

 **443-984-8713** (Mon - Fri, 8:30am - 4:30pm)

 **HomelessOutreach@baltimorecity.gov**

 **baltimorecity.gov/homeless**



MAYOR'S OFFICE OF
HOMELESS SERVICES

HOUSING NAVIGATION AND RESOURCE GUIDE

This guide can assist for those seeking shelter, housing, drop-in centers, employment programs, medical assistance, and food resources in Baltimore City.

If you have questions about the providers, are unable to contact them, or need other services, please email us at **HomelessOutreach@baltimorecity.gov** or call **443-984-8713**



CITY-FUNDED SHELTERS

To access City-funded shelters, call the **Baltimore City Shelter Hotline (443-984-9540)**, which is available Monday – Friday from 8:30am to 4:30pm.

For more information on shelter services, please visit: [MOHS Get Help Now](#)

Sarah's Hope Shelter at Mount Street

 1114 N. Mount Street, Baltimore, MD 21217

 410-982-0845

Serves families.

TIME Organization Emergency Women's Shelter

 101 S. President Street, Baltimore, MD 21202

 410-241-3392

Serves single women.

TIME Organization Emergency Men's Shelter

 1701 Russell Street, Baltimore, MD 21230

 443-542-8558

Serves single men.

Weinberg Housing and Resource Center (WHRC)

 620 Fallsway, Baltimore, MD 21202

 443-824-5326

Serves single adults. **Warming and cooling center during extreme weather.**

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MAYOR'S OFFICE OF
HOMELESS SERVICES



ADDITIONAL SHELTERS

These shelters are available to City residents, but do not receive funding from MOHS, and are not part of the above Coordinated Entry hotline. Contact these shelters directly for more information.

Baltimore Rescue Mission

📍 4 N Central Ave., Baltimore, MD 21202

📞 410-342-2533

🕒 Monday – Sunday (2:00pm – 7:45pm)

🌐 baltimorerescuemission.org

Overnight shelter for men that provides food, clothing, shelter, and substance use disorder detoxification program.

Christ Lutheran Church

📍 701 S. Charles St., Baltimore, MD 21230

📞 410-752-7179

🕒 Monday – Friday (8:00am – 4:00pm)

Sunday (8:00am – 1:00pm)

🌐 christinnerharbor.org/shelter

40-bed emergency shelter for women and children and provides three meals a day.

Earl's Place

📍 1400 E Lombard St, Baltimore, MD 21231

📞 410-522-0225

🕒 Monday – Friday (9:00am – 5:00pm)

🌐 cchbaltimore.org

Earl's Place provides an up to two-year program for 17 men recovering from substance abuse and homelessness.

Mission Possible Ministries

📍 1932 W North Ave, Baltimore, MD 21217

📞 410-728-0353

🕒 Monday – Sunday (6:00am – 9:00pm)

🌐 missionpossibleshelter.org

Shelter for men and provides resources including workforce development.

Helping Up Mission – Women & Children Shelter

📍 1216 E. Baltimore St., Baltimore, MD 21202

📞 410-675-7500

🕒 Monday – Friday (7:00am – 3:00pm)

🌐 helpingupmission.org

Provides shelter, case management, access to healthcare, meals, substance use disorder and mental health services, and childcare necessities.

House of Ruth

📍 2521 North Charles St., Baltimore, MD 21218

📞 24-hour hotline: 410-889-7884

Gateway hotline: 667-240-8977

🕒 Monday – Friday (10:00am – 4:30pm)

🌐 hruth.org

Provides wraparound services like rapid re-housing, shelter, free legal aid, counseling, childcare and job navigation.

Kari's Home

📍 1228 E. Baltimore St., Baltimore, MD 21202

📞 410-342-1323

🕒 Monday – Sunday (8:00am – 5:30pm)

🌐 baltimorerescuemission.org/ministries/karis-home

Emergency short-term support for women and children. Provides shelter, food, and religious services.

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MAYOR'S OFFICE OF
HOMELESS SERVICES



HOUSING PROVIDERS

These organizations offer a variety of supportive housing programs for eligible residents. Contact these organizations directly for more information on eligibility requirements and the type of housing they provide.

Downtown Partnership of Baltimore (DPOB)

📍 20 S. Charles St, Baltimore, MD 21201

📞 410-244-1030

🕒 Monday – Friday (8:30am – 5:30pm)

🌐 godowntownbaltimore.com/what-we-do/homeless-outreach

Supportive services.

Grace Medical Lifebridge

📍 2000 W. Baltimore St, Baltimore, MD 21223

📞 410-362-3000

🕒 Monday – Friday (8:30am – 5:00pm)

🌐 lifebridgehealth.org/health-housing-program-grace-medical-center

Supportive services for residents in apartment communities served by Grace Medical Center.

People Encouraging People (PEP)

📍 4201 Primrose Ave, Baltimore, MD 21215

📞 410-764-8560

🕒 Office: Monday – Friday (8:30am – 3:00pm)

Outreach: Monday – Friday (9:00am – 2:00pm & 5:00pm – 9:00pm)

🌐 peponline.org

Navigation services are for current clients who have been engaged and are receiving ongoing services, not for stand-alone situations.

The Baltimore Station

📍 140 W. West St, Baltimore, MD 21230

📞 410-752-4454

🕒 24/7

🌐 baltimorestation.org

Serves veterans. Provides residential treatment programs supporting veterans transitioning through the cycle of poverty, addiction, and homelessness to self-sufficiency.

Springboard Community Services

📍 4623 Falls Road, Baltimore, MD 21209

📞 410-366-1980

🕒 Monday – Thursday (9:00am – 5:00pm)

Friday (8:30am – 12:00pm)

🌐 springboardmd.org/housing

📞 **443-984-8713** (Mon - Fri, 8:30am - 4:30pm)

✉ **HomelessOutreach@baltimorecity.gov**

🌐 **baltimorecity.gov/homeless**



MAYOR'S OFFICE OF
HOMELESS SERVICES



HOUSING NAVIGATION

The sites below can help residents receive assessments for Coordinated Access. This assessment is how City residents can get connected to supportive housing programs. Some sites may have additional housing navigation services to help people identify other housing resources that may be a good fit for their needs.

Associated Catholic Charities – Our Daily Bread

📍 725 Fallsway, Baltimore, MD 21202

📞 667-600-3400

🕒 Monday - Sunday (9:00am - 5:00pm)

Provides housing navigation services at Our Daily Bread.

Baltimore Outreach Services

📍 701 S. Charles St., Baltimore, MD

📞 410-752-1285

🕒 24/7

Provides case management services and shelter 24/7.

Baltimore VA Medical Healthcare System

📍 10 N. Greene St., Baltimore, MD 21201

📞 410-605-7000

🕒 Monday – Friday (8:00am - 3:00pm)

Emergency Room: 24 Hours

Serves veterans and provides housing services.

Grace Medical LifeBridge

📍 2000 W. Baltimore St., Baltimore, MD 21223

📞 410-362-3000

🕒 Monday – Friday (8:30 am – 5:00 pm)

Health Care for the Homeless

📍 421 Fallsway, Baltimore MD 21202

📞 410-837-5533

🕒 Monday – Friday (7:00am – 5:00pm)

Saturday (9:00am – 1:00pm)

🌐 hchmd.org

Must be a current client, accepts walk-ins.

Loving Arms

📍 5400 Creston Ave., Baltimore, MD 21214

📞 443-418-0541

🕒 Tuesday & Thursday (10:00 am – 6:00 pm)

Serves youth ages 12 - 24 in the state of Maryland.

Marian House

📍 949 Gorsuch Ave., Baltimore, MD 21218

📞 410-467-4121

🕒 Open 24 hours

Serves women. Services include case management, food (8am - 10am), shower, Identification and document attainment

My Sister's Place

📍 17 W. Franklin St., Baltimore, MD 21201

📞 667-600-3700

🕒 Monday – Sunday (7:30am – 5:00pm)

Serves women. Services include case management. Housing navigation, food, showers, laundry, identification document attainment, and bus tokens.

Warming and cooling center during extreme weather.

New Vision House of Hope

📍 300 Lombard Street (Suite 1000), Baltimore, MD 21202

📞 410-466-8558

🕒 Monday – Thursday (10:00 am – 2:00 pm)

Serves veterans and has walk-ins. Provides housing support, drug related illness support services, and transitional housing.

📞 **443-984-8713** (Mon - Fri, 8:30am - 4:30pm)

✉ **HomelessOutreach@baltimorecity.gov**

🌐 **baltimorecity.gov/homeless**



MAYOR'S OFFICE OF HOMELESS SERVICES

Project PLASE

📍 3549 Old Frederick Road, Baltimore, MD 21229

📞 410-837-1400

Provides temporary housing, permanent housing, and supportive services to adults and families.

Springboard Community

Services

📍 4623 Falls Rd., Baltimore, MD 21209

📞 410-366-1980

🕒 Monday – Thursday (9:00am – 5:00pm)

Friday (8:30am – 12:00pm)

Provides behavioral health, housing case managers, and case management to youth and families.

St. Vincent de Paul of Baltimore (SVDP)

📍 2305 N. Charles St., Baltimore, MD 21218

📞 410-662-0500

Provides Housing Navigation on site at Beans & Bread location **(see Beans & Bread listing under Drop-in Center & Food section).**

The Baltimore Station

📍 140 W West St., Baltimore, MD 21230

📞 410-752-4454

🕒 24/7

Veterans only, residential treatment programs.

The Spot Mobile Clinic – Baltimore City Health Department

📍 Multiple locations throughout the city

📞 443-483-6150

🕒 Monday – Thursday (9:00am – 1:00pm)

🌐 health.baltimorecity.gov/spot-mobile-clinic

Provides health services, case management, and housing navigation.

TIME Organization

📍 4538 Edmondson Ave., Baltimore, MD 21229

📞 443-872-2230

🕒 Monday – Saturday (9:00am – 5:00pm)

Provides housing navigation services in shelters.

Youth Resource Center

📍 4623 Falls Rd., Baltimore, MD 21209

📞 410-995-7159

800-899-4601

🕒 Monday – Thursday (9:00am – 5:00pm)

Friday (8:30am – 4:30pm)

Provides case management, housing navigation, Coordinated Access assessments, Access to computers, shower, laundry; Benefits enrollment, Identification Document attainment, bus tokens, Workforce and Employment assistance, Counseling, and life skills training.

📞 **443-984-8713** (Mon - Fri, 8:30am - 4:30pm)

✉ **HomelessOutreach@baltimorecity.gov**

🌐 **baltimorecity.gov/homeless**



MAYOR'S OFFICE OF
HOMELESS SERVICES



HOUSING, EMPLOYMENT, & MEDICAL ASSISTANCE

Christopher Place Employment Academy

📍 725 Fallsway, Baltimore, MD 21202

📞 667-600-3420

🕒 Monday – Friday (9:00am – 4:00pm)

A residential employment program for men.

Community Action Partnership (CAP)

📍 Multiple Locations

📞 410-395-5555

🕒 Monday – Friday (9:00am – 3:30pm)

🌐 bmorechildren.com/cap

Provides water, energy, and rental assistance.

Department of Housing and Community Development (DHCD)

📍 417 E. Fayette St, Baltimore, MD 21202

📞 410-396-3023

🕒 Monday – Friday (8:30am – 4:30pm)

Baltimore City emergency housing assistance program.

EXODUS Behavioral Health

📍 700 Washington Blvd, Baltimore, MD 21230

📞 410-343-4343

🕒 Monday – Friday (9:00am – 5:00pm)

Housing, substance use disorder care, and mental health services.

Govans Ecumenical Development Corporation (GEDCO) | CARES Financial Assistance Center

📍 401 Woodbourne Ave, Baltimore, MD 21212

📞 443-470-6545 or 410-433-2442

🕒 Financial Assistance: Monday & Friday (9:00am – 11:00am), Saturday (10:00am – 12:00pm)

BGE Assistance: Wednesday (10:00am – 2:00pm)

Assists individuals and families with pending evictions, utility shut offs and prescription needs who live in the following zip code areas: 21210, 21212, 21239, & 21218.

Maryland Department of Human Services - Office of Home Energy Programs (OHEP)

📞 1-800-332-6347

🕒 Monday – Friday (8:30am – 4:30pm)

Apply online at:

dhs.maryland.gov/office-of-home-energy-programs

Mayor's Office of Employment Development (MOED)

📍 Multiple Locations

📞 410-396-3009

🕒 Monday – Friday (8:30am – 4:30pm)

🌐 moed.baltimorecity.gov/moed-service-locations

moed.baltimorecity.gov/job-board

Provides employment opportunities and job training for adults and youth.

Powell Recovery Center

📍 14 S. Broadway, Baltimore, MD 21231

📞 410-276-1773

🕒 Monday – Friday (8:00am – 6:00pm)

Saturday – Sunday (9:00am – 2:00pm)

🌐 prcinc.org

Alcohol and drug treatment center.

South Baltimore Learning Center (SBLC)

📍 28 E. Ostend St, Baltimore, MD 21230

📞 410-625-4215

🕒 Monday – Thursday (8:30am – 4:30pm)

🌐 southbaltimorelearns.org

Employment opportunities and skills training.

Transformation Health Care, Inc

📍 6212 York Rd, Baltimore, MD 21212

📞 410-878-1085

🕒 Monday – Thursday (12:30pm 4:00pm)

🌐 transformationhealthcare.com

Outpatient mental health and substance use disorder treatment services for adults, children, and adolescents.

📞 **443-984-8713** (Mon - Fri, 8:30am - 4:30pm)

✉ **HomelessOutreach@baltimorecity.gov**

🌐 **baltimorecity.gov/homeless**



MAYOR'S OFFICE OF
HOMELESS SERVICES



DROP-IN CENTERS & FOOD

Baltimore Safe Haven

📍 814 N. Collington Ave., Baltimore, MD 21205

📞 443-869-6867

🕒 Monday – Friday (11:00am – 4:00pm)

Serves LGBTQIA+ individuals. The drop-in center provides breakfast, lunch, recovery specialist, showers, clothing, and other services.

Beans & Bread

📍 400 S. Bond St., Baltimore, MD 21231

📞 410-732-1892

🕒 Breakfast: Monday – Friday (9:00am – 10:00am)

Lunch: Monday – Friday (11:00am – 1:00pm)

Serves breakfast and lunch. **Warming & cooling center during extreme weather.**

H.O.P.E. Baltimore

📍 2828 Loch Raven Rd., Baltimore, MD 2128

📞 410-327-5830

🕒 Breakfast: Sunday – Saturday (9:00am – 10:00am)

Lunch: Sunday – Saturday (12:00pm – 1:00pm)

Serves breakfast and lunch.

Franciscan Center

📍 101 W. 23rd St., Baltimore, MD 21218

📞 410-467-5340

🕒 Lunch: Monday – Friday (10:00am – 1:00pm)

Dinner: Tuesday & Wednesday (5:30pm – 7:00pm)

Serves lunch and dinner. **Warming & cooling center during extreme weather.**

Manna House

📍 435 E. 25th St., Baltimore, MD 21218

📞 410-889-3001

🕒 Monday – Friday (8:00am – 10:15am)

Serves breakfast only. **Warming & cooling center during extreme weather.**

Our Daily Bread Employment Center

📍 725 Fallsway, Baltimore, MD 21202

📞 667-600-3400

🕒 Every day (10:30am – 12:30pm)

Daily meal is served every day.

Paul's Place

📍 1118 Ward St., Baltimore, MD 21230

📞 410-625-0775

🕒 Monday – Friday (11:00am – 12:30pm)

Serves lunch.

211 Maryland – Free Food Distribution

📞 211

🌐 211md.org/resources/food

211 Maryland – Free Food Distribution.

Maryland Food Stamps/Supplemental Nutrition Assistance Program (SNAP)

🌐 211md.org/resources/food/food-stamps

To complete an application, visit 211md.org/resources/food/food-stamps/

Youth Empowered Society

📍 1111 Park Ave. (Ste. A), Baltimore, MD 21201

📞 410-235-7744

🕒 Monday – Thursday (12:30pm – 4:00pm)

Drop-in center for youth ages 18-24 Services include case management; housing navigation; Coordinated Access enrollment; Identification attainment; Benefits enrollment; Workforce & Employment assistance; life skills training.

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 **baltimorecity.gov/homeless**



MAYOR'S OFFICE OF
HOMELESS SERVICES



OLDER ADULT RESOURCES

Baltimore City Division of Aging / Baltimore City Health Department (BCHD)

 1001 E. Fayette St, Baltimore, MD 21202

 410-396-4398

 Monday – Friday (8:30am – 4:30pm)

 baltimorecity.gov/health/our-work/aging-services

Community Action Partnership (CAP)

 Multiple Locations

 410-395-5555

 Monday – Friday (9:00am – 3:30pm)

 bmorechildren.com/cap

Case Management for seniors.

Maryland Access Point (MAP)

 1001 E. Fayette St, 6th floor, Baltimore, MD 21202

 410-396-2273

 Monday – Friday (8:30am – 4:30pm)

 marylandaccesspoint.211md.org

Long-term supportive services including
home-delivered meals, senior center programs,
discounted ride fares, etc.

Senior Legal Services (SLS)

 111 N. Calvert St, #631 Baltimore, MD 21202

 410-369-1322

 Lunch: Monday – Friday (9:00am – 5:00pm)

Provides legal consultations for evictions and
landlord conflicts.

📞 **443-984-8713** (Mon - Fri, 8:30am - 4:30pm)

✉ **HomelessOutreach@baltimorecity.gov**

🌐 **baltimorecity.gov/homeless**



MAYOR'S OFFICE OF
HOMELESS SERVICES



INFORMATION AND CRISIS SERVICES

211 Maryland

📞 2-1-1 or 1-800-492-0618

✉ info@211md.org

🕒 24/7

🌐 211md.org

988 Lifeline

📞 9-8-8

🕒 24/7

🌐 988lifeline.org

Provides mental health services, emotional support, and crisis support

Domestic Violence Hotline (House of Ruth)

📞 410-889-7884

🕒 24/7

🌐 hruth.org/contact

24-hour hotline for those experiencing intimate partner violence. Provides wrap-around services including rapid re-housing.

Homeless Veterans Hotline

📞 1-877-424-3838

🕒 24/7

🌐 va.gov/homeless/nationalcallcenter.asp

Available for Veterans who are homeless or at risk of becoming homeless, family members or friends helping a Veteran, and community providers supporting Veterans.

Baltimore City Shelter Hotline

📞 443-984-9540

🕒 Monday – Friday (8:30am – 4:30pm)

🌐 baltimorecity.gov/homeless/shelter-resources-housing-assistance

Contact the Baltimore City Shelter Hotline to connect with the emergency shelter for the night.

Baltimore City 3-1-1 Services

📞 3-1-1