

When a passenger boards at 30,000 feet, we're ready. Every team on every flight includes crew who have trained specifically to ensure safe birth in the air. Just one of many skills they'll train for, but rarely need. And that's the point. The best cabin crew don't just carry out their duties flawlessly. They take anything in their stride as a point of pride. Including the occasional appearance of an extra passenger, somewhere over the ocean. To Fly. To Serve.



Shona Owen was born on a British Airways flight in 1991. 18 years later we flew her to Australia as a birthday present. She is one of three babies born on British Airways flights in the last 20 years.