

HOUSING NAVIGATION & RESOURCE GUIDE



To access City-funded shelters, call the **Baltimore City Shelter Hotline (443-984-9540)**, which is available Monday – Friday from 8:30am to 4:30pm.

For more information on shelter services, please visit bit.ly/MOHSGetHelp.

MOHS HOUSING NAVIGATION

This new service is being offered at select Pratt Library branches in partnership with the Mayor's Office of Homeless Services (MOHS). Housing Navigators are available for free, in-person consultations from 11:00 am - 4:00 pm at the following locations:

PRATT LIBRARY	ADDRESS	PHONE	HOURS
Cherry Hill	606 Cherry Hill Rd., Baltimore, MD 21225	443-835-0764	Mon. & Wed.
Walbrook	3203 W. North Ave., Baltimore, MD 212216	443-615-1232	Tue. & Fri.
Waverly	400 E. 33rd St., Baltimore, MD 21218	443-546-6157	Tue. & Thu.

For direct inquiries, please email housingnavigatormohs@baltimorecity.gov.

HOUSING PROVIDERS

NAME	ADDRESS	PHONE	HOURS	DETAILS
Baltimore Outreach Services	701 S. Charles St., Baltimore, MD 21230	410-752-1285	Sun. - Sat. 10:00 am – 6:00 pm	Case management and shelter services
Baltimore VA Medical Healthcare System	10 N. Greene St., Baltimore, MD 21201	410-605-7000	Mon. – Fri., 8:00am – 3:00pm	Veterans only, services offered through clinic
Beans & Bread	400 S. Bond St., Baltimore, MD 21231	410-732-1892	Mon. – Fri., 9:00am – 2:00pm	Daily meal service
Downtown Partnership of Baltimore	20 S. Charles St., Baltimore, MD 21201	410-244-1030	Mon. – Fri., 8:30 am – 5:30 pm	Only for Baltimore City residents
Grace Medical Lifebridge	2000 W. Baltimore St., Baltimore, MD 21223	410-362-3000	Mon. – Fri., 8:30 am – 5:00 pm	Support services



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HOUSING PROVIDERS CONT.

NAME	ADDRESS	PHONE	HOURS	DETAILS
Health Care for the Homeless	421 Fallsway, Baltimore MD 212102	410-837-5533	Mon. – Fri., 7:30am – 11:30am & 1:00pm – 2:30pm	Must be a current client, accepts walk-ins
Loving Arms	5400 Creston Ave., Baltimore, MD 21214	443-418-0541	Tue. & Thu., 10:00am – 6:00pm	Youth ages 12-24
New Vision House of Hope	300 Lombard St. (Ste. 1000), Baltimore, MD 21202	410-466-8558	Mon. – Thu., 10:00am – 2:00pm	Veterans only, accepts walk-ins
Our Daily Bread	725 Fallsway, Baltimore, MD 21202	667-600-3400	Sun. – Sat., 9:00 am – 5:00 pm	Daily meal service
Paul's Place	1118 Ward St., Baltimore, MD 21230	410-625-0775	Mon. – Thu., 8:00am – 2:00pm	Must be a current client
People Encouraging People (PEP)	4201 Primrose Ave., Baltimore, MD 21215	410-764-8560	Mon. – Fri., 8:30am – 3:00pm	Must be a current client
Springboard Community Services	4623 Falls Rd., Baltimore, MD 21209	410-366-1980	Mon. – Thu., 9:00am – 5:00pm & Fri., 8:30am – 12:00pm	Youth ages 18-24
The Baltimore Station	140 W West St., Baltimore, MD 21230	410-752-4454	Available 24/7	Veterans only, treatment programs
Youth Empowered Society	1111 Park Ave. (Ste. A), Baltimore, MD 21201	443-250-2939	Mon. – Thu., 12:30pm – 4:00pm	Drop-in center for youth ages 18-24

HOUSING, EMPLOYMENT, AND MEDICAL ASSISTANCE

NAME	ADDRESS	PHONE	DETAILS
Baltimore City Department of Social Services - Adult Services	1510 Guilford Ave., Baltimore, MD 21202	443-423-6600	Investigates abuse, neglect, and exploitation of vulnerable adults, In-Home Aide Services, case management for adults unable to manage personal or financial affairs, placement with certified caregivers providing housing, meals, and supervision, and Case Management & Referrals



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HOUSING, EMPLOYMENT, AND MEDICAL ASSISTANCE CONT.

NAME	ADDRESS	PHONE	DETAILS
Christopher's Place Employment Academy	725 Fallsway, Baltimore, MD 21202	667-600-3420	Housing, residential employment program with education, training, and recovery support to formerly homeless men
Community Action Partnership (CAP) Centers	*Multiple locations	410-396-5555	Security deposit assistance, utility assistance, case management. For more information visit: https://www.morechildren.com/
Community Peer Recovery Project	2222 Jefferson St., Baltimore, MD 21205	410-357-7337	Assists and supports individuals through wellness and recovery
Department of Housing & Community Development (DHCD)	17 E. Fayette St. (14th Floor), Baltimore, Md 21202	410-396-3023	Baltimore City emergency mortgage & housing assistance program
EXODUS Behavioral Health	700 Washington Blvd., Baltimore, MD 21230	410-343-4343	Housing, substance abuse care, and mental health services
Franciscan Center	101 W. 23rd St., Baltimore, MD 21218	410-467-5340	Financial assistance with court ordered evictions, prescription assistance available, Identification assistance services available on Wednesdays from 10:00 a.m. to 12 noon (max 25 people per week)
GEDCO CARES Financial Assistance Center	401 Woodbourne Ave., Baltimore, MD 21212	410-433-2442	Assists with pending evictions, utility shut offs, and prescription needs
Hearts of Hope, Inc.	4013 Liberty Heights Ave., Baltimore, MD 21207	410-367-2410	Ages 15-25 provides drop-in support, mental health and drug program referrals, DSS application assistance, Identification assistance, employment support, life skills classes (offer free hygiene kits, backpacks, hair cuts)
New Life Recovery Center	102 Saint Paul St. Baltimore, MD 21201	410-304-6563	Provides housing, substance abuse treatment, and mental health services
Maryland Department of Human Services - Office of Home Energy Programs	25 S. Charles St., Baltimore, MD 21201	1-800-332-6347	Apply online by visiting: MarylandBenefits.gov



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NAME	ADDRESS	PHONE	DETAILS
Powell Recovery	14 S. Broadway, Baltimore, MD 21231	410-276-1773	Alcohol and drug treatment center
Transformation Health Care Inc.	6212 York Rd., Baltimore, MD 21212	410-878-1085	Outpatient mental health and addiction treatment services for adults, children, and adolescents

OLDER ADULT RESOURCES

NAME	ADDRESS	PHONE	DETAILS
Baltimore City Aging Services	417 E. Fayette St., Baltimore, MD 21202	410-396-2273	Senior care and home and community based options waiver
Community Action Partnership	*Multiple locations	410-396-5555	Security deposit assistance, utility assistance, and case management for seniors
Countess Cares - Supportive Housing Program	2051 Pennsylvania Ave. #2, Baltimore, MD 21217	1-800-208-1079	Long-term housing option that includes private or semi-private rooms, utilities, Wi-Fi, and laundry in a substance-free environment <i>*Services adults 65+ and returning citizens with SSI, SSDI, Veterans benefits, or other guaranteed income</i>
Govans Ecumenical Development Corporation (GEDCO) - Emergency Assistance Program	401 Woodbourne Ave., Baltimore, MD 21212	410-433-2442	Assists with pending evictions. (last \$300), utility (last \$200) <i>*Services zip codes 21210, 21212, 21239, 21218 only</i>
Maryland Access Point (MAP Program for seniors)	1001 E. Fayette St., 6th floor, Baltimore, MD 21202	1-844-MAP-LINK (1-844-627-5465)	Long-term supportive services including home-delivered meals, senior center programs (including lunch), discounted taxi fares, etc
New Creation Christian Church - Eviction Prevention Program	5401 Frankford Ave., Baltimore MD 21206	410-488-5653	Assists with court ordered evictions (last \$200) and utility (last \$100) <i>*Services zip code 21206 only</i>



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OLDER ADULT RESOURCES CONT.

NAME	ADDRESS	PHONE	DETAILS
Senior Legal Services (SLS)	111 N. Calvert St. #631, Baltimore, MD 21202	410 396-1322	Provides legal consultations for evictions and landlord conflicts <i>*Services older adults age 60+ only</i>
The Franciscan Center - Eviction Prevention Program	101 W. 23rd St., Baltimore, MD 21218	410-467-5340	Assists with court ordered evictions (last \$250). Note: Eviction prevention funds are limited <i>*Services zip codes 21217, 21218 only</i>

24/7 INFORMATION & CRISIS SERVICES

NAME	PHONE	DETAILS
211 Maryland	Dial 2-1-1 or 1-800-492-0618	Resource database available in over 150 languages
988 Lifeline	Dial or text 9-8-8	Provides emotional support and access to mental health care
Baltimore City 311 Services	Dial 3-1-1	311 connects Baltimore citizens, businesses & visitors with a vast array of city services, programs, and information
Baltimore Crisis Response Hotline	410-433-5175	Mental health care, resources for substance use, supportive counseling, and suicide crisis intervention
Domestic Violence Hotline	410-889-7884	Support to help survivors of domestic violence
Homeless Veterans Hotline	1-877-424-3838	Support for veterans who are homeless or at risk of homelessness and their families

