*ARE YOU WORRIED ABOUT SOMEONE EXPERIENCING* ***HOMELESSNESS****?*

MAYOR'S OFFICE OF HOMELESS SERVICES

# *BALTIMORE CITY* HOMELESS *RESOURCES CARD*

- **SHELTER**
- **OUTREACH SERVICES**
- **CRISIS HOTLINES**
- **RESOURCE DATABASES**

## *HOUSING STABILITY IS THE GOAL*

The mission of the **Mayor's Office of Homeless Services** (MOHS) is to make homelessness rare, brief, and nonrecurring in Baltimore City.

MOHS engages individuals experiencing homelessness by building relationships and providing connections to shelter, housing, services, and resources.

We work with City agencies, community organizations, and nonprofits to make sure fewer people become homeless, and if they do, they find a home quickly and don't become homeless again.

MOHS is **not a law enforcement agency** and **does not** involuntarily move residents. We also **do not** provide sanitation services.

Learn more about MOHS at **www.baltimorecity.gov/homeless**.

## *EMERGENCY SHELTER*

**443-984-9540** *(8:30am - 4:30pm, Monday - Friday)*

If someone in crisis needs immediate shelter please call the **Emergency Shelter Hotline**. For after-hours, weekend, and holiday shelter requests, please contact the shelters directly:

| *Shelter* | *Phone Number* | *Population* |
|---|---|---|
| **Sarah's Hope** | *410-982-0845* | *Serves families.* |
| **TIME Organization Family Shelter** | *410-241-3392* | *Serves families.* |
| **TIME Organization Women's Shelter** | *410-241-3392* | *Serves single women.* |
| **TIME Organization Men's Shelter** | *443-542-8558* | *Serves single men.* |
| **Weinberg Housing and Resource Center** | *443-824-5326* | *Serves single adults.* |
| **Hearts of Hope** | *410-367-2410* | *Serves youth ages 18 - 24.* |
| **Project PLASE** | *410-837-1400* | *Serves veterans.* |

## MENTAL AND EMOTIONAL CRISIS

**9-8-8** *(24/7, call or text)*

The **988 Lifeline** provides confidential support to people in suicidal, mental, or emotional crisis.

## STREET OUTREACH

**410-545-1862** *(8:30am - 4:30pm, Monday - Friday)*

**3-1-1** *(6:00am - 10:00pm, Everyday)*

**HomelessOutreach@baltimorecity.gov**

**Street Outreach** meets with and offers services to someone experiencing homelessness or clients at encampment sites.

## ENCAMPMENT OUTREACH

**3-1-1** *(6:00am - 10:00pm, Everyday)*

If you see someone experiencing homelessness, or to report an encampment, please call **3-1-1** and put in a service request. **MOHS does not "sweep" encampments, involuntarily move residents, or provide sanitation services.**

## HEATING/COOLING CENTERS

**3-1-1** *(6:00am - 10:00pm, Everyday)*

During Code Red Extreme Heat and Code Purple Extreme Cold alerts, **City Heating/Cooling Centers** are open. If you are worried about someone in extreme temperatures, please call **3-1-1**.

## LGBTQIA+ COMMUNITY

**443-869-6897**
*(9:00am - 5:00pm, Monday, Tuesday, Thursday, Friday)*
*(1:00pm - 8:00pm, Wednesday)*

The **Maryland Safe Haven** provides support and housing resources to members of the LGBTQIA+ community.

## DOMESTIC VIOLENCE

**410-889-7884** *(24/7)*

**House of Ruth Hotline** provides confidential support to survivors of domestic violence in need of help.

## HOMELESS VETERANS

**1-877-424-3838** *(24/7)*

The **Homeless Veterans Hotline** provides confidential support to veterans who are homeless or at risk of being homeless.

## RESOURCE DATABASE

**2-1-1** *(24/7)*

**info@211MD.org**

**211** is database for many resources, including: housing, food, utility assistance, employment, legal aid, immigration, and more.

## CITYWIDE RESOURCE MAP

**www.baltimorecity.gov/homeless**

MOHS developed a **Citywide Resource Map** to provide residents with an interactive list of resources for people experiencing or at risk of homelessness. Scan the QR code to access: