



Joseph Spinelli
Restaurant Consultants, Inc.
PO Box 141
College Park, MD 20741

Dear Joe and Team at Restaurant Consultants, Inc.,

I am pleased to write this testimonial for your exceptional service and support. As the owner of Lasa Crema - a veteran-owned Filipino Italian gelato boutique - we engaged your team to help us develop our first brick-and-mortar location. Your expertise in creating brand, business plan and store prototype designs that incorporated a gelato kitchen, service line, and seating area to serve up to approximately 40 diners comfortably and efficiently was invaluable.

Our working relationship began in September 2025, and from day one, you demonstrated unwavering commitment to our project. You were always there for us and always returned our calls promptly. The level of A1 customer support we received is among the best we've experienced with any company we've worked with.

What truly sets you apart was your willingness to go above and beyond - including helping us find our accountant at a critical stage. This personal touch and dedication to our success made a significant difference in our journey.

We look forward to continuing our partnership with you for many years and will always recommend Restaurant Consultants, Inc. to any entrepreneur seeking professional guidance.

Best,

Marc W. McFry
Lasa Crema | Tropitalian Gelato
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