

# What You Need to Know

## Eliminating Paper Hunt Draw Applications

**Q:** Why is the Arizona Game and Fish Department (AZGFD) eliminating the use of paper hunt draw applications for its three annual random draws for big game hunt permit-tags?

**A:** For starters, it's easy to apply online. Just visit [www.azgfd.gov](http://www.azgfd.gov) and click on "Apply for a Draw." Applying online also reduces the chances for errors, applications can be submitted from work or home 24 hours a day, and PointGuard can be purchased to protect bonus points. In addition, creating a free portal account allows applicants to manage and view draw applications, license history and bonus points. The department continuously looks for ways to address the increased costs of handling paper applications and moving to a paperless draw assists in controlling these processing costs.

**Q:** When does AZGFD expect to implement a 100 percent paperless hunt draw application process?

**A:** *All hunt draw applications must be completed online beginning with the 2020 spring hunt draw for turkey, javelina, bison and bear.*

**Q:** Why is this important?

**A:** *AZGFD has been asked to identify ways to provide online products and services that better serve its customers. This aligns with that objective by reducing costs, and the amount of time and manpower involved with processing paper hunt draw applications. It also means quicker draw results for hunters and more funding for wildlife conservation.*

**Q:** Why apply online?

**A:** *Where should we start?*

- *It's easy. Visit [www.azgfd.gov](http://www.azgfd.gov) and click on "Apply for a Draw."*
- *Online applications can be submitted from home or work. No driving, no mailing.*
- *Applying online reduces the chances for errors (applicants still need to read their options closely).*
- *It's easy to donate to the Big Game Habitat Fund and benefit wildlife populations.*

**Q:** Will my credit card or debit card be charged when I apply online?

**A:** *The initial cost to the online applicant is a nonrefundable application fee (\$13 for Arizona residents, \$15 for nonresidents) and license fee (only if a valid license is required at the time of application). The license fee is nonrefundable whether or not an online applicant is drawn to*

receive a hunt permit-tag. The cost of the hunt permit-tag only will be charged if the online applicant is drawn for that species.

**Q:** Can I apply online for a leftover hunt permit-tag?

**A:** No. AZGFD only will accept paper applications for leftover hunt permit-tags – by mail only – at 5000 W. Carefree Highway, Phoenix, AZ 85086, Attn.: Draw/First Come. Any hunt permit-tags remaining after seven days will be available for purchase on a “first come, first served” basis with a completed paper application at all [statewide offices](#).

**Q:** What if I don't have access to a computer or Internet access? Then what?

**A:** No worries. AZGFD is committed to assisting applicants with the online application process. All statewide offices are open 8 a.m. to 5 p.m. Monday through Friday. Arizona public library branches also provide computers for their customers' convenience.

**Q:** What if I'm not computer savvy, or simply have a question at the time of filling out an online application?

**A:** Not a problem. Customer service representatives are available at all statewide offices from 8 a.m. to 5 p.m. Monday through Friday by calling (602) 942-3000.

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### Online Hunt Draw Applications

**Q:** What do I need to know about using the online application?

**A:** Here are some tips:

- The online application has a slightly different interface than previous forms.
- Carefully read all instructions and the online application checklist.
- A Department ID number is mandatory for each online applicant. A lost or forgotten Department ID number can be located in a customer's portal account, or by contacting any AZGFD office statewide. The department will not provide Department ID numbers for other applicants.
- All online applicants must possess an Arizona hunting (or combination hunt and fish) license that is valid as of the deadline for that particular hunt draw. Note: The deadline for the 2019 fall draw is 11:59 p.m. (Arizona time), Tuesday, June 11.

**Q:** Why do you need my Social Security number?

**A:** *In accordance with federal requirement 42 U.S.C. Section 666 A13 and state requirement A.R.S 25-320(P) and 25-502(K), you must provide your Social Security number (if you are a U.S. citizen) in the space provided. This is kept on file with the Department of Economic Security for use in identifying and tracking child support offenders.*

**Q:** Why do I have to identify the images as part of getting into the system (the “I’m not a robot” question)?

**A:** *This is a security measure that helps to ensure data security and protection for the customer and department systems.*

**Q:** I’m not seeing an option to purchase PointGuard. Why?

**A:** *One reason might be that you’re using a different email address than the one used to create your AZGFD portal account. Another possibility is that you’re not using a correct Department ID number, or your portal account has not been properly set up. Customers who have lost or forgotten their Department ID number can contact any AZGFD office statewide.*