



Small Package Auditing

If it's not a long-term solution where **all parties benefit**, we don't do it!

Our Story:

- Founded in 2002, Lamprey Systems revolutionized small package auditing
- Over 1000 clients served ranging from small businesses to global enterprise clients
- All audit software is built in-house, in Bethlehem PA





LampreySPA is a best in class **FedEx/UPS audit solution** used by over 1000 clients

Why choose an audit partner?

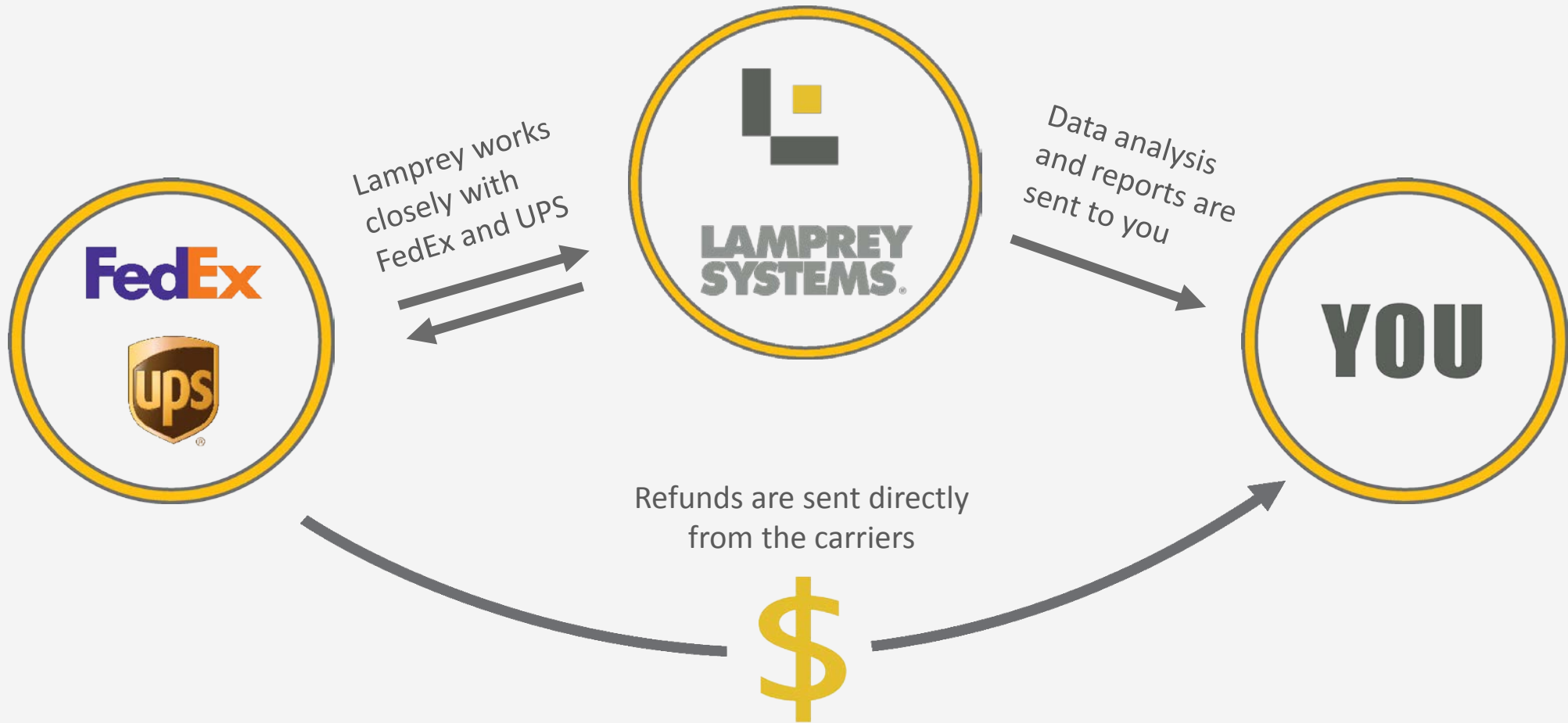
- Gain control over late packages and incorrect charges
- Enhance data collection and analysis through detailed reports
- Efficiently process voids and billing errors
- Make real-time corrections for direct shipment optimization
- Add a free logistics professional to your team
- Waiver accounts accepted!

SAMPLE AUDITING POINTS

Late Packages
Manifest but did not ship
Address Corrections
Residential Validation
Saturday Pickup/Delivery
Early AM
Dimensional Weight
Fuel
Late Fees
Re-Rates

Contracted Rates/Incentives
Inaccurate Pick/Del Scans
Inaccurate Daily Manifest
Duplicates
Lost in Transit
Import/Custom Delays
Incorrect Service
Child Packages
Delivery Area Surcharge
And many more.....

The Process





LampreySPA includes actionable reports and analytics

Sample Reports

- Carrier Invoice Report/Summary – Weekly
- Third Party Billing Report – Weekly
- Carrier Exceptions Report – Weekly
- Address Correction Report - Monthly
- Residential/Commercial Address Correction Report – Monthly
- Customized Reporting – by Request



Process Flow – Getting Started Timeline

Steps to Success

1. Register at www.lampreysystems.com/savings4members
2. Billing Data Downloaded from UPS/FedEx (Day 1)
3. Proprietary Software completes service based audit(Day2)
4. Reports issued on all account and audit activity (Day2)
5. Second pass service audit on all exceptions requiring manual claims processing (Day3)
6. Billing and Manifest related audit completed and claims filed (Monthly)

Account Partner

Founded in 2002, Lamprey Systems pioneered FedEx and UPS Auditing. Now servicing over 1000 customers, Lamprey Systems has developed scalable solutions for businesses of every size.

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