Tyler Technologies Reports Earnings for Fourth Quarter 2021

Total revenues grew 53%; organic revenue increased 9.2%

PLANO, Texas - Tyler Technologies, Inc. (NYSE: TYL) today announced financial results for the fourth quarter ended December 31, 2021.

Fourth Quarter 2021 Financial Highlights:

- Total revenues were \$433.5 million, up 53.0% from \$283.3 million for the fourth quarter of 2020. On an organic basis, revenues grew 9.2%. Non-GAAP total revenues were \$434.2 million, up 53.2% from \$283.4 million for the fourth quarter of 2020. On an organic basis, non-GAAP revenues grew 9.2%.
- Recurring revenues from maintenance and subscriptions were \$347.2 million, up 63.4% from \$212.4 million for the fourth quarter of 2020, and comprised 80.1% of fourth quarter 2021 revenues, up from 75.0% for the fourth quarter of 2020. On an organic basis, recurring revenues were \$233.0 million, up 9.7%.
- Subscription revenue and software services revenues included a total of \$16.6 million from NIC's TourHealth and COVID-related initiatives, the majority of which are expected to wind down in the first half of 2022.
- Operating income was \$48.1 million compared to \$48.0 million for the fourth quarter of 2020. Non-GAAP operating income was \$102.5 million, up 34.2% from \$76.4 million for the fourth quarter of 2020.
- Net income was \$54.8 million, or \$1.29 per diluted share, up 1.3% from \$54.1 million, or \$1.29 per diluted share, for the fourth quarter of 2020. Non-GAAP net income was \$74.3 million, or \$1.75 per diluted share, up 27.4% from \$58.3 million, or \$1.39 per diluted share, for the fourth quarter of 2020.
- Cash flows from operations were \$115.0 million, up 29.6% from \$88.8 million for the fourth quarter of 2020. Free cash flow was \$95.1 million, up 13.7% from \$83.7 million for the fourth quarter of 2020.
- Adjusted EBITDA was \$110.3 million, up 32.6% from \$83.2 million for the fourth quarter of 2020.
- Software subscription arrangements comprised approximately 77% of total new software contract value for the fourth quarter, compared to approximately 73% for the fourth quarter of 2020.
- Subscription bookings for the fourth quarter added \$14.8 million in annual recurring revenue.
- Annualized non-GAAP recurring revenues were \$1.39 billion, up 63.7% from \$849.8 million for the fourth quarter of 2020.

Full Year 2021 Financial Highlights:

- Total revenues were \$1.592 billion, up 42.6% from \$1.117 billion in 2020. On an organic basis, revenues grew 8.9%. Non-GAAP total revenues were \$1.595 billion, up 42.7% from \$1.117 billion in 2020. On an organic basis, non-GAAP revenues grew 8.8%.
- Recurring revenues from maintenance and subscriptions were \$1.259 billion, up 53.8% from \$818.2 million in 2020, and comprised 79.1% of 2021 revenues, up from 73.3% in 2020. On an organic basis, recurring revenues were \$906.2 million, up 10.8%.
- Subscription revenue and software services revenues included a total of \$75.0 million from NIC's TourHealth and other COVID-related initiatives, the majority of which are expected to wind down in the first half of 2022.
- Operating income was \$180.7 million, up 4.5% from \$172.9 million in 2020. Non-GAAP operating income was \$405.5 million, up 35.4% from \$299.5 million in 2020.
- Net income was \$161.5 million, or \$3.82 per diluted share, down 17.1% from \$194.8 million, or \$4.69 per diluted share in 2020. Non-GAAP net income was \$296.5 million, or \$7.02 per diluted share, up 29.3% from \$229.3 million, or \$5.52 per diluted share in 2020.
- Cash flows from operations were \$371.8 million, up 4.7% from \$355.1 million in 2020. Free cash flow was \$316.1 million, down 3.2% from \$326.6 million in 2020.
- Adjusted EBITDA was \$435.7 million, up 33.6% from \$326.0 million in 2020.
- Software subscription arrangements comprised approximately 71% of total new software contract value in 2021, compared to approximately 62% in 2020.
- Subscription bookings in 2021 added \$59.0 million in annual recurring revenue.
- Total backlog was a new high of \$1.796 billion, up 12.6% from \$1.595 billion at December 31, 2020.

"Our fourth quarter results were in line with our expectations and continued the positive momentum from the first three quarters to provide a strong finish to 2021," said Lynn Moore, Tyler's president and chief executive officer. "We're pleased that revenue growth continued to rebound, even as we experience revenue headwinds from the ongoing shift of new business to our SaaS model. Total revenues grew 53% with the inclusion of NIC and other acquisitions and organic revenue growth was a solid 9.2%. Recurring revenues continue to be very strong and represented just over 80% of total revenues, as subscriptions revenues grew 144% in total and just under 23% organically.

This marked our 64th consecutive quarter of double-digit subscription revenue growth.

"NIC continued to perform well in the fourth quarter. As expected, COVID-related revenues of \$16.6 million in the fourth quarter declined sequentially from approximately \$43 million in the third quarter of 2021. These were slightly above our expectations as revenues from a new initiative supporting rent relief programs in Virginia came online. Excluding COVID-related revenues, NIC's core revenues grew 7.5% over last year.

"Cash flows from operations and free cash flow both had strong double-digit growth. During the fourth quarter, we repaid \$87.5 million of our term debt, bringing our total repayment of debt incurred with the NIC acquisition to \$395 million.

"The positive trends in public sector market activity experienced in recent quarters continued in the fourth quarter, as proposal and other sales activities are generally at or above pre-COVID levels. Bookings in the fourth quarter totaled approximately \$464 million, up 39.3% over the fourth quarter of 2020; excluding NIC, bookings grew 4.2%. For the full year, bookings were approximately \$1.8 billion, up 41.6%, and, excluding NIC, were approximately \$1.4 billion, growing 11.7%.

"Our enthusiasm around NIC and the other acquisitions we completed in 2021 remains very high. NIC's financial performance exceeded our expectations throughout the year, and their team continues to execute at a very high level. We've already seen several examples of our ability to leverage each business's client base to drive incremental joint sales, and the pipeline of those opportunities continues to grow. We're also pleased to expand NIC's portfolio of software solutions through the acquisition of US eDirect on February 8, 2022. US eDirect's market-leading SaaS solutions for the fast-growing campground and outdoor recreation management market complement our existing strength in the hunting and fishing license market and will allow us to create an "all-in-one" outdoor solution. This will address an estimated \$2 billion market while expanding our payments opportunity.

"As we turn to 2022, we are excited about the opportunities ahead of us, and particularly about our accelerated move to the cloud. Our focus continues to be on strategic activities around our cloud transition on several fronts. Those activities include taking a clear cloud-first approach to new sales, with a growing number of our products now offered only in the cloud. Even with an expected increase in the SaaS mix of new business, our 2022 revenue growth outlook is quite strong.

"We're also on track with our development projects to optimize our products for more efficient deployment in the cloud, as we migrate from our proprietary data centers to AWS. Despite creating short-term pressure on revenue growth and margins as we replace one-time license revenue with more valuable long-term recurring SaaS revenue, and absorb "bubble costs" associated with the cloud transition and the migration from our internal data centers to AWS, we believe the acceleration of this strategy is creating significant long-term value for shareholders and clients," added Moore.

Guidance for 2022

As of February 16, 2022, Tyler Technologies is providing the following guidance for the full year 2022:

- GAAP and non-GAAP total revenues are both expected to be in the range of \$1.830 billion to \$1.870 billion.
- Total revenues are expected to include approximately \$36 million of COVID-related revenues from NIC's TourHealth and rent relief services. Revenues from TourHealth are expected to continue through the first half of 2022, while revenues from the rent relief program are expected to continue throughout the year.
- GAAP diluted earnings per share are expected to be in the range of \$4.09 to \$4.26 and may vary significantly due to the impact of stock incentive awards on the GAAP effective tax rate.
- Non-GAAP diluted earnings per share are expected to be in the range of \$7.41 to \$7.58.
- Interest expense is expected to be approximately \$20 million, including approximately \$5 million of amortization of debt discounts and issuance costs.
- Pretax non-cash, share-based compensation expense is expected to be approximately \$105 million.
- Research and development expense is expected to be in the range of \$97 million to \$100 million.
- Fully diluted shares for the year are expected to be in the range of 42.5 million to 43.0 million shares.
- GAAP earnings per share assumes an estimated annual effective tax rate of approximately 16% after discrete tax items including approximately \$24 million of discrete tax benefits related to share-based compensation.
- The non-GAAP annual effective tax rate is expected to be 24%.
- Capital expenditures are expected to be in the range of \$65 million to \$70 million, including approximately \$7 million related to real
 estate and approximately \$36 million of capitalized software development costs. Total depreciation and amortization expense is
 expected to be approximately \$155 million, including approximately \$108 million from amortization of acquisition intangibles.

GAAP to non-GAAP guidance reconciliation

Non-GAAP diluted earnings per share excludes the estimated full year impact of non-cash share-based compensation expense and employer portion of payroll tax related to employee stock transactions of approximately \$105 million, and amortization of acquired software

and intangible assets of approximately \$108 million. Additionally, the non-GAAP tax rate of 24% is estimated periodically as described below under "Non-GAAP Financial Measures" and excludes approximately \$24 million of estimated discrete tax benefits that are included in the GAAP estimated annual effective tax rate.

Conference Call

Tyler Technologies will hold a conference call on Thursday, February 17, 2022 at 10:00 a.m. ET to discuss the company's results. The company is offering participants the opportunity to register in advance for the conference through the following link: https://dpregister.com/sreg/10162869/f08f6507a0. Registered participants will receive an email with a calendar reminder and dial-in number and PIN that will allow them to listen to the call live.

Participants who do not wish to pre-register for the call may dial in using 844-861-5506 (U.S. callers) or 412-317-6587 (international callers) or 866-450-4696 (Canada callers) and ask for the "Tyler Technologies" call. A replay will be available two hours after completion of the call through February 24, 2022. To access the replay, please dial 877-344-7529 (U.S. callers), 412-317-0088 (international callers) and 855-669-9658 (Canada callers) and reference passcode 3638654.

The live webcast and archived replay can also be accessed at https://tylertech.irpass.com/Presentations.

About Tyler Technologies, Inc.

Tyler Technologies (NYSE: TYL) provides integrated software and technology services to the public sector. Tyler's end-to-end solutions empower local, state, and federal government entities to operate more efficiently and connect more transparently with their constituents and with each other. By connecting data and processes across disparate systems, Tyler's solutions are transforming how clients gain actionable insights that solve problems in their communities. Tyler has more than 37,000 successful installations across more than 12,000 locations, with clients in all 50 states, Canada, the Caribbean, Australia, and other international locations. Tyler has been recognized numerous times for growth and innovation, including Government Technology's GovTech 100 list and Forbes' "Most Innovative Growth Companies" list. More information about Tyler Technologies, an S&P 500 company headquartered in Plano, Texas, can be found at tylertech.com.

Non-GAAP Financial Measures

Tyler Technologies has provided in this press release financial measures that have not been prepared in accordance with generally accepted accounting principles (GAAP) and are therefore considered non-GAAP financial measures. This information includes non-GAAP revenues, non-GAAP gross profit, non-GAAP gross margin, non-GAAP operating income, non-GAAP operating margin, non-GAAP net income, non-GAAP earnings per diluted share, EBITDA, adjusted EBITDA, and free cash flow. We use these non-GAAP financial measures internally in analyzing our financial results and believe they are useful to investors, as a supplement to GAAP measures, in evaluating Tyler's ongoing operational performance because they provide additional insight in comparing results from period to period. Tyler believes the use of these non-GAAP financial measures provides an additional tool for investors to use in evaluating ongoing operating results and trends and in comparing our financial results with other companies in our industry, many of which present similar non-GAAP financial measures. Non-GAAP financial measures discussed above exclude write-downs of acquisition-related deferred revenue and acquired subleases, share-based compensation expense, employer portion of payroll taxes on employee stock transactions, expenses associated with amortization of intangibles arising from business combinations, acquisition-related expenses, and incremental costs associated with COVID-19.

Tyler currently uses a non-GAAP tax rate of 24%. This rate is based on Tyler's estimated annual GAAP income tax rate forecast, adjusted to account for items excluded from GAAP income in calculating Tyler's non-GAAP income, as well as significant non-recurring tax adjustments. The non-GAAP tax rate used in future periods will be reviewed periodically to determine whether it remains appropriate in consideration of factors including Tyler's periodic annual effective tax rate calculated in accordance with GAAP, changes resulting from tax legislation, changes in the geographic mix of revenues and expenses, and other factors deemed significant. Due to differences in tax treatment of items excluded from non-GAAP earnings, as well as the methodology applied to Tyler's estimated annual tax rate as described above, the estimated tax rate on non-GAAP income may differ from the GAAP tax rate and from Tyler's actual tax liabilities.

Non-GAAP financial measures should be considered in addition to, and not as a substitute for, or superior to, financial information prepared in accordance with GAAP. The non-GAAP measures used by Tyler Technologies may be different from non-GAAP measures used by other companies. Investors are encouraged to review the reconciliation of these non-GAAP measures to their most directly comparable GAAP financial measures, which has been provided in the financial statement tables included below in this press release.

Forward-looking Statements

This document contains "forward-looking statements" within the meaning of Section 27A of the Securities Act of 1933 and Section 21E of the Securities Exchange Act of 1934 that are not historical in nature and typically address future or anticipated events, trends,

expectations or beliefs with respect to our financial condition, results of operations or business. Forward-looking statements often contain words such as "believes," "expects," "anticipates," "foresees," "forecasts," "estimates," "plans," "intends," "continues," "may," "will," "should," "projects," "might," "could" or other similar words or phrases. Similarly, statements that describe our business strategy, outlook, objectives, plans, intentions or goals also are forward-looking statements. We believe there is a reasonable basis for our forward-looking statements, but they are inherently subject to risks and uncertainties and actual results could differ materially from the expectations and beliefs reflected in the forward-looking statements. We presently consider the following to be among the important factors that could cause actual results to differ materially from our expectations and beliefs: (1) the effects of the COVID-19 pandemic, including its potential effects on the economic environment, our customers and our operations, as well as any changes to federal, state or local government laws, regulations or orders in connection with the pandemic; (2) changes in the budgets or regulatory environments of our clients, primarily local and state governments, that could negatively impact information technology spending; (3) disruption to our business and harm to our competitive position resulting from cyber-attacks and security vulnerabilities; (4) our ability to protect client information from security breaches and provide uninterrupted operations of data centers; (5) our ability to achieve growth or operational synergies through the integration of acquired businesses, while avoiding unanticipated costs and disruptions to existing operations; (6) material portions of our business require the Internet infrastructure to be adequately maintained; (7) our ability to achieve our financial forecasts due to various factors, including project delays by our clients, reductions in transaction size, fewer transactions, delays in delivery of new products or releases or a decline in our renewal rates for service agreements; (8) general economic, political and market conditions; (9) technological and market risks associated with the development of new products or services or of new versions of existing or acquired products or services; (10) competition in the industry in which we conduct business and the impact of competition on pricing, client retention and pressure for new products or services; (11) the ability to attract and retain qualified personnel and dealing with the loss or retirement of key members of management or other key personnel; and (12) costs of compliance and any failure to comply with government and stock exchange regulations. These factors and other risks that affect our business are described in our filings with the Securities and Exchange Commission, including the detailed "Risk Factors" contained in our most recent annual report on Form 10-K and quarterly report on Form 10-Q. We expressly disclaim any obligation to publicly update or revise our forward-looking statements.

(Comparative results follow)

CONDENSED CONSOLIDATED STATEMENTS OF INCOME

(Amounts in thousands, except per share data)

(Unaudited)

Software licenses and royalties Percentage Percentage <th></th> <th colspan="4">Three Months Ended December 31,</th> <th colspan="5">Twelve Months</th>		Three Months Ended December 31,				Twelve Months				
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Gross profit 187,160 138,669 709,644 542,512 Selling, general and administrative expenses 101,036 62,736 390,579 259,561 Research and development expense 24,238 22,411 93,481 88,363 Amortization of customer and trade name intangibles 13,834 5,486 44,849 21,662 Operating income 48,052 48,036 180,735 172,926 Interest expense (4,987) (257) (23,298) (1,013) Other income, net 295 633 1,544 3,129 Income before income taxes 43,360 48,412 158,981 175,042 Income tax provision (11,422) (5,682) (2,477) (19,778) Net income \$ 54,782 \$ 54,094 \$ 161,458 \$ 194,820 Earnings per common share: \$ 1.33 \$ 1.34 \$ 3.95 \$ 4.87 Diluted \$ 1.29 \$ 1.29 \$ 3.82 \$ 4.69 Weighted average common shares outstanding: 41,126 40,404 40,848	Hardware and other		3,101		3,653		12,946		12,401	
Selling, general and administrative expenses 101,036 62,736 390,579 259,561 Research and development expense 24,238 22,411 93,481 88,363 Amortization of customer and trade name intangibles 13,834 5,486 44,849 21,662 Operating income 48,052 48,036 180,735 172,926 Interest expense (4,987) (257) (23,298) (1,013) Other income, net 295 633 1,544 3,129 Income before income taxes 43,360 48,412 158,981 175,042 Income tax provision (11,422) (5,682) (2,477) (19,778) Net income \$54,782 \$54,094 \$161,458 \$194,820 Earnings per common shares: \$1.33 \$1.34 \$3.95 \$4.87 Diluted \$1.29 \$1.29 \$3.82 \$4.69 Weighted average common shares outstanding: Basic 41,126 40,404 40,848 40,035	Total cost of revenues		246,377		144,616		882,643		574,151	
Research and development expense 24,238 22,411 93,481 88,363 Amortization of customer and trade name intangibles 13,834 5,486 44,849 21,662 Operating income 48,052 48,036 180,735 172,926 Interest expense (4,987) (257) (23,298) (1,013) Other income, net 295 633 1,544 3,129 Income before income taxes 43,360 48,412 158,981 175,042 Income tax provision (11,422) (5,682) (2,477) (19,778) Net income \$ 54,782 \$ 54,094 \$ 161,458 194,820 Earnings per common share: Basic \$ 1.33 \$ 1.34 \$ 3.95 \$ 4.87 Diluted \$ 1.29 \$ 1.29 \$ 3.82 \$ 4.69 Weighted average common shares outstanding: Basic 41,126 40,404 40,848 40,035	Gross profit		187,160		138,669		709,644		542,512	
Amortization of customer and trade name intangibles 13,834 5,486 44,849 21,662 Operating income 48,052 48,036 180,735 172,926 Interest expense (4,987) (257) (23,298) (1,013) Other income, net 295 633 1,544 3,129 Income before income taxes 43,360 48,412 158,981 175,042 Income tax provision (11,422) (5,682) (2,477) (19,778) Net income \$ 54,782 \$ 54,094 \$ 161,458 \$ 194,820 Earnings per common share: \$ 1.33 \$ 1.34 \$ 3.95 \$ 4.87 Diluted \$ 1.29 \$ 1.29 \$ 3.82 \$ 4.69 Weighted average common shares outstanding: 41,126 40,404 40,848 40,035	Selling, general and administrative expenses		101,036		62,736		390,579		259,561	
Operating income 48,052 48,036 180,735 172,926 Interest expense (4,987) (257) (23,298) (1,013) Other income, net 295 633 1,544 3,129 Income before income taxes 43,360 48,412 158,981 175,042 Income tax provision (11,422) (5,682) (2,477) (19,778) Net income \$ 54,782 \$ 54,094 \$ 161,458 \$ 194,820 Earnings per common shares \$ 1.33 \$ 1.34 \$ 3.95 \$ 4.87 Diluted \$ 1.29 \$ 1.29 \$ 3.82 \$ 4.69 Weighted average common shares outstanding: 41,126 40,404 40,848 40,035	Research and development expense		24,238		22,411		93,481		88,363	
Interest expense (4,987) (257) (23,298) (1,013) Other income, net 295 633 1,544 3,129 Income before income taxes 43,360 48,412 158,981 175,042 Income tax provision (11,422) (5,682) (2,477) (19,778) Net income \$ 54,782 \$ 54,094 \$ 161,458 \$ 194,820 Earnings per common share: \$ 1.33 \$ 1.34 \$ 3.95 \$ 4.87 Diluted \$ 1.29 \$ 1.29 \$ 3.82 \$ 4.69 Weighted average common shares outstanding: 41,126 40,404 40,848 40,035	Amortization of customer and trade name intangibles		13,834		5,486		44,849		21,662	
Other income, net 295 633 1,544 3,129 Income before income taxes 43,360 48,412 158,981 175,042 Income tax provision (11,422) (5,682) (2,477) (19,778) Net income \$54,782 \$54,094 \$161,458 \$194,820 Earnings per common share: \$1.33 \$1.34 \$3.95 \$4.87 Diluted \$1.29 \$1.29 \$3.82 \$4.69 Weighted average common shares outstanding: Basic 41,126 40,404 40,848 40,035	Operating income		48,052		48,036		180,735		172,926	
Income before income taxes 43,360 48,412 158,981 175,042 Income tax provision (11,422) (5,682) (2,477) (19,778) Net income \$ 54,782 \$ 54,094 \$ 161,458 \$ 194,820 Earnings per common share: Basic \$ 1.34 \$ 3.95 \$ 4.87 Diluted \$ 1.29 \$ 1.29 \$ 3.82 \$ 4.69 Weighted average common shares outstanding: Basic 41,126 40,404 40,848 40,035	Interest expense		(4,987)		(257)		(23,298)		(1,013)	
Income tax provision (11,422) (5,682) (2,477) (19,778) Net income \$ 54,782 \$ 54,094 \$ 161,458 \$ 194,820 Earnings per common share: Basic Basic \$ 1.33 \$ 1.34 \$ 3.95 \$ 4.87 Diluted \$ 1.29 \$ 1.29 \$ 3.82 \$ 4.69 Weighted average common shares outstanding: Basic 41,126 40,404 40,848 40,035	Other income, net		295		633		1,544		3,129	
Net income \$ 54,782 \$ 54,094 \$ 161,458 \$ 194,820 Earnings per common share: Basic \$ 1.33 \$ 1.34 \$ 3.95 \$ 4.87 Diluted \$ 1.29 \$ 1.29 \$ 3.82 \$ 4.69 Weighted average common shares outstanding: Basic 41,126 40,404 40,848 40,035	Income before income taxes		43,360		48,412		158,981		175,042	
Earnings per common share: Basic \$ 1.33 \$ 1.34 \$ 3.95 \$ 4.87 Diluted \$ 1.29 \$ 1.29 \$ 3.82 \$ 4.69 Weighted average common shares outstanding: Basic 41,126 40,404 40,848 40,035	Income tax provision		(11,422)		(5,682)		(2,477)		(19,778)	
Basic \$ 1.33 \$ 1.34 \$ 3.95 \$ 4.87 Diluted \$ 1.29 \$ 1.29 \$ 3.82 \$ 4.69 Weighted average common shares outstanding: 41,126 40,404 40,848 40,035	Net income	\$	54,782	\$	54,094	\$	161,458	\$	194,820	
Diluted \$ 1.29 \$ 1.29 \$ 3.82 \$ 4.69 Weighted average common shares outstanding: Basic 41,126 40,404 40,848 40,035	Earnings per common share:									
Weighted average common shares outstanding: Basic 41,126 40,404 40,848 40,035	Basic	\$	1.33	\$	1.34	\$	3.95	\$	4.87	
Basic 41,126 40,404 40,848 40,035	Diluted	\$	1.29	\$	1.29	\$	3.82	\$	4.69	
	Weighted average common shares outstanding:									
Diluted 42,536 41,925 42,244 41,526	Basic		41,126		40,404		40,848		40,035	
	Diluted		42,536		41,925		42,244		41,526	

TYLER TECHNOLOGIES, INC.

RECONCILIATION OF GAAP TO NON-GAAP FINANCIAL MEASURES

(Amounts in thousands, except per share data)

(Unaudited)

	Three Months Ended December 31,					onths Ended nber 31,
		2021		2020	2021	2020
Reconciliation of non-GAAP total revenues						
GAAP total revenues	\$	433,537	\$	283,285	\$ 1,592,287	\$ 1,116,663
Non-GAAP adjustments:						
Add: Write-downs and adjustments to acquisition-related deferred revenue		639		45	2,678	478
Add: Amortization of acquired subleases		-		78	-	313
Non-GAAP total revenues	\$	434,176	\$	283,408	\$ 1,594,965	\$ 1,117,454
Reconciliation of non-GAAP gross profit and margin						
GAAP gross profit	\$	187,160	\$	138,669	\$ 709,644	\$ 542,512

Non-GAAP adjustments:					
Add: Write-downs and adjustments to acquisition-related deferred revenue	639	45	2,678		478
Add: Amortization of acquired leases	-	78	_		313
Add: Share-based compensation expense included in cost of revenues	6,493	4,949	23,705		18,125
Add: Amortization of acquired software	12,918	7,964	45,601		31,962
Non-GAAP gross profit	\$ 207,210	\$ 151,705	\$ 781,628	\$	593,390
GAAP gross margin	43.2%	49.0%	44.6%		48.6%
Non-GAAP gross margin	47.7%	53.5%	49.0%	_	53.1%
Reconciliation of non-GAAP operating income and margin					
GAAP operating income	\$ 48,052	\$ 48,036	\$ 180,735	\$	172,926
Non-GAAP adjustments:					
Add: Write-downs of acquisition-related deferred revenue	639	45	2,678		478
Add: Amortization of acquired leases	-	78	-		313
Add: Share-based compensation expense	24,366	13,253	104,726		67,365
Add: Employer portion of payroll tax related to employee stock transactions	1,876	703	3,437		3,294
Add: Acquisition related costs	777	-	23,495		-
Add: COVID-19 incremental costs	-	810	-		1,537
Add: Amortization of acquired software	12,918	7,964	45,601		31,962
Add: Amortization of customer and trade name intangibles	13,834	5,486	44,849		21,662
Non-GAAP adjustments subtotal	54,410	28,339	\$ 224,786	\$	126,611
Non-GAAP operating income	\$ 102,462	\$ 76,375	\$ 405,521	\$	299,537
GAAP operating margin	11.1%	17.0%	11.4%		15.5%
Non-GAAP operating margin	23.6%	26.9%	25.4%		26.8%

RECONCILIATION OF GAAP TO NON-GAAP FINANCIAL MEASURES

(Amounts in thousands, except per share data)
(Unaudited)

Three Months Ended Twelve Months Ended December 31, December 31, 2021 2020 2021 2020 Reconciliation of non-GAAP net income and earnings per share GAAP net income 54,782 54,094 161,458 194,820 Non-GAAP adjustments: Add: Total non-GAAP adjustments to operating income 224,786 54,410 28,339 126,611 Add: Acquisition related costs in interest expense 6,407 (34,887)(24,102)(96,119)(92,175)Less: Tax impact related to non-GAAP adjustments 74,305 58,331 296,532 229,256 Non-GAAP net income 1.29 \$ 1.29 3.82 \$ 4.69 GAAP earnings per diluted share 5.52 1.75 1.39 7.02 Non-GAAP earnings per diluted share Detail of share-based compensation expense 6,493 Cost of software services, maintenance and subscriptions 4,949 23,705 18,125 Selling, general and administrative expenses 17,873 8,304 81,021 49,240 67,365 24,366 13,253 104,726 Total share-based compensation expense

Reconciliation of EBITDA and adjusted EBITDA					
GAAP net income	\$ 54,782	\$ 54,094	\$ 161,458	\$ 194,820	
Amortization of customer and trade name intangibles	13,834	5,486	44,849	21,662	
Depreciation and amortization included in					
Cost of revenues, SG&A and other expenses	22,360	14,965	77,651	58,936	
Amortization of debt discounts and issuance costs included in interest					
expense	1,104	103	11,187	403	
Interest expense	3,883	154	12,111	610	
Income tax provision	 (11,422)	 (5,682)	 (2,477)	 (19,778)	_
EBITDA	\$ 84,541	\$ 69,120	\$ 304,779	\$ 256,653	
Write-downs and adjustments to acquisition-related deferred revenue	639	45	2,678	478	
Share-based compensation expense	24,366	13,253	104,726	67,365	
Acquisition related costs	777	-	23,495	-	
COVID-19 incremental costs	 -	810	 -	1,537	_
Adjusted EBITDA	\$ 110,323	\$ 83,228	\$ 435,678	\$ 326,033	

RECONCILIATION OF GAAP TO NON-GAAP FINANCIAL MEASURES

(Amounts in thousands, except per share data)

(Unaudited)

		Three Mon	ths	Ended	Twelve Mont			ths Ended		
	December 31,					December 31,				
	2021		2020		2021		2020			
Reconciliation of free cash flow										
Net cash provided by operating activities	\$	115,010	\$	88,761	\$	371,753	\$	355,089		
Less: additions to property and equipment		(13,149)		(3,626)		(33,919)		(22,690)		
Less: capitalized software development costs		(6,727)		(1,460)		(21,693)		(5,776)		
Free cash flow	\$	95,134	\$	83,675	\$	316,141	\$	326,623		

CONDENSED CONSOLIDATED BALANCE SHEETS

(Amounts in thousands)

(Unaudited)

	December 31, 2021	December 31, 2020				
ASSETS						
Current assets:						
Cash and cash equivalents	\$ 309,171	\$	603,623			
Accounts receivable, net	521,059		382,319			
Short-term investments	52,300		72,187			
Prepaid expenses and other current assets	63,664		33,343			
Income tax receivable	18,137		21,598			
Total current assets	964,331		1,113,070			
Accounts receivable, long-term portion	13,937		21,417			
Operating lease right-of-use assets	39,720		18,734			
Property and equipment, net	181,193		168,004			
Other assets:						
Software development costs, net	28,489		9,121			
Goodwill	2,359,674		838,428			
Other intangibles, net	1,052,493		322,068			
Non-current investments	46,353		82,640			
Other non-current assets	45,971		33,792			
Total assets	\$ 4,732,161	\$	2,607,274			
LIABILITIES AND SHAREHOLDERS' EQUITY						
Current liabilities:						
Accounts payable and accrued liabilities	\$ 278,412	\$	97,095			
Operating lease liabilities	10,560		5,904			
Deferred revenue	510,529		461,278			
Current portion of term loans	30,000		-			
Total current liabilities	829,501		564,277			
Revolving line of credit	-		-			
Term loans	718,511		-			
Convertible senior notes due 2026, net	592,765		-			
Deferred revenue, long-term	38		100			
Deferred income taxes	228,085		40,507			
Operating lease liabilities, long-term	36,336		16,279			
Other long-term liabilities	2,893		-			
Total liabilities	2,408,129		621,163			
Shareholders' equity	2,324,032		1,986,111			
Total liabilities and shareholders' equity	\$ 4,732,161	\$	2,607,274			

CONDENSED CONSOLIDATED STATEMENTS OF CASH FLOWS

(Amounts in thousands)

(Unaudited)

		Three Months Ended December 31,			Twelve Months Ended December 31,				
		2021		2020		2021		2020	
Cash flows from operating activities:									
Net income	\$	54,782	\$	54,094	\$	161,458	\$	194,820	
Adjustments to reconcile net income to cash									
provided by operations:									
Depreciation and amortization		37,760		20,911		135,624		81,657	
Share-based compensation expense		24,366		13,253		104,726		67,365	
Provision for losses - accounts receivable		2,831		3,517		2,831		3,517	
Operating lease right-of-use assets - non cash		3,200		1,549		10,216		5,782	
Deferred income tax expense (benefit)		2,410		(5,478)		(13,271)		(7,936)	
Changes in operating assets and liabilities,									
exclusive of effects of acquired companies		(10,339)		915		(29,831)		9,884	
Net cash provided by operating activities		115,010		88,761		371,753		355,089	
Cash flows from investing activities:									
Additions to property and equipment		(13,149)		(3,626)		(33,919)		(22,690)	
Purchase of marketable security investments		(1,766)		(45,289)		(77,450)		(156,618)	
Proceeds from marketable security investments		16,886		20,948		131,449		82,742	
Purchase of equity investment of common shares		-		-		-		(10,000)	
Proceeds from the sale of equity investment of preferred shares		-		-		-		15,000	
Capitalized software development costs		(6,727)		(1,460)		(21,693)		(5,776)	
Cost of acquisitions, net of cash acquired		(1,312)		(1,031)	(2,089,706)		(1,292)	
(Increase) decrease in other		(79)		301		384		314	
Net cash used by investing activities		(6,147)		(30,157)	(2,090,935)		(98,320)	
Cash flows from financing activities:									
Decrease in net borrowings on revolving line of credit		-		-		-		-	
Payment on term loans		(87,500)		-		(145,000)		-	
Proceeds from term loans		-		-		900,000		-	
Proceeds from issuance of convertible senior notes		-		-		600,000		-	
Payment of debt issuance costs		-		-		(27,165)		-	
Purchase of treasury shares		(2)		-		(12,977)		(15,484)	
Payment of contingent consideration		-		-		-		(5,619)	
Proceeds from exercise of stock options		50,281		23,631		96,714		124,363	
Contributions from employee stock purchase plan		3,401		2,703		13,158		10,912	
Net cash (used) provided by financing activities		(33,820)		26,334		1,424,730		114,172	
Net increase (decrease) in cash and cash equivalents		75,043		84,938		(294,452)		370,941	
Cash and cash equivalents at beginning of period	_	234,128	_	518,685		603,623	_	232,682	
Cash and cash equivalents at end of period	\$	309,171	\$	603,623	\$	309,171	\$	603,623	

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