

## Frequently Asked Questions- Kids Klub After School

### REGISTRATION

- **What schools will the program be held in?** ○ Delmar Elementary ○ North Salisbury Elementary
  - Willards Elementary
- **Can I still register my child for the program? Is there space available?** ○ Yes, we have an ongoing registration where you are able to sign up at any time. Sites can fill up but there will be a waiting list that you can register for in that case. Space is limited!
- **How do I get my child signed up for the Kids Klub After School Program?**
  - Online registration is preferred. Registration at the Box Office is available if necessary. First month's payment is due up front. Payment plans will be set up for remaining months.
  - Once paid you will receive an email with full registration packet to complete electronically.
  - **PAYMENT AND REGISTRATION PACKET MUST BE FULLY COMPLETED PRIOR TO ATTENDANCE IN THE PROGRAM!!**
- **Can I still register my child even though I won't be able to get their physical completed until a later date?** ○ No. We need all health forms to be completed and signed by all parties. **PLEASE PLAN ACCORDINGLY!**
  - We can not roll over previous years medical forms to this years program.
- **My child attended Kids Klub Summer Escape this summer. Do I still need to fill out new registration forms?**
  - Yes. Even though it carries the "Kids Klub" name, it is still considered a different program. Our After School program follows different regulations.
- **How soon can my child start once registration is submitted?** ○ In order for your child to begin after school on the first day of school, payment and ALL COMPLETED PAPERWORK by the Friday before school begins. After that, any registration processed, the child's start will be delayed. All participants/parents will receive an email confirmation from Wicomico Rec and Parks staff confirming their start date.
- **Is there a Multiple Child Discount?** ○ Yes - \$10.00 per month after the first child is registered at full price.
- **Do you offer Part-Time Enrollment?** ○ No
- **Do you offer Financial Assistance (Scholarships)?** ○ Yes. You can access the application and full directions on how to apply here: <https://s3.amazonaws.com/bb-cms/AppData/Websites/879/Documents/resources/Youth-Program-Scholarship-Application-61722-REVISED.pdf>
- **Do you accept Purchase of Care?** ○ No
- **PAYMENTS**
- **What are the monthly costs?** ○ \$160/month for each site
  - December Rate: \$115.00
  - June Rate: \$60.00

- **How can I make my payments?** ○ Your initial payment must be made when you initially register online or in person at the Civic Center Box Office M-F 9am-6pm.
  - In order to guarantee your space month to month we suggest registering for the full year and setting up a payment plan that will automatically charge your card at the start of each month. There is a small one-time processing fee for the auto pay set up. Space is limited and you could lose your spot if you don't go this route.
  - If you do not set up the auto pay plan, you will be able to pay online or in person at Box Office.
- **What are my options for my monthly payments?** ○ We encourage everyone to set up a payment plan with a credit card for automatic billing through Activenet.
- **When are payments due?**
  - Payments are due on the first day of the month.
  - Payment plans will process payments 3 days prior to the new month beginning.
  - Starting on the 2<sup>nd</sup> School Day of each month, payments are considered late, at which point a \$15.00 late fee **per child** is added.
  - Any child attending without a payment after the 5<sup>th</sup> School Day of each month will not be able to attend until the parent makes good on their payment + late fee. **\*Your child's spot in the program could be forfeited if payments are not received ON TIME! Space is limited and we operate on a first come, first served basis.**
  - Again – **the Auto Pay set up is highly suggested to avoid all late fees. These will be strictly enforced.**

## AFTER SCHOOL PROGRAM

- **What are the Kids Klub hours of operation?** ○ Dismissal from school until 5:30pm for the Kids Klub After School Program. Parents will be assessed a late fee due that day if they pick up their child late:
  - The late fee is \$1.00 per minute you are late picking up your child. **The late charge is due the same day it is applied.** You can pay the late fee by exact cash, credit card or by check: made out to Wicomico County.
- **Does the program provide a snack?** ○ Snack is required to be packed for After School. If child is still hungry, Kids Klub provides optional canteen snacks for \$0.25-\$1.00. Proceeds from the canteen subsidize Kids Klub parties, prizes and special events for their specific site.
- **Will my child finish their homework every day?** ○ It depends on the homework load. Kids Klub is a homework starter program, **NOT** a homework completion program. We schedule 30 minutes of homework time daily (except for Fridays).
- **Will staff members assist with homework?** ○ Staff members are able to assist with homework; however, they are not one-on-ones. Please speak to your site staff directly with any specific homework help concerns.
- **What types of activities do the children do?** ○ Staff plan different high-active and low-active activities, arts & crafts projects, and depending on the weather, the program is both indoors and outdoors. Please dress your child accordingly!
- **Do you still have the After School Program if school closes early? (Inclement Weather/Emergencies)** ○ If schools close early due to weather related events, the Kids Klub program is required to close as well. Once we find out if school is closing early, we update our Facebook page.