓ Company includes information about their reclamation programs on product labels / packaging
✓ Company includes information about their reclamation programs in advertising campaigns
Company has achieved circularity (no waste created) in its products and packaging
Other
☐ None of the above

# % of Products with Programs to Reduce End of Life Waste

For what % of your products do the end-of-life waste programs selected in the previous question apply?

○ 0%
○ 1-20%
○ 21-49%
○ 50-74%
○ 75-99%
○ 100%
○ N/A

Points Earned: 0.35 of 0.56

Points Earned: 0.56 of 0.56

# **Monitoring Hazardous Waste** How does your company monitor and manage your hazardous waste production? Company does not currently monitor and record emissions Company monitors and records emissions (no reduction targets) Company monitors emissions and has specific reduction targets We regularly monitor and record emissions and have set a zero hazardous waste target Company has met specific reduction targets during the reporting period Eliminated emissions of this by-product entirely Points Earned: 0.42 of 0.56 **Total Hazardous Waste Produced** Waste Produced: Hazardous Waste (metric tonnes) during the last 12 months Waste Produced: Hazardous Waste (metric tonnes) during the last 12 months 9.79 We do not track this Points Available: 0.00 **Reducing Waste** Optional unweighted metrics: Approximately by what % has your company reduced solid and hazardous waste generation (normalized for revenue changes) over the following periods? The past two years The past two years -17.18 ☐ We do not track this Points Available: 0.00 **Hazardous Waste Disposal** Can your company verify that your hazardous waste is always disposed of responsibly? This includes batteries, paint, electronic equipment, etc. Yes ONo O N/A - We have eliminated hazardous waste

Points Earned: 0.56 of 0.56

### **Hazardous Materials On-Site**

Points Available: 0.56

If your company uses any hazardous materials on site, check all of the procedures that your company follows.

Hazardous materials include chemicals, pesticides, and fertilizer. Select N/A if you use no hazardous materials and chemicals. ✓ Written procedures for safe storage, use and disposal of each hazardous material available in the national language(s) of work All hazardous materials are kept in sealed containers in a locked storeroom located in a separate area from regular business activities All containers with hazardous materials are labeled, with instructions for proper storage, use and disposal None of these procedures □ N/A Points Earned: 0.56 of 0.56 Supply Chain Chemical Management How does your company track and manage toxins or hazardous waste in your supply chain? Only select practices if you track and manage toxins or hazardous waste for at least 50% of your company suppliers (on a cost basis). We don't track toxins or hazardous waste in our supply chain We have conducted an analysis of our value chain, including suppliers, services, and materials, to identify material risks of toxins and/or production of hazardous waste We have set targets for reducing toxins and hazardous waste in our supply chain We have verified that there are no harmful toxins or hazardous waste in our supply chain Points Available: 0.56 **Supply Chain Chemical Improvement** What practices has your company implemented for a majority of suppliers (on a cost basis) to reduce toxins or hazardous waste in your supply chain? We collaborate with or require suppliers to collect data and report on chemicals We screen or require suppliers to meet standards related to toxins or hazardous waste We provide support or resources to reduce toxins in the supply chain (e.g. online tools, applying questionnaires and surveys, collaborating in industrywide surveys) We audit and provide help to suppliers to complete corrective actions ✓ None of the above

### **Natural Habitat Conservation Procedures**

Does your company have demonstrable procedures in place to reduce or mitigate impacts to natural habitats? If yes, which of the following statements apply to these procedures?

rocedures include a Conservation Strategic Plan.
☐ No conservation procedures/plan in place
Procedures include percentage of habitat protected or restored by type of habitat and status
Procedures address future plans and targets for managing impacts regarding habitat loss or degradation, loss of biodiversity,
overall depletion of ecosystems
✓ N/A - Company does not have opportunity to control or influence land development processes
oints Available: 0.56
Supply Chain Biodiversity Management
low does your company track and manage your supply chain's impact on biodiversity?
nly select practices if you track and manage the impact on biodiversity for at least 50% of your company suppliers (on a cost basis)
✓ We don't evaluate our supply chain impact on biodiversity
We have conducted an analysis of our value chain, including suppliers, services, and materials, to identify material risks to
biodiversity
We set targets for reducing impact on biodiversity through our supply chain
We have verified that our supply chain creates no (or positive) biodiversity impact
oints Available: 0.56
Supply Chain Biodiversity Improvement
What practices has your company implemented for a majority of suppliers (on a cost basis) to
educe your supply chain's impact on biodiversity?
We collaborate with or require suppliers to collect data and report on biodiversity impact
☐ We screen suppliers to fit good biodiversity practices
We provide support or resources for our supply chain in adopting biodiversity-friendly operations (e.g. online tools, applying
questionnaires and surveys, collaborating in industrywide surveys)
We audit and provide help to suppliers to complete corrective actions

Points Available: 0.56

✓ None of the above

# Land/wildlife Conservation - Impact Business Model

IMPACT BUSINESS MODELS

4.8

This IBM section is applicable if your company's products/services preserve or restore natural environments and/or protect animals (e.g. reforestation, sustainably harvested agriculture, protected parks)

# **Land/wildlife Conservation Description**

Points Available: 0.00

Which of the following product or service descriptions apply?

Your answer to this unscored question is combined with other answers to automatically calculate your score in this section of the
assessment.
O Product or service requires specific practices to ensure the humane treatment of animals used as inputs in the product's
creation (e.g. humane certified eggs)
Product or service requires specific practices to ensure the sustainable harvesting or use of natural products and materials (e.ç
FSC certified paper; MSC seafood; shade-grown coffee)
O Product or service directly prevents environment/ecosystem degradation (e.g. protected parks; wildlife management services)
O Product or service improves natural environments previously damaged by degradation (e.g. reforestation; endangered species repopulation)
O These descriptions do not apply to our company's product/service (Skip the remainder of this section)
Points Available: 0.00
Revenue from Land/wildlife Conservation
What were your total revenues last fiscal year from the previous products or services?
Your answer to this unscored question is combined with other answers to automatically calculate your score in this section of the
assessment.
What were your total revenues last fiscal year from the previous products or services? 31.4% of revenue.
Points Available: 0.00
- Onto Available. 0.00
Tracking Environmental Metrics
Which of the following environmental metrics does your company track regarding the environmental
impact of your product or service?
You will be asked to report each environmental metric selected
CO2 saved/offset by product/service (metric tons)
Liters of water saved/offset by product/service
Number of wildlife species protected/saved
☐ Metric tons of waste saved from landfill or incineration
Number of hectares protected
✓ None of the above

#### Management of Land/wildlife Conservation

How does your company measure and manage the results, outcomes, effects, or impact of your product or service?

Please select all that apply.
☐ We have formally defined the outcomes sought by our product or service and have developed a theory of change for them
✓ We have based our impactful product or service business model on established secondary research that demonstrates
potential impact
We have directly and formally engaged stakeholders in understanding their desires and needs when developing, refining, and or
delivering our products or services
✓ We are verified to meet third-party standards for impact (e.g. we have impact-related product certifications)
☐ We measure near-term outcomes of the product or service to determine whether it is meeting the needs and expectations of
our beneficiaries
☐ We measure long-term outcomes in order to assess whether the results of our product produce lasting positive impacts for our
beneficiaries
☐ We have identified and measure and manage the unintentional or potential negative impacts of the product or service in
addition to intentional positive effects
☐ We have identified and managed potential causes that could lead to a failure to deliver the positive outcome, to do so less
efficiently than possible, or to produce other negative effects
☐ None of the above
Points Earned: 0.80 of 1.07

#### Innovative Land/wildlife Conservation

Is there something different or innovative about the product/service that has changed the industry? Is this something that is replicable, unique at the time that it was created, and that has been emulated by other organizations?

COCOPEDIC es un producto completamente innovador, el único colchón compostable en Chile, fabricado con fibra de coco 100% natural, orgánica y renovable, además de látex natural de caucho, fresco, respirable y de gran durabilidad; y algodón orgánico natural sin pesticidas ni fertilizantes. Tiene importantes certificaciones, como la Certificación Vegan que entrega Peta y la Certificación GOTS (por el algodón). Esto es con el objetivo de mitigar nuestro impacto y ser un referente en el desarrollo de productos amigables con el medioambiente, buscando innovar con materias primas naturales. Es algo único en la industria que busca generar precedentes y cambios a largo plazo que se puedan llevar a otros productos. La certificación PETA es una reconocida certificación internacional e la industria textil que permite a los clientes realizar compras socialmente conscientes que se alinean con los valores de protección de la biodiversidad, específicamente animal. Además, la certificación GOTS contiene la garantía creíble del origen orgánico del producto, así como un procesamiento ambiental y socialmente responsable. Esta cubre toda la cadena de suministro orgánico, desde la cosecha hasta la fabricación y el comercio, brindando una garantía creíble a los consumidores finales. Este corresponde al 0,04% de la venta total de CIC, debido a que es un producto de nicho del cual estamos obteniendo aprendizaje para incorporar a nuestras líneas masivas.

Points Available: 0.00

#### **Customers**

# **Customers Impact Area Introduction**

0.0

This section identifies whether your company's product/service is designed to deliver a specific, material, positive impact for its customers (beyond the value normally provided from goods or services), and if so, opens the Customer Impact Business Model section that is most applicable.

#### **Customer Impact Business Model Introduction**

Do any of your company's products/services address a social or economic problem for your customers and/or their beneficiaries?

Your answers determine which future questions in the assessment are applicable to your company.

O Yes

No

Points Available: 0.00

**OPERATIONS** 

# **Customer Stewardship**

3.9

#### **Managing Customer Stewardship**

Does your company do any of the following to manage the impact and value created for your customers or consumers?

✓ We offer product / service guarantees, warranties, or protection policies
 ✓ We have third party quality certifications or accreditations
 ✓ We have formal quality control mechanisms
 ✓ We have feedback / customer service feedback or complaint mechanisms
 ✓ We monitor customer or consumer satisfaction
 ☐ We assess the outcomes produced for our customers through the use of our product or service
 ☐ We have written policies in place for ethical marketing, advertisement, or customer engagement
 ✓ We manage the privacy and security of client / customer data
 ☐ None of the above

Points Earned: 0.45 of 0.45

#### **Product / Service Warranties**

What percentage of your products or services are covered by a formal warranty or guarantee?

0%
1-9%
10-24%
25-49%
50-74%
75-99%
100%

Points Earned: 0.45 of 0.45

# **Product Accreditations and Certifications**

What % your products or services have been reviewed and certified by an accreditation body focused on quality?

This can include process certifications like ISO9000 or industry specific quality accreditations.
O <sub>0%</sub>
O 1-9%
O 10-24%
O 25-49%
● 50-74%
O 75-99%
O 100%
○ N/A
Points Earned: 0.64 of 0.91
Quality Assurance
Do you use an established third party methodology to manage quality assurance for your products or services?
Examples include PDSA, Six Sigma, DMAIC, TQM, Zero Defects, etc
Yes
○ No
Points Earned: 0.45 of 0.45
Feedback and Complaint Channels
Are any of the following true regarding mechanisms for customers to provide feedback, ask questions, or file complaints?
✓ Products and/or websites feature customer service contact information
Product / service reviews are made available in their entirety to public
✓ Company responds to all direct inquiries or complaints within a month of receipt
✓ Company offers live time support to customers
✓ Other
□ None of the above
Points Earned: 0.39 of 0.45

#### **Monitoring Customer Satisfaction and Retention**

Which	of the following	are true of your	company w	ith regards to	customer or	client s	satisfaction
and/or	retention?						

<b>✓</b>	Company monitors customer satisfaction
<b>✓</b>	Company shares customer satisfaction internally within the company
<b>✓</b>	Company shares customer satisfaction publicly
<b>✓</b>	Company has specified targets for customer / client satisfaction
<b>✓</b>	In the last year, company has achieved specified targets for satisfaction

Points Earned: 0.45 of 0.45

None of the above

#### **Managing Product Impacts**

Does the company do any of the following with regards to managing the potential impact their products have on customers / beneficiaries?

- ✓ Company regularly monitors customer outcomes and well-being
- Company has formal program to incorporate customer testing and feedback into product design
- Company has formal programs in place to continuously improve outcomes produced for customers (including reducing negative effects or increasing positive effects)

Other

None of the above

Points Earned: 0.45 of 0.45

## **Data Usage and Privacy**

Does your company have any of the following to address data usage and privacy issues?

- Company has a formal publicly available data and privacy policy
- Company makes all users aware of information collected, length of time it is preserved, how it's used, and whether and how it is shared with other entities (public or private)

All customers have option to decide how their data can be used

Company's all email list building and email marketing strategies are GDPR compliant

Other

None of the above

N/A - Company does not collect sensitive data

Points Earned: 0.23 of 0.45

# **Data Security Management**

No

Does the company have any of the following practices to ensure security of private data?
✓ Data privacy is included in company wide risk management compliance processes
☐ All employees with access to data are trained on data privacy policies
Company has a formal code of conduct that defines unauthorized uses of data
✓ Internal audits of data security
✓ External audits of data security
Simulated hacks on data security
Other
None of the above
□ N/A - Company does not collect sensitive data
Points Earned: 0.45 of 0.45  Disclosure Questionnaire
Disclosure Industries
Disclosure questions on specific production and trade.
Disclosure Alcohol
Please indicate if your company is involved in the production, operation, trade, or sale of any the
following:
Alcohol
Please also select "Yes" if your company serves clients in this industry
○ Yes
<ul><li>No</li></ul>
Points Available: 0.00
Disclosure Tobacco
Please indicate if your company is involved in the production, operation, trade, or sale of any the following:
Tobacco
Please also select "Yes" if your company serves clients in this industry
○ Yes

#### **Disclosure Firearms Weapons**

Please indicate if your company is involved in the production, operation, trade, or sale of any the following:

Firearms, weapons or munitions

Please also select "Yes" if your company serves clients in this industry

O Yes

O No

Points Available: 0.00

#### **Disclosure Pornography**

Please indicate if your company is involved in the production, operation, trade, or sale of any the following:

Pornography

Please also select "Yes" if your company serves clients in this industry

O Yes

No

Points Available: 0.00

#### **Disclosure Fossil Fuels**

Please indicate if your company is involved in the production, operation, trade, or sale of any the following:

Fossil-fuel-based oil, natural gas, or coal extraction, distribution, sale, etc.

Please also select "Yes" if your company serves clients in this industry

O Yes

No

Points Available: 0.00

## **Disclosure Mining**

Please indicate if your company is involved in the production, operation, trade, or sale of any the following:

Mining

Please also select "Yes" if your company serves clients in this industry

O Yes

No

#### **Disclosure Nuclear Power or Hazardous Materials**

Please indicate if your company is involved in the production, operation, trade, or sale of any the following:

Nuclear power, radioactive materials or hazardous waste

Please also select "Yes" if your company serves clients in this industry

O Yes

Points Available: 0.00

#### **Disclosure Prisons**

Please indicate if your company is involved in the production, operation, trade, or sale of any the following:

Prisons

Please also select "Yes" if your company serves clients in this industry

O Yes

No

Points Available: 0.00

#### **Disclosure Bottled Water**

Please indicate if your company is involved in the production, operation, trade, or sale of any the following:

Bottled water

O Yes

No

Points Available: 0.00

#### **Disclosure Animal Products or Services**

Please indicate if your company is involved in the production, operation, trade, or sale of any the following:

Animal-based products or services (including seafood)

O Yes

O No

#### **Disclosure Monoculture Agriculture**

Please indicate if your company is involved in the production, operation, trade, or sale of any the following:

Monoculture agriculture O Yes No Points Available: 0.00 **Disclosure Genetically Modified Organisms** Please indicate if your company is involved in the production, operation, trade, or sale of any the following: Genetically modified organisms Please also select "Yes" if your company serves clients in this industry O Yes No Points Available: 0.00 **Disclosure Biodiversity Impacts** Please indicate if your company is involved in the production, operation, trade, or sale of any the following: Industries with a large potential biodiversity impact (including logging or logging equipment, agriculture, etc.)



Points Available: 0.00

## **Disclosure Energy and Emissions Intensive Industries**

Please indicate if your company is involved in the production, operation, trade, or sale of any the following:

Energy- and emissions-intensive industries



#### **Disclosure Water Intensive Industries**

Please indicate if your company is involved in the production, operation, trade, or sale of any the following:

Water-intensive industries

O Yes

Points Available: 0.00

ON O

#### **Disclosure Chemicals**

Please indicate if your company is involved in the production, operation, trade, or sale of any the following:

Chemicals, including those reliant on chemicals that meet the Substances of Very High Concern (SVHC) criteria under REACH

REACH is the European Union's chemical regulation, currently the world's most stringent chemical regulation. See help text for list of industries.



Points Available: 0.00

# Disclosure Illegal Products or Subject to Phase Out

Please indicate if your company is involved in the production, operation, trade, or sale of any the following:

Products or activities that are illegal under country laws or regulations where they have operated, banned in international conventions or agreements, or subject to international phase-out or regulation

O Yes

Points Available: 0.00

### **Disclosure Industries at Risk of Human Rights Violations**

Please indicate if your company is involved in the production, operation, trade, or sale of any the following:

Industries reliant upon materials at high risk of human rights infringements (e.g. conflict minerals)

O Yes

No

#### Other Disclosure Industries

Please indicate if your company is involved in the production, operation, trade, or sale of any the following:

Other industries that may cause social or environmental harm or are subject to stakeholder criticism or concern

O Yes

O No

Points Available: 0.00

#### **Company Explanation Of Disclosure Item Flags**

If you selected "Yes" to any of the "Disclosure Industries" listed above, please provide a detailed explanation of the company's involvement for each affirmative response:

If this does not apply to you, please enter "Does not apply" in the text area below.

SI, la empresa utiliza madera con certificación de origen para la fabricación de muebles y camas.

Points Available: 0.00

## **Disclosure Practices**

Disclosure questions on sensitive practices.

#### No formal Registration Under Domestic Regulations

Please indicate if your company engages in any of the following practices:

Company is not formally registered in accordance with all relevant regulations and requirements

If your company is a formally registered business, select "No."

O Yes

No

Points Available: 0.00

# **Tax Reduction Through Corporate Shells**

Please indicate if your company engages in any of the following practices:

Company uses corporate shells or other structural means, such as establishing multiple corporate entities, to minimize tax payments

O Yes

No

# Does not transparently report corporate financials to government Please indicate if your company engages in any of the following practices: Company withholds corporate financials from government O Yes O No Points Available: 0.00 **Operates in conflict zones** Please indicate if your company engages in any of the following practices: Company operates in conflict zones O Yes O No Points Available: 0.00 Sale of Data Please indicate if your company engages in any of the following practices: Company sells or provides access to consumer or user data O Yes O No Points Available: 0.00 Facilities located in sensitive ecosystems Please indicate if your company engages in any of the following practices: Company facilities are located adjacent to or in sensitive ecosystems O Yes No Points Available: 0.00

## **Animal Testing**

Please indicate if your company engages in any of the following practices:

Company's products are tested on animals

O Yes

No

# **Marketing of Breastmilk Substitutes** Please indicate if your company engages in any of the following practices: Marketing of breastmilk substitutes O Yes O No Points Available: 0.00 **Workers not Provided Clean Drinking Water ot Toilets** Please indicate if your company engages in any of the following practices: Company does not provide clean drinking water and clean toilets to employees during shifts O Yes O No Points Available: 0.00 Workers paid below minimum wage Please indicate if your company engages in any of the following practices: A portion of workers, contractors, subcontractors or day-workers are paid below minimum wage O Yes No Points Available: 0.00 No signed employment contracts for all workers Please indicate if your company engages in any of the following practices: Company does not have a signed contract of employment with each worker in a language they understand

O Yes
No

Points Available: 0.00

## Payslips not provided to show wage calculation and deductions

Please indicate if your company engages in any of the following practices:

Company does not provide payslips or equivalent to all workers to show how wages are calculated and any deductions made

O Yes

O No

#### Activities against freedom of association/collective bargaining

Please indicate if your company engages in any of the following practices:

Company has taken a public stance against unionization, has engaged in activities that may be perceived as taking a stance against union organizing, or prohibits workers from freely associating and bargaining collectively for the terms of one's employment

O Yes

Points Available: 0.00

## Workers cannot leave site during non-working hours

Please indicate if your company engages in any of the following practices:

Company prohibits workers from freely leaving the site during non-working hours or at the end of their shift

This includes workers who live on site.

O Yes

No

Points Available: 0.00

## **ID Cards Withheld or Penalties for Resignation**

Please indicate if your company engages in any of the following practices:

Company keeps workers' original ID cards or passports and/or does not allow workers to resign freely without penalty, even if advance notice is given

O Yes

No

Points Available: 0.00

#### **Workers Under Bond**

Please indicate if your company engages in any of the following practices:

Company hires workers that are under bond, debt, or other obligation to the company or to labor brokers

O Yes

No

#### **Confirmation of Right to Work**

Please indicate if your company engages in any of the following practices:

Company does not confirm that workers have the legal right to work in jurisdiction of operations, or company does not keep personnel records that include evidence of the date of birth of each worker

O Yes

Points Available: 0.00

#### **Employs Individuals on Zero-Hour Contracts**

Please indicate if your company engages in any of the following practices:

Company employs individuals on zero-hour contracts

O Yes

No

Points Available: 0.00

#### Company workers are prisoners

Please indicate if your company engages in any of the following practices:

Company uses workers who are prisoners

O Yes

No

Points Available: 0.00

## Company Employs Workers Under Age 15 (Or Other ILO Minimum Age)

Please indicate if your company engages in any of the following practices:

Company employs workers under the age of 15 (or other minimum work age covered by the International Labour Organization Convention No. 138) and/or company does not keep personnel records that include evidence of the date of birth of each

O Yes

No

#### **Overtime For Hourly Workers Is Compulsory**

Please indicate if your company engages in any of the following practices:

Overtime work is compulsory and exceeds 48 hours in a week

O Yes

No

Points Available: 0.00

#### **Other Disclosure Practices**

Please indicate if your company engages in any of the following practices:

Other sensitive practices that may cause social or environmental harm, or are subject to stakeholder concern

O Yes

No

Points Available: 0.00

### **Company Explanation Of Disclosure Item Flags**

If you selected "Yes" to any of the "Disclosure Practices" listed above, please provide a detailed explanation of the company's engagement in each practice marked in the affirmative:

If this does not apply to you, please enter "Does not apply" in the text area below.

No aplica

Points Available: 0.00

# **Disclosure Outcomes & Penalties**

Disclosure questions concerning litigation, relocation of communities, accidents, and on-the-job fatality.

## **On-Site Fatality**

Please indicate if your company has experienced any of the following in the past 5 years:

Company has had an operational or on-the-job fatality

O Yes

No

#### **Litigation or Arbitration**

Please indicate if your company has experienced any of the following in the past 5 years:

Litigation or arbitration against company either ongoing, settled, or found against the company



Points Available: 0.00

### Company has filed for bankruptcy

Please indicate if your company has experienced any of the following in the past 5 years:

Company has filed for bankruptcy

O Yes

No

Points Available: 0.00

# Bribery, Fraud, or Corruption

Please indicate if your company has had a formal complaint to a regulatory agency or been assessed a fine or sanction in the past five years for any of the following:

Bribery, fraud, or corruption

O Yes

No

Points Available: 0.00

## **Anti-Competitive Behavior**

Please indicate if your company has had a formal complaint to a regulatory agency or been assessed a fine or sanction in the past five years for any of the following:

Anti-competitive behavior

O Yes

No

#### Financial Reporting, Taxes, Investments, or Loans

Please indicate if your company has had a formal complaint to a regulatory agency or been assessed a fine or sanction in the past five years for any of the following:

Financial reporting, tax payments, investments, or loans O Yes No Points Available: 0.00 **Political Contributions or International Affairs** Please indicate if your company has had a formal complaint to a regulatory agency or been assessed a fine or sanction in the past five years for any of the following: Political contributions or international affairs O Yes O No Points Available: 0.00 **Labor Issues** Please indicate if your company has had a formal complaint to a regulatory agency or been assessed a fine or sanction in the past five years for any of the following: Labor issues (including safety and discrimination) O Yes No Points Available: 0.00 Recalls Please indicate if your company has experienced any of the following in the past 5 years: Recalls due to quality control issues

O Yes

○ No

#### **Breaches of Confidential Information**

Please indicate if your company has experienced any of the following in the past 5 years:

Breaches of individual privacy and/or losses of individual confidential data

O Yes

O No

Points Available: 0.00

#### **Consumer Protection**

Please indicate if your company has had a formal complaint to a regulatory agency or been assessed a fine or sanction in the past five years for any of the following:

Consumer protection (including product safety and marketing claims)



ONo

Points Available: 0.00

#### **Significant Layoffs**

Please indicate if your company has experienced any of the following in the past 5 years:

Company has had layoffs of more than 20% of the workforce

O Yes

No

Points Available: 0.00

## Hazardous Discharges Into Air/Land/Water (Past 5 Yrs)

Please indicate if your company has experienced any of the following in the past 5 years:

Company sites have experienced accidental discharges to air, land or water of hazardous substances



O No

#### Large Scale Land Conversion, Acquisition, or Relocation

Please indicate if your company has experienced any of the following in the past 5 years:

Construction or operation of company involved large scale land acquisition, convergence, or degradation (including the construction or refurbishment of dams), or resulted in the resettlement or economic displacement of 5,000 or more people

○ Yes ○ No

Points Available: 0.00

#### **Penalties Assessed For Environmental Issues**

Please indicate if your company has had a formal complaint to a regulatory agency or been assessed a fine or sanction in the past five years for any of the following:

Environmental management penalties, including animal welfare

O Yes

No

Points Available: 0.00

## **Violation of Indigenous Peoples Rights**

Please indicate if your company has had a formal complaint to a regulatory agency or been assessed a fine or sanction in the past five years for any of the following:

Infringing on indigenous people's rights, for instance by utilizing lands owned or used by indigenous peoples without full documented consent of such peoples

O Yes

No

Points Available: 0.00

#### Other Disclosure Outcomes & Penalties

Please indicate if your company has had a formal complaint to a regulatory agency or been assessed a fine or sanction in the past five years for any of the following:

Other penalties, complaints, or grievances filed or levied against the company for negative impacts on local communities, human rights, or other stakeholder concerns

O Yes

No

#### **Company Explanation Of Disclosure Item Flags**

If you selected "Yes" to any of the "Disclosure Outcomes & Penalties" listed above, please provide a detailed explanation of the company's experience related to each affirmative response:

If this does not apply to you, please enter "Does not apply" in the text area below.

No aplica

Points Available: 0.00

# **Supply Chain Disclosure**

Disclosure questions concerning the significant suppliers of the company

#### Supplier Child Labor, Prison Labor, or Forced Labor

Please indicate if any of the following statements are true regarding your company's suppliers:

Employment of workers under the age of 15, use of workers who are currently prisoners, or other practices that are relevant to risk of forced labor



Points Available: 0.00

#### Suppliers in Conflict Zones

Please indicate if any of the following statements are true regarding your company's suppliers:

Operation in conflict zones

O Yes

O No

O Don't Know

Points Available: 0.00

# **Suppliers Negative Social Impact**

Please indicate if any of the following statements are true regarding your company's suppliers:

Practices or outcomes that produced substantial negative impacts regarding human rights, labor conditions, or local communities

O Yes

No

O Don't Know

# **Suppliers Negative Environmental Impact**

Please indicate if any of the following statements are true regarding your company's suppliers:

Practices or outcomes that produced substantial negative environmental impact

○ Yes ○ No

O Don't Know