

Patient Profiles

Patient Profile 1: Jaime

- Jaime is a 34-year-old woman. Her primary diagnoses are fibromyalgia and Type 2 diabetes.
- She has a 14-year-old daughter and a 6-year-old son. Sometimes her son's father comes by and chips in some money for rent, but she has not heard from her daughter's father in 6 years.
- Jaime has been working as a cashier at the local Albertson's, but her pain level has been really high lately, so she has been missing a lot of work.
- Jaime and her kids go to church most Sundays and she likes to paint with watercolors when she is in too much pain to move around really well.
- Jaime worries a lot about having enough money to pay all her bills and although she gets SNAP benefits, sometimes it's hard to make the benefits last all the way through the month. Her son is at that age where he is hungry pretty much all of the time.

Patient Profile 2: Evelyn

- Evelyn is a 72-year-old woman. Her primary diagnoses are COPD, hypertension, and arthritis.
- She has three kids, but they all live out of state. She lives by herself with her cat, Oscar. Her husband passed away two years ago.
- She is retired from her job as a receptionist at a construction company and she gets social security payments every month.
- She used to enjoy gardening, but it has been hard to do with her arthritis and breathing problems.
- Her health conditions make it hard for her to get out much. The pain and weakness she experiences makes it hard for her to drive and she hasn't gotten in her car in four months.
- She lives in an old home and on a fixed income, it is getting harder and harder to pay the maintenance costs.
- Her heating bill is very high in the winter and she sometimes struggles to pay it on time.

Patient 3: Anthony

- Anthony is a 41-year-old man. His primary diagnoses are opioid use disorder and depression.
- He is on Suboxone and has been in recovery for two months.
- He really wants to get his life back on track, but is having trouble finding a job. He used to work installing flooring, but hurt his back and can't go back to that work. His back injury is what got him started on pills in the first place and he knows he can't do manual labor any longer.
- He is staying on his brother's couch. His brother has two young kids and his wife is getting anxious for Anthony to move out. Without an income, he can't get his own place.
- Finding a job has been especially hard because he had his license taken away and it is tough for him to get around.
- He has worked in construction since he dropped out of high school and doesn't have a lot of other job skills.
- He is very frustrated by not having more independence. He likes to go out to the woods and especially likes fishing.

Patient Profile 4: Carlos

- Carlos is a 53-year-old man. His primary diagnoses are Type 2 Diabetes and Hypertension. He was recently diagnosed with Chronic Kidney Disease. He does not yet require dialysis, but he is at risk if his blood sugar control does not improve.
- He had not been engaged in care for his diabetes and wound up with severe complications. He has a lot of neuropathic pain and had to have two of his toes on his right foot amputated three months ago.
- He only speaks a little bit of English and is not eligible for Medicaid because of his immigration status. It is difficult for him to afford the medical supplies and medication that he needs.
- He had been the primary income earner for his family, working in a restaurant as a dishwasher. He has not worked since his surgery since he cannot be on his feet all day.
- He has three kids who all live at home, ages 10, 15 and 21. His family is the most important thing in his life.
- His wife and oldest kid work together cleaning office buildings, but they do not earn enough to cover all of the family's expenses.
- They had been living with Carlos' cousins, but they moved back to Mexico last year. The family recently received an eviction notice because their apartment building is being redeveloped.