

Master Class 1: Clinical Compliance and High Reliability 101; The Fundamentals Agenda for September 15, 2021

1:00 – 4:00 PM EST **It all comes back to learning the fundamentals**

- Crimes vs. contractual obligations
- Regulators vs. Accreditors
- CMS
- Joint Commission
- Federal, State and Local statutes, regulations, and guidelines

Seven Rules for Responding to State, Federal, and Accreditation Findings

The Seven Essentials of Organizational Reliability: assuring that what leadership wants to happen actually happens at the point of care / service

The do's and don'ts of preparing for surveys

Six tips for creating a positive survey experience

4:00 – 5:00 PM EST Optional: Networking Reception

The Greeley Company designates this educational activity for a maximum of 2.75 *AMA PRA Category 1 Credit(s)*[™]. Physicians should only claim credit commensurate with the extent of their participation in the activity.

Your Faculty for Today's Program:



Bud Pate, REHS

Director of Content Learning – Clinical Compliance & High Reliability Practice
The Greeley Company

With more than four decades of experience, Bud is a nationally recognized expert in CMS and Joint Commission compliance, process simplification, clinical quality and patient safety. He works with healthcare organizations across the country to achieve sustainable, common sense solutions that promote efficiency, protect patients and comply with external regulatory requirements.



Lisa Eddy, MSN, MHA, RN, CPHQ

VicePresident – Clinical Compliance & High Reliability Practice
The Greeley Company

Lisa has more than 25 years of experience in CMS certification and accrediting agency regulatory compliance. First-hand knowledge at the executive nursing level, hospital operations, quality and risk management and critical care nursing, are all embedded in the guidance she provides to organizations to help them achieve and maintain regulatory approval requirements.